



AUTHORIZED FEDERAL ACQUISITION SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES

GeminiTech offers technology solutions that incorporate our core competencies of network design, mobility and productivity, mass deployment, warranty and non-warranty repair, maintenance, and professional services. We also offer a full line of desktops, notebooks, tablet pc's, servers, storage, printers, and accessories. Our GSA schedule features Hewlett Packard (HP) hardware.

GeminiTech specializes in the use of Tablet PC's and digital inking for content analysis, mobility and productivity. Services in this specialization include analysis and design of mobile solutions (wireless, notebook, PDA, Tablet PC, etc), systems and work flow development, protocols for content analysis, customization and integration of mobile systems.

Our service department provides break/fix service on SAN's, servers, notebooks, Tablet PC's, PDA's, desktops, laser printers, ink jet printers, dot matrix printers, and more. In addition, GeminiTech's service department is Hawaii's first choice for effective large scale enterprise class hardware rollouts.

GeminiTech, LLC
94-1221 Ka Uka Blvd
MS: 108-351
Waipahu, Hawaii 96797

Telephone Number: 808-843-1000
FAX Number: 800-205-4729
Internet Address: www.geminitech.net

Special Item Numbers

Special Item No. 132-8 Purchase of Equipment
Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts
Special Item No. 132-51 Information Technology Professional Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-8 Purchase of Equipment

FSC Class 7010 - System Configuration

- End User Computers/Desktop Computers
- Professional Workstations
- Servers
- Laptop/Portable/Notebook Computers
- Optical and Imaging Systems

FSC Class 7025 - Input/Output and Storage Devices

- Displays
- Printers
- Graphics, including Video Graphics, Light Pens, Digitizers, Scanners, and Touch Screens
- Network Equipment
- Other Communications Equipment
- Storage Devices including Magnetic Storage, Magnetic Tape Storage and Optical Disk Storage
- Optical Recognition Input/Output Devices

The following are offered under Special Item Number 132-8:



Installation (FPDS Code N070) for Equipment Offered
Deinstallation (FPDS N070)
Reinstallation (FPDS N070)

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS code J070 - Maintenance and Repair Service) (Repair Parts/Spare Parts - See Fsc Class For Basic Equipment)

The following is offered under SIN 132-12:

- Maintenance
- Repair Service
- Repair Parts/Spare Parts
- Third Party Maintenance

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D316 IT Network Management Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 - Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances, the services must be performance by the publisher or manufacturer or one of their authorized agents.

GeminiTech, LLC
94-547 Ukee Street, #104
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Telephone Number: 808-843-1000
FAX Number: 800-205-4729
Internet Address: www.geminitech.net

Contract Number: GS-35F-0036S
Period Covered by Contract: October 25, 2005 through October 25, 2010
Refresh #21

General Services Administration
Federal Supply Service

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>



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(SPECIAL ITEM NUMBER 132-8)

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Information for Ordering Activities

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro-purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro-purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.



1. Geographic Scope of Contract:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area: _____

2. Contractor's Ordering Address and Payment Information:

GeminiTech, LLC
Attention: Order Management
94-547 Ukee Street, Unit#104
Waipahu, HI 96797-4448

Contractors are required to accept credit cards for payments equal to or less than the micro purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

808-843-1000 (main office, Hawaii Standard Time Zone)

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statical Data for Government Ordering Office Completion of Standard Form 279:

- Block 9: G. Order/Modification Under Federal Schedule
- Block 16: Data Universal Numbering System (DUNS) Number: **942409301**
- Block 30: Type of Contractor - B. **Other Small Business**
- Block 31: **Woman-Owned Small Business - YES**
- Block 36: Contractor's Taxpayer Identification Number (TIN): **94-3271760**
 - a) CAGE Code: **053N7**
 - b) Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination for all locations within the Contiguous United States.

FOB Origin for Hawaii, Alaska and US Territories.

6. DELIVERY SCHEDULE

- b) **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

| SPECIAL ITEM NUMBER | DELIVERY TIME (Days ARO) |
|---------------------|--------------------------|
| 132-8 | 15-30 Days |
| 132-12 | 5-30 Days |
| 132-51 | 10 Days |

| SPECIAL ITEM NUMBER | DELIVERY TIME (expedited) (Days ARO) |
|---------------------|--------------------------------------|
| 132-8 | 5-10 Days |
| 132-12 | 5-10 Days |
| 132-50 | 5 Days |
| 132-51 | 5 Days |

- b) **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

- a) Prompt Payment: SIN's 132-12 and 132-51: 1%-10 days invoice date or date of acceptance, whichever is later.
- b) Quantity – N/A
- c) Government Educational Institutions – NONE
- d) Other (Dollar Value) – SIN 132-8 ONLY

Dollar Volume - **\$0 - \$49,99.99** - Shopping Cart Rates - These prices include a variable discount rate that goes from 1.01% to 2.5%
\$50,000 - \$99,999.99 - an additional 2% off the shopping cart prices for all non-government card(credit card) purchases
\$100,000 - \$499,999.99 - an additional 3% off the shopping cart prices for all non-government(credit card) purchases
\$500,000 and over - Special discounts will be offered depending on the product mix ordered, but will not be less than the additional 3%

Additional discounts are based on the entire subtotal of the items. No discounts on shipping. Discounts will be applied at time of final billing. Orders may not be combined for greater discounts.

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing:

N/A

10. Small Requirements

The minimum dollar value of orders to be issued is \$100

11. Maximum Order

Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

Special Item Number 132-51 - Information Technology (IT) Professional Services

Maximum Order: May exceed stated limit with mutual agreement from ordering agency and GeminiTech, LLC.

(All dollar amounts are exclusive of any discount for prompt payment)

12. Ordering Procedures for Federal Supply Schedule Contracts

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b) FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- a Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.
- c Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- g Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- j Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for

ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: Netscape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - i. Time of delivery/installation quotations for individual orders;
 - ii. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - iii. Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

ALASKA, HAWAII & PUERTO RICO

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.hp.com

The EIT standard can be found at: www.Section508.gov

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE - WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (a) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)



**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT**

(SPECIAL ITEM NUMBER 132-8)

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT FOB DESTINATION.

Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

- a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:
 - Installation \$50.00 per client device
 - De-installation \$50.00 per client device
 - Reinstallation \$50.00 per client device
 - Minimum: 2 devices @ \$50.00 per installation order/site
- b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

- c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:
94-547 UKEE STREET, #104
HONOLULU, HAWAII 96797-4448

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT

(SPECIAL ITEM NUMBER 132-12)

1. SERVICE AREAS

- a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 100 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:
94-547 UKEE STREET, #104
HONOLULU, HAWAII 96797-4448

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the

ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - 1. In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
- c. Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
- d. If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that

service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

- d. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.
- e. **REGULAR HOURS:** The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.
- f. **AFTER HOURS:** Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.
- g. **TRAVEL AND TRANSPORTATION:** If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:
 - Travel outside of Oahu, Hawaii will be billed "Actual Costs + 5%" and/or Contracting Authority may arrange travel. Travel must include but not be limited to, airfare, hotel, auto rental, per-diem expenses. Billable Service Rates that include travel away from Oahu, HI, will start upon departure from Honolulu Airport and stop upon return to Honolulu Airport.
- h. **QUANTITY DISCOUNTS:** Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity are indicated below:
 - Will be considered on a "Per case basis"

9. REPAIR SERVICE RATE PROVISIONS

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.
- c. **TRAVEL OR TRANSPORTATION**
 - 1. **AT THE CONTRACTOR'S SHOP**
 - a. When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
 - b. The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.
 - 2. **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

- a. When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.
3. AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)
 - a. The repair service rates listed for subparagraph (2) above apply, except that a travel charge of .35 per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
 - b. When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.
- d. LABOR RATES
 1. REGULAR HOURS
The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.
 2. AFTER HOURS
When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.
 3. SUNDAYS AND HOLIDAYS
When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.



REPAIR SERVICE RATES* **

Please see the pricelist addendums located in the pricing section.

ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)

Please see the pricelist addendums located in the pricing section.

ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)

Please see the pricelist addendums located in the pricing section.

*MINIMUM CHARGES INCLUDE (1) FULL HOUR ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated 01/01/2005, at a discount of 0% from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

- a. **REPAIR SERVICE**
All repair work will be guaranteed/warranted for a period of 30 Days for labor on the same problem
- b. **REPAIR PARTS/SPARE PARTS**
All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of ____ (Varies by Manufacturer)____

12. INVOICES AND PAYMENTS

- a. **Maintenance Service**
 - 1. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.
 - 2. Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.
- b. **Repair Service and Repair Parts/Spare Parts**
Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.



**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES**

(SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services and Special Item Number 132-52 Electronic Commerce Services apply exclusively to IT/EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:
 1. Cancel the stop-work order; or
 2. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:
 1. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 2. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
 3. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
 4. (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time and Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time and materials and labor -hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

9. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

- a. Definitions.
“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time and materials orders placed under this contract. For labor hour orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
- (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/EC SERVICES AND PRICING

Please see the pricelist addendums located in the pricing section of this proposal.



USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

GEMINITECH, LLC provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

KAREN JAMES

Phone: 808-843-1000

KAREN.JAMES@GEMINITECH.NET

FAX: 808-843-1010



BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

GEMINITECH, LLC

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date

Contractor Date

BPA NUMBER _____

GeminiTech, LLC

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER

*SPECIAL BPA DISCOU

- (2) Delivery:

DESTINATION
DATES

DELIVERY SCHEDULES /



(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

| OFFICE | POINT OF CONTACT |
|--------|------------------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.



Product and Pricing

| SIN | Labor Category | GSA Price w/ IFF |
|------------|---------------------------------------|-------------------------|
| 132-51 | Administrative Assistant I | \$29.44 |
| 132-51 | Administrative Assistant II | \$36.67 |
| 132-51 | Administrative Assistant III | \$44.11 |
| 132-51 | Computer Technician I | \$33.05 |
| 132-51 | Computer Technician II | \$41.23 |
| 132-51 | Computer Technician III | \$49.68 |
| 132-51 | Computer Technician IV | \$58.36 |
| 132-51 | Business Analyst I | \$39.57 |
| 132-51 | Business Analyst II | \$49.54 |
| 132-51 | Business Analyst III | \$59.79 |
| 132-51 | Business Analyst IV | \$70.33 |
| 132-51 | Help Desk Support | \$42.89 |
| 132-51 | Help Desk Support, SR. | \$53.88 |
| 132-51 | Help Desk Manager | \$70.56 |
| 132-51 | Network Administrator | \$52.51 |
| 132-51 | Network Administrator, Sr. | \$65.97 |
| 132-51 | Network Analyst I | \$46.29 |
| 132-51 | Network Analyst II | \$58.05 |
| 132-51 | Network Analyst III | \$70.17 |
| 132-51 | Network Analyst IV | \$82.62 |
| 132-51 | Network Engineer I | \$47.24 |
| 132-51 | Network Engineer II | \$59.26 |
| 132-51 | Network Engineer III | \$71.62 |
| 132-51 | Network Engineer IV | \$84.35 |
| 132-51 | Network Technician I | \$43.28 |
| 132-51 | Network Technician II | \$54.25 |
| 132-51 | Network Technician III | \$65.52 |
| 132-51 | Network Technician IV | \$77.13 |
| 132-51 | Systems Administrator | \$64.26 |
| 132-51 | Systems Administrator, Sr. | \$91.57 |
| 132-51 | Systems Design Architect | \$147.49 |
| 132-51 | Systems Design Architect, Sr. | \$147.49 |
| 132-51 | Information Technology Consultant I | \$59.20 |
| 132-51 | Information Technology Consultant II | \$74.45 |
| 132-51 | Information Technology Consultant III | \$90.12 |
| 132-51 | Information Technology Consultant IV | \$106.25 |
| 132-51 | Information Technology Researcher | \$44.47 |



| SIN | Labor Category | GSA Price w/ IFF |
|--------|--|------------------|
| 132-51 | Information Technology Researcher, Sr. | \$56.52 |
| 132-51 | Task & Work Flow Analyst | \$147.49 |
| 132-51 | Task & Work Flow Analyst, Sr. | \$147.49 |
| 132-51 | Technical Writer | \$59.35 |
| 132-51 | Technical Writer, Sr. | \$80.23 |

GSA Schedule 70 (132-51) Service/Job Descriptions

Administrative Assistant I

- ❖ Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Requires a high school diploma with 1-3 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor or manager.

Administrative Assistant II

- ❖ Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Requires a high school diploma with 3-5 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

Administrative Assistant III

- ❖ Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Requires a high school diploma with at least 5 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May direct and lead the work of others. Typically reports to a manager or head of a unit/department. A wide degree of creativity and latitude is expected. Certifications in related field required (i.e. MOUS).

