

**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Note: Contractor has been awarded under the cooperative purchasing program. All awarded SINs are available to state and local government entities.

Special Item No. 132-51 Information Technology Professional Services

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Ordering activities are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Integrity Information Technologies, Inc.

2742 N. Dayton-Lakeview Rd.

New Carlisle, OH 45344

Phone: (937) 846-1769 Fax: (937) 846-1077

www.integrity-it.com

Contract Number: **GS-35F-0325N**

Period Covered by Contract: **February 20, 2013 through February 19, 2018**

General Services Administration

Federal Supply Service

Pricelist effective February 20, 2013 through February 19, 2018.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA *Advantage!* System. Ordering activities can browse GSA *Advantage!* by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

The geographic scope of this contract is the 48 contiguous states and the District of Columbia.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION

**Integrity Information Technologies, Inc.
2742 N. Dayton-Lakeview Road
New Carlisle, OH 45344**

Contractors are required to accept the credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards **will** be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: **(937) 846-1769**

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING ACTIVITY COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **09 586 5007**

Block 30: Type of Contractor - **B. Other Small Business**

Block 31: Woman-Owned Small Business - **Yes**

Block 36: Contractor's Taxpayer Identification Number (TIN): **52 2238179**

4a. CAGE Code: **3CFH8**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

- a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	As negotiated Between Contractor and Ordering Activity.

- b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 0% - Net 30 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: NONE
- c. Dollar Volume: NONE
- d. Ordering Activity Educational Institutions are offered the same discounts as all other ordering activity customers.
- e. Other

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

The Maximum Order value for Special Item Number 132-51 - Information Technology (IT) Professional Services is \$500,000.

12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE

CONTRACTS. In accordance with FAR 8.404:

[NOTE: Special ordering procedures have been established for Special Item Number (SIN) 132-51 IT Professional Services; refer to the terms and conditions for that SIN.]

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopsise the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost

alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

- a. Orders placed at or below the micro-purchase threshold. Ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.
- b. Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity's needs. In selecting the supply or service representing the best value, the ordering activity may consider--
 - (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
 - (2) Trade-in considerations;
 - (3) Probable life of the item selected as compared with that of a comparable item;
 - (4) Warranty considerations;
 - (5) Maintenance availability;
 - (6) Past performance; and
 - (7) Environmental and energy efficiency considerations.
- c. Orders exceeding the maximum order threshold. Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--

Review additional Schedule Contractors'

- (1) catalogs/pricelists or use the "GSA Advantage!" on-line shopping service;
- (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and
- (3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);
 - (2) Offer the lowest price available under the contract; or
 - (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).
- d. Blanket purchase agreements (BPAs). The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.

- e. Price reductions. In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.
- f. Small business. For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.
- g. Documentation. Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement in excess of the micro-purchase threshold is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes may arise until can be made. No legal liability on the part of the Government for any payment funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the Government's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA *Advantage!* is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA *Advantage!* will allow the user to perform various searches across all contracts including, but not limited to:

- a. Manufacturer;
- b. Manufacturer's Part Number; and
- c. Product categories.

Ordering activities can browse GSA *Advantage!* by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

NONE

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support

will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Ordering activities may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, ordering activities may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [N/A](#)

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- b. Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 1. For such period as the laws of the State in which this contract is to be performed prescribe; or
 2. Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- c. The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDERING PROCEDURES FOR SERVICES (REQUIRING A STATEMENT OF WORK)
(G-FCI-920) (MAR 2003)**

FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within a Schedule. GSA has established special ordering procedures for services that require a Statement of Work. These special ordering procedures take precedence over the procedures in FAR 8.404 (b)(2) through (b)(3).

When ordering services over \$100,000, Department of Defense (DOD) ordering offices and non-DOD agencies placing orders on behalf of the DOD must follow the policies and procedures in the Defense Federal Acquisition Regulation Supplement (DFARS) 208.404-70 – Additional ordering procedures for services. When DFARS 208.404-70 is applicable and there is a conflict between the ordering procedures contained in this clause and the additional ordering procedures for services in DFARS 208.404-70, the DFARS procedures take precedence.

