



RICOH

LINE PRODUCTS

General Services Administration
Federal Acquisition Schedule
Authorized Federal Supply Price List

Information Technology Equipment

Contract No: GS-35F-0196V

FSC Group 70; FSC Class 7025, 5815

SIN: 132-8, 132-8 (STLOC), 132-8 (RC) - Purchase

SIN: 132-12, 132-12 (STLOC), 132-12 (RC) - Maintenance

Printers BW and Color

Scanners (SIN 132-12 Only)

Facsimiles

Contract Period:

30 January 2009 through 29 January 2014

Revised Price List:

26 May 2010: Includes Mod 0008

Contractor:

Ricoh Americas Corporation

5 Dedrick Place

West Caldwell NJ 07006

(973) 882-2000

<http://www.ricoh-usa.com/>

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Ordering and Payment Addresses for Ricoh Brand Products

All orders **MUST** be made out to RICOH Americas Corporation, c/o the local RICOH Sales and Service Location responsible for the initiation of the Requisition. (See List of Sales and Service Locations in this catalog.)

Orders may then be mailed either to Ricoh Americas Corporation directly, as indicated below, or to initiating Sales and Service Location.

A. Purchase, CPC and Flat Rate, Full Maintenance, Supplies

If Customer Billing Address, As Indicated On Purchase Order, Is Located In:	Submit Completed Order to:	Remit <u>Check</u> Payment to (or the address on invoice)
Alabama	Missouri	RICOH Americas Corporation 5 Dedrick Place West Caldwell NJ 07006 Attn.: Order Processing (800) 659-7500
Alaska	Montana	
Arizona	Nebraska	
Arkansas	Nevada	
California	New Hampshire	
Colorado	New Jersey	
Delaware	New Mexico	
Dist of Columbia	New York	
Florida	North Carolina	
Georgia	North Dakota	
Hawaii	Ohio	RICOH Americas Corporation P.O. Box 73210 Chicago IL 60673-7210 Cage Code # 2Z665 DUNS # 06-107-9273
Idaho	Oklahoma	
Illinois	Oregon	
Indiana	Pennsylvania	
Iowa	Rhode Island	
Kansas	South Carolina	
Kentucky	South Dakota	
Louisiana	Tennessee	
Maine	Texas	
Maryland	Utah	
Massachusetts	Vermont	RICOH Americas Corporation P.O. Box 100345 Pasadena CA 91189-0345 Cage Code # 2Z665 DUNS # 06-107-9273
Michigan	Virginia	
Minnesota	West Virginia	
Mississippi	Wisconsin	

Email orders to:
gsaordermanagement@ricoh-usa.com
 To Call: 1-800-448-6440

*Order may be sent either to address listed, or to the initiating Sales & Service Location.

B. Remit To Address for Electronic Fund Transfer (EFT):

Access Central Contractor Registration (CCR) with Agency's assigned "access code" to see Financial Information or call Ricoh Americas Corporation (973) 882-2000 x 3079 and ask for Accounts Receivable Manager

C. Payment Addresses

Invoices will be issued **only** by RICOH and Payment therefore shall be made only to RICOH. Payment must be made to the "Remit To" address indicated above OR the "Remit To" address indicated on the Invoice. Each invoice is payable net 30 days from the date the invoice is received by the office specified in the order.

D. EDI

Ricoh is EDI capable for ordering and form of payment. Please contact (973) 882-2000, ext. 3079 for further information.

E. Ricoh Online Product Showroom

For additional information on product specifications go to <http://www.ricoh-usa.com/products/>

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Ricoh Americas Corporation provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **Gus Ghazarian at (301) 479-1160, gus.ghazarian@ricoh-usa.com**,

1. GEOGRAPHIC SCOPE OF CONTRACT

The Geographic Scope of Contract will be domestic delivery only

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Please see full listing of ordering and payment addresses

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:
(301) 479 - 1165, (301) 479 - 1160

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor

4A. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

RICOH AMERICAS CORPORTION

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 06-107-9273

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 2Z665

4B. RICOH BUSINESS SOLUTIONS

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 62-655-5148

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 4M009

5. FOB DESTINATION

All prices shown in the Price List are based on F.O.B. destination to the 48 contiguous states and the District of Columbia, Alaska, Hawaii and Puerto Rico

6. DELIVERY SCHEDULE

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-8.1	30 Days

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS:

Prices shown are NET Prices; Basic Discounts have been deducted

Prompt Payment Discount: 1% net 15, Net 30

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

None

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100

11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)

Maximum Order (s)

132-8 - Purchase of Equipment	\$500,000 per order
132-8STLOC	\$500,000 per order
132-8RC	\$500,000 per order
132-12 - Maintenance of Equipment, Repair Service	\$500,000 per order
132-12STLOC	\$500,000 per order
132-12RC	\$500,000 per order

Orders exceeding the maximum order mentioned above can be accepted by Ricoh Americas Corporation in accordance with Section C.11 of the contract -

REQUIREMENTS EXCEEDING THE MAXIMUM ORDER (I-FAS-125) (SEP 1999)

- (a) In accordance with FAR 8.404, before placing an order that exceeds the maximum order threshold, ordering offices shall-
 - (1) Review additional schedule contractors' catalogs/price lists or use the "GSA Advantage!" on-line shopping service;
 - (2) Based upon the initial evaluation, generally seek price reductions from the schedule contractor(s) appearing to provide the best value (considering price and other factors); and
 - (3) After price reductions have been sought, place the order with the schedule contractor that provides the best value and results in the lowest overall cost alternative (see FAR 8.404(a)). If further price reductions are not offered, an order may still be placed, if the ordering office determines that it is appropriate.
- (b) Vendors may:
 - (1) offer a new lower price for this requirement (the Price Reduction clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations [SEE C.10].)
 - (2) offer the lowest price available under the contract; or
 - (3) decline the order (orders must be returned in accordance with FAR 52.216-19 [SEE C.10]).
- (c) A delivery order that exceeds the maximum order may be placed with the Contractor selected in accordance with FAR 8.404. The order will be placed under the contract.

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) – referred to as open market items – to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order

15. WARRANTY

Warranty for all items sold under this contract shall be for a period of 90 days following purchase and shall cover any repairs necessary due to defects in material or workmanship. Warranty does include all adjustments and repairs needed due to any defects in material or workmanship, but does not apply to adjustments or repairs necessary from operator use or normal wear and tear

16. SECTION 508 COMPLIANCE

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://www.ricoh-usa.com/accessibility/>

The EIT standard can be found at: www.Section508.gov/.

17. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

18. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

19. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

20. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

(CUSTOMER NAME)
 BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is **\$150** (open market) plus the percentages specified in the table under "Travel and Transportation" in SIN 132-12.

Note: Network Services are also available on an optional open market basis at additional fees on a case by case basis

- Zone 01 – 25 miles from the Ricoh/Savin/Lanier to the ordering activity's location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	10%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Note: Printers Models GX7000 and SP 5100N -	One year Warranty
Printer Model CL7200 -	One year Warranty
Printer Model SP 9100DN -	90 day Warranty
Fax Models 5510L & 5510NF -	90 day Warranty
Scanners Models IS330DC Series, IS760 and IS760D -	One year Warranty

The contractor will furnish all maintenance, machine adjustments, repairs, and parts at the Government's location for a period of 90 days or 1 year per above (unless otherwise noted in equipment footnotes) from the date of acceptance; 2) All parts replaced during the guarantee period shall become the property of the Contractor; 3) Prior to the expiration of the guarantee period, whenever equipment is shipped for repair or mechanical replacement purposes, the contractor shall bear all costs, including, but not limited to, costs of packing, transportation, rigging, drayage, and insurance. This guarantee shall apply to the replacement machine from the date of its acceptance; 4) When equipment is returned to contractor's establishment for repairs, contractor shall be responsible for any damage/loss from time equipment is removed from Government's installation, until equipment is returned to such installation; 5) Guarantee does not apply if damage to the equipment is occasioned by fault or negligence of Government; 6) Inspection and repair of defective equipment under this guarantee will be done on-site unless the Contractor is unable to obtain entry to customer site. If unable to get into customer site, the work will be performed at a Ricoh location suitable for such repair. Defective equipment will be repaired and replaced within 48 hours after receipt.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: Please contact Ricoh for full listing of service locations

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

10. INVOICES AND PAYMENTS

Purchases

- (1) Invoices for purchases shall be submitted by the Contractor. Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (2) Authorized Ricoh Brand Dealers **are not** certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR
WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT
(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any service location within a **50** mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the additional charges will be available on an open market basis as detailed in paragraph 8 below. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Authorized Service Locations

RICOH BRAND AUTHORIZED SERVICE LOCATIONS

See Dealer Listing. Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines that may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment that is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

Ricoh open market Service Operations Labor Rates

After 1st hour, labor rates are calculated in 15 minute intervals at a rate of 24% of 1st hour (rounded to the nearest whole dollar). (15 minutes = 24% of 1st hour rate) (30 minutes = 48% of 1st hour rate) and so on.

These rates apply whether work is performed at a customer's location or at Ricoh, Savin or a Lanier site, within a 25 mile radius from the servicing location

The rates are increased in increments of 16% for each additional 25 miles beyond the first 25 miles from the Ricoh/Savin/Lanier Servicing Facility

Estimates will be made using the published rates and will be applied to any work actually performed

Group 1	Group 2
Ricoh, Savin & Lanier Brand Facsimile Equipment (FX)	Ricoh Scanners
Ricoh, Savin & Lanier Brand Printers (BP & CP)	

\$132 to \$158

\$149 to \$178

NOTE:

- Saturdays the rates are 1.5 times the above rates
- Sundays or Ricoh Holidays the rates are 2.0 times the above rates
- For equipment under maintenance, there will be no additional charge for parts/materials
- For equipment under maintenance, the above "Labor Rates" apply for after hours service and for service on Sundays and Holidays

The above mentioned rates are subject to change on an annual basis as Ricoh reviews changes in the business environment.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

In addition to the "Regular Maintenance Rates" shown for each model, the following is the schedule for Travel & Transportation:

- Zone 01 – 50 miles from the Ricoh/Savin/Lanier service office to the ordering activity's service location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	0%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

e. **QUANTITY DISCOUNTS**

Quantity discounts **do not** apply from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity are indicated below.

9. **REPAIR SERVICE RATE PROVISIONS**

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. **TRAVEL OR TRANSPORTATION**

(1) **AT THE CONTRACTOR'S SHOP**

- (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
- (b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**

- (a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of (see rates in this section) per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
- (b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. **LABOR RATES**

(1) **REGULAR HOURS**

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) **AFTER HOURS**

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) **SUNDAYS AND HOLIDAYS**

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist effective date of sale.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 90 days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of 90 days.

12. INVOICES AND PAYMENTS

a. MAINTENANCE SERVICE

- (3) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (4) Authorized Ricoh Brand Dealers are not certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.
- (3) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE

Aficio SP 5100N



General Specifications

Type	Desktop
CPU	500 MHz
Memory	Standard: 128MB/Maximum 512MB
Technology	Laser diode unit + Electrophotography Non-magnetic, Single-Component Non-contact Method
Printing Speed	45 ppm
Resolution	600 x 600, 1200 x 1200 equivalent
First Print Speed	8.5 sec or less
Dimensions (W x D x H)	15.5" x 17.8" x 13.8" (396mm x 453mm x 353mm)
Weight	43.28 lb or less (17.5 kg)
Input Paper Size	Standard Tray: A4, A5, LT, Legal, Executive, Folio, Oficio, ISO B5, JIS B5 Bypass Tray: A4, A5, A6, LT, Legal,
Output Capacity	250 sheets
Media Type	Paper trays/Optional Duplex: Plain paper Bypass tray: Plain paper, Transparency, Label, Envelope, Card Stock
Paper Weight	Paper trays: 16 – 28 lb. (60 – 105g/m ²) Bypass tray: 16 – 43 lb. (60 – 163 g/m ²)
Rating Power Spec.	120V, 60Hz
Power Consumption	Average in printing: 650W or less Energy Saver: 13W or less
Warm-Up Time	45 seconds or less
Standard Connectivity	USB 2.0, 100BASE-TX/10BASE-T Ethernet, IEEE1284
Drivers	PCL6, PostScript 3 emulation, PDF Direct
Fonts	45 fonts + 1 bitmap, PS3: 136 fonts, OCR fonts
Network Protocols	TCP/IP, AppleTalk

Aficio SP 9100DN Printer



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

General Specifications

Configuration	Console-type attached base unit
Technology	Twin Laser Beam Scanning & Electro-photographic Printing with Dry, Dual Component toner
Resolution	1200 x 1200/600 x 600/300 x 300
Print Speed	75 ppm (LT)
First Print Speed	5.5 seconds or less
Dimensions (W x D x H)	27.1 x 29.92 x 7.72 (without finisher & call-light)
Weight	407 lbs. (without toner & finisher)
Warm-Up Time	22 seconds or less
Power Source	120V/60Hz/20A
Power Consumption	1850W or less
Standard Paper Capacity	4,200 sheets
Optional Paper Capacity	4,000 sheets
Maximum Paper Capacity	8,200 sheets
Acceptable Paper Sizes	Standard Trays: Tray 1: 8.5x11(A4) Tray 2 and Tray 3 Standard sizes: 5.5X8.5, 8.5X11, 7.25X10.5, 8X10.5, 8X13, 8.5X14 and 11X17 Tray 2 and Tray 3 Custom sizes from 5.5X5.5 to 11.69X17
Acceptable Paper Weights	14 lb Bond- 34 lb Bond (52-128g/m2)
Duplex Paper Weight	17 lb Bond- 34 lb Bond (64-128g/m2) Standard Output Capacity 500 sheets (face down) Optional Output Capacity 3,000 sheets
Automatic Duplexing	Standard
Controller Specifications	
CPU	866 MHz
Printer Languages	PCL 5e/6 emulation Ricoh RPCS, Adobe® PostScript® 3™, PDF
Memory (RAM)	256 MB + 80 GB Hard Drive
Standard Interfaces	USB 2.0, 100Base-TX/10Base-T Ethernet
Optional Interfaces	IEEE 1284, IEEE802.11b, Gigabit Ethernet
Network Protocols	TCP/IP, IPX/SPX, AppleTalk
Standard Print Utilities	SmartDeviceMonitor for Admin, Printer Utility for Mac, Desktop Binder Lite, Font Manager 2000
Optional Print Utility	DeskTopBinder Professional
Drivers/Operating Systems	Windows 95/98SE/NT4.0/2000/ Me/XP/Server 2003 Netware 3.12, 3.2, 4.1, 4.11, 5.0, 5.1, 6 Unix (using Ricoh UNIX filter) Linux RedHat Linux 6.x, 7.x, 8.x, 9, and Enterprise Mac OS 8.6-9.2x, OS X 10.1 or later (USB print is supported for Mac OS X v.10.3.3 or later. For Mac OS; Plug-in function for Sample Print, Locked Print and User Code is supported 10.2 or later.)
Controller Options	802.11b Interface Unit Type I Gigabit Ethernet Board Type A IEEE1284 Interface Board Type A Data Overwrite Security UnitType G VM Card Type D*

*Used for adding Java applications integrated into the device by Ricoh Developer Program members.

GX7000 GelSprinter



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Main Unit/Controller

Configuration	Desktop
Technology	Up to 10,000 prints per month
Resolution	True: 1200x1200dpi Max: 3600x1200dpi equ.
Maximum Print Speed	29ppm B/W & Color
First Print Speed	B/W: 6.5 seconds or less Color: 9 seconds or less
Warm-Up Time	35 Seconds or Less
Paper Handling	Up to 600 sheets
Acceptable Paper Sizes	8.5"x11", 8.5"x14", 11"x17", A4, A5, B5
Acceptable Paper Weights	16 - 42lb. Paper Tray
Technology	On Demand Piezo Inkjet System
Acceptable Paper Types	Plain paper, inkjet plain paper, glossy paper, recycled paper, transparencies
Output Capacity	100 Sheets Face Up
Dimensions (W x D x H)	21.46" x 21.97" x 10.43"
Power Source	100-120V 50/60 Hz
Power Consumption	35W or less
Safety Regulations	UL, Energy Star, RoHS

Controller Specifications

Memory	16 MB (Std/Max)
Standard Interfaces	USB 1.2/2.0 10/100BaseTX (Optional)
Network Protocols	TCP/IP, IPX/SPX
Drivers	Windows 98/NT4/2000/ME/XP/Server 2003
Printer Language	RPCS

RICOH PRINTERS

Available for: Purchase, Maintenance

PURCHASE (per unit) SIN 132-8

- New Product since last publication (Nov. 2009)
- Price Reduction/Product Code Changes since last issue (Nov. 2009)

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
COLOR PRINTERS			
405635	Ricoh GX 7000 GelSprinter (3), (4)	\$619	Outright Purchase Only
405636	Paper Feed Unit TK1060** (5)	\$140	
405655	Multi Bypass Tray BY1010** (5)	\$114	
405658	Network Interface Board Type GX3 (5)	\$83	
002658MIU	15Amp Network Power Filter	\$93	
BLACK AND WHITE PRINTERS			
402850	Ricoh SP 5100N	\$882	Outright Purchase Only
402853	Paper Feed Unit Type TK1040 (1)	\$243	
402852	Duplex Unit Type AD1010	\$190	
402854	HDD Type 5100	\$467	
402855	128MB Memory (2)	\$309	
003019MIU	256MB Memory (2)	\$390	
002658MIU	15Amp Network Power Filter	\$93	
402616	Ricoh SP 9100DN	\$10,459	Outright Purchase Only
412190	Copy Tray Type 2075 (1)	\$77	
413310	Finisher SR842	\$2,819	
413319	SR4000 Booklet Finisher**	\$3,039	
411206	Jogger Unit Type 1075 (2)	\$202	
412213	Cover Interposer Tray Type 3260 (3)	\$643	
412212	Output Jogger Unit Type 3260 (4)	\$205	
414517	RT43 LCT (5)	\$1,128	
402623	LCT Connection Unit Type A (5)	\$304	
411187	8 1/2"x14" Tray Type 1075	\$465	
411185	A3/11"x17" Tray Unit Type 1075	\$833	
✓ 415282	2/3-Hole Punch Kit Type 1075 (6)	\$512	
412209	Punch Unit Type 3260 (7)	\$468	
412203	Tab sheet Holder Type 3260	\$25	
403017	IEEE 802.11b Interface Unit Type I** (8)	\$275	
402304	USB Host Interface (8), (9)	\$77	
411699	IEEE1284 Interface Board Type A (8)	\$56	
402547	Gigabit Ethernet Board Type A (8)	\$223	
402703	Data Overwrite Security	\$186	
402704	VM Card Type D (10)	\$71	

**** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate**

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is \$150 plus "Travel and Transportation" fees (if applicable) in SIN 132-12 Maintenance.

MAINTENANCE SERVICE: (per unit, hardware only) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	Annual Allowance	WITHOUT SUPPLIES	
			GSA Annual Charge	Excess Meter Charge
COLOR PRINTERS				
405635	Ricoh GX7000 GelSprinter	N/A	\$128	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

Ricoh FAX 5510L/NF



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Type	Desktop/Console Facsimile
Recording Method	Laser Plain Paper
ITU-T Compatibility	Group 3 (V.34); ECM
Modem Speed	33.6 kbps with auto fallback; 2 Modems std on FAX5510L; 1 Modem std on FAX5510NF
Max Transmit Speed	2 seconds
Data Compression	MH/MR/MMR/JBIG
Scan Speed (Standard Resolution)	1.5 seconds B/W
Dual Access	4.5 seconds Color
Std Document Mem.	Standard
Optional Doc. Mem.	7 MB (560 pages) 40 MB (1,200 pg) w/o Function Upgrade Card; (3,000 pgs) w/Function Upgrade Card
Autodialer	144 Quick Dials, 100 Speed Dials(Expandable to 1000); 9 Groups (Expandable to 30)
Function Keys	10 dedicated keys
Doc. Mem. Backup	12 hr w/std memory; infinite w/Mem Expansion
ADF Capacity	75 Sheets
Max Document Width/Scan Width	11.7"/11.6"
Doc Length	47.2"
Scan Resolutions	Standard: 200 x 100 dpi; Detail: 400 x 200 dpi; Fine: 600 x 400 dpi
Halftones	64 shades of gray with ARGONAC
Max Print Speed	23 pages per minute
Print Resolution	600 dpi as Fax; 1,200 dpi as PCL printer
Max Recording Width	11" x 17"
Resolution Enhancement	Super Smoothing HQ
Max Recording Paper	11" x 17"
Std Paper Cap	FAX5510L: 1,000 Sheets x 2 cassette trays FAX5510NF: 500 sheets x 1 cassette tray
Opt. Paper Cap	FAX5510L: 1,500 Shts x 3 trays + 100 Sht Bypass FAX5510NF: 2K Shts x 4 trays + 100 Sht Bypass

RICOH FAX 5510L/ 5510NF

Available for: Purchase, Maintenance

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PURCHASE FACSIMILE SYSTEMS: SIN 132-8

- New Product since last publication (Feb 1, 2009)
- Price Reduction/Product Code Changes since last issue (Feb. 1, 2009)

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
001357MIU	Ricoh FAX 5510L (1), (2)	\$1,943	Outright Purchase Only
430329	Ricoh FAX 5510NF (1), (2)	\$1,978	Outright Purchase Only
430316	Paper Feed Unit Type 510 (2)	\$212	
430318	Bypass Feeder Type 510	\$134	
430327	G3 Interface Unit Type 510 (3)	\$306	
✓ 430345	40MB Feature Expander Type 300 ** (4)	\$372	
430326	Function Upgrade Unit Type 510 (5)	\$238	
430322	NIC Fax Unit Type 510 (6)	\$423	
430368	Printer Interface Unit Type 510 (7)	\$491	
400745	IEEE 1394 Interface Type 4510 (8)	\$255	
405412	IEEE802.11b Interface Kit ** (9)	\$308	
411237	USB 2.0 Interface Board Type A (10)	\$54	
430391	PostScript3 I/F Unit Type 510 (11)	\$403	
001178MIU	64MB DIMM	\$81	
430325	Fax On Demand Type 510 (12)	\$359	
430320	ISDN G4 Interface Unit Type 510	\$375	
410781	Handset Type 1018	\$38	
430381	Mechanical Counter Type 510	\$27	
430434	Base Unit (13)	\$118	
430435	Cabinet Type 510 (13)	\$118	

** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate

MAINTENANCE SERVICE: (per unit, hardware only) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	ANNUAL ALLOWANCE	WITHOUT SUPPLIES	
			GSA Annual Charge	Excess Meter Charge
001357MIU	Ricoh FAX 5510L (1), (2)	30,000	\$312	N/A
430329	Ricoh FAX 5510NF (1), (2)	30,000	\$312	N/A

Configuration Footnotes: FAX 5510L/ 5510NF

- (1) Includes Initial All-in-One Toner Cassette Type 5110.
- (2) FAX 5510L comes standard with 1 additional Paper Feed Unit (PFU) (FAX 5510NF does not). Up to 4 PFUs can be installed in both the FAX 5510L and FAX 5510NF.
- (3) G3 Interface Type 510 is for adding 2nd G3 Line to FAX 5510NF only (FAX 5510L comes std with 2 G3 Lines).
- (4) Feature Expander Type 300 expands memory to 1,200 pgs. When used w/Function Upgrade Unit Type 510 memory is expanded to 3,000 pgs. Feature Expander cannot be installed with Fax On Demand Type 510 option.
- (5) Function Upgrade Unit Type 510 increases the number of Speed Dials, Auto Documents, Groups, Keystroke Programs, and Personal Codes. In addition, it increases Memory Capacity to 3,000 pages when used with the Feature Expander Type 300 option.
- (6) NIC Fax Unit Type 510 adds network capabilities (Color Scan to Email, Internet Fax, LAN Fxing, IP Fxing, Inbound Fax Routing).
- (7) Printer option comes standard with both Parallel and LAN connection ports.
- (8) IEEE 1394 Interface Type 4510 provides high speed, hot plug network connection for Printer IF Unit Type 510. Cannot be used with IEEE802.11b or USB2.0 Interface Board Type A.
- (9) Wireless LAN connection for use with Printer IF Unit Type 510; cannot be used with 1394 IF Unit Type 4510 or USB2.0 IF Board Type A. Also, Wireless LAN I/F and NIB I/F do not operate at same time; one or the other must be selected from the operation panel.
- (10) Provides alternate connection capability for the Printer Interface Unit Type 510. Cannot be used with 1394 Interface Unit Type 4510 or IEEE802.11b Interface Kit Type B.
- (11) Adds true Adobe PostScript 3 to Printer Option; enables Mac to print to FAX 5510L series via network.
- (12) Allows for documents to be stored in FAX 5510NF memory and retrieved by remote callers. Cannot be used with the Feature Expander Type 300
- (13) Base Unit recommended when 3 or more PFUs installed. Cabinet Type 510 is recommended when 2 or less PFUs are installed. Base Unit and Cabinet Type 510 cannot be used simultaneously.



Energy Star Copier

Ricoh Corporation has determined that the FAX 5510L/ 5510NF meet the Energy Starâ guidelines for energy efficiency.

**MAINTENANCE SERVICE:
SIN: 132-12**

Ricoh Current Models Under GSA Maintenance Contract

		<u>WITHOUT SUPPLIES</u>				
Product Code	Item Description	Monthly Allowance Included	Monthly charge	Excess Meter Charge	Annual Allowance Included	Annual charge
B/W PRINTERS						
402850	Ricoh Aficio SP 5100DN	5,000	\$16	\$0.0032		
402616	Ricoh Aficio SP 9100DN	50,000	\$246	\$0.0049		
COLOR PRINTERS						
405635	Ricoh GX7000 GelSprinter	N/A		N/A		\$128
FACSIMILE						
001357MIU	Ricoh FAX 5510L	N/A		N/A	30,000	\$312
430329	Ricoh FAX 5510NF	N/A		N/A	30,000	\$312

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

**MAINTENANCE SERVICE:
SIN: 132-12**
Ricoh Discontinued Models Under GSA Maintenance Contract

- New Products since last issue (Feb. 3, 2010)
- Price Reduction since last issue (Feb. 3, 2010)
- Product Code change since last issue (Feb. 3, 2010)

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
Color Printers				
400499	AP206 Color Printer	N/A	\$34	N/A
400477	AP306 Color Printer	N/A	\$43	N/A
400825	Aficio AP3800CMF	10,000 Dev	\$40	\$0.0040
400805	Aficio AP3850C	10,000 Dev	\$40	\$0.0040
400806	Aficio AP3850C D		\$40	\$0.0040
400808	Aficio AP3850C DT2		\$40	\$0.0040
402064	Aficio CL1000n	1,000 Prints	\$17	\$0.0170
420112	Aficio CL2000	5,000 Prints	\$33	\$0.0065
420116	Aficio CL2000n	5,000 Prints	\$31	\$0.0061
400832	Aficio CL3000	4,500 Dev	\$18	\$0.0061
420117	Aficio CL3000e	5,000 Prints	\$31	\$0.0061
402367	Aficio CL7000	10,000 Dev	\$40	\$0.0040
402368	Aficio CL7000 D	10,000 Dev	\$40	\$0.0040
402369	Aficio CL7000 DT1	10,000 Dev	\$40	\$0.0040
400904	Aficio CL7000 CMF	10,000 Dev	\$40	\$0.0040
402080	Aficio CL7100	10,000 Prints	\$59	\$0.0059
402081	Aficio CL7100D	10,000 Prints	\$59	\$0.0059
402082	Aficio CL7100DT1	10,000 Prints	\$59	\$0.0059
402083	Aficio CL7100DT2	10,000 Prints	\$59	\$0.0059
402084	Aficion CL7100DL	10,000 Prints	\$59	\$0.0059
402410	Ricoh Aficio CL7200	5000 Prints	\$141	\$0.0282
402411	Ricoh Aficio CL7200D	5000 Prints	\$141	\$0.0282
402412	Ricoh Aficio CL7200DT1	5000 Prints	\$141	\$0.0282
402413	Ricoh Aficio CL7200DT2	5000 Prints	\$141	\$0.0282
402414	Ricoh Aficio CL7200DL	5000 Prints	\$141	\$0.0282
Note: CL7200 pricing based on 70% Color / 30% Black and White				
402415	Aficio CL7300D	7,000 Prints	\$203	\$0.0290
402416	Aficio CL7300DT1	7,000 Prints	\$203	\$0.0290
402417	Aficio CL7300DT2	7,000 Prints	\$203	\$0.0290
402418	Aficio CL7300DL	7,000 Prints	\$203	\$0.0290

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
BLACK AND WHITE PRINTERS				
400621	Aficio AP3200N	N/A	\$25	N/A
402382	Aficio AP900	50,000 Prints	\$254	\$0.0050

JUNE 2010

**MAINTENANCE SERVICE:
SIN: 132-12**

Ricoh Discontinued Models Under GSA Maintenance Contract

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
SCANNERS				
400672NIF	IS330DC w/ IS330 I/F	N/A	\$35	N/A
400672SRP	IS330DC w/ IS330 I/F & ScanRouter V2 Pro	N/A	\$45	N/A
<input checked="" type="checkbox"/> 400672	Aficio IS330DC	N/A	\$27	N/A
400363	IS450DE Scanner	NA	\$49	N/A
402054	Color Scanner IS760	NA	\$37	N/A
402055	Color Scanner IS760D	NA	\$43	N/A

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	MONTHLY CHARGE	EXCESS METER CHARGE
Facsimile				
430397	FAX 1160L	NA	\$7	NA
430501	FAX 1170L	NA	\$10	NA
430502	FAX 2210L	NA	\$12	NA
430134	Aficio FAX5000L	NA	\$29	NA

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12.

