GENERAL SERVICES ADMINISTRATION
Multiple Award Schedule (MAS)

Federal Supply Service
Authorized Federal Supply Schedule Price List
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSAAdvantage!® is: GSAAdvantage.gov.

Category: Travel
SIN: 561599 Travel Consulting Services
Service Code V999
Contract Number: GS-33F-0003S

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period: **November 9, 2020 through November 8, 2025**, with one five year option period.
Effective Modification A824, August 19, 2020

Contractor: **WorldAware, Inc.**,
185 Admiral Cochrane, Suite 300, Annapolis, Maryland 21401 (Anne Arundel County).
Telephone: 410-573-3860, Fax: 410-573-3869
email: donohuem@WorldAware.com Internet Address: www.WorldAware.com
Schedule Contact: Annmarie Dinsmore, WorldAware, Inc.
410-573-3860 x 231.

Business Size: Large Business
Prices Shown Herein at Net (Discount Deducted)
WorldAware is pleased to offer services on the Travel Services Solutions GSA schedule for travel consultant services. WorldAware will provide a complete range of travel risk management (TRM) services for travel security and risk assessment to support travel risk management needs referenced in the Statement of Work. WorldAware has developed an integrated platform of services that provides its clients with the ability to protect employees and other assets around the world and better monitor, protect, and respond to travel security needs, as well as control overall operating risks. WorldAware has the most advanced capability in the market to monitor global threats, tell clients how those threats impact employees, facilities and supply chains, and cost effectively support emergency and crisis response. Our systems are flexible and can be provided throughout all or any levels of the client’s organization.

Our client’s employees currently use WorldAware’s Travel Intelligence® services to learn about their destinations and to mitigate the risks they are likely to encounter when they travel. WorldAware has developed a patented, proactive risk management system that integrates traveler itineraries, expatriate assignments, physical assets, destination intelligence, alerts, threat analysis, medical assistance, and security assistance. This risk management system is called Worldcue®, and, supported by our patent, will seamlessly interface with the Government’s eTravel initiatives and eTS. More specifically, Worldcue® links directly to source itinerary information providing automated itinerary tracking.

We enable clients to design a travel risk solution that fits with their existing emergency and crisis management plans, culture and budget. The ROI is immediate, freeing up resources, reducing the frequency of incidents (through threat awareness and mitigation), and lowering costs and operational disruptions. As important, we provide a capability that can be easily implemented across diverse business units or geographic boundaries, giving clients effective control and compliance consistent with best practices. For DOD clients, our services help meet requirements for force protection.
### Awarded prices:

