

Effective December 31, 2013

**TRITECH SOFTWARE SYSTEMS' PROPOSED AUTHORIZED FEDERAL  
SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES**

TriTech Software Systems (TriTech) has been developing [innovative solutions for public safety](#) for more than 20 years. The company provides products and services to address any size and type agency with an end-to-end product suite to meet the needs of any agency – Public Safety Answering Point (PSAP), Law, Fire, or Emergency Medical Services (EMS). TriTech's products and services address every facet of public safety command and control, deployment, logistics, and decisions support.

TriTech Software Systems' sole focus is public safety software. The company's experienced team contributes on average, 13 years of industry experience. TriTech has delivered the most trusted public safety software for over two decades and continues to lead the market with innovative, enterprise-wide cloud-based and on-premise solutions for 911, computer aided dispatch, records management, jail management, analytics and intelligence, field-based reporting, patient care reporting, and ambulance billing software.

For the best end-to-end integrated solution with unparalleled workflow, join the 2,700+ agency installations serving over 200 million citizens across 7 countries that rely on one company – TriTech Software Systems.

TriTech provides products and services under the following Special Item Numbers:

- Special Item No. 132-32 Term Software Licenses**
- Special Item No. 132-33 Perpetual Software Licenses**
- Special Item No. 132-50 Training Courses**
- Special Item No. 132-51 Information Technology Professional Services**

**Note:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

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**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contains information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT:**

The Geographic Scope of Contract will be domestic delivery only. *Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

**The Geographic Scope of Contract will be domestic delivery only.**

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**Physical Address**

TriTech Software Systems  
9477 Waples Street, Suite 100  
San Diego, CA

**Remittance Address**

TriTech Software Systems  
P.O. Box 203223  
Dallas, TX 75320-3226

Contractor accepts credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards may be acceptable for payment above the micro-purchase threshold at the limits described under this Section 11. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: **Technical assistance: 800.987.0911; Ordering assistance: 858.799.7000**

### **3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

### **4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **147392013**

Block 30: Type of Contractor – **Large Business**

Block 31: Woman-Owned Small Business - **No**

Block 36: Contractor's Taxpayer Identification Number (TIN): **95-3871079**

**4a.** CAGE Code: **INX77**

**4b.** Contractor has registered with the Central Contractor Registration Database.

### **5. FOB DESTINATION**

### **6. DELIVERY SCHEDULE**

a. TIME OF DELIVERY:

#### **SPECIAL ITEM NUMBER**

#### **DELIVERY TIME**

132-32	TBD – In accordance with Statement of Work
132-33	TBD – In accordance with Statement of Work
132-50	TBD – In accordance with Statement of Work
132-51	TBD – In accordance with Statement of Work

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**Urgent requirements may be fulfilled at the ordering activity's expense.**

**7. DISCOUNTS:**

TriTech offers at least a ten percent (10%) discount off the List Price.

**8. TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:** Not available

**10. SMALL REQUIREMENTS:** The minimum dollar value of orders to be issued is **\$500.00**.

**11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

The Maximum Order value for each Special Item Numbers (SINs) follows:

Special Item No. 132-32 Term Software Licenses is \$500,000.00

Special Item No. 132-33 Perpetual Software Licenses is \$1,500,000.00

Special Item No. 132-51 Information Technology Professional Services is \$750,000.00

Special Item No. 132-50 Training Courses is \$250,000.00.

**12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

k. Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of

termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

## **16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

## **17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

**N/A**

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Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is

incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

### **23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [www.tritech.com](http://www.tritech.com)

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

### **24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

### **25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

b. Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

c. The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

## **26. SOFTWARE INTEROPERABILITY**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

## **27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. END USER LICENSE AGREEMENTS (EULA) / TERMS OF SERVICE (TOS) AGREEMENT REQUIREMENTS**

The Contractor shall provide all Enterprise User License Agreements in an editable format.

**3. GUARANTEE/WARRANTY**

The TriTech Software is warranted to function in substantial conformity with the TriTech documentation provided with it for a period of twelve (12) months following the date of Go Live.

3.1 During the warranty period, TriTech shall, at its option, correct reported defects, or replace the TriTech Software. During the warranty period and under annual terms of software support, Software errors will be corrected in accordance with the Software Support Agreement.

3.2 TriTech further warrants and represents that the TriTech Software does not contain any “back door”, “time bomb”, “Trojan horse”, “worm”, “drop dead device” or other program routine or hardware device inserted and intended by TriTech to provide a means of unauthorized access to, or a means of disabling or erasing any computer program or data, or otherwise disabling the TriTech Software. (Nothing herein shall be deemed to constitute a warranty against viruses. The provisions of paragraph 3.3.5, below, shall constitute the agreement of the parties with respect to viruses.) Client’s sole remedy with respect to the foregoing warranty shall be to receive an Update to the TriTech Software that does not contain any of the above-described routines or devices.

3.3 If the TriTech Software is unable to function as warranted due to any one or more of the following factors, additional charges may be imposed by TriTech for actions necessary to correct or work-around such factors:

3.3.1 Modification of the TriTech Software, System Software or Equipment by Client or a third party whether or not permitted hereunder.

3.3.2 Misuse or neglect, including without limitation failure to use the TriTech Software as described in the Documentation, or other instructions provided by TriTech.

3.3.3 Software not provided by TriTech, not specified as compatible in the Documentation, or Client not following the procedures for loading third party software on a Workstation or Server as set forth in paragraph 3.6.

3.3.4 Equipment which does not meet the configuration requirements specified in the Documentation, by failure of Client to provide and maintain the site and facility requirements described in the TriTech Documentation.

3.3.5 Computer viruses that have not been introduced into Client's system by TriTech. Client shall maintain up to date virus checking software and shall check all software received from TriTech or any other person or entity for viruses before introducing that software into any part of the System including, but not limited to, Workstations or Servers. If desired by Client, TriTech will provide Updates on media rather than direct downloading to facilitate this virus checking. If, despite such check, a virus is introduced by TriTech, TriTech will provide a virus-free copy of the TriTech Software, and will, at its expense, reload said software (but not Client's data) on Client's Equipment. Client shall be responsible for reloading its data and, to that end, shall practice reasonable back-up procedures for the System to mitigate the consequences of any virus.

3.3.6 Equipment or software provided by third parties with which the TriTech Software interfaces or operates (including but not limited to system software), including but not limited to problems caused by changes in such equipment or software. If such changes occur which require modifications or other actions with respect to the TriTech Software, such modifications or actions shall be subject to the mutual written agreement of the parties, including but not limited to, additional charges by TriTech at its then current rates for engineering and technical support.

3.3.7 If mapping information is supplied with the TriTech Software, TriTech makes no representation or warranty as to the completeness or accuracy of the mapping data provided with the TriTech Software. The completeness or accuracy of such data is solely dependent on the information supplied by the Client or the mapping database vendor to TriTech.

3.4 Problems in the TriTech Software or transmission of data caused by wireless services are not warranted by TriTech, or covered under the terms of this Agreement. Client's use of services provided by wireless service providers or carriers, and the security, privacy, or accuracy of any data provided via such services is at Client's sole risk.

3.5 Client is responsible for maintaining the required certifications for access to Client's state CJIS system(s), NCIC and/or other local state, federal and/or other applicable systems.

3.6 If, at any time after installation of the System, Client desires to load on a Workstation or Server any software not provided by TriTech, it shall, before loading such software, follow the procedures regarding third party software compatibility in the then current VisiNet System Planning Document, and contact the TriTech Technical Services Department at the telephone numbers listed in the Software Support Agreement for assistance as required. **Such action shall not constitute approval, express or implied, for the loading of specific software on a Workstation or Server, nor any express or implied warranty, representation or other obligation by TriTech with respect to such software, including but not limited to its suitability, operability or capability to meet Client's needs or expectations.** Client

agrees that if the loading of such third party software degrades the performance of the System, Client shall immediately uninstall such software. Client shall absolve, discharge and release TriTech from any obligations or liabilities related to operation or performance of the System, the TriTech Software, Subcontractor Software, or any other item provided by TriTech under this Agreement, including but not limited to any liabilities for damages related thereto in connection with the installation of such third party software.

**3.7 TRITECH MAKES AND CLIENT RECEIVES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

**4. LIMITATION OF LIABILITY**

Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4.1 The total liability of TriTech for any claim or damage arising under this Agreement, whether in contract, tort, by way of indemnification or under statute shall be limited to (i) direct damages which shall not exceed the license fees paid hereunder or (ii) in the case of bodily injury or property damage for which defense and indemnity coverage is provided by TriTech's insurance carrier(s), the coverage limits of such insurance.

**4.2 IN NO EVENT SHALL TRITECH BE LIABLE, WHETHER IN CONTRACT OR IN TORT, FOR LOST PROFITS, LOST SAVINGS, LOST DATA, LOST OR DAMAGED SOFTWARE, OR ANY OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF THE USE OR NON-USE OF THE TRITECH SOFTWARE, OR OTHERWISE RELATED TO THIS AGREEMENT, REGARDLESS OF WHETHER TRITECH HAD KNOWLEDGE OF THE POSSIBILITY OF ANY SUCH LOSS OR DAMAGE.**

**5. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number **800.987.0911** for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available during normal customer service hours from 8:00 a.m. 5:00 p.m. for all US time zones on weekdays, excluding holidays. After hours support is offered weekends, nights and holidays.

Software Errors for other than Critical or Urgent Priorities may be reported via the web portal: [www.tritech.com](http://www.tritech.com) or email: [support@tritech.com](mailto:support@tritech.com).

**6. SOFTWARE MAINTENANCE**

a. Software maintenance as it is defined: (select software maintenance type) :

X   1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

           2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**7. PERIODS OF TERM LICENSES (SIN 132-32) AND MAINTENANCE (SIN 132-34)**

a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar day's written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term

licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

**\* Note: TriTech's Term Software Licenses are online option only and cannot be converted to Perpetual Software License.**

## **8. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE**

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to N/A% of all term license payments during the period that the software was under a term license within the ordering activity.

**\* Note: TriTech's Term Software Licenses are online option only and cannot be converted to Perpetual Software License.**

## **9. TERM LICENSE CESSATION**

a. After a software product has been on a continuous term license for a period of N/A \* months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term

license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

**\*Note: This section is not applicable.**

## **10. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)**

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping

(archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

#### **11. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system , or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

**\*Note: The last sentence in this section, which refers to term license, is not applicable.**

#### **12. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

#### **13. RIGHT-TO-COPY PRICING**

The Contractor shall insert the discounted pricing for right-to-copy licenses.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE  
(SPECIAL ITEM NUMBER 132-50)**

**1. SCOPE**

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

**3. TIME OF DELIVERY**

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

**4. CANCELLATION AND RESCHEDULING**

- a. For training onsite at the Contractor's location, the ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

## 5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions. The ordering activity must have a maintenance contract with the Contractor to receive these services.

## 6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

## 7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## 8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class. Client understands that the documentation is for **internal use only** and will maintain copyright notices on all copies.

b. **\*\*If applicable\*\*** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

- (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
- (2) The length of the course;
- (3) Mandatory and desirable prerequisites for student enrollment;
- (4) The minimum and maximum number of students per class;
- (5) The locations where the course is offered;
- (6) Class schedules; and
- (7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

### **9. "NO CHARGE" TRAINING**

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

Contractor may offer "No Charge" training in conjunction with the purchase and installation of hardware or software provided under this Agreement.

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**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS  
MANAGEMENT PROFESSIONAL SERVICES  
(SPECIAL ITEM NUMBER 132-60F)**

**\*\*\*\*NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### **4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS [COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I [OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

TriTech will appoint a team of specialized personnel that will implement a Project under the direction of TriTech's Project Manager. The team will be multi-disciplinary and the team members may specialize in different products or Subsystems. Team members may be engaged in different phases of the Project as necessary and in some cases are involved in the Project for a limited timeframe. Any personnel changes by TriTech will be discussed with and agreed upon by the Client in advance. Such agreement will not be unreasonably withheld.

The descriptions of personnel roles noted below provide an overview of typical Project team members. Other personnel may be involved under the direction of the TriTech Project Manager in order to complete the requirements of the Project.

**Commercial Job Title: Project Manager**

**Hourly Rate: \$157.50**

**Functional Responsibility:** TriTech will appoint a TriTech Project Manager as the principal TriTech contact who will be responsible for managing TriTech's responsibilities related to the implementation of the Project, as described in the Statement of Work (SOW) and within the scope of the Agreement.

The Project Manager utilizes a standardized methodology for project implementation, project management, and risk identification and management. TriTech's Project Manager is responsible for Project scheduling and management of TriTech Project personnel and applicable Subcontractor/supplier resources, budget management, identification and management of Project risks, and communication with the Client's Project

team. The TriTech Project Manager will be responsible for the collaborative coordination of Client resources in an effort to ensure that avoidable Project delays will be minimized.

The Project Manager is involved in the Project beginning with the SOW development and continuing through post Go Live Project closure activities. The Project Manager will be an active participant in many of the milestone events through the course of the Project including System Orientation, Demonstration of License Functionality (DOLF), and Go Live. The Project Manager will organize a bi-weekly Project status call with the Client and necessary Project team members. Additionally, the Project Manager will provide the Client with a written Project status report on a monthly basis, as further defined in the SOW.

**Minimum/General Experience:** Intermediate knowledge of TriTech's suite of products. Working knowledge of information technology (hardware, software, and telecommunications) concepts and terminology. Able to drive the resolution of technical issues and problems. Intermediate knowledge of PM concepts, best practices, and terminology. Negotiations skills as well as organizational and multi-tasking skills. Working knowledge of GAAO and TriTech accounting policies regarding revenue forecasting, financial analysis, and budgeting concepts. Team facilitation and conflict resolution skills. Leadership skills and an entrepreneurial attitude.

**Minimum Education:** Bachelor's degree or equivalent experience. Project Management Professional (PMP) certification. Five plus years of directly related experience.

**Commercial Job Title: Systems Engineer**

**Hourly Rate: \$157.50**

**Functional Responsibility:** The Systems Engineer is responsible for two primary functions, within the scope of the Project: 1) configuration of Standard TriTech Interfaces (including configuration documentation); and 2) development of software requirements documentation for Custom Interfaces. The Systems Engineer will additionally participate in testing of each of these Subsystems. In some cases, Development Engineers may perform the role of the Systems Engineer for specialized interfaces, particularly for Records Management System (RMS) and Jail interfaces.

**Minimum/General Experience:** Three to five years systems engineering experience with software systems. Proficient in software requirements analysis and definition. Excellent written and oral communication skills as well as effective questioning skills to facilitate communications with the Client's technical and operational staff. Excellent ability in requirement gathering and articulating technical and functional concepts to technical and non-technical audience. Expertise in development of software test procedures and conducting software test. Experienced in SQL Server technology, advanced SQL queries, knowledge of relational databases and programming languages such as C# and VB. Experience with MS Word, MS Project, MS Visio or other diagrammatic tools also required.

**Minimum Education:** Bachelor of Arts/Bachelor of Science in Engineering or related field or equivalent experience required.

**Commercial Job Title: Systems Administrator**

**Hourly Rate: \$157.50**

**Functional Responsibility:** Support computer network infrastructure and its associated software, including PBXs, call management systems, voicemail and video-conferencing systems. Support Help Desk

calls from user base in a professional capacity. Set up user accounts on organization's servers. Run necessary system backups. Provide technical support and troubleshoot problems on LAN and data networks using Microsoft operating systems. Monitor and identify capacity and performance issues for telecom traffic to ensure continued, uninterrupted operation of telecom systems. Generate usage and network traffic reports. Modify and/or rearrange systems to accommodate additional services or changes. Assist with inspection, testing, and maintenance of infrastructure circuits, trunks, and associated wiring and cabling.

**Minimum/General Experience:** Strong hands-on knowledge of the configuration and optimization of server applications, telephony equipment, video conferencing equipment, and voice/data equipment, including SharePoint, Salesforce, Avaya, VMware, Windows Server and desk top applications. Working technical knowledge of current Internet and network protocols, operating systems, and standards. Working technical knowledge of current computer practices, protocols, and principles in call center environments, including active directory, group policies and network security. Knowledge of cabling and wiring systems, design, and installation. Ability to operate tools, components, peripherals, and testing accessories. Ability to read and interpret technical documents and procedure manuals. Ability to conduct research into telecommunications issues and products.

**Minimum Education:** Bachelor of Arts/Bachelor of Science in the field of Telecommunications or Computer science and/or two years equivalent work experience.

## **Business Analysts**

**Commercial Job Title: Business Analyst(s)**

**Hourly Rate: \$157.50**

**Functional Responsibility: CAD Business Analyst:** The Inform Computer Aided Dispatch (CAD) Business Analyst is responsible for the configuration of the CAD based on the Client's system requirements, business rules, configuration data, and reporting needs. The Business Analyst will provide consultation services to the Client with regard to the configuration and operation of CAD. The Inform CAD Business Analyst is also responsible for conducting the CAD System Orientation, Demonstration of Licensed Functionality (DOLF), performing the Acceptance Testing and providing consulting support throughout the Project implementation life cycle.

After the completion of the DOLF session, ownership for continued Code File configuration and maintenance transfers to the Client. At this stage, the Business Analyst will serve as a consultant for the Client's further configuration of the Client's CAD system until the Client's System is in live operation. These activities are described in later sections of the SOW.

The Business Analyst will be an active participant in many of the milestone events through the course of the Project and will participate in bi-weekly Project status calls, as needed.

**Mobile Business Analyst:** The Inform Mobile Business Analyst is responsible for the configuration of the Inform Mobile based on the Client's system requirements and the dispatch and field users' operations. The Business Analyst will provide consultation services to the Client with regard to the configuration and operation of Inform Mobile. The Inform Mobile Business Analyst is also responsible for conducting the Mobile System Orientation, performing the Acceptance Testing, delivery of Train the Trainer and Inform

Mobile Administration Class, as well as providing consulting support throughout the Project implementation life cycle.

**RMS, Jail, and FBR Business Analyst(s):** Inform RMS, Inform Jail, and Inform FBR Business Analyst (s) participate in various activities throughout the implementation of each of these Subsystems. They are primarily responsible for conducting the System Orientation with the Client to observe and evaluate the Client's current business practices and make recommendations for improving efficiency and areas that need to be reviewed. They also conduct the Administration training for each of these products and Functional Acceptance Testing Procedures, if included in the scope of the Agreement.

**Minimum/General Experience:** Three to five years' experience in the administration, management or supervision of a public safety dispatch or records organization, or as a Business Analyst, or Systems Engineering in Software industry. Advanced documentation skills, including Software Requirements Documentation, Use Case Documentation, and Test Documentation. Ability to identify, isolate, and clearly describe software and system errors, and expected behavior. Ability to effectively assess client's workflow, processes, and data to determine applicability to project deliverables and configurations.

**Minimum Education:** Bachelor of Science or equivalent combination of an Associate degree and at least 2 years of experience with Public Safety systems.

**Commercial Job Title: GIS Analyst**

**Hourly Rate: \$157.50**

**Functional Responsibility:** As part of the implementation team, TriTech utilizes a Geographic Information System (GIS) Analyst that specializes in geographical Information technology. The GIS Analyst is responsible for: 1) performing an analysis and preparing a report regarding the Client's GIS source data including street centerline data, routability, and response area polygon data based on TriTech specified requirements for Inform CAD and Inform Mobile; 2) consultation services regarding converting the GIS source data for use in CAD and Mobile; 3) providing training for applicable TriTech GIS tools; and 4) preparing the one-time GIS data import for Inform CAD and Inform Mobile.

These GIS activities are intended to provide information that will allow the Client to optimize the accuracy and quality of Client GIS data during Project implementation.

**Minimum/General Experience:** Requires minimum of four years of work experience using ArcGIS. Knowledge of ESRI data formats and map optimization techniques. Experience with Network Analyst, ModelBuilder, geodatabase topology, and/or scripting in ArcGIS is required. Programming and/or RDBMS experience is desirable.

**Minimum Education:** Bachelor of Arts/Bachelor of Science in Geographic Information Systems, Computer Science, or other related field, preferred.

**Commercial Job Title: Client Account Manager**

**Hourly Rate: \$157.50**

**Functional Responsibility:** The Client Account Manager (CAM) is an important resource to the Client throughout the life of their System after System Go Live. The CAM will be the primary contact and liaison for non-technical support issues, system changes and billing questions. They provide support for general customer service requests, manage requests for new software and services, and provide assistance with

planning technology upgrades post System Go Live. Having the CAM participate as a key Project member provides an enhanced level of continuity for the Client as they continue their relationship with TriTech.

**Minimum/General Experience:** Requires a minimum of 5 years of experience in technical or software field sales and integration efforts. Proven sales track-record that demonstrates consistent success in meeting or exceeding quota. Thorough understanding of Solutions Selling and its applicability. Knowledge of project management, team building, problem solving, budgeting and client relationship management.

**Minimum Education:** Bachelor of Arts/Bachelor of Science degree preferred, or equivalent in business, marketing, engineering, or computer science with demonstrated effort toward professional development.

**Commercial Job Title: Training Specialist**

**Hourly Rate: \$157.50**

**Functional Responsibility:** Training for TriTech applications is provided by TriTech Training Specialists. Training staff for other products and functions will vary by the type of product and training proposed. This process is described in greater detail in the training sections of the Statement of Work, related to each of these products.

**Minimum/General Experience:** Experience in the area of emergency services, medical billing, and/or in a customer relations positions preferred. Must be highly professional and have excellent interpersonal skills, positive client service skills, demonstrated problem-solving skills, and strong and effective written and oral communication skills. Prior experience with training in a professional capacity is highly desired.

**Minimum Education:** Bachelor of Arts/Bachelor of Science degree preferred in a job-related field or its equivalent in experience and/or training.

**Commercial Job Title: Installation Services Engineer**

**Hourly Rate: \$157.50**

**Functional Responsibility:** Installation Services Engineer directly assists Project Management and Technical Services with hardware, operating system, and/or networking technical issues relating to customer systems. Researches and develops new solutions involving new or existing hardware and software. Responsibilities include successful configuration and installation of TriTech products, services, and third party applications. Job scope includes configuration of client systems, installation and testing of client interfaces and design of client network connectivity. TriTech's Installation Services team is responsible for installation and integration of TriTech Software onto the system hardware that is identified for a Project. This team works closely with the Client's staff to coordinate IP and network addressing, security accounts, network connections, and remote access to the System. This process is described in greater detail in the Statement of Work (SOW).

**Minimum/General Experience:** Minimum three years' experience in the area of Intel based computer hardware, Microsoft based operating systems, and Microsoft based application software. One or more years' experience with TCP/IP networking, router programming, remote access solutions. Minimum of three years' experience with MS SQL install, configuration, administration, and T-SQL knowledge. Minimum of five years' experience with Microsoft Active Directory Domains. Minimum of three years' experience with Citrix XenApp Presentation server. Minimum of three years' experience with VMware vSphere. Good interpersonal/team skills, positive customer service skills, problem-solving skills and writing

skills necessary. The ability to complete required training related and technical education courses within specified time frames. Knowledge of local and wide area network design and installation. Knowledge of Web-based applications, including configuration of Internet Information Server (IIS).

**Minimum Education:** Associate of Science/Associate of Arts in Computer Science or Information Systems. Equivalent experience may be considered substitution. Microsoft Certified Professional (MCP) certification with emphasis in Windows 2000/2003/2008, and SQL. Microsoft Certified System Engineer (MSCE) certification desired.

**Commercial Job Title: Senior Technical Analyst (STA)**

**Hourly Rate: \$157.50**

**Functional Responsibility:** The Senior Technical Analyst (STA) is primarily responsible for responding and assisting TriTech's customers request for assistance and guidance with TriTech software products and services using advanced technical troubleshooting skills. This position uses project management skills when assigned specific customers and projects. The STA ensures the highest level of client satisfaction is achieved through prompt and complete resolution of customer issues and that accurate and timely assistance is delivered. The STA ensures accurate customer and call information is entered into the Customer Relations Management (CRM) software; documents accurate records of problems and resolutions; and identifies needs and makes recommendations regarding revisions to current customer support policies and procedures. The STA is responsible for maintaining a competitive edge by knowing TriTech Public Safety/EMS software, industry rules, regulations and competitors. As a representative of the company to TriTech's customers, it is expected to portray a positive and professional image of the company at all times.

**Minimum/General Experience:** First-rate interpersonal skills, positive client service skills, problem-solving skills and writing skills necessary. Experience in project management and software implementation is helpful. Experience with support center or call center function related to a software company is helpful, but not required. Experience in the public safety industry/EMS is helpful, but not required. Must be a self-starter and able to work independently as well as part of a team. Must be able to demonstrate, on a continuing basis, excellent verbal and written communications skills. Must possess demonstrated analytical and organizational skills. Must possess demonstrated telephone etiquette. Advanced technical skills with extensive knowledge of commonly used technology, concepts, practices and procedures of windows based computer software and hardware. Understanding of relational databases. Understanding of networking, TCP/IP protocol, and routing configuration.

**Minimum Education:** Bachelor of Arts/Bachelor of Science or Associate of Arts/Associate of Science degree in Business, Computer Science, Communications or other job-related discipline required or equivalent. Four plus (4+) years of experience in the public safety industry, in a PC help desk environment or technical.

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

**PREAMBLE**

TriTech Software Systems provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

- To actively seek and partner with small businesses.
- To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.
- We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

**Company Contact Information:**

**TriTech Software Systems**  
9477 Waples Street, Suite 100  
San Diego, CA 92121  
Main Office: 858.799.7000  
Toll-Free: 800.987.0911  
Fax: 858.799.7015  
Website:  
[www.tritech.com](http://www.tritech.com)

**Company Point of Contact:**

**Gary Bunyard, Vice President of Sales**  
[Gary.Bunyard@tritech.com](mailto:Gary.Bunyard@tritech.com)  
Office: (858) 799-7390 Mobile: 910.297.7081



BPA NUMBER \_\_\_\_\_

(CUSTOMER NAME)  
 BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.

**SERVICE AND DISTRIBUTION POINTS**

Company Service and Distribution Center contact information:

**San Diego, CA Office  
(Corporate Office)**

9477 Waples Street, Suite 100  
San Diego, CA 92121  
Phone: 858.799.7000

[www.tritech.com](http://www.tritech.com)

Email: [tritechquotes@tritech.com](mailto:tritechquotes@tritech.com) or [salesadmin@tritech.com](mailto:salesadmin@tritech.com)

## ACRONYMS

Application Programming Interface (API)  
Automatic Call Distribution (ACD)  
Automatic Location Identification (ALI)  
Automatic Number Identification (ANI)  
Automatic Vehicle Location (AVL)  
Computer Aided Dispatch(CAD)  
Computer Telephony Integration (CTI)  
Demonstration of License Functionality (DOLF)  
Demilitarized Zone (DMZ)  
Disaster Recovery (DR)  
Electronic Patient Care Record or Reporting (ePCR)  
Emergency Medical Dispatcher (EMD)  
Emergency Medical Services (EMS)  
Field Based Reporting (FBR)  
Geographical Information System (GIS)  
Global Positioning System (GPS)  
Move-Up Module (MUM)  
Network Time Protocol (NTP)  
Public Safety Answering Point (PSAP)  
Push to Talk (PTT)  
Records Management System (RMS)

<b>GSA IT 70 CONTRACT PRICING</b>
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The following pages include the contract pricing for:

**SPECIAL ITEM NUMBER 132-32 –TERM SOFTWARE LICENSES**

**SPECIAL ITEM NUMBER 132-33 - PERPETUAL SOFTWARE LICENSES**

**SPECIAL ITEM NUMBER 132-50 – TRAINING COURSES FOR INFORMATION TECHNOLOGY  
EQUIPMENT AND SOFTWARE**

**SPECIAL ITEM NUMBER 132-51 – INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

## TRITECH SOFTWARE SYSTEMS' SYSTEM IMPLEMENTATION OVERVIEW

TriTech's project implementation methodology has been refined and optimized over TriTech's more than 20 years in public safety. This standard implementation process is designed for deployment of our Commercial Off-the-Shelf (COTS) solutions for public safety customers in mission-critical environments. Implementation is further defined in the Statement of Work (SOW) that is developed with the Client during contract negotiation. This methodology is our implementation process for all of our customers/clients. An overview of the process is provided below.

TriTech's process follows the Project Management Institute's (PMI's) general guidelines for project management to deliver a high quality, cost-effective project implementation process that ensures successful implementation of the systems. TriTech's methodology includes a highly refined professional services component with a matrix engagement of specialized personnel (such as Business Analysts and Trainers) who lead a consultation-driven methodology to optimize the COTS solution for the Region's operation.

The primary project phases start with Project Initiation and Planning that focus on solution and scope definition, assembling the project teams, and planning for the project execution.

The execution phase focuses on the core approach for deployment of each system and related interface(s) and includes the following elements:

- Operational/requirements review
- Data gathering and configuration phase
- Validation of the setup
- Workflow and unit testing

This consistent approach, along with TriTech's proven training and cutover process, provides the controls that will ensure a successful project.

### **Project Initiation Phase**

The Project Initiation phase consists of those processes that define the scope of the project and project deliverables prior to contract execution. Contract negotiation is a part of the Project Initiation phase and establishes the expectations of the Parties, and generates a comprehensive description of the project deliverables and scope. In addition, the core project teams are identified and the teams are formed.

Once the list of COTS software is finalized, TriTech will review the list with the Client and provide a list of the hardware and third-party software required to operate the TriTech applications. These recommendations will be based upon TriTech's then-current specifications. TriTech will work with the Client to finalize the list of hardware. These steps will be completed prior to contract execution.

Development of the Statement of Work (SOW) is also completed during Project Initiation. The SOW is primarily a process document that outlines the project implementation tasks of each Party's respective project team, and deliverables to be provided.

### **Project Planning Phase**

At the onset of the Project Planning phase, the TriTech Project Manager will hold a Kick-Off meeting with the Client's project team.

Project Planning starts immediately following contract execution. This process involves gathering the project-specific information required to refine and baseline the project schedule, as well as the Project Management Plans including the Risk Management, Change Management, and Communication Management plans.

During the Project Planning phase, the teams establish a process to manage and organize the project tasks. TriTech staff will be onsite only for activities that require onsite services; certain project activities defined in the SOW will be conducted remotely. While onsite, TriTech staff will support the project from a location designated for them by the Client project team.

### **Project Execution Phase**

Inform CAD, Inform Mobile, Inform RMS, Inform FBR, Inform Jail, Fire RMS, and the interfaces are implemented through a series of steps that are designed to ensure that the Client's operational needs are determined, the configurations are prepared and validated, and the system/interfaces are tested for proper functionality prior to deployment.

### **Requirements Gathering Phase**

The detailed information about the operational and configuration requirements for TriTech's COTS applications is gathered through System Orientation processes for each of the applications being licensed. The System Orientation for each product includes an interactive session between TriTech's Business Analyst and a small group of Client stakeholders and operational staff at the Client's site. The primary goal of each System Orientation is to gather configuration information for the application configuration and workflow, and understanding of the Client's business rules that must be supported by the system.

### **System Installation**

If included as part of the contract, TriTech will procure the applicable hardware and third-party software for the project listed in the contract based on TriTech's specifications.

TriTech will coordinate the location of the server and workstation hardware with the Client and obtain the remote connectivity information, IP addresses, and machine names for these machines.

TriTech will provide the Client with information regarding the general site preparation steps and requirements.

TriTech installation staff will perform all the necessary installation and configuration tasks to ensure that TriTech software is properly installed and the SQL and Windows settings are consistent with the manufacturer and TriTech specifications. After the initial installation of the hardware and delivery to the Client, the Client will assume responsibility for installing Microsoft patches and updates.

### **Configuration and Validation**

TriTech's standard implementation process includes a number of steps to validate the systems from an operational perspective prior to the Functional Acceptance Testing (FAT). This validation step for Inform CAD, Inform RMS, and Inform Jail is the Demonstration of Licensed Functionality (DOLF). DOLF will be performed after the System Orientation and once each of these applications is installed on the Client's equipment at the Client's site and the initial configuration of each of these applications is complete. This process will be further defined in the SOW.

### **Functional Acceptance Testing Process**

TriTech will execute Functional Acceptance Testing (FATs) for each of the system components such as CAD, Mobile, RMS, FBR, and each of the interfaces. The purpose of the Functional Acceptance Testing is to test specific functionality and to formally document that the products provide the required agreed upon functionality.

The functional FATs follow a standard format that TriTech will submit to the Client for review and approval prior to testing. The FATs for COTS products will be based on TriTech's standard system functionality.

### **Training**

TriTech proposes a combination of standard training classes for the Region staff that correspond to their level of involvement with the system, their role during implementation, and their anticipated use of the system after cut-over.

