



**General Services Administration  
Federal Supply Service**

*Authorized Federal Supply Schedule Price List*

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is:

<http://www.GSAAdvantage.gov>.

**MULTIPLE AWARD SCHEDULE (MAS)**

Category F, Information Technology (IT)

Subcategory F03, IT Services, FSC/PSC Code D399

**Contract Number:** GS-35F-0206Y

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.gsa.gov/schedules-ordering>

**Contract Period:** February 16, 2012 – February 15, 2022

**Current through Modification:** PS-A824 August 19, 2020

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## 1. Customer Information

### 1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN	SIN Description
54151S	IT Professional Services
54151HEAL	Health IT Professional Services
OLM	Order-Level Materials Supplies and/or Services

### 1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

(Government net price based on a unit of one)

SIN 54151S	Technical Writer	\$49.59
SIN 54151HEAL	Technical Writer 1	\$51.88

### 1c. HOURLY RATES (Services only):

Please see the Authorized GSA Schedule pricelist starting on page 31. Descriptions of all job titles, experience, functional responsibility and education are available in this document.

## 2. MAXIMUM ORDER\*:

The Maximum Order value for Special Item Number 54151S - Information Technology (IT) Professional Services and Special Item Number 54151HEAL, Health IT Professional Services is \$500,000.

NOTE TO ORDERING ACTIVITIES: \*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. **MINIMUM ORDER:** The minimum dollar value of orders to be issued is \$100.00.
4. **GEOGRAPHIC COVERAGE:** The Geographic Scope of Contract is domestic delivery only.
5. **POINT(S) OF PRODUCTION:** N/A (services only)
6. **DISCOUNT FROM LIST PRICES:** Government net prices (discounts already deducted).
7. **QUANTITY DISCOUNT(S):** None
8. **PROMPT PAYMENT TERMS:** 0% discount for net 30 days. Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- 9.a **Government Purchase Cards** must be accepted at or below the micro-purchase threshold.

- 9.c Government Purchase Cards ARE NOT** accepted above the micro-purchase threshold. Contact contractor for limit.
- 10. FOREIGN ITEMS:** N/A (services only)
- 11b. EXPEDITED DELIVERY:** Items available for expedited delivery are noted in this price list.
- 11c. OVERNIGHT AND 2-DAY DELIVERY:** Overnight and 2-day delivery are available. Contact the Contractor for rates.
- 11d. URGENT REQUIREMENTS:** Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
- 12. FOB POINT:** Destination
- 13a. ORDERING ADDRESS:** Agencies should address all orders to the following address.  
NetImpact Strategies, Inc. 7600 Leesburg Pike West Bldg Suite 140  
Falls Church VA 22043  
Phone: 571-225-3707 / Fax: 703-462-8154  
Email: [heather.nash@netimpactstrategies.com](mailto:heather.nash@netimpactstrategies.com)
- 13b. ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).
- 14. PAYMENT ADDRESS:** Agencies should address all payments to the following address.  
NetImpact Strategies, Inc.  
7600 Leesburg Pike West Bldg Suite 140  
Falls Church VA 22043  
Phone: 571-216-8303 / Fax: 703-462-8154  
Email: [finance@netimpactstrategies.com](mailto:finance@netimpactstrategies.com)
- 15. WARRANTY PROVISION:** N/A (services only)
- 16. EXPORT PACKING CHARGES:** N/A
- 17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.
- 18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
- 19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

- 20a TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A**
- 20b TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):**  
N/A
- 21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A**
- 21. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A**
- 22. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A**
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A**
- 24b. Section 508 Compliance for Electronic and Information Technology (EIT): N/A**
- 25. DUNS NUMBER: 014962348**
- 26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database.**

