

GENERAL SERVICES ADMINISTRATION Federal Acquisition Service

Authorized Federal Supply Schedule Price List

On-Line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create and electronic delivery order are available through GSA *Advantage!*, a menu –driven database system. The INTERNET address GSA *Advantage!* is: GSAAdvantage.gov

GSA SCHEDULE 70

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D316 IT Network Management Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Contract Number: GS-35F-0030P
Period Covered by Contract: 10-17-2003 through 10-16-2018
Pricelist current through Modification # PO-0007, dated October 9, 2013.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov/>



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“Prices Shown Herein are NET (discount deducted)”



CUSTOMER INFORMATION

1a.

Information Technology (IT) Professional Services (SIN 132-51)

Awarded Prices

Labor Category	GSA Rate with IFF
Subject Matter Expert	\$ 117.56
Program Manager	\$ 118.91
Technical Specialist I	\$ 92.26
Technical Specialist II	\$ 106.34
Technical Specialist III	\$ 118.50
Programmer/Analyst	\$ 96.03
Web Developer	\$ 96.55
Administrative Support	\$ 30.17

1b.

LABOR CATEGORY DESCRIPTIONS

COMMERCIAL JOB TITLE	SUBJECT MATTER EXPERT
FUNCTIONAL RESPONSIBILITY	Provides assistance to enhance the alignment of Information Technology strategy with business strategy. Supports the definition and implementation of planning processes and systems at the enterprise or group level and including both strategic and operational activities. Assists in the development and implementation of effective performance measurement approaches. Evaluates expectations for and capabilities of the information management organization and makes recommendations to improve service. Can also require specialized training with a specific software/ hardware tool set.
Minimum Education/Exp.	Masters Degree or equivalent in Information Management, Organizational Development, Business, or related discipline, with ten (10) years of information management experience.

COMMERCIAL JOB TITLE	PROGRAM MANAGER
FUNCTIONAL RESPONSIBILITY	Manages and coordinates the implementation of system applications and/or COTS products through all phases, including planning, requirements analysis, design, development, testing, installation, and evaluation. Ensures conformance with work standards, interprets policies, procedures, and goals and objectives of the organization. Coordinates work effort with all vendors/parties to ensure problem resolution and user satisfaction. Reviews work products for quality, completeness, and adherence to design concepts and user requirements. Must be capable of negotiating and making binding decisions on behalf of the company. Assists in the evaluation of business processes and their alignment to business practices. Reports to Senior/Executive management steering committee. Manages project risks and resolves all project issues.
Minimum Education/Exp.	Bachelor's degree or equivalent and ten years of technical experience in information resource management; including six years in managing large, complex projects; utilizes an accomplished knowledge of multiple technical disciplines and unique applications to develop technical and/or business solutions to client problems.

COMMERCIAL JOB TITLE	Technical Specialist I
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FUNCTIONAL
RESPONSIBILITY

Must have experience in software engineering and programming for large computers, minicomputer and microprocessor based applications. Must have background in requirements analysis, design, and coding methodologies; data base design approaches; documentation standards; configuration management; software policy; and test and evaluation requirements. Develops detailed flow charts and associated documentation from general program statements. Codes segments of a program using established coding standards, employing flow charts and associated prose. Analyzes computer programs and identifies refinements to reduce operating time or otherwise improve performance.

Minimum Education/Exp.

Bachelor's degree or equivalent or three years of systems analysis or programming experience, including experience with complex information management systems.

COMMERCIAL JOB TITLE Technical Specialist II

FUNCTIONAL
RESPONSIBILITY

Must have experience in software engineering and programming for large computers, minicomputer and microprocessor based applications. Must have background in requirements analysis, design, and coding methodologies; data base design approaches; documentation standards; configuration management; software policy; and test and evaluation requirements. Performs analyses of system requirements and develops operational software subsystems. Experience in real-time operating systems, distributed systems, timing and sizing analysis, performance analysis, data base design and management, and resource utilization assessment is essential. Background in machine and assembly languages is essential. Background in more than one software development environment is preferred.

Minimum Education/Exp.

Bachelor's degree or equivalent and five years of technical experience in information resource management utilizes an accomplished knowledge of multiple technical disciplines and unique applications to develop technical and/or business solutions to client problems.