Business Systems Analyst I

- ❖ Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require an associate's degree in a related area and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.

Business Systems Analyst II

- ❖ Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. May require an associate's degree in a related area and 3-4 years of experience in the field or in a related area. Familiar with relational database concepts, and client-server concepts. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

Business Systems Analyst III

- ❖ Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. May require a bachelor's degree in a related area and 5-6 years of experience in the field or in a related area. Familiar with relational database concepts, and client-server concepts. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report directly to a project lead or manager. A wide degree of creativity and latitude is expected. Certifications in related field required.

Business Systems Analyst IV

- ❖ Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Requires a bachelor's degree in area of specialty and 7+ years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Computer Technician I

- ❖ Provides analysis related to the design, development, and implementation of hardware for products. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. May require a bachelor's degree in area of specialty and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Typically reports to a supervisor or manager.

Computer Technician II

- ❖ Provides analysis related to the design, development, and implementation of hardware for products. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. May require a bachelor's degree in area of specialty and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. A certain degree of creativity and latitude is required. Typically reports to a supervisor or manager.

Computer Technician III

- ❖ Provides analysis related to the design, development, and implementation of hardware for products. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. May require a bachelor's degree and 4-5 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Computer Technician IV

- ❖ Provides analysis related to the design, development, and implementation of hardware for products. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. May require a bachelor's degree and 5-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Help Desk Support

- ❖ Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks and monitors the problem to ensure a timely resolution. May require an associate's degree in a related area and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor or manager.

Help Desk Support, Sr.

- ❖ Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. May require an associate's degree in a related area and 3-5 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a supervisor or manager. A wide degree of creativity and latitude is expected. Certifications in related field required.

Help Desk Manager

- ❖ Manages a team of support personnel who troubleshoot IT issues. Implements policies and procedures regarding how problems are identified, received, documented, distributed, and corrected. Ensures maximum issue resolutions in minimum time. Evaluates new information systems products or services and suggests changes to existing products or services to better aide the end user. Requires a bachelor's degree with at least 7 years of experience in the field. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Information Technology Consultant I

- ❖ Evaluates information systems and operating procedures in accordance with established corporate standards for efficiency, accuracy and security. Determines and recommends improvements in current standards and implementation of system changes. May require a bachelor's degree and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor or manager.

Information Technology Consultant II

- ❖ Evaluates information systems and operating procedures in accordance with established corporate standards for efficiency, accuracy and security. Determines and recommends improvements in current standards and implementation of system changes. May require a bachelor's degree and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. Typically reports to a supervisor or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Information Technology Consultant III

- ❖ Evaluates information systems and operating procedures in accordance with established corporate standards for efficiency, accuracy and security. Determines and recommends improvements in current standards and implementation of system changes. Requires a bachelor's degree and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report to an executive or a manager. A wide degree of creativity and latitude is expected. Certifications in related field required.

Information Technology Consultant IV

- ❖ Evaluates information systems and operating procedures in accordance with established corporate standards for efficiency, accuracy and security. Determines and recommends improvements in current standards and implementation of system changes. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. May report to an executive or a manager. Certifications in related field required.

Information Technology Researcher

- ❖ Researches, Organizes, files, catalogues, stores and monitors distribution of books, periodicals, newspapers, microfiche and electronic documents. Researches need for and locates new data sources or books. May require a bachelor's degree in area of specialty and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. A certain degree of creativity and latitude is required. Typically reports to a supervisor or manager.

Information Technology Researcher Sr.

- ❖ Researches, Organizes, files, catalogues, stores and monitors distribution of books, periodicals, newspapers, microfiche and electronic documents. Researches need for and locates new data sources or books. May require a bachelor's degree and at least 8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a supervisor or manager. Certifications in related field required.

Mobility/Productivity Specialist

- ❖ Supports End Users in evaluation, implementation and training of “Mobil Technologies” to improve work and productivity. Requires a bachelor's degree in area of specialty and 2-4 years of experience in the field or in a related area. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Mobility/Productivity Specialist, Sr.

- ❖ Collects information, analyses work flow and designs mobile technology work solutions with the purpose of improving work and/or personal productivity. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Network Administrator

- ❖ Installs, configures and maintains organization's network. Builds networks and maintains external and internal web presence, administers the networks. Performs system backups on its internal and external web network servers. Designs and supports server system(s) and supporting software. May require a bachelor's degree in a related area and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

Network Administrator, Sr.

- ❖ Installs, configures and maintains organization's network. Builds networks and maintains external and internal web presence, administers the networks. Performs system backups on its internal and external web network servers. Designs and supports server system(s) and supporting software. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Network Analyst I

- ❖ Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 1-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

Network Analyst II

- ❖ Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

Network Analyst III

- ❖ Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected. Certifications in related field required.

Network Analyst IV

- ❖ Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Network Engineer I

- ❖ Responsible for design, development, implementation, and analysis of technical products and systems. Performs engineering design evaluations. May develop a range of products. Recommends alterations to development and design to improve quality of products and/or procedures. Requires a bachelor's degree in engineering and 1-3 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Typically reports to a supervisor or manager.

Network Engineer II

- ❖ Responsible for design, development, implementation, and analysis of technical products and systems. Performs engineering design evaluations. May develop a range of products. Recommends alterations to development and design to improve quality of products and/or procedures. Requires a bachelor's degree in engineering and 3-5 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. Typically reports to a supervisor or manager.

Network Engineer III

- ❖ Responsible for design, development, implementation, and analysis of technical products and systems. Performs engineering design evaluations. May develop a range of products. Recommends alterations to development and design to improve quality of products and/or procedures. Requires a bachelor's degree in engineering and 5-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. A wide degree of creativity and latitude is expected. May report to an executive or a manager. Certifications in related field required.

Network Engineer IV

- ❖ Provides expert judgment and analysis for the design, development and implementation of technical products and systems. Resolves highly complex technical issues and conducts advanced research. Recommends alterations to development and design to improve quality of products and/or procedures. Requires a bachelor's degree in engineering and may be expected to have an advanced degree in a related area with 7-10 years of technical experience. License and certification may be required. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to top management. Certifications in related field required.

Systems Administrator

- ❖ Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity. May require a bachelor's degree in a related area with at least 2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

Systems Administrator, Sr.

- ❖ Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity. May require a bachelor's degree in a related area and 3-5 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Systems Design Architect

- ❖ Responsible for evaluating products, designing hardware systems and writing RFP's involving front office technologies including, but not limited to mobile computing products, printing and imaging products, Ruggedized products, workstations, monitors, desktops and thin client devices. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

Systems Design Architect, Sr.

