

**AUTHORIZED FEDERAL ACQUISITION SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

SPECIAL ITEM NUMBER 132-51
INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

SPECIAL ITEM NUMBER 132-33, 132-33ST/LOC, 132-33R/C
PERPETUAL SOFTWARE LICENSE

SPECIAL ITEM NUMBER 132-34, 132-34ST/LOC, 132-34R/C
MAINTENANCE OF SOFTWARE



RELIABLE GOVERNMENT SOLUTIONS INCORPORATED

4061 Powder Mill Road, Suite 700
Beltsville, MD 20705
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<http://www.rgsfederal.com>

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Contract Number: **GS-35F-0218V**

Award Through Modification PS-0015 Dated November 13, 2015

Contract Period: February 11, 2009 to February 10, 2019

Products and ordering information in this Authorized FAS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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**INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL
SPECIAL ITEM NUMBERS****SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage! and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contains information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract

The geographic scope of this contract is the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. (SIN 132-51, 132-33 & 132-34) and overseas delivery (SIN 132-33 & 132-34).

2. Contractor's Ordering Address and Payment Information

- a. ORDERING ADDRESS: Reliable Government Solutions Incorporated (RGS)
4061 Powder Mill Road, Suite 700
Beltsville, MD 20705
Ordering Information: 301-572-4190
E-mail: chieule@rgsfederal.com
- b. PAYMENT ADDRESSES: Reliable Government Solutions Incorporated (RGS)
PO BOX 10190
SILVER SPRING MD 20914-0190
Ordering Information: 301-572-4190

Reliable Government Solutions, Inc. will accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance:

RGS Ordering Information: 301-572-4190, 240-432-4476

3. Liability for Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: **091228119**
Block 30: Type of Contractor - **A. Small Disadvantaged Business**

Block 31: Woman-Owned Small Business - **No**
Block 36: Contractor's Taxpayer Identification Number (TIN): **52-2338665**

4a. CAGE Code: **3G0C9**

4b. Reliable Government Solutions, Inc. has registered with the Central Contractor Registration Database.

5. FOB

Destination

6. Delivery Schedule

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO)

SIN 132-51	30 days or as mutually agreed with the ordering activity
SIN 132-33	30 days or as mutually agreed with the ordering activity
SIN 132-34	30 days or as mutually agreed with the ordering activity

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.)

If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **Net 30 days**
- b. Quantity: **None**
- c. Dollar Volume: **None**
- d. Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other: **None**

8. Trade Agreements Act of 1979, as amended

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing

Not Applicable.

10. Small Requirements

The minimum dollar value of orders to be issued is \$100.00.

11. Maximum Order

(All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-51 - Information Technology (IT) Professional Services

Special Item Number 132-33 - Perpetual Software Licenses

Special Item Number 132-34 - Maintenance of Software

12. Use of Federal Acquisition Service Information Technology Schedule Contracts

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. Federal Information Technology/Telecommunication Standards Requirements

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 Federal Information Processing Standards Publications (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 Federal Telecommunication Standards (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been

granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information

concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. Contractor Tasks/Special Requirements (C-FSS-370) (NOV 2003)

- a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

k. Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. Contract Administration for Ordering Activities

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! By accessing the Internet World Wide Web utilizing a browser (ex.: Netscape). The Internet address is <http://www.fss.gsa.gov/>.

17. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. Contractor Commitments, Warranties and Representations

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total

system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance, and repair of equipment in areas listed in the 48 contiguous states and the Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. (SIN 132-51, 132-33 & 132-34) and overseas delivery (SIN 132-33 & 132-34).

Pricing DOES NOT cover Overseas Delivery.

Upon request of the contractor, the Government may provide the contractor with logistics support, as available, in accordance with all applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. Blanket Purchase Agreements (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74; Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. Installation, De-installation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United

States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirement of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

23. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://www.rgsfederal.com>

The EIT standard can be found at: www.Section508.gov/.

24. Prime Contractor Ordering from Federal Supply Schedules

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

a. A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

b. The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. Insurance work on a Government Installation (Jan 1997) (FAR 52.228-5)

a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

b. Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

c. The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. Software Interoperability

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable

on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. Advance Payments

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION
TECHNOLOGY (IT) PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)**

SIN 132-51**Information Technology Professional Services**

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

1. Scope

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. Performance Incentives

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. Order

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks that extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. Performance of Services

- a. The Contractor shall commence performance of services on the date agreed to by the contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. Stop-Work Order (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. Inspection of Services

The Inspection of Services-Fixed Price (AUG 1996) (Deviation - May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (JAN 1986) (Deviation - May 2003) clause at FAR 52.246-6

applies to time-and-materials and labor-hour orders placed under this contract.

7. Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. Responsibilities of the Ordering Activity

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. Independent Contractor

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. Organizational Conflicts of Interest

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. Description of IT Services and Pricing

a. LABOR CATEGORIES AND DESCRIPTIONS

1. Commercial Job Title:	System Engineer I
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Minimum/General Experience:

Three (3) years or more years of experience as a systems engineer integration and development. Have experience with several automated processing architectures and platforms. Be able to work independently in an integrated environment.

Functional Responsibility:

Performs architecture, design, and requirements analysis using systems engineering tools; performs business rules analysis and design. Has experience with rollout of large distributed systems and application architecture and engineering experience. Must have good communication skills and be able to lead.