#### WorldAware, Inc.
**Travel Risk Services**
**SIN** 561599

<table>
<thead>
<tr>
<th>Item</th>
<th>SIN</th>
<th>Product Description</th>
<th>Fee</th>
<th>Frequency</th>
<th>Brand Name</th>
<th>Unit of Issue</th>
<th>Current Price</th>
<th>Offered to Government Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>561599</td>
<td>Worldcue Intelligence Only License (Initial)</td>
<td>Annual / User</td>
<td>WorldAware-ION-01</td>
<td>1</td>
<td>$4,282.12</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>561599</td>
<td>Health Intelligence Monitor: For up to 5 recipients</td>
<td>Annual / User</td>
<td>WorldAware-HIM-01</td>
<td>1</td>
<td>$2,418.14</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>561599</td>
<td>Complete Intelligence Bundle (Includes DIB, MIF &amp; HIM for up to 5 Recipients)</td>
<td>Annual / User</td>
<td>WorldAware-BUNDLE-01</td>
<td>1</td>
<td>$6,725.44</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>561599</td>
<td>Worldcue BUNDLE A – (2) GCC Licenses, DIB, MIF, HIM, Worldcue Traveler up to 2,000 trips (overages priced at $3.00/PNR, TMC activation)</td>
<td>Annual / User</td>
<td>WorldAware-BUNDLA-00</td>
<td>1</td>
<td>$6,700.25</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>561599</td>
<td>Worldcue BUNDLE B – (2) GCC Licenses, DIB, MIF, HIM, Worldcue Traveler up to 5,000 trips (overages priced at $3.00/PNR, TMC activation)</td>
<td>Annual / User</td>
<td>WorldAware-BUNDLB-00</td>
<td>1</td>
<td>$11,486.15</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>561599</td>
<td>Worldcue BUNDLE C – (3) GCC Licenses, DIB, MIF, HIM, Worldcue Traveler up to 10,000 trips (overages priced at $3.00/PNR, TMC activation)</td>
<td>Annual / User</td>
<td>WorldAware-BUNDLC-00</td>
<td>1</td>
<td>$19,143.58</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>561599</td>
<td>Worldcue BUNDLE D – (4) GCC Licenses, DIB, MIF, HIM, Worldcue Traveler up to 20,000 trips (overages priced at $3.00/PNR, TMC activation)</td>
<td>Annual / User</td>
<td>WorldAware-BUNLD-00</td>
<td>1</td>
<td>$41,158.69</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>561599</td>
<td>Additional 1 GCC License</td>
<td>Annual / User</td>
<td>WorldAware-ADDLIC-01</td>
<td>1</td>
<td>$1,007.56</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>561599</td>
<td>Additional 1 TMC Activation</td>
<td>Annual / User</td>
<td>WorldAware-ADDIMP-01</td>
<td>1</td>
<td>$1,435.77</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>561599</td>
<td>Monthly Intelligence Package includes DIB and MIF</td>
<td>Annual / User</td>
<td>WorldAware-BUNDLE-03</td>
<td>1</td>
<td>$4,282.12</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>561599</td>
<td>Monthly Intelligence Forecast (MIF) (up to 5 recipients; additional MIRs @ $230 ea)</td>
<td>Annual / User</td>
<td>WorldAware-MIF-01</td>
<td>1</td>
<td>$987.41</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>561599</td>
<td>Daily Intelligence Briefing (DIB)</td>
<td>Annual / Recipient</td>
<td>WorldAware-DIB-01</td>
<td>1</td>
<td>$3,840</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>561599</td>
<td>Senior Project Manager</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$173.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>561599</td>
<td>Project Manager</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$147.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>561599</td>
<td>Subject Matter Expert V/Intelligence Analyst V</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$257.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>561599</td>
<td>Subject Matter Expert IV/Intelligence Analyst IV</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$195.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>561599</td>
<td>Subject Matter Expert III/Intelligence Analyst III</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$147.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>561599</td>
<td>Subject Matter Expert II/Intelligence Analyst II</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$133.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>561599</td>
<td>Subject Matter Expert I/Intelligence Analyst I</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$127.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>561599</td>
<td>Senior Systems Engineer IV</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$188.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>561599</td>
<td>Systems Engineer II</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$147.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>561599</td>
<td>Senior Software Engineer IV</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$147.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>561599</td>
<td>Subject Matter Expert III/Intelligence Analyst III</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$122.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>561599</td>
<td>Software Engineer II</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$102.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*WorldAware, Inc.*
**Contract # GS-33F-0003S**
<table>
<thead>
<tr>
<th>Item</th>
<th>SIN</th>
<th>Product Description</th>
<th>Fee Frequency</th>
<th>Brand Name</th>
<th>Unit of Issue</th>
<th>Current Price Offered to Government Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>32</td>
<td>561599</td>
<td>Senior Administrative Assistant</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$49.00</td>
</tr>
<tr>
<td>33</td>
<td>561599</td>
<td>Administrative Assistant</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$34.00</td>
</tr>
<tr>
<td>34</td>
<td>561599</td>
<td>Senior Account Service Manager</td>
<td>Hourly Rate</td>
<td>WorldAware-HRLYL-00</td>
<td>1</td>
<td>$113.85</td>
</tr>
</tbody>
</table>

**Definitions:**
- **Trip** = A trip is a unique "PRN" which includes all changes. Cancelled trips are still charged.
- **Location** = GDS PCC or Agency Batch Feed.
WorldAware’s integrated Worldcue® system has been provided on an established commercial price list to clients and is discounted in this proposal for GSA Schedule clients. WorldAware will provide Government GSA schedule clients with the same high level of service provided to commercial clients at this preferred pricing level.

**Worldcue® Global Control Center:** Provides online access to a global database of location-specific intelligence, including active and archived alerts; city and country intelligence; advice; and interactive maps. Users may receive e-mailed notifications of threats based on user-defined geographies, threat criticality and intelligence category (Security, Transportation, Health, Entry/Exit, Financial, Language, Cultural, Environmental, Legal and Technology). Licensed users may also contact WorldAware’s intelligence analysts and subject matter experts 24x7x365 for additional information and advice regarding developments around the world.

