



Mutualink, Inc.  
1269 South Broad Street  
Wallingford, CT 06492  
P | (866) 957-5465  
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mutualink.net

**AUTHORIZED IT SCHEDULE PRICELIST  
FEDERAL SUPPLY SERVICE  
MULTIPLE AWARDS SCHEDULE**

**Mutualink, Inc.**

1269 South Broad Street  
Wallingford, CT 06492  
Phone: 203-949-1800  
Fax: 928-396-0344  
www.mutualink.net

Contract Number: **GS-35F-0006W**

Period Covered by Contract: **October 1, 2009 — September 30, 2024**

General Services Administration  
Federal Acquisition Service

Pricelist current through Modification # A812, dated June 9, 2020

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! The INTERNET address GSA Advantage! Is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

## CUSTOMER INFORMATION

### 1a. Awarded Special Item Numbers (SINs) with appropriate cross-reference to descriptions.

33411	Purchase of new electronic equipment
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
511210	Software Licenses
OLM	Order Level Materials

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. -**See Pricing Attached**

### 2. **Maximum Order:**

All SINs - \$500,000

3. **Minimum Order:** The minimum dollar value of orders to be issued is \$100.

4. **Geographic Coverage (delivery area):** Domestic only

### 5. **Point of Production:**

Mutualink, Inc.  
1269 South Broad Street  
Wallingford, CT 06492

### 6. **Discount from List Prices:**

All prices are net and include the industrial funding fee

### 7. **Quantity Discounts:**

See GSA Pricelist for Quantity Pricing.

8. **Prompt Payment Discount Terms:** None Offered

9a. **Government Purchase Cards** are accepted at or below the micro-purchase threshold; however no additional discounts will be offered for usage.

9b. **Government Purchase Cards** are accepted above the micro-purchase threshold; however no additional discounts will be offered for usage.

10. **Foreign Items:** None Offered

11a. **Time of Delivery:**

33411 and 511210  
811212

30-60 Days  
As Negotiated

11b. **Expedited Delivery:** As negotiated at task order level

11c. **Overnight and 2-day delivery:** As negotiated at task order level

11d. **Urgent Requirements:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. **F.O.B. Point:** Destination

13a. **Ordering Address:**

Mutualink, Inc.  
1269 South Broad Street  
Wallingford, CT 06492

13b. **Ordering Procedures:**

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA) are found in FAR 8.405-3.

14. **Payment Address:**

Mutualink, Inc.  
1269 South Broad Street  
Wallingford, CT 06492

15. **Warranty Provisions:**

<b>Special Item Numbers</b>	<b>Warranty</b>
33411	1 year
811212	30 days
511210	The foregoing warranty is limited for a 1 year from the underlying GSA Schedule contract. <b>(Refer to Mutualink, Inc's EULA attached)</b>

16. **Export Packing Charges:** Not Applicable
17. **Terms and conditions of government purchasing card acceptance:** Contact contractor
18. **Terms and conditions of rental, maintenance, and repair:** See below
19. **Terms and conditions of installation:** N/A
20. **Terms and conditions of repair parts:** N/A
- 20a. **Terms and conditions for any other service:** N/A
21. **List of service distribution points:** N/A
22. **List of participating dealers:** N/A
23. **Preventative maintenance:** N/A
- 24a. **Special Attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 compliance information:** N/A
25. **Data Universal Number System (DUNS) :** 013142071
26. **System for Award Management (SAM):** Mutualink, Inc. is currently registered in System for Award Management (SAM) database.  
Cage Code: 50RV2

