

GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to- date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

GSA Schedule 70

Special Item No. 132-51 Information Technology Professional Services - SUBJECT TO COOPERATIVE PURCHASING

FSC/PSC Class D302 ADP SYSTEMS DEVELOPMENT SERVICES
FSC/PSC Class D306 ADP SYSTEMS ANALYSIS SERVICES
FSC/PSC Class D307 AUTOMATED INFORMATION SYSTEM SVCS
FSC/PSC Class D308 PROGRAMMING SERVICES
FSC/PSC Class D310 ADP BACKUP AND SECURITY SERVICES
FSC/PSC Class D313 COMPUTER AIDED DESGN/MFG SVCS
FSC/PSC Class D311 ADP DATA CONVERSION SERVICES
FSC/PSC Class D316 TELECOMMUNICATION NETWORK MGMT SVCS
FSC/PSC Class D317 AUTO NEWS, DATA & OTHER SVCS
FSC/PSC Class D399 OTHER ADP & TELECOMMUNICATIONS SVCS

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Contract number: **GS35F0011N**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period. **09/01/13 to 08/31/16**

Quantum Point Technologies, LLC
3287 N. Maple Grove Rd.
Boise, Id 83704
702-838-1131

702-479-7226 (Fax)
www.qptech.com

Contract administration source: **Brenda Proctor / 702-858-1131**

Business size. **Small, Woman-Owned**

CUSTOMER INFOPMATION: The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.

1a. Table of awarded special item number(s) with appropriate cross- reference to item descriptions and awarded price(s). **SIN: 132-51**

Awarded following Service Categories Under 132-51

FPDS Code 302 SYSTEMS DEVELOPMENT SERVICES - \$94.76/hr.

FPDS Code D306 SYSTEMS ANALYSIS SERVICES - \$94.76/hr.

FPDS Code D308 PROGRAMMING SERVICES - \$94.76/hr.

FPDS Code D311 DATA CONVERSION SERVICES - \$94.76/hr.

FPDS Code D399 OTHER ADP SVCS -- \$94.76 (with exception of IT Proj. Mgmt. @\$99.75/hr.)

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

Labor Categories Under SIN 132 51:

Programmer Analyst

Min. Education/Experience: B.S. or greater 4 years experience.

Functional Responsibilities: Plans, develops, tests, and documents computer programs, applying knowledge of programming techniques and computer systems: Evaluates user request for new or modified program, such as for financial or human resource management system, clinical research trial results, statistical study of traffic patterns, or analyzing and developing specifications for bridge design, to determine feasibility, cost and time required, compatibility with current system, and computer capabilities. Consults with user to identify current operating procedures and clarify program objectives. Reads manuals, periodicals, and technical reports to learn ways to develop programs that meet user requirements. Formulates plan outlining steps required to develop program, using structured analysis and design. Submits plans to user for approval. Prepares flowcharts and diagrams to illustrate sequence of steps program must follow and to describe logical operations involved. Designs computer terminal screen displays to accomplish goals of user request. Converts project specifications, using flowcharts and diagrams,

into sequence of detailed instructions and logical steps for coding into language process-able by computer, applying knowledge of computer programming techniques and computer languages. Enters program codes into computer system. Enters commands into computer to run and test program. Reads computer printouts or observes display screen to detect syntax or logic errors during program test, or uses diagnostic software to detect errors. Replaces, deletes, or modifies codes to correct errors. Analyzes, reviews, and alters program to increase operating efficiency or adapt to new requirements. Writes documentation to describe program development, logic, coding, and corrections. Writes manual for users to describe installation and operating procedures. Assists users to solve operating problems. Recreates steps taken by user to locate source of problem and rewrites program to correct errors. May use computer-aided software tools, such as flowchart design and code generation, in each stage of system development. May train users to use program. May oversee installation of hardware and software. May provide technical assistance to program users. May install and test program at user site. May monitor performance of program after implementation. May specialize in developing programs for business or technical applications.

Systems Analyst

Min. Education/Experience: B.A. in Accounting or greater. 7 years experience.

