

GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[®], a menu-driven databasesystem. The INTERNET address GSA *Advantage!*[®] is: GSAAdvantage.gov

Schedule Title: **Multiple Award Schedule**

SIN 33411 PURCHASE OF EQUIPMENT

FSC CLASS 7025 - INPUT/OUTPUT AND STORAGE DEVICES
FSC Class 7042 - MINI AND MICRO COMPUTER CONTROL DEVICES
FSC CLASS 5995 - CABLE, CORD, AND WIRE ASSEMBLIES: COMMUNICATIONS EQUIPMENT
FSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT
Installation (FPDS Code N070) for Equipment Offered

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 33411 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SIN 811212 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS

(FPDS Code J070 - Maintenance and Repair Service) (Repair Parts/Spare Parts - See FSC Class for basic equipment)

- Maintenance
- Repair Service
- Repair Parts/Spare Parts
- Third Party Maintenance

SIN 511210 - TERM SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

SIN 511210 - PERPETUAL SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

SIN 54151 - MAINTENANCE OF SOFTWARE
SIN 518210C CLOUD SERVICES

FSC/PSC Class D305 IT AND TELECOM- TELEPROCESSING, TIMESHARE, AND CLOUD COMPUTING

Cloud Computing Services

SIN 611420 - TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE
(FPDS Code U012)

SIN OLM - Order-Level Materials are supplies and/or services acquired in direct support of individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level.

OLMs are Purchased under the authority of the FSS Program, Unknown until an order is placed, Only authorized for use in direct support of another awarded SIN, Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN), OLMs are not open-market items, OLMs are not awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level).

The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN, Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA, Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF).

Contract number: [GS-35F-0085U](#)

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Contract period 11/9/2007 – 11/8/2022

Price list current through Modification PS-0202 2-5-21

Summit Government Group
15850 Crabbs Branch Way
Suite 120
Rockville, MD 20855

301-975-9703

www.summitgov.com

Business size. Other Small Business

- (i) **CUSTOMER INFORMATION:** The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.

1a.	Special Item No 33411	Equipment Purchase
	Special Item No 811212	Maintenance of Equipment
	Special Item No 511210	Term Software License
	Special Item No 511210	Perpetual Software
	Special Item No 518210C	Cloud Services
	Special Item No 611420	Classroom Training
	Special Item No OLM	Order-Level Materials

- 1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.**

Special Item No 33411 Equipment Purchase – Shoretel, 91310 \$.85 Ea
Special Item No 811212 Maintenance of Equipment - Shoretel, 91144 \$.86 Ea
Special Item No 511210 – Term Software License – Kanguru, KAN-SSPM-1Y \$ 5.88 Ea
Special Item No 511210 Perpetual Software – Kanguru, KRMC-CLOUD-PK \$ 6.73 Ea
Special Item No 518210C Cloud Services - ShoreTel, Inc 74008 (Setup for Email Fax Box) and 74161 (Setup for Connect CLOUD Email-Fax Box) for \$2.24 ea.
Special Item No 611420 Classroom Training – Shoretel, 93066 \$.86 Ea
Special Item No OLM – Determined at the Order level.

- 1c. **A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided – NA**

2. **Maximum order:** \$500,000 for all SINs except 611420, which is \$250,000. For OLM orders, Materials SIN must be inclusive of the Industrial Funding Fee (IFF) and the cumulative value of OLMs in an individual task or delivery order cannot exceed 33.33% of the total value of the order.

3. **Minimum order:** \$100.00

4. **Geographic coverage** (delivery area): *Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

The Geographic Scope of Contract will be domestic delivery.

5. **Point of production:** Rockville, Montgomery County, Maryland.

6. **Discount from list prices or statement of net price.** Prices are net prices.

7. **Quantity discounts – None.**

8. **Prompt payment terms** Net 30 days from receipt of invoice or date of acceptance.

9. **Foreign items** – Not applicable.
- 10a. **Time of delivery** –
- | | |
|---------|---|
| 33411 | 30 Days |
| 811212 | 30 Days |
| 511210 | 30 Days |
| 518210C | 5 Days (SparkCognition, Inc – downloadable within 48 hours) |
| 611420 | 30 Days |
| OLM | As mutually agreed |
- 10b. **Expedited Delivery** – Not Applicable.
- 10c. **Overnight and 2-day delivery** – Not Applicable.
- 10d. **Urgent Requirements** – Not Applicable.
11. **F.O.B. point:** DEST.
- 12a. **Ordering address:**
- Summit Government Group
15850 Crabbs Branch Way, Suite 120
Rockville, MD 20855
- 12b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
13. **Payment address:**
- Summit Government Group
224 Byers Road
Chester Springs, PA 19425
14. **Warranty provision** – See price list.
15. **Export packing charges** – Not Applicable.
16. **Terms and conditions of rental, maintenance, and repair** – Not Applicable.
17. **Terms and conditions of installation** – Not Applicable.
- 18a. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices** – Not Applicable.
- 18b. **Terms and conditions for any other services** – see price list.
19. **List of service and distribution points** - - Not Applicable.

- 20. **List of participating dealers** – Not Applicable.
- 21. **Preventive maintenance** – Not Applicable.
- 22a. **Special attributes such as environmental attributes** (e.g., recycled content, energy efficiency, and/or reduced pollutants) - Not Applicable.
- 22b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found** (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/ - –

Not Applicable.
- 23. **Data Universal Number System (DUNS) number** – 617501502
- 24. **Notification regarding registration in System for Award Management (SAM) database** – Yes.

Repair Service Rates

	Minimum Charge * - Regular Hours	Hourly Rate - After Hours	Hourly Rate - Sunday and Holidays
Contractor/OEM Facility	\$200	\$110.50	\$125.00

*MINIMUM CHARGES INCLUDE FULL 2 HOURS ON THE JOB

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	25-35adapter-SATA	2.5" SATA Adapter Tray for KCLONE-5HD-TWR	19.95	18.89	365
Kanguru	ALK-FB30-16G	16GB Kanguru FlashBlu30 - USB 3.0 Flash Drive	24.95	23.63	1095
Kanguru	ALK-FB30-32G	32GB Kanguru FlashBlu30 - USB 3.0 Flash Drive	34.95	33.09	1095
Kanguru	ALK-FB30-64G	64GB Kanguru FlashBlu30 - USB 3.0 Flash Drive	44.95	42.56	1095
Kanguru	ALK-FB30-8G	8GB Kanguru FlashBlu30 - USB 3.0 Flash Drive	17.95	17.00	1095
Kanguru	BR-DUPE-S1	1 Target Kanguru Blu-Ray Duplicator	369.95	350.31	365
Kanguru	BR-DUPE-S3	3 Target Kanguru Blu-Ray Duplicator	649.95	615.44	365
Kanguru	BR-DUPE-S5	5 Target Kanguru Blu-Ray Duplicator	899.95	852.16	365
Kanguru	DVDDUPE-SHD11	11 Target 24x Kanguru DVD Duplicator with built-in Hard Drive	699.95	662.78	365
Kanguru	DVDDUPE-SHD7	7 Target 24x Kanguru DVD Duplicator with built-in Hard Drive	499.95	473.40	365
Kanguru	KAN-CloudConfig	KRMC Cloud Configuration	2.00	1.89	
Kanguru	KAN-CustCol-Blue	Blue Custom Color (Supported Drives: Elite200)	5.00	4.73	1095
Kanguru	KAN-CustCol-Gray	Gray Custom Color (Supported Drives: Elite200, FlashBlu30)	5.00	4.73	1095

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KAN-CustCol-Green	Green Custom Color (Supported Drives:Elite30, Elite200, SS3, FlashBlu30)	5.00	4.73	1095
Kanguru	KAN-CustCol-Red	Red Custom Color (Supported Drives:Elite30, Elite200, SS3, FlashBlu30)	5.00	4.73	1095
Kanguru	KAN-EDS-UID	Electronic Device Serialization	3.00	2.84	1095
Kanguru	KAN-LaserEng-A	Laser Engraving (for devices in group A listed below)	2.00	1.89	1095
Kanguru	KAN-LaserEng-B	Laser Engraving (for devices in group B listed below)	5.00	4.73	1095
Kanguru	KAN-LaserEng-C	Laser Engraving (for devices in group C listed below)	2.00	1.89	1095
Kanguru	KAN-SSPM-1Y	Term Software - 1 Year Kanguru Defender Self Service Password Management. 1 year Subscription	6.95	5.88	365
Kanguru	KAN-SSPM-2Y	Term Software - Term Software - 2 Year Kanguru Defender Self Service Password Management 2 Year Subscription	9.95	8.42	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KAN-SSPM-3Y	Term Software - 3 Year Kanguru Defender Self Service Password Management 3 Year Subscription	11.95	10.12	
Kanguru	KAV-RENEW	Term Software - 1 Year Anti-Virus Subscription for Defender Elite/V2/Basic/HDD	7.95	6.73	
Kanguru	KAV-RENEW-2YR	Term Software - 2 Year Anti-Virus Subscription for Defender Elite/V2/Basic/HDD	11.95	10.12	
Kanguru	KAV-RENEW-3YR	Term Software - 3 Year Anti-Virus Subscription for Defender Family of Secure USB Drives	14.95	12.66	
Kanguru	KCLONE-11HD-TWR	Kanguru 11HD Duplicator Tower (11 Disk SATA HD Duplicator)	1,999.95	1,894.00	365
Kanguru	Kclone-15HDS-Pro	Kanguru HD Duplicator 15HD (15 Disk SATA HD Duplicator - Pro Model)	5,999.95	5,681.36	365
Kanguru	KCLONE-1HD-MBC	Kanguru Mobile Clone HD Duplicator (1 Disk SATA HD Duplicator)	229.95	217.78	365
Kanguru	Kclone-23HDS-Pro	Kanguru HD Duplicator 23HD (23 Disk SATA HD Duplicator - Pro Model)	7,999.95	7,575.17	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KCLONE-35Adapters-8	8 Pack of 3.5" IDE Adapters for KCLONE-HDS-PRO Models	249.95	236.68	365
Kanguru	KCLONE-4NVMe	Kanguru HD Duplicator NVMe 4 (4 Target NVMe HD Duplicator - Pro Model)	2,499.95	2,367.21	365
Kanguru	KCLONE-5HD-TWR	Kanguru 5HD Duplicator Tower (5 Disk SATA HD Duplicator)	999.95	947.05	365
Kanguru	Kclone-7HDS-Pro	Kanguru HD Duplicator 7HD (7 Disk SATA HD Duplicator - Pro Model)	2,999.95	2,840.66	365
Kanguru	KCLONE-CABLE-PRO8	8 Pack of SATA Data/Power Cables for KCLONE-HDS-PRO Models	34.95	33.09	365
Kanguru	KDA-BSC	Perpetual Software - Kanguru Local Administrator (Software Only)	299.95	253.99	30
Kanguru	KDA-BSC-SITE	Perpetual Software - Kanguru Local Administrator (Software Only) - SITE LICENSE	799.95	677.04	
Kanguru	KDBE30-128G	128G Kanguru Defender BioElite30 - Fingerprint Drive	199.95	189.33	1095
Kanguru	KDBE30-16G	16G Kanguru Defender BioElite30 - Fingerprint Drive	79.95	75.70	1095

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KDBE30-32G	32G Kanguru Defender BioElite30 - Fingerprint Drive	99.95	94.64	1095
Kanguru	KDBE30-64G	64G Kanguru Defender BioElite30 - Fingerprint Drive	139.95	132.52	1095
Kanguru	KDF3000-128G	128GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	239.95	227.21	1095
Kanguru	KDF3000-16G	16GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	99.95	94.64	1095
Kanguru	KDF3000-256G	256 GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	349.95	331.37	1095
Kanguru	KDF3000-32G	32GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	129.95	123.05	1095
Kanguru	KDF3000-64G	64GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	169.95	160.93	1095
Kanguru	KDF3000-8G	8GB Kanguru Defender 3000 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	69.95	66.24	1095

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KDFE300-128G	128GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 2	229.95	217.74	1095
Kanguru	KDFE300-16G	16GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 2	89.95	85.17	1095
Kanguru	KDFE300-256G	256GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 3	339.95	321.90	1095
Kanguru	KDFE300-32G	32GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 2	119.95	113.58	1095
Kanguru	KDFE300-64G	64GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 2	159.95	151.46	1095
Kanguru	KDFE300-8G	8GB Kanguru Defender Elite 300 (Encrypted USB 3.0 Flash Drive), FIPS 140-2 Level 2	59.95	56.77	1095
Kanguru	KDFE30-128G	128GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	179.95	170.39	1095
Kanguru	KDFE30-16G	16GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	59.95	56.78	1095

