

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SCHEDULE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The internet address for GSA Advantage!® is: <http://gsaadvantage.gov>.

**SCHEDULE TITLE: Multiple Award Schedule Price List
(Previously Called: Federal Supply Information Technology Schedule 70)**

SIN 33411 – PURCHASING OF NEW ELECTRONIC EQUIPMENT

Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyperconverged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems, and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.

NOTE: Subject to Cooperative Purchasing

FSC CLASS 7010 – SYSTEM CONFIGURATION

End User Computers/Desktop Computers
Professional Workstations
Servers
Laptop/Portable/Notebook Computers Large Scale Computers
Optical and Imaging Systems
Other Systems Configuration Equipment, Not Elsewhere Classified

FSC CLASS 7025 – INPUT/OUTPUT AND STORAGE DEVICES

Printers Display
Graphics, including Video Graphics, Light Pens, Digitizers, Scanners, and Touch Screens
Network Equipment
Other Communications Equipment
Optical Recognition Input/Output Devices
Storage Devices including Magnetic Storage, Magnetic Tape Storage and Optical Disk Storage
Other Input/Output and Storage Devices, Not Elsewhere Classified

FSC CLASS 5895 – MISCELLANEOUS COMMUNICATION EQUIPMENT

Miscellaneous Communications Equipment

**FSC/PSC CLASS N070 INSTALLATION OF EQUIPMENT- ADP EQUIPMENT/SOFTWARE/
SUPPLIES/SUPPORT EQUIPMENT**

De-installation for equipment offered under SIN 132-8
Installation for equipment offered under SIN 132-8
Reinstallation for equipment offered under SIN 132-8
Installation MUST be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and CANNOT be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SIN 811212 – MAINTENANCE OF EQUIPMENT, REPAIR SERVICES AND/OR REPAIR SPARE PARTS

Maintenance, Repair Service, and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment



NOTE: Subject to Cooperative Purchasing

SIN 511210 – SOFTWARE LICENSES

Includes both term and perpetual software licenses and maintenance.

NOTE: Subject to Cooperative Purchasing

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

Large Scale Computers

- Operating System Software
- Application Software
- Utility Software
- Communications Software

Microcomputers

- Operating System Software
- Application Software
- Utility Software
- Communications Software

SIN 54151 – SOFTWARE MAINTENANCE SERVICES

Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate; telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

NOTE: Subject to Cooperative Purchasing.

SIN 54151S – INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

NOTE: Subject to Cooperative Purchasing

FPDS Code D301 IT Facility Operation and Maintenance

FPDS Code D302 IT Systems Development Services

FPDS Code D306 IT Systems Analysis Services

FPDS Code D307 Automated Information Systems Design and Integration Services

FPDS Code D308 Programming Services

FPDS Code D310 IT Backup and Security Services

FPDS Code D311 IT Data Conversion Services

FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services

FPDS Code D316 IT Network Management Services

FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or

Other Information Services (All other information services belong under Schedule 76)

FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified





CONTRACT NUMBER: GS-35F-0120W
CONTRACT PERIOD: December 01, 2019 through November 30, 2024

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

CONTRACTOR: **Wexler Technical Solutions, Inc.**
DBA WTS, Inc.
2275 Research Blvd., Suite 500
Rockville, MD 20850
Tel: 301-296-4466 Fax: 301-296-4405
<http://wtsintegration.com>

BUSINESS SIZE: Small Business



INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro-purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage! and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro-purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1a. Table of Awarded Special Item Number(s)

SIN	DESCRIPTION
33411	Purchasing of new electronic equipment
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
511210	Software License
54151	Software Maintenance Services
54151S	Information Technology Professional Services

1b. Lowest Priced Model Number and Lowest Unit Price per SIN

SIN	LABOR CATEGORY	PER UNIT/HOUR
33411	NEC NeoScan 45	\$1,962.22
811212	PIV Reader 8x5 Annual Maintenance	\$4.79
511210	Perpetual Software License	\$100.29
54151	Software Maintenance	\$50.00
54151S	Technical Writer/Technical Editor 1	\$83.09

1c. Hourly Rates: See labor category descriptions and hourly rates.

2. Maximum Order: \$500,000

3. Minimum Order: \$100

4. Geographic Coverage: Domestic, 50 states, Washington, DC

5. Point(s) of Production: Rockville, Montgomery County, Maryland

6. Discount from List Prices:

SIN 33411 All Prices offered are net.
SIN 811212 All Prices offered are net.
SIN 511210 All Prices offered are net.
SIN 54151 All Prices offered are net.
SIN 54151S All Prices offered are net.

7. Quantity Discount(s):

None.

8. Prompt Payment Terms: Net 30

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: VISA/MasterCard/American Express purchase cards are accepted.

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Not accepted.

10. Foreign Items (list items by country of origin): None

11a. Time of Delivery: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

Special Item Number
33411, 811212, 511210, 54151,
54151S

Delivery Time (Days ARO)
To be negotiated between WTS Inc.
and the ordering agency.

11b. Expedited Delivery: Items available for expedited delivery are noted in this price list. Expedited delivery times are negotiated between WTS and the ordering agency.

11c. Overnight and 2-Day Delivery: Overnight and 2-day delivery are negotiated between WTS and the ordering agency.

11d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact WTS for the purpose of obtaining accelerated delivery. WTS shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by WTS in writing.) If WTS offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. FOB Point: Destination

13a. Ordering Address:

Wexler Technical Solutions, Inc.
Attn: Marc E. Wexler / GSA Orders
2275 Research Boulevard, Suite 500
Rockville, MD 20850

13b. Ordering Procedures: The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: 301-296-4466.

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:

Wexler Technical Solutions, Inc.
Attn: Marc E. Wexler / GSA Orders
2275 Research Boulevard, Suite 500
Rockville, MD 20850

15. Warranty provision: Standard commercial warranty. Customer should contact WTS for a copy of the warranty.

16. Export packing charges: N/A

17. Terms and conditions of Government purchase card acceptance: N/A

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. Section 508 EIT Compliance: Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services. The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS) number: 184347024

26. Notification regarding registration in Central Contractor Registration (CCR) database: Registration is valid.

SERVICES

GSA Pricing SIN 54151S, Labor Category Government Site Rates

Labor Category Name	Periods of Performance				
	12/1/2019 11/29/2020	11/30/2020 11/29/2021	11/30/2021 11/29/2022	11/30/2022 11/29/2023	11/30/2023 11/28/2024
Application Developer 1	\$ 190.24	\$ 195.95	\$ 201.83	\$ 207.88	\$ 214.12
Application Developer 2	\$ 216.19	\$ 222.68	\$ 229.36	\$ 236.24	\$ 243.33
Application Developer 3	\$ 245.67	\$ 253.04	\$ 260.63	\$ 268.45	\$ 276.50
Application Developer SME	\$ 279.17	\$ 287.55	\$ 296.18	\$ 305.07	\$ 314.22
Business Analyst 1	\$ 128.52	\$ 132.38	\$ 136.35	\$ 140.44	\$ 144.65
Business Analyst 2	\$ 146.05	\$ 150.43	\$ 154.94	\$ 159.59	\$ 164.38
Business Analyst 3	\$ 165.97	\$ 170.95	\$ 176.08	\$ 181.36	\$ 186.80
Business Analyst SME	\$ 188.60	\$ 194.26	\$ 200.09	\$ 206.09	\$ 212.27
Database Specialist 1	\$ 181.23	\$ 186.67	\$ 192.27	\$ 198.04	\$ 203.98
Database Specialist 2	\$ 205.95	\$ 212.13	\$ 218.49	\$ 225.04	\$ 231.79
Database Specialist 3	\$ 234.03	\$ 241.05	\$ 248.28	\$ 255.73	\$ 263.40
Database Specialist SME	\$ 265.95	\$ 273.93	\$ 282.15	\$ 290.61	\$ 299.33
HelpDesk Technician 1	\$ 99.74	\$ 102.73	\$ 105.81	\$ 108.98	\$ 112.25
HelpDesk Technician 2	\$ 113.34	\$ 116.74	\$ 120.24	\$ 123.85	\$ 127.57
HelpDesk Technician 3	\$ 128.80	\$ 132.66	\$ 136.64	\$ 140.74	\$ 144.96
HelpDesk Technician SME	\$ 146.36	\$ 150.75	\$ 155.27	\$ 159.93	\$ 164.73
IT Architect 1	\$ 185.21	\$ 190.77	\$ 196.49	\$ 202.38	\$ 208.45
IT Architect 2	\$ 210.47	\$ 216.78	\$ 223.28	\$ 229.98	\$ 236.88
IT Architect 3	\$ 239.17	\$ 246.35	\$ 253.74	\$ 261.35	\$ 269.19
IT Architect SME	\$ 271.79	\$ 279.94	\$ 288.34	\$ 296.99	\$ 305.90
Program Manager	\$ 276.88	\$ 285.19	\$ 293.75	\$ 302.56	\$ 311.64
Project Manager	\$ 225.19	\$ 231.95	\$ 238.91	\$ 246.08	\$ 253.46
Quality Assurance Specialist 1	\$ 104.65	\$ 107.79	\$ 111.02	\$ 114.35	\$ 117.78
Quality Assurance Specialist 2	\$ 118.92	\$ 122.49	\$ 126.16	\$ 129.94	\$ 133.84
Quality Assurance Specialist 3	\$ 135.13	\$ 139.18	\$ 143.36	\$ 147.66	\$ 152.09
Quality Assurance Specialist SME	\$ 153.56	\$ 158.17	\$ 162.92	\$ 167.81	\$ 172.84
Requirements Analyst 1	\$ 110.63	\$ 113.95	\$ 117.37	\$ 120.89	\$ 124.52
Requirements Analyst 2	\$ 125.71	\$ 129.48	\$ 133.36	\$ 137.36	\$ 141.48
Requirements Analyst 3	\$ 142.86	\$ 147.15	\$ 151.56	\$ 156.11	\$ 160.79
Requirements Analyst SME	\$ 162.34	\$ 167.21	\$ 172.23	\$ 177.40	\$ 182.72
Subject Matter Expert	\$ 337.09	\$ 347.20	\$ 357.62	\$ 368.35	\$ 379.40
Systems Engineer 1	\$ 152.70	\$ 157.28	\$ 162.00	\$ 166.86	\$ 171.87
Systems Engineer 2	\$ 173.53	\$ 178.74	\$ 184.10	\$ 189.62	\$ 195.31
Systems Engineer 3	\$ 197.19	\$ 203.11	\$ 209.20	\$ 215.48	\$ 221.94
Systems Engineer SME	\$ 224.08	\$ 230.80	\$ 237.72	\$ 244.85	\$ 252.20
Technical Writer/Technical Editor 1	\$ 83.09	\$ 85.58	\$ 88.15	\$ 90.79	\$ 93.51
Technical Writer/Technical Editor 2	\$ 94.43	\$ 97.26	\$ 100.18	\$ 103.19	\$ 106.29
Technical Writer/Technical Editor 3	\$ 107.30	\$ 110.52	\$ 113.84	\$ 117.26	\$ 120.78
Technical Writer/Technical Editor SME	\$ 121.93	\$ 125.59	\$ 129.36	\$ 133.24	\$ 137.24
Test Engineer 1	\$ 118.33	\$ 121.88	\$ 125.54	\$ 129.31	\$ 133.19
Test Engineer 2	\$ 134.47	\$ 138.50	\$ 142.66	\$ 146.94	\$ 151.35
Test Engineer 3	\$ 152.80	\$ 157.38	\$ 162.10	\$ 166.96	\$ 171.97
Test Engineer SME	\$ 173.64	\$ 178.85	\$ 184.22	\$ 189.75	\$ 195.44
UI Designer 1	\$ 125.02	\$ 128.77	\$ 132.63	\$ 136.61	\$ 140.71
UI Designer 2	\$ 142.07	\$ 146.33	\$ 150.72	\$ 155.24	\$ 159.90
UI Designer 3	\$ 161.45	\$ 166.29	\$ 171.28	\$ 176.42	\$ 181.71
UI Designer SME	\$ 183.46	\$ 188.96	\$ 194.63	\$ 200.47	\$ 206.48

