

General Services Administration
Federal Supply Service
Terms and Conditions and
Authorized Federal Supply Schedule Price List

Federal Supply Schedule 036 - Office Imaging and Document Solutions.

Contract Number: GS-25F-0007R

Contract Period: February 2, 2020 – February 3, 2025

Current GSA Price List: DSI Price List: June 2020

Contractor's Information

Sales

Name: Document Systems, Incorporated
Joel Limerick
333 Hawaii Ave, NE
Washington, DC 20003
Phone: 202-466-8383
Email: jlimerick@docsysinc.com
Website: www.docsysinc.com
Business Type: Small Business, Hubzone Business

Contract Administration:

Joel Limerick, President
333 Hawaii Ave, NE
Washington, DC 20003
Phone: 202-466-8383 **Fax:** 202-719-9256
jlimerick@docsysinc.com
DUNS Number: 780573291

Services Offered

Special Item Numbers: 51-501, 51-504, 51-505, 51-506, 51-508, 51-509, 51-600

SIN	TITLE
	DOCUMENT MANAGEMENT SERVICES
51 501	Needs Assessment and Analysis Services (NAAS)
51 504	Records Management Services (RMS) • File Organization and File Maintenance Services (FOMS)
51 505	Document Production Services Onsite/Offsite (DPS)
51 506	Document Conversion Services (DCS)
51 508	Litigation Support Services (LSS)
51 509	Network Connectivity Support Services (NCSS)
51 600	Electronic Records Management Solutions

NOTE: In accordance with Clause 552.212-4(s), the terms of solicitation 3FNJ-C1-000001-B take precedence over any Commercial Supplier Agreement (CSA) incorporated into contract GS-25F-0007R. In addition, Clause 552.212-4(w) incorporates specific language into all awarded CSA's associated with contract GS-25F-0007R.

Terms and Conditions

1. Discount For SINS 51-505 and 51-506 for Items based on Commercial Price List: Document Systems Offers a discount of 21% off of the commercial price list as dated January 1, 2004 as submitted in the price list section of our GSA proposal.
2. The Industrial Funding fee of .75% is included in the government discounted price.
3. Minimum Order Acceptable: \$100.00 per Special Item Number.
4. Maximum Order for \$1,000,000 per Special Item Number.
5. Quantity Discount: See Pricing Schedule for discount rates based on volume.
6. Prompt Payment Discount: 1% Net 15 Discounts are based on payment of Invoices Net 15 days from date of invoice.
7. Geographic Coverage: Washington D.C. and the 48 contiguous states
8. All Prices are FOB Destination: Washington Metropolitan Area including Maryland, Virginia and the District of Columbia.
9. Time of Delivery: Will be based on Task order specifications and individual project schedules.
10. Commercial Warranty: Work performed under this contract will be performed in a professional, courteous manner according to the scope of services defined in the individual task order agreement, and Warranted for a period of 30 days from completion of subject task order.
11. Warranty Provision: Services provided that are based on the Commercial Price List will carry a warranty of 90 days on the quality of images and supplied data. Images or data not meeting the specification of the subject task order will be replaced at no cost to the Government during this warranty period.
12. Government Commercial Credit Card will be accepted for purchases under \$2,500.00.
13. Government Purchase Cards accepted at or below the micro-purchase threshold: Yes.
14. Ordering address: Same as contractor
15. Payment Address: Same as contractor
16. Additional IBM Software Terms and Conditions attached as Appendix 1.

GSA Contract Pricing:

SERVICES PROVIDED ON A PER UNIT BASIS

Description	Government		Commercial		Government Discount %
	Unit/Quantity	Price	Unit/Quantity2	Price	
Preparation of Document For scanning	1-50,000 pgs.	\$0.05	1-50,000 pgs.	\$0.08	35%
	50,000 to 250,000 pages	\$0.05	50,000 to 250,000 pages	\$0.07	35%
	250,000 to 1 Million pgs	\$0.04	250,000 to 1 Million pgs	\$0.07	35%
	Over 1 Million pgs.	\$0.04	Over 1 Million pgs.	\$0.06	35%
Hand Numbering of Documents (Bates Stamping)	1-50,000 pgs.	\$0.03	1-50,000 pgs.	\$0.05	35%
	50,000 to 250,000 pages	\$0.03	50,000 to 250,000 pages	\$0.05	35%
	250,000 to 1 Million pgs	\$0.03	250,000 to 1 Million pgs	\$0.04	35%
	Over 1 Million pgs.	\$0.03	Over 1 Million pgs.	\$0.04	35%
Scan Document to 200 DPI Tiff Image	1-50,000 Images	\$0.21	1-50,000 Images	\$0.32	35%
	50,000 to 250,000 Imgs.	\$0.19	50,000 to 250,000 Imgs.	\$0.29	35%
	250,000 to 1 Million pgs	\$0.17	250,000 to 1 Million pgs	\$0.26	35%
	Over 1 Million Images	\$0.15	Over 1 Million Images	\$0.23	35%
Scan Document to 300 DPI Tiff Image	1-50,000 Images	\$0.23	1-50,000 Images	\$0.36	35%
	50,000 to 250,000 Imgs.	\$0.21	50,000 to 250,000 Imgs.	\$0.32	35%
	250,000 to 1 Million pgs	\$0.19	250,000 to 1 Million pgs	\$0.29	35%
	Over 1 Million Images	\$0.17	Over 1 Million Images	\$0.26	35%
Convert Raster Tiff image to PDF Format Image Only	1-50,000 Images	\$0.10	1-50,000 Images	\$0.15	35%
	50,000 to 250,000 Imgs.	\$0.09	50,000 to 250,000 Imgs.	\$0.14	35%
	250,000 to 1 Million pgs	\$0.08	250,000 to 1 Million pgs	\$0.12	35%
	Over 1 Million Images	\$0.07	Over 1 Million Images	\$0.11	35%
Scan "C" Size Drawing to 200 DPI tiff Image	1-50,000 Images	\$0.85	1-50,000 Images	\$4.25	80%
	50,000 to 250,000 Imgs.	\$0.77	50,000 to 250,000 Imgs.	\$3.83	80%
	250,000 to 1 Million pgs	\$0.69	250,000 to 1 Million pgs	\$3.44	80%
	Over 1 Million Images	\$0.62	Over 1 Million Images	\$3.10	80%
Scan "C" Size Drawing to 300 DPI tiff Image	1-50,000 Images	\$0.97	1-50,000 Images	\$4.85	80%
	50,000 to 250,000 Imgs.	\$0.87	50,000 to 250,000 Imgs.	\$4.37	80%
	250,000 to 1 Million pgs	\$0.79	250,000 to 1 Million pgs	\$3.93	80%
	Over 1 Million Images	\$0.71	Over 1 Million Images	\$3.54	80%
Scan "C" Size Drawing to 400 DPI tiff Image	1-50,000 Images	\$1.10	1-50,000 Images	\$5.50	80%
	50,000 to 250,000 Imgs.	\$0.99	50,000 to 250,000 Imgs.	\$4.95	80%
	250,000 to 1 Million pgs	\$0.89	250,000 to 1 Million pgs	\$4.46	80%
	Over 1 Million Images	\$0.80	Over 1 Million Images	\$4.01	80%
Scan "D" Size Drawing to 200 DPI tiff Image	1-50,000 Images	\$0.97	1-50,000 Images	\$4.85	80%
	50,000 to 250,000 Imgs.	\$0.87	50,000 to 250,000 Imgs.	\$4.37	80%
	250,000 to 1 Million pgs	\$0.79	250,000 to 1 Million pgs	\$3.93	80%
	Over 1 Million Images	\$0.71	Over 1 Million Images	\$3.54	80%
Scan "D" Size Drawing to 300 DPI tiff Image	1-50,000 Images	\$1.10	1-50,000 Images	\$5.50	80%
	50,000 to 250,000 Imgs.	\$0.99	50,000 to 250,000 Imgs.	\$4.95	80%
	250,000 to 1 Million pgs	\$0.89	250,000 to 1 Million pgs	\$4.46	80%
	Over 1 Million Images	\$0.80	Over 1 Million Images	\$4.01	80%
Scan "D" Size Drawing to 400 DPI tiff Image	1-50,000 Images	\$1.21	1-50,000 Images	\$6.05	80%
	50,000 to 250,000 Imgs.	\$1.09	50,000 to 250,000 Imgs.	\$5.45	80%
	250,000 to 1 Million pgs	\$0.98	250,000 to 1 Million pgs	\$4.90	80%
	Over 1 Million Images	\$0.88	Over 1 Million Images	\$4.41	80%
Scan "E" Size Drawing to 200 DPI tiff Image	1-50,000 Images	\$1.10	1-50,000 Images	\$5.50	80%
	50,000 to 250,000 Imgs.	\$0.99	50,000 to 250,000 Imgs.	\$4.95	80%
	250,000 to 1 Million pgs	\$0.89	250,000 to 1 Million pgs	\$4.46	80%
	Over 1 Million Images	\$0.80	Over 1 Million Images	\$4.01	80%
Scan "E" Size Drawing to 300 DPI tiff Image	1-50,000 Images	\$1.22	1-50,000 Images	\$6.10	80%
	50,000 to 250,000 Imgs.	\$1.10	50,000 to 250,000 Imgs.	\$5.49	80%
	250,000 to 1 Million pgs	\$0.99	250,000 to 1 Million pgs	\$4.94	80%

Description	Government		Commercial		Government Discount %
	Unit/Quantity	Price	Unit/Quantity2	Price	
	Over 1 Million Images	\$0.89	Over 1 Million Images	\$4.45	80%
Scan "E" Size Drawing to 400 DPI tiff Image	1-50,000 Images	\$1.34	1-50,000 Images	\$6.71	80%
	50,000 to 250,000 Imgs.	\$1.21	50,000 to 250,000 Imgs.	\$6.04	80%
	250,000 to 1 Million pgs	\$1.09	250,000 to 1 Million pgs	\$5.44	80%
	Over 1 Million Images	\$0.98	Over 1 Million Images	\$4.89	80%
High Resolution Color Scanning to .JPG Format "C" Size Document 24 Bit Color	1-50,000 Images	\$1.94	1-50,000 Images	\$9.70	80%
	50,000 to 250,000 Imgs.	\$1.75	50,000 to 250,000 Imgs.	\$8.73	80%
	250,000 to 1 Million pgs	\$1.57	250,000 to 1 Million pgs	\$7.86	80%
	Over 1 Million Images	\$1.41	Over 1 Million Images	\$7.07	80%
High Resolution Color Scanning to .JPG Format "D" Size Document 24 Bit Color	1-50,000 Images	\$2.20	1-50,000 Images	\$11.00	80%
	50,000 to 250,000 Imgs.	\$1.98	50,000 to 250,000 Imgs.	\$9.90	80%
	250,000 to 1 Million pgs	\$1.78	250,000 to 1 Million pgs	\$8.91	80%
	Over 1 Million Images	\$1.60	Over 1 Million Images	\$8.02	80%
High Resolution Color Scanning to .JPG Format "E" Size Document 24 Bit Color Using Sheet Fed Scanner	1-50,000 Images	\$2.44	1-50,000 Images	\$12.20	80%
	50,000 to 250,000 Imgs.	\$2.20	50,000 to 250,000 Imgs.	\$10.98	80%
	250,000 to 1 Million pgs	\$1.98	250,000 to 1 Million pgs	\$9.88	80%
	Over 1 Million Images	\$1.78	Over 1 Million Images	\$8.89	80%
High Resolution Color Scanning to .JPG Format "C" Size Document 24 Bit Color Using Flat Bed Scanner for Bound Books	1-50,000 Images	\$3.88	1-50,000 Images	\$19.40	80%
	50,000 to 250,000 Imgs.	\$3.49	50,000 to 250,000 Imgs.	\$17.46	80%
	250,000 to 1 Million pgs	\$3.14	250,000 to 1 Million pgs	\$15.71	80%
	Over 1 Million Images	\$2.83	Over 1 Million Images	\$14.14	80%
High Resolution Color Scanning to .JPG Format "D" Size Document 24 Bit Color Using Flat Bed Scanner for Bound Books	1-50,000 Images	\$4.40	1-50,000 Images	\$22.00	80%
	50,000 to 250,000 Imgs.	\$3.96	50,000 to 250,000 Imgs.	\$19.80	80%
	250,000 to 1 Million pgs	\$3.56	250,000 to 1 Million pgs	\$17.82	80%
	Over 1 Million Images	\$3.21	Over 1 Million Images	\$16.04	80%
High Resolution Color Scanning to .JPG Format "E" Size Document 24 Bit Color Using Sheet Fed Scanner	1-50,000 Images	\$4.88	1-50,000 Images	\$24.40	80%
	50,000 to 250,000 Imgs.	\$4.39	50,000 to 250,000 Imgs.	\$21.96	80%
	250,000 to 1 Million pgs	\$3.95	250,000 to 1 Million pgs	\$19.76	80%
	Over 1 Million Img.	\$3.56	Over 1 Million Img.	\$17.79	80%
Electronic File Capture	1-50,000 Files	\$0.21	1-50,000 Images	\$0.32	35%
	50,000 to 250,000 Files	\$0.19	50,000 to 250,000 Imgs.	\$0.29	35%
	250,000 to 1 Million Files	\$0.17	250,000 to 1 Million pgs	\$0.26	35%
	Over 1 Million Files	\$0.15	Over 1 Million Img.	\$0.23	35%

