Centeva is a dynamic small business focused on servicing the needs of our commercial and government clients at all levels. Through a systematic approach to resource development, Centeva has developed a team that has gained a reputation for providing exceptional, yet economical support with an emphasis on excellent customer service.
Centeva is a professional organization made up of a passionate team of forward thinking, results-oriented professionals committed to supporting our clients—whatever their needs. We thrive on solving complex problems and are specialized in the fields of Technical Project Management, Business Analysis, Custom Software Development, Data Management, and Post-Implementation Support. Combined, our team has over 50 years of service supporting the technical needs of the Federal Government.

Special Item No. 611420  Training Courses for Information Technology Equipment and Software
Special Item No. 54151S  Information Technology Professional Services
Special Item No. ANCILLARY Ancillary Supplies and /or Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SPECIAL ITEM NUMBER 611420 – TRAINING COURSES FOR INFORMATION TECHNOLOGY (IT) EQUIPMENT AND SOFTWARE

FPDS Code U012

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D302  IT Systems Development Services
FPDS Code D306  IT Systems Analysis Services
FPDS Code D308  Programming Services
FPDS Code D310  IT Backup and Security Services
FPDS Code D311  IT Data Conversion Services
FPDS Code D399  Other Information Technology Services, Not Elsewhere Classified
Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

SPECIAL ITEM NUMBER –ANCILLARY-- ANCILLARY SUPPLIES AND/OR SERVICES

Ancillary supplies and/or services are support supplies and services which are not within the scope of any other SIN on this schedule. These supplies and/or services may only be ordered in conjunction with or in support of supplies and/or services purchased under another SIN(s) in this solicitation to provide a solution to a customer requirement. This SIN may be used for orders and blanket purchase agreements that involve work or a project that is solely associated with the supplies and/or services purchased under this schedule. This SIN EXCLUDES purchases that are exclusively for supplies and/or services already available under another schedule and is limited to information technology (IT) products and/or services.

The work performed under this SIN shall be associated with existing SINs that are part of this schedule. Ancillary supplies and/or services shall not be the primary purpose of the work ordered, but be an integral part of the total solution offered. Ancillary supplies and/or services may only be ordered in conjunction with or in support of supplies and/or services purchased under another SIN in this schedule. Offerors may be required to provide additional information to support a determination that their proposed ancillary supplies and/or services are commercially offered in support of one or more SINs under this schedule.

Centeva, LLC
10813 S River Front Parkway, Suite 575
South Jordan, UT  84095
Tel:  801-967-0077
Fax:  866-596-7639
www.centeva.com

Contract Number:  GS-35F-0253Y
Period Covered by Contract:  03/12/2017 – 03/11/2022

General Services Administration
Federal Acquisition Service

PRICE LIST CURRENT AS OF:  10/01/2019
Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).

TABLE OF CONTENTS

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS ................................................................. 4

TERMS AND CONDITIONS APPLICABLE TO TRAINING COURSES FOR INFORMATION TECHNOLOGY (IT) EQUIPMENT AND SERVICES (SPECIAL ITEM NUMBER 611420) ........................................................................................................................................ 12

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S) AND ANCILLARY SUPPLIES AND SERVICES (SIN ANCILLARY) ........................................................................................................ 166

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS ........................................ 244

BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE .................................................................................. 25

GSA FSS AUTHORIZED IT SCHEDULE PRICELIST ........................................................................................................................... 29
INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ online shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™, and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

[ ] The Geographic Scope of Contract will be domestic and overseas delivery.
[ ] The Geographic Scope of Contract will be overseas delivery only.
[ X ] The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION:

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

Centeva, LLC
10813 S River Front Parkway, Suite 575
South Jordan, UT 84095

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

801-967-0077
3. LIABILITY FOR INJURY OR DAMAGE
The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:
Block 9: G. Order/Modification Under Federal Schedule Contract
Block 16: Data Universal Numbering System (DUNS) Number: 806602962
Block 30: Type of Contractor: B. Other Small Business
Block 31: Woman-Owned Small Business: Yes
Block 37: Contractor's Taxpayer Identification Number (TIN): 20-8138956
Block 40: Veteran Owned Small Business (VOSB): __________________
   A: Service Disabled Veteran Owned Small Business
   B: Other Veteran Owned Small Business

4a. CAGE Code: 50ZF1

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION
Prices cover delivery to destinations located within the 48 contiguous States and the District of Columbia, Alaska, Hawaii, and Puerto Rico.

