

Sprint[®]



U.S. General Services Administration

**INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Note: Contractor has been awarded under the cooperative purchasing program. All awarded SINs are available to state and local entities.

Special Item No. 132-52 Electronic Commerce Services
Special Item No. 132-53 Wireless Services

SIN 132-52 - ELECTRONIC COMMERCE (EC) SERVICES

FPDS Code D399 Other Data Transmission Services, Not Elsewhere Classified - Except "Voice" and Pager Services

NOTE: Electronic Commerce Services are not intended to supersede or be substitute for any voice requirements of FTS2001.

SIN 132-53 - WIRELESS SERVICES

Sprint Communications Company, L.P.

12524 Sunrise Valley Drive

Reston, VA 20196

703-689-6837

www.sprintbiz.com/gsd

Contract Number:

GS-35F-0329L

Period Covered by Contract:

April 6, 2001 through April 6, 2011

General Services Administration

Federal Supply Service

Pricelist current through Modification PA-0145, dated April 13, 2007.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA *Advantage!* System. Ordering activities can browse GSA *Advantage!* by accessing GSA's Home Page via Internet at www.gsa.gov.

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INFORMATION FOR ORDERING ACTIVITIES

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement

1. GEOGRAPHIC SCOPE OF CONTRACT:

The geographic scope of this contract is the 48 contiguous states and the District of Columbia.

2. CONTRACTOR'S ORDERING AND PAYMENT ADDRESS:

Ordering Only:

Sprint Communications Company, L.P.
Government Systems Division
ATTN: IT Schedule 70 Program Manager
12524 Sunrise Valley Drive
Reston, VA 20196

For Payment by Check:

Sprint Communications Company, L.P.
P.O. Box 200188
Dallas, TX 75320-0188

For Payment for Items Ordered Under SIN 132-53

Sprint Spectrum LP DBA Sprint PCS
6905 Rockledge Drive, Suite 300
Bethesda MD 20817
Attn: Ellen Rhoads
TaxID #48-1165245
CAGE Code: 1HKC1

For Payment by Wire Transfer

J.P. Morgan Chase
Attn: Sprint Government Systems Div
601 Travis Street
Houston, TX 77022
ABA #113000609
Bank Account #08806322101

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards **will** be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: (800) 535-4250

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. **STATISTICAL DATA FOR GOVERNMENT ORDERING ACTIVITY COMPLETION OF STANDARD FORM 279**

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS): 60-349-3677
Block 30: Type of Contractor: Large Business
Block 31: Woman-Owned Small Business: No
Block 36: Contractor's Taxpayer Identification Number (TIN): 43-1408007

4a. CAGE CODE: 0J4K8

4b. Contractor **has** registered with the Central Contractor Registration Database.

5. **FOB DESTINATION**

When deliveries are made to destinations outside the 48 contiguous States, i.e., Alaska, Hawaii, the Commonwealth of Puerto Rico, and such overseas locations as specified, and are not covered the following conditions will apply:

- (1) Delivery will be f.o.b. inland carrier, point of exportation (FAR 52.247-38), with the transportation charges to be paid by the ordering activity from the point of exportation to destination in Alaska, Hawaii, the Commonwealth of Puerto Rico, and such overseas locations specified, as designated by the ordering activity. The Contractor shall add the actual cost of transportation to destination from the point of exportation in the 48 contiguous States nearest to the designated destination. Such costs will, in all cases, be based upon the lowest regularly established rates on file with the Interstate Commerce Commission, the U.S. Maritime Commission (if shipped by water), or any State regulatory body, or those published by the U.S. Postal Service; and must be supported by paid freight or express receipt or by a statement of parcel post charges including weight of shipment.
- (2) The right is reserved to ordering activities to furnish ordering activity bills of lading.

Ordering activities will be required to pay differential between freight charges and express charges where express deliveries are desired by the ordering activity.

6. **DELIVERY SCHEDULE**

- a. **Time of Delivery:** The contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below.

**Items or Groups
of Items (SIN or
Nomenclature)**

**Delivery Time
(Days ARO)**

132-52

As negotiated between Contractor and
ordering activity.

132-53

30 days

- b. **Urgent Requirements:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the contractor for the purpose of obtaining accelerated delivery. The contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the contractor in writing.) If the contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
 - a. Prompt Payment: None - NET 30 days from receipt of invoice or date of acceptance, whichever is later.
 - b. Quantity: None
 - c. Dollar Volume: None
 - d. Ordering Activity Educational Institutions: Ordering Activity Educational Institutions are offered the same discounts as all other ordering activity customers.
8. **TRADE AGREEMENTS ACT OF 1979, AS AMENDED:** All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.
9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:** Export packing is available at extra cost outside the scope of this contract.
10. **SMALL REQUIREMENTS:** The minimum dollar value of orders to be issued is \$100.00.
11. **MAXIMUM ORDER:** (All dollar amounts are exclusive of any discount for prompt payment.)
 - a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 - Special Item Number 132-52 - Electronic Commerce (EC) Services
 - Special Item Number 132-53 – Wireless Services
12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

 - a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
 - b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.
13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.
 - 13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.
 - 13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD."

Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges. (NOTE: Refer to FAR Part 31.205-46 *Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.*)
- c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

- j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. **CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, Paragraphs (l) Termination for the Government's Convenience, and (m) Termination for Cause (See C.1.).

16. **GSA ADVANTAGE!:** *GSA Advantage!* is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. *GSA Advantage!* will allow the user to perform various searches across all contracts including, but not limited to:

- (a) Manufacturer
- (b) Manufacturer's Part Number; and
- (c) Product category(ies).

Ordering activities can browse *GSA Advantage!* by accessing the Internet World Wide Web utilizing a browser (ex: NetScape). The Internet address is <http://www.gsa.gov>.

17. **PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- a. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- b. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- c. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- d. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. **CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS:**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the contractor.

- b. The above is not intended to encompass items not currently covered by the GSA Schedule Contract.

19. OVERSEAS ACTIVITIES:

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A

Upon request of the contractor, the ordering activity may provide the contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to ordering activity requirements. The policy and procedures outlined in this part will provide more flexibility and allow innovative acquisition methods when using the Federal Supply Schedules. See the additional information regarding Contractor Team Arrangements in this Schedule Pricelist.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.sprintbiz.com/gsd. The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)

a. The contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the schedule or elsewhere in the contract.

b. Before commencing work under this contract, the contractor shall notify the contracting officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the government's interest shall not be effective—

(1) For such period as the laws of the state in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the contractor gives written notice to the contracting officer, whichever period is longer.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**GENERAL TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
ELECTRONIC COMMERCE SERVICES (SPECIAL ITEM 132-52)**

A. ORDER TERM.

1. Initial Order Term. The initial term for the Services ("Initial Order Term") will be stated on the ordering activity's purchase order ("Order") and will begin on the date services are installed and available for the ordering activity's use. The minimum Order term will be mutually agreed to by Sprint and ordering activity. In this Section I, the term Services will refer, individually or collectively to the services provided for in the following Sections under SIN 132-52.
2. Extension Periods.
 - 2.1 The purpose of an extension period is to help the ordering activity avoid any unintended interruption in Service at the end of the Initial Order Term. Therefore, if the ordering activity does not provide Sprint with 30 days written notice of its intent to terminate the Order prior to the end of the Initial Order term, the Order term will automatically extend for successive 60-day periods ("Extension Periods"). Sprint will notify the Ordering activity prior to expiration of Initial Order Term as a reminder of this provision. The ordering activity will be responsible for providing and keeping current the phone number and e-mail address of a Ordering activity designated point of contact to receive such notices. Initial point of contact information and all subsequent Ordering activity updates will be sent to the Contractor's Ordering address specified in the Information for Ordering activities Section of this agreement.
 - 2.2 After expiration of the Initial Order Term, either party may terminate an Extension Period with 30 days advance written notice or the Ordering activity may execute a new Order for Services with a minimum term of 1 year.
3. Termination. To terminate Services, the ordering activity must provide Sprint with 30 days prior written notice. The ordering activity will be responsible for payment of charges incurred through the effective date of termination and any additional charges or costs consistent with FAR 52.249-2.

B. ORDERING ACTIVITY-PROVIDED HARDWARE OR SOFTWARE.

1. Responsibility. Sprint is not responsible for the installation, operation, or maintenance of hardware or software not provided by Sprint ("ordering activity-Provided"); nor is Sprint responsible for the transmission or reception of information by ordering activity-Provided hardware.
2. Selection and Use. The ordering activity will be responsible for the selection, use and compatibility of ordering activity-Provided hardware or software. If such hardware or software impairs the Ordering activity's use of the Services, the ordering activity will nonetheless be liable for payment for Services. Upon notice from Sprint that the Ordering activity-Provided hardware or software is causing or is likely to cause hazard, interference, or service obstruction the ordering activity will eliminate such hazard, interference, or service obstruction. Sprint reserves the right to disconnect the Services until such hazard, interference, or service obstruction is corrected. If requested by the ordering activity, Sprint may, at its then-current rates, troubleshoot difficulties caused by ordering activity-Provided hardware or software.
3. Obsolescence. Sprint will not be responsible if any changes in Services cause ordering activity-Provided hardware or software to become obsolete, require modification or alteration, or otherwise affect performance of such hardware or software.
4. Ordering activity-Provided Router. If the ordering activity provides its own router to interface with the Services, then the ordering activity is fully responsible for the installation, maintenance, and configuration of such ordering activity-Provided router, however, Sprint may, in cooperation with the ordering activity, set the initial configuration for the router interface into the Services.

