



Schedule

U.S. GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE

Authorized Federal Supply Schedule Price List

CONTRACTOR:

NATIONAL GOVERNMENT SERVICES, INC.

8115 KNUE ROAD, AF-16
INDIANAPOLIS, IN 462501936
Contract Number: GS23F025AA

Schedule Title : **Financial and Business Solutions (FABS)**
Product Service Code : **R704**
DUNS# : **807899653**
Contract Period : **April 10, 2013 - April 9, 2018**
Business Size : **Other than Small Business**

Contract Administrator : **Joel Allgeier**
Phone Number : **502-889-4787**
Fax Number :
Web Site : <http://www.wellpoint.com/ngs>

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system.
<http://www.GSAAdvantage.gov>

For more information on ordering from Federal Supply Schedules, visit
<http://www.gsa.gov/portal/content/197989>

CONTRACTOR: NATIONAL GOVERNMENT SERVICES, INC. 8115 KNUE ROAD, AF-16 INDIANAPOLIS, IN 462501936	Schedule Title : Financial and Business Solutions (FABS) Product Service Code : R704 DUNS# : 807899653 Contract Period : April 10, 2013 - April 9, 2018 Business Size : Other than Small Business
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Awarded service information listed by Special Item Numbers (SINS):

SIN:520 15 - Outsourcing Recurring Commercial Activities for Financial Management Services Professional Services

Off-Site Dir NGS Program Mgmt Tier II

Responsible for ensuring the overall success and full execution of the National Government Services (NGS) contract(s) assigned that are multi-year, multi-function and across multiple states. The incumbent serves as the main point of contact and decision maker with Contract Project Officer and named as key personnel of Program Manager on awarded contracts. Primary duties may include, but not limited to: Manages the program management office (Operations Director, Operations Excellence and Quality Director, Business Finance Manager, Technical Manager, Audit and Reimbursement Manager/Director) and staff on the program (staff level approx. 500 associates), ensures that all contractually required deliverables from transition plans to Quality Assurance programs are delivered and met; develops and maintains client relationships and resolves contract level client questions and concerns, contract value growth. Contract scope and growth opportunities are often negotiated face to face with the Government Project Officer (both revenue and scope). Position has an expected growth goal of 510 million dollars for opportunities that further grow the contract and improve the overall program. Responsible for administration of contract(s) in accordance with Federal Acquisition Regulation (FAR) guidelines and is required to monitor and validate the program budget; organize resources from multiple states & functions and forms a developing program structure that continues to evolve based upon the changing needs of the contract along with providing leadership and direction to multiple levels of management. Support business acquisition in bid preparation and implementation of new contracts. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$172.26
04/10/2014 – 04/09/2015:	\$175.71
04/10/2015 – 04/09/2016:	\$179.22
04/10/2016 – 04/09/2017:	\$182.81
04/10/2017 – 04/09/2018:	\$186.47

Off-Site Mgr NGS Accounting & Analysis

Manages accounting and finance functions. Provides financial leadership, decision support and strategic direction. Primary duties may include, but are not limited to: Prepares month end closing of statutory and GAAP financial statements. Prepares annual operating/capital budget and quarterly forecasts. Prepares comprehensive analysis of financial and statistical results to support Sr. Management. Prepares federal and state income tax returns (for review by tax department); preparation of state premium tax returns and annual statement filings. Coordinates with actuarial on reserve calculations and re-insurance agreements. Prepares internal management reporting. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$109.57
04/10/2014 – 04/09/2015:	\$111.76
04/10/2015 – 04/09/2016:	\$113.99
04/10/2016 – 04/09/2017:	\$116.27
04/10/2017 – 04/09/2018:	\$118.60

Off-Site NGS Accountant Sr

Responsible for supporting the closing, reconciling, analysis and reporting of the general ledger. Primary duties may include, but are not limited to: Completes highly complex account reconciliation. Prepares internal and external monthly, quarterly and annual financial reporting and analysis. Verifies the integrity of monthly results by completing various analyses and interpreting the data.

Unit of Issue:	Per Hour
GSA Price:	\$70.55
04/10/2014 – 04/09/2015:	\$71.96
04/10/2015 – 04/09/2016:	\$73.40
04/10/2016 – 04/09/2017:	\$74.87
04/10/2017 – 04/09/2018:	\$76.37

Off-Site NGS Claims Processor III

Codes and processes claims forms for payment, ensuring all information is supplied before eligible payments are made. Specializes in working HH&H claim edits. Also verifies OCR claims as required.

Unit of Issue:	Per Hour
GSA Price:	\$54.71
04/10/2014 – 04/09/2015:	\$55.81
04/10/2015 – 04/09/2016:	\$56.93
04/10/2016 – 04/09/2017:	\$58.07
04/10/2017 – 04/09/2018:	\$59.22

Off-Site NGS Claims Team Lead

Responsible for the day-to-day leadership of Claims Processors and assignment of work to ensure CPT and quality is met. Also reviews and processes the more complex health claims involving medical issues and investigates facts for questionable claims. Negotiates settlements of disputed claims within defined dollar limits. Assists in training less experienced processors. Support of customer/agency required external audits, examples SAS-70, A-123, CFO audit, QASP reviews. Support includes gathering information requests, including the collection and building of reports, responding to questions, follow-up, and immediate support when on-site. The specific support of the audits for their respective areas.

Unit of Issue:	Per Hour
GSA Price:	\$60.52
04/10/2014 – 04/09/2015:	\$61.73
04/10/2015 – 04/09/2016:	\$62.97
04/10/2016 – 04/09/2017:	\$64.23
04/10/2017 – 04/09/2018:	\$65.51

Off-Site NGS Fin/Acct Ops Spec Sr

Responsible for performing diverse operational financial and policy activities of a non-routine nature. Responsible for supporting Financial Operations initiatives through the leadership of associates or work functions. Primary duties may include, but are not limited to: Provides advanced operational and technical expertise to coordinate workflow. Assists management in overseeing day to day production needs of the department through training, coaching and oversight of staff. Coordinates multiple job responsibilities and adjusts work schedule. Assures compliance with regulatory guidelines. assesses and creates maintained internal controls and tracking reports for reconciliations and analysis. Communicates and educates internal and external customers as well as staff on policies and procedures. Assists in project and production efforts to include process review and system testing.

