



# GSA Price Catalog

AVST GSA Contract Number GS-35F-0248R Valid Jan 6, 2005 to Jan 5, 2020

AUTHORIZED FEDERAL SUPPLY SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES

**SIN 132-33 - PERPETUAL SOFTWARE LICENSES**  
*FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE*  
*Microcomputers*  
*Application Software*

**SIN 132-34 - MAINTENANCE OF SOFTWARE**

**SIN 132-50 – TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (FPDS Code U012)**

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.



**Applied Voice & Speech Technologies, Inc.**  
**27042 Towne Centre Drive, Suite 200**  
**Foothill Ranch, CA 92610**  
[www.avst.com](http://www.avst.com)

Contract Number: **GS-35F-0248R**

Period Covered by Contract: January 6, 2005 Through January 5, 2020

General Services Administration  
Federal Supply Service

Pricelist current through Modification PS-0051, Effective Oct 8, 2015

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. Geographic Scope of Contract:**

**Geographic scope of contract is the 48 contiguous states, Alaska, Hawaii, Puerto Rico and the District of Columbia.**

**2. Contractor's Ordering Address:**

**Applied Voice & Speech Technologies, Inc.  
Atten: Orders/Government  
20000 North Creek Parkway, Suite 200  
Bothell, Washington 98011  
Main Phone: 425.951.1600  
Orders Department Fax: 425.951.1597**

**Contractor's Payment Address:**

**Applied Voice & Speech Technologies, Inc.  
Atten: Dana Morio  
27042 Towne Centre Drive, Suite 200  
Foothill Ranch, CA 92610**

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. Statistical Data for Government Ordering Office Completion of Standard Form 279:**

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **177600970**

Block 30: Type of Contractor - **A. Small Business**

Block 31: Woman-Owned Small Business - **No**

Block 36: Contractor's Taxpayer Identification Number (TIN): **56-2397438**

4a. CAGE Code: **3RVV6**

4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB Destination**

**6. DELIVERY SCHEDULE**

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO)

132-33 **7**

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. Discounts:** Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: **1% 20 days, Net 30**

b. Quantity: **None**

c. Dollar Volume: **None**

d. Government Educational Institutions: **Same as other government discounts**

e. Other: **None**

**8. Trade Agreements Act of 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. Statement Concerning Availability of Export Packing: Outside the scope of this contract.**

**10. Small Requirements:** The minimum dollar value of orders to be issued is **\$100**

**11. Maximum Order** (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-33 - Perpetual Software Licenses  
Special Item Number 132-34 – Maintenance of Software

- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:  
Special Item Number 132-50 - Training Courses

**12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS. In accordance with FAR 8.404:**

**[NOTE: Special ordering procedures have been established for Special Item Numbers (SINs) 132-51 IT Professional Services and 132-52 EC Services; refer to the terms and conditions for those SINs.]**

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopsise the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

a. Orders placed at or below the micro-purchase threshold. ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.

b. Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity's needs. In selecting the supply or service representing the best value, the ordering activity may consider--

- (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
- (2) Trade-in considerations;
- (3) Probable life of the item selected as compared with that of a comparable item;
- (4) Warranty considerations;
- (5) Maintenance availability;
- (6) Past performance; and
- (7) Environmental and energy efficiency considerations.

c. Orders exceeding the maximum order threshold. Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--

Review additional Schedule Contractors'

- (1) catalogs/pricelists or use the "GSA Advantage!" on-line shopping service;

(2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and

(3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

(1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);

(2) Offer the lowest price available under the contract; or

(3) Decline the order (orders must be returned in accordance with FAR 52.216-19).

d. Blanket purchase agreements (BPAs). The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.

e. Price reductions. In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.

f. Small business. For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.

g. Documentation. Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement, in excess of the micro-purchase threshold, is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be

referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

**16. GSA Advantage!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

**None**

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

#### **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the

requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

**23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

**[www.avstgroup.com/section508](http://www.avstgroup.com/section508)**

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**TERMS AND CONDITIONS APPLICABLE TO  
PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND  
MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE  
COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