GSA has determined that the prices for services contained in the contractor's price list applicable to this Schedule are fair and reasonable. However, the ordering activity using this contract is responsible for considering the level of effort and mix of labor proposed to perform a specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.

- a. When ordering services, ordering activities shall—
 1. Prepare a Request (Request for Quote or other communication tool):
 - (i) A statement of work (a performance-based statement of work is preferred) that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
 - (ii) The request should include the statement of work and request the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work. A firm-fixed price order shall be requested, unless the ordering activity makes a determination that it is not possible at the

such time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When a determination is made, a labor hour or time-and-materials proposal may be requested. The firm-fixed price shall be based on the rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any travel costs or other incidental costs related to performance of the services ordered, unless the order provides for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations. A ceiling price must be established for labor-hour and time-and-materials orders.

- (iii) The request may ask the contractors, if necessary or appropriate, to submit a project plan for performing the task, and information on the contractor's experience and/or past performance performing similar tasks.
- (iv) The request shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the basis for determining whether the contractors are technically qualified and provide an explanation regarding the intended use of any experience and/or past performance information in determining technical qualification of responses. If consideration will be limited to schedule contractors who are small business concerns as permitted by paragraph (2) below, the request shall notify the contractors that will be the case.

2. Transmit the Request to Contractors:

Based upon an initial evaluation of catalogs and price lists, the ordering activity should identify the contractors that appear to offer the best value (considering the scope of services offered, pricing and other factors such as contractors' locations, as appropriate) and transmit the request as follows:

NOTE: When buying IT professional services under SIN 132—51 ONLY, the ordering office, at its discretion, may limit consideration to those schedule contractors that are small business concerns. This limitation is not applicable when buying supplies and/or services under other SINS as well as SIN 132-51. The limitation may only be used when at least three (3) small businesses that appear to offer services that will meet the agency's needs are available, if the order is estimated to exceed the micro-purchase threshold.

- (i) The request should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold.
- (ii) For proposed orders exceeding the maximum order threshold, the request should be provided to additional contractors that offer services that will meet the ordering activity's needs.
- (iii) In addition, the request shall be provided to any contractor who specifically requests a copy of the request for the proposed order.
- (iv) Ordering activities should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, when possible.

3. Evaluate Responses and Select the Contractor to Receive the Order:

After responses have been evaluated against the factors identified in the request, the order should be placed with the schedule contractor that represents the best value. (See FAR 8.404)

- b. The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services performance BPAs, regardless of the opportunity to secure volume shall—
- services is permitted when the procedures outlined herein are followed. All BPAs for must define the services that may be ordered under the BPA, along with delivery or time frames, billing procedures, etc. The potential volume of orders under size of individual orders, may offer the ordering activity the discounts. When establishing BPAs, ordering activities
1. Inform contractors in the request (based on the ordering activity's requirement) if a single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.
 - (i) SINGLE BPA: Generally, a single BPA should be established when the ordering activity can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the best value should be awarded the BPA. (See FAR 8.404)
 - (ii) MULTIPLE BPAs: When the ordering activity determines multiple BPAs are needed to meet its requirements, the ordering activity should determine which contractors can meet any technical qualifications before establishing the BPAs. When establishing the BPAs, the procedures in (a)(2) above must be followed. The procedures at (a)(2) do not apply to orders issued under multiple BPAs. Authorized users must transmit the request for quote for an order to all BPA holders and then place the order with the Schedule contractor that represents the best value.
 2. Review BPAs Periodically: Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value. (See FAR 8.404)
- c. The ordering activity should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
- d. When the ordering activity's requirement involves both products as well as executive, administrative and/or professional, services, the ordering activity should total the prices for the products and the firm-fixed price for the services and select the contractor that represents the best value. (See FAR 8.404)
- e. The ordering activity, at a minimum, should document orders by identifying the contractor from which the services were purchased, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For ordering activity requirements in excess of the micro-purchase threshold, the order file should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made in making the selection.