LABOR CATEGORY DESCRIPTIONS SIN 54151S

Knowledge/Skill Levels

All labor categories are subdivided by knowledge/skill level. Definitions of these knowledge/skill levels are as follows:

Level 1

Applies fundamental concepts, processes, practices, and procedures on technical assignments. Performs work that requires practical experience and training. Work is performed under supervision.

Level 2

Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Operates with appreciable latitude in developing methodology and presenting solutions to problems. Contributes to deliverables and performance metrics where applicable.

Level 3

Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Evaluates performance results and recommends major changes affecting short-term project growth and success. Functions as a technical expert across multiple project assignments. May supervise others.

Subject Matter Expert (SME)

Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met. Interactions involve client negotiations and interfacing with senior management. Decision making and domain knowledge may have a critical impact on overall project implementation. May supervise others.

Note: WTS' education to experience ratio is 1:1. One year of education is equivalent to one year of experience.

Labor Category Title and Functional Description

Application Developer 1

Application Developer 2

Application Developer 3

Application Developer SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Application Developer 1

4+ Years of related experience for Application Developer 2

8+ Years of related experience for Application Developer 3

12+ Years of related experience for Application Developer SME

Functional Description

Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May also research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.

Experience designing, programming, documenting, testing, and bug-fixing to create and maintain applications and frameworks involved in a software release life cycles and resulting in a software product. Writing and maintaining the source code including all that is involved between the conception of the desired software through to the final manifestation of the software (ideally in a planned and structured process). May include research, new development, prototyping, modification, reuse, re-engineering, maintenance, or any other activities that result in software products. Understanding of contemporary and legacy software development processes, tools, products and services. Capable of working within any development delivery process (i.e.: Agile, rational, waterfall, cyclical, lean, Kanban, DevOps, etc.).

Capable of using third- and fourth-generation or current state-of-the-art IT equipment and languages to develop and prepare diagrammatic plans for solution of business, management, communications, tactical, and strategic problems. Must be able to design detailed programs, flowcharts, and diagrams showing the mathematical computations and the sequence of machine operations necessary to copy and process data and print results. Must be able to verify the accuracy and completeness of programs and systems by preparing sample representative data and perform testing by means of cycle and system processing.

May also work toward applying an enterprise-wide set of disciplines for planning, analyzing, designing, and constructing information systems enterprise-wide or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Must be capable of performing enterprise-wide strategic system planning, information planning, business, and analysis. Performs process and data modeling in support of the planning and analysis efforts, using manual and automated tools. Must be able to apply reverse engineering and reengineering disciplines to developing migration strategic and planning documents. Provides technical guidance or in software engineering techniques and automated support tools

This labor category also includes but is not limited to developers/coders/programmers/engineers who specialize in specific areas associated with the field of software development such as front-end, back-end, web-centric, client/server, mobile, services, cloud, DevOps, DevSecOps, GIS, biometrics, AI/ML, RPA, COTS/GOTS, blockchain, continuous integration, operating systems, distributed computing and frameworks. This category includes other vertically defined developers whose general skill sets are consistent with the above description such as scrum masters and team leads.

Business Analyst 1

Business Analyst 2

Business Analyst 3

Business Analyst SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Business Analyst 1

4+ Years of related experience for Business Analyst 2

8+ Years of related experience for Business Analyst 3

12+ Years of related experience for Business Analyst SME

Functional Description

Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Experience analyzing an organization or business domain and documenting and/or consulting on its business or processes or systems, assessing the business model or its integration with technology in order to transform and resolve business problems with the help of technology. Acts as a liaison among stakeholders in order to understand the structure, policies, and operations of an organization, and to recommend solutions that enable the organization to achieve its goals. This includes systems analyst functioning as a bridge between the business problems and the technology solutions. The technology solutions can be the use of technology architecture, tools, or software application.

Provides expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis.

May also assist in applying common best practices for the industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.

This labor category also includes but is not limited to Applications Analyst, Business Analyst, Business Systems Analyst, Computer Analyst, Computer Systems Analyst, Computer Systems Consultant, Information Systems Analyst (ISA), Programmer Analyst and Systems Analyst as well as all types of information analysts and business specialists who specialize in specific areas associated with the field of business analysis. This category includes other vertically defined analysts whose general skill sets are consistent with the above description.

Database Specialist 1

Database Specialist 2

Database Specialist 3

Database Specialist SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Database Specialist 1

4+ Years of related experience for Database Specialist 2

8+ Years of related experience for Database Specialist 3

12+ Years of related experience for Database Specialist SME

Functional Description

Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality. Can also administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases.

Experience administrating, programming, designing and analyzing databases. This includes the development and design of database architectures, strategies, system monitoring and improving database performance and capacity, and planning for future expansion requirements. May also monitor database performance; evaluating and resolving processing and programming problems; designing database management tools; answering user questions. May also consult on policy and governance issues associated with data storage, sharing and securing.

Also evaluates and recommends available DBMS products to meet user requirements. Determines file organization, indexing methods, and security procedures for specific user application. Provides administrative support specifically dedicated to the requirements. Performs data entry, queries data research and reports generation activities.

May analyze database requirements of assigned projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology designs and programs.

May also provide highly technical expertise in the use of DBMS. Evaluate and recommend available DBMS products to support validated user requirements. Define file organization, indexing methods, and security procedures for specific user applications. Test and assist in the implementation of changes or new database designs. Monitor database usage and statistics. Prepare and deliver presentations on DBMS concepts. Extensive knowledge of relational database environment.

This labor category also includes but is not limited Database Administration Manager, Database Administrator (DBA), Database Analyst, Database Coordinator, Database Programmer, Information Systems Manager, Management Information Systems Director (MIS Director), Programmer Analyst, and Data Systems Manager. It also includes developers/coders/programmers/engineers who specialize in specific areas associated with the field of database computation such as warehousing, D2D, decision information systems, reporting and analysis, data development, data engineering, data architecture, information engineering, database programming including (i.e.: SQL, stored procedure, trigger, PL/SQL, etc. coding), database design including relational, object-oriented, document-driven, distributed computing, cloud, GIS, biometrics, AI/ML, RPA, COTS/GOTS, blockchain, and frameworks. This category includes other vertically defined database specialists whose general skill sets are consistent with the above description.

Help Desk Technician 1

Help Desk Technician 2

Help Desk Technician 3

Help Desk Technician SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Help Desk Technician 1

4+ Years of related experience for Help Desk Technician 2

8+ Years of related experience for Help Desk Technician 3

12+ Years of related experience for Help Desk Technician SME

Functional Description

Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.

Experience participating in direct telephone and in-person support to users in desktop and electronic mail applications. Installs software and peripherals locally and/or remotely. Assists users in diagnosing and correcting system problems and repairing equipment. Produces service request/problem incident reports, initiates follow-up to ensure timely disposition and closeout, and tracks all action items and referrals through resolution. May be responsible for phone and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and applications developed or deployed.

This labor category also includes but is not limited Computer Specialist, Computer Support Specialist, Computer Technician, Help Desk Analyst, Help Support Specialist and Technical Support Specialist. It may also include help desk analysts and specialists in specific areas associated with the field of help desk execution. This category includes other vertically defined analysts whose general skill sets are consistent with the above description.

IT Architect 1

IT Architect 2

IT Architect 3

IT Architect SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for IT Architect 1

4+ Years of related experience for IT Architect 2

8+ Years of related experience for IT Architect 3

12+ Years of related experience for IT Architect SME

Functional Description

Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions. May also plan, direct, or coordinate activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.

Experience in making high-level design choices and defining technical standards, including software coding standards, tools, and platforms. Has a leading role in performing and coordinating activities in such technical and functional areas as requirements analysis, software design, development and integration, documentation, evaluation, as well as and other technically related tasks. Specialized experience in a broad range of technical areas associated with architecture of large and complex information systems. Works toward an organized set of consensus decisions on policies and principles, services and common solutions, standards and guidelines as well as specific vendor products used by IT providers both inside and outside the target organization.

Establishes system requirements using analysis of information gathered for development of enterprise-wide or large-scale information systems. Designs architectures to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, reference models, governance policies and profiles of standards as they apply to the implementation and specification of information management solution of the application platform, across Application Program Interfaces (API), and the external environment/software application. Ensures that the common operating environment is compliant with the enterprise architecture and applicable reference models. Evaluates analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action.

This labor category also includes but is not limited to architects/designers/engineers who specialize in specific areas associated with the field of IT architecture such as technical, tactical, business, information, data, software, enterprise, component, solutions, application, hardware and systems architecture. This category includes other vertically defined architecture specialists whose general skill sets are consistent with the above description.

