The Alamo Travel Group LP
8930 WURZBACH RD., SUITE 100
SAN ANTONIO, TX 78240
PH. 210.593.0084
FAX: 210-614-2448

WWW.DALAMOTRAVEL.COM

<table>
<thead>
<tr>
<th>SIN</th>
<th>TITLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>561510</td>
<td>Travel Agent Services</td>
</tr>
<tr>
<td>Ancillary</td>
<td>Ancillary Supplies and Services</td>
</tr>
</tbody>
</table>

Contract Number: **GS-33F-0001P**

Pricelist current through Modification **#PS-0034**, dated **10/15/2020**

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET Address GSA Advantage! is: GSAAdvantage.gov*
The Alamo Travel Group was incorporated in 1982 and started as a small business certified by the Small Business Administration (SBA) and as a Historically Underutilized Business (HUB) at the State of Texas and Federal levels. Today, Alamo Travel is the largest privately held travel agency in San Antonio, Texas and is a provider of worldwide corporate, government and leisure travel services.

Alamo Travel has provided travel services to over 150 corporate and government accounts. Government Agencies and the Department of Defense (DoD) trust Alamo Travel to handle their Travel Management Services. Corporations and Government agencies of all sizes rely on Alamo Travel for their travel management and services. ATG has been in business for over 30 years, continually refining and improving our successful service delivery. Our travel offers a comprehensive approach to help our Government make smarter, faster and more informed decisions about travel services. Other Government customers that we have provided services to include:

- The DoD – U.S. Army MEPS and U.S. Air Force
- Department of Indian Affairs
- U.S. Coast Guard
- U.S. Department of State
- Immigration and Customers Enforcement (ICE)
- U.S. Department of Agriculture (USDA)
- Drug Enforcement Agency (DEA)
- Department of Justice (DOJ)
- Department of Energy Strategic Petroleum Reserves (DOESPR)
- Internal Revenue Service (IRS)
- Department of Homeland Security
- Mexico Repatriation Program
In 2012, Alamo Travel celebrated its 30th year in business. The company has an impeccable credit record with an A+ rating from the better Business Bureau; a listing from the Inc. 500-5000 as one of the fastest-growing companies in the nation; and recognition from the U.S. Hispanic Chamber of Commerce as one of the Top Ten Hispanic Business Enterprises in the nation.

Owner and President, Pat Stout, attributes the company’s success to the caliber of its diverse, talented and enthusiastic travel professionals who embrace continuous learning and who use state-of-the-art travel equipment and technology to provide the best possible customer service and travel options.

"Alamo Travel Group's mission is to continually exceed our customers’ expectations, to focus on innovation in the travel industry, and to commit to continuous improvements in the quality of our service."
Travel Services

Unparalleled, Comprehensive Travel Management

- Specializing in Corporate and Business travel since 1994
- Experience you can trust
- A capable, proven and reputable leadership team that will work collaboratively and flexibly with you
- Cutting-edge technology
- Service Performance that sets the standard for our industry
- Responsible, personalized account management and reporting
- eTS2 Embedded TMC Services

We offer every client:

- A dedicated team of experienced travel consultants
- Creation and maintenance of company and traveler profiles
- Automated and quality control to minimize booking/far errors and ensure policy compliance
- Credit card reconciliation
- Travel Management Reporting
- Automated tracking of unused tickets
When you use a travel website to purchase a plane ticket and you press the button...that’s it. In most cases, you cannot call someone to return or change the ticket. With Alamo Travel, you have both the flexibility to make changes and access to our travel consultants 24/7. If you experience a flight cancellation or you need to make a change in travel plans, Alamo Travel is always just a phone call away. To book your travel, we use the latest technologies to book your travel including Concur™, TripCase®, InterplXExpense Management, and Sabre Virtual Payments.

**Concur** is an online booking tool that enables Alamo Travel to simultaneously book air, rental car, hotel, rail, dining and ground reservations quickly and easily, all while adhering to a Federal agency’s travel policies and guidelines.

**GetThere**, a Sabre brand, delivers a powerful platform to book business travel and meetings, as well as the ability to integrate with expense systems for an end to-end experience. GetThere provides a policy-wrapped, user-friendly booking experience for travelers and travel arrangers on desktops and notebooks, tablets and smartphones.

