General Services Administration Contract

Federal Supply Service General Information

Schedule Title: MAS – Multiple Award Schedule

FSC Classes: 337215SBSA – Wall Units and Displays SBSA
              OLM – Order Level Materials

GSA Contract Number: GS-28F-008BA

Contract Period: 4-2-14 to 4-1-24

Business Size: Women Owned Small Business

Contractor's Name, Address and Phone Number:
Health Environment Art Services
76 West Seegers Rd.
Arlington Heights, IL 60005
Phone: (847) 843-3636
Fax: (847) 843-8047
Denise Rippinger
Denise@healtheart.com

Contract Administrator:
Denise Rippinger
Phone: (847) 843-3636
Fax: (847) 843-8047
Email: denise@healtheart.com

For Assistance and Ordering Information, please refer to the following URLs:
For online access to contract ordering information, terms and conditions, pricing and the option to create an electronic delivery order –
  • GSA Advantage at http://www.fss.gsa.gov
For more information on ordering from Federal Supply Schedules –
  • FSS Schedules button at http://www.fss.gsa.gov
Customer Information:

1) Maximum Order Limit (All SINS): $250,000.00
2) Minimum Order: $100
3) Geographic Coverage (Delivery Area): 48 contiguous states as well as Alaska and Hawaii
4) Point of Production: Arlington Heights, IL
5) Quantity Discount: Tier Category
6) Payment Terms: Net 30 days
7) Expedited Delivery: None
8) Government Credit Card Information:
   a. Accepted below the micro-purchase threshold: Yes
   b. Accepted above the micro-purchase threshold: Yes
9) Foreign Items: None
10) Delivery: 45-60 days ARO
11) FOB Point: Origin, Prepaid and Add Freight
12) Ordering Address:
    Health Environment Art Services
    Attn: Denise Rippinger
    76 West Seegers Rd.
    Arlington Heights, IL 60005
    Fax: (847) 843-8047
    Email: Denise@healtheart.com
13) Payment Address:
    Health Environment Art Services
    Attn: Accounts Receivable
    76 West Seegers Rd.
    Arlington Heights, IL 60005
### 2014 GENERAL SERVICES ADMINISTRATION INFORMATION

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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>14) Warranty Provisions:</td>
<td>See terms listed on page 4</td>
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<tr>
<td>15) Terms and Conditions of Government Purchase Card Acceptance (any thresholds above the micro-purchase level):</td>
<td>No additional discount</td>
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<td>16) Terms and Conditions of Installation:</td>
<td>N/A</td>
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<td>17) Terms and Conditions of Repair Parts (indicating date of parts price list and any discounts from list price):</td>
<td>N/A</td>
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<td>18) Data Universal Number System (DUNS Number):</td>
<td>078578662</td>
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<td>19) SAM:</td>
<td>12-03-2014</td>
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<td>20) TIN:</td>
<td>20-0034160</td>
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<td>21) Returns/Restocking Policy:</td>
<td>No merchandise may be returned without written consent and shipping instructions. A 25% restocking fee applies as well as all freight cost for items being returned.</td>
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<td>22) Cancellation Policy:</td>
<td>No charge prior to production. Once in production the contractor shall be entitled to collect cost incurred of products production.</td>
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| 23) Contract Administrator: | Denise Rippinger  
76 W. Seegers Road  
Arlington Heights, IL 60005-3917  
847.843.3636  
denise@healtheart.com |
Warranty:

CommunicareBoards® is warranted to be free from manufacturing defects arising from workmanship or defects in material which may cause the “CommunicareBoards”® to be unusable as a glass communication board for 5 years from date of purchase. The word “defects” as used in this warranty, is defined as any imperfection which would impair the utility of the product.

**NOTICE** YOU MUST NOTIFY HEALTH ENVIRONMENT ART SERVICES, INC. OF ANY DEFECTS IN GLASS AND/OR PATTERN WITHIN (3) BUSINESS DAYS OF RECEIPT OF “COMMUNICAREBOARDS”® AND PRIOR TO INSTALLATION. HEALTH ENVIRONMENT ART SERVICES, INC. WILL NOT BE RESPONSIBLE FOR LABOR COSTS TO REMOVE AND REINSTALL DEFECTIVE “COMMUNICAREBOARDS”® AFTER SUCH TIME.

In no event shall Health Environment Art Services, Inc. be liable for any consequential or incidental damages, losses, costs, or expenses of any kind to any person of any kind (including without limitation, loss of profits or injury to credit, reputation, or goodwill) directly or indirectly resulting from any alleged breach of warranty contained in this Manufacturer’s Warranty. This warranty shall apply only to the “CommunicareBoards”® being used under normal conditions and maintenance, and not for any failure due to misuse, mishandling, or vandalism. This warranty shall be limited to the furnishing of “CommunicareBoards”® boards only and not to any labor or materials to remove or replace.

If the board is defective within the terms of this warranty, Health Environment Art Services, Inc. will furnish a replacement board at no cost. The glass/steel board is guaranteed not to wear for 50 years, when used as directed. The inserts for the fully changeable and partially changeable glass and acrylic marker boards are under replacement warranty for one year upon receipt of order.