



**GENERAL SERVICES ADMINISTRATION**  
**Federal Supply Service**  
**Authorized Federal Supply Schedule Price List**

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: [GSAAdvantage.gov](http://GSAAdvantage.gov)*

*For more information on ordering from Federal Supply Schedules: [Federal Agency Customers - Ordering From Schedules](#)*

**MULTIPLE AWARD SCHEDULE (MAS)**

**Information Technology**

**IT Hardware, IT Software, IT Training, IT Services, Electronic Commerce**

**FSC Classes: 7010, J070, 7030, U012, D399, D304**

**Contract Number: GS - 35F – 0311R**  
**Contract Period: February 2, 2005 through February 2, 2025**  
**Last Modification: PA - 0206, effective March 3, 2021**

**Technical Communities, Inc. d/b/a TestMart**  
1840 Gateway Drive Suite 150, San Mateo, CA 94404

[www.testmart.com](http://www.testmart.com)

Toll-Free: (888) 665-2765 Phone: (650) 624-0525 Fax: (650) 624-0535

**Business Size: Small Business**  
**Federal TIN: 94-3310442**  
**Cage Code: 1RPN6**

*Revised March 2021*

**Customer Information:****1a. List of awarded Special Item Number(s):****†2. Maximum Order:**

SIN 33411	Purchasing of New Electronic Equipment	\$500,000
SIN 811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts	\$500,000
SIN 511210	Software Licenses	\$500,000
SIN 54151	Software Maintenance Services	\$500,000
SIN 518210C	Cloud and Cloud-Related IT Professional Services	\$500,000
SIN 611420	Information Technology Training	\$250,000
SIN 54151S	Information Technology Professional Services	\$500,000
SIN 54151ECOM	Electronic Commerce and Subscription Services	\$500,000
SIN 339112	Breathing Air Equipment and Related Items	\$250,000

**1b. Lowest Priced Model by SIN:**

SIN	Product Number	Product Description	FSS Price with IFF
33411	001E31-31331-24	SINGLE-FIBER TIGHT-BUFFERED CABLE, RISER, 2.0 MM DIAMETER, SINGLE-MODE (OS2); MINIMUM QUANTITY REQUIRED.	\$0.08
339112	6651173	COUNTRY KIT, SERVO-S DISS US	\$0.50
511210	LR-CLOUDAI-USER-PAID-EVAL	LogRhythm CloudAI for UEBA Paid Evaluation License	\$1.80
518210C	GC-0012	Geocodes (per 1000)	\$3.26
54151	RCEST-SUBS-SME	MadCap Central SME Seat (Mos/User)	\$9.50
54151ECOM	RCODNEN0001B12	Contributor Subscription with Bronze Maintenance & Support (12 month)	\$122.55
54151S	SMS-1	Software Maintenance - 1 Year (List of Maintenance is a percentage of Software purchase)	\$0.21
611420	A-plus-CE	CompTIA A+ CE Token	\$29.00
811212	LR-SV-MNS-RSTD	1 Year of Standard Support Services Renewal (Price is a percentage applied to GSA price of base unit)	\$0.20

†Ordering activities may request a price reduction at any time before placing an order, establishing a BPA, or in conjunction with the annual BPA review. However, the ordering activity shall seek a price reduction when the order or BPA exceeds the simplified acquisition threshold. Schedule contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order or BPA.

**1c. Hourly Rates:** Not Applicable.

**3. Minimum Order:** \$100.

**4. Geographic Coverage:** Domestic delivery to the 48 contiguous states, including the District of Columbia, Alaska, and Hawaii.

**5. Point(s) of Production:** Item specific.

**6. Discounts:** GSA Net Prices are shown herein. Negotiated discount has been applied and the IFF included.

**7. Quantity Discounts:** Not Applicable.

**8. Prompt Payment:** Net 30 Days. (Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.)

**9a.** Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Purchase cards shall be accepted as payment for orders having a total at, or below the micro-purchase level.

**9b.** Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Purchase cards shall be accepted as payment for orders having a total greater than the micro-purchase level and where applicable state(s) regulation(s) allow for a purchase card surcharge fee.

**10. Foreign Items:** Item specific.

**11a. Time of Delivery:** Up to 150 Days After Receipt of Order (ARO).

**11b. Expedited Delivery:** Overnight or 2-Day Delivery After Receipt of Order (ARO). The Government is responsible for the difference between normal and expedited shipping charge.

**11c. Urgent Requirements:** The Government may, as part of the "Urgent Requirements" clause, contact the schedule representative to effect a faster delivery.

**12. FOB Point(s):** FOB is item specific. Items that are FOB Destination will be delivered as per Geographic Coverage. Items that are FOB Origin will include delivery costs to ordering activities. The Government is responsible for the difference between normal and expedited shipping charge.

**13a. Ordering Address(es):**

Attn: Orders  
Technical Communities, Inc. d/b/a TestMart  
1840 Gateway Drive Ste 150  
San Mateo, CA 94404  
Toll Free: (888) 664-2765  
Phone: (650) 624-0525  
Fax: (650) 624-0535

**13b. Ordering Procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

**14. Payment Address(es):**

Attn: Accounts Receivable  
Technical Communities, Inc. d/b/a TestMart  
1840 Gateway Drive Ste 150  
San Mateo, CA 94404  
Toll Free: (888) 664-2765  
Phone: (650) 624-0525  
Fax: (650) 624-0535

**15a. Warranty Provision:** See the below Amendment to the Technical Communities, Inc Commercial Warranty Policy dated January 2021.

**15b. Returned Goods Policy:** See the below Amendment to the Technical Communities, Inc Commercial Return Goods Policy dated January 2021.

