

**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

SIN 132-8 PURCHASE OF EQUIPMENT

FSC CLASS 5805 – Telephone And Telegraph Equipment

Telephone Equipment and Audio and Video Teleconferencing Equipment

FSC CLASS 5895 – Miscellaneous Communications Equipment

Miscellaneous Communications Equipment

Special Physical, Visual, Speech, and Hearing Aid Equipment

Installation (FPDS Code N070) for Equipment Offered

Deinstallation (FPDS N070)

Reinstallation (FPDS N070)

FSC CLASS 5995 – Cable, Cord And Wire Assemblies: Communications Equipment

Communications Equipment Cables

SIN 132-12 MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code for Maintenance and Repair Service - J070; FSC Class for Repair Parts/Spare Parts - See FSC Class for basic equipment)

Maintenance

Repair Service

Repair Parts/Spare Parts. Note. The effective date for the parts pricelist column for billing under this contract is the same as the contract/modification date.

Third Party Maintenance

SIN 132-34 MAINTENANCE OF SOFTWARE

SIN 132-51 INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

IT Systems Analysis Services (FPDS Code D306)

Automated Information Systems Design and Integration Services (FPDS Code D307)

Programming Services (FPDS Code D308)

Other Information Technology Services, Not Elsewhere Classified (FPDA Code D399)

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration or training services in direct support of a product. Under such circumstances, the services must be performed by the publisher or manufacturer or one of their authorized agents.

**Comm-Works/Fortran LLC
3810 Concorde Pkwy, Suite 500
Chantilly, VA 20151
800-394-4444**

<http://www.comm-works.com>

Contract Number: GS-35F-0124L

Period Covered by Contract: December 20, 2000 – December 11, 2010

General Services Administration
Federal Supply Service

Pricelist current through Modification # PA-0015, dated 1-08-2007.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! By accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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INFORMATION FOR ORDERING ACTIVITIES

SPECIAL NOTICE TO AGENCIES:

Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!TM on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!TM and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Comm-Works/Fortran LLC's **Ordering** Address is:

Comm-Works/Fortran LLC
3810 Concorde Pkwy
Suite 500
Chantilly, VA 20151-1111
(703) 550-0200

Comm-Works/Fortran LLC's **Payment** Address is:

Comm-Works/Fortran LLC
P.O. Box 88271
Milwaukee, WI 53288

Authorized Resellers:

Compel-PHX
3901 East LaSalle
Phoenix, AZ 85040
(800)888-6202

Compel-LA
10410 Pioneer Blvd.
Santa Fe Springs, CA 90670
(800)266-7351

Compel-SF
3025 Independence Drive, Suite H
Livermore, CA 94550
(866)306-9600

Mahon Communications
163 Bay State Drive
Braintree, MA 02184
(888)866-3550

Contractors are required to accept the credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance:

Comm-Works/Fortran: (800) 394-4444

When authorized Dealers are allowed by the contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the contractor, in care of the Authorized Dealer.

3. LIABILITY FOR INJURY OR DAMAGE: The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF SF 279:

- Block 9: G. Order/Modification under Federal Schedule
- Block 16: Data Universal Numbering System (DUNS): 11-6208984
- Block 30: Type of Contractor: C. Large Business
- Block 31: Woman-Owned Small Business - No
- Block 36: Contractor's Taxpayer Identification Number (TIN) - 52-1309526

4a. CAGE CODE: OM6Y3

4b. CENTRAL CONTRACTOR REGISTRATION: Comm-Works/Fortran LLC has registered with the Central Contractor Registration Database.

5. FOB POINT: Destination

6. DELIVERY SCHEDULE:

a. **TIME OF DELIVERY:** Comm-Works/Fortran LLC shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
SIN 132-8	30 days
SIN 132-12	As negotiated between Contractor and Ordering Activity
SIN 132-34	As negotiated between Contractor and Ordering Activity
SIN 132-51	As negotiated between Contractor and Ordering Activity

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: Net - 30 Days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other: Comm-Works/Fortran LLC will accept piece part orders at the discounted system price only if such orders are placed within 30 days after Comm-Works/Fortran LLC's receipt of the system purchase order.