6. DELIVERY SCHEDULE
a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>611420</td>
<td>10 Days</td>
</tr>
<tr>
<td>54151S</td>
<td>10 Days</td>
</tr>
<tr>
<td>ANCILLARY</td>
<td>10 Days</td>
</tr>
</tbody>
</table>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
   a. Prompt Payment: N/A
   b. Quantity: N/A
   c. Dollar Volume: N/A
   d. Other Special Discounts (i.e. Government Education Discounts, etc.) Same as GSA pricing discounts for Government Educational Institutions

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**
   All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:** N/A

10. **Small Requirements:** The minimum dollar of orders to be issued is $100.00.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**
    $500,000

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**
    Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.
    a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
    b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:**
    Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDs), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.
13.2  **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14.  **CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
(k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. **CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

16. **GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer's Part Number; and
3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

17. **PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if:

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
3. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. **CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

1. Time of delivery/installation quotations for individual orders;
2. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.
23. SECTION 508 COMPLIANCE

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes   X
No    ___

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.centeva.com.

The EIT standard can be found at: www.Section508.gov/.


Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order—

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.
26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at [http://www.core.gov](http://www.core.gov).

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
TERMS AND CONDITIONS APPLICABLE TO TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 611420)

1. SCOPE
   a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
   b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER
   Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY
   The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING
   a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
   b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
   c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
   d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT
   The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.
6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

**SIN 611420 Training Courses for IT Equipment and Software**

<table>
<thead>
<tr>
<th>Training Courses</th>
<th>Description</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
</table>
| eCMS Training  
New User Course | Four (4) – Day New User Training is a hands-on course for acquisition professionals with no prior experience in the Electronic Contract Management System (eCMS). The course provides a fundamental understanding of eCMS and the core functionality used to facilitate the learners’ day to day workload management. The structure of the course supports the learners’ comprehension of these fundamentals by reviewing the acquisition lifecycle in terms of eCMS and tracking the progress of an acquisition in the system from the initial request to close out of the award. In this process, system navigation, action and document creation, and linkages to external systems are emphasized. The importance of this knowledge is further put into context for the learner by reviewing policy letters mandating the appropriate and complete usage of the system and discussing how the information entered in the system is utilized in a real world situation. *(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)* | $4817.71 |
| eCMS Training  
Refresher Course | Two (2) – Day Refresher Training is intended for acquisition professionals who have used the Electronic Contract Management System (eCMS). Emphasis is placed on standard operating procedures, specialized processes within the system, and increasing the learners’ awareness of available eCMS resources. *(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)* | $2981.39 |
| Webinar –  
Content Manager | (1-2) hrs - eCMS Content Manager Webinars are instructor-led, live meetings that utilize both PowerPoint slides to present the concepts as well as a demonstration in the system to show their application. This webinar is an in-depth review of document generation, refinement, and formatting within the system. In reviewing these processes, all associated tools are covered with emphasis being placed on recent changes in functionality, accessibility, and appearance made to the tools utilized in each of these processes and prevalent errors that users encounter. *(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)* | $803.67 |
| Webinar –  
New Functionalities | (1-2) hrs - eCMS New Functionalities Webinars are provided to address major system updates that include new or revamped system features. These webinars are instructor-led, live meetings that utilize both PowerPoint slides to present the changes and concepts as well as a demonstration in the system to show their | $803.67 |
<table>
<thead>
<tr>
<th>eCMS Training Guide</th>
<th>The Electronic Contract Management System (eCMS) Training Guide provides the new eCMS user with all information necessary to begin using the system effectively. To do so, the guide assists the learner through essential element strategies and presentation methodologies. Responsible for leading training activities, overseeing s from the receipt of a new requirement to the close-out of the award by presenting screenshots of each step supported with narrative description of important concepts and helpful tips. This guide encompasses basic concepts, system utilization, and a reference section. Basic concepts covered in the guide include terminology, system navigation, and an overview of the eCMS lifecycle. System utilization includes action and document creation, application of different action types to support varying acquisition strategies, and reporting to external systems. The reference section outlines additional resources including user guides and information letters providing a description of the content contained in each. <em>(No minimum or maximum purchase required)</em></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>$67.78</strong></td>
</tr>
</tbody>
</table>

**Note:** Travel costs are not included in GSA price rates as shown.

### 7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

### 8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

   (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);

   (2) The length of the course;

   (3) Mandatory and desirable prerequisites for student enrollment;

   (4) The minimum and maximum number of students per class;
(5) The locations where the course is offered;