C. PROPRIETARY RIGHTS AND INFORMATION PROTECTION

1. Software License. Sprint grants to the ordering activity a non-exclusive and non-transferable license to use software that may be provided with or included in the Services for the sole purpose of enabling the Ordering activity to use such Services.
2. Title and Property Rights. Title and property rights to Sprint-provided software and equipment are and will remain with Sprint or its suppliers, whether or not embedded in or attached to realty. Title and property rights to IP addresses assigned to the ordering activity by Sprint are and will remain with Sprint.
3. Trade Secrets. The Ordering activity recognizes that Services provided hereunder constitute valuable trade secrets of Sprint or its suppliers. The ordering activity will protect any software used by the ordering activity that is provided with or included in the Services, and will make no attempt to examine, copy, alter, reverse engineer, tamper with, or otherwise misuse such software.
4. Trademark/Trade Name. The ordering activity will not use the Sprint trade name and any Sprint trademark or service mark in any fashion without the prior written consent of Sprint.
5. Proprietary Information. Information that is identified as proprietary to either party which is delivered or disclosed to the other party will, for a period ending 3 years from the expiration or termination date of the Order, (i) be held in confidence by the receiving party; (ii) be disclosed only to those employees or authorized representatives on a need-to-know basis, and (iii) be used only in fulfillment of the receiving party's obligations under the Order. Neither party will be liable for the disclosure or use of such data or proprietary information which: (a) is, or becomes, publicly known, other than by breach of the Order; (b) is obtained by the receiving party from a third party without restriction, (c) is previously known by the receiving party; (d) is, at any time, developed by the receiving party completely independent of any disclosures hereunder; or (e) is required to be released by law.

D. WARRANTIES. EXCEPT AS OTHERWISE PROVIDED UNDER THE FOLLOWING SECTIONS FOR SIN 132-52, SPRINT MAKES NO WARRANTIES FOR SERVICES USED IN A MANNER THAT IS INCONSISTENT WITH STANDARD INTERNET USAGE OR APPLICATIONS.

E. LIMITATION OF LIABILITY

1. IN NO EVENT WILL SPRINT BE LIABLE TO THE ORDERING ACTIVITY OR ANY THIRD PARTY FOR ANY OF THE FOLLOWING: (i) AMOUNTS DUE THE ORDERING ACTIVITY FROM PERSONS TO WHOM THE ORDERING ACTIVITY SELLS PRODUCTS OR SERVICES USING THE SERVICE, (ii) DAMAGES ARISING FROM THE ACCESS TO THE ORDERING ACTIVITY'S CONTENT, OR DOWNLOADING BY A THIRD PARTY OF PRODUCTS, SERVICES, OR INFORMATION CONTAINED IN THE CONTENT WITHOUT AUTHORIZATION, OR (iii) CREDIT CARD VERIFICATION OR AUTHORIZATION OTHER THAN THOSE MADE BY SPRINT. IN ADDITION, SPRINT WILL, UNDER NO CIRCUMSTANCES, BE LIABLE TO THE ORDERING ACTIVITY OR ANY THIRD PARTY FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, INCLUDING LOST PROFITS OR REVENUES, EVEN IF SPRINT HAS BEEN APPRISED OF THE LIKELIHOOD OF SUCH DAMAGES OCCURRING.
2. SPRINT WILL NOT BE RESPONSIBLE FOR (i) SERVICE IMPAIRMENTS CAUSED BY ACTS WITHIN THE CONTROL OF THE ORDERING ACTIVITY, ITS AGENTS, SUBCONTRACTORS, SUPPLIERS, LICENSEES OR USERS; (ii) INTEROPERABILITY OF SPECIFIC ORDERING ACTIVITY APPLICATIONS; (iii) INABILITY OF THE ORDERING ACTIVITY OR ANY USER TO ACCESS OR INTERACT WITH ANY OTHER SERVICE PROVIDERS, NETWORKS, USERS OR INFORMATIONAL OR COMPUTING RESOURCES THROUGH THE INTERNET; (iv) INTERACTIONS WITH THIRD PARTIES THROUGH THE INTERNET; (v) SERVICES OR EQUIPMENT PROVIDED BY THIRD PARTIES; OR (vi) PERFORMANCE IMPAIRMENTS

CAUSED ELSEWHERE ON THE INTERNET. SPRINT WILL NOT BE LIABLE FOR UNAUTHORIZED ACCESS BY THIRD PARTIES TO THE ORDERING ACTIVITY'S OR ITS USER'S OR THIRD PARTIES TRANSMISSION FACILITIES OR PREMISES EQUIPMENT OR FOR UNAUTHORIZED ACCESS TO OR ALTERATION, THEFT, LOSS OR DESTRUCTION OF THE ORDERING ACTIVITY'S OR ITS USER'S OR THIRD PARTY'S NETWORK, SYSTEMS, APPLICATIONS, DATA FILES, PROGRAMS, PROCEDURES OR INFORMATION THROUGH ACCIDENT, FRAUDULENT MEANS OR DEVICES OR ANY OTHER METHOD.