Minimum Education:

A bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline

2. Commercial Job Title: System Engineer II**Minimum/General Experience:**

Four (4) years or more years of experience in integration and development; have experience with several automated processing architectures and platforms. Be able to work independently in an integrated environment. Be able to lead a team and report to senior management.

Functional Responsibility:

Performs architecture, design, and requirements analysis using systems engineering tools. Performs business rules analysis and design. Experienced with rollout of large distributed systems and application architecture and engineering experience. Must have good communication skills and be able to lead.

Minimum Education:

A bachelor's degree or Master's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline

3. Commercial Job Title: System Administrator**Minimum/General Experience:**

Three (3) or more years of experience as a systems engineer integration and development. Have experience with several automated processing architectures and platforms. Be able to work independently in an integrated environment.

Functional Responsibility:

Performs architecture, design, and requirements analysis using systems engineering tools. Performs business rules analysis and design. Has experience with rollout of large distributed systems and application architecture and engineering experience. Must have good communication skills.

Minimum Education:

A bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline with three or more years of experience.

4. Commercial Job Title: System Analyst I**Minimum/General Experience:**

Three (3) or more years experience in Information Technology in areas of analysis and design of business applications, use of programming languages and DBMS.

Functional Responsibility:

Analyzes system requirements in accordance with design concept and standards, develops and reviews program documents to ensure adherence to requirements and progress in accordance with schedules. Coordinates with project manager to ensure problem resolution and user satisfaction. Makes recommendations, for approval of major systems installations. Prepares milestone status reports, delivers presentations on system concept.

Minimum Education:

A bachelor's degree and 3 years related experience in Information Technology in areas of analysis and design of business applications, use of programming languages and DBMS.

5. Commercial Job Title: System Analyst II**Minimum/General Experience:**

Four (4) or more years experience in Information Technology in areas of analysis and design of business applications, use of programming languages and DBMS.

Functional Responsibility:

Analyzes system requirements in accordance with design concept and standards, develops and reviews program documents to ensure adherence to requirements and progress in accordance with schedules. Be able to lead the team in this discipline. Report to project manager with problem resolution and user satisfaction. Makes recommendations, for approval of major systems installations. Prepares milestone status reports, delivers presentations on system concept.

Minimum Education:

A bachelor's degree and four (4) or more years related experience in Information Technology in areas of analysis and design of business applications, use of programming languages and DBMS.

6. Commercial Job Title: Network Engineer Junior**Minimum/General Experience:**

Minimum 3 years experience in Information Technology of which 2 years must be specialized including protocol analysis, communication network system design and maintenance, and knowledge of communication protocols and devices such as bridges, routers and gateways. General experience in Information Technology includes aspects of communication networks planning, installation and support.

Functional Responsibility:

Provides support to users in the areas of network operations, configuration, network monitoring and setup. Serves as the point of contact for troubleshooting network problems.

Minimum Education:

Associate's degree or Bachelor's degree in computer science, information systems, business, or other related discipline and two years experience. Two years experience may be substituted for each year of college leading to the required degree.

7. Commercial Job Title: Network Engineer Mid**Minimum/General Experience:**

Minimum 4 years experience in Information Technology of which 3 years must be specialized including protocol analysis, communication network system design and maintenance, and knowledge of communication protocols and devices such as bridges, routers and gateways. General experience in Information Technology includes aspects of communication networks planning, installation and support.

Functional Responsibility:

Provides support to users in the areas of network operations, configuration, network monitoring and setup. Serves as the point of contact for troubleshooting network problems. Assists in conducting site surveys. Assesses and documents current site network configuration and user requirements. Works with network installation team. Prepares site installation and test reports. Gives direction to junior members of the team.

Minimum Education:

Bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline and three years experience. Two years of experience may be substituted for each year of college leading to the required degree.

8. Commercial Job Title: Network Engineer Senior**Minimum/General Experience:**

Minimum 6 years experience in Information Technology of which 4 years must be specialized including protocol analysis, communication network system design and maintenance, and knowledge of communication protocols and devices such as bridges, routers and gateways. MS degree with 5 years experience in Information Technology with 4 years specialized in Network Engineering. General experience in Information Technology includes aspects of communication networks planning, installation and support.

Functional Responsibility:

Conducts site surveys. Assesses and documents current site network configuration and user requirements. Designs and optimizes network topologies. Follows engineering plan and site installation Technical Design Packages. Develops installation schedules. Works with network installation team. Assists in preparation of drawing and documenting configuration changes at each site. Prepares site installation and test reports. Gives direction to junior members of the team.

Minimum Education:

Bachelor's degree or Master's degree in Computer Science, Information Systems, Engineering, Business or related discipline.

9. Commercial Job Title: Help Desk Specialist I**Minimum/General Experience:**

Associate's degree and at least one year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need. With five years of related hands-on experience,

Functional Responsibility:

Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop application and applications developed under this contract or its predecessors. Serves as the initial point of contact for troubleshooting hardware/software PC and computer peripheral problems. May also provide support in the less technical disciplines of Information Technology such as computer operations, moving and installing equipment, computer cabling, and software installation.

Minimum Education:

An associate's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline.

