Re:discovery Proficio is a multidisciplinary collections management system offering state-of-the-art database software for managing museum collections, archives and manuscripts, archaeological data and visual resources. Re:discovery Proficio offers configuration flexibility, virtually unlimited expansion possibilities and instantaneous results from database queries. Proficio for the Web is a companion product that provides read-only access to Re:discovery Proficio database via a Web browser.

Category 511210: Software Licenses
Category 54151: Software Maintenance Services
Category 611420: Information Technology Training
Category 54151S: Information Technology Professional Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Category 511210 - PERPETUAL SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE
Microcomputers
Application Software

NOTE: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

Category 54151- SOFTWARE MAINTENANCE SERVICES

Category 611420- INFORMATION TECHNOLOGY TRAINING (FPDS Code U012)

Category 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
FPDS Code D308 Programming Services
FPDS Code D311 IT Data Conversion Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.
Re:discovery Software, Inc.
3040 Berkmar Drive, Suite B1, Charlottesville, VA 22901
434.975.3256
www.rediscoverysoftware.com

Contract Number: GS35F0241N
Period Covered by Contract: January 13, 2018 thru January 12, 2023

General Services Administration
Federal Acquisition Service

Pricelist current through Modification # PA-0025, dated March 29, 2019.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at http://www.fss.gsa.gov/
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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO CATEGORIES

SPECIAL NOTICE TO AGENCIES: Small Business Participation
SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage! and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

[ ] The Geographic Scope of Contract will be domestic and overseas delivery.
[ ] The Geographic Scope of Contract will be overseas delivery only.
[X] The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

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3040 Berkmar Drive, Suite B1
Charlottesville, VA 22901

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

434.975.3256 ext. 270 434.975.3256 ext. 100
3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

- Block 9: G. Order/Modification Under Federal Schedule
- Block 16: Data Universal Numbering System (DUNS) Number: 836168013
- Block 30: Type of Contractor - B. Other Small Business

Block 31: Woman-Owned Small Business - No
Block 36: Contractor's Taxpayer Identification Number (TIN): 541474008

4a. CAGE Code: 1POL4

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

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<th>CATEGORY</th>
<th>DELIVERY TIME (Days ARO)</th>
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<tr>
<td>511210</td>
<td>14 Days (non-custom system)</td>
</tr>
<tr>
<td>611420</td>
<td>As agreed to by the Contractor and the ordering office</td>
</tr>
<tr>
<td>54151S</td>
<td>As agreed to by the Contractor and the ordering office</td>
</tr>
</tbody>
</table>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

   a. Prompt Payment: 0% - NA days from receipt of invoice or date of acceptance, whichever is later.
   b. Quantity: Multiple User License Discounts have been deducted
   c. Dollar Volume: None
d. Government Educational Institutions: Are offered the same discount as all other Government customers

e. Other: None

8. TRADE AGREEMENTS ACT OF 1979, as amended:
All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. SMALL REQUIREMENTS: The minimum dollar value of orders to be issued is $100.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)
a. The Maximum Order value for the following Special Item Numbers (SINs) is $500,000:
   Category 511210 – Software Licenses
   Category 54151 – Software Maintenance Services
   Category 54151S - Information Technology Professional Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is $25,000:
   Category 611420 – Information Technology Training

12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):
Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

(a) **Security Clearances**: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) **Travel**: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31 and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) **Certifications, Licenses and Accreditations**: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) **Insurance**: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) **Personnel**: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

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(f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) **Government-Furnished Property:** As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) **Availability of Funds:** Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. **CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See C.1.)

16. **GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer's Part Number; and
3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.fss.gsa.gov/.