Program Manager

Education/Experience

Minimum BS degree OR formal technical experience equivalent.
8+ Years of related experience for Program Manager

Functional Description

Experience with oversight and mission execution of goals of unified set of projects. Provides oversight to support project-level activity to ensure program goals are met by providing a decision-making capacity that cannot be achieved at project level or by providing the project manager with a program perspective when required. May work with and/or and manage cross-project dependencies or with a PMO (Program or Project Management Office) to identify overarching risks, issues, requirements, designs or solutions. Actively seeks information from the Project Managers.

Serve as the party typically responsible for organizing, directing, and managing all aspects of operational support functions involving multiple complex and inter-related project tasks that often require managing teams of personnel at multiple locations. Provide overall direction of program activities. Manage and maintain interfaces with the senior levels of the customer's organization. Consult with customer and personnel to formulate and review task plans and deliverables, ensuring conformance with program and project task schedules and costs and contractual obligations. Establish and maintain technical and financial reports to show progress of projects to management and customers, organize and assign responsibilities to subordinates, oversee the successful completion of all assigned tasks, and assume the initiative and provide support to marketing personnel in identifying and acquiring potential business.

Project Manager

Education/Experience

Minimum BS degree OR formal technical experience equivalent.
4+ Years of related experience for Project Manager

Functional Description

Plan, initiate, and manage information technology (IT) projects. Lead and guide the work of technical staff. Serve as liaison between business and technical aspects of projects. Plan project stages and assess business implications for each stage. Monitor progress to assure deadlines, standards, and cost targets are met.

Experience in accomplishing stated IT project objectives and responsible creating clear and attainable project objectives, building the project requirements, and managing the constraints of the project management triangle, which are cost, time and quality. Skilled in software methodologies based on the uncertainty of developing a software system including familiarity with Agile, Lean, Kanban and DevOps philosophies. Familiar with predefined and customized Software Development Life Cycles (SDLCs). Also acts as a client representative to determine and implement the exact needs of the client, based on knowledge of the landscape.

Typically oversees all aspects of the project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project-related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.

This labor category also includes but is not limited to IT Manager, IT Project Manager, Manager of IT, Project Manager, Project Manager/Team Coach, Senior Lead Project Manager, Senior Project Leader/Team Lead, Technical Project Lead (Project Manager) and Transition Project Manager.

Quality Assurance Specialist 1

Quality Assurance Specialist 2

Quality Assurance Specialist 3

Quality Assurance Specialist SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.
0+ Years of related experience for Quality Assurance Specialist 1
4+ Years of related experience for Quality Assurance Specialist 2
8+ Years of related experience for Quality Assurance Specialist 3
12+ Years of related experience for Quality Assurance Specialist SME

Functional Description

Develop and execute software plans in order to identify software problems and their causes.

Experience developing and implementing quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and defines major and minor characteristics of quality including quality metrics and scoring parameters and determines requisite quality control resources for an actual task order. Establish and maintain a process for evaluating hardware, software, and associated documentation and/or assist in the evaluation. Conduct and/or participate in formal and informal reviews at pre-determined points throughout the development life cycle.

Also develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develop and define major and minor characteristics of quality including quality metrics and scoring parameters and determines requisite quality control resources for an actual task order. Establish and maintain a process for evaluating hardware, software, and associated documentation and/or assist in the evaluation. Conduct and/or participate in formal and informal reviews at pre-determined points throughout the development life cycle.

May establish and maintain a process for evaluating software and associated documentation. Determine the resources required for quality control. Maintain the level of quality throughout the software life cycle. Conduct formal and informal reviews at pre-determined points throughout the development life cycle.

This labor category also includes but is not limited to Product Assurance Engineer, Quality Assurance Analyst (QA Analyst), Quality Assurance Director (QA Director), Software Quality Assurance Engineer (SQA Engineer) and Software Quality Engineer. It also includes quality assurance and configuration analysts and specialists in specific areas associated with the field of QA execution. This category includes other vertically defined analysts whose general skill sets are consistent with the above description.

Requirements Analyst 1

Requirements Analyst 2

Requirements Analyst 3

Requirements Analyst SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Requirements Analyst 1

4+ Years of related experience for Requirements Analyst 2

8+ Years of related experience for Requirements Analyst 3

12+ Years of related experience for Requirements Analyst SME

Functional Description

Formulate and apply mathematical modeling and other optimizing methods to develop and interpret information that assists management with decision making, policy formulation, or other managerial functions. May collect and analyze data and provide decision support services. May develop and supply optimal time, cost, or logistics analyses for program evaluation, review, or implementation.

Experience analyzing requirements in systems and software. Determines the needs or conditions to meet for a new or altered product or project, taking account of the possibly conflicting requirements of the various stakeholders by analyzing, documenting, validating and managing software or system requirements. Documents, actionable, measurable, testable, traceable metrics related to identified business needs or opportunities to a level of detail sufficient for system design.

Identifies all the stakeholders and takes into account all their needs and ensure they understand the implications of the new systems. Employs techniques to elicit the requirements from the customer including the development of scenarios, the identification of use cases, the use of workplace observation, holding interviews, or focus groups (more aptly named in this context as requirements workshops, or requirements review sessions) and creating requirements lists. Prototyping may be used to develop an example system that can be demonstrated to stakeholders. Employs a combination of methods to establish the exact requirements of the stakeholders, so that a system that meets the business needs is produced. Uses tools that promote better understanding of the desired end-product such as visualization and simulation. Uses templates to produce consistent set of models and templates to document the requirements. Documents dependencies and interrelationships among requirements, as well as any assumptions and congregations.

This labor category also includes but is not limited Analytical Strategist, Business Analytics Director, Business Insight and Analytics Specialist/Manager, Decision Analyst, Operations Research Analyst, Operations Research Group Specialist/Manager and Operations Research Specialist/Manager. It also includes requirements-specialist-specific areas associated with the field of requirements capture, analysis and definition. This category includes other vertically defined analysts whose general skill sets are consistent with the above description.

Subject Matter Expert

Education/Experience

Minimum BS degree OR formal technical experience equivalent.
12+ Years of related experience for Subject Matter Expert

Functional Description

Provide technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.

May also provide technical, managerial, coaching and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. Make recommendations and advise on organization-wide system improvements, optimization or maintenance efforts.

Systems Engineer 1

Systems Engineer 2

Systems Engineer 3

Systems Engineer SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Systems Engineer 1

4+ Years of related experience for Systems Engineer 2

8+ Years of related experience for Systems Engineer 3

12+ Years of related experience for Systems Engineer SME

Functional Description

Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions. May also install, configure, and support an organization's local area network (LAN), wide area network (WAN), and software applications. Monitor network to ensure network availability to all system users and may perform necessary maintenance to support network availability. May monitor and test Web site performance to ensure Web sites operate correctly and without interruption. May assist in network and application modeling, analysis, planning, and coordination between network and data communications hardware and software. May supervise computer user support specialists and computer network support specialists. May administer network security measures.

Coordinate and/or perform additions and modifications to networks, hardware and software systems including investigation, analysis, recommendation, configuration, installation, and testing of new hardware and software. Provide direct support in the day-to-day operations on hardware and software systems including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoots the technical environments (hardware and software). Participates in planning design, technical review and implementation for new hardware and software infrastructures. Provides technical consultation, training and support to IT staff. Diagnoses and resolves complex IT problems.

Capable of applying enterprise set of disciplines for planning, analyzing, designing, and constructing information systems enterprise or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Must be capable of performing enterprise strategic system planning, information planning, business, and analysis. Performs process and data modeling in support of the planning and analysis efforts, using manual and automated tools. Must be able to apply reverse engineering and reengineering disciplines to developing migration strategic and planning documents. Provides technical guidance or in software engineering techniques and automated support tools.

Focuses on how to design complex IT systems over their life cycles. Issues such as requirements engineering, reliability, logistics, coordination of different teams, testing and evaluation, reliability, maintainability and many other disciplines necessary for successful system development, design, implementation, and ultimate decommission are in this domain. Also deals with work-processes, optimization methods, and risk management tools in such projects. Ensures that all likely aspects of a project or system are considered, and integrated into a whole.

This labor category also includes but is not limited to Information Technology Specialist (IT Specialist), Local Area Network Administrator (LAN Administrator), Network Administrator, Network Engineer, Network Manager, Network Specialist, Systems Administrator and Systems Engineer. Also includes administrators/engineers/programmers who specialize in specific areas associated with the field of systems engineering such as network, software, production, hardware, mobile, telecommunications, cloud, DevOps, DevSecOps, AI/ML, RPA, COTS/GOTS, blockchain, and operations and maintenance. This category includes other vertically defined engineers whose general skill sets are consistent with the above description.

Technical Writer/Technical Editor 1

Technical Writer/Technical Editor 2

Technical Writer/Technical Editor 3

Technical Writer/Technical Editor SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Technical Writer/Technical Editor 1

4+ Years of related experience for Technical Writer/Technical Editor 2

8+ Years of related experience for Technical Writer/Technical Editor 3

12+ Years of related experience for Technical Writer/Technical Editor SME

Functional Description

Write and/or edit technical documents, including business proposals, reports, user manuals, briefings and presentations, functional descriptions, system specifications, guidelines, special reports, and other project deliverables to meet contract requirements. Develop outlines and drafts for review and approval by technical specialists and project management ensuring that final documents meet applicable contract requirements and regulations. Research and gather technical and background information for inclusion in project documentation and deliverables. Consult relevant information sources, including library resources, technical and financial documents, and client and project personnel, to obtain background information, and verify pertinent guidelines and regulations governing project deliverables.

This labor category also includes but is not limited to writing specialists and editors who specialize in specific areas associated with the field of editing and production. This category includes other vertically defined analysts whose general skill sets are consistent with the above description.

Test Engineer 1

Test Engineer 2

Test Engineer 3

Test Engineer SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for Test Engineer 1

4+ Years of related experience for Test Engineer 2

8+ Years of related experience for Test Engineer 3

12+ Years of related experience for Test Engineer SME

Functional Description

Develop and execute software test plans in order to identify software problems and their causes.

Evaluate, recommend, and implement automated test tools and strategies. Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Write, implement, and report status for system test cases for testing. Analyze test cases and provide regular progress reports. Serve as subject matter specialist providing testing know-how for the support of user requirements of complex to highly complex software/hardware applications. Direct and/or participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection.

May also apply subject matter knowledge to high level analysis, design, development, modeling, simulation, integration, installation, documentation and implementation. Resolves problems, which require an intimate knowledge of the related technical subject matter. Applies principles and methods of the subject matter to specialized solutions.

