GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAAdvantage.gov.

Multiple Award Schedule

FSC Group: Information Technology
FSC Class: IT Software
Contract number: GS-35F-0173X

Contract period: January 11, 2021 through January 10, 2026

Snap Surveys NH, Inc dba Snap Surveys
1 New Hampshire Avenue, Suite 125
Portsmouth, NH, 03801
Phone: 603.610.8700
Fax: 603.610.8703
http://www.snapsurveys.com

Email: aplante@snapsurveys.com
Contract Administrator: Andrea Plante

Business size: Small

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Price list current through Modification #PS-0032, effective August 30, 2022

Prices Shown Herein are Net (discount deducted)
CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SINs</th>
<th>COOP</th>
<th>Recovery</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>511210</td>
<td>511210STLOC</td>
<td>511210RC</td>
<td>Software Licenses</td>
</tr>
<tr>
<td>54151</td>
<td>54151STLOC</td>
<td>54151RC</td>
<td>Software Maintenance Services</td>
</tr>
<tr>
<td>611420</td>
<td>611420STLOC</td>
<td>611420RC</td>
<td>Information Technology Training</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMSTLOC</td>
<td>OLMRC</td>
<td>Order-Level Materials (OLM’s)</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See below.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See below.

2. Maximum order:

<table>
<thead>
<tr>
<th>SINs</th>
<th>Maximum Order</th>
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</thead>
<tbody>
<tr>
<td>511210</td>
<td>$500,000</td>
</tr>
<tr>
<td>54151</td>
<td>$500,000</td>
</tr>
<tr>
<td>611420</td>
<td>$250,000</td>
</tr>
<tr>
<td>OLM</td>
<td>$250,000</td>
</tr>
</tbody>
</table>

3. Minimum order: $100

4. Geographic coverage (delivery area): Domestic delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. Point(s) of production (city, county, and State or foreign country): Same as Contractor

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: Multiple individual PC, concurrent user network licenses (Excluding Education Enterprise Licenses and Subscriptions) or Mobile Interviewer 5-license packs may be purchased at a discount: 2 @ 15%, 3 @ 20%, 4 @ 25%, 5-9 @ 30%, 10-14 @ 40%, 15-19 @ 50% and 20+ @ 60%.
8. Prompt payment terms: 0% - 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin): None

10a. Time of delivery (Contractor insert number of days):

<table>
<thead>
<tr>
<th>SIN</th>
<th>Delivery Time (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>511210</td>
<td>5 Days</td>
</tr>
<tr>
<td>54151</td>
<td>5 Days</td>
</tr>
<tr>
<td>611420</td>
<td>5 Days</td>
</tr>
</tbody>
</table>

10b. Expedited Delivery. Items available for expedited delivery are noted in this price list: 2 Days

10c. Overnight and 2-day delivery. Contact Contractor

10d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. F.O.B. point(s): Destination

12a. Ordering address(es): Same as Contractor

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es): Same as Contractor

14. Warranty provision: Standard Commercial Warranty Terms & Conditions

15. Export packing charges, if applicable: N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A
19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services at https://www.snapsurveys.com/web-surveys-web-accessibility-standards/.
   The EIT standards can be found at: www.Section508.gov/.

23. Unique Entity Identifier (UEI) number: D16VHSAJKAL1

24. Notification regarding registration in System for Award Management (SAM) database. Contractor has registered in the system for award management database: Registered - CAGE Code: 1Q4K7
## GSA Pricelist