17. **PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if:

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS
a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
   (1) Time of delivery/installation quotations for individual orders;
   (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
   (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES
The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Terms and conditions shall apply to the following areas outside the 48 contiguous states and the District of Columbia: Alaska, Hawaii, Puerto Rico and U.S. Territories.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)
The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS
Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.
22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

http://www.rediscov.com/Section508.htm

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order—

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and (b) The following statement:

This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective— (1) For such period as the laws of the State in which this contract is to be performed prescribe; or (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance and shall make copies available to the Contracting Officer upon request.
26. SOFTWARE INTEROPERABILITY.
Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

27. ADVANCE PAYMENTS
A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES (CATEGORY 511210) AND SOFTWARE MAINTENANCE SERVICES (CATEGORY 54151) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

LIMITED WARRANTY. Re:discovery Software warrants that (a) the Software Product will perform substantially in accordance with the accompanying written materials for a period of ninety (90) days from the date of receipt, and (b) any Support Services provided by Re:discovery Software shall be substantially as described in applicable written materials provided to you by Re:discovery Software, and Re:discovery Software support engineers will make commercially reasonable efforts to solve any problem. If an implied warranty or condition is created by your state/jurisdiction and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, but only as to defects discovered during the period of this limited warranty (ninety [90] days). As to any defects discovered after the ninety (90) day period, there is no warranty or condition of any kind. Some states/jurisdictions do not allow limitations on duration of an implied warranty, so the above limitation may not apply to you. Any supplements or updates to the Software Product, including without limitation, any (if any) service packs or hot fixes provided to you after the expiration of the ninety (90) day Limited Warranty period are NOT covered by any warranty or condition, express, implied or statutory.

YOUR EXCLUSIVE REMEDY. Re:discovery Software’s and its suppliers’ entire liability and your exclusive remedy shall be, at Re:discovery Software’s option, from time to time exercised subject to applicable law, (a) return of the price paid, if any, for the Software Product, or (b) repair or replacement of the Software Product that does not meet this Limited Warranty and that is returned to Re:discovery Software. You will receive the remedy elected by Re:discovery Software without charge, except that you are responsible for any expenses you may incur (e.g. cost of shipping the Software Product to Re:discovery Software). This Limited Warranty is void if failure of the Software Product has resulted from accident, abuse, misapplication, abnormal use or a virus. Any replacement Software Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. To exercise your remedy, contact: Re:discovery Software, Re:discovery Software 3040 Berkmar Drive, Suite B1/Charlottesville, VA 22901.

DISCLAIMER OF WARRANTIES. The limited warranty that appears above is the only express warranty made to you and is provided in lieu of any other express warranties (if any) created by any documentation or packaging. Except for the limited warranty expressly stated above and to the maximum extent permitted by applicable law,
Re:discovery Software and its suppliers provide the software product and any support services (if any) related to the Software Product, as is and with all faults, and hereby disclaim with respect to the Software Product and support services all warranties and conditions, whether express, implied or statutory, including, but not limited to any (if any) warranties, duties or conditions of merchantability, fitness for a particular purpose, of accuracy or completeness of responses, results, workmanlike effort, lack of viruses and of lack of negligence. Also there is no warranty, duty or condition of title, quiet enjoyment, quiet possession, correspondence to description, or non-infringement. The entire risk as to the quality, or arising out of the use or performance of the Software Product and any support services remains with you.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 434.975.3256 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9:00 am to 7:00 pm Eastern Time.

4. SOFTWARE MAINTENANCE

a. Software maintenance service shall include the following:

- Assistance for errors in the Software Product and advice on the use and maintenance of supported versions of the Software Product during regular business hours (9am-5pm ET) Monday through Friday by telephone, mail and fax. The Support Fee will be the only charge for this service after 90 days. There are no restrictions placed on the number of hours provided under this service. Please note that this service does not include training.

- Support Services do not include error correction or advice on errors or defects resulting from (i) operator error or from any use that is not in accordance with the operating instructions provided in the Documentation or (ii) the use of a prior release of the software if the client has declined a version upgrade and RSI deems that the prior version no longer qualifies for on-going support (e.g., Version 1 for DOS). RSI will provide services to correct such occurrences on a paid fee basis in accordance with RSI’s then current fee schedule.

- Upon scheduling of a version Upgrade agreed to by RSI and Customer, RSI will furnish the client with one (1) copy of the version Upgrade to the Software Product and an electronic copy of associated Documentation which RSI generally distributes to licensees of the Software Product. New modules or additional and distinct functions that RSI decides to add to Software Product will be made available for optional purchase and will not be supplied as a part of the upgrade plan.