4. ORDER

- a. Ordering activities may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

5. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

- a. Definitions.
 - “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
 - “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
 - An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed Government contract, without some restriction on activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall

be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate I (APR 1984) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate II (DEC 2002) applies to labor-hour orders placed under this contract.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING

Please refer to the attached Professional Information Technology Labor Category Descriptions and GSA pricing.

17. EQUIVALENCY

Integrity Information Technologies, Inc. reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein.

- a. One year of experience is the equivalent of one year of education.
- b. One year of education is the equivalent of one year of experience.
- c. Certification related to the technology is equivalent to two years of the experience/education requirement.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Integrity Information Technologies, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

- To actively seek and partner with small businesses.
- To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.
- We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in Federal Government contracts. To accelerate potential opportunities please contact: Mark J. Debreceni, Phone: (937) 846-1769, mark.debreceni@integrity-it.com, Fax: (937) 846-1077.

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
- (a) Name of Contractor;
 - (b) Contract Number;
 - (c) BPA Number;
 - (d) Model Number or National Stock Number (NSN);
 - (e) Purchase Order Number;
 - (f) Date of Purchase;
 - (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.

INTEGRITY INFORMATION TECHNOLOGIES, INC.'S

INFORMATION TECHNOLOGY LABOR CATEGORY

DESCRIPTIONS

Labor Category Title: Program Manager

Functional Responsibility: Performs day-to-day management of overall project operations that may involve groups of personnel at multiple locations. Organizes, directs, and coordinates activities. Evaluates proposed solutions to determine technical feasibility, implementation and operation costs, and functional adequacy. Demonstrates a thorough knowledge of budget, performance, and tracking processes. Possesses written and oral communication skills.

Minimum General Experience: Ten (10) years of program or project management experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Project Planner

Functional Responsibility: Determines task objectives and boundaries. Responsible for program control support including in-depth knowledge and hands-on experience in cost/schedule management, automated planning/control tools, cost estimating, and funds management. Develops/maintains work breakdown structures and earned value reporting matrices. Maintains schedules to ensure deadlines and objectives are met. May supervise one or more program control professionals.

Minimum General Experience: Four (4) years of program control experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Documentation Specialist

Functional Responsibility: Provides guidance to ensure task objectives and boundaries are achieved. Prepares and/or maintains systems, programming, and operations documentation, procedures, and methods including user manuals, reference manuals, etc. Maintains a current internal documentation library. May supervise one or more administrative support personnel.

Minimum General Experience: Six (6) years of administrative support experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Functional Analyst - Sr.

Functional Responsibility: Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

Minimum General Experience: Eight (8) years of system functional analysis experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: CM Analyst

Functional Responsibility: Provides configuration identification, change control, configuration status accounting, and deficiency reporting support. Conducts in-process reviews (IPRs), configuration control boards (CCBs), and other CM meetings/reviews. Ensures appropriate documentation is approved and placed on contract for establishment of Government-controlled baselines. Develops audit plans for functional and physical configuration audits (FCAs/PCAs).

Minimum General Experience: Six (6) years of hardware and/or software configuration management (CM) experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Consultant – Sr.

Functional Responsibility: Demonstrates through leadership in the consulting field and the business application of technology. Directs assessment of engagement scope and provides expertise in solution development and client presentations. Develops, maintains and extends relationships with clients at top executive levels. Provides guidance to engagement leaders. Proficiently applies consulting methodologies to collect and analyze data. Leads development of programs and the implementation of solutions to meet business needs. Applies extensive knowledge of business improvement theories and practices to meet the objectives of the engagement. Coordinates planning the engagement, establishing requirements, and delivering results to clients.