3. EXCEPT TO THE EXTENT CAUSED BY THE NEGLIGENCE OF SPRINT, SPRINT WILL NOT BE LIABLE FOR CLAIMS OR DAMAGES RESULTING FROM OR CAUSED BY: (i) THE ORDERING ACTIVITY'S FAULT, NEGLIGENCE OR FAILURE TO PERFORM THE ORDERING ACTIVITY'S RESPONSIBILITIES; (ii) CLAIMS AGAINST THE ORDERING ACTIVITY BY ANY OTHER PARTY (EXCEPT FOR CLAIMS OF COPYRIGHT OR PATENT INFRINGEMENT AS SPECIFIED HEREIN); (iii) ANY ACT OR OMISSION OF ANY OTHER PARTY; OR (iv) EQUIPMENT OR SERVICES FURNISHED BY A THIRD PARTY.

F. INDEMNIFICATION.

1. The ordering activity will indemnify, defend and hold harmless Sprint, its parent, subsidiary and affiliated corporations and their respective directors, officers, employees, agents, successors and assigns, from and against any and all claims, damages, liabilities, losses, ordering activity proceedings and costs and expenses, including reasonable attorneys' fees and costs of suit, arising out of claims related to: (i) the negligent or willful acts, errors or omissions of the ordering activity or its employees and agents; (ii) the ordering activity's Content, or the marketing and promotional activities of the ordering activity or its agents pertaining to the ordering activity's Content; and (iii) any transactions or dealings between the ordering activity and a third party. The claims indemnified under this subsection include copyright, trademark, service mark, patent and any other intellectual property-type claim.
2. Sprint will be indemnified and saved harmless by the ordering activity from and against all loss, liability, damage and expense, including reasonable counsel fees, caused by:
 - 2.1 Negligent acts or omissions of officers, employees, agents, or contractors of the Ordering activity which result in claims and demands for damages to property or for injury or death to persons, including payments made under any Worker's Compensation Law or under any plan for employee's disability or death benefits;
 - 2.2 Any claims arising from information, data, or messages transmitted over the network by the ordering activity including, but not limited to, claims for libel, slander, invasion of privacy, infringement of copyright, and invasion and/or alteration of private records or data; and
 - 2.3 Claims for infringement of patents arising from the use of hardware and software not provided by Sprint in connection with Services.
3. If promptly notified of any action brought against the ordering activity based on a claim that Sprint-provided Services used by the ordering activity infringe a United States patent or copyright, Sprint will defend such action at its expense and will pay any and all fees, costs, or damages that may be finally awarded in such action or resulting settlement. In the event that a final injunction is obtained against the ordering activity prohibiting use of Services by reason of infringement of a United States patent or copyright, Sprint will at its option and expense either:
 - 3.1 procure the right for the ordering activity to continue using the Services; or
 - 3.2 procure alternative Services which furnish equivalent functionality; or
 - 3.3 direct the ordering activity to return such Services to Sprint, and in such event, the Order relating to such returned Services will terminate.

G. PUBLIC INFORMATION. The ordering activity understands that the Service may require registrations and related administrative reports that are public in nature and that Sprint may include the ordering activity's designated administrative/technical point of contact(s) and contact information in directories as required by Internet governing bodies (including, but not limited to, Domain Name Service). At the time of order the ordering activity will be asked to provide its written authorization. The ordering activity's inability to provide such authorization may limit the level of service Sprint can provide.

H. FORCE MAJEURE.

Force Majeure Liability. Neither party will be responsible for any delay, interruption or other failure to perform under the Order due to acts beyond the control of the responsible party. Force majeure events include, but are not limited to: natural disasters (e.g. lightning, earthquakes, hurricanes, floods); wars, riots, terrorist activities, and civil commotions; cable cuts, local exchange carriers' activities, and other acts of third parties; explosions and fires; embargoes, strikes, and labor disputes; and ordering activity decrees. The affected party will give notice to the other party of any force majeure event. Upon notice, either party may cancel or delay performance without liability (except for payment of any outstanding amounts due the other party) during the force majeure event. If the event continues for more than 60 days and adversely and materially impacts the affected party, that party may terminate any affected elements of Services without liability, or the Order without liability if a majority of Services are affected.

I. SPRINT'S IP POLICIES. Sprint's IP Policies are designed to help protect Sprint, Sprint's customers, and the Internet community from irresponsible or illegal activities.