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information
 Cop=Copier, Fx, AFC=Aficio Color; Dup=Priport Duplicator; WF=Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca=Scanner

Changes or Additions since last Publication (Apr. 14, 2010)

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
RICOH CORPORATE LOCATIONS														
RICOH - Corporate Headquarters	5 Dedrick Place 2300 Parklake Drive, N.E.	West Caldwell Atlanta	NJ GA	07006 30345	(973) 882-2000 (770) 621-1066									
ALABAMA														
ACS TECHNOLOGIES, INC.	211 Frankfurt Circle	Birmingham	AL	35211	(205) 823-9301	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3595 Grandview Pkwy, Ste 100	Birmingham	AL	35243	(205) 970-0302	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	510 Chestnut Street	Gadsden	AL	35901	(256) 543-7223	*	*	*	*	*	*	*	*	*
PRINTERS & STATIONERS, INC.	113 North Court Street	Florence	AL	35630	(256) 764-8061	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2200 Riverchase Center, 700 Bldg.	Hoover	AL	35244	(205) 989-0075	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4920 Corporate Drive, Ste. B	Huntsville	AL	35805	(256) 217-1608	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2901 Wall Triana Highway, Suite A	Huntsville	AL	35824	(256) 772-2195	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1201 Montlimar Drive	Mobile	AL	36609	(251) 342-9458	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1201 Montlimar Drive, Suite 175	Mobile	AL	36609	(251) 460-0844	*	*	*	*	*	*	*	*	*
ACS TECHNOLOGIES, INC.	7829 Vaughn	Montgomery	AL	36116	(334) 551-0496	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4252 Carmichael Road, Ste 216	Montgomery	AL	36106	(334) 271-1413	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5923 Monticello Drive	Montgomery	AL	36117	(334) 277-2630	*	*	*	*	*	*	*	*	*
ALASKA														
IKON OFFICE SOLUTIONS	2000 W. Int'l Airport Road	Anchorage	AK	99502	(907) 243-9900	*	*	*	*	*	*	*	*	*
ROYAL BUSINESS SYSTEMS	425 W. 58th Avenue (NEW)	Anchorage	AK	99518	(907) 563-2980	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	418 Third Street, Eagle Plaza	Fairbanks	AK	99701	(907) 563-4118	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3000 Vintage Blvd.	Juneau	AK	99801	(907) 790-2900	*	*	*	*	*	*	*	*	*
ARIZONA														
IKON OFFICE SOLUTIONS	2463 N. Walgreens Street	Flagstaff	AZ	86004	(928) 774-5141	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2202 S. 7th Street	Phoenix	AZ	85034	(602) 817-1705	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1516 W. 17th Street, Ste 103	Tempe	AZ	85281	(480) 894-6200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1910 W. University Drive	Tempe	AZ	85281	(480) 379-7400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1700 West 10th Place	Tempe	AZ	85281	(480) 619-4940	*	*	*	*	*	*	*	*	*
TOUCHTONE INVESTMENTS LLC DBA Action Imaging Group	3776 N. First Avenue	Tucson	AZ	85719	(520) 408-4940	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3430 E. Sunrise Drive	Tucson	AZ	85718	(520) 615-5800	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3855 S. Evans Blvd., Suite 405	Tucson	AZ	85714	(520) 573-7758	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3280 South 4th Avenue	Yuma	AZ	85713	(928) 341-1265	*	*	*	*	*	*	*	*	*
ARKANSAS														
AAA BUSINESS SYSTEMS, INC.	2715 Drake Street	Fayetteville	AR	72703	(479) 442-4185	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6101 Phoenix Ave. #2	Fort Smith	AR	72903	(479) 649-9900	*	*	*	*	*	*	*	*	*
BUSINESS WORLD, INC.	920 South Spring Street	Little Rock	AR	72203	(501) 374-7000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10825 Financial Centre Pkwy., Ste. 210	Little Rock	AR	72211	(501) 663-4044	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	10809 Executive Centre Drive, Plaza 5	Little Rock	AR	72211	(501) 227-8170	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5501 Pinnacle Point Rd.	Rogers	AR	72758	(479) 845-1202	*	*	*	*	*	*	*	*	*
CALIFORNIA														
IKON OFFICE SOLUTIONS	30501 Agoura Road, Ste 102	Agoura	CA	91301	(818) 575-8300	*	*	*	*	*	*	*	*	*
A.B. DICK OF BAKERSFIELD	1200 18th Street	Bakersfield	CA	93301	(661) 327-7386	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5080 California Avenue	Bakersfield	CA	93309	(661) 396-2100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2000 Sierra Pt. Pkwy 7th Floor	Brisbane	CA	94005	(650) 238-5900	*	*	*	*	*	*	*	*	*
COPY R OFFICE SOLUTIONS LLC	4560 W. Chermark Street	Burbank	CA	91505	(818) 841-1330	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	12750 Center Court Drive, Suite 350	Cerritos	CA	90703	(562) 402-6049	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2056 Talbert Avenue	Chico	CA	95926	(530) 897-5400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1001 Galaxy Way, Ste 107	Concord	CA	94520	(925) 603-1300	*	*	*	*	*	*	*	*	*
SHAMROCK OFFICE SOLUTIONS INC	6908 Sierra Court Suite A	Dublin	CA	94568	(925) 875-0480	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1628 Broadway Street	Eureka	CA	95501	(707) 445-8831	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	13201 Dahlia Street	Fontana	CA	91606	(909) 574-4002	*	*	*	*	*	*	*	*	*
AUTOMATED OFFICE SYSTEMS	341 West Fallbrook Street	Fresno	CA	93711	(559) 431-3288	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7110 N. Fresno Street, Suite 100	Fresno	CA	93720	(559) 437-4700	*	*	*	*	*	*	*	*	*
FAXWORLD	17871 Jamestown Lane	Huntington Beach	CA	92647	(714) 841-0888	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	17011 Beach Blvd., Ste 1000	Huntington Beach	CA	92649	(714) 375-2300	*	*	*	*	*	*	*	*	*
CELL BUSINESS EQUIPMENT	4 Mason #A	Irvine	CA	92618	(949) 830-1400	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	16715 Von Karman Avenue	Irvine	CA	92606	(949) 225-2300	*	*	*	*	*	*	*	*	*
IMAGING PLUS, INC.	2 Goddard Street	Irvine	CA	92618	(949) 341-3300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1063 McGaw Avenue, 1st Floor, Ste 150	Irvine	CA	92614	(949) 851-1080	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4754 Bennett Drive	Livermore	CA	94551	(925) 606-4500	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1055 West 7th Street	Los Angeles	CA	90017	(213) 532-2700	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6100 Center Drive, Suite 650	Los Angeles	CA	90045	(310) 568-2760	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5670 Wilshire Blvd, Suite 120	Los Angeles	CA	90036	(323) 954-6800	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	350 South Figueroa St., Suite 115	Los Angeles	CA	90071	(213) 270-2400	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1 Lower Ragsdale Drive	Monterey	CA	93940	(831) 375-4007	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3200 Inland Empire Blvd. Suite 190	Ontario	CA	91764	(909) 476-0800	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	30501 Agoura Road	Oxnard	CA	93032	(818) 575-8300	*	*	*	*	*	*	*	*	*
MCP OF CALIFORNIA, INC.	Suite E 300 North Graves	Oxnard	CA	93030	(760) 966-0450	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7780 Las Montanas Road, #102	Palm Desert	CA	92211	(760) 776-7901	*	*	*	*	*	*	*	*	*
CHAPARRAL BUSINESS MACHINES	825 Riverside Avenue	Paso Robles	CA	93446	(805) 239-3555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1425 N. McDowell Blvd. Ste. A	Petaluma	CA	94954	(707) 775-2300	*	*	*	*	*	*	*	*	*
A & E REPRO SYSTEMS, INC.	11355 Folsom Blvd., Ste H	Rancho Cordova	CA	95742	(916) 635-1999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	850 Industrial Avenue	Redding	CA	96002	(530) 223-3752	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	25834 Business Center Drive	Redlands	CA	92374	(909) 799-1999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2890 Gateway Oaks	Sacramento	CA	95834	(916) 928-2900	*	*	*	*	*	*	*	*	*
SIMPLIFIED OFFICE SYSTEMS	325 Victor Street	Salinas	CA	93907	(831) 424-2525	*	*	*	*	*	*	*	*	*
AMERIFAX IMAGING SYSTEMS	8360 Camino Santa Fe, Ste. F	San Diego	CA	92121	(858) 588-2000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7565 Mission Valley Rd. Ste 100	San Diego	CA	92108	(619) 725-8200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5095 Murphy Canyon Road	San Diego	CA	92123	(858) 495-1050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6050 Santo Road, Suite 120	San Diego	CA	92124	(858) 565-9555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	225 Bush Street	San Francisco	CA	94104	(415) 733-5600	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	155 Montgomery Street, Suite 800	San Francisco	CA	94104	(415) 490-5060	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2290 N. First Street	San Jose	CA	95131	(408) 546-2600	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	181 Metro Drive, Suite 100	San Jose	CA	95110	(408) 467-1801	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	142 Cross Street	San Luis Obispo	CA	93406	(805) 596-3200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2000 Crow Canyon Place	San Ramon	CA	94583	(925) 242-1017	*	*	*	*	*	*	*	*	*
OFFISERVE, INC.	1430-K Village Way	Santa Ana	CA	92705	(714) 547-9500	*	*	*	*	*	*	*	*	*

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
CALIFORNIA (Continued)														
MCP OF CALIFORNIA, INC.	808 State Street at El Paseo #31	Santa Barbara	CA	93101	(805) 650-6482	*	*	*	*	*	*	*	*	*
DRESCO REPRODUCTION INC.	12000 E Slauson Avenue	Santa Fe Springs	CA	90670	(562) 863-6677	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	10330 Pioneer Blvd. Suite 100	Santa Fe Springs	CA	90670	(562) 946-4926	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3133 W. March Lane	Stockton	CA	95219	(209) 952-9000	*	*	*	*	*	*	*	*	*
ONE TOUCH OFFICE TECHNOLOGY	2230 Amapola Court, Unit 1	Torrance	CA	90501	(310) 571-6043	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	1123A Warner Avenue	Tustin	CA	92780	(714) 361-3370	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	390 Wiget Lane, Ste. 200	Walnut Creek	CA	94598	(925) 988-4300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	21820 Burbank Blvd., Suite 100	Woodland Hills	CA	91367	(818) 703-0265	*	*	*	*	*	*	*	*	*
DESERT OFFICE SOLUTIONS	58080 29 Palms Hwy Ste H	Yucca Valley	CA	92284	(760) 365-4822	*	*	*	*	*	*	*	*	*
COLORADO														
IKON OFFICE SOLUTIONS	7245 S. Havana St. Ste 300	Centennial	CO	80112	(720) 875-8300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7222 commerce Center Dr., Suite 237	Colorado Springs	CO	80919	(719) 593-5937	*	*	*	*	*	*	*	*	*
FRONTIER BUSINESS COMM CORP.	700 West 48Th Avenue	Denver	CO	80216	(303) 390-3600	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	14135 E. 42nd Ave.	Denver	CO	80239	(720) 875-8971	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1331 17th Street, Suite 800	Denver	CO	80202	(303) 850-9555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1600 Specht Point Dr., Ste G	Fort Collins	CO	80525	(970) 482-8830	*	*	*	*	*	*	*	*	*
CONNECTICUT														
IKON OFFICE SOLUTIONS	655 Winding Brook Drive	Glastonbury	CT	06033	(860) 368-6500	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	755 Winding Brook Drive	Glastonbury	CT	06033	(860) 633-6070	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	45 Glastonbury Blvd.	Glastonbury	CT	06033	(860) 815-3010	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	488 Wheelers Farm	Milford	CT	06460	(203) 877-7000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	195 Church Street	New Haven	CT	06510	(203) 624-8600	*	*	*	*	*	*	*	*	*
DESIGN PRODUCTS CO., INC.	33 Alumni Road	Newington	CT	06111	(860) 666-8573	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	21 Stott Avenue	Norwich	CT	06360	(860) 887-1628	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1000 Bridgeport Avenue, Suite 1	Shelton	CT	6484	(203) 925-2200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	161 Interstate Lane	Waterbury	CT	06705	(203) 755-5520	*	*	*	*	*	*	*	*	*
DELAWARE														
LASER TONE BUSINESS SYSTEMS	1973 Bay Road	Milford	DE	19663	(302) 422-2323	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	503 Carr Road, Suite 100	Wilmington	DE	19801	(302) 353-5600	*	*	*	*	*	*	*	*	*
FLORIDA														
RICOH BUSINESS SOLUTIONS	17757 US Hwy 19 North, Suite 100	Clearwater	FL	33764	(727) 531-5844	*	*	*	*	*	*	*	*	*
COPYFAX OF MIDFLORIDA	480 Fentress Blvd. Suite L	Daytona Beach	FL	32114	(352) 373-5786	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	771 Fentress Blvd., Suite 3-F	Daytona Beach	FL	32114	(386) 274-2671	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4315 Metro Parkway, Ste. 310	Ft. Myers	FL	33916	(239) 693-7575	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4415 Metro Parkway, Suite 100	Ft. Myers	FL	33916	(239) 939-1033	*	*	*	*	*	*	*	*	*
TECHNICIANS UNLIMITED, INC.	2230 Hibiscus Drive	Edgewater	FL	32141	(386) 423-0652	*	*	*	*	*	*	*	*	*
COPYFAX OF GAINESVILLE	3210 SW 40th Blvd.	Gainesville	FL	32608	(386) 252-2292	*	*	*	*	*	*	*	*	*
COPYFAX, INC.	6631 North Executive Park Ct.	Jacksonville	FL	32216	(904) 296-1600	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8081 Phillips Hwy.	Jacksonville	FL	32256	(904) 731-3227	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7077 Bonneval Road, Suite 130	Jacksonville	FL	32216	(904) 296-8133	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	808 East Main Street	Lakeland	FL	33801	(863) 682-2886	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2525 Drane Field Road, Suite 11	Lakeland	FL	33811	(863) 644-4186	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2600 Lake Lucein Drive	Maitland	FL	32451	(407) 838-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	14400 NW 77th Court, Suite 204	Miami Lakes	FL	33016	(305) 821-2039	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4075-4083 Seaboard Drive	Orlando	FL	32808	(407) 838-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1991 Summit Park Drive, Suite 2000	Orlando	FL	32810	(407) 659-1000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	826 Creighton Road	Pensacola	FL	32504	(850) 474-0226	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	701 E. Cervantes Street	Pensacola	FL	32501	(850) 433-2265	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3111 North Andrews Avenue	Pompano Beach	FL	33064	(954) 835-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	8133 Eagle Palm Drive	Riverview	FL	33569	(813) 626-1099	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4592 Ashton Road	Sarasota	FL	34233	(941) 378-2679	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5745 N. Washington Blvd.	Sarasota	FL	34243	(941) 351-6504	*	*	*	*	*	*	*	*	*
SARA MANA BUSINESS PRODS., INC.	1618 Barber Road	Sarasota	FL	34240	(941) 378-9882	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10935 S.E. 177 Place	Summerfield	FL	34491	(352) 307-1779	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1401 SW 135th Street	Sunrise	FL	33323	(954) 835-9000	*	*	*	*	*	*	*	*	*
OFFICE BUSINESS SYSTEMS, INC.	2380 Capital Circle, N.E.	Tallahassee	FL	32308	(850) 385-1230	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1311 Executive Center Drive, Suite 100	Tallahassee	FL	32301	(850) 656-9102	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5100 W. Lemon Street, Ste. 1	Tampa	FL	33609	(813) 884-9253	*	*	*	*	*	*	*	*	*
ZENO OFFICE SOLUTIONS	1101 Ward Street N.	Tampa	FL	33607	(813) 253-0318	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1333 Gateway drive, Ste 1025	West Melbourne	FL	32901	(321) 242-3050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2350 Dairy Road	West Melbourne	FL	32904	(321) 768-6000	*	*	*	*	*	*	*	*	*
HALSEY & GRIFFITH, INC.	313 Datura Street	West Palm Beach	FL	33401	(561) 820-8034	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2090 Palm Beach Lakes Blvd.	West Palm Beach	FL	33409	(561) 689-6500	*	*	*	*	*	*	*	*	*
GEORGIA														
IKON OFFICE SOLUTIONS	515 E. North Westover Blvd., Ste E	Albany	GA	31707	(229) 432-2344	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1100 Circle 75 Parkway, Suite 100	Atlanta	GA	30339	(678) 584-6200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3021 Riverwatch Parkway	Augusta	GA	30907	(706) 863-2263	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2743 Perimeter Pkwy, Bldg 100, Ste 112	Augusta	GA	30909	(706) 868-0395	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1561 Lenru Road	Bogart	GA	30622	(706) 353-0368	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7290 North Lake Drive Suite 506	Columbus	GA	31909	(706) 494-5807	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	717	Columbus	GA	31901	(706) 317-4706	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	105	Duluth	GA	30096	(678) 584-6200	*	*	*	*	*	*	*	*	*
STANDARD OFFICE SYSTEMS OF ATLANTA	2475 Meadowbrook Parkway	Duluth	GA	30096	(770) 449-9100	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	731 Queen City Parkway	Gainesville	GA	30501	(770) 531-0593	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	101 Preston Court, Ste 103	Macon	GA	31210	(478) 405-7200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4619 Sheraton Drive, Suite 101	Macon	GA	31210	(478) 757-9843	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5775 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 326-4566	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5755 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 448-4566	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5765 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 326-4566	*	*	*	*	*	*	*	*	*
MILNER DOCUMENT PRODUCTS INC	5125 Peachtree Ind. Blvd.	Norcross	GA	30092	(770) 734-5300	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1305 Shorter Avenue	Rome	GA	30165	(706) 291-3900	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	33 Park Commerce Blvd.	Savannah	GA	31405	(912) 232-6576	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	109 Park of Commerce Dr, Suite 1	Savannah	GA	31405	(912) 234-5086	*	*	*	*	*	*	*	*	*
GUAM														
ALLSTAR INC DBA Quality Business Systems	720 S. Marine Drive, Ste 1	Tamuning	GU	96913	(671) 646-3575	*	*	*	*	*	*	*	*	*
HAWAII														
IKON OFFICE SOLUTIONS	680 Iwilei Road	Honolulu	HI	96817	(808) 275-2400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	100 Kahelu Avenue, Suite 110	Mililani	HI	96789	(808) 625-4900	*	*	*	*	*	*	*	*	*

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Cop=Copier, Fx; AFC-Aficio Color; Dup-Pripot Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
IDAHO														
VALLEY OFFICE SYSTEMS	2050 1st Street	Idaho Falls	ID	83401	(208) 529-2777	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	465 River Parkway	Idaho Falls	ID	83402	(208) 523-3549	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	800 S. Industry Way	Mendian	ID	83642	(208) 381-8100	*	*	*	*	*	*	*	*	
H & H BUSINESS SYSTEMS, INC.	5140 East Seltice Way	Post Falls	ID	83854	(208) 773-1691	*	*	*	*	*	*	*	*	
ILLINOIS														
RICOH BUSINESS SOLUTIONS (Regional Office)	1225 Greenbriar Ave. Ste. M	Addison	IL	60101	(630) 317-3400	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	3930 Ventura Drive, Suite 3550	Arlington Heights	IL	60004	(847) 398-7722	*	*	*	*	*	*	*	*	
ILLINOIS PAPER & COPIER CO.	6 Territorial Court	Bollingbrook	IL	60440	(630) 679-9090	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1501 Interstate Drive, Ste B	Champaign	IL	61822	(217) 359-9438	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	101 N. Wacker Drive	Chicago	IL	60606	(312) 251-0300	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	180 North LaSalle Street, Suite 3550	Chicago	IL	60601	(312) 470-3560	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	526 Highpoint Lane	East Peoria	IL	61611	(309) 694-7670	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	410 Warrenville Road	Lisle	IL	60532	(630) 874-5000	*	*	*	*	*	*	*	*	
IMAGETEC LP	4509 Prime Parkway	McHenry	IL	60050	(815) 759-6000	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1111 West 22nd Street, Suite 150	Oak Brook	IL	60523	(630) 990-0047	*	*	*	*	*	*	*	*	
NEXUS OFFICE SYSTEMS, INC.	898 Featherstone Road	Rockford	IL	61107	(815) 227-0170	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3028 Happy Landing Drive	Springfield	IL	62711	(217) 753-8585	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	18425 S. West Creek Drive, Ste C	Tinley Park	IL	60477	(708) 444-0506	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	300 Center Drive	Vernon Hills	IL	60061	(847) 247-0022	*	*	*	*	*	*	*	*	
K & K IMAGE TECHNOLOGY, INC.	594 W. Potter Road	Wood Dale	IL	60191	(630) 766-2850	*	*	*	*	*	*	*	*	
STAN'S OFFICE MACHINES, INC.	1375 S. Eastwood Drive	Woodstock	IL	60098	(815) 338-0549	*	*	*	*	*	*	*	*	
INDIANA														
IKON OFFICE SOLUTIONS	5625 E. Virginia Avenue	Evansville	IN	47715	(812) 477-9218	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	6316 Mutual Drive, Ste. A	Fort Wayne	IN	46825	(800) 234-1320	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	7330 Woodland Drive	Indianapolis	IN	46278	(317) 329-2679	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8266 Zionsville Road	Indianapolis	IN	46268	(317) 329-6131	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	8415 Allison Pointe Blvd, Suite 100	Indianapolis	IN	46250	(317) 915-2010	*	*	*	*	*	*	*	*	
VAN AUSSDALL & FARRAR, INC.	6430 East 75th Street	Indianapolis	IN	46204	(317) 634-2913	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	291 W. 84th Drive	Merrillville	IN	46410	(219) 738-9077	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	230 Catalpa Street, Ste. A	Mishawaka	IN	46545	(260) 258-7100	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3901 Wheeling Avenue	Muncie	IN	47304	(765) 282-9699	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4122-4126 S. Seventh Street	Terre Haute	IN	47802	(812) 232-4589	*	*	*	*	*	*	*	*	
IOWA														
ACCESS TENOLOGIES DBA Access Systems	1308 XB Place	Ames	IA	50014	(515) 987-6227	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1421 S. Bell Avenue, Ste. 107	Ames	IA	50010	(515) 232-3241	*	*	*	*	*	*	*	*	
SOLUTIONS MANAGEMENT GROUP	940 Golden Valley Drive	Bettendorf	IA	52722	(563) 445-6402	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3211 Division street	Burlington	IA	52601	(319) 752-7408	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	5712 Nordic Drive	Cedar Falls	IA	50613	(319) 553-1001	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	260 33rd Avenue S.W.	Cedar Rapids	IA	52404	(319) 399-5170	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1820 N.W. 118th Street	Clive	IA	50325	(515) 327-6220	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	5239 Grand Avenue	Davenport	IA	52807	(319) 386-8460	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1616 Valdres Road	Decorah	IA	52101	(563) 382-8817	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1800 Dixon Drive, Ste D & E	Des Moines	IA	50322	(515) 261-3755	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1635 Associate Drive, Ste 104	Dubuque	IA	52002	(563) 583-7321	*	*	*	*	*	*	*	*	
IKON O.S. CENTRAL DISTRICT	5627 N.W. 86th Street	Johnston	IA	50131	(515) 327-6220	*	*	*	*	*	*	*	*	
MOA, INC.	3200 Line Drive	Sioux City	IA	51106	(712) 277-4555	*	*	*	*	*	*	*	*	
KANSAS														
TODAY'S OFFICE PRODUCTS	112 South Mill Street	Beloit	KS	67420	(785) 738-4255	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8621 E. 21st Street	Candlewood	KS	67206	(316) 262-7172	*	*	*	*	*	*	*	*	
OFFICE WORKS, LLC	960 South Range	Colby	KS	67701	(785) 462-2222	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8050 Marshall Drive, Ste. 150	Lenexa	KS	66214	(913) 371-8080	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	10900 W. 86 Street, Ste 100	Lenexa,	KS	66214	(913) 492-6621	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	900 S.W. 39th Street, Ste. A	Topeka	KS	66609	(785) 266-3400	*	*	*	*	*	*	*	*	
DIGITAL OFFICE SYSTEMS, INC.	530 South Hydraulic	Wichita	KS	67211	(316) 262-7700	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3450 N. Rock Road	Wichita	KS	67226	(316) 262-7172	*	*	*	*	*	*	*	*	
KENTUCKY														
PAYNE BUSINESS SYSTEMS, INC.	273 Parkway Plaza	Barbourville	KY	40906	(606) 546-6511	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1245-A US 31 Bypass	Bowling Green	KY	42103	(270) 781-0055	*	*	*	*	*	*	*	*	
DANVILLE OFFICE EQUIP.CO.,INC.	233 West Main Street	Danville	KY	40422	(859) 236-6618	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2041 Creative Dr., Ste. 300	Lexington	KY	40505	(859) 255-5500	*	*	*	*	*	*	*	*	
DUPLICATOR SALES & SERVICE, INC.	931 East Broadway	Louisville	KY	40204	(502) 589-5555	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	9400 Bunsen Parkway	Louisville	KY	40220	(502) 671-6600	*	*	*	*	*	*	*	*	
LOUISIANA														
RICOH BUSINESS SOLUTIONS	3515 MacLee Drive	Alexandria	LA	71301	(318) 445-6055	*	*	*	*	*	*	*	*	
ELECTRONIC BUSINESS SYSTEMS	12113 Industriplex Blvd.	Baton Rouge	LA	70809	(225) 755-8232	*	*	*	*	*	*	*	*	
GULF COAST OF BATON ROUGE, INC.	10424 Plaza Americana Drive	Baton Rouge	LA	70809	(225) 756-2644	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3030 South Sherwood Forest, Building C	Baton Rouge	LA	70816	(225) 293-8685	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	5055 South Sherwood Forest	Baton Rouge	LA	70816	(225) 292-3090	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1070 W. Tunnel Blvd, Suite 2	Houma	LA	70360	(985) 876-5569	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	3639 Ambassador Caffery, suite 301	Lafayette	LA	70503	(337) 984-7398	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Lake Shore Drive, Ste. 1170	Lake Charles	LA	70629	(337) 436-7113	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	128 Jamestown	Lake Charles	LA	70605	(337) 477-3438	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2270 7th Street, Suite 4	Mandeville	LA	70471	(985) 626-8976	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	6620 Riverside Drive, Suite 103	Metairie	LA	70003	(504) 455-7700	*	*	*	*	*	*	*	*	
AUTOMATED IMAGING SYSTEMS, INC.	105 Pine Street	Monroe	LA	71210	(318) 322-6118	*	*	*	*	*	*	*	*	
CLASSIC BUSINESS PRODUCTS, INC.	7828 Hwy. 182 East	Morgan City	LA	70381	(985) 384-0809	*	*	*	*	*	*	*	*	
GULF COAST OFFICE PRODUCTS	5801 River Oaks Road South	New Orleans	LA	70123	(504) 733-3830	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	650 Poydras Street, Suite 2010	New Orleans	LA	70130	(504) 831-0808	*	*	*	*	*	*	*	*	
IMAGING SYSTEMS OF LA, LLC	130 James Drive East	Saint Rose	LA	70087	(504) 443-0188	*	*	*	*	*	*	*	*	
AUTOMATED BUS. CONCEPTS, INC.	3401 Youree Drive	Shreveport	LA	71105	(318) 868-0012	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4300 Youree Drive	Shreveport	LA	71101	(318) 865-2092	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	6007 Financial Plaza, sutie 403	Shreveport	LA	71129	(318) 687-9277	*	*	*	*	*	*	*	*	
MAINE														
IKON OFFICE SOLUTIONS	49 Community Drive	Augusta	ME	04330	(207) 626-2773	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	23 Water Street	Bangor	ME	04401	(207) 942-4679	*	*	*	*	*	*	*	*	
ELLIOTT OFFICE PRODUCTS, INC.	23 Lakeland Drive	Gardiner	ME	04345	(207) 582-4625	*	*	*	*	*	*	*	*	
BUDGET DOCUMENT TECHNOLOGY, INC.	251 Goddard Road	Lewiston	ME	04240	(207) 782-7427	*	*	*	*	*	*	*	*	
LEVESQUE OFFICE SUPPLY, INC.	167 Fox Street	Madawaska	ME	04756	(207) 728-3386	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	400 Southborough Drive	Portland	ME	04103	(207) 8280659	*	*	*	*	*	*	*	*	

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NAME	Address	City	St	Zip	Telephone	Cop	FX	AF	Dup	WF	BW	CP	Sca	Prod.
								C			P			Printers
MARYLAND														
IKON OFFICE SOLUTIONS	9475 Lottford Road, Ste. 120, Bldg. S	Lanover	MD	20785	(301) 281-2028	*	*	*	*	*	*	*	*	
CENTRIC BUSINESS SYSTEMS, INC.	11425 Cronhill Road	Owings Mills	MD	21117	(410) 265-1900	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	9 Park Center Court, Ste 200	Owings Mills	MD	21117	1112	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	300 Red Brook Blvd, Suite 100	Owings Mills	MD	21117	(443) 394-6064	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	7668 Standish Place	Rockville	MD	20855	(301) 517-4200	*	*	*	*	*	*	*	*	
MASSACHUSETTS														
IKON OFFICE SOLUTIONS	One Tech Drive, Ste 125	Andover	MA	01810	(508) 614-3476	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Federal Street	Boston	MA	02110	(617) 292-7555	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	166 Federal Street	Boston	MA	02110	(781) 891-4200	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	928 West Chestnut Street	Brockton	MA	02301	(781) 891-4200	*	*	*	*	*	*	*	*	
TOPAZ ENGINEERING SUPPLY INC.	35 Pond Park Road	Hingham	MA	02043	(781) 749-8687	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Adams Place, 859 Willard St. #500	Quincy	MA	02169	(617) 786-1191	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	307 Waverly Oaks Road, 2nd floor	Waltham	MA	02454	(781) 891-4200	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1 Interstate Drive	West Springfield	MA	01089	(413) 737-5605	*	*	*	*	*	*	*	*	
MICHIGAN														
GALAXY OFFICE MACHINES	107 North State	Caro	MI	48723	(989) 673-3020	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2050 S. Linden road, Ste. 117	Flint	MI	48532	(810) 733-5160	*	*	*	*	*	*	*	*	
APPLIED IMAGING SYSTEMS	5282 East Paris S.E.	Grand Rapids	MI	49512	(616) 554-5200	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2780 44th Street S.W.	Grand Rapids	MI	49509	(616) 538-8720	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	31478 Industrial Rd., Ste 200	Livonia	MI	48154	(734) 953-8599	*	*	*	*	*	*	*	*	
NORTHERN STATIONERS, INC.	502 W. Washington	Marquette	MI	49855	(906) 228-7702	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	26800 Meadowbrook, Ste. 101	Novi	MI	48377	(248) 596-8000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3800 Heritage Drive, Ste A2	Okemos	MI	48864	(517) 347-4196	*	*	*	*	*	*	*	*	
VAN'S BUSINESS MACHINES, INC.	1100 Bay View Road	Petoskey	MI	49770	(231) 347-6450	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2119 Austin	Rochester Hills	MI	48309	(248) 293-2100	*	*	*	*	*	*	*	*	
SAULT PRINTING CO., INC.	314 Osborn Blvd.	Sault Ste. Marie	MI	49783	(906) 632-3369	*	*	*	*	*	*	*	*	
J & J DIGITAL SOLUTIONS, LLC	16661 Racho Road	Taylor	MI	48180	(248) 381-5340	*	*	*	*	*	*	*	*	
GREAT LAKES BUSINESS SYSTEMS, INC.	733 Woodmere Avenue	Traverse City	MI	49686	(231) 946-1446	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	12935 S. West Bay shore Drive, Ste 410	Traverse City	MI	49684	(616) 941-4464	*	*	*	*	*	*	*	*	
MINNESOTA														
IKON OFFICE SOLUTIONS	2740 American Blvd. West	Bloomington	MN	55431	(952) 841-4000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4531 Airpark Blvd.	Duluth	MN	55811	(218) 727-2222	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2425 Enterprise Drive	Mendota Heights	MN	55120	(651) 905-5449	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1110 Centre Point Curve, Ste 102	Mendota Heights	MN	55120	(651) 294-2600	*	*	*	*	*	*	*	*	
METRO SALES, INC.	1620 East 78Th Street	Richfield	MN	55423	(612) 861-4000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2660 Superior Drive	Rochester	MN	55901	(507) 288-7284	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	400 Great Oak Drive, Ste 100	Waite Park	MN	56387	(320) 251-4566	*	*	*	*	*	*	*	*	
MISSISSIPPI														
IKON OFFICE SOLUTIONS	2500 Military Road, Ste. 8	Columbus	MS	39705	(662) 327-6665	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	14231 Seaway Road, Building 1000, Ste.	Gulfport	MS	39503	(228) 863-0233	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	three River Road, Suite F	Gulfport	MS	39503	(228) 871-5174	*	*	*	*	*	*	*	*	
SOUTH MISSISSIPPI BUSINESS MACHINES INC	1915 25th Avenue	Gulfport	MS	39501	(228) 864-4845	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	9 River Bend Place, Suite 100	Jackson	MS	39232	(601) 932-5870	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	625 Highland Colony Parkway, Ste. 105	Ridgeland	MS	39157	(601) 605-8196	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1830 North Gloster, Ste A	Tupelo	MS	38801	(662) 840-8571	*	*	*	*	*	*	*	*	
MISSOURI														
IKON OFFICE SOLUTIONS	16253 Swingley Ridge Road	Chesterfield	MO	63017	(636) 736-1000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1401 Forum Blvd, Ste. 202	Columbia	MO	65203	(573) 474-9571	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1238 Saline	Kansas City	MO	64166	(877) 602-8283	*	*	*	*	*	*	*	*	
SHELTON BUSINESS MACHINES	23409 County Road 112	Malden	MO	63863	(573) 276-4803	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3124 Riverport Tech Center Dr.	Maryland Heights	MO	63043	(636) 770-9020	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3725 Genefield Road, Ste. A	Saint Joseph	MO	64506	(816) 364-1950	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3041 S. Kansas Expressway, Units 3041	Springfield	MO	65807	(417) 887-7636	*	*	*	*	*	*	*	*	
GIBBS TECHNOLOGY COMPANY	1837 Borman Circle Drive	St. Louis	MO	63146	(314) 997-6300	*	*	*	*	*	*	*	*	
ROTLITE OF ST. LOUIS, INC.	5301 Hampton Avenue	St. Louis	MO	63109	(314) 832-2091	*	*	*	*	*	*	*	*	
MONTANA														
STAR OFFICE MACHINES, INC.	724 First Avenue North	Billings	MT	59102	(406) 259-0429	*	*	*	*	*	*	*	*	
DAVIS BUSINESS MACHINES, INC.	1429 Helena Avenue	Helena	MT	59601	(406) 442-9810	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2825 Stockyard Road	Missoula	MT	59808	(406) 549-4225	*	*	*	*	*	*	*	*	
NEBRASKA														
EXECUTIVE COPIER SYSTEMS, INC.	222 West Third Street	Hastings	NE	68901	(402) 461-3651	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8251 Northwoods Drive, Ste. B	Lincoln	NE	68505	(402) 488-8000	*	*	*	*	*	*	*	*	
A & D TECHNICAL SUPPLY CO.	4320 South 89th Street	Omaha	NE	68137	(402) 592-4950	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8626 F Street	Omaha	NE	68127	(402) 331-6797	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1012 W. 36th Street	Scottsbluff	NE	69361	(308) 635-1824	*	*	*	*	*	*	*	*	
NEVADA														
IKON OFFICE SOLUTIONS	680 Pilot Road	Las Vegas	NV	89119	(702) 798-3366	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1150 Financial Blvd., Ste. 1000	Reno	NV	89502	(775) 858-5581	*	*	*	*	*	*	*	*	
LOCKWOOD-MOORE INC.	765 Kuenzi St	Reno	NV	89502	(775) 323-9057	*	*	*	*	*	*	*	*	
NEW HAMPSHIRE														
RICOH BUSINESS SOLUTIONS (BOSTON)	418 Lafayette Rd.	Hampton	NH	03842	(617) 261-4645	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1750 Elm Street, Ste. 900	Manchester	NH	03104	(603) 624-4031	*	*	*	*	*	*	*	*	
NEW JERSEY														
FAX EXPRESS	710 Mattison Avenue	Asbury Park	NJ	07712	(732) 774-6703	*	*	*	*	*	*	*	*	
IMPERIAL OFFICE EQUIPMENT, INC.	291 Route 46 E.	Denerville	NJ	07834	(973) 625-4300	*	*	*	*	*	*	*	*	
MATTHIJSSSEN, INC.	14 Route 10 W.	East Hanover	NJ	07936	(973) 887-1100	*	*	*	*	*	*	*	*	
TRITEC OFFICE EQUIPMENT INC.	296 Route 10 West	East Hanover	NJ	07936	(973) 428-0550	*	*	*	*	*	*	*	*	
STAPLES LTD	614 Progress Street	Elizabeth	NJ	07201	(441) 292-9900	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	100 Passaic Avenue	Fairfield	NJ	07006	(973) 882-5777	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	155 Route 46 West	Fairfield	NJ	07004	(973) 396-1400	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS (Regional Office)	11B Madison Road	Fairfield	NJ	07004	(800) 832-6263	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2445 Kuser Road, Suite 102	Hamilton Square	NJ	08690	(609) 689-2495	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	485 Route 1 South, Bldg. D, Ste 200	Iselin	NJ	08830	(732) 362-3800	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	525 Lincoln Drive, Suite 212	Marlton	NJ	08053	(856) 810-4265	*	*	*	*	*	*	*	*	
CENTURY OFFICE PRODUCTS, INC.	400 South Avenue	Middlesex	NJ	08846	(732) 271-8600	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4301 Route 1 South	Monmouth Junction	NJ	08852	(609) 951-9990	*	*	*	*	*	*	*	*	
HUNTER OFFICE SYSTEMS, INC.	7 Jocama Blvd	Old Bridge	NJ	08857	(732) 721-7241	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	395 Passaic Street	Rochelle Park	NJ	07662	(201) 518-2900	*	*	*	*	*	*	*	*	