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED: All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

Comm-Works/Fortran LLC supports the 48 contiguous states, Alaska, Puerto Rico, U.S. Territories, and Washington, D.C. Export packing is outside the scope of this contract, but available commercially.

10. SMALL REQUIREMENTS: The minimum dollar value of orders to be issued is \$100.00.

11. MAXIMUM ORDER: The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

Special Item Number 132-34 – Maintenance of Software

Special Item Number 132-51 - Information Technology (IT) Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS: Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION

STANDARDS REQUIREMENTS: Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering offices, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their

applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. CONTRACTOR TASKS/SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001):

a. Security Clearances: The contractor may be required to obtain/posses varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering activity or can be priced as a fixed price item on orders placed under the Multiple AwardSchedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

c. Certifications, Licenses and Accreditations: As a commercial practice, the contractor may be required to obtain/posses any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

d. Insurance: As a commercial practice, the Contractor may be required to obtain, possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering activity, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

g. Documentation/Standards: The contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

i. Government Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of

appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the Government's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!: GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS:

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, on ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) – referred to as open market items – to a Federal supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, on if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14 and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS:

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES: The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Overseas services are outside the scope of this contract.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs): The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS: Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION: The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building of public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE: If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at www.comm-works.com. The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES: Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an order activity, shall follow the terms of the applicable schedule and authorization and include with each order –

a. A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

b. The following statement: This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal supply Schedule contract, the latter will govern.

25. INSURANCE – WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5):

a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

b. Before commencing work under this contract, the contractor shall notify the contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective --.

(1) For such period as the laws of the State in which this contract is to be performed prescribe;
or

(2) Until 30 days after the insurer or the contractor gives written notice to the Contracting Officer, whichever period is longer.

c. The Contractor shall insert the substance of this clause, including this paragraph c, in subcontracts under this contract the require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS: A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324).

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. **MATERIAL AND WORKMANSHIP:** All equipment furnished hereunder must satisfactorily perform the function for which it is intended.
2. **ORDER:** Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. **TRANSPORTATION OF EQUIPMENT: FOB DESTINATION.** Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.
4. **INSTALLATION AND TECHNICAL SERVICES:** Due to warranty restrictions, no equipment in the pricelist is self-installable.

a. **INSTALLATION.** When the equipment provided under this contract is not self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. Charges for these services appear in the CLIN Price List.

*MINIMUM CHARGES INCLUDE 2 FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decoration) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act Applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals that are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE: The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY:

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract. Comm-Works/Fortran LLC's standard commercial warranty is for one (1) year and includes all parts and labor.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

Comm-Works/Fortran LLC
3810 Concorde Pkwy, Suite 500
Chantilly, VA 20151-1111

7. PURCHASE PRICE FOR ORDERED EQUIPMENT: The purchase price that the ordering activity will be charged will be the Government purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR: The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT: When an agency determines that Information Technology equipment will be replaced, the agency shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-3.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY
PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT (SPECIAL ITEM
NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a forty (40) mile radius of the Contractor's service points. Additional charges will be charged if the distance is greater than the above radius. The mileage rate or other distance factor is stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Comm-Works/Fortran LLC
3810 Concorde Pkwy, Suite 500
Chantilly, VA 20151

2. MAINTENANCE ORDER:

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines that may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the Government on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the Government may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of

maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering office's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering office may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS:

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE: When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the Government installation, until the equipment is returned to such installation.

5. SCOPE:

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY:

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment, which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR: For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS:

- a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

Maintenance Contract Pricing: Contained in the detailed spreadsheet available in GSA Advantage.