**Intel-Only Worldcue® Global Control Center User Licenses:** Provides read and print only online access to the Global Control Center global database of location-specific intelligence, including active and archived alerts; city and country intelligence; advice; and interactive maps.

**Worldcue® TRAVELER:** provides employees with access to personalized Travel Intelligence® web sites, tailored to each traveler’s itinerary and profile. Employees receive pre-departure security and health assessments, as well as automated alerts related to all legs of their trips before, during and up to 30 days following each trip. Via the personalized web site, employees may update their profiles and contact information; view trip and message history; and access destination intelligence.

Includes **Worldcue® Mobile TRAVELER** which provides access to the following travel-related intelligence and assistance via a mobile smartphone application: My Trips; Alerts and Security Ratings; Important Notices; and My Profile contact information.

**Worldcue® Bundles:** Include Worldcue® TRAVELER, Worldcue® Mobile TRAVELER, Worldcue® Global Control Center licenses, Daily Intelligence Briefing, Monthly Intelligence Forecast, Health Intelligence Monitor Service and (1) TMC Activation.

**Intelligence Subscriptions**

**Daily Intelligence Briefing:** Delivered via e-mail -- and accessible online to Worldcue Global Control Center licensed users -- this daily report provides information about noteworthy risk-related events and developments. Published Monday through Friday.
Monthly Intelligence Forecast: Delivered via e-mail -- and accessible online to Worldcue Global Control Center licensed users -- this report provides near-term global security and geopolitical analysis of developments around the world that may impact business operations in the weeks ahead. Published monthly.

Health Intelligence Monitor Service: provides alerts, analysis and a weekly report on key health-related developments around the world. Delivered via e-mail -- and accessible online to Worldcue Global Control Center licensed users -- the weekly report explains key health-related issues and their operational impact, including developments in occupational health and safety. Subscribers receive 24x7 Health Intelligence Monitor alerts on important health developments, new information or significant trigger events.

TMC Activation: An implementation for one country/travel agency /GDS hereto to one Subscriber business unit where: (a) the definition of TRAVELER is consistent across all data sources; (b) the same matching mechanism is used across all data sources; (c) all standard field in the Worldcue system are populated; (d) the client hierarch is defined as one parent and one sub-agency; (e) there are no more than five (5) Pseudo City codes per country; (f), all of the Worldcue Global Control Center licenses are set up with the same user permission; (g); no more than 20% of the total number of Worldcue Global Control Center licenses are assigned in any 12 month period; (h) one time set up of both emailed and one line access to intelligence subscriptions; (i) standard Worldcue Global Control Center co-branding is consistent across the hierarchy (online logo; Alert and Brief heads); and (j) Subscriber creates and maintains Welcome Email and Important Notices in system.

Below are the labor category descriptions for SIN 561599.

**Senior Project Manager**

**Functional Responsibility:** Working largely in a travel or intelligence risk environment, this position is responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.

**Qualifications:** A Bachelor’s degree in a technical or management field and at least twelve (12) years of experience performing the foregoing functions. At least six (6) years of the total experience should consist of management and supervisory experience including the performance of functions with respect to program/projects. Makes sound recommendations relevant to development, implementation, quality control, analysis, and testing.

**Project Manager**

**Functional Responsibility:** Working largely in a travel or intelligence risk environment, this position acts as overall technical manager and administrator for one or more delivery/task orders; serves as the primary interface and point of contact with the internal WorldAware teams and the customer contact on technical program/project issues. Supervises program/project operations by developing technical and management procedures, planning and execution of the work effort. Responsible for monitoring and
reporting progress, management of program/project resources, management and control of financial and administrative aspects of the program/project with respect to delivery/task order requirements.

**Qualifications:** A Bachelor’s degree in a technical or management field and at least eight (8) years of experience performing the foregoing functions. At least five (5) years of the total experience should consist of management and supervisory experience including the performance of functions with respect to program/projects. Demonstrates ability to make sound recommendations relevant to development, implementation, quality control, analysis, and testing.

**Subject Matter Expert / Intelligence Analyst**

**Functional Responsibility:** Possesses an industry-recognized mastery of systems, information, travel or risk intelligence and or technical applications and techniques of application discipline. Develops and applies advanced methods, theories and research techniques in the investigation and fulfillment of information or technical requirements. Provides advice and council to program management and customers through broad technical specialization of theories and principles related to intelligence. Possesses the ability to find sound, efficient and cost effective solutions to complex problems. Maintains a proven ability in planning/organizing, prioritizing, and coordinating all phases of a program that includes support of multiple projects in a complex, dynamic environment. Demonstrates ability to make sound recommendations relevant to computing, quality control, analysis, and testing systems.