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	C	Dup	WF	P	CP	Sca	Printers	Prod.
NEW MEXICO															NEW MEXICO
IKON OFFICE SOLUTIONS	1500 North Renaissance Blvd. N.E.	Albuquerque	NM	87107	(505) 837-2000	*	*	*	*	*	*	*	*	*	*
PACIFIC OFFICE AUTOMATION	3535 Princeton Drive NE	Albuquerque	NM	87107	(505) 883-2800	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7770 Jefferson, Suite 110	Albuquerque	NM	87109	(505) 345-7974	*	*	*	*	*	*	*	*	*	*
THE INK WELL, INC.	314 9th Street	Alamogordo	NM	88311	(505) 437-7300	*	*	*	*	*	*	*	*	*	*
NEW YORK															NEW YORK
NORTHCO PRODUCTS, INC.	12 Walker Way	Albany	NY	12205	(518) 869-6056	*	*	*	*	*	*	*	*	*	*
REPEAT BUSINESS SYSTEMS, INC.	4 Fritz Boulevard	Albany	NY	12205	(518) 869-8116	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	21 South Washington Street	Binghamton	NY	13903	(607) 724-5680	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	55 Washington Street	Brooklyn	NJ	11201	(718) 210-3700	*	*	*	*	*	*	*	*	*	*
TRI-STATE, INC.	150 Sullivan Street	Brooklyn	NY	11231	(212) 633-7710	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	303 Cayuga Road	Buffalo	NY	14225	(716) 631-8200	*	*	*	*	*	*	*	*	*	*
BRIAN PARISI COPIER SYSTEMS	4915 Genesee Street	Cheektowaga	NY	14225	(716) 683-8565	*	*	*	*	*	*	*	*	*	*
SWIFT OFFICE EQUIPMENT, INC.	2147 College Avenue	Elmira Heights	NY	14902	(607) 734-8155	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	345 Woodcliff Drive	Fairport	NY	14450	(585) 262-2810	*	*	*	*	*	*	*	*	*	*
JAMES B. SCHWAB CO., INC.	223 West Main Street	Falconer	NY	14733	(716) 665-3212	*	*	*	*	*	*	*	*	*	*
SOUTH SHORE OFFICE PRODUCTS INC.	100 Milbar Blvd.	Farmingdale	NY	11735	(631) 581-5000	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SYSTEMS, INC.	12 Skyline Drive	Hawthorne	NY	10532	(914) 347-3773	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1219 Walt Whitman Road	Melville	NY	11747	(631) 547-6000	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	289 North Plank Road	Newburgh	NY	12550	(845) 220-2282	*	*	*	*	*	*	*	*	*	*
ATLANTIC BUSINESS PRODUCTS	134 West 26Th Street	New York	NY	10001	(212) 741-6400	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	One Penn Plaza, 54 Floor	New York	NY	10119	(212) 695-2460	*	*	*	*	*	*	*	*	*	*
PRO DIGITAL SOLUTIONS INC PDSI	257 West 38th Street, Floor 2	New York	NY	10018	(212) 624-2732	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	711 Third Avenue, 14th Floor	New York	NY	10017	(212) 790-4100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	140 East 45th Street, 11th Floor	New York	NY	10017	(212) 885-5900	*	*	*	*	*	*	*	*	*	*
HI-TECH BUSINESS SYSTEMS, INC.	670 Pine Aire Drive	North Bay Shore	NY	11706	(631) 242-8700	*	*	*	*	*	*	*	*	*	*
OFFICE SYSTEMS, INC	20 Trade Road	Plattsburgh	NY	12901	(518) 561-0668	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2900 Westchester Avenue	Purchase	NY	10577	(914) 253-9009	*	*	*	*	*	*	*	*	*	*
QUALITY RETAIL SYSTEMS, INC.	1531 NY Route 7	Schaghticoke	NY	12154	(518) 753-4500	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7351 Round Pond Road	Syracuse	NY	13212	(315) 458-1656	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1612 New York Road 7	Troy	NY	12180	(518) 279-0900	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	122 Business Park Drive, Ste. 6	Utica	NY	13502	(315) 735-9295	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	701 Westchester Ave	White Plains	NY	10606	(914) 332-4624	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	925 Westchester Avenue, Suite 110	White Plains	NY	10604	(914) 684-6063	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1400 Old Country Road, Suite C-103	Westbury	NY	11590	(516) 997-0081	*	*	*	*	*	*	*	*	*	*
NORTH CAROLINA															NORTH CAROLINA
IKON OFFICE SOLUTIONS	200 Ridgefield Blvd, Ste. 216	Asheville	NC	28806	(828) 665-4080	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1200 ridgefield Blvd., Suite 110	Asheville	NC	28806	(828) 667-3309	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2550 West Tyvola Road, Ste. 410	Charlotte	NC	28217	(704) 227-7700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	8757 Red Oak Blvd, Suite 150	Charlotte	NC	28217	(704) 525-9511	*	*	*	*	*	*	*	*	*	*
SYSTEL OFFICE AUTOMATION	2604 Fort Bragg Road	Fayetteville	NC	28303	(910) 868-4450	*	*	*	*	*	*	*	*	*	*
COECO OFFICE SYSTEMS, INC.	205 East Arlington Blvd.	Greenville	NC	27858	(252) 321-2400	*	*	*	*	*	*	*	*	*	*
CAROLINA OFFICE EQUIPMENT CO. OF HICKORY	1030 2nd Avenue, N.W.	Hickory	NC	28601	(828) 322-6190	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	903 HWY 321 NW	Hickory	NC	28601	(828) 324-6071	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4135 Mendenhall Oaks Pkwy, Suite 150	High Point	NC	27265	(336) 878-3400	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4100 Mendenhall Oaks Pkwy, Suite 150	High Point	NC	27265	(336) 885-3999	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2400 Perimeter Park Dr., Ste 150	Morrisville	NC	27560	(919) 804-6300	*	*	*	*	*	*	*	*	*	*
DUNCAN-PARNELL, INC.	2741 N. Wesleyan Blvd.	Rocky Mount	NC	27804	(252) 977-7832	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2606 Irongate Drive, Ste. 100	Wilmington	NC	28412	(910) 395-6334	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1605 Westbrook Plaza Drive, Suite 101	Winston-Salem	NC	27103	(336) 768-2571	*	*	*	*	*	*	*	*	*	*
NORTH DAKOTA															NORTH DAKOTA
METRO SALES, INC.	2301 N. University Drive	Fargo	ND	58102	(701) 232-4000	*	*	*	*	*	*	*	*	*	*
OHIO															OHIO
MT BUSINESS TECHNOLOGIES, INC.	33588 Pin Oak Parkway	Avon Lake	OH	44012	(440) 933-7682	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3736 Boardman Canfield Road	Canfield	OH	44406	(330) 702-1009	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10300 Alliance Road	Cincinnati	OH	45242	(513) 984-9898	*	*	*	*	*	*	*	*	*	*
AMERICAN COPY EQUIPMENT, INC.	6599 Granger Road	Cleveland	OH	44131	(216) 642-9555	*	*	*	*	*	*	*	*	*	*
JBS OFFICE SOLUTIONS, LTD.	1808 Baltimore Street	Defiance	OH	43512	(419) 782-5720	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1176 E. Dayton-Yellow Springs Road	Fairborn	OH	45324	(937) 374-5120	*	*	*	*	*	*	*	*	*	*
MT BUSINESS TECHNOLOGIES, INC.	1205 Corporate Drive	Holland	OH	43528	(419) 529-6100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1750 Indian Wood Circle, suite 140	Maumee	OH	43537	(419) 887-5777	*	*	*	*	*	*	*	*	*	*
REPROS INC.	7219 Whipple Avenue NW	North Canton	OH	44720	(330) 966-1300	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4160 Highlander Parkway, Ste. 100	Richfield	OH	44286	(330) 523-3900	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3950 Sunforest Court, Ste. 101	Toledo	OH	43623	(419) 661-4566	*	*	*	*	*	*	*	*	*	*
WRAY'S ENTERPRISES, INC.	197 Mary-Bill Drive	Troy	OH	45373	(937) 335-3211	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	300 W Wilson Bridge Road Suite 110	Worthington	OH	43085	(614) 310-6500	*	*	*	*	*	*	*	*	*	*
OKLAHOMA															OKLAHOMA
PROFESSIONAL OFFICE EQUIPMENT	7 West Main Street	Ardmore	OK	73401	(580) 223-7805	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1231 Sovereign Row	Oklahoma City	OK	73108	(405) 946-9555	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1601 NW Expressway, Suite 110	Oklahoma City	OK	73118	(405) 842-9808	*	*	*	*	*	*	*	*	*	*
R.K. BLACK, INC.	4111 Perimeter Center Place	Oklahoma City	OK	73112	(405) 943-9801	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7131 South Riverside Drive	Tulsa	OK	74136	(918) 499-5550	*	*	*	*	*	*	*	*	*	*
PREFERRED BUSINESS SYSTEMS LLC	12221 East 51st Street, Ste B	Tulsa	OK	74145	(918) 252-2119	*	*	*	*	*	*	*	*	*	*
OREGON															OREGON
PACIFIC OFFICE AUTOMATION	14747 NW Greenbrier Parkway	Beaverton	OR	97006	(503) 692-9221	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	20360 Empire Avenue, Ste. B-8-9-10	Bend	OR	97701	(541) 388-4848	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2677 Willakenzie Suite 7E	Eugene	OR	97401	(541) 685-2900	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1140 Willagillespie Road, Suite 32	Eugene	OR	97401	(541) 344-2868	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2795 Anderson Avenue, Ste 102	Klamath Falls	OR	97603	(541) 388-4848	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4000 SE Kruse Way Pl., Bldg 1, Suite 300	Lake Oswego	OR	97035	(503) 636-7696	*	*	*	*	*	*	*	*	*	*
ASSOCIATED BUSINESS SYSTEMS	7440 S.W. Bonita Road	Portland	OR	97224	(503) 244-4800	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	12100 S.W. Garden Place	Portland	OR	97223	(503) 620-2800	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3000 Market Street Plaza NE, Suite 316	Salem	OR	97301	(503) 581-5573	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	200 Hawthorne Avenue S. E., Ste. D400	Salem	OR	97301	(503) 362-0018	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	200	Tigard	OR	97724	(503) 624-2540	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	26755 S. W. 95Th	Wilsonville	OR	97070	(503) 226-3371	*	*	*	*	*	*	*	*	*	*

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

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NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Printers	Prod.
PENNSYLVANIA															PENNSYLVANIA
RICOH BUSINESS SOLUTIONS	1010 Adams Avenue	Audubon	PA	19403	(610) 650-0565	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	83 South Commerce Way, Ste. 320	Bethlehem	PA	18017	(610) 814-3700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	300 Bursca Drive, Suite 301	Bridgeville	PA	15017	(412) 504-4470	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3903 Hartzdale Drive, Suite 300	Camp Hill	PA	17011	(717) 763-4444	*	*	*	*	*	*	*	*	*	*
CLARION OFFICE EQUIPMENT	482 Greenville Pike	Clarion	PA	16214	(814) 226-8740	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6360 Flank Drive, Ste 1000	Harrisburg	PA	17112	(717) 526-2300	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	640 Freedom Business Center, Ste. 500	King of Prussia	PA	19406	(610) 382-6000	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	422 Business East Center Drive, Ste. 112	Oaks	PA	19456	(610) 666-1030	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	601 Holiday Drive, Foster Plaza Three	Pittsburgh	PA	15220	(412) 922-5042	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	2727 Commerce Way	Philadelphia	PA	19154	(215) 335-1700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4 Penn Ctr, 1600 JFK Drive, Suite 116	Philadelphia	PA	19103	(215) 963-2679	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2601 Gateway Drive, Bristol Place II	State College	PA	16801	(814) 231-5722	*	*	*	*	*	*	*	*	*	*
ROCCO & STRAIN	519 Braddock Avenue	Turtle Creek	PA	15145	(412) 829-9920	*	*	*	*	*	*	*	*	*	*
EDWARDS BUSINESS MACHINES, INC.	524 Penn Avenue	West Reading	PA	19611	(610) 372-8414	*	*	*	*	*	*	*	*	*	*
STRATIX SYSTEMS	1011 North Park Road	Wyomissing	PA	19610	(610) 775-0361	*	*	*	*	*	*	*	*	*	*
PUERTO RICO															PUERTO RICO
LANIER PUERTO RICO, INC.	431 Ponce de Leon, Ste 1700	San Juan	PR	917	(787) 641-4694	*	*	*	*	*	*	*	*	*	*
RHODE ISLAND															RHODE ISLAND
IKON OFFICE SOLUTIONS	148 West River Street	Providence	RI	02903	(401) 658-2501	*	*	*	*	*	*	*	*	*	*
SOUTH CAROLINA															SOUTH CAROLINA
IKON OFFICE SOLUTIONS	3820 Leeds Avenue, Ste. 102	Charleston	SC	29405	(800) 476-6362	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7 Technology Circle	Columbia	SC	29203	(803) 758-5690	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1370 Browning Road, Suite 110	Columbia	SC	29210	(803) 612-2851	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10 Patewood Drive, Ste. 300	Greenville	SC	29615	(864) 281-5400	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 Brookfield Parkway, Suite 110	Greenville	SC	29607	(864) 297-6452	*	*	*	*	*	*	*	*	*	*
PLUS, INC.	1326 Laurens Road	Greenville	SC	29607	(864) 242-9090	*	*	*	*	*	*	*	*	*	*
DOCU SYSTEMS, INC.	1000 Highway 501 E.	Myrtle Beach	SC	29577	(843) 448-4141	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4401 Belle Oaks Drive, Suite 320	North Charleston	SC	29405	(843) 554-6783	*	*	*	*	*	*	*	*	*	*
DUPLICATING PRODUCTS	150 Lot Court	West Columbia	SC	29169	(803) 791-0802	*	*	*	*	*	*	*	*	*	*
SOUTH DAKOTA															SOUTH DAKOTA
OFFICE EQUIPMENT COMPANY, INC.	108 S. Main Street	Aberdeen	SD	57402	(605) 225-4072	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2485 West Chicago Street	Rapid City	SD	57702	(605) 341-6694	*	*	*	*	*	*	*	*	*	*
A & B BUSINESS EQUIPMENT, INC.	1600 A. Avenue	Sioux Falls	SD	57104	(605) 335-8520	*	*	*	*	*	*	*	*	*	*
OFFICE PRODUCTS CENTER, INC.	893 East Highway 44	Winner	SD	57580	(605) 842-2067	*	*	*	*	*	*	*	*	*	*
TENNESSEE															TENNESSEE
IKON OFFICE SOLUTIONS	7100 Commerce Way, Ste. 265	Brentwood	TN	37027	(615) 770-3107	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	103 Powell Court, Suite 120	Brentwood	TN	37027	(615) 371-5456	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6138 Preservation Drive, Ste 200	Chattanooga	TN	37403	(423) 892-4353	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	57 Germantown Court, Suite 102	Cordova	TN	38018	(901) 737-8499	*	*	*	*	*	*	*	*	*	*
EVANS OFFICE SUPPLY CO.	807 Tusculum Blvd.	Greenville	TN	37745	(888) 423-5207	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3211 Hanover Road	Johnson City	TN	37601	(423) 282-2324	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1512 Coleman Road, Ste. 302	Knoxville	TN	37909	(865) 602-2139	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 Prosperity Drive	Knoxville	TN	37923	(865) 693-9697	*	*	*	*	*	*	*	*	*	*
THERMOCOPIY OF TENNESSEE, INC.	3505 Sutherland Ave.	Knoxville	TN	37919	(865) 524-1124	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1910 Nonconnah, Ste. 106	Memphis	TN	38132	(901) 348-1588	*	*	*	*	*	*	*	*	*	*
MID-SOUTH DIGITAL, INC.	2837 Appling Way	Memphis	TN	38133	(901) 333-1074	*	*	*	*	*	*	*	*	*	*
ROBERT J. YOUNG COMPANY	3141 Stagepost Drive	Memphis	TN	38133	(901)-373-6331	*	*	*	*	*	*	*	*	*	*
EVANS OFFICE SUPPLY CO.	1600 E. Andrew Johnson Hwy.	Morristown	TN	37814	(423) 586-7981	*	*	*	*	*	*	*	*	*	*
ROBERT J. YOUNG COMPANY	206 East Lincoln Street	Tullahoma	TN	37388	(931) 454-0015	*	*	*	*	*	*	*	*	*	*
CALDWELL'S OFFICE OUTFITTERS	929 N. Highway 45 West	Union City	TN	38261	(731) 885-2451	*	*	*	*	*	*	*	*	*	*
TEXAS															TEXAS
RICOH BUSINESS SOLUTIONS	1619 S. Kentucky Street, Suite C-330	Amarillo	TX	79102	(806) 353-8611	*	*	*	*	*	*	*	*	*	*
STEWART ENGINEERING SUPPLY, INC.	3221 E. Pioneer Parkway	Arlington	TX	76010	(817) 640-1767	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	901 South Mopac Expressway	Austin	TX	78746	(512) 385-5100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1016 La Posada Drive, Suite 100	Austin	TX	78752	(512) 420-9337	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3442 Eastex Freeway	Beaumont	TX	77703	(409) 899-2700	*	*	*	*	*	*	*	*	*	*
SPINDLETOP COMPUTER SYSTEMS, INC.	3975 W. Cardinal Drive	Beaumont	TX	77705	(409) 860-3333	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3314 Longmire	College Station	TX	77845	(979) 693-9986	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	955 Freepport Parkway, Suite 100	Coppell	TX	75019	(972) 745-4800	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	539 N. Carancahua, Suite 200	Corpus Christi	TX	78478	(361) 994-5100	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	12005 Ford Road, Ste. 300	Dallas	TX	75234	(972) 484-9090	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7410 Remcon Circle, Ste. R	El Paso	TX	79912	(915) 587-4420	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	920 Avenue R, Ste. 200	Grand Prairie	TX	75050	(713) 843-2600	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	810-820 Gears Road, Bldg. A & Bldg. B	Houston	TX	77067	(832) 513-7444	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7170 W. 43rd Street, Ste. 250	Houston	TX	77092	(713) 843-8956	*	*	*	*	*	*	*	*	*	*
REPRODUCTION EQUIPMENT SERVICES, INC.	9610 Linkmeadow Lane	Houston	TX	77025	(713) 270-0022	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2900 North Loop W. Ste. 100	Houston	TX	77092	(713) 462-7553	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3100 Wilcrest Drive, Suite 360	Houston	TX	77055	(713) 354-6600	*	*	*	*	*	*	*	*	*	*
ZENO DIGITAL SOLUTIONS, LLC	1205 W. Loop North, Ste 116	Houston	TX	77292	(713) 722-8778	*	*	*	*	*	*	*	*	*	*
DIGITAL DOCUMENT SOLUTIONS	8610 McPherson Road, Ste 210	Laredo	TX	78045	(956) 791-2679	*	*	*	*	*	*	*	*	*	*
DIGITEX CORPORATION	322 East Main Street	League City	TX	77573	(281) 332-8727	*	*	*	*	*	*	*	*	*	*
COMPLETE BUSINESS SYSTEMS, INC.	102 North Spur 63	Longview	TX	75601	(903) 323-7600	*	*	*	*	*	*	*	*	*	*
DATA LINE OFFICE SYSTEMS	4019 34Th Street	Lubbock	TX	79410	(806) 795-0658	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5214 68th Street, Suite 103	Lubbock	TX	79424	(806) 763-5765	*	*	*	*	*	*	*	*	*	*
COPY GRAPHICS, INC.	221 N. 10th Street	McAllen	TX	78501	(956) 631-0205	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2901 North 10th, Ste. L	Mc Allen	TX	78501	(956) 687-9156	*	*	*	*	*	*	*	*	*	*
ATLAS BUSINESS SOLUTIONS, INC.	3005 N. Big Spring	Midland	TX	79705	(915) 570-1310	*	*	*	*	*	*	*	*	*	*
PROFESSIONAL BUSINESS SYSTEMS	1404 Lamar Avenue	Paris	TX	75460	(903) 737-9696	*	*	*	*	*	*	*	*	*	*
ALLEN YOUNG OFFICE MACHINES	60 N. Chadbourne	San Angelo	TX	76903	(325) 655-6558	*	*	*	*	*	*	*	*	*	*
DOCUMENTATION, INC. TEXAS	231 E. Rhapsody	San Antonio	TX	78216	(210) 341-4431	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	121 Interpark, Ste. 104	San Antonio	TX	78216	(210) 820-0334	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	100 Sandau, Suite 100	San Antonio	TX	78216	(210) 377-3655	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2000 Loy Lake Road	Sherman	TX	75090	(903) 892-2144	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6420 S. General Bruce Drive	Temple	TX	76502	(254) 939-3010	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4801 Highway 110 South, Ste. 702	Tyler	TX	75703	(903) 534-9300	*	*	*	*	*	*	*	*	*	*
3N1 OFFICE PRODUCTS, INC.	2601 Summerhill Rd	Texarkana	TX	75503	(903) 793-1997	*	*	*	*	*	*	*	*	*	*
DAN PEDONE, INC.	110 North Main	Victoria	TX	77901	(361) 575-6886	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	510 N. Valley Mills Drive, Ste. 601	Waco	TX	76710	(254) 776-0675	*	*	*	*	*	*	*	*	*	*

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information
 Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
UTAH														
THE COPIER GROUP, LLC - DAVISCO, INC.	1544 N. 200 West	Logan	UT	84341	(435) 573-5063	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	440 West 200 South., Ste. 400	Salt Lake City	UT	84104	(801) 456-3000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	515 East 100 South., Suite 120	Salt Lake City	UT	84102	(801) 521-2400	*	*	*	*	*	*	*	*	*
PCF, INC	1509 South 270 East	St. George	UT	84790	(435) 673-7677	*	*	*	*	*	*	*	*	*
VERMONT														
IKON OFFICE SOLUTIONS	21 Gregory Dr	South Burlington	VT	05403	(802) 658-5885	*	*	*	*	*	*	*	*	*
REPROGRAPHICS OF NEW ENGLAND	450 Weaver Street, Ste 1	Winooski	VT	05404	(802) 658-0424	*	*	*	*	*	*	*	*	*
VIRGINIA														
IKON OFFICE SOLUTIONS	4900 Seminary Road, Ste. 1200	Alexandria	VA	22311	(703) 998-7200	*	*	*	*	*	*	*	*	*
MERIDIAN IMAGING SOLUTIONS	4601-J Eisenhower Avenue	Alexandria	VA	22304	(703) 461-8195	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2003 Woodbrook Court	Charlottesville	VA	22901	(804) 975-2550	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1305 Executive Blvd., Ste 160	Chesapeake	VA	23320	(757) 736-8830	*	*	*	*	*	*	*	*	*
SOUTHERN OFFICE MACHINES	523 Loyal Street	Danville	VA	24541	(423) 792-7422	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	150	Fairfax	VA	22031	(703) 698-6730	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1919 Comece Parkway, Ste 140	Hampton	VA	23666	(757) 262-1429	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	343-B Neff Avenue	Harrisonburg	VA	22801	(540) 432-5523	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8701 Park Central Drive, Ste 400	Richmond	VA	23227	(804) 727-5100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6606 WestBroad Street, Ste 501	Richmond	VA	23230	(804) 673-8410	*	*	*	*	*	*	*	*	*
IKON O.S. GEORGIA	1332 Plantation Road, N.E.	Roanoke	VA	24012	(540) 345-0033	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3959 Electric Road, Suite 125	Roanoke	VA	24018	(540) 725-3960	*	*	*	*	*	*	*	*	*
COECO OFFICE SYSTEMS INC	230 Clearfield Avenue, Suite 121	Virginia Beach	VA	23462	(575) 456-5100	*	*	*	*	*	*	*	*	*
WASHINGTON														
PACIFIC OFFICE AUTOMOATION	14747 NW Greenbrier Pkwy	Beaverton	WA	97006	(503)601-2228	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3075 - 112th Avenue N. E., Ste 200	Bellevue	WA	98004	(425) 576-3820	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3633 136th Place Southeast, Suite 200	Bellevue	WA	98004	(425) 458-1111	*	*	*	*	*	*	*	*	*
BELLINGHAM BUSINESS MACHINES	205 N. Commercial Street	Bellingham	WA	98225	(360) 734-3630	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	114 W. Magnolia, Ste 103	Bellingham	WA	98225	(360) 224-3952	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4545 Auto Center Way, Suite C	Bremerton	WA	98312	(360) 373-4320	*	*	*	*	*	*	*	*	*
WOODBURN COMPANY	2815 Rockefeller	Everett	WA	98201	(425) 258-4402	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4160 6th Avenue SE, Suite 104	Lacey	WA	98503	(360) 456-3800	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8815 East Mission Street	Spokane	WA	99212	(509) 891-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6704 Tacoma Mall Blvd, Suite 111	Tacoma	WA	98409	(253) 414-6100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 South Mission	Wenatchee	WA	98801	(509) 662-5050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	901 Summitview, Suite 130	Yakima	WA	98902	(866) 478-9427	*	*	*	*	*	*	*	*	*
WEST VIRGINIA														
RICOH BUSINESS SOLUTIONS	1411 Virginia Street	Charleston	WV	25301	(304) 342-4099	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3006 Mt. Vernon Road	Hurricane	WV	25526	(304) 743-9699	*	*	*	*	*	*	*	*	*
MCM BUSINESS SYSTEMS	1315 Buchannon Pike	Nutterfort	WV	26301	(304) 622-2974	*	*	*	*	*	*	*	*	*
COPIER WORD PROCESSING SUPPLY, INC.	2040 Ohio Avenue	Parkersburg	WV	26102	(304) 424-6800	*	*	*	*	*	*	*	*	*
WISCONSIN														
IKON OFFICE SOLUTIONS	5601 Grand Market Drive, Ste. E	Appleton	WI	54913	(920) 996-1560	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	119 McCarthy Road, Suite B	Appleton	WI	54913	(920) 832-1262	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	13845 Bishops Drive, Suite 125	Brookfield	WI	53005	(262) 785-5200	*	*	*	*	*	*	*	*	*
NORTH SHORE OFFICE MACHINES, INC.	9114 58th Place, Ste 100	Kenosha	WI	53144	(262) 657-3355	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4600 American Parkway	Madison	WI	53718	(608) 240-3560	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2810 Crossroads Drive, Suite 1000	Madison	WI	53718	(608) 241-8625	*	*	*	*	*	*	*	*	*
BAUERNFEIND BUSINESS TECHNOLOGIES	3516 Downwind Drive	Marshfield	WI	54449	(715) 384-5232	*	*	*	*	*	*	*	*	*
OSHKOSH OFFICE SYSTEMS	2975 S. Oakwood Road	Oshkosh	WI	54902	(920) 235-8200	*	*	*	*	*	*	*	*	*
AMR, INC.	W260 N2790 Deer Haven Drive	Pewaukee	WI	53072	(262) 993-1693	*	*	*	*	*	*	*	*	*
RHYME BUSINESS PRODUCTS	N6832 HWY 512 South	Portage	WI	53901	(608) 742-3747	*	*	*	*	*	*	*	*	*
NORTHEAST PHOTOCOPY CO., INC.	1514-B Saemann Avenue	Sheboygan	WI	53081	(414) 457-5059	*	*	*	*	*	*	*	*	*
MASTERGRAPHICS, INC.	20633 Watertown Court, Ste 100	Waukesha	WI	53186	(608) 256-4884	*	*	*	*	*	*	*	*	*
E.O. JOHNSON COMPANY, INC.	8400 Stewart Avenue	Wausau	WI	54401	(715) 842-9999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6737 W. Washington Street, Ste. 236	West Allis	WI	53214	(414) 773-7000	*	*	*	*	*	*	*	*	*
WYOMING														
IKON OFFICE SOLUTIONS	142 North Kimball	Casper	WY	82601	(307) 235-8822	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1825 Carey Avenue	Cheyenne	WY	82001	(307) 778-8676	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1001 S. Douglas Highway, Ste 270	Gillette	WY	82716	(307) 682-1770	*	*	*	*	*	*	*	*	*
H & H BUSINESS SYSTEMS OF WYOMING INC.	522 Main Street	Riverton	WY	82501	(307) 856-4486	*	*	*	*	*	*	*	*	*



SAVIN

LINE PRODUCTS

General Services Administration
Federal Supply Schedule
Authorized Federal Supply Price List

Office, Imaging and Document Solutions

Contract No: GS-35F-0196V

FSC Group 70; FSC Class 3610

Printers B/W and Color

Scanners (SIN 132-12 Only)

Facsimiles

Contract Period:

30 January 2009 through 29 January 2014

Revised Price List:

26 May 2010: Includes Mod 0008

Contractor:

Ricoh Americas Corporation

5 Dedrick Place

West Caldwell NJ 07006

(973) 882-2000

<http://www.ricoh-usa.com/>

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Ordering and Payment Addresses for Savin Brand Products

All orders **MUST** be made out to RICOH Americas Corporation, c/o the local Savin Sales and Service Location responsible for the initiation of the Requisition. (See List of Sales and Service Locations in this catalog.)

Orders may then be scanned either to Ricoh Americas Corporation directly, as indicated below, or to initiating Sales and Service Location

A. Purchase, Full Maintenance

If Customer Billing Address, As Indicated On Purchase Order, Is Located In:	Submit Completed Order to:	Remit Payment to (or the address on invoice)
When initiated by Dealers and Branches		
Alabama Alaska Arizona Arkansas California Colorado Delaware Dist of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri	Montana Nebraska Nevada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah Vermont Virginia Washington West Virginia Wisconsin Wyoming	Ricoh Americas Corporation 5 Dedrick Place West Caldwell, NJ 07006 Attn: Order Processing Email orders to: gsaordermanagement@ricoh-usa.com To Call: 1-800-448-6440 Ricoh Americas Corporation P.O. Box 13852 Newark NJ 07188-0852 Cage Code # 2Z665 DUNS # 06-107-9273

*Order may be sent either to address listed, or to the initiating Sales & Service Location.

B. Remit To Address for Electronic Fund Transfer (EFT):

Access Central Contractor Registration (CCR) with Agency's assigned "access code" to see Financial Information or call Ricoh Americas Corporation (973) 882-2000 x 3079 and ask for Accounts Receivable Manager

C. Payment Addresses

Payment must be made to the "Remit To" address indicated above OR the "Remit To" address indicated on the Invoice. Each invoice is payable Net 30 days from the date the invoice is received by the office specified in the order.

D. EDI

Ricoh is EDI capable for any form of payment. Please contact (973) 882-2000, ext. 3079 for further information.