Minimum General Experience: Eight (8) years of information technology consulting experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Consultant

Functional Responsibility: Applies knowledge of business operations, business improvement theories and practices, and industry accepted business solution methodologies to collect and analyze data. Develops programs and implements solutions to meet client business needs. Documents research findings and works with members of the engagement team to develop recommendations.

Minimum General Experience: Six (6) years of information technology consulting experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Consultant – Jr.

Functional Responsibility: Researches and analyzes data on potential clients and engagement topics. Documents and summarizes research results to be used by consultants. Applies business knowledge to determine the accuracy and reasonableness of the results. Conducts industry and benchmarking studies.

Minimum General Experience: One (1) year of information technology consulting experience.

Minimum Education: Associate's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Application Architect – Sr.

Functional Responsibility: Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and, when appropriate, Computer Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists and guides other application architects with making refinements and modifications which will reduce operating time or improve operating efficiency.

Minimum General Experience: Ten (10) years of application software design or development.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

Labor Category Title: Systems Architect – Sr.

Functional Responsibility: Skilled in the analysis, design, and/or deployment of hardware and communications architectures. Experience in one or more of the IT life-cycle phases (e.g., concept, requirements, design, code, test, implementation, maintenance). May have specialized experience in one or more of the following areas: computer security, sizing/workload analysis, performance tuning, and/or testing. Organizes and directs hardware installations on site surveys. Assesses and documents current site network configuration and user requirements. Designs and optimizes network topologies. Analyzes and develops new hardware requirements and prepares specifications for hardware acquisitions. Directs and leads preparation of engineering plans and site installation Technical Design Packages. Develops hardware installation schedules. Mobilizes installation team. Directs and leads preparation of drawings documenting configuration changes at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support.

Minimum General Experience: Eight (8) years of System Hardware experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Technical Analyst – Sr.

Functional Responsibility: Determines task objectives and boundaries. Provides guidance on system structure and ensures successful implementation of task solution(s). Develops technical solutions to IT problems and/or provides designs for new software development efforts and/or software reengineering projects. Often works independently evaluating and analyzing complex system architectures to determine appropriate application solutions. Captures, analyzes, decomposes, and documents requirements (e.g., user and/or technical) for IT systems. Analyzes requirements and provides technical solutions and/or design specifications. Solves problems and ensures they fit within system limitations. May supervise one or more IT professionals.

Minimum General Experience: Eight (8) years of experience in analyzing, designing, and/or deploying appropriate application solutions within given system architecture.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Technical Analyst

Functional Responsibility: Works under general guidance to ensure successful implementation of task solution(s). Develops technical solutions to IT problems and/or provides designs for new software development efforts and/or software reengineering projects. Works with other team members evaluating and analyzing complex system architectures to determine appropriate application solutions. Captures, analyzes, decomposes, and documents requirements (e.g., user and/or technical) for IT systems. Analyzes requirements and provides technical solutions and/or design specifications. Solves problems and ensures they fit within system limitations.

Minimum General Experience: Five (5) years of experience in analyzing, designing, and/or deploying appropriate application solutions within given system architecture.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Interface Analyst – Sr.

Functional Responsibility: Performs analysis, design, and/or deployment of IT architectures (e.g., hardware, software, communications) including integration of multiple systems. Independently evaluates and analyzes complex applications to determine appropriate courses of action to solve IT problems. Captures, analyzes, decomposes, and documents requirements (e.g., user and/or technical) for IT systems. Analyzes requirements and provides technical solutions and/or design specifications. Solves problems and ensures they fit within system limitations. May supervise one or more IT professionals

Minimum General Experience: Six (6) years of system engineering or systems integration experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Information Engineer

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings, and open system architecture objectives. Provides daily supervision and direction to staff.

Minimum General Experience: Four (4) years of system information engineering experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Systems Analyst

Functional Responsibility: Captures, decomposes, and documents requirements (e.g., user and/or technical) for IT systems. Works with others to pinpoint problems and determine specific requirements needed to obtain favorable results. Analyzes requirements and provides technical solutions and/or design specifications.