On-Site Technician (Labor Only): Pricing is based on 40 hours per week excluding Federal holidays for a Principle Period of Maintenance (PPM) from 8:00 am – 4:00 pm, Monday through Friday. This on-site technician is available for repairs, adds, moves and changes on the customer's premise-based telecommunications systems. Any required repairs, adds, moves or changes which must be completed outside the PPM will be performed at the applicable GSA hourly rate (see CLIN 472-473). Under this provision, the ordering activity is obligated to purchase all materials required for adds, moves or changes from Comm-Works/Fortran LLC. All materials required to perform any repairs must be purchased from Comm-Works/Fortran as needed, or an annual Hardware Maintenance Agreement (see CLINS 477-492). This per port price is negotiable on any system in excess of 2,000 ports.

b. PRINCIPLE PERIOD OF MAINTENANCE (PPM)

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon eight (8) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the Government location..

c. OUTSIDE PRINCIPLE PERIOD OF MAINTENANCE (OPPM and SHPPM)

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Two separate prices are provided. OPPM is M-F 5:01pm-7:59AM and Saturdays. SHPPM is for Federal Observed Holidays and Sundays. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be \$.32 per mile or the current rate

per the JTR.

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity will be negotiated per paragraph 8a above.

9. REPAIR SERVICE RATE PROVISIONS:

a. CHARGES. Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. MULTIPLE MACHINES. When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of \$.032 (or prevailing rate per the JTR) per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) PPM. The Principle Period of Maintenance repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service, which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) OPKM. When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The PPM rates shall apply when repair service is requested during Regular Hours, but performed OPKM at the convenience of the Contractor.

(3) SHPPM. When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed in the pricelist shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the PPM and/or OPKM repair service rates, as applicable, shall apply.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS: All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's current commercial pricelist at a discount of 10% from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS:

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of one (1) year.

b. REPAIR PARTS/SPARE PARTS

All parts furnished either as spares or repair parts will be guaranteed/warranted for a period 90 days.

12. INVOICES AND PAYMENTS:

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly

basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**TERMS AND CONDITIONS APPLICABLE TO
MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

1. INSPECTION/ACCEPTANCE: The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY:

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract. Comm-Works/Fortran LLC's commercial guarantee/warranty is for one (1) year.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES: The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (1-800-394-4444) for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available 24 hours per day.

4. SOFTWARE MAINTENANCE:

a. Software maintenance service shall be included with the equipment maintenance as an integral component of the telephone system.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (132-34):

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract

period, whichever occurs first. Renewal of maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

6. UTILIZATION LIMITATIONS - (132-34):

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 6.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the government who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer

software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

**TERMS AND CONDITIONS APPLICABLE TO
INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)**

1. SCOPE:

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES:

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements, for fixed price tasks, under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solution on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the agency's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER:

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES:

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52,252-15)(AUG 1989):

a. The Contracting Officer may, at any time, by written order to the contractor, require the contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either –

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is cancelled or the period of the order or any extension thereof expires, the Contractor shall resume work. The contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the contracting Officer decides the facts justify the action, the contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment of otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES: The Inspection of Services–Fixed Price (AUG 1996)(Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986)(Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR: The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY: Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR: All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST:

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES: The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS: For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II - Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC

2002), Alternate II (Feb 2002)(Deviation – May 2003)) applies to labor-hour orders placed under this contract.

13. RESUMES: Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS: Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS: The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING:

Commercial Job Title: Software Engineer

Minimum/General Experience: Five (5) years of technical experience which applies to systems analysis and design techniques for complex telecommunication systems. Requires competence in all phases of telephone systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices. Requires requirements analysis skills in order to provide a single point of contact for analysis, design, implementation, installation, and testing.

Functional Responsibility: Helps users define requirements, advises alternative approaches, conducts feasibility studies, designs, programs and implements a software-based solution for the telecommunications network.

Minimum Education: Bachelor's Degree in Computer Science

Labor Category – Software Engineer	Rate
SE-PPM Mon-Fri, 8am-5pm, excluding Federal Holidays	\$200

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS
PREAMBLE**

Comm-Works/Fortran LLC provides commercial products and services to the Federal Government. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in Federal Government contracts.