- ❖ Responsible for evaluating products, designing hardware systems and writing RFP's involving front office technologies as well as server, storage and networking technologies. Requires a bachelor's degree in area of specialty and 10 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Task & Workflow Analyst

- ❖ Goes on site within an organization to collect observational, anecdotal and statistical usage data which is used to improve work flow processes. Requires a bachelor's degree in area of specialty and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

Task & Workflow Analyst, Sr.

- ❖ Analyses, synthesizes and evaluates data gathered from onsite work flow and task analyses. Designed and oversees implementation of new task and work flow processes. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Technical Writer

- ❖ Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

Technical Writer, Sr.

- ❖ Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. Requires a bachelor's degree in area of specialty and 6-8 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.

Training Specialist

- ❖ Provides end user and/or organizational training in a classroom style, one-to-one or in an on-line environment in various fields of expertise. May require a bachelor's degree in a related area and 6-8 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Certifications in related field required.

Training Specialist, Sr.

- ❖ Designs training curriculum for implementation by the training specialist or educator. Requires a bachelor's degree in area of specialty and 10 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department. Certifications in related field required.



SIN 132-12 Labor Rates

| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|--|-----------|
| 132-12 | InHouse Repair at GeminiTech's Shop- Regular Rate | In house diagnostic, repair, configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair Parts additional. - Regular Rate - Minimum One Hour | \$75.00 |
| 132-12 | InHouse Repair at GeminiTech's Shop- After Hours Rate. | In house diagnostic, repair, configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair Parts additional. - After Hours Rate. - Minimum One Hour | \$150.00 |
| 132-12 | InHouse Repair at GeminiTech's Shop- Sundays-Holidays Rate | In house diagnostic, repair, configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair Parts additional. - Sundays-Holidays Rate - Minimum One Hour | \$187.50 |
| 132-12 | Mobility Configuration at GeminiTech's Shop- Regular Rate | Specialized configuration of individual systems to optimize mobility and productivity - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Mobility Configuration at GeminiTech's Shop- After Hours Rate. | Specialized configuration of individual systems to optimize mobility and productivity - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Mobility Configuration at GeminiTech's Shop- Sundays-Holidays Rate | Specialized configuration of individual systems to optimize mobility and productivity - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Data Recovery - in house at GeminiTech's Shop- Regular Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at GeminiTech service center. Media Charges are additional - See Below. - Regular Rate - Minimum One Hour | \$75.00 |
| 132-12 | Data Recovery - in house at GeminiTech's Shop- After Hours Rate. | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at GeminiTech service center. Media Charges are additional - See Below. - After Hours Rate. - Minimum One Hour | \$150.00 |
| 132-12 | Data Recovery - in house at GeminiTech's Shop- Sundays-Holidays Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at GeminiTech service center. Media Charges are additional - See Below. - Sundays-Holidays Rate - Minimum One Hour | \$187.50 |
| 132-12 | Recovery Data Media at GeminiTech's Shop- | CD/DVD or other media containing recovered data - - | \$8.82 |
| 132-12 | OnSite Next Day Service Uplift at GeminiTech's Shop- Regular Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Regular Rate - | \$88.24 |
| 132-12 | OnSite Next Day Service Uplift at GeminiTech's Shop- After Hours Rate. | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - After Hours Rate. - | \$176.48 |
| 132-12 | OnSite Next Day Service Uplift at GeminiTech's Shop- Sundays-Holidays Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Sundays-Holidays Rate - | \$220.60 |
| 132-12 | OnSite Same Day Service Uplift at GeminiTech's Shop- Regular Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Regular Rate - | \$176.47 |
| 132-12 | OnSite Same Day Service Uplift at GeminiTech's Shop- After Hours Rate. | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - After Hours Rate. - | \$352.94 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| 132-12 | OnSite Same Day Service Uplift at GeminiTech's Shop- Sundays-Holidays Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Sundays-Holidays Rate - | \$441.18 |
| 132-12 | Preventive Maintenance -Laser Printer at GeminiTech's Shop- Regular Rate | Laser Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Regular Rate - | \$43.24 |
| 132-12 | Preventive Maintenance -Laser Printer at GeminiTech's Shop- After Hours Rate. | Laser Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - After Hours Rate. - | \$86.48 |
| 132-12 | Preventive Maintenance -Laser Printer at GeminiTech's Shop- Sundays-Holidays Rate | Laser Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Sundays-Holidays Rate - | \$108.10 |
| 132-12 | Preventive Maintenance - Ink-Jet Printer at GeminiTech's Shop- Regular Rate | Inkjet Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Regular Rate - | \$34.41 |
| 132-12 | Preventive Maintenance - Ink-Jet Printer at GeminiTech's Shop- After Hours Rate. | Inkjet Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - After Hours Rate. - | \$68.82 |
| 132-12 | Preventive Maintenance - Ink-Jet Printer at GeminiTech's Shop- Sundays-Holidays Rate | Inkjet Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Sundays-Holidays Rate - | \$86.03 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer at GeminiTech's Shop- Regular Rate | Dot Matrix or Band High Speed Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Regular Rate - | \$34.41 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer at GeminiTech's Shop- After Hours Rate. | Dot Matrix or Band High Speed Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - After Hours Rate. - | \$68.82 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer at GeminiTech's Shop- Sundays-Holidays Rate | Dot Matrix or Band High Speed Printer - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Sundays-Holidays Rate - | \$86.03 |
| 132-12 | Preventive Maintenance - Desktop at GeminiTech's Shop- Regular Rate | Desktop or workstation and monitor in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Regular Rate - | \$43.24 |
| 132-12 | Preventive Maintenance - Desktop at GeminiTech's Shop- After Hours Rate. | Desktop or workstation and monitor in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - After Hours Rate. - | \$86.48 |
| 132-12 | Preventive Maintenance - Desktop at GeminiTech's Shop- Sundays-Holidays Rate | Desktop or workstation and monitor in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Sundays-Holidays Rate - | \$108.10 |
| 132-12 | Preventive Maintenance - Notebook or mobile device at GeminiTech's Shop- Regular Rate | Notebook, Tablet PC, Handheld - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Regular Rate - | \$43.24 |
| 132-12 | Preventive Maintenance - Notebook or mobile device at GeminiTech's Shop- After Hours Rate. | Notebook, Tablet PC, Handheld - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - After Hours Rate. - | \$86.48 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| 132-12 | Preventive Maintenance - Notebook or mobile device at GeminiTech's Shop- Sundays-Holidays Rate | Notebook, Tablet PC, Handheld - in house rate not including pick up and delivery charges. Free pick up and delivery or on-site service with 5 or more units. Parts additional - Sundays-Holidays Rate - | \$108.10 |