## 2. SIN 54151S, IT Professional Services Descriptions

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
Engagement Director	<p>Engagement Director oversees multiple NetImpact engagements or projects. The Engagement Director is responsible for overall customer satisfaction. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Provide oversight for multiple projects and serve as the highest level of escalation for all delivery, performance, and contractual issues</li> <li>• Provide expertise on governance processes, program management, and performance metrics</li> <li>• Assist the project/program manager in resource and staff management, making sure the appropriate resources are made available to the project</li> <li>• Resolve any contractual, legal or quality disputes with the customer</li> <li>• Provide mentorship to other management and technical staff</li> </ul>	<p>Master's degree in related field and 10+ years of experience in project management managing multiple large-scale IT system development projects.</p> <p>-Or-</p> <p>Bachelor's degree in related field and 15+ years of experience in project management managing multiple large-scale IT system development projects.</p> <p>Plus demonstrated:</p> <ul style="list-style-type: none"> <li>• Leadership skills in project and personnel management</li> <li>• Proficiency in IT system development and implementation</li> <li>• Proficiency in topics related to project management, portfolio management, governance and enterprise architecture</li> </ul>
Functional Consultant, Level 1	<p>The Level 1 Functional Consultant assists in the analysis, design, implementation, and support of new processes for customers. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Support Requirements definition and documentation</li> <li>• Assist with functional and process analysis and documentation</li> <li>• Assist with planning and implementing IT solutions</li> <li>• Assist with testing the completed solution against the functional requirements</li> <li>• Train customer on new processes</li> </ul>	<p>Bachelor's degree in related field and 2+ years of experience in business process re-engineering and/or IT systems analysis and design.</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Complete clearly defined project tasks with supervision</li> <li>• Contribute to the content and creation of deliverables for definition, development, and validation of business processes and business rules</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact's strategy and direction</li> </ul>
Functional Consultant, Level 2	<p>The Level 2 Functional Consultant assists with definition, analysis, design, and implementation of IT solutions around customer business processes, governance, and management issues. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Understand and advise on customer business processes that the NetImpact IT solution supports</li> </ul>	<p>Bachelor's degree in related field and 4+ years of experience in business process re-engineering and/or systems analysis and design.</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Complete clearly defined project tasks with minimal supervision</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<ul style="list-style-type: none"> <li>• Support building a requirements framework and use case structure</li> <li>• Plan, structure, and facilitate group requirements sessions</li> <li>• Translate customer functional requirements into business and technical solutions and demonstrate that the intended outcome meets the customer requirements</li> <li>• Develop business and technical solutions using COTS</li> <li>• Support quality oversight</li> <li>• Develop acceptance test plans and QA processes, and assist with acceptance test with customer stakeholders</li> <li>• Assist with training curriculum and materials and lead customer training sessions</li> </ul>	<ul style="list-style-type: none"> <li>• Work independently and contributes to the content and creation of deliverables for definition, development, and validation of information technology processes or solutions</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>
Functional Subject Matter Expert (SME), Level 1	<p>The Level 1 Functional SME is an expert in a given field. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Provide expertise in the design and development of complex business solutions that adhere to best practices and industry standards</li> <li>• Serve as expert on topics related to Business Process, Service Management, IT Portfolio Management, Program Management, Capital Planning and Investment Control and Earned Value Management.</li> <li>• Serve as expert on topics related to governance frameworks and organizational decision-making models</li> <li>• Serve as an advisor to the team and the customer on major functional issues that have significant impact to the project</li> </ul>	<p>Master’s degree in related field and 2+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p> <p style="text-align: center;">-Or-</p> <p>Bachelor’s degree in related field and 4+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully creates IT and business solutions for multiple concurrent projects, applying expert knowledge and understanding of technical options</li> <li>• Solve complex business and technical problems on projects that prevented project derailment or failure</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>
Functional Subject Matter Expert (SME), Level 3	<p>The Level 3 Functional SME serves as the functional authority on NetImpact engagements. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Lead team members in planning and</li> </ul>	<p>Master’s degree in related field and 6+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>reviewing customer policy and industry standards and advise the customer and the team on best practices</p> <ul style="list-style-type: none"> <li>• Provide expertise in the design and development of complex business solutions that adhere to best practices and industry standards</li> <li>• Serve as expert on topics related to Business Process, Service Management, IT Portfolio Management, Program Management, Capital Planning and Investment Control and Earned Value Management.</li> <li>• Serve as expert on topics related to governance frameworks and organizational decision-making models</li> <li>• Serve as an advisor to the team and the customer on major functional issues that have significant impact to the project</li> </ul>	<p>-Or-</p> <p>Bachelor’s degree in related field and 8+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully creates IT and business solutions for multiple concurrent projects, applying expert knowledge and understanding of technical options</li> <li>• Solve complex business and technical problems on projects that prevented project derailment or failure</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>
<p>Functional Subject Matter Expert (SME), Level 5</p>	<p>The Level 5 Functional SME is an industry recognized expert in a given field through professional publications, speaking engagements or organization and thought leadership. Functional SME Level 5 serves as the functional authority on NetImpact engagements. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Lead team members in planning and reviewing customer policy and industry standards (IEEE, ANSI, ISO, CMMI) and advise the customer and the team on best practices</li> <li>• Provide expertise in the design and development of complex business solutions that adhere to best practices and industry standards</li> <li>• Serve as expert on topics related to IT Portfolio Management, Program Management, Capital Planning and Investment Control and Earned Value Management.</li> <li>• Serve as expert on topics related to governance frameworks and organizational decision-making models</li> <li>• Serve as an advisor to the team and the customer on major functional</li> </ul>	<p>Master’s degree in related field and 10+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p> <p>-Or-</p> <p>Bachelor’s degree in related field and 15+ years of experience in modeling, designing, developing and managing large enterprise IT and business solutions</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully creates IT and business solutions for multiple concurrent projects, applying expert knowledge and understanding of technical options</li> <li>• Solve complex business and technical problems on projects that prevented project derailment or failure</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>



Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>issues that have significant impact to the project</p> <ul style="list-style-type: none"> <li>• Provide career mentorship to staff within the practice by facilitating professional development opportunities</li> </ul>	
<p>Network Specialist, Level 2</p>	<p>The Level 2 Network Specialist is an expert in the field of computer networks who designs and implements an Enterprise Network solution for customers. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Lead meetings to: <ul style="list-style-type: none"> <li>○ Gather network features/services needed to implement the Enterprise network</li> <li>○ Gather user performance, SLAs and metrics to define and measure the performance of the Enterprise network</li> <li>○ Define scalability and availability objectives</li> <li>○ Define network management objectives</li> <li>○ Define service-level management using industry best practices (ITSM)</li> </ul> </li> <li>• Translate customer functional requirements into a technical solution and demonstrate the intended outcome will meet the customer requirements.</li> <li>• Provides thought-leadership to solving complex technical issues and facilitate a consistent and scalable Network architecture</li> <li>• Compare different potential network designs in relation to industry best practices, compliance with ITSM and customer policies</li> <li>• Analyze the network design and identify all potential capacity or scaling issues relative to the solution requirements</li> <li>• Recommend different testing strategies and document all aspects of testing validation of the new solution in accordance with industry best practices and customer policies</li> </ul>	<p>Master's degree in related field and 4+ years of experience in design and implementation of Enterprise networks -Or- Bachelor's degree in related field and 6+ years of experience in design and implementation of Enterprise networks</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Provide thought-leadership to solving complex technical issues and facilitate a consistent and scalable Network architecture</li> <li>• Ensure that the architecture of the network solution is according to network engineering principles</li> <li>• Accept ultimate responsibility for the overall network solution to business problems presented on the project, and ensured the solutions were appropriately implemented</li> <li>• Stay abreast with the latest technology and propose recommendations as applicable</li> <li>• Attains necessary training or certification(s) to remain aligned with NetImpact's strategy and direction</li> </ul>
<p>Program Manager, Level 1</p>	<p>Serves as a Program Manager on a medium NetImpact project or multiple small size projects</p> <ul style="list-style-type: none"> <li>• Responsible for overall performance</li> </ul>	<p>Master's degree in related field and 2+ years of experience -Or- Bachelor's degree in related field and</p>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>with oversight from an Engagement Director</p> <ul style="list-style-type: none"> <li>• Provide Program Management for one medium or multiple small size projects and serve as the main client liaison to manage scope, performance, and customer expectations</li> <li>• Provide oversight to project managers or team leads on the development of project work plan</li> <li>• Manage or monitor project delivery and ensure project cost, schedule, and scope are adhering to the agreed upon work plan</li> <li>• Act as the first level of escalation for all delivery, performance, and contractual issues</li> <li>• Provide expertise on governance processes, program management, and performance metrics</li> <li>• Provide quality control over the work of the entire team.</li> </ul>	<p>4+ years of experience</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Manage multiple concurrent programs and conducted project reviews with project managers</li> <li>• Exhibit management skills through promotion to levels of higher responsibility (more staff, longer projects, greater complexity)</li> <li>• Successfully manage relationships with client senior management and executives to ensure issue resolution and provide recommendations for additional NetImpact IT services</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s IT strategy and direction</li> </ul>
<p>Program Manager, Level 4</p>	<p>Serves as a Program Manager on a large NetImpact project or multiple small to medium size projects. Responsible for overall performance with minimal supervision from an Engagement Director. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Provide Program Management for one large or multiple small size projects and serve as the main client liaison to manage scope, performance, and customer expectations</li> <li>• Provide oversight to project managers or team leads on the development of project work plan</li> <li>• Manage or monitor project delivery and ensure project cost, schedule, and scope are adhering to the agreed upon work plan</li> <li>• Act as the first level of escalation for all delivery, performance, and contractual issues</li> <li>• Provide expertise on governance processes, program management, and performance metrics</li> <li>• Provide quality control over the work of the entire team.</li> </ul>	<p>Master’s degree in related field and 8+ years program management experience managing large or multiple small/medium projects concurrently</p> <p>-Or-</p> <p>Bachelor’s degree in related field and 12+ years program management experience managing large or multiple small/medium projects concurrently</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Manage multiple concurrent programs and conducted project reviews with project managers</li> <li>• Exhibit management skills through promotion to levels of higher responsibility (more staff, longer projects, greater complexity)</li> <li>• Successfully manage relationships with client senior management and executives to ensure issue resolution and provide recommendations for additional NetImpact IT services</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s IT strategy and</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
Program Manager, Level 5	<p>Serves as a Program Manager on a large NetImpact project or multiple medium to large size projects</p> <ul style="list-style-type: none"> <li>Responsible for overall performance with minimal or no supervision from an Engagement Director</li> <li>Provide Program Management for one large or multiple medium size projects and serve as the main client liaison to manage scope, performance, and customer expectations</li> <li>Provide oversight to project managers or team leads on the development of project work plan Manage or monitor project delivery and ensure project cost, schedule, and scope are adhering to the agreed upon work plan</li> <li>Act as the first level of escalation for all delivery, performance, and contractual issues</li> <li>Provide expertise on governance processes, program management, and performance metrics</li> <li>Provide quality control over the work of the entire team.</li> </ul>	<p>direction</p> <p>Master's degree in related field and 10+ years program management experience managing large or multiple small/medium projects concurrently</p> <p>-Or-</p> <p>Bachelor's degree in related field and 14+ years program management experience managing large or multiple small/medium projects concurrently</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>Manage multiple concurrent programs and conducted project reviews with project managers</li> <li>Exhibit management skills through promotion to levels of higher responsibility (more staff, longer projects, greater complexity)</li> <li>Successfully manage relationships with client senior management and executives to ensure issue resolution and provide recommendations for additional NetImpact IT services</li> <li>Attain necessary training or certification(s) to remain aligned with NetImpact's IT strategy and direction</li> </ul>
Project Manager, Level 3	<p>Serves as a Project Manager on a NetImpact engagement</p> <ul style="list-style-type: none"> <li>Lead a small size project and serves as the main client liaison to manage scope, performance, and customer expectations</li> <li>Build project work plan that includes all aspects of delivering the NetImpact IT solution from project start to finish</li> <li>Deliver on-time and on- budget against the agreed upon work plan.</li> <li>Understand and advise on customer business processes that the NetImpact IT solution supports</li> <li>Plan, structure, and facilitate group requirements sessions</li> <li>Define governance processes and performance metrics</li> <li>Provide quality control over the work of entire team</li> </ul>	<p>Master's degree in related field and 3+ years of experience</p> <p>-Or-</p> <p>Bachelor's degree in related field and 5+ years of experience</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>Serve as the project manager responsible for the overall execution of the project, managing project resource, schedule and cost, ensuring compliance to contractual agreement and quality requirement</li> <li>Independently create and/or review project work plans</li> <li>Oversee project teams to ensure administrative, and delivery occur as planned</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
Project Manager, Level 4	<p>Serves as a Project Manager on a NetImpact engagement. Duties include the following:</p> <ul style="list-style-type: none"> <li>• Lead a small to medium size project and serves as the main client liaison to manage scope, performance, and customer expectations</li> <li>• Build project work plan that includes all aspects of delivering the NetImpact IT solution from project start to finish</li> <li>• Deliver on-time and on- budget against the agreed upon work plan.</li> <li>• Understand and advise on customer business processes that the NetImpact IT solution supports</li> <li>• Plan, structure, and facilitate group requirements sessions</li> <li>• Define governance processes and performance metrics</li> <li>• Provide quality control over the work of entire team</li> </ul>	<ul style="list-style-type: none"> <li>• Develop relationships with client management to facilitate project issue resolution</li> </ul> <p>Master’s degree in related field and 4+ years project management and team lead experience managing small to medium size projects</p> <p>-Or-</p> <p>Bachelor’s degree in related field and 6+ years project management and team lead experience managing small to medium size projects</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Serve as the project manager responsible for the overall execution of the project, managing project resource, schedule and cost, ensuring compliance to contractual agreement and quality requirement</li> <li>• Independently create and/or review project work plans</li> <li>• Oversee project teams to ensure administrative, and delivery occur as planned</li> <li>• Develop relationships with client management to facilitate project issue resolution</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact’s IT strategy and direction</li> </ul>
Project Manager, Level 5	<p>Serves as a Project Manager on a NetImpact engagement</p> <ul style="list-style-type: none"> <li>• Lead a medium to large size project and serves as the main client liaison to manage scope, performance, and customer expectations</li> <li>• Build project work plan that includes all aspects of delivering the NetImpact IT solution from project start to finish</li> <li>• Deliver on-time and on- budget against the agreed upon work plan.</li> <li>• Understand and advise on customer business processes that the NetImpact IT solution supports</li> <li>• Plan, structure, and facilitate group requirements sessions</li> </ul>	<p>Master’s degree in related field and 6+ years project management and team lead experience managing small to medium size projects</p> <p>-Or-</p> <p>Bachelor’s degree in related field and 8+ years project management and team lead experience managing small to medium size projects</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Serve as the project manager responsible for the overall execution of the project, managing project resource, schedule and cost, ensuring compliance to contractual</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	Define governance processes and performance metrics <ul style="list-style-type: none"> <li>• Provide quality control over the work of entire team</li> </ul>	agreement and quality requirement <ul style="list-style-type: none"> <li>• Independently create and/or review project work plans</li> <li>• Oversee project teams to ensure administrative, and delivery occur as planned</li> <li>• Develop relationships with client management to facilitate project issue resolution</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact's IT strategy and direction</li> </ul>
QA Analyst, Level 4	Develops and executes software plans to identify software problems and their causes <ul style="list-style-type: none"> <li>• Develop and implement procedures and test plans for assuring quality in a system development environment which supports large databases and applications.</li> <li>• Provide development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract.</li> <li>• Provide an independent assessment of how the project's software development process is being implemented relative to the defined process and recommends methods to optimize the organization's process.</li> <li>• Responsible for all activities involving quality assurance and compliance with applicable regulatory requirements.</li> <li>• Conduct audits and reviews/analyzes data and documentation.</li> </ul>	Master's degree in related field and 3+ years of experience -Or- Bachelor's degree in related field and 5+ years of experience  Plus demonstrated ability to: <ul style="list-style-type: none"> <li>• Knowledge of the principles, practices and procedures of quality assurance testing and the ability to apply knowledge and skills to a range of professional assignments including the most difficult and complex</li> <li>• Design, write, test and document efficient testing solutions to meet customer needs</li> <li>• Strong written and verbal communication skills</li> <li>• Work with minimal supervision and demonstrate initiative and good judgment</li> </ul>
Software Architect, Level 1	The Level 1 Software Architect is an IT technologist who is able, with assistance assess, design, develop, and implement IT solutions to solve customer's business problems with oversight from a project manager. The type of duties includes the following. <ul style="list-style-type: none"> <li>• Assist the Project Manager in</li> </ul>	Bachelor's degree in related field and 4+ years of combined experience in modeling, designing, developing and managing large enterprise systems  Plus demonstrated ability to: <ul style="list-style-type: none"> <li>• Successfully assists with creating IT solutions for multiple projects,</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>planning and reviewing customer technical/architectural standards and advise the customer and the team on industry best practices</p> <ul style="list-style-type: none"> <li>Assist with the design and development of IT technical solutions that adhere to best practices and industry standards</li> <li>Provide some expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>applying knowledge and understanding of technical options</p> <ul style="list-style-type: none"> <li>Attains necessary training or certification(s) to remain aligned with NetImpact’s IT strategy and direction</li> </ul>
Software Architect, Level 2	<p>The Level 2 Software Architect is an IT technologist who is able to independently assess, design, develop, and implement IT solutions to solve customer’s business problems with minimal oversight from a project manager. The type duties include:</p> <ul style="list-style-type: none"> <li>Assist the Project Manager in planning and reviewing customer technical/architectural standards and advise the customer and the team on industry best practices</li> <li>Assist with the design and development of complex IT technical solutions that adhere to best practices and industry standards</li> <li>Provide expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>Bachelor’s degree in related field and 6+ years of combined experience in modeling, designing, developing and managing large enterprise systems. Plus:</p> <ul style="list-style-type: none"> <li>Successfully creates IT solutions for multiple projects, applying broad knowledge and understanding of technical options</li> <li>Attained technical certification(s) to remain aligned with NetImpact’s strategy and direction</li> <li>Attains necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>
Software Architect, Level 3	<p>The Level 3 Software Architect is an IT technologist who is able to independently assess, design, develop, and implement IT solutions to solve customer’s business problems with no oversight from a project manager. The type duties include the following:</p> <ul style="list-style-type: none"> <li>Assist the Project Manager in planning and reviewing customer technical/architectural standards and advise the customer and the team on industry best practices</li> <li>Lead the design and development of complex IT technical solutions that adhere to best practices and industry standards</li> <li>Provide expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>Master’s degree in related field and 6+ years of experience -Or- Bachelor’s degree in related field and 10+ years of combined experience in modeling, designing, developing and managing large enterprise systems Plus:</p> <ul style="list-style-type: none"> <li>Successfully creates IT solutions for multiple projects, applying expert knowledge and understanding of technical options</li> <li>Lead the development of architectural deliverables</li> <li>Attains technical certification(s) to remain aligned with NetImpact’s IT strategy and direction</li> </ul>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<ul style="list-style-type: none"> <li>Assess customer's technical and business architecture and develop roadmaps to reach the desired end target state</li> </ul>	
Software Developer/Programmer, Level 5	<p>Designs and develops software applications</p> <ul style="list-style-type: none"> <li>Design, develop, enhance, debug, and implement software. Troubleshoot production problems related to software applications.</li> <li>Research, test, build, and coordinate the conversion and/or integration of new products based on client requirements. Design and develop new software products or major enhancements to existing software.</li> <li>Address problems of systems integration, compatibility, and multiple platforms.</li> <li>Consult with project teams and end users to identify application requirements.</li> <li>Perform feasibility analysis on potential future projects to management.</li> <li>Assist in the evaluation and recommendation of application software packages, application integration and testing tools.</li> <li>Resolve problems with software and responds to suggestions for improvements and enhancements.</li> <li>Act as team leader on projects.</li> <li>Instruct, assign, direct, and check the work of other software developers on development team.</li> <li>Participate in development of software user manuals.</li> </ul>	<p>Master's degree in related field and 6+ years of experience in designing and developing software applications</p> <p>-Or-</p> <p>Bachelor's degree in related field and 8+ years of experience in designing and developing software applications</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>Fluency in multiple programming languages</li> <li>Knowledge of software development principles and best practices. Strong analytical thinking and problem-solving skills</li> <li>Strong written and verbal communication skills</li> <li>Work with minimal supervision and demonstrate initiative and good judgment</li> </ul>
Technical Consultant, Level 2	<p>The Level 2 Technical Consultant assists the team in the physical implementation of technology solutions, which includes planning software implementation procedures, reviewing technical standards, developing and applying software, and development of custom interfaces. Duties include the following:</p> <ul style="list-style-type: none"> <li>Serve as a liaison with client technical staff to support planning for the new solution</li> <li>Design, develop, and implement</li> </ul>	<p>Bachelor's degree in related field and 4+ years of experience in designing, developing, and managing software applications.</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>Complete clearly defined project tasks with minimum supervision</li> <li>Contribute significantly to the design, implementation, and testing of technical IT solutions</li> <li>Attain necessary training or</li> </ul>



Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>software solutions that automate and/or integrate customer business processes and functions</p> <ul style="list-style-type: none"> <li>• Perform installation and detailed configuration of COTS applications</li> <li>• Carry-out testing and quality assurance (QA) processes</li> <li>• Coordinate production roll- out activities</li> <li>• Application support after roll- out</li> </ul>	<p>certification(s) to remain aligned with NetImpact’s strategy and direction</p>
<p>Technical Consultant, Level 3</p>	<p>The Level 3 Technical Consultant leads the requirement, design, development, and implementation of IT solutions in support of automation and integration of customer business processes.</p> <p>Typical duties include the following:</p> <ul style="list-style-type: none"> <li>• Assist the Project Manager in planning and reviewing customer technical and architectural standards</li> <li>• Lead the development of Technical Concept of Operations documents, DITSCAP, C&amp;A or other required technical documentations</li> <li>• Assist client technical staff in setting up IT solutions and serve as the POC for issue resolution</li> <li>• Assist in facilitating group requirements sessions and work with individual stakeholders in gathering technical requirements</li> <li>• Design, develop, and implement COTS or custom software solutions that automate and/or integrate customer business processes and functions based on industry best practice</li> <li>• Provide quality oversight to the team</li> <li>• Develop acceptance test plans and QA processes and lead/execute acceptance test with customer stakeholders.</li> <li>• Ongoing application support post roll-out</li> </ul>	<p>Master’s degree in related field with 2+ years of experience in designing, developing, and managing large enterprise applications</p> <p>-Or-</p> <p>Bachelor’s degree in related field and 6+ years of experience in designing, developing, and managing large enterprise applications</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully creates IT technical solutions independently</li> <li>• Demonstrate technical proficiency in at least one of NetImpact’s targeted information technologies through performance and/or certification</li> <li>• Provides review and QA for the work of others on the team</li> <li>• Accepts ultimate responsibility for the overall IT solution to business problems presented on the project, and ensured the solutions were appropriately implemented</li> <li>• Attains necessary training or certification(s) to remain aligned with NetImpact’s strategy and direction</li> </ul>
<p>Technical Subject Matter Expert, Level 3</p>	<p>The Level 3 Technical Subject Matter Expert performs in highly specialized IT subject areas. Duties included the following.</p> <ul style="list-style-type: none"> <li>• Provides expert training, guidance and insight into specific technologies and methodologies and their application.</li> <li>• Independently plans and performs</li> </ul>	<p>Master’s degree in related field with 5+ years of experience in designing, developing, and managing large enterprise applications</p> <p>-Or-</p> <p>Bachelor’s degree and 8+ years of related technical experience in the IT field directly related to the required area of expertise.</p>



Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>research, design assessment, development, integration and other assignments where a specific subject matter expertise is necessary.</p> <ul style="list-style-type: none"> <li>• Provide subject matter expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully create IT solutions for multiple projects, applying broad knowledge and understanding of technical options</li> <li>• Demonstrate technical proficiency and expert knowledge related to the required area of expertise through industry recognition and/or actual performance</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact's IT strategy and direction</li> </ul>
<p>Technical Subject Matter Expert, Level 4</p>	<p>The Level 4 Technical Subject Matter Expert, Senior, performs in highly specialized IT subject areas. Duties included the following.</p> <ul style="list-style-type: none"> <li>• Provides expert training, guidance and insight into specific technologies and methodologies and their application.</li> <li>• Independently plans and performs research, design assessment, development, integration and other assignments where a specific subject matter expertise is necessary.</li> <li>• Provides subject matter expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>Master's degree in related field and 8+ years of related technical experience in the IT field directly related to the required area of expertise.</p> <p>-Or-</p> <p>Bachelor's degree and 12+ years of related technical experience in the IT field directly related to the required area of expertise.</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>• Successfully create IT solutions for multiple projects, applying broad knowledge and understanding of technical options</li> <li>• Demonstrate superior technical proficiency and expert knowledge related to the required area of expertise through industry recognition and/or actual performance</li> <li>• Attain necessary training or certification(s) to remain aligned with NetImpact's IT strategy and direction</li> </ul>
<p>Technical Subject Matter Expert, Level 5</p>	<p>Performs in highly specialized IT subject areas.</p> <ul style="list-style-type: none"> <li>• Provides expert training, guidance and insight into specific technologies and methodologies and their application.</li> <li>• Independently plans and performs research, design assessment, development, integration and other</li> </ul>	<p>Master's degree in related field and 12+ years of related technical experience in the IT field directly related to the required area of expertise</p> <p>-Or-</p> <p>Bachelor's degree and 14+ years of related technical experience in the IT field directly related to the required</p>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	<p>assignments where a specific subject matter expertise is necessary.</p> <ul style="list-style-type: none"> <li>Provides subject matter expertise in enterprise architecture (EA) framework and modeling techniques such as DoDAF, BEA, FEAF, FSAM etc.</li> </ul>	<p>area of expertise.</p> <p>Plus demonstrated ability to:</p> <ul style="list-style-type: none"> <li>Successfully create IT solutions for multiple projects, applying broad knowledge and understanding of technical options</li> <li>Demonstrate technical proficiency and expert knowledge related to the required area of expertise through industry recognition and/or actual performance</li> <li>Attain necessary training or certification(s) to remain aligned with NetImpact's IT strategy and direction</li> </ul>
Technical Writer	<p>The Technical Writer performs technical writing, editing or descriptive copy of manuals, contracts, and other related documents according to industry and government standards. Typical duties include the following:</p> <ul style="list-style-type: none"> <li>Organizes project/schedule and manages progress and client expectations relative to the project plan.</li> <li>Develops initial design and organization of deliverables.</li> <li>Supports the team in research about product by interviewing subject matter experts, reviewing existing documentation and using the application.</li> <li>Authors end-user documentation.</li> <li>Edits documentation projects, including copy, pre-press and accuracy editing.</li> <li>Follows through on documentation project to its completion, including client sign off, production and archiving.</li> </ul>	<p>Associates degree in English, Communications, or a related field and 3+ years of work experience related to creating or editing technical documents.</p>
Trainer, Level 2	<p>Develops training/course material and trains personnel by conducting formal classroom courses, workshops, and seminars</p> <ul style="list-style-type: none"> <li>Prepare customized training material in a variety of formats based on needs of the organization</li> <li>Develop lesson plans and curriculums</li> </ul>	<p>Master's degree in related field and 2+ years of experience -Or- Bachelor's degree in related field and 4+ years of experience</p> <p>Plus demonstrated ability to:</p>

