GENERAL SERVICES ADMINISTRATION
Federal Acquisition Service
Authorized Federal Supply Schedule FSS Price List

Online access to contract ordering information, terms and conditions, pricing, and the option to create an electronic delivery order are available through GSA Advantage!®. The website for GSA Advantage!® is: https://www.GSAAdvantage.gov.

Schedule Title:	**Multiple Award Schedule**
FSC Group:	Information Technology F04. IT Software Subcategory F06. IT Training Subcategory
FSC Classes:	U012
Contract number:	GS-35F-0104U
Contract period:	November 26, 2022 – November 25, 2027

Price list current as of Modification #PA-0048 effective February 11, 2025

Contractor:	LiveProcess 211 Perimeter Center Parkway, NE, Ste. 700 Atlanta, GA 30346
Phone Number:	(866) 200-0165
Fax Number:	470-279-6025
Website:	www.liveprocess.com
Contract Administrator:	Bryan Kaplan Bryan.kaplan@juvare.com
Business size:	Other Than Small Business

For more information on ordering go to the following website: https://www.gsa.gov/schedules

CUSTOMER INFORMATION

1a. Table of awarded special item numbers:

SINs	SIN Title
511210	Software Licenses
611420	Information Technology Training
OLM	Order-Level Materials (OLM's)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: LiveProcess Clinic Subscription - Support - $180.00 per year.

1c. Hourly Rates: Not applicable.

2. Maximum Order:

SINs	Maximum Order
511210	$500,000
611420	$250,000
OLM	$250,000

3. Minimum Order: $100.

4. Geographic Coverage (delivery area) : Worldwide.

5. Point(s) of Production: Same as Company Address.

6. Discount from list prices or statement of net price: Government Net Prices (discounts already deducted).

7. Quantity discounts: Additional 1% discount off of GSA contract line items for any GSA SIN combination on a single purchase order or task order of $200,000 or more.

8. Prompt payment terms: 1% 15, Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign Items: None

10a. Time of delivery:

SIN 511210 – 30 Days ARO
SIN 611420 - As negotiated between LiveProcess and Ordering Activity

10b. Expedited Delivery: As negotiated between LiveProcess and Ordering Activity.

10c. Overnight and 2-day delivery: As negotiated between LiveProcess and Ordering Activity.

10d. Urgent Requirements: As negotiated between LiveProcess and Ordering Activity.

11. F.O.B. point(s): Destination.

12a. Ordering Address(es): Same as Company Address.

12b. Ordering Procedures: See Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address(es): Same as Company Address.

14. Warranty Provision: Standard Commercial Warranty Terms & Conditions.

15. Export packing charges, if applicable: Not Applicable.

16. Terms and conditions of rental, maintenance, and repair (if applicable): Not Applicable.

17. Terms and conditions of installation (if applicable): Not Applicable.

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): Not Applicable.

18b. Terms and conditions for any other services (if applicable): Not Applicable.

19. List of service and distribution points (if applicable): Not Applicable.

20. List of participating dealers (if applicable): Not Applicable.

21. Preventive maintenance (if applicable): Not Applicable.

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not Applicable.

22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at: https://www.Section508.gov/: Not Applicable.

23. Unique Entity Identifier (UEI) Number: WGJ9B284FPW3.

24. Notification regarding registration in System for Award Management (SAM) database: Registered.

PRICING SECTION

LiveProcess provides its clients with access to the hosted LiveProcess Platform, the online "platform" for all LiveProcess functions.

The LiveProcess Platform is designed for continuous operation and is monitored 24 hours a day/ seven days a week for availability. The LiveProcess Platform includes nightly server backups and the latest SSL encryption for client data security over a high-speed connection to the internet.

Standard LiveProcess Platform Setup & Training:

LiveProcess Platform setup services include:

- Three (3) User IDs (logins) per facility
- Four (4) hours of onsite training during initial implementation.
- Full platform online training provided once weekly (WebEx and phone)
- Module-specific online training provided up to four (4) hours monthly (WebEx and phone)

Additional software product information and pricing is available at https://www.GSAAdvantage.gov.

TRAINING SERVICES

When introducing the LiveProcess Platform to a new Facility, certified LiveProcess trainers introduce the full platform and all functionality via both onsite training and online training, all part of the LiveProcess Standard Training Services. Standard Training Services are included as part of subscription agreement. Additional training can be provided for a fee.

TRAINING				
611420	OL-UM- 101	User Management	Participants receive training on effective User Management within the LiveProcess platform	$0.00
611420	OL-HVA- 101	Hazard Vulnerability Analysis	Participants receive training on completing a Hazard Vulnerability Analysis within the LiveProcess platform	$0.00
611420	OL-ICS- 101	Incident Command System	Participants receive training on effectively implementing an Incident Command System within the LiveProcess platform	$0.00
611420	OL-FI-101	Facility Information	Participants receive training on managing their facility's information within the LiveProcess platform	$0.00
611420	OL-PM-101	Policy Management	Participants receive training on all aspects of document management within the LiveProcess platform	$0.00
611420	OL-EL-101	Event Log	Participants receive training on initiating, and participating in, Event Logs within the LiveProcess platform	$0.00
611420	OL-QM- 101	Quiz Management	Participants receive training on the creation, assignment and tracking of Quizzes within the LiveProcess platform	$0.00
611420	OL-BD-101	Bed Data	Participants receive training on managing their facility's Bed Data within the LiveProcess platform	$0.00
611420	OL-PRM- 101	Permissions	Participants receive training on defining sharing Permissions for all areas within the LiveProcess platform	$0.00
611420	FP-900	Full Platform Training	Participants are trained on the basic aspects of all primary components of the LiveProcess platform. These areas include: User Management; Hazard Vulnerability Analysis; Incident Command System; Facility Information; Policy Management; Event Log; Quiz Management; Bed Data; Permissions. Pricing Per Day	$900.00
611420	ADV-UM	Advanced User Management	Defining / Implementing Custom Profiles. Pricing Per Day	$900.00
611420	ADV-ICS	Advanced Incident Command System	Customizing Your ICS Implementation. Pricing Per Day.	$900.00

611420	ADV-EL	Advanced Event Log	Effectively Managing Multi-Facility Response. Pricing Per Day	$900.00
611420	ADV-HVA	Advanced Hazard Vulnerability Analysis	Defining and Implementing Your HVA. Pricing Per Day	$900.00
611420	ADV-PM	Advanced Policy Management	Advanced Document Management. Pricing Per Day	$900.00
		Advanced Courses no charge online.		