E. Savin Online Product Showroom

For additional information on product specifications go to <http://www.savin.com/products/>

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Ricoh Americas Corporation provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **Gus Ghazarian at (301) 479-1160, gus.ghazarian@ricoh-usa.com,**

1. GEOGRAPHIC SCOPE OF CONTRACT

The Geographic Scope of Contract will be domestic delivery only

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Please see full listing of ordering and payment addresses

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:
(301) 479 - 1165, (301) 479 - 1160

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor

4A. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

RICOH AMERICAS CORPORTION

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 06-107-9273

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 2Z665

4B. RICOH BUSINESS SOLUTIONS

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 62-655-5148

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 4M009

5. FOB DESTINATION

All prices shown in the Price List are based on F.O.B. destination to the 48 contiguous states and the District of Columbia, Alaska, Hawaii and Puerto Rico

6. DELIVERY SCHEDULE

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-8.1	30 Days

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS:

Prices shown are NET Prices; Basic Discounts have been deducted

Prompt Payment Discount: 1% net 15, Net 30

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

None

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100

11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)

Maximum Order (s)

132-8 - Purchase of Equipment	\$500,000 per order
132-8STLOC	\$500,000 per order
132-8RC	\$500,000 per order
132-12 - Maintenance of Equipment, Repair Service	\$500,000 per order
132-12STLOC	\$500,000 per order
132-12RC	\$500,000 per order

Orders exceeding the maximum order mentioned above can be accepted by Ricoh Americas Corporation in accordance with Section C.11 of the contract -

REQUIREMENTS EXCEEDING THE MAXIMUM ORDER (I-FAS-125) (SEP 1999)

- (a) In accordance with FAR 8.404, before placing an order that exceeds the maximum order threshold, ordering offices shall-
 - (1) Review additional schedule contractors' catalogs/price lists or use the "GSA Advantage!" on-line shopping service;
 - (2) Based upon the initial evaluation, generally seek price reductions from the schedule contractor(s) appearing to provide the best value (considering price and other factors); and
 - (3) After price reductions have been sought, place the order with the schedule contractor that provides the best value and results in the lowest overall cost alternative (see FAR 8.404(a)). If further price reductions are not offered, an order may still be placed, if the ordering office determines that it is appropriate.
- (b) Vendors may:
 - (1) offer a new lower price for this requirement (the Price Reduction clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations [SEE C.10].)
 - (2) offer the lowest price available under the contract; or
 - (3) decline the order (orders must be returned in accordance with FAR 52.216-19 [SEE C.10]).
- (c) A delivery order that exceeds the maximum order may be placed with the Contractor selected in accordance with FAR 8.404. The order will be placed under the contract.

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) – referred to as open market items – to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order

15. WARRANTY

Warranty for all items sold under this contract shall be for a period of 90 days following purchase and shall cover any repairs necessary due to defects in material or workmanship. Warranty does include all adjustments and repairs needed due to any defects in material or workmanship, but does not apply to adjustments or repairs necessary from operator use or normal wear and tear

16. SECTION 508 COMPLIANCE

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://www.ricoh-usa.com/accessibility/>

The EIT standard can be found at: www.Section508.gov/.

17. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

18. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

19. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

20. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
 - (a) Name of Contractor;
 - (b) Contract Number;
 - (c) BPA Number;
 - (d) Model Number or National Stock Number (NSN);
 - (e) Purchase Order Number;
 - (f) Date of Purchase;
 - (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
 - (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is **\$150** (open market) plus the percentages specified in the table under "Travel and Transportation" in SIN 132-12.

Note: Network Services are also available on an optional open market basis at additional fees on a case by case basis

- Zone 01 – 25 miles from the Ricoh/Savin/Lanier to the ordering activity's location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	10%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Note: Printers Models GX7000 and SP 5100N -	One year Warranty
Printer Model CL7200 -	One year Warranty
Printer Model SP 9100DN -	90 day Warranty
Fax Models 5510L & 5510NF -	90 day Warranty
Scanners Models IS330DC Series, IS760 and IS760D -	One year Warranty

The contractor will furnish all maintenance, machine adjustments, repairs, and parts at the Government's location for a period of 90 days or 1 year per above (unless otherwise noted in equipment footnotes) from the date of acceptance; 2) All parts replaced during the guarantee period shall become the property of the Contractor; 3) Prior to the expiration of the guarantee period, whenever equipment is shipped for repair or mechanical replacement purposes, the contractor shall bear all costs, including, but not limited to, costs of packing, transportation, rigging, drayage, and insurance. This guarantee shall apply to the replacement machine from the date of its acceptance; 4) When equipment is returned to contractor's establishment for repairs, contractor shall be responsible for any damage/loss from time equipment is removed from Government's installation, until equipment is returned to such installation; 5) Guarantee does not apply if damage to the equipment is occasioned by fault or negligence of Government; 6) Inspection and repair of defective equipment under this guarantee will be done on-site unless the Contractor is unable to obtain entry to customer site. If unable to get into customer site, the work will be performed at a Ricoh location suitable for such repair. Defective equipment will be repaired and replaced within 48 hours after receipt.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: Please contact Ricoh for full listing of service locations

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

10. INVOICES AND PAYMENTS

Purchases

- (1) Invoices for purchases shall be submitted by the Contractor. Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (2) Authorized Ricoh Brand Dealers **are not** certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR
WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT
(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any service location within a **50** mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the additional charges will be available on an open market basis as detailed in paragraph 8 below. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Authorized Service Locations

RICOH BRAND AUTHORIZED SERVICE LOCATIONS

See Dealer Listing. Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines that may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment that is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

Ricoh open market Service Operations Labor Rates

After 1st hour, labor rates are calculated in 15 minute intervals at a rate of 24% of 1st hour (rounded to the nearest whole dollar). (15 minutes = 24% of 1st hour rate) (30 minutes = 48% of 1st hour rate) and so on.

These rates apply whether work is performed at a customer's location or at Ricoh, Savin or a Lanier site, within a 25 mile radius from the servicing location

The rates are increased in increments of 16% for each additional 25 miles beyond the first 25 miles from the Ricoh/Savin/Lanier Servicing Facility

Estimates will be made using the published rates and will be applied to any work actually performed

Group 1	Group 2
Ricoh, Savin & Lanier Brand Facsimile Equipment (FX)	Ricoh Scanners
Ricoh, Savin & Lanier Brand Printers (BP & CP)	

\$132 to \$158

\$149 to \$178

NOTE:

- Saturdays the rates are 1.5 times the above rates
- Sundays or Ricoh Holidays the rates are 2.0 times the above rates
- For equipment under maintenance, there will be no additional charge for parts/materials
- For equipment under maintenance, the above "Labor Rates" apply for after hours service and for service on Sundays and Holidays

The above mentioned rates are subject to change on an annual basis as Ricoh reviews changes in the business environment.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

In addition to the "Regular Maintenance Rates" shown for each model, the following is the schedule for Travel & Transportation:

- Zone 01 – 50 miles from the Ricoh/Savin/Lanier service office to the ordering activity's service location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	0%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

e. **QUANTITY DISCOUNTS**

Quantity discounts **do not** apply from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity are indicated below.

9. **REPAIR SERVICE RATE PROVISIONS**

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. **TRAVEL OR TRANSPORTATION**

(1) **AT THE CONTRACTOR'S SHOP**

- (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
- (b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**

- (a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of (see rates in this section) per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
- (b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. **LABOR RATES**

(1) **REGULAR HOURS**

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) **AFTER HOURS**

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) **SUNDAYS AND HOLIDAYS**

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist effective date of sale.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 90 days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of 90 days.

12. INVOICES AND PAYMENTS

a. MAINTENANCE SERVICE

- (3) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (4) Authorized Ricoh Brand Dealers are not certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.
- (3) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE

SP 5100N Printer



General Specifications

Type	Desktop
CPU	500 MHz
Memory	Standard: 128MB/Maximum 512MB
Technology	Laser diode unit + Electrophotography Non-magnetic, Single-Component Non-contact Method
Printing Speed	45 ppm
Resolution	600 x 600, 1200 x 1200 equivalent
First Print Speed	8.5 sec or less
Dimensions (W x D x H)	15.5" x 17.8" x 13.8" (396mm x 453mm x 353mm)
Weight	43.28 lb or less (17.5 kg)
Input Paper Size	Standard Tray: A4, A5, LT, Legal, Executive, Folio, Oficio, ISO B5, JIS B5 Bypass Tray: A4, A5, A6, LT, Legal,
Output Capacity	250 sheets
Media Type	Paper trays/Optional Duplex: Plain paper Bypass tray: Plain paper, Transparency, Label, Envelope, Card Stock
Paper Weight	Paper trays: 16 – 28 lb. (60 – 105g/m ²) Bypass tray: 16 – 43 lb. (60 – 163 g/m ²)
Rating Power Spec.	120V, 60Hz
Power Consumption	Average in printing: 650W or less Energy Saver: 13W or less
Warm-Up Time	45 seconds or less
Standard Connectivity	USB 2.0, 100BASE-TX/10BASE-T Ethernet, IEEE1284
Drivers	PCL6, PostScript 3 emulation, PDF Direct
Fonts	45 fonts + 1 bitmap, PS3: 136 fonts, OCR fonts
Network Protocols	TCP/IP, AppleTalk

MLP175n Printer



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

General Specifications

Configuration	Console-type attached base unit
Technology	Twin Laser Beam Scanning & Electro-photographic Printing with Dry, Dual Component toner
Resolution	1200 x 1200/600 x 600/300 x 300
Print Speed	75 ppm (LT)
First Print Speed	5.5 seconds or less
Dimensions (W x D x H)	27.1 x 29.92 x 7.72 (without finisher & call-light)
Weight	407 lbs. (without toner & finisher)
Warm-Up Time	22 seconds or less
Power Source	120V/60Hz/20A
Power Consumption	1850W or less
Standard Paper Capacity	4,200 sheets
Optional Paper Capacity	4,000 sheets
Maximum Paper Capacity	8,200 sheets
Acceptable Paper Sizes	Standard Trays: Tray 1: 8.5x11(A4) Tray 2 and Tray 3 Standard sizes: 5.5X8.5, 8.5X11, 7.25X10.5, 8X10.5, 8X13, 8.5X14 and 11X17 Tray 2 and Tray 3 Custom sizes from 5.5X5.5 to 11.69X17
Acceptable Paper Weights	14 lb Bond- 34 lb Bond (52-128g/m2)
Duplex Paper Weight	17 lb Bond- 34 lb Bond (64-128g/m2) Standard Output Capacity 500 sheets (face down) Optional Output Capacity 3,000 sheets
Automatic Duplexing	Standard

Controller Specifications

CPU	866 MHz
Printer Languages	PCL 5e/6 emulation Ricoh RPCS, Adobe® PostScript® 3™, PDF
Memory (RAM)	256 MB + 80 GB Hard Drive
Standard Interfaces	USB 2.0, 100Base-TX/10Base-T Ethernet
Optional Interfaces	IEEE 1284, IEEE802.11b, Gigabit Ethernet
Network Protocols	TCP/IP, IPX/SPX, AppleTalk
Standard Print Utilities	SmartDeviceMonitor for Admin, Printer Utility for Mac, Desktop Binder Lite, Font Manager 2000
Optional Print Utility	DeskTopBinder Professional
Drivers/Operating Systems	Windows 95/98SE/NT4.0/2000/ Me/XP/Server 2003 Netware 3.12, 3.2, 4.1, 4.11, 5.0, 5.1, 6 Unix (using Ricoh UNIX filter) Linux RedHat Linux 6.x, 7.x, 8.x, 9, and Enterprise Mac OS 8.6-9.2x, OS X 10.1 or later (USB print is supported for Mac OS X v.10.3.3 or later. For Mac OS; Plug-in function for Sample Print, Locked Print and User Code is supported 10.2 or later.)
Controller Options	802.11b Interface Unit Type I Gigabit Ethernet Board Type A IEEE1284 Interface Board Type A Data Overwrite Security UnitType G VM Card Type D*

*Used for adding Java applications integrated into the device by Ricoh Developer Program members.

GX7000 GelSprinter



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Main Unit/Controller

Configuration	Desktop
Technology	Up to 10,000 prints per month
Resolution	True: 1200x1200dpi Max: 3600x1200dpi equ.
Maximum Print Speed	29ppm B/W & Color
First Print Speed	B/W: 6.5 seconds or less Color: 9 seconds or less
Warm-Up Time	35 Seconds or Less
Paper Handling	Up to 600 sheets
Acceptable Paper Sizes	8.5"x11", 8.5"x14", 11"x17", A4, A5, B5
Acceptable Paper Weights	16 - 42lb. Paper Tray
Technology	On Demand Piezo Inkjet System
Acceptable Paper Types	Plain paper, inkjet plain paper, glossy paper, recycled paper, transparencies
Output Capacity	100 Sheets Face Up
Dimensions (W x D x H)	21.46" x 21.97" x 10.43"
Power Source	100-120V 50/60 Hz
Power Consumption	35W or less
Safety Regulations	UL, Energy Star, RoHS

Controller Specifications

Memory	16 MB (Std/Max)
Standard Interfaces	USB 1.2/2.0 10/100BaseTX (Optional)
Network Protocols	TCP/IP, IPX/SPX
Drivers	Windows 98/NT4/2000/ME/XP/Server 2003
Printer Language	RPCS

SAVIN PRINTERS

Available for: Purchase, Maintenance

PURCHASE (per unit) SIN 132-8

- New Product since last publication (Nov, 2009)
- Price Reduction/Product Code Changes since last issue (Nov. 2009)

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
COLOR PRINTERS			
405635	Savin GX7000 GelSprinter (3), (4)	\$619	Outright Purchase Only
405656	Paper Feed Unit TK1060** (5)	\$140	
405655	Multi Bypass Tray BY1010** (5)	\$114	
405658	Network Interface Board Type GX3 (5)	\$83	
002658MIU	15Amp Network Power Filter	\$93	
BLACK and WHITE PRINTERS			
402850	Savin SP5100N	\$882	Outright Purchase Only
402853	Paper Feed Unit Type TK1040 (1)	\$243	
402852	Duplex Unit Type AD1010	\$190	
402854	HDD Type 5100	\$467	
003018MIU	128MB Memory (2)	\$309	
003019MIU	256MB Memory (2)	\$390	
430329	15Amp Network Power Filter	\$93	
402616	Savin MLP175N	\$10,459	Outright Purchase Only
412190	Copy Tray Type 2075 (1)	\$77	
413310	Finisher SR842	\$2,819	
413319	SR4000 Booklet Finisher**	\$3,039	
411206	Jogger Unit Type 1075 (2)	\$202	
412213	Cover Interposer Tray Type 3260 (3)	\$643	
412212	Output Jogger Unit Type 3260 (4)	\$205	
414517	RT43 LCT (5)	\$1,128	
402623	LCT Connection Unit Type A (5)	\$304	
411187	8 1/2"x14" Tray Type 1075	\$465	
411185	A3/11"x17" Tray Unit Type 1075	\$833	
✓ 415282	2/3-Hole Punch Kit Type 1075 (6)	\$512	
412209	Punch Unit Type 3260 (7)	\$468	
412203	Tab sheet Holder Type 3260	\$25	
403017	IEEE 802.11b Interface Unit Type I** (8)	\$275	
402304	USB Host Interface (8), (9)	\$77	
411699	IEEE1284 Interface Board Type A (8)	\$56	
402547	Gigabit Ethernet Board Type A (8)	\$223	
402703	Data Overwrite Security	\$186	
402704	VM Card Type D (10)	\$71	
002659MIU	20Amp Network Power Filter	\$95	

*** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is \$150 plus "Travel and Transportation" fees (if applicable) in SIN 132-12 Maintenance.

MAINTENANCE SERVICE: (per unit,hardware ony) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	Annual Allowance	WITHOUT SUPPLIES	
			GSA Annual Charge	Excess Meter Charge
405635	Savin GX7000 GelSprinter	N/A	\$128	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

SAVIN PRINTERS

MAINTENANCE SERVICE: (per unit,hardware ony) SIN: 132-12

			WITHOUT SUPPLIES	
			GSA Monthly Charge	Excess Meter Charge
B & W PRINTERS				
402850	Savin SP 5100N Printer	\$5,000	\$16	\$0.0032

			WITHOUT SUPPLIES	
			GSA Monthly Charge	Excess Meter Charge
402616	Savin MLP75n Laser Printer (402382)	50,000	\$246	\$0.0049

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

NOTES:

GX7000 GelSprinter - comes with 12 month warranty to end-user from date of purchase and starter supplies.

- (3) Starter ink cartridge for GX7000 is included (400 prints @ 5% coverage).
- (4) GX7000 includes a standard 250 Sheet Paper Unit, and standard Duplex Unit.
- (5) Network Interface Card, 250 Sheet Paper Unit and 100 Multi Bypass tray. Options are available for GX7000.
- (6) Purchaase includes 1 year warranty. For all warranty and service issues, contact 1-800-Ricoh-38. If problem cannot be corrected by phone during said warranty period, unit may be returned for replacement. Post warranty service is available by telephone support at the annual rates indicated.

SP5100n

- (1) Paper Feed Unit, up to 3 trays can be added.
- (2) Standard equipment memory if 128MB plus 1 open slot. Add optional memory to open slot or remove standard 128MB memory and install 256MB memory into both slots.

MLP175n

- (1) Copy tray Type 2075 is required if no other output option (finisher) is selected.
- (2) Output Jogger Unit Type 1075 is compatible with the SR842 only.
- (3) Cover Interposer Tray Type 3260 supports either the SR842 OR SR400 finishers.
- (4) Output Jogger Unit Type 3260 is compatible with the SR4000 only.
- (5) LCT RT43 requires LCT Connection Unit Type A for installation.
- (6) 2/3-Hole Punch Kit Type 1075 is compatible with the SR842 only.
- (7) Punch Unit Type 3260 is compatible with the SR4000 only.
- (8) Only one of the following Interface options can be installed: IEEE 802.11b Interface Unit Type I; USB Host Interface; IEEE1284 Interface Board Type A.
- (9) USB Host Interface is only usable by a Developer Program member for external device development.
- (10) VM Card Type D is used for adding Java applications integrated into the device by Developer Program members.



Energy Star Copier

Ricoh Corporation has determined that the GX7000, CLP128, SP5100n and MLP175n Printers meet the Energy Star guidelines for energy efficiency.

3799 / 3799nf Facsimile



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Type	Desktop/Console Facsimile
Recording Method	Laser Plain Paper
ITU-T Compatibility	Group 3 (V.34); ECM
Modem Speed	33.6 kbps with auto fallback; 2 Modems std on 3799; 1 Modem std on 3799nf
Max Transmit Speed	2 seconds
Data Compression	MH/MR/MMR/JBIG
Scan Speed (Standard Resolution)	1.5 seconds B/W
Dual Access	4.5 seconds Color
Std Document Mem.	Standard
Optional Doc. Mem.	7 MB (560 pages) 40 MB (1,200 pg) w/o Function Upgrade Card; (3,000 pgs) w/Function Upgrade Card
Autodialer	144 Quick Dials, 100 Speed Dials(Expandable to 1000); 9 Groups (Expandable to 30)
Function Keys	10 dedicated keys
Doc. Mem. Backup	12 hr w/std memory; infinite w/Mem Expansion
ADF Capacity	75 Sheets
Max Document Width/Scan Width	11.7"/11.6"
Doc Length	47.2"
Scan Resolutions	Standard: 200 x 100 dpi; Detail: 400 x 200 dpi; Fine: 600 x 400 dpi
Halftones	64 shades of gray with ARGONAC
Max Print Speed	23 pages per minute
Print Resolution	600 dpi as Fax; 1,200 dpi as PCL printer
Max Recording Width	11" x 17"
Resolution Enhancement	Super Smoothing HQ
Max Recording Paper	11" x 17"
Std Paper Cap	3799: 1,000 Sheets x 2 cassette trays 3799nf: 500 sheets x 1 cassette tray
Opt. Paper Cap	3799: 1,500 Shts x 3 trays + 100 Sht Bypass 3799nf: 2K Shts x 4 trays + 100 Sht Bypass

SAVIN FAX 3799/ 3799NF

Available for: Purchase

PURCHASE FACSIMILE SYSTEMS: SIN 132-8

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
003300MIU	Savin 3799 Fax	\$1,943	Outright Purchase Only
430329	Savin 3799NF Fax	\$1,978	Outright Purchase Only
430316	Paper Feed Unit Type 510	\$212	
430318	Bypass Feeder Type 510	\$134	
430327	2Nd G3 Interface Unit	\$306	
✓ 430345	Feature Expander Type 300 **	\$372	
430326	Function Upgrade Type 510	\$238	
430322	Nic Fax Unit Type 510	\$423	
430368	Printer Interface Unit Type 510	\$491	
400745	Ieee 1394 Interface Unit	\$255	
405412	Ieee802.11B Interface Kit	\$308	
411237	Usb 2.0 Interface Board Type A	\$54	
430391	Postscript 3 Interface Type 510	\$403	
001178MIU	64 Mb Dimm	\$81	
430325	Fax On Demand Type 510	\$359	
430320	Isdn G4 Digital Interface Unit Type 510	\$375	
410781	Handset Type 1018	\$38	
430381	Mechanical Counter Type 510	\$27	
430434	Base Unit	\$118	
430435	Cabinet Type 510	\$118	

*** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is \$150 plus "Travel and Transportation" in SIN 132-12 Maintenance.

MAINTENANCE SERVICE: (per unit, hardware only) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	ANNUAL ALLOWANCE	WITHOUT SUPPLIES	
			GSA Annual Charge	Excess Meter Charge
003300MIU	Savin 3799 Fax	30,000	\$312	N/A
430329	Savin 3799NF Fax	30,000	\$312	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

Configuration Footnotes: FAX 3799/ 3799NF

- (1) Includes Initial All-in-One Toner Cassette Type 5110.
- (2) FAX 3799 comes standard with 1 additional Paper Feed Unit (PFU) (FAX 3799NF does not). Up to 4 PFUs can be installed in both the FAX 3799 and FAX 3799NF.
- (3) G3 Interface Type 510 is for adding 2nd G3 Line to FAX 3799NF only (FAX 3799 comes std with 2 G3 Lines).
- (4) Feature Expander Type 300 expands memory to 1,200 pgs. When used w/Function Upgrade Unit Type 510 memory is expanded to 3,000 pgs. Feature Expander cannot be installed with Fax On Demand Type 510 option.
- (5) Function Upgrade Unit Type 510 increases the number of Speed Dials, Auto Documents, Groups, Keystroke Programs, and Personal Codes. In addition, it increases Memory Capacity to 3,000 pages when used with the Feature Expander Type 300 option.
- (6) NIC Fax Unit Type 510 adds network capabilities (Color Scan to Email, Internet Fax, LAN Faxing, IP Faxing, Inbound Fax Routing).
- (7) Printer option comes standard with both Parallel and LAN connection ports.
- (8) IEEE 1394 Interface Type 4510 provides high speed, hot plug network connection for Printer IF Unit Type 510. Cannot be used with IEEE802.11b or USB2.0 Interface Board Type A.
- (9) Wireless LAN connection for use with Printer IF Unit Type 510; cannot be used with 1394 IF Unit Type 4510 or USB2.0 IF Board Type A. Also, Wireless LAN I/F and NIB I/F do not operate at same time; one or the other must be selected from the operation panel.
- (10) Provides alternate connection capability for the Printer Interface Unit Type 510. Cannot be used with 1394 Interface Unit Type 4510 or IEEE802.11b Interface Kit Type B.
- (11) Adds true Adobe PostScript 3 to Printer Option; enables Mac to print to FAX 3799 series via network.
- (12) Allows for documents to be stored in FAX 3799NF memory and retrieved by remote callers. Cannot be used with the Feature Expander Type 300
- (13) Base Unit recommended when 3 or more PFUs installed. Cabinet Type 510 is recommended when 2 or less PFUs are installed. Base Unit and Cabinet Type 510 cannot be used simultaneously.



Energy Star Copier
Ricoh Corporation has determined that the FAX 3799, 3799NF meet the Energy Star guidelines for energy efficiency.

**MAINTENANCE SERVICE:
SIN: 132-12**

Savin Current Models Under GSA Maintenance Contract

		<u>WITHOUT SUPPLIES</u>				
Product Code	Item Description	Monthly Allowance Included	Monthly charge	Excess Meter Charge	Annual Allowance Included	Annual charge
B/W PRINTERS						
402850	Savin SP 5100DN	5,000	\$16	\$0.0032		
402616	Savin MLP 175n	50,000	\$246	\$0.0049		
COLOR PRINTERS						
405635	GX7000 GelSprinter	N/A		N/A		\$128
FACSIMILE						
003300MIU	Savin FAX 3799	N/A		N/A	30,000	\$312
430329	Savin FAX 3799NF	N/A		N/A	30,000	\$312

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

**MAINTENANCE SERVICE:
SIN: 132-12**

Savin Discontinued Models Under GSA Maintenance Contract

- New Products since last issue (Feb. 3, 2010)
- Price Reduction since last issue (Feb. 3, 2010)
- Product Code change since last issue (Feb. 3, 2010)

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
Color Printers				
SLP38cs	Savin SLP38cs	10,000 Dev	\$40	\$0.0040
CLP831	Savin CLP831	1,000 Prints	\$17	\$0.0170
CLP17	Savin CLP17	5,000 Prints	\$31	\$0.0061
CLP18	Savin CLP18	5,000 Prints	\$31	\$0.0061
CLP28	Savin CLP28	10,000 Dev	\$40	\$0.0040
CLP28D	Savin CLP28D	10,000 Dev	\$40	\$0.0040
CLP28DT1	Savin CLP28DT1	10,000 Dev	\$40	\$0.0040
CLP28s	Savin CLP28s	10,000 Dev	\$40	\$0.0040
402410	Savin CLP128	5000 Prints	\$141	\$0.0282
402411	Savin CLP128D	5000 Prints	\$141	\$0.0282
402412	Savin CLP128DT1	5000 Prints	\$141	\$0.0282

Note: CLP128 pricing based on 70% Color / 30% Black and White

CLP135	Savin CLP135	7,000 Prints	\$203	\$0.0290
CLP135DT1	Savin CLP135DT1	7,000 Prints	\$203	\$0.0290
CLP135DT2	Savin CLP135DT2	7,000 Prints	\$203	\$0.0290
CLP135DL	Savin CLP135DL	7,000 Prints	\$203	\$0.0290

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
Black and White Printers				
SLP32	Savin SLP32	N/A	\$25	N/A
MLP75N	Savin MLP75N	50,000 Prints	\$254	\$0.0050

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
SCANNERS				
400672NIF	IS330DC w/ IS330 I/F	N/A	\$35	N/A
400672SRP	IS330DC w/ IS330 I/F &ScanRouter V2 Pro	N/A	\$45	N/A
<input checked="" type="checkbox"/> 400672	IS330DC	N/A	\$27	N/A
IS450DE	IS450DE Scanner	N/A	\$49	N/A
402054	Color Scanner IS760	N/A	\$37	N/A
402055	Color Scanner IS760D	N/A	\$43	N/A

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
Facsimile				
3699	Savin 3699 FAX Copier	N/A	\$29	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information
 Cop=Copier, Fx, AFC=Aficio Color; Dup=Priport Duplicator; WF=Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca=Scanner

Changes or Additions since last Publication (Apr. 14, 2010)

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
RICOH CORPORATE LOCATIONS														
RICOH - Corporate Headquarters	5 Dedrick Place 2300 Parklake Drive, N.E.	West Caldwell Atlanta	NJ GA	07006 30345	(973) 882-2000 (770) 621-1066									
ALABAMA														
ACS TECHNOLOGIES, INC.	211 Frankfurt Circle	Birmingham	AL	35211	(205) 823-9301	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3595 Grandview Pkwy, Ste 100	Birmingham	AL	35243	(205) 970-0302	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	510 Chestnut Street	Gadsden	AL	35901	(256) 543-7223	*	*	*	*	*	*	*	*	*
PRINTERS & STATIONERS, INC.	113 North Court Street	Florence	AL	35630	(256) 764-8061	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2200 Riverchase Center, 700 Bldg.	Hoover	AL	35244	(205) 989-0075	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4920 Corporate Drive, Ste. B	Huntsville	AL	35805	(256) 217-1608	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2901 Wall Triana Highway, Suite A	Huntsville	AL	35824	(256) 772-2195	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1201 Montlimar Drive	Mobile	AL	36609	(251) 342-9458	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1201 Montlimar Drive, Suite 175	Mobile	AL	36609	(251) 460-0844	*	*	*	*	*	*	*	*	*
ACS TECHNOLOGIES, INC.	7829 Vaughn	Montgomery	AL	36116	(334) 551-0496	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4252 Carmichael Road, Ste 216	Montgomery	AL	36106	(334) 271-1413	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5923 Monticello Drive	Montgomery	AL	36117	(334) 277-2630	*	*	*	*	*	*	*	*	*
ALASKA														
IKON OFFICE SOLUTIONS	2000 W. Int'l Airport Road	Anchorage	AK	99502	(907) 243-9900	*	*	*	*	*	*	*	*	*
ROYAL BUSINESS SYSTEMS	425 W. 58th Avenue (NEW)	Anchorage	AK	99518	(907) 563-2980	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	418 Third Street, Eagle Plaza	Fairbanks	AK	99701	(907) 563-4118	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3000 Vintage Blvd.	Juneau	AK	99801	(907) 790-2900	*	*	*	*	*	*	*	*	*
ARIZONA														
IKON OFFICE SOLUTIONS	2463 N. Walgreens Street	Flagstaff	AZ	86004	(928) 774-5141	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2202 S. 7th Street	Phoenix	AZ	85034	(602) 817-1705	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1516 W. 17th Street, Ste 103	Tempe	AZ	85281	(480) 894-6200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1910 W. University Drive	Tempe	AZ	85281	(480) 379-7400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1700 West 10th Place	Tempe	AZ	85281	(480) 619-4940	*	*	*	*	*	*	*	*	*
TOUCHTONE INVESTMENTS LLC DBA Action Imaging Group	3776 N. First Avenue	Tucson	AZ	85719	(520) 408-4940	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3430 E. Sunrise Drive	Tucson	AZ	85718	(520) 615-5800	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3855 S. Evans Blvd., Suite 405	Tucson	AZ	85714	(520) 573-7758	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3280 South 4th Avenue	Yuma	AZ	85713	(928) 341-1265	*	*	*	*	*	*	*	*	*
ARKANSAS														
AAA BUSINESS SYSTEMS, INC.	2715 Drake Street	Fayetteville	AR	72703	(479) 442-4185	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6101 Phoenix Ave. #2	Fort Smith	AR	72903	(479) 649-9900	*	*	*	*	*	*	*	*	*
BUSINESS WORLD, INC.	920 South Spring Street	Little Rock	AR	72203	(501) 374-7000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10825 Financial Centre Pkwy., Ste. 210	Little Rock	AR	72211	(501) 663-4044	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	10809 Executive Centre Drive, Plaza 5	Little Rock	AR	72211	(501) 227-8170	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5501 Pinnacle Point Rd.	Rogers	AR	72758	(479) 845-1202	*	*	*	*	*	*	*	*	*
CALIFORNIA														
IKON OFFICE SOLUTIONS	30501 Agoura Road, Ste 102	Agoura	CA	91301	(818) 575-8300	*	*	*	*	*	*	*	*	*
A.B. DICK OF BAKERSFIELD	1200 18th Street	Bakersfield	CA	93301	(661) 327-7386	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5080 California Avenue	Bakersfield	CA	93309	(661) 396-2100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2000 Sierra Pt. Pkwy 7th Floor	Brisbane	CA	94005	(650) 238-5900	*	*	*	*	*	*	*	*	*
COPY R OFFICE SOLUTIONS LLC	4560 W. Chermark Street	Burbank	CA	91505	(818) 841-1330	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	12750 Center Court Drive, Suite 350	Cerritos	CA	90703	(562) 402-6049	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2056 Talbert Avenue	Chico	CA	95926	(530) 897-5400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1001 Galaxy Way, Ste 107	Concord	CA	94520	(925) 603-1300	*	*	*	*	*	*	*	*	*
SHAMROCK OFFICE SOLUTIONS INC	6908 Sierra Court Suite A	Dublin	CA	94568	(925) 875-0480	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1628 Broadway Street	Eureka	CA	95501	(707) 445-8831	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	13201 Dahlia Street	Fontana	CA	91606	(909) 574-4002	*	*	*	*	*	*	*	*	*
AUTOMATED OFFICE SYSTEMS	341 West Fallbrook Street	Fresno	CA	93711	(559) 431-3288	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7110 N. Fresno Street, Suite 100	Fresno	CA	93720	(559) 437-4700	*	*	*	*	*	*	*	*	*
FAXWORLD	17871 Jamestown Lane	Huntington Beach	CA	92647	(714) 841-0888	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	17011 Beach Blvd., Ste 1000	Huntington Beach	CA	92649	(714) 375-2300	*	*	*	*	*	*	*	*	*
CELL BUSINESS EQUIPMENT	4 Mason #A	Irvine	CA	92618	(949) 830-1400	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	16715 Von Karman Avenue	Irvine	CA	92606	(949) 225-2300	*	*	*	*	*	*	*	*	*
IMAGING PLUS, INC.	2 Goddard Street	Irvine	CA	92618	(949) 341-3300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1063 McGaw Avenue, 1st Floor, Ste 150	Irvine	CA	92614	(949) 851-1080	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4754 Bennett Drive	Livermore	CA	94551	(925) 606-4500	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1055 West 7th Street	Los Angeles	CA	90017	(213) 532-2700	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6100 Center Drive, Suite 650	Los Angeles	CA	90045	(310) 568-2760	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5670 Wilshire Blvd, Suite 120	Los Angeles	CA	90036	(323) 954-6800	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	350 South Figueroa St., Suite 115	Los Angeles	CA	90071	(213) 270-2400	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1 Lower Ragsdale Drive	Monterey	CA	93940	(831) 375-4007	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3200 Inland Empire Blvd. Suite 190	Ontario	CA	91764	(909) 476-0800	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	30501 Agoura Road	Oxnard	CA	93032	(818) 575-8300	*	*	*	*	*	*	*	*	*
MCP OF CALIFORNIA, INC.	Suite E 300 North Graves	Oxnard	CA	93030	(760) 966-0450	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7780 Las Montanas Road, #102	Palm Desert	CA	92211	(760) 776-7901	*	*	*	*	*	*	*	*	*
CHAPARRAL BUSINESS MACHINES	825 Riverside Avenue	Paso Robles	CA	93446	(805) 239-3555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1425 N. McDowell Blvd. Ste. A	Petaluma	CA	94954	(707) 775-2300	*	*	*	*	*	*	*	*	*
A & E REPRO SYSTEMS, INC.	11355 Folsom Blvd., Ste H	Rancho Cordova	CA	95742	(916) 635-1999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	850 Industrial Avenue	Redding	CA	96002	(530) 223-3752	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	25834 Business Center Drive	Redlands	CA	92374	(909) 799-1999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2890 Gateway Oaks	Sacramento	CA	95834	(916) 928-2900	*	*	*	*	*	*	*	*	*
SIMPLIFIED OFFICE SYSTEMS	325 Victor Street	Salinas	CA	93907	(831) 424-2525	*	*	*	*	*	*	*	*	*
AMERIFAX IMAGING SYSTEMS	8360 Camino Santa Fe, Ste. F	San Diego	CA	92121	(858) 588-2000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7565 Mission Valley Rd. Ste 100	San Diego	CA	92108	(619) 725-8200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5095 Murphy Canyon Road	San Diego	CA	92123	(858) 495-1050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6050 Santo Road, Suite 120	San Diego	CA	92124	(858) 565-9555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	225 Bush Street	San Francisco	CA	94104	(415) 733-5600	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	155 Montgomery Street, Suite 800	San Francisco	CA	94104	(415) 490-5060	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2290 N. First Street	San Jose	CA	95131	(408) 546-2600	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	181 Metro Drive, Suite 100	San Jose	CA	95110	(408) 467-1801	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	142 Cross Street	San Luis Obispo	CA	93406	(805) 596-3200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2000 Crow Canyon Place	San Ramon	CA	94583	(925) 242-1017	*	*	*	*	*	*	*	*	*
OFFISERVE, INC.	1430-K Village Way	Santa Ana	CA	92705	(714) 547-9500	*	*	*	*	*	*	*	*	*