TriTech's standard Training courses will be provided based on the contracted applications, and conducted in accordance with the SOW and Project Schedule.

For all classes conducted at the Client's facilities, TriTech will supply the training manuals for the attendees, but will not provide pens, notebooks, projectors, microphone, or any other training equipment or aids. For classes conducted in TriTech facilities (such as the System Administration Class), TriTech will supply all equipment and training aids required.

TriTech will work with the Client project team to develop a comprehensive training plan that meets the Client's training and operational needs.

A detailed description of the TriTech training classes will be included in the Statement of Work.

### **Data Conversion**

TriTech's approach to Data Conversion involves several steps. These steps start with an initial analysis of the data, followed by creation of a Data Conversion Plan. In order to ensure accurate conversion of the data and proper data mapping, TriTech converts an initial set to be verified by the Client prior to full conversion. Upon verification of the initial conversion, TriTech will convert the full set of data.

### **Cutover**

TriTech proposes a team approach to the cutover of the system into the production environment. TriTech will work with the Client to define a cutover plan, including dates, sequence of system Go Lives (cutover), and steps for the cutover and responsibility for each task.

Prior to Go Live, the pre-production test data will be purged from Client's system. The equipment is staged to move into the communications center and/or units. Units and personnel are logged into the System and Interfaces are activated.

TriTech supports the Go Live at the Client's site by supplying the Project Manager, Business Analyst, Trainers, and Technical Support staff for the number of days, shifts, and staff specified in the contract. Following Go Live, support is transferred to TriTech's Technical Support staff.

### **System Acceptance**

Upon Go Live, the Client will use the system for a thirty (30) day Reliability Test period to verify operational system and system functionality in a live environment. If no Critical or Urgent Priority Software Errors (as defined in TriTech's Software Support Agreement) are reported during such thirty (30) consecutive day period, the system shall be deemed to have achieved Final Acceptance. In the event that a Critical Priority Software Error occurs during the Reliability Test Period, TriTech shall commence actions to correct the reported error in accordance with the Software Support Agreement.

**\*Note: The above services are included in the negotiated project price and listed in the price list that follows . Hourly rates listed in the price list are for out of scope services not defined within the price list. A quote must be requested for out of scope services.**

**TriTech Software Systems**  
**IT-70 Schedule Contract #GS-35F-0006U SIN 132-32**

SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-32	IN-SW-140013-001	TriTech	N/A	TRITECH.COM IQ Search (A - 1-40 Concurrent Users) One Year Subscription	The annual subscription for the Cloud IQ for the stated number of concurrent users. This includes Search and Notifications. Analytics must be added for Reporting or Dashboard. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 4,320.00
132-32	IN-SW-140014-001	TriTech	N/A	TRITECH.COM IQ Search (B - 41-250 Concurrent Users) One Year Subscription	The annual subscription for the Cloud IQ for the stated number of concurrent users. This includes Search and Notifications. Analytics must be added for Reporting or Dashboard. Customers must agree to a two year minimum contract paying as invoiced each year. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 6,480.00
132-32	IN-SW-140015-001	TriTech	N/A	TRITECH.COM IQ Search (C - 251-500 Concurrent Users) One Year Subscription	The annual subscription for the Cloud IQ for the stated number of concurrent users. This includes Search and Notifications. Analytics must be added for Reporting or Dashboard. Customers must agree to a two year minimum contract paying as invoiced each year. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 8,640.00
132-32	IN-SW-140016-001	TriTech	N/A	TRITECH.COM IQ Search (D - 501+ Concurrent Users) One Year Subscription	The annual subscription for the Cloud IQ for the stated number of concurrent users. This includes Search and Notifications. Analytics must be added for Reporting or Dashboard. This tier allows for an unlimited number of concurrent users for the purchasing entity. Additional subscriptions are required if IQ access is required outside of the purchasing entity. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 13,500.00
132-32	IN-SW-140017-001	TriTech	N/A	TRITECH.COM IQ ANALYTICS 5 Concurrent User Bundle One Year Subscription	This is the annual subscription for IQ Analytics for 5 concurrent users. This subscription is for the use of Reporting and Dashboards in the Cloud IQ system. This is only available with the release of IQ v5.3 scheduled for the end of 2013. Additional 5 user bundles can be selected. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 2,250.00
132-32	IN-SW-140018-001	TriTech	N/A	TRITECH.COM IQ ANALYTICS 5 Concurrent User Bundle One Year Subscription (Additional)	The annual subscription for additional bundles of 5 concurrent users of TRITECH.COM IQ Analytics Reporting and Dashboard. These subscriptions can only be purchased in bundles of 5 concurrent users. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 2,250.00
132-32	IN-SW-140019-001	TriTech	N/A	TRITECH.COM IQ Dashboard Designer 1 Concurrent User One Year Subscription	The annual subscription for one user to design existing dashboards with dashblocks. Select the quantity required if more than one user is needed. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 900.00
132-32	IN-SW-140020-001	TriTech	N/A	TRITECH.COM IQ Report Writing OR Dashboard Creation Services	Custom report or dashboard writing services for TRITECH.COM Analytics. Price will be based on hours required to develop custom solution. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-32	IN-SW-140021-001	TriTech	N/A	TRITECH.COM IQ API One Year Subscription (Per Site)	The per site annual subscription for the use of the TRITECH.COM IQ API. This is used to allow 3rd parties or advanced customers to develop a contribution to IQ through the API. The API only supports the entities available in IQ. If agencies wish to contribute from systems other than CAD, RMS, JAIL or 9-1-1, please consult Product Management and do not sell the API subscription. For multiple years please increase the quantity of the line item. If more than 3 years is required, you must consult senior management.	EA	US	\$ 1,800.00
132-32	IN-SW-140022-001	TriTech	N/A	Inform 4 Special Pricing for TRITECH.COM IQ (1-40 Concurrent Users) and Analytics (5 Concurrent Users) One Year Subscription	Limited time pricing for current, maintenance paying INFORM 4 customers to move to TRITECH.COM IQ. The price will be the actual annual maintenance paid by the customer or \$1600 whichever is greater. This special price is the annual subscription for 1-40 concurrent IQ users and 5 concurrent Analytics users. If an agency wishes to use more than 40 concurrent users then the appropriate tier should be selected from the price list at full charge. For multiple years please increase the quantity of the line item up to three years.	EA	US	\$ 1,440.00
132-32	IN-SW-180036-001	GeoComm	GEOSFT032	RMS Address Validation & Pin Mapping Service Annual Subscription (A - Population of < 50,000)	GeoComm Records Management System (RMS) Address validation and pin mapping service is a subscription mapping service sold with RMS and Field Based Reporting (FBR). It provides officers in the field with the ability to send to location to the map and reverse geocode it to create a valid address for the location. It also allows for incidents entered by officers to immediately be validated against the GIS data. Provides pin map capabilities of incidents.	EA	US	\$ 1,640.25
132-32	IN-SW-180037-001	GeoComm	GEOSFT033	RMS Address Validation & Pin Mapping Service Annual Subscription (B - Population of 50,001 - 150,000)	GeoComm Records Management System (RMS) Address validation and pin mapping service is a subscription mapping service sold with RMS and Field Based Reporting (FBR). It provides officers in the field with the ability to send to location to the map and reverse geocode it to create a valid address for the location. It also allows for incidents entered by officers to immediately be validated against the GIS data. Provides pin map capabilities of incidents.	EA	US	\$ 4,100.63

**TriTech Software Systems**  
**IT-70 Schedule Contract #GS-35F-0006U SIN 132-32**

<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-32	IN-SW-180038-001	GeoComm	GEOSFT034	RMS Address Validation & Pin Mapping Service Annual Subscription (C - Population of 150,001 - 300,000)	GeoComm Records Management System (RMS) Address validation and pin mapping service is a subscription mapping service sold with RMS and Field Based Reporting (FBR). It provides officers in the field with the ability to send to location to the map and reverse geocode it to create a valid address for the location. It also allows for incidents entered by officers to immediately be validated against the GIS data. Provides pin map capabilities of incidents.	EA	US	\$ 6,561.00
132-32	IN-SW-190001-001	TriTech	VOTOTH021	TRITECH.COM Data Vault Additional Server Backup Agents Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 225.00
132-32	IN-SW-190002-001	TriTech	VOTOTH018	TRITECH.COM Data Vault Disaster Recovery Option 100GB Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 4,455.00
132-32	IN-SW-190003-001	TriTech	VOTOTH019	TRITECH.COM Data Vault Disaster Recovery Option 200GB Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 7,065.00
132-32	IN-SW-190004-001	TriTech	VOTOH016	TRITECH.COM Data Vault Disaster Recovery Option 20GB Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 1,755.00
132-32	IN-SW-190006-001	TriTech	VOTOTH020	TRITECH.COM Data Vault Disaster Recovery Option 500GB Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 12,150.00
132-32	IN-SW-190007-001	TriTech	VOTOTH017	TRITECH.COM Data Vault Disaster Recovery Option 50GB Annual Subscription	Genesis networks remote, hosted backup solution - annual subscription.	EA	US	\$ 2,655.00

**TriTech Software Systems**  
**IT-70 Schedule Contract #GS-35F-0006U SIN 132-33**

SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-IS-000001-001	TriTech	N/A	Inform CAD Integrated Solution	Inform Computer Aided Dispatch (CAD) Integrated Solution is a custom software interface for (CAD). Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-IS-000001-031	TriTech	N/A	Inform RMS v4.6+ Integrated Solution	Inform Records Management System (RMS) v4.6+ Integrated Solution is a custom software interface for RMS. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-IS-000001-051	TriTech	N/A	Inform Jail v4.6+ Integrated Solution	Inform Jail v4.6+ Integrated Solution is a custom software interface for Jail. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-IS-000001-056	TriTech	N/A	Inform FBR v4.6+ Integrated Solution	Inform Field Based Reporting (FBR) v4.6+ Integrated Solution is a custom software interface for FBR. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-IS-000001-061	TriTech	N/A	Inform 911 Integrated Solution	Inform 911 Integrated Solution is a custom software interface for 911. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-IS-000001-062	TriTech	N/A	Inform Mobile Integrated Solution	Inform Mobile Integrated Solution is a custom software interface for Mobile. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-33	IN-SW-100000-001	TriTech	N/A	Inform 911 Position	Inform 911 is the 911 phone and administrative call handling software (Computer Telephony Integration (CTI)). This is a per position license.	EA	US	\$ 9,000.00
132-33	IN-SW-100001-001	TriTech	N/A	Inform 911 Paging	Inform 911 Paging provides alpha numeric paging functionality from the workstation.	EA	US	\$ 450.00
132-33	IN-SW-100002-001	TriTech	N/A	Inform 911 Fax ALI	Inform 911 Fax Automatic Location Identification (ALI) provides the ability to fax ALI information to a remote location.	EA	US	\$ 450.00
132-33	IN-SW-100003-001	TriTech	N/A	Inform 911 Listener	Inform 911 Listener provides Supervisors and Trainers the ability to join a call as a participant or silent monitor.	EA	US	\$ 450.00
132-33	IN-SW-100004-001	TriTech	N/A	Inform 911 Analytics	Inform 911 Analytics provides historical call reporting and analysis capabilities. This is not the Inform IQ license.	EA	US	\$ 4,500.00
132-33	IN-SW-100005-001	TriTech	N/A	Inform 911 Local ALI	Inform 911 Local Automated Location Information (ALI) provides an on premise database for ALI.	EA	US	\$ 9,000.00
132-33	IN-SW-100006-001	TriTech	N/A	Inform 911 Clock	Inform 911 Clock enables the ability to accept a time sync from Global Positioning System (GPS), WWV or Network Time Protocol (NTP) time server.	EA	US	\$ 1,800.00
132-33	IN-SW-100007-001	TriTech	N/A	Inform 911 Server Software	Inform 911 Server Software is the server application for 911 inform workstation software	EA	US	\$ 9,000.00
132-33	IN-SW-100008-001	TriTech	N/A	Inform 911 Device Display	Inform 911 device display is the software that enables Automated Location Information (ALI) display on a physical telephone.	EA	US	\$ 4,500.00
132-33	IN-SW-100009-001	TriTech	N/A	Inform 911 ACD	Automatic Call Distribution (ACD) module of Inform 911	EA	US	\$ 4,500.00
132-33	IN-SW-100010-001	TriTech	N/A	Inform CAD API - Vendor	Computer Aided Dispatch (CAD) Raptor Application Programming Interface (API) for sale to a vendor, partner or other service provider.	EA	US	\$ 13,500.00
132-33	IN-SW-100011-001	TriTech	N/A	Inform Mobile AVL Only Device License	An Automatic Vehicle Location (AVL) AVL-only license for those agencies that do not require a mobile computer. Global Positioning System (GPS) device only.	EA	US	\$ 450.00
132-33	IN-SW-100015-001	VisionAIR	VPWCAD005	VisionCAD Connection Manager Software License (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD's E911 Interface Software License, which is required to integrate the enhanced 9-1-1 data that is provided by the Telephone Company via the 9-1-1 Controller with VisionCAD. The application also runs the Connection Manager that is required for VisionCAD to 'talk' between positions (v4.5 and prior). Please see the VisionCAD Client Installation Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,020.60
132-33	IN-SW-100017-001	VisionAIR	VPWCAD007	VisionCAD EMD Interface Software License (v4,.5 and prior)	This provides the interface between TriTech's Computer Aided Dispatch (CAD) system, VisionCAD and ProQA Emergency Medical Dispatch (EMD) software. This interface to VisionCAD allows users to give pre-arrival instructions on Medical calls by launching ProQA's EMD program that asks specific questions to determine the level of response (v4.5 and prior). Separate third-party software is required. Please see the VisionCAD Interfaces Guide for a complete functional description. (individual seat license)	EA	US	\$ 997.41
132-33	IN-SW-100019-001	VisionAIR	VPSCAD004	VisionCAD FireHouse Interface (v4.5 and prior)	This provides the interface between TriTech's Computer Aided Dispatch (CAD) system, VisionCAD and FIREHOUSE Records Management System (RMS) software. This interface provides telecommunicators the ability to query and view the resulting data sets from the FIREHOUSE RMS Software Occupancy database. The information returned from FIREHOUSE that displays in VisionCAD includes address and building information from the occupancy record, contact information for each occupancy contact, the associated preplan codes, and preplan information (v4.5 and prior). Separate third-party software is required. Please see the VisionCAD Interfaces Guide for a complete functional description. (site license)	EA	US	\$ 6,480.00

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132-33	IN-SW-100020-001	VisionAIR	VPWCAD001	VisionCAD License (Call Taker, Dispatch, Supervisor) (v4.5 and prior)	This is TriTech's Computer Aided Dispatch system, VisionCAD, which is a client/server application that enables communications centers to increase productivity and reduce response time. VisionCAD helps ensure that the right resources are on scene as quickly as possible while taking into account the safety of responding units. VisionCAD is designed to function within a single agency or in a multi-agency environment (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide and the VisionCAD System Administrator User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 6,804.00
132-33	IN-SW-100021-001	VisionAIR	VPWCAD003	VisionCAD Monitor Software License (v4.5 and prior)	This is This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD's Monitor Software License, which is a read-only version of the VisionCAD client software for monitoring call and unit activity from remote locations (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 527.73
132-33	IN-SW-100022-001	VisionAIR	VPWCAD006	VisionCAD Paging Link Software License (v4.5 and prior)	This provides the interface between TriTech's Computer Aided Dispatch (CAD) system, VisionCAD and NotePage. With VisionCAD and the NotePage paging solution, a communications center can predefine key fields in VisionCAD to automatically send alphanumeric pages to the appropriate personnel during a dispatch event. Separate third-party software is required (v4.5 and prior). Please see the VisionCAD Interfaces Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,020.60
132-33	IN-SW-100024-001	VisionAIR	VPSCAD005	VisionCAD Server Access License (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD, which is a client/server application that enables communications centers to increase productivity and reduce response time. VisionCAD helps ensure that the right resources are on scene as quickly as possible while taking into account the safety of responding units. VisionCAD is designed to function within a single agency or in a multi-agency environment (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide and the VisionCAD System Administrator User's Guide for a complete functional description. (server site license)	EA	US	\$ 2,970.00
132-33	IN-SW-100025-001	VisionAIR	VPSCAD001	VisionCAD Server Software License < 50 K Pop (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD, which is a client/server application that enables communications centers to increase productivity and reduce response time. VisionCAD helps ensure that the right resources are on scene as quickly as possible while taking into account the safety of responding units. VisionCAD is designed to function within a single agency or in a multi-agency environment (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide and the VisionCAD System Administrator User's Guide for a complete functional description. (server site license)	EA	US	\$ 18,783.66
132-33	IN-SW-100026-001	VisionAIR	VPSCAD003	VisionCAD Server Software License 150,001 - 300 K Pop (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD, which is a client/server application that enables communications centers to increase productivity and reduce response time. VisionCAD helps ensure that the right resources are on scene as quickly as possible while taking into account the safety of responding units. VisionCAD is designed to function within a single agency or in a multi-agency environment (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide and the VisionCAD System Administrator User's Guide for a complete functional description. (server site license)	EA	US	\$ 54,000.00
132-33	IN-SW-100027-001	VisionAIR	VPSCAD002	VisionCAD Server Software License 50 - 150 K Pop (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD, which is a client/server application that enables communications centers to increase productivity and reduce response time. VisionCAD helps ensure that the right resources are on scene as quickly as possible while taking into account the safety of responding units. VisionCAD is designed to function within a single agency or in a multi-agency environment (v4.5 and prior). Please see the VisionCAD Telecommunicator User's Guide and the VisionCAD System Administrator User's Guide for a complete functional description. (server site license)	EA	US	\$ 32,400.00
132-33	IN-SW-100028-001	VisionAIR	VPWCAD008	VisionCAD Tear and Go Printing Software License (v4.5 and prior)	This is TriTech's Computer Aided Dispatch (CAD) system, VisionCAD's Tear and Go (Rip and Run) Printing License, which allows call data to be sent to a remote printer. This must be installed on a designated workstation on the network. The VisionCAD workstations send the print jobs through a network computer to the printers on a TCP/IP network (v4.5 and prior). Please see the VisionCAD Interfaces Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,020.60
132-33	IN-SW-100032-001	VisionAIR	VPWCAD004	VisionCAD GeoRelay Software License (v4.5 and prior)	This is the GeoRelay Software License, which enables third-party mapping software to communicate with TriTech's Computer Aided Dispatch (CAD) system, VisionCAD server for basic mapping operations. This is a required piece when quoting GeoLynx (v4.5 and prior). Please see the VisionGEO Relay Installation, Set Up, and User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,020.60
132-33	IN-SW-100033-001	VisionAIR	VPWMBL003	VisionMOBILE AVL Software License (v4.5 and prior)	This is VisionMOBILE's In-Car Mapping with Automatic Vehicle Location (AVL) Software License, which enables VisionCAD calls for service and units to plot on a map and route information to display (v4.5 and prior). Please see the VisionMOBILE Client User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 333.79

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132-33	IN-SW-100036-001	VisionAIR	VPWMBL008	VisionMOBILE Driver's License Reader (DLR) Unit Software License (v4.5 and prior)	This is VisionMOBILE's Driver's License Reader (DLR) application, which enables users to electronically scan driver's licenses via bar code scanners and magnetic stripe readers. The captured driver's license information populates forms in VisionMOBILE (Traffic Stop or Person Query) and eventually VisionFBR, saving officer's time and reducing data entry errors (v4.5 and prior). Please see the VisionMOBILE Driver's License Reader Installation and User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 189.00
132-33	IN-SW-100037-001	VisionAIR	VPWMBL005	VisionMOBILE Fire Vehicle Workstation Software License (v4.5 and prior)	This is TriTech's VisionMOBILE Data System for Fire Personnel, VisionMOBILE FIRE, which is a client/server application that utilizes wireless communications to transfer data from VisionCAD and VisionFIRE to users in the field and at fire stations. VisionMOBILE FIRE users can update site, water source, National Fire Incident Reporting System (NFIRS) reports, and hose information in VisionFIRE. Additionally, users have the ability to communicate with dispatch, including silent dispatch capabilities. Ultimately, the end user is provided direct access to important data, direct access with dispatch, and the ability to communicate with other responders (v4.5 and prior). Please see the VisionMOBILE Client User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,203.66
132-33	IN-SW-100038-001	VisionAIR	VPSMBL008	VisionMOBILE FireHouse Interface (v4.5 and prior)	This provides the interface between VisionMOBILE FIRE and FIREHOUSE Records Management System (RMS) software. This interface provides fire fighters the ability to query and view the resulting data sets from the FIREHOUSE RMS Software Occupancy database. The information returned from FIREHOUSE that displays in VisionMOBILE FIRE includes address and building information from the occupancy record, contact information for each occupancy contact, the associated preplan codes, and preplan information. Separate third-party software is required (v4.5 and prior). Please see the VisionMOBILE FIREHOUSE Interface Guide for a complete functional description. (site license)	EA	US	\$ 6,480.00
132-33	IN-SW-100039-001	VisionAIR	VPWMBL001	VisionMOBILE Law Vehicle Workstation Software License (v4.5 and prior)	This is TriTech's VisionMOBILE Data System for Law Enforcement, VisionMOBILE LAW, which is a client/server application that keeps officers in the field connected with access to TriTech's Computer Aided Dispatch (CAD) system, VisionCAD dispatch information from their laptops. Over a wireless network, through a powerful message switch, officers can retrieve call information, update incident records and unit status, run queries against VisionRMS (Records Management System) and state and federal data stores. Running communication over a secure wireless connection protects sensitive data from unauthorized access (v4.5 and prior). Please see the VisionMOBILE Client User's Guide for a complete functional description. (individual seat license)	EA	US	\$ 1,231.65
132-33	IN-SW-100041-001	VisionAIR	VPSMBL001	VisionMOBILE Server Software License < 50 K Pop (v4.5 and prior)	This is TriTech's VisionMOBILE Data System, VisionMOBILE, which is a client/server application that keeps officers in the field connected with access to TriTech's Computer Aided Dispatch (CAD) system, VisionCAD dispatch information from their laptops. Over a wireless network, through a powerful message switch, officers can retrieve call information, update incident records and unit status, run queries against VisionRMS (Records Management System) and state and federal data stores. Running communication over a secure wireless connection protects sensitive data from unauthorized access (v4.5 and prior). Please see the VisionMOBILE Message Switch User's Guide for a complete functional description. (server site license)	EA	US	\$ 18,144.00
132-33	IN-SW-100042-001	VisionAIR	VPSMBL003	VisionMOBILE Server Software License 150,001 - 300 K Pop (v4.5 and prior)	This is TriTech's VisionMOBILE Data System, VisionMOBILE, which is a client/server application that keeps officers in the field connected with access to VisionCAD dispatch information from their laptops. Over a wireless network, through a powerful message switch, officers can retrieve call information, update incident records and unit status, run queries against VisionRMS (Records Management System) and state and federal data stores. Running communication over a secure wireless connection protects sensitive data from unauthorized access (v4.5 and prior). Please see the VisionMOBILE Message Switch User's Guide for a complete functional description. (server site license)	EA	US	\$ 54,000.00
132-33	IN-SW-100043-001	VisionAIR	VPSMBL002	VisionMOBILE Server Software License 50 - 150 K Pop (v4.5 and prior)	This is TriTech's VisionMOBILE Data System, VisionMOBILE, which is a client/server application that keeps officers in the field connected with access to VisionCAD dispatch information from their laptops. Over a wireless network, through a powerful message switch, officers can retrieve call information, update incident records and unit status, run queries against VisionRMS (Records Management System) and state and federal data stores. Running communication over a secure wireless connection protects sensitive data from unauthorized access (v4.5 and prior). Please see the VisionMOBILE Message Switch User's Guide for a complete functional description. (server site license)	EA	US	\$ 27,216.00
132-33	IN-SW-100045-001	TriTech	N/A	Inform CAD Disaster Recovery System (Add On)	This represents the software portion of a Disaster Recovery (DR) system sold after an initial system sale. Select the configuration services for the interfaces required.	EA	US	\$ 8,550.00

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132-33	IN-SW-100046-001	TriTech	N/A	Inform CAD Test or Training System (Add On)	This represents the software portion of a Test or Training system sold after an initial system sale. Select the configuration services for the interfaces required	EA	US	\$ 8,550.00
132-33	IN-SW-100047-001	TriTech	N/A	Inform Mobile Disaster Recovery System (Add On)	Adding on to an already deployed system. This includes software for an Inform Mobile DR system. Write in hardware quote must include the hardware. Services are required.	EA	US	\$ 8,550.00
132-33	IN-SW-100048-001	TriTech	N/A	Inform Mobile Test or Training System (Add On)	Adding on to an already deployed system. This includes software for an Inform Mobile Test or Training system. Write in hardware quote must include the hardware. Services are required.	EA	US	\$ 8,550.00
132-33	IN-SW-100049-001	TriTech	N/A	Inform RMS / Jail v4.6+ Disaster Recovery System (Add On)	This is an add-on for an existing system deployment. This is the line item to select a disaster recovery system for Inform Records Management System (RMS) or Inform Jail. While this is a zero dollar charge for licenses, there is support and services required.	EA	US	\$ 8,100.00
132-33	IN-SW-100050-001	TriTech	N/A	Inform RMS / Jail v4.6+ Test or Training System (Add On)	This is an add-on for an existing system deployment. This is the line item to select a test or training system or systems for Inform Records Management System (RMS) or Inform Jail. While this is a zero dollar charge for licenses, there is support and services required.	EA	US	\$ 8,100.00
132-33	IN-SW-110000-046	GeoComm	GEOSFT047	GeoComm GeoLynx AVL Viewer	GeoComm GeoLynx Automatic Vehicle Location (AVL) Viewer is an add-on module which exposes additional features to enhance emergency preparedness and adds AVL functionality to GeoLynx Desktop. GeoLynx AVL uses GPS technology which enables public safety and law enforcement personnel to dynamically map and locate mobile emergency vehicles that are equipped with GPS tracking units. GeoLynx AVL enables agencies with Computer Aided Dispatch (CAD), GeoLynx 9-1-1, and MOBILE AVL to access and view historical AVL data for a call response. GeoLynx AVL records the locations, routes, stops, duration of activity, and status of all emergency response vehicles which allows after the fact reconstruction of a unit's activity, and routes for a defined period of time.	EA	US	\$ 1,140.75
132-33	IN-SW-110000-060	GeoComm	GEOSFT041	GeoComm GeoLynx Desktop Admin License	GeoComm GeoLynx Desktop Administrative License is perfect for a central point of control. It has the full functionality of GeoLynx Desktop without the ability to automatically plot 9-1-1 calls or CAD calls (not connected to the Automated Location Information (ALI) controller, so there is no live ALI data feed). The primary benefit is it provides a low cost way to add-on GeoLynx AVL to manually locate entered addresses, and verify map layers.	EA	US	\$ 1,517.20
132-33	IN-SW-110000-062	GeoComm	GEOSFT040	GeoComm GeoLynx Desktop License	GeoComm GeoLynx Desktop License is a full-featured, professional-level desktop mapping application specifically tailored for 9-1-1 emergencies. It leverages leading Geographic Information Systems (GIS) technology from Esri to provide sophisticated GIS in today's 9-1-1 call centers. Locating and displaying emergency incidents in your jurisdiction is fully automated by installing GeoLynx Desktop. When a 9-1-1 call is placed, GeoLynx Desktop automatically captures the address from the Automated Location Information (ALI) stream and instantly plots a call symbol at the caller's location on Client's digital base map.	EA	US	\$ 4,182.75
132-33	IN-SW-110000-065	GeoComm	GEOSFT053	GeoComm GeoLynx DMS GIS Data Manager	GeoComm GeoLynx Data Management System (DMS) Geographic Information System (GIS) Data Manager module is installed as a tool bar in Esri's ArcGIS for Desktop software. It exposes automated and semi-automated features and functions specific to 9-1-1 GIS data management. Including: multiple methods of address assignment options, address range creation, wireless cell sector maintenance, atlas generation, Master Street Address Guide (MSAG), and Computer Aided Dispatch (CAD) Geofile management. In addition, GeoLynx DMS GIS Data Manager streamlines intense, public safety specific quality control and quality assurance processes developed based on GeoComm's long history of maintaining GIS for public safety.	EA	US	\$ 5,319.70
132-33	IN-SW-110000-069	GeoComm	GEOSFT055	GeoComm GeoLynx DMS MSAG Manager Module	GeoComm GeoLynx Data Management System (DMS) Master Street Address Guide (MSAG) Manager Module is an add-on module to the Geographic Information Systems (GIS) Data Manager which greatly increasing the level of synchronization between Geographic Information Systems (GIS) data and the Client's MSAG and Automated Location Information (ALI) database. It is accessed directly from the GIS Data Manager toolbar. It provides an interface for accessing MSAG and offers additional tools for developing, editing, and quality checking the MSAG records. New MSAG or records can be developed directly from the GIS map data ensuring synchronization between the data the MSAG.	EA	US	\$ 3,574.35

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132-33	IN-SW-110000-074	GeoComm	GEOSFT048	GeoComm GeoLynx Mobile License	GeoComm GeoLynx Mobile is an in-vehicle mapping and navigation system for police, fire, and emergency medical services (EMS) responders. GeoLynx Mobile extends public safety Geographic Information Systems (GIS) into the field when installed on a mobile data computer in each of your emergency responder vehicles. GeoLynx Mobile is configurable to show current location and provide turn-by-turn driving directions to the scene. GeoLynx Mobile is powered by Esri ArcGIS runtime and is optimized for screen buttons; maps automatically re-center and scale based on location; heading and destination; and daytime/nighttime viewing modes. It allows Client to see live 9-1-1 calls, Computer Aided Dispatch (CAD) calls for service, and other vehicles in the Client's fleet.	EA	US	\$ 418.28
132-33	IN-SW-110000-076	GeoComm	GEOSFT060	GeoComm GeoLynx Sync Advanced Client	GeoComm GeoLynx Sync Advanced Client License provides advanced functionality to the basic GeoLynx Sync system to replicate only changes in the Geographic Information Systems (GIS) data. The GeoLynx Sync Advanced add-on utilizes Esri ArcSDE technology to enable one-way data replication. It replaces the standard push/pull processes of the basic GeoLynx Sync software. With GeoLynx Sync Advanced there are many benefits including: minimizing the amount of data transferred over your network - only the actual updates for the specified period are sent from GeoLynx Sync Server Advanced to your GeoLynx Family of Product workstations containing GeoLynx Sync Client Advanced instead of sending the entire data set for each update; due to smaller data update packet size the process is able to send more efficient updates out to vital dispatch and mobile dispatch GIS workstations; and address locators are automatically rebuilt and sent in the data update packet rather than the GIS maintenance staff needing to rebuild these locators each time.	EA	US	\$ 304.20
132-33	IN-SW-110000-078	GeoComm	GEOSFT061	GeoComm GeoLynx Sync Advanced Server License	GeoComm GeoLynx Sync Advanced Server License is an add-on module to GeoLynx Server which offers additional capabilities including: geo-targeted mass notifications via phone, text, and e-mail; Automatic Vehicle Location (AVL) including geo-fencing, arrival notification, response time calculation, and AVL playback and reporting; historic emergency incident review including hotspot mapping and the ability to analyze historical crime series; and 9-1-1 Geographic Information System (GIS) data editing and address management.	EA	US	\$ 3,802.50
132-33	IN-SW-110000-082	GeoComm	GEOSFT044	GeoComm GeoLynx Sync Client License	GeoComm GeoLynx Sync Client License full-feature Client/Server synchronization software allows file replication to any computers on a network. This software ensures reliable high data availability and eliminates the system administrator's tedious task of traveling to numerous individual workstations and copying them from CDs to each workstation manually. GeoLynx Sync includes a push/pull process in which GeoLynx Sync Server is designed to push compressed and encrypted update packages including items like software settings, software updates, and Geographic Information Systems (GIS) updates to client positions from a server. The GeoLynx Sync Client software, installed on each mobile data terminal or workstation, receives the update packages and are deployed after a log off/on action.	EA	US	\$ 190.13
132-33	IN-SW-110000-086	GeoComm	GEOSFT043	GeoComm GeoLynx Sync Server License	GeoComm GeoLynx Server combines detailed Geographic Information Systems (GIS) base maps with real-time emergency call handling telephony, Computer Aided Dispatch (CAD), Automatic Vehicle Location (AVL), and other real-time and historic emergency event data. GeoLynx Server is ideal for emergency call handling centers, emergency operations centers, and homeland and national security environments. It is part of a vendor agnostic end-to-end NG9-1-1 Geographic Information Systems (GIS) solution that can interoperate with any vendor brand of NG9-1-1 Public Safety Answering Point (PSAP) and network equipment. GeoLynx Server provides Hazardous Materials tools including Areal Location of Hazardous Atmospheres (ALOHA) chemical cloud footprint and United States Department of Transportation (USDOT) Emergency Response Guidebook isolation protocol mapping. In addition, GeoLynx Server provides shared markups and user drawing to authenticated users.	EA	US	\$ 3,042.00

