FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

Multiple Award Schedule

CONTRACT NUMBER: GS-35F-007CA

CONTRACT PERIOD (Option Period 1): October 1, 2019- September 30, 2024

CKA, LLC
175 Admiral Cochrane Drive
Suite 100
Annapolis, MD 21401

Phone: 571-313-1071
Fax: 443-378-5851
Internet Address:
www.ckaonline.com Business Size:
Woman Owned Small Business

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! ®, a menu-driven database system. The INTERNET address GSA Advantage! ® is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at gsa.gov.

Price list current as of Modification # PA-0020 effective November 23, 2020
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1a. **AUTHORIZED SPECIAL ITEM NUMBERS (SINs):**

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
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<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
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<tr>
<td>OLM</td>
<td>Order Level Materials</td>
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</table>

1b. **Lowest Priced Model Number and Price for each SIN:** See Price List

1c. **SERVICES OFFERED:** See Price List

2. **MAXIMUM ORDER PER SIN:**

<table>
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<th>SIN</th>
<th>MAXIMUM ORDER</th>
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<tr>
<td>54151S</td>
<td>$500,000 per SIN</td>
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<tr>
<td>OLM</td>
<td>$250,000 per SIN</td>
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3. **MINIMUM ORDER LIMITATION:** $100

4. **GEOGRAPHIC COVERAGE (DELIVERY AREA):** The geographic scope of this contract is the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories

5. **POINT OF PRODUCTION:** United States

6. **BASIC DISCOUNT:** Prices listed are net, discounts have been deducted and the industrial funding fee has been added

7. **QUANTITY DISCOUNT:** 1.5% for a single order greater than $50,000

8. **PROMPT PAYMENT TERMS:** Net 30

9. **FOREIGN ITEMS:** None

10a. **TIME OF DELIVERY:** To be determined by Task Order
10b. **EXPEDITED DELIVERY:** Contact Contractor

10c. **OVERNIGHT AND 2-DAY DELIVERY:** Contact Contractor

10d. **URGENT REQUIREMENTS:** Contact Contractor

11. **F.O.B. POINT:** Destination

12a. **ORDERING ADDRESS:** CKA, LLC

175 Admiral Cochrane Drive, Suite 100
Annapolis, MD 21401

12b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **PAYMENT ADDRESS:** Same as Ordering Address

14. **WARRANTY PROVISION:** Standard Commercial Warranty

15. **EXPORT PACKING CHARGES:** Not Applicable

16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR:** Not Applicable

17. **TERMS AND CONDITIONS OF INSTALLATION:** Not Applicable

18a. **TERMS AND CONDITIONS FOR REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES:** Not Applicable

18b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** Not Applicable

19. **LIST OF SERVICE AND DISTRIBUTION POINTS:** Not Applicable
20. **LIST OF PARTICIPATING DEALERS**: Not Applicable

21. **PREVENTIVE MAINTENANCE**: Not Applicable

22a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES**: Not Applicable

22b. **SECTION 508 COMPLIANCE INFORMATION**: Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services. The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

23. **DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER**: 177089328

24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE**: Contactor registered and active in SAM
Terms and Conditions for all IT Contractors

1) Organizational Conflicts Of Interest
   a) Definitions.
   "Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
   "Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.
   b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508

2) Services Performed
   a) All services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
   b) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   c) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

3) Travel. Any Contractor travel required in the performance of services must comply with the Pub. L. 99-234 and FAR Part 31.205-46, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.

4) Warranty
   a) Unless otherwise specified in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
   b) The Contractor's commercial guarantee/warranty shall be included in the Commercial Supplier Agreement to include Enterprise User License Agreements or Terms of Service (TOS) agreements, if applicable.
   c) Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