Unit of Issue:	Per Hour
GSA Price:	\$63.80
04/10/2014 – 04/09/2015:	\$65.08
04/10/2015 – 04/09/2016:	\$66.38
04/10/2016 – 04/09/2017:	\$67.71
04/10/2017 – 04/09/2018:	\$69.06

Off-Site NGS Financial Analyst Sr

Prepares financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, business improvement, and business investment opportunities. Primary duties may include, but are not limited to: Prepares budgets, forecasts, trend analyses and expense accruals. Provides information for various monthly journal entries. Compiles and prepares standard and adhoc financial reports

Unit of Issue:	Per Hour
GSA Price:	\$80.69
04/10/2014 – 04/09/2015:	\$82.30
04/10/2015 – 04/09/2016:	\$83.94
04/10/2016 – 04/09/2017:	\$85.62
04/10/2017 – 04/09/2018:	\$87.34

Off-Site NGS Financial Consultant Sr

Provides financial analysis and prepares analysis of results for lines of business. Primary duties may include, but are not limited to: Works with management to provide decision support analysis. Conducts and documents complex financial and business related analyses and research fields including financial and expense performance, rate of return, depreciation, working capital and investment. Focuses on business improvement initiatives and leads and directs projects. Provides guidance to less experienced financial consultants

Unit of Issue:	Per Hour
GSA Price:	\$109.24
04/10/2014 – 04/09/2015:	\$111.43
04/10/2015 – 04/09/2016:	\$113.65
04/10/2016 – 04/09/2017:	\$115.93
04/10/2017 – 04/09/2018:	\$118.25

Off-Site NGS Recovery Specialist Ld

Establishes and maintains files for workers compensation, third party liability (WC/TPL) and other subrogation investigations. Initiates calls to groups, insurance companies, attorneys, police departments and subscribers as necessary to complete subrogation investigations of potential third party accidents. Locates subscribers who have new addresses and/or phone numbers and contacts them to obtain accident related information necessary to complete the subrogation investigation. Orders claim histories and creates group files on the PC for claims determined to be compensable. Data enters new case information ensuring current and accurate information is processed to the files. Generates subrogation questionnaires on the PC and mails questionnaires to subscribers in order to obtain additional information related to injury claims and accidents. Responds to subscriber and group inquiries regarding information on injury claims. Responsible for training new associates and on-going training of Recovery Specialists. Assists with monitoring quality of the Recovery Specialists work product. Works with subrogation staff, other departments and outside clients regarding the recovery process. Negotiates recovery for small dollar cases. Completes special projects as assigned.

Unit of Issue:	Per Hour
GSA Price:	\$67.43
04/10/2014 – 04/09/2015:	\$68.78
04/10/2015 – 04/09/2016:	\$70.16
04/10/2016 – 04/09/2017:	\$71.56
04/10/2017 – 04/09/2018:	\$72.99

Off-Site NGS SME Ld

Responsible for providing oversight and direction to NGS SME I and II, as well as Subject Matter Expertise for a variety of Medicare Customer Care training programs and content documentation such as scripts and reference materials. Primary duties may include, but are not limited to: Provides complex, in-depth knowledge and expertise and serves as coach and mentor to NGS SME I, NGS SME II and content analysts. Provides leadership in problem solving and decision making relative to complex issues and questions in the development of training and content products and solutions. Performs quality audits of work performed by NGS SME I and II. Researches, reviews, analyzes and interprets complex Medicare policy, call center

data, trends, technical information and material to incorporate into training and content. Analyzes needs and gaps, identifies solutions and best practices and provides consultation on Medicare training and content. Reviews and provides feedback on Standard Operating Procedures (SOPs) to ensure accuracy and completeness. Reviews feedback and evaluates training and content, recommends and supports implementation of improvements. Assists leadership team with project planning and implementation. Leads and provides oversight on projects and initiatives involving multiple associates. Reviews Medicare program material, monitors media outlets, analyzes information, extrapolates impacts and communicates to others. Provides expert consultation and representation on calls and meetings with the Beneficiary Call Centers (BCCs) and the Centers for Medicare and Medicaid Services (CMS). Understands Medicare specific processes, technologies and key drivers of performance in order to integrate them into products and solutions.

Unit of Issue:	Per Hour
GSA Price:	\$82.10
04/10/2014 – 04/09/2015:	\$83.74
04/10/2015 – 04/09/2016:	\$85.41
04/10/2016 – 04/09/2017:	\$87.12
04/10/2017 – 04/09/2018:	\$88.87

Off-Ssite NGS Audit Internal Sr

Performs more complex financial/operational audits to ensure that activities performed by organizational units are planned and executed with management instructions, applicable statements of policy and procedures, sound principles of internal control, and in a manner consistent with both company and high standards of administrative practice. Primary duties may include, but are not limited to: Audits the accounting, operational and statistical data of various departments, divisions, and locations in order to verify accuracy. Audits the activities of various departments for compliance with plans, policies and procedures prescribed by management. Determines proper accountability of assets through physical count, inventory and confirmation. Prepares and submits reports on the results of audits, recommending improvements in policies and procedures. Audits accounting records of contractors regarding agreements where the company is a party of interest. Cooperates with outside auditors in any undertaking that may expedite their work.

Unit of Issue:	Per Hour
GSA Price:	\$88.32
04/10/2014 – 04/09/2015:	\$90.09
04/10/2015 – 04/09/2016:	\$91.89
04/10/2016 – 04/09/2017:	\$93.72
04/10/2017 – 04/09/2018:	\$95.60

On-Site Dir NGS Program Mgmt Tier II

Responsible for ensuring the overall success and full execution of the National Government Services (NGS) contract(s) assigned that are multi-year, multi-function and across multiple states. The incumbent serves as the main point of contact and decision maker with Contract Project Officer and named as key personnel of Program Manager on awarded contracts. Primary duties may include, but not limited to: Manages the program management office (Operations Director, Operations Excellence and Quality Director, Business Finance Manager, Technical Manager, Audit and Reimbursement Manager/Director) and staff on the program (staff level approx. 500 associates), ensures that all contractually required deliverables from transition plans to Quality Assurance programs are delivered and met; develops and maintains client relationships and resolves contract level client questions and concerns, contract value growth. Contract scope and growth opportunities are often negotiated face to face with the Government Project Officer (both revenue and scope). Position has an expected growth goal of 510 million dollars for opportunities that further grow the contract and improve the overall program. Responsible for administration of contract(s) in accordance with Federal Acquisition Regulation (FAR) guidelines and is required to monitor and validate the program budget; organize resources from multiple states & functions and forms a developing program structure that continues to evolve based upon the changing needs of the contract along with providing leadership and direction to multiple levels of management. Support business acquisition in bid preparation and implementation of new contracts. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$168.20