Title	Roles/Responsibilities	Educational Requirements and Demonstrated Competencies
	as required <ul style="list-style-type: none"> <li>• Understand the needs of the client and successfully link needs and solutions.</li> <li>• Understand client operations and translate to training requirements</li> <li>• Support Change Management processes and play pivotal support role for tool adoption</li> <li>• Create references and guides for end users as well as system administrators</li> </ul>	<ul style="list-style-type: none"> <li>• Assess, design, and conceptualize training scenarios, approaches, objectives, plans, tools, aids, curriculums, and other state of the art technologies related to training and behavioral studies.</li> <li>• Identify the best approach training requirements to include, but not limited to hardware, software, simulations, course assessment and refreshment, assessment centers, oral examinations, interviews, computer assisted and adaptive testing, behavior-based assessment and performance, and team and unit assessment and measurement.</li> <li>• Develop and revise training courses. Prepare training catalogs and course materials.</li> <li>• Excellent presentation and communication skills in both written and oral form</li> <li>• Ability to work with minimal supervision and demonstrate initiative and good judgment</li> </ul>

*The following applies to all labor categories.*

*In some cases, the following can be considered in place of stated minimum education and experience requirements: unique education, specialized experience, skills, knowledge, training or certification; quality of experience; and national recognition. Related experience can be substituted for education. Education and experience requirements will be determined jointly by NetImpact Strategies and the customer, based on task requirements.*

### **The Service Contract Labor Standards (SCLS) Matrix**

The Service Contract Labor Standards (SCLS) is applicable to this contract; however, none of the SIN 54151S IT professional services have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29CFR 5413.300)”

### 3. SIN 54151HEAL, Health IT Professional Services Descriptions

<b>Health IT Professional Service</b>	<b>Minimum Years' Experience</b>	<b>Minimum Education and applicable Certifications</b>	<b>Functional Responsibilities</b>
Business Analyst 4	4 years of related experience	Bachelor's Degree	Gathers and analyzes organizational Health IT-related goals and objectives. Coordinates with and provides support for stakeholders to define requirements for Health IT engagements.
Software/Systems Developer 5	12 years of related experience	Bachelor's Degree	Provides programming and technical expertise for complex Health IT solutions. Plans and directs technical implementation and coordinates efforts of technical staff. Requires relevant programming expertise.
QA Analyst 4	6 years of related experience	Bachelor's Degree	Independently tests and analyzes implementations related to Health IT engagements to assure quality, including compliance with applicable regulations and conformance to requirements. Develops and implements procedures for testing quality. Makes recommendations to optimize processes and implementations.
Technical Writer 2	2 years of related experience	Bachelor's Degree	Supports researching and compilation of technical data and documentation such as manuals, procedures, and specifications related to Health IT. Requires relevant technical knowledge.
Program Manager 1	6 years of related experience	Bachelor's Degree	Oversees small Health IT -related projects or one large project, including managing scope, performance, quality, cost, and schedule to ensure client expectations are met. Serves as the primary liaison to the client. Provides leadership and supervision to others. Plans and leads information technology assignments and projects. Evaluates performance results and recommends changes affecting short- term project growth and success. Serves as a liaison between business and technical aspects of projects.
Software Architect 2	6 years of related experience	Bachelor's Degree	Responsible for overall technical quality and integration of a Health IT solution, including requirements definition, conceptualization, design, and development. Evaluates vendor capabilities for products/services required.
Software/Systems Developer 4	10 years of related experience	Bachelor's Degree	Provides programming and technical expertise for complex Health IT solutions. Plans and directs technical implementation and coordinates efforts of technical staff. Requires relevant programming expertise.
Business Analyst 1	<1 year of experience	Bachelor's Degree	Assists with gathering and analyzing organizational Health IT-related goals and

<b>Health IT Professional Service</b>	<b>Minimum Years' Experience</b>	<b>Minimum Education and applicable Certifications</b>	<b>Functional Responsibilities</b>
	(entry level position.)		objectives. Coordinates with and provides support for stakeholders to define requirements for Health IT engagements.
Research Analyst 4	8 years of related experience	Bachelor's Degree	Develops research design and sampling patterns, identifies parameters, builds models, and supports research activities that provide input into stakeholder decisions, requirements gathering, or procurement strategies related to Health IT engagements. Articulates research results into meaningful reports. Provides leadership to others.
Functional SME 4	12 years of related experience	Bachelor's Degree	Provides expertise and recommends solutions for continuous process improvement strategies, strategic planning, organizational redesign, change management projects, and performance measures related to Health IT engagements. Provides integral support in requirements determination, conceptualization, data processing, systems analysis, design, development, testing, verification and validation, documentation, and implementation. Leads a team in the initiating, planning, controlling, executing, and closing tasks of programs and projects or segment of a program or project to produce the solution deliverable. Work with stakeholders to identify business requirements, processes and risks. Evaluate current business processes and recommend solutions for improvements. Develop and maintain best practices to meet changing business needs. Has a thorough understanding of Health program requirements and provides leadership to others.
Business Administrator / Coordinator 3	2 years of professional experience	Bachelor's Degree	Supports detailed administrative responsibilities, including planning, coordinating, scheduling, and communication for Health IT engagements. Serves as the primary point of contact for customers. Supports day-to-day activities such as budgeting, documentation, reporting, logistics, and analysis.
Business Administrator / Coordinator 4	3 years of professional experience	Bachelor's Degree	Independently performs detailed administrative responsibilities, including planning, coordinating, scheduling, and communication for Health IT engagements. Serves as primary point of contact for customers. Supports day-to-day activities such as budgeting, documentation, reporting, logistics, and analysis. Has a thorough understanding of

