

**AUTHORIZED
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Note: eGovernment Solutions Inc. wishes to participate under the Cooperative Purchasing and Recovery Purchasing programs. The following SINs are available to state and local governments:
Special Item No. 132-51 Information Technology Professional Services
Special Item No. 132-52 Electronic Commerce and Subscription Services

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

SPECIAL ITEM NUMBER 132-52 - ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES

- FPDS Code D304 Value Added Network Services (VANs)
- FPDS Code D304 E-Mail Services
- FPDS Code D304 Internet Access Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

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Contract Number: **GS-35F-0051Y**
DUNS: **831040907**

SBA Certified Hub Zone Firm

Period Covered by Contract: **November 7, 2011 to November 6, 2016**

General Services Administration
Federal Acquisition Service

Pricelist current through Modification #**PS-0001**, dated **1/31/2012**.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

**eGovernment Solutions Inc.
1811 Newton Street NW
Washington, DC 20010-1016**

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Phone: 571-366-7096

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule Contract
Block 16: Data Universal Numbering System (DUNS) Number: **831040907**
Block 30: Type of Contractor: **Other Small Business**
Block 31: Woman-Owned Small Business - **No**
Block 37: Contractor's Taxpayer Identification Number (TIN): **26-435-1689**
Block 40: Veteran Owned Small Business (VOSB): **Not Applicable**

- 4a. CAGE Code: **5RN96**
- 4b. Contractor **has** registered with the Central Contractor Registration Database.

5. FOB DESTINATION

The 48 contiguous states and the District of Columbia, including Alaska, Hawaii, and Puerto Rico.

6. DELIVERY SCHEDULE

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	* Days

***To be negotiated between eGovernment Solutions Inc. and Ordering Activity.**

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

c. i. SIN 132-54 and SIN 132-55, ACCELERATED SERVICE DELIVERY (7 calendar days or less): the time required for COMSATCOM services to be available after order award. Under Accelerated Service Task Orders, service acceptance testing, unless otherwise required by the satellite provider or host nation, shall be deferred until Ordering Activity operations permit.

ii. SIN 132-54 and SIN 132-55, TIME-CRITICAL DELIVERY (4 hours or less): the time required for COMSATCOM services to be available after order award. Under Time-Critical Task Orders, service acceptance testing unless otherwise required by the satellite provider or host nation shall be deferred until Ordering Activity operations permit. Time-Critical Delivery shall be predicated on the availability of COMSATCOM transponded capacity (contracted bandwidth and power, pre-arranged Host Nation Agreements, frequency clearance) or COMSATCOM subscription services (bandwidth, terminals, network resources, etc.).

iii. For SIN 132-54 and SIN 132-55, EXTENDED SERVICE DELIVERY TIMES: the time required under extenuating circumstances for COMSATCOM services to be available after order award. Such extenuating circumstances may include extended time required for host nation agreements or landing rights, or other time intensive service delivery requirements as defined in the individual requirement. Any such extended delivery times will be negotiated between the Ordering Activity and Contractor.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
- a. Prompt Payment: **1% - 15 days** from receipt of invoice or date of acceptance, whichever is later.
 - b. Quantity: **None**
 - c. Dollar Volume: **None**
 - d. Other Special Discounts (i.e. Government Education Discounts, etc.): **None**

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

10. **Small Requirements:** The minimum dollar of orders to be issued is **\$100**.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

The Maximum Order for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-51 - Information Technology Professional Services

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS**

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Not Applicable

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes No

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): <http://www.egovsol.com>

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

*****NOTE:** *All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.*

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

**TERMS AND CONDITIONS APPLICABLE TO
ELECTRONIC COMMERCE (EC) (SPECIAL IDENTIFICATION NUMBER 132-52)**

*****NOTE: If offering IT Professional Services with E-Commerce, use SIN 132-51 and include the Terms and Conditions applicable to the IT Professional Services offered.**

1. SCOPE

The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE

- a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)
- b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, “*Standards for Security Categorization of Federal Information and Information Systems*”) (FIPS 200, “*Minimum Security Requirements for Federal Information and Information Systems*”) prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).
- c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE.

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

5. INTEROPERABILITY.

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation –

May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

Refer to Service Agreement

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

Refer to Pricelist

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

14. ELECTRONIC COMMERCE SERVICE PLAN

(a) Describe the electronic service plan and eligibility requirements.

Refer to Service Agreement

(b) Describe charges, if any, for additional usage guidelines.

Refer to Pricelist

(c) Describe corporate volume discounts and eligibility requirements, if any.

Refer to Pricelist

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

eGovernment Solutions Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Benjamin Siegler
Phone: 571-366-7096
e-mail:bsiegler@egovsol.com
Fax: 571-366-7096

**(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Applications Systems Analyst/Programmer 1

Functional Responsibility:

- Formulates and defines system scope and objectives.
- Prepares detailed specifications for programs.
- Design, code, test, debug, and document programs. Works in all phases of applications, systems analysis, and programming activities.
- Provides guidance and training to less experienced analysts/programmers.
- Report findings of analysis to senior project staff and works as a client interface person regarding the development and system status in regards to phases of development.
- Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems.
- Consults with users to identify current operating procedures and to clarify program objectives.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 0-2 years of software development or systems analyst experience

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Applications Systems Analyst/Programmer 2

Functional Responsibility:

- Provides assistance in the formulation and definition of system scope and objectives, as well as, the preparation of detailed specifications for programs.
- Assists in the design, coding, testing, debugging and documentation of programs.
- Works in all phases of applications, systems analysis, and programming activities.
- Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems.
- Consults with users to identify current operating procedures and to clarify program objectives.
- Writes documentation to describe program development, logic, coding, and corrections.
- Writes manual for users to describe installation and operating procedures.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 3-5 years of software development or systems analyst experience plus 2-3 years experience in a related field

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Applications Systems Analyst/Programmer 3

Functional Responsibility:

- Formulates and defines system scope and objectives.
- Prepares detailed specifications for programs.
- Designs, codes, tests, debugs and documents programs.
- Works in all phases of applications, systems analysis, and programming activities.
- Provides guidance and training to less experienced analysts/programmers.
- Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems.
- Consults with users to identify current operating procedures and to clarify program objectives.
- Writes documentation to describe program development, logic, coding, and corrections.
- Writes manuals for users to describe installation and operating procedures.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 6-9 years of software development or systems analyst experience plus 3-5 years experience in a related field

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Applications systems Analyst/Programmer 4

Functional Responsibility:

- Formulates and defines system scope and objectives.
- Prepares detailed specifications for programs.
- Design, code, test, debug, and documents programs.
- Works in all phases of applications, systems analysis, and programming activities.
- Provides guidance and training to less experienced analysts/programmers.
- Report findings of analysis, as well as verifies the findings of less experienced analysts/programmers in order to assure that detailed specifications are adhered to.
- Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems.
- Consults with users to identify current operating procedures and to clarify program objectives.
- Leads and directs the work of others on their team.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 10+ years of software development or systems analyst experience plus 3-5 years experience in a related field

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Software Architect

Functional Responsibility:

- Develops and leads technical projects.
- Provides fact-finding and research as required for the project.
- May design operational test and evaluations based on research and analysis.
- Determines system specifications, input/output processes and working parameters to meet business requirements and hardware/software compatibility.
- Directs the translations of functions to be automated.
- Coordinates design of subsystems and integration of total system.
- May lead a complex interdisciplinary project.
- Works in a team environment to accomplish tasks.
- Writes documentation of program logic or system flow.
- Recommends solutions to problems related to software design.
- May provide work leadership in assigning work and resolving problems.
- Contributes to and directs the preparation and presentation of results to clients and the professional community.
- May oversee design changes and/or enhancements to systems.
- May have responsibilities for a portion of project management including establishing, monitoring, and controlling task schedules and budgets.
- Directs the efforts of a number of technical and support staff and is responsible for training and developing less experienced staff.
- Participates in the technical evaluation of assigned staff.
- May market team capabilities in order to develop new business opportunities.
- May monitors costs and work to ensure timely project completion.
- Ensures all design decisions are evaluated analytically and in a systematic manner in accordance with approved technical approaches.
- Responsible for maintaining good customer relations.
- Contributes to and directs the preparation and presentation of technical trade-off and/or results to managers and clients.
- Applies analytical skills to support process improvement, studies and analysis projects.
- Performs complex analysis in the design and implementation of software applications for computer based systems.
- Exercises judgment within broadly defined practices and policies in selecting methods, techniques, and evaluation criteria for obtaining results.

Education/Experience Requirements:

- Bachelors or Masters Degree in computer science, information systems, business, or other related discipline
- 3-5 years of software architecture experience

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Consultant 1

Functional Responsibility:

- Working directly with customer management, applies highly advanced principles, theories and concepts that contribute to sustained technical excellence of solutions.
- Manages the technical output of other Consultants, or works independently on unstructured problems and issues involving multivariate factors based on factual or hypothetical data- solution may be innovative or original in nature.
- Defines leading edge concepts for planning, deployment, operation and/or enhancement of advanced telecommunications networks.
- Guides others on solution paths for resolving problems.
- Assesses technical and cost impact of military versus commercial functional requirements on options.
- Establishes technical recommendations in situations where customer has conflicting advice.
- Provides functional guidance, supervision, technical support, training and quality assurance/quality control to other team members.
- Supports senior staff as required and ensures customer requirements and project milestones are met.
- Works with end user groups to identify technical solutions to business problems or inefficiencies.
- Evaluates existing systems and/or user needs and makes recommendations.

Education/Experience Requirements:

- Bachelors Degree in computer science, information systems, business, or other related discipline
- 0-2 years of relevant technical experience

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Consultant 2

Functional Responsibility:

- Working directly with customer management, applies highly advanced principles, theories and concepts that contribute to sustained technical excellence of solutions.
- Manages the technical output of other IT Consultants, or works independently on unstructured problems and issues involving multivariate factors based on factual or hypothetical data- solution may be innovative or original in nature.
- Defines leading edge concepts for planning, deployment, operation and/or enhancement of advanced telecommunications networks.
- Guides others on solution paths for resolving IT problems. Assesses technical and cost impact of military versus commercial functional requirements on IT options.
- Establishes technical recommendations in situations where customer has conflicting advice.
- Provides functional guidance, supervision, technical support, training and quality assurance/quality control to lower level personnel.
- Supports senior staff as required and ensures customer requirements and project milestones are met.
- Provides external management of a broad range of information technology initiatives, projects and programs including the creation and implementation of technology and business solutions.

Education/Experience Requirements:

- Bachelors Degree in computer science, information systems, business, or other related discipline
- 3-4 years of relevant technical experience

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Consultant 3

Functional Responsibility:

- Working directly with customer management, applies highly advanced principles, theories and concepts that contribute to sustained technical excellence of solutions.
- Manages the technical output of other Consultants, or works independently on unstructured problems and issues involving multivariate factors based on factual or hypothetical data- solution may be innovative or original in nature.
- Defines leading edge concepts for planning, deployment, operation and/or enhancement of advanced telecommunications networks.
- Guides others on solution paths for resolving problems.
- Assesses technical and cost impact of military versus commercial functional requirements on options.
- Establishes technical recommendations in situations where customer has conflicting advice.
- Provides functional guidance, supervision, technical support, training and quality assurance/quality control to lower level personnel.
- Supports senior staff as required and ensures customer requirements and project milestones are met.
- Provides external management of a broad range of information technology initiatives, projects and programs including the creation and implementation of technology and business solutions.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 5+ years of relevant technical experience

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Consultant 4

Functional Responsibility:

- Works directly with customer management in applying advanced principles, theories and concepts to a wide range of work in the areas of planning, deployment, operation and/or enhancement of advanced telecommunications and information technology systems networks.
- Works on complex problems and provides solutions that are innovative and often involve re-evaluation of established theories and practices, leading to new and creative solutions to problems.
- Defines network architecture alternative for interfacing transmission, switching, bandwidth management and network operations equipment and functions.
- Develops new means of achieving provisioning and billing process/system requirements. Provides practical guidance on deployment planning and for transition.
- Develops alternative technical solutions in situations where customer has conflicting advice. Provides functional guidance, supervision, technical support, training, and quality assurance/quality control to lower level.
- Provides external management of a broad range of information technology initiatives, projects and programs including the creation and implementation of technology and business solutions.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 10+ years of relevant technical experience

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Database Engineer 1

Functional Responsibility:

- Administers computer databases through identifying user needs, setting up computer databases, and testing systems.
- Assigns contractor-supplied personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports.
- Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods.
- Consults with and advises users of the various databases.
- Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function.
- Prepares activity and progress reports regarding the database management section.
- Must have skill using Microsoft Access.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 0-2 years of experience in Database Management System (DBMS) design

eGovernment Solutions Inc.
GSA Proposed Labor Category Descriptions

Database Engineer 2

Functional Responsibility:

- Administers computer databases through identifying user needs, setting up computer databases, and testing systems.
- Monitors data integrity, backup, and security measures.
- Assigns contractor-supplied personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports.
- Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods.
- Consults with and advises users of the various databases.
- Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function.
- Prepares activity and progress reports regarding the database management section.
- Must have skill using Microsoft Access.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 3-5 years of experience in Database Management System (DBMS) design

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Database Engineer 3

Functional Responsibility

- Administers computer databases.
- Assigns contractor-supplied personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports.
- Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods.
- Consults with and advises users of the various databases.
- Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function.
- Prepares activity and progress reports regarding the database management section.
- Must have skill using Microsoft Access.
- Works directly with end customers to plan and create state of the art enterprise information integration solutions.
- Identifies and solves customer problems and presents technical concepts which map customer needs to current and future product offerings.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 6-9 years of experience in Database Management System (DBMS) design

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Engineering Subject Matter Expert 1

Functional Responsibility

- Provides technical knowledge and skill in using specialized IT applications in the areas specified in the order.
- Experienced in the operational environment and using high-level functional systems analysis, design, integration, documentation, and implementation methodologies on complex problems that require in-depth knowledge of the subject matter for effective implementation.
- Participates as needed in all phases of engineering design and software development with emphasis on the planning, analysis, testing, integration, documentation and presentation phases.
- Applies principles, methods and knowledge of the functional area of expertise to specific order requirements and in the process uses advanced mathematical principles and methods to arrive at practical, innovative solutions.
- Designs and prepares technical reports, data bases, studies, and related documentation, makes charts and graphs to record results.
- Prepares and delivers presentations and briefings as required by the order.
- Has knowledge of security requirements for specialized information transfer applications and is skilled in preparing technical reports and providing other services required by the order.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline; and ability to demonstrate proficiency in specific subject matter area
- 1-3 years of experience with specific software or equipment specified in an actual Statement of Work or Statement of Need.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Engineering Subject Matter Expert 2

Functional Responsibility:

- Provides technical expertise and skill in using specialized applications in the areas specified in the order.
- Has a strong understanding of every step within the full life-cycle development process. Experienced in the operational environment and using high-level functional systems analysis, design, integration, documentation, and implementation methodologies on complex problems that require in-depth knowledge of the subject matter for effective implementation.
- Participates as needed in all phases of engineering design and software development with emphasis on the planning, analysis, testing, integration, documentation and presentation phases.
- Applies principles, methods and knowledge of the functional area of expertise to specific order requirements and in the process uses advanced mathematical principles and methods to arrive at practical, innovative solutions.
- Plans and prepares technical reports, data bases, studies, and related documentation, makes charts and graphs to record results. Prepares and delivers presentations and briefings as required by the order.
- Has expert knowledge of security requirements for specialized information transfer applications and is skilled in preparing technical reports and providing other services required by the order.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline; and ability to demonstrate proficiency in specific subject matter area or Masters Degree in related field
- 4-6 years of experience with specific software or equipment specified in an actual Statement of Work or Statement of Need.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Engineering Subject Matter Expert 3

Functional Responsibility:

- Provides principal subject matter technical expertise and skill in using specialized applications in the areas specified in the order.
- Has a keen understanding of every step within the full life-cycle development process through personal work experience within a large-scale communications project.
- Experienced in the operational environment and using high-level functional systems analysis, design, integration, documentation, and implementation methodologies on complex problems that require in-depth knowledge of the subject matter for effective implementation.
- Participates as needed in all phases of engineering design and software development with emphasis on the planning, analysis, testing, integration, documentation and presentation phases.
- Applies principles, methods and knowledge of the functional area of expertise to specific order requirements and in the process uses advanced mathematical principles and methods to arrive at practical, innovative solutions.
- Initiates technical reports, data bases, studies, and related documentation, makes charts and graphs to record results.
- Prepares and delivers presentations and briefings as required by the order.
- Has expert knowledge of security requirements for specialized information transfer applications and is skilled in preparing technical reports and providing other services required by the order.
- Works in a consultant capacity between the client and the project team to assure requirements are met.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline; and ability to demonstrate proficiency in specific subject matter area or Masters Degree in related field
- 6-9 years of experience with specific software or equipment specified in an actual Statement of Work or Statement of Need.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Engineering Subject matter Expert 4

Functional Responsibility:

- Provides principal subject matter technical expertise and skill in using specialized applications in the areas specified in the order.
- Has a keen understanding of every step within the full life-cycle development process through personal work experience within a large-scale communications project.
- Experienced in the operational environment and using high-level functional systems analysis, design, integration, documentation, and implementation methodologies on complex problems that require in-depth knowledge of the subject matter for effective implementation.
- Participates as needed in all phases of engineering design and software development with emphasis on the planning, analysis, testing, integration, documentation and presentation phases.
- Applies principles, methods and knowledge of the functional area of expertise to specific order requirements and in the process uses advanced mathematical principles and methods to arrive at practical, innovative solutions.
- Initiates technical reports, data bases, studies, and related documentation, makes charts and graphs to record results.
- Prepares and delivers presentations and briefings as required by the order.
- Has expert knowledge of security requirements for specialized information transfer applications and is skilled in preparing technical reports and providing other services required by the order.
- Works in a consultant capacity between the client and the project team to assure requirements are met.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline; the ability to demonstrate proficiency in specific subject matter area, and extensive research experience or graduate subject area focus
- 10+ years or ability to prove a high level of expertise with specific software or equipment specified in an actual Statement of Work or Statement of Need.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Cyber Security Engineer 1