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132-33	IN-SW-110000-103	GeoComm	GEOSRV011	VisionCAD Geofile Update Utility	GeoComm GeoLynx Geofile Update Utility is included in GeoLynx Data Management System (DMS) and creates geofiles for the GEO table as well as the Internal Automatic Location Information (ALI) table used with TriTech's products. It contains the following features: output GEO and Internal ALI tables in and XML format, as well as CSV and XLS (Microsoft Excel 2003) format; populates values into the GEO table based on a road centerline layer and relevant polygons; populates values into the Internal ALI table based on a point or polygon site/structure layer and relevant polygons; provides GEO and Internal ALI table updates in the form of records to delete and add (XML, CSV or XLS format); provides a Landmark/Reference point feature that will populate within a distance parameter for a relevant road centerline feature or relevant point or polygon site/structure feature into the GEO and Internal ALI table respectively; Cross Street population tool that will populate cross streets of each feature in a road centerline layer or point or polygon site/structure layer into the GEO and Internal ALI tables respectively; and IRA creation tool that will create a combined polygon layer from multiple existing polygon layers.	EA	US	\$ 11,403.99
132-33	IN-SW-110001-001	TriTech	N/A	Inform CAD Browser (A - 1-40 Concurrent Users)	An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 9,000.00
132-33	IN-SW-110002-001	TriTech	N/A	Inform CAD Browser (B - 41-100 Concurrent Users)	An Intranet application that allows users to access some Inform CAD functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 13,500.00
132-33	IN-SW-110003-001	TriTech	N/A	Inform CAD Browser (C - 101-250 Concurrent Users)	An Intranet application that allows users to access some Inform CAD functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 18,000.00
132-33	IN-SW-110004-001	TriTech	N/A	Inform CAD Browser (D - 251-500 Concurrent Users)	An Intranet application that allows users to access some Inform CAD functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 22,500.00
132-33	IN-SW-110005-001	TriTech	N/A	Inform CAD Browser (E - 501-1000 Concurrent Users)	An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 27,000.00

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132-33	IN-SW-110006-001	TriTech	N/A	Inform CAD Browser (F - 1001+ Concurrent Users)	An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 31,500.00
132-33	IN-SW-120001-001	TriTech	N/A	Inform CAD Server Software (A - 1-5 Positions)	Primary Inform CAD database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 24,300.00
132-33	IN-SW-120002-001	TriTech	N/A	Inform CAD Server Software (B - 6-20 Positions)	Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 27,000.00
132-33	IN-SW-120003-001	TriTech	N/A	Inform CAD Server Software (C - 21-40 Positions)	Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 31,500.00
132-33	IN-SW-120004-001	TriTech	N/A	Inform CAD Server Software (D - 41-100 Positions)	Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 36,000.00
132-33	IN-SW-120005-001	TriTech	N/A	Inform CAD Server Software (E - 101-250 Positions)	Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 40,500.00
132-33	IN-SW-120006-001	TriTech	N/A	Inform CAD Server Software (F - 251+ Positions)	Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 45,000.00
132-33	IN-SW-120007-001	TriTech	N/A	Inform CAD Position	Inform Computer Aided Dispatch (CAD) license, used in conjunction with the Inform CAD System Server. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments. (call taker, administrator, user, dispatcher, position). This includes mapping at the CAD position.	EA	US	\$ 9,000.00
132-33	IN-SW-120009-001	TriTech	N/A	NCIC/State Message Switch Software - Inform CAD/Inform Mobile	Server software connects Inform Computer Aided Dispatch (CAD) and Inform Mobile to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform CAD BOLO. Single Proxy will support multiple Inform CAD servers - Production, Testing, and Training if desired. Inform CAD and Inform Mobile may share the same Proxy.	EA	US	\$ 45,000.00
132-33	IN-SW-120010-001	TriTech	N/A	NCIC/State Message Switch Software - Inform CAD/Inform Mobile/Inform RMS/Inform Jail	Server software connects Inform Records Management System (RMS) and Inform Jail to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard queries/messages, and three (3) total connections - typically 1) state switch; 2) Inform RMS; and 3) Inform CAD BOLO. Single Proxy will support multiple Inform CAD servers - Production, Testing, and Training if desired. Inform CAD, Inform RMS and Inform Mobile may share the same Proxy.	EA	US	\$ 54,000.00

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132-33	IN-SW-120011-001	TriTech	N/A	NCIC/State Message Switch Additional Connection	Additional connections other than the ones noted in the Proxy Switch sale. Connection license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), or Inform Mobile.	EA	US	\$ 6,750.00
132-33	IN-SW-120012-001	TriTech	N/A	NCIC/State Message Switch Additional Query	Additional queries over the original number included in the base Proxy license. Query license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), Inform Records Management System (RMS) and Inform Mobile.	EA	US	\$ 2,250.00
132-33	IN-SW-120013-001	TriTech	N/A	NCIC/State Message Switch Additional Query with Custom PowerLine	Additional query with a corresponding PowerLine command over the original queries included in the Proxy license. Query license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), or Inform Mobile.	EA	US	\$ 3,150.00
132-33	IN-SW-120015-001	TriTech	N/A	Inform CAD the Archive Server Software	The archive database is a copy of the live System to be used for reporting or other analysis. The reporting database is restored each night automatically from a backup of the production System. In high volume systems, a Reporting Server is recommended to provide a data source for complex and/or lengthy reports which could impact the performance of the live Inform Computer Aided Dispatch (CAD) System Server. The price of this server does not include Microsoft Structured Query Language (SQL) Server which is required. Includes TriTech replication/purging components.	EA	US	\$ 16,650.00
132-33	IN-SW-120033-001	TriTech	N/A	NCIC/State Query Position for Inform CAD	Allows users to query state, Federal and local databases from Inform Computer Aided Dispatch (CAD), Inform Records Management System (RMS) and Inform Jail workstations. Query types and connections are detailed in the Statement of Work (SOW) and defined in the Proxy section.	EA	US	\$ 450.00
132-33	IN-SW-120035-001	TriTech	N/A	Inform CAD Protocol	Inform Computer Aided Dispatch (CAD) module allows users to create and display customized questions and pre-arrival caller instructions. The outcome of the questions will select the Inform CAD Command incident type. Responses may be linked to a change or 'jump' to a different problem that may trigger a different response code or priority.	EA	US	\$ 6,750.00
132-33	IN-SW-120036-001	TriTech	N/A	Inform CAD The GISLink Utility	Inform Computer Aided Dispatch (CAD) Geographic Information System Link (GISLink) Synchronizes external mapping databases with Inform Computer Aided Dispatch (CAD) and Inform Mobile. Includes response area polygon import routines.	EA	US	\$ 18,000.00
132-33	IN-SW-120038-001	TriTech	N/A	Inform CAD Standard Operating Procedure (SOP)	Inform Computer Aided Dispatch (CAD) users have easy access to Standard Operating Procedures (SOP) from within the Inform CAD application. SOP documents provided by the client in acceptable formats such as HTML, Word, Excel and PowerPoint can be opened from the Emergency and Scheduled Call Taking windows and the PowerLine.	EA	US	\$ 6,750.00
132-33	IN-SW-120042-001	TriTech	N/A	Inform CAD Auto Dispatch	Server-side component of Inform Computer Aided Dispatch (CAD) Auto Dispatch automatically dispatches selected call types without user intervention. Configurable by agency and incident type. This will require services and maintenance so ensure this module is actually needed before selecting.	EA	US	\$ 11,250.00
132-33	IN-SW-120046-001	TriTech	N/A	Inform CAD Rotation Provider	This Inform Computer Aided Dispatch (CAD) module that provides management for rotating services, such as tow providers, taxi companies, or medical helicopter services. Rotation lists can be managed by type, and zone information tied directly to the street centerline data.	EA	US	\$ 9,000.00
132-33	IN-SW-120048-001	TriTech	N/A	Standard EMD Integration	ProQA, APCO Meds and Powerphone are Emergency Medical Dispatcher (EMD) applications that aid users in performing triage. This module provides integration between Inform Computer Aided Dispatch (CAD) and the EMD applications. If the site is licensed to use the EMD application, Inform CAD allows the user to launch them automatically within the Inform CAD call-taking screen. When the user reaches the applicable field, the EMD application is opened as a window within Inform CAD allowing the user to complete the EMD session. Once key trigger points are reached, the incident type and priority are automatically updated. Only one interface is required for Police, Fire, and EMS. The EMD application must be purchased separately. The EMD provider being purchased should be specified.	EA	US	\$ 450.00
132-33	IN-SW-120049-001	TriTech	N/A	Standard Deccan Commit (MUM) Integration	Provides integration between Inform Computer Aided Dispatch (CAD) and the Live Move-Up Module (MUM) product from Deccan. The interface allows user to commit recommended move-ups in Inform CAD using the Commit feature in MUM. Live MUM must be purchased separately.	EA	US	\$ 13,500.00
132-33	IN-SW-120050-001	TriTech	N/A	Standard Pictometry Integration	Please note that Pictometry is not supported in a Citric environment. This license enables the integration between the Inform Computer Aided Dispatch (CAD) Map and the Pictometry application.	EA	US	\$ 6,750.00

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132-33	IN-SW-120051-001	TriTech	N/A	Inform CAD 911 Simulator	The 911 Simulator Module provides mock Automated Number Information/Automated Location Information (ANI/ALI) data to the emergency call taking screen for training purposes. The user can enter particular street names and lat/long for use in scenarios.	EA	US	\$ 2,250.00
132-33	IN-SW-120053-001	TriTech	N/A	Inform CAD Standard Alpha Numeric Paging Interface	Provides a standard tool for transmitting alpha numeric and/or numeric pages to certain devices for Inform Computer Aided Dispatch (CAD). Configuration services are required to install and activate this module. System will support multiple paging vendors simultaneously.	EA	US	\$ 8,100.00
132-33	IN-SW-120054-001	TriTech	N/A	Standard ANI/ALI Interface	Standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident.	EA	US	\$ 8,100.00
132-33	IN-SW-120055-001	TriTech	N/A	Standard ANI/ALI Interface Additional PSAP	License for additional Public Safety Answering Point (PSAP) standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident.	EA	US	\$ 2,700.00
132-33	IN-SW-120057-001	TriTech	N/A	Inform CAD Standard Station Alert/Printing (Rip and Run) Interface	This Inform Computer Aided Dispatch (CAD) Interface automatically alerts stations when units are dispatched. This interface will also print (optionally configured in the station alerting vendor's system) the incident information at the time of alert. Vendors supported are Zetron and Locution (the single interface does both alerting and printing).	EA	US	\$ 27,000.00
132-33	IN-SW-120058-001	TriTech	N/A	Inform CAD Standard Station Alert Interface	This Inform Computer Aided Dispatch (CAD) Interface automatically alerts stations when units are dispatched. Vendors supported are: Locution, Zetron, WestNet, Orbacom, Motorola MosCAD, and ClassOne.	EA	US	\$ 18,000.00
132-33	IN-SW-120059-001	TriTech	N/A	Standard Station Printing (Rip and Run) Interface	Inform Computer Aided Dispatch (CAD) interface will automatically print out incident information in the station when units are dispatched.	EA	US	\$ 18,000.00
132-33	IN-SW-120060-001	TriTech	N/A	Standard Inform CAD to External System Incident Data Transfer Interface	This interface is generally for transferring incident information into a 3rd party Police Records Management System (RMS), Fire RMS or Electronic Patient Care Reporting (ePCR) system. It is only considered standard for these selected vendors: BioKey Fire RMS, SunPro Fire RMS, FDM Fire RMS, Spillman, VersaTerm Police RMS, MASI Police RMS, Abbey Group, SafetyPad/Open Systems EPCR, 24-7/Ninety Degrees Fire RMS, FireHouse Fire RMS, RoamIT EPCR, Denali RMS, HighPlains Fire RMS, Linc/SQL, ETI, and Tiburon Police RMS.	EA	US	\$ 13,500.00
132-33	IN-SW-120061-001	TriTech	N/A	Inform CAD Standard Medusa ePCR Interface	Inform Computer Aided Dispatch (CAD) Standard interface to the Medusa Electronic Patient Care Reporting (ePCR) system.	EA	US	\$ 18,000.00
132-33	IN-SW-120062-001	TriTech	N/A	Standard Fire RMS to Inform CAD Hydrant Data Transfer Interface (One-way flow)	Synchronizes hydrant data from the Fire Records Management System (RMS) system to Inform Computer Aided (CAD). This interface is only considered standard for selected vendors. Interface currently only supports the FDM and SunPro/BioKey/Aether/Zoll products.	EA	US	\$ 9,000.00
132-33	IN-SW-120063-001	TriTech	N/A	Standard RMS to Inform CAD Personnel Data Transfer Interface (One-way flow)	Synchronizes personnel information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard only for FDM, SunPro/BioKey/Aether/Zoll, and Orion.	EA	US	\$ 9,000.00
132-33	IN-SW-120064-001	TriTech	N/A	Standard RMS to Inform CAD Premise Data Transfer Interface (One-way flow)	Synchronizes Premise file information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for FDM, SunPro/BioKey/Aether/Zoll, and High Plains.	EA	US	\$ 9,000.00
132-33	IN-SW-120065-001	TriTech	N/A	Standard Inform CAD to 3rd Party CAD Basic Interface	Offers packaged Computer Aided Dispatch (CAD) to CAD functionality using the TriTech API. See engineering consultation services for 3rd party vendor.	EA	US	\$ 36,000.00
132-33	IN-SW-120066-001	TriTech	N/A	Standard Inform CAD to 3rd Party CAD Advanced Interface	Provides advanced Computer Aided Dispatch (CAD) to CAD functionality including unit position updates using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 72,000.00
132-33	IN-SW-120067-001	TriTech	N/A	Standard Inform CAD to Inform CAD Basic Interface (single side)	There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	No Charge

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132-33	IN-SW-120068-001	TriTech	N/A	Standard Inform CAD to Inform CAD Advanced Interface (single side)	There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be charged. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	No Charge
132-33	IN-SW-120070-001	TriTech	N/A	Standard Inform CAD Interface OuterLink Flight Following Integration	Interface with OuterLink Flight Following system. This price offers existing functionality without modifications.	EA	US	\$ 18,000.00
132-33	IN-SW-120071-001	TriTech	N/A	Inform CAD Standard Push to Talk Interface (Motorola Gold Elite and MACOM only)	When the transmit button is pressed on a radio device (hand-held or mobile), the data associated with the source of the radio transmission (i.e., unit radio ID, radio channel, etc.) is sent from the radio vendor to the Push to Talk (PTT) interface. The interface will attempt to match the radio ID with a unit/vehicle in the Inform Computer Aided Dispatch (CAD) system and if a match is found, will send a PTT information packet to the Inform CAD workstations displaying the PTT marquee. The PTT Interface also provides emergency notification to dispatchers when the radios button is pressed.	EA	US	\$ 13,500.00
132-33	IN-SW-130001-001	TriTech	N/A	Inform FBR v4.6+ Server Software (A - 1-40 Users)	This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 9,000.00
132-33	IN-SW-130002-001	TriTech	N/A	Inform FBR v4.6+ Server Software (B - 41-100 Users)	This Field Based Reporting v4.6+ (FBR) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 11,250.00
132-33	IN-SW-130003-001	TriTech	N/A	Inform FBR v4.6+ Server Software (C - 101-250 Users)	This Field Based Reporting v4.6+ (FBR) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 15,750.00
132-33	IN-SW-130004-001	TriTech	N/A	Inform FBR v4.6+ Server Software (D - 251-500 Users)	This Field Based Reporting v4.6+ (FBR) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 17,100.00
132-33	IN-SW-130005-001	TriTech	N/A	Inform FBR v4.6+ Server Software (E - 501-1000 Users)	This Field Based Reporting v4.6+ (FBR) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 22,500.00

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132-33	IN-SW-130006-001	TriTech	N/A	Inform FBR v4.6+ Server Software (F - 1001+ Users)	This Field Based Reporting v4.6+ (FBR) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR Client Users Guide and the FBR Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 28,800.00
132-33	IN-SW-130007-001	TriTech	N/A	Inform FBR v4.6+ User	Concurrent user license. Inform FBR v4.6+ is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing FBR helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. FBR also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. Requires a Visio license for every FBR user producing or viewing accident diagrams.	EA	US	\$ 823.50
132-33	IN-SW-150002-001	TriTech	N/A	Inform Jail v4.6+ Server Software (A - 1-10 Users)	This Inmate/Jail Management v4.6+ System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail system is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facilities specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 13,721.40
132-33	IN-SW-150003-001	TriTech	N/A	Inform Jail v4.6+ Server Software (B - 11-20 Users)	This Inmate/Jail Management v4.6+ System is a client/server application that can be provided as a module of Inform Records Management System (RMS) v4.6+ or as a stand-alone application. The Inform Jail system is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facilities specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 32,931.00
132-33	IN-SW-150004-001	TriTech	N/A	Inform Jail v4.+ Server Software (C - 21-40 Users)	This Inmate/Jail Management v4.6+ System is a client/server application that can be provided as a module of Inform Records Management System (RMS) v4.6+ or as a stand-alone application. The Inform Jail system is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facilities specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 52,272.00
132-33	IN-SW-150005-001	TriTech	N/A	Inform Jail v4.6+ Server Software (D - 41-100 Users)	This Inmate/Jail Management v4.6+ System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail system is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facilities specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 58,320.00

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132-33	IN-SW-150006-001	TriTech	N/A	Inform Jail v4.6+ Server Software (E - 101+ Users)	This Inmate/Jail Management v4.6+ System is a client/server application that can be provided as a module of Inform Records Management System (RMS) v4.6+ or as a stand-alone application. The Inform Jail system is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facilities specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 78,732.00
132-33	IN-SW-150007-001	TriTech	N/A	Inform Jail v4.6+ to Northpointe COMPAS Interface	This provides the interface between Inform Jail v4.6+ and Northpointe COMPAS Inmate Classification software. This interface allows access the Northpointe COMPAS software to perform inmate classifications and risk assessments. Inform Jail then collects and saves these classification results. Separate third-party software is required. See the Inform Jail Interfaces User's Guide for a complete functional description.	EA	US	\$ 8,550.00
132-33	IN-SW-150008-001	TriTech	N/A	Inform Jail v4.6+ Biometric Interface	This provides the interface between the Inform Jail v4.6+ system and M2Sys fingerprint reader devices via USB. This interface enables Jail users to identify and track inmates through the capture, storage and association of a biometric with an inmates name in the Jail system. The biometric option is available for currently confined inmates and inmates entered in the Master Name index with an associated biometric. Separate third-party hardware is required. See the Jail Interfaces User's Guide for a complete functional description.	EA	US	\$ 3,600.00
132-33	IN-SW-150009-001	TriTech	N/A	Inform Jail v4.6+ User	Concurrent user license for the Inmate/Jail Management System v4.6+ is a client/server application that can be provided as a module of Records Management System (RMS) or as a stand-alone application. Inform Jail is designed to enhance an agency's daily productivity and improve officer safety. The Jail system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail Setup Users Guide, the Jail Module Users Guide, the Jail Commissary Users Guide, and the Jail Interfaces Users Guide for a complete functional description.	EA	US	\$ 1,431.00
132-33	IN-SW-150010-001	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Interface License	This is Inform Jails Drivers License Reader (DLR) v4.6+ interface, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 4,500.00
132-33	IN-SW-150011-001	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Device License	This is Inform Jails Drivers License Reader (DLR) v4.6+ device license, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 238.50
132-33	IN-SW-160001-001	TriTech	N/A	Inform MNHS (A - 1-10 Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 8,527.50

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132-33	IN-SW-160002-001	TriTech	N/A	Inform MNHS (B - 11-20 Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 25,047.00
132-33	IN-SW-160003-001	TriTech	N/A	Inform MNHS (C - 21-40 Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 55,980.00
132-33	IN-SW-160004-001	TriTech	N/A	Inform MNHS (D - 41-100 Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 62,190.00
132-33	IN-SW-160005-001	TriTech	N/A	Inform MNHS (E - 101-250 Users)	The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 80,190.00
132-33	IN-SW-160006-001	TriTech	N/A	Inform MNHS (F - 251-500 Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 98,190.00

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SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-SW-160007-001	TriTech		Inform MNHS (G - 501+ Users)	The Inform Master Name Historical Summary (MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance is important for every MNHS client. The extended maintenance agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 116,190.00
132-33	IN-SW-170002-001	TriTech	N/A	Inform Mobile Server Software (A - 1-40 Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 13,500.00
132-33	IN-SW-170003-001	TriTech	N/A	Inform Mobile Server Software (B - 41-100 Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 22,500.00
132-33	IN-SW-170004-001	TriTech	N/A	Inform Mobile Server Software (C - 101-250 Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 40,500.00
132-33	IN-SW-170005-001	TriTech	N/A	Inform Mobile Server Software (D - 251-500 Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 67,500.00
132-33	IN-SW-170006-001	TriTech	N/A	Inform Mobile Server Software (E - 501-1000 Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 90,000.00
132-33	IN-SW-170007-001	TriTech	N/A	Inform Mobile Server Software (F - 1001+ Positions)	Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 112,500.00
132-33	IN-SW-170009-001	TriTech	N/A	Inform Mobile Base Position with C/JIS/NCIC Forms	In-car software provides silent dispatch, messaging and records checks. Generally, only specified for Police agencies. May be mixed with non-CJIS users.	EA	US	\$ 900.00
132-33	IN-SW-170010-001	TriTech	N/A	Inform Mobile Base Position	Client software that runs in the vehicle offering silent dispatch and messaging. This option is generally specified for Fire and Emergency Medical Services (EMS) or other agencies without the need to do records checks. Automated Vehicle Location (AVL) is included.	EA	US	\$ 720.00
132-33	IN-SW-170012-001	TriTech	N/A	Inform Mobile Sub-Agency License	Option offers functionality to allow an agency specific configuration.	EA	US	\$ 2,250.00
132-33	IN-SW-170013-001	TriTech	N/A	Inform Mobile Text to Speech & Voice Commands	Mobile module automatically reads incoming messages and responds to voice navigation.	EA	US	\$ 90.00
132-33	IN-SW-170014-001	TriTech	N/A	Inform Mobile AFR XML Export	Standard XML export of pre-defined data fields to the AFR Application.	EA	US	\$ 90.00
132-33	IN-SW-170015-001	TriTech	N/A	Inform Mobile Magnetic Stripe Reader Software	Interfaces magnetic stripe readers to allow officers to run checks by swiping the driver's license.	EA	US	\$ 180.00
132-33	IN-SW-170018-001	TriTech	N/A	Inform Mobile Incident Summary Log	Incident Summary Log provides an agency with the ability to capture and store custom data elements associated with an incident and unit for statistical and/or reporting purposes. The data is stored in the Inform Computer Aided Dispatch (CAD) database and is searchable from the Inform Mobile client.	EA	US	\$ 2,250.00
132-33	IN-SW-170019-001	TriTech	N/A	Inform AVL Only (A - 1-40 Positions)	Server-side software that manages Automated Vehicle Location (AVL) only units. Inform AVL Only (A - 1-40 Positions)	EA	US	\$ 13,500.00
132-33	IN-SW-170020-001	TriTech	N/A	Inform AVL Only (B - 41-100 Positions)	Server-side software that manages Automated Vehicle Location (AVL) only units. Inform AVL Only (B - 41-100 Positions)	EA	US	\$ 22,500.00
132-33	IN-SW-170021-001	TriTech	N/A	Inform AVL Only (C - 101-250 Positions)	Server-side software that manages Automated Vehicle Location (AVL) only units. Inform AVL Only (C - 101-250 Positions)	EA	US	\$ 31,500.00
132-33	IN-SW-170022-001	TriTech	N/A	Inform AVL Only (D - 251-500 Positions)	Server-side software that manages Automated Vehicle Location (AVL) only units. Inform AVL Only (D - 251-500 Positions)	EA	US	\$ 40,500.00
132-33	IN-SW-180001-001	TriTech	N/A	Inform RMS v4.6+TRACs Interface	This provides the interface between Records Management System (RMS) v4.6+ DMV and the Traffic and Criminal Software (TraCS) application. This interface allows agencies with the TraCS (Traffic and Criminal Software) client the ability to automatically convert and import DMV records into Inform RMS. Separate third-party software is required.	EA	US	\$ 7,020.00

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132-33	IN-SW-180002-001	TriTech	N/A	Inform RMS v4.6+ Pawn Interface	This interface allows agencies that receive pawn data directly from Pawn Brokers via files, to validate and import those files into the Inform Records Management System (RMS) v4.6+ Pawn Module . The interface is configurable to allow agencies to determine the level of validation to be performed on the incoming data. Separate third-party software is required. See the RMS Pawn Importer Users Guide for a complete functional description.	EA	US	\$ 16,200.00
132-33	IN-SW-180003-001	TriTech	N/A	Inform RMS v4.6+ State Publisher	This provides the interface between Inform Records Management (RMS) v4.6+ and SCIEEx (South Carolina Information Exchange). This allows Inform RMS clients to upload data to the state server. Once the initial upload is complete, it continues to monitor for changes and keeps the state server up-to-date. Participation with the state server is also required. See the RMS SCIEEx Installation and Configuration Guide for a complete functional description.	EA	US	\$ 13,500.00
132-33	IN-SW-180004-001	TriTech	N/A	Inform RMS v4.6+Server Software (A - 1-10 Users)	This provides the interface between Inform Records Management System (RMS) Warrant v4.6+ and the State of North Carolinas Warrant Repository (NCAWARE) used by North Carolina Law Enforcement Agencies (LEA). The North Carolina Administrative Office of the Courts (NCAOC) will produce a nightly data extract from the North Carolina Warrant Repository (NCAWARE) that allows the LEAs to obtain that data to populate Inform RMS. This capability allows for reduction of duplicate data entry. This interface imports the extracted data files from NCAWARE nightly and imports them into Inform RMS Warrant Module. Participation with the state system is also required.	EA	US	\$ 5,292.00
132-33	IN-SW-180005-001	TriTech	N/A	Inform RMS v4.6+Server Software (A - 1-10 Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 13,725.00
132-33	IN-SW-180006-001	TriTech	N/A	Inform RMS v4.6+ Server Software (B - 11-20 Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 32,931.00
132-33	IN-SW-180007-001	TriTech	N/A	Inform RMS v4.6+ Server Software (C - 21-40 Users)	Inform Records Management System (RMS) v4.6+ Server Software is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS v4.6+users guides for a complete functional description.	EA	US	\$ 52,272.00

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132-33	IN-SW-180008-001	TriTech	N/A	Inform RMS v4.6+ Server Software (D - 41-100 Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 58,320.00
132-33	IN-SW-180009-001	TriTech	N/A	Inform RMS v4.6+ Server Software (E - 101-250 Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 78,732.00
132-33	IN-SW-180010-001	TriTech	N/A	Inform RMS v4.6+ Server Software (F - 251-500 Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 106,290.00
132-33	IN-SW-180011-001	TriTech	N/A	Inform RMS v4.6+ Server Software (G - 501+ Users)	Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 143,550.00
132-33	IN-SW-180012-001	TriTech	N/A	Inform RMS v4.6+ Equipment Maintenance	This is the Inform Records Management System (RMS) Equipment Maintenance v4.6+ module, which is an optional add-on module to the RMS system that provides inventory and maintenance management tools for agency equipment. The Equipment Maintenance system includes setup tools, which are used to add and update equipment records, define inspection/maintenance schedules, and to add or update vendor records. The remaining Equipment Maintenance system consists of three main sections: Daily Entries, Maintenance, and Miscellaneous. The Daily Entries sub-modules are used to track or log regular equipment information. The Maintenance sub-modules are used to assign maintenance schedules to individual equipment records, issue maintenance tickets, log maintenance performed on equipment, and review maintenance history. The Miscellaneous sub-modules are used to enter and print purchase orders and to view current equipment information. See the Inform RMS Equipment Maintenance Users Guide for a complete functional description.	EA	US	\$ 11,761.20
132-33	IN-SW-180013-001	TriTech	N/A	Inform RMS v4.6+ Accident	This is the Inform Records Management System (RMS) Traffic Accidents v4.6+ module, which is an optional add-on module to the RMS system that provides traffic accident reporting on state-specific forms. The Traffic Accidents (DMV) module allows agencies to track vehicle accidents, related property damage, driver information, and accident locations. See the Inform RMS DMV Users Guide for a complete functional description.	EA	US	\$ 11,761.20

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SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-SW-180014-001	TriTech	N/A	Inform RMS v4.6+ Intelligence, Internal Affairs and Narcotics	This is the Inform Records Management System (RMS) v4.6+ Intelligence, Internal Affairs and Narcotics modules, which can be run as a stand-alone system or an optional add-on for RMS. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This module records surveillance activity, suspected drug activity, interviews, and undercover drug enforcement information. Known associates may also be recorded. The Intelligence system uses separate databases to ensure confidentiality. All of the Master Indices data entered within Intelligence cannot be seen within any other module and the reverse is also true. Another security feature of this module is that every Intelligence record a user enters is automatically confidential. This system is 28 CFR Part 23 compliant. Please see the Inform RMS Intelligence Users Guide for a complete functional description.	EA	US	\$ 19,602.00
132-33	IN-SW-180015-001	TriTech	N/A	Inform RMS v4.6+ Evidence and Barcoding	This is the Inform Records Management System (RMS) v4.6+ Evidence and Barcode module, which is an optional add-on module to the RMS system that provides barcode support for Property and Evidence items/inventory. The Evidence module provides the ability to keep track of any piece of evidence a department receives. Agencies can associate evidence to case records, track the location and custody of any piece of evidence, and access associated Incidents. Evidence allows the use a barcode scanner to assign or dispose of items and then upload this information from the handheld barcode reader into the RMS system. Please see the Inform RMS Evidence Users Guide for a complete functional description.	EA	US	\$ 11,763.00
132-33	IN-SW-180029-001	TriTech	N/A	Inform RMS v4.6+ State Publisher (WI DA eReferral)	This provides the interface between Inform Records Management System (RMS) v4.6+ Case and the States DA-PROTECT system. The Wisconsin e-Referral Publisher exports arrest and incident data, including PDF attachments, from RMS to the States DA-PROTECT system. There is a PROTECT-CCAP Interface provided by the State that then allows for the sharing of case data between the DA offices PROTECT case management system (CMS) and CCAP. This leads to more efficient, accurate, and timely filing of referrals for charges from law enforcement agencies throughout the State of Wisconsin. Participation with the state system is also required. See the Inform RMS Wisconsin Case Users Guide for a complete functional description.	EA	US	\$ 10,800.00
132-33	IN-SW-180030-001	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Single Agency)	This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 10,800.00
132-33	IN-SW-180031-001	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Multi-Agency)	This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 44,820.00
132-33	IN-SW-180032-001	TriTech	N/A	Inform RMS v4.6+ Barcode Handheld Reader Software	The Inform Records Management System (RMS) v4.6+ Barcode Handheld Client license is the software which enables users to electronically scan barcodes utilizing the AML M5900 Portable Data terminal scanners. The captured scanned information populates data into the RMS Evidence and Barcode module. The Barcode Handheld Client License supports the Evidence barcode functionality as described in our Inform RMS Evidence Users Guide.	EA	US	\$ 1,552.50
132-33	IN-SW-180033-001	TriTech	N/A	Inform RMS v4.6+ User	Concurrent user license. Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS is available to other applications in the Public Safety Suite. With RMS, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance, DMV, and Bar Coding. See the Inform RMS users guides for a complete functional description.	EA	US	\$ 1,431.00
132-33	IN-SW-180034-001	TriTech	N/A	NCIC/State Message Switch Server Software - Inform RMS/Inform Jail v4.6+	Server software connects Inform RMS v4.6+ and Inform Jail v4.6+ to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard . queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform RMS. This license fee should be waived if the CAD or Mobile Records Check is being proposed or exists at the customer site.	EA	US	\$ 18,144.00