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities
			program requirements and serves as the primary point of contact for the Health IT Program or Project Manager. Recommends and develops techniques for improving the program
HR Consultant 4	8 years of related experience	Bachelor's Degree	Independently gathers and analyzes Human Resource (HR) requirements and coordinates implementation of process improvements, organizational redesign, and change management related to Health IT engagements. Supports requirements determination, conceptualization, design, development, testing, verification and validation, documentation, or implementation of Human Resource Information Systems. Knowledgeable of HR policies, procedures, laws, standards, and regulations. Provides leadership to others.
Project Manager 3	8 years of related experience	Bachelor's Degree	Manages a large Health IT-related project's scope, performance, quality, cost, and schedule to ensure client expectations are met. Serves as the primary liaison to the client. Provides leadership and supervision to others.
Functional SME 3	10 years of related experience	Bachelor's Degree	Provides expertise and recommends solutions for continuous process improvement strategies, strategic planning, organizational redesign, change management projects, and performance measures related to Health IT engagements. Provides integral support in requirements determination, conceptualization, data processing, systems analysis, design, development, testing, verification and validation, documentation, and implementation. Work with stakeholders to identify business requirements, processes and risks. Evaluate current business processes and recommend solutions for improvements. Develop and maintain best practices to meet changing business needs. Has a thorough understanding of Health IT program requirements and provides leadership to others.
Functional Consultant 1	<1 year of experience (entry level position.)	Bachelor's Degree	Assists with analyzing requirements for Health IT engagements and coordinating implementation of process improvements, organizational redesign, and change management related to Health IT engagements. Performs work under the supervision of an experienced team member.
Research Analyst 3	6 years of related experience	Bachelor's Degree	Develops research design and sampling patterns and supports research activities that provide input into stakeholder decisions,

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities
			requirements gathering, or procurement strategies related to Health IT engagements. Articulates research results into meaningful reports.
Functional SME 1	6 years of related experience	Bachelor's Degree	Provides expertise and recommends solutions for continuous process improvement strategies, strategic planning, organizational redesign, change management projects, and performance measures related to Health IT engagements. Provides integral support in requirements determination, conceptualization, data processing, systems analysis, design, development, testing, verification and validation, documentation, and implementation.
Technical Analyst 3	6 years of related experience	Bachelor's Degree	Provides technical support throughout the Systems Development Life Cycle (SDLC) of Information Technology systems including but not limited to computer and information networks, database management systems of a Health IT solution, including analyzing user requirements, designing, implementation, planning, coordination, and reporting. Duties include software troubleshooting, system modeling and analysis, product/service capability analysis, network modeling/analysis, and technical documentation. May analyze or recommend commercially available software and/or network tools. Provides oversight for junior members of the team. Requires relevant technical skills.
Research Analyst 1	4 years of related experience	Bachelor's Degree	Assists with research activities that provide input into stakeholder decisions, requirements gathering, or procurement strategies related to Health IT engagements. Ability to articulate research results into meaningful reports.
Business Administrator / Coordinator 1	1 year of professional experience	Associate Degree	Assists with detailed administrative responsibilities, including planning, coordinating, scheduling, and communication for Health IT engagements. Serves as the primary point of contact for customers. Supports day-to-day activities such as budgeting, documentation, reporting, logistics, and analysis.
Technical Consultant 5	10 years of related experience	Bachelor's Degree	Provides technical expertise throughout the Systems Development Life Cycle (SDLC) of a Health IT solution. Include software design recommendations, development plans, system modeling and analysis, product/service

<b>Health IT Professional Service</b>	<b>Minimum Years' Experience</b>	<b>Minimum Education and applicable Certifications</b>	<b>Functional Responsibilities</b>
			capability analysis, and technical documentation. Requires relevant technical and/or programming skills. Provides leadership for technical staff and provides oversight for more junior members of the team.
Systems Analyst 4	6 years of related experience	Bachelor's Degree	Provides analytical assistance throughout the Systems Development Life Cycle (SDLC) of a Health IT solution. Includes identifying issues, defining objectives, analyzing user requirements, and preparing design specifications. Requires relevant technical skills. Provides oversight to junior members of the team.
Functional Analyst 2	2 years of related experience	Bachelor's Degree	Supports planning, coordinating, and reporting duties for engagements related to Health IT. Includes gathering requirements, coordinating change management procedures, and reporting performance metrics.
Functional Analyst 3	3 years of related experience	Bachelor's Degree	Independently performs planning, coordinating, and reporting duties for engagements related to Health IT. Operates with appreciable latitude in developing methodology and presenting solutions to problems. Includes gathering requirements, coordinating change management procedures, and reporting performance metrics.
Program Manager 2	8 years of related experience	Bachelor's Degree	Oversees multiple Health IT -related projects or one large/complex project, including managing scope, performance, quality, cost, and schedule to ensure client expectations are met. Serves as the primary liaison to the client. Provides leadership and supervision to others. Plans and leads major information technology assignments and projects. Evaluates performance results and recommends major changes affecting short- term project growth and success. Functions as a technical expert across multiple project assignments. Serves as a liaison between business and technical aspects of projects.
Functional Analyst 5	6 years of related experience	Bachelor's Degree	Independently performs planning, coordinating, and reporting duties for engagements related to Health IT. Include gathering requirements, coordinating change management procedures, and reporting performance metrics. Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Evaluates performance results and recommends major changes affecting short-term project