Certify seamlessly integrates into your existing corporate environment. Travelers can procure everything they need for a business trip by finding the best deals quickly. Your travelers will save time and save money on all the services, including airport parking, car service, dining, event tickets, conferencing as a travel alternative, and business services such as package shipping.

**TripCase** is a one-stop web and mobile traveler services platform. TripCase allows us to organize information about your upcoming trips. It gives us multiple ways to get your trip information, such as confirmation emails, to you. With TripCase, we can help prevent painful travel experiences and send useful messages and alerts when you need them most.

**InterplX** is one of the leading online expense management solutions in the Travel and Entertainment (T&E) and Purchase Card (P-Card) industry. InterplX’s expense management automation software delivers the most flexible online cloud solution at the lowest total cost.
Worldspan is a provider of travel technology and content and a part of the Travelport GDS business. It offers worldwide electronic distribution of travel information, Internet products and connectivity, and e-commerce capabilities for travel agencies, travel service providers and corporations. Its primary system is commonly known as a Global Distribution System (GDS), used by travel agents and travel related websites to book airline tickets, hotel rooms, rental cars, tour packages and associated products. Worldspan also hosts IT services and product solutions for major airlines.

Owned by Travelport, Apollo is a highly-popular, comprehensive travel Computer Reservations System (CRS) that goes by the name “Apollo” in North America and Japan, and as Galileo in other parts of the world. Apollo is used to store and retrieve information, and conduct all transactions related to travel, such as airline reservations, car rental, and booking of train travel, cruises, and hotel rooms.

Protect your money with an integrated payment and reconciliation process. Sabre Virtual Payments supports all major card networks and many major banks allowing issuance of virtual cards which have credit limits, merchant category controls and validity date restrictions, improving security. Recognition of policy exceptions and compliance will reduce fraud exposure and ensure only approved expenses are allowed.
**International**

ATG has a distinguished reputation in providing the very best quality and value in international travel services. International travel reservations, confirmations and ticketing of air, car rental, rail, water transportation and hotel or motel accommodations are easily accomplished by our international experts.

ATG International Travel Specialists are seasoned experts averaging 15+ years of travel industry experience and 10+ years international faring experience. In addition to the expertise they bring to the process, our specialists employ a variety of robust fare search tools and best-in-class faring techniques to identify and maximize savings. ATG personnel have access to up-to-date references for all entry, health and import requirements for countries throughout the world. The program provides all requirements and rules regarding transit points, and import allowances for the traveler’s destination. Travel counselors seeking reservation or general information on a specific destination have access to conditions for over 200 countries. For troubled destinations, a warning is issued advising no travel to a city or country for U. S. citizens and/or that the U.S. embassy is constrained in its ability to assist travelers.

**Savings**

Planning a trip online, especially to a new destination, can become an hours-long, frustrating research project, and once you purchase a ticket and press the button, these websites wash their hands of you.

Alamo Travel took this challenge and turned it into our differentiator. We stay on top of travel technology and we use the most advanced, online booking engines to quickly check rates and get the best quality and value for our clients. While it takes most people hours to book their own travel online, it takes our travel agents just a few minutes.

Also, our highly experienced travel professionals provide guidance that websites simply cannot. Our agents can personally recommend the best value hotels, restaurants, tourist attractions and other amenities to make your trip as pleasant as possible.

We’re also a safety net. Alamo Travel is available 24/7 should you experience flight cancellations or should you want to make last-minute changes in your travel plans. That is why customers come back to Alamo Travel to handle their travel needs over and over again.
Accreditations

Alamo Travel is a member or accredited by the following travel industry organizations:

The American Society of Travel Agents is the world’s largest association of travel professionals. ASTA provides our staff with continuing education and training. Our Leisure Department Travel Consultant, Mary Jo Salas, is Vice President of the Southwest Region of ASTA.

ARC (Airline Reporting Corporation) provides Alamo Travel with business process and financial management tools and powerful data and analytics. Nearly 16,000 travel agencies and 190 airlines use ARC’s settlement services. ARC is the travel industry’s gold standard of accreditation.