<table>
<thead>
<tr>
<th>SIN</th>
<th>MFR PART NO</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTION</th>
<th>GSA PRICE</th>
</tr>
</thead>
</table>
| 511210 | SO-TEAMS    | Snap Teams Package         | Snap Surveys Annual Subscription for Snap Surveys’ Web server-based Interview and Analysis Management module providing:  
- Support for online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 10K units (responses) - *Each Online survey response consumes one unit (two units for Snap Offline Interviewing)  
Attachments to survey responses consume one unit per Mb;  
- Subscription includes three Researcher accounts and three installations of Snap Desktop for robust survey design and analysis;  
- Branded URL with SSL;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $1,768.26  |
| 511210 | SO-EEE      | Snap Education Enterprise Subscription | Snap Surveys Annual Subscription for Snap Surveys’ Web server-based Interview and Analysis Management module providing:  
- Support for online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 100K units (responses) - *Each Online survey response consumes one unit (two units for Snap Offline Interviewing).  
Attachments to survey responses consume one unit per Mb;  
- Subscription includes unlimited Researcher Logins and installations of Snap Desktop for robust survey design and analysis, branded template created by Snap Surveys;  
- Custom URL and 10 hours of online training.  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $4,530.23  |
<table>
<thead>
<tr>
<th>SIN</th>
<th>MFR PART NO</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTION</th>
<th>GSA PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>511210</td>
<td>SO-PE</td>
<td>Snap Online Survey</td>
<td>Snap Surveys Annual Subscription for the Snap Online survey management software for installation on a server in your data center white labeled for your organization's brand. The software includes:</td>
<td>$ 4,530.23</td>
</tr>
</tbody>
</table>
|       |             | Software On-Premises Server Edition | - Support for online, mobile, offline mobile and paper surveys;  
- Unlimited completed survey responses;  
- Your custom online survey URL including SSL;  
- Fifteen Researcher Logins and Installations of Snap Desktop for robust survey design and analysis ($298.49 per additional Researcher Login);  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. |           |
| 511210| SO-ENT100K  | Snap Online Enterprise     | Snap Surveys Annual Subscription for Snap Surveys’ Web server-based Interview and Analysis Management module providing:                                                                 | $ 7,552.90|
|       |             | 100K Subscription          | - Unlimited surveys and up to 100K units (responses)  
- *Each Online survey response consumes one unit (two units for Snap Offline Interviewing). Attachments to survey responses consume one unit per Mb;  
- Supports online, mobile, offline mobile, and paper surveys;  
- Subscription includes unlimited Researcher Logins and installations of Snap Desktop for robust survey design and analysis;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. |           |
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<tr>
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</thead>
</table>
| 511210 | SO-ENTVS    | Snap Online Virtual Server Enterprise Subscription | Snap Surveys Annual Subscription for Snap Online running on a dedicated virtual server at our SSAE16 Certified data center and managed by Snap Surveys for your exclusive use. The subscription includes:  
  - Support for online, offline mobile and paper surveys;  
  - 1 million Snap Online units (responses) - *Each Online survey response consumes one unit (two units for Snap Offline Interviewing). Attachments to survey responses consume one unit per Mb;  
  - Custom URL including SSL;  
  - Unlimited Researcher Logins and Installations of Snap Desktop for robust survey design and analysis;  
  - API software access along with database integration capability (SQL, MS Access and Excel);  
  - Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
  - Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $12,086.90 |
| 511210 | SO-RL       | Snap Online Researcher - Individual User | Snap Surveys Online Researcher login ID and password with a Snap Desktop License for robust survey design and analysis.                                                                                                                                                     | $ 298.49   |
| 511210 | SO-SaaS500  | Snap Online 500 SaaS Subscription     | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
  - Supports online, mobile, offline mobile, and paper surveys;  
  - Unlimited surveys and up to 500 units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
  - Online and offline survey design, analysis and reporting;  
  - API software access along with database integration capability (SQL, MS Access and Excel);  
  - Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
  - Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 215.37   |
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</table>
| 511210| SO-SaaS1k   | Snap Online 1k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 1K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 290.93 |
| 511210| SO-SaaS2k   | Snap Online 2k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 2K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 517.63 |
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| 511210| SO-SaaS5k    | Snap Online 5k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 5K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 744.33   |
| 511210| SO-SaaS10k   | Snap Online 10k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 10K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 1,197.73 |
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<tbody>
<tr>
<td>511210</td>
<td>SO-SaaS15k</td>
<td>Snap Online 15k SaaS</td>
<td>Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).</td>
<td>$1,500.00</td>
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<td>Subscription</td>
<td>• Supports online, mobile, offline mobile, and paper surveys;</td>
