On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the
option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven
database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.

**Contract Number:** GS-35F-0183T  
**Contract Period:** December 18, 2006 – December 17, 2026

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

**Contractor:** Global Tech Inc., dba EGlobalTech Inc.  
1900 Gallows Rd., Floor 8  
Vienna, VA 22182

**Schedule Title:** Multiple Award Schedule  
**Federal Supply Group:** Information Technology

**Business Size:** Other than Small Business

**Telephone:** 571-224-9375  
**Fax:** 703-842-7591  
**Web Site:** www.eglobaltech.com  
**E-mail:** theresa.grouge@eglobaltech.com  
**Contract Administration:** Theresa Grouge

Price Current through Mod #PA-0038 dated July 05, 2022.
CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>518210C &amp; 518210CRC</td>
<td>Cloud Computing and Cloud Related IT Professional Services</td>
</tr>
<tr>
<td>54151HACS &amp; 54151HACSRC</td>
<td>Highly Adaptive Cybersecurity Services (HACS)</td>
</tr>
<tr>
<td>54151HEAL &amp; 54151HEALRC</td>
<td>Health Information Technology Services</td>
</tr>
<tr>
<td>54151S &amp; 54151SRC</td>
<td>Information Technology Professional Services</td>
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<tr>
<td>OLM &amp; OLMRC</td>
<td>Order Level Materials</td>
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</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. See Pricing Page 5.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See Labor Category Descriptions Page 9.

2. Maximum Order: SINs 518210C, 54151HACS, 54151HEAL, & 54151S - $500,000.00  
SIN OLM - $250,000.00

3. Minimum Order: $100.00

4. Geographic Coverage (delivery Area): Worldwide

5. Point(s) of production (city, county, and state or foreign country): N/A

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: None

8. Prompt payment terms: Net 30 days  
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions

9. Foreign items (list items by country of origin): None

10a. Time of Delivery (Contractor insert number of days): As mutually agreed with each ordering activity.

10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Consult with Contractor.
10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Consult with Contractor.

10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Consult with Contractor.

11. F.O.B Points(s): Destination

12a. Ordering Address(es): 1900 Gallows Rd., Floor 8
Vienna, VA 22182
P: 703-652-0991 | F: 703-842-7591

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es): 1900 Gallows Rd., Floor 8
Vienna, VA 22182
P: 703-652-0991 | F: 703-842-7591

14. Warranty provision: Contractor’s Standard Warranty.

15. Export Packing Charges (if applicable): N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. http://www.eglobaltech.com/508.html
23. **Unique Entity Identifier (UEI) Number:** HWMKR49GR573

24. **Notification regarding registration in System for Award Management (SAM) database:** Global Tech Inc., dba EGlobalTech, is registered in the System for Award Management.
GSA Awarded Pricing for SIN 518210C
The rates are inclusive of the Industrial Funding Fee (IFF) of 0.75%.

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<tr>
<th>MRF PART #</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTIONS</th>
<th>UOI</th>
<th>GSA PRICE W/ IFF</th>
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<tr>
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<td>AWS Cloud Services Commit 10</td>
<td>AWS Commit - $10 in usage fees at AWS MSRP</td>
<td>EA</td>
<td>$9.57</td>
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<td>AWS Cloud Services Commit 100</td>
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GSA Awarded Pricing for SIN 54151HACS
The rates are inclusive of the Industrial Funding Fee (IFF) of 0.75%.

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GSA Awarded Pricing for SIN 54151HEAL
The rates are inclusive of the Industrial Funding Fee (IFF) of 0.75%.

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GSA Awarded Pricing for SIN 54151S
The rates are inclusive of the Industrial Funding Fee (IFF) of 0.75%.

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</table>
**FISMA Analyst**

**Minimum/General Experience:** The FISMA Analyst must possess two (2) years of experience in information security, with a concentration in assessment and authorization and/or the Risk Management Framework (RMF) as it applies to the U.S. Government. Understanding of Federal Information Security Management Act (FISMA) of 2002 and related National Institute of Standards and Technology (NIST) standards and special publications.

**Functional Responsibilities:** This position performs independent security compliance reviews, tracking, and continuous monitoring of Federal Government Information Technology (IT) systems.

**Minimum Education:** Bachelors Degree. High School Diploma with four (4) years of experience may substitute for a Bachelors degree.

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**Governance/Policy Analyst**

**Minimum/General Experience:** The Governance/Policy Analyst must possess one (1) year of experience in information security, with a concentration on governance and compliance.

**Functional Responsibilities:** This position assists with maintaining and reviewing information security policies and procedures using simple and plain language. Additionally, suggests updates to policies and procedures to reflect any changes in the U.S. Laws, Executive Branch, and/or Agency internal Standard Operating Procedures (SOPs).