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KDFE30-256G	256GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	279.95	265.09	1095
Kanguru	KDFE30-32G	32GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	79.95	75.72	1095
Kanguru	KDFE30-64G	64GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	119.95	113.58	1095
Kanguru	KDFE30-8G	8GB Kanguru Defender Elite30 (Encrypted USB 3.0 Flash Drive)	44.95	42.57	1095
Kanguru	KDH3B-1T	1TB Kanguru Defender HDD - Encrypted USB3.0 Hard Drive	199.95	189.37	730
Kanguru	KDH3B-1TSSD	1TB Kanguru Defender SSD - Encrypted USB3.0 Solid State Drive	349.95	331.37	730
Kanguru	KDH3B-256SSD	256GB Kanguru Defender SSD - Encrypted USB2.0 Solid State Drive	199.95	189.33	365
Kanguru	KDH3B-2T	2TB Kanguru Defender HDD - Encrypted USB3.0 Hard Drive	299.95	284.08	1095
Kanguru	KDH3B-2TSSD	2TB Kanguru Defender SSD - Encrypted USB3.0 Solid State Drive	499.95	473.40	365
Kanguru	KDH3B-300F-1T	1TB Kanguru Defender 300 HDD - Encrypted USB3.0 Hard Drive (FIPS 140-2)	239.95	227.24	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KDH3B-300F-1TS	1TB Kanguru Defender 300 SSD - Encrypted USB3.0 Solid State Drive (FIPS 140-2)	399.95	378.71	720
Kanguru	KDH3B-300F-256S	256GB Kanguru Defender 300 SSD - Encrypted USB3.0 Solid State Drive (FIPS 140-2)	249.95	236.68	730
Kanguru	KDH3B-300F-2T	2TB Kanguru Defender 300 HDD - Encrypted USB3.0 Hard Drive (FIPS 140-2)	349.95	331.41	365
Kanguru	KDH3B-300F-2TS	2TB Kanguru Defender SSD300 - Encrypted USB3.0 Solid State Drive (FIPS 140-2)	549.95	520.75	365
Kanguru	KDH3B-300F-480S	480GB Kanguru Defender 300 SSD - Encrypted USB3.0 Solid State Drive (FIPS 140-2)	279.95	265.09	730
Kanguru	KDH3B-300F-4T	4TB Kanguru Defender HDD300 - Encrypted USB3.0 Hard Drive (FIPS 140-2)	449.95	426.06	365
Kanguru	KDH3B-300F-500	500GB Kanguru Defender 300 HDD - Encrypted USB3.0 Hard Drive (FIPS 140-2)	199.95	189.36	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KDH3B-300F-5T	5TB Kanguru Defender HDD300 - Encrypted USB3.0 Hard Drive (FIPS 140-2)	529.95	501.81	365
Kanguru	KDH3B-480SSD	480GB Kanguru Defender SSD - Encrypted USB3.0 Solid State Drive	229.95	217.74	1095
Kanguru	KDH3B-4T	4TB Kanguru Defender HDD - Encrypted USB3.0 Hard Drive	399.95	378.71	365
Kanguru	KDH3B-500	500GB Kanguru Defender HDD - Encrypted USB3.0 Hard Drive	169.95	160.96	365
Kanguru	KDH3B-5T	5TB Kanguru Defender HDD - Encrypted USB3.0 Hard Drive	479.95	454.47	365
Kanguru	KF3WP-128G	128GB Kanguru SS3 USB3.0 with Write-Protect	69.95	66.24	1095
Kanguru	KF3WP-16G	16GB Kanguru SS3 USB3.0 with Write-Protect	34.95	33.09	1095
Kanguru	KF3WP-256G	256GB Kanguru SS3 USB3.0 with Write-Protect	99.95	94.64	1095
Kanguru	KF3WP-32G	32GB Kanguru SS3 USB3.0 with Write-Protect	39.95	37.83	1095
Kanguru	KF3WP-512G	512GB Kanguru SS3 USB3.0 with Write-Protect	149.95	141.99	365
Kanguru	KF3WP-64G	64GB Kanguru SS3 USB3.0 with Write-Protect	49.95	47.30	1095