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<th>Regulation Number</th>
<th>Regulation Title/Comments</th>
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<td>52.222-46</td>
<td>EVALUATION OF COMPENSATION FOR PROFESSIONAL EMPLOYEES (FEB 1993)</td>
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<tr>
<td>52.222-48</td>
<td>EXEMPTION FROM APPLICATION OF THE SERVICE CONTRACT LABOR STANDARDS TO CONTRACTS FOR MAINTENANCE, CALIBRATION, OR REPAIR OF CERTAIN EQUIPMENT CERTIFICATION (MAY 2014)</td>
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<tr>
<td>52.223-19</td>
<td>COMPLIANCE WITH ENVIRONMENTAL MANAGEMENT SYSTEMS (MAY 2011)</td>
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<td>Specification Number</td>
<td>Description</td>
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<tr>
<td>52.223-2</td>
<td>AFFIRMATIVE PROCUREMENT OF BIOBASED PRODUCTS UNDER SERVICE AND CONSTRUCTION CONTRACTS (SEP 2013)</td>
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<tr>
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<td>STATE AND LOCAL TAXES (APR 1984)</td>
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<td>PAID SICK LEAVE UNDER EXECUTIVE ORDER 13706 (JAN 2017)</td>
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<td>ACQUISITION OF EPEAT® - REGISTERED IMAGING EQUIPMENT (JUN 2014)</td>
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<td>ACQUISITION OF EPEAT® - REGISTERED TELEVISIONS (JUN 2014)</td>
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<td>ACQUISITION OF EPEAT® - REGISTERED PERSONAL COMPUTER PRODUCTS (OCT 2015)</td>
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<td>SPECIAL ORDERING PROCEDURES FOR THE ACQUISITION OF ORDER-LEVEL MATERIALS (MAY 2019)</td>
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<td>552.238-94</td>
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LABOR CATEGORY DESCRIPTIONS

Application Engineer I
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Functional Responsibilities: Plan, design, configure, manage, maintenance, disaster recovery, and operations of applications. Knowledge of commonly-used procedures, practices and concepts within a particular application. Research, collect and report information on the capacity and ability of vendor products and its competing equipment. Collaborate with staff members in the design and integration of applications. Customize existing applications to provide additional capabilities based on customer requirements. Manages system security to include installation of operating system patches fixes or service packs. Ensure the application of information security/information assurance policies, principles and practices in the delivery of system administration services. Investigate security breaches in collaboration with the Information Assurance Security Manager.

Application Engineer III
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of seven (7) years or equivalent substitution.

Functional Responsibilities: Provide leadership in plan, design, configure, manage, maintenance, disaster recovery, and operations of applications. Knowledge of commonly-used procedures, practices and concepts within a particular application. Research, collect, and report information on the capacity and ability of vendor products and its competing equipment. Collaborate with staff members in the design and integration of applications. Customize existing applications to provide additional capabilities based on customer requirements. Serve as a subject matter expert on a particular application. Manages system security to include installation of operating system patches fixes or service packs. Ensure the application of information security/information assurance policies, principles and practices in the delivery of system administration services. Investigate security breaches in collaboration with the Information Assurance Security Manager.

Business Process Analyst I
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Functional Responsibilities: Work with internal and external teams to analyze and evaluate current business processes. Work with key stakeholders to analyze and internal business process, practices, and make recommendations for improvements. Act as a liaison to internal organizations related to information retention, protection, handling, and access within new and existing IT systems, internal business functions, and newly emerging capabilities. Lead communications and outreach efforts to increase awareness and understanding of ITIL framework and/or industry best-practices.
**Help Desk Specialist II**  
Minimum Education: Bachelor’s Degree or equivalent substitution.  
Minimum Experience: Minimum of two (2) years or equivalent substitution.

Functional Responsibilities: Provides second-tier support to end users for either PC, server, or mainframe applications and hardware. Handles problems that the first-tier of help desk support is unable to resolve. May interact with network services, software systems engineering, and/or applications development to restore service and/or identify and correct core problem. Simulates or recreates user problems to resolve operating difficulties. Recommends systems modifications to reduce user problems. Maintains currency and highest level of technical skill in field of expertise.

**Help Desk Specialist III**  
Minimum Education: Bachelor’s Degree or equivalent substitution.  
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Functional Responsibilities: Provides third-tier support to end users for either PC, server, or mainframe applications and hardware. Handles problems that the first-tier of help desk support is unable to resolve. May interact with network services, software systems engineering, and/or applications development to restore service and/or identify and correct core problem. Simulates or recreates user problems to resolve operating difficulties. Recommends systems modifications to reduce user problems. Maintains currency and highest level of technical skill in field of expertise.

**Network Technician I**  
Minimum Education: Bachelor’s Degree or equivalent substitution.  
Minimum Experience: Minimum of one (1) year or equivalent substitution.


**Network Technician II**  
Minimum Education: Bachelor’s Degree or equivalent substitution.  
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Network Technician III
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of five (5) years or equivalent substitution.


Project Manager II
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of five (5) years or equivalent substitution.

Functional Responsibilities: Lead, coordinate and direct projects, making detailed plans to accomplish goals and directing the integration of tasks and activities. Analyze technology, resource needs, and market demand, to plan and assess the feasibility of projects. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment. Direct, review, and approve product design and changes. Identify, track, manage and resolve project issues. Proactively disseminate project information to all stakeholders. Identify, manage and mitigate project risk. Ensure that the solution is of acceptable quality. Proactively managing scope to ensure that only what was agreed to is delivered, unless changes are approved through scope management. Define and collect metrics to give a sense for how the project is progressing and whether the deliverables produced are acceptable. Manage the overall schedule to ensure work is assigned and completed on time and within budget.