To accelerate potential opportunities please contact Mr. Mary Hickey, 800-394-4444, Mhickey@comm-works.com; Fax (703) 550-7663.

BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (Ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date

Contractor Date

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;

- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

Description of Products

Introduction

Your present system may have served you well over the years. However, like most technologies, it may now lack the ability to take advantage of new services and capabilities being offered in the telecommunications industry. Older systems often can not be upgraded economically to accommodate high bandwidth data switching, video conferencing, Integrated Services Digital Network (ISDN) offerings, multi-media capabilities or other new and evolving services. Some of the areas of concern with your current system may include:

- Ability to accommodate anticipated future growth and increased calling volumes.
- Vulnerability to lightning and power surges.
- The cost to maintain an older system.
- Lack of data switching capabilities at 56 Kbps, 64 Kbps, 384 Kbps and multiples of 64 Kbps up to 1.5 Mbps for video conferencing, LAN-to-LAN connectivity and other high bandwidth applications.
- Ability to provide PBX to Computer connectivity for enhanced customer service applications and other automated processes.
- Weak Call Accounting or Call Center features.
- Lack of networking capabilities that make multiple systems at remote sites appear as one large system to the users.
- Lack of ISDN connectivity -- Primary Rate Interface (PRI) to the public IXC and LEC (interexchange and local exchange carriers) for data switching, more efficient trunk usage and Automatic Number Identification and Basic Rate Interface (BRI) for station side data, video and LAN connectivity both internally and externally.
- Complicated/multiple user interfaces for Move, Add and Change activity resulting in higher dependency on outside vendor support.

Comm-Works/Fortran LLC and the General Services Administration offer the following products as viable options to solving these problems.

SiteMan™ Windows NT

General Information:

1. GSA prices include initial server hardware/software installation and setup of database server. Comm-Works/Fortran can also optionally provide client hardware upon request.
2. Prices for server software include a total of 24 hours of training or phone support (during normal Comm-Works/Fortran business hours) and 16 total hours training or phone support for each client software license.
3. Prices do not include database collection or entry, PBX /Voicemail engineering or network configuration. These services can be provided at additional charge upon request. Prices do include initial database synchronization from PBX/Voicemail to SiteMan™ database server if applicable.
4. Base systems include PBX and Voice Mail Administration (if currently supported), Call Detail Reporting, and Alarm Management feature packages. Visual Wiring manager and Personnel Management Modules are optional and must be priced upon application.
5. Custom application programming is available and is priced upon application at a rate of \$200.00 per hour.
6. Prices do not include travel and per diem costs for on-site training and installation outside defined service areas.
7. Manufacturer's warranty is provided on all Comm-Works/Fortran-provided hardware and 1 year warranty on all Comm-Works/Fortran-provided software.
8. Customer must provide TCP/IP routed network infrastructure and connections to provide connectivity between SiteMan™ database server, client workstation and integration servers. This typically requires UTP Category 3 Ethernet connection at each device (one at each client workstation, one at the SiteMan™ database server, and one at each integration server).

1. Single-User Version for Single PBX and Single Voice Mail System

Description : Provides central administration of a single PBX and Voicemail system from a single workstation.

Part No. FR100 Hardware and Software Right To Use License. Includes main database server hardware and software and integration server software (1a and 1b).

a. **Software.** SiteMan™ single-user standalone application software license and hardware key for control of single PBX and single Voicemail system (when released) from a single workstation.

- Includes Windows NT software, SiteMan™ Database Server software, and 1 SiteMan™ Client Software

license installed in the database server machine.

