



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

**MULTIPLE AWARD SCHEDULE
FSC GROUP MAS**

**MA Federal, Inc. dba iGov.com
12030 SUNRISE VALLEY DR, STE 300
Reston, VA 20191-3447
Phone: (703) 356-1160 Fax: (866) 630-5709
Internet Address: www.igov.com**

**Contract Number:
GS-35F-005GA
Period Covered by Contract: Oct 5, 2016 – Oct 4, 2021
Pricelist current through modification #A812
Pricelist effective: June 12th, 2020**

**Business Size:
Small Business**

**General Services Administration
Federal Acquisition Service**

For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov. On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: <http://www.GSAAdvantage.gov>.

INFORMATION FOR ALL CUSTOMERS

1a. Table of awarded Special Item Number (SIN):

SIN	Description
33411/RC/STLOC	Purchasing of new electronic equipment
811212/RC/STLOC	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
511210/RC/STLOC	Software Licenses
54151/RC/STLOC	Software Maintenance Services
54151S/RC/STLOC	Information Technology Professional Services
OLM/RC/STLOC	Order-Level Materials (OLMs)

1b. Lowest priced model: **See Attached Pricelist**

1c. Professional Services Descriptions: **Refer to below awarded GSA Schedule Contract Labor Categories and Pricelist.**

2. Maximum Order: **SINs 334118, 811212, 511210, 54151, 54151S: \$500,000**
OLM: \$250,000

3. Minimum Order: **\$100.00**

4. Geographic coverage: **48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.**

5. Point of production: **United States**

6. Discount from list prices: **Prices shown are NET prices; Basic Discounts have been deducted**

7. Quantity Discounts: **None**

8. Prompt payment terms: **Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.**

9a. Government purchase cards are **accepted** at or below the micro-purchase threshold.

9b. Government purchase cards are **accepted** at or above the micro-purchase threshold.

10. Foreign items: **Not applicable**

11a. Time of delivery: **As negotiated with the using agency**

11b. Expedited delivery: **As negotiated with the using agency**

11c. Overnight and 2 day delivery: **As negotiated with the using agency**

11d. Urgent requirements: **As negotiated with the using agency**

12. F.O.B. points: **None**

13a. Ordering Address: **iGov.com**
Attn: (Your Sales Agent)
12030 Sunrise Valley Dr, Ste 300
Reston, VA 20191
Phone: (703) 356-1160
Fax: (866) 630-5709

13b. Ordering procedures: **For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), are found in Federal Acquisition Regulation (FAR) 8.405-3.**

14. Payment address: **iGov.com**
P.O. Box 17644
Baltimore, MD 21297-1644

15. Warranty provision: **See Attached Pricelist**

16. Export packing charges: **Not Applicable**

17. Terms and conditions of Government purchase card acceptance: **Not Applicable**

18. Terms and conditions of rental, maintenance and repair: **See Attached Pricelist**

19. Terms and conditions of installation: **See Attached Pricelist**

20. Terms and conditions or repair parts: **See Attached Pricelist**

20a. Terms and conditions for any other services: **See Attached Pricelist**

21. List of service and distribution points: **Not Applicable**

22. List of participating dealers: **iGov Technologies, Inc.**
9211 Palm River Rd. Suite 110
Tampa, FL 33619
DUNS: 167880181
CAGE: 32BQ5

23. Preventative maintenance: **See Attached Pricelist**

24a. Special attributes such as environmental attributes: **Not Applicable**

24b. Section 508 compliance: **Not Applicable**

25. Data universal Number System (DUNS) number: **942408766**

26. Notification regarding registration in System of Award (SAM) database: **Registered (06SD6)**

**MA FEDERAL, INC. dba IGOV.COM'S
INFORMATION TECHNOLOGY**

LABOR CATEGORY DESCRIPTIONS AND RATES

SUBSTITUTIONS

MA Federal, Inc. dba iGov.com reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein.

1. One year of experience is the equivalent of one year of education.
2. One year of education is the equivalent of one year of experience.
3. Certification related to the technology is equivalent to two years of experience or education requirement.