**Minimum Education:** Bachelors Degree. High School Diploma with three (3) years of experience may substitute for a Bachelors degree.

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**Governance/Policy Analyst Sr.**

**Minimum/General Experience:** The Governance/Policy Analyst Sr. must possess eight (8) years of experience in information security, with a concentration on governance and compliance. Must possess an advanced understanding of federal policies and government-wide programs related to information security.

**Functional Responsibilities:** This position develops, updates, and maintains information security policies and procedures to reflect any changes in the U.S. Laws, Executive Branch, and/or Agency internal SOPs.

**Minimum Education:** Masters Degree. Bachelors Degree with ten (10) years of experience may substitute for a Masters Degree. Over Fifteen (15+) years of experience may substitute for a Masters Degree.
Incident Response Analyst

**Minimum/General Experience:** The Incident Response Analyst must possess one (1) year of experience in at least one of the phases of incident response: preparing, detecting, analyzing, containing, eradicating, or recovering.

**Functional Responsibilities:** This position assists with preparing, detecting, analyzing, containing, eradicating, and recovering from incidents.

**Minimum Education:** Bachelors Degree. High School Diploma with three (3) years of experience may substitute for Bachelors degree.

Incident Response Analyst Sr.

**Minimum/General Experience:** The Incident Response Analyst Sr. must possess eight (8) years of experience responding to incidents and familiarity with NIST and other incident response methodologies and standards such as Kill Chain.

**Functional Responsibilities:** This position leads incident response efforts and make recommendations for short and long term remediation of security vulnerabilities.

**Minimum Education:** Masters Degree. Bachelors Degree with ten (10) years of experience may substitute for a Masters Degree. Over fifteen (15+) years of experience may substitute for a Masters Degree.

ISSO Sr.

**Minimum/General Experience:** The ISSO Sr. must possess eight (8) years of experience with the RMF and deep understanding of security controls as articulated in NIST 800-53.

**Functional Responsibilities:** This position conducts all steps of the NIST RMF and improves security controls and enhances system security.

**Minimum Education:** Bachelors Degree. High School Diploma with ten (10) years of experience may substitute for a Bachelors degree.

ISSO Support

**Minimum/General Experience:** The ISSO Support must possess two (2) years of experience in information security, with a concentration on system security authorization as it applies to the U.S. Government.

**Functional Responsibilities:** This position assists with continuous monitoring of system security on Federal information systems.

**Minimum Education:** Bachelors Degree. High School Diploma with four (4) years of experience may substitute for Bachelors degree.
Security Consultant

**Minimum/General Experience:** The Security Consultant must possess three (3) years of experience with security principles, approaches, and technologies (including academic or internship experience) and understanding of Systems Development Life Cycle (SDLC) methodologies and implementing security throughout the lifecycle.

**Functional Responsibilities:** This position assists with security compliance and continuous monitoring activities for Federal information systems.

**Minimum Education:** Bachelors Degree. High School Diploma with five (5) years of experience may substitute for Bachelors degree.

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Security Consultant Sr.

**Minimum/General Experience:** The Security Consultant Sr. must possess eight (8) years of experience with security principles, approaches, and technologies and experience implementing security controls throughout the SDLC.

**Functional Responsibilities:** This position provides subject matter expert recommendations and guidance for cybersecurity teams and senior-level Federal Government customers.

**Minimum Education:** Bachelors Degree. High School Diploma with ten (10) years of experience may substitute for a Bachelors degree.

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Security Control Assessor Mid.

**Minimum/General Experience:** The Security Control Assessor Mid must possess three (3) years of experience performing security testing and/or security control assessments.

**Functional Responsibilities:** This position assists with security control assessments, develops, and reviews Rules of Engagement, Security Assessment Plans, and Security Assessment Reports.

**Minimum Education:** Bachelors Degree. High School Diploma with five (5) years of experience may substitute for Bachelors degree.

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Security Control Assessor Sr.

**Minimum/General Experience:** The Security Control Assessor Sr must possess six (6) years of experience leading security control assessments and understanding of NIST 800-53 and 800-53A.

**Functional Responsibilities:** This position conducts and manages security control assessments according to pre-defined plan and develops and reviews Rules of Engagement, Security Assessment Plans, and Security Assessment Reports.
Minimum Education: Bachelors Degree. Masters Degree may substitute for two (2) years of experience (i.e. Masters Degree plus six (6) years of experience).

Security Program Manager

Minimum/General Experience: The Security Program Manager must possess eight (8) years of demonstrated experience as a Program Manager, leading teams performing work in at least two task areas. Must have experience in developing program management plans and related reports.

Functional Responsibilities: This position oversees the performance of tasks by project personnel and directs and monitors the performance of day-to-day program/project activities.

Minimum Education: Bachelors Degree. Masters Degree may substitute for two (2) years of experience (i.e. Masters Degree plus six (6) years of experience).