1. Acceptable Customer Conduct Policy

- 1.1 Sprint IP customers shall not, nor shall they permit or assist others to abuse or fraudulently use Sprint IP Products and Services, including but not limited to the following:
- (a) Sending unsolicited e-mail that causes complaints from the recipients of such unsolicited e-mail; or,
 - (b) Mail bombing (sending large quantities of unwanted or unsolicited e-mail to individual e-mail accounts); or,
 - (c) Unauthorized attempts by a user to gain access to any account or computer resource not belonging to that user (e.g., "spoofing"); or,
 - (d) Obtaining or attempting to obtain service by any means or device with intent to avoid payment; or,
 - (e) Unauthorized access, alteration, destruction, or any attempt thereof, of any information of any Sprint customers or end-users by any means or device; or,
 - (f) Knowingly engaging in any activities that will cause a denial-of-service (e.g., synchronized number sequence <SYN> attacks) to any Sprint customers or end-users; or,
 - (g) Using Sprint's products and services to interfere with the use of the Sprint network by other customers or authorized users, or in violation of the law or in aid of any unlawful act.
- 1.2 Customer Responsibility. Each Sprint IP customer is responsible for the activities of its customer base or end users and, by accepting service from Sprint, is agreeing to ensure that its customers abide by this Policy. Complaints about customers or end users of a Sprint IP customer will be forwarded to the Sprint IP customer's hostmaster for action. If irresponsible or illegal activity continues, the Sprint IP customer's products and services may be subject to termination or other action as Sprint deems appropriate without notice.

1.3 Account Termination. Sprint has the right to terminate the account of an offending customer or take other action as Sprint deems appropriate without notice (e.g., address filtering).

1.4 Policy Modification. Sprint reserves the right to modify this Policy at any time.

2. Sprint IP Web HostingSM Policy

2.1 Sprint IP Web HostingSM customers shall not, nor shall they permit or assist others to, abuse or fraudulently use Sprint's IP Web HostingSM Service, including but not limited to the following:

- (a) Disclose the ordering activity Administrator passwords and/or IDs to any third party who has not signed a non-disclosure agreement with the Ordering activity protecting the proprietary nature of information disclosed or made available during the development of the ordering activity's Content. Title to passwords and ID's assigned to the ordering activity Administrator are and shall remain with Sprint, and should be treated by the ordering activity as private and confidential information of Sprint.
- (b) Develop web sites or Content, knowingly or unknowingly, which Sprint considers destructive in nature (e.g., aggressively captures CPUs, memory, and/or I/O to the point where it is seriously degrading performance of the Server and is inhibiting other customer's ability to use the Service).
- (c) Provide material that is, in the sole opinion of Sprint, threatening or harassing, obscene or pornographic, profane, abusive, libelous, socially objectionable, unlawful, discriminatory, offensive, or protected by trade secrets. Sprint will be indemnified and held harmless by the ordering activity from any and all claims and actions, damages, costs, and expenses that arise in connection with the ordering activity's Content.

2.2 Sprint reserves the right to remove Content from its Servers which Sprint, in its sole discretion, determines to be in violation of these Policies. If irresponsible or illegal activity continues, then the Sprint IP Web HostingSM Service may be subject to termination or other action as Sprint deems appropriate without notice.

2.3 ACF/COC Waivers: Sprint will waive 100% of the monthly recurring and one-time installation of ACF and COC charges on Sprint-provided, Domestic IP Dedicated local access lines installed under the ordering activity's Order.

3. Dampening Policy

3.1 Dampening Internet Traffic. Sprint dampens Internet traffic to confine network instabilities to a localized area. Network instabilities are caused by customer route flapping. Dampening prevents network instabilities from destabilizing the Sprint Internet Network, other Sprint customer networks, and other portions of the global Internet. Sprint uses Cisco Router IOS BGP to dampen Internet traffic.

3.2 Some Definitions

- **Dampen**. To prevent excessive route change announcements from entering the Sprint Internet Network and degrading router performance. Sprint dampens route announcements when the customer exceeds its Dampen Limit. Sprint stops dampening and renews announcing customer routes when the customer reaches its Reuse Limit.