Minimum General Experience: Three (3) years of system analysis, system development, or programming experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Application Developer – Sr.

Functional Responsibility: Designs and codes software components, units, and modules that meet product specification and development schedules. Tests and debugs assigned components and units. Participates in large systems and subsystem planning. Adheres to product build and release schedules and strategies. Acts as a technical resource for lower-level developers.

Minimum General Experience: Eight (8) years of software development experience.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

Labor Category Title: Data Conversion Specialist

Functional Responsibility: Works under general guidance to develop data migration strategies. Evaluates and analyzes existing legacy data platforms to determine the best course of action to transfer or convert existing data to updated information systems. Uses interactive data mining tools to research data sources. Writes data conversion routines or data conversion scripts to allow for repetitive data conversion processing. Establishes data conversion testing and validation processes to ensure data transformation accuracy.

Minimum General Experience: Seven (7) years of data analysis, data mapping or data conversion experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Intern – Programmer

Functional Responsibility: Works under close supervision in support of the design of specifications/requirements to formulate code. Translates flow charts into code.

Minimum General Experience: Little or no IT experience. May have specialized experience in one or more of the following languages/disciplines: COBOL, Fortran, JCL, Ideal, Java, C, C++, Visual Basic, PL1, SQL, PowerBuilder, PeopleSoft, Oracle Developer 2000, etc.

Minimum Education: Associate's degree, some college or equivalent in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Test Engineer – Sr.

Functional Responsibility: Works independently under general guidance to ensure successful completion of test program. Develops detailed test procedures and test plans. Evaluates and analyzes complex system requirements to determine appropriate testing strategies. Develops detailed test scenarios to thoroughly test all phases of the system life-cycle. May supervise other systems test personnel.

Minimum General Experience: Six (6) years of systems and/or application software and hardware testing experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Trainer – Sr.

Functional Responsibility: Conducts research necessary to develop and revise training courses and prepares appropriate training catalogs. Develops all instructor materials (course outlines, background material, and training aids). Trains personnel by conducting formal and/or informal classroom courses, workshops, seminars, and/or computer-based/computer-aided training. Prepares student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). May supervise one or more trainers or training support personnel.

Minimum General Experience: Eight (8) years of technical education or training experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, Education or IT-related field.

Labor Category Title: Software Implementer – Sr.

Functional Responsibility: Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Applies superior functional knowledge of task order specific requirements to solve user or organizational business problems. Uses vast experience in developing functional requirements for complex integrated IT systems to resolve customer issues. Demonstrates the ability to work independently or under only general direction. Provides daily supervision and direction to support staff.

Minimum General Experience: Ten (10) years of software implementation or direct customer support experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Software Implementer

Functional Responsibility: Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Applies superior functional knowledge of task order specific requirements to solve user or organizational business problems. Uses vast experience in developing functional requirements for complex integrated IT systems to resolve customer issues. Works independently or under only general direction.

Minimum General Experience: Eight (8) years of software implementation or direct customer support experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Software Implementer – Jr.

Functional Responsibility: Works directly with end users on the use of complex IT solutions. Provides support as directed to assist users with functional or technical problems. Applies limited functional knowledge of task order specific requirements to help solve user or organizational business problems. Assists more senior functional experts with activities as required. Requires direct supervision.

Minimum General Experience: Two (2) years of software implementation or direct customer support experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Subject Matter Expert III

Functional Responsibility: Provides unique and/or in-depth technical or business analyses and technical/business solution development support within subject matter areas requiring leading-edge or state-of-the-art IT, logistics, acquisition, or business expertise. May support a wide variety of technical and business assignments based on the specific needs of task requirements. May supervise one or more persons in specialized areas.

Minimum General Experience: Six (6) years of experience in the subject matter area supporting.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Subject Matter Expert II

Functional Responsibility: Provides unique process expertise and solution implementation support within subject matter areas requiring leading-edge or state-of-the-art IT, logistics, acquisition, or business expertise. May support a wide variety of technical and business assignments based on the specific needs of task requirements.