Functional Responsibility:

- Assists in satisfying complex system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands.
- Assure all engineering products prepared are in accordance with applicable safety analyses, industry codes, and all regulatory requirements.
- Perform engineering and technical tasks as assigned by supervision.
- Supports customers at the highest levels in the development and implementation of doctrine and policies.
- Provides support in coordinating with senior representatives within the customer organization to establish and define programs, resources, and risks.
- Provides some degree of knowledge and experience to Government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures.
- Examples could include classified intelligence and command and control-related networks. Possesses ability to meet and operate under deadlines.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 0-2 years of experience in the INFOSEC fields of computer security, cryptography, network security, certification/accreditation, and risk analysis.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Cyber Security Engineer 2

Functional Responsibility:

- Assists in satisfying complex system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands.
- Supports customers in the development and implementation of doctrine and policies.
- May provide leadership and guidance in the development, design, and application of solutions implemented by more junior staff members.
- Provides assistance in coordinating with senior representatives within the customer organization to establish and define programs, resources, and risks.
- Applies knowledge to Government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures.
- Examples could include classified intelligence and command and control-related networks.
- May provide guidance and direction to other professionals, coordinates resolution of complex problems and tasks, possesses ability to meet and operate under deadlines.
- Develop, review, and maintain security policies and standards on Windows, routers, switches, firewalls, databases, web servers, and software applications.
- Use good written and verbal communication skills to advise management on security requirements and information assurance trends and solutions.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline or Security Certification in focus area
- 3-5 years of experience in the INFOSEC fields of computer security, cryptography, network security, certification/accreditation, and risk analysis.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Cyber Security Engineer 3

Functional Responsibility:

- Assists in satisfying complex system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands.
- Supports customers in the development and implementation of doctrine and policies.
- May provide leadership and guidance in the development, design, and application of solutions implemented by more junior staff members.
- Provides assistance in coordinating with senior representatives within the customer organization to establish and define programs, resources, and risks.
- Applies knowledge to Government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures.
- Examples could include classified intelligence and command and control-related networks.
- May provide guidance and direction to other professionals, coordinates resolution of complex problems and tasks, possesses ability to meet and operate under deadlines.
- Provide information assurance subject matter expertise throughout the system's entire development lifecycle.
- Conduct security test ad evaluations, developing risk assessments, and documenting the information system in the information system in security system analysis plans through all phases of accreditation.
- Use good written and verbal communication skills to advise management on security requirements and information assurance trends and solutions.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline or Security Certification in focus area
- 5+ years of experience in the INFOSEC fields of computer security, cryptography, network security, certification/accreditation, and risk analysis.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Network Engineer 1

Functional Responsibility:

- Possesses knowledge of LAN/WAN design and implementation.
- An understanding of TCP/IP and routing protocols is needed.
- Attention to detail is required in managing complex changes to customer networks.
- Provides assistance in designing the network and security platforms, as well as, support of the network.
- Other responsibilities include involvement in security audits, assessments, design, implementation and configuration.
- As a more entry-level technical contributor, works with project managers, business analysts and contractors on security solutions to address customer's security requirements.
- Researches and provides information on security related solutions. Provides assistance in software evaluations and testing of new and existing security solutions.
- Functions as an entry level support resource on network products and problems that are in use.
- Must be able to assume responsibility and work with limited supervision in a professional manner.
- Possesses familiarity with installing, configuring, and operating networks in highly complex environments with specific protocols and instruct and direct those doing these tasks as well.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 0-2 years of experience of technical experience installing, maintaining, and managing networks

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Network Engineer 2

Functional Responsibilities:

- Possesses experience in LAN/WAN design and implementation.
- An understanding of TCP/IP and routing protocols is needed.
- Attention to detail is required in managing complex changes to customer networks.
- Participates in designing the network and security platforms, as well as, support of the network.
- Other responsibilities include security audits, assessments, design, implementation and configuration.
- As a staff level technical contributor, works with project managers, business analysts and contractors on security solutions to address customer's security requirements.
- Researches and provides information on security related solutions. Provides assistance in software evaluations and testing of new and existing security solutions.
- Functions as a staff level support resource on network products and problems that are in use.
- Must be able to assume responsibility and work autonomously in a professional manner.
- Possesses experience installing, configuring, and operating networks in highly complex environments with specific protocols and instruct and direct those doing these tasks as well.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 3-5 years of experience experience of technical experience installing, maintaining, and managing networks

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Network Engineer 3

Functional Responsibility:

- Must have proven technical ability in LAN/WAN design and implementation.
- Excellent understanding of TCP/IP and routing protocols is needed.
- Attention to detail is required in managing complex changes to customer networks.
- Act as the technology lead for designing the network and security platforms and technical lead supporting network.
- Other responsibilities include security audits, assessments, design, implementation and configuration. Provides leadership, direction and vision in the support and deployment of network and security technologies.
- Works with project managers, business analysts and contractors on security solutions to address customer's security requirements.
- Researches and provides information on security related solutions.
- Performs software evaluations and testing of new and existing security solutions.
- Functions as a third level support resource on network products and problems that are in use.
- Must be able to assume responsibility and work autonomously in a professional manner.
- Can install, configure, and operate networks in highly complex environments with specific protocols and instruct and direct those doing these tasks as well.
- Can assume management responsibilities if required.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 6-9 years of experience experience of technical experience installing, maintaining, and managing networks

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Systems Architect

Functional Responsibility:

- Develops and leads technical projects.
- Provides fact-finding and research as required for the project.
- May design operational test and evaluations based on research and analysis.
- Determines system specifications, input/output processes and working parameters to meet business requirements and hardware/software compatibility.
- Directs the translations of functions to be automated. Coordinates design of subsystems and integration of total system.
- May lead a complex interdisciplinary project. Works in a team environment to accomplish tasks.
- Writes documentation of program logic or system flow.
- Recommends solutions to problems related to software design.
- May provide work leadership in assigning work and resolving problems.
- Contributes to and directs the preparation and presentation of results to clients and the professional community. May oversee design changes and/or enhancements to systems.
- May have responsibilities for a portion of project management including establishing, monitoring, and controlling task schedules and budgets.
- Directs the efforts of a number of technical and support staff and is responsible for training and developing less experienced staff.
- Participates in the technical evaluation of assigned staff.
- May market team capabilities in order to develop new business opportunities.
- May monitors costs and work to ensure timely project completion.
- Ensures all design decisions are evaluated analytically and in a systematic manner in accordance with approved technical approaches.
- Responsible for maintaining good customer relations.
- Contributes to and directs the preparation and presentation of technical trade-off and/or results to managers and clients.
- Applies analytical skills to support process improvement, studies and analysis projects.
- Performs complex analysis in the design and implementation of software applications for computer based systems.
- Exercises judgment within broadly defined practices and policies in selecting methods, techniques, and evaluation criteria for obtaining results.

Education/Experience Requirements:

- Bachelors or Graduate degree in computer science, information systems, business, or other related discipline
- 1-3 years of experience in the design of evaluation, installation, configuration management, and user support with hardware and software.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Project Manager 1

Functional Responsibility:

- Directs the performance of a variety of related projects, which may be organized by technology, program, or client.
- Oversees the technology development and/or application, marketing, and resource allocation within a program client base.
- Program areas typically represents more than three functional areas that may include engineering, GIS and geospatial, systems analysis, quality control, administration, etc.
- Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items.
- Operates within client guidance, contractual limitations, and Company business and policy directives.
- Serves as focal point-of-contact with client regarding program activities.
- Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation.
- Manages program consisting of multiple projects including project identification, design, development, and delivery.
- Maintains the development and execution of business opportunities based on broad, general guidance.
- Confers with project manager to provide technical advice and to assist with problem resolution.
- Responsible for marketing new technology and follow-on business acquisitions.
- May perform other duties as assigned.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 1-3 years of information systems management experience.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Project Manager 2

Functional Responsibility:

- Directs the performance of a variety of related projects, which may be organized by technology, program, or client.
- Oversees the technology development and/or application, marketing, and resource allocation within a program client base.
- Program areas typically represents more than three functional areas that may include engineering, GIS and geospatial, systems analysis, quality control, administration, etc.
- Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items.
- Operates within client guidance, contractual limitations, and Company business and policy directives.
- Serves as focal point-of-contact with client regarding program activities.
- Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation.
- Manages program consisting of multiple projects including project identification, design, development, and delivery.
- Maintains the development and execution of business opportunities based on broad, general guidance.
- Confers with project manager to provide technical advice and to assist with problem resolution.
- Responsible for marketing new technology and follow-on business acquisitions.
- May perform other duties as assigned.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 4-6 years of information systems management experience.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

Project Manager 3

Functional Responsibility:

- Directs the performance of a variety of related projects, which may be organized by technology, program, or client.
- Oversees the technology development and/or application, marketing, and resource allocation within a program client base.
- Program areas typically represents more than three functional areas that may include engineering, GIS and geospatial, systems analysis, quality control, administration, etc.
- Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items.
- Operates within client guidance, contractual limitations, and Company business and policy directives.
- Serves as focal point-of-contact with client regarding program activities.
- Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation.
- Manages program consisting of multiple projects including project identification, design, development, and delivery.
- Maintains the development and execution of business opportunities based on broad, general guidance.
- Confers with project manager to provide technical advice and to assist with problem resolution.
- Responsible for marketing new technology and follow-on business acquisitions.
- May perform other duties as assigned.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 7+ years of information systems management experience.

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

UI/Web Designer 1

Functional Responsibility:

- Creates and optimizes graphic images and logos, provides visual structure and incorporates interactive applications into web pages.
- Web site redesign and updates, creating and maintaining a standard set of landing pages, improving website usability, and developing web content to support client's needs.
- Works independently in support of client requirements.
- Work with developers to document and review user interface enhancements.
- Create and document user interface design and implementation, with focus on page layouts, content formatting, visual appearance, and assisting in improving the usability of sites.
- Designs, develops, implements, web pages tailored to client requirements leveraging CSS, and HTML.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline or 1-2 years experience in UI/Web Design
- 0-2 years of experience in Web Design or a related field

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

UI/Web Designer 2

Functional Responsibility:

- Creates and optimizes graphic images and logos, provides visual structure and incorporates interactive applications into web pages.
- Works independently in support of client requirements.
- Designs, develops, implements web pages tailored to client requirements leveraging CSS, HTML, JavaScript, Flash, or other related web UI technologies.
- Create and document user interface design and implementation, with focus on page layouts, content formatting, visual appearance, and assisting in improving the usability of sites.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline or 3-4 years experience with UI/Web Design
- 3-5 years experience in Web Design or a related field

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

UI/Web Designer 3

Functional Responsibility:

- Creates and optimizes graphic images and logos, provides visual structure and incorporates interactive applications into web pages.
- Works independently in support of client requirements. Designs, develops, implements, web pages tailored to client requirements leveraging CSS, HTML, JavaScript, Flash, or other related web UI technologies. Code, test, debug, document and maintain previously mentioned programs.
- Modify complex applications and programs from detailed specifications.
- Create and document user interface design and implementation, with focus on page layouts, content formatting, visual appearance, and assisting in improving the usability of sites.
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Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline or 5+ years experience with UI/Web Design
- 6+ years of experience in Web Design or a related field

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Training Specialist

Functional Responsibility:

- Develops and revises training courses and materials in support of client's training objectives.
- Prepares all instructor materials including course outlines, background literature and training aids.
- Prepares student materials including manuals, workbooks, and handouts.
- Conducts training through formal classroom courses, workshops, seminars, and hands-on coaching.
- Updates course documentation on a regular basis to ensure timeliness and relevance.
- Conducts research into new training, educational, and multimedia technologies.
- Maintains current knowledge of relevant technologies as assigned.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 2+ years general training experience or 1+ year experience with specific subject area

eGovernment Solutions Inc.

