GSA Contract | Terms and Conditions

Federal Supply Service
Authorized Federal Supply Schedule/Price List
FSC 71

Furniture
FSS Contract Number: GS-27F-0016P
Contract Period through January 25, 2024

Online access to Contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. Visit GSAAdvantage.gov.

Contractor/
Ordering Address: RT London
1642 Broadway Ave NW
Grand Rapids, MI 49504
616.364.4800 phone
616.364.1131 fax
877.613.2012 toll-free

1a Table of Awarded Special Item Numbers (SIN):
71-200 – Dormitory and Quarters Package Room
71-204 – Dormitory, Quarters and Residential Case Goods and Beds
71-205 – Chairs: Dining Room, Desk, Side, Period Style and Bar Stools
71-206 – Upholstered Seating
71-295 – Residential, Dormitory and Quarters Furniture Installation Services
71-298 – International Residential, Dormitory and Quarters Furniture Products
71-500 – Order Level Materials
722-08 – Ancillary Supplies and Services
Mattresses: NIB
Design: Gratis, Upon Request
Project Management: Upon Request

1b Lowest Priced Model: Lamp $49.95

1c Hourly Rates: N/A

2 Maximum Order Limitations: No Limit

3 Minimum Order: $500

4 Geographic Coverage: Worldwide

5 Points of Production: Grand Rapids, MI and/or Lacey, WA

6 Discount: GSA 58% off list

7 Quantity Discounts:
SIN 71-204, 71-205, 71-206
$25,000-$100,000 3.0%
$100,001-$300,000 4.0%
$300,001+ 5.0%

8 Prompt Payment Terms: Net 30 days

9a Minimum Government Order: $500

9b Government Credit Card IS ACCEPTED

10 Foreign-Made Items: None

11a Delivery Time: 90 days ARO

11b Expedited Delivery: Items available for expedited delivery are listed in the Quick Ship area of our website

12 F.O.B. Origin: Point of Production

13a Ordering Address: RT London (see above)

13b Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA, can be found at GSA/FSS Schedule home page (fss.gsa.gov/schedules)

14 Payment Address: RT London (see above)

15 Warranty: RT London Generous Warranty Statement Attached, Package Room Items per Manufacturer’s Warranty

16 Export Packing Charges: Upon Request

17 Terms and Conditions of Government Credit Card Acceptance: At GSA prices

18 Rental: N/A

19 Terms and Conditions of Installation: Per Project

20a Repair Parts: Upon Request

20b Terms and Conditions For Any Other Service: Installation, Delivery, and Design services available Upon Request

21 Distribution Points: Grand Rapids, MI and/or Lacey, WA

22 Dealers: Contact RT London

23 Preventative Maintenance: Upon Request

24a All Furniture Complies with Government Standards, MAS Green Certificate and Low VOC Emitting Products

24b Section 508 Compliance Available

25 Data Universal Number System (DUNS) number: 623 167 301

26 CCR Registered

The Following Services are Provided:

Administrative/Project Coordination Fee:
On a project-by-project basis
On-site supervision for set-up and assembly

$250,000 3.0%
$250,001-$500,000 2.5%
$500,001-$1,000,000 2.25%
$1,000,001-$3,000,000 2.0%

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General Information
Specifications: A comprehensive specification is available for every item in the price list. For details please ask your authorized marketing agent or call RT London for your copy. All items are made in accordance to industry standards and have met all testing standards required.

Installation
As quoted by RT London.

Order Information
RT London requires all orders in writing to avoid error and/or duplication. Orders must be complete in their description as to finish, color, dimensions and model number where so required.

Cancellations
Orders that have been entered and in the manufacturing process are subject to cancellation charges. No order may be cancelled without the written consent of RT London.

Change to Orders
All changes to orders already acknowledged must be in writing and are subject to the approval of RT London. Changes may result in a change in price and/or a change in shipping dates. In either case a MOD may be requested.

Shipment
Unless the customer specifies specific shipping details, RT London will use the best method of shipping, including routing and carrier.

Damage Claims
RT London does not ship damaged or defective furniture. Shipments are f.o.b. plant and belong to the user upon leaving the RT London plant. Make certain to check all furniture upon arrival. If there is any damage, record those on the Bill of Lading. DO NOT REFUSE FURNITURE DAMAGED IN TRANSIT: Note the damages to RT London. If you note that the shipment is clear you have relieved the carrier of his responsibility, therefore check all furniture upon arrival. If you see or suspect concealed damages notify the carrier at once, request an inspection and confirm it in writing. Hold all cartoning, if any, until the shipment is inspected. This must take place within 15 days of delivery. Under no condition shall a claim be deducted from an invoice.

Storage
Customers may request a postponement of an order and ask for storage. Such storage may be arranged at the customer’s risk and expense. Such storage may be deemed a complete delivery and an Invoice will be rendered and due.

Returns
No furniture may be returned without the written authorization of RT London. Credit or refund will only be given when the furniture is received in the same condition in which it left the plant. All returns are subject to a restocking charge. Specials are not subject to return.

Designs
Certain RT London designs are covered by US and worldwide design patents and may not be infringed. RT London reserves the right to modify designs, alter styles, use other materials or discontinue models without prior notice.

Warranty
RT London products are covered under a generous warranty.