

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST
GENERAL PURPOSE COMMERCIAL INFORMATION
MULTIPLE AWARD SCHEDULE

SPECIAL ITEM NUMBER 518210C – CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES

FSC/PSC CODE: D305

SPECIAL ITEM NUMBER 54151S – INFORMATION TECHNOLOGY SERVICES

FSC/PSC CODE: D399

OLM – ORDER LEVEL MATERIALS

Strongbridge LLC

21355 Ridgetop Circle, Suite 20

Sterling, VA 20166

Phone: 571-257-2370

Fax: 571-423-5077

Email: dmaurer@Sb-llc.com

www.sb-llc.com

Contract Number: **GS-35F-0278X**

Period Covered by Contract: **March 11, 2011 – March 10, 2021**

General Services Administration
Federal Acquisition Service

Pricelist current through Modification **#PS-0019**, dated **August 2, 2019**.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[®], a menu-driven database system. The INTERNET address GSA *Advantage!*[®] is: GSAAdvantage.gov

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

CUSTOMER INFORMATION:

1. Awarded Special Item Number(s):

SIN	Description
518210C, 518210CRC	Cloud and Cloud-Related IT Professional Services
54151S, 54151SRC	Information Technology Services
OLM	Order Level Materials

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: Please see page 13.
- 1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on page 14.
- 2. **Maximum Order:** \$500,000
- 3. **Minimum Order:** \$100
- 4. **Geographic Coverage:** Domestic Delivery Only
- 5. **Point of Production:** N/A
- 6. **Prices Shown Herein are Net** (discount deducted)
- 7. **Quantity Discount:** None
- 8. **Prompt Payment Terms:** Net 30 Days
- 9. **Government Purchase Cards** are accepted above and below the micro-purchase threshold.
- 10. **Foreign Items:** None
- 11. **Time of Delivery:** Strongbridge LLC shall deliver or perform services in accordance with the terms negotiated in an agency's order.
- 11b. **Expedited Delivery:** Consult with Contractor
- 11c. **Overnight/2-Day Delivery:** Consult with Contractor
- 11d. **Urgent Requirements:** Consult with Contractor
- 12. **FOB Point:** Destination

13. **Ordering Address:** ATTN: Douglas Maurer – Sr. Vice President & CFO
Strongbridge LLC
21355 Ridgetop Circle, Suite 200
Sterling, VA 20166
(P) 571-257-2370 ext 302
14. **Payment Address:** ATTN: Douglas Maurer – Sr. Vice President & CFO
Strongbridge LLC
21355 Ridgetop Circle, Suite 200
Sterling, VA 20166
(P) 571-257-2370 ext 302
15. **Warranty Provisions:** Contractor's Standard Warranty
16. **Export Packing charges:** Not applicable
17. **Terms and conditions of Government Purchase Card Acceptance:** Contact Strongbridge LLC for terms and conditions of Government Purchase Card acceptance.
18. **Terms and conditions of rental, maintenance, and repair:** Not applicable
19. **Terms and conditions of installation:** Not applicable
- 20b. **Terms and conditions of repair parts:** Not applicable
- 20b. **Terms and conditions for any other services:** Not applicable
20. **List of service and distribution points:** Not applicable
21. **List of participating dealers:** Not applicable
22. **Preventive maintenance:** Not applicable
- 24a. **Environmental attributes**, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not applicable
- 24b. Contact Strongbridge LLC for Section 508 compliance information. The EIT standards can be found at: www.section508.gov
25. **DUNS Number:** 167978787
26. Strongbridge LLC is registered in the System for Award Management (SAM) database.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF CLOUD AND CLOUD-RELATED IT
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 518210C)**