This labor category also includes but is not limited to testers/engineers/programmers who specialize in specific areas associated with the field of testing such as unit, functional, system, performance, integration, automation, acceptance, component, regression, and accessibility/508. This category includes other vertically defined testers whose general skill sets are consistent with the above description.

UI Designer 1

UI Designer 2

UI Designer 3

UI Designer SME

Education/Experience

Minimum BS degree OR formal technical experience equivalent.

0+ Years of related experience for UI Designer 1

4+ Years of related experience for UI Designer 2

8+ Years of related experience for UI Designer 3

12+ Years of related experience for UI Designer SME

Functional Description

Design, create, and modify the UI of end user systems. Analyze user needs to implement content, graphics, performance, and capacity. May integrate user applications with other computer applications. May convert written, graphic, audio, and video components to compatible formats by using software designed to facilitate the creation of disparate multimedia content.

Provide specialized expertise in the design and layout of user interfaces, particularly, screen layouts and functionality for end-user applications. Conduct studies, testing and evaluation of screen prototypes for functionality, ease of use, efficiency, and accuracy.

Leverages methodologies and techniques for human-computer interaction (HCI) to design and implement models for how users, designers, and technical systems interact. May invoke cognitive processes, cognitive science and disciplines involving memory and attention when designing user interfaces. Focuses on a feedback and conversation between users, designers, and engineers to push for technical systems wrapped around the types of experiences users want to have.

This labor category also includes but is not limited to designers/coders/programmers who specialize in specific areas associated with the field of UI and web graphic design, prototyping and demonstrating. This category includes other vertically defined testers whose general skill sets are consistent with the above description.

PRODUCTS

GSA Pricing SIN 511210, Software Licenses

GSA Pricing SIN 54151, Software Maintenance Services

GSA Pricing SIN 33411, Purchasing of new electronic equipment

GSA Pricing SIN 811212, Maintenance of Equipment, Repair Services and/or Repair/Spare Parts

Product #	Product Name	Units	GSA Price	GSA SIN	Origin
SmartScan Server					
SSSrvr-SW	SmartScan Application Server Software License	ea	\$57,411.59	511210	USA
SSSrvr-SW-8x5	SmartScan Server 8x5 Annual Maintenance	ea	\$6,160.11	54151	USA
SSSrvr-SW-24x7	SmartScan Server 24x7 Annual Maintenance	ea	\$8,577.14	54151	USA
SmartScan Station Configuration # 1 - Ruggedized					
	SmartScan Fingerprint Application Software, Standard UnCabinet Ruggedized & Motorized, Dell OptiPlex Micro PC, Elo Touchscreen Monitor, Standard Input Devices (Webcam, Barcode Reader, Keyboard w/ CPD), UPS, 1-day Installation and Training, 1-year 8x5 Warranty				
SSRugM	Configuration # 1 - SmartScan Station Ruggedized	ea	\$12,571.40	33411	USA
SSRugM-24x7	Configuration # 1 - SmartScan Station Ruggedized 24x7 Annual Maintenance	ea	\$1,878.13	811212	USA
SSRugM-8x5	Configuration # 1 - SmartScan Station Ruggedized 8x5 Annual Maintenance	ea	\$1,348.88	811212	USA
	Mandatory Peripheral for SmartScan Station UnCabinet (Config #1) - Select One				
CM-LSCAN500	HID Crossmatch LScan 500 - Fingerprint & Palmprint Capture at 500 ppi	ea	\$10,111.04	33411	USA
CM-LSCAN1000	HD Crossmatch LScan 1000 - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$11,638.48	33411	USA
TH-CS500Q	THALES CS500Q - Fingerprint & Palmprint Capture at 500 ppi	ea	\$6,066.63	33411	USA
TH-CS1000Q	THALES CS1000Q - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$9,436.97	33411	USA
SS-PP-SW	SmartScan Palm Print Software Application	ea	\$478.59	511210	USA
	Optional Peripherals for SmartScan Station UnCabinet (Config #1)				
SS-CanD-AA	Digital Mugshot and SMT Capture w/ UnCabinet Accessory Arm	ea	\$1,354.88	33411	USA
SS-CanD-AA-8x5	Digital Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$145.38	811212	USA
SS-CanD-AA-24x7	Digital Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$202.42	811212	USA
SS-SNYD-AA	IP Mugshot and SMT Capture w/ UnCabinet Accessory Arm	ea	\$2,864.80	33411	USA
SS-SNYD-AA-8x5	IP Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$307.39	811212	USA
SS-SNYD-AA-24x7	IP Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$427.99	811212	USA
SS-LR-PTZ-AA	USB Mugshot and SMT Capture w/ Mugshot Accessory Arm	ea	\$1,752.58	33411	USA
SS-LR-PTZ-AA-8x5	USB Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$188.05	811212	USA
SS-LR-PTZ-TP-24x7	USB Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$261.82	811212	USA
SS-MugS-SW	SmartScan Mugshot Software Application	ea	\$478.59	511210	USA
SSRugM-ICAM	Iris Capture w/ UnCabinet Accessory Articulating Arm	ea	\$1,213.33	33411	USA
SSRugM-ICAM-8x5	Iris Capture 8x5 Annual Maintenance	ea	\$130.19	811212	USA
SSRugM-ICAM-24x7	Iris Capture 24x7 Annual Maintenance	ea	\$181.27	811212	USA
SS-Iris-SW	SmartScan Iris Capture Software Application	ea	\$478.59	511210	USA
SS-SignC	Signature Capture	ea	\$141.10	33411	USA
SS-SignC-8x5	Signature Capture 8x5 Annual Maintenance	ea	\$11.78	811212	USA
SS-SignC-24x7	Signature Capture 24x7 Annual Maintenance	ea	\$17.61	811212	USA
SS-Sign-SW	SmartScan Signature Capture Software Application	ea	\$95.72	511210	USA
SS-MagS	Magstripe Swipe Reader	ea	\$144.25	33411	USA
SS-MagS-8x5	Magstripe Swipe Reader 8x5 Annual Maintenance	ea	\$15.48	811212	USA
SS-MagS-24x7	Magstripe Swipe Reader 24x7 Annual Maintenance	ea	\$21.54	811212	USA
SS-PIVR	PIV Reader	ea	\$30.24	33411	USA
SS-PIVR-8x5	PIV Reader 8x5 Annual Maintenance	ea	\$5.07	811212	USA

Product #	Product Name	Units	GSA Price	GSA SIN	Origin
SS-PIVR-24x7	PIV Reader 24x7 Annual Maintenance	ea	\$7.04	811212	USA
SmartScan Station Configuration #2 - Desktop					
	SmartScan Livescan App SWL, Dell OptiPlex SFF PC (including Keyboard & Mouse), Dell Touchscreen Display, UPS, 1-day Installation and Training, 1-year 8x5 Warranty				
SSDktp	Configuration #2 - SmartScan Station Desktop	ea	\$8,587.65	511210	USA
SSDktp-24x7	Configuration #2 - SmartScan Station Desktop 24x7 Annual Maintenance	ea	\$1,282.97	811212	USA
SSDktp-8x5	Configuration #2 - SmartScan Station Desktop 8x5 Annual Maintenance	ea	\$921.43	811212	USA
Mandatory Peripheral for SmartScan Station Desktop (Config #2) - Select One					
CMG-200	HID Crossmatch Guardian 200 - Fingerprint Capture at 500 ppi	ea	\$3,648.07	33411	USA
CM-LSCAN500	HID Crossmatch LScan 500 - Fingerprint & Palmprint Capture at 500 ppi	ea	\$10,111.04	33411	USA
CM-LSCAN1000	HD Crossmatch LScan 1000 - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$11,638.48	33411	USA
IBK-500	IB KOJAK - Fingerprint Capture at 500 ppi	ea	\$1,348.14	33411	USA
JTQ-500	JENETRIC Livetouch Quattro Fingerprint & Signature Capture at 500 ppi	ea	\$3,235.54	33411	USA
TH-CS500F	THALES CS500F - Fingerprint Capture at 500 ppi	ea	\$1,011.10	33411	USA
TH-CS500Q	THALES CS500Q - Fingerprint & Palmprint Capture at 500 ppi	ea	\$6,066.63	33411	USA
TH-CS1000Q	THALES CS1000Q - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$9,436.97	33411	USA
SS-PP-SW	SmartScan Palm Print Software Application	ea	\$478.59	511210	USA
Optional Peripherals for Desktop (Config #2)					
SSRugM-ICAM-MP	Iris Capture w/ Mono Pod	ea	\$1,240.28	33411	USA
SSRugM-ICAM-8x5	Iris Capture 8x5 Annual Maintenance	ea	\$130.19	811212	USA
SSRugM-ICAM-24x7	Iris Capture 24x7 Annual Maintenance	ea	\$181.27	811212	USA
SS-Iris-SW	SmartScan Iris Capture Software Application	ea	\$478.59	511210	USA
SS-SNYD-TP	Digital Mugshot and SMT Capture with Tripod	ea	\$1,489.69	33411	USA
SS-CanD-AA-8x5	Digital Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$145.38	811212	USA
SS-CanD-AA-24x7	Digital Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$202.42	811212	USA
SS-LR-PTZ-TP	USB Mugshot and SMT Capture with Tripod	ea	\$1,752.58	33411	USA
SS-LR-PTZ-AA-8x5	USB Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$188.05	811212	USA
SS-LR-PTZ-TP-24x7	USB Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$261.82	811212	USA
SS-LB-RLY-MP	USB Facial Capture with Mono Pod	ea	\$431.41	33411	USA
SS-LB-RLY-MP-8x5	USB Facial Capture 8x5 Annual Maintenance	ea	\$46.29	811212	USA
SS-LB-RLY-MP-24x7	USB Facial and SMT Capture 24x7 Annual Maintenance	ea	\$64.44	811212	USA
SS-MugS-SW	SmartScan Mugshot Software Application	ea	\$478.59	511210	USA
SS-EV600	Fingerprint/Palmprint Card Scanner - 500 ppi	ea	\$310.07	33411	USA
SS-EV850	Fingerprint/Palmprint Card Scanner - 500/1000 ppi	ea	\$1,550.36	33411	USA
SS-SignC	Signature Capture	ea	\$141.10	33411	USA
SS-SignC-8x5	Signature Capture 8x5 Annual Maintenance	ea	\$11.78	811212	USA
SS-SignC-24x7	Signature Capture 24x7 Annual Maintenance	ea	\$17.61	811212	USA
SS-Sign-SW	SmartScan Signature Capture Software Application	ea	\$95.72	511210	USA
SS-BarcR	Barcode Reader	ea	\$269.63	33411	USA
SS-BarcR-8x5	Barcode Reader 8x5 Annual Maintenance	ea	\$21.77	811212	USA
SS-BarcR-24x7	Barcode Reader 24x7 Annual Maintenance	ea	\$32.64	811212	USA
SS-MagS	Magstripe Swipe Reader	ea	\$144.25	33411	USA
SS-MagS-8x5	Magstripe Swipe Reader 8x5 Annual Maintenance	ea	\$15.48	811212	USA
SS-MagS-24x7	Magstripe Swipe Reader 24x7 Annual Maintenance	ea	\$21.54	811212	USA
SS-MSBRComb	Combo Barcode/Magstripe Swipe Reader	ea	\$171.21	33411	USA
SS-MSBRComb-8x5	Combo Barcode/Magstripe Swipe Reader 8x5 Annual Maintenance	ea	\$18.37	811212	USA
SS-MSBRComb-24x7	Combo Barcode/Magstripe Swipe Reader 24x7 Annual Maintenance	ea	\$25.57	811212	USA
SS-PIVR	PIV Reader	ea	\$30.24	33411	USA
SS-PIVR-8x5	PIV Reader 8x5 Annual Maintenance	ea	\$5.07	811212	USA
SS-PIVR-24x7	PIV Reader 24x7 Annual Maintenance	ea	\$7.04	811212	USA
SmartScan Station Configuration #3 - Transportable					