LABOR CATEGORY SERVICES

Commercial Price List Labor Category	Commercial Price List	GSA Discount	GSA Rate	2/1/15 - 1/31/20
Application Engineer – Level I	\$68.11	5%	\$64.70	\$64.70
Application Engineer – Level II	\$81.37	5%	\$77.30	\$77.30
Application Programmer – Level I	\$68.11	5%	\$64.70	\$64.70
Application Programmer – Level II	\$81.34	5%	\$77.27	\$77.27
Applications Programmer – Level III	\$92.92	5%	\$88.27	\$88.27
Application Systems Analyst	\$79.77	5%	\$75.78	\$75.78
Business Analyst – Level I	\$67.68	5%	\$64.30	\$64.30
Business Analyst – Level II	\$85.19	5%	\$80.93	\$80.93
Business Analyst – Level III	\$98.67	5%	\$93.74	\$93.74
Business Process Reengineering Specialist – Level I	\$67.68	5%	\$64.30	\$64.30
Business Process Reengineering Specialist – Level II	\$85.19	5%	\$80.93	\$80.93
Business Process Reengineering Specialist – Level III	\$98.67	5%	\$93.74	\$93.74
Clerk II	\$33.06	21%	\$26.12	\$26.12
Clerk IV	\$51.86	21%	\$40.97	\$40.97
Computer Systems Analyst – Level I	\$67.17	5%	\$63.81	\$63.81
Computer Systems Analyst – Level II	\$79.77	5%	\$75.78	\$75.78
Computer Systems Analyst – Level III	\$92.30	5%	\$87.69	\$87.69
Configuration Management Specialist	\$85.19	5%	\$80.93	\$80.93
Database Management Specialist – Level I	\$70.75	5%	\$67.21	\$67.21
Database Management Specialist – Level II	\$96.49	10%	\$86.84	\$86.84
Database Management Specialist – Level III	\$112.00	5%	\$106.40	\$106.40
Data Warehousing Administrator	\$65.97	5%	\$62.67	\$62.67
Data Warehouse Analyst	\$87.21	5%	\$82.85	\$82.85
Data Warehouse Programmer	\$89.85	5%	\$85.36	\$85.36
Document Preparation Clerk	\$31.00	21%	\$24.49	\$24.49
Facilitator	\$86.14	5%	\$81.83	\$81.83
Help Desk Manager	\$83.21	25%	\$62.41	\$62.41
Help Desk Specialist	\$56.69	5%	\$53.86	\$53.86
Information Systems Training Specialist	\$72.75	5%	\$69.11	\$69.11
Program Manager	\$105.05	13%	\$91.39	\$91.39
Project Leader	\$135.00	5%	\$128.25	\$128.25
Project Manager – Level I	\$86.14	5%	\$81.83	\$81.83
Project Manager – Level II	\$105.05	5%	\$99.80	\$99.80
Project Manager – Level III	\$122.22	5%	\$116.11	\$116.11
Quality Assurance Analyst	\$79.95	5%	\$75.95	\$75.95
Quality Assurance Manager	\$102.74	5%	\$97.60	\$97.60
Quality Assurance Specialist	\$81.43	5%	\$77.36	\$77.36
Records Management Specialist	\$65.97	5%	\$62.67	\$62.67
Subject Matter Expert – Level I	\$88.65	5%	\$84.22	\$84.22
Subject Matter Expert	\$108.47	0%	\$108.47	\$108.47

Commercial Price List Labor Category	Commercial Price List	GSA Discount	GSA Rate	2/1/15 - 1/31/20
Subject Matter Expert – Level III	\$123.75	1%	\$121.99	\$121.99
System Administrator – Level I	\$64.40	5%	\$61.18	\$61.18
System Administrator – Level II	\$82.61	5%	\$78.48	\$78.48
System Administrator – Level III	\$96.87	5%	\$92.03	\$92.03
Systems Architect – Level I	\$67.17	5%	\$63.81	\$63.81
Systems Architect – Level II	\$79.77	5%	\$75.78	\$75.78
Technical Writer/Editor – Level I	\$60.38	16%	\$50.72	\$50.72
Technical Writer/Editor – Level II	\$76.30	5%	\$72.49	\$72.49
Technical Writer/Editor – Level III	\$87.70	5%	\$83.32	\$83.32
Test Engineer	\$85.63	5%	\$81.35	\$81.35
Training Manager	\$92.41	5%	\$87.79	\$87.79
Training Specialist – Level I	\$54.07	5%	\$51.37	\$51.37
Training Specialist – Level II	\$72.75	5%	\$69.11	\$69.11

SOFTWARE PRODUCTS

PART NUMBER	DESCRIPTION	PRICE
D0488LL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,978.99
D0489LL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,384.33
D048CLL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$5,971.84
D048DLL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,579.85
D048ELL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,193.70
D048FLL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,516.22
D048GLL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$919.37
D048HLL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$551.62
D048KLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,660.96
D048NLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT	\$1,594.66
D048PLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,193.70
D048QLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,978.99
D048RLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,516.22
D048SLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,384.33
D048TLL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$33,276.32
D048ULL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$19,933.25
D048VLL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,326.65
D048WLL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY	\$795.70

PART NUMBER	DESCRIPTION	PRICE
	CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	
D048XLL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,328.11
D048YLL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,993.80
D049LLL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$5,297.03
D049MLL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,181.66
D049QLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,328.11
D049RLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,993.80
D049XLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$21,235.01
D049ZLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$12,773.55
D04A4LL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,631.34
D04A5LL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12	\$3,978.99
D04A8LL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,653.80
D04A9LL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,791.13
D04ACLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,001.46
D04ADLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,204.13
D04AKLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D04ALLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$262.84
D04AVLL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION &	\$878.69
D04AWLL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$527.21
D04C6LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$13,261.71
D04C7LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,957.03
D04C8LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,328.11
D04CALL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,993.80
D04CBLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,844.58
D04CDLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,906.75
D04CELL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$33,276.32
D04CFLL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$19,933.25
D04CGLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$943.78
D04CHLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$566.27

PART NUMBER	DESCRIPTION	PRICE
D04CILL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.56
D04CJLL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.73
D04CPLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$31,811.84
D04CQLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$19,119.65
D04CRLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,659.75
D04CSLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04CVLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,631.34
D04CWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,978.99
D04DJLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$46,538.04
D04DKLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$27,906.55
D04EVLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$160.33
D04EYLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$96.01
D04FKLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$33,276.32
D04FLLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT	\$19,933.25
D04FMLL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$8,298.74
D04FNLL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,971.59
D04FVLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$66,308.56
D04FWLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$39,785.14
D04FZLL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$16,597.48
D04G0LL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,007.30
D04G1LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$23,269.02
D04G2LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$13,993.95
D04GBLL	IBM FILENET PRINT FONTS PRINTER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$200.15
D04GCLL	IBM FILENET PRINT FONTS PRINTER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$119.65
D04GDLL	IBM FILENET PRINT PRINTER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$5,297.03
D04GELL	IBM FILENET PRINT PRINTER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,173.05
D04GQLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27

PART NUMBER	DESCRIPTION	PRICE
D04GRLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04GSLL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04GTLL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04GULL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04GVLL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04GWLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04GXLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04GYLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04GZLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04H2LL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04H3LL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04H4LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE	\$1,603.27
D04H5LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04H6LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04H7LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04H8LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT LICENSE	\$1,603.27
D04H9LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04HALL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04HBLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04HCLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27

PART NUMBER	DESCRIPTION	PRICE
D04HDLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04I3LL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,912.44
D04I4LL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,147.66
D04IFLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04IGLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04JALL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,912.44
D04JBLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,147.66
D04JCLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.56
D04JDLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.73
D04JELL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$943.78
D04JFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$566.27
D04JGLL	IBM FILENET IMAGE SERVICES-COLD INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$63,786.40
D04JHLL	IBM FILENET IMAGE SERVICES-COLD INSTALL SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12	\$38,239.29
D04JKLL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$16,027.96
D04JLLL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$9,600.50
D04JVLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$132.66
D04JWLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT SW	\$79.41
D04K1LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12.29
D04K2LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7.36
D04K3LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,229.02
D04K4LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$738.75
D04KJLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,457.08
D04KKLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,473.10
D04NPLL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04NQLL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05
D04PRLL	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,603.27
D04PSLL	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$960.05

PART NUMBER	DESCRIPTION	PRICE
D04V5LL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$424.70
D04V6LL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$254.71
D04VBLL	IBM RECORDS MANAGER EXTERNAL USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2.03
D04VCLL	IBM DB2 RECORDS MANAGER EXTERNAL USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1.22
D04VDLL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$212.40
D04VELL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$127.78
D07A7LL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$878.69
D07A9LL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D07B6LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$371.86
D090ILL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$82.17
D090JLL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$49.30
D090KLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$41.25
D090LLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$24.73
D090MLL	IBM CONTENT CLASSIFICATION EXTERNAL USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$0.39
D09UQLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$878.69
D09URLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$527.21
D09USLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT FROM CONTENT MANAGER FOR I SERIES AUTHORIZED USER TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$344.20
D09UTLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT FROM CONTENT MANAGER ONDEMAND USER VALUE UNIT TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$440.97
D09UULL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D09UVLL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$262.84
D09V2LL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$17,736.52
D09V3LL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,658.19
D09V4LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,457.08
D09V5LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,473.10
D09V6LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$222.93

PART NUMBER	DESCRIPTION	PRICE
D09V7LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$371.86
D09VELL	IBM FILENET IMAGE MGR ACTIVE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,229.02
D09VFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$738.75
D09VPLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12.29
D09VQLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7.36
D09VVLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,912.44
D09VWLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,147.66
D09VZLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$943.78
D09W0LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE	\$566.27
D09W2LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER LICENSE	\$3,328.11
D09W3LL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$878.69
D09W4LL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$527.21
D09W7LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.56
D09W8LL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D09W9LL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$262.84
D09WALL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.73
D09WDLL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,659.75
D09WELL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D09WFLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,993.80
D09WWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$13,261.71
D09WXLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,957.03
D09WYLL	IBM FILENET ISRA PROFESSIONAL EDITION NON-PROD LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,631.34
D09X0LL	IBM FILENET ISRA PROFESSIONAL EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,978.99
D09X4LL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z	\$663.13

PART NUMBER	DESCRIPTION	PRICE
	USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	
D09X5LL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$397.90
D09X6LL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$332.81
D09X7LL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$199.38
D0AR1LL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT FROM FILENET CONTENT MGR STARTER PACK AUTHORIZED UVU TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$431.21
D0AR2LL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT LICENSE	\$424.70
D0AR3LL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$254.71
D0AR5LL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT FROM CNTNT MGR ENTERPRISE EDITION STARTER PACK AUTH UVU TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$431.21
D0AR8LL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$424.70
D0AR9LL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$254.71
D0C23LL	IBM INFOSPHERE MASTER CONTENT FOR MASTER DATA MANAGEMENT SERVER RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$123,667.51
D0CKBLL	IBM CONTENT MANAGER ONDEMAND FOR I AUTHORIZED USER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$526.45
D0CKDLL	IBM CONTENT MANAGER ONDEMAND FOR I PDF INDEXER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$15.42
D0CKFLL	IBM CONTENT MANAGER ONDEMAND FOR I ENHANCED RETENTION MANAGEMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$185.50
D0E05LL	IBM CONTENT COLLECTOR FOR SAP APPLICATIONS AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$480.89
D0GR0LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,863.63
D0GR1LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,115.11
D0GR3LL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,863.63
D0GR4LL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,115.11
D0GRZLL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$927.51
D0GS0LL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$556.50
D0GS1LL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$927.51
D0GS2LL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$556.50
D0GV2LL	IBM PRODUCTION IMAGING EDITION ADD-ON FOR IBM CASE MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$647.63
D0H4ILL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,844.58
D0H4JLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12	\$5,882.82

PART NUMBER	DESCRIPTION	PRICE
	MONTHS	
D0H4KLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,481.96
D0H4LLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,489.37
D0H4PLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,907.96
D0H4QLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,141.71
D0H4RLL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,724.84
D0H4SLL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,041.41
D0H4VLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,844.58
D0H4WLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,882.82
D0H4XLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,481.96
D0H4YLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,489.37
D0H5DLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR MANAGED VIRTUAL SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$27,987.91
D0H8JLL	IBM WEB CONTENT MANAGER HYPERVISOR EDITION RED HAT ENTERPRISE LINUX PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$541.86
D0H8LLL	IBM WEB CONTENT MANAGER HYPERVISOR EDITION RED HAT ENTERPRISE LINUX PROCESSOR VALUE UNIT (PVU) FROM LOTUS WEB CONTENT MANAGEMENT TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$123.67
D0IBLLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION LICENSE	\$11,797.23
D0IBMLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,086.95
D0IBNLL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$11,797.23
D0IBPLL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,086.95
D0IBQLL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$36,123.93
D0IBRLL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PRE CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$21,723.17
D0IBSLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$11,797.23
D0IBTLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,086.95
D0ICPLL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$162.72
D0ICQLL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$96.87
D0IDXLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT	\$604.55

