



**AUTHORIZED FEDERAL ACQUISITION SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES**

Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts  
Special Item No. 132-33 Perpetual Software Licenses  
Special Item No. 132-34 Maintenance of Software  
Special Item No. 132-50 Training Courses

Note: Contractor has been awarded all Special Item Numbers under the cooperative purchasing and Disaster Recovery Programs

***Verint Technology Inc.***

330 South Service Road

Melville, NY 11747

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Internet Address: [www.verint.com](http://www.verint.com)

**Contract Number: GS-35F-0117S**

**Period Covered by Contract: December 15, 2005 through December 14, 2015**

General Services Administration  
Federal Supply Service

Pricelist current through Modification #PO-0057 dated April 14, 2015

Products and ordering information in this Authorized FAS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.gsa.gov/fas>



**SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)**

- Repair Service
- Repair Parts/Spare Parts

**SIN 132-33 - PERPETUAL SOFTWARE LICENSES**

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

Microcomputers

Application Software  
Communications Software

**NOTE:** Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**SIN 132-34 - MAINTENANCE OF SOFTWARE**

**SIN 132-50 - TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (FPDS Code U012)**



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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

***SPECIAL NOTICE TO AGENCIES: Small Business Participation***

*SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.*

*For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.*

*This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.*

*For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.*

**1. GEOGRAPHIC SCOPE OF CONTRACT**

*Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.*

*Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.*

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION**

Verint Technology Inc.  
330 South Service Road  
Melville, NY 11747

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: (703) 818-2130

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279**

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 100549828

Block 30: Type of Contractor - C. Large Business

Block 31: Woman-Owned Small Business - NO

Block 36: Contractor's Taxpayer Identification Number (TIN): 541924753

**4a.** CAGE Code: 3ZDW4

**4b.** Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-12	As Negotiated
132-33	30 to 90 Days
132-34	As Negotiated
132-50	As Negotiated

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. DISCOUNTS: PRICES SHOWN ARE NET PRICES; BASIC DISCOUNTS HAVE BEEN DEDUCTED**

- a. Prompt Payment: 0% - Net 30 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: None

**8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING**

Not applicable

**10. SMALL REQUIREMENTS**

The minimum dollar value of orders to be issued is \$100.00.

**11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts  
Special Item Number 132-33 - Perpetual Software Licenses  
Special Item Number 132-34 – Maintenance of Software
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:  
Special Item Number 132-50 - Training Courses

**12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS**

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges. (NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract).
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Regardless of whether any remedy set forth herein fails of its essential purpose, in no event will Contractor be liable to the Ordering Activity for indirect, incidental, consequential, special, punitive or other similar damages (including any damages for loss of information or business interruption) arising out of the products or Ordering Activity's use of or inability to use them, even if Contractor, or authorized Contractor representative is aware, or should have been aware, of the possibility of such damages. In no event will Contractor be liable to Ordering Activity for any

reason for any amount in excess of the price paid by Ordering Activity for the product in question. This limitation of liability shall apply whether any claim for such arises in contract, warranty, tort, negligence or otherwise.

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

**16. GSA Advantage!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

**20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

**22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

**23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: Not Applicable

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:  
“This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.”

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT (SPECIAL ITEM NUMBER 132-12)**

**1. SERVICE AREAS**

- a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 50 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:  
Verint Technology Inc.  
14900 Conference Center Drive, Suite 100  
Chantilly, VA 20151

**2. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS**

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

**3. LOSS OR DAMAGE**

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

**4. SCOPE**

- a. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

**5. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

- a. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

**6. RESPONSIBILITIES OF THE CONTRACTOR**

For equipment not covered by warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within a reasonable time after notification.

**7. REPAIR SERVICE RATE PROVISIONS**

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.
- c. **TRAVEL OR TRANSPORTATION**
  - (1) **AT THE CONTRACTOR'S SHOP**
    - (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
    - (b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.
  - (2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**  
When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.
  - (3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**
    - (a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of \$.550 per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
    - (b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.
- d. **LABOR RATES**
  - (1) **REGULAR HOURS**  
The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 9:00 a.m. to 6:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

**REPAIR SERVICE RATES**

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**
CONTRACTOR'S SHOP	\$150.00	\$150.00
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	\$300.00	\$150.00
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	\$1,200.00/Day	\$1,200.00/Day

\*MINIMUM CHARGES INCLUDE 1 FULL HOUR ON THE JOB.

\*\*FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

**8. REPAIR PARTS/SPARE PARTS RATE PROVISIONS**

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's then current commercial pricelist at a discount of 0% from such listed prices.