GSA Proposed Labor Category Descriptions

IT Quality Assurance Specialist

Functional Responsibility:

- Establishes and maintains a process for evaluating systems and associated documentation. Determines the resources required for quality control.
- Maintains the level of quality throughout the project life cycle.
- Conducts formal and informal reviews at pre-determined points throughout the development life cycle.
- Provides technical and administrative direction for personnel performing systems development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, review of program documentation to assure government standards/requirements are adhered to, and for progress in accordance with schedules.
- Coordinates with the Project Manager to ensure problem solution and user satisfaction.
- Makes recommendations, if needed, for approval of major systems installations.
- Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives.

Education/Experience Requirements:

- Bachelors degree in computer science, information systems, business, or other related discipline
- 2-3 years experience in Information Technology with 0-2 years specialized in areas of analysis and design of business applications, use of programming languages and DBMS

SIN	Labor Category	GSA Price w/ IFF
IT Professional Services		
132-51	Applications Systems Analyst/Programmer 1	\$78.99
132-51	Applications Systems Analyst/Programmer 2	\$98.74
132-51	Applications Systems Analyst/Programmer 3	\$123.42
132-51	Applications Systems Analyst/Programmer 4	\$148.10
132-51	Software Architect	\$172.79
132-51	IT Consultant 1	\$62.20
132-51	IT Consultant 2	\$98.74
132-51	IT Consultant 3	\$133.29
132-51	IT Consultant 4	\$148.10
132-51	Database Engineer 1	\$98.74
132-51	Database Engineer 2	\$123.42
132-51	Database Engineer 3	\$148.10
132-51	Engineering Subject Matter Expert 1	\$148.10
132-51	Engineering Subject Matter Expert 2	\$172.79
132-51	Engineering Subject Matter Expert 3	\$197.47
132-51	Engineering Subject Matter Expert 4	\$281.39
132-51	Cyber Security Engineer 1	\$133.29
132-51	Cyber Security Engineer 2	\$148.10
132-51	Cyber Security Engineer 3	\$172.79
132-51	Network Engineer 1	\$98.74
132-51	Network Engineer 2	\$133.29
132-51	Network Engineer 3	\$148.10
132-51	Systems Architect	\$172.79

SIN	Labor Category	GSA Price w/ IFF
IT Professional Services		
132-51	Project Manager 1	\$93.80
132-51	Project Manager 2	\$117.49
132-51	Project Manager 3	\$148.10
132-51	UI/Web Designer 1	\$74.05
132-51	UI/Web Designer 2	\$98.74
132-51	UI/Web Designer 3	\$133.29
132-51	IT Training Specialist	\$133.29
132-51	IT Quality Assurance Specialist	\$123.42

eGovernment Solutions Inc.
GSA Contract GS-35F-0051Y
GSA Pricelist

UltraDNS - Premium

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price in Excess of Minimum Order w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-1	Authoritative Queries	1,000,000	\$ 207.70	\$ 0.3926	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-2	Authoritative Queries	1,500,000	\$ 268.00	\$ 0.3578	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-3	Authoritative Queries	2,000,000	\$ 294.79	\$ 0.3377	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-4	Authoritative Queries	2,500,000	\$ 395.29	\$ 0.3229	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-5	Authoritative Queries	3,000,000	\$ 422.09	\$ 0.3095	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-6	Authoritative Queries	4,000,000	\$ 522.59	\$ 0.2881	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-7	Authoritative Queries	5,000,000	\$ 703.49	\$ 0.2720	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-8	Authoritative Queries	7,500,000	\$ 870.98	\$ 0.2358	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-9	Authoritative Queries	10,000,000	\$ 1,031.78	\$ 0.2077	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-10	Authoritative Queries	12,500,000	\$ 1,172.48	\$ 0.1876	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-11	Authoritative Queries	15,000,000	\$ 1,360.07	\$ 0.1729	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-12	Authoritative Queries	20,000,000	\$ 1,688.37	\$ 0.1514	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-13	Authoritative Queries	25,000,000	\$ 2,016.66	\$ 0.1327	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price in Excess of Minimum Order w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-14	Authoritative Queries	30,000,000	\$ 2,251.16	\$ 0.1193	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-15	Authoritative Queries	40,000,000	\$ 2,626.35	\$ 0.0978	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-16	Authoritative Queries	50,000,000	\$ 2,813.95	\$ 0.0844	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-17	Authoritative Queries	75,000,000	\$ 3,376.74	\$ 0.0643	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-18	Authoritative Queries	100,000,000	\$ 4,127.12	\$ 0.0536	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-19	Authoritative Queries	150,000,000	\$ 4,783.71	\$ 0.0415	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-20	Authoritative Queries	200,000,000	\$ 5,299.60	\$ 0.0335	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-21	Authoritative Queries	250,000,000	\$ 5,741.79	\$ 0.0295	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-22	Authoritative Queries	500,000,000	\$ 7,389.96	\$ 0.0188	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-23	Authoritative Queries	750,000,000	\$ 8,676.34	\$ 0.0147	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-24	Authoritative Queries	1,000,000,000	\$ 9,614.32	\$ 0.0121	US	End User Agreement