**Applied Voice & Speech Technologies, Inc. (AVST) standard commercial warranty is incorporated into Applied Voice & Speech Technologies, Inc. End User Software License Agreement which is in the pricing section for AVST products. The End User Software License Agreement terms and conditions shall apply to all AVST software ordered by the ordering activity.**

b. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

**Limitation of Liability shall be in accordance with Applied Voice & Speech Technologies, Inc. (AVST) End User Software License Agreement provided in the pricing section of this GSA Information Technology Schedule Price List.**

**3. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is:

**425-951-1600**

**4. SOFTWARE MAINTENANCE**

a. Software maintenance service shall include the following:

**Please see the Applied Voice & Speech Technologies, Inc. (AVST) End User Software License Agreement in the Price List section. The Applied Voice & Speech Technologies, Inc. End User Software License Agreement terms and conditions shall apply to all AVST support services ordered by the ordering activity.**

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**5. UTILIZATION LIMITATIONS - (132-33, AND 132-34)**

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **6. SOFTWARE CONVERSIONS - (132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

## **7. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

#### 8. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses. **Contractor does not offer “right-to-copy” licenses.**

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

#### PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

#### COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **John Chambers, Regional Sales Director; 919-465-2218 voice; 425-945-3756 facsimile; [jchambers@avst.com](mailto:jchambers@avst.com).**

BEST VALUE  
BLANKET PURCHASE AGREEMENT  
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

\_\_\_\_\_  
Ordering Activity      \_\_\_\_\_      Contractor      \_\_\_\_\_      Date

BPA NUMBER \_\_\_\_\_

(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
--------------------------	-----------------------------

(2) Delivery: \_\_\_\_\_

DESTINATION	DELIVERY SCHEDULES / DATES
-------------	----------------------------

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
--------	------------------

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;

(b) Contract Number;

(c) BPA Number;

(d) Model Number or National Stock Number (NSN);

(e) Purchase Order Number;

(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

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\*\*\*\*\*

BASIC GUIDELINES FOR USING  
"CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.

List of Participating Dealers

Verizon Federal, Inc.  
1320 N. Court House Road, 8<sup>th</sup> Floor  
Arlington, VA 22201  
Attn: Debbie Wall 703-312-4005

Comm-Works/Fortran, LLC  
8550 Cinderbed Road, Suite 500  
Newington, VA 22122  
Attn: Janet Adams 703-550-0200

Southeastern Telecom, Inc.  
500 Royal Parkway  
Nashville, TN 37214  
Attn: Larry Baugher 615-874-6000

Altura Communication Solutions  
2890 E. White Star Ave.  
Anaheim, CA 92806  
Attn: Mark Izumi 714-948-8400

Qwest Government Services, Inc.  
1801 California Street, 7<sup>th</sup> Floor  
Denver, Colorado 80202  
Attn: Larry J. Anderson, CPM, CPCM

Advanced Communications Incorporated

5711 Research Drive

Canton, MI 48188

Attn: Brian G. Kiel

i-comm, Inc.

1483 Old Bridge Road, Suite 106

Woodbridge, VA 22192

Attn: Janet Adams

Black Box Network Services

510 Spring Street, Suite 200

Herndon, VA 20170

VOX Network Solutions Inc.

250 E. Grand Avenue, Suite 55

South San Francisco, CA 94080

Atten: Nancy Price

Newcastle Communications

1140 Broadway Suite 201

New York, NY 10001

Atten: Gioia Ambrette

Morgan Birge & Associates, Inc.