04/10/2014 – 04/09/2015:	\$171.57
04/10/2015 – 04/09/2016:	\$175.00
04/10/2016 – 04/09/2017:	\$178.50
04/10/2017 – 04/09/2018:	\$182.07

On-Site Mgr NGS Accounting & Analysis

Manages accounting and finance functions. Provides financial leadership, decision support and strategic direction. Primary duties may include, but are not limited to: Prepares month end closing of statutory and GAAP financial statements. Prepares annual operating/capital budget and quarterly forecasts. Prepares comprehensive analysis of financial and statistical results to support Sr. Management. Prepares federal and state income tax returns (for review by tax department); preparation of state premium tax returns and annual statement filings. Coordinates with actuarial on reserve calculations and re-insurance agreements. Prepares internal management reporting. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$105.51
04/10/2014 – 04/09/2015:	\$107.62
04/10/2015 – 04/09/2016:	\$109.77
04/10/2016 – 04/09/2017:	\$111.97
04/10/2017 – 04/09/2018:	\$114.21

On-Site NGS Accountant Sr

Responsible for supporting the closing, reconciling, analysis and reporting of the general ledger. Primary duties may include, but are not limited to: Completes highly complex account reconciliation. Prepares internal and external monthly, quarterly and annual financial reporting and analysis. Verifies the integrity of monthly results by completing various analyses and interpreting the data.

Unit of Issue:	Per Hour
GSA Price:	\$66.49
04/10/2014 – 04/09/2015:	\$67.82
04/10/2015 – 04/09/2016:	\$69.18
04/10/2016 – 04/09/2017:	\$70.56
04/10/2017 – 04/09/2018:	\$71.97

On-Site NGS Audit Internal Sr

Performs more complex financial/operational audits to ensure that activities performed by organizational units are planned and executed with management instructions, applicable statements of policy and procedures, sound principles of internal control, and in a manner consistent with both company and high standards of administrative practice. Primary duties may include, but are not limited to: Audits the accounting, operational and statistical data of various departments, divisions, and locations in order to verify accuracy. Audits the activities of various departments for compliance with plans, policies and procedures prescribed by management. Determines proper accountability of assets through physical count, inventory and confirmation. Prepares and submits reports on the results of audits, recommending improvements in policies and procedures. Audits accounting records of contractors regarding agreements where the company is a party of interest. Cooperates with outside auditors in any undertaking that may expedite their work.

Unit of Issue:	Per Hour
GSA Price:	\$84.27
04/10/2014 – 04/09/2015:	\$85.95
04/10/2015 – 04/09/2016:	\$87.68
04/10/2016 – 04/09/2017:	\$89.43
04/10/2017 – 04/09/2018:	\$91.22

On-Site NGS Claims Processor III

Codes and processes claims forms for payment, ensuring all information is supplied before eligible payments are made. Specializes in working HH&H claim edits. Also verifies OCR claims as required.

Unit of Issue:	Per Hour
GSA Price:	\$50.65
04/10/2014 – 04/09/2015:	\$51.67
04/10/2015 – 04/09/2016:	\$52.71
04/10/2016 – 04/09/2017:	\$53.76
04/10/2017 – 04/09/2018:	\$54.84

On-Site NGS Claims Team Lead

Responsible for the day-to-day leadership of Claims Processors and assignment of work to ensure CPT and quality is met. Also reviews and processes the more complex health claims involving medical issues and investigates facts for questionable claims. Negotiates settlements of disputed claims within defined dollar limits. Assists in training less experienced processors. Support of customer/agency required external audits, examples SAS-70, A-123, CFO audit, QASP reviews. Support includes gathering information requests, including the collection and building of reports, responding to questions, follow-up, and immediate support when on-site. The specific support of the audits for their respective areas.

Unit of Issue:	Per Hour
GSA Price:	\$56.47
04/10/2014 – 04/09/2015:	\$57.60
04/10/2015 – 04/09/2016:	\$58.75
04/10/2016 – 04/09/2017:	\$59.93
04/10/2017 – 04/09/2018:	\$61.13

On-Site NGS Fin/Acct Ops Spec Sr

Responsible for performing diverse operational financial and policy activities of a non-routine nature. Responsible for supporting Financial Operations initiatives through the leadership of associates or work functions. Primary duties may include, but are not limited to: Provides advanced operational and technical expertise to coordinate workflow. Assists management in overseeing day to day production needs of the department through training, coaching and oversight of staff. Coordinates multiple job responsibilities and adjusts work schedule. Assures compliance with regulatory guidelines. assesses and creates maintained internal controls and tracking reports for reconciliations and analysis. Communicates and educates internal and external customers as well as staff on policies and procedures. Assists in project and production efforts to include process review and system testing.

Unit of Issue:	Per Hour
GSA Price:	\$59.75
04/10/2014 – 04/09/2015:	\$60.95
04/10/2015 – 04/09/2016:	\$62.17
04/10/2016 – 04/09/2017:	\$63.41
04/10/2017 – 04/09/2018:	\$64.68

On-Site NGS Financial Analyst Sr

Prepares financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, business improvement, and business investment opportunities. Primary duties may include, but are not limited to: Prepares budgets, forecasts, trend analyses and expense accruals. Provides information for various monthly journal entries. Compiles and prepares standard and adhoc financial reports

Unit of Issue:	Per Hour
GSA Price:	\$76.62
04/10/2014 – 04/09/2015:	\$78.16
04/10/2015 – 04/09/2016:	\$79.72
04/10/2016 – 04/09/2017:	\$81.31
04/10/2017 – 04/09/2018:	\$82.93

On-Site NGS Financial Consultant Sr

Provides financial analysis and prepares analysis of results for lines of business. Primary duties may include, but are not limited to: Works with management to provide decision support analysis. Conducts and documents complex financial and business related analyses and research fields including financial and expense performance, rate of return, depreciation, working capital and investment. Focuses on business improvement initiatives and leads and directs projects. Provides guidance to less experienced financial consultants