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
CALIFORNIA (Continued)														
MCP OF CALIFORNIA, INC.	808 State Street at El Paseo #31	Santa Barbara	CA	93101	(805) 650-6482	*	*	*	*	*	*	*	*	*
DRESCO REPRODUCTION INC.	12000 E Slauson Avenue	Santa Fe Springs	CA	90670	(562) 863-6677	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	10330 Pioneer Blvd. Suite 100	Santa Fe Springs	CA	90670	(562) 946-4926	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3133 W. March Lane	Stockton	CA	95219	(209) 952-9000	*	*	*	*	*	*	*	*	*
ONE TOUCH OFFICE TECHNOLOGY	2230 Amapola Court, Unit 1	Torrance	CA	90501	(310) 571-6043	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	1123A Warner Avenue	Tustin	CA	92780	(714) 361-3370	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	390 Wiget Lane, Ste. 200	Walnut Creek	CA	94598	(925) 988-4300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	21820 Burbank Blvd., Suite 100	Woodland Hills	CA	91367	(818) 703-0265	*	*	*	*	*	*	*	*	*
DESERT OFFICE SOLUTIONS	58080 29 Palms Hwy Ste H	Yucca Valley	CA	92284	(760) 365-4822	*	*	*	*	*	*	*	*	*
COLORADO														
IKON OFFICE SOLUTIONS	7245 S. Havana St. Ste 300	Centennial	CO	80112	(720) 875-8300	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7222 commerce Center Dr., Suite 237	Colorado Springs	CO	80919	(719) 593-5937	*	*	*	*	*	*	*	*	*
FRONTIER BUSINESS COMM CORP.	700 West 48Th Avenue	Denver	CO	80216	(303) 390-3600	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	14135 E. 42nd Ave.	Denver	CO	80239	(720) 875-8971	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1331 17th Street, Suite 800	Denver	CO	80202	(303) 850-9555	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1600 Specht Point Dr., Ste G	Fort Collins	CO	80525	(970) 482-8830	*	*	*	*	*	*	*	*	*
CONNECTICUT														
IKON OFFICE SOLUTIONS	655 Winding Brook Drive	Glastonbury	CT	06033	(860) 368-6500	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	755 Winding Brook Drive	Glastonbury	CT	06033	(860) 633-6070	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	45 Glastonbury Blvd.	Glastonbury	CT	06033	(860) 815-3010	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	488 Wheelers Farm	Milford	CT	06460	(203) 877-7000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	195 Church Street	New Haven	CT	06510	(203) 624-8600	*	*	*	*	*	*	*	*	*
DESIGN PRODUCTS CO., INC.	33 Alumni Road	Newington	CT	06111	(860) 666-8573	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	21 Stott Avenue	Norwich	CT	06360	(860) 887-1628	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1000 Bridgeport Avenue, Suite 1	Shelton	CT	6484	(203) 925-2200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	161 Interstate Lane	Waterbury	CT	06705	(203) 755-5520	*	*	*	*	*	*	*	*	*
DELAWARE														
LASER TONE BUSINESS SYSTEMS	1973 Bay Road	Milford	DE	19663	(302) 422-2323	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	503 Carr Road, Suite 100	Wilmington	DE	19801	(302) 353-5600	*	*	*	*	*	*	*	*	*
FLORIDA														
RICOH BUSINESS SOLUTIONS	17757 US Hwy 19 North, Suite 100	Clearwater	FL	33764	(727) 531-5844	*	*	*	*	*	*	*	*	*
COPYFAX OF MIDFLORIDA	480 Fentress Blvd. Suite L	Daytona Beach	FL	32114	(352) 373-5786	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	771 Fentress Blvd., Suite 3-F	Daytona Beach	FL	32114	(386) 274-2671	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4315 Metro Parkway, Ste. 310	Ft. Myers	FL	33916	(239) 693-7575	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4415 Metro Parkway, Suite 100	Ft. Myers	FL	33916	(239) 939-1033	*	*	*	*	*	*	*	*	*
TECHNICIANS UNLIMITED, INC.	2230 Hibiscus Drive	Edgewater	FL	32141	(386) 423-0652	*	*	*	*	*	*	*	*	*
COPYFAX OF GAINESVILLE	3210 SW 40th Blvd.	Gainesville	FL	32608	(386) 252-2292	*	*	*	*	*	*	*	*	*
COPYFAX, INC.	6631 North Executive Park Ct.	Jacksonville	FL	32216	(904) 296-1600	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8081 Phillips Hwy.	Jacksonville	FL	32256	(904) 731-3227	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7077 Bonneval Road, Suite 130	Jacksonville	FL	32216	(904) 296-8133	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	808 East Main Street	Lakeland	FL	33801	(863) 682-2886	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2525 Drane Field Road, Suite 11	Lakeland	FL	33811	(863) 644-4186	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2600 Lake Lucein Drive	Maitland	FL	32451	(407) 838-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	14400 NW 77th Court, Suite 204	Miami Lakes	FL	33016	(305) 821-2039	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4075-4083 Seaboard Drive	Orlando	FL	32808	(407) 838-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1991 Summit Park Drive, Suite 2000	Orlando	FL	32810	(407) 659-1000	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	826 Creighton Road	Pensacola	FL	32504	(850) 474-0226	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	701 E. Cervantes Street	Pensacola	FL	32501	(850) 433-2265	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3111 North Andrews Avenue	Pompano Beach	FL	33064	(954) 835-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	8133 Eagle Palm Drive	Riverview	FL	33569	(813) 626-1099	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4592 Ashton Road	Sarasota	FL	34233	(941) 378-2679	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5745 N. Washington Blvd.	Sarasota	FL	34243	(941) 351-6504	*	*	*	*	*	*	*	*	*
SARA MANA BUSINESS PRODS., INC.	1618 Barber Road	Sarasota	FL	34240	(941) 378-9882	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10935 S.E. 177 Place	Summerfield	FL	34491	(352) 307-1779	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1401 SW 135th Street	Sunrise	FL	33323	(954) 835-9000	*	*	*	*	*	*	*	*	*
OFFICE BUSINESS SYSTEMS, INC.	2380 Capital Circle, N.E.	Tallahassee	FL	32308	(850) 385-1230	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1311 Executive Center Drive, Suite 100	Tallahassee	FL	32301	(850) 656-9102	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5100 W. Lemon Street, Ste. 1	Tampa	FL	33609	(813) 884-9253	*	*	*	*	*	*	*	*	*
ZENO OFFICE SOLUTIONS	1101 Ward Street N.	Tampa	FL	33607	(813) 253-0318	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1333 Gateway drive, Ste 1025	West Melbourne	FL	32901	(321) 242-3050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2350 Dairy Road	West Melbourne	FL	32904	(321) 768-6000	*	*	*	*	*	*	*	*	*
HALSEY & GRIFFITH, INC.	313 Datura Street	West Palm Beach	FL	33401	(561) 820-8034	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2090 Palm Beach Lakes Blvd.	West Palm Beach	FL	33409	(561) 689-6500	*	*	*	*	*	*	*	*	*
GEORGIA														
IKON OFFICE SOLUTIONS	515 E. North Westover Blvd., Ste E	Albany	GA	31707	(229) 432-2344	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1100 Circle 75 Parkway, Suite 100	Atlanta	GA	30339	(678) 584-6200	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3021 Riverwatch Parkway	Augusta	GA	30907	(706) 863-2263	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2743 Perimeter Pkwy, Bldg 100, Ste 112	Augusta	GA	30909	(706) 868-0395	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1561 Lenru Road	Bogart	GA	30622	(706) 353-0368	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7290 North Lake Drive Suite 506	Columbus	GA	31909	(706) 494-5807	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	717	Columbus	GA	31901	(706) 317-4706	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	105	Duluth	GA	30096	(678) 584-6200	*	*	*	*	*	*	*	*	*
STANDARD OFFICE SYSTEMS OF ATLANTA	2475 Meadowbrook Parkway	Duluth	GA	30096	(770) 449-9100	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	731 Queen City Parkway	Gainesville	GA	30501	(770) 531-0593	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	101 Preston Court, Ste 103	Macon	GA	31210	(478) 405-7200	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4619 Sheraton Drive, Suite 101	Macon	GA	31210	(478) 757-9843	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5775 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 326-4566	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5755 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 448-4566	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	5765 Peachtree Industrial Blvd.	Norcross	GA	30092	(770) 326-4566	*	*	*	*	*	*	*	*	*
MILNER DOCUMENT PRODUCTS INC	5125 Peachtree Ind. Blvd.	Norcross	GA	30092	(770) 734-5300	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1305 Shorter Avenue	Rome	GA	30165	(706) 291-3900	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	33 Park Commerce Blvd.	Savannah	GA	31405	(912) 232-6576	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	109 Park of Commerce Dr, Suite 1	Savannah	GA	31405	(912) 234-5086	*	*	*	*	*	*	*	*	*
GUAM														
ALLSTAR INC DBA Quality Business Systems	720 S. Marine Drive, Ste 1	Tamuning	GU	96913	(671) 646-3575	*	*	*	*	*	*	*	*	*
HAWAII														
IKON OFFICE SOLUTIONS	680 Iwilei Road	Honolulu	HI	96817	(808) 275-2400	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	100 Kahelu Avenue, Suite 110	Mililani	HI	96789	(808) 625-4900	*	*	*	*	*	*	*	*	*

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Cop=Copier, Fx; AFC-Aficio Color; Dup-Pripot Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
IDAHO														
VALLEY OFFICE SYSTEMS	2050 1st Street	Idaho Falls	ID	83401	(208) 529-2777	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	465 River Parkway	Idaho Falls	ID	83402	(208) 523-3549	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	800 S. Industry Way	Mendian	ID	83642	(208) 381-8100	*	*	*	*	*	*	*	*	
H & H BUSINESS SYSTEMS, INC.	5140 East Seltice Way	Post Falls	ID	83854	(208) 773-1691	*	*	*	*	*	*	*	*	
ILLINOIS														
RICOH BUSINESS SOLUTIONS (Regional Office)	1225 Greenbriar Ave. Ste. M	Addison	IL	60101	(630) 317-3400	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	3930 Ventura Drive, Suite 3550	Arlington Heights	IL	60004	(847) 398-7722	*	*	*	*	*	*	*	*	
ILLINOIS PAPER & COPIER CO.	6 Territorial Court	Bollingbrook	IL	60440	(630) 679-9090	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1501 Interstate Drive, Ste B	Champaign	IL	61822	(217) 359-9438	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	101 N. Wacker Drive	Chicago	IL	60606	(312) 251-0300	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	180 North LaSalle Street, Suite 3550	Chicago	IL	60601	(312) 470-3560	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	526 Highpoint Lane	East Peoria	IL	61611	(309) 694-7670	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	410 Warrenville Road	Lisle	IL	60532	(630) 874-5000	*	*	*	*	*	*	*	*	
IMAGETEC LP	4509 Prime Parkway	McHenry	IL	60050	(815) 759-6000	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1111 West 22nd Street, Suite 150	Oak Brook	IL	60523	(630) 990-0047	*	*	*	*	*	*	*	*	
NEXUS OFFICE SYSTEMS, INC.	898 Featherstone Road	Rockford	IL	61107	(815) 227-0170	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3028 Happy Landing Drive	Springfield	IL	62711	(217) 753-8585	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	18425 S. West Creek Drive, Ste C	Tinley Park	IL	60477	(708) 444-0506	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	300 Center Drive	Vernon Hills	IL	60061	(847) 247-0022	*	*	*	*	*	*	*	*	
K & K IMAGE TECHNOLOGY, INC.	594 W. Potter Road	Wood Dale	IL	60191	(630) 766-2850	*	*	*	*	*	*	*	*	
STAN'S OFFICE MACHINES, INC.	1375 S. Eastwood Drive	Woodstock	IL	60098	(815) 338-0549	*	*	*	*	*	*	*	*	
INDIANA														
IKON OFFICE SOLUTIONS	5625 E. Virginia Avenue	Evansville	IN	47715	(812) 477-9218	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	6316 Mutual Drive, Ste. A	Fort Wayne	IN	46825	(800) 234-1320	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	7330 Woodland Drive	Indianapolis	IN	46278	(317) 329-2679	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8266 Zionsville Road	Indianapolis	IN	46268	(317) 329-6131	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	8415 Allison Pointe Blvd, Suite 100	Indianapolis	IN	46250	(317) 915-2010	*	*	*	*	*	*	*	*	
VAN AUSSDALL & FARRAR, INC.	6430 East 75th Street	Indianapolis	IN	46204	(317) 634-2913	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	291 W. 84th Drive	Merrillville	IN	46410	(219) 738-9077	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	230 Catalpa Street, Ste. A	Mishawaka	IN	46545	(260) 258-7100	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3901 Wheeling Avenue	Muncie	IN	47304	(765) 282-9699	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4122-4126 S. Seventh Street	Terre Haute	IN	47802	(812) 232-4589	*	*	*	*	*	*	*	*	
IOWA														
ACCESS TENOLOGIES DBA Access Systems	1308 XB Place	Ames	IA	50014	(515) 987-6227	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1421 S. Bell Avenue, Ste. 107	Ames	IA	50010	(515) 232-3241	*	*	*	*	*	*	*	*	
SOLUTIONS MANAGEMENT GROUP	940 Golden Valley Drive	Bettendorf	IA	52722	(563) 445-6402	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3211 Division street	Burlington	IA	52601	(319) 752-7408	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	5712 Nordic Drive	Cedar Falls	IA	50613	(319) 553-1001	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	260 33rd Avenue S.W.	Cedar Rapids	IA	52404	(319) 399-5170	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1820 N.W. 118th Street	Clive	IA	50325	(515) 327-6220	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	5239 Grand Avenue	Davenport	IA	52807	(319) 386-8460	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1616 Valdres Road	Decorah	IA	52101	(563) 382-8817	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1800 Dixon Drive, Ste D & E	Des Moines	IA	50322	(515) 261-3755	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1635 Associate Drive, Ste 104	Dubuque	IA	52002	(563) 583-7321	*	*	*	*	*	*	*	*	
IKON O.S. CENTRAL DISTRICT	5627 N.W. 86th Street	Johnston	IA	50131	(515) 327-6220	*	*	*	*	*	*	*	*	
MOA, INC.	3200 Line Drive	Sioux City	IA	51106	(712) 277-4555	*	*	*	*	*	*	*	*	
KANSAS														
TODAY'S OFFICE PRODUCTS	112 South Mill Street	Beloit	KS	67420	(785) 738-4255	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8621 E. 21st Street	Candlewood	KS	67206	(316) 262-7172	*	*	*	*	*	*	*	*	
OFFICE WORKS, LLC	960 South Range	Colby	KS	67701	(785) 462-2222	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8050 Marshall Drive, Ste. 150	Lenexa	KS	66214	(913) 371-8080	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	10900 W. 86 Street, Ste 100	Lenexa,	KS	66214	(913) 492-6621	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	900 S.W. 39th Street, Ste. A	Topeka	KS	66609	(785) 266-3400	*	*	*	*	*	*	*	*	
DIGITAL OFFICE SYSTEMS, INC.	530 South Hydraulic	Wichita	KS	67211	(316) 262-7700	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3450 N. Rock Road	Wichita	KS	67226	(316) 262-7172	*	*	*	*	*	*	*	*	
KENTUCKY														
PAYNE BUSINESS SYSTEMS, INC.	273 Parkway Plaza	Barbourville	KY	40906	(606) 546-6511	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1245-A US 31 Bypass	Bowling Green	KY	42103	(270) 781-0055	*	*	*	*	*	*	*	*	
DANVILLE OFFICE EQUIP.CO.,INC.	233 West Main Street	Danville	KY	40422	(859) 236-6618	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2041 Creative Dr., Ste. 300	Lexington	KY	40505	(859) 255-5500	*	*	*	*	*	*	*	*	
DUPLICATOR SALES & SERVICE, INC.	931 East Broadway	Louisville	KY	40204	(502) 589-5555	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	9400 Bunsen Parkway	Louisville	KY	40220	(502) 671-6600	*	*	*	*	*	*	*	*	
LOUISIANA														
RICOH BUSINESS SOLUTIONS	3515 MacLee Drive	Alexandria	LA	71301	(318) 445-6055	*	*	*	*	*	*	*	*	
ELECTRONIC BUSINESS SYSTEMS	12113 Industriplex Blvd.	Baton Rouge	LA	70809	(225) 755-8232	*	*	*	*	*	*	*	*	
GULF COAST OF BATON ROUGE, INC.	10424 Plaza Americana Drive	Baton Rouge	LA	70809	(225) 756-2644	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3030 South Sherwood Forest, Building C	Baton Rouge	LA	70816	(225) 293-8685	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	5055 South Sherwood Forest	Baton Rouge	LA	70816	(225) 292-3090	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1070 W. Tunnel Blvd, Suite 2	Houma	LA	70360	(985) 876-5569	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	3639 Ambassador Caffery, suite 301	Lafayette	LA	70503	(337) 984-7398	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Lake Shore Drive, Ste. 1170	Lake Charles	LA	70629	(337) 436-7113	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	128 Jamestown	Lake Charles	LA	70605	(337) 477-3438	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2270 7th Street, Suite 4	Mandeville	LA	70471	(985) 626-8976	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	6620 Riverside Drive, Suite 103	Metairie	LA	70003	(504) 455-7700	*	*	*	*	*	*	*	*	
AUTOMATED IMAGING SYSTEMS, INC.	105 Pine Street	Monroe	LA	71210	(318) 322-6118	*	*	*	*	*	*	*	*	
CLASSIC BUSINESS PRODUCTS, INC.	7828 Hwy. 182 East	Morgan City	LA	70381	(985) 384-0809	*	*	*	*	*	*	*	*	
GULF COAST OFFICE PRODUCTS	5801 River Oaks Road South	New Orleans	LA	70123	(504) 733-3830	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	650 Poydras Street, Suite 2010	New Orleans	LA	70130	(504) 831-0808	*	*	*	*	*	*	*	*	
IMAGING SYSTEMS OF LA, LLC	130 James Drive East	Saint Rose	LA	70087	(504) 443-0188	*	*	*	*	*	*	*	*	
AUTOMATED BUS. CONCEPTS, INC.	3401 Youree Drive	Shreveport	LA	71105	(318) 868-0012	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4300 Youree Drive	Shreveport	LA	71101	(318) 865-2092	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	6007 Financial Plaza, sutie 403	Shreveport	LA	71129	(318) 687-9277	*	*	*	*	*	*	*	*	
MAINE														
IKON OFFICE SOLUTIONS	49 Community Drive	Augusta	ME	04330	(207) 626-2773	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	23 Water Street	Bangor	ME	04401	(207) 942-4679	*	*	*	*	*	*	*	*	
ELLIOTT OFFICE PRODUCTS, INC.	23 Lakeland Drive	Gardiner	ME	04345	(207) 582-4625	*	*	*	*	*	*	*	*	
BUDGET DOCUMENT TECHNOLOGY, INC.	251 Goddard Road	Lewiston	ME	04240	(207) 782-7427	*	*	*	*	*	*	*	*	
LEVESQUE OFFICE SUPPLY, INC.	167 Fox Street	Madawaska	ME	04756	(207) 728-3386	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	400 Southborough Drive	Portland	ME	04103	(207) 8280659	*	*	*	*	*	*	*	*	

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NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
MARYLAND														
IKON OFFICE SOLUTIONS	9475 Lottford Road, Ste. 120, Bldg. S	Lanover	MD	20785	(301) 281-2028	*	*	*	*	*	*	*	*	
CENTRIC BUSINESS SYSTEMS, INC.	11425 Cronhill Road	Owings Mills	MD	21117	(410) 265-1900	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	9 Park Center Court, Ste 200	Owings Mills	MD	21117	1112	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	300 Red Brook Blvd, Suite 100	Owings Mills	MD	21117	(443) 394-6064	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	7668 Standish Place	Rockville	MD	20855	(301) 517-4200	*	*	*	*	*	*	*	*	
MASSACHUSETTS														
IKON OFFICE SOLUTIONS	One Tech Drive, Ste 125	Andover	MA	01810	(508) 614-3476	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Federal Street	Boston	MA	02110	(617) 292-7555	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	166 Federal Street	Boston	MA	02110	(781) 891-4200	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	928 West Chestnut Street	Brockton	MA	02301	(781) 891-4200	*	*	*	*	*	*	*	*	
TOPAZ ENGINEERING SUPPLY INC.	35 Pond Park Road	Hingham	MA	02043	(781) 749-8687	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	One Adams Place, 859 Willard St. #500	Quincy	MA	02169	(617) 786-1191	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	307 Waverly Oaks Road, 2nd floor	Waltham	MA	02454	(781) 891-4200	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1 Interstate Drive	West Springfield	MA	01089	(413) 737-5605	*	*	*	*	*	*	*	*	
MICHIGAN														
GALAXY OFFICE MACHINES	107 North State	Caro	MI	48723	(989) 673-3020	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2050 S. Linden road, Ste. 117	Flint	MI	48532	(810) 733-5160	*	*	*	*	*	*	*	*	
APPLIED IMAGING SYSTEMS	5282 East Paris S.E.	Grand Rapids	MI	49512	(616) 554-5200	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2780 44th Street S.W.	Grand Rapids	MI	49509	(616) 538-8720	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	31478 Industrial Rd., Ste 200	Livonia	MI	48154	(734) 953-8599	*	*	*	*	*	*	*	*	
NORTHERN STATIONERS, INC.	502 W. Washington	Marquette	MI	49855	(906) 228-7702	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	26800 Meadowbrook, Ste. 101	Novi	MI	48377	(248) 596-8000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3800 Heritage Drive, Ste A2	Okemos	MI	48864	(517) 347-4196	*	*	*	*	*	*	*	*	
VAN'S BUSINESS MACHINES, INC.	1100 Bay View Road	Petoskey	MI	49770	(231) 347-6450	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2119 Austin	Rochester Hills	MI	48309	(248) 293-2100	*	*	*	*	*	*	*	*	
SAULT PRINTING CO., INC.	314 Osborn Blvd.	Sault Ste. Marie	MI	49783	(906) 632-3369	*	*	*	*	*	*	*	*	
J & J DIGITAL SOLUTIONS, LLC	16661 Racho Road	Taylor	MI	48180	(248) 381-5340	*	*	*	*	*	*	*	*	
GREAT LAKES BUSINESS SYSTEMS, INC.	733 Woodmere Avenue	Traverse City	MI	49686	(231) 946-1446	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	12935 S. West Bay shore Drive, Ste 410	Traverse City	MI	49684	(616) 941-4464	*	*	*	*	*	*	*	*	
MINNESOTA														
IKON OFFICE SOLUTIONS	2740 American Blvd. West	Bloomington	MN	55431	(952) 841-4000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4531 Airpark Blvd.	Duluth	MN	55811	(218) 727-2222	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2425 Enterprise Drive	Mendota Heights	MN	55120	(651) 905-5449	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	1110 Centre Point Curve, Ste 102	Mendota Heights	MN	55120	(651) 294-2600	*	*	*	*	*	*	*	*	
METRO SALES, INC.	1620 East 78Th Street	Richfield	MN	55423	(612) 861-4000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2660 Superior Drive	Rochester	MN	55901	(507) 288-7284	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	400 Great Oak Drive, Ste 100	Waite Park	MN	56387	(320) 251-4566	*	*	*	*	*	*	*	*	
MISSISSIPPI														
IKON OFFICE SOLUTIONS	2500 Military Road, Ste. 8	Columbus	MS	39705	(662) 327-6665	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	14231 Seaway Road, Building 1000, Ste.	Gulfport	MS	39503	(228) 863-0233	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	three River Road, Suite F	Gulfport	MS	39503	(228) 871-5174	*	*	*	*	*	*	*	*	
SOUTH MISSISSIPPI BUSINESS MACHINES INC	1915 25th Avenue	Gulfport	MS	39501	(228) 864-4845	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	9 River Bend Place, Suite 100	Jackson	MS	39232	(601) 932-5870	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	625 Highland Colony Parkway, Ste. 105	Ridgeland	MS	39157	(601) 605-8196	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1830 North Gloster, Ste A	Tupelo	MS	38801	(662) 840-8571	*	*	*	*	*	*	*	*	
MISSOURI														
IKON OFFICE SOLUTIONS	16253 Swingley Ridge Road	Chesterfield	MO	63017	(636) 736-1000	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1401 Forum Blvd, Ste. 202	Columbia	MO	65203	(573) 474-9571	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1238 Saline	Kansas City	MO	64166	(877) 602-8283	*	*	*	*	*	*	*	*	
SHELTON BUSINESS MACHINES	23409 County Road 112	Malden	MO	63863	(573) 276-4803	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3124 Riverport Tech Center Dr.	Maryland Heights	MO	63043	(636) 770-9020	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3725 Genefield Road, Ste. A	Saint Joseph	MO	64506	(816) 364-1950	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	3041 S. Kansas Expressway, Units 3041	Springfield	MO	65807	(417) 887-7636	*	*	*	*	*	*	*	*	
GIBBS TECHNOLOGY COMPANY	1837 Borman Circle Drive	St. Louis	MO	63146	(314) 997-6300	*	*	*	*	*	*	*	*	
ROTOLITE OF ST. LOUIS, INC.	5301 Hampton Avenue	St. Louis	MO	63109	(314) 832-2091	*	*	*	*	*	*	*	*	
MONTANA														
STAR OFFICE MACHINES, INC.	724 First Avenue North	Billings	MT	59102	(406) 259-0429	*	*	*	*	*	*	*	*	
DAVIS BUSINESS MACHINES, INC.	1429 Helena Avenue	Helena	MT	59601	(406) 442-9810	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	2825 Stockyard Road	Missoula	MT	59808	(406) 549-4225	*	*	*	*	*	*	*	*	
NEBRASKA														
EXECUTIVE COPIER SYSTEMS, INC.	222 West Third Street	Hastings	NE	68901	(402) 461-3651	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8251 Northwoods Drive, Ste. B	Lincoln	NE	68505	(402) 488-8000	*	*	*	*	*	*	*	*	
A & D TECHNICAL SUPPLY CO.	4320 South 89th Street	Omaha	NE	68137	(402) 592-4950	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	8626 F Street	Omaha	NE	68127	(402) 331-6797	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1012 W. 36th Street	Scottsbluff	NE	69361	(308) 635-1824	*	*	*	*	*	*	*	*	
NEVADA														
IKON OFFICE SOLUTIONS	680 Pilot Road	Las Vegas	NV	89119	(702) 798-3366	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1150 Financial Blvd., Ste. 1000	Reno	NV	89502	(775) 858-5581	*	*	*	*	*	*	*	*	
LOCKWOOD-MOORE INC.	765 Kuenzi St	Reno	NV	89502	(775) 323-9057	*	*	*	*	*	*	*	*	
NEW HAMPSHIRE														
RICOH BUSINESS SOLUTIONS (BOSTON)	418 Lafayette Rd.	Hampton	NH	03842	(617) 261-4645	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	1750 Elm Street, Ste. 900	Manchester	NH	03104	(603) 624-4031	*	*	*	*	*	*	*	*	
NEW JERSEY														
FAX EXPRESS	710 Mattison Avenue	Asbury Park	NJ	07712	(732) 774-6703	*	*	*	*	*	*	*	*	
IMPERIAL OFFICE EQUIPMENT, INC.	291 Route 46 E.	Denville	NJ	07834	(973) 625-4300	*	*	*	*	*	*	*	*	
MATTHIJSSSEN, INC.	14 Route 10 W.	East Hanover	NJ	07936	(973) 887-1100	*	*	*	*	*	*	*	*	
TRITEC OFFICE EQUIPMENT INC.	296 Route 10 West	East Hanover	NJ	07936	(973) 428-0550	*	*	*	*	*	*	*	*	
STAPLES LTD	614 Progress Street	Elizabeth	NJ	07201	(441) 292-9900	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	100 Passaic Avenue	Fairfield	NJ	07006	(973) 882-5777	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	155 Route 46 West	Fairfield	NJ	07004	(973) 396-1400	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS (Regional Office)	11B Madison Road	Fairfield	NJ	07004	(800) 832-6263	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	2445 Kuser Road, Suite 102	Hamilton Square	NJ	08690	(609) 689-2495	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	485 Route 1 South, Bldg. D, Ste 200	Iselin	NJ	08830	(732) 362-3800	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	525 Lincoln Drive, Suite 212	Marlton	NJ	08053	(856) 810-4265	*	*	*	*	*	*	*	*	
CENTURY OFFICE PRODUCTS, INC.	400 South Avenue	Middlesex	NJ	08846	(732) 271-8600	*	*	*	*	*	*	*	*	
IKON OFFICE SOLUTIONS	4301 Route 1 South	Monmouth Junction	NJ	08852	(609) 951-9990	*	*	*	*	*	*	*	*	
HUNTER OFFICE SYSTEMS, INC.	7 Jocama Blvd	Old Bridge	NJ	08857	(732) 721-7241	*	*	*	*	*	*	*	*	
RICOH BUSINESS SOLUTIONS	395 Passaic Street	Rochelle Park	NJ	07662	(201) 518-2900	*	*	*	*	*	*	*	*	