SIN	MFR PART NO	PRODUCT NAME	UOI	GSA PRICE	COO
<b>Purchase Plan</b>					
33411	M500-100-001	Interoperability Workstation *Must be purchased in conjunction with corresponding Subscription: M960-100-001	1-2	\$5,934.60	US
			3-5	\$5,637.62	US
			6+	\$5,341.63	US
33411	M500-150-001	Portable Interoperability Work Station (P-IWS) *Must be purchased in conjunction with corresponding Subscription: M960-150-001	1+	\$8,908.33	US
33411	M500-170-001	Portable Interoperability Work Station (P-IWS) Standard *Must be purchased in conjunction with corresponding Subscription: M960-170-001	1+	\$6,924.52	US
33411	M500-240-001	V-NIC *Must be purchased in conjunction with corresponding Subscription: M960-240-001	1-2	\$5,428.75	US
			3-5	\$5,157.51	US
			6+	\$4,886.27	US
33411	M500-260-001	T-NIC *Must be purchased in conjunction with corresponding Subscription: M960-260-001	1-2	\$5,428.75	US
			3-5	\$5,157.51	US
			6+	\$4,886.27	US
33411	M500-500-001	IP Network Interface Controller (IP-NIC)*Must be purchased in conjunction with corresponding Subscription: M960-500-001	1-2	\$5,428.75	US
			3-5	\$5,157.45	US
			6+	\$4,886.15	US
33411	M500-610-001	R-NIC *Must be purchased in conjunction with corresponding Subscription: M960-610-001	1-2	\$4,948.63	US
			3-5	\$4,701.15	US
			6+	\$4,453.67	US
33411	M500-660-001	R-NIC Tone Remote Bundle*Must be purchased in conjunction with corresponding Subscription: M960-660-001	1-2	\$5,428.75	US
			3-5	\$5,157.51	US
			6+	\$4,886.27	US
33411	M400-700-001	Video Network Interface Controller (VNIC/v), Commercial Valence *Must be purchased in conjunction with corresponding Subscription: M960-700-001	1+	\$7,904.55	US
33411	M400-720-001	Telephone Network Interface Controller (TNIC/v), Commercial Valence *Must be purchased in conjunction with corresponding Subscription: M960-720-001	1+	\$7,904.55	US
33411	M400-740-001	Radio Network Interface Controller (RNIC/v), Commercial Valence *Must be purchased in conjunction with corresponding Subscription: M960-740-001	1+	\$7,904.55	US
33411	M400-760-001	IP Network Interface Controller (IPNIC/v), Commercial Valence *Must be purchased in conjunction with corresponding Subscription: M960-760-001	1+	\$7,904.55	US
33411	M400-100-001	K-12 Interoperability Work Station (KIWS) *Must be purchased in conjunction with corresponding Subscription: M964-200-001 K-12 Schools only	1+	\$3,959.70	US
33411	M400-200-001	K-12, Network Interface Controller (KNIC) (up to 3 Interfaces) *Must be purchased in conjunction with corresponding Subscription: M964-200-001 K-12 Schools only	1+	\$5,939.55	US