**9. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS**

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 90 Days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of 90 Days.

**10. INVOICES AND PAYMENTS**

- a. Repair Service and Repair Parts/Spare Parts invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**TERMS AND CONDITIONS APPLICABLE TO  
PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND  
MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE  
COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

**3. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 866-279-2484 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9:00am to 6:00 pm EST.

**4. SOFTWARE MAINTENANCE**

- a. Software maintenance service shall include the following:  
  
Technical support assistance, software product updates and software product upgrades
- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**5. PERIODS OF MAINTENANCE (132-34)**

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

**6. UTILIZATION LIMITATIONS - (132-33, AND 132-34)**

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
  - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
  - (3) Except as is provided in paragraph 6.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
  - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

**7. SOFTWARE CONVERSIONS**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

**8. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

**9. RIGHT-TO-COPY PRICING**

Contractor does not offer Right-To-Copy licensing.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE  
(SPECIAL ITEM NUMBER 132-50)**

**1. SCOPE**

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

**3. TIME OF DELIVERY**

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

**4. CANCELLATION AND RESCHEDULING**

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

**5. FOLLOW-UP SUPPORT**

The Contractor agrees to provide each student with unlimited telephone support for a period of six (6) months from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

**6. PRICE FOR TRAINING**

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

**7. INVOICES AND PAYMENT**

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

**8. FORMAT AND CONTENT OF TRAINING**

- a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.
- b. **\*\*If applicable\*\*** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- d. The Contractor shall provide the following information for each training course offered:
  - (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
  - (2) The length of the course;
  - (3) Mandatory and desirable prerequisites for student enrollment;
  - (4) The minimum and maximum number of students per class;
  - (5) The locations where the course is offered;
  - (6) Class schedules; and
  - (7) Price (per student, per class (if applicable)).
- e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

**PREAMBLE**

Verint Technology Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

**[Etan Gross](#)**

**[Phone: 443-535-4396](tel:443-535-4396)**

**[E-mail address: Etan.gross@verint.com](mailto:Etan.gross@verint.com)**

**THE FOLLOWING IS A SUGGESTED  
BLANKET PURCHASE AGREEMENT (BPA) FORMAT**

**BEST VALUE  
BLANKET PURCHASE AGREEMENT  
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (Ordering Activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

\_\_\_\_\_  
Ordering Activity

\_\_\_\_\_  
Date

\_\_\_\_\_  
Contractor

\_\_\_\_\_  
Date

**(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**VERINT TECHNOLOGY INC.'S**

**PARTICIPATING GSA SCHEDULE CONTRACT DEALER**

Verint Video Solutions Inc.  
12110 North Pecos Street  
SUITE 300  
Denver, CO 80234  
Phone: 303-450-5900  
Fax: 303-450-5952  
Point of Contact: Order Management  
E-Mail: [ordermanagement@verint.com](mailto:ordermanagement@verint.com)

Jeremy Howard  
SDI (System Development Integration, LLC)  
33 West Monroe St., Suite 400  
Chicago, IL 60603  
Phone: 214.960.9478 Direct  
Fax: 312.580.7600  
Point of Contact: [jhoward@sdienterprises.com](mailto:jhoward@sdienterprises.com)  
E-Mail: [www.sdienterprises.com](http://www.sdienterprises.com)

Angie Wong  
President  
OJO Technology, Inc.  
103 Hammond Avenue  
Freemont, California 94539  
Tel: (510) 249-9540  
FAX: (501) 910-3472  
Email: [awong@ojotech.com](mailto:awong@ojotech.com)

***VERINT TECHNOLOGY INC.'S***

***AUTHORIZED GSA SCHEDULE CONTRACT PRICING***

**Communication Analytics Solution Bundles**

- NOTES: 1. Title III laws referenced below refer to Title III of the Omnibus Crime Control and Safe Streets Act of 1968, as amended by the Electronic Communications Privacy Act of 1986
2. Any required travel is priced separately using actual costs.