10. Commercial Job Title: Help Desk Specialist II**Minimum/General Experience:**

Bachelors degree and up to two years of related hands-on experience with the specific equipment, software.

Functional Responsibility:

Provides phone and in-person support to users in the areas of e-mail, directories, standard Serves as the initial point of contact for troubleshooting hardware / software PC and computer peripheral problems. Be able to operate a manual or automated help desk system. May also provide support in the more technical disciplines of Information Technology such as computer operations, moving and installing equipment, computer cabling, and software installation.

Minimum Education:

Bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline and two years experience.

11. Commercial Job Title: Help Desk Specialist III**Minimum/General Experience:**

Bachelors degree and up to three years of related hands-on experience with the specific equipment, software.

Functional Responsibility:

Provides expert phone and in-person support to users in the areas of e-mail, directories, standard serves as the second tier point of contact for troubleshooting PC and computer peripheral problems. Be able to operate a manual or automated help desk system. May also provide support in the more technical disciplines of Information Technology such as computer operations, moving and installing equipment, computer cabling, and software installation.

Minimum Education:

Bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline.

12. Commercial Job Title:	Database Management Specialist Junior
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Minimum/General Experience:

This position requires three years experience, of which at least two years must be specialized experience including demonstrated experience using current DBMS technologies, application design utilizing various DBMS and experience with DBMS internals. Demonstrated ability to work independently or under only general direction.

Functional Responsibility:

Participates in the design of data base projects, defines file organization, indexing methods and security procedures for specific user applications.

Minimum Education:

BS degree in computer science, information systems, engineering, business, or other related scientific or technical discipline.

13. Commercial Job Title:	Database Management Specialist Mid
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Minimum/General Experience:

This position requires minimum five years experience in Information Technology with 4 years specialized, including experience as an applications programmer on database management systems including but not limited to Oracle, Sybase, Access and knowledge of computer equipment and ability to develop complex software to satisfy design requirements and objectives. Demonstrated ability to work independently or under general direction only.

Functional Responsibility:

Manages the development of data base projects. Plans and budgets staff and database resources. When necessary, reallocates resources to maximize benefits. Performs backup, fine-tuning and upgrades to DBMS. Prepares and delivers presentations on DBMS concepts. Provides daily supervision and direction to support staff.

Minimum Education:

BS degree or MS degree in Computer Science, Information Systems, Engineering, Business, or other related disciplines, four (4) years general experience in Information Technology is required, with 1 year specialized in Database Management.

14. Commercial Job Title: Database Management Specialist Senior**Minimum/General Experience:**

This position requires minimum 7 years experience in Information Technology with 5 years specialized including demonstrated experience using state-of-the-art DBMS technologies, applications design utilizing various DBMS including but not limited to Oracle, Sybase, Access and experience with DBMS internals. General experience includes increasing responsibilities in DBMS systems analysis and programming. Demonstrated ability to work independently or under only general direction.

Functional Responsibility:

Provides highly technical expertise in the use of DBMS. Performs backup, fine-tuning and upgrades to DBMS. Evaluates and recommends available DBMS products to support validated user requirements. Defines file organization, indexing methods and security procedures for specific user applications.

Minimum Education:

BS degree or MS degree in computer science, information systems, engineering, business, or related discipline, six (6) years general experience in Information Technology, of which 4 years are specialized in Database Management is required.

15. Commercial Job Title: IT Specialist Mid**Minimum/General Experience:**

Four years experience with specific software or equipment specified in an actual Statement of Work or Statement of Need.

Functional Responsibility:

An individual knowledgeable in Information Technology. Has experience in the specific Information Technology discipline(s) described in an actual Statement of Work or Statement of Need. Demonstrates good oral and written communication skills. Duties may include, but are not limited to design, coding, testing, system administration, tools support, configuration management, technical areas of C++ programming, etc.

Minimum Education:

A bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline.

16. Commercial Job Title: IT Specialist Senior**Minimum/General Experience:**

Six years experience with specific software or equipment specified in an actual Statement of Work or Statement of Need.

Functional Responsibility:

An individual knowledgeable in Information Technology. Has experience in the specific Information Technology discipline(s) described in an actual Statement of Work or Statement of Need. Demonstrates good oral and written communication skills. Duties may include, but are not limited to design, coding, testing, system administration, tools support, configuration management, technical areas of C++ programming, etc.

Minimum Education:

A bachelor's degree in computer science, information systems, engineering, business, or other related scientific or technical discipline.

17. Commercial Job Title: Applications Programmer Mid**Minimum/General Experience:**

This position requires 5 years experience in Information Technology with 3 years specialized, as an applications programmer, knowledge of computer equipment and ability to develop software in computer technologies including but not limited to C, C++, Visual basic and Object Oriented Design to satisfy design requirements.

Functional Responsibility:

Participate in the design of software tools and subsystems. Work with applications engineers and programmers to interpret design requirements and specifications. Be able to integrate and test software at system and subsystem level. Analyzes functional business applications and design specifications for functional activities. Translates design into computer software. Works as a member of team under general direction from a senior member of the team.

Minimum Education:

A BS in Computer Science, Information Systems, Engineering, Business, or other related discipline.