Security SME

Minimum/General Experience: The Security Subject Matter Expert (SME) must possess ten (10) years of experience with system and architecture design concepts; security control implementation; policies and procedures; and industry best practices and trends.

Functional Responsibilities: This position evaluates system security and network defenses and identifies security vulnerabilities. Additionally, this position makes recommendations for improvement.

Minimum Education: Masters Degree. Bachelors Degree with twelve (12) years of experience may substitute for a Masters Degree. Over seventeen (17+) years of experience may substitute for a Masters Degree.

Security Task Lead

Minimum/General Experience: The Security Task Lead must possess five (5) years of experience as a lead or Project Manager (PM), supporting information security projects. Must have experience in developing project management briefs and reports.

Functional Responsibilities: This position oversees the performance of assigned tasks by project personnel and directs and monitors the performance of day-to-day task activities.

Minimum Education: Bachelors Degree. High School Diploma with seven (7) years of experience may substitute for Bachelors degree.

Security Training Analyst

Minimum/General Experience: The Security Training Analyst must possess two (2) years of experience with instructional design and/or training and the ability to communicate and facilitate effectively with all levels of leadership.
**Functional Responsibilities:** This position assists the organization with implementing and managing their cybersecurity training program. Provides recommendations for the program.

**Minimum Education:** Bachelors Degree. High School Diploma with five (5) years of experience may substitute for Bachelors degree.

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**SOC Analyst**

**Minimum/General Experience:** The Security Operations Center (SOC) Analyst must possess three (3) years of experience working in a Computer Incident Response Team (CIRT), SOC, or supporting incident response programs.

**Functional Responsibilities:** This position acts independently to identify, protect, detect, respond, and recover from security incidents.

**Minimum Education:** Bachelors Degree. High School Diploma with five (5) years of experience may substitute for Bachelors degree.

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**SOC Analyst Jr.**

**Minimum/General Experience:** The SOC Analyst Jr must possess 6 months experience with information security incident response phases and concepts.

**Functional Responsibilities:** This position assists with identifying, protecting, detecting, responding, and recovering from security incidents.

**Minimum Education:** High School Diploma or GED.

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**Technical Writer**

**Minimum/General Experience:** The Technical Writer must possess 6 months experience with technical writing or editing.

**Functional Responsibilities:** This position must plan, develop, organize, write, and edit procedures and technical manuals. Additionally, must review documentation for consistency, style, and flow.

**Minimum Education:** High School Diploma or GED.

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**Cyber Threat/Hunt Analyst**

**Minimum/General Experience:** The Cyber Threat/Hunt Analyst must possess three (3) years of technical experience providing threat analysis, threat hunting, cyber security, incident analysis, intelligence gathering and/or DNS protection.
**Functional Responsibilities:** Monitor and analyze network traffic and security alerts, respond to potential threats/vulnerabilities. Provide information regarding intrusion events, security incidents, and other threat indications to leadership/senior analysts.

**Minimum Education:** Bachelors Degree.

**Cyber Threat/Hunt Analyst Sr.**

**Minimum/General Experience:** The Cyber Threat/Hunt Analyst Sr. must possess eight (8) years of technical experience providing threat analysis, threat hunting, cyber security, incident analysis, intelligence gathering and/or DNS protection. Position requires competence in field of expertise, with experience in at least one of the following: Computer Incident Response Team (CIRT), Computer Security Incident Response Center (CSIRC), Security Operations Center (SOC), and/or experience with APT/crimeware ecosystems.

**Functional Responsibilities:** Responsible for understanding and interpreting event discovery and incident response activities. Proactively detects advanced threats to cyber infrastructure using specialized security applications. The Cyber Threat/Hunt Analyst Sr. will also participate in developing processes, procedures, training, etc. for new technologies.

**Minimum Education:** Bachelors Degree.

**ISSO**

**Minimum/General Experience:** The ISSO must possess five (5) years of experience supporting security-engineering efforts consistent with customer and program security and engineering processes and policies.

**Functional Responsibilities:** Research, develop, implement, test and review an organization's information security in order to protect information and prevent unauthorized access. The ISSO supports security solutions to maintain confidentiality, integrity, and the availability of information assets throughout the enterprise, and identify and develop improvements to security controls currently in place.

**Minimum Education:** Bachelors Degree.

**Penetration Tester**

**Minimum/General Experience:** Penetration Tester Sr. must possess three (3) years of technical experience with penetration testing, ethical hacking, firewall and intrusion detection/prevention, threat modeling, and/or system architecture.

**Functional Responsibilities:** Performs penetration tests and vulnerability analysis on web and other applications, network infrastructure, and operating system infrastructures. Researches and maintains proficiency in tools, techniques, countermeasures, and trends in computer network vulnerabilities, data hiding and network security and encryption.
**Minimum Education:** Bachelors Degree.