Unit of Issue:	Per Hour
GSA Price:	\$105.18
04/10/2014 – 04/09/2015:	\$107.28
04/10/2015 – 04/09/2016:	\$109.43
04/10/2016 – 04/09/2017:	\$111.62
04/10/2017 – 04/09/2018:	\$113.85

On-Site NGS Recovery Specialist Ld

Establishes and maintains files for workers compensation, third party liability (WC/TPL) and other subrogation investigations. Initiates calls to groups, insurance companies, attorneys, police departments and subscribers as necessary to complete subrogation investigations of potential third party accidents. Locates subscribers who have new addresses and/or phone numbers and contacts them to obtain accident related information necessary to complete the subrogation investigation. Orders claim histories and creates group files on the PC for claims determined to be compensable. Data enters new case information ensuring current and accurate information is processed to the files. Generates subrogation questionnaires on the PC and mails questionnaires to subscribers in order to obtain additional information related to injury claims and accidents. Responds to subscriber and group inquiries regarding information on injury claims. Responsible for training new associates and on-going training of Recovery Specialists. Assists with monitoring quality of the Recovery Specialists work product. Works with subrogation staff, other departments and outside clients regarding the recovery process. Negotiates recovery for small dollar cases. Completes special projects as assigned.

Unit of Issue:	Per Hour
GSA Price:	\$63.37
04/10/2014 – 04/09/2015:	\$64.63
04/10/2015 – 04/09/2016:	\$65.92
04/10/2016 – 04/09/2017:	\$67.24
04/10/2017 – 04/09/2018:	\$68.58

On-Site NGS SME Ld

Responsible for providing oversight and direction to NGS SME I and II, as well as Subject Matter Expertise for a variety of Medicare Customer Care training programs and content documentation such as scripts and reference materials. Primary duties may include, but are not limited to: Provides complex, in-depth knowledge and expertise and serves as coach and mentor to NGS SME I, NGS SME II and content analysts. Provides leadership in problem solving and decision making relative to complex issues and questions in the development of training and content products and solutions. Performs quality audits of work performed by NGS SME I and II. Researches, reviews, analyzes and interprets complex Medicare policy, call center data, trends, technical information and material to incorporate into training and content. Analyzes needs and gaps, identifies solutions and best practices and provides consultation on Medicare training and content. Reviews and provides feedback on Standard Operating Procedures (SOPs) to ensure accuracy and completeness. Reviews feedback and evaluates training and content, recommends and supports implementation of improvements. Assists leadership team with project planning and implementation. Leads and provides oversight on projects and initiatives involving multiple associates. Reviews Medicare program material, monitors media outlets, analyzes information, extrapolates impacts and communicates to others. Provides expert consultation and representation on calls and meetings with the Beneficiary Call Centers (BCCs) and the Centers for Medicare and Medicaid Services (CMS). Understands Medicare specific processes, technologies and key drivers of performance in order to integrate them into products and solutions.

Unit of Issue:	Per Hour
GSA Price:	\$78.04

04/10/2014 – 04/09/2015:	\$79.60
04/10/2015 – 04/09/2016:	\$81.19
04/10/2016 – 04/09/2017:	\$82.81
04/10/2017 – 04/09/2018:	\$84.46

SIN:520 9 - Recovery Audits

Off-Site Dir NGS Program Mgmt Tier II

Responsible for ensuring the overall success and full execution of the National Government Services (NGS) contract(s) assigned that are multi-year, multi-function and across multiple states. The incumbent serves as the main point of contact and decision maker with Contract Project Officer and named as key personnel of Program Manager on awarded contracts. Primary duties may include, but not limited to: Manages the program management office (Operations Director, Operations Excellence and Quality Director, Business Finance Manager, Technical Manager, Audit and Reimbursement Manager/Director) and staff on the program (staff level approx. 500 associates), ensures that all contractually required deliverables from transition plans to Quality Assurance programs are delivered and met; develops and maintains client relationships and resolves contract level client questions and concerns, contract value growth. Contract scope and growth opportunities are often negotiated face to face with the Government Project Officer (both revenue and scope). Position has an expected growth goal of 510 million dollars for opportunities that further grow the contract and improve the overall program. Responsible for administration of contract(s) in accordance with Federal Acquisition Regulation (FAR) guidelines and is required to monitor and validate the program budget; organize resources from multiple states & functions and forms a developing program structure that continues to evolve based upon the changing needs of the contract along with providing leadership and direction to multiple levels of management. Support business acquisition in bid preparation and implementation of new contracts. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

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GSA Price:	\$172.26
04/10/2014 – 04/09/2015:	\$175.71
04/10/2015 – 04/09/2016:	\$179.22
04/10/2016 – 04/09/2017:	\$182.81
04/10/2017 – 04/09/2018:	\$186.47

Off-Site Mgr NGS Accounting & Analysis

Manages accounting and finance functions. Provides financial leadership, decision support and strategic direction. Primary duties may include, but are not limited to: Prepares month end closing of statutory and GAAP financial statements. Prepares annual operating/capital budget and quarterly forecasts. Prepares comprehensive analysis of financial and statistical results to support Sr. Management. Prepares federal and state income tax returns (for review by tax department); preparation of state premium tax returns and annual statement filings. Coordinates with actuarial on reserve calculations and re-insurance agreements. Prepares internal management reporting. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$109.57
04/10/2014 – 04/09/2015:	\$111.76
04/10/2015 – 04/09/2016:	\$113.99
04/10/2016 – 04/09/2017:	\$116.27
04/10/2017 – 04/09/2018:	\$118.60

Off-Site NGS Audit/Reimb Tech

Responsible for submitting data to customer/agency in a timely and accurate manner. Primary duties may include, but are not limited to: Maintains an in-depth knowledge of customer/agency systems that may include program maintenance of software. Assists with interim rate and tentative settlement processing, cost report tracking and distribution, monthly input to logs, sends out cost report reminder letters and uses vendor's software as needed to support the processing of cost reports. Interacts with provider community and provider consultants regarding payments to providers. Pre-

prepares Medicare final and reopening settlement packages for all providers. Assists in the cost report acceptance process. Maintains provider files for claims system and customer/agency databases. Process Freedom of Information Requests in a timely and accurate manner.