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

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Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	C	Dup	WF	P	CP	Sca	Printers	Prod.
NEW MEXICO															
IKON OFFICE SOLUTIONS	1500 North Renaissance Blvd. N.E.	Albuquerque	NM	87107	(505) 837-2000	*	*	*	*	*	*	*	*	*	*
PACIFIC OFFICE AUTOMATION	3535 Princeton Drive NE	Albuquerque	NM	87107	(505) 883-2800	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	7770 Jefferson, Suite 110	Albuquerque	NM	87109	(505) 345-7974	*	*	*	*	*	*	*	*	*	*
THE INK WELL, INC.	314 9th Street	Alamogordo	NM	88311	(505) 437-7300	*	*	*	*	*	*	*	*	*	*
NEW YORK															
NORTHCO PRODUCTS, INC.	12 Walker Way	Albany	NY	12205	(518) 869-6056	*	*	*	*	*	*	*	*	*	*
REPEAT BUSINESS SYSTEMS, INC.	4 Fritz Boulevard	Albany	NY	12205	(518) 869-8116	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	21 South Washington Street	Binghamton	NY	13903	(607) 724-5680	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	55 Washington Street	Brooklyn	NJ	11201	(718) 210-3700	*	*	*	*	*	*	*	*	*	*
TRI-STATE, INC.	150 Sullivan Street	Brooklyn	NY	11231	(212) 633-7710	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	303 Cayuga Road	Buffalo	NY	14225	(716) 631-8200	*	*	*	*	*	*	*	*	*	*
BRIAN PARISI COPIER SYSTEMS	4915 Genesee Street	Cheektowaga	NY	14225	(716) 683-8565	*	*	*	*	*	*	*	*	*	*
SWIFT OFFICE EQUIPMENT, INC.	2147 College Avenue	Elmira Heights	NY	14902	(607) 734-8155	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	345 Woodcliff Drive	Fairport	NY	14450	(585) 262-2810	*	*	*	*	*	*	*	*	*	*
JAMES B. SCHWAB CO., INC.	223 West Main Street	Falconer	NY	14733	(716) 665-3212	*	*	*	*	*	*	*	*	*	*
SOUTH SHORE OFFICE PRODUCTS INC.	100 Milbar Blvd.	Farmingdale	NY	11735	(631) 581-5000	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SYSTEMS, INC.	12 Skyline Drive	Hawthorne	NY	10532	(914) 347-3773	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1219 Walt Whitman Road	Melville	NY	11747	(631) 547-6000	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	289 North Plank Road	Newburgh	NY	12550	(845) 220-2282	*	*	*	*	*	*	*	*	*	*
ATLANTIC BUSINESS PRODUCTS	134 West 26Th Street	New York	NY	10001	(212) 741-6400	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	One Penn Plaza, 54 Floor	New York	NY	10119	(212) 695-2460	*	*	*	*	*	*	*	*	*	*
PRO DIGITAL SOLUTIONS INC PSDI	257 West 38th Street, Floor 2	New York	NY	10018	(212) 624-2732	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	711 Third Avenue, 14th Floor	New York	NY	10017	(212) 790-4100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	140 East 45th Street, 11th Floor	New York	NY	10017	(212) 885-5900	*	*	*	*	*	*	*	*	*	*
HI-TECH BUSINESS SYSTEMS, INC.	670 Pine Aire Drive	North Bay Shore	NY	11706	(631) 242-8700	*	*	*	*	*	*	*	*	*	*
OFFICE SYSTEMS, INC	20 Trade Road	Plattsburgh	NY	12901	(518) 561-0668	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2900 Westchester Avenue	Purchase	NY	10577	(914) 253-9009	*	*	*	*	*	*	*	*	*	*
QUALITY RETAIL SYSTEMS, INC.	1531 NY Route 7	Schaghticoke	NY	12154	(518) 753-4500	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7351 Round Pond Road	Syracuse	NY	13212	(315) 458-1656	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1612 New York Route 7	Troy	NY	12180	(518) 279-0900	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	122 Business Park Drive, Ste. 6	Utica	NY	13502	(315) 735-9295	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	701 Westchester Ave	White Plains	NY	10606	(914) 332-4624	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	925 Westchester Avenue, Suite 110	White Plains	NY	10604	(914) 684-6063	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1400 Old Country Road, Suite C-103	Westbury	NY	11590	(516) 997-0081	*	*	*	*	*	*	*	*	*	*
NORTH CAROLINA															
IKON OFFICE SOLUTIONS	200 Ridgefield Blvd, Ste. 216	Asheville	NC	28806	(828) 665-4080	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1200 ridgefield Blvd., Suite 110	Asheville	NC	28806	(828) 667-3309	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2550 West Tyvola Road, Ste. 410	Charlotte	NC	28217	(704) 227-7700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	8757 Red Oak Blvd, Suite 150	Charlotte	NC	28217	(704) 525-9511	*	*	*	*	*	*	*	*	*	*
SYSTEL OFFICE AUTOMATION	2604 Fort Bragg Road	Fayetteville	NC	28303	(910) 868-4450	*	*	*	*	*	*	*	*	*	*
COECO OFFICE SYSTEMS, INC.	205 East Arlington Blvd.	Greenville	NC	27858	(252) 321-2400	*	*	*	*	*	*	*	*	*	*
CAROLINA OFFICE EQUIPMENT CO. OF HICKORY	1030 2nd Avenue, N.W.	Hickory	NC	28601	(828) 322-6190	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	903 HWY 321 NW	Hickory	NC	28601	(828) 324-6071	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4135 Mendenhall Oaks Pkwy, Suite 150	High Point	NC	27265	(336) 878-3400	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4100 Mendenhall Oaks Pkwy, Suite 150	High Point	NC	27265	(336) 885-3999	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2400 Perimeter Park Dr., Ste 150	Morrisville	NC	27560	(919) 804-6300	*	*	*	*	*	*	*	*	*	*
DUNCAN-PARNELL, INC.	2741 N. Wesleyan Blvd.	Rocky Mount	NC	27804	(252) 977-7832	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2606 Irongate Drive, Ste. 100	Wilmington	NC	28412	(910) 395-6334	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1605 Westbrook Plaza Drive, Suite 101	Winston-Salem	NC	27103	(336) 768-2571	*	*	*	*	*	*	*	*	*	*
NORTH DAKOTA															
METRO SALES, INC.	2301 N. University Drive	Fargo	ND	58102	(701) 232-4000	*	*	*	*	*	*	*	*	*	*
OHIO															
MT BUSINESS TECHNOLOGIES, INC.	33588 Pin Oak Parkway	Avon Lake	OH	44012	(440) 933-7682	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3736 Boardman Canfield Road	Canfield	OH	44406	(330) 702-1009	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10300 Alliance Road	Cincinnati	OH	45242	(513) 984-9898	*	*	*	*	*	*	*	*	*	*
AMERICAN COPY EQUIPMENT, INC.	6599 Granger Road	Cleveland	OH	44131	(216) 642-9555	*	*	*	*	*	*	*	*	*	*
JBS OFFICE SOLUTIONS, LTD.	1808 Baltimore Street	Defiance	OH	43512	(419) 782-5720	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1176 E. Dayton-Yellow Springs Road	Fairborn	OH	45324	(937) 374-5120	*	*	*	*	*	*	*	*	*	*
MT BUSINESS TECHNOLOGIES, INC.	1205 Corporate Drive	Holland	OH	43528	(419) 529-6100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1750 Indian Wood Circle, suite 140	Maumee	OH	43537	(419) 887-5777	*	*	*	*	*	*	*	*	*	*
REPROS INC.	7219 Whipple Avenue NW	North Canton	OH	44720	(330) 966-1300	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4160 Highlander Parkway, Ste. 100	Richfield	OH	44286	(330) 523-3900	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3950 Sunforest Court, Ste. 101	Toledo	OH	43623	(419) 661-4566	*	*	*	*	*	*	*	*	*	*
WRAY'S ENTERPRISES, INC.	197 Mary-Bill Drive	Troy	OH	45373	(937) 335-3211	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	300 W Wilson Bridge Road Suite 110	Worthington	OH	43085	(614) 310-6500	*	*	*	*	*	*	*	*	*	*
OKLAHOMA															
PROFESSIONAL OFFICE EQUIPMENT	7 West Main Street	Ardmore	OK	73401	(580) 223-7805	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1231 Sovereign Row	Oklahoma City	OK	73108	(405) 946-9555	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1601 NW Expressway, Suite 110	Oklahoma City	OK	73118	(405) 842-9808	*	*	*	*	*	*	*	*	*	*
R.K. BLACK, INC.	4111 Perimeter Center Place	Oklahoma City	OK	73112	(405) 943-9801	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7131 South Riverside Drive	Tulsa	OK	74136	(918) 499-5550	*	*	*	*	*	*	*	*	*	*
PREFERRED BUSINESS SYSTEMS LLC	12221 East 51st Street, Ste B	Tulsa	OK	74145	(918) 252-2119	*	*	*	*	*	*	*	*	*	*
OREGON															
PACIFIC OFFICE AUTOMATION	14747 NW Greenbrier Parkway	Beaverton	OR	97006	(503) 692-9221	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	20360 Empire Avenue, Ste. B-8-9-10	Bend	OR	97701	(541) 388-4848	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2677 Willakenzie Suite 7E	Eugene	OR	97401	(541) 685-2900	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1140 Willagillespie Road, Suite 32	Eugene	OR	97401	(541) 344-2868	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2795 Anderson Avenue, Ste 102	Klamath Falls	OR	97603	(541) 388-4848	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4000 SE Kruse Way Pl., Bldg 1, Suite 300	Lake Oswego,	OR	97035	(503) 636-7696	*	*	*	*	*	*	*	*	*	*
ASSOCIATED BUSINESS SYSTEMS	7440 S.W. Bonita Road	Portland	OR	97224	(503) 244-4800	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	12100 S.W. Garden Place	Portland	OR	97223	(503) 620-2800	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3000 Market Street Plaza NE, Suite 316	Salem	OR	97301	(503) 581-5573	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	200 Hawthorne Avenue S. E., Ste. D400	Salem	OR	97301	(503) 362-0018	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	200	Tigard	OR	97724	(503) 624-2540	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	26755 S. W. 95Th	Wilsonville	OR	97070	(503) 226-3371	*	*	*	*	*	*	*	*	*	*

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NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Printers	Prod.
PENNSYLVANIA															PENNSYLVANIA
RICOH BUSINESS SOLUTIONS	1010 Adams Avenue	Audubon	PA	19403	(610) 650-0565	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	83 South Commerce Way, Ste. 320	Bethlehem	PA	18017	(610) 814-3700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	300 Bursca Drive, Suite 301	Bridgeville	PA	15017	(412) 504-4470	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3903 Hartzdale Drive, Suite 300	Camp Hill	PA	17011	(717) 763-4444	*	*	*	*	*	*	*	*	*	*
CLARION OFFICE EQUIPMENT	482 Greenville Pike	Clarion	PA	16214	(814) 226-8740	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6360 Flank Drive, Ste 1000	Harrisburg	PA	17112	(717) 526-2300	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	640 Freedom Business Center, Ste. 500	King of Prussia	PA	19406	(610) 382-6000	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	422 Business East Center Drive, Ste. 112	Oaks	PA	19456	(610) 666-1030	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	601 Holiday Drive, Foster Plaza Three	Pittsburgh	PA	15220	(412) 922-5042	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	2727 Commerce Way	Philadelphia	PA	19154	(215) 335-1700	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4 Penn Ctr, 1600 JFK Drive, Suite 116	Philadelphia	PA	19103	(215) 963-2679	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2601 Gateway Drive, Bristol Place II	State College	PA	16801	(814) 231-5722	*	*	*	*	*	*	*	*	*	*
ROCCO & STRAIN	519 Braddock Avenue	Turtle Creek	PA	15145	(412) 829-9920	*	*	*	*	*	*	*	*	*	*
EDWARDS BUSINESS MACHINES, INC.	524 Penn Avenue	West Reading	PA	19611	(610) 372-8414	*	*	*	*	*	*	*	*	*	*
STRATIX SYSTEMS	1011 North Park Road	Wyomissing	PA	19610	(610) 775-0361	*	*	*	*	*	*	*	*	*	*
PUERTO RICO															PUERTO RICO
LANIER PUERTO RICO, INC.	431 Ponce de Leon, Ste 1700	San Juan	PR	917	(787) 641-4694	*	*	*	*	*	*	*	*	*	*
RHODE ISLAND															RHODE ISLAND
IKON OFFICE SOLUTIONS	148 West River Street	Providence	RI	02903	(401) 658-2501	*	*	*	*	*	*	*	*	*	*
SOUTH CAROLINA															SOUTH CAROLINA
IKON OFFICE SOLUTIONS	3820 Leeds Avenue, Ste. 102	Charleston	SC	29405	(800) 476-6362	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7 Technology Circle	Columbia	SC	29203	(803) 758-5690	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1370 Browning Road, Suite 110	Columbia	SC	29210	(803) 612-2851	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	10 Patewood Drive, Ste. 300	Greenville	SC	29615	(864) 281-5400	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 Brookfield Parkway, Suite 110	Greenville	SC	29607	(864) 297-6452	*	*	*	*	*	*	*	*	*	*
PLUS, INC.	1326 Laurens Road	Greenville	SC	29607	(864) 242-9090	*	*	*	*	*	*	*	*	*	*
DOCU SYSTEMS, INC.	1000 Highway 501 E.	Myrtle Beach	SC	29577	(843) 448-4141	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4401 Belle Oaks Drive, Suite 320	North Charleston	SC	29405	(843) 554-6783	*	*	*	*	*	*	*	*	*	*
DUPLICATING PRODUCTS	150 Lot Court	West Columbia	SC	29169	(803) 791-0802	*	*	*	*	*	*	*	*	*	*
SOUTH DAKOTA															SOUTH DAKOTA
OFFICE EQUIPMENT COMPANY, INC.	108 S. Main Street	Aberdeen	SD	57402	(605) 225-4072	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2485 West Chicago Street	Rapid City	SD	57702	(605) 341-6694	*	*	*	*	*	*	*	*	*	*
A & B BUSINESS EQUIPMENT, INC.	1600 A. Avenue	Sioux Falls	SD	57104	(605) 335-8520	*	*	*	*	*	*	*	*	*	*
OFFICE PRODUCTS CENTER, INC.	893 East Highway 44	Winner	SD	57580	(605) 842-2067	*	*	*	*	*	*	*	*	*	*
TENNESSEE															TENNESSEE
IKON OFFICE SOLUTIONS	7100 Commerce Way, Ste. 265	Brentwood	TN	37027	(615) 770-3107	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	103 Powell Court, Suite 120	Brentwood	TN	37027	(615) 371-5456	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6138 Preservation Drive, Ste 200	Chattanooga	TN	37403	(423) 892-4353	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	57 Germantown Court, Suite 102	Cordova	TN	38018	(901) 737-8499	*	*	*	*	*	*	*	*	*	*
EVANS OFFICE SUPPLY CO.	807 Tusculum Blvd.	Greenville	TN	37745	(888) 423-5207	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3211 Hanover Road	Johnson City	TN	37601	(423) 282-2324	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1512 Coleman Road, Ste. 302	Knoxville	TN	37909	(865) 602-2139	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 Prosperity Drive	Knoxville	TN	37923	(865) 693-9697	*	*	*	*	*	*	*	*	*	*
THERMOCOPIES OF TENNESSEE, INC.	3505 Sutherland Ave.	Knoxville	TN	37919	(865) 524-1124	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1910 Nonconnah, Ste. 106	Memphis	TN	38132	(901) 348-1588	*	*	*	*	*	*	*	*	*	*
MID-SOUTH DIGITAL, INC.	2837 Appling Way	Memphis	TN	38133	(901) 333-1074	*	*	*	*	*	*	*	*	*	*
ROBERT J. YOUNG COMPANY	3141 Stagepost Drive	Memphis	TN	38133	(901)-373-6331	*	*	*	*	*	*	*	*	*	*
EVANS OFFICE SUPPLY CO.	1600 E. Andrew Johnson Hwy.	Morristown	TN	37814	(423) 586-7981	*	*	*	*	*	*	*	*	*	*
ROBERT J. YOUNG COMPANY	206 East Lincoln Street	Tullahoma	TN	37388	(931) 454-0015	*	*	*	*	*	*	*	*	*	*
CALDWELL'S OFFICE OUTFITTERS	929 N. Highway 45 West	Union City	TN	38261	(731) 885-2451	*	*	*	*	*	*	*	*	*	*
TEXAS															TEXAS
RICOH BUSINESS SOLUTIONS	1619 S. Kentucky Street, Suite C-330	Amarillo	TX	79102	(806) 353-8611	*	*	*	*	*	*	*	*	*	*
STEWART ENGINEERING SUPPLY, INC.	3221 E. Pioneer Parkway	Arlington	TX	76010	(817) 640-1767	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	901 South Mopac Expressway	Austin	TX	78746	(512) 385-5100	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1016 La Posada Drive, Suite 100	Austin	TX	78752	(512) 420-9337	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3442 Eastex Freeway	Beaumont	TX	77703	(409) 899-2700	*	*	*	*	*	*	*	*	*	*
SPINDLETOP COMPUTER SYSTEMS, INC.	3975 W. Cardinal Drive	Beaumont	TX	77705	(409) 860-3333	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3314 Longmire	College Station	TX	77845	(979) 693-9986	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS (Regional Office)	955 Freepoint Parkway, Suite 100	Coppell	TX	75019	(972) 745-4800	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	539 N. Carancahua, Suite 200	Corpus Christi	TX	78478	(361) 994-5100	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	12005 Ford Road, Ste. 300	Dallas	TX	75234	(972) 484-9090	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7410 Remcon Circle, Ste. R	El Paso	TX	79912	(915) 587-4420	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	920 Avenue R, Ste. 200	Grand Prairie	TX	75050	(713) 843-2600	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	810-820 Gears Road, Bldg. A & Bldg. B	Houston	TX	77067	(832) 513-7444	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	7170 W. 43rd Street, Ste. 250	Houston	TX	77092	(713) 843-8956	*	*	*	*	*	*	*	*	*	*
REPRODUCTION EQUIPMENT SERVICES, INC.	9610 Linkmeadow Lane	Houston	TX	77025	(713) 270-0022	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2900 North Loop W. Ste. 100	Houston	TX	77092	(713) 462-7553	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3100 Wilcrest Drive, Suite 360	Houston	TX	77055	(713) 354-6600	*	*	*	*	*	*	*	*	*	*
ZENO DIGITAL SOLUTIONS, LLC	1205 W. Loop North, Ste 116	Houston	TX	77292	(713) 722-8778	*	*	*	*	*	*	*	*	*	*
DIGITAL DOCUMENT SOLUTIONS	8610 McPherson Road, Ste 210	Laredo	TX	78045	(956) 791-2679	*	*	*	*	*	*	*	*	*	*
DIGITEX CORPORATION	322 East Main Street	League City	TX	77573	(281) 332-8727	*	*	*	*	*	*	*	*	*	*
COMPLETE BUSINESS SYSTEMS, INC.	102 North Spur 63	Longview	TX	75601	(903) 323-7600	*	*	*	*	*	*	*	*	*	*
DATA LINE OFFICE SYSTEMS	4019 34Th Street	Lubbock	TX	79410	(806) 795-0658	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	5214 68th Street, Suite 103	Lubbock	TX	79424	(806) 763-5765	*	*	*	*	*	*	*	*	*	*
COPY GRAPHICS, INC.	221 N. 10th Street	McAllen	TX	78501	(956) 631-0205	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2901 North 10th, Ste. L	Mc Allen	TX	78501	(956) 687-9156	*	*	*	*	*	*	*	*	*	*
ATLAS BUSINESS SOLUTIONS, INC.	3005 N. Big Spring	Midland	TX	79705	(915) 570-1310	*	*	*	*	*	*	*	*	*	*
PROFESSIONAL BUSINESS SYSTEMS	1404 Lamar Avenue	Paris	TX	75460	(903) 737-9696	*	*	*	*	*	*	*	*	*	*
ALLEN YOUNG OFFICE MACHINES	60 N. Chadbourne	San Angelo	TX	76903	(325) 655-6558	*	*	*	*	*	*	*	*	*	*
DOCUMENTATION, INC. TEXAS	231 E. Rhapsody	San Antonio	TX	78216	(210) 341-4431	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	121 Interpark, Ste. 104	San Antonio	TX	78216	(210) 820-0334	*	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	100 Sandau, Suite 100	San Antonio	TX	78216	(210) 377-3655	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2000 Loy Lake Road	Sherman	TX	75090	(903) 892-2144	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6420 S. General Bruce Drive	Temple	TX	76502	(254) 939-3010	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4801 Highway 110 South, Ste. 702	Tyler	TX	75703	(903) 534-9300	*	*	*	*	*	*	*	*	*	*
3N1 OFFICE PRODUCTS, INC.	2601 Summerhill Rd	Texarkana	TX	75503	(903) 793-1997	*	*	*	*	*	*	*	*	*	*
DAN PEDONE, INC.	110 North Main	Victoria	TX	77901	(361) 575-6886	*	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	510 N. Valley Mills Drive, Ste. 601	Waco	TX	76710	(254) 776-0675	*	*	*	*	*	*	*	*	*	*

RICOH'S AUTHORIZED LIST OF COPIER SALES AND SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information
 Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
UTAH														
THE COPIER GROUP, LLC - DAVISCO, INC.	1544 N. 200 West	Logan	UT	84341	(435) 573-5063	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	440 West 200 South, Ste. 400	Salt Lake City	UT	84104	(801) 456-3000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	515 East 100 South., Suite 120	Salt Lake City	UT	84102	(801) 521-2400	*	*	*	*	*	*	*	*	*
PCF, INC	1509 South 270 East	St. George	UT	84790	(435) 673-7677	*	*	*	*	*	*	*	*	*
VERMONT														
IKON OFFICE SOLUTIONS	21 Gregory Dr	South Burlington	VT	05403	(802) 658-5885	*	*	*	*	*	*	*	*	*
REPROGRAPHICS OF NEW ENGLAND	450 Weaver Street, Ste 1	Winooski	VT	05404	(802) 658-0424	*	*	*	*	*	*	*	*	*
VIRGINIA														
IKON OFFICE SOLUTIONS	4900 Seminary Road, Ste. 1200	Alexandria	VA	22311	(703) 998-7200	*	*	*	*	*	*	*	*	*
MERIDIAN IMAGING SOLUTIONS	4601-J Eisenhower Avenue	Alexandria	VA	22304	(703) 461-8195	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	2003 Woodbrook Court	Charlottesville	VA	22901	(804) 975-2550	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1305 Executive Blvd., Ste 160	Chesapeake	VA	23320	(757) 736-8830	*	*	*	*	*	*	*	*	*
SOUTHERN OFFICE MACHINES	523 Loyal Street	Danville	VA	24541	(423) 792-7422	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	150	Fairfax	VA	22031	(703) 698-6730	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	1919 Comece Parkway, Ste 140	Hampton	VA	23666	(757) 262-1429	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	343-B Neff Avenue	Harrisonburg	VA	22801	(540) 432-5523	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8701 Park Central Drive, Ste 400	Richmond	VA	23227	(804) 727-5100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6606 WestBroad Street, Ste 501	Richmond	VA	23230	(804) 673-8410	*	*	*	*	*	*	*	*	*
IKON O.S. GEORGIA	1332 Plantation Road, N.E.	Roanoke	VA	24012	(540) 345-0033	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3959 Electric Road, Suite 125	Roanoke	VA	24018	(540) 725-3960	*	*	*	*	*	*	*	*	*
COECO OFFICE SYSTEMS INC	230 Clearfield Avenue, Suite 121	Virginia Beach	VA	23462	(575) 456-5100	*	*	*	*	*	*	*	*	*
WASHINGTON														
PACIFIC OFFICE AUTOMOATION	14747 NW Greenbrier Pkwy	Beaverton	WA	97006	(503)601-2228	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3075 - 112th Avenue N. E., Ste 200	Bellevue	WA	98004	(425) 576-3820	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	3633 136th Place Southeast, Suite 200	Bellevue	WA	98004	(425) 458-1111	*	*	*	*	*	*	*	*	*
BELLINGHAM BUSINESS MACHINES	205 N. Commercial Street	Bellingham	WA	98225	(360) 734-3630	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	114 W. Magnolia, Ste 103	Bellingham	WA	98225	(360) 224-3952	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	4545 Auto Center Way, Suite C	Bremerton	WA	98312	(360) 373-4320	*	*	*	*	*	*	*	*	*
WOODBURN COMPANY	2815 Rockefeller	Everett	WA	98201	(425) 258-4402	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4160 6th Avenue SE, Suite 104	Lacey	WA	98503	(360) 456-3800	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	8815 East Mission Street	Spokane	WA	99212	(509) 891-9000	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	6704 Tacoma Mall Blvd, Suite 111	Tacoma	WA	98409	(253) 414-6100	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	201 South Mission	Wenatchee	WA	98801	(509) 662-5050	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	901 Summitview, Suite 130	Yakima	WA	98902	(866) 478-9427	*	*	*	*	*	*	*	*	*
WEST VIRGINIA														
RICOH BUSINESS SOLUTIONS	1411 Virginia Street	Charleston	WV	25301	(304) 342-4099	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	3006 Mt. Vernon Road	Hurricane	WV	25526	(304) 743-9699	*	*	*	*	*	*	*	*	*
MCM BUSINESS SYSTEMS	1315 Buchannon Pike	Nutterfort	WV	26301	(304) 622-2974	*	*	*	*	*	*	*	*	*
COPIER WORD PROCESSING SUPPLY, INC.	2040 Ohio Avenue	Parkersburg	WV	26102	(304) 424-6800	*	*	*	*	*	*	*	*	*
WISCONSIN														
IKON OFFICE SOLUTIONS	5601 Grand Market Drive, Ste. E	Appleton	WI	54913	(920) 996-1560	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	119 McCarthy Road, Suite B	Appleton	WI	54913	(920) 832-1262	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	13845 Bishops Drive, Suite 125	Brookfield	WI	53005	(262) 785-5200	*	*	*	*	*	*	*	*	*
NORTH SHORE OFFICE MACHINES, INC.	9114 58th Place, Ste 100	Kenosha	WI	53144	(262) 657-3355	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	4600 American Parkway	Madison	WI	53718	(608) 240-3560	*	*	*	*	*	*	*	*	*
RICOH BUSINESS SOLUTIONS	2810 Crossroads Drive, Suite 1000	Madison	WI	53718	(608) 241-8625	*	*	*	*	*	*	*	*	*
BAUERNFEIND BUSINESS TECHNOLOGIES	3516 Downwind Drive	Marshfield	WI	54449	(715) 384-5232	*	*	*	*	*	*	*	*	*
OSHKOSH OFFICE SYSTEMS	2975 S. Oakwood Road	Oshkosh	WI	54902	(920) 235-8200	*	*	*	*	*	*	*	*	*
AMR, INC.	W260 N2790 Deer Haven Drive	Pewaukee	WI	53072	(262) 993-1693	*	*	*	*	*	*	*	*	*
RHYME BUSINESS PRODUCTS	N6832 HWY 512 South	Portage	WI	53901	(608) 742-3747	*	*	*	*	*	*	*	*	*
NORTHEAST PHOTOCOPY CO., INC.	1514-B Saemann Avenue	Sheboygan	WI	53081	(414) 457-5059	*	*	*	*	*	*	*	*	*
MASTERGRAPHICS, INC.	20633 Watertown Court, Ste 100	Waukesha	WI	53186	(608) 256-4884	*	*	*	*	*	*	*	*	*
E.O. JOHNSON COMPANY, INC.	8400 Stewart Avenue	Wausau	WI	54401	(715) 842-9999	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	6737 W. Washington Street, Ste. 236	West Allis	WI	53214	(414) 773-7000	*	*	*	*	*	*	*	*	*
WYOMING														
IKON OFFICE SOLUTIONS	142 North Kimball	Casper	WY	82601	(307) 235-8822	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1825 Carey Avenue	Cheyenne	WY	82001	(307) 778-8676	*	*	*	*	*	*	*	*	*
IKON OFFICE SOLUTIONS	1001 S. Douglas Highway, Ste 270	Gillette	WY	82716	(307) 682-1770	*	*	*	*	*	*	*	*	*
H & H BUSINESS SYSTEMS OF WYOMING INC.	522 Main Street	Riverton	WY	82501	(307) 856-4486	*	*	*	*	*	*	*	*	*



LANIER

LINE PRODUCTS

General Services Administration
Federal Supply Schedule
Authorized Federal Supply Price List

Office, Imaging and Document Solutions

Contract No: GS-35F-0196V

FSC Group 70; FSC Class 3610

Printers B/W and Color

Scanners (SIN 132-12 Only)

Facsimiles

Contract Period:

30 January 2009 through 29 January 2014

Revised Price List:

26 May 2010: Includes Mod 0008

Contractor:

Ricoh Americas Corporation

5 Dedrick Place

West Caldwell NJ 07006

(973) 882-2000

<http://www.ricoh-usa.com/>

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Ordering and Payment Addresses for Lanier Brand Products

All orders **MUST** be made out to RICOH Americas Corporation, c/o the local Lanier Sales and Service Location responsible for the initiation of the Requisition. (See List of Sales and Service Locations in this catalog.)

Orders may then be scanned either to Ricoh Americas Corporation directly, as indicated below, or to initiating Sales and Service Location.

A. Purchase, Full Maintenance

If Customer Billing Address, As Indicated On Purchase Order, Is Located In:	Submit Completed Order to:	Remit Payment to (or the address on invoice)
When initiated by Dealers		
Alabama Alaska Arizona Arkansas California Colorado Delaware Dist of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri	Montana Nebraska Nevada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah Vermont Virginia Washington West Virginia Wisconsin Wyoming	Ricoh Americas Corporation 5 Dedrick Place West Caldwell, NJ 07006 Email orders to: gsaordermanagement@ricoh-usa.com To Call: 1-800-448-6440 Ricoh Americas Corporation P.O. Box 13852 Newark NJ 07188-0852 Cage Code # 2Z665 DUNS # 06-107-9273

*Order may be sent either to address listed, or to the initiating Sales & Service Location.

B. Remit To Address for Electronic Fund Transfer (EFT):

Access Central Contractor Registration (CCR) with Agency's assigned "access code" to see Financial Information or call Ricoh Americas Corporation (973) 882-2000 x 3079 and ask for Accounts Receivable Manager

C. Payment Addresses

Payment must be made to the "Remit To" address indicated above OR the "Remit To" address indicated on the Invoice. Each invoice is payable Net 30 days from the date the invoice is received by the office specified in the order.

D. EDI

Ricoh is EDI capable for any form of payment. Please contact (973) 882-2000, ext. 3079 for further information.

E. Lanier Online Product Showroom

For additional information on product specifications go to <http://www.lanier.com/products/>

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Ricoh Americas Corporation provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **Gus Ghazarian at (301) 479-1160, gus.ghazarian@ricoh-usa.com,**

1. GEOGRAPHIC SCOPE OF CONTRACT

The Geographic Scope of Contract will be domestic delivery only

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Please see full listing of ordering and payment addresses

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:
(301) 479 - 1165, (301) 479 - 1160

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor

4A. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

RICOH AMERICAS CORPORTION

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 06-107-9273

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 2Z665

4B. RICOH BUSINESS SOLUTIONS

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 62-655-5148

Block 30: Type of Contractor – C. (Large Business)Block 36: Contractor's Taxpayer Identification Number (TIN): 22-2783521

Cage Code: 4M009

5. FOB DESTINATION

All prices shown in the Price List are based on F.O.B. destination to the 48 contiguous states and the District of Columbia, Alaska, Hawaii and Puerto Rico

6. DELIVERY SCHEDULE

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-8.1	30 Days

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS:

Prices shown are NET Prices; Basic Discounts have been deducted

Prompt Payment Discount: 1% net 15, Net 30

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

None

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100

11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)

Maximum Order (s)

132-8 - Purchase of Equipment	\$500,000 per order
132-8STLOC	\$500,000 per order
132-8RC	\$500,000 per order
132-12 - Maintenance of Equipment, Repair Service	\$500,000 per order
132-12STLOC	\$500,000 per order
132-12RC	\$500,000 per order

Orders exceeding the maximum order mentioned above can be accepted by Ricoh Americas Corporation in accordance with Section C.11 of the contract -

REQUIREMENTS EXCEEDING THE MAXIMUM ORDER (I-FAS-125) (SEP 1999)

- (a) In accordance with FAR 8.404, before placing an order that exceeds the maximum order threshold, ordering offices shall-
 - (1) Review additional schedule contractors' catalogs/price lists or use the "GSA Advantage!" on-line shopping service;
 - (2) Based upon the initial evaluation, generally seek price reductions from the schedule contractor(s) appearing to provide the best value (considering price and other factors); and
 - (3) After price reductions have been sought, place the order with the schedule contractor that provides the best value and results in the lowest overall cost alternative (see FAR 8.404(a)). If further price reductions are not offered, an order may still be placed, if the ordering office determines that it is appropriate.
- (b) Vendors may:
 - (1) offer a new lower price for this requirement (the Price Reduction clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations [SEE C.10].)
 - (2) offer the lowest price available under the contract; or
 - (3) decline the order (orders must be returned in accordance with FAR 52.216-19 [SEE C.10]).
- (c) A delivery order that exceeds the maximum order may be placed with the Contractor selected in accordance with FAR 8.404. The order will be placed under the contract.