PART NUMBER	DESCRIPTION	PRICE
	12 MONTHS	
D0IDYLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$362.87
D0IDZLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$604.55
D0IE0LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER LINUX ON SYSTEM Z VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$362.87
D0IE1LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT LICENSE	\$302.66
D0IE2LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$182.25
D0IE3LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$302.66
D0IE4LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$182.25
D0IE9LL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$440.21
D0IEALL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$263.61
D0IEBLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$440.21
D0IECLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$263.61
D0IEDLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$220.53
D0IEELL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$132.66
D0IEFLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$220.53
D0IEGLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$132.66
D0JIDLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$984.94
D0JIELL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$588.28
D0JIMLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$491.42
D0JINLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$295.39
D0JIXLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE	\$984.94
D0JIYLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$588.28

PART NUMBER	DESCRIPTION	PRICE
D0JIZLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$491.42
D0JJ0LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$295.39
D0JUZLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$984.94
D0JV0LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$588.28
D0JV2LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$491.42
D0JV4LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$295.39
D0JV7LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$984.94
D0JV8LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$588.28
D0JV9LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$491.42
D0JVALL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$295.39
D0N7MLL	IBM FILENET CONTENT ENGINE BULK IMPORT TOOL VIRTUAL SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$66,308.56
D0PS3LL	IBM CONTENT CLASSIFICATION NON-PRODUCTION PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$532.96
D0Q0ELL	IBM PLATFORM RTM DATA COLLECTORS RESOURCE VALUE UNIT INITIAL FIXED TERM LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3.25
D0Q1FLL	IBM PLATFORM RTM DATA COLLECTORS LSF RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6.80
D0Q1GLL	IBM PLATFORM RTM DATA COLLECTORS LSF RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4.08
D0S88LL	IBM CONTENT MANAGER ONDEMAND FULL TEXT SEARCH PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$283.13
D0T5ELL	IBM DATACAP TASKMASTER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,700.91
D0THSLL	IBM INFOSPHERE GUARDIUM COLLECTOR SOFTWARE APPLIANCE INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$258.73
D0HTLL	IBM INFOSPHERE GUARDIUM COLLECTOR SOFTWARE APPLIANCE INSTALL SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$155.45
D0YRJLL	IBM CONNECTIONS CONTENT MANAGER PER AUTHORIZED USER FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$75.83
D0YRLLL	IBM CONNECTIONS CONTENT MANAGER PER AUTHORIZED USER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$75.83
D0YRNLL	IBM CONNECTIONS CONTENT MANAGER EXTRANET PER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$324.68
D0ZWPLL	IBM CONTENT FOUNDATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$386.51
D0ZX7LL	IBM CONTENT FOUNDATION ADD ON FOR IBM CONTENT MANAGER ENTERPRISE EDITION LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$170.09

PART NUMBER	DESCRIPTION	PRICE
D11JVLL	IBM FILENET CONTENT MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4.17
D12USLL	IBM CONTENT COLLECTOR FOR EMAIL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$102.51
D12UWLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$641.12
D12UYLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR	\$320.56
D12V4LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$641.12
D12V6LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$320.56
D16RPLL	IBM DATACAP OCCASIONAL AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$838.01
D16RRL	IBM DATACAP MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$258.73
D16S3LL	IBM DATACAP 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,442.27
D16S5LL	IBM DATACAP NETWORK SCANNING DEVICE RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$838.01
D1AE7LL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$256.33
D1AUMLL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,301.76
D1HKKLL	IBM CASE MANAGER MOBILE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$130.18
D1HLHLL	IBM CASE MANAGER MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT	\$258.73
D1HLQLL	IBM CASE MANAGER MOBILE 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,301.76
D1JX3LL	IBM DATACAP ENTERPRISE EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$62.90
D1JZULL	IBM DATACAP INSIGHT EDITION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,099.09
D1JZWLL	IBM DATACAP INSIGHT EDITION ADD-ON OCCASIONAL AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$261.98
D1JZYLL	IBM DATACAP INSIGHT EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$78.59
D1K02LL	IBM DATACAP INSIGHT EDITION ADD-ON NETWORK SCANNING DEVICE RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$261.98
D54TSSL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$17,736.52
D54TTLL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,658.19
D55HHLL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$15.42
D55HILL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$9.28
D55HJLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$148.94
D55HKLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$89.50

PART NUMBER	DESCRIPTION	PRICE
D55Y4LL	IBM WEB CONTENT MANAGER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$525.59
D55Y6LL	IBM WEB CONTENT MANAGER STANDARD EDITION PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$128.55
D59FSL	IBM WEB CONTENT MANAGER STANDARD EDITION PROCESSOR VALUE UNIT (PVU) LINUX ON SYSTEM Z	\$128.55
D59FTLL	IBM WEB CONTENT MANAGER LINUX ON Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$525.59
D61U6LL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,066.30
D61U7LL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$639.49
E01PILL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,555.92
E01ZMLL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3.08
E01ZNLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$29.86
E026GLL	IBM WEB CONTENT MANAGER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$105.00
E026HLL	IBM WEB CONTENT MANAGER STANDARD EDITION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$25.71
E02Z3LL	IBM WEB CONTENT MANAGER PROCESSOR VALUE UNIT (PVU) LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$105.00
E02Z4LL	IBM WEB CONTENT MANAGER STANDARD EDITION PROCESSOR VALUE UNIT (PVU) LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$25.71
E046XLL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$213.16
E04X0LL	IBM FILENET DOCUMENT PUBLISHER SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,261.71
E04X1LL	IBM FILENET DOCUMENT PUBLISHER NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT	\$6,631.34
E04XFLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL SERVER AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$79.66
E04XILL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$79.66
E04XSL	IBM FILENET CAPTURE MULTI-FUNCTION DEVICE GATEWAY SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$33,276.32
E04XTLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL IDL NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,660.96
E04XULL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL IDL SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$5,297.03
E04XYLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL SERVER CONCURRENT USER (UP TO 1:10) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$119.65
E04YQLL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$795.70
E04YSL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,196.47
E04YTLL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,838.74
E04YULL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$183.87
E04YWLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$532.10

PART NUMBER	DESCRIPTION	PRICE
E04YYLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,838.74
E04YZLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$795.70
E04Z0LL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,655.26
E04Z1LL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$265.23
E04Z2LL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$665.53
E04ZELL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,057.68
E04ZGLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$665.53
E04ZKLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$4,247.00
E04ZNLL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,326.65
E04ZQLL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$927.51
E04ZSLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$400.29
E04ZWLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E0501LL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E050JLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,652.34
E050KLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$665.53
E050LLL	IBM FILENET EFORMS FOR P8 AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$58.25
E050MLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,968.92
E050NLL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,655.26
E050PLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$188.76
E050QLL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT	\$1.91
E050TLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,362.37
E050ULL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$331.95
E050WLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,326.65
E0518LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$9,275.06
E051XLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$32.06
E0527LL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,655.26
E0528LL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,659.75
E052CLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,261.71
E052ELL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,319.50

PART NUMBER	DESCRIPTION	PRICE
E052FLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER ANNUAL SW	\$4,662.42
E052LLL	IBM FILENET PRINT FONTS PRINTER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$40.03
E052MLL	IBM FILENET PRINT PRINTER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,025.14
E052TLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E052ULL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E052VLL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E052WLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E052XLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E052ZLL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0530LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0531LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0532LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0533LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0534LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0537LL	IBM FILENET EFORMS FOR P8 EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT	\$0.30
E0539LL	IBM FILENET EFORMS FOR P8 EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$29.38
E053DLL	IBM FILENET EFORMS DESKTOP CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.69
E053KLL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$382.39
E053RLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E0545LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$382.39
E0546LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.91
E0547LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$188.76
E0548LL	IBM FILENET IMAGE SERVICES-COLD INSTALL ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$12,773.55
E0549LL	IBM FILENET IMAGE SERVICES DATA ARCHIVE SOLUTION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$9,193.70
E054ALL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,205.59
E054HLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12	\$26.45

PART NUMBER	DESCRIPTION	PRICE
	MONTHS	
E054KLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.46
E054LLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$246.57
E054ULL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$491.42
E0563LL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E056SLL	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$320.56
E059ALL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$84.61
E059HLL	IBM RECORDS MANAGER EXTERNAL USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.41
E059ILL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$42.47
E066BLL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E066CLL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION &	\$87.87
E066NLL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$132.66
E066PLL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$66.55
E066RLL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$74.45
E06VFLL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$16.43
E06VGLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$8.26
E079WLL	IBM DB2 IBM FILENET EFORMS FOR P8 EXT USER LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.30
E07A1LL	IBM FILENET EFORMS FOR P8 AUTHORIZED FOR P8 LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$58.25
E07A3LL	IBM DB2 IBM FILENET EFORMS FOR P8 EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$29.38
E07A9LL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E07AALL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E07AELL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,555.92
E07AFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$491.42
E07AGLL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$74.45
E07AKLL	IBM FILENET IMAGE MGR ACTIVE ED EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW	\$246.57
E07AQLL	IBM FILENET IMAGE MANAGER ACTIVE ED EXTERNAL USER LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.46
E07ATLL	IBM FILENET IMAGE MGR ACTIVE ED ADD-ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$382.39
E07AVLL	IBM FILENET IMAGE MANAGER ACTIVE ED ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$188.76

PART NUMBER	DESCRIPTION	PRICE
E07AWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$665.53
E07AYLL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E07AZLL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E07B0LL	IBM FILENET IMAGE MGR ACTIVE ED ADD-ON EXT USER LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.91
E07B2LL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT RENEWAL	\$331.95
E07BALL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,652.34
E07BBL	IBM FILENET ISRA PROFESSIONAL EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,326.65
E07BELL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$132.66
E07BFLL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$66.55
E07MNLL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$84.61
E07MQLL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$84.61
E08BSLL	IBM INFOSPHERE MASTER CONTENT FOR MASTER DATA MANAGEMENT SERVER RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$24,733.50
E08LGLL	IBM CONTENT MANAGER ONDEMAND FOR I AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$105.77
E08LHLL	IBM CONTENT MANAGER ONDEMAND FOR I PDF INDEXER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3.08
E08LILL	IBM CONTENT MANAGER ONDEMAND FOR I ENHANCED RETENTION MANAGEMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$37.02
E097JLL	IBM CONTENT COLLECTOR FOR SAP APPLICATIONS AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$96.01
E0AR9LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$372.63
E0ARALL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION &	\$372.63
E0ARPLL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$185.50
E0ARQLL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION &	\$185.50
E0AT9LL	IBM PRODUCTION IMAGING EDITION ADD-ON FOR IBM CASE MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$64.76
E0AXQLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,961.26
E0AXRLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$496.30
E0AXTLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,383.12
E0AXULL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$344.97
E0AXWLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,961.26
E0AXXLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$496.30

PART NUMBER	DESCRIPTION	PRICE
E0AY7LL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR MANAGED VIRTUAL SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$5,597.58
E0BM1LL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,359.45
E0BM2LL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,359.45
E0BM3LL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$7,224.79
E0BM4LL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,359.45
E0BMILL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$32.54
E0BN6LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$120.41
E0BN7LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$120.41
E0BN8LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$60.53
E0BN9LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$60.53
E0BNCLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E0BNDLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E0BNELL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$44.10
E0BNFLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$44.10
E0C4ILL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$196.13
E0C4MLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$98.49
E0C4TLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$196.13
E0C4ULL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$98.49
E0C84LL	IBM CONTENT INTEGRATOR AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$101.75
E0C87LL	IBM CONTENT INTEGRATOR CONNECTION PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$4,425.99
E0C8FLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$196.13

PART NUMBER	DESCRIPTION	PRICE
E0C8HLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$98.49
E0C8JLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER	\$196.13
E0C8KLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$98.49
E0DTPLL	IBM CONTENT CLASSIFICATION NON-PRODUCTION PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$106.63
E0DX2LL	IBM PLATFORM RTM DATA COLLECTORS LSF RESOURCE VALUE UNIT SUBSEQUENT FIXED TERM LICENSE	\$3.25
E0DXMLL	IBM PLATFORM RTM DATA COLLECTORS LSF RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$1.36
E0ED5LL	IBM CONTENT MANAGER ONDEMAND FULL TEXT SEARCH PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$56.63
E0EHILL	IBM DATACAP TASKMASTER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW	\$340.09
E0ELGLL	IBM INFOSPHERE GUARDIUM COLLECTOR SOFTWARE APPLIANCE INSTALL ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$51.75
E0G0WLL	IBM SECURITY QRADAR QFLOW COLLECTOR 1202 APPLIANCE INSTALL ANNUAL APPLIANCE MAINTENANCE	\$7,875.67
E0H2KLL	IBM CONNECTIONS CONTENT MANAGER PER AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$15.17
E0H2LLL	IBM CONNECTIONS CONTENT MANAGER EXTRANET PER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$64.93
E0HQTL	IBM CONTENT FOUNDATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$77.29
E0HRGLL	IBM CONTENT ENGINE BULK IMPORT TOOL FOR IBM CONTENT FOUNDATION VIRTUAL SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,261.71
E0IDELL	IBM CASE MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.87
E0IEZLL	IBM FILENET CONTENT MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.84
E0J1VLL	IBM CONTENT COLLECTOR FOR EMAIL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$20.50
E0J1XLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$128.55
E0J1YLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$64.11
E0J21LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$128.55
E0J22LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$64.11
E0JUHLL	IBM MOBILEFIRST PROTECT CONTENT SUITE MANAGED CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6.79
E0K21LL	IBM DATACAP MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$51.83
E0K27LL	IBM DATACAP 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$886.83
E0K28LL	IBM DATACAP NETWORK SCANNING DEVICE RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$167.60
E0KEALL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$51.26

PART NUMBER	DESCRIPTION	PRICE
E0KG5LL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$260.35
E0LR4LL	IBM CASE MANAGER MOBILE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$25.96
E0LRJLL	IBM CASE MANAGER MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$51.83
E0LRMLL	IBM CASE MANAGER MOBILE 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$259.59
E0M4CLL	IBM DATACAP ENTERPRISE EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$12.57
E0M50LL	IBM DATACAP INSIGHT EDITION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$419.05
E0M51LL	IBM DATACAP INSIGHT EDITION ADD-ON OCCASIONAL AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$52.48
E0M52LL	IBM DATACAP INSIGHT EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$15.71
E0M53LL	IBM DATACAP INSIGHT EDITION ADD-ON NETWORK SCANNING DEVICE RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$52.48

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B (Refresh #42)

The following terms and conditions apply to all vendors proposing software and related services under Schedule 36, Solicitation 3FNJ-C1-000001-B. Once approved by the MAS Contracting Officer, the negotiated terms should be incorporated into the contractor's published GSA catalog. Note that these terms and conditions may be further negotiated at the order level by the ordering agency Contracting Officer. Additional detailed terms and conditions listed in Appendix 1 as required by the IBM Letter of Supply to Document Systems, Inc.