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-190093-001	TriTech	N/A	Inform CAD to TriTech System Incident Data Transfer Interface	This interface is for transferring incident information into a TriTech Records Management System (RMS) v4.6+, Electronic Patient Care Reporting (ePCR), Billing or other TriTech system from Inform Computer Aided Dispatch (CAD). The license fee is waived for integration between TriTech products.	EA	US	No Charge
132-33	IN-SW-190094-001	TriTech	N/A	Inform CAD Disaster Recovery System	This represents the Computer Aided Dispatch (CAD) software portion of a Disaster Recovery system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190095-001	TriTech	N/A	Inform CAD Test or Training System	This represents the Computer Aided Dispatch (CAD) software portion of a Test or Training system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190097-001	TriTech	N/A	Inform CAD API - Customer	Computer Aided Dispatch (CAD) Raptor Application Programming Interface (API) for sale to a TriTech customer.	EA	US	\$ 4,500.00
132-33	IN-SW-190098-001	TriTech	N/A	Inform Mobile Disaster Recovery System	This represents the Mobile software portion of a Disaster Recovery system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190099-001	TriTech	N/A	Inform Mobile Test or Training System	This represents the Mobile software portion of a Test or Training system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190102-001	TriTech	N/A	Inform RMS / Jail v4.6+ Disaster Recovery System	This represents the Records Management System/Jail (RMS/Jail) v4.6+ software portion of a Disaster Recovery system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190103-001	TriTech	N/A	Inform RMS / Jail v4.6+ Test or Training System	This represents the Records Management System/Jail (RMS/Jail) v4.6+ software portion of a Test or Training system. The software licenses are waived but require services to deploy and maintenance to support. The license is only waived if the system is sold as part of a new sale. If sold as an add-on after initial sales, a license fee is required.	EA	US	TBD
132-33	IN-SW-190108-001	TriTech	N/A	NCIC/State Software Position Inform RMS or Jail v4.6+	Per position license for Inform Computer aided Dispatch (CAD), Inform Records Management System (RMS) v4.6+ and Inform Jail v4.6+ to access CJS/NCIC systems. This would accompany every position that will access State/NCIC systems.	EA	US	\$ 450.00
132-33	IN-SW-190128-001	TriTech	N/A	Inform Relay Server	The Inform Relay Server provides the ability to place the Inform Mobile and VisiNet Browser servers within the Inform Computer Aided Dispatch (CAD) network, improving the level of security without the need to open access to the internet or maintain firewall rules for every Inform Mobile Client/VisiNet Browser User or other external user. There is no software license fee but requires the services to install and configure.	EA	US	No Charge
132-33	N/A	VisionAIR	VPSFBR001	FBR Server Software License < 50 K Pop (4.5 and prior)	VisionFBR is a Field Based Reporting client-server application that provides Incident, Accident, Citation and Arrest reporting, at the field level, using forms-based entry (4.5 and prior). (Actual forms provided vary by state.)	EA	US	\$ 7,788.39
132-33	N/A	VisionAIR	VPSFBR002	FBR Server Software License 50 - 150 K Pop (4.5 and prior)	VisionFBR is a Field Based Reporting client-server application that provides Incident, Accident, Citation and Arrest reporting, at the field level, using forms-based entry (4.5 and prior). (Actual forms provided vary by state.)	EA	US	\$ 9,346.07
132-33	N/A	VisionAIR	VPSFBR003	FBR Server Software License 150,001 - 300 K Pop (4.5 and prior)	VisionFBR is a Field Based Reporting client-server application that provides Incident, Accident, Citation and Arrest reporting, at the field level, using forms-based entry (4.5 and prior). (Actual forms provided vary by state.)	EA	US	\$ 13,200.74
132-33	N/A	VisionAIR	VPSJAL001	Jail Server Software License 150,001 - 300 K Pop (4.5 and prior)	VisionJAIL is a client-server application which can be provided as a module of VisionRMS (Records Management System) or as a stand-alone application. The system provides full support for jail operations which include Booking, Inmate Tracking and Management, Commissary, Medical, Appointments and Visitor Management (4.5 and prior).	EA	US	\$ 46,907.35
132-33	N/A	VisionAIR	VPSJAL002	Jail Server <50 K Pop (4.5 and prior)	VisionJAIL is a client-server application which can be provided as a module of VisionRMS (Records Management System) or as a stand-alone application. The system provides full support for jail operations which include Booking, Inmate Tracking and Management, Commissary, Medical, Appointments and Visitor Management (4.5 and prior).	EA	US	\$ 6,000.33
132-33	N/A	VisionAIR	VPSJAL003	Jail Server Software License 50 - 150 K Pop (4.5 and prior)	VisionJAIL is a client-server application which can be provided as a module of VisionRMS (Records Management System) or as a stand-alone application. The system provides full support for jail operations which include Booking, Inmate Tracking and Management, Commissary, Medical, Appointments and Visitor Management (4.5 and prior).	EA	US	\$ 24,001.34

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	N/A	VisionAIR	VPSRMS001	RMS Server Software License < 50 K Pop (4.5 and prior)	The VisionRMS is a Records Management System client-server based Structured Query Language (SQL) server, .NET, full-spectrum records management system for single or multi-jurisdictional Law Enforcement applications. Includes bike registration, budget tracking, citations, civil, gun permits, imaging / mugshots, impound module, officer activity log, parking tickets, pawn, towing and wants and warrants (4.5 and prior).	EA	US	\$ 6,000.33
132-33	N/A	VisionAIR	VPSRMS002	RMS Server Software License 50 - 150 K Pop (4.5 and prior)	The VisionRMS is a Records Management System client-server based Structured Query Language (SQL) server, .NET, full-spectrum records management system for single or multi-jurisdictional Law Enforcement applications. Includes bike registration, budget tracking, citations, civil, gun permits, imaging / mugshots, impound module, officer activity log, parking tickets, pawn, towing and wants and warrants (4.5 and prior).	EA	US	\$ 24,001.34
132-33	N/A	VisionAIR	VPSRMS003	RMS Server Software License 150,001 - 300 K Pop (4.5 and prior)	The VisionRMS is a Records Management System client-server based Structured Query Language (SQL) server, .NET, full-spectrum records management system for single or multi-jurisdictional Law Enforcement applications. Includes bike registration, budget tracking, citations, civil, gun permits, imaging / mugshots, impound module, officer activity log, parking tickets, pawn, towing and wants and warrants (4.5 and prior).	EA	US	\$ 46,907.35
132-33	N/A	VisionAIR	VPSRMS004	RMS Equipment Maintenance < 50 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Equipment Maintenance module is an optional module to the VisionRMS that provides inventory and maintenance management tools for agency equipment (4.5 and prior).	EA	US	\$ 4,285.96
132-33	N/A	VisionAIR	VPSRMS005	RMS Equipment Maintenance 50 - 150 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Equipment Maintenance module is an optional module to the VisionRMS that provides inventory and maintenance management tools for agency equipment (4.5 and prior).	EA	US	\$ 8,571.91
132-33	N/A	VisionAIR	VPSRMS006	RMS Equipment Maintenance 150,001 - 300 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Equipment Maintenance module is an optional module to the VisionRMS that provides inventory and maintenance management tools for agency equipment (4.5 and prior).	EA	US	\$ 17,143.81
132-33	N/A	VisionAIR	VPSRMS007	RMS Traffic Accidents < 50 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Traffic Accidents module is an optional module to the VisionRMS that provides traffic accident reporting on state-specific forms as well as electronic reporting of data to state repositories, varies by state (4.5 and prior).	EA	US	\$ 4,285.96
132-33	N/A	VisionAIR	VPSRMS008	RMS Traffic Accidents 50 - 150 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Traffic Accidents module is an optional module to the VisionRMS that provides traffic accident reporting on state-specific forms as well as electronic reporting of data to state repositories, varies by state (4.5 and prior).	EA	US	\$ 8,571.91
132-33	N/A	VisionAIR	VPSRMS009	RMS Traffic Accidents 150,001 - 300 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Traffic Accidents module is an optional module to the VisionRMS that provides traffic accident reporting on state-specific forms as well as electronic reporting of data to state repositories, varies by state (4.5 and prior).	EA	US	\$ 17,143.81
132-33	N/A	VisionAIR	VPSRMS010	RMS Intelligence, IA and Narcotics < 50 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Intelligence, Internal Affairs and Narcotics modules should be run as a stand-alone VisionRMS module. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This system is 28 CFR Part 23 compliant (4.5 and prior).	EA	US	\$ 8,571.91
132-33	N/A	VisionAIR	VPSRMS011	RMS Intelligence, IA, Narcotics 50 - 150 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Intelligence, Internal Affairs and Narcotics modules should be run as a stand-alone VisionRMS module. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This system is 28 CFR Part 23 compliant (4.5 and prior).	EA	US	\$ 17,143.81
132-33	N/A	VisionAIR	VPSRMS012	RMS Intelligence, IA, Narcotics 150,001 - 300 K Pop (4.5 and prior)	The VisionRMS (Records Management System) Intelligence, Internal Affairs and Narcotics modules should be run as a stand-alone VisionRMS module. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This system is 28 CFR Part 23 compliant (4.5 and prior).	EA	US	\$ 28,144.30
132-33	N/A	VisionAIR	VPSRMS013	RMS Evidence & Bar Code < 50K Pop (4.5 and prior)	The VisionRMS (Records Management System) Bar Code module is an optional module to the VisionRMS system that provides barcode support for Property and Evidence items/inventory (4.5 and prior).	EA	US	\$ 4,285.96
132-33	N/A	VisionAIR	VPSRMS014	RMS Evidence & Bar Code 50-150K Pop (4.5 and prior)	The VisionRMS (Records Management System) Bar Code module is an optional module to the VisionRMS system that provides barcode support for Property and Evidence items/inventory (4.5 and prior).	EA	US	\$ 8,571.91
132-33	N/A	VisionAIR	VPSRMS015	RMS Evidence & Bar Code 150,001 - 300K Pop (4.5 and prior)	The VisionRMS (Records Management System) Bar Code module is an optional module to the VisionRMS system that provides barcode support for Property and Evidence items/inventory (4.5 and prior).	EA	US	\$ 17,143.81

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SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	N/A	VisionAIR	IN-SW-123456-016	RMS Barcode Handheld Reader Software (v4.5 and prior)	The VisionRMS (Records Management System) Barcode Handheld Client license is the software which enables users to electronically scan barcodes utilizing the AML M5900 Portable Data terminal scanners. The captured scanned information populates data into the RMS Evidence and Barcode module. The Barcode Handheld Client License supports the Evidence barcode functionality as described in our Inform RMS Evidence Users Guide.	EA	US	\$ 1,552.50
132-33	N/A	VisionAIR	VPWFBR001	FBR Workstation Software License (4.5 and prior)	VisionFBR is a Field Based Reporting client-server application that provides Incident, Accident, Citation and Arrest reporting, at the field level, using forms-based entry (4.5 and prior). (Actual forms provided vary by state.)	EA	US	\$ 738.84
132-33	N/A	VisionAIR	VPWJAL001	Jail Workstation Software License (4.5 and prior)	VisionJAIL is a client-server application which can be provided as a module of VisionRMS or as a stand-alone application. The system provides full support for jail operations which include Booking, Inmate Tracking and Management, Commissary, Medical, Appointments and Visitor Management (4.5 and prior).	EA	US	\$ 1,280.65
132-33	N/A	VisionAIR	VPWRMS001	RMS Workstation Software License (4.5 and prior)	The VisionRMS is a Records Management System client-server based Structured Query Language (SQL) server, .NET, full-spectrum records management system for single or multi-jurisdictional Law Enforcement applications (4.5 and prior).	EA	US	\$ 1,280.65
132-33	IN-SW-190108-001-M-24	TriTech	N/A	NCIC/State Software Position Inform RMS v4.6+ or Jail v4.6+ - Maintenance 24x7	Maintenance 24x7 - Per position license for Inform Computer Aided Dispatch (CAD), Inform (Records Management System) RMS v4.6+ and Inform Jail v4.6+ to access CJIS/NCIC systems. This would accompany every position that will access State/NCIC systems.	EA	US	\$ 99.00
132-33	IN-SW-190108-001-M-8	TriTech	N/A	NCIC/State Software Position Inform RMS v4.6+ or Jail v4.6+ - Maintenance 8x5	Maintenance 8x5 - Per position license for Inform Computer Aided Dispatch (CAD), Inform (Records Management System) RMS v4.6+ and Inform Jail v4.6+ to access CJIS/NCIC systems. This would accompany every position that will access State/NCIC systems.	EA	US	\$ 81.00
132-33	IN-IS-000001-001-M-24	TriTech	N/A	Inform CAD Integrated Solution Maintenance 24x7	Maintenance 24x7 - Inform Computer Aided Dispatch (CAD) Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-IS-000001-031-M-24	TriTech	N/A	Inform RMS v4.6+ Integrated Solution Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-IS-000001-031-M-8	TriTech	N/A	Inform RMS v4.6+ Integrated Solution Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 28.35
132-33	IN-IS-000001-051-M-24	TriTech	N/A	Inform Jail v4.6+ Integrated Solution Maintenance 24x7	Maintenance 24x7 - Inform Jail v4.6+ Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-IS-000001-051-M-8	TriTech	N/A	Inform Jail v4.6+ Integrated Solution Maintenance 8x5	Maintenance 8x5 - Inform Jail v4.6+ Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 28.35
132-33	IN-IS-000001-056-M-24	TriTech	N/A	Inform FBR v4.6+ Integrated Solution Maintenance 24x7	Maintenance 24x7 - Inform Field Based Reporting (FBR) v4.6+ Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-IS-000001-056-M-8	TriTech	N/A	Inform FBR v4.6+ Integrated Solution Maintenance 8x5	Maintenance 8x5 - Inform Field Based Reporting (FBR) v4.6+ Integrated Solution. Hours must match software license hours. Hours not included in the fixed firm price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 28.35
132-33	IN-IS-000001-061-M-24	TriTech	N/A	Inform 911 Integrated Solution - Maintenance 24x7	Maintenance 24x7 - Inform 911 Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-IS-000001-061-M-8	TriTech	N/A	Inform 911 Integrated Solution - Maintenance 8x5	Maintenance 8x5 - Inform 911 Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 28.35
132-33	IN-IS-000001-062-M-24	TriTech	N/A	Inform Mobile Integrated Solution - Maintenance 24x7	Maintenance 24x7 - Inform Mobile Integrated Solution. Hours must match software license hours. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 34.65
132-33	IN-SW-100000-001-M-24	TriTech	N/A	Inform 911 Position - Maintenance 24x7	Maintenance 24x7 - Inform 911 is the 911 phone and administrative call handling software (CTI). This is a per position license.	EA	US	\$ 1,980.00
132-33	IN-SW-100001-001-M-24	TriTech	N/A	Inform 911 Paging - Maintenance 24x7	Maintenance 24x7 - Inform 911 Paging provides alpha numeric paging functionality from the workstation.	EA	US	\$ 99.00
132-33	IN-SW-100002-001-M-24	TriTech	N/A	Inform 911 Fax ALI - Maintenance 24x7	Maintenance 24x7 - Inform 911 Fax Automated Location Information (ALI) provides the ability to fax ALI information to a remote location.	EA	US	\$ 99.00
132-33	IN-SW-100003-001-M-24	TriTech	N/A	Inform 911 Listener - Maintenance 24x7	Maintenance 24x7 - Inform 911 Listener provides Supervisors and Trainers the ability to join a call as a participant or silent monitor.	EA	US	\$ 99.00

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-100004-001-M-24	TriTech	N/A	Inform 911 Analytics - Maintenance 24x7	Maintenance 24x7 - Inform 911 Analytics provides historical call reporting and analysis capabilities. This is not the Inform IQ license.	EA	US	\$ 990.00
132-33	IN-SW-100005-001-M-24	TriTech	N/A	Inform 911 Local ALI - Maintenance 24x7	Maintenance 24x7 - Inform 911 Local Automated Location Information (ALI) provides an on premise database for ALI.	EA	US	\$ 1,980.00
132-33	IN-SW-100006-001-M-24	TriTech	N/A	Inform 911 Clock - Maintenance 24x7	Maintenance 24x7 - Inform 911 Clock enables the ability to accept a time sync from Global Positioning System (GPS), WWV or Network Time Protocol (NTP) time server.	EA	US	\$ 396.00
132-33	IN-SW-100007-001-M-24	TriTech	N/A	Inform 911 Server Software - Maintenance 24x7	Maintenance 24x7 - Inform 911 Server Software is the server application for 911 inform workstation software	EA	US	\$ 1,980.00
132-33	IN-SW-100008-001-M-24	TriTech	N/A	Inform 911 Device Display - Maintenance 24x7	Maintenance 24x7 - Inform 911 device display is the software that enables Automated Location Information (ALI) display on a physical telephone.	EA	US	\$ 990.00
132-33	IN-SW-100009-001-M-24	TriTech	N/A	Inform 911 ACD - Maintenance 24x7	Maintenance 24x7 - Automatic Call Distribution (ACD) module of Inform 911	EA	US	\$ 990.00
132-33	IN-SW-100010-001-M-24	TriTech	N/A	Inform CAD API - Vendor - Maintenance 24x7	Maintenance 24x7 - Raptor Application Programming Interface (API) for sale to a vendor, partner or other service provider.	EA	US	\$ 2,970.00
132-33	IN-SW-100011-001-M-24	TriTech	N/A	Inform Mobile AVL Only Device License Maintenance 24x7	Maintenance 24x7 - An Automatic Vehicle Location (AVL)-only license for those agencies that do not require a mobile computer. GPS device only.	EA	US	\$ 99.00
132-33	IN-SW-100052-001-M-24	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance 24x7 (add-on)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD) added after the initial sale.	EA	US	\$ 564.30
132-33	IN-SW-100053-001-M-24	TriTech	N/A	Inform CAD Test or Training System Maintenance 24x7 (Add On)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD) added after the initial sale.	EA	US	\$ 564.30
132-33	IN-SW-100054-001	TriTech	N/A	Inform Mobile Disaster Recovery System Maintenance 24x7 (Add On)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery System for Inform Mobile sold after initial sale.	EA	US	\$ 1,881.00
132-33	IN-SW-100055-001	TriTech	N/A	Inform Mobile Test or Training System Maintenance 24x7 (Add On)	This is the annual Maintenance 24x7 for a Test or Training System for Inform Mobile sold after initial sale.	EA	US	\$ 1,881.00
132-33	IN-SW-110001-001-M-24	TriTech	N/A	Inform CAD Browser (A - 1-40 Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 1,980.00
132-33	IN-SW-110002-001-M-24	TriTech	N/A	Inform CAD Browser (B - 41-100 Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform CAD functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via LAN or WAN. Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser DMZ Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 2,970.00

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-110003-001-M-24	TriTech	N/A	Inform CAD Browser (C - 101-250 Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 3,960.00
132-33	IN-SW-110004-001-M-24	TriTech	N/A	Inform CAD Browser (D - 251-500 Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 4,950.00
132-33	IN-SW-110005-001-M-24	TriTech	N/A	Inform CAD Browser (E - 501-1000 Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via Local Area Network (LAN) or Wide Area Network (WAN). Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 5,940.00
132-33	IN-SW-110006-001-M-24	TriTech	N/A	Inform CAD Browser (F - 1001+ Concurrent Users) - Maintenance 24x7	Maintenance 24x7 - An Intranet application that allows users to access some Inform Computer Aided Dispatch (CAD) functions. CAD Browser operates on a Windows network and must be connected to a Inform CAD network via LAN or WAN. Other necessary software includes the configuration of a Inform CAD WebView Internet Server with Microsoft Internet Information Server. The Internet may be used to make a network connection to gain access to CAD Browser or operate in an Intranet Environment. License allows for installation on a single Inform CAD Web Services Server and a single Browser Demilitarized Zone (DMZ) Server for each applicable licensed Inform CAD system (Production, Test, Training and Disaster Recovery).	EA	US	\$ 6,930.00
132-33	IN-SW-120001-001-M-24	TriTech	N/A	Inform CAD Server Software (A - 1-5 Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform CAD database server software for use in single-agency environments. Includes the following software: Databases (but not SQL Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 5,346.00
132-33	IN-SW-120002-001-M-24	TriTech	N/A	Inform CAD Server Software (B - 6-20 Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 5,940.00
132-33	IN-SW-120003-001-M-24	TriTech	N/A	Inform CAD Server Software (C - 21-40 Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 6,930.00
132-33	IN-SW-120004-001-M-24	TriTech	N/A	Inform CAD Server Software (D - 41-100 Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 7,920.00

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-120005-001-M-24	TriTech	N/A	Inform CAD Server Software (E - 101-250 Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 8,910.00
132-33	IN-SW-120006-001-M-24	TriTech	N/A	Inform CAD Server Software (F - 251+ Positions) - Maintenance 24x7	Maintenance 24x7 - Primary Inform Computer Aided Dispatch (CAD) database server software for use in single-agency environments. Includes the following software: Databases (but not Structured Query Language (SQL) Server software), Web Services, Communication & Event Services. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments.	EA	US	\$ 9,900.00
132-33	IN-SW-120007-001-M-24	TriTech	N/A	Inform CAD Position - Maintenance 24x7	Maintenance 24x7 - Inform Computer Aided Dispatch (CAD) license, used in conjunction with the Inform CAD System Server. Includes Advisor which enables the call taking/dispatching team to communicate more effectively - share individual messages, track and monitor tasks and assignments. (call taker, administrator, user, dispatcher, position). This includes mapping at the CAD position.	EA	US	\$ 1,980.00
132-33	IN-SW-120009-001-M-24	TriTech	N/A	NCIC/State Message Switch Software - Inform CAD/Inform Mobile - Maintenance 24x7	Maintenance 24x7 - Server software connects Inform Computer Aided Dispatch (CAD) and Inform Mobile to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform CAD BOLO. Single Proxy will support multiple Inform CAD servers - Production, Testing, and Training if desired. Inform CAD and Inform Mobile may share the same Proxy.	EA	US	\$ 9,900.00
132-33	IN-SW-120010-001-M-24	TriTech	N/A	NCIC/State Message Switch Software - Inform CAD/Inform Mobile/Inform RMS v4.6+/Inform Jail v4.6+ - Maintenance 24x7	Maintenance 24x7 - Server software connects Inform Records Management System (RMS) v4.6+ and Inform Jail v4.6+ to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard queries/messages, and three (3) total connections - typically 1) state switch; 2) Inform RMS; and 3) Inform CAD BOLO. Single Proxy will support multiple Inform CAD servers - Production, Testing, and Training if desired. Inform CAD, Inform RMS and Inform Mobile may share the same Proxy.	EA	US	\$ 11,880.00
132-33	IN-SW-120011-001-M-24	TriTech	N/A	NCIC/State Message Switch Additional Connection - Maintenance 24x7	Maintenance 24x7 - Additional connections other than the ones noted in the Proxy Switch sale. Connection license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), or Inform Mobile.	EA	US	\$ 1,485.00
132-33	IN-SW-120012-001-M-24	TriTech	N/A	NCIC/State Message Switch Additional Query - Maintenance 24x7	Maintenance 24x7 - Additional queries over the original number included in the base Proxy license. Query license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), Inform Records Management Systems (RMS) v4.6+ and Inform Mobile.	EA	US	\$ 495.00
132-33	IN-SW-120013-001-M-24	TriTech	N/A	NCIC/State Message Switch Additional Query with Custom PowerLine - Maintenance 24x7	Maintenance 24x7 - Additional query with a corresponding PowerLine command over the original queries included in the Proxy license. Query license is system-wide for all purchased Proxy installs (test/training and Disaster Recovery (DR)) and will work with Inform Computer Aided Dispatch (CAD), or Inform Mobile.	EA	US	\$ 693.00
132-33	IN-SW-120015-001-M-24	TriTech	N/A	Inform CAD the Archive Server Software - Maintenance 24x7	Maintenance 24x7 - The archive database is a copy of the live System to be used for reporting or other analysis. The reporting database is restored each night automatically from a backup of the production System. In high volume systems, a Reporting Server is recommended to provide a data source for complex and/or lengthy reports which could impact the performance of the live Inform Computer Aided Dispatch (CAD) System Server. The price of this server does not include Microsoft Structured Query Language (SQL) Server which is required. Includes TriTech replication/purging components.	EA	US	\$ 3,663.00
132-33	IN-SW-120033-001-M-24	TriTech	N/A	NCIC/State Query Position for Inform CAD - Maintenance 24x7	Maintenance 24x7 - Allows users to query state, Federal and local databases from Inform Computer Aided Dispatch (CAD), Inform Records Management System (RMS) v4.6+ and Inform Jail v4.6+ workstations. Query types and connections are detailed in the SOW and defined in the Proxy section.	EA	US	\$ 99.00
132-33	IN-SW-120035-001-M-24	TriTech	N/A	Inform CAD Protocol - Maintenance 24x7	Maintenance 24x7 - Inform Computer Aided Dispatch (CAD) module allows users to create and display customized questions and pre-arrival caller instructions. The outcome of the questions will select the Inform CAD Command incident type. Responses may be linked to a change or 'jump' to a different problem that may trigger a different response code or priority.	EA	US	\$ 1,485.00
132-33	IN-SW-120036-001-M-24	TriTech	N/A	Inform CAD The GISLink Utility - Maintenance 24x7	Maintenance 24x7 - Synchronizes external mapping databases with Inform Computer Aided Dispatch (CAD) and Inform Mobile. Includes response area polygon import routines.	EA	US	\$ 3,960.00

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SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-SW-120038-001-M-24	TriTech	N/A	Inform CAD Standard Operating Procedure (SOP) - Maintenance 24x7	Maintenance 24x7 - Inform CAD users have easy access to Standard Operating Procedures (SOP) from within the Inform CAD application. SOP documents provided by the client in acceptable formats such as HTML, Word, Excel and PowerPoint can be opened from the Emergency and Scheduled Call Taking windows and the PowerLine.	EA	US	\$ 1,485.00
132-33	IN-SW-120042-001-M-24	TriTech	N/A	Inform CAD Auto Dispatch - Maintenance 24x7	Maintenance 24x7 - Server-side component automatically dispatches selected call types without user intervention. Configurable by agency and incident type. This will require services and Maintenance 24x7 so ensure this module is actually needed before selecting.	EA	US	\$ 2,475.00
132-33	IN-SW-120046-001-M-24	TriTech	N/A	Inform CAD Rotation Provider - Maintenance 24x7	Maintenance 24x7 - Inform Computer Aided Dispatch (CAD) module that provides management for rotating services, such as tow providers, taxi companies, or medical helicopter services. Rotation lists can be managed by type, and zone information tied directly to the street centerline data.	EA	US	\$ 1,980.00
132-33	IN-SW-120048-001-M-24	TriTech	N/A	Standard EMD Integration - Maintenance 24x7	Maintenance 24x7 - ProQA, APCO Meds and Powerphone are Emergency Medical Dispatch (EMD) applications that aid users in performing triage. This module provides integration between Inform Computer Aided Dispatch (CAD) and the EMD applications. If the site is licensed to use the EMD application, Inform CAD allows the user to launch them automatically within the Inform CAD call-taking screen. When the user reaches the applicable field, the EMD application is opened as a window within Inform CAD allowing the user to complete the EMD session. Once key trigger points are reached, the incident type and priority are automatically updated. Only one interface is required for Police, Fire, and Emergency Medical Services (EMS). The EMD application must be purchased separately. The EMD provider being purchased should be specified.	EA	US	\$ 99.00
132-33	IN-SW-120049-001-M-24	TriTech	N/A	Standard Deccan Commit (MUM) Integration - Maintenance 24x7	Maintenance 24x7 - Provides integration between Inform Computer Aided Dispatch (CAD) and the Live Move Up Modules (MUM) product from Deccan. The interface allows user to commit recommended move-ups in Inform CAD using the Commit feature in MUM. Live MUM must be purchased separately.	EA	US	\$ 2,970.00
132-33	IN-SW-120050-001-M-24	TriTech	N/A	Standard Pictometry Integration - Maintenance 24x7	Maintenance 24x7 - Please note that Pictometry is not supported in a Citric environment. This license enables the integration between the Inform Computer Aided Dispatch (CAD) Map and the Pictometry application.	EA	US	\$ 1,485.00
132-33	IN-SW-120051-001-M-24	TriTech	N/A	Inform CAD 911 Simulator - Maintenance 24x7	Maintenance 24x7 - The 911 Simulator Module provides mock Automated Number Information/Automated Location Information (ANI/ALI) data to the emergency call taking screen for training purposes. The user can enter particular street names and lat/long for use in scenarios.	EA	US	\$ 495.00
132-33	IN-SW-120053-001-M-24	TriTech	N/A	Standard Alpha Numeric Paging Interface - Maintenance 24x7	Maintenance 24x7 - Provides a standard tool for transmitting alpha numeric and/or numeric pages to certain devices. Configuration services are required to install and activate this module. System will support multiple paging vendors simultaneously.	EA	US	\$ 1,782.00
132-33	IN-SW-120054-001-M-24	TriTech	N/A	Standard ANI/ALI Interface - Maintenance 24x7	Maintenance 24x7 - Standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident.	EA	US	\$ 1,782.00
132-33	IN-SW-120055-001-M-24	TriTech	N/A	Standard ANI/ALI Interface Additional PSAP - Maintenance 24x7	Maintenance 24x7 - License for additional Public Safety Answering Point (PSAP) standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident.	EA	US	\$ 594.00
132-33	IN-SW-120057-001-M-24	TriTech	N/A	Standard Station Alert/Printing (Rip and Run) Interface - Maintenance 24x7	Maintenance 24x7 - Interface automatically alerts stations when units are dispatched. This interface will also print (optionally configured in the station alerting vendor's system) the incident information at the time of alert. Vendors supported are Zetron and Locution (the single interface does both alerting and printing).	EA	US	\$ 5,940.00
132-33	IN-SW-120058-001-M-24	TriTech	N/A	Standard Station Alert Interface - Maintenance 24x7	Maintenance 24x7 - Interface automatically alerts stations when units are dispatched. Vendors supported are: Locution, Zetron, WestNet, Orbacom, Motorola MosCAD, and ClassOne.	EA	US	\$ 3,960.00
132-33	IN-SW-120059-001-M-24	TriTech	N/A	Standard Station Printing (Rip and Run) Interface - Maintenance 24x7	Maintenance 24x7 - Inform Computer Aided Dispatch (CAD) interface will automatically print out incident information in the station when units are dispatched.	EA	US	\$ 3,960.00
132-33	IN-SW-120060-001-M-24	TriTech	N/A	Standard Inform CAD to External System Incident Data Transfer Interface - Maintenance 24x7	Maintenance 24x7 - This interface is generally for transferring incident information into a 3rd party Police Records Management System (RMS), Fire RMS or Electronic Patient Care Reporting (ePCR) system. It is only considered standard for these selected vendors: BioKey Fire RMS, SunPro Fire RMS, FDM Fire RMS, Spillman, VersaTerm Police RMS, MASI Police RMS, Abbey Group, SafetyPad/Open Systems EPCR, 24-7/Ninety Degrees Fire RMS, FireHouse Fire RMS, RoamIT EPCR, Denali RMS, HighPlains Fire RMS, Linc/SQL, ETI, and Tiburon Police RMS.	EA	US	\$ 2,970.00

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132-33	IN-SW-120061-001-M-24	TriTech	N/A	Inform Medusa ePCR Interface - Maintenance 24x7	Maintenance 24x7 - Standard interface to the Medusa Electronic Patient Care Reporting (ePCR) system.	EA	US	\$ 3,960.00
132-33	IN-SW-120062-001-M-24	TriTech	N/A	Standard Fire RMS to Inform CAD Hydrant Data Transfer Interface (One-way flow) - Maintenance 24x7	Maintenance 24x7 - Synchronizes hydrant data from the Fire Records Management System (RMS) system to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for selected vendors. Interface currently only supports the FDM and SunPro/BioKey/Aether/Zoll products.	EA	US	\$ 1,980.00
132-33	IN-SW-120063-001-M-24	TriTech	N/A	Standard RMS to Inform CAD Personnel Data Transfer Interface (One-way flow) - Maintenance 24x7	Maintenance 24x7 - Synchronizes personnel information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard only for FDM, SunPro/BioKey/Aether/Zoll, and Orion.	EA	US	\$ 1,980.00
132-33	IN-SW-120064-001-M-24	TriTech	N/A	Standard RMS to Inform CAD Premise Data Transfer Interface (One-way flow) - Maintenance 24x7	Maintenance 24x7 - Synchronizes Premise file information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for FDM, SunPro/BioKey/Aether/Zoll, and High Plains.	EA	US	\$ 1,980.00
132-33	IN-SW-120065-001-M-24	TriTech	N/A	Standard Inform CAD to 3rd Party CAD Basic Interface - Maintenance 24x7	Maintenance 24x7 - Offers packaged Inform Computer Aided Dispatch (CAD) to CAD functionality using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 7,920.00
132-33	IN-SW-120066-001-M-24	TriTech	N/A	Standard Inform CAD to 3rd Party CAD Advanced Interface - Maintenance 24x7	Maintenance 24x7 - Provides advanced Inform Computer Aided Dispatch (CAD) to CAD functionality including unit position updates using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 15,840.00
132-33	IN-SW-120067-001-M-24	TriTech	N/A	Standard Inform CAD to Inform CAD Basic Interface (single side) - Maintenance 24x7	Maintenance 24x7 - There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	No Charge
132-33	IN-SW-120068-001-M-24	TriTech	N/A	Standard Inform CAD to Inform CAD Advanced Interface (single side) - Maintenance 24x7	Maintenance 24x7 - There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	No Charge
132-33	IN-SW-120070-001-M-24	TriTech	N/A	Standard Inform CAD OuterLink Flight Following Integration - Maintenance 24x7	Maintenance 24x7 - Interface with OuterLink Flight Following system. This price offers existing functionality without modifications.	EA	US	\$ 3,960.00
132-33	IN-SW-120071-001-M-24	TriTech	N/A	Standard Push to Talk Interface (Motorola Gold Elite and MACOM only) - Maintenance 24x7	Maintenance 24x7 - When the transmit button is pressed on a radio device (hand-held or mobile), the data associated with the source of the radio transmission (i.e., unit radio ID, radio channel, etc.) is sent from the radio vendor to the Push to Talk (PTT) interface. The interface will attempt to match the radio ID with a unit/vehicle in the Inform Computer Aided Dispatch (CAD) system and if a match is found, will send a PTT information packet to the Inform CAD workstations displaying the PTT marquee. The PTT Interface also provides emergency notification to dispatchers when the radios button is pressed.	EA	US	\$ 2,970.00
132-33	IN-SW-130001-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (A - 1-40 Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 1,980.00