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KRMC Install	Perpetual Software - KRMC Enterprise Installation Component (Req'd for KRMC Enterprise)	999.95	845.80	
Kanguru	KRMC-CLOUD	Term Software - Kanguru Remote Management Console Cloud - 1 Year Subscription	14.95	12.65	
Kanguru	KRMC-CLOUD-2Y	Term Software - Kanguru Remote Management Console Cloud - 2 Year Subscription	26.91	22.79	
Kanguru	KRMC-CLOUD-3Y	Term Software - Kanguru Remote Management Console Cloud - 3 Year Subscription	35.88	30.39	
Kanguru	KRMC-Cloud-PK	Perpetual Software - KRMC Cloud Parking Licenses - Supports long term manageability of Defender drives through KRMC	7.95	6.73	
Kanguru	KRMC-CLOUD-PRO	Term Software - KRMC Cloud Professional - Account Upgrade	399.95	338.68	30
Kanguru	KRMC-CLOUD-PRO-2Y	Term Software - KRMC Cloud Professional - Account Upgrade - 2 Year Subscription	719.91	609.66	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KRMC-CLOUD-PRO-3Y	Term Software - KRMC Cloud Professional - Account Upgrade - 3 Year Subscription	959.88	812.88	
Kanguru	KRMC-ENT1-1Y	Perpetual Software - Kanguru Remote Management Console - Enterprise Licenses (1-249 Devices) (MOQ of 50 licenses)	19.95	16.87	
Kanguru	KRMC-ENT1-2Y	Perpetual Software - Kanguru Remote Management Console - Enterprise Licenses (1-249 Devices) (MOQ of 50 licenses)	35.91	30.37	
Kanguru	KRMC-ENT1-3Y	Perpetual Software - Kanguru Remote Management Console - Enterprise Licenses (1-249 Devices) (MOQ of 50 licenses)	47.88	40.50	
Kanguru	KS-1WAR-4NVMe	1 Year Extended Warranty (KCLONE-4NVMe)	399.95	338.70	
Kanguru	KS-1WAR-BR1	1 Year Extended Warranty (for BR-DUPE-S1)	79.95	67.71	
Kanguru	KS-1WAR-BR2	1 Year Extended Warranty (for BR-DUPE-S2)	79.95	67.71	
Kanguru	KS-1WAR-BR3	1 Year Extended Warranty (for BR-DUPE-S3)	129.95	110.05	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KS-1WAR-BR5	1 Year Extended Warranty (for BR-DUPE-S5)	179.95	152.39	
Kanguru	KS-1WAR-DVD1	1 Year Extended Warranty (for U2-DVDDUPE-S1)	39.95	33.83	
Kanguru	KS-1WAR-DVD3	1 Year Extended Warranty (for U2-DVDDUPE-S3)	64.95	55.00	
Kanguru	KS-1WAR-DVD5	1 Year Extended Warranty (for U2-DVDDUPE-S5 and DVDDUPE-SHD3)	89.95	76.17	
Kanguru	KS-1WAR-DVD7	1 Year Extended Warranty (for U2-DVDDUPE-S7 and DVDDUPE-SHD7)	99.94	84.64	
Kanguru	KS-1WAR-DVDX	1 Year Extended Warranty (for DVDDUPE-SHD11)	129.95	110.05	
Kanguru	KS-1WAR-HDDP15	1 Year Extended Warranty (KCLONE-15HDS-PRO)	999.95	845.80	
Kanguru	KS-1WAR-HDDP23	1 Year Extended Warranty (KCLONE-23HDS-PRO)	1,499.95	1,268.72	
Kanguru	KS-1WAR-HDDP7	1 Year Extended Warranty (KCLONE-7HDS-PRO)	499.95	422.88	
Kanguru	KS-1WAR-U2D15	1 Year Extended Warranty (U2D2-15)	299.95	254.01	
Kanguru	KS-1WAR-U2D23	1 Year Extended Warranty (U2D2-23)	399.95	338.70	
Kanguru	KS-1WAR-U2D31	1 Year Extended Warranty (U2D2-31)	499.95	423.38	
Kanguru	KS-1WAR-U2D7	1 Year Extended Warranty (U2D2-7)	149.95	126.99	
Kanguru	KS-2WAR-4NVMe	2 Year Extended Warranty (KCLONE-4NVMe)	799.95	677.44	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KS-2WAR-BR1	2 Year Extended Warranty (for BR-DUPE-S1)	129.95	110.05	
Kanguru	KS-2WAR-BR2	2 Year Extended Warranty (for BR-DUPE-S2)	129.95	110.05	
Kanguru	KS-2WAR-BR3	2 Year Extended Warranty (for BR-DUPE-S3)	179.95	152.39	
Kanguru	KS-2WAR-BR5	2 Year Extended Warranty (for BR-DUPE-S5)	249.95	211.67	
Kanguru	KS-2WAR-DVD1	2 Year Extended Warranty (for U2-DVDDUPE-S1)	69.95	59.24	
Kanguru	KS-2WAR-DVD3	2 Year Extended Warranty (for U2-DVDDUPE-S3)	119.95	101.58	
Kanguru	KS-2WAR-DVD5	2 Year Extended Warranty (for U2-DVDDUPE-S5 and DVDDUPE-SHD3)	139.95	118.52	
Kanguru	KS-2WAR-DVD7	2 Year Extended Warranty (for U2-DVDDUPE-S7 and DVDDUPE-SHD7)	159.95	135.45	
Kanguru	KS-2WAR-DVDX	2 Year Extended Warranty (for DVDDUPE-SHD11)	229.95	194.73	
Kanguru	KS-2WAR-HDDP15	2 Year Extended Warranty (KCLONE-15HDS-PRO)	1,999.95	1,691.65	
Kanguru	KS-2WAR-HDDP23	2 Year Extended Warranty (KCLONE-23HDS-PRO)	2,499.95	2,114.57	
Kanguru	KS-2WAR-HDDP7	2 Year Extended Warranty (KCLONE-7HDS-PRO)	999.95	845.80	
Kanguru	KS-2WAR-U2D15	2 Year Extended Warranty (U2D2-15)	549.95	465.73	
Kanguru	KS-2WAR-U2D23	2 Year Extended Warranty (U2D2-23)	749.95	635.10	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	KS-2WAR-U2D31	2 Year Extended Warranty (U2D2-31)	899.95	762.12	
Kanguru	KS-2WAR-U2D7	2 Year Extended Warranty (U2D2-7)	249.95	211.67	
Kanguru	KS-3WAR-DVDRWSL	3 Year Extended Warranty (US-DVDRW-SL)	25.00	21.17	
Kanguru	KWTG100-128G	Kanguru Mobile Workspace, v100 - 128GB WTG Certified	169.95	160.93	720
Kanguru	KWTG100-64G	Kanguru Mobile Workspace, v100 - 64GB, WTG Certified	119.95	113.58	720
Kanguru	NET-DVDDUPE-S11	Networked 11 Target 24x KanguruDVD Duplicator with built-in Hard Drive	799.95	757.47	365
Kanguru	U2-BRDUPE-S1	1-to-1, 12x Kanguru Blu-ray Duplicator	369.95	350.31	365
Kanguru	U2-BRRW-16x	16x Kanguru Blu-Ray Burner, TAA Compliant	149.95	141.99	365
Kanguru	U2D2-15	Kanguru USB Duplicator 1-15	1,299.95	1,230.92	365
Kanguru	U2D2-23	Kanguru USB Duplicator 1-23	1,999.95	1,893.76	365
Kanguru	U2D2-31	Kanguru USB Duplicator 1-31	2,499.95	2,367.21	365
Kanguru	U2D2-7	Kanguru USB Duplicator 1-7	699.95	662.78	365
Kanguru	U2-DVDDUPE-S1	1 to 1, 24x KanguruDVD Duplicator	219.95	208.27	365
Kanguru	U2-DVDDUPE-S3	1 to 3, 24x KanguruDVD Duplicator	329.95	312.43	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	U2-DVDDUPE-S5	1 to 5, 24x KanguruDVD Duplicator	399.95	378.71	365
Kanguru	U2-DVDDUPE-S7	1 to 7, 24x KanguruDVD Duplicator	479.95	454.47	365
Kanguru	U2-DVDROM-SL	Kanguru Slim DVD-Rom (Read-Only), TAA Compliant, USB Powered	64.95	61.50	365
Kanguru	U2-DVDRW-24x	Kanguru QS2 DVD+/-RW USB2.0 24x (Dual Format, Dual Layer)	64.95	61.50	1095
Kanguru	U3-2HDWP-1TB	1TB Kanguru UltraLock (USB 3.0 Mobile HDD, Physical Write Protect Switch)	109.95	104.11	365
Kanguru	U3-2HDWP-1TS	1TB Kanguru UltraLock (USB 3.0 Mobile SSD, Physical Write Protect Switch)	249.95	236.68	365
Kanguru	U3-2HDWP-240S	240GB Kanguru UltraLock (USB 3.0 Mobile SSD, Physical Write Protect Switch)	119.95	113.58	365
Kanguru	U3-2HDWP-2TB	2TB Kanguru UltraLock (USB 3.0 Mobile HDD, Physical Write Protect Switch)	179.95	170.39	365
Kanguru	U3-2HDWP-2TS	2TB Kanguru UltraLock (USB 3.0 Mobile SSD, Physical Write Protect Switch)	499.95	473.40	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	U3-2HDWP-480S	480GB Kanguru UltraLock (USB 3.0 Mobile SSD, Physical Write Protect Switch)	149.95	141.99	365
Kanguru	U3-2HDWP-4TB	4TB Kanguru UltraLock (USB 3.0 Mobile HDD, Physical Write Protect Switch)	299.95	284.02	365
Kanguru	U3-2HDWP-500GB	500GB Kanguru UltraLock (USB 3.0 Mobile HDD, Physical Write Protect Switch)	89.95	85.17	365
Kanguru	U3-2HDWP-5TB	5TB Kanguru UltraLock (USB 3.0 Mobile HDD, Physical Write Protect Switch)	399.95	378.71	365
Kanguru	U3-BDRW-SL	Kanguru Slim Blu-Ray Burner, 6x, DVD, TAA Compliant, USB Powered, USB 3.0	144.95	137.25	365
Kanguru	U3-DVDRW-SL	Kanguru Slim DVDRW 8x - TAA Compliant, USB Powered, USB 3.0	54.95	52.03	365
Kanguru	U3-DVDRW-SL-4	Kanguru Slim DVDRW 8x - TAA Compliant, USB Powered, USB 3.0 with 4 year warranty	79.95	75.70	1460
Kanguru	U3-NVMWP-1T	1TB Kanguru UltraLock USB-C M2 NVMe	259.95	246.15	365
Kanguru	U3-NVMWP-250G	250GB Kanguru UltraLock USB-C M2 NVMe	119.95	113.58	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Kanguru	U3-NVMWP-2T	2TB Kanguru UltraLock USB-C M2 NVMe	499.95	473.40	365
Kanguru	U3-NVMWP-500G	500GB Kanguru UltraLock USB-C M2 NVMe	159.95	151.46	365
Kanguru	WP-KFT3-128G	128G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	119.95	113.58	1095
Kanguru	WP-KFT3-16G	16G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	39.95	37.83	1095
Kanguru	WP-KFT3-256G	256G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	219.95	208.27	365
Kanguru	WP-KFT3-32G	32G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	54.95	52.03	1095
Kanguru	WP-KFT3-64G	64G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	79.95	75.70	1095
Kanguru	WP-KFT3-8G	8G Kanguru FlashTrust (USB 3.0, Secure Firmware, Write Protect Switch)	29.95	28.36	1095
ShoreTel	10000	Voice Switch Re-certification Fee	750.00	642.32	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10143	ShoreTel On-site Travel Expense (First day estimate)	1,000.00	785.89	
ShoreTel	10151	Other Equipment: Harmonica for ShoreGear 40/8	35.00	22.92	
ShoreTel	10162	HANDSET, IP5XX/2XX/1XX SERIES IP PHONES	25.00	16.37	
ShoreTel	10169	KIT, WALL MOUNT 5XX SERIES IP PHONES	10.00	6.55	
ShoreTel	10195	KIT, WALL MOUNT 1XX/BB SERIES IP PHONES	10.00	6.55	
ShoreTel	10211	KIT, WALL MOUNT 2XX SERIES IP PHONES	10.00	6.55	
ShoreTel	10223	KIT, RACK MOUNT SG DUAL TRAY	65.00	42.57	
ShoreTel	10224	KIT, WALL MOUNT SG DUAL TRAY	15.00	9.82	
ShoreTel	10229	ShoreGear 220T1A - 1U half width, Max Capacities - 1 T1, 220 IP phones, 4 Analog exts, 2 LS trunks, 0 Universal ports. When digital trunk capacity is reached, IP phone capacity is still 70. Requires one Tray (SKU 10223) for every two units.	6,495.00	4,253.65	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10259	ShoreGear 50 - 1U half width, Max Capacities - 50 IP phones, 2 Analog exts, 4 LS trunks, 0 Universal ports. Not all maximum capacities can be reached at the same time. Requires one Tray (SKU 10223) for every two units.	1,995.00	1,306.55	
ShoreTel	10260	ShoreGear 90 - 1U half width, Max Capacities - 90 IP phones, 4 Analog exts, 8 LS trunks, 0 Universal ports. Not all maximum capacities can be reached at the same time. Requires one Tray (SKU 10223) for every two units.	2,995.00	1,961.46	
ShoreTel	10261	ShoreGear 220T1 - 1U half width, Max Capacities - 1 T1, 220 IP phones, 0 analog exts, 0 LS trunks, 0 universal ports. When digital trunk capacity is reached, IP phone capacity is still 100. Requires one Tray (SKU 10223) for every two units.	5,995.00	3,926.20	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10269	KIT, IP PHONE GIG PWR ADPTR	20.00	13.10	
ShoreTel	10298	IP Phone 655 bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle	854.00	559.29	
ShoreTel	10304	ShoreTel Voice Mail Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10305	ShoreTel 110/115 IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10306	ShoreTel 110/115 IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10307	ShoreTel 212k IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10308	ShoreTel 212k IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10311	ShoreTel 560/560G IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10312	ShoreTel 530/560/560G IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10313	ShoreTel 115 IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10314	ShoreTel 115 IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10315	ShoreTel 265 IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10316	ShoreTel 265 IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10320	ShoreGear 30	1,595.00	1,044.58	
ShoreTel	10321	ShoreGear 24A	2,995.00	1,961.46	
ShoreTel	10322	ShoreGear T1k - 1U half width, Max Capacities - 1 T1, 0 IP phones, 0 Analog exts, 0 LS only trunks, 0 Universal ports. Digital trunk support only. Requires one Tray (SKU 10223) for every two units. (requires ShoreTel 8 or later)	3,495.00	2,288.92	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10324	ShoreGear 50V - 1U half width. 50 IP phones, 2 Analog exts, 4 LS trunks, 50 mailboxes, 22 hours of storage. Not all max capacities can be reached at the same time. Requires one Tray (SKU 10223) for every two units. (requires ShoreTel 8.1 or later)	2,495.00	1,634.01	
ShoreTel	10325	ShoreGear 90V - 1U half width. 90 IP phones, 4 Analog exts, 8 LS trunks, 90 mailboxes, 56 hours of storage. Not all max capacities can be reached at the same time. Requires one Tray (SKU 10223) for every two units. (requires ShoreTel 8.1 or later)	3,695.00	2,419.90	
ShoreTel	10327	ShoreTel 565G IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	
ShoreTel	10328	ShoreTel 565G IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10331	ShoreTel 230G IP Phone Quick Reference, Doc. Pack, Qty 25	10.00	7.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10332	ShoreTel 230G IP Phone User Guide, Doc. Pack, Qty 25	125.00	98.24	
ShoreTel	10370	STAND, 1XX/BB SERIES IP PHONES	7.00	4.58	
ShoreTel	10371	STAND, 2XX SERIES IP PHONES	7.00	4.58	
ShoreTel	10372	STAND, 5XX SERIES IP PHONES	7.00	4.58	
ShoreTel	10373	HANDSET CORD, 9 FT IP5XX/2XX/1XX	3.00	2.36	
ShoreTel	10381	HANDSET, IP655/4XX	25.00	16.37	
ShoreTel	10382	ShoreTel 655 IP Phone Quick Reference Guide, Doc Pack Qty 25	10.00	7.86	
ShoreTel	10383	ShoreTel 655 IP Phone User Guide, Doc Pack , Qty 25	125.00	98.24	
ShoreTel	10388	Handset Charger for IP930D DECT Phone (spare)	25.00	23.93	365
ShoreTel	10397	HANDSET CORD, 9FT IP655	3.00	2.36	
ShoreTel	10400	KIT, 10 SETS LF RACK MOUNT EARS	100.00	65.49	
ShoreTel	10428	KIT, IP PHONE IP655 WALL MOUNT	15.00	9.82	
ShoreTel	10449	Repeater - IP 930D DECT Phone – Requires ShoreTel 14 or later	249.00	238.34	365
ShoreTel	10450	IP930D Battery (Spare)	10.00	9.57	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10476	Perpetual Software - KIT, SBE UPGRADE TO SBE 100	1,995.00	1,567.86	
ShoreTel	10478	PoE cable for IP930D DECT Repeater	15.00	14.36	365
ShoreTel	10502	PACK, QUICK REF IP420 QTY-25	10.00	7.86	
ShoreTel	10503	PACK, QUICK REF IP480/480g QTY-25	10.00	7.86	
ShoreTel	10504	PACK, QUICK REF IP485g QTY-25	10.00	7.86	
ShoreTel	10505	PACK, TUI GUIDE IP420 QTY-25	125.00	98.24	
ShoreTel	10506	PACK, TUI GUIDE IP480/480G QTY-25	125.00	98.24	
ShoreTel	10507	PACK, TUI GUIDE IP485G QTY-25	125.00	98.24	
ShoreTel	10511	Handset cover with integrated belt clip for IP Phone IP930D	20.00	19.14	365
ShoreTel	10512	IP Phone 420 bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle	348.00	227.91	
ShoreTel	10513	IP Phone 480 bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle	458.00	299.95	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10514	IP Phone 480g bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle	528.00	345.79	
ShoreTel	10515	IP Phone 485g bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle	588.00	385.09	
ShoreTel	10518	IP PHONE, BB424	349.00	228.56	
ShoreTel	10521	KIT, ST VOICE SWITCH WALL MOUNT BRACKET	55.00	36.02	
ShoreTel	10532	POWER ADAPTER, BB424	20.00	13.10	
ShoreTel	10533	Telephone Wall Plate Mounting for IP400 Series phones. For mounting phone onto an existing 2-stud telephone wall plate (stud center-to-center distance: 3-15/16 inch / 100mm OR 3-5/16 inch / 84mm).	15.00	14.36	365
ShoreTel	10536	Handset Cord (12 ft) for IP 400 series phones and Dock	5.00	4.79	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	10560	IP Phone 420g bundled with Extension and Mailbox (ONSITE Telephony) License - GSA Bundle. Requires ShoreTel Connect ONSITE August 2016 Release or later.	378.00	247.56	365
Shoretel	10580	Mitel Voice Switch ST50A Valid only when procured with Connect Software	2,500.00	1,637.28	365
Shoretel	10581	Mitel Voice Switch ST100A when procured with Connect Software	4,000.00	2,619.65	365
Shoretel	10582	Mitel Voice Switch ST100DA when procured with Connect Software	7,625.00	4,993.70	365
Shoretel	10583	Mitel Voice Switch ST200 when procured with Connect Software	4,500.00	2,947.10	365
Shoretel	10584	Mitel Voice Switch ST500 when procured with Connect Software	10,000.00	6,549.12	365
Shoretel	10585	Mitel Voice Switch ST1D when procured with Connect Software	3,750.00	2,455.92	365
Shoretel	10586	Mitel Voice Switch ST2D when procured with Connect Software	6,750.00	4,420.65	365
Shoretel	10587	Mitel Voice Switch ST48A when procured with Connect Software	6,750.00	4,420.65	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	10588	Mitel Voice Switch ST24A when procured with Connect Software	3,750.00	2,455.92	365
ShoreTel	18003	Perpetual Software - ShoreWare Workgroup Monitor Application - Realtime performance monitor for ShoreTel Workgroups, including graphical views	3,713.00	2,431.69	
ShoreTel	18004	Perpetual Software - Workgroup Exceptional/Abandoned Call Report	1,485.00	972.54	
ShoreTel	18005	Perpetual Software - Workgroup Target Service Level Agreement Report	1,485.00	972.54	
ShoreTel	18006	Perpetual Software - Workgroup Agent Daily Login/Logout Report	1,485.00	972.54	
ShoreTel	18008	Perpetual Software - ShoreWare Emergency Notification, 5 or fewer	2,200.00	1,440.81	
ShoreTel	18009	Perpetual Software - ShoreWare Emergency Notification, 6 or more	5,500.00	3,602.02	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18010	Perpetual Software - ShoreTel Call Router Application - System-wide Caller ID and DNIS based routing with web-based Administration	3,438.00	2,251.59	
ShoreTel	18011	Perpetual Software - ShoreTel EasyPop (Universal CRM Connector) - Licensed per desktop seat	200.00	130.98	
ShoreTel	18012	Perpetual Software - ShoreTel Application Dialer - Desktop client application which allows highlight and click-to-call from any Microsoft Windows Application	72.00	47.15	
ShoreTel	18016	Perpetual Software - ShoreTel Outbound Campaign IVR Application - Base package (5 simultaneous calls) - Create automated calling campaigns for Simple Notifications and Scripted Interactions with transfer to agents.	5,495.00	3,598.74	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18017	Perpetual Software - ShoreTel Outbound Campaign IVR Application - Add-on bundle (5 simultaneous calls) - Combine with Base Package incrementally for increased simultaneous call volume	1,095.00	717.13	
ShoreTel	18018	Perpetual Software - ShoreTel Contact Center Agent Dashboard - Base package (5 concurrent users) - Web-based agent dashboard providing real-time agent & queue statistics. Must be run on separate server from CC server.	1,250.00	818.64	
ShoreTel	18019	Perpetual Software - ShoreTel Contact Center Agent Dashboard - Add-on license (1 concurrent user) - Combine with Base Package incrementally for increased concurrent user capacity.	150.00	98.24	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18020	Perpetual Software - ShoreTel Contact Center Interaction Viewer - Base package (1 concurrent user) - Web based viewer for end to end call interaction details with link to ShoreTel CDR. Includes pre-requisite CCIR Transform Service. Runs on separate server	2,750.00	1,801.01	
ShoreTel	18021	Perpetual Software - ShoreTel Contact Center Interaction Viewer - Add-on license (1 concurrent user) - Combine with Base Package incrementally for increased concurrent user capacity.	400.00	261.96	
ShoreTel	18022	Perpetual Software - ShoreTel CCIR Transform Service (No CC Interaction Viewer Web Application) ? Re-factors CCIR database data into a database that is call oriented. Included in the CCIV Base license. Requires separate server from CC server.	1,950.00	1,277.08	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18023	Perpetual Software - ShoreTel Contact Center Real-time Monitoring Bundle (includes 1 CC Interaction Viewer user & 5 CC Agent Dashboard user licenses). Must be installed on separate server from CC server.	3,000.00	1,964.74	
ShoreTel	18024	Perpetual Software - ShoreTel Call Recorder (Base package includes 5 simultaneous sessions)	5,000.00	3,274.56	
ShoreTel	18025	Perpetual Software - ShoreTel Call Recorder - Combine with base package incrementally for increased concurrent call recording capacity	200.00	130.98	
ShoreTel	18026	Perpetual Software - ShoreTel Nuisance Call Handler - System wide monitoring and configurable re-direction of incoming calls based on calling party number	2,500.00	1,637.28	
ShoreTel	18027	Perpetual Software - Cost Recovery Integration Application - Base package	4,000.00	2,619.65	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18028	Perpetual Software - Cost Recovery Integration Application - Add-on one desktop user license	40.00	26.20	
ShoreTel	18029	Perpetual Software - ShoreTel Enhanced Paging Application - Base package	5,500.00	3,602.02	
ShoreTel	18030	Perpetual Software - ShoreTel Enhanced Paging Application - combine w/ base instance incrementally for distributed operation	500.00	327.46	
ShoreTel	18031	Perpetual Software - Super Group Application - Enhanced Hunt Group	2,500.00	1,637.28	
ShoreTel	18032	Perpetual Software - AMS 360 Integration Application - Desktop Integration to Vertafore AMS 360	200.00	130.98	
ShoreTel	18033	Perpetual Software - Voice Forms IVR Application	5,600.00	3,667.51	
ShoreTel	18034	Perpetual Software - Caller Directed Router Application	3,438.00	2,251.59	
ShoreTel	18035	Perpetual Software - Call History Report	1,485.00	972.54	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18036	Perpetual Software - System Directory Synchronization Application (1 system license)	2,420.00	1,584.89	
ShoreTel	18037	Perpetual Software - Schedule-based "On Call" Routing Application	3,438.00	2,251.59	
ShoreTel	18038	Perpetual Software - Call Handling Mode Schedule Application	3,438.00	2,251.59	
ShoreTel	18039	Perpetual Software - Call Handling Mode Override Application	1,250.00	818.64	
ShoreTel	18041	Perpetual Software - SHORETEL ACT! INTEGRATION APPLICATION	200.00	130.98	
ShoreTel	18042	Perpetual Software - CALLS BY DIALED PARTY REPORT	1,485.00	972.54	
ShoreTel	18043	Perpetual Software - CALLS BY ORIGIN REPORT	1,485.00	972.54	
ShoreTel	18044	Perpetual Software - WORKGROUP AGENT RING TIME REPORT	1,485.00	972.54	
ShoreTel	18045	Perpetual Software - SHORETEL REPORT SCHEDULER	3,500.00	2,292.19	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18046	Perpetual Software - CONTACT CENTER AGENT ALERT	25.00	16.37	
ShoreTel	18047	Perpetual Software - HOSPITALITY CONNECTOR	4,500.00	2,947.10	
ShoreTel	18048	Perpetual Software - SITE ROUTER	3,438.00	2,251.59	
ShoreTel	18049	Perpetual Software - LICENSE, WEB DIALER - BASE BUNDLE OF 25	500.00	327.46	
ShoreTel	18050	Perpetual Software - LICENSE, WEB DIALER - BASE BUNDLE OF 50	800.00	523.93	
ShoreTel	18051	Perpetual Software - LICENSE, WEB DIALER - ADD ON BUNDLE OF 5	70.00	45.84	
ShoreTel	18052	Perpetual Software - LICENSE, WEB DIALER - BASE BUNDLE OF 5000	30,000.00	19,647.36	
ShoreTel	18053	Perpetual Software - LICENSE, APPLICATION DIALER - BASE BUNDLE OF 25	500.00	327.46	
ShoreTel	18054	Perpetual Software - LICENSE, APPLICATION DIALER - BASE BUNDLE OF 50	800.00	523.93	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18055	Perpetual Software - LICENSE, APPLICATION DIALER - ADD-ON BUNDLE OF 5	70.00	45.84	
ShoreTel	18056	Perpetual Software - LICENSE, APPLICATION DIALER - BASE BUNDLE OF 5000	30,000.00	19,647.36	
ShoreTel	18057	Perpetual Software - LICENSE, WEB DIALER + APP DIALER - BASE BUNDLE OF 25	600.00	392.95	
ShoreTel	18058	Perpetual Software - LICENSE, WEB DIALER + APP DIALER - BASE BUNDLE OF 50	1,000.00	654.91	
ShoreTel	18059	Perpetual Software - LICENSE, WEB DIALER + APP DIALER - ADD-ON BUNDLE OF 5	90.00	58.94	
ShoreTel	18060	Perpetual Software - LICENSE, WEB DIALER + APP DIALER - BASE BUNDLE OF 5000	37,500.00	24,559.19	
ShoreTel	18062	Perpetual Software - K-12 APPLICATIONS - STANDARD BUNDLE	5,000.00	3,274.56	
ShoreTel	18063	Perpetual Software - K-12 APPLICATIONS - PREMIUM BUNDLE	10,000.00	6,549.12	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18064	Perpetual Software - ACTIVE DIRECTORY IMPORT APPLICATION	5,000.00	3,274.56	
ShoreTel	18065	Perpetual Software - Enhanced Reporting Bundle	5,000.00	3,274.56	365
ShoreTel	18066	Perpetual Software - Enhanced Workgroup Reporting - Standard Bundle	7,000.00	4,584.38	365
ShoreTel	18067	Perpetual Software - Enhanced Workgroup Reporting – Premium Bundle	10,000.00	6,549.12	365
ShoreTel	18068	Advanced Applications Remote Support - 1 hour of time for design or installation assistance from an Advanced Applications software developer.	400.00	342.57	
ShoreTel	18069	Advanced Applications Remote Support - 2 hours of time for design or installation assistance from an Advanced Applications software developer.	800.00	685.14	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18070	Advanced Applications Remote Support - 4 hours of time for design or installation assistance from an Advanced Applications software developer.	1,600.00	1,370.28	
ShoreTel	18071	Perpetual Software - Contact Center Instant Override Message. Communicate an urgent or time-critical, usually temporary, message to callers. Record and activate / deactivate message via convenient automated telephony interface.	3,300.00	2,161.21	365
ShoreTel	18072	Perpetual Software - Contact Center EMail Alert Service. Monitors the performance of CC groups and sends EMail notifications when configured thresholds are reached.	5,000.00	3,274.56	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18073	Perpetual Software - Contact Center Agent Notification Application - Whispers CC queue name to agents upon call presentation. Not supported for use with the ShoreTel Softphone.	5,000.00	3,274.56	365
ShoreTel	18074	Perpetual Software - Bridged Call Appearance (BCA) Hold Handler - Transfers BCA calls to a configurable destination when hold time threshold is exceeded	2,500.00	1,637.28	365
ShoreTel	18075	Perpetual Software - ShoreTel for Zendesk – Licensed per user.	1,250.00	818.64	365
ShoreTel	18076	Perpetual Software - ShoreTel for Desk.com – Licensed per user.	2,500.00	1,637.28	365
ShoreTel	18077	Perpetual Software - ShoreTel Contact Center Wrap Application ("Wrap App") - Licensed per Contact Center Server.	2,500.00	1,637.28	365
ShoreTel	18078	Perpetual Software - Distributed Voice Services License	200.00	130.98	365
ShoreTel	18079	Perpetual Software - Softphone License	200.00	130.98	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	18080	Perpetual Software - Extension & Mailbox License	1,500.00	982.37	365
ShoreTel	21020	Perpetual Software - Extension-only License	995.00	651.64	
ShoreTel	30006	Perpetual Software - Mailbox-only License	150.00	98.24	
ShoreTel	30035	Perpetual Software - Add'l Language License	200.00	130.98	
ShoreTel	30039	Perpetual Software - SIP Trunk Software License	140.00	91.69	
ShoreTel	30040	Perpetual Software - Additional Site License	90.00	58.94	
ShoreTel	30041	Perpetual Software - ShoreTel TAPI Application Server License	995.00	651.64	
ShoreTel	30043	Perpetual Software - SIP Trunk Software License	50.00	32.75	
ShoreTel	30044	Perpetual Software - Additional Site License	495.00	324.18	
ShoreTel	30049	Perpetual Software - ShoreTel TAPI Application Server License	495.00	324.18	
ShoreTel	30052	Perpetual Software - Professional Access License	80.00	52.39	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30053	Perpetual Software - SIP Device License (License to allow a SIP device to register with ShoreTel system. SIP devices also require SKU 30035 or 30039 to operate) - for US installations only	30.00	19.65	
ShoreTel	30056	Perpetual Software - ShoreTel Contact Center TAPI App Server License - Allows use of Contact Center TAPI apps with ST system. Needed if the app is on distributed servers for each additional server other than the primary saerver.	495.00	324.18	
ShoreTel	30058	Perpetual Software - VPN Connections, License add-on, Qty 5	600.00	392.95	
ShoreTel	30059	Perpetual Software - VPN Connections, License add-on, Qty 10	1,000.00	654.91	
ShoreTel	30060	Perpetual Software - VPN Connections, License add-on, Qty 25	2,300.00	1,506.30	
ShoreTel	30080	Perpetual Software - SIP-based third party messaging integration License	4,495.00	2,943.83	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30088	Perpetual Software - LICENSE, WORKGROUP AGENT TO ECC AGENT UPGRADE - Upgrades a workgroup agent to an ECC agent with inbound voice capability.	600.00	392.95	
ShoreTel	30089	Perpetual Software - LICENSE, WORKGROUP SUPERVISOR TO ECC SUPERVISOR UPGRADE - Upgrades a workgroup supervisor to an ECC admin supervisor. Access real time, historical reports, and wallboards.	600.00	392.95	
ShoreTel	30090	Perpetual Software - LICENSE, WORKGROUP TO ECC BASE SYSTEM UPGRADE - Required only for upgrading from workgroup to new ECC system. Includes 1 ECC agent voice license and a server dongle.	600.00	392.95	
ShoreTel	30091	Perpetual Software - LICENSE, AUDIO CONFERENCING 10 PORTS	1,750.00	1,146.10	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30093	Perpetual Software - LICENSE, WEB CONFERENCING, 10 PORTS	1,750.00	1,146.10	
ShoreTel	30104	Perpetual Software - CONNECT CONTACT CENTER LAB SYSTEM	4,000.00	2,619.65	
ShoreTel	30105	ShoreTel RoamAnywhere Client Access License for one end user; includes one ShoreTel SIP Device License, one ShoreTel Extension-only License and one ShoreTel Mobile Access License (minimum order quantity is 10).	150.00	98.24	
ShoreTel	30106	Upgrade to ShoreTel RoamAnywhere Client Access License from Mobile Access License for one end user; includes one ShoreTel Extension-Only License and one ShoreTel SIP User License. Requires separate purchase of ShoreTel Mobility Router.	55.00	36.02	
ShoreTel	30108	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER INBOUND VOICE	350.00	229.22	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30109	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER OUTBOUND CAMPAIGN	350.00	229.22	
ShoreTel	30122	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER EMAIL	825.00	540.30	
ShoreTel	30123	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER WEB	400.00	261.96	
ShoreTel	30124	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER IVR	400.00	261.96	
ShoreTel	30125	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER WEB	400.00	261.96	
ShoreTel	30126	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER IVR	200.00	130.98	
ShoreTel	30127	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER SUPERVISOR	825.00	540.30	
ShoreTel	30128	Perpetual Software - LICENSE, ENTERPRISE CONTACT CENTER REDUNDANT SERVER	6,500.00	4,256.93	
ShoreTel	30133	Perpetual Software - ENTERPRISE CONTACT CENTER 9 BASE 10 PACKAGE	8,504.00	5,569.37	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30134	Perpetual Software - LICENSE, VIRTUAL PHONE CAPACITY - QTY 1	45.00	29.47	
ShoreTel	30135	Perpetual Software - LICENSE, VIRTUAL PHONE CAPACITY - QTY 50	1,750.00	1,146.10	
ShoreTel	30136	Perpetual Software - LICENSE, VIRTUAL PHONE CAPACITY - QTY 200	5,000.00	3,274.56	
ShoreTel	30137	Perpetual Software - LICENSE BUNDLE, VIRTUAL SIP TRUNK - QTY 1	95.00	62.22	
ShoreTel	30138	Perpetual Software - LICENSE BUNDLE, VIRTUAL SIP TRUNK - QTY 25	2,125.00	1,391.69	
ShoreTel	30139	Perpetual Software - LICENSE BUNDLE, VIRTUAL SIP TRUNK - QTY 50	3,750.00	2,455.92	
ShoreTel	30140	Perpetual Software - LICENSE, UPGRADE FROM SIP TRUNK TO VIRTUAL SIP TRUNK	45.00	29.47	
ShoreTel	30141	Perpetual Software - License, Virtual ShoreTel Mobility Router, 10 client access licenses and software media kit.	1,995.00	1,306.55	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30143	Perpetual Software - LICENSE, REMOTE PHONE FOR EDGE GATEWAY	150.00	98.24	
ShoreTel	30145	Perpetual Software - LICENSE, COURTESY ONSITE	99.00	64.84	
ShoreTel	30146	Perpetual Software - LICENSE, TELEPHONY ONSITE	159.00	104.13	
ShoreTel	30147	Perpetual Software - LICENSE BUNDLE, ESSENTIALS ONSITE	199.00	130.33	
ShoreTel	30148	Perpetual Software - LICENSE BUNDLE, STANDARD ONSITE	299.00	195.82	
ShoreTel	30149	Perpetual Software - LICENSE BUNDLE, ADVANCED ONSITE	499.00	326.80	
ShoreTel	30150	Perpetual Software - LICENSE BUNDLE, TELPHONY ONSITE UPGRADE TO ESSENTIALS	40.00	26.20	
ShoreTel	30151	Perpetual Software - LICENSE BUNDLE, TELEPHONY ONSITE UPGRADE TO STANDARD	140.00	91.69	
ShoreTel	30152	Perpetual Software - LICENSE BUNDLE, TELEPHONY ONSITE UPGRADE TO ADVANCED	340.00	222.67	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	30153	Perpetual Software - LICENSE BUNDLE, ESSENTIALS ONSITE UPGRADE TO STANDARD	100.00	65.49	
ShoreTel	30154	Perpetual Software - LICENSE BUNDLE, ESSENTIALS ONSITE UPGRADE TO ADVANCED	300.00	196.47	
ShoreTel	30155	Perpetual Software - LICENSE BUNDLE, STANDARD ONSITE UPGRADE TO ADVANCED	200.00	130.98	
ShoreTel	30156	Perpetual Software - CONNECT CONTACT CENTER (BASE 10 PACKAGE)	8,504.00	5,569.37	
ShoreTel	40006	Perpetual Software - Operator Access License	595.00	389.67	
ShoreTel	40007	Perpetual Software - Workgroup Agent Access License	295.00	193.20	
ShoreTel	40008	Perpetual Software - Workgroup Supervisor Access License	595.00	389.67	
ShoreTel	40009	High Resolution Video License (ST 8.1)	695.00	455.16	
ShoreTel	41002	Perpetual Software - ShoreTel Netsuite CRM Integration Software	200.00	130.98	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	41004	Perpetual Software - ShoreTel Microsoft Dynamics CRM Integration	200.00	130.98	
ShoreTel	41005	Perpetual Software - Connect Small Business Edition 100 SW bundle, 15 users. Includes 15 Essential, 1 Courtesy license bundles, 1 Operator license, 8 SIP Trunk licenses, 1 Additional Site license. Requires HW bundle (SKU 60183-60186). One SW bundle per SB	200.00	130.98	
ShoreTel	60047	Kit, Analog Harmonica & Telco 25PR (FF) Cable For ShoreGear 120/24, 30, 50, 90, 220T1A, and 24A Switches	65.00	42.57	
ShoreTel	60125	SA-100 appliance required to host Conferencing and Instant Messaging. Requires ShoreTel 12 or later.	2,495.00	1,634.01	
ShoreTel	60137	VPN CONCENTRATOR, MODEL 5300LF2, W/10 CONNECTIONS	4,995.00	3,271.28	
ShoreTel	60145	SERVICE APPLIANCE 400	12,995.00	8,510.58	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	60152	KIT, WALL MOUNT IP480/48XG	15.00	9.82	
ShoreTel	60153	KIT, WALL MOUNT IP420	15.00	9.82	
Shoretel	60185	Connect Small Business Edition 100 HW bundle, analog trunking without server. Includes ST100A and rack-mount tray. Requires Connect SBE SW bundle (SKUs 60193-60196, or 60203). One HW bundle per SBE 100 system only.	3,265.00	2,138.29	
Shoretel	60186	Connect Small Business Edition 100 HW bundle, digital trunking without server. Includes ST100DA and rack-mount tray. Requires Connect SBE SW bundle (SKUs 60193-60196, or 60203). One HW bundle per SBE 100 system only.	6,165.00	4,037.53	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	60193	Perpetual Software - Connect Small Business Edition 100 SW bundle, 15 users. Includes 15 Essential, 1 Courtesy license bundles, 1 Operator license, 8 SIP Trunk licenses, 1 Additional Site license. Requires HW bundle (SKU 60183-60186). One SW bundle per SB	4,478.00	2,932.70	
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Shoretel	60194	Perpetual Software - Connect Small Business Edition 100 SW bundle, 20 users. Includes 20 Essential, 1 Courtesy license bundles, 1 Operator license, 8 SIP Trunk licenses, 2 Additional Site licenses. Requires HW bundle (SKU 60183-60186). One SW bundle per S	6,463.00	4,232.70	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	60195	Perpetual Software - Connect Small Business Edition 100 SW bundle, 25 users. Includes 25 Essential, 1 Courtesy license bundles, 1 Operator license, 24 SIP Trunk licenses, 3 Additional Site license. Requires HW bundle (SKU 60183-60186). One SW bundle per SB	8,258.00	5,408.26	
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Shoretel	60196	Perpetual Software - Connect Small Business Edition 100 SW bundle, 50 users. Includes 50 Essential, 1 Courtesy license bundles, 1 Operator license, 24 SIP Trunk licenses, 4 Additional Site license. Requires HW bundle (SKU 60183-60186). One SW bundle per S	13,728.00	8,990.63	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	60198	Perpetual Software - Connect Small Business Edition 100 VIRTUAL bundle, 25 users. Includes 25 Essential, 4 Standard, 1 Advanced and 1 Courtesy license bundles, 26 virtual IP phone, 10 virtual SIP trunk and 3 Additional Site licenses.	9,379.00	6,142.42	
Shoretel	60199	Perpetual Software - Connect Small Business Edition 100 VIRTUAL bundle, 50 users. Includes 50 Essential, 4 Standard, 1 Advanced and 1 Courtesy license bundles, 51 virtual IP phone, 20 virtual SIP trunk and 4 Additional Site licenses.	15,974.00	10,461.56	
Shoretel	60200	Perpetual Software - Connect Small Business Edition 100 VIRTUAL bundle, 50 users. Includes 50 Essential, 4 Standard, 1 Advanced, 1 Courtesy license bundles, 51 virtual IP phone, 30 virtual SIP trunk, 4 Additional Site, 10 audio, 10 web collaboration licen	19,474.00	12,753.75	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	60203	Perpetual Software - Connect Small Business Edition 100 SW bundle, GSA. Includes 1 Courtesy license bundle, 1 Operator license, 8 SIP Trunk licenses, 1 Additional Site license. Requires HW bundle (SKU 60183-60186). One SW bundle per SBE 100 system only. G	1,493.00	977.78	
ShoreTel	70043	Full Managed Profile (Includes Internet access)	24.99	18.70	365
Shoretel	70044	Courtesy Profile	15.00	11.22	
ShoreTel	70073	Full Managed Profile for Education customers only (Includes Internet access)	25.00	18.70	365
Shoretel	70074	Courtesy Profile with Voicemail for Education customers only	15.00	11.22	
Shoretel	70075	Connect CLOUD Courtesy Profile	14.99	11.21	
ShoreTel	70077	Connect CLOUD Telephony Profile (Includes Internet access)	19.99	14.95	365
ShoreTel	70079	Connect CLOUD Essentials Profile (Includes Internet access)	30.99	23.18	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	70081	Connect CLOUD Standard Profile (Includes Internet access)	37.99	28.42	365
ShoreTel	70083	Connect CLOUD Advanced Profile (Includes Internet access)	54.99	41.14	365
Shoretel	70102	Connect CLOUD Education Essentials Profile	15.00	11.22	
Shoretel	70103	Connect CLOUD Education Standard Profile	21.00	15.71	
ShoreTel	71037	API for Salesforce	4.00	2.99	365
Shoretel	72024	ShoreTel Ethernet. Includes Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Cus	300.00	287.15	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	72025	Setup for ShoreTel Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of w	500.00	478.59	365
ShoreTel	74007	Email Fax Box (Includes 500 Pages)	11.00	8.23	365
ShoreTel	74008	Setup for Email Fax Box	3.00	2.24	365
ShoreTel	74040	Scribe	5.99	4.48	365
ShoreTel	74041	Setup for Scribe	5.99	4.48	365
ShoreTel	74046	Call Recording	15.00	11.22	365
ShoreTel	74047	Setup for Call Recording	15.00	11.22	365
ShoreTel	74062	Audio Conferencing 10,000 Minute Bundle	250.00	187.03	365
ShoreTel	74064	Audio Conferencing 15,000 Minute Bundle	375.00	280.54	365
ShoreTel	74066	Audio Conferencing 20,000 Minute Bundle	500.00	374.06	365
ShoreTel	74068	Audio Conferencing 35,000 Minute Bundle	875.00	654.60	365
ShoreTel	74070	Audio Conferencing 50,000 Minute Bundle	1,250.00	935.14	365
ShoreTel	74072	Audio Conferencing 40,000 Minute Bundle	1,000.00	748.11	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	74074	Audio Conferencing 5,000 Minute Bundle	125.00	93.51	365
ShoreTel	74076	Audio Conferencing 25,000 Minute Bundle	625.00	467.57	365
ShoreTel	74078	Audio Conferencing 30,000 Minute Bundle	750.00	561.08	365
ShoreTel	74084	Audio Conferencing 6,000 Minute Bundle	150.00	112.22	365
ShoreTel	74086	Audio Conferencing 75,000 Minute Bundle	1,875.00	1,402.71	365
ShoreTel	74098	ACD Seats SCC Agent	50.00	37.41	365
ShoreTel	74099	Setup for ACD Seats SCC Agent	75.00	56.11	365
ShoreTel	74100	ACD Seats SCC Supervisor	75.00	56.11	365
ShoreTel	74101	Setup for ACD Seats SCC Supervisor	75.00	56.11	365
ShoreTel	74105	Setup for ShoreTel Mobility	20.00	14.96	365
ShoreTel	74108	ShoreTel Mobility	10.00	7.48	365
ShoreTel	74135	Connect CLOUD Call Recording	15.00	11.22	365
ShoreTel	74137	Connect CLOUD Archiving service. Includes perpetual archiving of IM, Conference and Call Recording data.	5.00	3.74	365
ShoreTel	74139	Connect CLOUD Contact Center - Agent Essentials	24.00	17.95	365
ShoreTel	74140	Connect CLOUD Contact Center - Agent Standard	39.00	29.18	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	74141	Connect CLOUD Contact Center - Agent Advanced	61.00	45.63	365
ShoreTel	74142	Connect CLOUD Contact Center - Supervisor	51.00	38.15	365
ShoreTel	74143	Connect CLOUD Contact Center - Additional IVR	12.00	8.98	365
ShoreTel	74144	Connect CLOUD Contact Center setup (required with first agent, not for add-on agents)	1,495.00	1,118.43	365
ShoreTel	74145	Connect CLOUD Contact Center IVR-DB integration setup (optional)	995.00	744.37	365
ShoreTel	74150	Connect CLOUD Salesforce Integration	12.50	9.35	365
ShoreTel	74157	Setup for Connect CLOUD Salesforce integration	10.00	7.48	365
ShoreTel	74158	Connect CLOUD Scribe	5.99	4.48	365
ShoreTel	74159	Setup for Connect CLOUD Scribe	15.00	11.22	365
ShoreTel	74160	Connect CLOUD Email-Fax Box (includes 500 pages)	10.00	7.48	365
ShoreTel	74161	Setup for Connect CLOUD Email-Fax Box	3.00	2.24	365
Shoretel	74172	Connect CLOUD MS Dynamics Integration	10.00	7.48	365
Shoretel	74173	Setup for Connect CLOUD EasyPop integration	10.00	7.48	365
Shoretel	74174	Connect CLOUD EasyPop Integration	10.00	7.48	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	74175	Setup for Connect CLOUD Zendesk integration	10.00	7.48	365
Shoretel	74176	Connect CLOUD Zendesk Integration	10.00	7.48	365
Shoretel	74177	Setup for Connect CLOUD Desk.com integration	10.00	7.48	365
Shoretel	74178	Connect CLOUD Desk.com Integration	10.00	7.48	365
Shoretel	74179	Setup for Connect CLOUD AMS 360 integration	10.00	7.48	365
Shoretel	74180	Connect CLOUD AMS 360 Integration	10.00	7.48	365
Shoretel	74181	Setup for Connect CLOUD ACT! integration	10.00	7.48	365
Shoretel	74182	Setup for Connect CLOUD MS Dynamics integration	10.00	7.48	365
Shoretel	74183	Connect CLOUD Netsuite Integration	10.00	7.48	365
Shoretel	74184	Connect CLOUD Act! Integration	10.00	7.48	365
Shoretel	74185	Setup for Connect CLOUD NetSuite integration	10.00	7.48	365
ShoreTel	80090	Ingate SIParator 19, 5 Traversal Licenses	1,290.00	844.84	
ShoreTel	80095	SIP Trunk, 5 Additional Traversal Licenses	230.00	150.63	
ShoreTel	80120	ShoreTel Mobility Router RA2000 Appliance and Server Software (no user licences). Redundancy is unavailable.	4,995.00	3,271.28	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	80121	ShoreTel Mobility Router RA4000 Appliance and Server Software (no user licences). Optionally purchase a second appliance for redundancy function.	6,995.00	4,581.11	
ShoreTel	80122	ShoreTel Mobility Router RA6000 Appliance and Server Software (no user licences). Optionally purchase a second appliance for redundancy function.	14,995.00	9,820.40	
ShoreTel	80123	Perpetual Software - INGATE SOFTWARE SIPARATOR 25, 5 TRAVERSAL LICENSES	880.00	691.59	
ShoreTel	80124	Perpetual Software - LICENSE, INGATE SOFTWARE SIPARATOR 25, INCL 25 TRAVERSAL LIC	1,997.00	1,307.86	
ShoreTel	80125	Perpetual Software - LICENSE, INGATE SOFTWARE SIPARATOR 50, INCL 50 TRAVERSAL LIC	3,280.00	2,148.11	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	80126	Perpetual Software - LICENSE, INGATE SOFTWARE SIPARATOR 150, INCL 100 TRAVERSAL LIC	5,700.00	3,733.00	
ShoreTel	80127	Perpetual Software - LICENSE, INGATE SOFTWARE SIPARATOR 400, INCL 200 TRAVERSAL LIC	10,300.00	6,745.59	
ShoreTel	80128	Perpetual Software - LICENSE, INGATE SOFTWARE SIPARATOR 1000, INCL 500 TRAVERSAL LIC	17,910.00	11,729.47	
ShoreTel	80131	KIT, RACK MOUNT INGATE SIPARATOR 21	35.00	22.92	
ShoreTel	91057	VOIP Net Eval Analysis - 3-10 (per test agent)	150.00	117.88	
ShoreTel	91058	VOIP Net Eval Analysis - 11-20+ (per test agent)	100.00	78.59	
ShoreTel	91063	Network Design Service (per hour)	250.00	196.47	
ShoreTel	91072	VOIP Net Eval Analysis - 1-2 (per test agent) & Project Report	1,500.00	1,178.84	
ShoreTel	91073	ShoreGear Switch Repair	750.00	642.32	
ShoreTel	91076	Enterprise Advanced Queue Access 1 year - First Engineer	18,000.00	15,415.62	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91077	ENTERPRISE ADVANCED QUEUE ACCESS - ADDITIONAL	6,000.00	5,138.54	
ShoreTel	91086	High Touch Implementation Service - Implementation services price for High Touch model that includes onsite delivery during business hours	1.00	0.90	
ShoreTel	91087	SERVICE, SHARED IMPLEMENTATION	2.00	1.79	
ShoreTel	91090	IMPLEMENTATION, MISCELLANEOUS MINOR PARTS	250.00	214.11	
ShoreTel	91092	Technical Assistance Center (TAC) Remote hourly labor rate (Business Hours) - (Two hours minimum, 8:00AM-5:00PM Monday - Friday customer site)	280.00	239.80	
ShoreTel	91093	Technical Assistance Center (TAC) Remote hourly labor rate (Evening Hours and Saturday) - (Two hours minimum, 5:01PM-7:59AM Monday - Friday and all day Saturday customer site)	410.00	351.13	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91094	Technical Assistance Center (TAC) Remote hourly labor rate (Holiday and Sunday) - (Two hours minimum, Holidays and Sunday customer site)	560.00	479.60	
ShoreTel	91095	Technical Assistance Center (TAC) Onsite daily labor rate (Monday - Friday, daily rate applies to time traveling to site). NOTE: Services do not include travel and expense costs (T&E). T&E billed at actual rates upon completion of services.	2,240.00	1,918.39	
ShoreTel	91096	Technical Assistance Center (TAC) Onsite daily labor rate (Saturday and Sunday, daily rate applies to time traveling to site). NOTE: Services do not include travel and expense costs (T&E). T&E billed at actual rates upon completion of services.	3,280.00	2,809.07	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91097	Technical Assistance Center (TAC) Onsite daily labor rate (ShoreTel Holiday, daily rate applies to time traveling to site). NOTE: Services do not include travel and expense costs (T&E). T&E billed at actual rates upon completion of services.	4,480.00	3,836.78	
ShoreTel	91098	Contact Center Implementation includes Remote Discovery, Project Management and Onsite Programming during business hours	1.00	0.90	
ShoreTel	91101	Standard License Lockout Recovery Service (Work completed within 1 business day)	400.00	342.57	
ShoreTel	91102	Expedited License Lockout Recovery Service (Work completed within 2 hours)	600.00	513.85	
ShoreTel	91136	Contact Center Reports Consulting - Remote	1,200.00	943.07	
ShoreTel	91137	Contact Center Reports Consulting - Onsite	2,400.00	1,886.15	
ShoreTel	91138	Contact Center Reports Consulting + 4 Reports - Remote	2,400.00	1,886.15	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91139	Contact Center Reports Consulting + 4 Reports - Onsite	3,600.00	2,829.22	
ShoreTel	91140	Contact Center Reports Consulting + 6 Reports - Remote	2,900.00	2,279.09	
ShoreTel	91141	Contact Center Reports Consulting + 6 Reports - Onsite	4,100.00	3,222.17	
ShoreTel	91142	Contact Center Reports Consulting + 8 Reports - Remote	3,300.00	2,593.45	
ShoreTel	91143	Contact Center Reports Consulting + 8 Reports - Onsite	4,500.00	3,536.52	
ShoreTel	91144	ShoreCare Shared Support for Applications 1 Year - Full	1.00	0.86	
ShoreTel	91145	ShoreCare Shared Support for Applications 3 Years - Full	1.00	0.86	
ShoreTel	91146	ShoreCare Shared Support for Applications 5 Years - Full	1.00	0.86	
ShoreTel	91147	ShoreCare Shared Support for Mobility 1 Year - Full	1.00	0.86	
ShoreTel	91148	ShoreCare Shared Support for Mobility 3 Years - Full	1.00	0.86	
ShoreTel	91149	ShoreCare Shared Support for Mobility 5 Years - Full	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91280	MOBILITY PILOT IMPLEMENTATION - EXCLUDES T&E	9,000.00	7,707.81	
ShoreTel	91293	SHORETEL UC HEALTHCHECK-ONSITE SERVICE	1.11	1.00	
ShoreTel	91294	SHORETEL CONTACT CENTER HEALTHCHECK-ONSITE SERVICE	1.11	1.00	
ShoreTel	91295	SHORETEL CONTACT CENTER HEALTHCHECK-REMOTE SERVICE	1.11	1.00	
ShoreTel	91296	SHORETEL UC HEALTHCHECK-REMOTE SERVICE	1.11	1.00	
ShoreTel	91299	SERVICE, UC SYSTEM UPGRADE, REMOTE	1.00	0.90	
ShoreTel	91300	SERVICE, UC SYSTEM UPGRADE, ONSITE	1.00	0.90	
ShoreTel	91302	PARTNER SUPPORT, ANNUAL BILLING, 3 YEAR TERM, FULL	1.00	0.86	
ShoreTel	91303	PARTNER SUPPORT, ANNUAL BILLING, 3 YEAR TERM, NP	1.00	0.86	
ShoreTel	91304	PARTNER SUPPORT, ANNUAL BILLING, 5 YEAR TERM, FULL	1.00	0.86	
ShoreTel	91305	PARTNER SUPPORT, ANNUAL BILLING, 5 YEAR TERM, NP	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91306	PARTNER SUPPORT, ANNUAL BILLING ADD ON 3 YR FULL	1.00	0.86	
ShoreTel	91307	PARTNER SUPPORT, ANNUAL BILLING ADD ON 3 YR NP	1.00	0.86	
ShoreTel	91308	PARTNER SUPPORT, ANNUAL BILLING ADD ON 5 YR FULL	1.00	0.86	
ShoreTel	91309	PARTNER SUPPORT, ANNUAL BILLING ADD ON 5 YR NP	1.00	0.86	
ShoreTel	91310	SERVICE, CUSTOM WORK	1.00	0.85	
ShoreTel	91311	REIMBURSEMENT, SPECIAL TRAVEL AND EXPENSES	1.00	0.85	
ShoreTel	91312	SERVICE, EXPEDITE FEE	1,800.00	1,541.56	
ShoreTel	91313	Fee, merge of two ShoreTel systems, with at least one system being SBE or SBE 100. A new system license (SBE 100 or Enterprise) will be generated. When merging more than two systems, additional fee is required per each additional system.	2,500.00	2,141.06	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91314	Implementation Hands-on Mentoring for Unified Communications, Implementation #1. Custom quote required if config falls outside criteria for standard pricing.	8,700.00	7,450.88	
ShoreTel	91315	Implementation Hands-on Mentoring for Unified Communications, Implementation #2. Custom quote required if config falls outside criteria for standard pricing.	3,780.00	3,237.28	
ShoreTel	91316	Implementation Hands-on Mentoring for Contact Center, Implementation #1. Custom quote required if config falls outside criteria for standard pricing.	9,980.00	8,547.10	
ShoreTel	91317	Implementation Hands-on Mentoring for Contact Center, Implementation #2. Custom quote required if config falls outside criteria for standard pricing.	3,960.00	3,391.44	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91318	Implementation Hands-on Mentoring for Mobility, Implementation #1. Custom quote required if config falls outside criteria for standard pricing.	5,310.00	4,547.61	
ShoreTel	91319	Implementation Hands-on Mentoring for Mobility, Implementation #2. Custom quote required if config falls outside criteria for standard pricing.	2,340.00	2,004.03	
ShoreTel	91342	Fee, changes to the system license to allow merge or split of Enterprise systems. Fee per transaction for unlimited number of Enterprise systems. Use SKU 91313 for merge of SBE systems.	500.00	428.21	
ShoreTel	91347	3405SP ECC System Administrator Training, Self-Paced ELearning (per student) - Self-Paced Online Course, priced per student	249.00	213.25	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91348	3411SP Call Control Scripting, Self-Paced ELearning - - Self-Paced Online Course, priced per student	99.00	84.79	
ShoreTel	91350	Implementation service for Mobility; remote delivery with shared service model during business hours for one Mobility Router	4,500.00	3,853.90	
ShoreTel	91365	Remote Assist Service, Contact Center Advanced, Business Hours (8:00AM-5:00PM Monday - Friday). Time and Materials, hourly rate, 4 hour minimum, 8 hour maximum.	400.00	342.57	
ShoreTel	91366	Remote Assist Service, Contact Center Advanced, Evening Hours and Saturday (5:01PM-7:59AM Monday - Friday and all day Saturday). Time and Materials, hourly rate, 4 hour minimum, 8 hour maximum.	600.00	513.85	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91367	Remote Assist Service, Contact Center Advanced, Sunday and Holidays (Sunday and ShoreTel Holidays). Time and Materials, hourly rate, 4 hour minimum, 8 hour maximum.	800.00	685.14	
ShoreTel	91368	High Touch Plus Implementation Service - Includes onsite ShoreTel voice implementation service during business hours and remote design, configuration, optimization, & installation of customer's data network.	1.00	0.86	
ShoreTel	91454	PARTNER SUPPORT, ADVANTAGE CORE 1 YR NP	1.00	0.86	
ShoreTel	91455	PARTNER SUPPORT, ADVANTAGE CORE 3 YR NP	1.00	0.86	
ShoreTel	91456	PARTNER SUPPORT, ADVANTAGE CORE 5 YR NP	1.00	0.86	
ShoreTel	91457	PARTNER SUPPORT, ADVANTAGE CORE 1 YR FULL	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91458	PARTNER SUPPORT, ADVANTAGE CORE 3 YR FULL	1.00	0.86	
ShoreTel	91459	PARTNER SUPPORT, ADVANTAGE CORE 5 YR FULL	1.00	0.86	
ShoreTel	91460	PARTNER SUPPORT, ADVANTAGE PRO 1 YR NP	1.00	0.86	
ShoreTel	91461	PARTNER SUPPORT, ADVANTAGE PRO 3 YR NP	1.00	0.86	
ShoreTel	91462	PARTNER SUPPORT, ADVANTAGE PRO 5 YR NP	1.00	0.86	
ShoreTel	91463	PARTNER SUPPORT, ADVANTAGE PRO 1 YR FULL	1.00	0.86	
ShoreTel	91464	PARTNER SUPPORT, ADVANTAGE PRO 3 YR FULL	1.00	0.86	
ShoreTel	91465	PARTNER SUPPORT, ADVANTAGE PRO 5 YR FULL	1.00	0.86	
ShoreTel	91466	PARTNER SUPPORT, PLUS CORE 1 YR NP	1.00	0.86	
ShoreTel	91467	PARTNER SUPPORT, PLUS CORE 3 YR NP	1.00	0.86	
ShoreTel	91468	PARTNER SUPPORT, PLUS CORE 5 YR NP	1.00	0.86	
ShoreTel	91469	PARTNER SUPPORT, PLUS CORE 1 YR FULL	1.00	0.86	
ShoreTel	91470	PARTNER SUPPORT, PLUS CORE 3 YR FULL	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	91471	PARTNER SUPPORT, PLUS CORE 5 YR FULL	1.00	0.86	
ShoreTel	91472	PARTNER SUPPORT, PLUS PRO 1 YR NP	1.00	0.86	
ShoreTel	91473	PARTNER SUPPORT, PLUS PRO 3 YR NP	1.00	0.86	
ShoreTel	91474	PARTNER SUPPORT, PLUS PRO NP 5 YR NP	1.00	0.86	
ShoreTel	91475	PARTNER SUPPORT, PLUS PRO 1 YR FULL	1.00	0.86	
ShoreTel	91476	PARTNER SUPPORT, PLUS PRO 3 YR FULL	1.00	0.86	
ShoreTel	91477	PARTNER SUPPORT, PLUS PRO 5 YR FULL	1.00	0.86	
ShoreTel	92023	END USER ONSITE TRAINING FULL DAY	3,500.00	2,997.48	
ShoreTel	92454	SHORECARE ENTERPRISE SUPPORT -PLUS, NP, 1YR	1.00	0.86	
ShoreTel	92455	SHORECARE ENTERPRISE SUPPORT -PLUS, NP, 3 YR	1.00	0.86	
ShoreTel	92456	SHORECARE ENTERPRISE SUPPORT -PLUS, NP, 5 YR	1.00	0.86	
ShoreTel	92457	SHORECARE ENTERPRISE SUPPORT -PLUS, FULL, 1YR	1.00	0.86	
ShoreTel	92458	SHORECARE ENTERPRISE SUPPORT -PLUS, FULL, 3 YR	1.00	0.86	
ShoreTel	92459	SHORECARE ENTERPRISE SUPPORT -PLUS, FULL, 5 YR	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	92469	ENTERPRISE SUPPORT, ANNUAL BILLING, 3 YEAR TERM, FULL	1.00	0.86	
ShoreTel	92470	ENTERPRISE SUPPORT, ANNUAL BILLING, 3 YEAR TERM, NP	1.00	0.86	
ShoreTel	92471	ENTERPRISE SUPPORT, ANNUAL BILLING, 5 YEAR TERM, FULL	1.00	0.86	
ShoreTel	92472	ENTERPRISE SUPPORT, ANNUAL BILLING, 5 YEAR TERM, NP	1.00	0.86	
ShoreTel	92473	ENTERPRISE SUPPORT ANNUAL BILLING ADD ON, 3 YEAR TERM, FULL	1.00	0.86	
ShoreTel	92474	ENTERPRISE SUPPORT ANNUAL BILLING ADD ON, 3 YEAR TERM, NP	1.00	0.86	
ShoreTel	92475	ENTERPRISE SUPPORT ANNUAL BILLING ADD ON, 5 YEAR TERM, FULL	1.00	0.86	
ShoreTel	92476	ENTERPRISE SUPPORT ANNUAL BILLING ADD ON, 5 YEAR TERM, NP	1.00	0.86	
ShoreTel	92477	ENTERPRISE SUPPORT, ADVANTAGE CORE NP 1YR	1.00	0.86	
ShoreTel	92478	ENTERPRISE SUPPORT, ADVANTAGE CORE NP 3YR	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	92479	ENTERPRISE SUPPORT, ADVANTAGE CORE NP 5YR	1.00	0.86	
ShoreTel	92480	ENTERPRISE SUPPORT, ADVANTAGE CORE FULL 1YR	1.00	0.86	
ShoreTel	92481	ENTERPRISE SUPPORT, ADVANTAGE CORE FULL 3YR	1.00	0.86	
ShoreTel	92482	ENTERPRISE SUPPORT, ADVANTAGE CORE FULL 5YR	1.00	0.86	
ShoreTel	92483	NETWORK DELIVERY, REMOTE, 1-10 PHONES	450.00	385.39	
ShoreTel	92484	NETWORK DELIVERY, REMOTE, 11-25 PHONES	675.00	578.09	
ShoreTel	92485	NETWORK DELIVERY, REMOTE, 26-50 PHONES	900.00	770.78	
ShoreTel	92486	NETWORK DELIVERY, REMOTE, 51-75 PHONES	1,125.00	963.48	
ShoreTel	92487	NETWORK DELIVERY, REMOTE, 76-100 PHONES	1,575.00	1,348.87	
ShoreTel	92488	NETWORK DELIVERY, REMOTE, 101-150 PHONES	2,250.00	1,926.95	
ShoreTel	92489	NETWORK DELIVERY, REMOTE, 151-200 PHONES	3,150.00	2,697.73	
ShoreTel	92490	NETWORK DELIVERY, REMOTE, 201-300 PHONES	4,275.00	3,661.21	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	92491	NETWORK DELIVERY, REMOTE, 301-500 PHONES	5,625.00	4,817.38	
ShoreTel	92492	NETWORK DELIVERY, REMOTE, 501-750 PHONES	7,200.00	6,166.25	
ShoreTel	92493	NETWORK DELIVERY, REMOTE, 751-1000 PHONES	9,000.00	7,707.81	
ShoreTel	92494	NETWORK DESIGN VALIDATION, REMOTE, 1-500 PHONES	1,000.00	856.42	
ShoreTel	92495	NETWORK DIAGNOSTIC SERVICE, REMOTE	1,500.00	1,284.63	
ShoreTel	92496	NETWORK DIAGNOSTIC SERVICE, ON-SITE	2,800.00	2,397.98	
ShoreTel	92497	NETWORK SERVICE, CUSTOM	1.00	0.85	
ShoreTel	93051	Personal Call Manager-Web/Student	195.00	167.00	
ShoreTel	93052	3201 SHORETEL COMMUNICATOR GROUP TRAINING	1,250.00	1,070.53	
ShoreTel	93053	System Admin-Web/Student	649.00	555.82	
ShoreTel	93054	3205 SYSTEM ADMINISTRATOR GROUP TRAINING	3,125.00	2,676.32	
ShoreTel	93061	Implementing the ShoreTel IP System class- Onsite/Student	3,125.00	2,676.32	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93066	Custom Training/Customer Quote	1.00	0.86	
ShoreTel	93069	3405 CONTACT CENTER SYSTEM ADMINISTRATOR TRAINING	395.00	338.29	
ShoreTel	93071	CC Supervisor Online Training / Student	195.00	167.00	
ShoreTel	93072	CC Agent Online Training / Student	99.00	84.79	
ShoreTel	93074	ONSITE CONTACT CENTER USER TRAINING - FULL DAY (T&E INCLUDED)	3,500.00	2,997.48	
ShoreTel	93078	3400 IMPLEMENTING SHORETEL CONTACT CENTER TRAINING	3,125.00	2,676.32	
ShoreTel	93079	Advanced System and Troubleshooting-Onsite/Student	2,800.00	2,510.83	
ShoreTel	93080	Professional Services Custom Software (NOTE: Due to inherent variability in delivery timeframe, custom software must be submitted on a separate order and can not be combined in a single order with other products)	1.00	0.90	
ShoreTel	93111	Perpetual Software - ShoreTel Web Dialer	72.00	47.15	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93148	ShoreTel On-site Travel Expense (Additional day estimate). Requires SKU 10143 to be ordered.	250.00	196.47	
ShoreTel	93154	SAME DAY PROCESSING RUSH FEE	75.00	64.23	
ShoreTel	93157	Remote Partner Assist Service (Business Hours) - Time and Materials - Hourly Rate (Two hours minimum, 8:00AM-5:00PM Monday - Friday)	225.00	192.70	
ShoreTel	93158	Remote Partner Assist Service (Evening Hours and Saturday) - Time and Materials - Hourly Rate (Two hours minimum, 5:01PM-7:59AM Monday - Friday and all day Saturday)	337.50	288.61	
ShoreTel	93159	Remote Partner Assist Service (Holiday and Sunday) - Time and Materials - Hourly Rate (Two hours minimum, Holidays and Sunday)	450.00	385.39	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93160	Project Technical Account Manager - Time and Materials - Full Day Rate (Five days minimum, 8:00AM-5:00PM Monday - Friday, Travel and Expense extra)	1,800.00	1,414.61	
ShoreTel	93189	Shared Support for Contact Center - 1 Year. A 1 year service agreement providing Partner Support for the IPBX and Enterprise Support for the Contact Center.	1.00	0.86	
ShoreTel	93190	Shared Support for Contact Center - 3 year. A 3 year service agreement providing Partner Support for the IPBX and Enterprise Support for the Contact Center.	1.00	0.86	
ShoreTel	93191	Shared Support for Contact Center - 5 year. A 5 year service agreement providing Partner Support for the IPBX and Enterprise Support for the Contact Center.	1.00	0.86	
ShoreTel	93192	FEE, ADDITIONAL FREIGHT - UPS RE-ROUTE PER PACKAGE	15.00	12.85	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93193	3500 IMPLEMENTING THE SHORETEL MOBILITY SOLUTION TRAINING	2,250.00	1,926.95	
ShoreTel	93194	3401SP CONTACT CENTER AGENT TRAINING, SELF-PACED ELEARNING	49.00	41.96	
ShoreTel	93195	3404SP CONTACT CENTER SUPERVISOR TRAINING, SELF-PACED ELEARNING	99.00	84.79	
ShoreTel	93196	MOBILITY END USER ONSITE TRAINING FULL DAY	3,500.00	2,997.48	
ShoreTel	93197	CUSTOM SA-100/400 PROMPTS	1,350.00	1,156.17	
ShoreTel	93198	Custom TAC support engagement based on a Statement of Work	1.00	0.86	
ShoreTel	93255	3410 MAINTAINING AND SUPPORTING SHORETEL CONTACT CENTER TRAINING	2,250.00	1,926.95	
ShoreTel	93256	3420 USING AND DESIGNING SHORETEL CONTACT CENTER REPORTS TRAINING	750.00	642.32	
ShoreTel	93257	3510 MAINTAINING AND SUPPORTING THE SHORETEL MOBILITY SOLUTION TRAINING	1,500.00	1,284.63	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93258	3205SP SYSTEM ADMINISTRATOR TRAINING, SELF-PACED ELEARNING	449.00	384.53	
ShoreTel	93259	3505 MOBILITY SYSTEM ADMINISTRATOR (per student)	595.00	509.57	
ShoreTel	93260	3206 IMPLEMENTING THE IP 930D WIRELESS PHONE	125.00	107.05	
ShoreTel	93261	3200U IMPLEMENTING THE UC SOLUTION RELEASE UPDATE	250.00	214.11	
ShoreTel	93262	3200S IMPLEMENTING THE UC SOLUTION COURSE, SELF-STUDY	1,000.00	856.42	
ShoreTel	93263	3210S IMPLEMENTING THE UC SOLUTION COURSE, SELF-STUDY	1,000.00	856.42	
ShoreTel	93264	3400S IMPLEMENTING CONTACT CENTER COURSE, SELF-STUDY	1,000.00	856.42	
ShoreTel	93265	3410S MAINTAINING AND SUPPORTING CONTACT CENTER COURSE, SELF-STUDY	750.00	642.32	
ShoreTel	93266	3420S USING AND DESIGNING CONTACT CENTER REPORTS COURSE, SELF-STUDY	250.00	214.11	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	93267	3500S IMPLEMENTING THE MOBILITY SOLUTION, SELF-STUDY COURSE	750.00	642.32	
ShoreTel	93268	3510S MAINTAINING AND SUPPORTING THE MOBILITY SOLUTION, SELF-STUDY COURSE	500.00	428.21	
ShoreTel	94111	ShoreCare Partner Support 1 Year - No Phone	1.00	0.86	
ShoreTel	94112	ShoreCare Partner Support 1 Year - Full	1.00	0.86	
ShoreTel	94131	ShoreCare Partner Support 3 Years - No Phone	1.00	0.86	
ShoreTel	94132	ShoreCare Partner Support 3 Years - Full	1.00	0.86	
ShoreTel	94151	ShoreCare Partner Support 5 Years - No Phone	1.00	0.86	
ShoreTel	94152	ShoreCare Partner Support 5 Years - Full	1.00	0.86	
ShoreTel	95111	ShoreCare Enterprise Support 1 Year - No Phone	1.00	0.86	
ShoreTel	95112	ShoreCare Enterprise Support 1 Year - Full	1.00	0.86	
ShoreTel	95131	ShoreCare Enterprise Support 3 Years - No Phone	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	95132	ShoreCare Enterprise Support 3 Years - Full	1.00	0.86	
ShoreTel	95151	ShoreCare Enterprise Support 5 Years - No Phone	1.00	0.86	
ShoreTel	95152	ShoreCare Enterprise Support 5 Years - Full	1.00	0.86	
ShoreTel	95211	Enterprise 1 Year - No Phones with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95212	Enterprise 1 Year - Full with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95231	Enterprise 3 Years - No Phones with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95232	Enterprise 3 Years - Full with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95251	Enterprise 5 Years - No Phones with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95252	Enterprise 5 Years - Full with NBD OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95331	Enterprise 3 Years - No Phones with 4HR OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95332	Enterprise 3 Years - Full with 4HR OSSR (Minimum charge \$1800)	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	95351	Enterprise 5 Years - No Phones with 4HR OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	95352	Enterprise 5 Years - Full with 4HR OSSR (Minimum charge \$1800)	1.00	0.86	
ShoreTel	97141	WLAN (802.11) ASSESSMENT FOR SHORETEL MOBILITY - HI-TOUCH	3,500.00	2,997.48	
ShoreTel	97142	WLAN (802.11) ASSESSMENT - EXCESS AREA COVERAGE - HI-TOUCH	1,000.00	856.42	
ShoreTel	97143	WLAN (802.11) ASSESSMENT FOR SHORETEL MOBILITY - SHARED	2,000.00	1,712.85	
ShoreTel	97144	IMPLEMENTATION SERVICE FOR SHORETEL MOBILITY	1.00	0.90	
ShoreTel	97147	SHORECARE SHARED SUPPORT, -ECC, 1YR, NP	1.00	0.86	
ShoreTel	97148	SHORECARE SHARED SUPPORT, -ECC, 3YR, NP	1.00	0.86	
ShoreTel	97149	SHORECARE SHARED SUPPORT, -ECC, 5YR, NP	1.00	0.86	
ShoreTel	97150	SHORECARE SHARED SUPPORT, -MOBILITY, 1YR, NP	1.00	0.86	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	97151	SHORECARE SHARED SUPPORT, -MOBILITY, 3YR, NP	1.00	0.86	
ShoreTel	97152	SHORECARE SHARED SUPPORT, -MOBILITY, 5YR, NP	1.00	0.86	
ShoreTel	97153	SHORECARE SHARED SUPPORT - APPLICATIONS 1YR, NP	1.00	0.86	
ShoreTel	97154	SHORECARE SHARED SUPPORT - APPLICATIONS 3YR, NP	1.00	0.86	
ShoreTel	97155	SHORECARE SHARED SUPPORT - APPLICATIONS 5YR, NP	1.00	0.86	
ShoreTel	97172	Remote SBE 100 system implementation. Up to 5 sites, 1-25 users.	2,250.00	1,926.95	
ShoreTel	97173	Remote SBE 100 system implementation. Up to 5 sites, 26-50 users.	3,600.00	3,083.12	
ShoreTel	97174	Remote SBE 100 system implementation. Up to 5 sites, 51-75 users.	4,200.00	3,596.98	
ShoreTel	97175	Remote SBE 100 system implementation. Up to 5 sites, 76-100 users.	4,800.00	4,110.83	
ShoreTel	97176	3220 ADVANCED SUPPORT FOR THE SHORETEL UC SOLUTION	3,125.00	2,676.32	