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

(1) commercial guarantee/warranty clauses

- Software

DSI warrants that each IBM software program, which is designated in the Price List as warranted, when used in the Specified Operating Environment, will conform to its Specifications. During the warranty period, DSI provides defect-related Program Services without charge. Program Services are available for

warranted software for at least 30 days. EXTENT OF WARRANTY/ITEMS NOT COVERED BY WARRANTY The warranties stated herein will not apply to the extent there has been misuse (including, but not limited to, use of any Unauthorized Built-in Capacity or Circumvention of Technological Measures), accident, modification, unsuitable physical or operating environment, operation in other than the Specified Operating Environment, improper maintenance by the Government or a third party, or failure or damage caused by a product for which DSI is not responsible. Warranty for the software programs designated in the price list as warranted do not extend to any program that is run or executed on other than a Designated Machine.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2)

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software.

Case Reporting Information

Hours of Response to Case Report 8:00am to 6:00pm Monday through Friday
Hours of Work for Problem Resolution 8:00am to 8:00pm Monday Through Saturday
Contact Phone Number for Support 202-719-9250

5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined:

Software Maintenance as a Product

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

Software Maintenance as a service

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to- person communications regardless of the medium used to communicate: telephone support, on- line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service should be submitted to the ordering agency on a quarterly or monthly basis (or as otherwise specified by the ordering activity), after the completion of such period.

Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES AND SOFTWARE MAINTENANCE

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

Note: The phrase, "Term Licenses and/or Maintenance" in the preceding paragraphs may need to be revised in order to be consistent with the Offeror's proposal; e.g., if only software maintenance is offered, all references to "term licenses" should be deleted from the preceding paragraphs.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

- a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days (or as otherwise specified by the ordering activity), for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
- b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
- c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to 0% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION

- a. After a software product has been on a continuous term license for a period of 60 months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

Note: Each separately priced software product shall be individually enumerated, if different accrual periods apply for the purpose of perpetual license attainment.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the MAS-awarded terms and conditions, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 9.b.(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS:

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING

The software is licensed based on authorizes use value units. The ordering agency has the right to copy the software for back up purposes of for non-production environments without additional charges.

Vendor Certification for SIN 51 600 --- Electronic Records Management Solutions

For the purposes of the Schedule 36 Solicitation (3FNJ-C1-000001-B), eleven (11) specific elements of Electronic Records Management (ERM) Services have been identified. These 11 elements are fully defined and the corresponding requirements are identified in the Universal Electronic Records Management Requirements attachment to the solicitation. These requirements have been established and are administered by the National Archives & Records Administration (NARA).

Vendors may provide any combination of the 11 elements of ERM Services; however, vendors must certify that they are capable of meeting all standards associated with the elements they propose by completing this certification. Vendors should include a completed copy of this certification in their published GSA catalog to illustrate their ERM capabilities.

Document Systems, Incorporated
333 Hawaii Avenue NE, Suite 200
Washington, DC 20011

Proposed Elements of Electronic Records Management Services:

[Select all that apply]

- Element 1 - Desktop Applications
- Element 2 - Electronic Messages
- Element 3 - Social Media
- Element 4 - Cloud Services
- Element 5 - Websites
- Element 6 - Digital Media (Photo)
- Element 7 - Digital Media (Audio)
- Element 8 - Digital Media (Video)
- Element 9 - Databases
- Element 10 - Shared Drives
- Element 11 - Engineering Drawings

Document Systems, Incorporated hereby certifies that we are capable of meeting all standards described in Solicitation -3FNJ-C1-000001-B and the Universal Electronic Records Management Requirements attachment for each of the sections of ERM Services we have proposed, as indicated above.



Offeror (To be signed only by **authorized principal**, with authority to bind the undersigned contractor)

Joel Limerick

CEO

11/2/2017

Name (Printed)

Title

Date

Appendix 1: IBM GSA Software Terms and Conditions

All references to IBM in these Terms and Conditions should be read as “Contractor (Document Systems, Inc., Inc.), acting by and through its supplier, IBM.”

Applicability

IBM products shall be subject to the IBM Passport Advantage Terms and Conditions below.

Software licenses shall additionally be subject to the IBM Program License Agreement (“IPLA”) terms and conditions, located after the Passport Advantage Terms and Conditions.

In the event of conflict between the IPLA and Passport Advantage Terms and Conditions, the Passport Advantage Terms and Conditions shall control.

Terms and conditions for Datapower™ and ISS products are located after the IPLA terms and conditions, at the end of this document.

IBM PASSPORT ADVANTAGE TERMS AND CONDITIONS

Part 1 - General Terms

Under this IBM US Government Passport Advantage Agreement (“Agreement”), IBM provides the Passport Advantage customer a way to obtain authorizations to use, update, and support selected Programs.

When used in this Agreement, “IBM” means the IBM company that is providing Eligible Products, and “you” means the Originating US Government customer (defined as an Agency or an affiliated entity of the US Government) that is ordering them, subject to the Agreement.

You and IBM agree to coordinate the administration of this Agreement within our respective Enterprises. IBM is the legal entity within International Business Machines Corporation’s Enterprise that accepts your orders.

This Agreement is entered into with the understanding that each of us is bound by its terms. You accept the terms of this Agreement without modification by submitting an IBM Passport Advantage Enrollment Form and both of us agree to distribute copies of the Agreement to our respective Enterprise. “Enterprise” is defined in Section 2, Enterprise, below. Products eligible under this Agreement (“Eligible Products”) include commercially available IBM Programs, certain Programs that are subject to a third-party end user license agreement (“Non-IBM Programs”), Support for specified Non-IBM Programs and IBM Programs licensed under the terms of the IBM License for Non-Warranted Programs (“Selected Support”), authorizations to increase your use of a Program, IBM Trade-ups, Competitive Trade-ups, IBM Annual Software Subscription and Support Renewals, IBM Software Subscription and Support Reinstatement, annual Third Party Annual Software Subscription and Support Renewals, Third Party Software Subscription and Support Reinstatement, and Selected Support renewals.

This Agreement is effective on the date IBM accepts your initial order for Eligible Products (“Effective Date”) and remains in effect until You terminate it in accordance with Section 11, “Agreement Termination.”

The terms of the sections of the IBM Program License Agreement (“IPLA”) entitled “Limitation of Liability,” “General,” and “Governing Law, Jurisdiction, and Arbitration,” are also part of this Agreement and are incorporated by reference into this Agreement with the following changes:

1. The term “Program” is replaced by the term “Eligible Product.”
2. If not otherwise stated in the Limitation of Liability section of the IPLA, the amount of any other

actual direct damages up to the charges for the Program that is the subject of the claim for a fixed term license is 12 months' charges.

If there is a conflict among terms in the various documents, those of an attachment prevail over this Agreement and those of an Associated Document prevail over both of those documents

Once this Agreement is accepted, 1) unless prohibited by applicable law or specified otherwise, any reproduction of it or an Associated Document made by reliable means (for example, photocopy or facsimile) is considered an original and 2) all Eligible Products ordered under this Agreement are subject to it.

If IBM withdraws an Eligible Product from marketing, you will no longer be able to obtain it under this Agreement. If IBM withdraws a Program or a version of a Program from marketing, you may not increase its level of use, beyond the authorizations already acquired, on or after the effective date of withdrawal without IBM's prior written consent, which IBM will not unreasonably withhold.

The Passport Advantage "Anniversary" for the Government is October 1 of each fiscal year or the Government's existing "Anniversary", unless a different date is mutually agreed to in writing.

A "Program" is the following, including the original and all whole or partial copies: 1) machine-readable instructions and data, 2) components, 3) audio-visual content (such as images, text, recordings, or pictures), 4) related licensed materials, and 5) license use documents or keys, and documentation.

A "Term" is the period that begins either on the date IBM accepts your contract/contract modification/order or on the Anniversary (in the case of subsequent Terms), and ends on the day immediately prior to the next Anniversary.

1. Eligible Products

Eligible Products are for use within your Enterprise only and may not be resold, rented, leased, or transferred to third parties. Any attempt to do so in violation of these provisions is void. In addition, such Eligible Products may not be used to provide commercial hosting or other commercial information technology services to third parties.

Unless IBM specifies otherwise, it provides Non-IBM Programs and Third Party Software Subscription and

Support (as defined in (a) Software Maintenance of subsection 3 Software Subscription and Support below) WITHOUT WARRANTIES OF ANY KIND. However, non-IBM manufacturers, developers, suppliers, or publishers may provide their own warranties to you.

1. IBM Programs

Proof of Entitlement: IBM specifies a Program's authorized use in a Proof of Entitlement (called "PoE"). Examples of the measure of the level of authorized use include, but are not limited to, the number of copies, processors, or users. This PoE, supported by your matching paid invoice or receipt, is evidence of your level of authorized use. During the period this Agreement remains in effect, and for two years thereafter and to the extent permitted by agency regulation and not otherwise prohibited by applicable law, IBM has the right to verify your compliance with this Agreement on your premises during your normal business hours and in a manner that minimizes disruption to your business. IBM may use an independent auditor for this with your prior approval, which you will not unreasonably withhold.

Versions and Platforms: You may use Programs and their associated user documentation in any commercially available national language version up to the level of use authorized in the PoE. You are authorized to use the Program(s) that you obtain under this Agreement on any platform or operating system for which IBM currently makes Program code available under Passport Advantage unless the Program is designated as platform or operating system specific at the time you obtain it.

IBM Trade-ups: Licenses for certain Programs that replace qualifying IBM Programs may be obtained for a reduced charge. You agree to terminate your use of the replaced IBM Programs when you install the replacement Programs.

Competitive Trade-ups: Licenses for certain Programs that replace qualifying Non-IBM Programs (see Subsection 2, Non-IBM Programs, below) may be obtained for a reduced charge. You agree to terminate your use of the replaced Non IBM Programs when you install the replacement Programs.

License: IBM Programs obtained under this Agreement are governed by the terms of the IPLA. If there is a conflict between the terms of this Agreement and those of the IPLA, including its License Information document (“LI”), the terms of this Agreement prevail.

2. Non-IBM Programs

License: The licensing of a Non-IBM Program, if any, obtained under this Agreement is governed by the terms of the third party end user license agreement and such third party end user license agreement will be provided for prior review. If there is a conflict between the terms of this Agreement and those of the third party end user license agreement, the terms of this Agreement prevail. IBM is not a party to the third party end user license agreement and assumes no obligations under it.

3. Software Subscription and Support and Selected Support

(a) Software Subscription and Support

IBM provides software subscription and support (“IBM Software Subscription and Support”) with each IBM Program licensed under the IPLA. Software Subscription and Support is a single offering not available as separate components. IBM does not provide IBM Software Subscription and Support for Non-IBM Programs or for Programs that are licensed under the IBM License Agreement for Non-Warranted Programs (together “Selected Programs”). Third parties may provide software subscription and support (“Third Party Software Subscription and Support”) with Non-IBM Program licenses under the third parties’ terms. For purposes of this Agreement, “software subscription and support” means both IBM Software Subscription and Support and Third Party Software Subscription and Support. IBM Software Subscription and Support begins on the date of acquisition and ends on the last day of the corresponding month in the following year, unless the date of acquisition is the first day of the month, in which case coverage ends on the last day of the month, 12 months from the date of acquisition.

While IBM Software Subscription and Support is in effect for an IBM Program license:

- (i) IBM will make available to you and authorize you to use the most current commercially available version, release, or update, should any be made available.
- (ii) IBM provides you assistance for your 1) routine, short duration installation and usage (how-to) questions; and 2) code-related questions (“Support”). Such Support for a particular version or release of a Program is available only until IBM or the third party, as applicable, withdraws Support for that Program’s version or release. When Support is withdrawn, you must upgrade to a supported version or release of the Program in order to continue to receive Support. The IBM “Software Support Lifecycle” policy is available at <http://www-306.ibm.com/software/info/supportlifecycle/>.
- (iii) IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, every day of the year. Consult the IBM Software Support Handbook for details at ibm.com/software/support.
- (iv) IBM may request that you allow it to remotely access your system to assist you in isolating the software problem cause. You remain responsible for adequately protecting your system and all data contained in it whenever IBM remotely accesses it with your permission. IBM Software Subscription and

Support does not include assistance for 1) the design and development of applications, 2) your use of IBM Programs in other than their specified operating environment or 3) failures caused by products for which IBM is not responsible under this Agreement.