- Includes PBX/voicemail administration, Call Detail Reporting, and Alarm Management software modules.
- Includes Integration Server software

b. **SiteMan™ Main Database Client/Server Hardware.** Comm-Works/Fortran-provided SiteMan™ standalone/single-user Applications Processor Hardware specifications:

- OS: Windows NT workstation
- CPU: Pentium processor
- Memory Storage Type: RAM
- Hard Disk Storage Type: IDE
- CD-ROM Drive
- Tape Backup Assembly and 1 tape cartridge
- Laser Printer and Hardware Key
- 10BaseT Ethernet NIC card
- Internal modem
- 2 Serial Ports
- Miscellaneous: 17 “ Color SVGA Monitor, Keyboard, and Mouse, 3 1/2” Inch Floppy Diskette Drive
- 20 Minute UPS with automatic shutdown software
- 6 Port Serial card for host subsystem communication

2. Single-User Version for Multiple PBXs / Voice Mail Systems

Description : Provides central administration of multiple PBXs and Voicemail systems from a single workstation.

Part No. FR101 Hardware and Software Right To Use License. Includes main database server hardware and software. Price includes 2a and 2b. Does not include the integration server software/hardware required for the primary PBX and each PBX Node (see additional pricing in section 2C).

a. **Software.** SiteMan™ single user standalone application software license and hardware key for control of host PBX and/or voicemail system (when released) from a single workstation.

- Includes Windows NT software, SiteMan™ Database Server Software license for control of up to 64 PBX nodes, and 1 SiteMan™ Client Software license installed in the database server machine (1 per SiteMan™ network). Does not support multiple workstation access.
- Includes PBX/voicemail Administration, Call Detail Reporting, and Alarm Management software modules

b. **SiteMan™ Main Database Client/Server Hardware.** Comm-Works/Fortran-provided SiteMan™ Standalone/Single-user Applications Processor Hardware specifications:

- OS: Windows NT workstation
- CPU: Pentium processor
- Memory Storage Type: RAM
- Hard Disk Storage Type: IDE
- CD-ROM Drive
- Tape Backup Assembly and 1 tape cartridge
- Laser Printer and Hardware Key
- 10BaseT Ethernet NIC card

- Internal modem
- 2 Serial Ports
- Miscellaneous: 17 “ Color SVGA Monitor, Keyboard, and Mouse, 3 1/2” Inch Floppy Diskette Drive
- 20 Minute UPS with automatic shutdown software

c. **SiteMan™ Integration Server Hardware and Software.** One required at each PBX node in the network including the main PBX site and/or each standalone managed host machine in the network that is not co-located with a managed PBX.

Part No. FR102 Hardware and Software Right To Use License Per PBX node.

- OS: LINUX
- CPU: Pentium
- Memory Storage Type: RAM
- Hard Disk Storage Type: IDE
- Internal modem
- 6 port Serial interface board for host connections
- 10BaseT Ethernet NIC card

One required for each PBX node in the network or each standalone voicemail host machine in the network that is not co-located with a managed PBX.

Optional: Keyboard, Monitor, UPS, Additional Serial Ports, Relay-sensing input/output interface for external dry contact signaling.

3. Multi-User Version for Single PBX and a Single Voice Mail system

Description : Provides central administration of a single PBX and Voicemail system from multiple workstations.

Part No. FR103 Hardware and Software Right To Use License. Includes main database server hardware/software and integration server software. Price includes 3a and 3b. Price does not include additional client software. (see 3c. for client software pricing)

a. **Software.** SiteMan™ multiple user software license and Hardware key for control of a single PBX and Voicemail system for up to 10 workstations. Additional database server licenses are purchased in increments of 10, up to 64 maximum total simultaneous clients. *Also requires additional Client Software license per each workstation.*

- Includes Windows NT software, SiteMan™ Database Server software, and 1 SiteMan™ Client Software license installed in the database server machine (1 per SiteMan™ network when multiple workstation access is required).
- Includes PBX/Voice Mail Administration, Call Detail Reporting, and Alarm Management software modules
- Includes Integration Server software

b. **SiteMan™ Main Database Client/Server Hardware.** Comm-Works/Fortran-provided SiteMan™ Standalone/Multi-user Applications Processor Hardware specifications:

- OS: Windows NT workstation
- CPU: Pentium processor

- Memory Storage Type: RAM
- Hard Disk Storage Type: IDE
- CD-ROM Drive
- Tape Backup Assembly and 1 tape cartridge
- Laser Printer and Hardware Key
- 10BaseT Ethernet NIC card
- Internal modem
- 2 Serial Ports
- Miscellaneous: 17 “ Color SVGA Monitor, Keyboard, and Mouse, 3 1/2” Inch Floppy Diskette Drive
- 20 Minute UPS with automatic shutdown software
- 6 Port Serial card for host subsystem communication

c. **SiteMan™ Client application software license and Hardware Key for Multiple user environment.** 1 per client workstation required. Does not include Client PC. Also see client hardware minimum requirements in 3e.

Part No. FR104 Price per client license.

d. **SiteMan™ Database Server License Expansion.** 1 required for every additional 10 client workstations (above first 10) that will administer the SiteMan™ network.

Part No. FR105

e. **Client Workstation Hardware and minimum requirements**

Part No. FR106

Customer can provide client workstation hardware with HP LaserJet 5 Printer if desired.

- OS: Windows 95 (or higher) and Windows NT
- CPU: Pentium 166 MHz or Faster
- Memory: 64 Megabytes
- Hard Disk Storage: 100 Mb minimum
- Network layer 1 requirements: 10 Mb Ethernet or 16 Mb Token Ring (Not required for CSR laptop version)
- Parallel port for Hardware key/ Hewlett Packard HP LaserJet 5 printer
- Hewlett Packard Laser Jet 5 Printer
- Modem (optional) 9600 baud or faster
- Miscellaneous: Color VGA Video, Keyboard, and Mouse, 3 1/2” Inch Floppy Diskette Drive
- CD-ROM Drive

4. Multiple User Version for Multiple PBX/Host systems

Description : Provides central administration of multiple PBXs and Voicemail systems from multiple workstations.

Part No. FR107 **Hardware and Software Right To Use License.** Also requires additional client software as required (4c) and additional host software (4d) as required. Includes main database server hardware and software. Price includes 4a and 4b. Price does not include integration server hardware/software or additional client software and hardware (see 4c and 4d pricing)

a. **Software.** SiteMan™ multiple user software license and Hardware key for control of multiple PBXs and Voicemail systems for up to 10 workstations. Additional database server licenses are purchased in increments of 10, up to 64 maximum total simultaneous client workstations. *Also requires additional Client Software license per each workstation.*

- Includes Windows NT Software, SiteMan™ Database Server software, and 1 SiteMan™ Client Software license installed in the database server machine, 1 per SiteMan™ network when multiple workstation access is required.
- Includes PBX/Voicemail Administration, Call Detail Reporting, and Alarm Management software modules

b. **SiteMan™ Main Database Client/Server Hardware.** Comm-Works/Fortran-provided SiteMan™ Multi Site/Multi-user Applications Processor Hardware specifications:

- OS: Windows NT workstation
- CPU: Pentium processor
- Memory Storage Type: RAM
- Hard Disk Storage Type: IDE
- CD-ROM Drive
- Tape Backup Assembly and 1 tape cartridge
- Laser Printer and Hardware Key
- 10BaseT Ethernet NIC card
- Internal modem
- 2 Serial Ports
- Miscellaneous: 17 “ Color SVGA Monitor, Keyboard, and Mouse, 3 1/2” Inch Floppy Diskette Drive
- 20 Minute UPS with automatic shutdown software

c. **SiteMan™ Client application software license and Hardware Key for Multiple user environment.** 1 per client workstation required. Price does not include Client PC hardware. Also see client hardware minimum requirements.

Part No. FR104 Per client workstation

d. **SiteMan™ Integration Server Hardware and Software.** One required for each PBX node in the network including the main PBX site and/or each standalone managed host machine in the network that is not co-located with a managed PBX.

Part No. FR102 Per PBX node.