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-130001-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (A - 1-40 Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 1,620.00
132-33	IN-SW-130002-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (B - 41-100 Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 2,475.00
132-33	IN-SW-130002-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (B - 41-100 Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 2,025.00
132-33	IN-SW-130003-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (C - 101-250 Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 3,465.00
132-33	IN-SW-130003-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (C - 101-250 Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 2,835.00

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132-33	IN-SW-130004-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (D - 251-500 Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 3,762.00
132-33	IN-SW-130004-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (D - 251-500 Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 3,078.00
132-33	IN-SW-130005-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (E - 501-1000 Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 4,950.00
132-33	IN-SW-130005-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (E - 501-1000 Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 4,050.00
132-33	IN-SW-130006-001-M-24	TriTech	N/A	Inform FBR v4.6+ Server Software (F - 1001+ Users) - Maintenance 24x7	Maintenance 24x7 - This Field Based Reporting (FBR) v4.6+ system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 6,336.00

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132-33	IN-SW-130006-001-M-8	TriTech	N/A	Inform FBR v4.6+ Server Software (F - 1001+ Users) - Maintenance 8x5	Maintenance 8x5 - This Field Based Reporting (FBR v4.6+) system is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing Inform FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. Inform FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. See the Inform FBR v4.6+ Client Users Guide and the FBR v4.6+ Server and System Administration Users Guide for a complete functional description.	EA	US	\$ 5,184.00
132-33	IN-SW-130007-001-M-24	TriTech	N/A	Inform FBR v4.6+ User - Maintenance 24x7	Maintenance 24x7 - Concurrent user license. This Field Based Reporting (FBR) v4.6+ is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. Requires a Visio license for every FBR v4.6+ user producing or viewing accident diagrams.	EA	US	\$ 181.17
132-33	IN-SW-130007-001-M-8	TriTech	N/A	Inform FBR v4.6+ User - Maintenance 8x5	Maintenance 8x5 - Concurrent user license. This Field Based Reporting (FBR) v4.6+ is a client/server web-based forms solution that provides officers the ability to create, update, and submit reports from the field or in the station. A key benefit to any department is the ability to streamline the reporting process, from writing a report through the entire approval process. Utilizing FBR v4.6+ helps agencies get reports into records faster, decrease time spent writing reports, increase the quality of reports, and more. FBR v4.6+ also integrates with existing Microsoft technology such as Word and Visio, allowing agencies to take advantage of software that may already be in use. Requires a Visio license for every FBR v4.6+ user producing or viewing accident diagrams.	EA	US	\$ 148.23
132-33	IN-SW-150002-001-M-24	TriTech	N/A	Inform Jail v4.6+ Server Software (A - 1-10 Users) - Maintenance 24x7	Maintenance 24x7 - This Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail v4.6+ system is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 3,018.71
132-33	IN-SW-150003-001-M-24	TriTech	N/A	Inform Jail v4.6+ Server Software (B - 11-20 Users) - Maintenance 24x7	Maintenance 24x7 - This Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail v4.6+ system is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 7,244.82

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132-33	IN-SW-150004-001-M-24	TriTech	N/A	Inform Jail v4.6+ Server Software (C - 21-40 Users) - Maintenance 24x7	Maintenance 24x7 - This Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail v4.6+ system is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 11,499.84
132-33	IN-SW-150005-001-M-24	TriTech	N/A	Inform Jail v4.6+ Server Software (D - 41-100 Users) - Maintenance 24x7	Maintenance 24x7 - This Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail v4.6+ system is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 12,830.40
132-33	IN-SW-150006-001-M-24	TriTech	N/A	Inform Jail v4.6+ Server Software (E - 101+ Users) - Maintenance 24x7	Maintenance 24x7 - This Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Inform Records Management System (RMS) or as a stand-alone application. The Inform Jail v4.6+ system is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 17,321.04
132-33	IN-SW-150007-001-M-24	TriTech	N/A	Inform Jail v4.6+ to Northpointe COMPAS Interface - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Jail v4.6+ and Northpointe COMPAS Inmate Classification software. This interface allows access the Northpointe COMPAS software to perform inmate classifications and risk assessments. Inform Jail v4.6+ then collects and saves these classification results. Separate third-party software is required. See the Inform Jail v4.6+ Interfaces User's Guide for a complete functional description.	EA	US	\$ 1,881.00
132-33	IN-SW-150007-001-M-8	TriTech	N/A	Inform Jail v4.6+ to Northpointe COMPAS Interface - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Jail v4.6+ and Northpointe COMPAS Inmate Classification software. This interface allows access the Northpointe COMPAS software to perform inmate classifications and risk assessments. Inform Jail v4.6+ then collects and saves these classification results. Separate third-party software is required. See the Inform Jail v4.6+ Interfaces User's Guide for a complete functional description.	EA	US	\$ 1,539.00
132-33	IN-SW-150008-001-M-24	TriTech	N/A	Inform Jail v4.6+ Biometric Interface - Maintenance 24x7	Maintenance 24x7 - This provides the interface between the Inform Jail v4.6+ system and M2Sys fingerprint reader devices via USB. This interface enables Jail v4.6+ users to identify and track inmates through the capture, storage and association of a biometric with an inmates name in the Jail v4.6+ system. The biometric option is available for currently confined inmates and inmates entered in the Master Name index with an associated biometric. Separate third-party hardware is required. See the Jail v4.6+ Interfaces User's Guide for a complete functional description.	EA	US	\$ 792.00

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132-33	IN-SW-150008-001-M-8	TriTech	N/A	Inform Jail v4.6+ Biometric Interface - Maintenance 8x5	Maintenance 8x5 - This provides the interface between the Inform Jail v4.6+ system and M2Sys fingerprint reader devices via USB. This interface enables Jail v4.6+ users to identify and track inmates through the capture, storage and association of a biometric with an inmates name in the Jail v4.6+ system. The biometric option is available for currently confined inmates and inmates entered in the Master Name index with an associated biometric. Separate third-party hardware is required. See the Jail v4.6+ Interfaces User's Guide for a complete functional description.	EA	US	\$ 648.00
132-33	IN-SW-150009-001-M-24	TriTech	N/A	Inform Jail v4.6+ User - Maintenance 24x7	Maintenance 24x7 - Concurrent user license for the Inmate/Jail v4.6+ Management System is a client/server application that can be provided as a module of Records Management System (RMS) or as a stand-alone application. Inform Jail v4.6+ is designed to enhance an agency's daily productivity and improve officer safety. The Jail v4.6+ system allows correctional facilities to monitor and record extensive inmate-related activities. The Jail v4.6+ system is designed to heighten the security and integrity of correctional facilities by automating the intake, housing, care, and release of inmates. The Jail v4.6+ systems flexibility allows agencies to build a system that incorporates a facility's specific cell types, cell locations, frequented external locations, and more. See the Jail v4.6+ Setup Users Guide, the Jail v4.6+ Module Users Guide, the Jail v4.6+ Commissary Users Guide, and the Jail v4.6+ Interfaces Users Guide for a complete functional description.	EA	US	\$ 314.82
132-33	IN-SW-150010-001-M-24	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Interface License - Maintenance 24x7	Maintenance 24x7 - This is Inform Jail v4.6+ Drivers License Reader (DLR) interface, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail v4.6+ (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail v4.6+ Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 990.00
132-33	IN-SW-150010-001-M-8	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Interface License - Maintenance 8x5	Maintenance 8x5 - This is Inform Jail v4.6+ Drivers License Reader (DLR) interface, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail v4.6+ (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail v4.6+ Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 810.00
132-33	IN-SW-150011-001-M-24	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Device License - Maintenance 24x7	Maintenance 24x7 - This is Inform Jail v4.6+ Drivers License Reader (DLR) device license, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail v4.6+ (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail v4.6+ Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 52.47
132-33	IN-SW-150011-001-M-8	TriTech	N/A	Inform Jail v4.6+ Barcode and Magnetic Stripe Reader Device License - Maintenance 8x5	Maintenance 8x5 - This is Inform Jail v4.6+s Drivers License Reader (DLR) device license, which enables users to electronically scan drivers licenses or state identification cards via barcode scanners and magnetic stripe readers. The captured license/card information populates forms in Jail v4.6+ (Inmate/Confinement-Person tab, Approved Visitor, Commercial Visitor, and Quick Book), saving officers time and reducing data entry errors. See the Jail v4.6+ Drivers License Reader Installation and Users Guide for a complete functional description.	EA	US	\$ 42.93

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132-33	IN-SW-160001-001-M-24	TriTech	N/A	MNHS (A - 1-10 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 1,876.05
132-33	IN-SW-160001-001-M-8	TriTech	N/A	MNHS (A - 1-10 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 1,534.95
132-33	IN-SW-160002-001-M-24	TriTech	N/A	MNHS (B - 11-20 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 5,510.34
132-33	IN-SW-160002-001-M-8	TriTech	N/A	MNHS (B - 11-20 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 4,508.46
132-33	IN-SW-160003-001-M-24	TriTech	N/A	MNHS (C - 21-40 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 12,315.60

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-160003-001-M-8	TriTech	N/A	MNHS (C - 21-40 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 10,076.40
132-33	IN-SW-160004-001-M-24	TriTech	N/A	MNHS (D - 41-100 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 13,681.80
132-33	IN-SW-160004-001-M-8	TriTech	N/A	MNHS (D - 41-100 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 11,194.20
132-33	IN-SW-160005-001-M-24	TriTech	N/A	MNHS (E - 101-250 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 17,641.80
132-33	IN-SW-160005-001-M-8	TriTech	N/A	MNHS (E - 101-250 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 14,434.20

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SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-SW-160006-001-M-24	TriTech	N/A	MNHS (F - 251-500 Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 21,601.80
132-33	IN-SW-160006-001-M-8	TriTech	N/A	MNHS (F - 251-500 Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 17,674.20
132-33	IN-SW-160007-001-M-24	TriTech	N/A	MNHS (G - 501+ Users) - Maintenance 24x7	Maintenance 24x7 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 24x7 is important for every MNHS client. The extended Maintenance 24x7 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 25,561.80
132-33	IN-SW-160007-001-M-8	TriTech	N/A	MNHS (G - 501+ Users) - Maintenance 8x5	Maintenance 8x5 - The Inform Master Name Historical Summary(MNHS) application and database product line includes the following: MNHSViewer provides view-only access to historical data for analysis and report generation. MNHSAdmin provides facilities that allow the System Administrator to edit and expunge specific record data within the historical database. MNHSReport Writer is a unique tool that allows users to create a variety of criminal history, statistical, and workload reports. Database and Services: up to eight (8) hours telephone consultation is provided to assist the client in mapping their legacy data into the predefined MNHS table format, which is transferred into the actual database. MNHSMaintenance 8x5 is important for every MNHS client. The extended Maintenance 8x5 agreement is an annual service offered to MNHS clients. Please see the MNHS Users Guide for a complete functional description.	EA	US	\$ 20,914.20
132-33	IN-SW-170002-001-M-24	TriTech	N/A	Inform Mobile Server Software (A - 1-40 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 2,970.00
132-33	IN-SW-170003-001-M-24	TriTech	N/A	Inform Mobile Server Software (B - 41-100 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 4,950.00
132-33	IN-SW-170004-001-M-24	TriTech	N/A	Inform Mobile Server Software (C - 101-250 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 8,910.00
132-33	IN-SW-170005-001-M-24	TriTech	N/A	Inform Mobile Server Software (D - 251-500 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 14,850.00
132-33	IN-SW-170006-001-M-24	TriTech	N/A	Inform Mobile Server Software (E - 501-1000 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 19,800.00

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132-33	IN-SW-170007-001-M-24	TriTech	N/A	Inform Mobile Server Software (F - 1001+ Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages connectivity, configuration and upgrades for all Mobile users. Includes an Inform Mobile to Inform Computer Aided Dispatch (CAD) Interface if linked with Inform CAD.	EA	US	\$ 24,750.00
132-33	IN-SW-170009-001-M-24	TriTech	N/A	Inform Mobile Base Position with CJIS/NCIC Forms - Maintenance 24x7	Maintenance 24x7 - In-car software provides silent dispatch, messaging and records checks. Generally, only specified for Police agencies. May be mixed with non-CJIS users.	EA	US	\$ 198.00
132-33	IN-SW-170010-001-M-24	TriTech	N/A	Inform Mobile Base Position - Maintenance 24x7	Maintenance 24x7 - Client software that runs in the vehicle offering silent dispatch and messaging. This option is generally specified for Fire and Emergency Medical Services (EMS) or other agencies without the need to do records checks. Automatic Vehicle Location (AVL) is included.	EA	US	\$ 158.40
132-33	IN-SW-170012-001-M-24	TriTech	N/A	Inform Mobile Sub-Agency License - Maintenance 24x7	Maintenance 24x7 - Inform Mobile Sub-Agency License option offers functionality to allow an agency specific configuration.	EA	US	\$ 495.00
132-33	IN-SW-170013-001-M-24	TriTech	N/A	Inform Mobile Text to Speech & Voice Commands - Maintenance 24x7	Maintenance 24x7 - Inform Mobile Text to Speech & Voice Commands module automatically reads incoming messages and responds to voice navigation.	EA	US	\$ 19.80
132-33	IN-SW-170014-001-M-24	TriTech	N/A	Inform Mobile AFR XML Export - Maintenance 24x7	Maintenance 24x7 - Standard XML export of pre-defined data fields to the AFR Application.	EA	US	\$ 19.80
132-33	IN-SW-170015-001-M-24	TriTech	N/A	Inform Mobile Magnetic Stripe Reader Software - Maintenance 24x7	Maintenance 24x7 - Inform Mobile Magnetic Strip Reader interfaces magnetic stripe readers to allow officers to run checks by swiping the driver's license.	EA	US	\$ 39.60
132-33	IN-SW-170018-001-M-24	TriTech	N/A	Inform Mobile Incident Summary Log - Maintenance 24x7	Maintenance 24x7 - Incident Summary Log provides an agency with the ability to capture and store custom data elements associated with an incident and unit for statistical and/or reporting purposes. The data is stored in the Inform Computer Aided Dispatch (CAD) database and is searchable from the Inform Mobile client.	EA	US	\$ 495.00
132-33	IN-SW-170019-001-M-24	TriTech	N/A	Inform AVL Only (A - 1-40 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages Inform Automatic Vehicle Location (AVL) only units.	EA	US	\$ 2,970.00
132-33	IN-SW-170020-001-M-24	TriTech	N/A	Inform AVL Only (B - 41-100 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages Inform Automatic Vehicle Location (AVL) only units.	EA	US	\$ 4,950.00
132-33	IN-SW-170021-001-M-24	TriTech	N/A	Inform AVL Only (C - 101-250 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages Inform Automatic Vehicle Location (AVL) only units.	EA	US	\$ 6,930.00
132-33	IN-SW-170022-001-M-24	TriTech	N/A	Inform AVL Only (D - 251-500 Positions) - Maintenance 24x7	Maintenance 24x7 - Server-side software that manages Inform Automatic Vehicle Location (AVL) only units.	EA	US	\$ 8,910.00
132-33	IN-SW-180001-001-M-24	TriTech	N/A	Inform RMS v4.6+ TRACs Interface - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) DMV and the Traffic and Criminal Software (TraCS) application. This interface allows agencies with the TraCS (Traffic and Criminal Software) client the ability to automatically convert and import DMV records into Inform RMS. Separate third-party software is required.	EA	US	\$ 1,544.40
132-33	IN-SW-180001-001-M-8	TriTech	N/A	Inform RMS v4.6+ TRACs Interface - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) DMV and the Traffic and Criminal Software (TraCS) application. This interface allows agencies with the TraCS (Traffic and Criminal Software) client the ability to automatically convert and import DMV records into Inform RMS. Separate third-party software is required.	EA	US	\$ 1,263.60
132-33	IN-SW-180002-001-M-24	TriTech	N/A	Inform RMS v4.6+ Pawn Interface - Maintenance 24x7	Maintenance 24x7 - This interface allows agencies that receive pawn data directly from Pawn Brokers via files, to validate and import those files into the Inform Records Management System (RMS) v4.6+ Pawn Module. The interface is configurable to allow agencies to determine the level of validation to be performed on the incoming data. Separate third-party software is required. See the RMS v4.6+ Pawn Importer Users Guide for a complete functional description.	EA	US	\$ 3,564.00
132-33	IN-SW-180002-001-M-8	TriTech	N/A	Inform RMS v4.6+ Pawn Interface - Maintenance 8x5	Maintenance 8x5 - This interface allows agencies that receive pawn data directly from Pawn Brokers via files, to validate and import those files into the Inform Records Management System (RMS) Pawn Module. The interface is configurable to allow agencies to determine the level of validation to be performed on the incoming data. Separate third-party software is required. See the RMS Pawn Importer Users Guide for a complete functional description.	EA	US	\$ 2,916.00
132-33	IN-SW-180003-001-M-24	TriTech	N/A	Inform RMS v4.6+ State Publisher - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) v4.6+ and SCIEx (South Carolina Information Exchange). This allows Inform RMS v4.6+ clients to upload data to the state server. Once the initial upload is complete, it continues to monitor for changes and keeps the state server up-to-date. Participation with the state server is also required. See the RMS v4.6+ SCIEx Installation and Configuration Guide for a complete functional description.	EA	US	\$ 2,970.00

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132-33	IN-SW-180003-001-M-8	TriTech	N/A	Inform RMS v4.6+ State Publisher - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) v4.6+ and SCIEEx (South Carolina Information Exchange). This allows Inform RMS clients to upload data to the state server. Once the initial upload is complete, it continues to monitor for changes and keeps the state server up-to-date. Participation with the state server is also required. See the RMS SCIEEx Installation and Configuration Guide for a complete functional description.	EA	US	\$ 2,430.00
132-33	IN-SW-180004-001-M-24	TriTech	N/A	Inform RMS v4.6+ Warrant Importer (NC Specific) - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) v4.6+ Warrant and the State of North Carolinas Warrant Repository (NCAWARE) used by North Carolina Law Enforcement Agencies (LEA). The North Carolina Administrative Office of the Courts (NCAOC) will produce a nightly data extract from the North Carolina Warrant Repository (NCAWARE) that allows the LEAs to obtain that data to populate Inform RMS v4.6+. This capability allows for reduction of duplicate data entry. This interface imports the extracted data files from NCAWARE nightly and imports them into Inform RMS v4.6+ Warrant Module. Participation with the state system is also required.	EA	US	\$ 1,164.24
132-33	IN-SW-180004-001-M-8	TriTech	N/A	Inform RMS v4.6+ Warrant Importer (NC Specific) - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) v4.6+ Warrant and the State of North Carolinas Warrant Repository (NCAWARE) used by North Carolina Law Enforcement Agencies (LEA). The North Carolina Administrative Office of the Courts (NCAOC) will produce a nightly data extract from the North Carolina Warrant Repository (NCAWARE) that allows the LEAs to obtain that data to populate Inform RMS. This capability allows for reduction of duplicate data entry. This interface imports the extracted data files from NCAWARE nightly and imports them into Inform RMS Warrant Module. Participation with the state system is also required.	EA	US	\$ 952.56
132-33	IN-SW-180005-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (A - 1-10 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 3,019.50
132-33	IN-SW-180005-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (A - 1-10 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 2,470.50
132-33	IN-SW-180006-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (B - 11-20 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 7,244.82

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132-33	IN-SW-180006-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (B - 11-20 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 5,927.58
132-33	IN-SW-180007-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (C - 21-40 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 11,499.84
132-33	IN-SW-180007-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (C - 21-40 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 9,408.96
132-33	IN-SW-180008-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (D - 41-100 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 12,830.40
132-33	IN-SW-180008-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (D - 41-100 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 10,497.60

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132-33	IN-SW-180009-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (E - 101-250 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 17,321.04
132-33	IN-SW-180009-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (E - 101-250 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 14,171.76
132-33	IN-SW-180010-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (F - 251-500 Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 23,383.80
132-33	IN-SW-180010-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (F - 251-500 Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 19,132.20
132-33	IN-SW-180011-001-M-24	TriTech	N/A	Inform RMS v4.6+ Server Software (G - 501+ Users) - Maintenance 24x7	Maintenance 24x7 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 31,581.00

**TriTech Software Systems**  
**IT-70 Schedule Contract #GS-35F-0006U SIN 132-33**

<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-180011-001-M-8	TriTech	N/A	Inform RMS v4.6+ Server Software (G - 501+ Users) - Maintenance 8x5	Maintenance 8x5 - Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 25,839.00
132-33	IN-SW-180012-001-M-24	TriTech	N/A	Inform RMS v4.6+ Equipment Maintenance 24x7 - Maintenance 24x7	Maintenance 24x7 - This is the Inform Records Management System (RMS) v4.6+ Equipment Maintenance 24x7 module, which is an optional add-on module to the RMS v4.6+ system that provides inventory and Maintenance 24x7 management tools for agency equipment. The Equipment Maintenance 24x7 system includes setup tools, which are used to add and update equipment records, define inspection/Maintenance 24x7 schedules, and to add or update vendor records. The remaining Equipment Maintenance 24x7 system consists of three main sections: Daily Entries, Maintenance 24x7, and Miscellaneous. The Daily Entries sub-modules are used to track or log regular equipment information. The Maintenance 24x7 sub-modules are used to assign Maintenance 24x7 schedules to individual equipment records, issue Maintenance 24x7 tickets, log Maintenance 24x7 performed on equipment, and review Maintenance 24x7 history. The Miscellaneous sub-modules are used to enter and print purchase orders and to view current equipment information. See the Inform RMS v4.6+ Equipment Maintenance 24x7 Users Guide for a complete functional description.	EA	US	\$ 2,587.46
132-33	IN-SW-180012-001-M-8	TriTech	N/A	Inform RMS v4.6+ Equipment Maintenance 8x5	Maintenance 8x5 - This is the Inform Records Management System (RMS) v4.6+ Equipment Maintenance 8x5 module, which is an optional add-on module to the RMS v4.6+ system that provides inventory and Maintenance 8x5 management tools for agency equipment. The Equipment Maintenance 8x5 system includes setup tools, which are used to add and update equipment records, define inspection/Maintenance 8x5 schedules, and to add or update vendor records. The remaining Equipment Maintenance 8x5 system consists of three main sections: Daily Entries, Maintenance 8x5, and Miscellaneous. The Daily Entries sub-modules are used to track or log regular equipment information. The Maintenance 8x5 sub-modules are used to assign Maintenance 8x5 schedules to individual equipment records, issue Maintenance 8x5 tickets, log Maintenance 8x5 performed on equipment, and review Maintenance 8x5 history. The Miscellaneous sub-modules are used to enter and print purchase orders and to view current equipment information. See the Inform RMS v4.6+ Equipment Maintenance 8x5 Users Guide for a complete functional description.	EA	US	\$ 2,117.02
132-33	IN-SW-180013-001-M-24	TriTech	N/A	Inform RMS v4.6+ Accident - Maintenance 24x7	Maintenance 24x7 - This is the Inform Records Management System (RMS) v4.6+ Traffic Accidents module, which is an optional add-on module to the RMS v4.6+ system that provides traffic accident reporting on state-specific for RMS v4.6+. The Traffic Accidents (DMV) module allows agencies to track vehicle accidents, related property damage, driver information, and accident locations. See the Inform RMS v4.6+ DMV Users Guide for a complete functional description.	EA	US	\$ 2,587.46
132-33	IN-SW-180013-001-M-8	TriTech	N/A	Inform RMS v4.6+ Accident - Maintenance 8x5	Maintenance 8x5 - This is the Inform Records Management System (RMS) v4.6+ Traffic Accidents module, which is an optional add-on module to the RMS v4.6+ system that provides traffic accident reporting on state-specific for RMS v4.6+. The Traffic Accidents (DMV) module allows agencies to track vehicle accidents, related property damage, driver information, and accident locations. See the Inform RMS v4.6+ DMV Users Guide for a complete functional description.	EA	US	\$ 2,117.02
132-33	IN-SW-180014-001-M-24	TriTech	N/A	Inform RMS v4.6+ Intelligence, Internal Affairs and Narcotics - Maintenance 24x7	Maintenance 24x7 - This is the Inform Records Management System (RMS) v4.6+ Intelligence, Internal Affairs and Narcotics modules, which can be run as a stand-alone system or an optional add-on for RMS v4.6+. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This module records surveillance activity, suspected drug activity, interviews, and undercover drug enforcement information. Known associates may also be recorded. The Intelligence system uses separate databases to ensure confidentiality. All of the Master Indices data entered within Intelligence cannot be seen within any other module and the reverse is also true. Another security feature of this module is that every Intelligence record a user enters is automatically confidential. This system is 28 CFR Part 23 compliant. Please see the Inform RMS v4.6+ Intelligence Users Guide for a complete functional description.	EA	US	\$ 4,312.44

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-180014-001-M-8	TriTech	N/A	Inform RMS v4.6+ Intelligence, Internal Affairs and Narcotics - Maintenance 8x5	Maintenance 8x5 - This is the Inform Records Management System (RMS) v4.6+ Intelligence, Internal Affairs and Narcotics modules, which can be run as a stand-alone system or an optional add-on for RMS v4.6+. It is specific to the Law Enforcement Intelligence, Internal Affairs and Narcotics Investigations information management. This module records surveillance activity, suspected drug activity, interviews, and undercover drug enforcement information. Known associates may also be recorded. The Intelligence system uses separate databases to ensure confidentiality. All of the Master Indices data entered within Intelligence cannot be seen within any other module and the reverse is also true. Another security feature of this module is that every Intelligence record a user enters is automatically confidential. This system is 28 CFR Part 23 compliant. Please see the Inform RMS v4.6+ Intelligence Users Guide for a complete functional description.	EA	US	\$ 3,528.36
132-33	IN-SW-180015-001-M-24	TriTech	N/A	Inform RMS v4.6+ Evidence and Barcoding - Maintenance 24x7	Maintenance 24x7 - This is the Inform Records Management System (RMS) v4.6+ Evidence and Barcode module, which is an optional add-on module to the RMS v4.6+ system that provides barcode support for Property and Evidence items/inventory. The Evidence module provides the ability to keep track of any piece of evidence a department receives. Agencies can associate evidence to case records, track the location and custody of any piece of evidence, and access associated Incidents. Evidence allows the use a barcode scanner to assign or dispose of items and then upload this information from the handheld barcode reader into the RMS v4.6+ system. Please see the Inform RMS v4.6+ Evidence Users Guide for a complete functional description.	EA	US	\$ 2,587.86
132-33	IN-SW-180015-001-M-8	TriTech	N/A	Inform RMS v4.6+ Evidence and Barcoding - Maintenance 8x5	Maintenance 8x5 - This is the Inform Records Management System (RMS) v4.6+ Evidence and Barcode module, which is an optional add-on module to the RMS v4.6+ system that provides barcode support for Property and Evidence items/inventory. The Evidence module provides the ability to keep track of any piece of evidence a department receives. Agencies can associate evidence to case records, track the location and custody of any piece of evidence, and access associated Incidents. Evidence allows the use a barcode scanner to assign or dispose of items and then upload this information from the handheld barcode reader into the RMS v4.6+ system. Please see the Inform RMS v4.6+ Evidence Users Guide for a complete functional description.	EA	US	\$ 2,117.34
132-33	IN-SW-180029-001-M-24	TriTech	N/A	Inform RMS v4.6+ State Publisher (WI DA eReferral) - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) v4.6+ Case and the States DA-PROTECT system. The Wisconsin e-Referral Publisher exports arrest and incident data, including PDF attachments, from RMS v4.6+ to the States DA-PROTECT system. There is a PROTECT-CCAP Interface provided by the State that then allows for the sharing of case data between the DA offices PROTECT case management system (CMS) and CCAP. This leads to more efficient, accurate, and timely filing of referrals for charges from law enforcement agencies throughout the State of Wisconsin. Participation with the state system is also required. See the Inform RMS v4.6+ Wisconsin Case Users Guide for a complete functional description.	EA	US	\$ 2,376.00
132-33	IN-SW-180029-001-M-8	TriTech	N/A	Inform RMS v4.6+ State Publisher (WI DA eReferral) - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) v4.6+ Case and the States DA-PROTECT system. The Wisconsin e-Referral Publisher exports arrest and incident data, including PDF attachments, from RMS v4.6+ to the States DA-PROTECT system. There is a PROTECT-CCAP Interface provided by the State that then allows for the sharing of case data between the DA offices PROTECT case management system (CMS) and CCAP. This leads to more efficient, accurate, and timely filing of referrals for charges from law enforcement agencies throughout the State of Wisconsin. Participation with the state system is also required. See the Inform RMS v4.6+ Wisconsin Case Users Guide for a complete functional description.	EA	US	\$ 1,944.00
132-33	IN-SW-180030-001-M-24	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Single Agency) - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 2,376.00
132-33	IN-SW-180030-001-M-8	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Single Agency) - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 1,944.00

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**IT-70 Schedule Contract #GS-35F-0006U SIN 132-33**

SIN	Product Code	Manufacturer	Part Number	Product Name	Description	Unit of Issue	Country of Origin	GSA Price
132-33	IN-SW-180031-001-M-24	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Multi-Agency) - Maintenance 24x7	Maintenance 24x7 - This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 9,860.40
132-33	IN-SW-180031-001-M-8	TriTech	N/A	Inform RMS v4.6+ State Publisher (WIJIS Multi-Agency) - Maintenance 8x5	Maintenance 8x5 - This provides the interface between Inform Records Management System (RMS) v4.6+ and the States WIJIS system. An interface to the WIJIS system has been provided since 2007. Wisconsin's criminal justice community has made significant strides in computerizing workflow and eliminating expensive, time-consuming re-keying of data and we are part of that effort with many clients on the WIJIS system. Participation with the state system is also required.	EA	US	\$ 8,067.60
132-33	IN-SW-180032-001-M-24	TriTech	N/A	Inform RMS v4.6+ Barcode Handheld Reader Software formerly RMS Bar Code Handheld Client License - Maintenance 24x7	Maintenance 24x7 - The Inform Records Management System (RMS) v4.6+ Barcode Handheld Client license is the software which enables users to electronically scan barcodes utilizing the AML M5900 Portable Data terminal scanners. The captured scanned information populates data into the RMS v4.6+ Evidence and Barcode module. The Barcode Handheld Client License supports the Evidence barcode functionality as described in our Inform RMS v4.6+ Evidence Users Guide.	EA	US	\$ 341.55
132-33	IN-SW-180032-001-M-8	TriTech	N/A	Inform RMS v4.6+ Barcode Handheld Reader Software formerly RMS Bar Code Handheld Client License - Maintenance 8x5	Maintenance 8x5 - The Inform Records Management System (RMS) v4.6+ Barcode Handheld Client license is the software which enables users to electronically scan barcodes utilizing the AML M5900 Portable Data terminal scanners. The captured scanned information populates data into the RMS v4.6+ Evidence and Barcode module. The Barcode Handheld Client License supports the Evidence barcode functionality as described in our Inform RMS v4.6+ Evidence Users Guide.	EA	US	\$ 279.45
132-33	IN-SW-180033-001-M-24	TriTech	N/A	Inform RMS v4.6+ User - Maintenance 24x7	Maintenance 24x7 - Concurrent user license. Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 24x7, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 314.82
132-33	IN-SW-180033-001-M-8	TriTech	N/A	Inform RMS v4.6+ User - Maintenance 8x5	Maintenance 8x5 - Concurrent user license. Inform Records Management System (RMS) v4.6+ is a client/server application that enables law enforcement agencies to manage vital records. Data entered into RMS v4.6+ is available to other applications in the Public Safety Suite. With RMS v4.6+, an agency's incidents and arrests can be reported directly to the FBI or states crime information center. RMS v4.6+ base package includes System Administration, Case Records (Arrest, Case Management, Evidence/Property, Field Interview, Incident, IBASE Reporting, and Juvenile Custody), Administration/Personnel, Bike Registration, Budget, Citations, Civil, Gun Permits, Imaging, Log, Parking Tickets, Pawn, Towing, Vehicle Impound, and Warrants. Additional modules are available for Intelligence, Equipment Maintenance 8x5, DMV, and Bar Coding. See the Inform RMS v4.6+ users guides for a complete functional description.	EA	US	\$ 257.58
132-33	IN-SW-180034-001-M-24	TriTech	N/A	NCIC/State Message Switch Server Software - Inform RMS/Inform Jail v4.6+ - Maintenance 24x7	Maintenance 24x7 - Server software connects Inform Records Management System (RMS) v4.6+ and Inform Jail v4.6+ to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard . queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform RMS v4.6+. This license fee should be waived if the CAD or Mobile Records Check is being proposed or exists at the customer site.	EA	US	\$ 3,991.68
132-33	IN-SW-180034-001-M-8	TriTech	N/A	NCIC/State Message Switch Server Software - Inform RMS v4.6+/Inform Jail v4.6+ - Maintenance 8x5	Maintenance 8x5 - Server software connects Inform Records Management System (RMS) v4.6+ and Inform Jail v4.6+ to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard . queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform RMS v4.6+. This license fee should be waived if the CAD or Mobile Records Check is being proposed or exists at the customer site.	EA	US	\$ 3,265.92
132-33	IN-SW-190097-001-M-24	TriTech	N/A	Inform CAD API - Customer - Maintenance 24x7	Maintenance 24x7 - Raptor Application Programming Interface (API) for sale to a TriTech customer.	EA	US	\$ 990.00
132-33	IN-SW-190111-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (A - 1-5 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 1,603.80