SIN	Part Number	Item Description	GSA Price
132-34	EVR-LIC-DMP	License to enable DMP Alarm Panel Integration.	\$90.68
132-34	EVR-LIC-PACOM	License to enable Pacom Controllers Integration.	\$90.68
132-34	EVR-ONLINE-TRAIN	Online Self-Paced Module based EdgeVR Certification Training presented through the Verint Learning Management System (per person)	\$478.59
132-34	NEX-6.3-1RV-S	Nextiva VMS 6.3, One (1) Review/Smart Client License	\$249.37
132-33	NEX-6.3-1SDK-S	Nextiva VMS 6.3, One (1) SDK Connection Client License	\$249.37
132-33	NEX-6.3-CSDK	Nextiva VMS 6.3 Client SDK Development Kit, Includes: CD + Nextiva Client SDK Programmer Guide. Nextiva Client SDK Reference Guide. 10 hours of remote telephone support. (Use of this part number in any order is subject to approval)	\$9,068.01
132-50	NEX-6.3-IM-ST	Nextiva VMS 6.3, Investigation Management Software Server License	\$5,440.81
132-50	NEX-6.3-IS-ST	Nextiva VMS 6.3, Virtual Matrix Software Server License	\$1,994.96
132-33	NEX-6.3-LPRC-S	NEX-6.3-LPRC-S One (1) LPR Camera License	\$362.72
132-33	NEX-6.3-MGW-TRSCOD-1STR	Nextiva VMS 6.3, Media Gateway Software Server License Video Transcoding service license for 1 stream from a site. For low bandwidth video stream to a WebReview and/or Review Client.	\$181.36
132-33	NEX-6.3-MGW-TRSCOD-ADV	Nextiva VMS 6.3, Media Gateway Software Server License for unlimited video streams transcoding for up to 25 sites. Media Gateway is required for low bandwidth video stream to a WebReview, Review Client and Multisite service.	\$5,894.21
132-33	NEX-6.3-MGW-TRSCOD-BASE	Nextiva VMS 6.3, Media Gateway Software Server License for unlimited video streams transcoding from 1 to 5 sites. Media Gateway is required for low bandwidth video stream to a WebReview, Review Client and Multisite service.	\$3,173.80
132-33	NEX-6.3-MGW-TRSCOD-MAX	Nextiva VMS 6.3, Media Gateway Software Server License for unlimited video streams transcoding for 150 sites and more. Media Gateway is required for low bandwidth video stream to a WebReview, Review Client and Multisite service.	\$22,670.03
132-33	NEX-6.3-MGW-TRSCOD-XTRA	Nextiva VMS 6.3, Media Gateway Software Server License for unlimited video streams transcoding for up to 150 sites. Media Gateway is required for low bandwidth video stream to a WebReview, Review Client and Multisite service.	\$13,602.02
132-33	NEX-6.3-MSS-ADD-WKS	Nextiva VMS 6.3, One additional Global User Workstation Software Client License for access to unlimited number of cameras, located on multiple Master Recorder and/or Master Server sites in a multisite configuration, part of the same Multisite Service Directory.	\$181.36
132-33	NEX-6.3-MSS-BASIC	Nextiva VMS 6.3, Multisite Directory Software Server License, designed specifically to link multiple Master Recorder and/or Master Server sites together in a multisite configuration (1 per directory), for access to unlimited number of cameras, includes up to 5 Global User Workstations support.	\$1,813.60
132-33	NEX-6.3-WEB-C	Nextiva VMS 6.3, One (1) Web Review Client License	\$249.37
132-33	NEX-6.4-10NMLS	Nextiva VMS 6.4	\$0.01
132-33	NEX-6.4-1CAM-ADV	Nextiva VMS 6.4	\$136.02

