

# GSA TERMS AND CONDITIONS

- 1a) **Special Item Numbers Awarded:**  
SIN 711-2 Worksurfaces, Workstations, Computer Furniture and Accessories  
SIN 711-3 Filing and Storage Cabinets, Shelves, Mobile Carts, Dollies, Racks, and Accessories
- 1b) **Lowest Priced Item:**  
SIN 711-2 Work Surface Grommets Grm0010 (10 pack \$22.35)  
SIN 711-3 6" Drawer Divider Ecox1070-1 \$2.42
- 2) **Maximum Order:**  
SIN 711-2 \$500,000  
SIN 711-3 \$500,000
- 3) **Minimum Order:**  
All SIN's \$50.00
- 4) **Geographic Coverage:**  
All 48 contiguous states and the District of Columbia. Port of embarkation for delivery to Alaska, Hawaii, Puerto Rico, The Virgin Islands. U.S. Government installations overseas.
- 5) **Point of Production:**  
Ludington, Michigan; Manistee, Michigan
- 6) **Discount From List Prices or Statement of Net Prices:**  
GSA net pricing (discount applied)
- 7) **Quantity Discounts:**  
None
- 8) **Prompt Payment Terms:**  
Net 30 Days
- 9a) **Government Purchase Cards - Below Micro Threshold:**  
Visa and MasterCard accepted
- 9b) **Government Purchase Cards - Above Micro Threshold:**  
Visa and MasterCard accepted
- 10) **Foreign Items:**  
None (All products are manufactured, painted and assembled in U.S.)
- 11a) **Time of Delivery:**  
Shipment: When applicable, within our standard lead-time, which is noted on page 2.  
Delivery: 30 days after receipt of order.
- 11b) **Expedited Delivery:**  
Considered on a case-by-case basis.  
Call Great Openings for availability and cost.
- 11c) **Overnight and Two-Day Delivery:**  
Considered on a case-by-case basis.  
Call Great Openings for availability and cost.
- 11d) **Urgent Requirements:**  
Considered on a case by case basis.  
Call Great Openings for availability and cost.
- 12) **F.O.B. Origin, Freight Prepaid and Allowed:**  
48 Contiguous States and Washington D.C.  
  
For all orders less than \$1,000 net, a Small Order Handling Fee of \$50 will apply for Region One (east), and \$100 for Region Two (west).
- 13a) **Ordering Address:**  
Great Openings  
902 E. Fourth Street  
Ludington, Michigan 49431  
Phone 888-712-8582  
Fax 231-843-6373  
www.greatopenings.com
- 13b) **Ordering Procedures:**  
For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS schedule homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).
- 14) **Payment Address:**  
Great Openings  
902 E. Fourth Street  
Ludington, Michigan 49431
- 15) **Warranty Provision:**  
Lifetime Warranty  
See warranty section for complete details, page 10.
- 16) **Export Packaging Charges:**  
Quoted upon request
- 17) **Terms And Condition of Government Purchase Card:**  
See item 9a + 9b. No additional discounts given.
- 18) **Terms and Conditions of Rental, Maintenance and Repair:**  
Not Applicable
- 19) **Terms and Conditions of Installation:**  
Contact dealer or installation representative.
- 20) **Terms and Conditions of Repair Parts:**  
Not applicable
- 20a) **Terms and Conditions for Any Other Services:**  
Not applicable
- 21) **List of Service and Distribution Points:**  
Not applicable
- 22) **List of Dealers:**  
Please contact Great Openings for your nearest Great Openings Dealer.
- 23) **Preventive Maintenance:**  
Not offered
- 24a) **Environmental Attributes:**  
Has an active environmental program.  
Please contact Great Openings for details.
- 24b) **Section 508 Electronic Compliance:**  
Currently not available
- 25) **DUNS Number:**  
00-495-0549
- 26) **CCR:**  
Great Openings is registered with the Central Contractor Registration (CCR) database. Cage Code: 33LN6
- Cancellation Policy:**  
Orders may not be cancelled or changed or changed without approval from Great Openings. If an order is cancelled prior to production, no cancellation charge will apply.  
  
After production has begun, the Government will pay actual costs that the contractor can demonstrate if the product is not sold in a reasonable length of time (3 months).
- Returns / Restocking Charge:**  
The Government will pay a 25% restocking charge.  
  
The customer agency must obtain written authorization from Great Openings before returning any product. The customer agency will pay all return freight charges. Product returned in damaged condition will not be accepted.