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<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-33	IN-SW-190112-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (B - 6-20 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 1,782.00
132-33	IN-SW-190113-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (C - 21-40 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 2,079.00
132-33	IN-SW-190114-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (D - 41-100 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 2,376.00
132-33	IN-SW-190115-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (E - 101-250 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 2,673.00
132-33	IN-SW-190116-001	TriTech	N/A	Inform CAD Disaster Recovery System Maintenance (F - 251+ Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each alternate system.	EA	US	\$ 2,970.00
132-33	IN-SW-190117-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (A - 1-5 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 1,603.80
132-33	IN-SW-190118-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (B - 6-20 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 1,782.00
132-33	IN-SW-190119-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (C - 21-40 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 2,079.00
132-33	IN-SW-190120-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (D - 41-100 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 2,376.00
132-33	IN-SW-190121-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (E - 101-250 Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 2,673.00
132-33	IN-SW-190122-001	TriTech	N/A	Inform CAD Test or Training System Maintenance (F - 251+ Users)	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Test or Training system for Inform Computer Aided Dispatch (CAD). The tier of Maintenance 24x7 is based on the number of users on the production system. A separate Maintenance 24x7 item should be selected for each instance of a test or training system.	EA	US	\$ 2,970.00
132-33	IN-SW-190123-001	TriTech	N/A	Inform Mobile Disaster Recovery System Maintenance	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery System for Inform Mobile.	EA	US	\$ 1,881.00
132-33	IN-SW-190124-001	TriTech	N/A	Inform Mobile Test or Training System Maintenance	Maintenance 24x7 - This is the annual Maintenance 24x7 for a Disaster Recovery System for Inform Mobile.	EA	US	\$ 1,881.00
132-33	IN-SW-190125-001	TriTech	N/A	Inform RMS v4.6+ / Jail v4.6+ Disaster Recovery System Maintenance 8x5	Maintenance 8x5 - This is the annual Maintenance 8x5 for a Disaster Recovery System for Inform Records Management System (RMS) v4.6+ or Inform Jail v4.6+.	EA	US	\$ 1,458.00
132-33	IN-SW-190126-001	TriTech	N/A	Inform RMS v4.6+ / Jail v4.6+ Test or Training System Maintenance 8x5	Maintenance 8x5 - This is the annual Maintenance 8x5 for a Test or Training System for Inform Records Management System (RMS) v4.6+ or Inform Jail v4.6+.	EA	US	\$ 1,458.00

**TriTech Software Systems**  
**IT-70 Schedule Contract #GS-35F-0006U SIN 132-50**

<u>SIN</u>	<u>Product Code</u>	<u>Manufacturer</u>	<u>Part Number</u>	<u>Product Name</u>	<u>Description</u>	<u>Unit of Issue</u>	<u>Country of Origin</u>	<u>GSA Price</u>
132-50	N/A	VisionAIR	VSETRN001	Training Onsite	On-site product training TriTech Trainer	EA	US	\$ 1,386.76
132-50	N/A	VisionAIR	VSETRN003	Training Interwise 1/2 Day	Remote training of purchased TriTech product software up to 4 hours.	EA	US	\$ 630.00
132-50	IN-SV-100000-001	TriTech	N/A	Inform 911 Supervisor Training (up to 10 students)	Inform 911 Supervisor Training (up to 10 students)	EA	US	\$ 1,260.00
132-50	IN-SV-100001-001	TriTech	N/A	Inform 911 Refresher Training (Remote)	Remote training. This class is designed to teach current users of Inform 911 about new features that have been added as well as provide training for existing features.	EA	US	\$ 1,080.00
132-50	IN-SV-100003-001	TriTech	N/A	Inform 911 End User Training (up to 10 students)	On Site Training per class. This class will teach users of Inform 911 how to process calls, query call data and general use of the system. This training must be scheduled as part of the installation and at the same time as the installation.	EA	US	\$ 1,080.00
132-50	IN-SV-100007-001	TriTech	N/A	Inform 911 Advanced Support Training (up to 10 students)	On Site Training. This class is designed to train an on site local technician or a customers IT personnel to provide tier 1 support for the Inform 911 system including hardware and software troubleshooting technicians. This class must be scheduled at the same time as the installation.	EA	US	\$ 1,080.00
132-50	IN-SV-100008-001	TriTech	N/A	Inform 911 Administration Remote Training (Call Manager)	This class is designed to teach the local administrator basic programming changes for the call manager, including MAC's (move adds and changes to the phone extensions.	EA	US	\$ 1,080.00
132-50	IN-SV-100029-001	TriTech	N/A	Biometric Interface Remote Training (0.5 days)	This 0.5 day class should be sold if Biometric Interface is Sold.	EA	US	\$ 787.50
132-50	IN-SV-100039-001	TriTech	N/A	Inform Jail v4.6+ Train the Trainer Training (2 days)	This is a Train the Trainer class for Jail v4.6+. Jail Core End User Training is a pre-requisite for this Class. The Class size is limited to ten (10) students. Two training sessions are always provided in order to cover shifts.	EA	US	\$ 2,520.00
132-50	IN-SV-100041-001	TriTech	N/A	Inform Jail v4.6+ Core Advanced End User Training (3 days)	This is a mandatory class for the first time Jail v4.6+ implementations. Each class is 3 days in duration and trains a core group of end users on utilizing the application. The Class size is limited to ten (10) students. Two training sessions are always provided in order to cover shifts. [The Advanced training should be sold for agencies with complex systems, who use multiple modules in the Jail System v4.6+] - Note that either the Basic OR the Advanced Core End User Training should be sold and not both.	EA	US	\$ 3,780.00

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132-50	IN-SV-100042-001	TriTech	N/A	Inform RMS v4.6+ Train the Trainer Training (3 days)	This is an Records Management System (RMS) v4.6+ Train the Trainer Class. This class is 3 days in duration and trains a core group of Trainers. The Class size is limited to ten (10) students. The RMS Core End User Training is a mandatory pre-requisite for this training. All other modules that come with the product will require additional training.	EA	US	\$ 3,780.00
132-50	IN-SV-100048-001	TriTech	N/A	Standard RMS v4.6 + GIS Training for RMS Address Validation and PinMapping (remote up to 4 hours)	This service needs to be added to all Records Management System (RMS) v4.6+ Address Validation and PinMapping line items. This is TriTech implementation services related to this feature. This training is offered remotely.	EA	US	\$ 630.00
132-50	IN-SV-120014-001	TriTech	N/A	GISLink Training Course (2 day on-site)	This service must be sold if GISLink license is sold. One training per Agency is sufficient. This class will allow up to 3 attendees.	EA	US	\$ 2,520.00
132-50	IN-SV-120015-001	TriTech	N/A	Inform CAD User Training Course (Per class - 4-day class up to 10 students)	This class must be sold to all first time CAD implementations, and will not be replaced by Train the Trainer. The maximum class size is 10 students. It is recommended that even for small agencies at least two classes are sold to allow for staff from all shifts to be trained.	EA	US	\$ 5,040.00
132-50	IN-SV-120016-001	TriTech	N/A	Inform CAD Train-The-Trainer Course (Pre-requisite User Training - Per class 3-day class up to 10 students)	After completing the Computer Aided Dispatch (CAD) User Training Course a subset of trainers should attend this class. This class is not training on CAD, but rather organizing lesson plans for teaching the dispatchers on how to use CAD. Class does not replace the CAD User Training.	EA	US	\$ 3,780.00
132-50	IN-SV-120017-001	TriTech	N/A	Inform CAD Follow-up Training Course (Per class - 3-days, up to 10 students)	This Class is appropriate for existing customers. Not recommended for first time implementation projects.	EA	US	\$ 3,780.00
132-50	IN-SV-120018-001	TriTech	N/A	Inform CAD Administration Training Course (Code File management) (3 day class - Per class - at client site up to 10 students)	This class is only for existing customers. The content of this class is covered during Demonstration of License Functionality (DOLF) for first time implementations.	EA	US	\$ 3,780.00

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132-50	IN-SV-120019-001	TriTech	N/A	Inform CAD Supervisor Training (Five days, up to 10 students)	The Computer Aided Dispatch (CAD) Dispatch Supervisor Training class has been designed as a five (5) day class that includes a four (4) day CAD Calltaker/Dispatcher User Training followed by a one (1) day CAD Supervisor training. This class is designed for the Dispatch Supervisors with the goal of preparing them to support the users after Go Live by answering their questions and address post Go Live common problems. This class will include topics such as PowerLine configuration, Premise building and maintenance, Personnel maintenance, Vehicle Manager, and other areas that may require assistance from the Supervisors. This class is recommended only for the supervisors.	EA	US	\$ 6,300.00
132-50	IN-SV-130009-001	TriTech	N/A	Inform FBR v4.6+ Administration Training (A - 1-40 concurrent users)	Mandatory for all Field Based Reporting (FBR) v4.6+ implementations. During this session a subset of the Client staff is trained on the proper configuration of the FBR server and installation of FBR clients. The FBR Administration Training is a one (1) day class and the class size is limited to ten (10) students per class.	EA	US	\$ 1,620.00
132-50	IN-SV-130012-001	TriTech	N/A	Inform FBR v4.6+ Administration Training (B - 41-100 concurrent users)	Mandatory for all Field Based Reporting (FBR) v4.6+ implementations. During this session a subset of the Client staff is trained on the proper configuration of the FBR server and installation of FBR clients. The FBR Administration Training is a Two (2) day class and the class size is limited to ten (10) students per class.	EA	US	\$ 2,160.00
132-50	IN-SV-130013-001	TriTech	N/A	Inform FBR v4.6+ Administration Training (C - 101-250 concurrent users)	Mandatory for all Field Based Reporting (FBR) v4.6+ implementations. During this session a subset of the Client staff is trained on the proper configuration of the FBR server and installation of FBR clients. The FBR Administration Training is a Two (2) day class and the class size is limited to ten (10) students per class.	EA	US	\$ 2,160.00
132-50	IN-SV-130014-001	TriTech	N/A	Inform FBR v4.6+ Administration Training (D - 251-500 concurrent users)	Mandatory for all Field Based Reporting (FBR) v4.6+ implementations. During this session a subset of the Client staff is trained on the proper configuration of the FBR server and installation of FBR clients. The FBR Administration Training is a Four (4) day class and the class size is limited to ten (10) students per class.	EA	US	\$ 5,040.00

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132-50	IN-SV-130016-001	TriTech	N/A	Inform FBR v4.6+ Core End User Train The-Trainer Training (2 days)	This class for the first time Field Based Reporting (FBR) v4.6+ implementations. This class is 2 days in duration and trains the core group of trainers the product and how to train the product. Class size is limited to ten (10) students.	EA	US	\$ 2,520.00
132-50	IN-SV-140009-001	TriTech	N/A	TRITECH.COM IQ 1/2 Day End User Training (Remote)	This is a mandatory class for the first time IQ implementations. This class is 1/2 day (remote) in duration and trains a core group of end users on utilizing IQ application for Search and Notifications. The Class size is limited to 12 students. Class is provided remotely.	EA	US	\$ 630.00
132-50	IN-SV-140010-001	TriTech	N/A	TRITECH.COM IQ 1/2 Day Admin Training (Remote)	This is a mandatory class for the first time IQ implementations. This class is 1 day in duration and trains the Administrator(s) on the configuration and maintenance of the IQ Search and Notifications application. The Class size is limited to 9 students. Class is provided remotely.	EA	US	\$ 630.00
132-50	IN-SV-140013-001	TriTech	N/A	TRITECH.COM IQ ANALYTICS 1 Day Dashboard End User Training (Remote)	This is the required one day of training for TRITECH.COM IQ Analytics Dashboards. This is a mandatory one day, remote training session on the use of Dashboards.	EA	US	\$ 1,260.00
132-50	IN-SV-140014-001	TriTech	N/A	TRITECH.COM IQ ANALYTICS 1/2 Day Reporting End User Training (Remote)	This is the required one half day of training for TRITECH.COM IQ Analytics Reporting. This is a mandatory half day, remote training session on the use of the Reporting tools within Analytics.	EA	US	\$ 630.00
132-50	IN-SV-140018-001	TriTech	N/A	Inform 4 SPECIAL Pricing TRITECH.COM IQ 1/2 Day End User Training (Remote)	Included in the Inform 4 Special Pricing for Services and Training. Training will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-50	IN-SV-140019-001	TriTech	N/A	Inform 4 Special Pricing TRITECH.COM IQ 1/2 Day Admin Training (Remote)	Included in the Inform 4 Special Pricing for Services and Training. Training will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-50	IN-SV-140021-001	TriTech	N/A	Inform 4 Special Pricing TRITECH.COM IQ Analytics 1 Day of Dashboard End User Training (Remote)	Included in the Inform 4 Special Pricing for Services and Training. Training will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-50	IN-SV-140022-001	TriTech	N/A	Inform 4 Special Pricing TRITECH.COM IQ Analytics 1/2 Day of Reporting End User Training (Remote)	Included in the Inform 4 Special Pricing for Services and Training. Training will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50

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132-50	IN-SV-150008-001	TriTech	N/A	Inform Jail v4.6+ DOLF (A - 1-10 Users)	This is a mandatory service for the first time Jail v4.6+ implementations. This session is up to 3 days in duration and trains the Jail Administrator(s) on the configuration and maintenance of the Jail application and includes a hands on configuration of the System at the Customer site. The meeting size is limited to 9 attendees.	EA	US	\$ 3,780.00
132-50	IN-SV-150009-001	TriTech	N/A	Inform Jail v4.6+ DOLF (B - 11-20 Users)	This is a mandatory service for the first time Jail v4.6+ implementations. This session is 2-3 days in duration and trains the Jail Administrator(s) on the configuration and maintenance of the Jail application and includes a hands on configuration of the System at the Customer site. The meeting size is limited to 9 attendees.	EA	US	\$ 5,040.00
132-50	IN-SV-150010-001	TriTech	N/A	Inform Jail v4.6+ DOLF (C - 21-40 Users)	This is a mandatory service for the first time Jail v4.6+ implementations. This session is 3-4 days in duration and trains the Jail Administrator(s) on the configuration and maintenance of the Jail application and includes a hands on configuration of the System at the Customer site. The meeting size is limited to 9 attendees.	EA	US	\$ 5,670.00
132-50	IN-SV-150011-001	TriTech	N/A	Inform Jail v4.6+ DOLF (D - 41-100 Users)	This is a mandatory service for the first time Jail v4.6+ implementations. This session is 4-6 days in duration and trains the Jail Administrator(s) on the configuration and maintenance of the Jail application and includes a hands on configuration of the System at the Customer site. The meeting size is limited to 9 attendees.	EA	US	\$ 5,670.00
132-50	IN-SV-150012-001	TriTech	N/A	Inform Jail v4.6+ DOLF (E - 100+ Users)	This is a mandatory service for the first time Jail v4.6+ implementations. This session is 4-6 days in duration and trains the Jail Administrator(s) on the configuration and maintenance of the Jail application and includes a hands on configuration of the System at the Customer site. The meeting size is limited to 9 attendees.	EA	US	\$ 6,615.00
132-50	IN-SV-150013-001	TriTech	N/A	Inform Jail v4.6+ Core Basic End User Training (2 days)	This is a mandatory class for the first time Jail v4.6+ implementations. Each class is 2 days in duration and trains a core group of end users on utilizing the application. The Class size is limited to ten (10) students. Two training sessions are always provided in order to cover shifts.	EA	US	\$ 2,520.00
132-50	IN-SV-170014-001	TriTech	N/A	Inform Mobile Train-The-Trainer (Per class - 1-day up to 8 students) 1 Day	This is a mandatory class for the first time Mobile implementations. This class is 4-6 hours in duration and trains a core group of Trainers on utilizing this application to train the field users. The Class size is limited to 8 students. One Class per Agency (Law, Fire/EMS) is recommended.	EA	US	\$ 1,620.00

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132-50	IN-SV-170015-001	TriTech	N/A	Inform Mobile Administration Training Course (Per class - 1-day up to 3 students)	This is a mandatory class for the first time Mobile implementations. This class is 4-6 hours in duration and trains the Mobile Administrators on administration and maintenance of Mobile. The Class size is limited to 2 students.	EA	US	\$ 1,620.00
132-50	IN-SV-180010-001	TriTech	N/A	Inform RMS v4.6+ DOLF (A - 1-10 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. . During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is up to 3 days in duration and attendees must be limited to 9.	EA	US	\$ 5,670.00
132-50	IN-SV-180011-001	TriTech	N/A	Inform RMS v4.6+ DOLF (B - 11-20 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is up to 3 days in duration and attendees must be limited to 9.	EA	US	\$ 5,670.00
132-50	IN-SV-180012-001	TriTech	N/A	Inform RMS v4.6+ DOLF (C - 21-40 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is up to 3 days in duration and attendees must be limited to 9.	EA	US	\$ 5,670.00
132-50	IN-SV-180013-001	TriTech	N/A	Inform RMS v4.6+ DOLF (D - 41-100 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is 3 days in duration and attendees must be limited to 9.	EA	US	\$ 5,670.00

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132-50	IN-SV-180014-001	TriTech	N/A	Inform RMS v4.6+ DOLF (E - 101-250 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is 3-4 days in duration and attendees must be limited to 9.	EA	US	\$ 6,615.00
132-50	IN-SV-180015-001	TriTech	N/A	Inform RMS v4.6+ DOLF (F - 251-500 Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is 4-5 days in duration and attendees must be limited to 9.	EA	US	\$ 7,560.00
132-50	IN-SV-180016-001	TriTech	N/A	Inform RMS v4.6+ DOLF (G - 501+ Users)	This is a mandatory sessions for all Records Management System (RMS) v4.6+ Demonstration of License Functionality (DOLF) implementations. During this session a subset of the Client staff is trained on the entry of Client specific information such as code files, unit identification, reporting area definitions, etc. Session is 4-7 days in duration and attendees must be limited to 9.	EA	US	\$ 7,560.00
132-50	IN-SV-180019-001	TriTech	N/A	Inform RMS v4.6+ Core End User Training (3 days)	This is a mandatory class for the first time Records Management System (RMS) v4.6+ implementations. This class is 3 days in duration and trains a core group of end users on utilizing the application. The Class size is limited to ten (10) students. The RMS Core End User Training ONLY includes Incident, Arrest, Custody, Impound, Expungement, Juvenile, Field Interview and Property. All other modules that come with the product will require additional training.	EA	US	\$ 3,780.00
132-50	IN-SV-180020-001	TriTech	N/A	Inform RMS v4.6+ Barcode & Evidence Training (2 days)	This 2 day class should be sold if Records Management System (RMS) v4.6+ Barcode and Evidence modules are sold to the customer. The class size is limited to ten (10) students.	EA	US	\$ 2,160.00
132-50	IN-SV-190007-001	TriTech	N/A	Inform Weekend Training - per day	If weekend training is desired, the daily rate of training is increased by 50% for each weekend training item.	EA	US	\$ 236.25

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132-50	IN-SV-190008-001	TriTech	N/A	Inform RMS v4.6+ Traffic Accidents Training (1 day)	This 1 day class should be sold if the Records Management System (RMS) v4.6+ Traffic Accident module is sold to the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,620.00
132-50	IN-SV-190009-001	TriTech	N/A	Inform CAD and Mobile System Administration Training Course (Per student - 4-5 days at TriTech)	This class is for the Client's IT staff who are responsible for the maintenance of the back end of the CAD and Mobile systems. This class is only offered at TriTech and should be limited to the System Administration staff for the customer. The class is offered on a quarterly basis and is 4-5 days.	EA	US	\$ 1,305.00
132-50	IN-SV-190010-001	TriTech	N/A	Inform Report Writing Training (3 days)	This 3 day Inform Reporting Writing Training optional class should be sold if the Report Writing module is sold to the customer. The class size is limited to ten (10) students.	EA	US	\$ 3,780.00
132-50	IN-SV-190012-001	TriTech	N/A	Inform RMS v4.6+ Equipment Maintenance Training (2 day)	This 2 day Inform Records Management System (RMS) v4.6+ optional class should be sold only if desired by the customer. The class size is limited to 12 students.	EA	US	\$ 2,160.00
132-50	IN-SV-190013-001	TriTech	N/A	Inform CAD API Training (per participant - 4 day - At TriTech Only - Requires API License)	This Class is mandatory if the Computer Aided Dispatch (CAD) Application Programming Interface (API) license is sold to the client. This is a programming class and is held only once a year at TriTech.	EA	US	\$ 2,250.00
132-50	IN-SV-190014-001	TriTech	N/A	Additional Training Day (Inform RMS, Jail, or FBR) v4.6+	If additional training days are required by the customer. For Inform Records Management System (RMS) v4.6+, Jail & Field Based Reporting (FBR) v4.6+	EA	US	\$ 1,620.00
132-50	IN-SV-190080-001	TriTech	N/A	Inform RMS v4.6+ Intelligence Training	This 1 day class should be sold if the Intelligence module is sold to the customer. The class size is limited to ten (10) students. Inform Records Management System (RMS) v4.6+.	EA	US	\$ 1,620.00
132-50	IN-SV-190081-001	TriTech	N/A	Inform RMS v4.6+ Citation End User Training (1 day)	This 1 day class should be sold if the Inform Records Management System (RMS) v4.6+ Citation module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190082-001	TriTech	N/A	Inform RMS v4.6+ Imaging End User Training (0.5 days)	This 0.5 day class should be sold if the Inform Records Management System (RMS) v4.6+ Imaging module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 787.50

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132-50	IN-SV-190083-001	TriTech	N/A	Inform RMS v4.6+ Warrants End User Training (1 day)	This 1 day class should be sold if the Inform Records Management System (RMS) v4.6+ Warrants module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190084-001	TriTech	N/A	Inform RMS v4.6+ Civil End User Training (1 day)	This 1 day class should be sold if the Inform RMS Civil v4.6+ module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190085-001	TriTech	N/A	Inform RMS v4.6+ Admin & Personnel End User Training (2 day)	This 2 day class should be sold if the Inform RMS v4.6+ Admin & Personnel module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 2,520.00
132-50	IN-SV-190086-001	TriTech	N/A	Inform RMS v4.6+ Pawn End User Training (1 day)	This 1 day class should be sold if the Pawn End module will be used by the customer. The class size is limited to ten (10) students. v4.6+	EA	US	\$ 1,260.00
132-50	IN-SV-190087-001	TriTech	N/A	Inform RMS v4.6+ Gun Permit End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Gun Permit module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190088-001	TriTech	N/A	Inform RMS v4.6+ Parking Tickets End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Citation module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190089-001	TriTech	N/A	Inform RMS v4.6+ Bike End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Bike End module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190090-001	TriTech	N/A	Inform RMS v4.6+ Towing/Impound End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Towing/Impound module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190091-001	TriTech	N/A	Inform RMS v4.6+ Budget End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Budget End module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00
132-50	IN-SV-190092-001	TriTech	N/A	Inform RMS v4.6+ Case Management End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Case Management module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00

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132-50	IN-SV-190093-001	TriTech	N/A	Inform RMS v4.6+ Base Evidence (no barcode) End User Training (1 day)	This 1 day class should be sold if the Inform RMS v4.6+ Base Evidence (no bar-coding) module will be used by the customer. The class size is limited to ten (10) students.	EA	US	\$ 1,260.00

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132-51	IN-IS-000001-001	TriTech	N/A	Inform CAD Integrated Solution Services	Custom Integration Services related to Inform Computer Aided Dispatch (CAD) custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-IS-000001-031	TriTech	N/A	Inform RMS v4.6+ Integrated Solution Services	Custom Integration Services related to Inform Records Management System (RMS) v4.6+ custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-IS-000001-051	TriTech	N/A	Inform Jail v4.6+ Integrated Solution Services	Custom Integration Services related to Inform Jail v4.6+ custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-IS-000001-056	TriTech	N/A	Inform v4.6+ FBR Integrated Solution	Custom Integration Services related to Inform Field Base Reporting (FBR) v4.6+ custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-IS-000001-061	TriTech	N/A	Inform 911 Integrated Solution	Custom Integration Services related to Inform 911 custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-IS-000001-062	TriTech	N/A	Inform Mobile Integrated Solution	Custom Integration Services related to Inform Mobile custom interfaces or product modifications not included in the firm fixed price will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100005-001	TriTech	N/A	Inform 911 Data Conversion Services - Historical Calls	Conversion services for historical calls for Inform 911 Data. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100006-001	TriTech	N/A	Inform 911 COALI Database Conversion	Conversion services for data provided from the Telco database into the COALI format for Inform 911.	EA	US	\$ 2,700.00
132-51	IN-SV-100010-001	TriTech	N/A	CPE Back room Installation and Testing (Small Implementation up to 4 positions)	Installation of racks, patch panels and required cabling for the backroom. Installation of servers, software, and databases for Inform 911 system. Single backroom with no redundancy.	EA	US	\$ 21,600.00
132-51	IN-SV-100011-001	TriTech	N/A	CPE Back room Installation and Testing (Medium Implementation 5-9 positions)	Installation of racks, patch panels and required cabling for the backroom. Installation of servers, software, and databases for Inform 911 system. Single backroom with no redundancy.	EA	US	\$ 21,600.00
132-51	IN-SV-100012-001	TriTech	N/A	CPE Back room Installation and Testing (Large Implementation 10-20)	Installation of racks, patch panels and required cabling for the backroom. Installation of servers, software, and databases for Inform 911 system. Single backroom with no redundancy.	EA	US	\$ 25,920.00
132-51	IN-SV-100014-001	TriTech	N/A	Local ALI Installation and Testing	Installation and configuration of the COALI server- this include the automated processing scripts and testing of the script and data. For Inform 911 system.	EA	US	\$ 2,160.00
132-51	IN-SV-100015-001	TriTech	N/A	911 Calltaker Position Setup and Testing (per workstation)	Setup and configuration of the inform 911 product on the local computer. This includes wiring of the position and testing. Full position including wiring and configuration.	EA	US	\$ 1,620.00
132-51	IN-SV-100016-001	TriTech	N/A	AVAYA Programming Services (Single Site up to 9 positions) for Inform 911 system	Installation and programming of the Avaya call manager- this includes call detail discovery and programming, for Inform 911 system .	EA	US	\$ 15,300.00

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132-51	IN-SV-100024-001	TriTech	N/A	Arcserve Installation and Configuration for Inform system	Arcserve installation and configuration for Failover to Remote Disaster Recovery Server - services provided remotely during normal business hours Monday through Friday, for Inform system.	EA	US	\$ 900.00
132-51	IN-SV-100028-001	TriTech	N/A	Inform RMS v4.6+ Interface Server Remote Installation	This is the service for rehosting interfaces, for each interface being rehosted for Inform Records Management System (RMS) v4.6+ installation.	EA	US	\$ 787.50
132-51	IN-SV-100030-001	TriTech	N/A	Inform Jail v4.6+ Interface Server Remote Installation	This is the service for rehosting interfaces, for each interface being rehosted for Inform Jail v4.6+.	EA	US	\$ 787.50
132-51	IN-SV-100031-001	TriTech	N/A	Inform CAD Custom Project Services	Consulting services for custom work for the entire server environment for Inform Computer Aided Dispatch (CAD), where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100032-001	TriTech	N/A	Inform Mobile Custom Project Services	Consulting services for custom work for the entire server environment for Inform Mobile, where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100033-001	TriTech	N/A	Inform 911 Custom Project Services	Consulting services for custom work for the entire server environment for Inform 911, where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100034-001	TriTech	N/A	Inform RMS v4.6+ Custom Project Services	Consulting services for custom services for the entire server environment for Inform Records Management System (RMS) v4.6+, where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100035-001	TriTech	N/A	Inform FBR v4.6+ Custom Project Services	Consulting services for custom services for the entire server environment for Inform Field Based Reporting (FBR) v4.6+ where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100037-001	TriTech	N/A	Inform Jail v4.6+ Custom Project Services	Consulting services for custom services for the entire server environment for Inform Jail v4.6+, where there is not an existing service available to choose. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-100040-001	TriTech	N/A	Onsite Go Live Support Services for RMS v4.6+ (1 person, 4 days, single shift)	This Go Live support is for 4 days of onsite support by one person, covering a single 8 hour shift. If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations of Inform Records Management System (RMS) v4.6+	EA	US	\$ 5,670.00
132-51	IN-SV-100049-001	TriTech	N/A	Remote Implementation Services for RMS v4.6+ Address Validation and PinMapping	This service needs to be added to all Records Management System (RMS) v4.6+ Address Validation and PinMapping line items. This is TriTech implementation services related to this feature. This training is offered remotely.	EA	US	\$ 1,620.00

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132-51	IN-SV-100050-001	TriTech	N/A	Relay Server Install and Configuration Services (Inform CAD)	Install and configuration services for the Inform Relay Server. The Inform Relay Server provides the ability to place the Inform Mobile and VisiNet Browser servers within the Inform Computer Aided Dispatch (CAD) network, improving the level of security without the need to open access to the internet or maintain firewall rules for every Inform Mobile Client/VisiNet Browser User or other external user.	EA	US	\$ 787.50
132-51	IN-SV-100051-001	TriTech	N/A	Inform CAD File Attachments Installation and Configuration - Add On	These are the services to install and configure file attachments in Inform Computer Aided Dispatch (CAD) if the module is added after initial deployment. There is no charge for the license, only these services.	EA	US	\$ 1,800.00
132-51	IN-SV-100052-001	TriTech	N/A	Inform CAD Quickest Path Recommendations Installation and Configuration - Add On	These are the services to install and configure Quickest Path recommendations in Inform Computer Aided Dispatch (CAD) if the module is added after initial deployment. There is no charge for the license, only these services.	EA	US	\$ 1,350.00
132-51	IN-SV-100053-001	TriTech	N/A	Inform CAD Geofile Cross Reference (Point in Polygon) Installation and Configuration - Add On	These are the services to install and configure the Point in Polygon capability in Inform Computer Aided Dispatch (CAD) if the module is added after initial deployment. There is no charge for the license, only these services.	EA	US	\$ 1,080.00
132-51	IN-SV-120001-001	TriTech	N/A	Inform CAD System Orientation/Analysis (A - 1-5 Positions)	This service must be purchased for all first time Inform Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 3 days, and the outcome is defining the customer's configuration options for Inform CAD.	EA	US	\$ 6,750.00
132-51	IN-SV-120002-001	TriTech	N/A	Inform CAD System Orientation/Analysis (B - 6-20 Positions)	This service must be purchased for all first time Inform Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 4 days, and the outcome is defining the customer's configuration options for Inform CAD.	EA	US	\$ 11,250.00
132-51	IN-SV-120003-001	TriTech	N/A	Inform CAD System Orientation/Analysis (C - 21-40 Positions)	This service must be purchased for all first time Inform Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 4 days, and the outcome is defining the customer's configuration options for Inform CAD. This visit will include observation of the dispatch operations. A report will be generated based on this visit.	EA	US	\$ 18,900.00
132-51	IN-SV-120004-001	TriTech	N/A	Inform CAD System Orientation/Analysis (D - 41-100 Positions)	This service must be purchased for all first time Inform Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 4 days, and the outcome is defining the customer's configuration options for Inform CAD. This visit will include observation of the dispatch operations. A report will be generated based on this visit.	EA	US	\$ 22,050.00
132-51	IN-SV-120005-001	TriTech	N/A	Inform CAD System Orientation/Analysis (E - 101-250 Positions)	This service must be purchased for all first time Inform Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 8 days (possibly in two consecutive weeks), and the outcome is defining the customer's configuration options for Inform CAD. For multi agency customers this will include breakout sessions for each of the agencies (Law, Fire, EMS). This visit will include observation of the dispatch operations. A report will be generated based on this visit.	EA	US	\$ 28,350.00