(b) Selected Support

Selected Programs eligible for Selected Support are listed at www.ibm.com/lotus/PASupportedSupportPrograms. Selected Support begins on the date of acquisition and ends on the last day of the corresponding month in the following year, unless the date of acquisition is the first day of the month, in which case coverage ends on the last day of the month, 12 months from the date of acquisition.

While Selected Support is in effect for a Selected Program:

- (i) IBM will make available to you Selected Program defect corrections, if any, that it develops.
- (ii) IBM provides you assistance for your 1) routine, short duration installation and usage (how-to) questions; and 2) code related questions. Selected Support for a particular version or release of a Program is available only until IBM withdraws Selected Support for that Program's version, release, or modification. When such Selected Support is

withdrawn, you must upgrade to a supported version or release of the Program in order to continue to receive such support. The IBM "Software Support Lifecycle" policy does not apply to Selected Support.

- (iii) IBM may provide you with assistance in designing and developing applications based on your subscription level.
- (iv) IBM may provide assistance via telephone and electronic access, depending on your location and the subscription level you acquire. Such assistance is provided only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. Consult the IBM Software Support Handbook for details applicable to Selected Support at ibm.com/software/support.
- (v) IBM may request that you allow it to remotely access your system to assist you in isolating the software problem cause. You remain responsible for adequately protecting your system and all data contained in it whenever IBM remotely accesses it with your permission.

IBM WARRANTS THAT IT PROVIDES IBM SOFTWARE SUBSCRIPTION AND SUPPORT AND SELECTED SUPPORT USING REASONABLE CARE AND SKILL. THIS WARRANTY IS YOUR WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IBM does not provide licenses under this Agreement for Selected Programs.

(c) Annual Renewal of Software Subscription and Support and Selected Support

You may renew your expiring software subscription and support or Selected Support by written authorization to renew prior to the expiration date, in accordance with the terms of this Agreement. IBM will renew, expiring software maintenance for all of Your Program licenses to the next Anniversary if IBM receives an order within seven (7) days after the Anniversary. Otherwise, your software maintenance will expire in accordance with the term of your order. If You do not renew Software Subscription and Support coverage for certain or all of Your Program licenses and at a later date You wish to again acquire Software Maintenance coverage for such Program licenses, You must also obtain IBM Software Subscription and Support Reinstatement.

Software subscription and support or Selected Support obtained or renewed on the Anniversary is renewable for an additional coverage period of 12 full months. Software subscription and support or Selected Support obtained on a date other than the Anniversary is renewable at the next Anniversary for

an additional coverage period of less than 12 full months for a pro-rated charge, thereby extending the coverage to the following Anniversary. If you choose not to renew software subscription and support coverage for certain or all of your Program licenses and, at a later date, wish to again obtain coverage for any of those Program licenses, you must obtain IBM Software Subscription and Support Reinstatement or Third Party Software Subscription and Support Reinstatement, as applicable.

(d) Withdrawal of software subscription and support or Selected Support for a particular Program If IBM or the third party, as applicable, withdraws software subscription and support or Selected Support for a particular Program, you understand that

(i) IBM will not make software subscription and support renewal or Selected Support renewal available for that Program; and

(ii) if you renewed IBM Software Subscription and Support for that IBM Program license or Selected Support for a Selected Program license prior to the notice of withdrawal, IBM, will either continue to provide IBM Software Subscription and Support or Selected Support to you for that Program license until the end of the then current coverage period or you may obtain a prorated refund. If you renewed Third Party Software Subscription and Support for that Non-IBM Program prior to the notice, the third party will continue to provide Third Party Software Subscription and Support to you for that Non-IBM Program license until the end of the then current coverage period. Otherwise, you may obtain a prorated refund.

4. Fixed Term Licensing

As an option, IBM licenses certain Programs for a “Fixed Term.” “Fixed Term” means that the duration of the license is the limited term so designated by IBM in the Program’s PoE, beginning on the date that your order is accepted by IBM; on the calendar day following the expiration of a prior Fixed Term; or on the calendar day following the Anniversary date, as applicable. Software Subscription and Support is included with each Fixed Term license and is in effect until the Fixed Term expires.

(a) Renewal of Fixed Term Licenses

You may renew your expiring Fixed Term License by written authorization to renew (e.g., order form, order letter, purchase order), prior to the expiration date, in accordance with the terms of this Agreement. IBM will renew expiring Fixed Term Licenses for all of Your Program licenses to the next Anniversary if IBM receives an order within seven (7) days after the Anniversary. Otherwise, your software will expire in accordance with the term of your order. If You do not renew Fixed Term Licenses for certain or all of Your Program licenses and at a later date You wish to again acquire Fixed Term Licenses coverage for such Program licenses, You must obtain IBM Software Subscription and Support Reinstatement. If you choose not to renew the Fixed Term License, you agree to discontinue use of the Program on the expiration date. If, after the expiration date, you choose to resume use of the Program, you must issue a purchase order associated with an initial Fixed Term License rather than a Fixed Term License renewal.

(b) Anniversary Coordination

For Fixed Terms of six months or more only, initial or subsequent Fixed Terms entered into on a date other than the Anniversary may be renewed at the next Anniversary for an additional period, at a prorated renewal charge, in order to extend the Fixed Term to the following Anniversary.

(c) Withdrawal of Fixed Term License for a particular Program

If IBM or the third party, as applicable, withdraws Fixed Term licensing for a particular Program, you understand that:

(i) you may not renew the Fixed Term License for that Program; and

(ii) if you renewed the Fixed Term License for a Program prior to the notice of withdrawal, you will either (a) continue to use the Program under the Fixed Term licensing terms until the end of the then current Fixed Term or (b) obtain a prorated refund.

2. Enterprise

An Enterprise is the US Government Agency or affiliated entity of the US Government Agency. For purposes of this contract, the U. S. Government Agency or affiliated entity of the US Government Agency shall mean

(NAME OF THE SPECIFIC ACQUIRING GOVERNMENT AGENCY to be included in applicable order).

The US Government Agency awarding a contract and subsequent Purchase Order under such contract is the legal entity that is authorized to execute and administer this Agreement.

3. Site

“Site” means any defined entity, such as a physical location or organizational unit, e.g., a department, division, subsidiary or cost center, of your Enterprise. Your Site is defined as the “Originating Site.” Any Site that subsequently enrolls under this Agreement is defined as an “Additional Site.” You are responsible for all Sites’ compliance with the terms of this Agreement.

4. Obtaining Eligible Products

To obtain additional authorizations to use Programs under Passport Advantage you must have already obtained the Program code. IBM’s “money-back guarantee” only applies the first time you license the IBM Program. If an IBM Program license is for a fixed term that is subject to renewal, you may obtain a refund only if you return the Program and its PoE within the first 30 days of its initial term. “CEO Product Categories” (groupings of Eligible Products) are

obtained on a per-user basis. You must obtain your first CEO Product Category (“Primary Product Category”) for all Users within your Enterprise and for not less than the number of Users specified in the CEO Product Categories Table at ibm.com/software/passportadvantage. A “User” is an individual to whom a machine capable of copying, using, or extending the use of Programs has been assigned. You may obtain additional CEO Product Categories if you meet the minimum number of Users requirement specified in the CEO Product Category in the CEO Product Categories Table at ibm.com/software/passportadvantage. However, you need not obtain additional CEO Product Categories for all Users within your Enterprise. A User may use any or all of the Programs included in a chosen CEO Product Category.

However, all IBM Programs that are used for client access must be obtained from the same CEO Product Category as the server Program they access.

CEO Product Categories: Additions and Deletions

IBM may add Eligible Products to or delete Eligible Products from any CEO Product Category. If IBM deletes an Eligible Product from a CEO Product Category, you may continue to use the deleted Eligible Product but you may not exceed the number of Users enrolled prior to the deletion.

Increasing the number of Users

In the event you increase the number of Users, you must obtain an authorization to use the CEO Product Category for each new User.

Decreasing the number of Users

You will notify IBM in writing prior to your next Anniversary in the event your total number of Users decreases. Decreases may result from a reorganization, restructuring, or sale of one or more of your Sites. A reduction in the number of Users of a temporary or seasonal nature does not qualify as a decrease. Following a decrease in the number of Users, a lower SVP Level may result. If the level of authorized use of a CEO Product Category drops below the minimum number of Users applicable to that CEO Category, you may not renew IBM Software Subscription and Support on a CEO Product Category basis.

5. Reserved.

6. Mutual Responsibilities

To the extent not prohibited by applicable law, both of us agree that, under this Agreement:

1. all information exchanged is non-confidential. If either of us requires the exchange of confidential information, it will be made under a signed confidentiality agreement; and

2. each of us may communicate with the other by electronic means and such communication is acceptable as a signed writing to the extent permissible under applicable law. Both of us agree that for all electronic communications, an identification code (called a “user ID”) contained in an electronic document is sufficient to verify the sender’s identity and the document’s authenticity.

3. IBM grants you only the licenses and rights specified. No other licenses or rights (including licenses or rights under patents) are granted.

7. Assignment

You may not assign this Agreement in whole or in part, without IBM’s prior written consent. Any attempt to do so is void. IBM will not unreasonably withhold this consent. The assignment of this Agreement, in whole or in part, within the Enterprise of which either of us is a party or to a successor organization by merger or acquisition does not require the consent of the other. It is not considered an assignment for IBM to divest a portion of its business in a manner that similarly affects all of its customers.

8. Reserved.

9. Agreement Termination

You may terminate this Agreement without cause on one month’s written notice.

Any terms of this Agreement which by their nature extend beyond its termination remain in effect until fulfilled, and apply to respective successors and assignees.

10. Geographic Scope

The terms of this Agreement apply in the United States, Puerto Rico and the District of Columbia.

11. Inspection/Acceptance – all IBM products

The Contractor (immixTechnology, Inc.) can only, and shall only tender for acceptance those items that substantially conform to the software manufacturer’s (“IBM”) published specifications. Therefore, items delivered shall be considered accepted upon delivery. The Government reserves the right to inspect or test any supplies or services that have been delivered. The Government may require repair or replacement of nonconforming supplies or re-performance of nonconforming services at no increase in contract price. If repair/replacement or re-performance will not correct the defects or is not possible, the Government may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Government must exercise its post-acceptance rights-

(1) Within the warranty period; and

(2) Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

1. Definitions

Program License Agreement Terms for One Time Charge Programs (“IPLA”) U.S. Government Terms

"Authorized Use" is the specified level at which the Government is authorized to execute or run the Program. That level may be measured by number of users, millions of service units ("MSUs"), Processor Value Units ("PVUs"), or other level of use specified by IBM.

“License Information” (“LI”) is a document that provides information specific to a Program. The Program’s LI is available at <http://www.ibm.com/software/sla/>. The LI may also be found in a file in the Program’s directory, by the use of a system command, or as a booklet that accompanies the Program.

"Program" - the following, including the original and all whole or partial copies: 1) machine-readable instructions and data, 2) components, files, and modules, 3) audio-visual content (such as images, text, recordings, or pictures), and 4) related licensed materials (such as keys and documentation).

A “Proof of Entitlement” (“PoE”) is evidence of the Government’s Authorization Use. The PoE is also evidence of the Government’s eligibility for warranty, future upgrade prices, if any, and potential special or promotional opportunities. If IBM does not provide the Government with a PoE, then IBM may accept the original invoice provided that it specifies the name of the Program and the Authorized Use obtained.

"Warranty Period" - one year, starting on the date the original Licensee is granted the license.

1. License Grant

The Program is owned by IBM or an IBM supplier, and is copyrighted and licensed, not sold. IBM grants Licensee a nonexclusive license to 1) use the Program up to the Authorized Use specified in the PoE, 2) make and install copies to support such Authorized Use, and 3) make a backup copy, all provided that:

- a. Licensee has lawfully obtained the Program and complies with the terms of this Agreement;
- b. the backup copy does not execute unless the backed-up Program cannot execute;
- c. Licensee reproduces all copyright notices and other legends of ownership on each copy, or partial copy, of the Program;
- d. Licensee ensures that anyone who uses the Program (accessed either locally or remotely) 1) does so only on Licensee's behalf and 2) complies with the terms of this Agreement;
- e. Licensee does not 1) use, copy, modify, or distribute the Program except as expressly permitted in this Agreement; 2) reverse assemble, reverse compile, otherwise translate, or reverse engineer the Program, except as expressly permitted by law without the possibility of contractual waiver; 3) use any of the Program's components, files, modules, audio-visual content, or related licensed materials separately from that Program; or 4) sublicense, rent, or lease the Program; and
- f. if Licensee obtains this Program as a Supporting Program, Licensee uses this Program only to support the Principal Program and subject to any limitations in the license to the Principal Program, or, if Licensee obtains this Program as a Principal Program, Licensee uses all Supporting Programs only to support this Program, and subject to any limitations in this Agreement. For purposes of this Item "f," a "Supporting Program" is a Program that is part of another IBM Program ("Principal Program") and identified as a Supporting Program in the Principal Program's LI. (To obtain a separate license to a Supporting Program without these restrictions, Licensee should contact the party from whom Licensee obtained the Supporting Program.)