- Customer agrees to install and maintain a current copy of pcAnywhere, or similar remote access software approved by RSI, to assist RSI staff in providing timely and efficient support. Failure to install pcAnywhere or similar remote access software approved by RSI and to allow RSI remote access to the Software Products may result in higher support fees and RSI’s reduced ability to provide timely support.

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b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (54151)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.

b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new appropriation shall be required, if maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if maintenance is to be continued during the subsequent period.

6. UTILIZATION LIMITATIONS - (511210)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime...
Contractors, subcontractors and agents of the ordering activity who have the ordering activity’s permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software” may be marked with the Contractor’s standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, ”Utilization Limitations” are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

7. SOFTWARE CONVERSIONS -
Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

8. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY
The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered. See pages 21 to 24.

9. RIGHT-TO-COPY PRICING
The Contractor shall insert the discounted pricing for right-to-copy licenses. Discounted pricing for right-to-copy licenses is not offered.
TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF TRAINING COURSES
FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT AND SOFTWARE (CATEGORY 611420)

1. SCOPE
a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER
Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY
The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING
a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT
The Contractor agrees to provide each student with unlimited telephone support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.
6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the
time of order placement, or the ordering activity price in effect at the time the training course is conducted,
whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training
course.
Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF
APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally
provided with course offerings. Such documentation will become the property of the student upon
completion of the training class.

b. For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each
training course.

d. The Contractor shall provide the following information for each training course offered:

   (1) The course title and a brief description of the course content, to include the course format
       (e.g., lecture, discussion, hands-on training);

   (2) The length of the course;

   (3) Mandatory and desirable prerequisites for student enrollment;

   (4) The minimum and maximum number of students per class;

   (5) The locations where the course is offered;

   (6) Class schedules; and

   (7) Price (per student, per class (if applicable)).

Training Course #1: Using Re:discovery Proficio

Description: Designed for Re:discovery end users. Applies to any one of the core Re:discovery
Proficio Modules. Provides hands-on instruction on the user interface, standard software features and
basic user functions such as adding new records, viewing data, modifying data, database searches
and simple reports. Also provides instruction on advanced database management features and
functions.

Length: 1 day (8 hours)

Prerequisites: basic understanding and familiarity with Windows interface

Minimum participants: 1 student at contractor site

Maximum participants: No maximum; however, if more than one student, training will be held at
Government site and Government is responsible for providing IT equipment
Location: at Government site

Class Schedules: Per customer request
Price: $829 per class

Training Course #2: Using Re:discovery Proficio with Multiple Core Modules
Description: Designed for Re:discovery Proficio end users. Provides hands-on module-specific training for customers who purchase more than one of the core Re:discovery Proficio modules.
Length: 1 day (8 hours)
Prerequisites: Using Re:discovery Proficio
Minimum participants: 1 student at contractor site
Maximum participants: No maximum, however, if more than one student, training will be held at Government site and Government is responsible for providing IT equipment.
Location: at Government site if more than one student
Class Schedules: per customer request
Price: $829 per class

Training Course #3: Re:discovery System Administrator Training
Description: Advanced training for Re:discovery System Administrators. Includes instruction on system utilities, file structures, backup and restore, system setup and system customization.
Length: 1/2 day (4 hours)
Prerequisites: Introduction to Re:discovery and Advanced Re:discovery
Minimum participants: 1 student at contractor site
Maximum participants: No maximum; however, if more than one student, training will be held at Government site and Government is responsible for providing IT equipment.
Location: at Government site
Class Schedules: per customer request
Price: $414 per class

Training Course #4: Creating Reports in Re:discovery Proficio
Description: Instruction on use of built-in tools available to create reports and forms for use in Re:discovery Proficio.
Length: 1 day (8 hours)
Prerequisites: Using Re::discovery Proficio, basic familiarity with concepts of database structures.
Minimum participants: 1 student at contractor site
Maximum participants: No maximum; however, if more than one student, training will be held at Government site and Government is responsible for providing IT equipment.
Location: at Government site
Price: $414 per class
e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

Reimbursable travel charges include roundtrip airfare, lodging, mileage, ground transportation & per diem per Federal Travel Regulations.