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
ShoreTel	97177	3400U ECC IMPLEMENTATION AND SUPPORT CERTIFICATION UPDATE TRAINING	125.00	107.05	
ShoreTel	97178	3500U MOBILITY IMPLEMENTATION AND SUPPORT CERTIFICATION UPDATE TRAINING	125.00	107.05	
Shoretel	72024-1	ShoreTel Ethernet. Includes Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Cu	1,000.00	957.18	365
Shoretel	72024-2	ShoreTel Ethernet. Includes Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Cu	5,000.00	4,785.89	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	72024-3	ShoreTel Ethernet. Includes Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Cu	95,000.00	90,931.99	365
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Shoretel	72025-1	Setup for ShoreTel Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of	10,000.00	9,571.79	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	72025-2	Setup for ShoreTel Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of	20,000.00	19,143.58	365
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Shoretel	72025-3	Setup for ShoreTel Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of	35,000.00	33,501.26	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75203-1	Setup for ShoreTel T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of work	1,000.00	957.18	365
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Shoretel	75203-2	Setup for ShoreTel T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of work	2,000.00	1,914.36	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75203-3	Setup for ShoreTel T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statement of work	2,500.00	2,392.95	365
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Shoretel	75207-1	ShoreTel T1. Includes T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price wi	1,000.00	957.18	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75207-2	ShoreTel T1. Includes T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price w	2,500.00	2,392.95	365
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Shoretel	75207-3	ShoreTel T1. Includes T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price w	4,500.00	4,307.30	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	75208-1	ShoreTel Public MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations.	1,000.00	957.18	365
Shoretel	75208-2	ShoreTel Public MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations.	2,500.00	2,392.95	365
Shoretel	75208-3	ShoreTel Public MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Custom price will be provided via a statement of work (SOW),	4,500.00	4,307.30	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	75209-1	Setup for ShoreTel Private MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statem	100.00	95.72	365
Shoretel	75209-2	Setup for ShoreTel Private MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statem	2,000.00	1,914.36	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	75209-3	Setup for ShoreTel Private MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a statem	2,500.00	2,392.95	365
Shoretel	75210-1	ShoreTel Private MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations	1,000.00	957.18	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75210-2	ShoreTel Private MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations	2,500.00	2,392.95	365
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Shoretel	75210-3	ShoreTel Private MPLS T1. Includes MPLS T1, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations	4,500.00	4,307.30	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75211-1	Setup for ShoreTel Private MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a	10,000.00	9,571.79	365
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Shoretel	75211-2	Setup for ShoreTel Private MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a	20,000.00	19,143.58	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75211-3	Setup for ShoreTel Private MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a	35,000.00	33,501.26	365
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Shoretel	75212-1	ShoreTel Private MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site	1,000.00	957.18	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75212-2	ShoreTel Private MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site	5,000.00	4,785.89	365
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Shoretel	75212-3	ShoreTel Private MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site	9,500.00	9,093.20	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75213-1	ShoreTel Public MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site.	1,000.00	957.18	365
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Shoretel	75213-2	ShoreTel Public MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site.	5,000.00	4,785.89	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
Shoretel	75213-3	ShoreTel Public MPLS Ethernet. Includes MPLS Ethernet, Router, Monitoring and Offnet Backup. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site.	95,000.00	90,931.99	365
Shoretel	75214-1	Setup for ShoreTel Public MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a s	10,000.00	9,571.79	365

MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75214-2	Setup for ShoreTel Public MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a s	20,000.00	19,143.58	365
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Shoretel	75214-3	Setup for ShoreTel Public MPLS Ethernet. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a s	35,000.00	33,501.26	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75215-1	Setup for ShoreTel Public MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a stateme	1,000.00	957.18	365
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Shoretel	75215-2	Setup for ShoreTel Public MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a stateme	2,000.00	1,914.36	365
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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Shoretel	75215-3	Setup for ShoreTel Public MPLS T1. Each system and contract is unique to it's physical location(s), the Recurring Services needed, specific market costs for the Circuits, Resources, Physical Site limitations. Custom price will be provided via a stateme	2,500.00	2,392.95	365
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SparkCognition	SPKG-DA-301-1	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	140.00	134.01	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-301-2	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	125.00	119.65	
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SparkCognition	SPKG-DA-301-3	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	110.00	105.29	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-301-4	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	100.00	95.72	
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SparkCognition	SPKG-DA-302-1	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	460.00	440.30	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-302-2	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	415.00	397.23	
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SparkCognition	SPKG-DA-302-3	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	370.00	354.16	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-302-4	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	335.00	320.65	
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SparkCognition	SPKG-DA-402-1	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	460.00	440.30	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-402-2	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	415.00	397.23	
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SparkCognition	SPKG-DA-402-3	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	370.00	354.16	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DA-402-4	Artificial Intelligence (AI) powered cognitive anti-malware system leveraging an ensemble of machine learning and cognitive computing algorithms to analyze files and provide signature-free security for the Internet of Things (IoT). Unique features includ	335.00	320.65	
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SparkCognition	SPKG-DNLP-101	DeepNLP™ is an Artificial Intelligence tool which creates structure from unstructured data allowing users to find the most relevant answers to search results; analyze patterns, relationships and trends; and automate decision-making and optimaize workf	60,000.00	57,430.73	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DNLP-102	DeepNLP™ is an Artificial Intelligence tool which creates structure from unstructured data allowing users to find the most relevant answers to search results; analyze patterns, relationships and trends; and automate decision-making and optimize workf	80,000.00	76,574.31	
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SparkCognition	SPKG-DNLP-103	DeepNLP™ is an Artificial Intelligence tool which creates structure from unstructured data allowing users to find the most relevant answers to search results; analyze patterns, relationships and trends; and automate decision-making and optimize workf	100,000.00	95,717.88	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DW-101	Darwin™ is an Artificial Intelligence tool capable of automating the model building process and amplifying the potential of any data scientist. With Darwin, data scientists have the ability to iterate through thousands upon thousands of different models a	30,000.00	28,715.37	
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SparkCognition	SPKG-DW-102	Darwin™ is an Artificial Intelligence tool capable of automating the model building process and amplifying the potential of any data scientist. With Darwin, data scientists have the ability to iterate through thousands upon thousands of different models a	120,000.00	114,861.46	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-DW-103	Darwin™ is an Artificial Intelligence tool capable of automating the model building process and amplifying the potential of any data scientist. With Darwin, data scientists have the ability to iterate through thousands upon thousands of different models a	187,000.00	178,992.44	
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SparkCognition	SPKG-SP-101	Artificial Intelligence (AI) powered predictive analytics application which combines and extends the latest techniques in Machine Learning, Genetic Programming and Neural Networks to address the problem of predictive maintenance and predictive safety. Sp	150,000.00	143,576.83	
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MFR	MFR PART NUMBER	PRODUCT DESCRIPTION	MFR'S LIST PRICE (MSRP)	GSA PRICE WITH IFF	WARRANTY
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SparkCognition	SPKG-SP-102	Artificial Intelligence (AI) powered predictive analytics application which combines and extends the latest techniques in Machine Learning, Genetic Programming and Neural Networks to address the problem of predictive maintenance and predictive safety. Sp	120,000.00	114,861.46	
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Authorize Partners