This license applies to each copy of the Program that Licensee makes.

3.1 Trade-ups, Updates, Fixes, and Patches

3.1.1 Trade-ups.

If the Program is replaced by a trade-up Program, the replaced Program's license is promptly terminated.

3.1.2 Updates, Fixes, and Patches

When Licensee receives an update, fix, or patch to a Program, Licensee accepts any additional or different terms that are applicable to such update, fix, or patch that are specified in its LI. If no additional or different terms are provided, then the update, fix, or patch is subject solely to this Agreement. If the Program is replaced by an update, Licensee agrees to promptly discontinue use of the replaced Program.

3.2 Fixed Term Licenses

If IBM licenses the Program for a fixed term, Licensee's license is terminated at the end of the fixed term, unless Licensee renews it by issuing a purchase order.

3.3 Term and Termination

This Agreement is effective until terminated by You. Any terms of this Agreement that by their nature extend beyond termination of this Agreement remain in effect until fulfilled, and apply to both parties' respective successors and assignees.

4. Charges

Charges are based on Authorized Use obtained, which is specified in the PoE. IBM does not give credits or refunds for charges already due or paid, except as specified elsewhere in this Agreement.

If Licensee wishes to increase its Authorized Use, Licensee must issue a purchase order or contract modification, accordingly.

5. Reserved.

6. Money-back Guarantee

If Licensee is dissatisfied with the Program for any reason and is the original Licensee, Licensee may terminate the license and obtain a refund of the amount Licensee paid for the Program, provided that Licensee returns the Program and PoE to the party from whom Licensee obtained it within 30 days of the date the PoE was issued to Licensee. If the license is for a fixed term that is subject to renewal, then Licensee may obtain a refund only if the Program and its PoE are returned within the first 30 days of the initial term. If Licensee downloaded the Program, Licensee should contact the party from whom Licensee obtained it for instructions on how to obtain the refund.

7. Program Transfer

Licensee may transfer the Program and all of Licensee's license rights and obligations to another party only if that party agrees to the terms of this Agreement. Licensee may not transfer a portion of 1) the Program or 2) the Program's Authorized Use. When Licensee transfers the Program, Licensee must also transfer a hard copy of this Agreement, including the LI and PoE. Immediately after the transfer, Licensee's license terminates.

8. Warranty and Exclusions

8.1 Limited Warranty

IBM warrants that the Program, when used in its specified operating environment, will conform to its specifications. The Program's specifications, and specified operating environment information, can be found in documentation accompanying the Program (such as a read-me file) or other information published by IBM (such as an announcement letter). Licensee agrees that such documentation and other Program content may be supplied only in the English language, unless otherwise required by local law without the possibility of contractual waiver or limitation.

The warranty applies only to the unmodified portion of the Program. IBM does not warrant uninterrupted or error-free operation of the Program, or that IBM will correct all Program defects. Licensee is responsible for the results obtained from the use of the Program. During the Warranty Period, IBM provides Licensee with access to IBM databases containing information on known Program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the IBM Software Support

Handbook for further information at www.ibm.com/software/support.

If the Program does not function as warranted during the Warranty Period and the problem cannot be resolved with information available in the IBM databases, Licensee may return the Program and its PoE to the party (either IBM or its reseller) from whom Licensee obtained it and receive a refund of the amount Licensee paid. After returning the Program, Licensee's license terminates. If Licensee downloaded the Program, Licensee should contact the party from whom Licensee obtained it for instructions on how to obtain the refund.

8.2 Exclusions

THESE WARRANTIES ARE LICENSEE'S WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND ANY WARRANTY OR CONDITION OF NON-INFRINGEMENT. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO LICENSEE. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD AND NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO LICENSEE. THESE WARRANTIES GIVE LICENSEE SPECIFIC LEGAL RIGHTS. LICENSEE MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION. THE WARRANTIES IN THIS SECTION 8 (WARRANTY AND EXCLUSIONS) ARE PROVIDED SOLELY BY IBM. THE DISCLAIMERS IN THIS SUBSECTION 8.2 (EXCLUSIONS), HOWEVER, ALSO APPLY TO IBM'S SUPPLIERS OF THIRD PARTY CODE. THOSE SUPPLIERS PROVIDE SUCH CODE WITHOUT WARRANTIES OR CONDITION OF ANY KIND. THIS PARAGRAPH DOES NOT NULLIFY IBM'S WARRANTY OBLIGATIONS UNDER THIS AGREEMENT.

9. Licensee Data and Databases

To assist Licensee in isolating the cause of a problem with the Program, IBM may request that Licensee 1) allow IBM to remotely access Licensee's system or 2) send Licensee information or system data to IBM. However, IBM is not obligated to provide such assistance unless IBM and Licensee enter a separate written agreement under which IBM agrees to provide to Licensee that type of technical support, which is beyond IBM's warranty obligations in this Agreement. In any event, IBM uses information about errors and problems to improve its products and services, and assist with its provision of related support offerings. For these purposes and unless otherwise agreed, IBM may use IBM entities and subcontractors (including in one or more countries other than the one in which Licensee is located), .

Licensee remains responsible for 1) any data and the content of any database Licensee makes available to IBM, 2) the selection and implementation of procedures and controls regarding access, security, encryption, use, and transmission of data (including any personally-identifiable data), and 3) backup and recovery of any database and any stored data.

Licensee will not send or provide IBM access to any personally-identifiable information, whether in data or any other form.

10. Limitation of Liability

The limitations and exclusions in this Section 10 (Limitation of Liability) apply to the full extent they are not prohibited by applicable law without the possibility of contractual waiver.

10.1 Items for Which IBM May Be Liable

Circumstances may arise where, because of a default on IBM's part or other liability, Licensee is entitled

to recover damages from IBM. Regardless of the basis on which Licensee is entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), IBM's entire liability for all claims in the aggregate arising from or related to each Program or otherwise arising under this Agreement will not exceed the amount of any 1) damages for bodily injury (including death) and damage to real property and tangible personal property and 2) other actual direct damages up to the charges (if the Program is subject to fixed term charges, up to twelve months' charges) Licensee paid for the Program that is the subject of the claim. This limit also applies to any of IBM's Program

developers and suppliers. It is the maximum for which IBM and its Program developers and suppliers are collectively responsible.

10.2 Items for Which IBM Is Not Liable

UNDER NO CIRCUMSTANCES IS IBM, ITS PROGRAM DEVELOPERS OR SUPPLIERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY:

- a. LOSS OF, OR DAMAGE TO, DATA;
- b. SPECIAL, INCIDENTAL, EXEMPLARY, OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR
- c. LOST PROFITS, BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

11. Compliance Verification

For purposes of this Section 11 (Compliance Verification), "IPLA Program Terms" means 1) this Agreement and applicable amendments and transaction documents provided by IBM, and 2) IBM software policies that may be found at the IBM Software Policy website (www.ibm.com/softwarepolicies), including but not limited to those policies concerning backup, sub-capacity pricing, and migration.

The rights and obligations set forth in this Section 11 remain in effect during the period the Program is licensed to Licensee, and for two years thereafter.

11.1 Verification Process

Licensee agrees to create, retain, and provide to IBM and its auditors accurate written records, system tool outputs, and other system information sufficient to provide auditable verification that Licensee's use of all Programs is in compliance with the IPLA Program Terms, including, without limitation, all of IBM's applicable licensing and pricing qualification terms. Licensee is responsible for 1) ensuring that it does not exceed its Authorized Use, and 2) remaining in compliance with IPLA Program Terms.

Upon reasonable notice and to the extent permitted by agency regulations, IBM may verify Licensee's compliance with IPLA Program Terms at all sites and for all environments in which Licensee uses (for any purpose) Programs subject to IPLA Program Terms. Such verification will be conducted in a manner that minimizes disruption to Licensee's business, and may be conducted on Licensee's premises, during normal business hours. IBM may use an independent auditor to assist with such verification, provided IBM has a written confidentiality agreement in place with such auditor.

11.2 Resolution

IBM will notify Licensee in writing if any such verification indicates that Licensee has used any Program in excess of its Authorized Use or is otherwise not in compliance with the IPLA Program Terms. Licensee agrees to work with IBM to "true-up" its account in accordance with the Contract Disputes Act of 1978, 41 U.S.C. §601 et seq.

12. Third Party Notices

The Program may include third party code that IBM, not the third party, licenses to Licensee under this Agreement. Notices, if any, for the third party code ("Third Party Notices") are included for Licensee's information only. These notices can be found in the Program's NOTICES file(s). Information on how to obtain source code for certain third party code can be found in the Third Party Notices. If in the Third Party Notices IBM identifies third party code as "Modifiable Third Party Code," IBM authorizes Licensee

to 1) modify the Modifiable Third Party Code and 2) reverse engineer the Program modules that directly interface with the Modifiable Third Party Code provided that it is only for the purpose of debugging Licensee's modifications to such third party code. IBM's service and support obligations, if any, apply only to the unmodified Program.

13. General

a. Nothing in this Agreement affects any statutory rights of consumers that cannot be waived or limited by contract.

b. For Programs IBM provides to Licensee in tangible form, IBM fulfills its shipping and delivery obligations upon the delivery of such Programs to the IBM-designated carrier, unless otherwise agreed to in writing by Licensee and

IBM.

c. If any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions of this Agreement remain in full force and effect.

d. Licensee agrees to comply with all applicable export and import laws and regulations, including U.S. embargo and sanctions regulations and prohibitions on export for certain end uses or to certain users.

e. Reserved.

f. Reserved.

g. Reserved.

h. Neither Licensee nor IBM is responsible for failure to fulfill any obligations due to causes beyond its control.

i. No right or cause of action for any third party is created by this Agreement, nor is IBM responsible for any third party claims against Licensee, except as permitted in Subsection 10.1 (Items for Which IBM May Be Liable) above for bodily injury (including death) or damage to real or tangible personal property for which IBM is legally liable to that third party.

j. In entering into this Agreement, neither party is relying on any representation not specified in this Agreement, including but not limited to any representation concerning: 1) the performance or function of the Program, other than as expressly warranted in Section 8 (Warranty and Exclusions) above; 2) the experiences or recommendations of other parties; or 3) any results or savings that Licensee may achieve.

k. IBM has signed agreements with certain organizations (called "IBM Business Partners") to promote, market, and support certain Programs. IBM Business Partners remain independent and separate from IBM. IBM is not responsible for the actions or statements of IBM Business Partners or obligations they have to Licensee.

l. Reserved.

TERMS AND CONDITIONS FOR IBM DATAPOWER

Warranty period

WebSphere DataPower Appliance Hardware — One year Pin Entry Device (PED) — One year
The battery and compact flash storage card in WebSphere DataPower Appliance are designated as consumables and, therefore, are not covered by this warranty.

Warranty service

With each appliance acquired, IBM includes one year of appliance support consisting of 9 hours per day, Monday through Friday, excluding holidays, next business day response. The initial period of maintenance can be upgraded by the purchase of warranty service upgrade or extended by the purchase of a renewal option, if available.

If required, IBM provides repair or exchange service depending on the type of warranty service specified for the machine. IBM will attempt to resolve your problem over the telephone, or electronically by access to an IBM Web site. You must follow the problem determination and resolution procedures that IBM

specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response-time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Contact your local IBM representative or your reseller for country-specific and location-specific information.

Service type

- Service type for the WebSphere DataPower Appliance is customer replaceable unit (CRU) (for example, fan module, power supply, or hard disk drive) Service and Machine Exchange Service.
- Service type for the Pin Entry Device (PED) is CRU Service.

CRU Service: IBM provides replacement CRUs to you for you to install. CRU information and replacement instructions are shipped with your machine and are available from IBM upon your request. CRUs are designated as being either a Tier 1 or a Tier 2 CRU.

Tier 1 CRU: Installation of Tier 1 CRUs is your responsibility. IBM may install a Tier 1 CRU at your request, if you issue a purchase order for the installation.

Tier 2 CRU: You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge. Based upon availability, CRUs will be shipped for next business day (NBD) delivery. IBM specifies, in the materials shipped with a replacement CRU, whether a defective CRU must be returned to IBM. When return is required, return instructions and a container are shipped with the replacement CRU. You may be responsible for the replacement CRU if You do not return the defective CRU to IBM.

The following parts have been designated as Tier 1 CRUs:

- Hard disk drive
- Hard disk drive module
- Fan module
- Serial console cable
- Rack mounting kit
- Compact flash cover
- Power cord
- Power supply
- PED for HSM models

Machine Exchange Service: IBM will initiate shipment of a replacement machine to your location. You are responsible for its installation and verification of operation. You must pack the failed machine into the shipping container that contained the replacement machine and return the failed machine to IBM.

Transportation charges, both ways, are paid by IBM. You may be responsible for the replacement machine if You do not return the failed machine to IBM.

Non-IBM parts service

Warranty service: IBM is now shipping machines with selected non-IBM parts that contain an IBM field replaceable unit (FRU) part number label. These parts are to be serviced during the IBM machine warranty period. IBM is covering the service on these selected non-IBM parts as an accommodation to their customers, and normal warranty service procedures for the IBM machine apply.