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33411	M400-300-001	K-12, Secondary Network Interface Controller (KNIC) K-12 Schools only	1+	\$1,484.89	US
33411	M400-450-001	K-12, EDGE 5 VPN PackageK-12 Schools only	1+	\$2,118.44	US
33411	M500-460-001	Mutualink EDGE 5 *Must be purchased in conjunction with corresponding Subscription: M960-460-001	1+	\$11,478.17	US
33411	M500-460-801	Mutualink EDGE 5 - Upgrade to IWS (M500-100-001) *Must be purchased in conjunction with corresponding Subscription: M960-460-001	1+	\$5,543.58	US
33411	M500-470-001	Mutualink EDGE 25 *Must be purchased in conjunction with corresponding Subscription: M960-470-001	1+	\$26,624.02	US
33411	M500-480-001	Mutualink EDGE 50 *Must be purchased in conjunction with corresponding Subscription: M960-480-001	1+	\$37,315.20	US
33411	M500-450-001	EDGE 5 VPN	1+	\$1,925.40	US
33411	M500-440-001	EDGE 25 VPN	1+	\$5,010.01	US
33411	M500-430-001	EDGE 50 VPN	1+	\$11,107.94	US
33411	M400-920-001	Mutualink Portable Domestic Go Kit	1+	\$39,595.99	US
33411	M400-920-CAM	GoKit Optional Pole Camera Kit	1+	\$1,186.92	US
33411	M500-620-001	2 Port Radio Network Interface Controller (RNIC) *Must be purchased in conjunction with corresponding Subscription: M960-620-001	1+	\$5,740.57	US
33411	M500-640-001	4 Port Radio Network Interface Controller (RNIC) *Must be purchased in conjunction with corresponding Subscription: M960-640-001	Each	\$7,819.41	US
<b>Subscription Fee (1)</b>					
511210	M960-100-001	Mutualink Interop P2P Network Access for the Interoperability Workstation (Annual)	1-2	\$889.94	US
			3-5	\$845.40	US
			6+	\$800.85	US
511210	M960-150-001	Mutualink Interop P2P Network Access Fee for the P-IWS (Annual)	1+	\$889.94	US
511210	M960-240-001	Mutualink Interop P2P Network Access for the V-NIC (4) (Annual)	1-2	\$813.72	US
			3-5	\$773.13	US
			6+	\$732.54	US
511210	M960-260-001	Mutualink Interop P2P Network Access for the T-NIC (Annual)	1-2	\$813.72	US
			3-5	\$773.13	US
			6+	\$732.54	US

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511210	M960-500-001	Mutualink Interop P2P Network Access for the IP-NIC (4) (Annual)	1-2	\$813.72	US
			3-5	\$773.14	US
			6+	\$732.55	US
511210	M960-610-001	Mutualink Interop P2P Network Access for the R-NIC (Annual)	1-2	\$741.45	US
			3-5	\$704.83	US
			6+	\$667.21	US
511210	M960-660-001	Mutualink Interop P2P Network Access for the R-NIC Tone Remote Bundle (Annual)	1-2	\$813.72	US
			3-5	\$773.13	US
			6+	\$732.54	US
511210	M960-170-001	Mutualink Interop P2P Network Access Fee for the P-IWS (Standard), Annual	Annual	\$889.94	US
511210	M960-700-001	Mutualink Interop P2P Software /Network Access for the V-NIC/v , Commercial Valence , Annual	Annual	\$813.72	US
511210	M960-720-001	Mutualink Interop P2P Software / Network Access for the T-NIC/v , Commercial Valence , Annual	Annual	\$813.72	US
511210	M960-740-001	Mutualink Interop P2P Software / Network Access for the R-NIC/v , Commercial Valence , Annual	Annual	\$813.72	US
511210	M960-760-001	Mutualink Interop P2P Software / Network Access for the IP-NIC/v , Commercial Valence , Annual	Annual	\$813.72	US
511210	M960-460-001	Mutualink Interop P2P Network Access - EDGE 5, Annual	Annual	\$1,899.66	US
511210	M960-470-001	Mutualink Interop P2P Network Access - EDGE 25, Annual	Annual	\$4,686.30	US
511210	M960-480-001	Mutualink Interop P2P Network Access - EDGE 50, Annual	Annual	\$6,287.01	US
33411	M960-620-001	2 Port R-NIC - Interop P2P Network Access	Annual	\$889.94	US
33411	M960-640-001	4 Port R-NIC - Interop P2P Network Access	Annual	\$1,186.92	US
511210	M960-920-001	Mutualink Interop P2P Software / Network Access for the GoKit , Annual	Annual	\$1,781.86	US
33411	M960-980-001	ML EDGE Client SW , Per Named Agency and User 1 (includes 1 Edge Client Mgmt SW)	One Time Charge	\$7,919.40	US
33411	M960-980-005	ML EDGE Client SW , Per Named Agency and User 2-5	One Time Charge	\$4,559.59	US
33411	M960-980-025	ML EDGE Client SW , Per Named Agency and User 6-25	One Time Charge	\$1,277.99	US
33411	M960-980-050	ML EDGE Client SW , Per Named Agency and User 26- 50	One Time Charge	\$621.18	US
33411	M960-980-100	ML EDGE Client SW , Per Named Agency and User 51 - 1300	One Time Charge	\$494.96	US
33411	M960-981-001	ML Edge Additional Edge Client Management Software	One Time Charge	\$3,360.79	US
33411	M960-985-001	ML EDGE Client SW Annual Fee, Concurrent User 1 (per named agency)	Annual	\$692.95	US
33411	M960-985-005	ML EDGE Client SW Annual Fee, Concurrent Users 2-5 (per named agency)	Annual	\$202.14	US
33411	M960-985-100	ML EDGE Client SW Annual Fee, Concurrent Users 6- 1300 (per named agency)	Annual	\$157.89	US
33411	M960-986-001	ML Edge Additional Edge Client Management Software Annual Fee	Annual	\$490.01	US
511210	M964-200-001	Mutualink Interop P2P Network Access Fee for the KNIC & KIWS, Annual	Annual	\$1,187.91	US
<b>Installation, Misc Items and Network Access Provisioning</b>					
33411	M980-100-001	Network Access Provisioning - Mutualink Interop P2P Network	One Time Charge	\$904.53	US
33411	M980-200-001	Site Installation & Configuration - Mutualink Interop P2P Network	One Time Charge	\$1,550.63	US
33411	M990-100-001	Installation Labor IWS (5)	One Time Charge	\$516.88	US