9. “NO CHARGE” TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

Two hours of complimentary remote (i.e., phone/web-based) training is provided for all new clients. Beginning in 2017, special topic webinars will be hosted by Re:discovery Software on a regular basis.
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (CATEGORY 54151S)

1. **SCOPE**
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/EC Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **PERFORMANCE INCENTIVES**
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. **ORDER**
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. **PERFORMANCE OF SERVICES**
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is
performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:  

1. Cancel the stop-work order; or
2. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:

1. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
2. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

9. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation. (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by— (1) The offeror;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/EC SERVICES AND PRICING

Commercial Job Title: Software Engineer  ($90.00 per hour)

Minimum/General Experience: Three (3) years object oriented programming experience.

Functional Responsibility: Responsible for object-oriented programming in the design, maintenance, development and documentation of system components. Provide technical assistance to Client Services Division with data conversion and cost estimating for completion of new projects.

Minimum Education: Bachelor’s Degree in Computer Science, Engineering, or Information Technology or equivalent demonstrated expertise in object oriented programming.

Required Proficiencies: C#, Windows Forms, ASP.NET, Microsoft’s .NET Framework, SQL Server Team Foundation Server.

Commercial Job Title: Client Services Representative  ($90.00 per hour)

Minimum/General Experience: Two (2) years professional experience working in a collections management capacity with a museum, archives or historic institution.

Functional Responsibility: Setup, configuration, installation, training, documentation, testing and support of Re:discovery. Work with new clients to customize the interface to suit the institutional or individual needs, convert existing electronic data into Re:discovery, and train clients to use the software upon installation. Respond to technical support questions from clients.

Minimum Education: BA or MA in Museum Studies, Historic Preservation, History or Art History.
Re:discovery Proficio sets a new standard for professional museum and archival collections management systems. Proficio’s dynamic user interface offers a full complement of standard tools for streamlining data entry, simplifying data retrieval, facilitating data management, generating reports, exporting data, ensuring data integrity, and providing user-friendly public access. Re:discovery Proficio is the leading choice for a complete relational database system for museum and archival collections management.

Proficio enables its users to:

- Manage museum, archives, and image collections in one system.
- Easily access all database components from one screen.
- Conduct Google-like searches across the entire database, or selected parts of the database.
- Export data in a variety of formats, including PDF, HTML, XML, RTF, MARC and EAD.
- Configure and retain preferred screen settings for each user.
- Drag and drop images into Proficio. Display images in Thumbnail, Slide Show and Filmstrip views.
- Employ industry standard database technology and standard Microsoft operating systems, including Windows 2012 Server and Windows 7.
RE:DISCOVERY PROFICIO FOR MUSEUM COLLECTIONS

Proficio’s Collections Management module is flexible and easy to use for cataloging and managing museum collections. Catalog individual objects, attach images and media files, track changes to information related to objects (e.g., location history) and document accessions, deaccessions, loans, exhibits, conservation activities, restrictions, associated sites, artists and makers, donors and researchers.

Object Records
Proficio accommodates virtually unlimited documentation for each museum object. With data entry tools such as authority tables, auto completion, on-screen lookup, default and carry over values, global search and replace, and modify/append all, users will be able to enter information quickly and accurately. Field labels and field types may be changed by the user to better accommodate institutional needs. User defined field help also insures that information is entered correctly. The ability to dock images on the object record screen and customize its position and format gives the user the ability to further configure the on-screen environment.

Supplemental Records
Proficio’s Supplemental Records track information about an object that changes over time.

Collections Management Activities
Easily track and update management activities, including Accessions, Conservation, Loans and Exhibits.

Artist and Constituent Records
Manage information about the people associated with the collections.

RE:DISCOVERY PROFICIO FOR ARCHIVAL COLLECTIONS

Proficio’s Archives module provides a framework to catalog and manage archival materials such as manuscripts, photographs, maps, letters, and books. Both hierarchical and item level cataloging is supported.

Users can import, export and create standard MARC records. Users can also create EAD (Encoded Archival Description) finding aids in XML format.

With Proficio’s hierarchical archives directory type, users can create linked Collection, Series, File Unit, and Item Level records. Images may be attached to any level of description. The relationships established within each Collection can be viewed in a hierarchical list.