Product #	Product Name	Units	GSA Price	GSA SIN	Origin
	SmartScan Livescan App SWL, Dell, 1-day Installation and Training, 1-year 8x5 Warranty; The portable configuration has multiple scanner options depending on the intended use. Portable hardware includes: Laptop PC (transportable) with Microsoft Windows 10 operating system, Livescan tenprint capture deck, Signature pad, Barcode reader, Document scanner, Face camera, Ruggedized molded plastic carrying case for laptop PC and peripherals.				
SSTRpbl	Configuration #3 - SmartScan Station Transportable	ea	\$9,100.86	511210	USA
SSTRpbl-24c7	Configuration #3 - SmartScan Station Transportable 24x7 Annual Maintenance	ea	\$1,359.65	811212	USA
SSTRpbl-8x5	Configuration #3 - SmartScan Station Transportable 8x5 Annual Maintenance	ea	\$976.49	811212	USA
	Mandatory Peripheral for SmartScan Station Transportable (Config #3) - Select One				
CMG-200	HID Crossmatch Guardian 200 - Fingerprint Capture at 500 ppi	ea	\$3,648.07	33411	USA
CM-LSCAN500	HID Crossmatch LScan 500 - Fingerprint & Palmprint Capture at 500 ppi	ea	\$10,111.04	33411	USA
CM-LSCAN1000	HD Crossmatch LScan 1000 - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$11,638.48	33411	USA
IBK-500	IB KOJAK - Fingerprint Capture at 500 ppi	ea	\$1,348.14	33411	USA
JTQ-500	JENETRIC Livetouch Quattro Fingerprint & Signature Capture at 500 ppi	ea	\$3,235.54	33411	USA
TH-CS500F	THALES CS500F - Fingerprint Capture at 500 ppi	ea	\$1,011.10	33411	USA
TH-CS500Q	THALES CS500Q - Fingerprint & Palmprint Capture at 500 ppi	ea	\$6,066.63	33411	USA
TH-CS1000Q	THALES CS1000Q - Fingerprint & Palmprint Capture at 1,000 ppi	ea	\$9,436.97	33411	USA
SS-PP-SW	SmartScan Palm Print Software Application	ea	\$478.59	511210	USA
	Mandatory Case for SmartScan Station Transportable (Config #3) - Select One				
SSCase_SM	Small Ruggedized Carrying Case	ea	\$404.44	33411	USA
SSCase_MD	Medium Ruggedized Carrying Case	ea	\$539.25	33411	USA
SSCase_LG	Large Ruggedized Carrying Case	ea	\$674.08	33411	USA
	Optional Peripherals for Transportable (Config #3)				
SSRugM-ICAM-MP	Iris Capture w/ Mono Pod	ea	\$1,240.28	33411	USA
SSRugM-ICAM-8x5	Iris Capture 8x5 Annual Maintenance	ea	\$130.19	811212	USA
SSRugM-ICAM-24x7	Iris Capture 24x7 Annual Maintenance	ea	\$181.27	811212	USA
SS-Iris-SW	SmartScan Iris Capture Software Application	ea	\$478.59	511210	USA
SS-SNYD-TP	Digital Mugshot and SMT Capture with Tripod	ea	\$1,489.69	33411	USA
SS-CanD-AA-8x5	Digital Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$145.38	811212	USA
SS-CanD-AA-24x7	Digital Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$202.42	811212	USA
SS-LR-PTZ-TP	USB Mugshot and SMT Capture with Tripod	ea	\$1,752.58	33411	USA
SS-LR-PTZ-AA-8x5	USB Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$188.05	811212	USA
SS-LR-PTZ-TP-24x7	USB Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$261.82	811212	USA
SS-LB-RLY-MP	USB Facial Capture with Mono Pod	ea	\$431.41	33411	USA
SS-LB-RLY-MP-8x5	USB Facial Capture 8x5 Annual Maintenance	ea	\$46.29	811212	USA
SS-LB-RLY-MP-24x7	USB Facial and SMT Capture 24x7 Annual Maintenance	ea	\$64.44	811212	USA
SS-MugS-SW	SmartScan Mugshot Software Application	ea	\$478.59	511210	USA
SS-EV600	Fingerprint/Palmprint Card Scanner - 500 ppi	ea	\$310.07	33411	USA
SS-EV850	Fingerprint/Palmprint Card Scanner - 500/1000 ppi	ea	\$1,550.36	33411	USA
SS-SignC	Signature Capture	ea	\$141.10	33411	USA
SS-SignC-8x5	Signature Capture 8x5 Annual Maintenance	ea	\$11.78	811212	USA
SS-SignC-24x7	Signature Capture 24x7 Annual Maintenance	ea	\$17.61	811212	USA
SS-Sign-SW	SmartScan Signature Capture Software Application	ea	\$95.72	511210	USA
SS-BarcR	Barcode Reader	ea	\$269.63	33411	USA
SS-BarcR-8x5	Barcode Reader 8x5 Annual Maintenance	ea	\$21.77	811212	USA
SS-BarcR-24x7	Barcode Reader 24x7 Annual Maintenance	ea	\$32.64	811212	USA
SS-MagS	Magstripe Swipe Reader	ea	\$144.25	33411	USA
SS-MagS-8x5	Magstripe Swipe Reader 8x5 Annual Maintenance	ea	\$15.48	811212	USA
SS-MagS-24x7	Magstripe Swipe Reader 24x7 Annual Maintenance	ea	\$21.54	811212	USA
SS-MSBRComb	Combo Barcode/Magstripe Swipe Reader	ea	\$171.21	33411	USA
SS-MSBRComb-8x5	Combo Barcode/Magstripe Swipe Reader 8x5 Annual Maintenance	ea	\$18.37	811212	USA
SS-MSBRComb-24x7	Combo Barcode/Magstripe Swipe Reader 24x7 Annual Maintenance	ea	\$25.57	811212	USA
SS-PIVR	PIV Reader	ea	\$30.24	33411	USA