Functional Responsibilities: Analyzes user requirements, procedures, and problems to automate processing or to improve existing computer system: Confers with personnel of organizational units involved to analyze current operational procedures, identify problems, and learn specific input and output requirements, such as forms of data input, how data is to be summarized, and formats for reports. Writes detailed description of user needs, program functions, and steps required to develop or modify computer program. Reviews computer system capabilities, workflow, and scheduling limitations to determine if requested program or program change is possible within existing system. Studies existing information processing systems to evaluate effectiveness and develops new systems to improve production or workflow as required. Prepares workflow charts and diagrams to specify in detail operations to be performed by equipment and computer programs and operations to be performed by personnel in system. Conducts studies pertaining to development of new information systems to meet current and projected needs. Plans and prepares technical reports, memoranda, and instructional manuals as documentation of program development. Upgrades system and corrects errors to maintain system after implementation. May assist Computer Programmer in resolution of work problems related to flow charts, project specifications, or programming. May prepare time and cost estimates for completing projects. May direct and coordinate work of others to develop, test, install, and modify programs.

Technical Support Specialist

Min. Education/Experience: One year of college or greater. 3 years experience.

Functional Responsibilities: Performs any combination of following duties to provide technical support to workers: Develops work goals and department projects. Assigns and coordinates work projects, such as converting to new hardware or software. Designates staff assignments, establishes work priorities, and evaluates cost and time requirements. Reviews completed projects or computer programs to ensure that goals are met and that programs are compatible with other programs already in use. Evaluates work load and capacity of computer

system to determine feasibility of expanding or enhancing computer operations. Makes recommendations for improvements in computer system. Evaluates and tests vendor-supplied software packages microcomputers to determine compatibility with existing system, ease of use, and if software meets user needs. Enters commands into computer to place programs in production status. Inactivates, individually or in combination, each component of computer system, such as central processing unit, tape drives, and mainframe coolers. Tests computer system to determine criticality of component loss. Prioritizes importance of components and writes recommendations for recovering losses and using backup equipment. Assists user to resolve computer-related problems, such as inoperative hardware or software. Trains workers in use of new software or hardware. Reads technical journals or manuals and attends vendor seminars to learn about new computer hardware and software. Writes project reports and documentation for new or modified software and hardware.

Programmer Software Engineer/Programmer Analyst III

Min. Education/Experience: B.S. in IT or greater. 7 years experience

Functional Responsibilities: Proficient in understanding of COTS packages and large ERP application systems used by government and commercial users. Extremely good understanding of general business workflow and experience working with the client subject matter experts. Knowledge and experience in gathering requirements and programming the requirements in workable software solutions. Analyze the feasibility of the requirements and provide recommendations to the system users for the best possible solution. Overseeing the development of the prototype systems and general design or the re-design of the computer systems. Should be able to lead a team of programmers and provide detailed systems requirements to the programmers(I,II) for the development of the computer systems software. Independently run the UAT(Users Acceptance Testing) phase interacting with the SME(Subject Matter Experts) and make sure that all the gathered requirements are met. Successfully perform peer code review and critique the work of the junior programmers. Must be able to provide training to the users once the program has been accepted through the UAT phase. Responsible for delivery of services consistent with established standard of quality.

Computer Programmer

Min. Education/Experience: A.A. or greater. 4 years experience.

Functional Responsibilities: Converts data from project specifications and statements of problems and procedures to create or modify computer programs: Prepares, or receives from Systems Analyst, detailed workflow chart and diagram to illustrate sequence of steps that program must follow and to describe input, output, and logical operations involved. Analyzes workflow chart and diagram, applying knowledge of computer capabilities, subject matter, and symbolic logic. Confers with supervisor and representatives of departments concerned with program to resolve questions of program intent, data input, output requirements, and inclusion of internal checks and controls. Converts detailed logical flow chart to language process-able by computer. Enters program codes into computer system. Inputs test data into computer. Observes computer monitor screen to interpret program operating codes. Corrects program errors, using methods such as modifying program or altering sequence of program steps. Writes instructions to guide operating personnel during production runs. Analyzes, reviews, and rewrites programs to increase operating efficiency or to adapt program to new requirements. Compiles and writes documentation of program development and subsequent

revisions. May train workers to use program. May assist Computer Operator to resolve problems in running computer program. May work with Systems Analyst to obtain and analyze project specifications and flow charts. May direct and coordinate work of others to write, test, and modify computer programs.