Unit of Issue:	Per Hour
GSA Price:	\$56.51
04/10/2014 – 04/09/2015:	\$57.64
04/10/2015 – 04/09/2016:	\$58.79
04/10/2016 – 04/09/2017:	\$59.97
04/10/2017 – 04/09/2018:	\$61.17

Off-Site NGS Accountant Sr

Responsible for supporting the closing, reconciling, analysis and reporting of the general ledger. Primary duties may include, but are not limited to: Completes highly complex account reconciliation. Prepares internal and external monthly, quarterly and annual financial reporting and analysis. Verifies the integrity of monthly results by completing various analyses and interpreting the data.

Unit of Issue:	Per Hour
GSA Price:	\$70.55
04/10/2014 – 04/09/2015:	\$71.96
04/10/2015 – 04/09/2016:	\$73.40
04/10/2016 – 04/09/2017:	\$74.87
04/10/2017 – 04/09/2018:	\$76.37

Off-Site NGS Audit & Reimburse Analyst

Reviews electronic cost reports for accuracy and determines acceptability. Revises Medicare Cost Reports by importing adjustments into software used in order to provide settlement or reopening as determined. Primary duties may include, but are not limited to: Analyzes and reviews all data for accuracy. Ensures all information is submitted to the appropriate database. Analyzes supporting documentation. May participate in reimbursement functions as needed. Reviews electronic cost reports for accuracy and determines acceptability. Revises Medicare Cost Reports by importing adjustments into software used in order to provide settlement or reopening as determined. Performs and completes desk reviews on small or less complex non-hospital providers. Assists Auditors on desk review and audit work as assigned. Prepares schedules, standard audit workpapers and adjustment reports as needed.

Unit of Issue:	Per Hour
GSA Price:	\$60.83
04/10/2014 – 04/09/2015:	\$62.05
04/10/2015 – 04/09/2016:	\$63.28
04/10/2016 – 04/09/2017:	\$64.55
04/10/2017 – 04/09/2018:	\$65.84

Off-Site NGS Business Analyst III

Responsible for providing Subject Matter Expertise for a variety of Medicare Customer Care training programs and content documentation such as scripts and reference materials. Primary duties may include, but are not limited to: Researches, reviews, extrapolates, revises and validates training materials and documentation to ensure that they are accurate and complete according to Medicare policies, procedures and related call center technologies. Assists Training, Quality and Content team with analyzing and assessing needs and identifying root causes. Supports development and maintenance of training materials and documentation. Keeps knowledge and expertise current by reviewing Medicare policies, procedures, publications, program materials, etc. Researches newly deployed and/or pending Medicare Regulations (i.e., Change Requests and Joint Signature Memorandums: and provides impact summaries to the impacted stakeholders. Designs new and enhanced training programs and documentation based on needs. Assesses training outcomes and determines if further training or documentation is needed. Supports delivery and/or delivers train-the-trainer sessions. Makes recommendations to management on training and content improvements or enhancements. As needed, participates in meetings with primary contractor and Centers for Medicare and Medicaid Services. Manages day-to-day interactions and relationships and acts as a liaison with

primary contractor associates. May assist with process re-engineering and with project work. Is a high level Medicare expert in 2-3 or more lines of business.

Unit of Issue:	Per Hour
GSA Price:	\$93.91
04/10/2014 – 04/09/2015:	\$95.79
04/10/2015 – 04/09/2016:	\$97.70
04/10/2016 – 04/09/2017:	\$99.66
04/10/2017 – 04/09/2018:	\$101.65

Off-Site NGS Claims Processor III

Codes and processes claims forms for payment, ensuring all information is supplied before eligible payments are made. Specializes in working HH&H claim edits. Also verifies OCR claims as required.

Unit of Issue:	Per Hour
GSA Price:	\$54.71
04/10/2014 – 04/09/2015:	\$55.81
04/10/2015 – 04/09/2016:	\$56.93
04/10/2016 – 04/09/2017:	\$58.07
04/10/2017 – 04/09/2018:	\$59.22

Off-Site NGS Claims Team Lead

Responsible for the day-to-day leadership of Claims Processors and assignment of work to ensure CPT and quality is met. Also reviews and processes the more complex health claims involving medical issues and investigates facts for questionable claims. Negotiates settlements of disputed claims within defined dollar limits. Assists in training less experienced processors. Support of customer/agency required external audits, examples SAS-70, A-123, CFO audit, QASP reviews. Support includes gathering information requests, including the collection and building of reports, responding to questions, follow-up, and immediate support when on-site. The specific support of the audits for their respective areas.

Unit of Issue:	Per Hour
GSA Price:	\$60.52
04/10/2014 – 04/09/2015:	\$61.73
04/10/2015 – 04/09/2016:	\$62.97
04/10/2016 – 04/09/2017:	\$64.23
04/10/2017 – 04/09/2018:	\$65.51

Off-Site NGS Fin/Acct Ops Spec Sr

Responsible for performing diverse operational financial and policy activities of a non-routine nature. Responsible for supporting Financial Operations initiatives through the leadership of associates or work functions. Primary duties may include, but are not limited to: Provides advanced operational and technical expertise to coordinate workflow. Assists management in overseeing day to day production needs of the department through training, coaching and oversight of staff. Coordinates multiple job responsibilities and adjusts work schedule. Assures compliance with regulatory guidelines. assesses and creates maintained internal controls and tracking reports for reconciliations and analysis. Communicates and educates internal and external customers as well as staff on policies and procedures. Assists in project and production efforts to include process review and system testing.

Unit of Issue:	Per Hour
GSA Price:	\$63.80
04/10/2014 – 04/09/2015:	\$65.08
04/10/2015 – 04/09/2016:	\$66.38
04/10/2016 – 04/09/2017:	\$67.71
04/10/2017 – 04/09/2018:	\$69.06

Off-Site NGS Financial Analyst Sr

Prepares financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, business improvement, and business investment opportunities. Primary duties may include, but are not limited to: Prepares budgets, forecasts, trend analyses and expense accruals. Provides information for various monthly journal entries. Compiles and prepares standard and adhoc financial reports

Unit of Issue:	Per Hour
GSA Price:	\$80.69
04/10/2014 – 04/09/2015:	\$82.30
04/10/2015 – 04/09/2016:	\$83.94
04/10/2016 – 04/09/2017:	\$85.62
04/10/2017 – 04/09/2018:	\$87.34

Off-Site NGS Financial Consultant Sr

Provides financial analysis and prepares analysis of results for lines of business. Primary duties may include, but are not limited to: Works with management to provide decision support analysis. Conducts and documents complex financial and business related analyses and research fields including financial and expense performance, rate of return, depreciation, working capital and investment. Focuses on business improvement initiatives and leads and directs projects. Provides guidance to less experienced financial consultants

Unit of Issue:	Per Hour
GSA Price:	\$109.24
04/10/2014 – 04/09/2015:	\$111.43
04/10/2015 – 04/09/2016:	\$113.65
04/10/2016 – 04/09/2017:	\$115.93
04/10/2017 – 04/09/2018:	\$118.25

Off-Site NGS Refund Investigator II

Responsible for pursuing claims overpayments or reimbursements from other parties who may be liable for payment of claims. Determines reason for overpayment or other party liability. Calculates amount of overpayment. Issues refund request letters or lien notices. Responds to rebuttals and corresponds with involved parties. Adjusts claims as required based on refund. Examines and evaluates the accuracy of transactions.