- **Dampen Limit.** Customer penalty value at which point Sprint dampens the customer route announcements. The current Dampen Limit is 2000.
 - **Filter.** To control which route announcements are accepted and that are rejected by Sprint's Internet Network. Sprint reviews all customer route announcements to determine address acceptability. Routes determined by Sprint to require rejection are immediately dampened.
 - **Penalty.** Numeric value that is assigned to a route announcement when that route announcement flaps. The current Penalty per flap is 1000. Penalty values automatically decrease 100 per minute in the absence of flapping.
 - **Route Flap.** Frequent change in state (addition-removal) of customer route announcements. Route flaps are typically caused by BGP session resets; changes in state (on-off) of router; changes in state (up-down) of private line; change in router filter list; high-circuit error rate.
 - **Reuse Limit.** Customer Penalty value at which point Sprint automatically stops dampening customer route announcements. The current Reuse Limit is 750.
- 3.2 Dampening Process. Route dampening (introduced in Cisco IOS version 11.0) is a mechanism to minimize the instability caused by route flapping and oscillation over the Internet. To accomplish this, criteria are defined to identify poorly behaved routes. A route that is flapping gets a Penalty for each flap. When the cumulative Penalty reaches a predefined *suppress-limit*, the advertisement of the route is suppressed. The Penalty will be exponentially decayed based on a preconfigured *half-time*. When the Penalty decreases below a predefined Reuse-Limit, the route advertisement will be unsuppressed.
- 3.3 Sprint dampens route advertisements for both customers and non-customers on flapping (unstable) routes based on a progressive scale. Flapping 24-bit prefixes are held down from minutes to hours until the link is stabilized and remains stabilized for a reasonable period of time.
- 3.4 Ordering activity customers experiencing route dampening may open a trouble ticket by calling Sprint's Service Management Center (SMC) at 1-800-877-5045.
4. Internet Service Provider Policy. Sprint applies specific limitations to its Internet Service Provider (ISP) customers. Sprint considers a customer to be an ISP if Sprint determines that the customer's primary use of its dedicated Internet connection is to resell Internet access, including the sale of dedicated Internet connections or SLIP/PPP dial-up connections to others, as these require that an IP network, subnet or host number be assigned to the end user.
- 4.1 The following limitations are applied to Sprint's ISP customers:
- (a) ISPs are not eligible to receive Frame Relay-Internet Gateway service
 - (b) ISPs are not eligible to receive ATM-Internet Gateway service
 - (c) ISPs are not eligible to rent routers from Sprint
 - (d) ISPs are not eligible to purchase router maintenance contracts from Sprint
 - (e) ISPs are not eligible to purchase Primary DNS service from Sprint
 - (f) ISPs are eligible to receive Secondary DNS service from Sprint
 - (g) Sprint does not provide Primary DNS or Secondary DNS for customers of Sprint ISP customers
5. IP Address Aggregation and Filtering Policy
- 5.1 Description of Aggregation and Filtering. "Aggregation" refers to Sprint's

implementation of Classless Inter-Domain routing (CIDR) to aggregate multiple IP addresses under a single IP address. "Filtering" refers to the process of intentionally prohibiting IP datagrams with pre-selected IP addresses from entering the Sprint Internet Network. "Announcing" refers to the process of distributing routing tables to other autonomous systems. To maintain Internet stability and optimize Internet performance, Sprint uses efficient aggregation and filtering techniques to reduce the number of globally advertised routes. Customers of other Internet service providers that do not impose strict aggregation/filtering policies are subject to endure a greater number of route announcements and route flaps. Sprint aligned its filtering and aggregation policy with the *IETF Best and Common Practices* (IETF is the Internet Engineering Task Force), Request for Comment de facto standards, and Registry guidelines in the attempt to maintain cohesive routing on the Internet.

5.2 IP Address Aggregation. Sprint aggregates IP addresses to limit the growth of its Internet routing tables. Routing tables have grown quickly, reflecting the growth in number of Internet users. Routers lack the hardware capabilities to efficiently route all IP addresses. Sprint aggregation allows its routers to continue to route efficiently, while simultaneously allowing for the number of Internet users to grow exponentially.

5.3 Aggregation Policies. For Sprint customers, Sprint applies the following aggregation policies:

- (a) For all single-homed customers, Sprint aggregates their IP addresses into IP addresses as short as /16 and /17 address blocks.
- (b) For multi-homed customers, Sprint will announce IP addresses as short as /24. To avoid being filtered by other ISPs, the multi-homed customers must aggregate their own IP addresses. Sprint does not guarantee that customers who announce /24s will not be filtered by other ISPs. Since routers are programmed to direct traffic to the more specific route announcement, Multi-homed customers may want to announce /24s to both of their upstream ISPs so that their routers would consider other routing metrics, such as AS path, to determine IP datagram path.

5.3 IP Address Filtering. Sprint's Filtering policy affects only multi-homed customers. Sprint filters IP addresses to enforce CIDR, as described at:
<http://rs.internic.net:templates/internet-number-request.txt>

5.4 Listed below are those situations in which Sprint employs filtering for non-Sprint customers. This policy has been in effect since October 1996:

- (a) For Class A addresses (0.1.0.0 through 126.0.0.0), Sprint filters IP addresses longer than /8s (/9, /10, /11, etc.)
- (b) For Class B addresses (128.0.0.0 through 191.255.0.0), Sprint filters IP addresses longer than /16 (/17, /18, /19, etc.)
- (c) For Class C IP addresses (192.0.1.0 through 223.255.255.0), Sprint filters IP addresses longer than /19 (/20, /21, /22, etc.)
- (d) For 195.0.0.0/8 IP addresses, Sprint filters IP addresses longer than /19 (/20, /21, /22, etc.)
- (e) For 206.0.0.0/8 through 223.0.0.0/8, Sprint filters IP addresses longer than /19 (/20, /21, /22, etc.)
- (f) For all Classful addresses not announced before July 1995, Sprint filters IP addresses longer than /19 (/20, /21, /22, etc.)
- (g) Sprint filters IP addresses longer than 172.16.0.0/12 (/13, /14, /15, etc.)
- (h) Sprint filters IP addresses longer than 192.168.0.0/16 (/17, /18, /19, etc.)