**Qualifications:**  
V – 15+ years’ experience, 5 with management experience and BS  
IV – 12+ years’ experience, 5 with management experience and BS  
III – 10+ years’ experience, 3 with management experience and BS  
II – 8+ years’ experience, 3 with management experience and BS  
I – 5 years’ experience and BS  

MS may be substituted for 10 years work equivalent

**Systems Engineer**

**Functional Responsibility:** Provides support in both pre- and post-contract by attending presentations, product demonstrations, and installations/implementation. Responsible for enabling, realizing and developing successful systems with emphasis on systems associated with the Worldcue®, Travel Risk Management platform and its interface with supporting systems. Focuses on customer needs and proceeds with designing and system validation. Typically reports to a supervisor or manager. Requires knowledge of commonly-used concepts, practices, and procedures within a particular field of Engineering. Experience designing and/or supporting network systems.

**Qualifications:**  
Senior (IV) – 10+ years’ experience and BS or Advanced Degree  
Junior (II) – 2-5 years’ experience and BS degree

**Software Engineer**
**Functional Responsibility:** Designs develops, tests and evaluates software and systems that enable computers to perform their applications, applying principles and techniques of computer science, engineering, design and development.

**Qualifications:**
Senior (IV) – 7+ years’ experience and BS or Advanced Degree
Intermediate (III) – 4-7 years’ experience and BS degree
Junior (II) – 2-4 years’ experience and BS degree

**Data Architect**

**Functional Responsibility:** Defines, designs, and builds relational and/or multi-dimensional databases for warehousing of data. Confers with client, technical staff, and team members to plan, design, develop, implement and enhance applications, scripts, procedures, and metadata for relational databases. Reviews current data structures and recommends optimizations and reconfigurations as warranted. Functions include working with internal data associated with the Worldcue® platform and related systems, as well as external systems providing travel or risk information.

**Qualifications:** A Bachelor’s degree in the related field or equivalent professional experience with ten (10) years’ experience. Demonstrates ability to make sound assessments and recommendations relevant to the analysis.

**Database Developer**

**Functional Responsibility:** Participates in the design, creation, and maintenance of computerized databases with emphasis on systems associated with the Worldcue®, Travel Risk Management platform and its interface with supporting systems. Responsible for the quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support organization requirements. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary.

**Qualifications:** A Bachelor’s degree in the related field or equivalent professional experience with four (4) years’ experience. Demonstrates ability to make sound assessments and recommendations relevant to the analysis.

**Database Administrator**

**Functional Responsibility:** Administers organization’s database, with emphasis on systems associated with the Worldcue®, Travel Risk Management platform and its interface with supporting systems using database management system to organize and store data. Includes functions such as: determining user requirements, set up of computer databases, and test and coordinate changes. Activities involve interaction with development and end-user personnel to determine application data access requirements, transaction rates, volume analysis, and other pertinent data required to develop and maintain integrated databases. Ensures performance of databases.
Qualifications: A Bachelor’s degree in the related field or equivalent professional experience with four (4) years’ experience. Demonstrates ability to make sound assessments and recommendations relevant to the analysis.

**Data Analyst**

Functional Responsibility: Provides high level data analysis support using commercial and customized tools such as; scripting, ETL, PL/SQL, and Data Flux. Support includes working directly with stakeholders to identify data business needs and the mechanisms for obtaining this data. The analysts identifies, collects, formats, ingests, quality assures and reports on these data.

Qualifications: A Bachelor’s degree in Computer Sciences, Information Systems, Science or Business with four 3-5 years’ experience. Demonstrates ability to make sound assessments and recommendations relevant to the analysis.

**Senior Technical Writer/Editor**

Functions: Develops, drafts, revises, and edits reports, intelligence alerts, articles, manuals, specifications, presentation materials, and other technical documents, using rough outlines and materials provided. Interprets information obtained through research and provided by technical specialists and analysts. Applies knowledge of documentation content and format standards to prepare, edit, and publish technical materials.

Qualifications: A Bachelor’s degree in English or Journalism and at least eight (8) years of experience performing the foregoing technical writing/editing functions.