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132-51	IN-SV-120006-001	TriTech	N/A	Inform CAD System Orientation/Analysis (F - 251+ Positions)	This service must be purchased for all first time Computer Aided Dispatch (CAD) implementations. This line item includes one site visit to the customer site for up to 8 days (possibly in two consecutive weeks), and the outcome is defining the customer's configuration options for Computer Aided Dispatch (CAD). For multi agency customers this will include breakout sessions for each of the agencies (Law, Fire, EMS). This visit will include observation of the dispatch operations. A report will be generated based on this visit.	EA	US	\$ 40,500.00
132-51	IN-SV-120007-001	TriTech	N/A	Inform CAD System Configuration & DOLF (A - per DOLF Session, 1-5 Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Inform Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF). During this 3 day visit, Inform CAD will be demonstrated with the Customer configurations, data and maps and the configurations will be validated.	EA	US	\$ 16,200.00
132-51	IN-SV-120008-001	TriTech	N/A	Inform CAD System Configuration & DOLF (B - per DOLF Session, 6-20 Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF). During this 4 day visit, Computer Aided Dispatch (CAD) will be demonstrated with the Customer configurations, data and maps and the configurations will be validated.	EA	US	\$ 22,500.00
132-51	IN-SV-120009-001	TriTech	N/A	Inform CAD System Configuration & DOLF (C - per DOLF Session, 21-40 Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Inform Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF). During this 4 day visit, CAD will be demonstrated with the Customer configurations, data and maps and the configurations will be validated. Following DOLF a Demonstration of License Functionality (DOLF) report will be generated.	EA	US	\$ 44,100.00
132-51	IN-SV-120010-001	TriTech	N/A	Inform CAD System Configuration & DOLF (D - per DOLF Session, 41-100 Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF). During this 4 day visit, CAD will be demonstrated with the Customer configurations, data and maps and the configurations will be validated. Following DOLF a Demonstration of License Functionality (DOLF) report will be generated. DOLF will be followed by another site 3 day visit to discuss response plans, and more in depth review of certain configurations.	EA	US	\$ 50,400.00
132-51	IN-SV-120011-001	TriTech	N/A	Inform CAD System Configuration & DOLF (E - per DOLF Session, 101-250 Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF) for this tier may be up to 8 days in two consecutive weeks with break out sessions for each agency. During DOLF, CAD will be demonstrated with the Customer configurations, data and maps and the configurations will be validated. Following DOLF a DOLF report will be generated. Demonstration of License Functionality (DOLF) will be followed by another site 3 day visit to discuss response plans, and more in depth review of certain configurations.	EA	US	\$ 63,000.00

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132-51	IN-SV-120012-001	TriTech	N/A	Inform CAD System Configuration & DOLF (F - per DOLF Session, 250+ Positions)	Based on the information gathered during the System Orientation, TriTech Business Analyst configures the Computer Aided Dispatch (CAD) system for Demonstration of License Functionality (DOLF) for this tier may be up to 8 days in two consecutive weeks with break out sessions for each agency. During DOLF, CAD will be demonstrated with the Customer configurations, data and maps and the configurations will be validated. Following DOLF a Demonstration of License Functionality (DOLF) report will be generated. DOLF will be followed by another site 3 day visit to discuss response plans, and more in depth review of certain configurations.	EA	US	\$ 76,500.00
132-51	IN-SV-120013-001	TriTech	N/A	Inform CAD Business Analysis and Consultation Services	This line item must be purchased for all first time Computer Aided Dispatch (CAD) implementations, and will be quoted based on the complexity of the system and the anticipated duration of the project. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-120020-001	TriTech	N/A	Inform CAD Unit Swap Server Configuration	Must be purchased for each instance of Inform Computer Aided Dispatch (CAD) Unit Swap in each of the environment, if Unit Swap is purchased. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 787.50
132-51	IN-SV-120021-001	TriTech	N/A	Inform CAD Position Configuration (up to 5 workstations)	This service should only be purchased for up to 5 Inform Computer Aided Dispatch (CAD) workstations. Do not purchase this for all workstations. The Customer will complete the installation for the balance of the workstations.	EA	US	\$ 787.50
132-51	IN-SV-120022-001	TriTech	N/A	Inform CAD WebServices Server Rehost	This service is required if the WebServices Server is being rehosted. Typically required when a Computer Aided Dispatch (CAD) server is being replaced in a Tech refresh project. Work is performed during normal TriTech Business hours (Pacific Time) (existing customer)	EA	US	\$ 1,575.00
132-51	IN-SV-120023-001	TriTech	N/A	Inform CAD Test/Training Server Rehost	This service is required for each Test, or Training Computer Aided Dispatch (CAD) server being rehosted. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120024-001	TriTech	N/A	Inform CAD Test/Training Server Configuration	This service is required for the first time installation/configuration of a Test or Training Computer Aided Dispatch (CAD) server, for new or existing clients. One installation is required per server. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120025-001	TriTech	N/A	Inform CAD Reporting Server Configuration	This service is required for the first time installation/configuration of a Reporting Computer Aided Dispatch (CAD) server, for new or existing clients. One installation is required per server. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 1,890.00
132-51	IN-SV-120026-001	TriTech	N/A	Inform CAD Hot Standby Server Configuration (and failover testing)	This service is required for the first time installation/configuration of a Hot Standby Computer Aided Dispatch (CAD) server for new or existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00

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132-51	IN-SV-120027-001	TriTech	N/A	Inform CAD Disaster/Hot Standby Server Rehost (and failover testing)	This service is required for the rehost of a Hot Standby Computer Aided Dispatch (CAD) server, or a Disaster Recovery (DR) CAD server for existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120028-001	TriTech	N/A	Inform CAD Disaster Recovery Server Configuration	This service is required for the first time installation/configuration of a Disaster Recovery (DR) CAD server for new or existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120029-001	TriTech	N/A	Inform CAD Database Server Rehost	This service is required for the rehost of the Production Computer Aided Dispatch (CAD) server for existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120030-001	TriTech	N/A	Inform CAD Communications Service Server Rehost	This service is required for the rehost of the Inform Computer Aided Dispatch (CAD) Communication Services server for existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 1,890.00
132-51	IN-SV-120031-001	TriTech	N/A	Inform CAD Citrix Server Rehost	This service is required for the rehost of each of the Inform Computer Aided Dispatch (CAD) Citrix servers for existing clients. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120032-001	TriTech	N/A	Inform CAD Citrix Server Configuration (per Citrix Server)	This service is required for the first time configuration of each of the Citrix servers for new or existing clients. For the number of workstations supported by each Citrix server refer to the System Planning Guide. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 2,520.00
132-51	IN-SV-120033-001	TriTech	N/A	Inform CAD Archive Server Rehost	This service is required for the rehost of each of the Inform Computer Aided Dispatch (CAD) Archive and Reporting servers for existing clients. In addition to this service, Database Administrator (DBA) services for reinstalling Replication must be purchased for each instance of Archive and Reporting Server. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 1,890.00
132-51	IN-SV-120034-001	TriTech	N/A	Inform CAD Archive Server Configuration	This service is required for the first time installation/configuration of an Inform Computer Aided Dispatch (CAD) Archive and Reporting CAD server, for new or existing clients. One installation is required per server. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 1,890.00
132-51	IN-SV-120035-001	TriTech	N/A	Base Inform CAD Server Configuration (Includes installation of the Database server, Web server, and Comm server)	This service is required for the first time installation/configuration of the Inform Computer Aided Dispatch (CAD) server and business servers for first time implementations. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 3,150.00
132-51	IN-SV-120036-001	TriTech	N/A	Inform CAD Auto Dispatch Server Configuration	Service required for each instance of Inform Computer Aided Dispatch (CAD) Auto Dispatch.	EA	US	\$ 787.50
132-51	IN-SV-120037-001	TriTech	N/A	Standard Inform CAD Map Refresh (TeleAtlas Data)	This service is only applicable to existing customers, and only if the Geographic Information System (GIS) source data is TeleAtlas. If the Customer also has Mobile, the service for Mobile map refresh must also be included as a line item.	EA	US	\$ 6,300.00

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132-51	IN-SV-120038-001	TriTech	N/A	Standard Inform CAD Map Conversion Services (TeleAtlas Data)	This service is required for all first time Computer Aided Dispatch (CAD) implementations only if the Geographic Information System (GIS) source data is TeleAtlas. If the Customer also is purchasing Mobile, the service for Mobile map optimization must also be included as a line item.	EA	US	\$ 12,600.00
132-51	IN-SV-120039-001	TriTech	N/A	Custom Inform CAD Mapping Conversion Services (Client supplied data)	This service is required for all first time Inform Computer Aided Dispatch (CAD) implementations if the Geographic Information System (GIS) source data is NOT TeleAtlas. If the Customer also is purchasing Mobile, the service for Mobile map optimization must also be included as a line item.	EA	US	\$ 18,112.50
132-51	IN-SV-120040-001	TriTech	N/A	Custom Inform CAD Map Refresh (Client supplied data)	This service is only applicable to existing customers. A custom Map refresh is required if the Geographic Information System (GIS) source data is NOT TeleAtlas. If the Customer also has Mobile, the service for Mobile map refresh must also be included as a line item.	EA	US	\$ 9,450.00
132-51	IN-SV-120042-001	TriTech	N/A	Inform CAD Data Conversion Services (Caution Notes, Premises and Historical Data Conversion). This includes up to 2 years (8 quarters) of historical data. Over 2 years will need custom quote.	Computer Aided Dispatch (CAD) Data Conversion is optional, and should be purchased only if desired by the customer or required by the Request for Proposals (RFP). This price is for Caution Notes, Premises and Historical Data Conversion for up to 2 years of historical data, from one or multiple sources.	EA	US	\$ 36,000.00
132-51	IN-SV-120043-001	TriTech	N/A	Inform CAD Data Conversion Services (Caution Notes and Premises only)	Computer Aided Dispatch (CAD) Data Conversion is optional, and should be purchased only if desired by the customer or required by the Request for Proposals (RFP). This price is only for Caution Notes and Premises Data Conversion for up to 2 years of historical data, from one or multiple sources.	EA	US	\$ 13,500.00
132-51	IN-SV-120044-001	TriTech	N/A	Disaster Recovery Interface Configuration: Inform CAD to TriTech System Incident Data Transfer Interface	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment. This interface is for transferring incident information into a TriTech Records Management System (RMS), Electronic Patient Care Reporting (ePCR), Billing or other TriTech system from Inform Computer Aided Dispatch (CAD). The license fee is waived for integration between TriTech products.	EA	US	\$ 2,160.00
132-51	IN-SV-120045-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Pictometry Integration (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment. Please note that Pictometry is not supported in a Citrix environment. This license enables the integration between the Inform Computer Aided Dispatch (CAD) Map and the Pictometry application.	EA	US	\$ 787.50

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132-51	IN-SV-120046-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Alpha Numeric Paging Interface (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment. Provides a standard tool for transmitting alpha numeric and/or numeric pages to certain devices. Configuration services are required to install and activate this module. System will support multiple paging vendors simultaneously.	EA	US	\$ 1,440.00
132-51	IN-SV-120047-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard ANI/ALI Interface (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment. Standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident. (Automated Number Information/Automated Location Information (ANI/ALI)	EA	US	\$ 1,440.00
132-51	IN-SV-120048-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Fire RMS to Inform CAD Hydrant Data Transfer Interface (One-way flow)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment. Synchronizes hydrant data from the Fire Records Management System (RMS) system to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for selected vendors. Interface currently only supports the FDM and SunPro/BioKey/Aether/Zoll products.	EA	US	\$ 2,160.00
132-51	IN-SV-120049-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard RMS to Inform CAD Personnel Data Transfer Interface (One-way flow)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. A license to the interface must have been purchased in the production environment Synchronizes personnel information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard only for FDM, SunPro/BioKey/Aether/Zoll, and Orion.	EA	US	\$ 2,160.00
132-51	IN-SV-120050-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard RMS to Inform CAD Premise Data Transfer Interface (One-way flow)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Synchronizes Premise file information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for FDM, SunPro/BioKey/Aether/Zoll, and High Plains.	EA	US	\$ 2,160.00
132-51	IN-SV-120051-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Station Alert Interface (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Interface automatically alerts stations when units are dispatched. Vendors supported are: Locution, Zetron, WestNet, Orbacom, Motorola MosCAD, and ClassOne.	EA	US	\$ 2,160.00

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132-51	IN-SV-120052-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Station Printing (Rip and Run) Interface (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Inform Computer Aided Dispatch (CAD) interface will automatically print out incident information in the station when units are dispatched.	EA	US	\$ 2,160.00
132-51	IN-SV-120053-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Medusa ePCR Interface (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Standard interface to the Medusa Electronic Patient Care Reporting (ePCR) system.	EA	US	\$ 2,160.00
132-51	IN-SV-120054-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD to Inform CAD Basic Interface (single side)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	\$ 5,040.00
132-51	IN-SV-120055-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD OuterLink Flight Following Integration	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Interface with OuterLink Flight Following system. This price offers existing functionality without modifications.	EA	US	\$ 787.50
132-51	IN-SV-120056-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Station Alert/Printing (Rip and Run) Interface for Inform CAD	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Interface automatically alerts stations when units are dispatched. This interface will also print (optionally configured in the station alerting vendor's system) the incident information at the time of alert. Vendors supported are Zetron and Locution (the single interface does both alerting and printing).	EA	US	\$ 2,160.00
132-51	IN-SV-120057-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD to 3rd Party CAD Advanced Interface	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Provides advanced Computer Aided Dispatch (CAD) to CAD functionality including unit position updates using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 5,040.00
132-51	IN-SV-120058-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Deccan Commit (MUM) Integration (Inform CAD)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Provides integration between Inform Computer Aided Dispatch (CAD) and the Live Move Up Module (MUM) product from Deccan. The interface allows user to commit recommended move-ups in Inform CAD using the Commit feature in MUM. Live MUM must be purchased separately. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50

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132-51	IN-SV-120059-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD to External System Incident Data Transfer Interface	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. This interface is generally for transferring incident information into a 3rd party Police Records Management System (RMS), Fire RMS or Electronic Patient Care Reporting(ePCR) system. It is only considered standard for these selected vendors: BioKey Fire RMS, SunPro Fire RMS, FDM Fire RMS, Spillman, VersaTerm Police RMS, MASI Police RMS, Abbey Group, SafetyPad/Open Systems EPCR, 24-7/Ninety Degrees Fire RMS, FireHouse Fire RMS, RoamIT EPCR, Denali RMS, HighPlains Fire RMS, Linc/SQL, ETI, and Tiburon Police RMS.	EA	US	\$ 2,160.00
132-51	IN-SV-120060-001	TriTech	N/A	Disaster Recovery Interface Configuration: Inform CAD Standard Push to Talk Interface (Motorola Gold Elite and MACOM only)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. When the transmit button is pressed on a radio device (hand-held or mobile), the data associated with the source of the radio transmission (i.e., unit radio ID, radio channel, etc.) is sent from the radio vendor to the Push to Talk (PTT) interface. The interface will attempt to match the radio ID with a unit/vehicle in the Inform Computer Aided Dispatch (CAD) system and if a match is found, will send a PTT information packet to the Inform CAD workstations displaying the PTT marquee. The PTT Interface also provides emergency notification to dispatchers when the radios button is pressed.	EA	US	\$ 2,160.00
132-51	IN-SV-120061-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD to 3rd Party CAD Basic Interface	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. Offers packaged Computer Aided Dispatch (CAD) to CAD functionality using the TriTech API. See engineering consultation services for 3rd party vendor.	EA	US	\$ 3,780.00
132-51	IN-SV-120062-001	TriTech	N/A	Disaster Recovery Interface Configuration: Standard Inform CAD to Inform CAD Advanced Interface (single side)	These are the services to deploy a Disaster Recovery (DR) instance of the interface. Without these services, the interface will not be available in the DR environment. There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	\$ 5,040.00
132-51	IN-SV-120064-001	TriTech	N/A	Disaster Recovery Configuration Service: Inform CAD Unit Swap	These are the services to deploy a Disaster Recovery (DR) instance of the Unit Swap service. Must be purchased for each instance of Unit Swap in each of the environment, if Unit Swap is purchased. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 787.50
132-51	IN-SV-120065-001	TriTech	N/A	Disaster Recovery Configuration Service: Inform CAD Auto Dispatch	These are the services to deploy a Disaster Recovery (DR) instance of the Auto Dispatch service. Must be purchased for each instance of Auto Dispatch in each of the environment, if Auto Dispatch is purchased. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 787.50

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132-51	IN-SV-120066-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD to TriTech System Incident Data Transfer Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. This interface is for transferring incident information into a TriTech Records Management System (RMS), Electronic Patient Care Reporting (ePCR), Billing or other TriTech system from Inform Computer Aided Dispatch (CAD). The license fee is waived for integration between TriTech products.	EA	US	\$ 2,160.00
132-51	IN-SV-120067-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Pictometry Integration	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. Please note that Pictometry is not supported in a Citrix environment. This license enables the integration between the Inform Computer Aided Dispatch (CAD) Map and the Pictometry application.	EA	US	\$ 787.50
132-51	IN-SV-120068-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Alpha Numeric Paging Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. Provides a standard tool for transmitting alpha numeric and/or numeric pages to certain devices. Configuration services are required to install and activate this module. System will support multiple paging vendors simultaneously.	EA	US	\$ 1,440.00
132-51	IN-SV-120069-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard ANI/ALI Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the Automated Number Information/Automated Location (ANI/ALI) interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. Standard interface between Inform Computer Aided Dispatch (CAD) and most common E9-1-1 systems such as Plant Vesta and Positron. Can transfer incoming caller location information into the incident.	EA	US	\$ 1,440.00
132-51	IN-SV-120070-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard EMD Integration	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. ProQA, APCO Meds and Powerphone are Emergency Medical Dispatch (EMD) applications that aid users in performing triage. This module provides integration between Inform Computer Aided Dispatch (CAD) and the EMD applications. If the site is licensed to use the EMD application, Inform CAD allows the user to launch them automatically within the Inform CAD call-taking screen. When the user reaches the applicable field, the EMD application is opened as a window within Inform CAD allowing the user to complete the EMD session. Once key trigger points are reached, the incident type and priority are automatically updated. Only one interface is required for Police, Fire, and EMS. The EMD application must be purchased separately. The EMD provider being purchased should be specified.	EA	US	\$ 787.50

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132-51	IN-SV-120071-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Fire RMS to Inform CAD Hydrant Data Transfer Interface (One-way flow)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment. Synchronizes hydrant data from the Fire RMS system to Inform Computer Aided Dispatch (CAD). This interface is only considered standard for selected vendors. Interface currently only supports the FDM and SunPro/BioKey/Aether/Zoll products.	EA	US	\$ 2,160.00
132-51	IN-SV-120072-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard RMS to Inform CAD Personnel Data Transfer Interface (One-way flow)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. A license to the interface must have been purchased in the production environment Synchronizes personnel information from external systems to Inform Computer Aided Dispatch (CAD). This interface is only considered standard only for FDM, SunPro/BioKey/Aether/Zoll, and Orion.	EA	US	\$ 2,160.00
132-51	IN-SV-120073-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard RMS to Inform CAD Premise Data Transfer Interface (One-way flow)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Synchronizes Premise file information from external systems to Inform CAD. This interface is only considered standard for FDM, SunPro/BioKey/Aether/Zoll, and High Plains	EA	US	\$ 2,160.00
132-51	IN-SV-120074-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Station Alert Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Interface automatically alerts stations when units are dispatched. Vendors supported are: Locution, Zetron, WestNet, Orbacom, Motorola MosCAD, and ClassOne.	EA	US	\$ 2,160.00
132-51	IN-SV-120075-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Station Printing (Rip and Run) Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Inform Computer Aided Dispatch (CAD) interface will automatically print out incident information in the station when units are dispatched.	EA	US	\$ 2,160.00
132-51	IN-SV-120076-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Medusa ePCR Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Standard interface to the Medusa Electronic Patient Care Reporting (ePCR) system.	EA	US	\$ 2,160.00
132-51	IN-SV-120077-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD to Inform CAD Basic Interface (single side)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	\$ 3,780.00
132-51	IN-SV-120078-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD OuterLink Flight Following Integration	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Interface with OuterLink Flight Following system. This price offers existing functionality without modifications.	EA	US	\$ 787.50

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132-51	IN-SV-120079-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Station Alert/Printing (Rip and Run) Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Interface automatically alerts stations when units are dispatched. This interface will also print (optionally configured in the station alerting vendor's system) the incident information at the time of alert. Vendors supported are Zetron and Locution (the single interface does both alerting and printing).	EA	US	\$ 2,160.00
132-51	IN-SV-120080-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD to 3rd Party CAD Advanced Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Provides advanced Computer Aided Dispatch (CAD) to CAD functionality including unit position updates using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 5,040.00
132-51	IN-SV-120082-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD to External System Incident Data Transfer Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. This interface is generally for transferring incident information into a 3rd party Police Records Management System (RMS), Fire RMS or Electronic Patient Care Reporting (ePCR) system. It is only considered standard for these selected vendors: BioKey Fire RMS, SunPro Fire RMS, FDM Fire RMS, Spillman, VersaTerm Police RMS, MASI Police RMS, Abbey Group, SafetyPad/Open Systems EPCR, 24-7/Ninety Degrees Fire RMS, FireHouse Fire RMS, RoamIT EPCR, Denali RMS, HighPlains Fire RMS, Linc/SQL, ETI, and Tiburon Police RMS.	EA	US	\$ 2,160.00
132-51	IN-SV-120083-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Inform CAD Standard Push to Talk Interface (Motorola Gold Elite and MACOM only)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. When the transmit button is pressed on a radio device (hand-held or mobile), the data associated with the source of the radio transmission (i.e., unit radio ID, radio channel, etc.) is sent from the radio vendor to the Push to Talk (PTT) interface. The interface will attempt to match the radio ID with a unit/vehicle in the Inform Computer Aided Dispatch (CAD) system and if a match is found, will send a PTT information packet to the Inform CAD workstations displaying the PTT marquee. The PTT Interface also provides emergency notification to dispatchers when the radios button is pressed.	EA	US	\$ 3,780.00
132-51	IN-SV-120084-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD to 3rd Party CAD Basic Interface	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Offers packaged Computer Aided Dispatch (CAD) to CAD functionality using the TriTech Application Programming Interface (API). See engineering consultation services for 3rd party vendor.	EA	US	\$ 3,780.00

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132-51	IN-SV-120085-001	TriTech	N/A	Test and/or Training Interface Configuration Services: Standard Inform CAD to Inform CAD Advanced Interface (single side)	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. There is no charge for this license between TriTech Computer Aided Dispatch (CAD) to TriTech CAD. Services will be needed. This license is for a single side of an Inform CAD to Inform CAD interface. A similar license must be in place at the other Inform CAD site.	EA	US	\$ 5,040.00
132-51	IN-SV-120086-001	TriTech	N/A	Test and/or Training Interface Configuration Services: NCIC/State Message Switch Software - Inform CAD/Inform Mobile	These are the services to deploy a Test or Training instance of the interface. Without these services, the interface will not be available in the Test or Training environment. Server software connects Inform Computer Aided Dispatch (CAD) and Inform Mobile to local, state and Federal criminal databases for purposes of running queries and records checks. Includes (detail in SOW) - Seven (7) standard queries/messages, and two (2) total connections - typically 1) state switch and 2) Inform CAD BOLO. Single Proxy will support multiple Inform CAD servers - Production, Testing, and Training if desired. Inform CAD and Inform Mobile may share the same Proxy.	EA	US	\$ 5,040.00
132-51	IN-SV-120087-001	TriTech	N/A	Test and/or Training Configuration Service: Inform CAD Unit Swap	These are the services to deploy a Test or Training instance of the Unit Swap service. Must be purchased for each instance of Unit Swap in each of the environment, if Unit Swap is purchased. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 787.50
132-51	IN-SV-120088-001	TriTech	N/A	Test and/or Training Configuration Service: Inform CAD Auto Dispatch	These are the services to deploy a Test and / or instance of the Auto Dispatch service. Must be purchased for each instance of Auto Dispatch in each of the environment, if Auto Dispatch is purchased. Work is performed during normal TriTech Business hours (Pacific Time)	EA	US	\$ 787.50
132-51	IN-SV-130001-001	TriTech	N/A	Inform FBR v4.6+ System Orientation and Analysis (A - 1-40 concurrent users)	This service will include a 2 days site visit to the customer site, and observing their operations for implementing the Field Based Reporting (FBR) v4.6+ solution.	EA	US	\$ 4,410.00
132-51	IN-SV-130004-001	TriTech	N/A	Inform FBR System v4.6+ Orientation and Analysis (B - 41-100 concurrent users)	This service will include a 3 day site visit to the customer site, and observing their operations for implementing the Field Based Reporting (FBR) v4.6+ solution.	EA	US	\$ 5,670.00
132-51	IN-SV-130005-001	TriTech	N/A	Inform FBR System v4.6+ Orientation and Analysis (C - 101-250 concurrent users)	This service will include a 3 day site visit to the customer site, and observing their operations for implementing the Field Based Reporting (FBR) v4.6+ solution.	EA	US	\$ 5,670.00
132-51	IN-SV-130006-001	TriTech	N/A	Inform FBR System v4.6+ Orientation and Analysis (D - 251-500 concurrent users)	This service will include a 4 day site visit to the customer site, and observing their operations for implementing the Field Based Reporting (FBR) v4.6+ solution.	EA	US	\$ 6,930.00
132-51	IN-SV-130007-001	TriTech	N/A	Inform FBR System v4.6+ Orientation and Analysis (E - 501+ concurrent users)	This service will include 8 days of site visit to the customer site, and observing their operations for implementing the Field Based Reporting (FBR) v4.6+ solution.	EA	US	\$ 13,860.00

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132-51	IN-SV-130008-001	TriTech	N/A	Inform FBR v4.6+ Business Analysis Services and Consultation	This line item must be purchased for all Field Based Reporting (FBR) v4.6 implementations that require custom acceptance testing procedures. It may be removed if your quote does not meet these requirements. This will be quoted based on the complexity of the system and the anticipated duration of the project. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-130017-001	TriTech	N/A	Inform FBR v4.6+ Server Installation and Configuration	Service is required for the first time FBR v4.6+ implementations, or for rehosting the FBR application for existing customers.	EA	US	\$ 3,150.00
132-51	IN-SV-130018-001	TriTech	N/A	Onsite Go Live Support Services for Inform FBR v4.6+ (1 person, 2 days, single shift)	This Go Live support is for 2 days of onsite support by one person, covering a single 8 hour shift. If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations for Inform FBR v4.6+	EA	US	\$ 3,780.00
132-51	IN-SV-140011-001	TriTech	N/A	TRITECH.COM IQ Setup and Conversion Services (Up to 5 years for TT Products)	This covers the initial establishment for a site at TriTech.COM for the IQ Search and Notifications product. This includes connecting the TriTech compatible products to the Cloud and up to 5 years of data conversion from TriTech Computer Aided Dispatch (CAD), Records Management System (RMS), JAIL and 911 solutions. Additional years of conversion must be custom quoted via the Options Section. Conversion from any 3rd party solution is a Custom Integrated Solution.	EA	US	\$ 990.00
132-51	IN-SV-140012-001	TriTech	N/A	TRITECH.COM IQ Data Conversion - Additional	Consulting Services for additional data conversion beyond 5 years for TriTech products or any amount of data from 3rd party systems to TriTech.com IQ. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-140015-001	TriTech	N/A	TRITECH.COM IQ ANALYTICS Set Up Services (Remote)	The services to set up and establish an agency on TRITECH.COM IQ ANALYTICS.	EA	US	\$ 630.00
132-51	IN-SV-140016-001	TriTech	N/A	TRITECH.COM IQ API Consulting Services Initial 40 Hours	The initial, mandatory consulting services for a customer or 3rd party to develop to the IQ API. Additional block of 24 hours may be purchased.	EA	US	\$ 6,750.00
132-51	IN-SV-140017-001	TriTech	N/A	TRITECH.COM IQ API Consulting Services Additional 24 Hours	Additional block of 24 hours to assist 3rd parties or qualified customers to develop to the IQ API.	EA	US	\$ 3,780.00
132-51	IN-SV-140020-001	TriTech	N/A	Inform 4 Special Pricing TRITECH.COM Setup and Conversion Services (Up to 5 years for TriTech Products)	Included in the Inform 4 Special Pricing for Services and Training. This price includes 5 years of data conversion from VisionCAD, VisionRMS and VisionJAIL. Additional data conversions must be custom quoted. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-140023-001	TriTech	N/A	Inform 4 Special Pricing TRITECH.COM IQ Analytics SET UP	Included in the Inform 4 Special Pricing for Services and Training. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-140024-001	TriTech	N/A	Inform 4 Special Pricing Services for Set up, 5 Years of TRITECH product Data Conversion and Trainings Services for TRITECH.COM IQ and ANALYTICS	This is the consolidated services pricing for the Special Inform 4 pricing to move to TRITECH.COM IQ. The services provided must be listed as \$0 items individually on each quote and this item represents the aggregated, one time charge.	EA	US	\$ 2,250.00

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132-51	IN-SV-150001-001	TriTech	N/A	Inform Jail v4.6+ System Orientation and Analysis (A - 1-10 concurrent users)	This service will include a 1 day site visit to the customer site, and observing their operations for implementing the Inform Jail v4.6+ application.	EA	US	\$ 3,150.00
132-51	IN-SV-150002-001	TriTech	N/A	Inform Jail v4.6+ System Orientation and Analysis (B - 11-20 concurrent users)	This service will include a 2 day site visit to the customer site, and observing their operations for implementing the Inform Jail v4.6+ application.	EA	US	\$ 4,410.00
132-51	IN-SV-150003-001	TriTech	N/A	Inform Jail v4.6+ System Orientation and Analysis (C - 21-40 concurrent users)	This service will includes a 3 day site visit to the customer site, and observing their operations for implementing the Jail v4.6+ application.	EA	US	\$ 5,670.00
132-51	IN-SV-150004-001	TriTech	N/A	Inform Jail v4.6+ System Orientation and Analysis (D - 41-100 concurrent users)	This service will includes a 3 day site visit to the customer site, and observing their operations for implementing the Jail v4.6+ application.	EA	US	\$ 5,670.00
132-51	IN-SV-150005-001	TriTech	N/A	Inform Jail v4.6+ System Orientation and Analysis (E - 100+ concurrent users)	This service will includes a 6 day site visit to the customer site, and observing their operations for implementing the Jail v4.6+ application.	EA	US	\$ 9,450.00
132-51	IN-SV-150006-001	TriTech	N/A	Inform Jail v4.6+ Business Analysis and Consultation Services	This line item must be purchased for all Jail v4.6+ implementations that require custom acceptance testing procedures. It may be removed if your quote does not meet these requirements. This will be quoted based on the complexity of the system and the anticipated duration of the project. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-150007-001	TriTech	N/A	Inform Jail v4.6+ 3 day workshop and consultation	Include this line item for 41 Concurrent users and higher for Inform Jail v4.6+, and it will be adjusted as needed.	EA	US	\$ 5,670.00
132-51	IN-SV-150014-001	TriTech	N/A	Inform Jail v4.6+ Position Software Installation (up to 5 workstations)	This service should only be purchased for up to 5 workstations for Inform Jail v4.6+. Not required for all workstations. The Customer will complete the installation for the balance of the workstations.	EA	US	\$ 2,835.00
132-51	IN-SV-150015-001	TriTech	N/A	Inform Jail v4.6+ Server Installation and Configuration	This service should be purchased for every first time Inform Jail v4.6+ System implementation	EA	US	\$ 2,835.00
132-51	IN-SV-150016-001	TriTech	N/A	Inform FBR v4.6+ Position Software Installation (up to 5 workstations)	This service should be purchased for every first time Inform Field Based Reporting (FBR) v4.6+ System implementation	EA	US	\$ 2,835.00
132-51	IN-SV-150017-001	TriTech	N/A	Onsite Go Live Support Services for Inform Jail v4.6+ (1 person, 2 days, 2 shifts)	This Go Live support is for 2 days of onsite support by one person, covering two 12 hour shifts (providing 24 hour coverage for 2 days). If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations for Inform Jail v4.6+.	EA	US	\$ 5,670.00
132-51	IN-SV-160004-001	TriTech	N/A	Inform MNHS Design (A - 1-10 Users)	Inform Master Name Historical Summary (MNHS) design is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Design (A - 1-10 Users)	EA	US	\$ 6,261.75