**Penetration Tester Sr.**

**Minimum/General Experience:** Penetration Tester Sr. must possess six (6) years of technical experience with penetration testing, ethical hacking, firewall and intrusion detection/prevention, threat modeling, and/or system architecture.

**Functional Responsibilities:** Performs penetration tests and vulnerability analysis on web and other applications, network infrastructure, and operating system infrastructures. Researches and maintains proficiency in tools, techniques, countermeasures, and trends in computer network vulnerabilities, data hiding and network security and encryption.

**Minimum Education:** Bachelors Degree.

**Security Consultant Jr.**

**Minimum/General Experience:** The Security Consultant Jr. must possess one (1) year of experience with security principles, approaches, and technologies (including academic or internship experience).

**Functional Responsibilities:** The Security Consultant Jr. assists with security compliance and continuous monitoring activities for Federal information systems.

**Minimum Education:** Bachelors Degree.

**Security Integration Specialist Sr.**

**Minimum/General Experience:** Security Integration Specialist Sr. must possess eight (8) years of technical experience designing, implementing, or consulting with security applications deployed in technical environments. Should be familiar with a variety of security infrastructure, such as Security Information and Event Management (SIEM) platforms, network security monitoring, endpoint security monitoring, vulnerability management, web application firewalls, and/or network firewalls.

**Functional Responsibilities:** Supports implementation, troubleshooting, and maintenance of client security infrastructure. Leads deployment of security processes and procedures in agency environments, as well as the placement, testing and verification of system operation.

**Minimum Education:** Bachelors Degree.

**Subject Matter Specialist**

**Minimum/General Experience:** Subject Matter Specialist must possess eight (8) years of technical experience in a cyber related field. Recognized at the industry level in a cyber related or specialized technology area and is proficient in relevant principles and practices.
**Functional Responsibilities:** Applies experience, skills, and expert knowledge within a discipline to complex assignments. Generates unique concepts as evidenced by synthesis of new products or processes. Utilizes and develops tools, techniques, and/or processes to solve technical problems.

**Minimum Education:** Bachelors Degree.

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**Subject Matter Specialist Sr.**

**Minimum/General Experience:** Subject Matter Specialist Sr. must possess twelve (12) years of technical experience in a cyber related field. Recognized at the industry level in a cyber related or specialized technology area and is proficient in relevant principles and practices.

**Functional Responsibilities:** Applies experience, skills, and expert knowledge within a discipline to complex assignments. Generates unique concepts as evidenced by synthesis of new products or processes. Utilizes and develops tools, techniques, and/or processes to solve technical problems. Provides leadership for cyber activities and serves as a major contributor to technical planning process and for providing technical management and guidance.

**Minimum Education:** Masters Degree.

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**EDUCATION EQUIVALENCY SUBSTITUTIONS**

1. Associates Degree may be substituted for an additional two (2) years of experience
2. Bachelors Degree may be substituted for an additional four (4) years of experience
3. Masters Degree may be substituted for an additional six (6) years of experience
4. PhD may be substituted for an additional eleven (11) years of experience
Labor Category Descriptions
SIN 54151HEAL

Health IT Analyst

Minimum/General Experience: The Health IT Analyst must possess three (3) years of technical experience analyzing and supporting the design of Information Technology (IT) Systems and/or Health IT Systems. Candidate must be exposed to Health IT requirements; business analysis; process modeling and reengineering; documentation development; and project task coordination.

Functional Responsibility: The Health IT Analyst analyzes business and user needs in a Health IT environment and provides direction to less experienced business analyst personnel. Assists in developing and defining the system scope and objectives through research, combined with a thorough understanding of business systems and industry requirements. Develops or modifies procedures to solve moderately complex problems with information or business systems.

Minimum Education: Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

Health IT Developer

Minimum/General Experience: The Health IT Developer must possess (3) years of experience. Required competence in coding, programming, Health IT systems, and software development.

Functional Responsibility: This position develops, codes, and tests new software and/or enhancements to existing software in a Health IT environment. Works with technical staff to understand and resolve software issues and/or customer complaints with insightful and informed suggestions for modifications and enhancements. Develops user manuals and demonstrates software as necessary.