DataBase Design Analyst

Min. Education/Experience: B.S. in Computer Science or greater. 5 years experience

Functional Responsibilities: Designs logical and physical data bases and coordinates data base development as part of project team, applying knowledge of data base design standards and data base management system: Reviews project request describing data base user needs. Estimates time and cost required to accomplish project. Determines if project requires creating series of new programs or modifying existing programs that access data stored in data bases. Attends specification meeting with project team workers to determine scope and limitations of project. Reviews workflow chart developed by Programmer-Analyst to understand tasks computer will perform, such as updating records. Reviews procedures in data base management system manuals for making changes to data base, such as defining, creating, revising, and controlling data base. Revises company definition of data as defined in data dictionary (information about data, including name, description, source of data item, and key words for categorizing and searching for data item descriptions). Determines and enters changes to data dictionary descriptions, including type, structure, and intended use of data within system, using computer or assigns data entry work to programmer. Develops data model describing data elements and how they are used, following procedures and using pen and template or computer software. Creates description to enable Programmer-Analyst (profess. & kin.) to understand how programs should access data. Writes description of how user accesses data, referred to as logical data base. Writes physical data base description, such as location, space requirements, and access method, to protect company data resources against unauthorized access and accidental destruction, according to computer industry standards and knowledge of data base management system. May specialize in adding, deleting, and modifying data items in data dictionary and be designated Data Dictionary Administrator (profess. and kin.). Workers typically specialize in one or more types of data base management systems.

Data Communications Analyst

Min. Education/Experience: B.S. in Data Communications or greater. 4 years experience.

Functional Responsibilities: Researches, tests, evaluates, and recommends data communications hardware and software: Identifies areas of operation which need upgraded equipment, such as modems, fiber optic cables, and telephone wires. Conducts survey to determine user needs. Reads technical manuals and brochures to determine equipment which meets establishment requirements. Visits vendors to learn about available products or services. Tests and evaluates hardware and software to determine efficiency, reliability, and compatibility with existing system, using equipment such as computer terminal and modem. Analyzes test data and recommends hardware or software for purchase. Develops and writes procedures for installation, use, and solving problems of communications hardware and software. Monitors system performance. Trains users in use of equipment. Assists users to identify and solve data communication problems. May write technical specifications to send to vendors for bid. May oversee or assist in installation of communications hardware. May perform minor equipment repairs.

SOA Architect

Min. Education/Experience: B.S or Greater and with minimum 5 years of experience in SOA technology. Working closely with Oracle SOA products to establish the SOA architecture for the application

Functional Responsibilities: SOA Integration architect / developer responsible for architecture / design / governance of real time services used to support large scale. Candidate will use domain models (CBM / IFW) and should be proficient in UML modeling, XML, web services, one or more OO languages (Java, C++, C#), and have Candidate will understand a broad range of WS* standards, SOA technologies, and message exchange patterns (Request/Response, PubSub, Assured Delivery, Synchronous vs Asynchronous, etc.), and Enterprise Integration challenges a working knowledge of middleware solutions (Enterprise Service Bus, EAI, BPM) software integration efforts. Proficient in XML/XSLT, web services, and Integration Infrastructure Technologies.

Desktop Support Technician

Min. Education/Experience: Associate or Higher with minimum 2 years experience in Desktop Management.

Functional Responsibilities: Desktop user assistance and troubleshooting to include “one-off” software installations. PC break-fix re-imaging, End of lease PC replacement, Assist system administrators in various North American sites with configuration or troubleshooting issues, Responsible for installing and configuring workstations and maintaining both workstations and servers in support of business processing requirements. Performs software installations and upgrades to operating systems on workstations. Schedules these workstation installations and upgrades and maintains them in accordance with established IS policies, procedures and SLAs. Monitors and tunes workstations to achieve an optimum level of performance. Ensures workstation data integrity by evaluating, implementing and managing appropriate software and hardware solutions. Conducts routine hardware and software audits of workstations and servers for compliance with established standards, policies, configuration guidelines and procedures. Develops and maintains a comprehensive hardware and software configuration database/library of all supporting workstation documentation. Work with the buyers in internal purchasing to get replacements ordered, receives the PC, images the PC, installs applications based on user requirements, physically sets up the machine at the workstation, and copies personality and data from the existing PC to the new one. Work with others in IT to get the old machine packed and shipped back to Dell with all of the peripherals. Customer service to work incident tickets coming through the Help Desk ticketing tool to include remote, telephone, and desk-side user support.

OBIEE Developer I

Min. Education/Experience: B.S or Greater and with minimum 3 years of experience in Oracle Business Intelligence Enterprise Software.