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) – referred to as open market items – to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order

15. WARRANTY

Warranty for all items sold under this contract shall be for a period of 90 days following purchase and shall cover any repairs necessary due to defects in material or workmanship. Warranty does include all adjustments and repairs needed due to any defects in material or workmanship, but does not apply to adjustments or repairs necessary from operator use or normal wear and tear

16. SECTION 508 COMPLIANCE

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://www.ricoh-usa.com/accessibility/>

The EIT standard can be found at: www.Section508.gov/.

17. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

18. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

19. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

20. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
 - (a) Name of Contractor;
 - (b) Contract Number;
 - (c) BPA Number;
 - (d) Model Number or National Stock Number (NSN);
 - (e) Purchase Order Number;
 - (f) Date of Purchase;
 - (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
 - (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is **\$150** (open market) plus the percentages specified in the table under "Travel and Transportation" in SIN 132-12.

Note: Network Services are also available on an optional open market basis at additional fees on a case by case basis

- Zone 01 – 25 miles from the Ricoh/Savin/Lanier to the ordering activity's location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	10%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Note: Printers Models GX7000 and SP 5100N -	One year Warranty
Printer Model CL7200 -	One year Warranty
Printer Model SP 9100DN -	90 day Warranty
Fax Models 5510L & 5510NF -	90 day Warranty
Scanners Models IS330DC Series, IS760 and IS760D -	One year Warranty

The contractor will furnish all maintenance, machine adjustments, repairs, and parts at the Government's location for a period of 90 days or 1 year per above (unless otherwise noted in equipment footnotes) from the date of acceptance; 2) All parts replaced during the guarantee period shall become the property of the Contractor; 3) Prior to the expiration of the guarantee period, whenever equipment is shipped for repair or mechanical replacement purposes, the contractor shall bear all costs, including, but not limited to, costs of packing, transportation, rigging, drayage, and insurance. This guarantee shall apply to the replacement machine from the date of its acceptance; 4) When equipment is returned to contractor's establishment for repairs, contractor shall be responsible for any damage/loss from time equipment is removed from Government's installation, until equipment is returned to such installation; 5) Guarantee does not apply if damage to the equipment is occasioned by fault or negligence of Government; 6) Inspection and repair of defective equipment under this guarantee will be done on-site unless the Contractor is unable to obtain entry to customer site. If unable to get into customer site, the work will be performed at a Ricoh location suitable for such repair. Defective equipment will be repaired and replaced within 48 hours after receipt.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: Please contact Ricoh for full listing of service locations

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

10. INVOICES AND PAYMENTS

Purchases

- (1) Invoices for purchases shall be submitted by the Contractor. Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (2) Authorized Ricoh Brand Dealers **are not** certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR
WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT
(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any service location within a **50** mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the additional charges will be available on an open market basis as detailed in paragraph 8 below. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Authorized Service Locations

RICOH BRAND AUTHORIZED SERVICE LOCATIONS

See Dealer Listing. Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines that may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment that is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

Ricoh open market Service Operations Labor Rates

After 1st hour, labor rates are calculated in 15 minute intervals at a rate of 24% of 1st hour (rounded to the nearest whole dollar). (15 minutes = 24% of 1st hour rate) (30 minutes = 48% of 1st hour rate) and so on.

These rates apply whether work is performed at a customer's location or at Ricoh, Savin or a Lanier site, within a 25 mile radius from the servicing location

The rates are increased in increments of 16% for each additional 25 miles beyond the first 25 miles from the Ricoh/Savin/Lanier Servicing Facility

Estimates will be made using the published rates and will be applied to any work actually performed

Group 1	Group 2
Ricoh, Savin & Lanier Brand Facsimile Equipment (FX)	Ricoh Scanners
Ricoh, Savin & Lanier Brand Printers (BP & CP)	

\$132 to \$158

\$149 to \$178

NOTE:

- Saturdays the rates are 1.5 times the above rates
- Sundays or Ricoh Holidays the rates are 2.0 times the above rates
- For equipment under maintenance, there will be no additional charge for parts/materials
- For equipment under maintenance, the above "Labor Rates" apply for after hours service and for service on Sundays and Holidays

The above mentioned rates are subject to change on an annual basis as Ricoh reviews changes in the business environment.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

In addition to the "Regular Maintenance Rates" shown for each model, the following is the schedule for Travel & Transportation:

- Zone 01 – 50 miles from the Ricoh/Savin/Lanier service office to the ordering activity's service location, no additional charge
- The Zones are in increments of 25 miles, and the percentage increases over the "Regular Maintenance Rates" are as follows:

<u>ZONE</u>	<u>PERCENTAGE</u>
02 (25 to 50 miles)	0%
03 (51 to 75 miles)	20%
04 (76 to 100 miles)	30%
05 (101 miles to 125 miles)	40%
06 (126 miles to 150 miles)	50%
07 (151 miles to 175 miles)	60%
08 (176 miles to 200 miles)	70%
09 (201 miles to 225 miles)	80%
10 (226 miles to 250 miles)	90%
11 (252 miles to 275 miles)	100%

e. **QUANTITY DISCOUNTS**

Quantity discounts **do not** apply from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity are indicated below.

9. **REPAIR SERVICE RATE PROVISIONS**

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. **TRAVEL OR TRANSPORTATION**

(1) **AT THE CONTRACTOR'S SHOP**

- (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
- (b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**

- (a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of (see rates in this section) per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
- (b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. **LABOR RATES**

(1) **REGULAR HOURS**

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) **AFTER HOURS**

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) **SUNDAYS AND HOLIDAYS**

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist effective date of sale.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 90 days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of 90 days.

12. INVOICES AND PAYMENTS

a. MAINTENANCE SERVICE

- (3) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). Prompt Payment Discount, if applicable, shall be shown on the invoice.
- (4) Authorized Ricoh Brand Dealers are not certified to issue invoices or accept payment of Federal Government Funds for transactions of all "Schedule" items under Contract Number GS-35F-0196V.
- (3) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE

L5100N Printer



General Specifications

Type	Desktop
CPU	500 MHz
Memory	Standard: 128MB/Maximum 512MB
Technology	Laser diode unit + Electrophotography Non-magnetic, Single-Component Non-contact Method
Printing Speed	45 ppm
Resolution	600 x 600, 1200 x 1200 equivalent
First Print Speed	8.5 sec or less
Dimensions (W x D x H)	15.5" x 17.8" x 13.8" (396mm x 453mm x 353mm)
Weight	43.28 lb or less (17.5 kg)
Input Paper Size	Standard Tray: A4, A5, LT, Legal, Executive, Folio, Oficio, ISO B5, JIS B5 Bypass Tray: A4, A5, A6, LT, Legal,
Output Capacity	250 sheets
Media Type	Paper trays/Optional Duplex: Plain paper Bypass tray: Plain paper, Transparency, Label, Envelope, Card Stock
Paper Weight	Paper trays: 16 – 28 lb. (60 – 105g/m ²) Bypass tray: 16 – 43 lb. (60 – 163 g/m ²)
Rating Power Spec.	120V, 60Hz
Power Consumption	Average in printing: 650W or less Energy Saver: 13W or less
Warm-Up Time	45 seconds or less
Standard Connectivity	USB 2.0, 100BASE-TX/10BASE-T Ethernet, IEEE1284
Drivers	PCL6, PostScript 3 emulation, PDF Direct
Fonts	45 fonts + 1 bitmap, PS3: 136 fonts, OCR fonts
Network Protocols	TCP/IP, AppleTalk

P275HDN Printer



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

General Specifications

Configuration	Console-type attached base unit
Technology	Twin Laser Beam Scanning & Electro-photographic Printing with Dry, Dual Component toner
Resolution	1200 x 1200/600 x 600/300 x 300
Print Speed	75 ppm (LT)
First Print Speed	5.5 seconds or less
Dimensions (W x D x H)	27.1 x 29.92 x 7.72 (without finisher & call-light)
Weight	407 lbs. (without toner & finisher)
Warm-Up Time	22 seconds or less
Power Source	120V/60Hz/20A
Power Consumption	1850W or less
Standard Paper Capacity	4,200 sheets
Optional Paper Capacity	4,000 sheets
Maximum Paper Capacity	8,200 sheets
Acceptable Paper Sizes	Standard Trays: Tray 1: 8.5x11(A4) Tray 2 and Tray 3 Standard sizes: 5.5X8.5, 8.5X11, 7.25X10.5, 8X10.5, 8X13, 8.5X14 and 11X17 Tray 2 and Tray 3 Custom sizes from 5.5X5.5 to 11.69X17
Acceptable Paper Weights	14 lb Bond- 34 lb Bond (52-128g/m2)
Duplex Paper Weight	17 lb Bond- 34 lb Bond (64-128g/m2) Standard Output Capacity 500 sheets (face down) Optional Output Capacity 3,000 sheets
Automatic Duplexing	Standard
Controller Specifications	
CPU	866 MHz
Printer Languages	PCL 5e/6 emulation Ricoh RPCS, Adobe® PostScript® 3™, PDF
Memory (RAM)	256 MB + 80 GB Hard Drive
Standard Interfaces	USB 2.0, 100Base-TX/10Base-T Ethernet
Optional Interfaces	IEEE 1284, IEEE802.11b, Gigabit Ethernet
Network Protocols	TCP/IP, IPX/SPX, AppleTalk
Standard Print Utilities	SmartDeviceMonitor for Admin, Printer Utility for Mac, Desktop Binder Lite, Font Manager 2000
Optional Print Utility	DeskTopBinder Professional
Drivers/Operating Systems	Windows 95/98SE/NT4.0/2000/ Me/XP/Server 2003 Netware 3.12, 3.2, 4.1, 4.11, 5.0, 5.1, 6 Unix (using Ricoh UNIX filter) Linux RedHat Linux 6.x, 7.x, 8.x, 9, and Enterprise Mac OS 8.6-9.2x, OS X 10.1 or later (USB print is supported for Mac OS X v.10.3.3 or later. For Mac OS; Plug-in function for Sample Print, Locked Print and User Code is supported 10.2 or later.)
Controller Options	802.11b Interface Unit Type I Gigabit Ethernet Board Type A IEEE1284 Interface Board Type A Data Overwrite Security UnitType G VM Card Type D*

*Used for adding Java applications integrated into the device by Ricoh Developer Program members.

GX7000 GelSprinter



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Main Unit/Controller

Configuration	Desktop
Technology	Up to 10,000 prints per month
Resolution	True: 1200x1200dpi Max: 3600x1200dpi equ.
Maximum Print Speed	29ppm B/W & Color
First Print Speed	B/W: 6.5 seconds or less Color: 9 seconds or less
Warm-Up Time	35 Seconds or Less
Paper Handling	Up to 600 sheets
Acceptable Paper Sizes	8.5"x11", 8.5"x14", 11"x17", A4, A5, B5
Acceptable Paper Weights	16 - 42lb. Paper Tray
Technology	On Demand Piezo Inkjet System
Acceptable Paper Types	Plain paper, inkjet plain paper, glossy paper, recycled paper, transparencies
Output Capacity	100 Sheets Face Up
Dimensions (W x D x H)	21.46" x 21.97" x 10.43"
Power Source	100-120V 50/60 Hz
Power Consumption	35W or less
Safety Regulations	UL, Energy Star, RoHS

Controller Specifications

Memory	16 MB (Std/Max)
Standard Interfaces	USB 1.2/2.0 10/100BaseTX (Optional)
Network Protocols	TCP/IP, IPX/SPX
Drivers	Windows 98/NT4/2000/ME/XP/Server 2003
Printer Language	RPCS

LANIER PRINTERS

Available for: Purchase, Maintenance

PURCHASE (per unit) SIN 132-8

- New Product since last publication (Nov, 2009)
- Price Reduction/Product Code Changes since last issue (Nov, 2009)

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
COLOR PRINTERS			
405635	Lanier GX 7000 GelSprinter	\$619	Outright Purchase Only
405656	Paper Feed Unit TK1060**	\$140	
405655	Multi Bypass Tray BY1010**	\$114	
405658	Network Interface Board Type GX3	\$83	
B & W PRINTERS			
402850	Lanier L5100N	\$882	Outright Purchase Only
402853	Paper Feed Unit Type TK1040 (1)	\$243	
402852	Duplex Unit Type AD1010	\$190	
402854	HDD Type 5100	\$467	
003018MIU	128MB Memory (2)	\$309	
003019MIU	256MB Memory (2)	\$390	
402616	Lanier P 275HDN	\$10,459	Outright Purchase Only
412190	Copy Tray Type 2075 (1)	\$77	
413310	Finisher SR842	\$2,819	
413319	SR4000 Booklet Finisher**	\$3,039	
411206	Jogger Unit Type 1075 (2)	\$202	
412213	Cover Interposer Tray Type 3260 (3)	\$643	
412212	Output Jogger Unit Type 3260 (4)	\$205	
414517	RT43 LCT (5)	\$1,128	
402623	LCT Connection Unit Type A (5)	\$304	
411187	8 1/2"x14" Tray Type 1075	\$465	
411185	A3/11"x17" Tray Unit Type 1075	\$833	
415282	2/3-Hole Punch Kit Type 1075 (6)	\$512	
412209	Punch Unit Type 3260 (7)	\$468	
412203	Tab sheet Holder Type 3260	\$25	
403017	IEEE 802.11b Interface Unit Type I** (8)	\$275	
402304	USB Host Interface (8), (9)	\$77	
411699	IEEE1284 Interface Board Type A (8)	\$56	
402547	Gigabit Ethernet Board Type A (8)	\$223	
402703	Data Overwrite Security	\$186	
402704	VM Card Type D (10)	\$71	

*** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is \$150 plus "Travel and Transportation" fees (if applicable) in SIN 132-12 Maintenance.

MAINTENANCE SERVICE: (per unit, hardware only) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	Annual Allowance	WITHOUT SUPPLIES	
			GSA Annual Charge	Excess Meter Charge
405635	Lanier GX7000 GelSprinter	N/A	\$128	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

LANIER PRINTERS

B & W PRINTERS		MONTHLY Allowance	WITHOUT SUPPLIES	
			GSA Monthly Charge	Excess Meter Charge
402850	Lanier L 5100N	\$5,000	\$16	\$0.0032

B & W PRINTERS		Monthly Allowance	WITHOUT SUPPLIES	
			GSA Monthly Charge	Excess Meter Charge
402616	Lanier P 275HDN Printer	50,000	\$246	\$0.0049

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

NOTES:

[Lanier GX 7000 GelSprinter - comes with 12 month warranty to end-user from date of purchase and starter supplies.](#)

- (3) Starter ink cartridge for GX 7000 is included (400 prints @ 5% coverage).
- (4) GX 7000 includes a standard 250 Sheet Paper Unit, and standard Duplex Unit.
- (5) Network Interface Card, 250 Sheet Paper Unit and 100 Multi Bypass tray. Options are available for GX 7000.
- (6) Purchase includes 1 year warranty. For all warranty and service issues, contact 1-800-Ricoh-38. If problem cannot be corrected by phone during said warranty period, unit may be returned for replacement. Post warranty service is available by telephone support at the annual rates indicated.

[Lanier L5100N](#)

- (1) Paper Feed Unit, up to 3 trays can be added.
- (2) Standard equipment memory if 128MB plus 1 open slot. Add optional memory to open slot or remove standard 128MB memory and install 256MB memory into both slots.

[LP 275HDN](#)

- (1) 4,000 Sheet capacity LCT (8.5" x 11").
- (2) 3,000 Sheet finisher with 50 sheet staple capacity and 15 sheet saddle stitch capacity.
- (3) 3,000 Sheet finisher with 100 sheet staple capacity.
- (4) System requires a finisher or copy output tray.
- (5) Compatible with SR861 Finisher. 2 & 3 hole punch (user selectable)
- (6) Compatible with SR841 Finisher only. 2 & 3 hole punch (user selectable)
- (7) Compatible with both Finishers.
- (8) Converts RT43 (LCT) to 8.5" x 14" or 8.5" x 11" SEF (2,500 Sheets). Requires RT43.
- (9) Required for Tab Printing. Compatible with both finishers. Tab Sheet Holder can be used in 2nd or 3rd tray (but not both).
- (10) Converts the standard Tandem tray (Tray 1) to hold 11" x 17", 8.5"x14" or 8.5"x11"paper (1,000 sheet capacity).
- (11) Compatible with the SR841 Finisher only. Used to straighten large stacks of paper.
- (12) In addition to Parallel and Ethernet (NIC) Interface, one of the following can be installed;
Wireless LAN Interface (802.11b) or USB 2.0.



Energy Star Copier

Ricoh Corporation has determined that the GX 7000, LP 332CN, L 5100N, LP 275HDN Printers meet the Energy Star guidelines for energy efficiency.

LF510 / LF515e Facsimile



Ricoh Corporation has determined that these products meet the ENERGY STAR® guidelines for energy efficiency.

Type	Desktop/Console Facsimile
Recording Method	Laser Plain Paper
ITU-T Compatibility	Group 3 (V.34); ECM
Modem Speed	33.6 kbps with auto fallback; 2 Modems std on LF510; 1 Modem std on LF515e
Max Transmit Speed	2 seconds
Data Compression	MH/MR/MMR/JBIG
Scan Speed (Standard Resolution)	1.5 seconds B/W
Dual Access	4.5 seconds Color
Std Document Mem.	Standard
Optional Doc. Mem.	7 MB (560 pages) 40 MB (1,200 pg) w/o Function Upgrade Card; (3,000 pgs) w/Function Upgrade Card
Autodialer	144 Quick Dials, 100 Speed Dials(Expandable to 1000); 9 Groups (Expandable to 30)
Function Keys	10 dedicated keys
Doc. Mem. Backup	12 hr w/std memory; infinite w/Mem Expansion
ADF Capacity	75 Sheets
Max Document Width/Scan Width	11.7"/11.6"
Doc Length	47.2"
Scan Resolutions	Standard: 200 x 100 dpi; Detail: 400 x 200 dpi; Fine: 600 x 400 dpi
Halftones	64 shades of gray with ARGONAC
Max Print Speed	23 pages per minute
Print Resolution	600 dpi as Fax; 1,200 dpi as PCL printer
Max Recording Width	11" x 17"
Resolution Enhancement	Super Smoothing HQ
Max Recording Paper	11" x 17"
Std Paper Cap	LF510: 1,000 Sheets x 2 cassette trays LF515e: 500 sheets x 1 cassette tray
Opt. Paper Cap	LF510: 1,500 Shts x 3 trays + 100 Sht Bypass LF515e: 2K Shts x 4 trays + 100 Sht Bypass

PURCHASE FACSIMILE SYSTEMS: SIN 132-8

PROD. CODE	ITEM DESCRIPTION	PURCHASE PRICES	
003301MIU	Lanier F 510 Fax	\$1,943	Outright Purchase Only
430329	Lanier F 515E Fax	\$1,978	Outright Purchase Only
430316	PFU Type 510 for LF510/LF515E	\$212	
430318	Bypass Feeder Type 510	\$134	
430327	G3 I/F Type 510	\$306	
✓ 430345	40MB Disc Drive **	\$372	
430326	Function Upgrade Type 510	\$238	
430322	NIC FAX Type 510	\$423	
430368	Printer Interface Unit Type 510	\$491	
400745	1394 Interface Board Type 4510	\$255	
405412	Wireless LAN Interface Kit	\$308	
411237	USB 2.0 Interface Board Type A	\$54	
430391	PostScript3 I/F Type 510	\$403	
001178MIU	64MB DIMM	\$81	
430325	FAX On Demand Type 510	\$359	
430320	Isdn G4 Digital Interface Unit Type 510	\$375	
410781	Handset	\$38	
430381	Mechanical Counter Type 510	\$27	
430434	Base Unit (Stand w/Wheels)	\$118	
430435	Cabinet Stand LF510/515E	\$118	

**** The item must be bundled in combination with the Base Systems and/or with other Accessories as appropriate**

The equipment is self-installable. However, if the Federal Agency requests for Ricoh to perform the installation, the fee is \$150 plus "Travel and Transportation" fees (if applicable) in SIN 132-12 Maintenance.

MAINTENANCE SERVICE: (per unit,hardware only) SIN: 132-12

PROD. CODE	ITEM DESCRIPTION	ANNUAL ALLOWANCE	WITHOUT SUPPLIES	
			GSA Monthly Charge	Excess Meter Charge
003301MIU	Lanier F 510 FAX	30,000	\$312	N/A
430329	Lanier F 515E FAX	30,000	\$312	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

Configuration Footnotes: FAX LF 510/ LF 515E

- (1) Includes Initial All-in-One Toner Cassette Type 5110.
- (2) FAX LF 510 comes standard with 1 additional Paper Feed Unit (PFU) (FAX LF 515e does not). Up to 4 PFUs can be installed in both the FAX LF 510 and FAX LF 515E.
- (3) G3 Interface Type 510 is for adding 2nd G3 Line to FAX LF 515E only (FAX LF 510 comes std with 2 G3 Lines).
- (4) Feature Expander Type 300 expands memory to 1,200 pgs. When used w/Function Upgrade Unit Type 510 memory is expanded to 3,000 pgs. Feature Expander cannot be installed with Fax On Demand Type 510 option.
- (5) Function Upgrade Unit Type 510 increases the number of Speed Dials, Auto Documents, Groups, Keystroke Programs, and Personal Codes. In addition, it increases Memory Capacity to 3,000 pages when used with the Feature Expander Type 300 option.
- (6) NIC Fax Unit Type 510 adds network capabilities (Color Scan to Email, Internet Fax, LAN Fxing, IP Fxing, Inbound Fax Routing).
- (7) Printer option comes standard with both Parallel and LAN connection ports.
- (8) IEEE 1394 Interface Type 4510 provides high speed, hot plug network connection for Printer IF Unit Type 510. Cannot be used with IEEE802.11b or USB2.0 Interface Board Type A.
- (9) Wireless LAN connection for use with Printer IF Unit Type 510; cannot be used with 1394 IF Unit Type 4510 or USB2.0 IF Board Type A. Also, Wireless LAN I/F and NIB I/F do not operate at same time; one or the other must be selected from the operation panel.
- (10) Provides alternate connection capability for the Printer Interface Unit Type 510. Cannot be used with 1394 Interface Unit Type 4510 or IEEE802.11b Interface Kit Type B.
- (11) Adds true Adobe PostScript 3 to Printer Option; enables Mac to print to FAX LF 510/ LF 515E via network.
- (12) Allows for documents to be stored in FAX LF 515E memory and retrieved by remote callers. Cannot be used with the Feature Expander Type 300
- (13) Base Unit recommended when 3 or more PFUs installed. Cabinet Type 510 is recommended when 2 or less PFUs are installed. Base Unit and Cabinet Type 510 cannot be used simultaneously.



Energy Star Copier

Ricoh Corporation has determined that the LF 510/ LF 515E Facsimiles meet the Energy Star guidelines for energy efficiency.

**MAINTENANCE SERVICE:
SIN: 132-12**

Lanier Current Models Under GSA Maintenance Contract

		<u>WITHOUT SUPPLIES</u>				
Product Code	Item Description	Monthly Allowance Included	Monthly charge	Excess Meter Charge	Annual Allowance Included	Annual charge
B/W PRINTERS						
402850	Lanier L5100N	5,000	\$16	\$0.0032		
402616	Lanier P275HDN	50,000	\$246	\$0.0049		
COLOR PRINTERS						
405635	Lanier GX7000 GelSprinter	N/A		N/A		\$128
FACSIMILE						
003301MIU	Lanier FAX 510	N/A		N/A	30,000	\$312
430329	Lanier FAX 515E	N/A		N/A	30,000	\$312

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

MAINTENANCE SERVICE:
SIN: 132-12

Lanier Discontinued Models Under GSA Maintenance Contract

- New Products since last issue (Feb. 3, 2010)
- Price Reduction since last issue (Feb. 3, 2010)
- Product Code change since last issue (Feb. 3, 2010)

PRODUCT CODE	ITEM DESCRIPTION	MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE
Color Printers				
402410	Lanier P332CN	5000 Prints	\$141	\$0.0282
402411	Lanier P332CDN	5000 Prints	\$141	\$0.0282
402412	Lanier P332CDTN	5000 Prints	\$141	\$0.0282
402413	Lanier P332CDTN2	5000 Prints	\$141	\$0.0282
402414	Lanier P332CDNL	5000 Prints	\$141	\$0.0282

Note: P332CN pricing based on 70% Color / 30% Black and White

		MONTHLY ALLOWANCE	GSA MONTHLY CHARGE	EXCESS METER CHARGE	
SCANNERS					
	400672NIF	IS330DC w/ IS330 I/F	N/A	\$35	N/A
	400672SRP	IS330DC w/ IS330 I/F &ScanRouter V2 Pro	N/A	\$45	N/A
<input checked="" type="checkbox"/>	400672	Aficio IS330DC	N/A	\$27	N/A
	400363	IS450DE Scanner	NA	\$49	N/A
	402054	Color Scanner IS760	NA	\$37	N/A
	402055	Color Scanner IS760D	NA	\$43	N/A

For Travel and Transportation fee (if applicable), please see section 8.d under 132-12

LANIER BRAND AUTHORIZED SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information

☒ Changes or Additions since last Publication (Apr. 14, 2010)

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
RICOH CORPORATE LOCATIONS														
RICOH - Corporate Headquarters	5 Dedrick Place	West Caldwell	NJ	07006	(973) 882-2000									
ALABAMA														
BUSINESS ELECTRONICS CORPORATION	219 Oxmoor Circle	Birmingham	AL	35209	(205) 942-6007	*	*	*	*	*	*	*	*	*
RILEY BUSINESS PRODUCTS INC	3259 Alabama Hwy 157 Suite H	Cullman	AL	35058	(256) 734-5190	*	*	*	*	*	*	*	*	*
SOUTHEASTERN BUSINESS MACHINES, INC.	3413 Memorial Pkwy, SW	Huntsville	AL	35801	(256) 882-0190	*	*	*	*	*	*	*	*	*
QUALITY OFFICE MACHINES	1455 Bridge Avenue	Northport	AL	35476	(205) 339-7283	*	*	*	*	*	*	*	*	*
ALASKA														
A-1 COPY SYSTEMS LLC	600 W. Northern Lights Blvd., Ste A	Anchorage	AK	99503	(907) 349-3224	*	*	*	*	*	*	*	*	*
OFFICE PRODUCTS SERVICES INC.	6250 Tuttle Place #3	Anchorage	AK	99507	(907) 562-1320	*	*	*	*	*	*	*	*	*
ARIZONA														
CBS COMPLETE BUSINESS SYSTEMS	52 South Hope Road Ste 3	Golden Valley	AZ	86413	(928) 565-2679	*	*	*	*	*	*	*	*	*
HUGHES CALIHAN CORPORATION	4730 North 16th Street	Phoenix	AZ	85016	(602) 264-9631	*	*	*	*	*	*	*	*	*
PRO OFFICE EQUIPMENT, INC.	100 South Second Street	Sierra Vista	AZ	85635	(520) 458-0443	*	*	*	*	*	*	*	*	*
PERFECT PRINTZ	410 S Main Street	Snowflake	AZ	85937	(928) 736-5108	*	*	*	*	*	*	*	*	*
FLEXPRINT, INC.	1911 E 5th Street	Tempe	AZ	85281	(480) 368-0011	*	*	*	*	*	*	*	*	*
SIMS BUSINESS SYSTEMS	124 West Julie Drive	Tempe	AZ	85283	(480) 897-8330	*	*	*	*	*	*	*	*	*
A.B.DICK PRODUCTS OF TUCSON	1550 So. Craycroft Rd.	Tucson	AZ	85711	(520) 745-0990	*	*	*	*	*	*	*	*	*
YUMA OFFICE EQUIPMENT	340 S. Main Street	Yuma	AZ	85364	(928) 343-2298	*	*	*	*	*	*	*	*	*
ARKANSAS														
CABOT OFFICE MACHINES INC	219 East Main Street	Cabot	AR	72023	(501) 843-7256	*	*	*	*	*	*	*	*	*
PREFERRED OFFICE PRODUCTS, INC	319 South Ninth Street	Fort Smith	AR	72901	(501) 782-7991	*	*	*	*	*	*	*	*	*
MODERN IMAGE SYSTEMS, INC.	1200 Barrow #204	Little Rock	AR	72205	(501) 223-9600	*	*	*	*	*	*	*	*	*
CALIFORNIA														
XEROGRAPHIC COPIER SERVICE INC	2259 E. Via Burton	Anaheim	CA	92806	(714) 517-8000	*	*	*	*	*	*	*	*	*
GENERAL OFFICE MACHINES CO.	1917 H Street	Bakersfield	CA	93301	(661) 327-3207	*	*	*	*	*	*	*	*	*
BIESCO	2312 M L King Ave	Calexico	CA	92231	(760) 357-0114	*	*	*	*	*	*	*	*	*
COPYCARE OF SAN DIEGO INC	2122 Auto Park Way	Escondido	CA	92029	(760) 738-3836	*	*	*	*	*	*	*	*	*
COPIERS PLUS	20 5th Street	Eureka	CA	95501	(707) 445-5474	*	*	*	*	*	*	*	*	*
CA REDING COMPANY, INC.	4239 N. Golden State Blvd., Ste 103	Fresno	CA	93722	(559) 275-4977	*	*	*	*	*	*	*	*	*
STANTON OFFICE MACHINE COMPANY	4312 North Sellaand Avenue	Fresno	CA	93722	(559) 224-2211	*	*	*	*	*	*	*	*	*
SIGMA INTERNATIONAL BUSINESS MACH	1821 McGaw Ave	Irvine	CA	92614	(714) 241-1800	*	*	*	*	*	*	*	*	*
COMPLETE BUSINESS SYSTEMS	111 Rickenbacker Circle	Livermore	CA	94551	(925) 449-8600	*	*	*	*	*	*	*	*	*
ELITECOM INC	3220 South Hill Street	Los Angeles	CA	90007	(213) 745-7800	*	*	*	*	*	*	*	*	*
MO-CAL OFFICE SOLUTIONS	1311 Woodland Ave, Suite 2	Modesto	CA	95351	(209) 529-8121	*	*	*	*	*	*	*	*	*
UNITED SUPPLY	8600 Darby Avenue	Northridge	CA	91325	(818) 993-4300	*	*	*	*	*	*	*	*	*
WESTERN BUSINESS PRODUCTS	2269 Hartnell Avenue	Redding	CA	96002	(530) 221-2566	*	*	*	*	*	*	*	*	*
RELIABLE OFFICE SOLUTIONS	3570 14th Street	Riverside	CA	92501	(951) 682-8800	*	*	*	*	*	*	*	*	*
BUCKMASTER IMAGING SYSTEMS	623 West Stadium Lane	Sacramento	CA	95834	(916) 923-0500	*	*	*	*	*	*	*	*	*
CALIF SURVEYING & DRAFTING SUPPLY	4733 Auburn Blvd	Sacramento	CA	95841	(916) 344-0232	*	*	*	*	*	*	*	*	*
BURTRONICS BUSINESS SYSTEMS	216 South Arrowhead	San Bernardino	CA	92408	(909) 885-7576	*	*	*	*	*	*	*	*	*
QUALITY REPROGRAPHICS	848 E. Gish Road, Ste. 1	San Jose	CA	95112	(408) 279-6482	*	*	*	*	*	*	*	*	*
STANDARD BUSINESS MACHINES	366 Race Street	San Jose	CA	95126	(408) 275-1988	*	*	*	*	*	*	*	*	*
PACIFIC COAST OFFICE PRODUCTS	3440 West Warner Avenue # K	Santa Ana	CA	92704	(714) 433-2165	*	*	*	*	*	*	*	*	*
DOCUSOURCE, INC.	10450 Pioneer Blvd Suite #1	Santa Fe Springs	CA	90670	(562) 447-2600	*	*	*	*	*	*	*	*	*
CALIFORNIA DIGITAL SYSTEMS	1312 W. Nine Street	Upland	CA	91786	(909) 373-0197	*	*	*	*	*	*	*	*	*
LARRY'S BUSINESS MACHINE INC	870 West Onstott Road Ste D	Yuba City	CA	95991	(530) 671-8800	*	*	*	*	*	*	*	*	*
COLORADO														
BEST COPY, INC.	2605 E Platte Place	Colorado Springs	CO	80909	(719) 636-2679	*	*	*	*	*	*	*	*	*
GREAT COPIER SERVICE	430 Ensign Street	Fort Morgan	CO	80701	(970) 867-5740	*	*	*	*	*	*	*	*	*
AUTOMATED BUSINESS PRODUCTS OF CO	9197 W. 6th Avenue, Ste 100	Lakewood	CO	80215	(303) 778-0600	*	*	*	*	*	*	*	*	*
INOTEC INNOVATIVE TECHNOLOGIES	528 South Taylor	Louisville	CO	80027	(303) 666-8000	*	*	*	*	*	*	*	*	*
CONNECTICUT														
ADVANCED COPY TECHNOLOGIES INC	20 Commerce Drive	Cromwell	CT	06416	(860) 632-9294	*	*	*	*	*	*	*	*	*
DELAWARE														
EXCEL BUSINESS SYSTEMS	201 Ruthar Drive Suite 10	Newark	DE	19711	(302) 453-1500	*	*	*	*	*	*	*	*	*
FLORIDA														
GORDON B. LINK IND, INC DBA West Coast Copiers	11533 Us Highway 19 North	Clearwater	FL	33764	(727) 561-0033	*	*	*	*	*	*	*	*	*
STAT DIGITAL SYSTEMS INC	3921 Sw 47 Avenue #1021	Davie	FL	33314	(954) 321-1949	*	*	*	*	*	*	*	*	*
DOWLING DOUGLAS DUPLICATOR CO INC.	3406 Main Street	Jacksonville	FL	32206	(904) 353-4361	*	*	*	*	*	*	*	*	*
SISSINES OFFICE SYSTEMS INC.	6123 Phillips Highway	Jacksonville	FL	32216	(904) 739-0540	*	*	*	*	*	*	*	*	*
MCCRIMONS'S OFFICE SYSTEMS	9993 100th Place	Live Oak	FL	32060	(386) 362-2171	*	*	*	*	*	*	*	*	*
SEMINOLE OFFICE SOLUTIONS	762 Big Tree Drive	Longwood	FL	32750	(407) 830-7950	*	*	*	*	*	*	*	*	*
KEMPER BUSINESS SYSTEMS	1100 East Strawbridge Avenue	Melbourne	FL	32901	(321) 723-9229	*	*	*	*	*	*	*	*	*
BARLOP, INC.	8376 N W 68th Street	Miami	FL	33166	(305) 594-0470	*	*	*	*	*	*	*	*	*
E G P INC.	1420 West Washington Street	Orlando	FL	32805	(407) 841-2932	*	*	*	*	*	*	*	*	*
PHASE II COPIERS, INC. DBA Document Technologies	880 Airport Rd Ste 102	Ormond Beach	FL	32174	(386) 676-2098	*	*	*	*	*	*	*	*	*
NEXICO INC. DBA Dos Imaging	2031 Global Court	Sarasota	FL	34240	(941) 355-4546	*	*	*	*	*	*	*	*	*
FLORIDA COPY DATA INC	760 8th Ct Ste 3	Vero Beach	FL	32962	(772) 778-5543	*	*	*	*	*	*	*	*	*
GEORGIA														
SOUTHEAST OFFICE SYSTEMS, INC.	755 Goddard Court	Alpharetta	GA	30005	(678) 393-2700	*	*	*	*	*	*	*	*	*
SUPERIOR PHOTOCOPY OF ATLANTA INC	1925 Breckenridge Plaza Ste 160	Duluth	GA	30096	(770) 446-5325	*	*	*	*	*	*	*	*	*
GORDON DOCUMENT PRODUCTS	2141 Powers Ferry Road	Marietta	GA	30067	(770) 563-8400	*	*	*	*	*	*	*	*	*
MILNER DOCUMENT PRODUCTS INC	5125 Peachtree Ind. Blvd.	Norcross	GA	30092	(770) 734-5300	*	*	*	*	*	*	*	*	*
IDAHO														
FISHERS DOCUMENT SYSTEMS	575 East 42nd Street	Boise	ID	83714	(208) 947-3595	*	*	*	*	*	*	*	*	*
YOST INC	685 East Anderson	Idaho Falls	ID	83401	(208) 552-7752	*	*	*	*	*	*	*	*	*