119 W. Hubbard St., 4<sup>th</sup> Floor

Chicago, IL 60610

Contact: Simon Welling

**Applied Voice & Speech Technologies, Inc.**  
**End User License Agreement**

**READ THIS AGREEMENT CAREFULLY BEFORE INSTALLING OR USING THE SOFTWARE PROVIDED UNDER THIS AGREEMENT. IF YOU DO NOT ACCEPT THIS AGREEMENT, PROMPTLY RETURN ALL SOFTWARE, EQUIPMENT AND RELATED ITEMS SUPPLIED WITH THE SOFTWARE. YOUR MONEY WILL BE REFUNDED IN FULL. OTHERWISE, BY INSTALLING OR USING THE SOFTWARE YOU ACCEPT THE TERMS OF THIS AGREEMENT.**

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Applied Voice & Speech Technologies, Inc. ("AVST") grants you ("you" or "Customer") a limited, nonexclusive, perpetual (unless terminated as provided herein), nontransferable license to use the computer software that accompanies this Agreement, including related documentation, information, and materials (collectively, the "AVST Software") in accordance with the terms of this Agreement and any applicable Addendum.

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- (b) disassemble, decompile, reverse engineer, decode, or derive the source code equivalent of any portion of AVST Software or attempt to bypass any AVST security device;
- (c) alter, modify or create derivative works from all or any portion of the AVST Software; or
- (d) merge or embed the AVST Software into another computer program.

To the extent of any right you may have with respect to the AVST Software under the European Directive 91/250 on Legal Protection of Computer Programs (14 May 1991, OJ 1991 (122/42)) as implemented in the relevant jurisdiction, nothing contained in this Agreement will be interpreted to exclude or prejudice such right.

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## Section 4 Limited Warranty, Disclaimer and Limitation of Liability

- (a) AVST warrants that for a period of 180 days from the date of delivery:
  - (i) the media on which the AVST Software is furnished will be free from defects in materials and workmanship; and
  - (ii) the AVST Software will perform substantially in accordance with the specifications provided by AVST.

The foregoing warranties apply only to the original recipient of the AVST Software and are void if a defect in the media or failure of AVST Software has resulted from any accident, abuse or misuse, or any unauthorized use or combination of the AVST Software with any software, hardware or other item not approved by AVST.

If any AVST Software supplied under this Agreement does not comply with the above limited warranty, AVST' sole liability and responsibility will be to repair or replace the AVST Software, or, at AVST' option, return a portion of the price paid pro-rated over the six (6) month warranty period from the date of delivery.

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In order to receive this remedy, you must return all copies of AVST Software to AVST or the AVST vendor with evidence of receipt and payment within 180 days of the date you receive the AVST Software. Any replacement software supplied to you under this limited warranty will be under warranty for any remainder of the original 180-day warranty period, or 30 days from date of receipt of the replacement, whichever is longer.

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Some states' laws do not allow the exclusion of implied warranties, limitations on how long an implied warranty may last, or the exclusion or limitation or certain damages. To the extent that those laws apply to this Agreement, the exclusions and limitations set forth above may not apply.

### **Section 5. Indemnification**

Subject to the limitations set forth below, AVST shall indemnify, defend and hold harmless Customer from any and all damages, liabilities, costs and expenses (including reasonable attorneys' fees) incurred by Customer as a result of any claim that the AVST Software, when used within the scope of this Agreement, infringes any U.S. patent, copyright, trademark, or trade secret of any third party.

This indemnity shall apply only if Customer (a) promptly notifies AVST in writing of any such claim, (b) and promptly tenders the control of the defense and settlement of any such claim to AVST at AVST' expense and with AVST' choice of counsel, and (c) cooperates with AVST, at AVST' expense, in defending or settling such claim.

AVST shall have no liability for any infringement arising from the modification of the AVST Software unless such modification was made or authorized in writing by AVST, when the infringement would not have occurred but for such modification.

### **Section 6. Termination of Agreement**

You may terminate the license granted by this Agreement at any time, by complying with the following termination procedure: (1) erase, destroy, or return to AVST the original and each and every copy of the

## Applied Voice & Speech Technologies, Inc. GSA Schedule Price Catalog

AVST Software in your possession or under your control; and (2) send written confirmation of termination to AVST, including confirmation that you have complied with this termination procedure. Should you terminate this Agreement for any reason other than breach of warranty by AVST, you will not be entitled to any refund of any payments made to AVST.