See 1c for equipment list.

e. **SiteMan™ Database Server License Expansion**

Part No. FR105

1 required for every additional 10-client workstations that will administer the SiteMan™ network.

f. **Client Workstation Hardware and minimum requirements**

Part No. FR106

Customer can provide client workstation hardware with HP LaserJet 5 Printer if desired. See next page for requirements.

Customer Provided Client Workstation Hardware minimum requirements

Customer can provide client workstation hardware with HP LaserJet 5 Printer, if desired, for the **Multi-User Version for Single PBX and a Single Voice Mail system** (Item 3) and the **Multiple User Version for Multiple PBX/Host systems** (Item 4).

Minimum Requirements:

- OS: Windows 95 (or higher) and Windows NT
- CPU: Pentium 166 MHz or Faster
- Memory: 64 Megabytes
- Hard Disk Storage: 100 Mb minimum
- Network layer 1 requirements: 10 Mb Ethernet or 16 Mb Token Ring (Not required for CSR laptop version)
- Parallel port for Hardware key/ Hewlett Packard HP LaserJet 5 printer
- Hewlett Packard Laser Jet 5 Printer
- Modem (optional) 9600 baud or faster
- Miscellaneous: Color VGA Video, Keyboard, and Mouse, 3 1/2" Inch Floppy Diskette Drive
- CD-ROM Drive

GSA PRICING

CLIN	SIN	PRODUCT	PART NUMBER	PRODUCT DESCRIPTION	GSA PRICE
97	132-8	TRAINING	FPN001	System Admin Training - On-Site	\$1,835
98	132-8	TRAINING	FPN002	Station User Training (Per Session)	\$172
99	132-8	TRAINING	FPN003	ACD Supervisor/Administrator Training	\$459
100	132-8	TRAINING	FPN004	ACD Agent Training (Per Session)	\$172
101	132-8	SITEMAN	FR100	Single User Package for Single PBX and Single Voice Mail	\$41,914
102	132-8	SITEMAN	FR101	Single User Version for Multiple PBXs and Voice Mail Systems	\$38,884
103	132-8	SITEMAN	FR102	Additional PBX Node or Stand-a-lone Managed Host	\$16,664
104	132-8	SITEMAN	FR103	Multi-User Version for Single PBX and a Single Voice Mail System	\$45,449
105	132-8	SITEMAN	FR104	Client Application Software License and Hardware Key for Multiple User Environment (1 per client workstation)	\$7,575
106	132-8	SITEMAN	FR105	Database Server License Expansion (1 per every additional 10 client workstations.)	\$2,525
107	132-8	SITEMAN	FR106	Additional Client Workstation Hardware	\$5,807
108	132-8	SITEMAN	FR107	Multiple User Version for Multiple PBX/Host Systems	\$45,449
468	132-12	LABOR*	KTT-PPM	Key Telecom Technician Labor Hour (Mon-Fri, 8am-5pm, excluding Federal Holidays)	\$105
469	132-12	LABOR*	KTT-OPPM	Key Telecom Technician Labor Hour (Mon-Fri, 5:01pm-7:59am, and Saturdays, excluding Federal Holidays)	\$157
470	132-12	LABOR*	KTT-SHPPM	Key Telecom Technician Labor Hour (Sundays and Federal Holidays)	\$210
471	132-12	LABOR*	PTT-PPM	PBX Telecom Technician Labor Hour (Mon-Fri, 8am-5pm, excluding Federal Holidays)	\$115
472	132-12	LABOR*	PTT-OPPM	PBX Telecom Technician Labor Hour (Mon-Fri, 5:01pm-7:59am, excluding Federal Holidays and Saturdays)	\$172
473	132-12	LABOR*	PTT-SHPPM	PBX Telecom Technician Labor Hour (Sundays and Federal Holidays)	\$230
474	132-51	LABOR*	SE-PPM	Software Engineer Labor Hour (Mon-Fri, 8am-5pm, excluding Federal Holidays)	\$200
477	132-12	LABOR	KEYMAINT	Key System Maintenance (per port annually)	\$35
478	132-12	LABOR	PBXMAINT	PBX System Maintenance (per port annually)	\$38