**Technical Writer/Editor**

Functions: Develops, drafts, revises, and edits reports, intelligence alerts, articles, manuals, specifications, presentation materials, and other technical documents, using rough outlines and materials. Interprets information obtained through research and provided by technical specialists. Applies knowledge of documentation content and format standards to prepare, edit, and publish intelligence materials.

Qualifications: High School diploma or equivalent with at least three (3) years of experience performing the foregoing technical writing/editing functions.

**Senior Account Service Manager**

Functions: Senior Account Services Manager (Senior ASM) serves as the primary point of contact for all assigned accounts, responsible for the full lifecycle of the account relationship with WorldAware. Senior ASM develops, delivers against and adjusts an account plan for each assigned account, monitoring for reliable and timely delivery of services as well as client satisfaction and understanding of WorldAware capabilities/value. Senior ASM tracks and reports against account plan objectives, facilitating account reviews and other meetings to analyze value of current services; assess future needs; and pursue revenue-generating opportunities. The Senior ASM maintains current knowledge of company strategies, services and product roadmap.
Qualifications: BS/BA required; Master’s degree desirable. Minimum 5+ years’ work experience in direct client management role.

Account Service Manager

Functions: Provides direct support to the client’s team and as a liaison with internal company groups to ensure quality, training, implementation and other customer needs are met at the highest level satisfaction. Will maintain contract details and progress, assist in data collection and reporting, research and editing of materials for reports, web site maintenance, and other support functions as needed.

Qualifications: A High School diploma or equivalent and three (3) years of experience performing client support and administrative support functions.

Senior Administrative Assistant

Functions: Primarily responsible for the effective administration of the business operations for a department or division. Assures that acceptable administrative services are provided to the organization within budget, on schedule and with a minimum of disruption. Makes independent decisions on day-to-day administrative matters. Discusses and reviews all exceptions with his or her manager. Develops and utilizes the latest management techniques for assisting in the forecasting and preparation of department or division budgets. May assign and supervises the work of clerical support personnel. Performs other duties as required.

Qualifications: High School diploma and at least five (5) years of experience performing the foregoing administrative functions.

Administrative Assistant

Functions: Under general supervision, independently performs a full range secretarial, advanced clerical, and routine administrative and programmatic work of a general or specialized nature in support of assigned programs, division, or department with only occasional instruction or assistance;; may act as office receptionist. Performs other duties as required.

Qualifications: High School diploma or equivalent with at least one (1) year of experience performing the foregoing administrative functions.

1a. Table of awarded special item numbers: SIN 561599 Travel Consulting Services

1b Identification of the lowest priced model number and lowest unit price:

<table>
<thead>
<tr>
<th>Item</th>
<th>SIN</th>
<th>Product Description</th>
<th>Frequency</th>
<th>Brand Name</th>
<th>Unit of Issue</th>
<th>Current Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>33</td>
<td>561599</td>
<td>Administrative Assistant</td>
<td>Hourly</td>
<td>HRLYLB-00</td>
<td>1</td>
<td>$34.00</td>
</tr>
</tbody>
</table>

1c See hourly rates and descriptions in the Awarded Prices, above.
2. Maximum order is $1,000,000.

3. Minimum order is $100.


5. Point(s) of production: Not applicable within the scope of this contract (N/A).

6. Discount from list prices: Prices attached are GSA net prices.

7. Quantity discounts: N/A.

8. Prompt payment terms: Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items: N/A.

11a. Time of delivery is within 15 days after receipt of order (ARO).

11b. Expedited delivery items: N/A.

11c. Overnight and 2-day delivery: N/A.

11d. Urgent requirements: N/A.


13a. Ordering address: 185 Admiral Cochrane, Suite 300, Annapolis, Maryland 21401.

13b. Ordering procedures: The ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage (http://www.gsa.gov/schedules/).

14. Payment address: 185 Admiral Cochrane, Suite 300, Annapolis, Maryland 21401.

15. Warranty: N/A

16. Export packing charges is N/A.

17. Government purchase card is not accepted above the micro-purchase level.

18. Terms and conditions of rental, maintenance, and repair: N/A.

19. Terms and conditions of installation is N/A.

20. Terms and conditions of repair parts: N/A.
20a. Terms and conditions for any other services is N/A.

21. List of service and distribution points: N/A.

22. List of participating dealers: N/A.

23. Preventative maintenance: N/A.

24a. Special attributes: N/A.

24b. N/A

25. Data Universal Number System (DUNS) number: 117209606

26. Registration in Central Contractor Registration (CCR) SAM database: Yes.