Functional Responsibilities: Using our data integration tools such as Informatica or ODI for large scale data movement in the enterprise. Designing, documenting, developing, testing, and supporting of complex data integration programs. Taking a logical data model and using data integration skills to load the physical layer. Understanding when data should be loaded, how data

should be transformed, and optimizing load performance. Job monitoring, root cause analysis and resolution, optimization, production support, and customer service. Working with customers to identify, understand, and develop data integration solutions for the business. Ability to transform business requirements into design specifications used for development. Experience using change management tools for deployment of enhancements to the Data Warehouse environments. Experience with job scheduling tools for running jobs as well as production support. Familiarity with data modeling for creating new or enhancing objects within database schemas. Supporting periodic on-call rotation to resolve after hours production issues and support migration of new systems into production. Participating in the analysis of the efficiency and effectiveness of current departmental processes and procedures and ultimately help to implement identified improvements. Special projects and process improvements as determined necessary by management.

Senior Program Manager

Min. Education/Experience: Bachelor or greater in business Management and Information Systems. 20 years experience.

Functional Responsibilities: Work closely with the client management team and help the client in strategic planning of a specific program. Information technology Senior Program Managers specialize in leading teams through the formulation and execution of program plans, strategies and functions. Directing, defining and coordinating program issues are key functions in the Senior Program Manager role. They may also establish objectives, develop requirements, plan schedules and estimate costs. Monitoring technical issues and preparing reports are additional duties of Senior Program managers. These professionals may supervise staff, as well, using knowledge of organizational development to lead teams toward reaching goals on information technology related projects.

Senior Project Manager

Min. Education/Experience: Bachelor or greater in business Management and Information Systems. With project management emphasis. 15 years experience.

Functional Responsibilities: Work closely with the project management leadership and take the directions during the entire project. Create project management plans using PM tools and keep the project within the assigned budget. Provide Primary Support client and Stakeholders and work as the primary liaison with system users and stakeholders representing their needs in the project meetings. Oversee system implementation team by managing the project documents to include but not limited to; project plans, requirements and design, risk and issues log, production readiness and cutover plan and lessons learned. Establish Change Request Forms, Decision Request Forms and Fault Report Forms and tracking of the same. Keep the client informed by providing task lists for each module implementation to align project personnel and skills. Hold regular project review meetings to define and manage expectations and timelines on information technology related projects.

2. Maximum order. **\$100,000.00**

3. Minimum order. **\$94.76**

4. Geographic coverage (delivery area). **50 United States and US Territories.**

5. Point(s) of production (city, county, and State or foreign country). **Boise, Ada County, Idaho.**

6. Discount from list prices or statement of net price: **All prices herein are NET.**

7. Quantity discounts: **None**

8. Prompt payment terms. **1% 20 days, NET 30.**

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold. **Commercial credit cards are accepted in full.**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. **Government purchase cards are not accepted.**

10. Foreign items (list items by country of origin) **None.**

11a. Time of delivery. **Services delivered as agreed between Contractor and Ordering Agency.**

11b. Expedited Delivery. **N/A Services Only**

11c. Overnight and 2-day delivery. **N/A Services Only**

11d. Urgent Requirements. **N/A Services Only**

12. F.O.B. point(s). **F.O.B. Origin.**

13a. Ordering address(es). **Quantum Point Technologies LLC, 7163 Mithril Ave. Las Vegas, NV 89178**

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample EPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment address(es) **Quantum Point Technologies LLC, 7163 Mithril Ave., Las Vegas, NV 89178.**

15. Warranty provision. **All service work is tested and accepted/rejected at time of completion.**

16. Export packing charges, if applicable. **N/A**

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): **Government purchase cards are NOT accepted above the micropurchase.**

18. Terms and conditions of rental, maintenance, and repair (if applicable) **N/A**
19. Terms and conditions of installation (if applicable). **N/A**
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **N/A**
- 20a. Terms and conditions for any other services (if applicable) **N/A**
21. List of service and distribution points (if applicable). **N/A**
22. List of participating dealers (if applicable). **N/A**
23. Preventive maintenance (if applicable). **N/A**
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) **N/A**
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at www.Section508.gov/. **N/A**
25. Data Universal Number System (DUNS) number. **013192062**
26. Notification regarding registration in System for Award Management (SAM) database. **Quantum Point Technologies, LLC CCR registration is valid through 10.17.2015.**