18. Commercial Job Title: Applications Programmer Senior**Minimum/General Experience:**

Minimum 7 years experience in Information Technology, with 5 specialized in applications programming, knowledge of computer equipment and ability to develop software in computer technologies including but not limited to C, C++, Visual Basic and Object Oriented Design, to satisfy design objectives. Demonstrated ability to work independently or under general direction only. With MS, 5 years general experience in Information Technology, with 5 years specialized in applications programming.

Functional Responsibility:

Analyzes functional applications and design specifications. Translates computer design into software; tests, debugs, and refines software to produce product. Prepares documents for software and test design. Develops block diagrams and logic flow charts. Enhances software to reduce operating time or improve efficiency. Be able to provide technical direction to programmers to ensure program deadlines are met.

Minimum Education:

BS in Computer Science, Information Systems, Engineering, Business, or other related discipline.

19. Commercial Job Title: Web Software Developer II**Minimum/General Experience:**

6 years progressive experience in Java coding, with a working knowledge of Active Server Pages, JavaScript, and SQL Server, .Net, Visual Basic, JavaScript, Access, HTML, DBMS.

Functional Responsibility:

Consults with clients and other project team members to design, build and manage web sites. Develops installation programs for websites. May negotiate contracts/agreements with software vendors and other internet companies. Has knowledge of a variety of concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript). Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected

Minimum Education:

Bachelor's degree in Computer Science, Information Systems or other related discipline.

20. Commercial Job Title: Project Manager**Minimum/General Experience:**

RGS Project Managers requires a minimum of six years experience managing the development of complex software/ hardware systems. The Project Manager must have experience coordinating large planning efforts for enterprise software/hardware solutions, responding to diverse groups of stakeholders and users, understanding software integration and technology transfer, developing required documentation and manuals, and developing networks, security, and software. The Project Manager must have demonstrated experience planning and managing multiple contracts. This individual must possess interpersonal and organizational skills, and have experience managing Project Directors and other IT professionals.

Functional Responsibility:

The Project Manager is the primary point of contact to the Contracting Officer (CO), the Contracting Officer's Representative (COR), and Chief Information Officer (CIO) and staff for IT-related contracts. The Project Manager is responsible for the performance of each contract, and uses federally approved project and budget tracking systems, such as Earned Value Methodologies (EVM). The Project Manager is responsible for overseeing all aspects of each contract including scope of work, budget, personnel, resources, and deliverables. Responsibilities include ensuring client goals and needs are identified and met.

Minimum Education:

Bachelor's degree in Information Technologies or related

21. Commercial Job Title: Program Manager**Minimum/General Experience:**

Seven to ten years of progressively responsible experience, including five years of experience managing programs of similar size and complexity. Demonstrated ability to plan and execute program-level responsibilities effectively.

Functional Responsibility:

Oversees the execution of multiple concurrent projects or task orders. Develops an understanding of the mission and goals of the client organization, and works with the client to develop and communicate appropriate management objectives for the program. Formulates critical success factors for the program. Leads the planning effort for the program and its possible contingencies. Establishes the program management structure, and assigns project managers and task leaders. Obtains and commits corporate resources. Provides executive-level review of plans, progress and products. Establishes quality standards and cost controls.

Minimum Education:

A Bachelor's degree in a computer-related/IT field or in Business, Engineering, Management or other discipline functionally related to the work assignment.

b. PROFESSIONAL SERVICES PRICING GOVERNMENT SITE

Reliable Government Solutions Incorporated (RGS) Labor Category Rates for Special Item Number 132-51		
No.	Labor Category Title	GSA Hourly Rate Customer Site
1	System Engineer I	\$60.20
2	System Engineer II	\$84.70
3	Systems Administrator	\$93.65
4	Systems Analyst I	\$50.88
5	Systems Analyst II	\$60.52
6	Network Engineer Junior	\$72.04
7	Network Engineer Mid	\$79.80
8	Network Engineer – Senior	\$90.75
9	Help Desk Specialist I	\$48.71
10	Help Desk Specialist II	\$53.52
11	Help Desk Specialist III	\$60.40
12	Database Management Specialist – Junior	\$75.86
13	Database Management Specialist – Mid	\$80.70
14	Database Management Specialist – Senior	\$109.85
15	IT Specialist – Mid	\$53.49
16	IT Specialist – Senior	\$70.58
17	Applications Programmer – Mid	\$76.07
18	Applications Programmer – Senior	\$81.05
19	Web Software Developer II	\$82.04
20	Project Manager	\$105.28
21	Program Manager	\$128.68

**TERMS AND CONDITIONS APPLICABLE TO SOFTWARE
PERPETUAL LICENSES SIN 132-33 AND MAINTENANCE OF
SOFTWARE SIN 132-34**

Reliable Government Solutions, Inc. offers products under the GSA Information Technology Schedule contract, including all areas under Special Item Numbers (SIN's): 132-33 Software Perpetual Licenses, and 132-34 Maintenance of Software. Please reference www.gsaadvantage.gov for a complete listing of currently available items or contact **Reliable Government Solutions** directly for a task order quote.

1. Inspection/Acceptance

The contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any software that has been tendered for acceptance. The Government may require repair or replacement of nonconforming software at no increase in contract price. The Government must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. Guarantee/Warranty

- a. Unless specified otherwise in this contract, the Contractor's standard guarantee/warranty as stated in the contract's schedule pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.