COMMERCIAL JOB TITLE Technical Specialist III

**FUNCTIONAL
RESPONSIBILITY**

Provides technical direction to design and development teams, and monitors progress and productivity through the use of metrics. Must be capable of providing detailed technical support for software development programs with minimal management supervision. Must have detailed knowledge of modern software development processes, to include object-oriented development and use of tools, and how to apply them to software application program development. Must be capable of translating operational requirements into detailed software/system requirements. Must be capable of integrating COTS products into software/system architectures. Must be able to rapidly digest new tools and technologies and integrate them into existing products and processes. Must have detailed knowledge of distributed systems, and issues regarding database replication and distribution for distributed systems. Additionally, must have a comprehensive understanding of communications protocols, and be able to quickly understand the technical architecture guidelines. Must have demonstrated ability to provide software support on a large software development effort with minimal management supervision. Must have advanced knowledge of modern software development processes and tools, and track record of applying them to programs.

Minimum Education/Exp.

Bachelor's degree or equivalent and eight years of technical experience in information resource management; utilizes an accomplished knowledge of multiple technical disciplines and unique applications to develop technical and/or business solutions to client problems.

COMMERCIAL JOB TITLE

Programmer/Analyst

**FUNCTIONAL
RESPONSIBILITY**

Assists technical and user personnel in identifying problems and devising feasible solutions for acquiring, organizing, and processing data. Performs need assessments, requirements analyses, and develops system and subsystem functional specifications. Develops design documents and program specifications. Participates in all program development activities, including program and system testing. Provides technical expertise and guidance in the logical and physical data base design, development, operation and maintenance of information systems. Develops, modifies and maintains business and information management programs. Uses standard procedures and detailed specifications for program development, file and data manipulation, error detection and correction, program testing and documentation.

Minimum Education/Exp.

Three years of systems analysis or programming experience, including experience in information management systems.

COMMERCIAL JOB TITLE

WEB Developer

FUNCTIONAL RESPONSIBILITY

Must have experience in programming and server software operations, develops custom programs written in languages such as C++, C, Java, JavaScript, PERL, Active X, CGI, PHP, Cold fusion, to name a few, designed to implement functionality to improve overall site functionality. Creates Web front-end user interfaces to new or existing databases and applications using a combination of HTML, SQL, C, Visual Basic, Oracle or other languages to make applications and information accessible. Utilizes knowledge of operating systems such as UNIX, Windows NT, TCP/IP, focusing primarily on files within the server root, and performs the ongoing day-to-day operation of the server software, including maintaining system security, modifying configuration settings and backing up the system.

Minimum Education/Exp.

Three years of systems analysis or programming experience, including experience with complex information management systems. Degree is preferred.

COMMERCIAL JOB TITLE

Administrative Support

FUNCTIONAL RESPONSIBILITY

Duties and tasks are routine, but may have some variation, such as data entry, digitization of data, proofreading for errors and proper format, editing materials to be typed, typing statistical reports, answering telephones, taking messages, and making copies. Performs receptionist duties as required. Duties performed under immediate supervision following established procedures.

Minimum Education/Exp.

Requires high school diploma or equivalent and at least 1 year of related office experience.

Substitutions:

Two (2) years' experience is equivalent to one (1) year of education [i.e.: eight (8) years' experience is equivalent to a Bachelor's degree; ten (10) years' experience is equivalent to a Master's degree, twelve (12) years' experience is equivalent to a Doctorate degree].

2. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment):

The maximum dollar value of orders to be issued is \$500,000.00

3. Minimum Order:

The minimum dollar value of orders to be issued is \$100.00

4. Geographic Coverage (Delivery Area):

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

5. Point(s) of Production: Springfield, VA

6. Prices shown are NET Prices; Basic Discounts have been deducted.

7. Quantity Discounts: None

8. Prompt Payment Terms: ___0% - ___ days from receipt of invoice or date of acceptance, whichever is later.

9a. Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders

9b. Credit cards will not be acceptable for payment above the micro-purchase threshold.

10. Foreign Items (list items by country of origin): N/A

11a. Time of Delivery

The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

DELIVERY TIME (Days ARO)

_____ Days

_____ Days

11b. Expedited Delivery: N/A

11c. Overnight and 2-Day Delivery: N/A

11d. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract

12. F.O.B. Point(s)

13a. Ordering Address(es)

eBITS's Ordering Address: 6551 Loisdale Ct., Suite 328, Springfield, VA22150

13b. Ordering Procedures:

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies for services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

14. Payment Address:



CONTRACT TERMS AND CONDITIONS

15. Warranty Provision

CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

(2) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

16. Export packing charges: N/A

17. Credit cards will not be acceptable for payment above the micro-purchase threshold.

18. Terms and conditions of rental, maintenance and repair: N/A

19. Terms and Conditions of Installation

INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the

ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

20. Terms and conditions of repair part indicating date of parts price list and any discounts from list prices – N/A

20a. Terms and conditions of any other services – N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventative maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants.): N/A

24b. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.atechra.com

The EIT standard can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS): 06-210-0644

26. Contractor has registered with the Central Contractor Registration Database (CCR)