Product #	Product Name	Units	GSA Price	GSA SIN	Origin
SS-PIVR-8x5	PIV Reader 8x5 Annual Maintenance	ea	\$5.07	811212	USA
SS-PIVR-24x7	PIV Reader 24x7 Annual Maintenance	ea	\$7.04	811212	USA
SmartScan Station Optional Peripherals - All SmartScan Configurations					
FPP-MonoP1	Fingerprint/Palmprint Card Monochrome Laser Printer including Duplexer and One Card Drawer	ea	\$1,631.25	33411	USA
FPP-MonoP1-8x5	FP/PP Card Monochrome Laser Printer 8x5 Annual Maintenance	ea	\$175.03	811212	USA
FPP-MonoP1-24x7	FP/PP Card Monochrome Laser Printer 24x7 Annual Maintenance	ea	\$243.71	811212	USA
ClrP-D2	Additional Card Drawer (Up to Two More) Color	ea	\$311.42	33411	USA
FPP-Clr1	Fingerprint/Palmprint Card Color Laser Printer including Duplexer and One Card Drawer	ea	\$1,199.84	33411	USA
FPP-Clr1-8x5	FP/PP Card Color Laser Printer 8x5 Annual Maintenance	ea	\$128.75	811212	USA
FPP-Clr1-24x7	FP/PP Card Color Laser Printer 24x7 Annual Maintenance	ea	\$179.25	811212	USA
MonoP-D2	Additional Card Drawer (Up to Two More) Mono	ea	\$311.42	33411	USA
NEC SmartScan with WebEnroll					
NEC-AWR-003	NEC SmartScan AWARE BioSP Disaster Recovery Server & Software License	ea	\$186,649.87	511210	USA
NEC-AWR-005	NEC SmartScan AWARE WebEnroll Livescan Web Licenses	200	\$382,392.95	511210	USA
NEC-AWR-007	NEC SmartScan AWARE WebEnroll CardScan License	ea	\$3,062.97	511210	USA
NEC-AWR-009	NEC SmartScan AWARE WebEnroll Livescan Web Licenses	ea	\$4,166.60	511210	USA
NEC-AWR-011	NEC SmartScan AWARE WebEnroll Livescan Web Licenses	10	\$2,556.62	511210	USA
NEC-AWR-013	NEC SmartScan AWARE WebEnroll Livescan Web Licenses	50	\$1,822.47	511210	USA
NEC-AWR-015	NEC SmartScan AWARE WebEnroll Livescan Web Licenses	100	\$1,576.47	511210	USA
NEC-AWR-002	Annual 8x5 Remote Maintenance for AO Command Center	ea	\$167,939.55	54151	USA
NEC-AWR-004	Annual 8x5 Remote Maintenance for Disaster Recovery Server & Software	ea	\$35,365.24	54151	USA
NEC-AWR-006	Annual 8x5 Remote Maintenance for 200 Web Enroll Licenses	200	\$72,453.40	54151	USA
NEC-AWR-008	Annual 8x5 Remote Maintenance for WebEnroll CardScan Software	ea	\$580.35	54151	USA
NEC-AWR-010	Annual 8x5 Remote Maintenance for Web Enroll License 8x5	ea	\$788.92	54151	USA
NEC-AWR-012	Annual 8x5 Remote Maintenance for Web Enroll License 8x5	10	\$484.63	54151	USA
NEC-AWR-014	Annual 8x5 Remote Maintenance for Web Enroll License 8x5	50	\$345.59	54151	USA
NEC-AWR-016	Annual 8x5 Remote Maintenance for Web Enroll License 8x5	100	\$298.24	54151	USA
NeoFace Express					
NS45-636JB	NEC NeoScan 45	any	\$1,962.22	33411	USA
NF_EXPRESS2	NEC NeoFace Express	25-Jan	\$18,663.94	33411	USA
NF_EXPRESS2	NEC NeoFace Express	26-50	\$18,328.94	33411	USA
NF_EXPRESS2	NEC NeoFace Express	51-99	\$17,850.38	33411	USA
NF_EXPRESS2	NEC NeoFace Express	100-250	\$17,228.25	33411	USA
NF_EXPRESS2	NEC NeoFace Express	251-500	\$16,510.41	33411	USA
NF_EXPRESS2	NEC NeoFace Express	501+	\$15,792.56	33411	USA
NF_EXPRESS2B	NEC NeoFace Express 2B Dual Camera Device, 90-Day Remote Warranty	25-Jan	\$9,624.43	33411	USA
NF_EXPRESS2B	NEC NeoFace Express 2B Dual Camera Device, 90-Day Remote Warranty	26-50	\$9,624.43	33411	USA
NF_EXPRESS2B	NEC NeoFace Express 2B Dual Camera Device, 90-Day Remote Warranty	51-99	\$9,432.04	33411	USA
NF_EXPRESS2B	NEC NeoFace Express 2B Dual Camera Device, 90-Day Remote Warranty	100+	\$9,384.18	33411	USA
NFE_2B_FStand	Floor Stand with Mounting Brackets, Installation, Standard Manufacturer's Warranty	any	\$732.24	33411	USA
NFE_2B_BarCR	Barcode Reader, Installation, Standard Manufacturer's Warranty	any	\$1,531.49	33411	USA
SS-ICAM	Iris Capture	any	\$2,751.89	33411	USA
SS-ICAM-8x5	Iris Capture 8x5 Annual Maintenance	ea	\$268.01	811212	USA
SS-ICAM-24x7	Iris Capture 24x7 Annual Maintenance	ea	\$402.02	811212	USA
SS-CAN-DIG	Mugshot and SMT Capture	any	\$1,548.72	33411	USA
SS-CanD-8x5	Mugshot and SMT Capture 8x5 Annual Maintenance	ea	\$171.76	811212	USA
SS-CanD-24x7	Mugshot and SMT Capture 24x7 Annual Maintenance	ea	\$257.63	811212	USA
SS-SignC	Signature Capture	any	\$141.10	33411	USA
SS-SignC-8x5	Signature Capture 8x5 Annual Maintenance	ea	\$11.78	811212	USA
SS-SignC-24x7	Signature Capture 24x7 Annual Maintenance	ea	\$17.61	811212	USA
SS-BarCR	Barcode Reader	any	\$269.63	33411	USA
SS-BarCR-8x5	Barcode Reader 8x5 Annual Maintenance	ea	\$21.77	811212	USA

Product #	Product Name	Units	GSA Price	GSA SIN	Origin
SS-BarcR-24x7	Barcode Reader 24x7 Annual Maintenance	ea	\$32.64	811212	USA
SS-PIVR	PIV Reader	any	\$30.24	33411	USA
SS-PIVR-8x5	PIV Reader 8x5 Annual Maintenance	ea	\$5.07	811212	USA
SS-PIVR-24x7	PIV Reader 24x7 Annual Maintenance	ea	\$7.04	811212	USA
NEC-AWR-001	NEC SmartScan with AWARE BioSP Solution	any	\$886,346.65	33411	USA
NEC-017	Desktop Workstation PC Dell OptiPlex 5060 SFF PC & 24" Multi-Touch Monitor	ea	\$1,435.77	33411	USA
NEC-018	Annual 8x5 Remote Maintenance for Desktop Workstation	ea	\$226.70	33411	USA
NEC-019	Desktop Workstation PC Dell Latitude 5490 Laptop PC & WD15 Docking Station	ea	\$2,392.95	33411	USA
NEC-020	Annual 8x5 Remote Maintenance for Laptop Workstation	ea	\$377.83	33411	USA
NEC-021	Epson Perfection V800 Flatbed Scanner	ea	\$880.60	33411	USA
NEC-022	Annual 8x5 Remote Maintenance for Flatbed Scanner	ea	\$139.04	33411	USA
NEC-023	IB KOJAK FAP 60 Livescan Capture Deck	ea	\$1,024.18	33411	USA
NEC-024	Annual 8x5 Remote Maintenance for IB KOJAK FAP 60 Livescan Capture Deck	ea	\$194.46	33411	USA
NEC-025	Green Bit DactyScan 84t	ea	\$688.21	33411	USA
NEC-026	Annual 8x5 Remote Maintenance for DactyScan 84t	ea	\$129.97	33411	USA
NEC-027	CM Guardian 200 FAP 60 Livescan Capture Deck	ea	\$2,978.74	33411	USA
NEC-028	Annual 8x5 Remote Maintenance for CM Guardian 200	ea	\$564.23	33411	USA
NEC-029	CM Guardian 300 FAP 60 Livescan Capture Deck w/ UIG	ea	\$3,609.52	33411	USA
Identify Biometrics Server					
WTS-ICC-001	Identify Core Client	1000	\$100.29	511210	USA
WTS-ICC-002	Identify Core Client	5000	\$98.28	511210	USA
WTS-ICC-003	Identify Core Client	10000	\$96.32	511210	USA
WTS-ICC-004	Identify Core Client	50000+	\$94.39	511210	USA
WTS-ICS-001	Identify Core Server	8	\$345,830.87	511210	USA
WTS-ICS-002	Identify Core Server	16	\$338,914.25	511210	USA
WTS-ICS-003	Identify Core Server	32	\$332,135.96	511210	USA
WTS-ICS-004	Identify Core Server	64+	\$325,493.24	511210	USA
WTS-ICM-B	Identify Bronze Maintenance	ea	\$50.00	54151	USA
WTS-ICM-S	Identify Silver Maintenance	ea	\$75.00	54151	USA
WTS-ICM-G	Identify Gold Maintenance	ea	\$100.00	54151	USA
NEC-030	Annual 8x5 Remote Maintenance for CM Guardian 300	ea	\$684.13	33411	USA

PRODUCT DESCRIPTIONS

1.1 NeoScan 45 Mobile Fingerprint Collection Device™

Designed for public safety applications in the field, NeoScan 45 delivers the highest degree of speed and accuracy for mobile fingerprint roll and plain capture, including simultaneous two-finger capture. This innovative solution from NEC is simple to use, and features a large (1.6" x 1.5") scanning platen for better image quality and greater accuracy, as proven by NIST (National Institute of Standards and Technology) *.

At a Glance

- The thinnest and lightest FAP 45 multi-fingerprint capture device
- 600% more fingerprint image capture than legacy FAP 10 devices
- Forensic image quality for searches against latent collection
- Intuitive interface for rapidly accurate fingerprint capture process
- Bluetooth and Wi-Fi-enabled for Apple® iOS and Android OS
- Supports Mobile ID, Field Booking, Cite & Release Workflows
- Compatibility with most AFIS systems extends existing investments



1.2 NeoFace Express™

Accurately identifying individuals is a powerful tool for targeted marketing, customer loyalty programs, loss prevention, and access monitoring. NEC's comprehensive NeoFace® facial recognition technology executes millions of searches per second to quickly identify faces in surveillance video and static images in a variety of commercial settings.

At a Glance

- Eliminate long queues and improve customer experiences.
- Highly accurate and scalable facial recognition technologies.
- High passenger and customer throughput.
- Proven ability to accurately match low quality and poorly lit facial images.
- Simple integration into existing infrastructure and workflows.



1.3 SmartScan™

SmartScan is a Multi-Modal Capture Livescan Solution. It presents a modern user interface and intuitive screens utilizing Microsoft Windows 10 with modern touch, pinch-and-zoom and swipe features now common on all devices. It is housed in a visually pleasing, height adjustable, ergonomically designed kiosk with larger foot pedals for improved fingerprint and palmprint capture. Comprehensive managed services offer both centralized and remote managed service options, both backed by our extensive knowledge available for onsite local and managed remote support. Additionally, enhanced security measures protect SmartScan from intrusion and malware attacks.

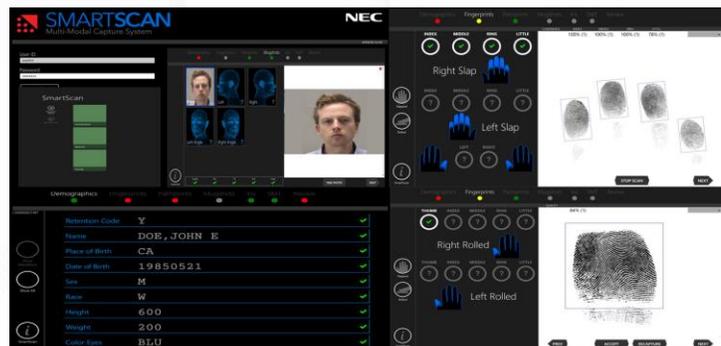


1.4 NEC SmartScan AWARE BioSP Server & Software

BioSP (Biometric Services Platform) is a modular, open platform used to enable a biometric system with advanced biometric data processing and management functionality in a web services architecture. It provides workflow, data management and formatting, and other important utilities for large-scale fingerprint recognition, face recognition, and iris recognition systems. BioSP is well suited for applications that require the collection of biometrics throughout a distributed network, and subsequent aggregation, analysis, processing, distribution, matching, and sharing of data with other system components. BioSP is modular, programmable, scalable, and secure, capable of managing all aspects of transaction workflow including messaging, submissions, responses, and logging. BioSP makes extensive use of open-source components and is J2EE-compliant.