Minimum Education: Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

Health IT Expert Architect

Minimum/General Experience: The Health IT Expert Architect must possess eight (8) years of experience. Recognized leader in the field of Health IT. Required competence in solving complex information and architecture issues. Expertise in areas such as technology assessment; feasibility studies and cost/benefit analyses; Requirements Analysis (RA); workshop facilitation; hardware and software evaluation; and business process re-engineering. Candidate possesses knowledge of Healthcare business processes, regulatory requirements, and state-of-the-art Health IT and systems management, as well as Architectural frameworks.
**Functional Responsibility:** Performs as a technical expert is the design, implementation, and maintenance of the organization’s application systems and/or IT infrastructure for moderately complex systems in a Health IT environment. Understands users and process requirements and ensures those requirements can be achieved through high quality deliverables. Ensures that solutions are continuously improved, supported, and aligned with industry and company standards as well as emerging business requirements. Works closely with engineers and developers in the application, development, and integration among information systems and the IT infrastructure. Also analyzes systems and performs usability testing to ensure performance, reliability, and scalability. Must ensure all systems meet security requirements. May assist in training and mentoring less experienced peers.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

**Health IT Junior Analyst**

**Minimum/General Experience:** The Health IT Junior Analyst must possess one (1) year of experience. The Health IT Junior Analyst executes competence in problem solving; Health systems analysis; Microsoft Word and PowerPoint; and preparing draft and final reports in Word and PowerPoint for dissemination. Candidate must be exposed to Health IT requirements and business analysis, process modeling and reengineering, documentation development, and project task coordination.

**Functional Responsibility:** This position analyzes business and user needs in a Health IT environment under the direction of more experienced business analyst personnel. Assists in developing and defining the system scope and objectives through research combined with basic understanding of business systems and industry requirements.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree.

**Health IT Mid Architect**

**Minimum/General Experience:** The Health IT Mid Architect must possess three (3) years of IT experience with Health IT. Must demonstrate required competence in technology assessment, feasibility studies, cost/benefit analyses, and hardware and software evaluation.

**Functional Responsibility:** This position designs, implements, and maintains the organization's application systems and/or IT infrastructure for moderately complex systems in a Health IT environment. Understands users and process requirements and ensures those requirements can be achieved through high-quality deliverables. Works closely with engineers and developers in the application, development, and integration among information systems and the IT infrastructure. Also analyzes systems and performs usability testing to ensure performance, reliability, and scalability. Must ensure all systems meet security requirements.
**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

**Health IT Program Manager**

**Minimum/General Experience:** The Health IT Program Manager must possess eight (8) years of experience. Required competence in managing large complex Health IT programs or multiple health IT projects simultaneously. Experience includes program strategy development, program planning, program risk management, program financial, and schedule control. Possess knowledge of Health IT business processes and requirements as defined by health-related regulations.

**Functional Responsibility:** This position is responsible for the performance of large technical health programs or multiple smaller technical health programs. Manages the technological development of the program including the allocation of staff toward meeting the requirements of the program. Manages the technical direction of the program in accordance with the program objectives through design, implementation, and testing. Responsible for positioning and capture of follow-on business and organic growth associated with current programs as well as supporting new business development by leading or assisting with proposal efforts. Must be able to identify and mitigate program risks in addition to managing cost, schedule, and performance requirements.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

**Health IT Project Manager**

**Minimum/General Experience:** The Health IT Project Manager must possess five (5) years of experience. Required competence in project management of Health IT initiatives. This includes project planning; performance management; risk management; cost management; schedule management; deliverable management; and personnel management.

**Functional Responsibility:** This position is responsible for the performance of technical health projects or a specific task within a larger health-related technical program. Directs and supervises all support staff for the performance of project activities and development of project deliverables. Manages the technical direction of the project in accordance with the project objectives through design, implementation, and testing. Responsible for positioning and capture of follow-on business and organic growth associated with current projects as well as supporting new business development by leading or assisting with proposal efforts. Must be able to identify and mitigate project risks in additional to managing cost, schedule, and performance requirements.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.
Health IT Security Engineer

Minimum/General Experience: The Health IT Security Engineer must possess three (3) years of experience. Requires knowledge of Health IT security standards, controls, guidelines (including Health Insurance Portability and Accountability Act of 1996 (HIPAA)) requirements. Experience includes developing Assessment and Authorization (A&A) packages for Health IT systems.

Functional Responsibility: This position defines, designs, and evaluates information security of Health IT systems. Assesses architecture and current hardware limitations; defines and designs system specifications; and executes input/output processes and parameters for Software (SW) and Hardware (HW) compatibility. Ability to apply technical knowledge to information security designs, especially as they relate to Health IT systems.

Minimum Education: Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

Health IT Senior Analyst

Minimum/General Experience: The Health IT Senior Analyst must possess five (5) years of technical experience analyzing computer systems in Health IT. Requires competence in Health IT requirements and systems analysis, develops relevant documentation; assists in developing feasibility; performs cost-benefit analyses; and coordinates specific tasks in a project.

Functional Responsibility: This position formulates and designs systems scope and objectives through user needs in a Health IT environment and provides direction to less experienced business analyst personnel. Develops or modifies procedures to solve complex problems with information or business systems. Analyzes business and user needs, documents requirements, and incorporates results into system requirement specifications. May provide technical and administrative direction for personnel performing system and SW development tasks including the review of work products for correctness; adherence to the design concept and to user standards; and for progress in accordance with schedules.

