On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAA Advantage.gov.

**Schedule Title**
- FSC Group, Part, and Section or Standard Industrial Group (as applicable)
- FSC Class(es)/Product code(s) and/or Service Codes (as applicable)

**SIN 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

**Note: Subject to Cooperative Purchasing**

- FPDS Code D302  IT Systems Development Services
- FPDS Code D306  IT Systems Analysis Services
- FPDS Code D307  Automated Information Systems Design and Integration Services
- FPDS Code D308  Programming Services
- FPDS Code D311  IT Data Conversion Services
- FPDS Code D399  Other Information Technology Services, Not Elsewhere Classified

**Contract number:**
GS-35F-0217Y

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

**Contract period:**
February 16, 2012 Through February 25, 2022

**Solicitation Number:**
FCIS-JB-980001-B - Refresh # 40

**Contractor's name, address, and phone number (include toll-free WATS number and FAX number, if applicable)**
GCOM Software LLC
24 Madison Ave Ext
Albany NY 12203

518-869-1671 (Phone)
518-869-1673 (Fax)
Contractor’s internet address/web site where schedule information can be found (as applicable). Contract administration source (if different from preceding entry).

Business size.
Web Site: www.gcomsoft.com

Contract Administration Contact: Riyaz Ladkhan, Riyaz@gcomsoft.com // contracts@gcomsoft.com

Business Size: Large Business

(ii) CUSTOMER INFORMATION: The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).
SIN 132-51 Information Technology Professional Services

- IT Facility Operation and Maintenance
- IT Systems Analysis Services
- Automated Information Systems Design and Integration Services
- Programming Services
- IT Backup and Security Services
- IT Data Conversion Services
- IT Network Management Services
- Other Information Technology Services, Not Elsewhere Classified

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.
GCOM Software LLC does not manufacture or produce hardware or equipment of any kind and identification of lowest priced model number and unit price is not applicable.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.
### Project Manager

**Experience**
The GCOM consultant shall have the skills requisite to perform the functions described in the client’s statement of work. Experience includes: systems development from requirements phase through production; expertise in managing and controlling information technology project budgets and resources using automated project management tools; demonstrated capability in managing multi-task contracts and/or subcontracts of varied types and complexity. General experience includes increasingly complex responsibilities in information technology systems design and/or management at levels listed below.

**Functional Responsibility**
Manages mid-sized projects and/or large, complex task orders (or group of task orders relating to same/common information technology system(s)). Functional responsibilities may include any of the following duties: Provides overall technical and managerial direction for technical and/or functional staff performing software development tasks. Sizes work effort, defines deliverables, and work projects. Participates in technical execution of work. Coordinates with clients' technical representatives, contracting officer’s representative, and government end users. Provides resource/skills/budget estimates, milestones, and work breakdown structures to the government. Ensures technical solutions and schedules for task order(s) are implemented in a timely fashion. Selects staff. Schedules and assigns duties to subordinates. Serves as Senior Technical Expert.

**Minimum Education**
A Bachelor's degree in Computer Science, Information systems, Engineering, Business or other related area. Master's Degree may substitute for two years of general and specialized experience.

### Years of Experience

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>General years of experience</th>
<th>Specialized years of experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Manager - Entry Level</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Project - Manager I</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Project - Manager II</td>
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<td>6</td>
</tr>
<tr>
<td>Project - Manager III</td>
<td>10</td>
<td>8</td>
</tr>
</tbody>
</table>

### Programmer Analyst

**Experience**
The GCOM consultant shall have the skills requisite to perform the functions described in the client’s statement of work. Experience includes: development or modification of computational procedures; translation of extensive designs into computer code; testing and refinement of computer code to meet customer needs and requirements.

**Functional Responsibility**
Devises or modifies computational procedures to achieve the desired result considering computer equipment, operating system, and network capacity and limitations, and the form of the desired results. Develops detailed design, block diagrams and logic flow considerations.
charts from specification documents. Translates detailed design into computer code using approved software configuration control tools/procedures and software engineering practices. Functional responsibilities may include any of the following duties: Test, debug and refine code to produce the desired result. Prepare required program-level and system-level documentation.

**Minimum Education**
A Bachelor’s degree in computer science or information systems (a year's general experience may substitute for each year of college). A Master’s Degree may substitute for two years of general experience and one year of specialized.

**Years of Experience**

<table>
<thead>
<tr>
<th>Level</th>
<th>General years of experience</th>
<th>Specialized years of experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programmer Analyst – Entry Level</td>
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<tr>
<td>Programmer Analyst – I</td>
<td>6</td>
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<tr>
<td>Programmer Analyst – III</td>
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</table>

**Specialist**

**Experience**
The GCOM consultant shall have the skills requisite to perform the functions described in the client’s statement of work. Experience includes:
- Establishes system information requirements for development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures such as, the Open Systems Interconnection and International Standards Organization reference models. General experience includes increasing responsibilities in information systems technology at levels listed below.