eGovernment Solutions Inc.
GSA Contract GS-35F-0051Y
GSA Pricelist

UltraDNS - Premium

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price Per Record in Excess of Minimum Order Quantity w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-25	Domains	100	No Charge	\$0.3618	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-26	Domains	500	\$60.30	\$0.1809	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-27	Domains	1,000	\$100.50	\$0.1514	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-28	Domains	5,000	\$482.39	\$0.1447	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-29	Domains	10,000	\$884.38	\$0.1327	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-30	Resource Records	5,000	No Charge	\$0.0188	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-31	Resource Records	25,000	\$ 281.39	\$0.0174	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-32	Resource Records	50,000	\$ 534.65	\$0.0161	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-33	Resource Records	100,000	\$ 1,004.98	\$0.0147	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-34	Traffic Analysis (Authoritative Queries)	1,000,000	\$ 334.99	Not Applicable	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-35	Traffic Analysis (Authoritative Queries)	2,500,000	\$ 669.99	Not Applicable	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-36	Traffic Analysis (Authoritative Queries)	5,000,000	\$ 1,339.98	Not Applicable	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price Per Record in Excess of Minimum Order Quantity w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-37	Traffic Analysis (Authoritative Queries)	50,000,000	\$ 5,359.90	Not Applicable	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-38	Traffic Analysis (Authoritative Queries)	250,000,000	\$ 10,049.81	Not Applicable	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-39	Traffic Analysis (Authoritative Queries)	1,000,000,000	\$ 20,099.63	Not Applicable	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-40	Email Forwarding	50	\$ 20.10	\$0.6030	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-41	Email Forwarding	250	\$ 90.45	\$0.5494	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-42	Email Forwarding	500	\$ 160.80	\$0.4824	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-43	Email Forwarding	1,250	\$ 351.74	\$0.4288	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-44	Email Forwarding	2,500	\$ 602.99	\$0.3618	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-45	Email Forwarding	5,000	\$ 1,004.98	\$0.3082	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-46	Email Forwarding	10,000	\$ 1,607.97	\$0.2412	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-47	Email Forwarding	25,000	\$ 3,014.94	\$0.1876	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-48	Email Forwarding	50,000	\$ 4,019.93	\$0.1206	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-49	Email Forwarding	100,000	\$ 6,029.89	\$0.0938	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-50	URL Forwarding	100	\$ 40.20	\$0.6030	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price Per Record in Excess of Minimum Order Quantity w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-51	URL Forwarding	500	\$ 180.90	\$0.5494	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-52	URL Forwarding	1,000	\$ 321.59	\$0.4824	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-53	URL Forwarding	2,500	\$ 703.49	\$0.4288	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-54	URL Forwarding	5,000	\$ 1,205.98	\$0.3618	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-55	URL Forwarding	10,000	\$ 2,009.96	\$0.3082	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-56	URL Forwarding	20,000	\$ 3,215.94	\$0.2412	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-57	URL Forwarding	50,000	\$ 6,029.89	\$0.1876	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-58	URL Forwarding	100,000	\$ 8,039.85	\$0.1206	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-59	SiteBacker	1	\$ 120.60	\$ 180.90	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-60	SiteBacker	5	\$ 482.39	\$ 144.72	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-61	SiteBacker	10	\$ 723.59	\$ 108.54	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-62	SiteBacker	25	\$ 1,205.98	\$ 72.36	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-63	SiteBacker	50	\$ 1,808.97	\$ 54.27	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-64	SiteBacker	100	\$ 2,411.96	\$ 36.18	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price Per Record in Excess of Minimum Order Quantity w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-65	SiteBacker	250	\$ 3,014.94	\$ 18.09	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-66	SiteBacker	500	\$ 4,823.91	\$ 14.47	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-67	SiteBacker	1,000	\$ 7,235.87	\$ 10.85	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-68	Traffic Controller (Includes SiteBacker)	1	\$ 201.00	\$ 301.49	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-69	Traffic Controller (Includes SiteBacker)	5	\$ 803.99	\$ 241.20	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-70	Traffic Controller (Includes SiteBacker)	10	\$ 1,205.98	\$ 180.90	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-71	Traffic Controller (Includes SiteBacker)	25	\$ 2,009.96	\$ 120.60	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-72	Traffic Controller (Includes SiteBacker)	50	\$ 3,014.94	\$ 90.45	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-73	Traffic Controller (Includes SiteBacker)	100	\$ 4,019.93	\$ 60.30	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-74	Traffic Controller (Includes SiteBacker)	250	\$ 5,024.91	\$ 30.15	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-75	Traffic Controller (Includes SiteBacker)	500	\$ 8,039.85	\$ 24.12	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-76	Traffic Controller (Includes SiteBacker)	1,000	\$ 12,059.78	\$ 18.09	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-77	Directional DNS	2	\$ 201.00	\$ 150.75	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-78	Directional DNS	5	\$ 401.99	\$ 120.60	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	Minimum Order Quantity	GSA Minimum Order Price w/ IFF	GSA Price Per Record in Excess of Minimum Order Quantity w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-UDNS-79	Directional DNS	10	\$ 602.99	\$ 90.45	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-80	Directional DNS	25	\$ 1,004.98	\$ 60.30	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-81	Directional DNS	50	\$ 1,507.47	\$ 45.22	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-82	Directional DNS	100	\$ 2,009.96	\$ 30.15	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-83	Directional DNS	250	\$ 2,512.45	\$ 15.07	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-84	Directional DNS	500	\$ 4,019.93	\$ 12.06	US	End User Agreement
132-52	Neustar, Inc.	EGS-UDNS-85	Directional DNS	1,000	\$ 6,029.89	\$ 9.04	US	End User Agreement