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<td>• Unlimited surveys and up to 15K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;</td>
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<td>• Online and offline survey design, analysis and reporting;</td>
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<td>• API software access along with database integration capability (SQL, MS Access and Excel);</td>
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<td>• Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);</td>
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<td>• Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders.</td>
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<tr>
<td>511210</td>
<td>SO-SaaS25k</td>
<td>Snap Online 25k SaaS</td>
<td>Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).</td>
<td>$2,115.87</td>
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<td>Subscription</td>
<td>• Supports online, mobile, offline mobile, and paper surveys;</td>
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<td>• Unlimited surveys and up to 25K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;</td>
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<td>• Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);</td>
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<td>• Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders.</td>
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<tr>
<td>SIN</td>
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<td>GSA PRICE</td>
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</tbody>
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| 511210 | SO-SaaS50k  | Snap Online 50k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;
- Unlimited surveys and up to 50K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;
- Online and offline survey design, analysis and reporting;
- API software access along with database integration capability (SQL, MS Access and Excel);
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 2,871.54 |
| 511210 | SO-SaaS100k | Snap Online 100k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;
- Unlimited surveys and up to 100K units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;
- Online and offline survey design, analysis and reporting;
- API software access along with database integration capability (SQL, MS Access and Excel);
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 3,778.34 |
<table>
<thead>
<tr>
<th>SIN</th>
<th>MFR PART NO</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTION</th>
<th>GSA PRICE</th>
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</thead>
</table>
| 511210 | SO-SaaS250k | Snap Online 250k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 250K units (responses)  
  - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 4,836.27 |
| 511210 | SO-SaaS500k | Snap Online 500k SaaS Subscription | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 500K units (responses)  
  - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 6,045.34 |
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| 511210 | SO-SaaS1m    | Snap Online 1M SaaS Subscription  | Snap Surveys online survey management annual SaaS subscription (Snap Online Researcher Login required).  
- Supports online, mobile, offline mobile, and paper surveys;  
- Unlimited surveys and up to 1M units (responses) - *Each completed online survey consumes one unit (two units for Snap Offline Interviewing). Attachments to completed surveys consume one unit per Mb;  
- Online and offline survey design, analysis and reporting;  
- API software access along with database integration capability (SQL, MS Access and Excel);  
- Snap Offline Interviewer app for offline survey management (unlimited Apple, Android and Windows mobile devices);  
- Unlimited Analysis logins for online survey analysis and report access by clients and stakeholders. | $ 7,632.24 |
| 511210 | SO-BURL     | Snap Online Custom URL            | Snap Surveys online survey management annual SaaS subscription Custom URL which adds your organization name to the generic Snap Surveys “welcomesyourfeedback.com” domain for all online surveys in your Snap Online account. Includes SSL encryption. (e.g., YourName.welcomesyourfeedback.com) | $ 264.48   |
| 511210 | SO-PBRUL     | Snap Online Privately Branded URL | Snap Surveys online survey management annual SaaS subscription Privately Branded URL using a customer specified sub domain URL for all online surveys in your Snap Online account. Includes SSL Encryption. (e.g., surveys.yourdomain.com) | $ 525.19   |
| 511210 | SDS-SCAN     | Snap Desktop Survey Software with Paper Survey Scanning-Annual Subscription | Snap Surveys Annual Subscription for Snap Desktop with Scanning Subscription. Includes:  
- One (1) Individual annual subscription for installation of survey software on a single PC.  
- Design online, mobile, and paper surveys, publish, collect data, analyze results, and create reports.  
- Includes the OMR/OCR/ICR Scanning add-on module. | $ 1,809.82 |
| 511210 | SD-SCAN      | Snap Desktop Survey Software with Paper Survey Scanning-Perpetual | Snap Surveys survey developer perpetual license for Snap Desktop with Scanning. Includes:  
- One (1) Individual installation of survey software on a single PC;  
- Design online, mobile, and paper surveys, publish, collect data, analyze results, and create reports;  
- Includes the OMR/OCR/ICR Scanning add-on module. | $ 3,018.89 |
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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>611420</td>
<td>1TROLP01</td>
<td>Online training - 1 trainee</td>
<td>Individual Snap Surveys Online Training - One two-hour private online training session (one trainee). Must be scheduled and completed within 180 days of purchase.</td>
<td>$ 345.59</td>
</tr>
<tr>
<td>54151</td>
<td>1AMA-EE</td>
<td>Annual Maintenance Agreement - Enterprise Licensing</td>
<td>12 months Snap Surveys tech support and upgrades, cost = initial purchase price less 2%.</td>
<td>less 2% + iff</td>
</tr>
<tr>
<td>54151</td>
<td>1AMA-NE</td>
<td>Annual Maintenance Agreement - Non-Enterprise Licensing</td>
<td>12 months Snap Surveys tech support and upgrades, cost = 25% retail cost, capped at $1,500 less 2%.</td>
<td>less 2% + iff</td>
</tr>
</tbody>
</table>