3. Technical Services

The Contractor, without additional charge to the Government, shall provide a hot line technical support number, as noted in the Information for Ordering Offices, for the purpose of providing user assistance and guidance in the implementation of the software. Technical support hours of operation depend on the level of support purchases by the customer.

4. Software Maintenance

- a. Software maintenance service shall be provided during the Warranty Period.
- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324).

5. Periods of Maintenance (132-34)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

- b. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.
- c. Cross-Year Funding Within Contract Period. Where an ordering office's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering office may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- d. Ordering offices should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

6. Utilization Limitations (132-33 and 132-34)

- a. The Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the Government, commercial computer software and related documentation so identified shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by activity. The software may be used by any subdivision of the activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the activity did not participate in the acquisition of the software. For Government public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user agency will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user agency's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user agency.
 - (3) Except as is provided in paragraph 6.b(2) above, the Government shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the government who have the Government's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the Government to use software, documentation, or information therein, which the Government may already have or obtains without restrictions.
 - (4) The Government shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the Government has the right to transfer the software to another site if the Government site for which it is acquired is deemed to be unsafe for Government personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" - may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

7. Software Conversions (132-33)

Full monetary credit will be allowed to the Government when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

8. Descriptions and Equipment Compatibility

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

9. Right-to-copy Pricing

The Contractor shall insert the discounted pricing for right-to-copy licenses, where applicable, in the GSA pricelist.

**Reliable Government Solutions Incorporated (RGS)
GS-35F-0218V -- SIN 132-33 & 132-34
PRICELIST**

	MFR Part Number	Product Description	GSA Price
AtHoc IWSAlerts™, Server Software, Perpetual License (not including annual support and communication services)			
1	IWS6-ST-PLIC	IWSAlerts™ V6, Server Software, Perpetual SITE License	\$6,991,766
2	IWSEU6-4C-PLIC	IWSAlerts™ V6 Enterprise Ed., Server Software (4-Cores CPU), Perpetual License	\$131,096
3	IWSEN6-4C-PLIC	IWSAlerts™ V6 Enterprise NAS Ed., Server Software (4-Cores CPU), Perpetual License	\$91,767
4	IWSST6-4C-PLIC	IWSAlerts™ V6 Standard Ed., Server Software (4-Cores CPU), Perpetual License	\$83,027
5	IWSXP6-4C-PLIC	IWSAlerts™ V6 Express Ed., Server Software (4-Cores CPU), Perpetual License	\$43,699
6	IWSEU6-BU4C-PLIC	IWSAlerts™ V6 Enterprise Ed., V6 Software, Failover Server Software (4-Cores CPU), Perpetual License	\$39,329
7	IWSEN6-BU4C-PLIC	IWSAlerts™ V6 Enterprise NAS Ed., Failover Server Software (4-Cores CPU), Perpetual License	\$27,530
8	IWSST6-BU4C-PLIC	IWSAlerts™ V6 Standard Ed., Failover Server Software (4-Cores CPU), Perpetual License	\$24,908
9	IWSXP6-BU4C-PLIC	IWSAlerts™ V6 Express Ed., Failover Server Software (4-Cores CPU), Perpetual License	\$13,110
AtHoc IWSAlerts™ Add-on Software and Hardware Modules, Perpetual License			
10	UDI6-4C-PLIC	IWSAlerts™ V6, User Directory (LDAP/AD) Integration Module, Perpetual License	\$13,110
11	WAM6-4C-PLIC	IWSAlerts™ V6, Weather Alerts Module, Perpetual License	\$26,219
12	IIM6-4C-PLIC	IWSAlerts™ V6, IP Integration Module, Hardware and Perpetual License	\$26,219
13	EAS6-4C-PLIC	IWSAlerts™ V6, EAS CAP-Enablement Module, Hardware and Perpetual License	\$13,110

14	UDI6-BU4C-PLIC	IWSAlerts™ V6, User Directory (LDAP/AD) Integration Module, Failover Perpetual License	\$3,933
15	WAM6-BU4C-PLIC	IWSAlerts™ V6, Weather Alerts Module, Failover Perpetual License	\$7,866
Standard Software Assurance and 24x7 Technical Support, Annual Fees			
16	IWS6ST-ST-SSATS	IWSAlerts™ V6, Server Software, Annual Standard Software Assurance and 24x7 Technical Support for SITE License	\$1,516,858
17	IWSEU6-4C-SSATS	IWSAlerts™ V6 Enterprise Ed., Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$28,441
18	IWSEN6-4C-SSATS	IWSAlerts™ V6 Enterprise NAS Ed., Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$19,909
19	IWSST6-4C-SSATS	IWSAlerts™ V6 Standard Ed., Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$18,013
20	IWSXP6-4C-SSATS	IWSAlerts™ V6 Express Ed., Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$9,480
21	IWSEU6-BU4C-SSATS	IWSAlerts™ V6 Enterprise Ed., Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$8,532
22	IWSEN6-BU4C-SSATS	IWSAlerts™ V6 Enterprise NAS Ed., Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$5,973
23	IWSST6-BU4C-SSATS	IWSAlerts™ V6 Standard Ed., Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$5,404
24	IWSXP6-BU4C-SSATS	IWSAlerts™ V6 Express Ed., Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$2,844
25	UDI6-4C-SSATS	IWSAlerts™ V6, User Directory Integration Module, Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$2,844
26	WAM6-4C-SSATS	IWSAlerts™ V6, Weather Alerts Module, Annual Standard Software Assurance and 24x7 Technical Support for Server Software	\$5,688
27	IIM6-4C-SSATS	IWSAlerts™ V6, IP Integration Module (IIM), Annual Standard Software Assurance and 24x7 Technical Support for Hardware and Server Software	\$5,688
28	EAS6-4C-SSATS	IWSAlerts™ V6, EAS CAP-Enablement Module, Annual Standard Software Assurance and 24x7 Technical Support for Hardware and Server Software	\$2,844
29	UDI6-BU4C-SSATS	IWSAlerts™ V6, User Directory Integration Module, Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$853
30	WAM6-BU4C-SSATS	IWSAlerts™ V6, Weather Alerts Module, Annual Standard Software Assurance and 24x7 Technical Support for Failover Server Software	\$1,706