eGovernment Solutions Inc.
GSA Contract GS-35F-0051Y
GSA Pricelist

WM Metered with Mobile

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-WM-1	Basic Monitoring - 1 (Powered by BrowserMob) *Up to 3,000 Page Views	No Charge	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-2	Basic Monitoring - 2 (Powered by BrowserMob) *3,001 - 100,000 Page Views	\$ 668.65	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-3	Basic Monitoring - 3 (Powered by BrowserMob) *100,001 - 500,000 Page Views	\$ 2,678.61	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-4	Basic Monitoring - 4 (Powered by BrowserMob) *500,001 - 1,000,000 Page Views	\$ 4,018.59	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-5	Enterprise Monitoring - 1 (Powered by Webmetrics) *Up to 1,000,000 Monthly Units	\$ 0.0080	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-6	Enterprise Monitoring - 2 (Powered by Webmetrics) *1,000,001 - 5,000,000 Monthly Units	\$ 0.0067	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-7	Enterprise Monitoring - 3 (Powered by Webmetrics) *5,000,001 - 10,000,000 Monthly Units	\$ 0.0054	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-8	Enterprise Monitoring - 4 (Powered by Webmetrics) *Over 10,000,000 Monthly Units	\$ 0.0040	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-WM-9	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending Up to \$10,000	\$1.34 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-10	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$10,001 - \$25,000	\$1.28 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-11	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$25,001 - \$100,000	\$1.14 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-12	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$100,001 - \$300,000	\$0.94 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-13	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$300,001 - \$500,000	\$0.67 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-14	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending Over \$500,000	\$0.34 per Real Browser User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-15	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending Up to \$10,000	\$0.01334 per Virtual User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-16	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$10,001 - \$25,000	\$0.0128 per Virtual User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-17	On-Demand Load Testing (Powered by BrowswerMob) *Annual Spending of \$25,001 - \$100,000	\$0.0114 per Virtual User	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-WM-18	On-Demand Load Testing (Powered by BrowserMob) *Annual Spending of \$100,001 - \$300,000	\$0.0094 per Virtual User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-19	On-Demand Load Testing (Powered by BrowserMob) *Annual Spending of \$300,001 - \$500,000	\$0.0067 per Virtual User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-20	On-Demand Load Testing (Powered by BrowserMob) *Annual Spending Over \$500,000	\$0.0034 per Virtual User	US	End User Agreement
132-52	Neustar, Inc.	EGS-WM-21	Mobile Device Monitoring - 1 phone location (60 minute intervals)	\$ 535.99	US	End User Agreement

eGovernment Solutions Inc.
GSA Contract GS-35F-0051Y
GSA Pricelist

SiteProtect

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
Small Package <10Mbps Clean Traffic						
132-52	Neustar, Inc.	EGS-SP-1	Setup Fee - One Time Fee	\$ 669.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-2	Setup Update Fee - Per Update (As needed)	\$ 134.00	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-3	Emergency Setup Fee - Replaces Setup Fee if Mitigation is Needed Within First 72hrs	\$ 6,699.88	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-4	Base Package (1st Domain)	\$ 669.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-5	Additional Domain(s) - Per Additional Domain (1 End User)	\$ 334.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-6	25 Domain Package - Up to 25 Domains (1 End User - Includes Base Package)	\$ 4,019.93	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-7	50 Domain Package - Up to 50 Domains (1 End User - Includes Base Package)	\$ 6,699.88	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-SP-8	HTTPS Packet Inspection - Per SSL Cert	\$ 334.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-9	Basic DDoS Alerting - Per Location	\$ 334.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-10	Standard DDoS Mitigation - Per Incident - Up to 72hrs (No Attack Traffic Overages)	\$ 4,689.91	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-11	Clean Traffic Overage Fee - Per Mbps, Per Incident, Traffic Over 10Mbps (95th Percentile)	\$ 669.99	US	End User Agreement
Medium Package <45Mbps Clean Traffic						
132-52	Neustar, Inc.	EGS-SP-12	Setup Fee - One Time Fee	\$2,679.95	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-13	Setup Update Fee - Per Update (As needed)	\$134.00	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-14	Emergency Setup Fee - Replaces Setup Fee if Mitigation is Needed Within First 72hrs	\$13,399.75	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-15	Base Package (1st Domain)	\$2,679.95	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-16	Additional Domain(s) - Per Additional Domain (1 End User)	\$669.99	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-SP-17	25 Domain Package - Up to 25 Domains (1 End User - Includes Base Package)	\$6,699.88	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-18	50 Domain Package - Up to 50 Domains (1 End User - Includes Base Package)	\$12,059.78	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-19	100 Domain Package - Up to 100 Domains (1 End User - Includes Base Package)	\$21,439.60	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-20	HTTPS Packet Inspection - Per SSL Cert	\$669.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-21	Basic DDoS Alerting - Per Location	\$669.99	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-22	Standard DDoS Mitigation - Per Incident - Up to 72hrs (No Attack Traffic Overages)	\$6,699.88	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-23	Clean Traffic Overage Fee - Per Mbps, Per Incident, Traffic Over 10Mbps (95th Percentile)	\$669.99	US	End User Agreement
Large Package <150Mbps Clean Traffic						
132-52	Neustar, Inc.	EGS-SP-24	Setup Fee - One Time Fee	\$6,699.88	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-25	Setup Update Fee - Per Update (As needed)	\$134.00	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-SP-26	Emergency Setup Fee - Replaces Setup Fee if Mitigation is Needed Within First 72hrs	\$26,799.50	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-27	Base Package (1st Domain)	\$6,699.88	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-28	Additional Domain(s) - Per Additional Domain (1 End User)	\$1,339.98	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-29	25 Domain Package - Up to 25 Domains (1 End User - Includes Base Package)	\$12,059.78	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-30	50 Domain Package - Up to 50 Domains (1 End User - Includes Base Package)	\$20,099.63	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-31	100 Domain Package - Up to 100 Domains (1 End User - Includes Base Package)	\$33,499.38	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-32	250 Domain Package - Up to 250 Domains (1 End User - Includes Base Package)	\$53,599.00	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-33	HTTPS Packet Inspection - Per SSL Cert	\$1,339.98	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-34	Basic DDoS Alerting - Per Location	\$1,339.98	US	End User Agreement

SIN	Manufacturer	MFR Part #	Service Name	GSA Price w/ IFF	COO	Warranty
132-52	Neustar, Inc.	EGS-SP-35	Standard DDoS Mitigation - Per Incident - Up to 72hrs (No Attack Traffic Overages)	\$13,399.75	US	End User Agreement
132-52	Neustar, Inc.	EGS-SP-36	Clean Traffic Overage Fee - Per Mbps, Per Incident, Traffic Over 10Mbps (95th Percentile)	\$669.99	US	End User Agreement

Service Notes

- * 50 Domain Max for Small Package
- * 100 Domain Max for Medium Package
- * 250 Domain Max for Large Package
- * Maximum of 10 Ports Per Protected Domain