**1. INFORMATION PERTAINING TO CLOUD AND CLOUD-RELATED IT
PROFESSIONAL SERVICES**

a. SCOPE OF 518210C Cloud and Cloud-Related IT Professional Services

- (1) The labor categories, prices, terms and conditions stated under Special Item Numbers 518210C Cloud and Cloud-Related IT Professional Services apply exclusively to this SIN within the scope of this Multiple Award Schedule. It is anticipated that the relevant IT Professional Services for this SIN (518210C) are related to the following: assessing cloud solutions, preparing for cloud solutions, refactoring legacy solutions for cloud migration, migrating legacy or other systems to cloud solutions, DevOps, developing new cloud based applications and providing management/governance for cloud solutions. Contractors may propose other types of relevant professional services as long as they are specifically designed to work within and/or support the types of cloud product services described in SIN 518210C.
- (2) Cloud and Cloud-Related IT Professional Services provided under this SIN shall comply with all certifications and industry standards as applicable pertaining to the type of services as specified by ordering agency.
- (3) The Contractor shall provide Cloud and Cloud-Related IT Professional Services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

b. ORDER

- (1) Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The order shall specify the availability of funds and the period for which funds are available.
- (2) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

c. PERFORMANCE OF SERVICES

- (1) The Contractor shall commence performance of Cloud and Cloud-Related IT Professional Services on the date agreed to by the Contractor and the ordering activity.
- (2) The Contractor agrees to render Cloud and Cloud-Related IT Professional Services during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(3) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order Cloud and Cloud-Related IT Professional Services shall be completed in a good and workmanlike manner.

(4) Any Contractor travel required in the performance of Cloud and Cloud-Related IT Professional Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

d. INSPECTION OF SERVICES

Inspection of services is in accordance with 552.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JAN 2017) (DEVIATION – FEB 2007) (DEVIATION - FEB 2018) for Firm-Fixed Price orders; or GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JAN 2017) (DEVIATION - FEB 2018) (ALTERNATE I - JAN 2017) (DEVIATION - FEB 2007) for Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

e. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (MAY 2014) Rights in Data – General, may apply.

The Contractor shall comply with contract clause (52.204-21) to the Federal Acquisition Regulation (FAR) for the basic safeguarding of contractor information systems that process, store, or transmit Federal data received by the contract in performance of the contract. This includes contract documents and all information generated in the performance of the contract.

f. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to the ordering activity's security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Cloud and Cloud-Related IT Professional Services.

g. INDEPENDENT CONTRACTOR

All Cloud and Cloud-Related IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

h. ORGANIZATIONAL CONFLICTS OF INTEREST

(1) Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

i. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for Cloud and Cloud-Related IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring IT professional services performed during the preceding month.

j. PAYMENTS

The ordering activity shall pay the Contractor upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. Payments shall be made in accordance with:

For orders that are NOT time-and-materials/labor hours (fixed price applicable).

- GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JAN 2017) (DEVIATION – FEB 2007) (DEVIATION - FEB 2018)

For orders that are time-and-materials/labor hours.

- GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JAN 2017) (DEVIATION - FEB 2018) (ALTERNATE I - JAN 2017) (DEVIATION - FEB 2007)
- FAR 52.216-31 (Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements— Commercial Item Acquisition. As prescribed in 16.601(f)(3), insert the following provision:

- (1) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

- (2) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by-
 - i The offeror;
 - ii Subcontractors; and/or
 - iii Divisions, subsidiaries, or affiliates of the offeror under a common control.]
- k. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.
- l. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.
- m. DESCRIPTION OF CLOUD COMPUTING LABOR HOURS AND PRICING

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Services within the scope of this Multiple Award Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
 - d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
 - (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
 - (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
 - (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order