Minimum General Experience: Four (4) years of experience in the subject matter area supporting.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Subject Matter Expert I

Functional Responsibility: Provides leading edge or state-of-the-art IT, logistics, acquisition, or business solutions.

Minimum General Experience: Two (2) or more years of experience in the subject matter area supporting.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Business Systems Analyst - Sr.

Functional Responsibility: Analyzes user needs to determine business process and present IT solutions. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

Minimum General Experience: Eight (6) years of business analysis experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Database Administrator (DBA)

Functional Responsibility: Responsible for the planning, maintenance and development of a database. Some work may involve specializing in database development or pure maintenance. Typical responsibilities may include: determining user needs; conceptual, logical and physical database design; controlling access permissions and privileges; user training; database documentation to include definitions for the data dictionary ('metadata'); and ensuring that storage, archiving, backup and recovery procedures are functioning correctly. Works closely with IT program managers, database programmers and application developers.

Minimum General Experience: Eight (6) years of experience.

Minimum Education: Bachelor's degree in a Management, Business, Logistics, Engineering, Computer Science, or IT-related field.

Labor Category Title: Web Developer

Functional Responsibility: Designs and codes software components, units, and modules that meet product specification and development schedules specifically for web application installations. Tests and debugs assigned components and units. Adheres to product build and release schedules and strategies.

Minimum General Experience: Eight (6) years of web development experience.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

**INTEGRITY INFORMATION TECHNOLOGIES, INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

	Feb 20, 2013 through Feb 19, 2014	
GSA Title	GSA On-Site Rate	GSA Off-Site Rate
Program Manager	\$ 169.66	\$ 173.05
Project Planner	\$ 72.72	\$ 74.17
Documentation Specialist	\$ 48.47	\$ 49.44
Functional Analyst - Sr.	\$ 115.14	\$ 117.44
CM Analyst	\$ 60.61	\$ 61.82
Consultant - Sr.	\$ 115.14	\$ 117.44
Consultant	\$ 103.01	\$ 105.07
Consultant - Jr.	\$ 66.66	\$ 67.99
Application Architect - Sr.	\$ 145.42	\$ 148.33
Systems Architect - Sr.	\$ 96.96	\$ 98.90
Technical Analyst - Sr.	\$ 115.14	\$ 117.44
Technical Analyst	\$ 90.90	\$ 92.72
Interface Analyst - Sr.	\$ 145.42	\$ 148.33
Information Engineer	\$ 73.22	\$ 74.68
Systems Analyst	\$ 51.51	\$ 52.54
Application Developer - Sr.	\$ 115.14	\$ 117.44
Data Conversion Specialist	\$ 109.08	\$ 111.26
Intern - Programmer	\$ 18.18	\$ 18.54
Test Engineer - Sr.	\$ 96.96	\$ 98.90
Trainer - Sr.	\$ 115.16	\$ 117.46
Software Implementor - Sr.	\$ 129.95	\$ 132.55
Software Implementor	\$ 115.14	\$ 117.44
Software Implementor - Jr.	\$ 60.61	\$ 61.82
Subject Matter Expert III	\$ 272.68	\$ 278.13
Subject Matter Expert II	\$ 181.79	\$ 185.43
Subject Matter Expert I	\$ 145.42	\$ 148.33
Business Systems Analyst - Sr.	\$ 145.19	\$ 148.09
Database Administrator	\$ 174.22	\$ 177.70
Web Developer	\$ 139.38	\$ 142.17

