March 16, 2021

General Services Administration
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address for GSA Advantage!® is: GSAAAdvantage.gov.

MUTLIPLE AWARD SCHEDULE

Contract: GS-33F-0005V

Integrated Solutions & Services, Inc.
109 S. Northshore Drive, Suite 300
Knoxville, TN 37919
Phone (865) 524-5223
Fax (865) 524-5175
www.intsolutions.net

Period Covered by contract: November 26, 2008 – November 25, 2023
Effective as of Modification A826 November 12, 2020
FSC / PSC: V302

Business Size: Small, HUBZONE Certified

For more information on ordering from Federal Supply Schedules click go to the GSA Schedules page at GSA.gov.

Prices shown Herein are Net (discount deducted)
SIN 561510, Travel Agent Services

### PRICE LIST

**Transaction A**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description of Service</th>
<th>Unit of Issue</th>
<th>GSA Price / IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>561510</td>
<td>Agent Assisted Domestic / International Transaction A - 1-10,000 transactions</td>
<td>A-Trans</td>
<td>$27.55</td>
</tr>
<tr>
<td>561510</td>
<td>Agent Assisted Domestic / International Transaction A - 10,001-20,000 transactions</td>
<td>A-Trans</td>
<td>$24.60</td>
</tr>
<tr>
<td>561510</td>
<td>Agent Assisted Domestic / International Transaction A - 20,001 or more transactions</td>
<td>A-Trans</td>
<td>$23.10</td>
</tr>
<tr>
<td>561510</td>
<td>Online Booking Tool Transaction A</td>
<td>A-Trans</td>
<td>$11.60</td>
</tr>
</tbody>
</table>

**Transaction B**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description of Service</th>
<th>Unit of Issue</th>
<th>GSA Price / IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>561510</td>
<td>Agent Assisted Domestic / International Transaction B</td>
<td>B-Trans</td>
<td>$8.56</td>
</tr>
<tr>
<td>561510</td>
<td>Online Booking Tool Transaction B</td>
<td>B-Trans</td>
<td>$8.56</td>
</tr>
</tbody>
</table>

ISS can provide automated ticket printer on customer site for paper tickets when needed. Interpreter services are available when needed. There is NO EXTRA CHARGE for these services when required as part of services provided under SIN 561510. Most airlines impose a fee for paper tickets of $20-$50. Any paper ticket fees assessed by the airline will be passed on to the client at cost.

**SIN Ancillary, Ancillary Supplies & Services**

These are other travel fees associated with Integrated Solutions & Services, Inc.’s (ISS’s) offer for SIN 561510 Travel Services. ISS provides 24-hour toll-free emergency assistance at no additional charge.

**NOTE:** These fees are in addition to the Transaction Fees listed in SIN 561510, and are applicable only if/when these additional value-added services are required and used. None of these value-added services are required to process SIN 561510 services.

<table>
<thead>
<tr>
<th>Ancillary</th>
<th>Description of Service</th>
<th>Unit of Issue</th>
<th>GSA Price / IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANCILLARY</td>
<td>Overnight Document Delivery - AM</td>
<td>Per Delivery</td>
<td>$15.00</td>
</tr>
<tr>
<td>ANCILLARY</td>
<td>Overnight Document Delivery - PM</td>
<td>Per Delivery</td>
<td>$10.00</td>
</tr>
<tr>
<td>ANCILLARY</td>
<td>Overnight Document Delivery - 2 Day</td>
<td>Per Delivery</td>
<td>$8.00</td>
</tr>
<tr>
<td>ANCILLARY</td>
<td>Toll Free 24-Hour Emergency Assistance</td>
<td>As Required</td>
<td>No Charge</td>
</tr>
</tbody>
</table>
Customer Information

1a. Special Item Number (SIN’s) covered under this contract:
   - SIN 561510, Travel Agent Services
   - SIN Ancillary, Ancillary Supplies & Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. (See price tables below)

1c. Not applicable since no hourly rates are included

2. Maximum order: All SINS = $1,000,000.

3. Minimum Order $100.

4. Geographic coverage (delivery area): Worldwide

5. Point(s) of production: Knoxville, Knox County, Tennessee

6. Pricing reflected in the contract price table above includes all discounts.

7. Quantity Discounts are not applicable below the quantity of 10,000 transactions.

8. Prompt Payment terms: Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign Items: None

10a. Time of Delivery. SIN 561510– Next Day after booking transaction [Electronic Delivery]

10b. Expedited Delivery. Items available for expedited delivery are noted in this price list SIN 561510– Same Day as transaction

10c. Overnight and 2 day delivery. Overnight and 2-Day Document delivery of Paper tickets or other documents: See Price Sheet. [Document delivery fees are not applicable if Client’s overnight delivery service account is used.]

10d. Urgent Requirements. Urgent/Emergency services are available at NO EXTRA CHARGE 24 hours daily. Agencies can also contact their Integrated Solutions & Services, Inc. representative to effect a faster delivery.
11. F.O.B. point(s). Destination

12a. Ordering address: Integrated Solutions & Services, Inc. Travel Office
109 S. Northshore Drive, Suite 300
(Knox County) Knoxville, TN 37919

Contact: Tom Jones or Judy Stanley
Phone: 865-524-5223
Fax: 865-524-5175
Email: tjones@intsolutions.net OR jstanley@intsolutions.net

12b. Ordering Procedures: For Supplies and services, the ordering procedures, information on
Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address: Integrated Solutions & Services, Inc. (ISS)
109 S. Northshore Drive, Suite 300
Knoxville, TN 37919

14. Warranty Provision. Integrated Solutions & Services, Inc. Travel Office will always offer the
lowest applicable rates and fares. Itineraries will reflect comparative pricing information for any
choices offered.

15. Export/Packing Charges, if applicable. Not Applicable.

16. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable.

17. Terms and conditions of installation (if applicable). Not Applicable.

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts
from price lists (if applicable). Not Applicable.

18b. Terms and conditions for any other services (if applicable). Not Applicable.

19. List of service and distribution points (if applicable). Not Applicable

20. List of participating dealers. (if applicable). Not Applicable.


22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency,
and/or reduced pollutants). Not Applicable.
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information technology (EIT) supplies and services and show where full details can be found (e.g. contractor website or other location). The EIT standards can be found at: [www.Section508.gov](http://www.Section508.gov). Not Applicable

23. Data Universal Number System (DUNS) number: 067943477

24. Notification regarding registration in System for Award Management (SAM) database. Integrated Solutions & Services, Inc. is registered in the SAM database as a Small, HUBZone-Certified Business.