Product consumable items

The following consumable items are not warranted:

- Compact flash
- Battery

Warranty service upgrades

During the warranty period, warranty service upgrades provide an enhanced level of On-site Service for

an additional charge. Service levels are response-time objectives and are not guaranteed. IBM will attempt to resolve your problem over the telephone or electronically by access to an IBM Web site. You must follow the problem determination and resolution procedures that IBM specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability.

On-site Service: IBM will repair the failing machine at your location and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the IBM machine. The area must be clean, well lit, and suitable for the purpose. The following on-site response-time objectives are available as warranty service upgrades for your machine. Available offerings are:

24 hours per day, 7 days a week, 4 hour average response

CRUs may be provided as part of the machine's standard warranty CRU Service except that you may install a CRU yourself or request IBM installation, at no additional charge, under one of the On-site Service levels specified above. For additional information on the CRU Service, refer to the warranty information.

Maintenance Services

If required, IBM provides repair or exchange service depending on the types of maintenance service specified for the machine. IBM will attempt to resolve your problem, over the telephone or electronically, via an IBM Web site. You must follow the problem determination and resolution procedures that IBM specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response-time objectives and are not guaranteed. The specified level of maintenance service may not be available in all worldwide locations. Contact your local IBM representative or your reseller for country-specific and location-specific information. The following service selections are available as maintenance options for your machine type.

CRU Service: If your problem can be resolved with a CRU, and depending upon the maintenance service offerings in your geography, IBM will ship the CRU for your installation. CRU information and replacement instructions are shipped with your machine and are available from IBM upon your request. Based upon availability, CRUs will be shipped for next business day delivery. IBM specifies, in the materials shipped with a replacement CRU, whether a defective CRU must be returned to IBM. When return is required, return instructions and a container are shipped with the replacement CRU.

CRUs are designated as being either a Tier 1 or a Tier 2 CRU.

Tier 1 CRUs: Installation of Tier 1 CRUs is your responsibility. IBM may install a Tier 1 CRU at your request, if you issue a purchase order for the installation.

For machines with On-site Same-day Response Service, IBM will replace a Tier 1 CRU part at your request, at no additional charge.

Tier 2 CRUs: You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge. The following parts have been designated as Tier 1 CRUs:

- Hard disk drive
- Hard disk drive module
- Fan module
- Serial console cable
- Rack mounting kit
- Compact flash cover
- Power cord
- Power supply
- PED for HSM models

Product consumable items

The following consumable items are not warranted:

- Compact flash
- Battery

Machine Exchange Service: IBM will initiate shipment of a replacement machine to your location. You are responsible for its installation and verification of operation. You must pack the failed machine into the shipping container that contained the replacement machine and return the failed machine to IBM. Transportation charges, both ways, are paid by IBM. You may be responsible for the replacement machine if You do not return the failed machine to IBM.

On-site Service: IBM will repair the failing machine at your location and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the IBM machine. The area must be clean, well lit, and suitable for the purpose.

Service levels are:

- 9 hours per day, Monday through Friday, excluding holidays, next business day response
- 24 hours per day, 7 days a week, 4 hour average response

Usage plan machine: No

IBM hourly service rate classification

Not applicable

Unless otherwise agreed to in writing, when a type of service involves the exchange of a machine part, the replacement may not be new, but will be in good working order.

Field-installable features: Yes

Model conversions: No

Machine installation: Customer setup. Customers are responsible for installation according to the instructions IBM provides with the machine.

Graduated program license charges apply: No

Licensed Internal Code and Licensed Machine Code: These products do not contain Licensed Internal Code or Licensed Machine Code.

IBM Internet Security Systems™ Products and Services

This Attachment for IBM Internet Security Systems™ (“ISS”) Products and Services (“Attachment”) is between the Customer and the International Business Machines Corporation legal entity referenced below (“IBM”). This Attachment provides terms and conditions uniquely applicable to the acquisition of IBM Internet Security Systems branded Products and Services.

Capitalized terms not defined in this Attachment are defined in the Agreement.

1. Definitions

Appliance – an IBM ISS branded Product consisting of Software pre-installed on a single hardware device (“Machine”). Machines consist of the applicable device and pertinent user documentation.

Commencement – IBM’s acceptance of a signed and dated Order.

Managed Security Services – those managed security services which allow an organization to outsource the management of certain Internet security functions as further described in the Managed Security Services section of this Attachment.

Non-IBM Products (also called “Third Party Products”) – any software or hardware supplied to Customer under this Attachment which is not produced by IBM. Non-IBM Products include “Non-IBM Hardware” and “Non-IBM Software”.

Order – (i) any initial Order; (ii) a Sales Quotation or Statement of Work (including any applicable Services Order form) signed by Customer’s authorized representative and accepted by IBM; (iii) Customer’s purchase order(s) as accepted by IBM; or (iv) any written amendment or supplement to the foregoing referencing this Attachment and signed by each party’s authorized representative.

Product(s) – the IBM ISS branded Software and/or IBM ISS branded Appliance(s) supplied to Customer under this Attachment, excluding Third Party Products.

Software – the machine-readable instructions, the pertinent user documentation, and the periodic updates, error corrections, enhancements and new releases produced by IBM and acquired by Customer under the maintenance and support program. Software is provided in object code only.

Start of Services – the start of any work necessary to deploy or deliver the Customer’s Managed Security Services as outlined in an Order. Activities include, but are not limited to: project planning, equipment staging, delivery of Customer’s technical requirements, gathering of Customer data, and deployment or delivery of Services.

2. Services

The Services to be provided by IBM are those set forth in the applicable Order.

2.1 Security Services

Should an Order include security scanning, testing, assessment, forensics, or remediation Services (“Security Services”), Customer understands and agrees that IBM may use various methods and software tools to probe network resources for security-related information and to detect actual or potential security flaws and vulnerabilities. Customer authorizes IBM to perform such Security Services on network resources with the IP addresses identified by Customer. IBM shall perform Security Services during a mutually agreed timeframe.

2.2 Managed Security Services

This section applies only to Managed Security Services set forth and described in the applicable Order, if any.

2.2.1 Start of Services

Managed Security Services will be provided for the duration specified in the applicable Order.

2.2.2 Renewal

IBM will notify Customer approximately 90 days prior to the expiration of the then-current term. Neither party will have any liability to the other for not renewing Managed Security Services. Customer may cancel the Managed Security Services at any time during the initial, or any renewal contract period by providing 60 days prior written notice. Upon cancellation, Customer agrees to pay IBM all Managed

Security Services charges through the effective date of cancellation.

2.2.3 Changes

The parties may make changes to the Managed Security Services schedules and charges by means of a revised Order.

2.2.4 Service Level Agreements

During the period for which Customer has paid the applicable Managed Security Services charges, IBM will provide Managed Security Services in accordance with the prevailing service descriptions and associated service level agreements applicable to the type of Managed Security Services ordered by Customer, both of which are available at <http://www.ibm.com/services/iss/wwcontracts>.

2.2.5 Maintenance

Customer agrees to acquire and maintain IBM prescribed levels of maintenance for all Products and any other hardware and software products which IBM manages for Customer. The service level agreements will not apply for any period during which such maintenance is unavailable to IBM. Customer may purchase such maintenance through IBM or from third parties.

2.2.6 Customer Responsibilities and Reporting

Managed Security Services do not include Internet access service or telecommunications transport circuits which are Customer's responsibility. Customer is responsible for its own network security policy and security violation response procedures. To the extent permitted by agency regulations, Customer consents to IBM collecting, gathering and compiling security event log data to look at trends and real or potential threats. IBM may compile or otherwise combine this security event log data with similar data of other customers so long as the data is compiled or combined in a manner that will not in any way reveal the data as being attributable to Customer.

3. Products

3.1 Software

3.1.1 Description

Software, if any, is listed in the applicable Order. Software is owned by IBM or its licensors, is protected by copyright laws and international treaty provisions, and licensed (not sold). The Software is licensed under a separately.

3.1.2 Software Maintenance

IBM will provide maintenance for Software during the period for which Customer has paid the applicable maintenance charges.

3.2 Appliances

3.2.1 Description and License

Appliances may be listed in the applicable Order. The license to use the pre-installed Software is only in conjunction with the Machine with which it is originally supplied. Such licensed Software may not be removed from the Machine. In

connection with fulfilling an Appliance Order, IBM may deliver a new Appliance model in place of a model that is being phased out, or deliver a model with equal or greater functionality and performance in place of a model that is unavailable; provided that the delivered model meets or exceeds the Machine specifications of the replaced model.

3.2.2 Machine Warranty

IBM warrants the Machine for one (1) year from the Machine's Date of Installation. The date on Customer's order is the Date of Installation unless IBM informs Customer otherwise. Should IBM determine that Customer's Machine needs replacement, IBM will provide a replacement Machine under IBM's Machine Exchange Service terms.

3.2.3 Appliance Maintenance

Maintenance for Appliances includes (i) technical support for the Appliances, (ii) repair, replacement or advanced exchange of the Machine, and (iii) related Software security content updates, fixes and enhancements for the pre-installed Software during the period for which Customer has paid the applicable maintenance charges.

3.3 Non-IBM Products

Use of Non-IBM Product(s) supplied hereunder, if any, will be subject solely to the manufacturer's terms and conditions which will be provided to Customer prior to ordering. IBM will pass any Non-IBM Product warranties through to Customer to the extent IBM is authorized to do so.

3.4 Compliance

Customer shall provide written verification of its compliance with this Attachment within forty-five (45) days of IBM's written request. To the extent permitted by agency regulations and upon thirty (30) days prior written notice, IBM may, at its own expense, appoint a nationally recognized software use auditor, to whom Customer has no reasonable objection, to audit and examine use and records at Customer's offices during normal business hours, solely for the purpose of confirming that Customer's use of the Software is in compliance with this Attachment. If such audit should reveal that use of the Software has been expanded beyond the scope of use and/or the number of devices specified in the applicable Order(s), Customer shall work with IBM to "true-up" its account in accordance with the Contract Disputes Act of 1978, 41 U.S.C. §601 et seq..

4. General

4.1 Compliance with Laws

IBM will comply with laws applicable to IBM generally as an information technology service provider. Unless otherwise expressly agreed, IBM is not performing Customer's regulatory or management obligations and is not responsible for determining the requirements of laws applicable to Customer's business, including those relating to Products and Services that Customer acquires under this Attachment, or that IBM's provision of or Customer's receipt of, particular Products and Services under this Attachment meets the requirements of such laws. Each party will comply with applicable import and export control laws and regulations, including those of the United States that prohibit or limit export for certain uses or to certain users.

4.2 Shipping

Unless otherwise specified in the Order, Software is delivered to Customer by supplying Customer with license key data. If Customer has not already downloaded the Software and documentation, it is available for download at <http://www.iss.net/download/>.

4.3 Disclaimers

Products and Services are not warranted to operate uninterrupted or error free. New security threats are constantly evolving and no Product or Service designed to provide protection from security threats will be able to make network resources invulnerable. IBM accordingly does not warrant Customer's network against security threats, vulnerabilities, unsolicited e-mails and undesirable Internet content and makes only those warranties expressly stated in the Agreement

and this Attachment. Products and Services are not fault tolerant and are not designed or intended for use in hazardous environments requiring fail-safe operation, including without limitation aircraft navigation, air traffic control systems, weapon systems, lifesupport systems, nuclear facilities, or any other applications in which Product or Service failure could lead to death, personal injury, or property damage. Customer acknowledges Products or Services for testing, assessing, scanning or monitoring the security of network resources, including implementation and deployment, may disclose or create problems in the operation of such resources; therefore, Customer represents and warrants that (i) they are fully authorized to enter into this Attachment and each Order, and (ii) they understand and accept the risks involved which in some circumstances could include without limitation, down time, loss of connectivity or data, system crashes or performance degradation. Customer understands and agrees that IBM does not make any warranty, express or implied, or assume any legal liability or responsibility for the accuracy, completeness, or usefulness of any information provided as part of these Services.

4.4 Consents

Prior to Customer making facilities, software, hardware, networks or other similar resources available to IBM, Customer agrees to obtain any licenses or approvals for IBM or its subcontractors to use, access, and modify such resources to the extent necessary for IBM to provide the Products and/or perform the Services, including the development of any Materials.

4.5 Term

This Attachment will continue in effect indefinitely, subject to Your right to terminate as provided in the Agreement. Such termination will not, however, affect the applicability of the terms of this Attachment to any Order that has not yet been completed.

4.6 Reserved.

4.7 Miscellaneous

- a. This Attachment and any Order do not create an agency, joint venture, or partnership between Customer and IBM.
- b. Reserved.
- c. Reserved.
- d. The failure of one party to insist upon strict adherence to any term of this Attachment, or any Order, on any occasion is not considered a waiver of such term, nor does it deprive that party of the right to insist on adherence later. Any such waiver must be in writing and signed (or accepted electronically) by an authorized representative of the waiving party.
- e. Customer is responsible for selecting the Products and Services that meet its needs and the results obtained from the use of the Products, Services, and Materials, including Customer's decision to implement any recommendation concerning Customer's business practices and operations.
- f. Where approval, acceptance, consent or similar action by either party is required under this Attachment or an Order, such action will not be unreasonably delayed or withheld.
- g. Changes to this Attachment will have no force or effect unless made in a writing expressly referring to this Attachment signed by each party's authorized representative. Accordingly, in entering into this Attachment (and each Order), neither party is relying upon any representation that is not specified in this Attachment or any applicable Order, including without limitation, any representations concerning 1) estimated completion dates, hours, or charges to provide any Product or Service; 2) the experiences of other customers; or 3) results or savings Customer may achieve. Each party, on behalf of its Enterprise, accepts the terms of this Attachment.