If you fail to comply with any provision of this Agreement, AVST may, in addition to other available remedies, terminate your license immediately. Upon receipt of notice of termination, you must immediately comply with the termination procedure described above. Any use restrictions placed on you under this Agreement shall survive any termination of this Agreement.

### Section 7. Miscellaneous

(a) The AVST Software is licensed to you only. You are prohibited from assigning, transferring, or sublicensing the AVST Software in any manner to another person or entity without the prior written consent of AVST. The terms of this Agreement will apply to any transfer authorized by AVST.

(b) This Agreement sets forth the entire agreement of the parties and supersedes all prior understandings and agreements, written or oral.

(c) This Agreement will be governed by the laws of the State of California without regard to any conflict of law principles to the contrary. The 1980 UN Convention for the International Sale of Goods or any successor thereto does not apply to this Agreement. You will not commence or prosecute any action, suit, proceeding or claim arising under or by reason of this Agreement other than in the state or federal courts located in Orange County, California. You irrevocably consent to the jurisdiction and venue of such courts in connection with any such action, suit, proceeding or claim.

(d) If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this agreement will remain in full force and effect.

(e) It is the express wish of the parties that this Agreement and all related documents be drawn up in English

(f) U.S. GOVERNMENT RESTRICTED RIGHTS. If the AVST Software is used or acquired by the U.S. Government or on its behalf, the Government acknowledges that (i) the AVST Software is "commercial computer software" or "Commercial computer software documentation" for purposes of 48 C.F.R. 12.212 and 48 C.F.R. 227.7202-3, as applicable, and (ii) the AVST Software is provided to the Government (A) for acquisition by or on behalf of civilian agencies, consistent with the policy set forth in 48 C.F.R. 12.212, or (B) for acquisition by or on behalf of the Department of Defense, consistent with the policies set forth in 48 C.F.R. 227.7201-1 (June 1995) and 227.7202-3 (June 1995). The Contractor/manufacturer of the AVST Software is Applied Voice & Speech Technologies, Inc., 27121 Towne Centre Drive, Suite 210, Foothill Ranch, CA 92610.

(g) You will comply with all applicable laws regarding your use of the AVST Software. You will not directly or indirectly transfer, export or re-export the AVST Software to any country, person, entity, or end user except in compliance with all applicable U.S. export laws and regulations.