With Proficio’s Item Level Archives directory type, users can create individual Item Level archival records without the related Collection, Series, and File Unit records

PROFICIO FOR THE WEB

Proficio for the Web allows web visitors to search, browse, and learn about an institution’s collection via the Internet. Researchers can intuitively search your collection using the same search engine that is executed in Rediscovey Proficio. The ability to view thumbnail and zoomed images provides an important visual element to Proficio for the Web

Customizable Templates
The Web Module includes standard pages for users to intuitively enter search criteria, browse data, and view search results. Style sheets can be applied to the templates in order to match the graphic standards of a client’s website.

Highlight Particular Objects and Information

Proficio’s Web Module provides the option to make only selected object information available. You also can limit the number of records that are made available to researchers.

RE:DISCOVERY ICMS

Re:discovery ICMS is a custom version of the standard Proficio software that was developed specifically for the U.S. Department of the Interior.

SERVICES OFFERED

Re:discovery Software, Inc. offers the following services:

• **Directory Customization.** Re:discovery’s Client Services Representatives will work with end users to customize object screens and reports prior to the delivery of the installation DVD. Post-installation directory customization services are also available.

• **Database Conversion.** Re:discovery staff offers extensive experience in converting data from a wide range of applications. A representative sample of a client’s existing data is required in order for a price quote.

• **End User Training.** Re:discovery offers comprehensive end-user and system administrator training.

• **On-Going End User Support.** Following a 90-day period of complimentary support, Re:discovery Software offers on-going end user support. Fees are based on the software licenses and custom configuration services purchased.

• **Technical & Programming Services.** Examples include custom programming services for Re:discovery installations and technical consultation regarding system hardware.
## System Requirements for Proficio

### Version 8.22-July 2020

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Minimum</th>
<th>Recommended</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workstation</td>
<td>Windows 7 or above¹</td>
<td>Windows 10 or above¹</td>
</tr>
<tr>
<td>Server</td>
<td>Windows 2012 R2 Server or above¹</td>
<td>Windows 2016 Server or above¹</td>
</tr>
</tbody>
</table>

### Hardware

<table>
<thead>
<tr>
<th>Workstation</th>
<th>CPU: Intel i3 Series, 1 GHz or better</th>
<th>CPU: Intel i7 Series, 3.0 GHz or better</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>RAM: 4 GB²</td>
<td>RAM: 6 GB³ or more</td>
</tr>
<tr>
<td></td>
<td>Monitor: 17 inch super VGA</td>
<td>Monitor: 20&quot; widescreen</td>
</tr>
<tr>
<td></td>
<td>Video: 1920 x 1080 or higher</td>
<td>Video: 1920 x 1080 or higher</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Server</th>
<th>CPU: Intel i3 Series, 1 GHz or better</th>
<th>CPU: Intel i7 Series, 3.0 GHz or better</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>RAM: 4 GB</td>
<td>RAM: 12 GB or more</td>
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</tbody>
</table>

### Disk Storage

<table>
<thead>
<tr>
<th>Workstation</th>
<th>500 MB available (use server specs if a stand-alone installation)</th>
<th>1 GB available (use server specs if a stand-alone installation)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>1.5 GB available (plus 25-100 KB per record, figure does not include storage of attached images and multimedia files) ³</td>
<td>2 GB available (plus 25-100 KB per record, figure does not include storage of attached images and multimedia files) ³</td>
</tr>
</tbody>
</table>

### Software

<table>
<thead>
<tr>
<th>.Net Framework</th>
<th>Microsoft .NET Framework 4.8 (included on installation DVD) ⁴</th>
<th>Microsoft .NET Framework 4.8 (included on installation DVD) ⁴</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Browser</td>
<td>Internet Explorer 6 SP 1 or above (required for SQL Server 2012 installation)</td>
<td>Current available version of Internet Explorer or Microsoft Edge</td>
</tr>
<tr>
<td>SQL Server</td>
<td>SQL Server 2012 Express Edition ⁵ (SQL Server 2017 Express is included in the installation package). For large network installations, we recommend SQL Server Standard Edition or above.</td>
<td>SQL Server 2017 Standard Edition or above ⁵ (Purchased separately by client. Recommended for large network installations.)</td>
</tr>
</tbody>
</table>