Unit of Issue:	Per Hour
GSA Price:	\$56.46
04/10/2014 – 04/09/2015:	\$57.59
04/10/2015 – 04/09/2016:	\$58.74
04/10/2016 – 04/09/2017:	\$59.92
04/10/2017 – 04/09/2018:	\$61.12

Off-Site NGS Risk Management Assoc

Leads self-directed teams. Monitors day-to-day workflow and provides technical guidance on financial cases. Investigates and reviews customer financial requests for recovery of overpayments. Resolves financial inquiries and requests from all customer and product types, related to services and quality of service issues. Handles more complex issues requiring adaptation of responses or extensive research. Has authority to make administrative exceptions within prescribed guidelines. Primary duties may include, but are not limited to: Investigates, summarizes and makes recommendations for the resolution of financial cases. Provides leadership, guidance, and direction to staff. Identifies work load drivers and communicates to Provider Outreach Education (POE) for educational opportunities. Submits system service requests for enhancements and efficiencies to gain process improvements. Performs research when necessary in order to resolve discrepancies in articles based on CMS instructions. Reviews CMS change requests to identify operational impacts to ongoing operations and prepares cost impacts. Coaches team members to achieve quality and timeliness standards and monitors case handling to ensure consistency and accuracy. Monitors staff for production and quality standards and provides recommendations for corrective actions. Works with other operational areas to identify impacts related to the Overpayment Recovery unit. Develops training materials and provides training to unit staff.

Unit of Issue:	Per Hour
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GSA Price:	\$68.90
04/10/2014 – 04/09/2015:	\$70.28
04/10/2015 – 04/09/2016:	\$71.68
04/10/2016 – 04/09/2017:	\$73.11
04/10/2017 – 04/09/2018:	\$74.57

Off-Ssite NGS Audit Internal Sr

Performs more complex financial/operational audits to ensure that activities performed by organizational units are planned and executed with management instructions, applicable statements of policy and procedures, sound principles of internal control, and in a manner consistent with both company and high standards of administrative practice. Primary duties may include, but are not limited to: Audits the accounting, operational and statistical data of various departments, divisions, and locations in order to verify accuracy. Audits the activities of various departments for compliance with plans, policies and procedures prescribed by management. Determines proper accountability of assets through physical count, inventory and confirmation. Prepares and submits reports on the results of audits, recommending improvements in policies and procedures. Audits accounting records of contractors regarding agreements where the company is a party of interest. Cooperates with outside auditors in any undertaking that may expedite their work.

Unit of Issue:	Per Hour
GSA Price:	\$88.32
04/10/2014 – 04/09/2015:	\$90.09
04/10/2015 – 04/09/2016:	\$91.89
04/10/2016 – 04/09/2017:	\$93.72
04/10/2017 – 04/09/2018:	\$95.60

On-Site Dir NGS Program Mgmt Tier II

Responsible for ensuring the overall success and full execution of the National Government Services (NGS) contract(s) assigned that are multi-year, multi-function and across multiple states. The incumbent serves as the main point of contact and decision maker with Contract Project Officer and named as key personnel of Program Manager on awarded contracts. Primary duties may include, but not limited to: Manages the program management office (Operations Director, Operations Excellence and Quality Director, Business Finance Manager, Technical Manager, Audit and Reimbursement Manager/Director) and staff on the program (staff level approx. 500 associates), ensures that all contractually required deliverables from transition plans to Quality Assurance programs are delivered and met; develops and maintains client relationships and resolves contract level client questions and concerns, contract value growth. Contract scope and growth opportunities are often negotiated face to face with the Government Project Officer (both revenue and scope). Position has an expected growth goal of 510 million dollars for opportunities that further grow the contract and improve the overall program. Responsible for administration of contract(s) in accordance with Federal Acquisition Regulation (FAR) guidelines and is required to monitor and validate the program budget; organize resources from multiple states & functions and forms a developing program structure that continues to evolve based upon the changing needs of the contract along with providing leadership and direction to multiple levels of management. Support business acquisition in bid preparation and implementation of new contracts. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$168.20
04/10/2014 – 04/09/2015:	\$171.57
04/10/2015 – 04/09/2016:	\$175.00
04/10/2016 – 04/09/2017:	\$178.50
04/10/2017 – 04/09/2018:	\$182.07

On-Site Mgr NGS Accounting & Analysis

Manages accounting and finance functions. Provides financial leadership, decision support and strategic direction. Primary duties may include, but are not limited to: Prepares month end closing of statutory and GAAP financial statements. Prepares annual operating/capital budget and quarterly

forecasts. Prepares comprehensive analysis of financial and statistical results to support Sr. Management. Prepares federal and state income tax returns (for review by tax department); preparation of state premium tax returns and annual statement filings. Coordinates with actuarial on reserve calculations and re-insurance agreements. Prepares internal management reporting. Hires, trains, coaches, counsels, and evaluates performance of direct reports.

Unit of Issue:	Per Hour
GSA Price:	\$105.51
04/10/2014 – 04/09/2015:	\$107.62
04/10/2015 – 04/09/2016:	\$109.77
04/10/2016 – 04/09/2017:	\$111.97
04/10/2017 – 04/09/2018:	\$114.21

On-Site NGS Audit/Reimb Tech

Responsible for submitting data to customer/agency in a timely and accurate manner. Primary duties may include, but are not limited to: Maintains an in-depth knowledge of customer/agency systems that may include program maintenance of software. Assists with interim rate and tentative settlement processing, cost report tracking and distribution, monthly input to logs, sends out cost report reminder letters and uses vendor's software as needed to support the processing of cost reports. Interacts with provider community and provider consultants regarding payments to providers. Prepares Medicare final and reopening settlement packages for all providers. Assists in the cost report acceptance process. Maintains provider files for claims system and customer/agency databases. Process Freedom of Information Requests in a timely and accurate manner.