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33411	M990-150-001	Installation Labor P-IWS	One Time Charge	\$516.88	US
33411	M990-240-001	Installation Labor - V-NIC (5)	One Time Charge	\$516.88	US
33411	M990-260-001	Installation Labor - T-NIC (5)	One Time Charge	\$516.88	US
33411	M990-500-001	Installation Labor - IP-NIC	One Time Charge	\$516.88	US
33411	M990-610-001	Installation Labor - R-NIC (5)	One Time Charge	\$516.88	US
33411	M990-660-001	Installation Labor - R-NIC, Tone Remote (5)	One Time Charge	\$516.88	US
33411	M990-620-001	Site Survey & Installation Labor - 2 Port R-NIC	One Time Charge	\$1,033.75	US
33411	M990-640-001	Site Survey & Installation Labor - 4 Port R-NIC	One Time Charge	\$2,067.51	US
33411	M990-700-001	Installation Labor - V-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-700-101	Staging / Testing V-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-720-001	Installation Labor - T-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-720-101	Staging / Testing T-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-740-001	Installation Labor -R-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-740-101	Staging / Testing R-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-760-001	Installation Labor - IP-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M990-760-101	Staging / Testing IP-NIC/v, Commercial Valence	One Time Charge	\$516.88	US
33411	M994-100-001	Installation Labor - KIWS	One Time Charge	\$516.88	US
33411	M994-200-001	Installation Labor - KNIC	One Time Charge	\$1,550.63	US
33411	M994-300-001	Installation Labor - Secondary KNIC	One Time Charge	\$516.88	US
33411	M994-450-001	Installation Labor -K-12 EDGE 5 VPN Package	One Time Charge	\$516.88	US
33411	M994-450-002	Configuration -K-12 EDGE 5 VPN	One Time Charge	\$1,033.75	US
33411	M980-190-001	Network Access Provisioning - Mutualink Interop P2P Network EDGE 5	One Time Charge	\$1,861.71	US
33411	M980-290-001	Design & Configuration - Mutualink Interop P2P Network EDGE 5	One Time Charge	\$6,202.52	US

