

**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Special Item No. 132-51 Information Technology Professional Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

**ARCBridge Consulting & Training, Inc.
21515 Ridgetop Circle Suite 290 Sterling VA 20166
(703) 834-6511**

www.arcbridge.com

Contract Number: GS-35F-0013M

Period Covered by Contract: October 3, 2016- October 2, 2021

General Services Administration
Federal Supply Service

Pricelist current from October 3, 2016 to Oct 2, 2021

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

1. DESCRIPTION OF IT SERVICES

a. ARCBridge maintains staff at five (5) different skill levels:

1. Expert – An expert is pre-emanate in their field. They possess a Doctorate or Masters Degree in their field and a combination of work in the same field that has gained them recognition from their peers as an expert in their field. An expert normally has more than ten (10) years of professional experience in their chosen field and has published papers in the field.

2. Manager – An individual with a Bachelors Degree and background in their field of work who as demonstrated accomplished skills in the management of people and projects. They have more than five (10) years of relevant work experience and possess a wide field of knowledge that covers all aspects of the functional area or project they manage.

3. Senior Level – A very experienced and highly qualified individual who is capable of working with minimal supervision. Senior Level professionals have a Masters or Bachelors Degree, more than five (10) years relevant work experience, and have appropriate and related certification in the associated field of work, and/or equivalent experience relevant to the position.

4. Intermediate Level – An experienced and qualified individual who is technically proficient and able to work with minimal to moderate supervision. Intermediate level professionals possess a Bachelors Degree or Trade School Certificate and have a minimum of three (8) years relevant work experience.

5. Junior Level - Individuals have been trained in their field but have less than three (5) years of experience and possess a Bachelors Degree or Trade School Certificate. They must have supervision and assistance to complete advanced tasks.

b. ARCBridge employees skilled professionals with the following abilities:

CLIN 001. **Intermediate Applications Programmer** – Analyzes functional business applications and design specifications for functional activities. Develops block diagrams and logic flow charts. Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency.

CLIN 002. **Intermediate Data Base Management Specialist** – Provides highly technical expertise in the use of data base management systems (DBMS). Evaluates and recommends available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications.

CLIN 003. **Junior Data Entry Clerk** – Performs data entry via on-line data terminal, key-to-tape, key-to-disk, or similar device. Verifies data entered, where applicable.

CLIN 004. **Senior GIS Analyst** - Analyzes GIS & IT business applications and design specifications for systems. Develops block diagrams and logic flow charts. Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level

documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers to ensure program deadlines are met.

- CLIN 005. **Intermediate GIS Analyst** - Analyzes information requirements. Evaluates analytically and systematically problems of workflow, organization, and planning and assists Senior GIS Systems Analysts to develop appropriate corrective action. Help develop plans for automated information systems from project inception to conclusion. Defines the problem, and develops system requirements and program specifications, from which detailed flow charts, programs, and tests are developed. Works independently or under the supervision of an Expert or a Senior Analyst, coordinates closely with other programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.
- CLIN 006. **Junior GIS Analyst** - Helps develop plans for automated information systems from project inception to conclusion. Assists in problem resolution, and develops program specifications, and code from which is prepared detailed flow charts, programs, and tests. Works independently or under the supervision of a Senior GIS Analyst, programs to specifications.
- CLIN 007. **Senior GIS Project Manager** – Actively manages a team of GIS & IT specialists and other necessary support personnel for large involved IT applications. Analyzes business applications and design specifications for systems, creates an estimate of costs and assembles a team to create the system. Actively participates in the design and development of advanced solutions and directs team members in their efforts to produce the new system. Is ultimately responsible for all aspects of the management of the team, other resources and insures the project is kept within budget.
- CLIN 008. **Intermediate Hardware Specialist** –Reviews computer systems in terms of machine capabilities and man-machine interface. Prepares reports and studies concerning hardware. Prepares functional requirements and specifications for hardware acquisitions. Ensures that problems have been properly identified and solutions will satisfy the user’s requirements.
- CLIN 009. **Junior Network Installation Technician** – Conducts site surveys. Assesses and documents current site network configuration and user requirements. Follows’ engineering plans and site installation Technical Design Packages. Works with network installation team. Assists in the preparation of drawing and documenting configuration changes at each site.
- CLIN 010. **Intermediate Network Support Technician** – Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and the networks. Provide support in responding to system user requests for assistance. Provide support for on-the-spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Provide to the agency LAN Administrator with Server maintenance and administration. Requires general knowledge of one of the following: Novell products, CISCO products, Windows NT products, UNIX products, etc.
- CLIN 011. **Intermediate Systems Administrator** – Supervises and manages the daily activities of configuration and operation of business systems which may be mainframe, mini, or client/server based. Optimizes system operation and resource utilization, and performs system capacity analysis and planning. Assists users in accessing and using business systems.
- CLIN 012. **Senior Team Leader** - Serves as the project manager for small task orders and assists the Project Manager in working with the Contracting Officer’s Technical Representative (COTR), the task order-level COTR(s), government management personnel and customer agency representatives. Under the guidance of the Project Manager, responsible for the overall management of the specific task order(s) and insuring the technical solutions and schedules in the task order are implemented in a timely manner.

CLIN 013. **Junior Training Specialist** – Conducts training courses. Prepares instructor materials (course outline, background material, and training aids) and student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms) for review. Trains personnel by conducting formal classroom courses, workshops and seminars.

CLIN 014. **Senior Training Specialist** – Conducts the research necessary to develop and revise training courses and prepares appropriate training catalogs. Develops all instructor materials (course outline, background material, and training aids). Develops all student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Trains personnel by conducting formal classroom courses, workshops, seminars, and/or computer based/computer aided training. Provides daily supervision and direction to staff.

17 Pricing of IT Services

GSA Price List
Effective Oct 3, 2016-Oct 2, 2021
GS-35F-0013M

CLIN	LABOR CATEGORY	LEVEL	On-Site	Off Site
001	Application Programmer	Intermediate	85.54	87.12
002	Data Base Mgmt Spec.	Intermediate	61.87	63.02
003	Data Entry Clerk	Junior	37.18	37.87
004	GIS Analyst	Senior	114.00	118.56
005	GIS Analyst	Intermediate	85.54	87.12
006	GIS Analyst	Junior	60.74	61.87
007	GIS Project Manager	Senior	142.80	151.55
008	Hardware Specialist	Intermediate	49.59	50.51
009	Network Installation Technician	Junior	55.79	56.82
010	Network Support Technician	Intermediate	72.00	75.78
011	System Administrator	Intermediate	96.00	99.00
012	Team Leader	Senior	97.93	99.74
013	Training Specialist	Junior	59.50	60.60
014	Training Specialist	Senior	90.01	92.89