1.5 NEC SmartScan AWARE WebEnroll Livescan

WebEnroll is a browser-based biometric enrollment and data management solution available as an enhanced version of BioS (Biometric Services Platform) that utilizes BioComponents for capture of biographic data, fingerprints and facial images in a browser. Each BioComponent performs advanced biometric image auto-capture as well as capture device hardware abstraction. Once images are captured, they are submitted to BioSP, where configurable workflows and modular software applications are used for processing, routing, and storage of each transaction. Biometric verification or identification can be added with one of several matchers integrated with BioSP, or an external matching service. Automatic document type recognition: The database includes 7200+ document templates from 243 countries and territories,



with new documents added every day. 77 languages available. Support of all MRZ types: Reads all standard ICAO 9303 and ISO 18013 compliant and more than 100 nonstandard MRZ formats. No need for network connection: On-device full functionality processing. Barcode data capture from IDs: Supports 1D and 2D barcodes, reads country-specific and non-standard barcode configurations. Extracts all data, including images and non-Latin characters. Cross-comparison and lexical analysis: Analysis and comparison of text data. Compares MRZ and VIZ fields, RFID chip and barcode data and reports any exceptions that occur. ID document authenticity verification: Verification of dates and MRZ check digits, barcode format and image pattern checks.

1.6 NEC SmartScan AWARE WebEnroll

Together with any of several market-leading consumer-grade flatbed scanners NEC SmartScan AWARE WebEnroll Livescan enables an FBI-certified solution to scan and digitize paper tenprint cards. The FBI requires compliance with its EFTS IQS (Electronic Fingerprint Transmission Specification – Image Quality Specification) for fingerprint card scanning solutions. This capability provides a fully programmable and configurable software tool that enable systems integrators to design and deploy a tenprint card scanning system that is fully FBI compliant.

1.7 Identify Mobile Application

The Identify product/service is the only product whose characteristics satisfy all of the IMI requirements:

- IXM two-print search (IDENT)
- IXM ten-print search (IAFIS)
- Adhere to security and PII standards
- Photo Image Capture capability (including centering and cropping)
- Customizable for any two-print or ten-print biometric capture device
- Drill down capability for returned searches
- Plug-in interface for custom queries
- Support for Local Data Encryption
- Server-side deployment onto existing agency-specific infrastructure
- Good Container Capable
- SSL Encrypted Transmission
- Open architecture to allow customization

In addition to the core requirements, the product provides supplementary capabilities, including:

- Offline Submission Queuing
- Restful Service Interfaces
- Server-Side Image Cache and Image Exchange
- Offline capture capability
- Automated Location Tagging (Latitude and Longitude)
- User-level and site-level display of searches
- Unlimited levels of drill down for response data
- Support for Image, Hyperlink and Textual Data
- Easy configuration/integration of IDENT
- Easy configuration/integration of existing OLTP data stores
- Configurable for server endpoints



SOFTWARE LICENSE AGREEMENTS

End User License Agreement

License

1. Under this End User License Agreement (the "Agreement"), Wexler Technical Solutions, Inc. (the "Vendor") grants to the user (the "Licensee") a non-exclusive and non-transferable license (the "License") to use IDENTIFY (the "Software").
2. "Software" includes the executable computer programs and any related printed, electronic and online documentation and any other files that may accompany the product.
3. Title, copyright, intellectual property rights and distribution rights of the Software remain exclusively with the Vendor. Intellectual property rights include the look and feel of the Software. This Agreement constitutes a license for use only and is not in any way a transfer of ownership rights to the Software.
4. The Software may be loaded onto no more than one computer. A single copy may be made for backup purposes only.
5. The rights and obligations of this Agreement are personal rights granted to the Licensee only. The Licensee may not transfer or assign any of the rights or obligations granted under this Agreement to any other person or legal entity. The Licensee may not make available the Software for use by one or more third parties.
6. The Software may not be modified, reverse-engineered, or de-compiled in any manner through current or future available technologies.
7. Failure to comply with any of the terms under the License section will be considered a material breach of this Agreement.

License Fee

8. The original purchase price paid by the Licensee will constitute the entire license fee and is the full consideration for this Agreement.

Limitation of Liability

9. The Software is provided by the Vendor and accepted by the Licensee "as is". Liability of the Vendor will be limited to a maximum of the original purchase price of the Software. The Vendor will not be liable for any general, special, incidental or consequential damages including, but not limited to, loss of production, loss of profits, loss of revenue, loss of data, or any other business or economic disadvantage suffered by the Licensee arising out of the use or failure to use the Software.
10. The Vendor makes no warranty expressed or implied regarding the fitness of the Software for a particular purpose or that the Software will be suitable or appropriate for the specific requirements of the Licensee.
11. The Vendor does not warrant that use of the Software will be uninterrupted or error-free. The Licensee accepts that software in general is prone to bugs and flaws within an acceptable level as determined in the industry.
12. The Vendor may remedy any non-conforming Software by providing a refund of the purchase price or, at the Vendor's option, repair or replace any or all of the Software.
13. Any refund provided under this section may be reduced where the Licensee has gained significant use and value from the Software. The reduction will be prorated over the anticipated life of the Software. The anticipated life of the Software is 10 years.

Warrants and Representations

14. The Vendor warrants and represents that it is the copyright holder of the Software. The Vendor warrants and represents that granting the license to use this Software is not in violation of any other agreement, copyright or applicable statute.

Acceptance

15. All terms, conditions and obligations of this Agreement will be deemed to be accepted by the Licensee ("Acceptance") on the opening of the sealed shipping package.

User Support

16. The Licensee will be entitled to six months of phone support available 9:00 AM to 5:00 PM Eastern - Weekdays only, at no additional cost.
17. The Licensee will be entitled to maintenance upgrades and bug fixes, at no additional cost, for a period of one year from the date of Acceptance.

Term

18. The term of this Agreement will begin on Acceptance and is perpetual.

Termination

19. This Agreement will be terminated and the License forfeited where the Licensee has failed to comply with any of the terms of this Agreement or is in breach of this Agreement. On termination of this Agreement for any reason, the Licensee will promptly destroy the Software or return the Software to the Vendor.

Force Majeure

20. The Vendor will be free of liability to the Licensee where the Vendor is prevented from executing its obligations under this Agreement in whole or in part due to Force Majeure, such as earthquake, typhoon, flood, fire, and war or any other unforeseen and uncontrollable event where the Vendor has taken any and all appropriate action to mitigate such an event.

Governing Law

21. The Parties to this Agreement submit to the jurisdiction of the courts of the State of Maryland for the enforcement of this Agreement or any arbitration award or decision arising from this Agreement. This Agreement will be enforced or construed according to the laws of the State of Maryland.

Miscellaneous

22. This Agreement can only be modified in writing signed by both the Vendor and the Licensee.
23. This Agreement does not create or imply any relationship in agency or partnership between the Vendor and the Licensee.
24. Headings are inserted for the convenience of the parties only and are not to be considered when interpreting this Agreement. Words in the singular mean and include the plural and vice versa. Words in the masculine gender include the feminine gender and vice versa. Words in the neuter gender include the masculine gender and the feminine gender and vice versa.
25. If any term, covenant, condition or provision of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, it is the parties' intent that such provision be reduced in scope by the court only to the extent deemed necessary by that court to render the provision reasonable and enforceable and the remainder of the provisions of this Agreement will in no way be affected, impaired or invalidated as a result.
26. This Agreement contains the entire agreement between the parties. All understandings have been included in this Agreement. Representations which may have been made by any party to this Agreement may in some way be inconsistent with this final written Agreement. All such statements are declared to be of no value in this Agreement. Only the written terms of this Agreement will bind the parties.
27. This Agreement and the terms and conditions contained in this Agreement apply to and are binding upon the Vendor's successors and assigns.

Notices

28. All notices to the Vendor under this Agreement are to be provided at the following address:

Wexler Technical Solutions, Inc.
2275 Research Blvd., Suite 500
Rockville, MD 20850

Software End-User License Agreement for NEC Corporation of America

CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS. THE USE OF THE SOFTWARE WHICH IS LICENSED BY NEC CORPORATION OF AMERICA (NEC) AND ITS LICENSORS TO CUSTOMER, THE ORIGINAL END USER, FOR CUSTOMER'S USE ONLY AS SET FORTH BELOW.

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1. **LICENSE GRANT AND SCOPE.** NEC grants Customer a perpetual (subject to termination in Section 4), non-exclusive, non-transferable license to use the Software for internal business purposes. The Software is licensed, not sold. This Agreement only gives Customer certain rights to use the Software, which may be revoked if you do not follow these terms. NEC and its suppliers reserve all rights not expressly granted in this Agreement. The Software is protected by copyright and other intellectual property laws and treaties. The source code of the Software is specifically excluded from the Software.

2. **RESTRICTIONS. Customer may not do the following:** (i) modify, copy, adapt, translate or create derivative works based upon the Software; (ii) modify, extract, reverse engineer, decompile, unbundle, disassemble or otherwise attempt to discover or in any way recreate the source code of the Software except to the extent you may be expressly permitted to reverse engineer or decompile under applicable law; (iii) sell, rent, lease, timeshare, provide subscription services, lend, sub-license, distribute, assign or otherwise transfer any rights in the Software to any third party in any form; (iv) disclose or publish results of any benchmark tests of any Software to any third party without NEC's prior written consent; and (v) remove, cover, alter, or obfuscate any copyright notices or other proprietary rights notices placed on or in the Software. Customer shall use the Software in strict accordance with applicable, laws, rules, and regulations. No changes in the license grant, scope or use of the Software shall be permitted without prior written consent of NEC.

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4. **TERMINATION.** Upon termination, Customer must destroy all copies of the Software and all of its component parts. Upon termination, Customer shall cease use of the Software, and upon request promptly return to NEC, or certify destruction of, all full or partial copies of the Software and any materials related to the Software provided by NEC.

5. **LIMITED WARRANTY.** NEC SOFTWARE IS PROVIDED BY NEC "AS IS". NEC AND ITS LICENSORS EXPRESSLY DISCLAIM ALL OTHER WARRANTIES WITH RESPECT TO THE SOFTWARE, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ALL WARRANTIES ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON- INFRINGEMENT OF THIRD PARTY RIGHTS, AND ALL WARRANTIES RELATED TO THIRD PARTY EQUIPMENT, MATERIAL, SERVICES, OR SOFTWARE ARE EXPRESSLY EXCLUDED. NEC DOES NOT WARRANT THAT THE SOFTWARE WILL MEET YOUR REQUIREMENTS, OPERATE IN COMBINATION WITH OTHER PRODUCTS NOT PROVIDED BY NEC, BE UNINTERRUPTED, OPERATE ERROR FREE OR THAT THE ERRORS WILL BE CORRECTED.

6. ANY PROVISIONS ABOVE ARE SUBJECT TO THE PROVISIONS AND TERMS CONTAINED IN THE SCHEDULE 70 CONTRACT, TO INCLUDE, BUT NOT LIMITED TO, THOSE CONTAINED IN 552.212-4.