Unit of Issue:	Per Hour
GSA Price:	\$52.46
04/10/2014 – 04/09/2015:	\$53.51
04/10/2015 – 04/09/2016:	\$54.58
04/10/2016 – 04/09/2017:	\$55.67
04/10/2017 – 04/09/2018:	\$56.79

On-Site NGS Accountant Sr

Responsible for supporting the closing, reconciling, analysis and reporting of the general ledger. Primary duties may include, but are not limited to: Completes highly complex account reconciliation. Prepares internal and external monthly, quarterly and annual financial reporting and analysis. Verifies the integrity of monthly results by completing various analyses and interpreting the data.

Unit of Issue:	Per Hour
GSA Price:	\$66.49
04/10/2014 – 04/09/2015:	\$67.82
04/10/2015 – 04/09/2016:	\$69.18
04/10/2016 – 04/09/2017:	\$70.56
04/10/2017 – 04/09/2018:	\$71.97

On-Site NGS Audit & Reimburse Analyst

Reviews electronic cost reports for accuracy and determines acceptability. Revises Medicare Cost Reports by importing adjustments into software used in order to provide settlement or reopening as determined. Primary duties may include, but are not limited to: Analyzes and reviews all data for accuracy. Ensures all information is submitted to the appropriate database. Analyzes supporting documentation. May participate in reimbursement functions as needed. Reviews electronic cost reports for accuracy and determines acceptability. Revises Medicare Cost Reports by importing adjustments into software used in order to provide settlement or reopening as determined. Performs and completes desk reviews on small or less complex non-hospital providers. Assists Auditors on desk review and audit work as assigned. Prepares schedules, standard audit workpapers and adjustment reports as needed.

Unit of Issue:	Per Hour
GSA Price:	\$56.77
04/10/2014 – 04/09/2015:	\$57.90

04/10/2015 – 04/09/2016:	\$59.06
04/10/2016 – 04/09/2017:	\$60.24
04/10/2017 – 04/09/2018:	\$61.45

On-Site NGS Audit Internal Sr

Performs more complex financial/operational audits to ensure that activities performed by organizational units are planned and executed with management instructions, applicable statements of policy and procedures, sound principles of internal control, and in a manner consistent with both company and high standards of administrative practice. Primary duties may include, but are not limited to: Audits the accounting, operational and statistical data of various departments, divisions, and locations in order to verify accuracy. Audits the activities of various departments for compliance with plans, policies and procedures prescribed by management. Determines proper accountability of assets through physical count, inventory and confirmation. Prepares and submits reports on the results of audits, recommending improvements in policies and procedures. Audits accounting records of contractors regarding agreements where the company is a party of interest. Cooperates with outside auditors in any undertaking that may expedite their work.

Unit of Issue:	Per Hour
GSA Price:	\$84.27
04/10/2014 – 04/09/2015:	\$85.95
04/10/2015 – 04/09/2016:	\$87.68
04/10/2016 – 04/09/2017:	\$89.43
04/10/2017 – 04/09/2018:	\$91.22

On-Site NGS Business Analyst III

Responsible for providing Subject Matter Expertise for a variety of Medicare Customer Care training programs and content documentation such as scripts and reference materials. Primary duties may include, but are not limited to: Researches, reviews, extrapolates, revises and validates training materials and documentation to ensure that they are accurate and complete according to Medicare policies, procedures and related call center technologies. Assists Training, Quality and Content team with analyzing and assessing needs and identifying root causes. Supports development and maintenance of training materials and documentation. Keeps knowledge and expertise current by reviewing Medicare policies, procedures, publications, program materials, etc. Researches newly deployed and/or pending Medicare Regulations (i.e., Change Requests and Joint Signature Memorandums: and provides impact summaries to the impacted stakeholders. Designs new and enhanced training programs and documentation based on needs. Assesses training outcomes and determines if further training or documentation is needed. Supports delivery and/or delivers train-the-trainer sessions. Makes recommendations to management on training and content improvements or enhancements. As needed, participates in meetiwith primary contractor and Centers for Medicare and Medicaid Services. Manages day-to-day interactions and relationships and acts as a liaison with primary contractor associates. May assist with process re-engineering and with project work. Is a high level Medicare expert in 2-3 or more lines of business.

Unit of Issue:	Per Hour
GSA Price:	\$89.85
04/10/2014 – 04/09/2015:	\$91.65
04/10/2015 – 04/09/2016:	\$93.48
04/10/2016 – 04/09/2017:	\$95.36
04/10/2017 – 04/09/2018:	\$97.26

On-Site NGS Claims Processor III

Codes and processes claims forms for payment, ensuring all information is supplied before eligible payments are made. Specializes in working HH&H claim edits. Also verifies OCR claims as required.

Unit of Issue:	Per Hour
GSA Price:	\$50.65
04/10/2014 – 04/09/2015:	\$51.67
04/10/2015 – 04/09/2016:	\$52.71

04/10/2016 – 04/09/2017:	\$53.76
04/10/2017 – 04/09/2018:	\$54.84

On-Site NGS Claims Team Lead

Responsible for the day-to-day leadership of Claims Processors and assignment of work to ensure CPT and quality is met. Also reviews and processes the more complex health claims involving medical issues and investigates facts for questionable claims. Negotiates settlements of disputed claims within defined dollar limits. Assists in training less experienced processors. Support of customer/agency required external audits, examples SAS-70, A-123, CFO audit, QASP reviews. Support includes gathering information requests, including the collection and building of reports, responding to questions, follow-up, and immediate support when on-site. The specific support of the audits for their respective areas.

Unit of Issue:	Per Hour
GSA Price:	\$56.47
04/10/2014 – 04/09/2015:	\$57.60
04/10/2015 – 04/09/2016:	\$58.75
04/10/2016 – 04/09/2017:	\$59.93
04/10/2017 – 04/09/2018:	\$61.13

On-Site NGS Fin/Acct Ops Spec Sr

Responsible for performing diverse operational financial and policy activities of a non-routine nature. Responsible for supporting Financial Operations initiatives through the leadership of associates or work functions. Primary duties may include, but are not limited to: Provides advanced operational and technical expertise to coordinate workflow. Assists management in overseeing day to day production needs of the department through training, coaching and oversight of staff. Coordinates multiple job responsibilities and adjusts work schedule. Assures compliance with regulatory guidelines. assesses and creates maintained internal controls and tracking reports for reconciliations and analysis. Communicates and educates internal and external customers as well as staff on policies and procedures. Assists in project and production efforts to include process review and system testing.