**16. Export Packing Charges:** Available on most products. Contact the schedule representative for more information.

**17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** A surcharge fee shall be applied to all orders having a total greater than the micro-purchase level and a payment method of purchase card. the surcharge amount shall be determined by the policy of the network payment processor (e.g. Visa, Mastercard, etc.) and applicable state(s) regulation(s).

**18. Rental / Lease Agreement:** Not Applicable.

**19. Installation:** Not Applicable.

**20a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** Not Applicable.

**20b. Terms and conditions for any other services (if applicable):** Not Applicable.

**21. List of service and distribution points (if applicable):** Not Applicable.

**22. List of participating dealers (if applicable):** Not Applicable.

**23. Preventive Maintenance (if applicable):** Not Applicable.

**24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):** Not Applicable.

**24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found:** Not Applicable.

**25. Data Universal Number System (DUNS) number:** 08-643-8152

**26. Notification regarding registration in System for Award Management (SAM) database:** Registered.



January 2021

## AMENDMENT TO THE TECHNICAL COMMUNITIES, INC. COMMERCIAL WARRANTY POLICY

This amendment (“**Amendment**”) is issued by Technical Communities, Inc. d/b/a TestMart (“**TestMart**”) at the request of the General Services Administration (“**GSA**”).

**WHEREAS** TestMart wishes to declare a guarantee of repair, replacement, or refund (collectively, the “**Warranty**”) expressly and exclusively applicable to tangible goods (“**Products**”) purchased from TestMart under transactions governed by the terms and conditions of the GSA Federal Acquisition Service (“**FAS**”) Federal Supply Schedule (“**FSS**”) program (collectively known as, an “**Award**”). The issuer of an Award shall be known as, the “**Client**”).

**THEREFORE** TestMart declares the Warranty as follows:

- 1) Products (excluding consumable, or implantable, or disposable components, or accessories, which will be subject to the guarantees, if any, included therewith) shall be made of wholly new materials and be free from defects in design, construction, and workmanship, and will conform in all material respects to the technical specifications as defined by the Product’s original equipment manufacturer as of the effective date of the Award.
- 2) A non-conformity claim
  - a. may be made by the Client during the period of time beginning from the date the Product has been inspected and accepted by the Client and ending on the three hundred and sixty fifth (365th) consecutive day thereafter, and
  - b. the non-conformity claim must be made either verbally by calling TestMart on (888) 665-2765 or in writing by sending an email to [ordes@technicalcommunities.com](mailto:ordes@technicalcommunities.com), and
  - c. the Client may only return a non-conforming product once TestMart has issued a Return Material Authorization (“**RMA**”) for the specific Product to be returned, and
  - d. repair, replacement, or refund shall be the only method of remediation for a non-conformity claim. TestMart shall be the sole determiner of the method of remediation. The remediation method selected by TestMart shall be TestMart’s sole obligation and Client’s sole remedy to a non-conformity claim made hereunder.
- 3) Claims for repair, replacement, or refund resulting from circumstances other than those of non-conformity as defined herein shall be subject to the remediation(s) declared in TestMart’s Return Goods Policy Amended for Government Use.
- 4) All changes made to TestMart’s Commercial Warranty Policy shall collectively be the “**Changes**”. In the event of conflict between the Changes made by this Amendment and the Changes made by subsequent modifications to the FSS, the later shall govern.
- 5) In all respects, except for those changes required to give meaning and effect to this Amendment, the terms and conditions of the Technical Communities, Inc., Commercial Warranty Policy remain in full force and effect, is hereby ratified and confirmed.



January 2021

## AMENDMENT TO THE TECHNICAL COMMUNITIES, INC. RETURN GOODS POLICY

This amendment (“**Amendment**”) is issued by Technical Communities, Inc. d/b/a TestMart (“**TestMart**”) at the request of the General Services Administration (“**GSA**”).

**WHEREAS** TestMart wishes to declare a guarantee of cancellation or return (collectively, the “**Guarantee**”) expressly and exclusively applicable to tangible goods (“**Products**”) purchased from TestMart under transactions governed by the terms and conditions of the GSA Federal Acquisition Service (“**FAS**”) Federal Supply Schedule (“**FSS**”) program (collectively known as, an “**Award**”). The issuer of an Award shall be known as, the “**Client**”).

**THEREFORE** TestMart declares the Guarantee as follows:

- 1) A claim for cancellation of Award may be made by the Client, and without cost to the Client, during the period of time beginning from the date an Award is accepted by TestMart and ending the day immediately prior to shipment of Product purchased.
  - a. A claim for cancellation of Award must be made either verbally by calling TestMart on (888) 665-2765, or in writing by sending an email to [ordes@technicalcommunities.com](mailto:ordes@technicalcommunities.com).
  - b. A formal modification of Award by client may be required.
  - c. No refund will be issued to Client for any progress payments made for Award prior to claim of cancellation.
- 2) TestMart offers Client no guarantee of return of any Product received by Client under any circumstance, except as a result of
  - a. a claim for repair, replacement, or refund based on non-conformity as declared in TestMart’s Commercial Warranty Policy Amended for Government Use, or
  - b. the Product’s original equipment manufacturer authorizes TestMart to issue a Return Material Authorization (“**RMA**”) for the specific Product to be returned.
    - i. The Client may only return a product once TestMart has issued an RMA for the specific Product to be returned.
    - ii. A re-stocking fee may be assessed for return of a Product.
- 3) All changes made to TestMart’s Return Goods Policy shall collectively be the “**Changes**”. In the event of conflict between the Changes made by this Amendment and the Changes made by subsequent modifications to the FSS, the later shall govern.
- 4) In all respects, except for those changes required to give meaning and effect to this Amendment, the terms and conditions of the Technical Communities, Inc., Commercial Return Goods Policy remain in full force and effect, is hereby ratified and confirmed.