7. **LIMITATION OF LIABILITY.** IN NO EVENT SHALL NEC OR IT'S LICENSORS BE LIABLE TO CUSTOMER FOR (I) ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR (II) ANY DAMAGES OR COSTS RESULTING FROM LOSS OF USE, GOODWILL, DATA, SAVINGS OR PROFITS, WHETHER FORESEEABLE OR UNFORESEEABLE WHICH MAY ARISE OUT OF THE USE OR PERFORMANCE OF THE SOFTWARE. IN NO EVENT WILL NEC'S OR IT'S LICENSORS' AGGREGATE LIABILITY FOR ANY CLAIM, WHETHER IN CONTRACT, TORT OR ANY OTHER THEORY, EXCEED THE LICENSE FEES PAID BY CUSTOMER.

ANY PROVISIONS ABOVE ARE SUBJECT TO THE PROVISIONS AND TERMS CONTAINED IN THE SCHEDULE 70 CONTRACT, TO INCLUDE, BUT NOT LIMITED TO, THOSE CONTAINED IN 552.212-4.

8. **NO ILLEGAL USE.** The Software is intended for use with content that Customer owns, licenses, or obtains from the public domain. Customer may not use the software to violate any law, including copyright laws.

9. **EXPORT.** The Software supplied by NEC under this Agreement is subject to export controls under the laws and regulations of the United States. Customer shall comply with such laws and regulations (and any additionally applicable local laws and regulations) governing export and re-export.

10. **AUDIT.** To ensure compliance with this Agreement, upon forty-five (45) days' written notice, NEC shall have the right to audit your use of the Software, subject to reasonable access and national security restrictions.

11. **GOVERNING LAW.** This Agreement will be construed under the laws and regulations of the United State of America (Federal law). The Uniform Computer Information Transactions Act does not apply to this Agreement.

12. **SEVERABILITY.** If any provision of this Agreement is legally invalid, the Agreement shall endure except for the invalid provision. However, if a court determines that any provision is invalid, the court may limit the provision, delete specific words or phrases, or replace the invalid provision with a provision that is valid and that comes closest to expressing the intent of the invalid provision

**GSA MULTIPLE AWARD SCHEDULE (MAS)
07 INFORMATION TECHNOLOGY CATEGORY
TERMS AND CONDITIONS**

**SECTION III. ALL IT CONTRACTORS TERMS AND CONDITIONS
(All SINs)**

1) Organizational Conflicts Of Interest

a) Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508

2) Services Performed

a) All services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

b) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

c) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

3) Travel.

Any Contractor travel required in the performance of services must comply with the Pub. L. 99-234 and FAR Part 31.205-46, as applicable, in effect on the date(s) the travel is performed.

Established Federal Government per diem rates will apply to all Contractor travel.

4) Warranty

a) Unless otherwise specified in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

b) The Contractor's commercial guarantee/warranty shall be included in the Commercial Supplier Agreement to include Enterprise User License Agreements or Terms of Service (TOS) agreements, if applicable.

c) Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

Regulation Number Regulation Title/Comments

- 52.222-46 EVALUATION OF COMPENSATION FOR PROFESSIONAL EMPLOYEES (FEB 1993)
- 52.222-48 EXEMPTION FROM APPLICATION OF THE SERVICE CONTRACT LABOR STANDARDS TO CONTRACTS FOR MAINTENANCE, CALIBRATION, OR REPAIR OF CERTAIN EQUIPMENT
- CERTIFICATION (MAY 2014)
- 52.223-19 COMPLIANCE WITH ENVIRONMENTAL MANAGEMENT SYSTEMS (MAY 2011)
- 52.223-2 AFFIRMATIVE PROCUREMENT OF BIOBASED PRODUCTS UNDER SERVICE AND CONSTRUCTION CONTRACTS (SEP 2013)
- 52.229-1 STATE AND LOCAL TAXES (APR 1984)
- 52.222-62 PAID SICK LEAVE UNDER EXECUTIVE ORDER 13706 (JAN 2017)
- 52.223-13 ACQUISITION OF EPEAT - REGISTERED IMAGING EQUIPMENT (JUN 2014)
- 52.223-14 ACQUISITION OF EPEAT® - REGISTERED TELEVISIONS (JUN 2014)
- 52.223-16 ACQUISITION OF EPEAT® - REGISTERED PERSONAL COMPUTER PRODUCTS (OCT 2015)

- 552.238-115 SPECIAL ORDERING PROCEDURES FOR THE ACQUISITION OF ORDER-LEVEL MATERIALS (MAY 2019)
- 552.238-107 TRAFFIC RELEASE (SUPPLIES) (MAY 2019)
- 552.238-73 IDENTIFICATION OF ELECTRONIC OFFICE EQUIPMENT PROVIDING ACCESSIBILITY FOR THE HANDICAPPED (MAY 2019)
- 552.238-86 DELIVERY SCHEDULE (MAY 2019)
- 552.238-89 DELIVERIES TO THE U.S. POSTAL SERVICE (MAY 2019)
- 552.238-90 CHARACTERISTICS OF ELECTRIC CURRENT (MAY 2019)
- 552.238-91 MARKING AND DOCUMENTATION REQUIREMENTS FOR SHIPPING (MAY 2019)
- 552.238-92 VENDOR MANAGED INVENTORY (VMI) PROGRAM (MAY 2019)
- 552.238-93 ORDER ACKNOWLEDGMENT (MAY 2019)
- 552.238-94 ACCELERATED DELIVERY REQUIREMENTS (MAY 2019)

F02. IT HARDWARE TERMS AND CONDITIONS
(SINs 811212, 33411)

Instructions:

1. Offerors submitting an offer for a SIN(s) under the "Hardware Subcategory" must also comply with the following:

- a. Installation and Technical Services for new or used/refurbished equipment.
 - i. Offerors shall indicate in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016):
 - A. if the equipment is self-installable; and/or
 - B. If the equipment is not self-installable, include any fees for installation, training, or maintenance.
 - ii. Offerors should provide commercial practices for installation, deinstallation and/or reinstallation for review and possible inclusion in the contract.

F03. IT SERVICES TERMS AND CONDITIONS
(SINs 54151S)

Instructions:

Offerors submitting an offer for a SIN(s) under the "IT Services Sub-category" must also comply with the following:

- a. Only IT Professional Services or Labor Categories shall be offered.
- b. Resumes shall be provided to the GSA contracting officer or the ordering activity upon request.
- c. Offerors shall provide a description of each type of IT Professional Service or Labor Category offered, and it should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

- d. Pricing for each type of IT Professional Service or Labor Category shall be in accordance with customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

- a. Pricing of services shall be offered at the Contractor's facility and/or at the ordering activity location in accordance with customary commercial practices.

F04. IT SOFTWARE TERMS AND CONDITIONS
Multiple Award Schedule GS-35F-0120W



(SINs 511210, 54151)

Instructions:

****Best-in-Class (BIC) Designation****

Offerors submitting an offer for a SIN(s) under the “IT Software Sub-category” must also comply with the following:

- 1) Technical Support: Without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available shall be available during specified hours.
 - a) At the task or delivery order level, provide a telephone number and hours of operation for technical support hotline; indicate applicable time zone for the hours of operation—i.e., Eastern time, Central, Mountain or Pacific time.
- 2) Descriptions and Equipment Compatibility: Offerors shall include in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016) a complete description of each software product including the operating systems on which the software can be used. Also included shall be a brief, introductory explanation of the modules and documentation which are offered.
- 3) Right-to-Copy Pricing: Offerors shall insert the discounted pricing for right-to-copy licenses, if commercially available, in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016).
- 4) Utilization Limitations
 - a) Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
 - b) When acquired by the ordering activity, commercial computer software and related documentation shall be subject to the following:
 - i.) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - ii.) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - iii.) Except as provided above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - iv.) The ordering activity shall have the right to use the software and documentation with the run-time computing environment (e.g. operating system, virtual machine, mobile operating system, processor etc.) to be specifically identified for which it is acquired at any other facility/user device to which that time computing environment may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site/user device if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the software and documentation with a backup time computing environment when the primary is inoperative; to copy computer programs for



safekeeping (archives) or backup purposes; to transfer a copy of the software to another site/user for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

v.) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

vi.) Licensee Data belongs exclusively to Licensee, regardless of where the Data may reside at any moment in time including, but not limited to Licensor hardware, networks or other infrastructure and facilities where Data may reside, transit through or be stored from time to time. Licensor makes no claim to a right of ownership in Licensee Data. Licensor agrees to keep the Licensee Data Confidential as that term is defined in the relevant FAR and DFARS provisions pertaining to Confidential Information and Confidentiality. Licensor is not permitted to use Licensee's data for a purpose that is not explicitly granted in writing by Licensee. Upon Licensee request, for any reason whatsoever, Licensor must promptly return all Licensee Data in Licensor's possession in a format as may be designated at the time of request by Licensee.

vii.) Licensee may create or hire others (including Licensor) to create modifications, customizations or other enhancements to the Software which might be classified as "Derivative Works" of the software. Unless otherwise negotiated and mutually agreed upon at the order level, the intellectual property (IP) rights to the Derivative Works shall be owned by the owner of the underlying intellectual property. The Derivative Work[s] shall be made available to the Licensee through a royalty free, perpetual worldwide, no charge license to the Licensee.

NOTE: All SIN-specific Terms and Conditions Subject to Cooperative Purchasing

SIN 811212 COMPUTER AND OFFICE MACHINE REPAIR AND MAINTENANCE TERMS AND CONDITIONS

811212 Maintenance, Repair Service, and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment. (After Expiration of Guarantee/Warranty Provisions and/or When Required Service Is Not Covered by Guarantee/Warranty Provisions) and for Leased Equipment.

SIN 33411 PURCHASING OF NEW ELECTRONIC EQUIPMENT TERMS AND CONDITIONS

33411 Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyperconverged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.

SIN 54151S INFORMATION TECHNOLOGY PROFESSIONAL SERVICES TERMS AND CONDITIONS

54151S IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

SIN 511210 SOFTWARE LICENSES TERMS AND CONDITIONS

511210 Includes both term and perpetual software licenses and maintenance. Includes operating system software, application software, EDI translation and mapping software, enabled email message based applications, Internet software, database management applications, and other software.

SIN 54151 SOFTWARE MAINTENANCE SERVICES TERMS AND CONDITIONS

54151 Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate; telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