SIN	MFR PART NO	PRODUCT NAME	UOI	GSA PRICE	COO
33411	M990-450-001	Design & Installation Labor - EDGE 5 VPN	One Time Charge	\$5,168.77	US
33411	M990-460-001	Configuration & Installation - EDGE 5	One Time Charge	\$3,585.83	US
33411	M980-190-801	Network Access Provisioning - Interop P2P Network EDGE 5 - Upgrade	One Time Charge	\$957.18	US
33411	M980-290-801	Design & Configuration - Mutualink Interop P2P Network EDGE 5 Upgrade	One Time Charge	\$4,651.89	US
33411	M990-460-801	Configuration & Installation - EDGE 5 Upgrade	One Time Charge	\$3,068.95	US
33411	M980-160-001	Network Access Provisioning - Mutualink Interop P2P Network, EDGE25/50	One Time Charge	\$9,567.00	US
33411	M980-260-001	Design & Configuration - Mutualink Interop P2P Network, EDGE25/50	One Time Charge	\$6,202.52	US
33411	M990-440-001	Design & Installation Labor - EDGE VPN 25	One Time Charge	\$5,168.77	US
33411	M990-470-001	Configuration & Installation - EDGE 25	One Time Charge	\$5,007.24	US
33411	M990-430-001	Design & Installation Labor - EDGE VPN 50	One Time Charge	\$5,168.77	US
33411	M990-480-001	Configuration & Installation - EDGE 50	One Time Charge	\$7,430.10	US
33411	M980-140-001	Wireless Network Access Provisioning - Mutualink Interop P2P Network	One Time Charge	\$2,010.08	US
33411	M980-180-001	Wireless Network Access Provisioning - Mutualink Interop P2P Network, Compact Hardened	One Time Charge	\$3,058.19	US
33411	M990-170-001	Installation Labor P-IWS (Standard)	One Time Charge	\$516.88	US
33411	M940-100-100	Misc Installation and Mounting Hardware (per endpoint)	One Time Charge	\$119.65	US
33411	M500-851-00D	1 RU Power Distribution Shelf, w/Inter Pwr Supply	One Time Charge	\$222.73	US
33411	M500-872-00A	Mutualink Power Distribution Shelf for 3 Valence NICs (2 RU)	One Time Charge	\$742.44	US
33411	M500-873-00A	Mutualink Power Distribution Shelf for 6 Valence NICs (3 RU)	One Time Charge	\$1,039.42	US
33411	M500-915-001	Panic Button Bundle	One Time Charge	\$856.28	US
33411	M800-911	Control Station Install Kit	One Time Charge	\$292.03	US
33411	M840-475	Mutualink streaming/recorind video appliance	One Time Charge	\$2,078.84	US
33411	M840-539	Network Access Provisioning - Mutualink Interop P2P Network Br1	One Time Charge	\$866.18	US
33411	M840-589	Network Access Provisioning - Mutualink Interop P2P Network -Hd2	One Time Charge	\$2,473.82	US
33411	M880-046	Mutualink USB Speaker/Microphone, 15" Gooseneck - VM6	One Time Charge	\$361.32	US
33411	M940-150-100	Misc HW	One Time Charge	\$494.96	US
33411	M980-122-001	Network Access Provisioning - Mutualink Interop P2P Network, 29	One Time Charge	\$5,637.62	US
33411	M980-170-001	Network Access Provisioning - Mutualink Interop P2P Network, H292	One Time Charge	\$9,894.29	US
33411	M990-001-001	Additional & Custom Installation Work	Hourly	\$129.22	US
<b>Maintenance</b>					
811212	M970-100-001	Interoperability Workstation Extended Hardware Warranty (2)	Annual	\$247.48	US
811212	M970-610-001	R-NIC Extended Hardware Warranty (2)	Annual	\$247.48	US
811212	M995-100-001	Out of Warranty Labor (6)	Hourly	\$133.64	US
811212	M990-950-001	Support - Sr SE Onsite	Hourly	\$191.44	US
811212	M990-951-001	Support - Sr SE Remote	Hourly	\$143.58	US