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# CX-E

SIN	MFR PART NUMBER	PRODUCT DESCRIPTION	GSA Price
<b>SIN 132-33 - Perpetual Software Licenses</b>			
<b>CX-E Base Port Systems and Expansions</b>			
132-33	1028-03010-04	CX-E - 4 Ports/5 UM/5 PA/1 Call Server	\$1,814.11
132-33	1028-03010-08	CX-E - 8 Ports/5 UM/5 PA/1 Call Server	\$3,936.02
132-33	1028-03010-12	CX-E - 12 Ports/5 UM/5 PA/1 Call Server	\$7,262.97
132-33	1028-03010-16	CX-E - 16 Ports/5 UM/5 PA/1 Call Server	\$9,679.60
132-33	1028-03010-20	CX-E - 20 Ports/5 UM/5 PA/1 Call Server	\$12,102.77
132-33	1028-03010-24	CX-E - 24 Ports/5 UM/5 PA/1 Call Server	\$16,942.57
132-33	1028-03010-28	CX-E - 28 Ports/5 UM/5 PA/1 Call Server	\$21,782.37
132-33	1028-03010-32	CX-E - 32 Ports/5 UM/5 PA/1 Call Server	\$26,628.72
132-33	1028-03010-36	CX-E - 36 Ports/5 UM/5 PA/1 Call Server	\$31,468.51
132-33	1028-03010-40	CX-E - 40 Ports/5 UM/5 PA/1 Call Server	\$36,308.31
132-33	1028-03010-44	CX-E - 44 Ports/5 UM/5 PA/1 Call Server	\$41,148.11
132-33	1028-03010-48	CX-E - 48 Ports/5 UM/5 PA/1 Call Server	\$45,987.91
132-33	1028-03010-52	CX-E - 52 Ports/5 UM/5 PA/1 Call Server	\$50,834.26
132-33	1028-03010-56	CX-E - 56 Ports/5 UM/5 PA/1 Call Server	\$55,674.06
132-33	1028-03010-60	CX-E - 60 Ports/5 UM/5 PA/1 Call Server	\$60,513.85
132-33	1028-03010-64	CX-E - 64 Ports/5 UM/5 PA/1 Call Server	\$65,353.65
132-33	1028-03075-00	Each additional 4 port license (for port ranging from 4-20 ports)	\$3,372.80
132-33	1028-03076-00	Each additional 4 port license (24-64 ports)	\$4,839.80
132-33	1028-03077-00	Each additional 4 port license (68-500 ports)	\$6,051.39
<b>Atom</b>			
132-33	1028-03340-00	Atom (50 users, 2 Speech resources, 1 language)	\$3,025.69
132-33	1028-03341-00	Atom (100 users, 4 Speech resources, 1 language)	\$6,051.39
132-33	1028-03342-00	Atom (1000 users, 28 Speech resources, 1 language)	\$44,010.08
132-33	1028-03343-00	Atom (5000 users, 120 Speech resources, 1 language)	\$168,476.07
<b>Unified Messaging</b>			
132-33	1028-03160-00	25 UM User licenses	\$451.89
132-33	1028-03161-00	100 UM User licenses	\$1,696.22
132-33	1028-03162-00	500 UM User licenses	\$7,865.49
132-33	1028-03163-00	1000 UM User licenses	\$14,525.94
132-33	1028-03164-00	5000 UM User licenses	\$60,513.85
<b>Personal Assistant</b>			
132-33	1028-03185-00	25 PA User licenses	\$451.89

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132-33	1028-03186-00	100 PA User licenses	\$1,696.22
132-33	1028-03187-00	500 PA User licenses	\$7,865.49
132-33	1028-03188-00	1000 PA User licenses	\$14,525.94
132-33	1028-03189-00	5000 PA User licenses	\$60,513.85
<b>Speech</b>			
132-33	1028-03180-00	1 Speech resource (ASR and TTS) License	\$825.19
132-33	1028-03140-00	TTS Additional Language (per language, per port)	\$85.14
132-33	1028-03183-00	ASR Additional Language (per language, per resource)	\$91.69
132-33	1028-03141-00	TTS Language	\$0.00
132-33	1028-03182-00	ASR Language	\$0.00
<b>TeamQ</b>			
132-33	1028-03350-00	TeamQ Agent - Per Agent	\$36.02
132-33	1028-03355-00	TeamQ Supervisor - Per Supervisor	\$173.55
<b>Telephone User Interface (TUI)</b>			
132-33	1028-04200-00	Alternate TUI Emulations	\$2,423.17
<b>Integrations - Datalink</b>			
132-33	1028-04002-00	Aastra/Ericsson MD110 Analog VM	\$641.81
132-33	1028-04022-00	Aastra/Ericsson MD110 Analog TCP/IP	\$641.81
132-33	1028-04007-00	Ascom Ascotel BCS64	\$641.81
132-33	1028-04001-00	Centrex / SMDI	\$641.81
132-33	1028-04014-00	Cisco Unified Communications Manager (Call Manager) SMDI	\$641.81
132-33	1028-04021-00	Fujitsu 9600 SMDI	\$641.81
132-33	1028-04004-00	NEC NEAX 2000/2400 MCI	\$641.81
132-33	1028-04045-00	NEC NEAX 2400/SV7000 LAN MCI	\$641.81
132-33	1028-04015-00	NEC/Sphere Sphericall SMDI	\$641.81
132-33	1028-04016-00	ShoreTel SMDI	\$641.81
<b>Integrations - Station Set Emulation</b>			
132-33	1028-04051-00	Avaya Definity Station Set Emulation	\$641.81
132-33	1028-04055-00	Mitel DNIC Station Set Emulation	\$641.81
132-33	1028-04052-00	Nortel/Meridian Station Set Emulation	\$641.81
132-33	1028-04060-00	Nortel BCM Station Set Emulation	\$641.81
132-33	1028-04054-00	Rolm 9751 Station Set Emulation	\$641.81
132-33	1028-04053-00	Siemens 300E Station Set Emulation	\$641.81
132-33	1028-04056-00	Siemens HiPath 4000 Station Set Emulation	\$641.81
<b>Integrations - QSIG/CAS</b>			
132-33	1028-04008-00	Aastra/Ericsson MD110 E1 CAS VM	\$641.81
132-33	1028-04023-00	Aastra/Ericsson MD110 E1 CAS TCP/IP	\$641.81
132-33	1028-04043-00	Alcatel OmniPCX Enterprise E1 QSIG	\$641.81

