

TC Software, Inc
General Services Administration (GSA) Services Pricelist

Company's Information:

TC Software, Inc
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Company Web Address: www.objecttcs.com

GSA Service Pricelist and Ordering: www.objecttcs.com/gsa/gsaservices.pdf

Ordering Contact Information:

Tammie Bazemore
TC Software, Inc.
Telephone: (866) 286-7366

Contract Number: GS-35F-0182S

Schedule Number: GSA 70

Period Covered by Contract: 01/24/2006 – 01/24/2011

TC Software provides the following Special Item Numbers for the following lists:

SIN 132-34 - MAINTENANCE OF SOFTWARE –

MAINTENANCE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

Software Maintenance

PART NO: SU0001-001, Bug fixes, software updates, and new releases are provided on an ongoing basis as long as the yearly maintenance fee of 12.5% of the software license fee has been paid. Overnight and 2-Day Deliveries accepted.

Fixed Support Options

The fixed support option is for customers that want to know exactly how much support will cost no matter how much support is used. This option is paid on a yearly subscription basis and pricing is based on the coverage period. Overnight and 2-Day Deliveries accepted.

PART NO	Option	GSA Price/ Year (\$US)
SU0002-001	9:00am EST - 6:00pm EST with maximum 24 hour response time	5,850
SU0002-002	9:00am EST - 9:00pm EST with 8 hour maximum response time	11,700
SU0002-003	24/7 hour support with 4 hour response time	17,550

Flexible Support Options

This pay as you go option provides customers with the flexibility to use only the amount of support needed.

Standard Support Option - This option provides telephone technical support packs in bundled hours with each support incident resulting in a minimum one hour charge. This is a flexible pay as you go option during normal business hours Monday thru Friday from 9:00am EST - 6:00pm EST with maximum 24 hour response time. Overnight and 2-Day Deliveries accepted. Pricing is as follows:

PART NO	Option	GSA Price (\$US)
SU0003-001	10 Hour Support Pack	1,462
SU0003-002	50 Hour Support Pack	6,093
SU0003-002	100 Hour Support Pack	9,750

Gold Support Option - This option provides telephone technical support packs in bundled hours with each support incident resulting in a minimum one hour charge. This is a flexible pay as you go option during extended business hours from 9:00am EST - 9:00pm EST with 8 hour maximum response time. Overnight and 2-Day Deliveries accepted. Pricing is as follows:

PART NO	Option	GSA Price (\$US)
SU0004-001	10 Hour Support Pack	1,706
SU0004-002	50 Hour Support Pack	7,312
SU0004-002	100 Hour Support Pack	12,187

Premier Support Option - This option provides telephone technical support packs in bundled hours with each support incident resulting in a minimum one hour charge. This is the most flexible pay as you go option providing 24/7 hour support with 4 hour response time. Overnight and 2-Day Deliveries accepted. Pricing is as follows:

PART NO	Option	GSA Price (\$US)
SU0005-001	10 Hour Support Pack	1,950
SU0005-002	50 Hour Support Pack	8,531
SU0005-002	100 Hour Support Pack	14,625

**SIN 132-50 - TRAINING COURSES FOR INFORMATION TECHNOLOGY
EQUIPMENT AND SOFTWARE (FPDS Code U012)**

All prices are per student.

Training Options

PART NO: CM0009-001, ConnectMate™ Administrator 101 - \$1,755 US

This course is designed to provide the student with the information needed to plan, install, operate, and manage a ConnectMate Engine deployment. This course will cover all aspects of operating the engine to include message queuing and database administration as it relates to the operation of the engines configuration and logging function. Overnight and 2-Day Deliveries NOT accepted.

PART NO: CM0009-002, ConnectMate™ Developer 101 - \$1,755 US

This course is designed to provide the student with the information and skills needed to create interfaces using the engine. This course will cover all aspects of building interfaces to include the use of the Network Designer, ConnectScript, WPI Provider, and the Schema Generation tools. Overnight and 2-Day Deliveries NOT accepted.

PART NO: CM0009-003, ConnectMate™ Bootcamp 101 - \$2,925 US

This course is an emersion course covering both the administrator and developer topics. Overnight and 2-Day Deliveries NOT accepted.

**SIN 132-51 – INFORMATION TECHNOLOGY (IT) PROFESSIONAL
SERVICES**

FPDS Code D302 IT Systems Development Services

- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D311 IT Data Conversion Services

Part No	Title	Price / Hour	Description
SV0001-001	Principal Consultant	\$204.75	Minimum/General Experience: Five to fifteen years demonstrated performance in related technology and business management. Experienced in topic developing and managing projects involving such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained in one or more of the following areas: solutions framework, product futures, and relevant training in infrastructure and/or development areas.
			Functional Responsibilities: Lead business contact for customers, and also coordinates and schedules project resources to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions.
			Minimum Education: Bachelor’s or Masters degree or industry equivalent experience

SV0001-002	Senior Consultant	\$175.50	<p>Minimum/General Experience: Five to fifteen years demonstrated performance in related technology. Experienced in topic such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained in one or more of the following areas: solutions framework, product futures, and relevant training in infrastructure and/or development areas.</p> <p>Functional Responsibilities: Lead advocate and technical lead to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions.</p> <p>Minimum Education: Bachelor's or Masters degree or industry equivalent experience.</p>
SV0001-003	Consultant	\$146.25	<p>Minimum/General Experience: Five plus years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained in one or more of the following areas: solutions framework, product futures, and relevant training in infrastructure and/or development areas.</p>
			<p>Functional Responsibilities: Works closely with Project manager as the advocate and sole or shared Technical lead to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions.</p>
			<p>Minimum Education: Bachelor's degree or industry equivalent experience.</p>
SV0001-004	Database Administrator	\$160.88	<p>Minimum/General Experience: Six (6) years of general experience in systems analysis or programming including 3 years of specialized experience in DBMSs.</p>
			<p>Functional Responsibility: Provides highly technical expertise and guidance in the design, implementation, operation, and maintenance of DBMSs. Evaluates and recommends available DBMS products after matching requirements with system capabilities. Determine file organization, indexing methods and security procedures for specific applications. Controls the design and use of databases. Controls the global view of databases, controls the access to the databases, assures the safekeeping of the databases (from accidental or intentional damage or loss), and monitors the use of databases. Must be capable of defining all</p>

			required database administration policies, procedures, standards, and guidelines. Is an authority on the design of databases and the use of DBMSs. Evaluates and recommends available DBMS products after matching requirements with system capabilities. Prepares and delivers presentations on DBMS concepts.
			Minimum Education: Bachelors degree

For additional information about our service products, please visit our GSA webpage at www.objecttcs.com/gsa/gsaservices.pdf.