Software Engineer

Minimum/General Experience: 5 Years

Functional Responsibility: Translates design into system/software system. Tests, troubleshoots, and refines the system/software to produce the IT system. Enhances system/software to improve performance and reuse. Prepares associated IT documentation.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$112.77

GSA Price (Non-Cleared Government site): \$98.93

GSA Price (Cleared iGov.com site): \$129.68

GSA Price (Cleared Government site): \$113.77

Equipment Installer 1

Minimum/General Experience: Entry level

Functional Responsibility: Analyzes network and computer communications hardware characteristics and recommends equipment procurement, removals, and modifications. Adds, deletes, and modifies; as required, host, terminal, and network devices. Assists and coordinates with communications network specialists in the area of communications software. Analyzes and implements communications standards and protocols according to site requirements.

Minimum Education: High School Diploma

GSA Price (Non-Cleared iGov.com site): \$67.55

GSA Price (Non-Cleared Government site): \$59.26

GSA Price (Cleared iGov.com site): \$77.68

GSA Price (Cleared Government site): \$68.15

Equipment Installer 2

Minimum/General Experience: 3 Years

Functional Responsibility: Analyzes network and computer communications hardware characteristics and recommends equipment procurement, removals, and modifications. Adds, deletes, and modifies; as required, host, terminal, and network devices. Assists and coordinates with communications network specialists in the area of communications software. Analyzes and implements communications standards and protocols according to site requirements. Provides functional guidance, supervision, technical support, training, and quality assurance/quality control to less experienced personnel.

Minimum Education: High School Diploma

GSA Price (Non-Cleared iGov.com site): \$77.73

GSA Price (Non-Cleared Government site): \$68.19

GSA Price (Cleared iGov.com site): \$89.38

GSA Price (Cleared Government site): \$78.42

Equipment Installer 3

Minimum/General Experience: 3 Years

Functional Responsibility: Responsible for resolving service problems, performing expert maintenance, and installing, configuring and testing all types of data communications equipment. Troubleshoots network hardware using test instruments and diagnostic programs. Maintains data network equipment and services to ensure working order and demand availability by performing scheduled, routine on-line test and by checking, adjusting, or replacing equipment to establish standards. Installs and tests various communications equipment and services to specified configurations and ensures proper working order for new or updated network service. Responsible for organizing and performing site surveys. Analyzes existing and develops new hardware requirements and prepares specifications for hardware acquisitions. Directs and leads preparation of engineering plans and site installation technical design packages. Directs and leads preparation of drawings documenting configuration changes at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support. Provides functional guidance, supervision, technical support, training, and quality assurance/quality control to less experienced personnel. Supports senior staff as required and ensures customer requirements and project milestones are met.

Minimum Education: Technical school

GSA Price (Non-Cleared iGov.com site): \$88.70

GSA Price (Non-Cleared Government site): \$77.81

GSA Price (Cleared iGov.com site): \$102.00

GSA Price (Cleared Government site): \$89.48

Functional Area Expert I

Minimum/General Experience: Entry level

Functional Responsibility: Progressive accomplishment as expert in large and complex information technology systems implementation. Provides internal and external technical expertise and consultation on complex IT and computer security hardware and associated hardware-related problems.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$71.59

GSA Price (Non-Cleared Government site): \$62.81

GSA Price (Cleared iGov.com site): \$82.33

GSA Price (Cleared Government site): \$72.23

Functional Area Expert II

Minimum/General Experience: 2 Years

Functional Responsibility: Manages and implements large, complex information technology systems. Provides technical support of a limited scope to users and assists them in defining and solving computer systems problems within well-defined areas of responsibility.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$83.62

GSA Price (Non-Cleared Government site): \$73.36

GSA Price (Cleared iGov.com site): \$96.16

GSA Price (Cleared Government site): \$84.36

Functional Area Expert III

Minimum/General Experience: 5 Years

Functional Responsibility: Manages and implements large, complex information technology systems with expertise in a specific discipline such as Enterprise Resource Planning, or Information Life Cycle Management.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$95.70