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132-51	IN-SV-160005-001	TriTech	N/A	Inform MNHS Mapping (A - 1-10 Users)	Inform Master Name Historical Summary (MNHS) mapping is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Mapping (A - 1-10 Users)	EA	US	\$ 9,365.40
132-51	IN-SV-160006-001	TriTech	N/A	Inform MNHS Implementation (A - 1-10 Users)	Inform Master Name Historical Summary (MNHS) implementation is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Implementation (A - 1-10 Users)	EA	US	\$ 2,613.60
132-51	IN-SV-160007-001	TriTech	N/A	Inform MNHS Design (B - 11-20 Users)	Inform Master Name Historical Summary (MNHS) design is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Design (B - 11-20 Users)	EA	US	\$ 8,766.45
132-51	IN-SV-160008-001	TriTech	N/A	Inform MNHS Mapping (B - 11-20 Users)	Inform Master Name Historical Summary (MNHS) mapping is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Mapping (B - 11-20 Users)	EA	US	\$ 14,157.00
132-51	IN-SV-160009-001	TriTech	N/A	Inform MNHS Implementation (B - 11-20 Users)	Inform Master Name Historical Summary (MNHS) implementation is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Implementation (B - 11-20 Users)	EA	US	\$ 4,356.00
132-51	IN-SV-160010-001	TriTech	N/A	Inform MNHS Design (C - 21-40 Users)	Inform Master Name Historical Summary (MNHS) design is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Design (C - 21-40 Users)	EA	US	\$ 17,532.90
132-51	IN-SV-160011-001	TriTech	N/A	Inform MNHS Mapping (C - 21-40 Users)	Inform Master Name Historical Summary (MNHS) design, mapping and implementation is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Mapping (C - 21-40 Users)	EA	US	\$ 22,869.00
132-51	IN-SV-160012-001	TriTech	N/A	Inform MNHS Implementation (C - 21-40 Users)	Inform Master Name Historical Summary (MNHS) implementation is an optional service and must be priced based on the scope and complexity of this implementation. Inform MNHS Implementation (C - 21-40 Users)	EA	US	\$ 5,445.00
132-51	IN-SV-170001-001	TriTech	N/A	Inform Mobile System Configuration and BA services (Single Agency - Fire/EMS - 1-40 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for one agency, including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit.	EA	US	\$ 13,500.00
132-51	IN-SV-170002-001	TriTech	N/A	Inform Mobile System Configuration and BA services (Law or Multi Agency - 1-40 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit.	EA	US	\$ 18,000.00
132-51	IN-SV-170003-001	TriTech	N/A	Inform Mobile System Configuration and BA services (A - 41-100 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit.	EA	US	\$ 22,500.00

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132-51	IN-SV-170004-001	TriTech	N/A	Inform Mobile System Configuration and BA services (B - 101- 250 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit with breakout sessions for each agency.	EA	US	\$ 27,000.00
132-51	IN-SV-170005-001	TriTech	N/A	Inform Mobile System Configuration and BA services (C - 251-500 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit with breakout sessions for each agency.	EA	US	\$ 31,500.00
132-51	IN-SV-170006-001	TriTech	N/A	Inform Mobile System Configuration and BA services (D - 501 - 1000 Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation and an ATP visit with breakout sessions for each agency.	EA	US	\$ 36,000.00
132-51	IN-SV-170007-001	TriTech	N/A	Inform Mobile System Configuration and BA services (E - 1001+ Licenses)	This Mobile System Configuration and Business Analyst Service includes the System Orientation, Configuration for each of the agencies including Records Check if applicable, and ATP for a first time Mobile Implementation. For this tier, services includes one trip for System Orientation, with breakout sessions for different agencies, a configuration review visit, and an ATP visit with breakout sessions for each agency.	EA	US	\$ 45,000.00
132-51	IN-SV-170008-001	TriTech	N/A	Inform Mobile Sub-Agency Configuration (Per Sub-Agency)	Configuration Services for the configuration of each Mobile sub agency that is purchased for the Project.	EA	US	\$ 2,205.00
132-51	IN-SV-170009-001	TriTech	N/A	Inform Mobile Text to Speech & Voice Commands configuration	Configuration Services for Mobile Text to Speech feature is needed only once if this feature is purchased under Software section.	EA	US	\$ 2,205.00
132-51	IN-SV-170010-001	TriTech	N/A	Inform Mobile AFR XML Export Configuration	Services for the configuration of Mobile to AFR export is needed only once if this integration is purchased under Software section.	EA	US	\$ 2,205.00
132-51	IN-SV-170016-001	TriTech	N/A	Inform Mobile Position Configuration (5 units)	This service should only be purchased for up to 5 workstations. Do not purchase this for all workstations. The Customer will complete the installation for the balance of the workstations.	EA	US	\$ 1,575.00
132-51	IN-SV-170017-001	TriTech	N/A	Inform Mobile Test/Training Server Rehost (per Server)	Rehost services for each Mobile Server in Test/Training environment.	EA	US	\$ 945.00
132-51	IN-SV-170018-001	TriTech	N/A	Inform Mobile Server Configuration (per Server)	Service is required for the installation of Mobile Server in Production environment. (Per each Mobile server in Production environment)	EA	US	\$ 1,575.00
132-51	IN-SV-170019-001	TriTech	N/A	Inform Mobile Interface Server Rehost (per Interface Server)	Service is required for rehosting each Mobile Interface.	EA	US	\$ 945.00
132-51	IN-SV-170020-001	TriTech	N/A	Inform Mobile Interface Server Configuration (per Interface Server)	Service is required for the installation of Inform Mobile Interface Server in Production environment. (Per each Mobile interface server in Production environment)	EA	US	\$ 1,575.00
132-51	IN-SV-170021-001	TriTech	N/A	Inform Mobile Server Rehost (per Inform Mobile Server)	Rehost services for each Inform Mobile Server.	EA	US	\$ 945.00

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132-51	IN-SV-170024-001	TriTech	N/A	Standard Inform Mobile Map Refresh (TeleAtlas Data)	This service is only applicable to existing customers, and only if the Geographic Information Service (GIS) source data is TeleAtlas.	EA	US	\$ 5,040.00
132-51	IN-SV-170025-001	TriTech	N/A	Standard Inform Mobile Map Conversion Services (TeleAtlas Data)	This service is required for all first time Mobile implementations only if the Geographical Information System (GIS) source data is TeleAtlas.	EA	US	\$ 5,040.00
132-51	IN-SV-170026-001	TriTech	N/A	Custom Inform Mobile Mapping Conversion Services (Client supplied data)	This service is required for all first time Computer Aided Dispatch (CAD) implementations if the Geographic Information Service (GIS) source data is NOT TeleAtlas.	EA	US	\$ 7,560.00
132-51	IN-SV-170027-001	TriTech	N/A	Custom Inform Mobile Map Refresh (Client supplied data)	This service is only applicable to existing customers. A custom Map refresh is required if the Geographic Information Service (GIS) source data is NOT TeleAtlas.	EA	US	\$ 7,560.00
132-51	IN-SV-180001-001	TriTech	N/A	Inform RMS v4.6+ System Orientation and Analysis - (A - 1-10 concurrent users)	This is a mandatory session for all Inform Records Management System (RMS) v4.6+ implementations. This is a 1 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 3,150.00
132-51	IN-SV-180002-001	TriTech	N/A	Inform RMS v4.6+ System Orientation and Analysis - (B - 11-20 concurrent users)	This is a mandatory session for all Inform Records Management System (RMS) v4.6+ implementations. This is a 2 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 4,410.00
132-51	IN-SV-180003-001	TriTech	N/A	Inform RMS System Orientation and Analysis - (C - 21-40 concurrent users)	This is a mandatory sessions for all Inform Records Management System (RMS) v4.6+ implementations. This is a 3 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 5,670.00
132-51	IN-SV-180004-001	TriTech	N/A	Inform RMS v4.6+ System Orientation and Analysis - (D - 41-100 concurrent users)	This is a mandatory session for all Inform Records Management System (RMS) v4.6+ implementations. This is a 3 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 5,670.00
132-51	IN-SV-180005-001	TriTech	N/A	Inform RMS v4.6+ System Orientation and Analysis - (E - 101-250 concurrent users)	This is a mandatory session for all Inform Records Management System (RMS) v4.6+ implementations. This is a 6 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 11,340.00
132-51	IN-SV-180006-001	TriTech	N/A	Inform RMS v4.6+ System Orientation and Analysis - (F - 251-500 concurrent users)	This is a mandatory session for all Inform Records Management System (RMS) v4.6+ implementations. This is a 8 day site visit to the customer site, and observing their operations for implementing the Inform RMS v4.6+ application.	EA	US	\$ 13,860.00
132-51	IN-SV-180008-001	TriTech	N/A	Inform RMS v4.6+ Business Analysis and Consultation Services	This line item must be purchased for all Inform Records Management System (RMS) v4.6+ implementations that require custom acceptance testing procedures. It may be removed if your quote does not meet these requirements. This will be quoted based on the complexity of the system and the anticipated duration of the project. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50

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132-51	IN-SV-180009-001	TriTech	N/A	Inform RMS v4.6+ 3-Day Workshop and Consultation	Include this line item for 41 Concurrent users and higher, and it will be adjusted as needed. Inform Records Management System (RMS) v4.6+	EA	US	\$ 5,670.00
132-51	IN-SV-180017-001	TriTech	N/A	Inform FBR v4.6+ 3 day workshop and consultation	This is an optional service, and should be purchased for large systems, as needed. The quantity may be more than 1 if needed. Field Based Reporting (FBR) v4.6+	EA	US	\$ 5,670.00
132-51	IN-SV-180018-001	TriTech	N/A	Tracs to RMS v4.6+ Interface Implementation Services WI Specific	This Implementation service is required if this Traffic and Criminal Software (TraCS) Interface is purchased under the Software section. v4.6+	EA	US	\$ 7,705.80
132-51	IN-SV-180021-001	TriTech	N/A	Inform RMS v4.6+ Position Installation (up to 5 workstations)	This Inform Records Manage System (RMS) v4.6+ Position Installation service should only be purchased for up to 5 workstations. Do not purchase this for all workstations. The Customer will complete the installation for the balance of the workstations.	EA	US	\$ 2,835.00
132-51	IN-SV-180022-001	TriTech	N/A	Inform RMS v4.6+ Server Installation and Configuration	Per Inform Records Management System (RMS) v4.6+ server. Mandatory for all RMS implementations.	EA	US	\$ 3,150.00
132-51	IN-SV-180023-001	TriTech	N/A	Inform RMS & Jail v4.6+ Server Installation and Configuration	Service is required for the first time combination Records Management Records System & Jail (RMS/JAIL) v4.6+ implementations, or for rehosting the RMS/JAIL v4.6+ application for existing customers.	EA	US	\$ 3,780.00
132-51	IN-SV-180024-001	TriTech	N/A	Onsite Go Live Support Services for Inform RMS v4.6+ (1 person, 2 days, single shift)	This Inform Records Management System (RMS) v.6+ Go Live support is for 2 days of onsite support by one person, covering a single 8 hour shift. If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations.	EA	US	\$ 5,670.00
132-51	IN-SV-190001-001	TriTech	N/A	Inform Systems Engineering Services	This line item is for Systems Engineering services that are not routine and must be quoted on a case by case basis - mostly for add-on projects. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-190002-001	TriTech	N/A	Inform Project Management Services	This service is required for all Projects, unless the Project only grants workstation licenses to a client without any implementation services. The hours required must be validated by the TriTech Project Management Office (PMO) team. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-190006-001	TriTech	N/A	Inform Systems Integration Fee	This line item applies to integration with third party systems including hardware, 3rd party software and services. This fee is required for allowing that integration. Fees will be quoted at an hourly rate. The hours required will be quoted by TriTech.	HR	US	\$ 157.50
132-51	IN-SV-190016-001	TriTech	N/A	Inform CAD Proxy Server Rehost	Rehost services for Proxy server for each instance of the Proxy servers to be rehosted.	EA	US	\$ 1,260.00
132-51	IN-SV-190017-001	TriTech	N/A	Operating System upgrade (per server) - for Inform CAD systems	This is the service for upgrading the Operating System (OS) for Inform Computer Aided Dispatch (CAD) Servers, and must be priced for the number of servers being upgraded. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50

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132-51	IN-SV-190018-001	TriTech	N/A	Advanced Call Analysis and Consultation Services (for multiple site and Enterprise sites) for Inform 911 systems	Consultation services: This service for Inform 911 systems provides the client with call detail meetings and advanced discover of desired call flow patterns and provisioning of the ip call manager. This is designed for multiple site locations off of a hosted solution with a shared back room. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-190019-001	TriTech	N/A	Synchronization Software Remote Installation for Inform CAD	Remote installation of the Synchronization software between production Inform Computer Aided Dispatch (CAD) and Hot Standby; and/or Production CAD and Disaster Recovery (DR). One per Hot Standby and DR CAD.	EA	US	\$ 2,688.30
132-51	IN-SV-190021-001	TriTech	N/A	Inform 911 Network Consultation Services	Consultation services: This service is designed to provide the client with help designing their network or required hardware to support their network to support ip voice traffic and redundancy. Hourly rates are for out of scope services not defined within the price list. A custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-190022-001	TriTech	N/A	Inform CAD NetClock Configuration	This is an optional service for NetClock configuration. Applicable to first time Inform Computer Aided Dispatch (CAD) system implementations.	EA	US	\$ 787.50
132-51	IN-SV-190023-001	TriTech	N/A	Inform CAD Interface Server Rehost (per Interface - except for Proxy)	This is the service for rehosting interfaces, for each interface being rehosted for Inform Computer Aided Dispatch (CAD).	EA	US	\$ 787.50
132-51	IN-SV-190024-001	TriTech	N/A	Inform CAD Interface Server Configuration (per interface server)	This is the service is required for preparing the server for each interface in the Production environment for Inform Computer Aided Dispatch (CAD).	EA	US	\$ 787.50
132-51	IN-SV-190025-001	TriTech	N/A	Inform CAD DMZ Browser Server Rehost	Rehost Services for the Browser server for Browser in the Inform Computer Aided Dispatch (CAD) Demilitarized Zone (DMZ).	EA	US	\$ 1,260.00
132-51	IN-SV-190026-001	TriTech	N/A	Inform CAD Browser Server Configuration	Configuration of the Browser server for Inform Computer Aided Dispatch (CAD) Browser.	EA	US	\$ 1,260.00
132-51	IN-SV-190028-001	TriTech	N/A	Inform System Onsite Go Live Services, additional day/shift	Adding one shift, covered by one person for one day to the onsite Inform System Go Live support coverage. This should not be purchased as the only service for Go Live.	EA	US	\$ 1,890.00
132-51	IN-SV-190029-001	TriTech	N/A	Onsite Go Live Support Services for Inform CAD and Mobile (2 people - 3 days, 24 hour coverage)	This Inform Computer Aided Dispatch (CAD) and Mobile Go Live support service is for 3 days all shifts on a 24 hour basis. If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations.	EA	US	\$ 25,200.00
132-51	IN-SV-190030-001	TriTech	N/A	Inform CAD DBA Services for SQL upgrade (per SQL server)	This Inform Computer Aided Dispatch (CAD) Database Administrator (DBA) service is for upgrading Structured Query Language (SQL) version on each of the SQL servers. CAD, Hot Standby, Computer Aided Dispatch Disaster Recovery (CAD DR), and Archive and Reporting SQL servers should be on the same version, and it is recommended that Mobile is also on the same version of SQL as the rest of the SQL servers, but it is not required.	EA	US	\$ 900.00
132-51	IN-SV-190031-001	TriTech	N/A	Inform CAD DBA Services for re-installing Replication	This Inform Computer Aided Dispatch (CAD) Database Administrator (DBA) service is required if: 1) Archive and Reporting Server is being rehosted; 2) CAD Server is being rehosted; 3) In case Replication is broken between CAD and the Archive and Reporting server.	EA	US	\$ 1,260.00

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132-51	IN-SV-190033-001	TriTech	N/A	Active Directory Configuration for Inform System	Configuration of Active Directory for Inform System. Optional, if the customer wants TriTech to perform this task. Services will be quoted at an hourly rate. Custom quote must be requested.	HR	US	\$ 157.50
132-51	IN-SV-190076-001	TriTech	N/A	Onsite Go Live Support Services for Inform CAD and Mobile (1 person - 2 days, 24 hour coverage)	This Inform Computer Aided Dispatch (CAD) and Mobile Go Live support service is for 2 days all shifts on a 24 hour basis. If the customer desires longer coverage or coverage on multiple shifts this onsite support may be scaled up. This is mandatory for all first time system implementations.	EA	US	\$ 7,650.00
132-51	IN-SV-190077-001	TriTech	N/A	Inform RMS v4.6+ GIS Services Analysis Services, Setup Services and Remote Installation and Training Services	These are the cumulative GeoComm services for the Inform Records Management System (RMS) v4.6+ Address validation and pin mapping services. It includes the following GeoComm services: Records Management System Geographic Information System (RMS GIS) Services Analysis Services, RMS GIS Setup Services, RMS GIS Remote Installation and Training Services. TriTech install, configuration and training services are also required.	EA	US	\$ 4,055.40
132-51	IN-SW-190105-001	TriTech	N/A	Additional Inform Engineering Consultation Services not to exceed 40 hours	Additional Engineering Consultation Services not to exceed 40 hours for Computer Aided Dispatch (CAD) to 3rd Party only	EA	US	\$ 7,200.00
132-51	IN-SV-110000-088	GeoComm	GEOSRV013	GeoComm Geographic Information System (GIS) Data Analysis Services (1 data set) -For use with VisionCAD	GeoComm Geographic Information System (GIS) Data Analysis Services (1 data set)	EA	US	\$ 2,318.59
132-51	IN-SV-110000-089	GeoComm	GEOSRV012	GeoComm Geographic Information System (GIS) Software Setup Services (1 data set)	GeoComm Geographic Information System (GIS) Software Setup Services (1 data set)	EA	US	\$ 1,170.00
132-51	N/A	VisionAIR	VSEINS001	Records Management System (RMS) Server Software License Installation (v4.5 and prior)	Installation of VisionRMS product on the designated VisionRMS server as licensed to the client (v4.5 and prior).	EA	US	\$ 775.96
132-51	N/A	VisionAIR	VSEINS002	Records Management System (RMS) Workstation Software License Installation (v4.5 and prior)	Installation of VisionRMS (Records Management System) product on the designated VisionRMS workstation as licensed to the client (v4.5 and prior).	EA	US	\$ 70.36
132-51	IN-SV-110000-011	VisionAIR	VSEINS003	VisionCAD (Computer Aided Dispatch ) Server Software License Installation (Remote) (v4.5 and prior)	This provides server installation for the software provided by TriTech (v4.5 and prior).	EA	US	\$ 845.10
132-51	IN-SV-110000-012	VisionAIR	VSEINS004	VisionCAD Workstation Software License Installation (Remote)	This provides client installation for the software provided by TriTech.	EA	US	\$ 116.11
132-51	IN-SV-110000-015	VisionAIR	VSEINS005	VisionMobile Server Software License Installation (Remote) (v4.5 and prior)	This provides server installation for the software provided by TriTech (v4.5 and prior).	EA	US	\$ 585.00
132-51	IN-SV-110000-016	VisionAIR	VSEINS006	VisionMobile Workstation Software License Installation (Remote)	This provides client installation for the software provided by TriTech.	EA	US	\$ 77.37
132-51	N/A	VisionAIR	VSEINS008	Field Based Reporting (FBR) Server Software License Installation (v4.5 and prior)	Installation of VisionFBR (Field Based Reporting) product on the designated VisionFBR server as licensed to the client (v4.5 and prior).	EA	US	\$ 564.86
132-51	N/A	VisionAIR	VSEINS009	Field Based Reporting (FBR) Workstation Software License Installation (v4.5 and prior)	Installation of VisionFBR (Field Based Reporting) product on the designated VisionFBR server as licensed to the client (v4.5 and prior).	EA	US	\$ 35.18

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132-51	N/A	VisionAIR	VSEINS0012	Jail Server Software License Installation (v4.5 and prior)	Installation of VisionJAIL product on the designated VisionJAIL server as licensed to the client (v4.5 and prior).	EA	US	\$ 775.96
132-51	N/A	VisionAIR	VSEINS0013	Jail Workstation Software License Installation (v4.5 and prior)	Installation of VisionJAIL product on the designated VisionJAIL workstations as licensed to the client (v4.5 and prior).	EA	US	\$ 70.36

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132-51	PM	Project Manager	<b>Functional Responsibility:</b> TriTech will appoint a TriTech Project Manager as the principal TriTech contact who will be responsible for managing TriTech's responsibilities related to the implementation of the Project, as described in the Statement of Work (SOW) and within the scope of the Agreement. The Project Manager utilizes a standardized methodology for project implementation, project management, and risk identification and management. TriTech's Project Manager is responsible for Project scheduling and management of TriTech Project personnel and applicable Subcontractor/supplier resources, budget management, identification and management of Project risks, and communication with the Client's Project team. The TriTech Project Manager will be responsible for the collaborative coordination of Client resources in an effort to ensure that avoidable Project delays will be minimized. The Project Manager is involved in the Project beginning with the Statement of Work (SOW) development and continuing through post Go Live Project closure activities. The Project Manager will be an active participant in many of the milestone events through the course of the Project including System Orientation, Demonstration of License Functionality (DOLF), and Go Live. The Project Manager will organize a bi-weekly Project status call with the Client and necessary Project team members. Additionally, the Project Manager will provide the Client with a written Project status report on a monthly basis, as further defined in the SOW.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Intermediate knowledge of TriTech's suite of products. Working knowledge of information technology (hardware, software, and telecommunications) concepts and terminology. Able to drive the resolution of technical issues and problems. Intermediate knowledge of PM concepts, best practices, and terminology. Negotiations skills as well as organizational and multi-tasking skills. Working knowledge of GAO and TriTech accounting policies regarding revenue forecasting, financial analysis, and budgeting concepts. Team facilitation and conflict resolution skills. Leadership skills and an entrepreneurial attitude.			
			<b>Minimum Education:</b> Bachelor's degree or equivalent experience. Project Management Professional (PMP) certification. Five plus years of directly related experience.			
132-51	SE	Systems Engineer	<b>Functional Responsibility:</b> The Systems Engineer is responsible for two primary functions, within the scope of the Project: 1) configuration of Standard TriTech Interfaces (including configuration documentation); and 2) development of software requirements documentation for Custom Interfaces. The Systems Engineer will additionally participate in testing of each of these Subsystems. In some cases, Development Engineers may perform the role of the Systems Engineer for specialized interfaces, particularly for Records Management System (RMS) and Jail interfaces.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Three to five years systems engineering experience with software systems. Proficient in software requirements analysis and definition. Excellent written and oral communication skills as well as effective questioning skills to facilitate communications with the Client's technical and operational staff. Excellent ability in requirement gathering and articulating technical and functional concepts to technical and non-technical audience. Expertise in development of software test procedures and conducting software test. Experienced in Structured Query Language (SQL) Server technology, advanced SQL queries, knowledge of relational databases and programming languages such as C# and VB. Experience with MS Word, MS Project, MS Visio or other diagrammatic tools also required.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science in Engineering or related field or equivalent experience required.			

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132-51	SA	Systems Administrator	<b>Functional Responsibility:</b> Systems Administrators support computer network infrastructure and its associated software, including PBXs, call management systems, voicemail and video-conferencing systems. Support Help Desk calls from user base in a professional capacity. Set up user accounts on organization's servers. Run necessary system backups. Provide technical support and troubleshoot problems on Local Area Network (LAN) and data networks using Microsoft operating systems. Monitor and identify capacity and performance issues for telecom traffic to ensure continued, uninterrupted operation of telecom systems. Generate usage and network traffic reports. Modify and/or rearrange systems to accommodate additional services or changes. Assist with inspection, testing, and maintenance of infrastructure circuits, trunks, and associated wiring and cabling.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Strong hands-on knowledge of the configuration and optimization of server applications, telephony equipment, video teleconferencing equipment, and voice/data equipment, including SharePoint, Salesforce, Avaya, VMware, Windows Server and desk top applications. Working technical knowledge of current Internet and network protocols, operating systems, and standards. Working technical knowledge of current computer practices, protocols, and principles in call center environments, including active directory, group policies and network security. Knowledge of cabling and wiring systems, design, and installation. Ability to operate tools, components, peripherals, and testing accessories. Ability to read and interpret technical documents and procedure manuals. Ability to conduct research into telecommunications issues and products.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science in the field of Telecommunications or Computer science and/or two years equivalent work experience.			
132-51	BA	Business Analyst	<b>Functional Responsibility:</b> Business Analyst: The Inform Business Analyst (Computer Aided Dispatch (CAD) Business Analyst; Mobile Business Analyst; Records Management System (RMS) Business Analyst; Jail Business Analyst; or Field Based Reporting (FBR) Business Analyst) is responsible for the configuration of the CAD; Mobile; RMS; Jail; or FBR based on the Client's system requirements, business rules, configuration data, and reporting needs. The Business Analyst will provide consultation services to the Client with regard to the configuration and operation of CAD; Mobile; RMS; Jail; or FBR. The Inform Business Analyst is also responsible for conducting the CAD; Mobile; RMS; Jail; or FBR System Orientation; Demonstration of Licensed Functionality (DOLF); performing the Acceptance Testing; Training; and providing consulting support throughout the Project implementation life cycle. After the completion of the DOLF session, ownership for continued Code File configuration and maintenance transfers to the Client. At this stage, the Business Analyst will serve as a consultant for the Client's further configuration of the Client's CAD; Mobile; RMS; Jail; or FBR system until the Client's System is in live operation. These activities are described in later sections of the SOW. The Business Analyst will be an active participant in many of the milestone events through the course of the Project and will participate in bi-weekly Project status calls, as needed.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Three to five years' experience in the administration, management or supervision of a public safety dispatch or records organization, or as a Business Analyst, or Systems Engineering in Software industry. Advanced documentation skills, including Software Requirements Documentation, Use Case Documentation, and Test Documentation. Ability to identify, isolate, and clearly describe software and system errors, and expected behavior. Ability to effectively assess client's workflow, processes, and data to determine applicability to project deliverables and configurations.			
			<b>Minimum Education:</b> Bachelor of Science or equivalent combination of an Associate degree and at least 2 years of experience with Public Safety systems.			

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132-51	GIS	GIS Analyst	<b>Functional Responsibility:</b> As part of the implementation team, TriTech utilizes a Geographic Information System (GIS) Analyst that specializes in geographical Information technology. The GIS Analyst is responsible for: 1) performing an analysis and preparing a report regarding the Client's GIS source data including street centerline data, routability, and response area polygon data based on TriTech specified requirements for Inform Computer Aided Dispatch (CAD) and Inform Mobile; 2) consultation services regarding converting the GIS source data for use in CAD and Mobile; 3) providing training for applicable TriTech GIS tools; and 4) preparing the one-time GIS data import for Inform CAD and Inform Mobile. These GIS activities are intended to provide information that will allow the Client to optimize the accuracy and quality of Client GIS data during Project implementation.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Requires minimum of four years of work experience using ArcGIS. Knowledge of ESRI data formats and map optimization techniques. Experience with Network Analyst, ModelBuilder, geodatabase topology, and/or scripting in ArcGIS is required. Programming and/or RDBMS experience is desirable.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science in Geographic Information Systems, Computer Science, or other related field, preferred.			
132-51	CAM	Client Account Manager	<b>Functional Responsibility:</b> The Client Account Manager (CAM) is an important resource to the Client throughout the life of their System after System Go Live. The CAM will be the primary contact and liaison for non-technical support issues, system changes and billing questions. They provide support for general customer service requests, manage requests for new software and services, and provide assistance with planning technology upgrades post System Go Live. Having the CAM participate as a key Project member provides an enhanced level of continuity for the Client as they continue their relationship with TriTech.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Requires a minimum of 5 years of experience in technical or software field sales and integration efforts. Proven sales track-record that demonstrates consistent success in meeting or exceeding quota. Thorough understanding of Solutions Selling and its applicability. Knowledge of project management, team building, problem solving, budgeting and client relationship management.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science degree preferred, or equivalent in business, marketing, engineering, or computer science with demonstrated effort toward professional development.			
132-51	TRN	Training Specialist	<b>Functional Responsibility:</b> Training for TriTech applications is provided by TriTech Training Specialists. Training staff for other products and functions will vary by the type of product and training proposed. This process is described in greater detail in the training sections of the Statement of Work, related to each of these products.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Experience in the area of emergency services, medical billing, and/or in a customer relations positions preferred. Must be highly professional and have excellent interpersonal skills, positive client service skills, demonstrated problem-solving skills, and strong and effective written and oral communication skills. Prior experience with training in a professional capacity is highly desired.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science degree preferred in a job-related field or its equivalent in experience and/or training.			

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132-51	ISE	Installation Services Engineer	<b>Functional Responsibility:</b> Installation Services Engineer directly assists Project Management and Technical Services with hardware, operating system, and/or networking technical issues relating to customer systems. Researches and develops new solutions involving new or existing hardware and software. Responsibilities include successful configuration and installation of TriTech products, services, and third party applications. Job scope includes configuration of client systems, installation and testing of client interfaces and design of client network connectivity. TriTech's Installation Services team is responsible for installation and integration of TriTech Software onto the system hardware that is identified for this Project. This team works closely with the Client's staff to coordinate IP and network addressing, security accounts, network connections, and remote access to the System. This process is described in greater detail in the Statement of Work (SOW).	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> Minimum three years' experience in the area of Intel based computer hardware, Microsoft based operating systems, and Microsoft based application software. One or more years' experience with TCP/IP networking, router programming, remote access solutions. Minimum of three years' experience with MS SQL install, configuration, administration, and T-SQL knowledge. Minimum of five years' experience with Microsoft Active Directory Domains. Minimum of three years' experience with Citrix XenApp Presentation server. Minimum of three years' experience with VMware vSphere. Good interpersonal/team skills, positive customer service skills, problem-solving skills and writing skills necessary. The ability to complete required training related and technical education courses within specified time frames. Knowledge of local and wide area network design and installation. Knowledge of Web-based applications, including configuration of Internet Information Server (IIS).			
			<b>Minimum Education:</b> Associate of Science/Associate of Arts in Computer Science or Information Systems. Equivalent experience may be considered substitution. Microsoft Certified Professional (MCP) certification with emphasis in Windows 2000/2003/2008, and SQL. Microsoft Certified System Engineer (MSCE) certification desired.			
132-51	STA	Senior Technical Analyst	<b>Functional Responsibility:</b> The Senior Technical Analyst (STA) is primarily responsible for responding and assisting TriTech's customers request for assistance and guidance with TriTech software products and services using advanced technical troubleshooting skills. This position uses project management skills when assigned specific customers and projects. The STA ensures the highest level of client satisfaction is achieved through prompt and complete resolution of customer issues and that accurate and timely assistance is delivered. The STA ensures accurate customer and call information is entered into the Customer Relations Management (CRM) software; documents accurate records of problems and resolutions; and identifies needs and makes recommendations regarding revisions to current customer support policies and procedures. The STA is responsible for maintaining a competitive edge by knowing TriTech Public Safety/EMS software, industry rules, regulations and competitors. As a representative of the company to TriTech's customers, it is expected to portray a positive and professional image of the company at all times.	HR	US	\$ 157.50
			<b>Minimum/General Experience:</b> First-rate interpersonal skills, positive client service skills, problem-solving skills and writing skills necessary. Experience in project management and software implementation is helpful. Experience with support center or call center function related to a software company is helpful, but not required. Experience in the public safety industry/EMS is helpful, but not required. Must be a self-starter and able to work independently as well as part of a team. Must be able to demonstrate, on a continuing basis, excellent verbal and written communications skills. Must possess demonstrated analytical and organizational skills. Must possess demonstrated telephone etiquette. Advanced technical skills with extensive knowledge of commonly used technology, concepts, practices and procedures of windows based computer software and hardware. Understanding of relational databases. Understanding of networking, TCP/IP protocol, and routing configuration.			
			<b>Minimum Education:</b> Bachelor of Arts/Bachelor of Science or Associate of Arts/Associate of Science degree in Business, Computer Science, Communication or other job-related discipline required or equivalent. Four plus (4+) years of experience in the public safety industry, in a PC help desk environment or technical.			