Premium Software Assurance and 24x7 Technical Support, Annual Fees			
31	IWS6ST-ST-PSATS	IWSAlerts™ V6, Server Software, Annual Premium Software Assurance and 24x7 Technical Support for SITE License	\$1,896,072
32	IWSEU6-4C-PSATS	IWSAlerts™ V6 Enterprise Ed., Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$35,551
33	IWSEN6-4C-PSATS	IWSAlerts™ V6 Enterprise NAS Ed., Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$24,886
34	IWSST6-4C-PSATS	IWSAlerts™ V6 Standard Ed., Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$22,516
35	IWSXP6-4C-PSATS	IWSAlerts™ V6 Express Ed., Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$11,850
36	IWSEU6-BU4C-PSATS	IWSAlerts™ V6 Enterprise Ed., Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$10,665
37	IWSEN6-BU4C-PSATS	IWSAlerts™ V6 Enterprise NAS Ed., Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$7,466
38	IWSST6-BU4C-PSATS	IWSAlerts™ V6 Standard Ed., Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$6,755
39	IWSXP6-BU4C-PSATS	IWSAlerts™ V6 Express Ed., Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$3,555
40	UDI6-4C-PSATS	IWSAlerts™ V6, User Directory Integration Module, Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$3,555
41	WAM6-4C-PSATS	IWSAlerts™ V6, Weather Alerts Module, Annual Premium Software Assurance and 24x7 Technical Support for Server Software	\$7,110
42	IIM6-4C-PSATS	IWSAlerts™ V6, IP Integration Module (IIM), Annual Premium Software Assurance and 24x7 Technical Support for Hardware and Server Software	\$7,110
43	EAS6-4C-PSATS	IWSAlerts™ V6, EAS CAP-Enablement Module, Annual Premium Software Assurance and 24x7 Technical Support for Hardware and Server Software	\$3,555
44	UDI6-BU4C-PSATS	IWSAlerts™ V6, User Directory Integration Module, Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$1,067
45	WAM6-BU4C-PSATS	IWSAlerts™ V6, Weather Alerts Module, Annual Premium Software Assurance and 24x7 Technical Support for Failover Server Software	\$2,133
AtHoc IWSAlerts™ Net-centric Emergency Mass Notification System			
46	IWSEU6-BASE-ALIC	AtHoc IWSAlerts™ V6 Enterprise Ed., Base Application Server Software, Annual License	\$14,221
47	IWSEU6-SEAT-ALIC	AtHoc IWSAlerts™ V6 Enterprise Ed., Seat Configuration, Annual License	\$38

AtHoc IWSAlerts™ Add-on Communication Modules, Annual Fees			
48	CMRT-10CPM-MN2-1Y	IWSAlerts™ V6, Communication Module - Telephony Alerting at 10 Calls per Minute, Annual Fee (minimum purchase: 2 units, equal to minimum 20 calls/min)	\$5,857
49	CMRT-10CPM-MN10-1Y	IWSAlerts™ V6, Communication Module - Telephony Alerting at 10 Calls per Minute, Annual Fee (minimum purchase: 10 units, equal to minimum 100 calls/min)	\$3,754
50	CMTM-001-1Y	IWSAlerts™ V6, Communication Module - Text Messaging, Annual Fee	\$4,693
51	CMRT-100CPM-MN100-1Y	AtHoc IWSAlerts™ V6, Communication Module - Telephony Alerting Service at 100 Calls per Minute, Annual Fee (minimum purchase: 100 units, equal to minimum 100 calls/min)	\$534
52	PPT-10000 Pack	Pack of 10,000 mins or 10,000 SMS text messages (interchangeable)	\$968
Annual Fee - Product License and Software Assurance and Technical Support (SATS)			
53	IWSEU6-Base-1P-SSUB1	AtHoc IWSAlerts, Enterprise Server, Base/No Users (Per CPU)	\$13,556
54	IWS-CALP-TAS-SSUB1	AtHoc IWSAlerts, TAS Standard User CAL (Telephony+Text+Email) - Primary Only	\$12
55	NDMS-TASS-1-CS1	Telephony Comm Service - Phone, SMS, Fax, TTY/TDD (Per Shared Line)	\$751
56	NDMS-TRANS-1K-CS1	Communication Transactions Pack (USA - 1min call@\$0.05, SMS @\$0.03)	\$1000
One-set-up and Annual Fee - Product License and Software Assurance and Technical Support (SATS)			
57	IWS-CALP-LMR-SSUB1	LMR User License - Annual Fee - in increments of 5,000 LMRs	\$15,013
58	IWS-CALP-NAS-SSUB1	AtHoc IWSAlerts, NAS Standard User CAL (Secure Desktop+Internal Email) - Primary Only	\$13,012
59	IWS-Base-PDIM-10K-SSUB1	AtHoc IWSAlerts, Personnel Directory Integration Module (PDIM), Base Server (per Source, 5K-10K)	\$20,832
AtHoc Mobile Alert System (MAS) for Mass Alerting System Resiliency			
60	MAS-App-PLIC	AtHoc IWSAlerts, Mobile Alerting System, Base/No Users, Appliance Included SW	\$23,159
61	MAS-App-SATS1	AtHoc IWSAlerts, Mobile Alerting System, Base/No Users, Appliance Included SW	\$6,173
62	MAS-WLSRVC-CS1	Mobile Alerting System, Wireless Broadband Access	\$2,502