CLIN	SIN	PRODUCT	PART NUMBER	PRODUCT DESCRIPTION	GSA PRICE
479	132-12	LABOR	KEYVMMMAINT	Key System Voicemail Maintenance (per port annually)	\$156
480	132-12	LABOR	PBXVMMMAINT	PBX System Voicemail Maintenance (per port annually)	\$187
481	132-12	LABOR	DOS SUSPMAINT	DOS Single User/PBX/Voicemail Maintenance	\$3,292
482	132-12	LABOR	DOS SUMPMAINT	DOS Single User-Multiple PBX/Voicemail Maintenance	\$3,029
483	132-12	LABOR	DOS MUSPMAINT	DOS Multiple User-Single PBX/Voicemail Maintenance	\$3,553
484	132-12	LABOR	DOS MUMPMAINT	DOS Multiple User-Multiple PBX/Voicemail Maintenance	\$3,553
485	132-12	LABOR	DOS NODEMAINT	Additional Node for DOS Siteman Maintenance	\$1,851
486	132-12	LABOR	DOS CLIENTMAINT	Additional Clients for DOS Siteman Maintenance	\$841
487	132-12	LABOR	WIN SUSPMAINT	Windows Single User/PBX/Voicemail Maintenance	\$4,656
488	132-12	LABOR	WIN SUMPMAINT	Windows Single User-Multiple PBX/Voicemail Maintenance	\$4,320
489	132-12	LABOR	WIN MUSPMAINT	Windows Multiple User-Single PBX/Voicemail Maintenance	\$5,050
490	132-12	LABOR	WIN MUMPMAINT	Windows Multiple User-Multiple PBX/Voicemail Maintenance	\$5,050
491	132-12	LABOR	WIN NODEMAINT	Additional Node for Windows Siteman Maintenance	\$1,851
492	132-12	LABOR	WIN CLIENTMAINT	Additional Clients for Windows Siteman Maintenance	\$841
493	132-8	LABOR*	EUTRAIN	End User Station Training (1.5 hours max)	\$172
494	132-8	LABOR*	SATRRAIN	System Administrator Training (4 hours max)	\$459
496	132-8	SCHEDULENET	24PORTSN	24 Port Conference Bridge (Audio and Client Based)	\$25,539
497	132-8	SCHEDULENET	48PORTSN	48 Port Conference Bridge (Audio and Client Based)	\$38,217
498	132-8	SCHEDULENET	72PORTSN	72 Port Conference Bridge (Audio and Client Based)	\$50,148
499	132-8	SCHEDULENET	96PORTSN	96 Port Conference Bridge (Audio and Client Based)	\$59,097
500	132-8	SCHEDULENET	24 PORTSNUPGR	24 Port Upgrade for ScheduleNet Conference Bridge	\$12,930
501	132-12	LABOR	24 PORT SNSWMAINT	24 Port ScheduleNet Software Remote Support Maintenance (Annual)	\$2,672

CLIN	SIN	PRODUCT	PART NUMBER	PRODUCT DESCRIPTION	GSA PRICE
502	132-12	LABOR	48 PORT SNSWMANT	48 Port ScheduleNet Software Remote Support Maintenance (Annual)	\$3,107
503	132-12	LABOR	72 PORT SNSWMANT	72 Port ScheduleNet Software Remote Support Maintenance (Annual)	\$3,542
504	132-12	LABOR	98 PORT SNSWMANT	96 Port ScheduleNet Software Remote Support Maintenance (Annual)	\$3,977
505	132-12	LABOR	PBXONSITE	On Site Technician - Labor Only (8 hours per day, 5 days per week excluding Federal Holidays) Annual Rate (Per Port Maintenance Price will decrease if this CLIN is purchased and parts maintenance is required)	\$149,625