### Network (for multi-user installations)

<table>
<thead>
<tr>
<th>LAN</th>
<th>Speed: 10 Mbps</th>
<th>Speed: 100 Mbps or better</th>
</tr>
</thead>
</table>

| WAN | Low-bandwidth environments (<10Mbps) require the use of a remote application delivery system such as Remote Desktop Connection, Microsoft Terminal Server, or Citrix MetaFrame. | Low-bandwidth environments (<10Mbps) require the use of a remote application delivery system such as Remote Desktop Connection, Microsoft Terminal Server, or Citrix MetaFrame. |
1 Proficio is compatible with Windows 7, 8, 8.1, 10, Windows Server 2012, 2012 R2, 2016, and 2019. To install the server portion or a standalone copy of Proficio on Windows 7 or Windows Server 2008R2, please contact Re:discovery’s Technical Support team for assistance (requires an earlier version of SQL Server). Windows 10 Home edition is not compatible as the server in a network environment.

2 SQL Server Express 2017 limits usage to 1 physical processor, 1GB of memory, and 10GB of storage per database. Such limits do not exist for SQL Server Standard Edition or above.

3 Calculate space needed for images to include 3 versions per image: original image file size, reduced sized jpg > 1MB (average), and thumbnail > 50KB (average). Space needed for media files are original file size.


<table>
<thead>
<tr>
<th>Public Search</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Any workstation running Proficio’s Public Search</strong></td>
</tr>
<tr>
<td>▪ Intel i3 Series, 3.0 GHz with 6 GB of memory or better is recommended.</td>
</tr>
<tr>
<td>▪ .NET Framework, version dependent on operating system/SQL Server</td>
</tr>
<tr>
<td>▪ Microsoft Internet Information Services (IIS), version dependent on operating system</td>
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</tbody>
</table>

**Note:**
If you are using Proficio on a stand-alone computer (not as a workstation on a server installation), the following Windows operating systems are compatible with Public Search†:

- Windows 7
- Windows 8, 8.1
- Windows 10

If you are using Proficio on a workstation accessing a server installation, the server portion of Proficio must be installed on a computer running one of the following Windows Server operating systems:

- Windows 2008 Server
- Windows 2008 R2 Server
- Windows 2012 Server
- Windows 2012 R2 Server
- Windows 2016 Server
- Windows 2019 Server
† The Browse by Images feature within Public Search cannot be used on a stand-alone desktop computer due to the limited number of internet connections allowed by the operating system. Browse by Images feature within Public Search can only be used from a workstation that points to Proficio that is installed on a true server operating system such as Windows 2008, 2008 R2, 2012, 2012 R2, 2016, or 2019 Server.
### Re:discovery Proficio

#### Part I: Price List applicable to Category 511210 (Perpetual Software License) and Category 54151 (Software Maintenance Services)

<table>
<thead>
<tr>
<th>Product #</th>
<th>Product Description</th>
<th>GSA Price</th>
<th>Monthly Maintenance Fee (1.5% of license fee)</th>
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<tr>
<td>REDCM-46</td>
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<td>Re:discovery Proficio, One Core Module (Museum Collections or Archives), 50 concurrent user license</td>
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</table>
- Pricing for 51-100 concurrent users: 50 concurrent user price plus $2,300 for each additional concurrent user.
- Pricing for 101-150 concurrent users: 100 concurrent user price plus $2,000 for each additional concurrent user.
- Pricing for 151+ users: 150 concurrent user price plus $1,600 for each additional concurrent user.

<table>
<thead>
<tr>
<th>Product #</th>
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<th>GSA Price</th>
<th>Monthly Maintenance Fee (1.5% of license fee)</th>
</tr>
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<tbody>
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<td>Re:discovery Proficio, Two Core Modules (Museum Collections and Archives), 9 concurrent user license</td>
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</table>
Re:discovery Software, Inc. • 3040 Berkmar Dr. Suite B1 Charlottesville, VA 22901 • Phone: 434.975.3256
FAX: 434.975.3935 • Email: sales@rediscov.com • Web: www.rediscoverysoftware.com

<table>
<thead>
<tr>
<th>Item #</th>
<th>Product Description</th>
<th>GSA Price</th>
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<td>Re:discovery ICMS Museum Collections Management System, one year software maintenance for sites with 1 workstation</td>
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<tr>
<td>REDANCS-3</td>
<td>Re:discovery ICMS Museum Collections Management System, one year software maintenance for sites with 2-5 workstations</td>
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<td>$2,753.00</td>
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<td>REDANCS-5</td>
<td>Re:discovery ICMS Version Upgrade</td>
<td>$2,493.00</td>
</tr>
</tbody>
</table>

Pricing for 51-100 concurrent users: 50 concurrent user price plus $2,300 for each additional concurrent user.