GSA Price (Non-Cleared Government site): \$83.96

GSA Price (Cleared iGov.com site): \$110.06

GSA Price (Cleared Government site): \$96.56

Information Engineer

Minimum/General Experience: 2 Years

Functional Responsibility: Applies business process improvement practices to include re-engineering critical and best-practice methodologies and associated business process modernization projects. Models data and business processes. Constructs sound, logical business improvement.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$101.55

GSA Price (Non-Cleared Government site): \$89.09

GSA Price (Cleared iGov.com site): \$116.78

GSA Price (Cleared Government site): \$102.45

Network/Systems Manager

Minimum/General Experience: 5 Years

Functional Responsibility: Evaluates computer and network hardware and software to include computer security features and devices. Troubleshoots network and hardware problems. Performs general administration of computing infrastructure. Schedules activities and coordinates upgrades.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$119.05

GSA Price (Non-Cleared Government site): \$104.44

GSA Price (Cleared iGov.com site): \$136.91

GSA Price (Cleared Government site): \$120.11

Principal Engineer

Minimum/General Experience: 5 Years

Functional Responsibility: Establishes IT system requirements and ensures systems are designed and built to efficiently satisfy complex network/computer-security system requirements. Can work independently, but usually leads a team of engineers.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$131.43

GSA Price (Non-Cleared Government site): \$115.30

GSA Price (Cleared iGov.com site): \$151.14

GSA Price (Cleared Government site): \$132.60

Principal Information Engineer

Minimum/General Experience: 7 Years

Functional Responsibility: Develops analytical and computational IT techniques and methodology for problem solutions in all IT systems and information assurance functions and areas. Performs enterprise wide strategic network/computer systems planning and business information planning.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$133.62

GSA Price (Non-Cleared Government site): \$117.23

GSA Price (Cleared iGov.com site): \$153.67

GSA Price (Cleared Government site): \$134.81

Principal Security Analyst

Minimum/General Experience: 5 Years

Functional Responsibility: Evaluates the security posture of computers and networks. Responds to network and systems problems of users. Analyzes network traffic and system logs to determine corrective action. Implements countermeasures and operates security tools.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$113.53

GSA Price (Non-Cleared Government site): \$99.60

GSA Price (Cleared iGov.com site): \$130.56

GSA Price (Cleared Government site): \$114.54

Program Manager

Minimum/General Experience: 5 Years

Functional Responsibility: Serves as the contract manager and the contractor's principal interface to the Government Contracting Officer (KO), the contract level Contracting Officer's Representative (COR), and customer agency representatives. Responsible for overall management of the contract, development and enforcement of policies and procedures, establishment of employee salary scales, benefit programs, and determination of annual raise pools, establishment of staff level authorizations, execution of or delegation of responsibility for all personnel actions to include hiring, lay-off, and dismissal, assuring corporate compliance with all Governmental regulations and policies, supervision of subordinate managers, establishing, measuring, and maintaining contract goals, performance objectives and work standards, assessing the performance of subordinates and establishing the objectives and criteria for promotions and advancements, resolution of complaints and grievances, establishment of and assurance of compliance with corporate EEO objectives, determination of the techniques, methodologies, and standards to be employed in conduct of company business, and making contractual/business commitments on behalf of the corporation. Responsible for the overall performance of the contract.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$177.30

GSA Price (Non-Cleared Government site): \$155.54

GSA Price (Cleared iGov.com site): \$203.89

GSA Price (Cleared Government site): \$178.87

Security Analyst

Minimum/General Experience: Entry level

Functional Responsibility: Evaluates computer and network hardware and software. Troubleshoots network and hardware problems for technical and administrative information security recommendations. Performs general administration of computing infrastructure.