**INTEGRITY INFORMATION TECHNOLOGIES, INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

GSA Title	Feb 20, 2014 through Feb 19, 2015	
	GSA On-Site Rate	GSA Off-Site Rate
Program Manager	\$ 173.05	\$ 176.51
Project Planner	\$ 74.17	\$ 75.65
Documentation Specialist	\$ 49.44	\$ 50.43
Functional Analyst - Sr.	\$ 117.44	\$ 119.79
CM Analyst	\$ 61.82	\$ 63.06
Consultant - Sr.	\$ 117.44	\$ 119.79
Consultant	\$ 105.07	\$ 107.17
Consultant - Jr.	\$ 67.99	\$ 69.35
Application Architect - Sr.	\$ 148.33	\$ 151.30
Systems Architect - Sr.	\$ 98.90	\$ 100.88
Technical Analyst - Sr.	\$ 117.44	\$ 119.79
Technical Analyst	\$ 92.72	\$ 94.57
Interface Analyst - Sr.	\$ 148.33	\$ 151.30
Information Engineer	\$ 74.68	\$ 76.17
Systems Analyst	\$ 52.54	\$ 53.59
Application Developer - Sr.	\$ 117.44	\$ 119.79
Data Conversion Specialist	\$ 111.26	\$ 113.49
Intern - Programmer	\$ 18.54	\$ 18.91
Test Engineer - Sr.	\$ 98.90	\$ 100.88
Trainer - Sr.	\$ 117.46	\$ 119.81
Software Implementor - Sr.	\$ 132.55	\$ 135.20
Software Implementor	\$ 117.44	\$ 119.79
Software Implementor - Jr.	\$ 61.82	\$ 63.06
Subject Matter Expert III	\$ 278.13	\$ 283.69
Subject Matter Expert II	\$ 185.43	\$ 189.14
Subject Matter Expert I	\$ 148.33	\$ 151.30
Business Systems Analyst - Sr.	\$ 148.09	\$ 151.05
Database Administrator	\$ 177.70	\$ 181.25
Web Developer	\$ 142.17	\$ 145.01

**INTEGRITY INFORMATION TECHNOLOGIES, INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

GSA Title	Feb 20, 2015 through Feb 19, 2016	
	GSA On-Site Rate	GSA Off-Site Rate
Program Manager	\$ 176.51	\$ 180.04
Project Planner	\$ 75.65	\$ 77.16
Documentation Specialist	\$ 50.43	\$ 51.44
Functional Analyst - Sr.	\$ 119.79	\$ 122.19
CM Analyst	\$ 63.06	\$ 64.32
Consultant - Sr.	\$ 119.79	\$ 122.19
Consultant	\$ 107.17	\$ 109.31
Consultant - Jr.	\$ 69.35	\$ 70.74
Application Architect - Sr.	\$ 151.30	\$ 154.33
Systems Architect - Sr.	\$ 100.88	\$ 102.90
Technical Analyst - Sr.	\$ 119.79	\$ 122.19
Technical Analyst	\$ 94.57	\$ 96.46
Interface Analyst - Sr.	\$ 151.30	\$ 154.33
Information Engineer	\$ 76.17	\$ 77.69
Systems Analyst	\$ 53.59	\$ 54.66
Application Developer - Sr.	\$ 119.79	\$ 122.19
Data Conversion Specialist	\$ 113.49	\$ 115.76
Intern - Programmer	\$ 18.91	\$ 19.29
Test Engineer - Sr.	\$ 100.88	\$ 102.90
Trainer - Sr.	\$ 119.81	\$ 122.21
Software Implementor - Sr.	\$ 135.20	\$ 137.90
Software Implementor	\$ 119.79	\$ 122.19
Software Implementor - Jr.	\$ 63.06	\$ 64.32
Subject Matter Expert III	\$ 283.69	\$ 289.36
Subject Matter Expert II	\$ 189.14	\$ 192.92
Subject Matter Expert I	\$ 151.30	\$ 154.33
Business Systems Analyst - Sr.	\$ 151.05	\$ 154.07
Database Administrator	\$ 181.25	\$ 184.88
Web Developer	\$ 145.01	\$ 147.91