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811212	M990-952-001	Support - Sr SE Travel	Hourly	\$95.72	US
811212	M990-953-001	Support - SE Onsite	Hourly	\$153.15	US
811212	M990-954-001	Support - SE Remote	Hourly	\$114.86	US
811212	M990-955-001	Support - SE Travel	Hourly	\$76.57	US
811212	M990-956-001	Support - Field Tech Onsite	Hourly	\$129.22	US
811212	M990-958-001	Support - Field Tech Travel	Hourly	\$64.61	US

**Notes:**

- (1) Interop P2P Network Access fees include required license, software maintenance, upgrades and remote tech support for installed Mutualink software
- (2) The extended Hardware Warranty is limited to Mutualink's DWS and NIC equipment only. Third party manufactured accessions are not covered.
- (3) R-NIC Interface Cable included (Choose One)
  - M500-804 RNIC Cable, Universal Interface
  - M500-800 R-NIC Cable, Advance Tec Nextel Base
  - M500-801 R-NIC Cable, Kenwood TKR750/850 Repeater
  - M500-802 R-NIC Cable, Motorola CDM1250/1550 Mobiles
  - M500-803 R-NIC Cable, Kenwood TK-7180/8180 Mobiles
  - M500-807 R-NIC Cable Kenwood TK-7180/8180 / TTP
  - M500-808 R-NIC Cable Motorola MotoTurbo Mobile

(4) "Each V-NIC/IP-NIC is allocated a maximum aggregate usage per month ("Bandwidth Usage Allotment") defined by time duration and data usage rate. The standard offering is 96 hours of usage per month ("Standard Usage Allotment") at the standard data rate of 256Kbs ("Standard Bandwidth Rate"). For any increment of usage over the initial Bandwidth Usage Allotment, a charge for such incremental overage applies (a "Bandwidth Overage Charge"). For the Standard Bandwidth Rate, the Bandwidth Overage Charge is \$10.00 per hour, rounded to the next full hour increment (the "Standard Bandwidth Overage Charge"). For enhanced bandwidth rates exceeding the Standard Bandwidth Rate (i.e., 384Kbs, 512 Kbs, 768Kbs) ("Enhanced Bandwidth Rates"), the Bandwidth Usage Allotment is proportionately adjusted by the formula: (Standard Bandwidth Rate/Enhanced Bandwidth Rate)X Standard Usage Allotment. Additionally, the applicable Additional Bandwidth Charge Rate for Enhanced Bandwidth Rates is proportionately adjusted by the formula: (Standard Bandwidth Rate/Enhanced Bandwidth Rate)X Standard Bandwidth Overage Charge. By way of example, a V-NIC/IP-NIC using a 512 Kbs Enhanced Bandwidth Rate would have an adjusted Bandwidth Usage Allotment of 48 hours per month, and an adjusted Bandwidth Charge. Any change in bandwidth by a user will be subject to a bandwidth provisioning and reconfiguration fee of \$50.00. The V-NIC/IP-NIC usage fees described above are not data or internet service charges in respect of broadband data or internet communications services which are supplied to the customer premises. Customers are responsible for securing and paying for their own bandwidth and data communications facilities that serve their premises.

Mutualink reserves the right to change Bandwidth Usage Allotments upon thirty (30) days advance written notice in the case of increased rates or charges which may be imposed by underlying service providers, or due to changes or limitations on the availability of bandwidth. Mutualink does not guarantee or represent any quality of service or uninterrupted or continuous availability of network related service for V-NICs/IP-NICs. ALL WARRANTIES ARE SPECIFICALLY DISCLAIMED."

- (5) Maximum of one physical visit including an aggregate of 4 man hours on customer's premises. Time in excess of the 4 hours on site, and/or travel time for return visits, are subject to additional charges under "Additional & Custom Installation Work".
- (6) Limited to Mutualink's DWS and NIC equipment only. Travel expenses and cost of parts are the responsibility of the customer.