Minimum Education: Associate's Degree

GSA Price (Non-Cleared iGov.com site): \$105.06

GSA Price (Non-Cleared Government site): \$92.17

GSA Price (Cleared iGov.com site): \$120.82

GSA Price (Cleared Government site): \$105.99

Senior Software Engineer

Minimum/General Experience: 5 Years

Functional Responsibility: Analyzes and studies complex system requirements. Establishes IT system requirements and ensures systems are designed and built to efficiently satisfy complex network/computer system security requirements.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$145.22

GSA Price (Non-Cleared Government site): \$127.40

GSA Price (Cleared iGov.com site): \$167.00

GSA Price (Cleared Government site): \$146.51

Senior Information Engineer

Minimum/General Experience: 5 Years

Functional Responsibility: Applies business process improvement practices to include re-engineering critical and best-practice methodologies and associated business process modernization projects. Models data and business processes.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$138.89

GSA Price (Non-Cleared Government site): \$121.85

GSA Price (Cleared iGov.com site): \$159.73

GSA Price (Cleared Government site): \$140.13

Senior Security Analyst

Minimum/General Experience: 2 Years

Functional Responsibility: Evaluates the security posture of computers and networks. Responds to network and systems problems of users. Analyzes network traffic and system logs to determine cause of problem, recommends corrective action, and develops associated metrics and trends.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$120.52

GSA Price (Non-Cleared Government site): \$105.73

GSA Price (Cleared iGov.com site): \$138.60

GSA Price (Cleared Government site): \$121.59

Site Manager

Minimum/General Experience: 6 Years

Functional Responsibility: Responsible for the consulting, engineering, and operations activities performed at a particular customer location. Identifies changes in telecommunications, computer, and systems technology and interprets their meaning to senior management and the customer. Provides technical assistance to facilitate planning, design, installation, modification, and operation of an information systems capability. Prepares long and short range plans for application selection, systems development, systems maintenance, production activities and for necessary support resources. Also responsible for applications systems analysis and programming activities for a group or section and for feasibility studies, time and cost estimates, and the establishment and implementation of new and revised applications systems and programs. Assists in projecting software and hardware requirements. Assigns personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods. Consults with personnel in other information systems sections to coordinate activities. Prepares activity and progress reports regarding the activities at a particular customer site. Confers and consults with customer personnel regarding performance and scheduling issues.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$137.74

GSA Price (Non-Cleared Government site): \$120.84

GSA Price (Cleared iGov.com site): \$158.40

GSA Price (Cleared Government site): \$138.96

Subject Matter Expert I

Minimum/General Experience: 2 Years

Functional Responsibility: Evaluates computer and network hardware and software. Troubleshoots network and hardware problems. Performs general administration of computing infrastructure. Assists with the implementation and operation of management and security tools. Identifies u

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$136.07

GSA Price (Non-Cleared Government site): \$119.37

GSA Price (Cleared iGov.com site): \$156.48

GSA Price (Cleared Government site): \$137.28

Subject Matter Expert II

Minimum/General Experience: 5 Years

Functional Responsibility: Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on project teams providing technical direction, interpretation and alternatives.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$182.58

GSA Price (Non-Cleared Government site): \$160.18

GSA Price (Cleared iGov.com site): \$209.96

GSA Price (Cleared Government site): \$184.20

Subject Matter Expert III

Minimum/General Experience: 7 Years

Functional Responsibility: Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on project teams providing technical direction, interpretation and alternatives.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$220.63

GSA Price (Non-Cleared Government site): \$193.56

GSA Price (Cleared iGov.com site): \$253.72

GSA Price (Cleared Government site): \$222.59

Technical Writer

Minimum/General Experience: 2 Years

Functional Responsibility: Collects and organizes information for preparation of computer systems user's manuals, training materials, installation guides, proposals and reports. Prepares functional descriptions, system specifications, user's manuals.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$91.63

GSA Price (Non-Cleared Government site): \$80.38

GSA Price (Cleared iGov.com site): \$105.37

GSA Price (Cleared Government site): \$92.44

Technical Writer/Editor

Minimum/General Experience: 2 Years

Functional Responsibility: Collects and organizes information for preparation of computer systems user's manuals, training materials, installation guides, proposals and reports. Edits functional descriptions, system specifications, user's manuals, or special reports.

Minimum Education: Bachelor's Degree

GSA Price (Non-Cleared iGov.com site): \$99.67

GSA Price (Non-Cleared Government site): \$87.44

GSA Price (Cleared iGov.com site): \$114.62

GSA Price (Cleared Government site): \$100.55