Minimum Education: Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

Health IT Senior Architect

Minimum/General Experience: The Health IT Senior Architect must possess five (5) years of experience. Required competence in areas such as Health IT technology assessment; Health IT Solution Architecture (SA) development; feasibility studies and cost/benefit analyses; and other architecture-related areas. Possesses knowledge of state-of-the-art management and Health IT architectural frameworks.
**Functional Responsibility:** This position designs, implements, and maintains the organization's application systems and/or IT infrastructure for moderately complex systems in a Health IT environment. Understands users and process requirements and ensures those requirements can be achieved through high-quality deliverables. Ensures that solutions are continuously improved, supported, and aligned with industry and company standards, as well as emerging business requirements. Works closely with engineers and developers in the application, development, and integration among information systems and the IT infrastructure. Also analyzes systems and performs usability testing to ensure performance, reliability, and scalability. Must ensure all systems meet security requirements. May assist in training and mentoring less experienced peers.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

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**Health IT Senior Cloud Engineer**

**Minimum/General Experience:** The Health IT Senior Cloud Engineer must possess five (5) years of experience. Requires competence in cloud-based development and/or migration of Health IT systems and related security requirements for cloud-based IT systems. Experience includes IaaS, PaaS, and SaaS in public, private, and hybrid models.

**Functional Responsibility:** The Health IT Cloud Engineer will have overall technical responsibility and oversight for a cloud development/migration effort in a Health IT environment. Primary responsibilities include the oversight of the cloud requirements analysis, conceptual design, detailed design, and implementation of a cloud project. This may also include oversight in the migration of a cloud effort. Must generate/approve requisite cloud documentation and customer design review materials, as well as present at customer design reviews.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience; and vice versa, i.e. two years can substitute for a Masters degree.

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**Health IT Senior Program Manager**

**Minimum/General Experience:** The Health IT Senior Program Manager must possess ten (10) years of experience. Required competence in managing large complex Health IT programs. Experience with diverse Health IT programs with subject matter expertise in full systems life cycle development; enterprise-wide network engineering; strategic information planning; and business process reengineering. Possesses expertise in Health IT business processes and requirements as defined by health-related regulations.

**Functional Responsibility:** The Health IT Senior Program Manager possesses experience with diverse Health IT programs with subject matter expertise in full systems life cycle development, enterprise-wide network engineering, strategic information planning, and business process reengineering. This position is responsible for the performance of large technical health programs or multiple smaller technical
health programs. Manages the technological development of the program including the allocation of staff toward meeting the requirements of the program. Manages the technical direction of the program in accordance with the program objectives through design, implementation, and testing. Responsible for positioning and capture of follow-on business and organic growth associated with current programs as well as supporting new business development by leading or assisting with proposal efforts.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. A Bachelors plus two years of related experience can substitute and Advanced degree. An Associates degree plus two years of related experience can substitute a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

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**Health IT Senior Security Engineer**

**Minimum/General Experience:** The Health IT Senior Security Engineer must possess five (5) years of experience. Required advanced knowledge of Health IT security standards, controls, and guidelines (including HIPAA requirements). Experience includes developing A&A packages for Health IT systems.

**Functional Responsibility:** This position defines, designs, and evaluates information security of Health IT systems. Assesses architecture and current hardware limitations; defines and designs system specifications; and handles input/output processes and parameters for SW/HW compatibility. Ability to apply technical knowledge to information security designs, especially as they relate to Health IT systems. Leads and guides less-experienced engineers and is capable of independent management of engineering projects.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience; and vice versa, i.e. two years can substitute for a Masters degree.

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**Health IT SME**

**Minimum/General Experience:** The Health IT Subject Matter Expert (SME) must possess ten (10) years of experience. Requires expertise in Health IT regulations, standards, and guidelines; health IT systems; and resolving complex health IT issues. Experience includes managing implementation of multiple Health IT systems, including in areas such as data interoperability/sharing; payer/provider systems; clinical management; electronic health records; and fraud waste abuse systems.

**Functional Responsibility:** The Health IT SME must possess experience in the coordination of program and project leaders with the ability to define requirements for system architecture concerning Health IT systems. Must have extensive experience with analysis of requirements against fiscal, schedule, and performance issues and subject matter expertise in Health IT-related environments. Prepares and delivers presentations to colleagues, subordinates, and government representatives.

**Minimum Education:** Requires Advanced degree or a Bachelors plus two (2) years of related experience. A Bachelors plus two years of related experience can substitute and Advanced degree. An Associates
degree plus two years of related experience can substitute a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

Health IT Technical Writer/Editor

**Minimum/General Experience:** The Health IT Technical Writer/Editor must possess three (3) years of experience. Required competence in technical writing and editing of documentation in the Health IT field. Experience includes graphics development and editing.