SAN Administrator I
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Functional Responsibilities: Administer storage systems and storage area network (SAN) for system OS and servers across IT infrastructure; Responsible for design, implement, allocate, create, and zone storage to servers using storage provisioning tools. Provide reports on storage utilization and uptime of the storage arrays and servers attached to SAN. Coordinate with customer to provide storage and storage virtualization technical solutions. Evaluates products and upgrades for appropriateness. Oversee and implement system upgrade strategies. Conducts capacity planning reviews and approves capacity plans formulated by less experienced personnel. Develop strategies to manage the frequency of appropriate support package/patch application. Monitor maintenance and provides appropriate recommendations, when required. Provide technical leadership to internal and external personnel on storage implementation processes. Mentor and provide guidance to less experienced personnel.

SAN Architect II
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of five (5) years or equivalent substitution.

Functional Responsibilities: Develop and maintain Global IT architectures and standards for storage systems, storage area network (SAN) and large system OS and servers across IT infrastructure; Work with other IT Architects to coordinate the standards in their area so that they smoothly interface to other
technologies and are fully supportable within the SAN infrastructure. As the technical expert in their area of responsibility of SAN architecture, fourth level support for storage technologies, storage virtualization, and large server operating systems and servers. Experience with a proven history of managing large amounts of storage over multiple SAN/Local storage devices. Responsible for the evaluation, analysis and design of large-scale storage solutions, backup solutions and SAN in a mixed environment. In-depth knowledge of systems engineering knowledge as pertains to storage and SAN integration required in open systems and mainframe platforms environment.

Subject Matter Expert II
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of five (5) years or equivalent substitution.

Functional Responsibilities: Provides technical leadership in the design, integration and implementation of IT solution(s) as well as the ability to provide long term onsite support. Prepares technical architecture and implementation plans. Collaborates with project management in the implementation process. Participates in the installation, customization and integration of solution. Responsible for the overall technical architecture and design of the environment. In a long-term role: Highly consultative in design and architecture for complex environments that contain various infrastructure products. Will provide ongoing recommendations and Best Practices from a technical and operational level to the customer. Provides technical leadership and is responsible for the delivery of the technical architectural design, strategies and plans that will be delivered on an ongoing basis. Responsible for ongoing management of configuration and layout of storage infrastructure. Performs necessary IT infrastructure maintenance in accordance with IT and customer’s change management policies. Recommend changes to procedures which result in operational optimization. Participate in Root Cause Analysis reviews when applicable. Liaison for senior management and key stakeholders.

Systems Administrator I
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of three (3) years or equivalent substitution.

Functional Responsibilities: Responsible for activities related to system administration. Perform health checks of computer systems; as well as the software for those systems. Ensures long-term requirements of systems operations and administration are included in the overall information systems planning of the organization. Responsible for the installation, maintenance, configuration, and integrity of operating systems, patches, security IAVA compliance, and application software. Implements operating system enhancements that will improve the reliability and performance of the system.

Systems Administrator II
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of five (5) years or equivalent substitution.

Functional Responsibilities: Responsible for activities related to system administration. Direct health checks of computer systems; as well as the software for those systems. Ensures long-term requirements of systems operations and administration are included in the overall information systems planning of the organization. Responsible for the installation, maintenance, configuration, and integrity of operating systems, patches, security IAVA compliance, and application software. Implements operating system
enhancements that will improve the reliability and performance of the system. Lead and mentor junior members of the team.

**Systems Administrator III**
Minimum Education: Bachelor’s Degree or equivalent substitution.
Minimum Experience: Minimum of seven (7) years or equivalent substitution.

Functional Responsibilities: Lead for activities related to system administration. Lead projects and ensures long-term requirements of systems operations and administration are included in the overall information systems planning of the organization. Responsible for the installation, maintenance, configuration, and integrity of operating systems, patches, security IAVA compliance, and application software. Implements operating system enhancements that will improve the reliability and performance of the system. Lead and direct members of the team on all areas of systems administration activities.

**Substitution Policy:**
One year of experience is the equivalent of one year of education. One year of education is the equivalent of one year of experience.
## PROPOSED GSAPRICELIST-
SIN 54151S

<table>
<thead>
<tr>
<th>SIN</th>
<th>LABOR CATEGORY</th>
<th>GSA Price with IFF</th>
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<th>GSA Price with IFF</th>
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<tr>
<td>54151S</td>
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