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
Kanguru	ABM Federal Sales, Inc.	7700 Spirit of St. Louis Boulevard, Suite 100	Chesterfield	MO	63005	800-522-9226
Kanguru	Advanced Computer Concepts (ACC)	7927 Jones Branch Drive Suite 600 North	McLean	VA	22102	703-276-7800
Kanguru	Advanced Digital Solutions International, Inc. (ADSII)	4255 Business Center Drive	Fremont	CA	94538	510-490-6667
Kanguru	American Wordata (AW DATA)	13529 Prestige Place	Tampa	FL	33635	800-358-6664
Kanguru	Communications Professionals (CPGP)	2265 Livernois Road, Suite 200	Troy	MI	48083	248-557-0100
Kanguru	En-Net Services LLC Enterprise	712 North East Street	Frederick	MD	21701	301-846-9901
Kanguru	Technology Solutions, Inc.	44288 Fremont Blvd	Fremont	CA	94539	925-353-5009
Kanguru	GovConnection	7503 Standish Place	Rockville	MD	20855	888-213-0259
Kanguru	Panamerica Computer (PCI Tec)	1386 Big Oak Road	Luray	VA	22835	540-635-4402
Kanguru	SAM International Information Technology (Applied Computer)	2901 Moorpark Avenue, Suite 100	San Jose	CA	95128	408-248-8811
Kanguru	Symbolic Technology, Inc.	11365 Grissom Lane	Dallas	TX	75229	800-846-4103
Kanguru	DH Technologies, LLC	161 Fort Evans Road, Suite 250, NE	Leesburg	VA	20176	703-592-6309
Kanguru	Mvation Worldwide, Inc.	70 Glen Street, Sutie 260	Glen Cove	NY	11542	408-688-5060