IATAN (International Airlines Travel Agent Network) promotes professionalism, administer meaningful and impartial business standards, and provide cost-effective products and services that benefit the travel industry.

CLIA (Cruise Lines International Association) is the world’s largest cruise association and is dedicated to the promotion and growth of the cruise industry.

When you work with Alamo Travel, you can feel confident you are dealing with a professional, highly reputable company.
Customer Information

1. **Table of Awarded Special Item Numbers:**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>561510</td>
<td>Travel Agent Services</td>
<td>12</td>
</tr>
<tr>
<td>Ancillary</td>
<td>Ancillary Supplies and Services</td>
<td>13</td>
</tr>
</tbody>
</table>

1B. **LOWEST PRICED MODEL NUMBER:**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Product</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>561510</td>
<td>Domestic Web Bookings</td>
<td>$18.76</td>
</tr>
<tr>
<td>Ancillary</td>
<td>Local Courier</td>
<td>$12.69</td>
</tr>
</tbody>
</table>

1C. **LABOR CATEGORIES:**
Not Applicable.

2. **Maximum Order:**

- 561510: $1,000,000.00
- Ancillary: $250,000

3. **Minimum Order:**

$50.00

4. **Geographic Coverage (delivery area):**

*Domestic delivery* - delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. **Point of Production:**

The Alamo Travel Group (Corporate Headquarters)
8930 Wurzbach Rd., Suite 100
San Antonio, TX 78240
Phone: 210-593-0084
Fax: 210-614-2448
scarillo@alamotravel.com

6. **Discount from List Prices, Statement of Net Price:**

All prices herein are net (Discounts have been deducted)

7. **Quantity Discounts:**

The Alamo Travel Group offers quantity discounts, please see the pricelist below for details.

8. **Prompt Payment Terms:**

Net 30
9. **Foreign Items:**
   Not applicable.

10. **Time of Delivery:**
    To be negotiated between Alamo Travel Group and ordering agencies.

10b. ** Expedited Delivery:**
    Items available for expedited delivery are noted in this price list.

10c. **Overnight and 2Day Delivery:**
    The Alamo Travel Group offers overnight and 2-day delivery. Please see the pricelist below for details.

10d. **Urgent Requirements:**
    Agencies are requested to contact the Alamo Travel Group regarding urgent requirements.

11. **F.O.B. Points:**
    Destination. (Please see Paragraph 5, above.)

12. **Ordering address:**
    The Alamo Travel Group
    8930 Wurzbach Rd., Suite 100
    San Antonio, TX 78240

12b. **Ordering Procedures:**
    For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **Payment Address:**
    The Alamo Travel Group
    8930 Wurzbach Rd., Suite 100
    San Antonio, TX 78240

14. **Warranty Provision:**
    Not applicable.

15. **Export Packing Charges:**
    Not Applicable.

16. **Terms and Conditions of Rental, Maintenance, and Repair:**
    Not Applicable.
17. Terms and Conditions of Installation:
   Not Applicable.

18. Terms and Conditions of Repair Parts:
   Not Applicable.

18b. Terms and Conditions for any other Services:
   Not Applicable.

19. List of Service and Distribution Points:
   Not Applicable.

20. List of Participating Dealers:
   Not Applicable.

21. Preventive Maintenance:
   Not Applicable.

22. Special Attributes:
   Not Applicable.

24b. Section 508 Compliance:
   Information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/.

23. Data Universal Entity ID Number:
   P6MDKV8NJUL4

24. System for Award Management (SAM) Registration:
   Alamo Travel Group is registered in the SAM database.
Pricing

Pricing shown in the Table below is net; all discounts have been deducted.