132-33	NEX-6.4-1CAM-BASE	Nextiva VMS 6.4	\$136.02
132-33	NEX-6.4-1CAM-ENT	Nextiva VMS 6.4	\$181.36
132-33	NEX-6.4-1DUAL-ENT	Nextiva VMS 6.4	\$136.02
132-33	NEX-6.4-1FOC-ENT	Nextiva VMS 6.4	\$45.34
132-33	NEX-6.4-1HDR-S	Nextiva VMS 6.4	\$906.80
132-33	NEX-6.4-1RV-S	Nextiva VMS 6.4	\$249.37
132-33	NEX-6.4-1SDK-S	Nextiva VMS 6.4	\$249.37
132-33	NEX-6.4-ADV	Nextiva VMS 6.4 ADVANCED Package.	\$1,269.52
132-33	NEX-6.4-BASE	Nextiva VMS 6.4 BASE Package. I	\$725.44
132-33	NEX-6.4-ENT	Nextiva VMS 6.4 ENTERPRISE Package.	\$5,440.81
132-33	NEX-6.4-ESM-ENT	Nextiva VMS 6.4	\$13,602.02
132-33	NEX-6.4-FR-S	Camera License	\$362.72
132-33	NEX-6.4-IM-ST	Nextiva VMS 6.4	\$5,440.81
132-33	NEX-6.4-IS-ST	Nextiva VMS 6.4	\$1,994.96
132-33	NEX-6.4-LPRC-S	Camera License	\$362.72
132-33	NEX-6.4-MGW-TRSCOD-1STR	Nextiva VMS 6.4, Media Gateway Software Server License	\$181.36
132-33	NEX-6.4-MGW-TRSCOD-ADV	Nextiva VMS 6.4, Media Gateway Software Server License	\$5,894.21
132-33	NEX-6.4-MGW-TRSCOD-BASE	Nextiva VMS 6.4, Media Gateway Software Server License	\$3,173.80
132-33	NEX-6.4-MGW-TRSCOD-MAX	Nextiva VMS 6.4, Media Gateway Software Server License	\$22,670.03
132-33	NEX-6.4-MGW-TRSCOD-XTRA	Nextiva VMS 6.4, Media Gateway Software Server License	\$13,602.02
132-33	NEX-6.4-MSS-ADD-WKS	Nextiva VMS 6.4	\$181.36
132-33	NEX-6.4-MSS-BASIC	Nextiva VMS 6.4	\$1,813.60
132-33	NEX-6.4-SLK-MODIF	Nextiva VMS 6.4 Modification Key	\$0.01
132-33	NEX-6.4-UP2ADV	Nextiva VMS 6.4, upgrade	\$544.08
132-33	NEX-6.4-UP2ENT	Nextiva VMS 6.4,	\$4,534.01
132-33	NEX-6.4-WEB-C	Nextiva VMS 6.4	\$249.37
132-33	NEX-ADMIN-TRAIN	Online self-paced Nextiva VMS Administrator training course presented through the Verint Learning Mgmt System (per person).	\$234.26
132-33	NEX-DELTA-TRAIN	Version of Nextiva ICS intended for previously certified instructors to showcase the differences from the previous version to the current version (per person)	\$468.51

132-33	NEX-MAN-GOLD	First year of Gold Software Maintenance – Includes Remote Technical Support Assistance on business days 9 AM - 5 PM local time (US, UK, China), Online Resources, Software Error Corrections, and Updates. (No minimums apply). First year of Gold Software Maintenance is mandatory. Please read the Nextiva Service and Support Plan for details.	10% of software price
132-33	NEX-MAN-PLAT	First year of Platinum Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (9 AM - 6h30 PM CST on business days for APAC customers), Online Resources, Software Error Corrections, and Updates. Please read the Nextiva Service and Support Plan for details. A yearly minimum of \$35,000 US is required, or 15% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval . This part is not available for EMEA customers.	15% of software price
132-33	NEX-MAN-PLATPlus	Americas only: First year of Platinum Plus Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (plus off hour response), Online Resources, Software Error Corrections, and Updates. Please read the Nextiva Service and Support Plan for details. A yearly minimum of \$50,000 US is required, or 18% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval.	18% of software price
132-33	NEX-MAN-PWGOLD	Additional one (1) year of Gold Software Maintenance – Includes Remote Technical Support Assistance on business days 9 AM - 5 PM local time (US, UK, China), Online Resources, Software Error Corrections, and Updates. (No minimums apply). Please read the Nextiva Service and Support Plan for details. When using this part number to renew more than one year at a time, approval is required.	14% of software price
132-33	NEX-MAN-PWPLAT	Additional one (1) year of Platinum Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (9 AM - 6h30 PM CST on business days for APAC customers), Online Resources, Software Error Corrections, and Updates. Please read the Nextiva Service and Support Plan for details. A yearly minimum of \$35,000 US is required, or 19% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval. This part is not available for EMEA customers.	19% of software price
132-33	NEX-MAN-PWPLATPlus	Americas only: Additional one (1) year of Platinum Plus Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (plus off hour response), Online Resources, Software Error Corrections, and Updates. Please read the Nextiva Service and Support Plan for details. A yearly minimum of \$50,000 US is required, or 22% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval.	22% of software price
132-33	NEX-ONLINE-TRAIN	Online Self-Paced Module Based Nextiva ICS course presented through the Verint Learning Mgmt System (per person).	\$1,435.77
132-33	NEX-SFO-MXDR	Marathon Extend Disaster Recovery Software. This includes Extend software and first year of everRun premier service. This part is NOT available for Nextiva VMS 6.2.	\$7,254.41