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
Kanguru	NCS	7669 Limestone Drive	Gainesville	VA	20155	703-743-8500
Kanguru	Sysorex Government Services, Inc.	13880 Dulles Corner Lane, Suite 175	Herndon	VA	20171	703-961-1125
ShoreTel	A&A Telecom (AATG)	2120 West Braker Lane, Suite D	Austin	TX	78758	512-327-3277
ShoreTel	Accent Communication Services, Inc.	585 Sunbury Road	Delaware	OH	43015	740-548-7378
ShoreTel	Access Telcom, Inc. (Access Unified Networks)	2202 East Sprague Avenue	Spokane	WA	99202	509-340-0292
ShoreTel	Advanced Network Systems, Inc	355 West Rio Road, Suite 201	Charlottesville	VA	22901	800-639-6757
ShoreTel	Affiliated	730 Avenue F #210	Plano	TX	75074	972-852-4000
ShoreTel	AlcanTel	6670 Arctic Spur Road	Anchorage	AK	99518	907-786-9100
ShoreTel	All Phase Communications	4209 21st Avenue West, Suite 200	Seattle	WA	98199	206-363-3100
ShoreTel	AllComm	1076 Rig Street	Commerce Township	MI	48390	248-264-4680
ShoreTel	All-Mode Communications, Inc.	1725 Dryden Road	Freeville	NY	13068	607-347-4164
ShoreTel	Asyncrob Corporation	3057 Nutley Street, Suite 522	Fairfax	VA	22031	703-591-6455
ShoreTel	BKO Inc. (Technolink of the Rockies)	359 Inveness Drive S. #B	Englewood	CO	80112	720-895-4756
ShoreTel	Black Box Network Services (Nu-Vision) - NY	6000 New Horizons Blvd	Amityville	NY	11701	800-316-7107
ShoreTel	Business Communication Specialists (BCS)	162 Main Street	Wadsworth	OH	44281	330-335-7276