(6) Class schedules; and

(7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.
**NOTE:** All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. **SCOPE**
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services and ANCILLARY Ancillary Supplies and/or Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. **ORDER**
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. **PERFORMANCE OF SERVICES**
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

   (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

   (1) Cancel the stop-work order; or

   (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

   (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

   (1) The stop-work order results in an increase in the time required for, or in the Contractor’s cost properly allocable to, the performance of any part of this contract; and

   (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

   (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

   (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE CONTRACTOR**

   The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:
(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   
   (1) The offeror;
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES
a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>Senior Technical Project Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must have experience managing multiple complex technical projects at the enterprise-level and acting as the client’s Technical Representative to ensure customer satisfaction. Responsible for contract compliance. Must be a specialized expert in the industry, encompassing unique technical knowledge and subject matter expertise. Supervise IT software development, data management, integration maintenance projects, and systems management. Must also direct, plan, organize, control, and manage teams of data processing and other information system and management professionals. Manage and coordinates activities of all resources to ensure the scope of work is properly implemented and executed.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for overall project planning and management. Act as liaison to COTR and to ensure contract compliance.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree (Master’s preferred) in Business or Related Discipline</td>
</tr>
<tr>
<td>Commercial Job Title: Technical Project Manager</td>
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<td>------------------------------------------------</td>
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</tr>
<tr>
<td>Min./General Experience: Must have experience managing moderate-to-complex projects. Must understand the full array of a systems lifecycle and project management methodologies. Responsible for staffing, training, and oversight. Responsible for planning, installation, testing, and implementation of technical project activities. Ability to identify and resolve broad range of technical issues in advance solutions. Understands and communicates technical and industry trends to effectively meet the client’s needs to ensure the integrity of their systems, data, and/or solutions are satisfactory. Responsible for the technical quality of work and ensuring deadlines and cost targets are met.</td>
<td></td>
</tr>
<tr>
<td>Functional Responsibility: Responsible for staffing and training of technical staff ensuring that all technical project activities are implemented and functional.</td>
<td></td>
</tr>
<tr>
<td>Min. Education: A Bachelor’s Degree in Business or Related Discipline</td>
<td></td>
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</tbody>
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<table>
<thead>
<tr>
<th>Commercial Job Title: Senior Business Analyst</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience: Must possess subject matter expertise in specific technologies, methodologies or platforms required for technical aspects of a client engagement. Provides expertise in the development, integration and review of overall business management reviews. Must be able to effectively recommend and implement improvements while providing leadership and expert consultation to the client. Responsible for full scope of schedule development and analysis. Prepare critical path analysis, resource leveling, budget analysis, development of control systems, analysis of reports and indices for program team.</td>
<td></td>
</tr>
<tr>
<td>Functional Responsibility: Responsible for overall analysis, validation, research, planning, and design of enterprise-level projects and solutions.</td>
<td></td>
</tr>
<tr>
<td>Min. Education: A Bachelor’s Degree in Operations Research, Mathematics, Computer Science, Cost Accounting or related scientific or technical discipline</td>
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<table>
<thead>
<tr>
<th>Commercial Job Title: Business Analyst</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Min./General Experience: Must possess the ability to gather functional technical requirements and manage model process flows. Support client in writing detailed description of user needs, program functions and steps required to develop/modify computer programs. Provide business analytics including the evaluation of products, cost estimates for projects, solution implementation, and management of project sub-tasks. Lead in project development study plans and monitors project status.</td>
<td></td>
</tr>
<tr>
<td>Functional Responsibility: Responsible for reviewing, analyzing, and evaluating business systems and user needs.</td>
<td></td>
</tr>
<tr>
<td>Min. Education: A Bachelor’s Degree in Operations Research, Mathematics, Computer Science, Cost Accounting or related scientific or technical discipline</td>
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<tr>
<td>Commercial Job Title:</td>
<td>Senior Data Manager</td>
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<tr>
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</tr>
<tr>
<td>Min./General Experience:</td>
<td>Must possess in-depth subject matter expertise in defining and building effective and efficient databases at a level of complexity and robustness appropriate for mission-critical, enterprise-wide databases. Must have experience in utilizing a variety of software products and tools. Must also have knowledge of various database products and structures and capable of conveying information to technicians for data input.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for planning, budgeting, and allocating resources as well as leading complex data management activities.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>Data Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must possess experience in defining and building effective and efficient databases. Must be capable of utilizing a variety of software products and tools. Must be knowledgeable in various database products and structures and capable of conveying information to technicians for data input. Must be able to plan, budget, and allocate resources.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for leading data management activities.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>Developer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must be experienced in analyzing functional requirements and developing overall concept and design objectives. Must be able to create software in a variety of programming languages and for a variety of functional applications. Must have experience in debugging and correcting errors in computer programs.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for the coding of software applications.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>System Architect</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must possess a detailed understanding of the relationships between frameworks, environments, applications, operating systems, hardware, and software. Must have experience in designing the underlying system architecture for complex business management systems. Must also have experience in total system design including networks.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for designing system architectures that are robust, efficient, and capable of delivering solutions that meet customer expectations.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
<tr>
<td>Commercial Job Title:</td>
<td>Test Engineer</td>
</tr>
<tr>
<td>----------------------</td>
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</tr>
<tr>
<td>Min./General Experience:</td>
<td>Must have experience in the coordination and execution of test events in accordance with approved test plans, procedures, and scripts. Must possess knowledge and skills to ensure that test environments are set up accurately. Must be able to create test scripts and reports.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for the development and execution of test plans.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>IT Specialist</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must be able to collect, analyze, and verify data relating to information technology specialties. Must be able to support system end-users and troubleshoot technical issues.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for the execution of various technical support tasks, as assigned.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>Technical Writer/Editor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must have experience in writing and editing project technical materials. Ability to translate project objectives into a comprehensive and practical format. Edit functional descriptions, system specifications, special reports, and other customer deliverables and documents. Responsible for documenting the technical aspects of a project as well as writing for program and operational documentations. Assist in technical writing, editing, proofreading, and production of technical documents and other interactive documentation.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for documenting the technical aspects of a project and generating technical materials as needed.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree in English, Computer Science, Electrical Engineering or other engineering or technical discipline</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Job Title:</th>
<th>Senior Trainer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min./General Experience:</td>
<td>Must have in-depth subject matter expertise in designing, leading, and conducting training activities. Must possess ability to design and conduct training using an array of interactive, multi-media tools. Must also have experience in developing training strategies, determining training methods, and developing training materials for presentation in various media. Responsible for creating new training strategies and presentation methodologies.</td>
</tr>
<tr>
<td>Functional Responsibility:</td>
<td>Responsible for leading training activities, overseeing training staff, and conducting training.</td>
</tr>
<tr>
<td>Min. Education:</td>
<td>A Bachelor’s Degree</td>
</tr>
</tbody>
</table>
**SIN 54151S  Professional IT Services**