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132-33	1028-04020-00	Avaya Communications Manager or Definity E1 QSIG	\$641.81
132-33	1028-04063-00	Cisco Unified Communications Manager (Call Manager) E1 QSIG	\$641.81
132-33	1028-04039-00	Nortel CS1000 T1/QSIG	\$641.81
132-33	1028-04042-00	Siemens Hicom 300E E1 QSIG	\$641.81
132-33	1028-03080-00	MWI 4 Port License (HiPath 4000 SSE, HiCom 300 E1, Alcatel OmniPCX Enterprise E1 Integration)	\$347.10
<b>Integrations - SIP</b>			
132-33	1028-04066-00	Alcatel OmniPCX SIP	\$641.81
132-33	1028-04018-00	Avaya Communication Manager SIP	\$641.81
132-33	1028-04064-00	Avaya CS1000 SIP	\$641.81
132-33	1028-04090-00	Avaya IP Office SIP	\$641.81
132-33	1028-04102-00	BroadSoft BroadWorks SIP	\$641.81
132-33	1028-04103-00	Cisco Unified Communications Manager SIP	\$641.81
132-33	1028-04100-00	Dialogic 1000 Media Gateway SIP	\$641.81
132-33	1028-04086-00	Mitel Communications Director (MCD) SIP	\$641.81
132-33	1028-04098-00	Siemens OpenScope Voice SIP	\$641.81
132-33	1028-04092-00	ShoreTel ShoreGear SIP	\$641.81
132-33	1028-04080-00	Tadiran Coral IPx SIP	\$641.81
132-33	1028-04000-00	SIP Port (All SIP integrations) – Per Port	\$124.43
<b>Integrations - IP</b>			
132-33	1028-04036-00	Cisco Call Manager SCCP	\$641.81
132-33	1028-04035-00	Cisco Call Manager IP Ports - Per Port	\$124.43
132-33	1028-04106-00	Microsoft Skype for Business/Lync IP	\$641.81
132-33	1028-04107-00	Microsoft Skype for Business/Lync Port – Per Port	\$124.43
132-33	1028-04108-00	SIP Port to Microsoft Lync IP Port Conversion – Per Port	\$6.55
<b>Call Servers and Neverfail</b>			
132-33	1028-03130-00	Additional Call Server (up to 8 total Call Servers supported on a CX8 System)	\$1,211.59
132-33	1028-03124-00	Neverfail Secondary System Server– Initial Purchase - Per Port	\$196.47
132-33	1028-03124-25	Neverfail Secondary System Server - Software License	\$0.00
132-33	1028-03124-50	Neverfail Secondary System Server – USB Dongle	\$130.98
132-33	1028-03125-00	Neverfail Secondary System Server – Expanding – Per Additional Port	\$196.47
132-33	1028-03126-00	Neverfail Tertiary System Server - Initial Purchase - Per Port	\$78.59
132-33	1028-03126-25	Neverfail Tertiary System Server – Software License	\$0.00
132-33	1028-03126-50	Neverfail Tertiary System Server Dongle	\$130.98
132-33	1028-03127-00	Neverfail Tertiary System Server - Expanding – Per Additional Port	\$78.59
<b>Other</b>			
132-33	1028-03145-00	Analog/Digital Networking	\$2,423.17