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
ShoreTel	Camera Corner (Camera Corner Connecting Point) (CCCP)	529 N. Monroe Avenue	Green Bay	WI	54301	920-435-5353
ShoreTel	CenturyLink (Qwest Government Services, Inc, Lumen)	2355 Dulles Corner Blvd, Suite 300	Herndon	VA	20171	800-871-9244
ShoreTel	Clear Choice Telephone, Inc.	1165 Hembree Road, Suite 110	Roswell	GA	30076	770-255-3333
ShoreTel	CMS Communications, Inc.	722 Goddard Avenue	Chesterfield	MO	63005	1-800-755-9169
ShoreTel	CNP Technologies, LLC	806 Tyvola Road, Suite 120	Charlotte	NC	28217	704-927-6600
ShoreTel	Commtech (Reynolds)	3240 S. I-10 Service Road Suite 300	Metairie	LA	70001	504-200-1300
ShoreTel	Communication Planning Corporation	4949 Sunbeam Road, Suite 16	Jacksonville	FL	32257	904-645-9077
ShoreTel	Connekted, Inc. Converged Technology Professionals, Inc. (CT Pro) (VOIPSWAMI)	404 Main Street	East Greenwich	RI	02818	401-886-5111
ShoreTel	Copper State (BlackPoint IT Services)	190 Liberty Road, Suite 3	Crystal Lake	IL	60014	815-477-1200
ShoreTel	CRI Communications Resources, Inc.	2820 North 36th Avenue	Phoenix	AZ	85009	602-272-2800
ShoreTel	Datacomm Networks Incorporated	6026 Shallowford Road	Chattanooga	TN	37422	423-899-9350
ShoreTel	Eastern Data Comm, Inc.	6801 North 54th Street	Tampa	FL	33610	800-544-4627
ShoreTel	Evolve Technologies,	44 Commerce Way	Hackensack	NJ	07601	201-457-3311
ShoreTel		250 Arapahoe, Suite	Boulder	CO	80302	800-923-3525

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
	LLC	102				
ShoreTel	Fedscale, Inc.	1 N. Broad Street, Suite B	Luray	VA	22835	866-435-1204
ShoreTel	Harris Technology Services, Inc.	1603 Golf Course Road, SE Suite B	Rio Rancho	NM	87124	505-892-7364
ShoreTel	Hi Country Wire & Telephone	11645 West 62nd Place	Arvada	CO	80004	303-467-5500
ShoreTel	IDeACOM Networks (Meehan Corporation)	220 Great Circle Road, Suite 110	Nashville	TN	37228	615-256-3838
ShoreTel	Inflow Communications, Inc.	6234 North Greeley Avenue	Portland	OR	97217	844-446-3569
ShoreTel	Intelesys One, Inc.	3155-B East Sedona Ct	Ontario	CA	91764	866-295-6600
ShoreTel	IntelligIS	3120 Medlock Bridge Road, Suite A1	Norcross	GA	30071	770-478-6777 x 220
ShoreTel	IPC Technologies, Inc.	7200 Glen Forest Drive, Suite 100	Richmond	VA	23226	877-947-2835
ShoreTel	Ipro Media, Inc.	6652 Pinecrest Drive, Suite 400	Plano	TX	75024	866-687-9669
ShoreTel	KTS Network Solutions	11132 Winners Circle, Suite 103	Los Alamitos	CA	90720	562-236-4000
ShoreTel	Lanair Group, LLC	330 N. Brand Blvd, Suite 600	Glendale	CA	91203	323-512-7363
ShoreTel	LANTelligence, Inc. Matrix	629 2nd Street	Encinitas	CA	92024	760-918-0150
ShoreTel	Communications Corp. (Matrix Networks)	4243 SE International Way, Suite C	Portland	OR	97222	503-654-3000
ShoreTel	Nortec Communications	7531 Leesburg Pike, Suite 300	Falls Church	VA	22043	703-448-0660
ShoreTel	OCX Network Consultants, LLC	11211 East Arapahoe Road	Centennial	CO	80112	800-281-8394
ShoreTel	Optimum	14180 East Evans	Aurora	CO	80014	720-248-3560

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
ShoreTel	Networking Pacific Data Systems (PDS)	Avenue 121 Robat Street, Suite 101	Maite	GU	96910	671-300-0200
ShoreTel	Packet Fusion, Inc.	4637 Chabot Drive, Suite 350	Pleasanton	CA	94588	866-972-2538
ShoreTel	Parallel Technologies, Inc.	4868 Blazer Parkway	Dublin	OH	43017	614-798-9700
ShoreTel	PCM Networking	3516 North Lockwood Ridge Road	Sarasota	FL	34234	941-351-8279
ShoreTel	Peak Uptime	823 South Detroit Street, Suite 200	Tulsa	OK	74120	918-585-8488
ShoreTel	Plan B Networks, Inc.	11395 James Watt, Suite A-6	El Paso	TX	79936	877-557-5262
ShoreTel	Sonoran Integrations	45112 N. 20th Street	Phoenix	AZ	85087	480-948-3040
ShoreTel	Starnet Data Design, Inc. (Issquared)	2659 Townsgate Road, Suite 227	Westlake Village	CA	91361	805-371-0585
ShoreTel	Sterling Communications, Inc.	14945 SW Sequoia Parkway #110	Portland	OR	97224	503-968-8908
ShoreTel	Stratus Dynamics, Ltd	6776 Red Cardinal Loop	Colorado Springs	CO	80908	970-690-1172
ShoreTel	Structured Communication Systems, Inc.	12901 SE 97th Avenue, Suite 400	Clackamas	OR	97015	503-513-9979
ShoreTel	Synergetics DCS, Inc.	501 Hwy 12 West Suite 100 PO Box 80264	Starkville	MS	39759	877-825-6602
ShoreTel	TEC Integration, Inc.	50 W. Louisiana Avenue	Denver	CO	80223	303-268-6600
ShoreTel	Telarus, Inc.	45 West Segoe Lily Drive, Suite 220	Sandy	UT	84070	801-523-2100
ShoreTel	TelephoNet Corp	9411 Philadelphia Road	Baltimore	MD	21237	410-427-9000
ShoreTel	Teleswitch	1400 NW 107th	Miami	FL	33172	305-593-9292

Teaming MFG	Account	Address	City	State	Zip	CO Main Phone
ShoreTel	Tri-Tec Communications	Avenue, Suite 307 25130 74th Avenue South	Kent	WA	98032	253-852-7777
ShoreTel	TSI Technology Solutions, Inc.	700 Fountain Lakes BLVD	St. Charles	MO	63301	636-949-8889
ShoreTel	TTX Teletronics	22550 Ascoa Court	Strongsville	OH	44149	844-886-2836
ShoreTel	Unified Technologies, LLC	11500 Blankenbaker Access Drive	Louisville	KY	40299	502-459-9141
ShoreTel	Unitel, Inc.	430 Turnpike Street 1414 SW Martin	South Easton	MA	02375	800-986-4835
ShoreTel	Verteks Consulting	Luther King Jr. Avenue	Ocala	FL	34471	352-401-0909
ShoreTel -	Gaynor Telesystems, Inc.	9650 Tanqueray Ct.	Redding	CA	96003	877-429-6671
ShoreTel	Camnet, Inc.	3201 4th Street NW	Albuquerque	NM	87107	505-761-4500
ShoreTel	Cirrus Cloud Connect	11814 Apache Avenue, NE	Albuquerque	NM	87112	720-662-8283
ShoreTel	High Point Networks	728 E. Beaton Drive, Suite 200	West Fargo	ND	58078	701-282-6459
ShoreTel	Millennium Communicaitons Corp	6201 Hanover Road, NW	Albuquerque	NM	87121	505-830-3200
ShoreTel	Real Time Networks, Inc.	240 CR 309A, W-3	Durango	CO	81303	970-385-9600
ShoreTel	Black Box Network Services - WA	55 E. Lincoln Rd., Suite 101	Spokane	WA	99208	877-877-2269
Shortel	Layer 3 Communications, LLC	1450 Oakbrook Drive, Suite 900	Norcross	GA	30093-6239	770-225-5300