| 132-12 | Diagnostic Services at GeminiTech's Shop- Regular Rate | Only applies to in house repairs. Should the end user elect not to have the unit repaired, or, it is not covered by manufacturers warranty, a diagnostic service fee will be charged. - Regular Rate - | \$35.29 |
| 132-12 | Diagnostic Services at GeminiTech's Shop- After Hours Rate. | Only applies to in house repairs. Should the end user elect not to have the unit repaired, or, it is not covered by manufacturers warranty, a diagnostic service fee will be charged. - After Hours Rate. - | \$70.58 |
| 132-12 | Diagnostic Services at GeminiTech's Shop- Sundays-Holidays Rate | Only applies to in house repairs. Should the end user elect not to have the unit repaired, or, it is not covered by manufacturers warranty, a diagnostic service fee will be charged. - Sundays-Holidays Rate - | \$88.23 |
| 132-12 | Infestation at GeminiTech's Shop- Regular Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Regular Rate - | \$44.12 |
| 132-12 | Infestation at GeminiTech's Shop- After Hours Rate. | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - After Hours Rate. - | \$88.24 |
| 132-12 | Infestation at GeminiTech's Shop- Sundays-Holidays Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Sundays-Holidays Rate - | \$110.30 |
| 132-12 | System Pack at GeminiTech's Shop- Regular Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available. - Regular Rate - | \$43.24 |
| 132-12 | System Pack at GeminiTech's Shop- After Hours Rate. | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available. - After Hours Rate. - | \$86.48 |
| 132-12 | System Pack at GeminiTech's Shop- Sundays-Holidays Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available. - Sundays-Holidays Rate - | \$108.10 |
| 132-12 | OS/Internet Pack at GeminiTech's Shop- Regular Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Regular Rate - | \$87.35 |
| 132-12 | OS/Internet Pack at GeminiTech's Shop- After Hours Rate. | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - After Hours Rate. - | \$174.70 |
| 132-12 | OS/Internet Pack at GeminiTech's Shop- Sundays-Holidays Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus | \$218.38 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|--|-----------|
| | | Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Sundays-Holidays Rate - | |
| 132-12 | Productivity/Multimedia Pack at GeminiTech's Shop- Regular Rate | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Regular Rate - | \$131.47 |
| 132-12 | Productivity/Multimedia Pack at GeminiTech's Shop- After Hours Rate. | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - After Hours Rate. - | \$262.94 |
| 132-12 | Productivity/Multimedia Pack at GeminiTech's Shop- Sundays-Holidays Rate | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Sundays-Holidays Rate - | \$328.68 |
| 132-12 | Full Customization at GeminiTech's Shop- Regular Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Regular Rate - | \$263.82 |
| 132-12 | Full Customization at GeminiTech's Shop- After Hours Rate. | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming | \$527.64 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| | | Install up to 3 internal hardware upgrades (provided by customer) - After Hours Rate. - | |
| 132-12 | Full Customization at GeminiTech's Shop- Sundays-Holidays Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Sundays-Holidays Rate - | \$659.55 |
| 132-12 | Repair At government location for established areas- Regular Rate | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - Regular Rate - Minimum One Hour | \$110.29 |
| 132-12 | Repair At government location for established areas- After Hours Rate. | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - After Hours Rate. - Minimum One Hour | \$220.58 |
| 132-12 | Repair At government location for established areas- Sundays-Holidays Rate | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - Sundays-Holidays Rate - Minimum One Hour | \$275.73 |
| 132-12 | Systems Engineer/Solutions Architect At government location for established areas- Regular Rate | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Systems Engineer/Solutions Architect At government location for established areas- After Hours Rate. | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Systems Engineer/Solutions Architect At government location for established areas- Sundays-Holidays Rate | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Mobility Configuration At government location for established areas- Regular Rate | Specialized configuration of individual systems to optimize mobility and productivity - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Mobility Configuration At government location for established areas- After Hours Rate. | Specialized configuration of individual systems to optimize mobility and productivity - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Mobility Configuration At government location for established areas- Sundays-Holidays Rate | Specialized configuration of individual systems to optimize mobility and productivity - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Deployment - client device At government location for established areas- Regular Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - Regular Rate - | \$44.12 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|--|------------|
| 132-12 | Deployment - client device At government location for established areas- After Hours Rate. | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - After Hours Rate. - | \$88.24 |
| 132-12 | Deployment - client device At government location for established areas- Sundays-Holidays Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - Sundays-Holidays Rate - | \$110.30 |
| 132-12 | Deployment - client device - Advanced At government location for established areas- Regular Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - Regular Rate - | \$100.00 |
| 132-12 | Deployment - client device - Advanced At government location for established areas- After Hours Rate. | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - After Hours Rate. - | \$200.00 |
| 132-12 | Deployment - client device - Advanced At government location for established areas- Sundays-Holidays Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - Sundays-Holidays Rate - | \$250.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location for established areas- Regular Rate | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - Regular Rate - | \$2,850.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location for established areas- After Hours Rate. | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - After Hours Rate. - | \$5,700.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location for established areas- Sundays-Holidays Rate | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - Sundays-Holidays Rate - | \$7,125.00 |
| 132-12 | Deployment - server At government location for established areas- Regular Rate | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Deployment - server At government location for established areas- After Hours Rate. | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Deployment - server At government location for established areas- Sundays-Holidays Rate | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Data Recovery - At government location for established areas- Regular Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Data Recovery - At government location for established areas- After Hours Rate. | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Data Recovery - At government location for established areas- Sundays-Holidays Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Next Day Service Uplift At government location for established areas- Regular Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Regular Rate - | \$88.24 |

| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| 132-12 | Next Day Service Uplift At government location for established areas- After Hours Rate. | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - After Hours Rate. - | \$176.48 |
| 132-12 | Next Day Service Uplift At government location for established areas- Sundays-Holidays Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Sundays-Holidays Rate - | \$220.60 |
| 132-12 | Same Day Service Uplift At government location for established areas- Regular Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Regular Rate - | \$176.47 |
| 132-12 | Same Day Service Uplift At government location for established areas- After Hours Rate. | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - After Hours Rate. - | \$352.94 |
| 132-12 | Same Day Service Uplift At government location for established areas- Sundays-Holidays Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Sundays-Holidays Rate - | \$441.18 |
| 132-12 | After hours service - At government location for established areas- Regular Rate | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - Regular Rate - Minimum One Hour | \$264.71 |
| 132-12 | After hours service - At government location for established areas- After Hours Rate. | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - After Hours Rate. - Minimum One Hour | \$529.42 |
| 132-12 | After hours service - At government location for established areas- Sundays-Holidays Rate | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - Sundays-Holidays Rate - Minimum One Hour | \$661.78 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location for established areas- Regular Rate | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - Regular Rate - | \$88.24 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location for established areas- After Hours Rate. | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - After Hours Rate. - | \$176.48 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location for established areas- Sundays-Holidays Rate | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - Sundays-Holidays Rate - | \$220.60 |
| 132-12 | Preventive Maintenance -Laser Printer At government location for established areas- Regular Rate | Laser Printer - On-site rate. - Regular Rate - | \$127.60 |
| 132-12 | Preventive Maintenance -Laser Printer At government location for established areas- After Hours Rate. | Laser Printer - On-site rate. - After Hours Rate. - | \$255.20 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|--|-----------|
| 132-12 | Preventive Maintenance -Laser Printer At government location for established areas- Sundays-Holidays Rate | Laser Printer - On-site rate. - Sundays-Holidays Rate - | \$319.00 |
| 132-12 | Preventive Maintenance - Inkjet Printer At government location for established areas- Regular Rate | Inkjet Printer -On-Site Rate - Regular Rate - | \$127.60 |
| 132-12 | Preventive Maintenance - Inkjet Printer At government location for established areas- After Hours Rate. | Inkjet Printer -On-Site Rate - After Hours Rate. - | \$255.20 |
| 132-12 | Preventive Maintenance - Inkjet Printer At government location for established areas- Sundays-Holidays Rate | Inkjet Printer -On-Site Rate - Sundays-Holidays Rate - | \$319.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location for established areas- Regular Rate | Dot Matrix - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location for established areas- After Hours Rate. | Dot Matrix - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location for established areas- Sundays-Holidays Rate | Dot Matrix - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Preventive Maintenance - Desktop At government location for established areas- Regular Rate | Desktop - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Desktop At government location for established areas- After Hours Rate. | Desktop - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Desktop At government location for established areas- Sundays-Holidays Rate | Desktop - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location for established areas- Regular Rate | Notebook, Tablet PC, Handheld - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location for established areas- After Hours Rate. | Notebook, Tablet PC, Handheld - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location for established areas- Sundays-Holidays Rate | Notebook, Tablet PC, Handheld - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Infestation At government location for established areas- Regular Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Regular Rate - | \$44.12 |
| 132-12 | Infestation At government location for established areas- After Hours Rate. | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - After Hours Rate. - | \$88.24 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|--|-----------|
| 132-12 | Infestation At government location for established areas- Sundays-Holidays Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Sundays-Holidays Rate - | \$110.30 |
| 132-12 | System Pack At government location for established areas- Regular Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - Regular Rate - | \$143.24 |
| 132-12 | System Pack At government location for established areas- After Hours Rate. | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - After Hours Rate. - | \$286.48 |
| 132-12 | System Pack At government location for established areas- Sundays-Holidays Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - Sundays-Holidays Rate - | \$358.10 |
| 132-12 | OS/Internet Pack At government location for established areas- Regular Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Regular Rate - | \$187.35 |
| 132-12 | OS/Internet Pack At government location for established areas- After Hours Rate. | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - After Hours Rate. - | \$374.70 |
| 132-12 | OS/Internet Pack At government location for established areas- Sundays-Holidays Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Sundays-Holidays Rate - | \$468.38 |
| 132-12 | Productivity/Multimedia Pack At government location for established areas- Regular Rate | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Regular Rate - | \$231.47 |
| 132-12 | Productivity/Multimedia Pack At government location for established areas- After Hours Rate. | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro | \$462.94 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| | | Configure Email Update all hardware drivers Install CDRW/DVD software - After Hours Rate. - | |
| 132-12 | Productivity/Multimedia Pack At government location for established areas- Sundays-Holidays Rate | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Sundays-Holidays Rate - | \$578.68 |
| 132-12 | Full Customization At government location for established areas- Regular Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Regular Rate - | \$363.82 |
| 132-12 | Full Customization At government location for established areas- After Hours Rate. | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - After Hours Rate. - | \$727.64 |
| 132-12 | Full Customization At government location for established areas- Sundays-Holidays Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Sundays-Holidays Rate - | \$909.55 |
| 132-12 | Pick-up and Delivery At government location for established areas- Regular Rate | Fee is for pick up and delivery each way. Fee is per pick up location and not per unit. - Regular Rate - | \$8.82 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| 132-12 | Pick-up and Delivery At government location for established areas- After Hours Rate. | Fee is for pick up and delivery each way. Fee is per pick up location and not per unit. - After Hours Rate. - | \$17.64 |
| 132-12 | Pick-up and Delivery At government location for established areas- Sundays-Holidays Rate | Fee is for pick up and delivery each way. Fee is per pick up location and not per unit. - Sundays-Holidays Rate - | \$22.05 |
| 132-12 | Hardware Orientation At government location for established areas- Regular Rate | Hands on introduction to hardware functionality and productivity. Initial set-up training - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Hardware Orientation At government location for established areas- After Hours Rate. | Hands on introduction to hardware functionality and productivity. Initial set-up training - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Hardware Orientation At government location for established areas- Sundays-Holidays Rate | Hands on introduction to hardware functionality and productivity. Initial set-up training - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Software Orientation At government location for established areas- Regular Rate | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Software Orientation At government location for established areas- After Hours Rate. | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Software Orientation At government location for established areas- Sundays-Holidays Rate | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | TRAVEL - Added to any services listed below At government location outside of established areas- Regular Rate | - Regular Rate – actual plus 4% | \$ - |
| 132-12 | TRAVEL - Added to any services listed below At government location outside of established areas- After Hours Rate. | - After Hours Rate. – actual plus 4% | \$ - |
| 132-12 | TRAVEL - Added to any services listed below At government location outside of established areas- Sundays-Holidays Rate | - Sundays-Holidays Rate – actual plus 4% | \$ - |
| 132-12 | Per Diem Travel At government location outside of established areas- Regular Rate | Flat Rate per employee for travel outside of Oahu - Regular Rate - | \$132.35 |
| 132-12 | Per Diem Travel At government location outside of established areas- After Hours Rate. | Flat Rate per employee for travel outside of Oahu - After Hours Rate. - | \$132.35 |
| 132-12 | Per Diem Travel At government location outside of established areas- Sundays-Holidays Rate | Flat Rate per employee for travel outside of Oahu - Sundays-Holidays Rate - | \$132.35 |
| 132-12 | Travel At government location outside of established areas- Regular Rate | Outside Oahu -billed as actual plus 5% - Regular Rate - | \$1.04 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| 132-12 | Travel At government location outside of established areas- After Hours Rate. | Outside Oahu -billed as actual plus 5% - After Hours Rate. - | \$1.04 |
| 132-12 | Travel At government location outside of established areas- Sundays-Holidays Rate | Outside Oahu -billed as actual plus 5% - Sundays-Holidays Rate - | \$1.04 |
| 132-12 | Repair At government location outside of established areas- Regular Rate | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - Regular Rate - Minimum One Hour | \$110.29 |
| 132-12 | Repair At government location outside of established areas- After Hours Rate. | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - After Hours Rate. - Minimum One Hour | \$220.58 |
| 132-12 | Repair At government location outside of established areas- Sundays-Holidays Rate | On-site diagnostics, repair, and configuration of printers, computers, notebooks and servers. Basic networking and infrastructure repair. Minimum one hour plus one way travel time. Parts additional may take an additional trip. Standard response time is 3 days or first available - Sundays-Holidays Rate - Minimum One Hour | \$275.73 |
| 132-12 | Systems Engineer/Solutions Architect At government location outside of established areas- Regular Rate | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Systems Engineer/Solutions Architect At government location outside of established areas- After Hours Rate. | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Systems Engineer/Solutions Architect At government location outside of established areas- Sundays-Holidays Rate | For repair or maintenance services that require network configuration, server trouble shooting and advanced knowledge of network design and systems. - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Mobility Configuration At government location outside of established areas- Regular Rate | Specialized configuration of individual systems to optimize mobility and productivity - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Mobility Configuration At government location outside of established areas- After Hours Rate. | Specialized configuration of individual systems to optimize mobility and productivity - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Mobility Configuration At government location outside of established areas- Sundays-Holidays Rate | Specialized configuration of individual systems to optimize mobility and productivity - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Deployment - client device At government location outside of established areas- Regular Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - Regular Rate - | \$44.12 |
| 132-12 | Deployment - client device At government location outside of established areas- After Hours Rate. | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - After Hours Rate. - | \$88.24 |
| 132-12 | Deployment - client device At government location outside of established areas- Sundays-Holidays Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system) - Sundays-Holidays Rate - | \$110.30 |

| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|--|------------|
| 132-12 | Deployment - client device - Advanced At government location outside of established areas- Regular Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - Regular Rate - | \$100.00 |
| 132-12 | Deployment - client device - Advanced At government location outside of established areas- After Hours Rate. | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - After Hours Rate. - | \$200.00 |
| 132-12 | Deployment - client device - Advanced At government location outside of established areas- Sundays-Holidays Rate | Unbox, set at work location, connect cables, power on. Minimum 10 systems (notebook =one system, monitor and desktop=one system). Also includes data transfer and limited system settings based on an established script. - Sundays-Holidays Rate - | \$250.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location outside of established areas- Regular Rate | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - Regular Rate - | \$2,850.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location outside of established areas- After Hours Rate. | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - After Hours Rate. - | \$5,700.00 |
| 132-12 | Deployment - Client Device - Scripting and test At government location outside of established areas- Sundays-Holidays Rate | Work with customer to develop a script for a single system type. Includes testing the script on a maximum of 10 systems. - Sundays-Holidays Rate - | \$7,125.00 |
| 132-12 | Deployment - server At government location outside of established areas- Regular Rate | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Deployment - server At government location outside of established areas- After Hours Rate. | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Deployment - server At government location outside of established areas- Sundays-Holidays Rate | Unbox, install at work location, connect cables, plug in, power up. Includes either tower or rack mount configurations, SAN's, NAS, UPS, and other storage/power devices attached to a server. BIOS level power up test - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Data Recovery - At government location outside of established areas- Regular Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Data Recovery - At government location outside of established areas- After Hours Rate. | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Data Recovery - At government location outside of established areas- Sundays-Holidays Rate | Recovery of data from hard drive, CD or DVD without disassembly of the media. All work done at customer site - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Next Day Service Uplift At government location outside of established areas- Regular Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Regular Rate - | \$88.24 |
| 132-12 | Next Day Service Uplift At government location outside of established areas- After Hours Rate. | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - After Hours Rate. - | \$176.48 |
| 132-12 | Next Day Service Uplift At government location outside of established areas- Sundays-Holidays Rate | Request for next day service during regular business hours for request received prior to 3:00pm the day before service is requested. - Sundays-Holidays Rate - | \$220.60 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| 132-12 | Same Day Service Uplift At government location outside of established areas- Regular Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Regular Rate - | \$176.47 |
| 132-12 | Same Day Service Uplift At government location outside of established areas- After Hours Rate. | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - After Hours Rate. - | \$352.94 |
| 132-12 | Same Day Service Uplift At government location outside of established areas- Sundays-Holidays Rate | Request for same day service received prior to 3:00pm. After hours charges will apply for any work preformed after 5:00pm. - Sundays-Holidays Rate - | \$441.18 |
| 132-12 | After hours service - At government location outside of established areas-Regular Rate | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - Regular Rate - Minimum One Hour | \$264.71 |
| 132-12 | After hours service - At government location outside of established areas-After Hours Rate. | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - After Hours Rate. - Minimum One Hour | \$529.42 |
| 132-12 | After hours service - At government location outside of established areas-Sundays-Holidays Rate | Request for service after regular business hours - Rate shall prevail until next available regular business hours begins for best effort response. Continuous effort response will maintain after hours service rate until service event is closed. - Sundays-Holidays Rate - Minimum One Hour | \$661.78 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location outside of established areas- Regular Rate | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - Regular Rate - | \$88.24 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location outside of established areas- After Hours Rate. | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - After Hours Rate. - | \$176.48 |
| 132-12 | Special Security Clearance Required or Specific Technician/Engineer Requested At government location outside of established areas-Sundays-Holidays Rate | Customer is responsible for ensuring that GeminiTech personnel meet departmental requirements prior to arrival at work site. Regularly dispatched technicians and engineers do not have special security clearances and are assigned on an as available basis. Request for specific certifications or persons will incur a minimum additional charge. - Sundays-Holidays Rate - | \$220.60 |
| 132-12 | Preventive Maintenance -Laser Printer At government location outside of established areas- Regular Rate | Laser Printer - On-site rate. - Regular Rate - | \$127.60 |
| 132-12 | Preventive Maintenance -Laser Printer At government location outside of established areas- After Hours Rate. | Laser Printer - On-site rate. - After Hours Rate. - | \$255.20 |
| 132-12 | Preventive Maintenance -Laser Printer At government location outside of established areas-Sundays-Holidays Rate | Laser Printer - On-site rate. - Sundays-Holidays Rate - | \$319.00 |
| 132-12 | Preventive Maintenance - Inkjet Printer At government location outside of established areas- Regular Rate | Inkjet Printer -On-Site Rate - Regular Rate - | \$127.60 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| 132-12 | Preventive Maintenance - Inkjet Printer At government location outside of established areas- After Hours Rate. | Inkjet Printer -On-Site Rate - After Hours Rate. - | \$255.20 |