GSA HOURLY RATES

Applicable for both contractor and government site services

SIN	LABOR CATEGORY	MARCH 11, 2015 - MARCH 10, 2016	MARCH 11, 2016 - MARCH 10, 2017	MARCH 11, 2017 - MARCH 10, 2018	MARCH 11, 2018 - MARCH 30, 2019	MARCH 11, 2019 - MARCH 10, 2020	MARCH 11, 2020 - MARCH 10, 2021
518210C	Cloud Applications Systems Analyst/Programmer - Intermediate					\$108.30	\$110.14
518210C	IT Subject Matter Specialist-Cloud					\$144.47	\$146.92
518210C	Project Manager - Cloud					\$164.42	\$167.22
518210C	QA Specialist - Cloud					\$87.73	\$89.22
518210C	Sr. Systems Engineer - Cloud					\$122.51	\$124.59
518210C	Team/Technical Lead - Cloud					\$142.06	\$144.47
518210C	Tester - Cloud					\$92.88	\$94.45
54151S	Database Analyst/Programmer	\$109.85	\$111.72	\$113.62	\$115.55	\$117.51	\$119.51
54151S	Financial Analyst	\$91.89	\$93.45	\$95.04	\$96.66	\$98.30	\$99.97
54151S	Graphics Specialist	\$97.17	\$98.82	\$100.50	\$102.21	\$103.95	\$105.72
54151S	Help Desk Support Specialist	\$67.60	\$68.75	\$69.92	\$71.11	\$72.32	\$73.54
54151S	Information Security Specialist	\$102.45	\$104.19	\$105.96	\$107.76	\$109.60	\$111.46
54151S	Network Specialist	\$89.78	\$91.31	\$92.86	\$94.44	\$96.04	\$97.68
54151S	Programmer/Analyst	\$86.61	\$88.08	\$89.58	\$91.10	\$92.65	\$94.23
54151S	Project Manager	\$205.94	\$209.44	\$213.00	\$216.62	\$220.31	\$224.05
54151S	Quality Assurance Specialist	\$97.17	\$98.82	\$100.50	\$102.21	\$103.95	\$105.72
54151S	Software Developer	\$134.14	\$136.42	\$138.74	\$141.10	\$143.50	\$145.94

54151S	Sr. Administrator	\$63.37	\$64.45	\$65.54	\$66.66	\$67.79	\$68.94
54151S	Sr. Programmer	\$122.52	\$124.60	\$126.72	\$128.88	\$131.07	\$133.29
54151S	Sr. Systems Engineer	\$167.07	\$169.91	\$172.80	\$175.74	\$178.72	\$181.76
54151S	Sr. User Experience Architect	\$264.06	\$268.55	\$273.11	\$277.76	\$282.48	\$287.28
54151S	Subject Matter Expert	\$200.68	\$204.09	\$207.56	\$211.09	\$214.68	\$218.33
54151S	Task Manager	\$152.10	\$154.69	\$157.32	\$159.99	\$162.71	\$165.48
54151S	Test Engineer	\$140.48	\$142.87	\$145.30	\$147.77	\$150.28	\$152.83
54151S	Web Designer	\$122.52	\$124.60	\$126.72	\$128.88	\$131.07	\$133.29
54151S	Web Developer	\$146.81	\$149.31	\$151.84	\$154.43	\$157.05	\$159.72

LABOR CATEGORY DESCRIPTIONS

4 years of Experience can be substituted for a degree requirement

SIN 518210C

Cloud Applications Systems Analyst/Programmer - Intermediate

1. Minimum/General Experience

Five (5) years

2. Functional Responsibility

Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex cloud information systems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, documents, and maintains these programs. Competent to work on most phases of applications systems analysis and cloud programming activities but requires instruction and guidance in other phases.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

IT Subject Matter Specialist - Cloud

1. Minimum/General Experience

Ten (10) years

2. Functional Responsibility

Provides high-level subject matter proficiency for cloud tasks. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require specialized knowledge of the subject matter for effective implementation.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

Project Manager - Cloud

1. Minimum/General Experience

Ten (10) years

2. Functional Responsibility

Responsible for all aspects of the development and implementation of assigned cloud projects and provides a single Point of Contact (POC) for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