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132-33	1028-03150-00	CallXpress Digital Networking Master Server	\$602.52
132-33	1028-03155-00	Global User Administration	\$2,423.17
132-33	1028-03175-00	UCConnect/ Automated Agent	\$3,438.29
132-33	1028-03176-00	ScheduleXpress	\$1,637.19
132-33	1028-03170-00	NotifyXpress - Initial 2 ports	\$6,876.57
132-33	1028-03171-00	NotifyXpress - Each additional port (3-48)	\$687.66
132-34	1028-03909-00	CX-E XpressCare Covered Upgrade – From 8.6	\$0.00
132-34	1028-03907-00	CX-E XpressCare Covered Upgrade – From 8.5	\$0.00
132-34	1028-03906-00	CX-E XpressCare Covered Upgrade – 8.0 to 8.2	\$0.00
132-34	1028-03900-00	CX-E XpressCovered Upgrade - CallXpress 7.x	\$0.00
132-33	1028-03001-00	CX-E 8.x USB Security Replacement Dongle	\$0.00
<b>SIN 132-34 - Maintenance of Software</b>			
132-34	1090-98340-00	Standard XpressCare - CX-E licenses - 1 year	15% of GSA CX-E licenses
132-34	1090-98341-00	Standard XpressCare - CX-E licenses - 2 years	28.5% of GSA of CX-E licenses
132-34	1090-98342-00	Standard XpressCare - CX-E licenses - 3 years	40.5% of GSA CX-E licenses
132-34	1090-98343-00	Standard XpressCare - CX-E licenses - 4 years	51% of GSA CX-E licenses
132-34	1090-98344-00	Standard XpressCare - CX-E licenses - 5 years	60% of GSA CX-E licenses
132-34	1090-98350-00	Standard XpressCare - Neverfail license - 1 year	15% of GSA Neverfail license
132-34	1090-98351-00	Standard XpressCare - Neverfail licenses - 2 years	28.5% of GSA Neverfail licenses
132-34	1090-98352-00	Standard XpressCare - Neverfail licenses - 3 years	40.5% of GSA Neverfail licenses
132-34	1090-98353-00	Standard XpressCare - Neverfail licenses - 4 years	51% of GSA Neverfail licenses
132-34	1090-98354-00	Standard XpressCare - Neverfail licenses - 5 years	60% of GSA Neverfail licenses
132-34	1090-98345-00	Standard XpressCare - Speech licenses - 1 year	15% of GSA Speech licenses
132-34	1090-98346-00	Standard XpressCare - Speech licenses - 2 years	28.5% of GSA Speech licenses
132-34	1090-98347-00	Standard XpressCare - Speech licenses - 3 years	40.5% of GSA MSLP Speech licenses
132-34	1090-98348-00	Standard XpressCare - Speech licenses - 4 years	51% of GSA Speech licenses
132-34	1090-98349-00	Standard XpressCare - Speech licenses - 5 years	60% of GSA Speech licenses
132-34	1090-98373-00	Standard XpressCare - CX-E licenses – monthly pro-rated	1.25% of GSA CX-E licenses
132-34	1090-98375-00	Standard XpressCare - Neverfail license - 1 month pro-rated	1.25% of GSA Neverfail License