Integration with Indoor Voice Fire Alarm System			
63	IWS-GVAPP-CCU-PLIC	AtHoc IWSAlerts, Outdoor/Giant Voice Integration Module, Appliance Included SW (CCU + 10 sirens) - Perp License	\$32,380
64	IWS-GVAPP-CCU-SATS1	AtHoc IWSAlerts, Outdoor/Giant Voice Integration Module, Appliance Included SW (CCU + 10 sirens) - Annual Fee	\$8,632
65	IWS-IVAPP-CCU-PLIC	AtHoc IWSAlerts, Indoor Voice/Fire Panel/GV Integration Module, Appliance Included SW (CCU and 1 building) - Perp License	\$32,380
66	IWS-IV-1DV-PLIC	AtHoc IWSAlerts, Indoor Voice/Fire Panel Integration Module, Device License (Per each building) - Perp License	\$5,004
67	IWS-IVAPP-CCU-SATS1	AtHoc IWSAlerts, Indoor Voice/Fire Panel/GV Integration Module, Appliance Included SW (CCU and 1 building) - Annual Fee	\$8,095
68	IWS-IV-1DV-SATS1	AtHoc IWSAlerts, Indoor Voice/Fire Panel Integration Module, Device License (Per each building) - Annual Fee	\$1,252
Product Licenses & Annual Fee - Software Assurance and Technical Support (SATS)			
69	IWSEU6-Base-1P-SAAS1	AtHoc IWSAlerts, Enterprise Server, Base/No Users (Per CPU)	\$14,648
70	IWS-CAL-COR-SAAS1	AtHoc IWSAlerts, COR Premium User CAL (Desktop+Telephony+Email+Text+Smart Phone App)	\$29
71	IWS-CAL-NAS-SAAS1	AtHoc IWSAlerts, NAS Standard User CAL (Secure Desktop+Internal Email)	\$15
72	IWS-CAL-TAS-SAAS1	AtHoc IWSAlerts, TAS Standard User CAL (Telephony+Text+Email+Smart Phone App)	\$17
73	IWS-Base-ACC-SAAS1	AtHoc IWSAlerts, Virtual Private System Account (VPS)	\$5,126
74	IWSST6-Base-1P-SAAS1	AtHoc IWSAlerts, Standard Server, Base/No Users (Per CPU)	\$10,253
75	AtHocConnect-Unit-SAAS1	AtHoc Connect™ for Cross Agency Interoperable Crisis Communications	\$14,953
76	AtHocCollect-CAL-SAAS1	AtHoc Collect™ - Full Features (e.g. Field Reporting, Personal Duress Button)	\$65
77	AtHocSecurity-Unit-SAAS1	AtHoc Security Layer for Secure Messaging (PKI email) and with Federal PII and Information Assurance Requirements	\$24,954
78	IWS-IIMHW-SSUB1	AtHoc IWSAlerts, IP Integration Module, HW Only (SW purchased separately)	\$2,340

Communication Service - Annual Fee - Communication Services			
79	NDMS-TASR-1-CS1	Telephony Comm Service - Phone, SMS, Fax, TTY/TDD (Per Reserved Line)	\$1,200
80	NDMS-TXT-CS1	Text Messaging Communication Service (SMS)	\$5,001
81	NDMS-TAS-BRAND-CS1	Telephony Services - Custom Branding (part of large pool lines)	\$3,001
Technical Support - Professional Service - Installation and Others			
82	INST-Daily-PS	Installation Services	\$2,000
83	ENG-Daily-PS	Engineering Services	\$2,000
84	TRN-Daily-PS	Training Services	\$1,500
85	CNPS-Daily-PS	CONOPS Development Services	\$1,500
86	TRN-SSN-CONUS-PS	Training Onsite Sessions (Per 2-day visit - Continental USA, inc T&E)	\$4,501
87	TRN-SSN-OCONUS-PS	Training Onsite Sessions (Per 2-day visit - International, inc T&E)	\$6,001
88	APM-CONUS-PS	Annual Onsite Preventive Maintenance (Per 2-day visit - Continental USA, inc T&E)	\$5,501
89	APM-OCONUS-PS	Annual Onsite Preventive Maintenance (Per 2-day visit - International, inc T&E)	\$7,001
90	ATRN-CONUS-PS	Annual Onsite Refresher Training (Per 2-day visit - Continental USA, inc T&E)	\$4,501
91	ATRN-OCONUS-PS	Annual Onsite Refresher Training (Per 2-day visit - International, inc T&E)	\$6,001
Annual License + SATS 1 Year - Product Licenses & Annual Fee Software Assurance and Technical Support (SATS)			
92	IWS-CAL-COR-SSUB1	AtHoc IWSAlerts, COR Premium User CAL (Desktop+Telephony+Email+Text+Smart Phone App)	\$26
93	IWS-CAL-NAS-SSUB1	AtHoc IWSAlerts, NAS Standard User CAL (Secure Desktop+Internal Email)	\$13
94	IWS-CAL-TAS-SSUB1	AtHoc IWSAlerts, TAS Standard User CAL (Telephony+Text+Email+Smart Phone App)	\$16