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Technical Project Manager</td>
<td>$152.73</td>
</tr>
<tr>
<td>Technical Project Manager</td>
<td>$137.44</td>
</tr>
<tr>
<td>Senior Business Analyst</td>
<td>$117.48</td>
</tr>
<tr>
<td>Business Analyst</td>
<td>$94.57</td>
</tr>
<tr>
<td>Senior Data Manager</td>
<td>$129.50</td>
</tr>
<tr>
<td>Data Manager</td>
<td>$107.14</td>
</tr>
<tr>
<td>Developer</td>
<td>$115.38</td>
</tr>
<tr>
<td>Systems Architect</td>
<td>$115.38</td>
</tr>
<tr>
<td>Test Engineer</td>
<td>$72.81</td>
</tr>
<tr>
<td>IT Specialist</td>
<td>$117.48</td>
</tr>
<tr>
<td>Technical Writer/Editor</td>
<td>$55.91</td>
</tr>
</tbody>
</table>

**SIN ANCILLARY Ancillary Supplies and/or Services**

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Trainer</td>
<td>$117.27</td>
</tr>
</tbody>
</table>

Note: Travel costs are not included in GSA price rates as shown.
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

CENTEVA, LLC provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Centeva, LLC

10813 S River Front Parkway, Suite 575
South Jordan, UT 84095
Attn: John Esplin
801-455-8353
john.esplin@centeva.com
(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) ________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

________________________________________________________________________
Ordering Activity          Date          Contractor          Date
(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s)____________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>__________________________</td>
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<tr>
<td>________________________</td>
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<td>________________________</td>
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</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>______________</td>
<td>________________________</td>
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<tr>
<td>______________</td>
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<td>______________</td>
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</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be ________________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on ________________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>______________</td>
<td>__________________</td>
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<td>______________</td>
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<td>______________</td>
<td>__________________</td>
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</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;
(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

******************************************************************************************
Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.
**SIN 54151S  Professional IT Services**