6. Autonomous System Number Registration Policy

6.1 Autonomous System ("AS").

- (a) Autonomous System is defined as a group of routers and networks controlled by a single administrative authority and that use common Internet Gateway Protocol for routing packets. Consequently, dividing lines between autonomous systems may or may not match the physical dividing lines between networks.
 - (b) Autonomous systems are identified by AS Numbers (ASNs), globally unique numbers issued by the Internet Assigned Numbers Authority (IANA). Customers who want to multi-home and want to use policy-based routing protocols such as BGP-4 must obtain their own ASN. ASNs are issued according to current need. An organization should only request an ASN when it is already multi-homed or will be multi-homed within one month.
 - (c) Ordering activity customers who want to use a non-unique ASN outside of the Internet may use one or more of IANA's reserved ASNs: 64512 through 65535.
 - (d) Ordering activity customers who multi-home with multiple ISPs obtain ASNs in a different fashion than customers that multi-home with only Sprint.
- 6.2 Multi-Homing with Multiple ISPs. Customers wanting to multi-home with multiple ISPs (e.g., Sprint and MCI) must obtain an ASN from the IANA using the process described below. Presently, IANA is the only organization that is permitted to register ASNs. (Questions regarding the ASN registration should be directed to the IANA.)

Step 1: Account Team has customer fill out the AS Number Registration Template, available at <ftp://rs.internic.net/templates/asn-template.txt>. When filling out the template, do not alter the version number, field names, field positions, punctuation or spacing. Any such change to the template may cause an error that inhibits IANA's automatic template processing process, delaying the customer's ability to obtain the ASN. The customer needs to verify with IANA that its routing policy that differs from its BGP-4 peers. The template also requests proof that the customer will be multi-homed to multiple ISPs. Points of contact for each of the customer's BGP-4 peers must be included. Sprint's point of contact is: bgp4-admin@sprint.net.

Step 2: The Ordering activity e-mails the completed template to hostmaster@internic.net.

Step 3: IANA processes the registration request following INCA guidelines.

- 6.3 Multi-Homing to Only Sprint. Customers wanting to multi-home with only Sprint must still obtain an ASN, but through a different process than if they multi-homed with Sprint and another ISP. Customers may multi-home with Sprint by purchasing dedicated connections at two or more Sprint Internet Node sites - Sprint's Anaheim and Stockton nodes, for example - or by purchasing two dedicated connections to a single Sprint Internet node site. The following process is used to provide ASNs to customers multi-homing with only Sprint:

Step 1: Account Team indicates in the "comments" field of the Order that the customer wants to Multi-Home to only Sprint.

Step 2: Sprint IP Implementations will issue the customer ASN 1790 if the customer has, or is in the process of, obtaining multiple connections to Sprint that utilize the same IP address space.

- 6.4 ASN 1790 Limitations. Customers that use ASN 1790 may not announce ASN 1790 to any ISP other than Sprint, or allow other ISPs to announce ASN 1790. Customers who fail to limit announcements of ASN 1790 as stated above will immediately lose BGP connectivity to Sprint, and possibly have their service terminated. If this occurs, the customer must apply for their own ASN through the IANA. Customers using ASN 1790 who want to

run BGP with another ISP must obtain their own ASN from the IANA and cease using ASN 1790. Sprint owns ASN 1790. Customers may NOT retain the use of ASN 1790 if their service with Sprint is terminated, Sprint reserves the right to optimize ASN 1790. Sprint will inform customers using ASN 1790 before such optimization

7. Border Gateway Protocol ("BGP") Policy

7.1 BGP Requirements. The customer must:

- (a) be multi-homed.
- (b) obtain an AS number.
- (c) use a router running the equivalent of Cisco IOS 10.3 or higher.
- (d) run BGP version 4 or higher.
- (e) not allow unfiltered redistribution of routes from their network into Sprint's Internet Network, or from Sprint's Internet Network into the customer's network. To prevent injections of invalid routes into Sprint's network, the customer must use explicit distribute-list statements specifically, AS-path filters. AS filters must be inclusive (listing what is allowable), not exclusive (listing what is not allowed).
- (f) aggregate routes as much as possible. Route aggregation limits routing table growth and decreases the likelihood of filtering by other ISPs.

- 7.2 The customer network configuration listings must be "sane," meaning that no networks or subnets assigned to other customers may be announced outside of the customer's network.

J. REGULATORY PROGRAMS. Sprint may impose additional charges on the ordering activity to recover actual amounts Sprint is required by regulatory or other ordering activity authorities to collect on behalf of or pay to others in support of statutory or regulatory programs, plus associated administrative costs. Administrative charges are only permitted to the extent that charge applies to other business or ordering activity customers. Examples of these programs include, but are not limited to, the Universal Service Fund, the Presubscribed Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Sprint's service.