Unit of Issue:	Per Hour
GSA Price:	\$59.75
04/10/2014 – 04/09/2015:	\$60.95
04/10/2015 – 04/09/2016:	\$62.17
04/10/2016 – 04/09/2017:	\$63.41
04/10/2017 – 04/09/2018:	\$64.68

On-Site NGS Financial Analyst Sr

Prepares financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, business improvement, and business investment opportunities. Primary duties may include, but are not limited to: Prepares budgets, forecasts, trend analyses and expense accruals. Provides information for various monthly journal entries. Compiles and prepares standard and adhoc financial reports

Unit of Issue:	Per Hour
GSA Price:	\$76.62
04/10/2014 – 04/09/2015:	\$78.16
04/10/2015 – 04/09/2016:	\$79.72
04/10/2016 – 04/09/2017:	\$81.31
04/10/2017 – 04/09/2018:	\$82.93

On-Site NGS Financial Consultant Sr

Provides financial analysis and prepares analysis of results for lines of business. Primary duties may include, but are not limited to: Works with management to provide decision support analysis. Conducts and documents complex financial and business related analyses and research fields includ-

ing financial and expense performance, rate of return, depreciation, working capital and investment. Focuses on business improvement initiatives and leads and directs projects. Provides guidance to less experienced financial consultants

Unit of Issue:	Per Hour
GSA Price:	\$105.18
04/10/2014 – 04/09/2015:	\$107.28
04/10/2015 – 04/09/2016:	\$109.43
04/10/2016 – 04/09/2017:	\$111.62
04/10/2017 – 04/09/2018:	\$113.85

On-Site NGS Refund Investigator II

Responsible for pursuing claims overpayments or reimbursements from other parties who may be liable for payment of claims. Determines reason for overpayment or other party liability. Calculates amount of overpayment. Issues refund request letters or lien notices. Responds to rebuttals and corresponds with involved parties. Adjusts claims as required based on refund. Examines and evaluates the accuracy of transactions.

Unit of Issue:	Per Hour
GSA Price:	\$52.41
04/10/2014 – 04/09/2015:	\$53.46
04/10/2015 – 04/09/2016:	\$54.53
04/10/2016 – 04/09/2017:	\$55.62
04/10/2017 – 04/09/2018:	\$56.73

On-Site NGS Risk Management Assoc

Leads self-directed teams. Monitors day-to-day workflow and provides technical guidance on financial cases. Investigates and reviews customer financial requests for recovery of overpayments. Resolves financial inquiries and requests from all customer and product types, related to services and quality of service issues. Handles more complex issues requiring adaptation of responses or extensive research. Has authority to make administrative exceptions within prescribed guidelines. Primary duties may include, but are not limited to: Investigates, summarizes and makes recommendations for the resolution of financial cases. Provides leadership, guidance, and direction to staff. Identifies work load drivers and communicates to Provider Outreach Education (POE) for educational opportunities. Submits system service requests for enhancements and efficiencies to gain process improvements. Performs research when necessary in order to resolve discrepancies in articles based on CMS instructions. Reviews CMS change requests to identify operational impacts to ongoing operations and prepares cost impacts. Coaches team members to achieve quality and timeliness standards and monitors case handling to ensure consistency and accuracy. Monitors staff for production and quality standards and provides recommendations for corrective actions. Works with other operational areas to identify impacts related to the Overpayment Recovery unit. Develops training materials and provides training to unit staff.

Unit of Issue:	Per Hour
GSA Price:	\$64.84
04/10/2014 – 04/09/2015:	\$66.14
04/10/2015 – 04/09/2016:	\$67.46
04/10/2016 – 04/09/2017:	\$68.81
04/10/2017 – 04/09/2018:	\$70.19

Terms and Conditions:

1. Table of awarded special item number(s) with appropriate cross reference to item descriptions and awarded price(s):

SIN	Description
520 15	Outsourcing Recurring Commercial Activities for Financial Management Services
520 9	Recovery Audits

2. Maximum order per SIN:

SIN	Maximum Order
520 9	\$1,000,000.00
520 15	\$1,000,000.00

3. Minimum order:

\$100.00

4. Geographic Coverage:

Con US

5. Point(s) of production (city, county, and State or foreign country):

N/A

6. Quantity Discounts:

7. Prompt payment terms:

00.000%-00 00.000%-00 NET 30

8. Government purchase cards accepted above the micro-purchase threshold:

Yes

9. Government purchase cards are accepted at or below the micro-purchase threshold:

Yes

10. Foreign Items:

N/A

11. Time of Delivery:

N/A Days Delivered (after receipt of order)

12. Expedited Delivery:

N/A

13. Overnight and 2-Day Delivery:

N/A

14. Urgent requirements:

N/A

15. F.O.B. points:

Alaska : D - Destination
Continental US : D - Destination
Hawaii : D - Destination
Puerto Rico : D - Destination

16. Ordering Addresses:

1	Joel Allegier Contract Administrator 8115 Knue Road Indianapolis, IN 46250 USA Ph:502-889-4787 joel.allgeier@wellpoint.com
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17. Ordering Procedures:

Ordering activities shall use the ordering procedures of FAR 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

18. Payment Addresses:

1	National Government Services, Inc. Joel Allgeier, Contract Administrator 8115 Knue Road Indianapolis, IN 46250 USA Ph:502-889-4787 joel.allgeier@wellpoint.com
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19. Warranty Provision:

N/A

20. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):

Credit cards will be accepted for payments above the micro purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

21. Terms and conditions of repair parts:

N/A

22. Terms and conditions for any other services:

See Pricing Schedule.

23. Terms and conditions of rental, maintenance, and repair:

N/A

24. Terms and conditions of installation:

N/A

25. List of service and distribution points:

N/A

26. List of participating dealers:

N/A

27. Preventative maintenance:

N/A

28. Special attributes such as environmental attributes:

N/A

29. Section 508 compliance information:

N/A

30. Data Universal Number System (DUNS) number:

807899653