**Functional Responsibility**
Establishes system information requirements in the development of enterprise-wide or large-scale information systems. Functional responsibilities may include any of the following duties:
- Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures such as, the Open Systems Interconnection and International Standards Organization reference models, and profiles of standards – such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment reference model – as they apply to the implementation and specification of the Information Management solution of the application platform, across the application program interface, and the external environment/software application. Evaluates analytically and systematically problems of work flows, organization, and planning; and develops appropriate corrective action. May provide daily supervision and direction to staff. Adapts SDLC quality assurance methodologies like ISO and SEI CMM to specific information technology.
engagements. Provides life cycle support for areas such as system architecture, hardware, software, operating systems, distributed computing, e-commerce, e-business, electronic data interchange, data analysis, facilities planning, resource management, programming, system performance, communications, or networking, information security, IT planning, technology infusion and migration/conversion. Work may include analysis, design, programming, testing, training, and documentation. May also provide project planning, coordination, scheduling, reporting, and briefings support.

Minimum Education
Bachelor’s degree in information systems, engineering, mathematics, computer science or other related technical area. Masters degree may substitute for two years of general experience and specialized.

<table>
<thead>
<tr>
<th>Years of Experience</th>
<th>General years of experience</th>
<th>Specialized years of experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
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<tr>
<td>Specialist – Entry Level</td>
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<td>Specialist – I</td>
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<td>Specialist – III</td>
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</tbody>
</table>

Price List

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Price (Excluding IFF)</th>
<th>GSA Price (Including IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Manager - EL</td>
<td>$72.57</td>
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<tr>
<td>Project Manager - I</td>
<td>$87.09</td>
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<tr>
<td>Project Manager - II</td>
<td>$113.10</td>
<td>$113.95</td>
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<tr>
<td>Project Manager - III</td>
<td>$154.12</td>
<td>$155.28</td>
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<tr>
<td>Programmer Analyst - EL</td>
<td>$61.88</td>
<td>$62.35</td>
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<tr>
<td>Programmer Analyst - I</td>
<td>$77.40</td>
<td>$77.98</td>
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<td>Programmer Analyst - II</td>
<td>$108.12</td>
<td>$108.94</td>
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<tr>
<td>Programmer Analyst - III</td>
<td>$144.00</td>
<td>$145.09</td>
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<td>Specialist - EL</td>
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<td>Specialist - I</td>
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<tr>
<td>Specialist - II</td>
<td>$139.32</td>
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<tr>
<td>Specialist - III</td>
<td>$185.63</td>
<td>$187.03</td>
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</tbody>
</table>

2. Maximum order.
N/A

3. Minimum order.
$100.00
4. Geographic coverage (delivery area).
Domestic delivery to all 50 states in the U.S.

5. Point(s) of production (city, county, and State or foreign country).
Not Applicable

6. Discount from list prices or statement of net price.
Not Applicable

7. Quantity discounts.
Not Applicable

8. Prompt payment terms. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."
Net 30 days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.
Not Applicable

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.
Not Applicable

10. Foreign items (list items by country of origin).
Not Applicable

11a. Time of delivery. (Contractor insert number of days.)
To be determined on a Task Order basis

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery.
To be determined on a Task Order basis

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery.
To be determined on a Task Order basis
11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. To be determined on a Task Order basis

12. F.O.B. point(s). To be determined on a Task Order basis

13a. Ordering address(es). 24 Madison Ave Ext Albany NY 12203

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3. FAR 8.405 applies to place an order or establish a BPA for supplies or services.

14. Payment address(es). GCOM Software LLC. 24 Madison Ave Ext Albany NY 12203

15. Warranty provision. Applicable based on individual contract terms

16. Export packing charges, if applicable. Not Applicable

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). Not Applicable

18. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable

19. Terms and conditions of installation (if applicable). Not Applicable

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable
20a. Terms and conditions for any other services (if applicable).
Not Applicable

21. List of service and distribution points (if applicable).
Not Applicable

22. List of participating dealers (if applicable).
Not Applicable

23. Preventive maintenance (if applicable).
Not Applicable

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).
Not Applicable

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/.
Not Applicable - EIT standards can be found at www.Section508.gov

25. Data Universal Number System (DUNS) number.
623980823

26. Notification regarding registration in Central Contractor Registration (CCR) database.
GCOM Software LLC. is duly registered in the CCR database.