Pricing for 101-150 concurrent users: 100 concurrent user price plus $2,000 for each additional concurrent user.

Pricing for 151+ users: 150 concurrent user price plus $1,600 for each additional concurrent user.

Available Controlled Vocabularies

- Revised Nomenclature for Museum Cataloging (a hierarchically structured, controlled vocabulary for cataloging museum objects) can be included with the software for no additional cost.

- The Art and Architecture Thesaurus (a hierarchically structured, controlled vocabulary for cataloging works of art) may be included with the software for no additional cost.

Re:discovery ICMS

<table>
<thead>
<tr>
<th>REDCMA-49</th>
<th>Re:discovery Proficio, Two Core Modules (Museum Collections and Archives), 49 concurrent user license</th>
<th>$114,669</th>
</tr>
</thead>
<tbody>
<tr>
<td>REDCMA-50</td>
<td>Re:discovery Proficio, Two Core Modules (Museum Collections and Archives), 50 concurrent user license</td>
<td>$116,901</td>
</tr>
</tbody>
</table>

Re:discovery Software, Inc. • 3040 Berkmar Dr. Suite B1 Charlottesville, VA 22901 • Phone: 434.975.3256
FAX: 434.975.3935 • Email: sales@rediscov.com • Web: www.rediscoverysoftware.com

Authorized Federal Acquisition Service Information Technology Schedule Pricelist
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### Proficio for the Web

<table>
<thead>
<tr>
<th>Product #</th>
<th>Product Description</th>
<th>GSA Price</th>
<th>Monthly Maintenance Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>REDWEB-1</td>
<td>Proficio Web Module, license for first copy of server software (requires Re:discovery Proficio Museum Collections or Archives Modules.)</td>
<td>$4,836.00</td>
<td>$73.50</td>
</tr>
</tbody>
</table>

### Services

<table>
<thead>
<tr>
<th>Product #</th>
<th>Description</th>
<th>GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>REDCUST</td>
<td>Directory Customization(^1) (Client Services Representative)</td>
<td>$90.00 per hour. Minimum of 16 hours required.</td>
</tr>
<tr>
<td></td>
<td>Services to custom configure Re:discovery database data directories.</td>
<td></td>
</tr>
<tr>
<td>REDPROG</td>
<td>Custom Programming Services (Software Engineer)</td>
<td>$90.00 per hour. Agreed upon Statement of Work required.</td>
</tr>
<tr>
<td></td>
<td>Services to develop custom programs for the Re:discovery database application and custom website development services.</td>
<td></td>
</tr>
<tr>
<td>REDDC</td>
<td>Data Conversion Services (Software Engineer)</td>
<td>$90.00 per hour. Requires representative data sample for fixed price quote.</td>
</tr>
</tbody>
</table>

\(^1\) For installations with custom configured directories, add 0.5% of the custom configuration fee to the monthly support amount.
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS

PREAMBLE

Re:discovery Software, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To ensure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact: Steve Richardson, Director of Sales Phone: (434) 975-3256 ext. 270 E-mail: steve@rediscov.com Fax: (434) 975-3935
BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) ________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

____________________________________  ________________________________________
Ordering Activity                Date Contractor                Date

BPA NUMBER______________

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) ________________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>___________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>___________________________</td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>___________</td>
<td>__________________________</td>
</tr>
<tr>
<td>___________</td>
<td>__________________________</td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be ________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on ________________ or at the end of the contract period, whichever is earlier.
(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.
BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

• The customer identifies their requirements.
• Federal Supply Schedule Contractors may individually meet the customers needs, or -
• Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
• Customers make a best value selection.