95	IWS-Base-ACC-SSUB1	AtHoc IWSAlerts, Virtual Private System Account	\$4,733
96	IWS-Base-UCM-SSUB1	AtHoc IWSAlerts, Cisco UCM Integration Module, Base Server/No Users	\$5,252
97	IWS-CAL-IPB-SSUB1	AtHoc IWSAlerts, IPB Standard User CAL (Cisco IP Phone Blast)	\$16
98	IWS-CAL-UCM-SSUB1	AtHoc IWSAlerts, UCM Premium User CAL (IP Phone Blast+UC Telephony)	\$26
99	IWS-Base-OCS-SSUB1	AtHoc IWSAlerts, Microsoft OCS Integration Module, Base Server/No Users	\$5,252
100	IWS-MAS-Base-SSUB1	AtHoc IWSAlerts, Mobile Alerting System, Base/No Users, SW Only	\$9,191
101	IWS-MAS-APP-SSUB1	AtHoc IWSAlerts, Mobile Alerting System, Base/No Users, Appliance inc SW	\$12,831
102	IWS-Base-PDIM-5K-SSUB1	AtHoc IWSAlerts, Personnel Directory Integration Module (PDIM), Base Server (per Source, <5K)	\$7,813
103	IWS-Base-PDIM-Ent-SSUB1	AtHoc IWSAlerts, Personnel Directory Integration Module (PDIM), Base Server (per Source, >10K)	\$40,313
104	IWS-Base-BMD-SW-SSUB1	AtHoc IWSAlerts, Broadcast Mass Device Module (LMR, CCTV, Radio), SW Only	\$15,600
105	IWS-Base-BTDM-DD-SSUB1	AtHoc IWSAlerts, Broadcast Targetable Device Module (Digital Display), Base/No Devices	\$4,420
106	IWS-CAL-BTDM-DD-SSUB1	AtHoc IWSAlerts, Broadcast Targetable Device Module (Digital Display), Device CAL	\$156
107	IWSEU6-BND-4C-SSUB1	AtHoc IWSAlerts Enterprise Edition, Server-Users Bundle (Per 4-Core CPU) - Primary	\$78,000
108	IWSEU6-BND-2C-SSUB1	AtHoc IWSAlerts Enterprise Edition, Server-Users Bundle (Per 2-Core CPU) - Primary	\$58,500
109	IWSEN6-BND-4C-SSUB1	AtHoc IWSAlerts Enterprise NAS Edition, Server-Users Bundle (Per 4-Core CPU) - Primary	\$54,600
110	IWSEN6-BND-2C-SSUB1	AtHoc IWSAlerts Enterprise NAS Edition, Server-Users Bundle (Per 2-Core CPU) - Primary	\$40,950
111	IWSST6-BND-4C-SSUB1	AtHoc IWSAlerts Standard Edition, Server-Users Bundle (Per 4-Core CPU) - Primary	\$49,400
112	IWSST6-BND-2C-SSUB1	AtHoc IWSAlerts Standard Edition, Server-Users Bundle (Per 2-Core CPU) - Primary	\$37,050
113	IWS-CAL-COR-SATS1	AtHoc IWSAlerts, COR Premium User CAL (Desktop+Telephony+Email+Text)	\$13
114	NDMS-TRANS-1K-CS2	Firm Fixed Price Data Plan for SMS text, Email, and Phone calls	\$1,030

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

Reliable Government Solutions, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact (Chieu Le, 301-572-4190, chieule@rgsfederal.com, Fax: 866-585-2176).

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE**

Reliable Government Solutions Incorporated

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date

Contractor

Date

BPA NUMBER _____

**RELIABLE GOVERNMENT SOLUTIONS INCORPORATED
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s)_____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER

*SPECIAL BPA DISCOUNT/PRICE

(2) Delivery:

DESTINATION

DELIVERY SCHEDULES / DATES

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE

POINT OF CONTACT

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;

(b) Contract Number;

(c) BPA Number;

(d) Model Number or National Stock Number (NSN);

(e) Purchase Order Number;

(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING CONTRACTOR TEAM ARRANGEMENTS

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

The customer identifies their requirements.

Federal Supply Schedule Contractors may individually meet the customers needs, or -

Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.

Customers make a best value selection.