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132-34	1090-98374-00	Standard XpressCare - Speech licenses - monthly pro-rated	1.25% of GSA Speech License
132-34	1090-95101-00	Premium XpressCare - CX-E licenses - 1 year	19% of GSA CX-E licenses
132-34	1090-95102-00	Premium XpressCare - CX-E licenses - 2 years	36% of the GSA MSLP of CX-E licenses
132-34	1090-95103-00	Premium XpressCare - CX-E licenses - 3 years	51.5% of the GSA MSLP of CX-E licenses
132-34	1090-95104-00	Premium XpressCare - CX-E licenses - 4 years	65% of the GSA MSLP of CX-E licenses
132-34	1090-95105-00	Premium XpressCare - CX-E licenses - 5 years	76% of the GSA MSLP of CX-E licenses
132-34	1090-95121-00	Premium XpressCare - Neverfail 1 year (charged at % of Net GSA Price of Neverfail)	19% of GSA Neverfail licenses
132-34	1090-95122-00	Premium XpressCare - Neverfail 2 years (charged at % of Net GSA Price of Neverfail)	36% of GSA Neverfail licenses
132-34	1090-95123-00	Premium XpressCare - Neverfail 3 years (charged at % of Net GSA Price of Neverfail)	51.5% of GSA Neverfail licenses
132-34	1090-95124-00	Premium XpressCare – Neverfail 4 years (charged at % of Net GSA Price of Neverfail)	65% of GSA Neverfail licenses
132-34	1090-95125-00	Premium XpressCare - Neverfail 5 years (charged at % of Net GSA Price of Neverfail)	76% of GSA Neverfail licenses
132-34	1090-95301-00	Premium XpressCare - Speech 1 year (charged at % of Net GSA Price of Speech)	19% of GSA Speech licenses
132-34	1090-95302-00	Premium XpressCare - Speech 2 years (charged at % of Net GSA Price of Speech)	36% of GSA Speech licenses
132-34	1090-95303-00	Premium XpressCare - Speech 3 years (charged at % of Net GSA Price of Speech)	51.5% of GSA Speech licenses
132-34	1090-95304-00	Premium XpressCare - Speech 4 years (charged at % of Net GSA Price of Speech)	65% of GSA Speech licenses
132-34	1090-95305-00	Premium XpressCare - Speech 5 years (charged at % of Net GSA Price of Speech)	76% of GSA Speech licenses
132-34	1090-95100-00	Premium XpressCare - CX-E monthly pro-rated (charged at % of Net GSA Price)	1.6% of GSA Neverfail licenses
132-34	1090-95120-00	Premium XpressCare - Neverfail monthly pro-rated (charged at % of Net GSA Price)	1.6% of GSA Neverfail licenses
132-34	1090-95300-00	Premium XpressCare - Speech monthly pro-rated (charged at % of Net GSA Price)	1.6% of GSA Speech licenses
132-34	1090-98902-00	CX-E XpressCare Reinstatement (1-90 days expired) (charged at % of Net GSA Price)	25% of GSA XpressCare licenses
132-34	1090-98900-00	CX-E XpressCare Reinstatement – Per 4 ports	\$654.91
132-34	1090-98901-00	CX-E XpressCare Reinstatement – Per Speech Resource	\$261.96
132-34	1090-98903-00	CX-E XpressCare Reinstatement – Per 4 ports Neverfail	\$196.47
<b>SIN 132-50 - Training Courses for IT Equipment and Software</b>			
132-50	1090-98442-00	CX-E Series Neverfail Training – Online	\$589.39
132-50	1090-98430-00	CX-Series Administrator Training - Online	\$392.93
132-50	1090-98458-00	CX-Series Advanced Administrator Training - Online	\$392.95
132-50	1090-98431-00	CX-E Series Core Technical Training - Online	\$851.34
132-50	1090-98432-00	CX-E Series Unified Messaging Training - Online	\$392.93

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132-50	1090-98433-00	CX-E Series Digital Networking Training - Online	\$392.93
132-50	1090-98461-00	CX-Series Availability Training - Online	\$392.95
132-50	1090-98435-00	CX-Series Web Application Training - Online	\$392.93