



U.S. General Services Administration

Federal Supply Service

## Authorized Federal Supply Schedule Price List

Contractor: Account Control Technology, Inc.

Address: 21700 Oxnard St. Suite 1400

Woodland Hills, CA 91367

Website: [www.accountcontrol.com](http://www.accountcontrol.com)

Schedule Title : Financial and Business Solutions (FABS)

GSA Contract: GS-23F-0235K

DUNS# : 781737184

Contract Period : May 9, 2015 to May 8, 2020

Business Size : Large

Contract Administrator: Lynn Heineman

Phone Number: 21700 Oxnard St. Suite 1400

Fax Number: Woodland Hills, CA 91367

Email [www.accountcontrol.com](http://www.accountcontrol.com)

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system.

<http://www.GSAAdvantage.gov>

For more information on ordering from Federal Supply Schedules, visit

<http://www.gsa.gov/portal/content/197989>

AWARDED SERVICE INFORMATION LISTED BY SPECIAL ITEMS NUMBER (SIN)

SIN	SERVICE	PRICE
520-4	Debt Collection	17.5%
520-4	Debt Collection (Loan Consolidation)	6.5%
520-4	Debt Collection (Loan Rehabilitation)	15.0%

ACT specializes in consultative debt collection, business process outsourcing (BPO) solutions, and call center services to help clients recoup outstanding debts, increase cash flow and achieve greater efficiency.

ACT is a leading debt collection agency with 25 years of experience assisting local governments, state agencies, colleges and universities, private lenders, and other entities with highly specialized debt collection solutions. We offer a full range of debt collection services such as collection letters, telephone calls, advanced skip tracing in conjunction with state-of-the-art debt collection technologies to ensure maximum recovery of delinquent account receivables.

Several highlights include:

- 25 years of debt collection experience
- Licensed to collect in all 50 states and U.S. territories
- Five (5) U.S. office locations for broad coverage
- State-of-the-art technology and highest standards in data security
  - Best-in-class software, online client-training, real-time, 24/7 account access, flexible online reporting, third-party integration
- Four-tier regulatory compliance and quality assurance
  - Proprietary Compliance Management System
  - Rigorous trainer specialist certification, professional collection specialist certification
- Certifications:
  - Federal Information Security Management Act (FISMA)
  - SSAE 16 SOC 1 Type 2 Certification
  - PCI DSS

## TERMS AND CONDITIONS

1A. SPECIAL ITEM NUMBER (S):

SIN 520-4/RC Debt Collection

1B. PRICING:

Service Fee

Administration Resolutions \$50.00 Litigation

Preparation \$50.00

Contingency Fees

Debt Collection 17.5%

Administrative Wage Garnishment 17.5%

Loan Consolidation 6.5%

Including:

FDSL Loan Consolidation

FFEL Loan Consolidation

Loan Rehabilitation 15.00%

\*Pricing reflects all discounts.

1C. HOURLY RATES

N/A

2. MAXIMUM ORDER

\$1,000,000.00

3. MINIMUM ORDER

\$100.00

4. GEOGRAPHIC COVERAGE (DELIVERY AREA)

Domestic and Overseas

5. POINT(S) OF PRODUCTION (CITY, COUNTRY, AND STATE OR FOREIGN COUNTRY):

Bakersfield, CA (Kern County)

San Angelo, TX (Tom Green County)

Dallas, TX (Dallas County)

Mason, OH (Warren County)

6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE

N/A

7. QUANTITY DISCOUNTS:

N/A

8. PROMPT PAYMENT TERMS:

N/A

9A. GOVERNMENT PURCHASE CARDS ARE ACCEPTED UP TO THE MICRO-PURCHASE THRESHOLD

Yes

9B. GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD

Yes

10. FOREIGN ITEMS

N/A

11A. TIME OF DELIVERY

Agreed upon in task orders

11B. EXPEDITED DELIVERY

Items available for expedited delivery are noted in this price list

11C. OVERNIGHT AND 2-DAY DELIVERY

N/A

11D. URGENT REQUIREMENTS

WHEN THE FEDERAL SUPPLY SCHEDULE CONTRACT DELIVERY PERIOD DOES NOT MEET THE BONA FIDE URGENT DELIVERY REQUIREMENTS OF AN ORDERING AGENCY, AGENCIES ARE ENCOURAGED, IF TIME PERMITS, TO CONTACT THE CONTRACTOR FOR THE PURPOSE OF OBTAINING ACCELERATED DELIVERY. THE CONTRACTOR SHALL REPLY TO THE INQUIRY WITHIN 3 WORKDAYS AFTER RECEIPT. (TELEPHONIC REPLIES SHALL BE CONFIRMED BY THE CONTRACTOR IN WRITING.) IF THE CONTRACTOR OFFERS AN ACCELERATED DELIVERY TIME ACCEPTABLE TO THE ORDERING AGENCY, ANY ORDER(S) PLACED PURSUANT TO THE AGREED UPON ACCELERATED DELIVERY TIME FRAME SHALL BE DELIVERED WITHIN THIS SHORTER DELIVERY TIME AND IN ACCORDANCE WITH ALL OTHER TERMS AND CONDITIONS OF THE CONTRACT.

12. F.O.B. POINT(S)

Destination

13A. ORDERING ADDRESS

Account Control Technology, Inc.  
21700 Oxnard Street, Suite 1400  
Woodland Hills, CA 91367

13B. ORDERING PROCEDURES

ORDERING PROCEDURES: FOR SUPPLIES AND SERVICES, THE ORDERING PROCEDURES, INFORMATION ON BLANKET PURCHASE AGREEMENT (BPA'S), AND A SAMPLE BPA CAN BE FOUND AT THE GSA/FSS SCHEDULE HOMEPAGE ([FSA.GSA.GOV/SCHEDULES](http://FSA.GSA.GOV/SCHEDULES)).

14. PAYMENT ADDRESSES

Account Control Technology, Inc.  
21700 Oxnard Street, Suite 1400  
Woodland Hills, CA 91367  
Attn: Colleen Grable, Controller  
(800) 394-4228 Ext. 5212  
[CGrable@accountcontrol.com](mailto:CGrable@accountcontrol.com)

15. WARRANTY PROVISION

N/A

16. EXPORT PACKING CHARGES, IF APPLICABLE

N/A

17. GOVERNMENT PURCHASE CARD ACCEPTANCE

Yes

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE)

N/A

19. TERMS CONDITIONS OF INSTALLATION (IF APPLICABLE)

N/A

20A. TERMS AND CONDITIONS OF REPAIR PARTS (IF APPLICABLE)

N/A

20B. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE)

N/A

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE)

N/A

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE)

N/A

23. PREVENTIVE MAINTENANCE (IF APPLICABLE)

N/A

24A. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES

Licensed in all states and US Trust Territories

24B. IF APPLICABLE, INDICATE THAT SECTION 508 COMPLIANCE IS AVAILABLE ON ELECTRONIC AND INFORMATION TECHNOLOGY (EIT) SUPPLIES AND SERVICES AND SHOW WHERE FULL DETAILS CAN BE FOUND (E.G. CONTRACTOR S WEBSITE OR OTHER LOCATION.) THE EIT STANDARDS CAN BE FOUND AT: [WWW.SECTION508.GOV/](http://WWW.SECTION508.GOV/).

N/A

25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER

78- 173-7148

26. NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE

Yes