132-50	NEX-VM-MSFL	Additional NetHASP key for Master Server redundancy solutions. The first key is provided with the Nextiva Master Server License Kit; this additional key is for the second host machine with the redundant Master Server. Note that this entitles the use of a second copy of the Master Server software, but does not include the redundancy software (e.g. VMware or Marathon)	\$1,088.16
132-50	OPC	Op-Center NVR Management Software. The standard licence is supporting up to 50 NVR connections. Use parts below for additional NVR connections. Designed to run as a service on an single server with remote client access. Op-Center provides the following functionality as standard : Dashboard status view of all DVR/NVRs, DVR/NVR status retrieval, DVR/NVR audit retrieval, DVR/NVR task scheduling, DVR/NVR time synchronization, DVR/NVR firmware update, DVR/NVR password management, User Permissions management and AD integration, event management, real-time alerts management, video query, camera verification, reporting and more.	\$4,534.01
132-50	OPC-ADD-100	Upgrade existing Op-Center license to support 100 additional NVRs in the system.	\$9,068.01
132-50	OPC-ADD-25	Upgrade existing Op-Center license to support 25 additional NVRs in the system.	\$2,267.00
132-50	OPC-LIC-MS	Op-Center multiple servers license. This license is required to run Op-Center as a service on multiple servers with remote client access. It can provide redundancy and/or better load balancing for large NVR footprint.	\$9,068.01
132-50	SA5-E1000	One Channel Nextiva Surveillance Analytics license for S1808/16 encoders. SA Version 5. The E1000 license includes Video trip wires, Area Protection and Camera Tampering.	\$1,360.20
132-33	VIS-INST-PS	Verint Installation Services – Verint professional services for installation and verification of installation. (T&E is not included and MUST be on the quote) NOTE: A minimum 3 week advance notice is required. Price is per hour	\$1,435.77
132-33	VIS-ONSIT-PS	Verint On-Site Technical Support – Verint professional services for Field Application Engineer dispatches. (T&E is not included and MUST be on the quote). NOTE: A minimum 3 week advance notice is required. Price is per hour	\$1,435.77
132-34	NEX-MAN-GOLD	First year of Indirect Gold Software Maintenance – Includes Remote Technical Support Assistance on business days 9 AM - 5 PM local time (US, UK, China), Online Resources, Software Error Corrections, and Updates. (No minimums apply). First year of Gold Software Maintenance is mandatory. Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . First Indirect Gold Maintenance. <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	10% of software price

132-34	NEX-MAN-PWGOLD	Additional one (1) year of Indirect Gold Software Maintenance – Includes Remote Technical Support Assistance on business days 9 AM - 5 PM local time (US, UK, China), Online Resources, Software Error Corrections, and Updates. (No minimums apply). Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . When using this part number to renew more than one year at a time, approval is required. Add Indirect Gold Maintenance. <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	14% of software price
132-34	NEX-MAN-PLAT	First year of Indirect Platinum Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (9 AM - 6h30 PM CST on business days for APAC customers), Online Resources, Software Error Corrections, and Updates. Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . A yearly minimum of \$35,000 US is required, or 15% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval . This part is not available for EMEA customers. First Indirect Plat Maintenance. <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	15% of software price
132-34	NEX-MAN-PLATPlus	Americas only: First year of Indirect Platinum Plus Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (plus off hour response), Online Resources, Software Error Corrections, and Updates. Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . A yearly minimum of \$50,000 US is required, or 18% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval. First Indirect Plat Plus Maint <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	18% of software price
132-34	NEX-MAN-PWPLAT	Additional one (1) year of Indirect Platinum Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (9 AM - 6h30 PM CST on business days for APAC customers), Online Resources, Software Error Corrections, and Updates. Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . A yearly minimum of \$35,000 US is required, or 19% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval. This part is not available for EMEA customers. Add yr Indirect Plat Maintenance. <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	19% of software price

132-34	NEX-MAN-PWPLATPlus	Americas only: Additional one (1) year of Indirect Platinum Plus Software Maintenance – Includes 7 days, 8 AM - 8 PM EST Technical Support Assistance (plus off hour response), Online Resources, Software Error Corrections, and Updates. Support sold and provided by Verint to Integrator. For support plan details refer to <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a> . A yearly minimum of \$50,000 US is required, or 22% of the SW license price, whichever is greater. Coverage provided for Nextiva Software which support is purchased and a valid service and support plan exists. Use of this part number in any order is subject to approval. Add yr Indirect Plat Plus Maint <a href="http://www.Verint.com/misc/VISsupport-Americas.pdf">www.Verint.com/misc/VISsupport-Americas.pdf</a>	22% of software price
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