| 132-12 | Preventive Maintenance - Inkjet Printer At government location outside of established areas- Sundays-Holidays Rate | Inkjet Printer -On-Site Rate - Sundays-Holidays Rate - | \$319.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location outside of established areas- Regular Rate | Dot Matrix - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location outside of established areas- After Hours Rate. | Dot Matrix - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Dot Matrix Printer At government location outside of established areas- Sundays-Holidays Rate | Dot Matrix - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Preventive Maintenance - Desktop At government location outside of established areas- Regular Rate | Desktop - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Desktop At government location outside of established areas- After Hours Rate. | Desktop - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Desktop At government location outside of established areas- Sundays-Holidays Rate | Desktop - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location outside of established areas- Regular Rate | Notebook, Tablet PC, Handheld - On-Site Rate - Regular Rate - | \$110.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location outside of established areas- After Hours Rate. | Notebook, Tablet PC, Handheld - On-Site Rate - After Hours Rate. - | \$220.00 |
| 132-12 | Preventive Maintenance - Notebook or mobile device At government location outside of established areas- Sundays-Holidays Rate | Notebook, Tablet PC, Handheld - On-Site Rate - Sundays-Holidays Rate - | \$275.00 |
| 132-12 | Infestation At government location outside of established areas- Regular Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Regular Rate - | \$44.12 |
| 132-12 | Infestation At government location outside of established areas- After Hours Rate. | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - After Hours Rate. - | \$88.24 |
| 132-12 | Infestation At government location outside of established areas- Sundays-Holidays Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Sundays-Holidays Rate - | \$110.30 |
| 132-12 | System Pack At government location outside of established areas- Regular Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - Regular Rate - | \$143.24 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| 132-12 | System Pack At government location outside of established areas- After Hours Rate. | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - After Hours Rate. - | \$286.48 |
| 132-12 | System Pack At government location outside of established areas- Sundays-Holidays Rate | Restores computer to factory specifications using either a manufacture restore or base operating system with drivers. GeminiTech will load the most current mfr. restore available - Sundays-Holidays Rate - | \$358.10 |
| 132-12 | OS/Internet Pack At government location outside of established areas- Regular Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Regular Rate - | \$187.35 |
| 132-12 | OS/Internet Pack At government location outside of established areas- After Hours Rate. | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - After Hours Rate. - | \$374.70 |
| 132-12 | OS/Internet Pack At government location outside of established areas- Sundays-Holidays Rate | Configures desktop or notebook with OS and basic internet connectivity. Load OS Load Antivirus Load Internet Browser Optimize Windows Settings Configure for ISP Customize Quick Launch and Internet Browser - Sundays-Holidays Rate - | \$468.38 |
| 132-12 | Productivity/Multimedia Pack At government location outside of established areas- Regular Rate | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Regular Rate - | \$231.47 |
| 132-12 | Productivity/Multimedia Pack At government location outside of established areas- After Hours Rate. | Productivity/Multimedia Pack All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - After Hours Rate. - | \$462.94 |
| 132-12 | Productivity/Multimedia Pack At government location outside of established areas- Sundays-Holidays | Productivity/Multimedia Pack | \$578.68 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|---|---|-----------|
| | Rate | All items included in OS Pack plus: Install printer drivers Install up to 3 digital imaging software drivers and/or applications Load MS Office Standard or Pro Configure Email Update all hardware drivers Install CDRW/DVD software - Sundays-Holidays Rate - | |
| 132-12 | Full Customization At government location outside of established areas- Regular Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Regular Rate - | \$363.82 |
| 132-12 | Full Customization At government location outside of established areas- After Hours Rate. | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - After Hours Rate. - | \$727.64 |
| 132-12 | Full Customization At government location outside of established areas- Sundays-Holidays Rate | Includes all of the above, plus: Load of custom backgrounds Set up log in for each family member Customize internet experience Install additional applications—up to 5 Install SpyBot (if Selected) Install Virtual Drive (If selected) Set up instant messaging Configure for gaming Install up to 3 internal hardware upgrades (provided by customer) - Sundays-Holidays Rate - | \$909.55 |
| 132-12 | Hardware Orientation - Regular Rate | Hands on introduction to hardware functionality and productivity. Initial set-up training - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Hardware Orientation - After Hours Rate. | Hands on introduction to hardware functionality and productivity. Initial set-up training - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Hardware Orientation - Sundays-Holidays Rate | Hands on introduction to hardware functionality and productivity. Initial set-up training - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |



| SIN | SIN 132-12 Item | Description | GSA Price |
|--------|--|---|-----------|
| 132-12 | Software Orientation - Regular Rate | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - Regular Rate - Minimum One Hour | \$132.35 |
| 132-12 | Software Orientation - After Hours Rate. | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - After Hours Rate. - Minimum One Hour | \$264.70 |
| 132-12 | Software Orientation - Sundays-Holidays Rate | Hands on introduction to installed software and how to optimize it for increased productivity and to reduce repair and maintenance costs - Sundays-Holidays Rate - Minimum One Hour | \$330.88 |
| 132-12 | Infestation - Regular Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Regular Rate - | \$44.12 |
| 132-12 | Infestation - After Hours Rate. | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - After Hours Rate. - | \$88.24 |
| 132-12 | Infestation - Sundays-Holidays Rate | bugs, mammals, reptiles, hazardous material removal or cleaning from computers or printers - Sundays-Holidays Rate - | \$110.30 |



SIN 132-8 GSA Pricelist