<b>Health IT Professional Service</b>	<b>Minimum Years' Experience</b>	<b>Minimum Education and applicable Certifications</b>	<b>Functional Responsibilities</b>
			growth and success. Has a thorough understanding of Health IT program requirements and provides leadership to others. May supervise others.
Business Analyst 2	1 year of related experience	Bachelor's Degree	Assists with gathering and analyzing organizational Health IT -related goals and objectives. Coordinates with and provides support for stakeholders to define requirements for Health IT engagements.
Software/Systems Designer 1	6 years of related experience	Bachelor's Degree	Supports the conceptualization and design of Health IT solutions and coordinates efforts of technical staff.
Software/Systems Developer 2	6 years of related experience	Bachelor's Degree	Provides programming and technical expertise for implementation of Health IT solutions. Requires relevant programming expertise.
Data Analyst 1	1 year of related experience	Associate Degree	Collects, analyzes, and reports data to provide information to assist in making decisions related to Health IT engagements.
Project Manager 5	12 year of related experience	Bachelor's Degree	Manages a large and complex Health IT-related project's scope, performance, quality, cost, and schedule to client expectations are met. Serves as the primary liaison to the client. Provides leadership and supervision to others.
Technical Writer 1	1 year of related experience	Associate Degree	Assists with compiling technical data and documentation such as manuals, procedures, and specifications related to Health IT.
Technical Analyst 1	2 years of related experience	Bachelor's Degree	Under supervision, provides technical assistance throughout the Systems Development Life Cycle (SDLC) of Information Technology systems including but not limited to computer and information networks, database management systems of a Health IT solution, including analyzing user requirements, designing, implementation, planning, coordination, and reporting. May analyze or recommend commercially available software and/or network tools. Requires relevant technical skills.
Project Manager 2	6 years of Related experience	Bachelor's Degree	Manages a small to medium Health IT- related project's scope, performance, quality, cost, and schedule to ensure client expectations are met. Serves as the primary liaison to the client. Provides leadership and supervision to others.
Integration SME 4	12 years of related experience	Bachelor's Degree	Provides technical management and/or expertise and recommends solutions for complex Health IT software or systems integration. Provides leadership for technical staff. Establishes goals and plans that meet project objectives. Requires relevant

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities
			programming expertise.
Trainer 2	4 years of related experience	Bachelor's Degree	Supports the development, testing, maintenance, and delivery of training programs and related materials for Health IT engagements.
Systems Analyst 1	<1 year of experience (entry level position.)	Bachelor's Degree	Under supervision, provides analytical assistance throughout the Systems Development Life Cycle (SDLC) of a Health IT solution. Includes identifying issues, defining objectives, analyzing user requirements, and preparing design specifications. Requires relevant technical skills.
Technical SME 5	14 years of related experience	Bachelor's Degree	Provides technical expertise and recommends solutions throughout the Systems Development Life Cycle (SDLC) of a Health IT solution. Requires relevant technical and/or programming skills. Provides leadership to technical staff.
Technical SME 2	6 years of related experience	Bachelor's Degree	Provides technical expertise and recommends solutions throughout the Systems Development Life Cycle (SDLC) of a Health IT solution. Requires relevant technical and/or programming skills. Provides leadership to technical staff.

### The Service Contract Labor Standards (SCLS) Matrix

The Service Contract Labor Standards (SCLS) is applicable to this contract; however, none of the SIN 54151S IT professional services have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29CFR 5413.300)”

#### 4. FSS MAS PRICELIST SIN 54151S

<b>Labor Category</b>	<b>GSA Hourly Rate with IFF (on- and off-site)</b>
Engagement Director	\$198.37
Functional Consultant (Level 1)	\$89.91
Functional Consultant (Level 2)	\$103.36
Functional Subject Matter Expert (Level 1)	\$134.41
Functional Subject Matter Expert (Level 3)	\$190.03
Functional Subject Matter Expert (Level 5)	\$247.96
Network Specialist (Level 2)	\$139.04
Program Manager (Level 1)	\$120.50
Program Manager (Level 4)	\$188.63
Program Manager (Level 5)	\$203.93
Project Manager (Level 3)	\$134.41
Project Manager (Level 4)	\$168.71
Project Manager (Level 5)	\$196.51
QA Analyst (Level 4)	\$115.87
Software Architect (Level 1)	\$129.31
Software Architect (Level 2)	\$148.78
Software Architect (Level 3)	\$173.80
Software Developer/Programmer (Level 5)	\$157.58
Technical Consultant (Level 2)	\$124.21
Technical Consultant (Level 3)	\$148.31
Technical Subject Matter Expert (Level 3)	\$151.09
Technical Subject Matter Expert (Level 4)	\$185.39
Technical Subject Matter Expert (Level 5)	\$241.01
Technical Writer	\$49.59
Trainer (Level 2)	\$83.43

## 5. FSS MAS PRICELIST SIN 54151HEAL

<b>Health IT Professional Service</b>	<b>GSA Hourly Rate with IFF (on-and off-site))</b>
Business Administrator / Coordinator 1	\$53.58
Business Administrator / Coordinator 3	\$73.65
Business Administrator / Coordinator 4	\$88.37
Business Analyst 1	\$79.55
Business Analyst 2	\$85.87
Business Analyst 4	\$103.54
Data Analyst 1	\$52.32
Functional Analyst 2	\$71.36
Functional Analyst 3	\$90.39
Functional Analyst 5	\$123.69
Functional Consultant 1	\$58.49
Functional SME 1	\$141.50
Functional SME 3	\$171.82
Functional SME 4	\$189.62
HR Consultant 4	\$108.00
Integration SME 4	\$256.14
Program Manager 1	\$126.96
Program Manager 2	\$156.98
Project Manager 2	\$130.44
Project Manager 3	\$147.27
Project Manager 5	\$204.01
QA Analyst 4	\$115.38
Research Analyst 1	\$87.01
Research Analyst 3	\$122.16
Research Analyst 4	\$149.16
Software Architect 2	\$122.60

<b>Health IT Professional Service</b>	<b>GSA Hourly Rate with IFF (on- and off-site))</b>
Software/Systems Designer 1	\$128.81
Software/Systems Developer 2	\$114.50
Software/Systems Developer 4	\$151.34
Software/Systems Developer 5	\$167.64
Systems Analyst 1	\$60.55
Systems Analyst 4	\$116.36
Technical Analyst 1	\$78.89
Technical Analyst 3	\$121.79
Technical Consultant 5	\$167.64
Technical SME 2	\$140.09
Technical SME 5	\$199.77
Technical Writer 1	\$51.88
Technical Writer 2	\$66.07
Trainer 2	\$88.51