QA Specialist - Cloud

1. Minimum/General Experience

Three (3) years

2. Functional Responsibility

Provides development of cloud project Software Quality Assurance (QA) Plan and the implementation of procedures that conforms to the requirements of the contract. Provides an independent assessment of how the project's software development process is being implemented relative to the defined process and recommends methods to optimize the organization's process.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

Sr. Systems Engineer - Cloud

1. Minimum/General Experience

Five (5) years

2. Functional Responsibility

Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new cloud software or significant enhancements to existing software to enable it in the cloud. Assists with the design, coding, debugging, and documentation of programs.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

Team/Technical Lead - Cloud

1. Minimum/General Experience

Seven (7) years

2. Functional Responsibility

Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software in the cloud or significant enhancements to existing software to enable it in the cloud. Works with technical staff to understand problems with software and develops suggestions for improvements and enhancements. Participates in the development of software user manuals.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

Tester - Cloud

1. Minimum/General Experience

Three (3) years

2. Functional Responsibility

Provides testing know-how for the support of user requirements of hardware/software applications in the cloud. Participates in all phases of risk management assessments and software/hardware development with emphasis on user requirements, test design, and test tools selection.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

SIN 54151S

Database Analyst/Programmer

1. Minimum/General Experience

Five (5) years of database experience under general supervision for designing, implementing, and maintaining moderately complex databases.

2. Functional Responsibility

Maintains database dictionaries and integration of systems through database design. Competent to work in most phases of database administration. Provides hierarchical and relational database support for on-line (interactive) data retrieval systems, and database design and programming using Structured Query Language (SQL) in a mainframe environment. Centrally controlling and standardizing the definition of every data element to ensure it neither duplicates nor conflicts with existing data elements.

3. Minimum Education

Bachelor's degree in Computer Science, Computer Information Systems, Management Information Systems or related field.

Financial Analyst

1. Minimum/General Experience

Minimum five (5) years' experience providing IT related financial support services.

2. Functional Responsibility

Provides support to overall contract initiative in all areas of financial management. Develops required financial analysis reports as required by the contract. Prepares and evaluates complex reports that include labor utilization, incurred costs v. planned costs, and expected costs at completion.

3. Minimum Education

Bachelor's degree in related field; with 10+ years of experience, no degree required.

Graphics Specialist

1. Minimum/General Experience

At least two (2) years' experience developing graphic/artistic presentations for publications, technical documents, and online use.

2. Functional Responsibility

Produces graphic art and visual materials for a variety of media outlets such as Websites, printed materials, PowerPoint presentations, and CD-ROMs. Works under the supervision of a Design Lead or Project Manager (PM).

3. Minimum Education

Associate's degree in Communications or Graphic Design.

Helpdesk Support Specialist

1. Minimum/General Experience

Under general supervision, provides second-tier support to end users for either PC, server, or mainframe applications and hardware.

2. Functional Responsibility

Interacts with network services, software systems engineering, and/or applications development to restore service and/or identify and correct problems. Simulates or recreates user problems to resolve operating difficulties.

3. Minimum Education

Bachelor's degree in Information Systems or no degree needed with 3 years' experience.

Information Security Specialist

1. Minimum/General Experience

Four (4) years performing security assessments and recommendations for improvement.

2. Functional Responsibility

Provides technical analysis of Information Assurance (IA), to include applications, operating systems, physical security, networks, risk assessment, critical infrastructure continuity and contingency planning, emergency preparedness, security awareness, and training. Provides analysis of existing system's vulnerability to possible intrusions, resource manipulation, resource denial, and destruction of resources. Provides technical expertise and analysis to document organizational information protection framework and supports policy and procedures preparation and implementation.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, Information Security, or related field.

Network Specialist

1. Minimum/General Experience

Four (4) years providing technical assistance in monitoring information systems operations and network systems.