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Technical Project Manager</td>
<td>$152.73</td>
</tr>
<tr>
<td>Technical Project Manager</td>
<td>$137.44</td>
</tr>
<tr>
<td>Senior Business Analyst</td>
<td>$117.48</td>
</tr>
<tr>
<td>Business Analyst</td>
<td>$94.57</td>
</tr>
<tr>
<td>Senior Data Manager</td>
<td>$129.50</td>
</tr>
<tr>
<td>Data Manager</td>
<td>$107.14</td>
</tr>
<tr>
<td>Developer</td>
<td>$115.38</td>
</tr>
<tr>
<td>Systems Architect</td>
<td>$115.38</td>
</tr>
<tr>
<td>Test Engineer</td>
<td>$72.81</td>
</tr>
<tr>
<td>IT Specialist</td>
<td>$117.48</td>
</tr>
<tr>
<td>Technical Writer/Editor</td>
<td>$55.91</td>
</tr>
</tbody>
</table>

**SIN ANCILLARY  Ancillary Supplies and/or Services**

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Trainer</td>
<td>$117.27</td>
</tr>
</tbody>
</table>

*Note: Travel costs are not included in GSA price rates as shown.*
### SIN 611420  Training Courses for IT Equipment and Software

<table>
<thead>
<tr>
<th>Training Courses</th>
<th>Description</th>
<th>GSA Pricing w/ IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>eCMS Training New User Course</strong></td>
<td>Four (4) – Day New User Training is a hands-on course for acquisition professionals with no prior experience in the Electronic Contract Management System (eCMS). The course provides a fundamental understanding of eCMS and the core functionality used to facilitate the learners’ day to day workload management. The structure of the course supports the learners’ comprehension of these fundamentals by reviewing the acquisition lifecycle in terms of eCMS and tracking the progress of an acquisition in the system from the initial request to close out of the award. In this process, system navigation, action and document creation, and linkages to external systems are emphasized. The importance of this knowledge is further put into context for the learner by reviewing policy letters mandating the appropriate and complete usage of the system and discussing how the information entered in the system is utilized in a real world situation. <em>(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)</em></td>
<td>$4817.71</td>
</tr>
<tr>
<td><strong>eCMS Training Refresher Course</strong></td>
<td>Two (2) – Day Refresher Training is intended for acquisition professionals who have used the Electronic Contract Management System (eCMS). Emphasis is placed on standard operating procedures, specialized processes within the system, and increasing the learners’ awareness of available eCMS resources. <em>(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)</em></td>
<td>$2981.39</td>
</tr>
<tr>
<td><strong>Webinar – Content Manager</strong></td>
<td>(1-2) hrs - eCMS Content Manager Webinars are instructor-led, live meetings that utilize both PowerPoint slides to present the concepts as well as a demonstration in the system to show their application. This webinar is an in-depth review of document generation, refinement, and formatting within the system. In reviewing these processes, all associated tools are covered with emphasis being placed on recent changes in functionality, accessibility, and appearance made to the tools utilized in each of these processes and prevalent errors that users encounter. <em>(Minimum 5 student/Maximum 30 students, $60 per student above Maximum)</em></td>
<td>$803.67</td>
</tr>
<tr>
<td><strong>Webinar – New Functionalities</strong></td>
<td>(1-2) hrs - eCMS New Functionalities Webinars are provided to address major system updates that include new or revamped system features. These webinars are instructor-led, live meetings that utilize both PowerPoint slides to present the changes and concepts as well as a demonstration in the system to show their application. Questions are encouraged to clarify the usage of the new features and functionalities, and to discuss the variation in</td>
<td>$803.67</td>
</tr>
<tr>
<td>eCMS Training Guide</td>
<td>The Electronic Contract Management System (eCMS) Training Guide provides the new eCMS user with all information necessary to begin using the system effectively. To do so, the guide assists the learner through essential element strategies and presentation methodologies. Responsible for leading training activities, overseeing s from the receipt of a new requirement to the close-out of the award by presenting screenshots of each step supported with narrative description of important concepts and helpful tips. This guide encompasses basic concepts, system utilization, and a reference section. Basic concepts covered in the guide include terminology, system navigation, and an overview of the eCMS lifecycle. System utilization includes action and document creation, application of different action types to support varying acquisition strategies, and reporting to external systems. The reference section outlines additional resources including user guides and information letters providing a description of the content contained in each. (No minimum or maximum purchase required)</td>
<td>$67.78</td>
</tr>
</tbody>
</table>