Support and Maintenance Policy for IBM Internet Security Systems™ Products and Services

IBM will provide technical support services and product maintenance (together “Support and Maintenance”) purchased by or on behalf of Customer during the period for which the applicable charges have been paid. Such Support and Maintenance may vary depending on the IBM Internet Security Systems™ (“IBM ISS”) Product(s) and Services purchased.

1. Definitions

Business Day – Monday through Friday, excluding holidays.

Error – a situation reported by or on behalf of a Customer where the IBM ISS Product does not function according to its current documentation.

Fix – a repair or replacement of binary or executable code versions of the IBM ISS Product, to remedy an Error. Such repair or replacement includes corrections to the IBM ISS Product documentation.

IBM ISS Product(s) or Product – the IBM ISS Software and/or IBM ISS Appliance(s) (which consist of IBM ISS Software pre-installed on a single IBM ISS hardware device supplied to Customer by IBM ISS).

IBM ISS Software – software produced by or on behalf of IBM with the IBM ISS brand.

Premium Support Engineer – assigned IBM ISS focal point for Support and Maintenance – Premium

Technical Support Personnel – individuals who provide first, second, and/or third tier IBM ISS Customer support.

Workaround – a change in Customer procedures, as recommended by IBM, to avoid an Error without substantially impairing use of the IBM ISS Product.

2. Support and Maintenance - Standard

Support and Maintenance – Standard is comprised of the following elements.

a. Telephone and Electronic Support

IBM provides access to the IBM ISS online knowledgebase, and telephone and electronic support for all IBM ISS Products on a 24 hours/day by 7 days/week basis. This telephone and electronic support includes troubleshooting and Workaround assistance, and limited installation and configuration advice. If Customer education or consulting requirements are outside the scope of the limited installation and configuration advice available through the IBM ISS telephone and electronic support, IBM ISS may refer Customer to the IBM ISS Professional Security Services for assistance. The telephone and electronic support provided by IBM does not include support for software or machines developed by a third party. The IBM ISS online knowledgebase provides answers to many Customer questions. For those questions not answered by the knowledgebase, trained Technical Support Personnel are available to handle inquiries concerning use of the Product(s).

The Technical Support Personnel will respond to questions, provide a reasonable level of guidance to Customer regarding the use of the Product, respond to reports of Errors and determine if the reported Error is a result of a problem in the operation of a Product, or an environmental or installation problem. Customer is responsible for providing information and documentation sufficient for IBM to reproduce the Error, including a detailed written description of the problem, log files, core dumps, data files, and any other information reasonably requested by IBM.

The support provided by the Technical Support Personnel is provided for the most current and immediately preceding version(s) of IBM ISS Product(s). In some cases, resolving an issue may consist of advising Customer to upgrade to the most current version.

b. Software Error Corrections

IBM ISS will use commercially reasonable efforts to correct Errors in the current version of the IBM ISS Software in a timely manner by providing the repair or replacement of object or executable code versions of the IBM ISS Software. Technical Support Personnel will endeavor to resolve suspected Errors at the time of the initial call or electronic response. If the Technical Support Personnel cannot resolve the matter during the initial call or electronic response, the request for service will be logged and the Technical Support Personnel will continue to investigate the incident. If the Technical Support Personnel cannot resolve the Error within a reasonable timeframe, the Error will be escalated to the IBM ISS Product

engineering team to resolve the issue. Escalation timeframes may vary depending on the priority and severity of the Error.

Customer may report a suspected Error, and designate its priority level to IBM ISS by telephone or electronically. Upon receipt of the report, the Technical Support Personnel will respond and provide a Fix or Workaround in accordance with the applicable level of priority assigned to the Error. IBM ISS reserves the right to reassign the designated priority level if necessary, based upon the nature of the suspected Error.

c. **Hardware Error Corrections**

Technical Support Personnel will diagnose the problem and attempt to resolve the issue with Customer over the phone. If appropriate, the Technical Support Personnel will instruct Customer to restore the Appliance hard drive image to its factory default settings by using the recovery CD included with the original Appliance shipment. To be eligible for Support and Maintenance - Standard, the Appliance must be in acceptable operating condition according to IBM ISS specifications, and at version levels supported by IBM ISS.

d. **Advance Hardware Exchange**

If the Technical Support Personnel determine the Appliance hardware is defective and must be replaced, IBM ISS will initiate an advance exchange of the defective hardware with replacement hardware. To enable IBM to proceed with shipment of replacement hardware, Customer must provide the following information: 1) Appliance serial number, 2) Customer name and ship-to address, and 3) name, phone number, and email address of the contact person at Customer's location. Upon receipt of this information, IBM will issue a return merchandise authorization ("RMA") number to Customer's contact, and replacement hardware will be shipped to the specified Customer location. Replacement units may be new or refurbished hardware which meets or exceeds the specifications of the defective hardware. IBM will use commercially reasonable efforts to ensure that delivery of replacement hardware occurs within a reasonable time period.

Upon receipt of the replacement unit or components, Customer must return the defective unit or components in the shipping box and with the prepaid return shipping label provided, or using the freight service pickup coordinated through IBM. Customer must ensure that the returns are boxed and postmarked by the shipping company within five days of receipt of shipping materials. Defective hardware that is timely returned becomes the sole property of IBM upon its receipt. Customer's license to use IBM ISS Software on the defective unit also terminates at such time. IBM is not responsible for Appliances returned without a valid RMA number.

e. **Designated Customer Contacts**

Access to the Technical Support Personnel by telephone or through the online customer support center is limited to Customer's designated contacts. Support and Maintenance - Standard access is provided for up to four designated contacts. Assigning designated contacts ensures that only authorized personnel are able to adjust Customer's security settings. Further, it allows Customer to manage support issues more efficiently by using a centralized approach. Customer must designate one contact as the primary designated contact ("PDC"). The PDC acts as the administrator for the designated named contact profiles, and can add or change named contacts online.

f. **Security Content Updates**

As part of Support and Maintenance – Standard, security content updates are periodically provided to Customer and may include security algorithms, checks, decodes and IBM ISS-related analysis of such information. Security content updates are made available for RealSecure® Software, Proventia® Software, and Proventia® Appliances (excluding the Proventia Network Multi-Function Security Appliance antivirus blade from Sophos) as part of the ongoing support and maintenance charge. Security content updates for Proventia Network Multi-Function antivirus blade from Sophos are made available as part of the charges paid for an annual content subscription. IBM makes new security content updates available to Customer for the most current version of the Products mentioned in this section. Security

content updates for preceding versions may be made available to Customer according to the current IBM ISS Product Lifecycle Policy.

3. Support and Maintenance - Select

Support and Maintenance - Select includes all the benefits of Support and Maintenance – Standard, plus:

- a. direct access to senior Technical Support Personnel; and
- b. higher priority response targets.

4. Support and Maintenance - Premium

Support and Maintenance – Premium includes all the benefits of Support and Maintenance – Standard plus:

- a. assignment of a designated Premium Support Engineer (PSE);
- b. highest priority response targets as described in the “Classification of Errors and Response Times” section of this document;
- c. up to two annual onsite visits by the Premium Support Engineer (up to three consecutive Business Days per visit, including travel expenses). Unused visits expire at the end of each annual support period;
- d. up to one week (up to 40 hours) of onsite assistance with a PSE or equivalent. Hours must be used during a single visit and are subject to Business Day availability. Unused hours expire at the end of each annual support period;
- e. two subscriptions to the X-Force® Threat Analysis Service for the term of the Premium contract. Such service is designed to provide personalized, up-to-date threat analysis and advance release of important security advisories; and
- f. two additional designated contacts (for a total of six).

5. Version Upgrades

IBM makes software upgrades, improvements, and modifications available to Customer for the most current version of the IBM ISS Software, such as improvements in use and usability. IBM will provide Customer all such upgrades, improvements and modifications of the IBM ISS Software that IBM makes generally available to supported IBM customers and does not market as independent products or modules.

5.1 Classification of Errors and Response Times

Any suspected Error which is reported to IBM for IBM ISS Products is classified in accordance with the priority levels defined, below:

a. P1 - Critical Priority - A critical priority Error renders the IBM ISS Software inoperable or causes the IBM ISS Software to substantially fail. Examples of critical priority issues may include:

- (1) Blue screen;
- (2) Kernel panic;
- (3) File corruption;
- (4) Hanging program requiring reboot;
- (5) Network down situation; and/or
- (6) Critical hardware failure;

b. P2 - High Priority - A high priority Error substantially degrades the performance and/or causes serious limitations in the use of the IBM ISS Software. Examples of high priority issues may include:

- (1) Lack of functionality as designed;
- (2) Update failures; and/or
- (3) Substantial performance degradation;

c. P3 - Medium Priority - A medium priority Error has minor impact on overall IBM ISS Software use. Examples of medium priority issues may include:

- (1) Content or data format inconsistencies;

- (2) Cosmetic issues;
- (3) Enhancement requests;
- (4) Information requests; and/or
- (5) Documentation questions. Response time objectives are for IBM ISS Software Errors only. IBM will use commercially reasonable efforts toward ensuring that delivery of replacement hardware occurs within a reasonable period. IBM will make commercially reasonable efforts to do the following (see table):

P1 (critical priority) P2 (high priority) P3 (medium priority)

- Standard - Technical Support Engineer will initially respond to an unresolved Error within 2 hours of the time the incident is first reported.
- Select - Technical Support Engineer will initially respond to an unresolved Error within 1 hour of the time the incident is first reported.
- Premium –Technical Support Engineer will initially respond within *30 minutes of the time the incident is first reported.
- Standard - Technical Support Engineer will initially respond to an unresolved Error within 4 hours of the time the incident is first reported.
- Select - Technical Support Engineer will initially respond to an unresolved Error within 2 hours of the time the incident is first reported.
- Premium –Technical Support Engineer with initially respond within *30 minutes of the time the incident is first reported.
- Standard - Technical Support Engineer will initially respond to an unresolved Error within 8 hours of the time the incident is first reported.
- Select - Technical Support Engineer will initially respond to an unresolved Error within 4 hours of the time the incident is first reported.
- Premium –Technical Support Engineer with initially respond within *30 minutes of the time the incident is first reported.
- * Between the hours of 6pm – 7am EST, Monday through Friday, or Saturday or Sunday, targeted response time is 90 minutes if phoned in or 2 hours after the start of the next Business Day if submitted electronically.
- * Between the hours of 6pm – 7am EST, Monday through Friday, or Saturday or Sunday, targeted response time is 90 minutes if phoned in or 2 hours after the start of the next Business Day if submitted electronically.
- * Between the hours of 6pm – 7am EST, Monday through Friday, or Saturday or Sunday, targeted response time is 90 minutes if phoned in or 2 hours after the start of the next Business Day if submitted electronically.

- Provide Customer with daily reports on the status of the issue
- Provide Customer with frequent reports on the status of the issue
- Include a Fix for the Error in the next major release of the Product

- Provide Customer with a Workaround or Fix within 10 Business Days
- Provide Customer with a Workaround or Fix within 30 Business Days

- Include a Fix for the Error in the next major release of the Product
- Include a Fix for the Error in the next major release of the Product

6. Other Terms and Conditions

6.1 General

IBM is not responsible for errors or other problems due to non-IBM ISS Products or Services, misuse, accident, damage or modification, or failure to maintain proper physical or operating environment. If IBM reasonably believes that a problem reported by Customer may not be due to an Error, IBM will so notify Customer, and IBM shall not proceed further unless instructed to do so in writing by Customer.

6.2 Modification of Services

Should such modification reduce the scope or level of the Services being delivered (for example, eliminating previously provided Services or lengthening the security incident response time), IBM will provide a minimum of 30 days prior notice via the Portal or other electronic means. Customer may request that IBM defer the change effective date until the end of the then-current contract period for the Services by notifying IBM in writing within the 30 calendar days immediately following IBM's notice of such modification. The modification will then become effective when the Services are renewed.

6.3 Customer General Responsibilities

Customer agrees to:

- a. obtain any necessary consents and take any other actions required by applicable laws, including but not limited to data privacy laws, prior to disclosing any of its employee information or other personal information or data to IBM. Unless otherwise prohibited by agency regulation, Customer also agrees that with respect to data that is transferred or hosted outside of the United States, Customer is responsible for ensuring that all such data transmitted outside of the United States adheres to the laws and regulations governing such data; and
- b. be responsible for the identification and interpretation of any applicable laws, regulations, and statutes that affect Customer's existing systems, programs, or data to which IBM will have access during the Services. It is Customer's responsibility to ensure the systems, programs, and data meet the requirements of those laws, regulations and statutes. Customer understands and acknowledges:
- c. that IBM is permitted to use global resources (non-permanent residents used locally and personnel in locations worldwide) for the delivery of the Services; and
- d. the Services are designed to provide monitoring and support of Agents across a variety of platforms and technologies. Such Agents must not be used for any other purpose while under management by IBM.

6.4 Mutual Responsibilities

IBM and Customer will each comply with applicable export and import laws and regulations, including those of the United States that prohibit or limit export for certain uses or to certain end users, and each of us will cooperate with the other by providing all necessary information to the other, as needed for compliance. Each of us shall provide the other with advance written notice prior to providing the other party with access to data requiring an export license.