2. Functional Responsibility

Performs general LAN/MAN/WAN troubleshooting and administration, and provides technical leadership in the integration and testing of complex, large scale computer integrated networks. Schedules conversions and cut-over; oversees network operations and network control center; and supervises staff.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, Engineering, or other related disciplines.

Programmer/Analyst

1. Minimum/General Experience

Two (2) years of progressive experience in engineering systems using incremental development, joint application development, rapid prototyping, and CASE technology concepts and techniques.

2. Functional Responsibility

Under general supervision, applies process improvement and re-engineering methodologies/principles to conduct process modernization projects. Assists in the formulation and definition of system scope and objectives, as well as, the preparation of detailed specifications for programs. Develops functional area process and data models for use in designing and building integrated, shared software, and database management systems. Works in all phases of applications, systems analysis, and programming activities, including designing, coding, testing, debugging, and documenting programs.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, or related.

Project Manager

1. Minimum/General Experience

At least five (5) years relevant experience in project management, overseeing development projects using various Software Development Lifecycle methodologies; or at least seven (7) years of combined IT experience that includes business and system requirements definition, system design, system development, and/or system testing.

2. Functional Responsibility

Serves as IT PM for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist the Program Manager in working with the Government Contracting Officer (CO); the contract-level Contracting Officer's Representative (COR); the task order level COR(s); government management personnel; and customer agency representatives. Under the guidance of the Program Manager, directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed in a timely and satisfactory manner.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other IT related scientific or technical discipline.

Quality Assurance Specialist

1. Minimum/General Experience

At least six (6) years related experience, of which at least three (3) years must be specialized. Specialized experience includes: analysis and design of business applications on complex systems for large-scale computers, data base management, and use of programming languages. Demonstrated ability to formulate specifications for computer programmers to use in coding, testing, and debugging of computer programs. General experience includes increasing responsibilities in assignments of technical nature. Proven understanding and applications of government documentation standards.

2. Functional Responsibility

Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness; adherence to the design concept and to user standards; review of program documentation to assure government standards/requirements are adhered to; and for progress in accordance with schedules. Coordinates with the PM to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of major systems installation.

3. Minimum Education

A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technically related discipline.

Senior Administrator

1. Minimum/General Experience

Two (2) years of experience in filing techniques, administrative typing and using word processing equipment. May provide limited graphics support.

2. Functional Responsibility

Performs a broad range of administrative duties for an executive under general supervision. Receives no instruction on routine work, general instructions on new assignments. Responsible for providing administrative and clerical support to relieve department managers or staff of administrative details. Uses professional concepts to solve a variety of problems. Interacts daily with supervisor, peer groups, and customers. Interaction normally involves exchange or presentation of information. Normally receives no instruction on routine work, little instruction on new assignments.

3. Minimum Education

High School degree required.

Senior Programmer

1. Minimum/General Experience

Three (3) years of programming experience using structured programming techniques, and/or writing program and database specifications.

2. Functional Responsibility

Reviews, analyzes, and modifies programming systems including encoding, testing, debugging, and documenting programs. Defines technical specifications and tasks to be performed, while providing guidance and assistance to team members.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, or similar.

Software Developer

1. Minimum/General Experience

Four (4) years technical experience under general supervision, developing codes tests, and debugging new software or enhancements to existing software.

2. Functional Responsibility

Work closely with technical staff and customers to clarify project objectives. Assists in defining software requirements and establishing standards and methodologies for design and development of software applications. Responsible for implementing software from formal specifications, data flow diagrams, another accepted design techniques. Interprets software requirements and design specifications to code, and integrates and tests software components. May have supervisory responsibility.

3. Minimum Education

Bachelor's degree in Computer Science or related field.

Sr Systems Engineer

1. Minimum/General Experience

Five (5) years' experience or an equivalent combination of training and professional work experience.

2. Functional Responsibility

Responsible for the technical direction, leadership, and training of less experienced staff. Acts independently to determine methods and procedures on new assignments. Ability to complete complex assignments. May determine methods and procedures on new assignments and provide guidance to nonexempt personnel.