**Functional Responsibility:** This position must be experienced in editing Health IT-related narratives and graphics. Must have experience in a variety of word processing, spreadsheet, graphics, and scheduling tools. Ability to collaborate with other writers, SMEs, and senior leadership to create, compile, and review publishable content is required. Ensures technical documentation is accurate, complete, and meets editorial and government specifications.

**Minimum Education:** Bachelors Degree or an Associates Degree and two (2) additional years’ experience. An Associates degree plus two years of related experience can substitute for a Bachelors degree. A Masters degree can substitute two years of experience. Two years of experience can substitute for a Masters degree.

**EDUCATION EQUIVALENCY SUBSITUTIONS**

1. Associates Degree may be substituted for an additional two (2) years of experience
2. Bachelors Degree may be substituted for an additional four (4) years of experience
3. Masters Degree may be substituted for an additional six (6) years of experience
4. PhD may be substituted for an additional eleven (11) years of experience
Labor Category Descriptions
SIN 541515

IT Strategy Partner

Minimum/General Experience: Fifteen years of experience, of which at least eight years must be specialized. Specialized experience includes supervision of system architects, use of structured analysis, design methods and design tools, techniques, object-oriented principles, and experience with the logical and physical functional, operational, and technical architecture of information systems.

Functional Responsibility: Establishes system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures. Evaluates problems of workflow, organization, and planning, and develops appropriate corrective action. Provides daily supervision and direction to staff.

Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.

IT Strategy Managing Consultant

Minimum/General Experience: Fifteen years of software development, systems integration, and/or information systems development. Experience in software/systems lifecycle development methods, research and analysis of information systems requirements and issues.

Functional Responsibility: Tasks include analyzing problems, work-flows, applications and design specifications for functional activities. Analyzes and evaluates moderate to complex data processing systems, both current and proposed, translating customer information system requirements into detailed system or program requirements. Gathers information by developing and implementing data collection instruments and conducts surveys, document reviews, and interviews. Synthesizes gathered data to develop system requirements and program specifications.

Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.

Principal Systems Architect

Minimum/General Experience: Recognized leader in the field of information technology. Ten years of technical experience providing internal/external consulting services to management and technical staff in solving complex information and architecture issues. Position requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses, requirements analysis, workshop facilitation, hardware and software evaluation, and business process re-engineering. Candidate possesses knowledge of state-of-the-art in information technology and systems management, as well as Architectural frameworks.

Functional Responsibility: Provides advice and guidance regarding the architecture in terms of business, data, application and technology.
Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.

IT Strategy Principal Consultant

Minimum/General Experience: Ten years of technical experience in systems lifecycle management, structured system development processes, and the development of information systems. Understands and articulates the impact of information technology and systems processes as well provide leadership in relevant design techniques including activity and data modeling, information systems development methods and practices and training.

Functional Responsibility: Responsible for translating high-level requirements into effective information system solutions, along with devising and executing on a development plan to implement such a solution. Conducts assessments, evaluations, selections, site surveys, requirements analysis and definition, technology prototyping, and cost analysis related to information technology. Also responsible for application architecture and specification, software component evaluation/selection, scalability, and application security. This work includes directing and participating in all phases of software development with emphasis on analysis, coding, testing, documentation, and acceptance phases. Architects design and develop prototypes to confirm project requirements and illustrate technical approaches. Responsible for identifying new and emerging technology to support strategic planning initiatives required to meet business needs.

Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.

Senior Information Technologist

Minimum/General Experience: Recognized leader in the field of information technology. Fifteen years of technical experience providing internal/external consulting services to management and technical staff in solving complex information issues. Position requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses, requirements analysis, workshop facilitation, hardware and software evaluation, and business process re-engineering. Candidate possesses knowledge of state-of-the-art in information technology and systems management.

Functional Responsibility: Provides advice and guidance regarding the requirements, analysis, design, development, and operations of complex information systems.

Minimum Education: Bachelors Degree.

Senior Systems Architect

Minimum/General Experience: Recognized expert in the field of information technology. Six years of information technology experience, providing internal/external consulting services to management and technical staff in solving complex information issues. Requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses, and other architecture related areas. Possesses knowledge of state-of-the-art in information technology management and architectural frameworks.
**Functional Responsibility:** Provides supervisory and client guidance regarding the architecture in terms of business, data, application and technology.

**Minimum Education:** Bachelors Degree.

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**Systems Analyst**

**Minimum/General Experience:** Two years of technical experience analyzing and supporting the design of computer systems.

**Functional Responsibility:** Develops plans for automated information systems. Defines problems and system requirements as well as program specifications. Works under supervision, and coordinates closely with programmers to ensure proper implementation of program and system specifications.