**INTEGRITY INFORMATION TECHNOLOGIES, INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

	Feb 20, 2016 through Feb 19, 2017	
GSA Title	GSA On-Site Rate	GSA Off-Site Rate
Program Manager	\$ 180.04	\$ 183.64
Project Planner	\$ 77.16	\$ 78.70
Documentation Specialist	\$ 51.44	\$ 52.47
Functional Analyst - Sr.	\$ 122.19	\$ 124.63
CM Analyst	\$ 64.32	\$ 65.61
Consultant - Sr.	\$ 122.19	\$ 124.63
Consultant	\$ 109.31	\$ 111.50
Consultant - Jr.	\$ 70.74	\$ 72.15
Application Architect - Sr.	\$ 154.33	\$ 157.42
Systems Architect - Sr.	\$ 102.90	\$ 104.96
Technical Analyst - Sr.	\$ 122.19	\$ 124.63
Technical Analyst	\$ 96.46	\$ 98.39
Interface Analyst - Sr.	\$ 154.33	\$ 157.42
Information Engineer	\$ 77.69	\$ 79.24
Systems Analyst	\$ 54.66	\$ 55.75
Application Developer - Sr.	\$ 122.19	\$ 124.63
Data Conversion Specialist	\$ 115.76	\$ 118.08
Intern - Programmer	\$ 19.29	\$ 19.68
Test Engineer - Sr.	\$ 102.90	\$ 104.96
Trainer - Sr.	\$ 122.21	\$ 124.65
Software Implementor - Sr.	\$ 137.90	\$ 140.66
Software Implementor	\$ 122.19	\$ 124.63
Software Implementor - Jr.	\$ 64.32	\$ 65.61
Subject Matter Expert III	\$ 289.36	\$ 295.15
Subject Matter Expert II	\$ 192.92	\$ 196.78
Subject Matter Expert I	\$ 154.33	\$ 157.42
Business Systems Analyst - Sr.	\$ 154.07	\$ 157.15
Database Administrator	\$ 184.88	\$ 188.58
Web Developer	\$ 147.91	\$ 150.87

**INTEGRITY INFORMATION TECHNOLOGIES, INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

GSA Title	Feb 20, 2017 through Feb 19, 2018	
	GSA On-Site Rate	GSA Off-Site Rate
Program Manager	\$ 183.64	\$ 187.31
Project Planner	\$ 78.70	\$ 80.27
Documentation Specialist	\$ 52.47	\$ 53.52
Functional Analyst - Sr.	\$ 124.63	\$ 127.12
CM Analyst	\$ 65.61	\$ 66.92
Consultant - Sr.	\$ 124.63	\$ 127.12
Consultant	\$ 111.50	\$ 113.73
Consultant - Jr.	\$ 72.15	\$ 73.59
Application Architect - Sr.	\$ 157.42	\$ 160.57
Systems Architect - Sr.	\$ 104.96	\$ 107.06
Technical Analyst - Sr.	\$ 124.63	\$ 127.12
Technical Analyst	\$ 98.39	\$ 100.36
Interface Analyst - Sr.	\$ 157.42	\$ 160.57
Information Engineer	\$ 79.24	\$ 80.82
Systems Analyst	\$ 55.75	\$ 56.87
Application Developer - Sr.	\$ 124.63	\$ 127.12
Data Conversion Specialist	\$ 118.08	\$ 120.44
Intern - Programmer	\$ 19.68	\$ 20.07
Test Engineer - Sr.	\$ 104.96	\$ 107.06
Trainer - Sr.	\$ 124.65	\$ 127.14
Software Implementor - Sr.	\$ 140.66	\$ 143.47
Software Implementor	\$ 124.63	\$ 127.12
Software Implementor - Jr.	\$ 65.61	\$ 66.92
Subject Matter Expert III	\$ 295.15	\$ 301.05
Subject Matter Expert II	\$ 196.78	\$ 200.72
Subject Matter Expert I	\$ 157.42	\$ 160.57
Business Systems Analyst - Sr.	\$ 157.15	\$ 160.29
Database Administrator	\$ 188.58	\$ 192.35
Web Developer	\$ 150.87	\$ 153.89