LANIER BRAND AUTHORIZED LIST OF SERVICE LOCATIONS

Dealer listing is subject to change; please call nearest Ricoh Corporate Office for further information
 Cop=Copier, Fx; AFC-Aficio Color; Dup-Priport Duplicator; WF-Wide Format; WBP=Blk & Wh Printer; CP=Color Printer; Sca-Scanner

NAME	Address	City	St	Zip	Telephone	Cop	FX	AF C	Dup	WF	BW P	CP	Sca	Prod. Printers
ILLINOIS														
UNITED BUSINESS SOLUTIONS	2171 Executive Drive, Ste. 250	Addison	IL	60101	630/620-4000	*	*	*	*	*	*	*	*	ILLINOIS
KOPY KAT COPIER, INC.	1550 North Farnsworth Avenue	Aurora	IL	60505	(630) 851-9822	*	*	*	*	*	*	*	*	
STAMCO TECHNOLOGY GROUP	4020 North Tripp Avenue	Chicago	IL	60641	(800) 621-7378	*	*	*	*	*	*	*	*	
AUTHENTIC BUSINESS SYSTEMS	9217 Gulfstream Rd., Ste. 102	Frankfort	IL	60423	(815) 469-8211	*	*	*	*	*	*	*	*	
TECHSTAR AMERICA CORPORATION	400 South Curran Road	Grayslake	IL	60030	(847) 223-1200	*	*	*	*	*	*	*	*	
DIGITAL COPY SYSTEMS LLC	9011 North University Suite F	Peoria	IL	61615	(309) 693-2178	*	*	*	*	*	*	*	*	
OFFICE MACHINE CONSULTANTS, INC	3624 Blackhawk Road	Rock Island	IL	61201	(309) 786-5534	*	*	*	*	*	*	*	*	
TOM DAY BUSINESS MACHINES	2125 Stevenson Drive	Springfield	IL	62703	(217) 529-8282	*	*	*	*	*	*	*	*	
F J KUBICHEK COMPANY INC.	953 Northpoint Blvd.	Waukegan	IL	60085	(847) 473-7146	*	*	*	*	*	*	*	*	
INDIANA														
US BUSINESS SYSTEMS	3221 Southview Drive	Elkhart	IN	46514	(574) 264-3065	*	*	*	*	*	*	*	*	INDIANA
ALPHA IMAGING SOLUTIONS	1730 N. Burkhardt Rd	Evansville	IN	47715	(812) 475-1644	*	*	*	*	*	*	*	*	
OFFICE CONCEPTS	5430 Distribution Drive	Fort Wayne	IN	46825	(260) 484-0451	*	*	*	*	*	*	*	*	
PRIORITY PRESS	4026 West 10th Street	Indianapolis	IN	46222	(317) 241-4234	*	*	*	*	*	*	*	*	
CARDINAL OFFICE PRODUCTS	580 North 36th Street Suite C	Lafayette	IN	47903	(765) 449-9049	*	*	*	*	*	*	*	*	
ADVANCED IMAGING SOLUTIONS INC.	4070 Meghan Beeler Court	South Bend	IN	46628	(574) 243-1096	*	*	*	*	*	*	*	*	
IOWA														
R K DIXON COMPANY	5700 Utica Ridge Road	Davenport	IA	52807	(563) 344-9100	*	*	*	*	*	*	*	*	IOWA
KOCH BROTHERS	301 East Locust	Des Moines	IA	50309	(515) 244-4900	*	*	*	*	*	*	*	*	
MIDWEST BUSINESS SOLUTIONS INC	1615 2nd Avenue	Des Moines	IA	50314	(515) 727-4567	*	*	*	*	*	*	*	*	
MIDWEST OFFICE TECHNOLOGY	6294 N E 14th Street	Des Moines	IA	50313	(515) 283-2513	*	*	*	*	*	*	*	*	
MIDWEST BUSINESS SOLUTIONS INC	621 Avenue G	Fort Madison	IA	52627	(319) 372-5700	*	*	*	*	*	*	*	*	
STRATEGIC PRINT SOLUTIONS	1420 Stamy Road	Hiawatha	IA	52233	(319) 398-9898	*	*	*	*	*	*	*	*	
JKL ENTERPRISES DBA Bro Business	2309 A Chatburn Avenue	Harlan	IA	51537	(712) 755-5101	*	*	*	*	*	*	*	*	
ACTION OFFICE SOLUTIONS INC	5500 Nw Johnston Dr Ste C	Johnston	IA	50131	(515) 278-1777	*	*	*	*	*	*	*	*	
PERKINS OFFICE SOLUTIONS	717 Wesley Parkway	Sioux City	IA	51103	(712) 255-8892	*	*	*	*	*	*	*	*	
SIoux CITY STATIONERY CO., INC.	308 Iowa Street	Sioux City	IA	51101	(712) 277-7030	*	*	*	*	*	*	*	*	
KANSAS														
DIGITAL CONNECTIONS	112 E. 11th Street	Coffeyville	KS	67337	(620) 251-1029	*	*	*	*	*	*	*	*	KANSAS
MIDWEST OFFICE TECHNOLOGY, INC.	11567 West 83rd Terrace	Lenexa	KS	66214	(913) 894-9600	*	*	*	*	*	*	*	*	
DIRKS COPY PRODUCTS INC.	P. O. Box 147	Medicine Lodge	KS	67104	(620) 886-9883	*	*	*	*	*	*	*	*	
KK OFFICE SOLUTIONS INC.	3910 N. Bridgeport Circle	Wichita	KS	67219	(316) 944-5464	*	*	*	*	*	*	*	*	
KENTUCKY														
PETTER BUSINESS SYSTEMS INC.	5110 Charter Oak Dr. Dock 11	Paducah	KY	42001	(270) 443-8461	*	*	*	*	*	*	*	*	KENTUCKY
LOUISIANA														
BATON ROUGE DUPLICATING PRODUCTS	10995 Coursey Blvd.	Baton Rouge	LA	70816	(225) 291-5190	*	*	*	*	*	*	*	*	LOUISIANA
NEXT COPIER, LLC	17991-A Old Perkins Road #E	Baton Rouge	LA	70809	(225) 752-1195	*	*	*	*	*	*	*	*	
INNOVATIVE OFFICE SYSTEMS LLC	816 Benton Road, Ste 200	Bossier City	LA	71111	(318) 752-1959	*	*	*	*	*	*	*	*	
US COPY INC.	30-A 23rd Street	Kenner	LA	70062	(504) 464-4147	*	*	*	*	*	*	*	*	
LA. OFFICE SYSTEMS OF LAFAYETTE, INC.	204 Galbert Road	Lafayette	LA	70506	(337) 233-1216	*	*	*	*	*	*	*	*	
MONROE OFFICE EQUIPMENT	3177 Sterlington Road	Monroe	LA	71203	(318) 388-4600	*	*	*	*	*	*	*	*	
MAINE														
OFFTECH OF MAINE	1 Karen Drive	Westbrook	ME	4092	(207) 879-1905	*	*	*	*	*	*	*	*	MAINE
MARYLAND														
CAPITOL DOCUMENT SOLUTIONS	12115-L Parklawn Drive	Rockville	MD	20852	(301) 230-9009	*	*	*	*	*	*	*	*	MARYLAND
MASSACHUSETTS														
RPB SYSTEMS & SERVICES	175R Washington Street	Norwell	MA	2061	(781) 871-8282	*	*	*	*	*	*	*	*	MASSACHUSETTS
DESALVO & SON COMPANY	179 Lake Street	Peabody	MA	01960	(978) 535-4553	*	*	*	*	*	*	*	*	
MICHIGAN														
AMERICAN IMAGING INC.	2150 Pless Drive, Ste 11	Brighton	MI	48116	(810) 220-5800	*	*	*	*	*	*	*	*	MICHIGAN
ADVANCED BUSINESS MACHINES INC.	220 East Ludington Drive	Farwell	MI	48622	(989) 588-9750	*	*	*	*	*	*	*	*	
SERVICE REPRODUCTION COMPANY	345 Summer Avenue, NW	Grand Rapids	MI	49504	(616) 451-2901	*	*	*	*	*	*	*	*	
WEST MICHIGAN BUSINESS PRODUCTS	6548 Center Industrial Drive	Jenison	MI	49428	(616) 662-9900	*	*	*	*	*	*	*	*	
CAPITOL COMMUNICATIONS SYSTEMS, INC.	1231 Roth Drive	Lansing	MI	48911	(517) 694-3900	*	*	*	*	*	*	*	*	
GWYER & COMPANY	25153 Dequindre Road	Madison Heights	MI	48071	(248) 542-6381	*	*	*	*	*	*	*	*	
BURWOOD BUSINESS MACHINE CO	32401 Edward Street	Madison Heights	MI	48071	(248) 583-6200	*	*	*	*	*	*	*	*	
MINNESOTA														
IMAGING PATH	2601 Minnehaha Avenue	Minneapolis	MN	55406	(612) 588-9944	*	*	*	*	*	*	*	*	MINNESOTA
MISSISSIPPI														
DIGITEC	199 Interstate Drive, Suite A	Richland	MS	39218	(601) 664-6777	*	*	*	*	*	*	*	*	MISSISSIPPI
MISSOURI														
SPECIALIZED OFFICE SERVICES INC.	401 N. Clark Avenue	Cape Girardeau	MO	63702	(573) 651-3593	*	*	*	*	*	*	*	*	MISSOURI
THE GOLDEN RULER INC.	302 Broadway	Hannibal	MO	63401	(573) 221-1600	*	*	*	*	*	*	*	*	
COPI-RITE INC DBA The Rite Group	5303 Old Cade Road West	Jackson	MO	63755	(537) 334-4439	*	*	*	*	*	*	*	*	
KOESTNER OFFICE PRODUCTS	518 Cheyenne Drive	Jefferson City	MO	65109	(573) 893-4545	*	*	*	*	*	*	*	*	
DA-COM CORPORATION	5317 Knights of Columbus Drive	Saint Louis	MO	63119	(314) 442-2800	*	*	*	*	*	*	*	*	
AUTOMATED BUSINESS SYSTEMS	902 East Scenic Rivers Blvd	Salem	MO	65560	(573) 729-2703	*	*	*	*	*	*	*	*	
AMERICAN BUSINESS SYSTEMS	416 S Jefferson	Springfield	MO	65806	(417) 866-5083	*	*	*	*	*	*	*	*	
AMERICOM IMAGING SYSTEMS INC.	100 Green Park Industrial Ct	St. Louis	MO	63123	(314) 894-1154	*	*	*	*	*	*	*	*	
MONTANA														
ADVANCED OFFICE SOLUTIONS	5340 Holiday Avenue	Billings	MT	59101	(406) 651-4488	*	*	*	*	*	*	*	*	MONTANA
LEES OFFICE CITY	170 West Granite	Butte	MT	59701	(406) 782-8355	*	*	*	*	*	*	*	*	
SPECTRUM COMPUTER & SECURITY	607 1st Street	Havre	MT	59501	(406) 265-8812	*	*	*	*	*	*	*	*	
EMPIRE OFFICE MACHINES INC.	821 North Last Chance Gulch	Helena	MT	59601	(406) 442-8890	*	*	*	*	*	*	*	*	
ANDERS OFFICE EQUIPMENT	1525 South Russell Street	Missoula	MT	3629	(406) 549-4143	*	*	*	*	*	*	*	*	
VALLEY BUSINESS SYSTEMS	320 Main Street (NEW)	Polson	MT	59860	(406) 883-4556	*	*	*	*	*	*	*	*	
NEBRASKA														
CAPITAL BUSINESS SYSTEMS	2110 Fletcher, Suite 100	Lincoln	NE	68521		*	*	*	*	*	*	*	*	NEBRASKA
ACTION BUSINESS CORPORATION	900 South 75th Street	Omaha	NE	68114	(402) 391-1555	*	*	*	*	*	*	*	*	
BETTER BUSINESS EQUIPMENT	7929 W. Center Road	Omaha	NE	68124	(402) 393-6666	*	*	*	*	*	*	*	*	

LANIER BRAND AUTHORIZED SERVICE LOCATIONS

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NAME	Address	City	St	Zip	Telephone	Cop	FX	C	Dup	WF	P	CP	Sca	Prod. Printers
NEVADA														
VEGAS VALLEY OFFICE MACHINES INC.	6266 S. Sandhill Road	Las Vegas	NV	89120	(702) 889-8866	*	*	*	*	*	*	*	*	*
NEVADA OFFICE MACHINES INC.	1855 Vassar Street	Reno	NV	89502	(775) 329-2870	*	*	*	*	*	*	*	*	*
NEW JERSEY														
COPIERS PLUS INC.	3112 Fire Road, Unit C	Egg Harbor Township NJ		8234	(609) 645-7587	*	*	*	*	*	*	*	*	*
NEW MEXICO														
DOCUMENT TECHNOLOGIES	3520 Pan American Fwy NE, Ste A1	Albuquerque	NM	87107	(505) 888-3005	*	*	*	*	*	*	*	*	*
ALBUQUERQUE DUPLICATOR SUPPLY	3418 Lomas Blvd. NE	Albuquerque	NM	87106	(505) 256-1017	*	*	*	*	*	*	*	*	*
DISCOUNT OFFICE & COPY CENTER	126 south 2nd Street	Raton	NM	87740	(505) 445-2728	*	*	*	*	*	*	*	*	*
TASCOSA OFFICE MACHINES INC.	107 W. 6th St.	Roswell	NM	88201	(806) 373-6268	*	*	*	*	*	*	*	*	*
ROCKY MOUNTAIN BUSINESS SYSTEM	11 Plaza La Prensa #7	Santa Fe	NM	87507	(505) 983-1181	*	*	*	*	*	*	*	*	*
NEW YORK														
DUPLICATING CONSULTANTS INC.	315 Creekside Drive	Amherst	NY	14228	(716) 691-5311	*	*	*	*	*	*	*	*	*
A TO Z OFFICE EQUIP & SUPPLY	1107 38th Street @ Ft. Hamtl Pkwy	Brooklyn	NY	11218	(718) 854-4362	*	*	*	*	*	*	*	*	*
TGI OFFICE AUTOMATION	120 3rd St.	Brooklyn	NY	11231	(718) 237-0060	*	*	*	*	*	*	*	*	*
UNITED BUSINESS SYSTEMS	316 Seneca Street	Buffalo	NY	14204	(716) 854-4122	*	*	*	*	*	*	*	*	*
EAGLE BUSINESS MACHINES	72 N. Saw Mill River Road	Elmsford	NY	10523	(914) 592-4969	*	*	*	*	*	*	*	*	*
AXIOM BUSINESS MACHINES	713 North Main Street	Jamestown	NY	14702	(716) 664-3700	*	*	*	*	*	*	*	*	*
ELECTRONIC BUSINESS PRODUCTS	4 Airport Park Blvd.	Latham	NY	12110	(518) 783-0737	*	*	*	*	*	*	*	*	*
ARLOTT DUPLICATOR SUPPLY INC.	820 Charlotte Street	Utica	NY	13501	(315) 732-5106	*	*	*	*	*	*	*	*	*
NORTH CAROLINA														
MODERN IMPRESSIONS OF CHARLOTTE OFFICE VALUE INC.	5029-B West W T Harris Blvd.	Charlotte	NC	28269	(336) 275-8629	*	*	*	*	*	*	*	*	*
LAFAYETTE BUSINESS MACHINES	300 North Wilson Avenue	Dunn	NC	28334	(910) 892-7475	*	*	*	*	*	*	*	*	*
CAVINS BUSINESS PRODUCTS INC.	217 Hope Mills Road	Fayetteville	NC	28304	(910) 424-2770	*	*	*	*	*	*	*	*	*
MODERN IMPRESSION PRODUCTS, INC.	724 Hay Street	Fayetteville	NC	28301	(910) 791-2995	*	*	*	*	*	*	*	*	*
DOCUTEK	8646 W. Market St., Ste. 106	Greensboro	NC	27405	(336) 275-8629	*	*	*	*	*	*	*	*	*
BUSINESS MACHINES INC.	114 Highway 321 SW	Hickory	NC	28602	(828) 328-3399	*	*	*	*	*	*	*	*	*
ADVANCED OFFICE SOLUTIONS INC.	3121 C Glen Royal Road	Raleigh	NC	27617	(800) 999-0100	*	*	*	*	*	*	*	*	*
C & W COPIER SERVICES INC	530 Cedar Point Blvd.	Swansboro	NC	28584	(252) 393-1112	*	*	*	*	*	*	*	*	*
	4553 Technology Drive, Ste 1	Wilmington	NC	28405	(910) 791-1154	*	*	*	*	*	*	*	*	*
NORTH DAKOTA														
LIBERTY BUSINESS SYSTEMS INC.	3429 Interstate Blvd.	Fargo	ND	58103	(701) 241-8504	*	*	*	*	*	*	*	*	*
MIDWEST BUSINESS SYSTEMS INC.	807 E. Century Ave.	Jamestown	ND	58503	(701) 222-2222	*	*	*	*	*	*	*	*	*
OHIO														
CURRENT OFFICE SOLUTIONS	130 North Main Street	Bryan	OH	43506	(419) 636-6563	*	*	*	*	*	*	*	*	*
MODERN OFFICE METHODS	4747 Lake Forest Drive	Cincinnati	OH	45242	(513) 791-0909	*	*	*	*	*	*	*	*	*
OFFICEWARE INC.	8050 Hosbrook Road, Ste 220	Cincinnati	OH	45236	(516) 985-9600	*	*	*	*	*	*	*	*	*
PETER PAUL OFFICE EQUIPMENT	711 Carr Street	Cincinnati	OH	45203	(513) 721-0865	*	*	*	*	*	*	*	*	*
WOODHULL LLC	125 Commercial Way	Springboro	OH	45066	(513) 860-0705	*	*	*	*	*	*	*	*	*
MT BUSINESS TECHNOLOGIES, INC.	8200 E. Pleasant Valley Road	Independence	OH	44131	(419) 529-6100	*	*	*	*	*	*	*	*	*
GOODREMONTS INC.	1150 National Parkway	Mansfield	OH	44906	(419) 529-6100	*	*	*	*	*	*	*	*	*
AMERICAN BUSINESS CENTER INC.	1017 Sylvania Avenue	Toledo	OH	43612	(419) 476-1492	*	*	*	*	*	*	*	*	*
	7677 south Avenue	Youngstown	OH	44512	(330) 758-0824	*	*	*	*	*	*	*	*	*
OKLAHOMA														
LANDMARK BUSINESS SYSTEMS	1901 West Detroit	Broken Arrow	OK	74012	(918) 258-0120	*	*	*	*	*	*	*	*	*
BENNETT OFFICE EQUIPMENT & SUPPLY	705 S.W. B Avenue	Lawton	OK	73502	(580) 248-8850	*	*	*	*	*	*	*	*	*
SUMMIT BUSINESS SYSTEMS INC.	1101 North Meridian	Oklahoma City	OK	73107	(405) 946-6510	*	*	*	*	*	*	*	*	*
JD YOUNG COMPANY	116 West Third Street	Tulsa	OK	74103	(918) 582-9955	*	*	*	*	*	*	*	*	*
PREFERRED BUSINESS SYSTEMS, LLC	12221 East 51st Street, Suite B	Tulsa	OK	74146	(918) 252-2199	*	*	*	*	*	*	*	*	*
ENID TYPEWRITER CO.	814 9th Street	Woodward	OK	73801	(580) 256-8790	*	*	*	*	*	*	*	*	*
OREGON														
A & E IMAGING INC.	8074 SW Nimbus Avenue	Beaverton	OR	97008	(503) 574-4021	*	*	*	*	*	*	*	*	*
OFFICE IMAGING INC.	1900-A West 7th Avenue	Eugene	OR	97402	(541) 343-0303	*	*	*	*	*	*	*	*	*
SECL INC.	1214 Adams Avenue	La Grande	OR	97850	(541) 963-5346	*	*	*	*	*	*	*	*	*
BAY AREA COPIER COMPANY INC.	2176 Broadway	North Bend	OR	97459	(541) 751-9663	*	*	*	*	*	*	*	*	*
PENNSYLVANIA														
KEYSTONE BUSINESS PRODUCTS	2298 Broadhead Road	Bethlehem	PA	18020	(610) 866-5038	*	*	*	*	*	*	*	*	*
FORD BUSINESS MACHINES	700 Laurel Drive	Connellsville	PA	15425	(724) 437-4050	*	*	*	*	*	*	*	*	*
CONRAD OFFICE PRODUCTS	5534 King Road	Erie	PA	16509	(814) 864-8088	*	*	*	*	*	*	*	*	*
ASSOCIATED IMAGING SOLUTIONS	658 W. Street Road	Feasterville	PA	19053	(215) 322-9145	*	*	*	*	*	*	*	*	*
CAPITAL BUSINESS SYSTEMS	2708 Commerce Drive	Harrisburg	PA	17110	(717) 540-0800	*	*	*	*	*	*	*	*	*
HILLTOP OFFICE SUPPLY	596 Goucher Street	Johnstown	PA	15905	(814) 255-6761	*	*	*	*	*	*	*	*	*
CONESTOGA COPIERS INC.	220 Pitney Road	Lancaster	PA	17601	(717) 299-5626	*	*	*	*	*	*	*	*	*
XPO BUSINESS EQUIPMENT	313 West Ridge Pike	Limerick	PA	19468	(610) 454-0700	*	*	*	*	*	*	*	*	*
TOPP BUSINESS SOLUTIONS	1110 Saginaw Street	Scranton	PA	18505	(570) 344-9611	*	*	*	*	*	*	*	*	*
ROTHWELL DOCUMENT SOLUTIONS	204 West Market Street	West Chester	PA	19382	(610) 696-1290	*	*	*	*	*	*	*	*	*
INTEGRITY COPY SYSTEMS DBA Block Bus. Systems	1150 N. Sherman St., Ste. 100	York	PA	17402	(717) 757-2679	*	*	*	*	*	*	*	*	*
RHODE ISLAND														
ALLIANCE BUSINESS PRODUCTS INC.	21 Industrial Drive	Smithfield	RI	2917	(401) 233-1888	*	*	*	*	*	*	*	*	*
SOUTH CAROLINA														
SAULSBURY BUSINESS MACHINES	7632 Southrail Road	Charleston	SC	29420	(843) 572-9111	*	*	*	*	*	*	*	*	*
SAULSBURY BUSINESS SOLUTIONS LLC	3664 Claypond road	Myrtle Beach	SC	29579	(843) 236-3320	*	*	*	*	*	*	*	*	*
THE COPIER GUYS INC.	841 California Avenue	Spartanburg	SC	29303	(864) 515-9830	*	*	*	*	*	*	*	*	*
DIGITAL OFFICE SOLUTIONS INC.	104 Saluda Ridge court	West Columbia	SC	29169	(803) 744-0400	*	*	*	*	*	*	*	*	*

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SOUTH DAKOTA														
A & B BUSINESS EQUIPMENT, INC.	1600 N. A. Avenue	Sioux Falls	SD	57104	(605) 335-8520	*	*	*	*	*	*	*	*	*
TENNESSEE														
AXIOM IMAGING SOLUTIONS INC	1430 Bluff City Hwy	Bristol	TN	37620	(423) 968-9322	*	*	*	*	*	*	*	*	*
BEELER IMPRESSION PRODUCTS	2334 Mc Callie Avenue	Chattanooga	TN	37404	(423) 698-2595	*	*	*	*	*	*	*	*	*
DIGITEC LLC	3522 Central Pike, Ste 211	Hermitage	TN	37076	(615) 885-1534	*	*	*	*	*	*	*	*	*
IMAGEQUEST LLC	1865 Air Lane Drive, Suite 8	Nashville	TN	37210	(615) 360-2679	*	*	*	*	*	*	*	*	*
TEXAS														
IMAGETEK OFFICE SYSTEMS LP	320 Westway Place, #500	Arlington	TX	76018	(817) 465-2450	*	*	*	*	*	*	*	*	*
ADVANCED OFFICE SYSTEMS	2436 E Randol Mill Road	Arlington	TX	76011	(817) 695-1700	*	*	*	*	*	*	*	*	*
KNIGHT OFFICE SOLUTIONS OF AUSTIN LLC	5555 N. Lamar Blvd. E111	Austin	TX	78751	(210) 340-8909	*	*	*	*	*	*	*	*	*
PATRIOT GROUP LTD	5000 Terminal Street	Bellaire	TX	77401	(713) 664-1172	*	*	*	*	*	*	*	*	*
THE COPY LADY	2031 Price Rd Ste F	Brownsville	TX	78521	(956) 533-7266	*	*	*	*	*	*	*	*	*
BRASWELL OFFICE SYSTEMS	301 North Mesquite Street	Corpus Christi	TX	78401	(361) 882-4271	*	*	*	*	*	*	*	*	*
ASI BUSINESS SOLUTIONS INC.	13701 Hutton Drive, Suite 102	Dallas	TX	75234	(972) 888-1500	*	*	*	*	*	*	*	*	*
LONE STAR COPIERS INC.	1903 Veteran Blvd, Ste A	Del Rio	TX	78840	(830) 774-1004	*	*	*	*	*	*	*	*	*
COPYSERV	2401 Bonita Street	Donna	TX	78537	(956) 461-3793	*	*	*	*	*	*	*	*	*
SPECTRUM IMAGING SYSTEMS	5900 Gateway East	El Paso	TX	79905	(915) 781-2000	*	*	*	*	*	*	*	*	*
ELECTRONIC BUSINESS MACHINES, INC.	1401 South High Street	Longview	TX	75602	(903) 753-0271	*	*	*	*	*	*	*	*	*
DOCUMENT ENGINE SYSTEMS LLC	2701 Gattis School Road, Ste. 103B	Round Rock	TX	78664	(512) 310-8228	*	*	*	*	*	*	*	*	*
KNIGHT OFFICE SOLUTIONS	11831 Radium Drive	San Antonio	TX	78216	(210) 340-8909	*	*	*	*	*	*	*	*	*
SAN ANTONIO COPY PRODUCTS DBA Copy Prod of S A	11923 Warfield	San Antonio	TX	78216	(800) 292-5691	*	*	*	*	*	*	*	*	*
CTWP	3730 Franklin Avenue	Waco	TX	76710	(254) 752-0376	*	*	*	*	*	*	*	*	*
UTAH														
MBS BUSINESS SYSTEMS INC.	3902 Ogden Avenue	Ogden	UT	84403	(801) 394-1700	*	*	*	*	*	*	*	*	*
DIGITAL DOCUMENT SOLUTIONS LLC	2130 South, 3140 West	West Valley City	UT	84119	(801) 478-0417	*	*	*	*	*	*	*	*	*
VIRGINIA														
WIT CORPORATION	10994 Richardson Road	Ashland	VA	23005	(804) 752-2679	*	*	*	*	*	*	*	*	*
AUTOMATED OFFICE SYSTEMS INC.	905 Albermarle Street	Charlottesville	VA	22903	(434) 979-0790	*	*	*	*	*	*	*	*	*
MAUCK & COMPANY	1965 Westmoreland Street	Richmond	VA	23230	(804) 358-1965	*	*	*	*	*	*	*	*	*
LBM OFFICE SOLUTIONS	74 Orchard Hill Circle #102	Staunton	VA	24401	(434) 846-8315	*	*	*	*	*	*	*	*	*
WASHINGTON														
PREFERRED COPIER SYSTEMS, INC.	7691 South 180 Street	Kent	WA	98032	(425) 251-1202	*	*	*	*	*	*	*	*	*
COPIERS ET CETERA, INC.	15712 Mill Creek Blvd. B-11	Mill Creek	WA	98012	(425) 486-2679	*	*	*	*	*	*	*	*	*
EMPIRE OFFICE MACHINES, INC.	1411 N. Monroe	Spokane	WA	99201	(509) 327-5507	*	*	*	*	*	*	*	*	*
ACTION PHOTOCOPY	3021 NE 72nd Drive, Ste 9	Vancouver	WA	98661	(360) 567-0904	*	*	*	*	*	*	*	*	*
WEST VIRGINIA														
THE JAMES & LAW COMPANY	217 West Main Street	Clarksburg	WV	26302	(304) 624-7401	*	*	*	*	*	*	*	*	*
SYSTEMATIC COPIER COMPANY	432 Maccorkle Avenue SW	South Charleston	WV	25303	(304) 744-4727	*	*	*	*	*	*	*	*	*
WISCONSIN														
TRI STATE BUSINESS MACHINES INC.	3310 Highway 157	Lacrosse	WI	54601	(608) 781-2100	*	*	*	*	*	*	*	*	*
F J KUBICHEK COMPANY INC.	2310 Crossroads Drive, Ste 5600	Madison	WI	53718	(608) 316-3200	*	*	*	*	*	*	*	*	*
BADGER OFFICE CITY	4716 Expo Drive	Manitowoc	WI	54220	(920) 684-3671	*	*	*	*	*	*	*	*	*
COPY PLUS INC.	7100 West Good Hope Road	Milwaukee	WI	53223	(414) 353-2704	*	*	*	*	*	*	*	*	*
E O JOHNSON COMPANY INC	8400 W. Stewart Avenue	Wausau	WI	54401	(715) 842-9999	*	*	*	*	*	*	*	*	*
WYOMING														
OFFICE TECHNOLOGIES	6101 Yellowstone Road, Ste LL 10	Cheyenne	WY	82009	(307) 634-6199	*	*	*	*	*	*	*	*	*
CAPITAL BUSINESS SYSTEMS	240 Railway Plaza	Riverton	WY	82501	(307) 637-6767	*	*	*	*	*	*	*	*	*