**Minimum Education:** Bachelors Degree or an Associates’ Degree and two additional years of experience.

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**Project Manager**

**Minimum/General Experience:** Eight years of experience in relevant fields and five years of experience managing task orders or groups of task orders affecting the same system - requires competence in project development from inception to deployment and providing guidance and direction in engineering tasks. Candidate possesses knowledge of best practices in the management and control of personnel, funds and resources for multi-task information system projects.

**Functional Responsibility:** Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Candidate interfaces with internal and Government management personnel. Reports to internal and Government management.

**Minimum Education:** Bachelors Degree or an Associates’ Degree and two additional years of experience.

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**Senior Information Engineer**

**Minimum/General Experience:** Eight years of technical experience providing internal/external consulting services to management and technical staff in solving complex information issues. Requires competence in requirements analysis and cost/benefit analyses, hardware and software evaluation, data modeling, developing IS standards and methodologies, and business process re-engineering. Candidate possesses knowledge of the state-of-the-art in information technology and systems management.

**Functional Responsibility:** Provides advice and guidance regarding the data, design, development, installation, operation, and maintenance of complex information systems.

**Minimum Education:** Bachelors Degree.
Senior Systems Analyst

**Minimum/General Experience:** Five years of technical experience analyzing and designing computer systems. May provide technical and administrative direction for personnel performing system and software development tasks including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Requires competence in requirements and systems analysis, develops relevant documentation, assists in developing feasibility and cost-benefit analyses and co-ordinates specific tasks in a project.

**Functional Responsibility:** Coordinates with the Project Manager to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of solution implementation. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. May provide daily supervision and direction to support staff.

**Minimum Education:** Bachelors Degree.

Principal Enterprise Architect

**Minimum/General Experience:** Recognized leader in the field of information technology. Ten years of technical experience providing internal/external consulting services to management and technical staff in solving complex information and architecture issues. Position requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses, requirements analysis, workshop facilitation, hardware and software evaluation, and business process re-engineering. Candidate possesses knowledge of state-of-the-art in information technology and systems management, as well as Architectural frameworks.

**Functional Responsibility:** Provides advice and guidance regarding the architecture in terms of business, data, application and technology.

**Minimum Education:** Bachelors Degree or an Associates’ Degree and two additional years of experience.

Enterprise Architect

**Minimum/General Experience:** Three years of information technology experience, providing internal/external consulting services to management and technical staff in solving complex information issues. Requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses and hardware and software evaluation.

**Functional Responsibility:** Develops enterprise architecture artifacts and conducts analyses on enterprise architecture artifacts.

**Minimum Education:** Bachelors Degree or an Associates’ Degree and two additional years of experience.
Senior Enterprise Architect

Minimum/General Experience: Recognized expert in the field of information technology. Six years of information technology experience, providing internal/external consulting services to management and technical staff in solving complex information issues. Requires competence in field of expertise, such as technology assessment, feasibility studies and cost/benefit analyses, and other architecture related areas. Possesses knowledge of state-of-the-art in information technology management and architectural frameworks.

Functional Responsibility: Provides supervisory and client guidance regarding the architecture in terms of business, data, application and technology.

Minimum Education: Bachelors Degree.

IT Analyst

Minimum/General Experience: One year of experience. Person requires competence in problem solving, systems analysis, Microsoft Word and Powerpoint, and preparing draft and final reports in Word and Powerpoint for dissemination. Candidate must be exposed to requirements and IT business analysis, IT process modeling and re-engineering, documentation development, and project task coordination.

Functional Responsibility: Supports IT process analysis, and IT systems requirements development efforts; supports IT assessments to ensure alignment with business needs; coordinates with the task leads to ensure problem resolution and user satisfaction; prepares milestone status reports and deliveries/presentations to colleagues and end user representatives.

Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.

Security Consultant

Minimum/General Experience: Four years of experience. Person requires competence in problem solving, systems analysis, systems security and risk assessment skills, and writing skills. Candidate must be experienced in all phases of certification and accreditation packages, security authorization actions, documentation development, and project task coordination.

Functional Responsibility: Advise and assist with security authorization process, and developing artifacts such as Systems Security Plans (SSPs), Risk Assessments, Contingency Plans, Privacy Impact Assessments, etc., manage security authorization process, identify security controls, develop risk assessment reports, coordinates security authorization actions and system testing with security personnel; prepares milestone status reports and deliveries/presentations to colleagues and stakeholder representatives.

Minimum Education: Bachelors Degree or an Associates’ Degree and two additional years of experience.
EDUCATION EQUIVALENCY SUBSTITUTIONS

1. Associates Degree may be substituted for an additional two (2) years of experience
2. Bachelors Degree may be substituted for an additional four (4) years of experience
3. Masters Degree may be substituted for an additional six (6) years of experience
4. PhD may be substituted for an additional eleven (11) years of experience