Provides analysis related to the design, development, and integration of complex engineering activities, including those related to hardware, software, man-machine interfaces, and all systems level requirements to provide an integrated IT solution. Exercises judgment in selecting methods, techniques, and evaluation criteria for obtaining results. Works on complex problems where analysis of situation or data requires an in-depth evaluation of various factors. Develops integrated systems test requirement, strategies, devices, and systems.

3. Minimum Education

Bachelor's degree in Computer Science, Engineering, or related technical discipline.

Sr. User Experience Architect

1. Minimum/General Experience

At least five (5) years' experience guiding teams through user-centered design activities, blending business and user goals to create the ideal software application or online experience; or eight (8) years combined IT or User Interface design experience that includes site navigation, wireframes, content strategy and visual design.

2. Functional Responsibility

Responsible for conducting and analyzing research, gathering requirements, and identifying technology constraints in order to synthesize intelligent and successful user-based software design solutions. Collaborates closely with designers, developers, programmers, and business stakeholders on concept generation through final implementation. Documents processes and is responsible for the final information structure. Common project deliverables are personas, use-case scenarios, content inventory, workflow diagrams, phasing plans, site maps, wireframes, digital prototypes, functional specifications, editorial, and information design recommendations.

3. Minimum Education

Bachelor's degree in Computer Science, Digital Media, or related field.

Subject Matter Expert

1. Minimum/General Experience

Individual possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics or the various sciences, or other experience not generally available under basic Labor Categories (LCs) in this contract.

2. Functional Responsibility

Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation, and implementation advice on extremely complex problems that need extensive knowledge of the subject matter for effective implementation.

3. Minimum Education

Bachelor's / Master's in technical, business, or management area.

Task Manager

1. Minimum/General Experience

Four (4) years of progressive experience in project implementation. Requires competence in technical requirements and methodologies for a given effort.

2. Functional Responsibility

Serves as an individual task manager, reporting directly to PM. Supervises ten (10) or fewer employees and typically performs on a large-scale development effort.

3. Minimum Education

Bachelor's degree required, coursework towards Master's degree preferred.

Test Engineer

1. Minimum/General Experience

Two (2) years' experience and in the formal test of embedded and real-time software. Knowledge in all phases of formal software acceptance test process and the development of test environments is necessary.

2. Functional Responsibility

Designs, maintains, and conducts test and evaluation procedures to ensure system requirements are met. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports.

3. Minimum Education

Bachelor's degree in Computer Science, Electrical Engineering, Mathematics, or equivalent.

Web Designer

1. Minimum/General Experience

Two (2) years professional experience designing and building web pages using a variety of graphics software applications, techniques, and tools.

2. Functional Responsibility

Understands basic design principles and applies this understanding to creating functional, dynamic, and user-friendly web page designs. Works in tandem with the PM and Web Developer to ensure design is meeting both business objectives and brand requirements. Designs and develops user interface features, site animation, and special effects elements. Contributes to the project team's efforts to enhance the look and feel of the organization's online offerings. Designs the website to support the organizations strategies and goals relative to external communications.

3. Minimum Education

Bachelor's Degree in Graphic Design, Digital Media, or related field.

Web Developer

1. Minimum/General Experience

Three (3) years of experience in merging both the technical and functional design requirements. Requires understanding of Web-based technologies, database-driven Web-applications, and content management systems.

2. Functional Responsibility

Designs, develops, troubleshoots, debugs, and implements software code (such as HTML, XML, CSS, and Java Script) for components of a Website. Assists in physical and logical database design, creates prototypes for client engagements, designs, codes, and tests the web-based technical solutions. Identifies system deficiencies and recommends solutions.

3. Minimum Education

Bachelor's degree in Computer Science, Information Systems, Graphic Design, or related field.