561510 – Travel Agent Services

<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>Full Service Transaction Fee</strong></td>
<td></td>
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</tr>
<tr>
<td>A - Air and/or Rail Ticket with or without Lodging and/or Car Rental Reservations (Domestic and International)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 - 2,000</td>
<td>37.69</td>
<td>$38.26</td>
<td>$38.83</td>
<td>$39.42</td>
<td>$40.01</td>
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<tr>
<td>2,001 - 5,000</td>
<td>33.63</td>
<td>$34.13</td>
<td>$34.64</td>
<td>$35.16</td>
<td>$35.69</td>
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<tr>
<td>5,001 - 8,000</td>
<td>29.03</td>
<td>$29.47</td>
<td>$29.91</td>
<td>$30.36</td>
<td>$30.82</td>
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<tr>
<td>8,001 - 10,000</td>
<td>22.67</td>
<td>$23.01</td>
<td>$23.36</td>
<td>$23.71</td>
<td>$24.06</td>
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<tr>
<td>10,001 - 15,000</td>
<td>21.86</td>
<td>$22.19</td>
<td>$22.52</td>
<td>$22.86</td>
<td>$23.20</td>
</tr>
<tr>
<td>15,001 - 20,000</td>
<td>20.68</td>
<td>$20.99</td>
<td>$21.31</td>
<td>$21.63</td>
<td>$21.95</td>
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**Web Bookings**

<table>
<thead>
<tr>
<th>Domestic</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>N/A</td>
<td>$18.48</td>
<td>$18.76</td>
<td>$19.04</td>
<td>$19.33</td>
<td>$19.62</td>
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</table>

<table>
<thead>
<tr>
<th>International</th>
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<tbody>
<tr>
<td>N/A</td>
<td>$24.73</td>
<td>$25.10</td>
<td>$25.47</td>
<td>$25.86</td>
<td>$26.24</td>
</tr>
</tbody>
</table>

**Note:** Quantity discounts are based on the number of cumulative tickets purchased by a single organization during a twelve-month period (e.g., when a customer purchases 2,500 tickets in a given fiscal year, the first 2000 tickets are assessed a transaction fee of $38.26 while the additional 500 ticket purchases beyond 2000 are assessed a transaction fee of only $34.13). Prices are net—all discounts have been deducted.
Ancillary — Ancillary Supplies and Services

<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>GDS Connectivity</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Month</td>
<td>$46.78</td>
<td>$47.48</td>
<td>$48.19</td>
<td>$48.91</td>
<td>$49.65</td>
</tr>
<tr>
<td><strong>Additional Staffed Location</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Month</td>
<td>$6,846.37</td>
<td>$6,949.06</td>
<td>$7,053.30</td>
<td>$7,159.10</td>
<td>$7,266.48</td>
</tr>
<tr>
<td><strong>Additional Full Time Agent</strong></td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Month</td>
<td>$5,241.41</td>
<td>$5,320.03</td>
<td>$5,399.83</td>
<td>$5,480.83</td>
<td>$5,563.04</td>
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<tr>
<td><strong>Additional Half Time Agent</strong></td>
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<tr>
<td>Month</td>
<td>$3,033.94</td>
<td>$3,079.45</td>
<td>$3,125.65</td>
<td>$3,172.53</td>
<td>$3,220.12</td>
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<tr>
<td><strong>Floater Coverage/Temporary Support</strong></td>
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<tr>
<td>Per employee, per day, plus travel expenses</td>
<td>$399.91</td>
<td>$405.90</td>
<td>$411.99</td>
<td>$418.17</td>
<td>$424.44</td>
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<tr>
<td><strong>After Hours Support</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Per Call</td>
<td>$16.00</td>
<td>$16.24</td>
<td>$16.48</td>
<td>$16.73</td>
<td>$16.98</td>
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<tr>
<td><strong>Price Per Delivery</strong></td>
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<tr>
<td>Overnight</td>
<td>$16.19</td>
<td>$16.44</td>
<td>$16.68</td>
<td>$16.93</td>
<td>$17.19</td>
</tr>
<tr>
<td>Local Courier</td>
<td>$12.50</td>
<td>$12.69</td>
<td>$12.88</td>
<td>$13.07</td>
<td>$13.26</td>
</tr>
<tr>
<td><strong>B - Lodging and/or Car Rental Reservations Only (Domestic and International)</strong></td>
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</tr>
<tr>
<td>N/A</td>
<td>$12.98</td>
<td>$13.17</td>
<td>$13.37</td>
<td>$13.57</td>
<td>$13.77</td>
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