**SERVICE DESCRIPTION AND ADDITIONAL TERMS AND CONDITIONS
APPLICABLE TO INTERNET ACCESS SERVICES**

A. ADDITIONAL TERMS AND CONDITIONS FOR SPRINT IP SERVICES

In the event of a conflict between the Terms and Conditions applicable to Electronic Commerce Services contained in Section I and these Terms and Conditions for Sprint Internet Access Services, these Terms and Conditions for Sprint Internet Access Products and Services ("Services") will take precedence.

1. Delivery

1.1 Delivery.

(a) Delivery Date Delivery dates will be mutually agreed to by the parties and set forth in each ordering activity Order.

(b) Ordering activity-Requested Delay.

(1) The ordering activity may request 1 delay in the delivery date set forth in the Order ("Original Delivery Date") if: (a) the delay does not exceed 30 calendar days from the Original Delivery Date; (b) Sprint receives the Ordering activity's written request for the delay at least 10 days before the Original Delivery Date; and (c) the ordering activity pays any additional charges resulting from the delay.

(2) If the ordering activity-requested delay is more than 30 calendar days from the Original Delivery Date, the ordering activity will pay Sprint all out-of-pocket expenses it incurs as a result of such delay.

(3) If Sprint receives the ordering activity's written notice to cancel the affected Services after the 30th calendar day from the Original Delivery Date, the ordering activity will pay Sprint all out-of-pocket expenses it incurs as a result of such cancellation.

2. Responsibilities of Sprint

2.1 Sprint will provide, install, operate and maintain the Services as required in the Order. Sprint will not be responsible for cabling that connects ordering activity-provided equipment to the Services.

2.2 Sprint warrants that Services will be in good working order and will in all material respects conform to the requirements of the Order upon the date installed. The ordering activity's remedy for non-performance of Services in accordance with the terms of the Order will be repair or replacement or cancellation of the affected Services. **THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

2.3 ACF/COC Waivers: Sprint will waive 100% of the monthly recurring and one-time installation of ACF and COC charges on Sprint-provided, Domestic IP Dedicated local access lines installed under the ordering activity's Order.

3. Responsibilities of the Ordering activity

3.1 The ordering activity will: (a) at its own expense provide all necessary preparations required to comply with Sprint's installation and any applicable maintenance specifications, (b) be responsible for the costs of relocation of Services once installed, and (c) provide to Sprint and its suppliers, reasonable access to the ordering activity's premises to perform any acts required by the Order.

- 3.2 The ordering activity will properly use the Services. The ordering activity will be liable for any and all damages to Services located on the ordering activity's premises excluding reasonable wear and tear, and damages caused by Sprint. Upon expiration or termination of the Order, the ordering activity will surrender to Sprint any equipment and other property owned by Sprint and provided to the ordering activity.
- 3.3 The ordering activity will not nor will it permit or assist others to: (a) use Services for any purpose other than that for which they are intended, (b) fail to maintain a suitable environment in accordance with the manufacturer's specifications, or (c) alter, tamper with, adjust or repair the Services. Upon the occurrence of any of the above, Sprint will be completely released from any liability or obligation (including any warranty or indemnity obligation) to the ordering activity relative to the Services; and the ordering activity will be liable to Sprint for costs or damages incurred by Sprint resulting therefrom.
- 3.4 The ordering activity will not, nor will it permit or assist others to, abuse or fraudulently use Services, including but not limited to the following:
- (a) Obtaining or attempting to obtain service by any means or device with intent to avoid payment; or
 - (b) Unauthorized access, alteration, destruction, or any attempt thereof, of any information of another Sprint customer by any means or device; or
 - (c) Using Services so as to interfere with the use of the Sprint network by other customers or authorized users, or in violation of the law or in aid of any unlawful act; or
 - (d) Using Services in a manner which, in the sole opinion of Sprint, is not in accordance with generally accepted rules of Internet conduct as adopted and modified by Sprint. The most current version of this policy is available at <http://www.sprint.net/policy/abuse.html>. A sample has been attached in Section J.1 of Sprint's General Terms and Conditions Applicable to the Purchase of Electronic Commerce Services.
 - (e) Using Services to route traffic between Sprint's Internet network and Sprint's Intranet network.
- 3.5 Upon the occurrence of any of the above, Sprint may suspend its performance and/or terminate the Order with no further obligation to the ordering activity.

B. INTERNET ACCESS SERVICE DESCRIPTION

1. **Service Overview.** This summary of Sprint's Internet Access Services (Sprint IP Dedicated and IP Dial Services), Gateway services and value added services such as Domain Name Service and Network News, is provided as a convenient reference. Upon ordering Internet Access Services from Sprint, the Ordering activity will receive *Sprint's Internet Use Guide*, as may be amended from time to time by Sprint, containing a complete description of the Services provided for herein.

Sprint has more than 20 years of experience in building and managing advanced data networks for businesses worldwide. Our 100% digital, fiber-optic Synchronous Optical Network (SONET) with four-fiber, bi-directional, line-switched ring (4F BLSR) design is the foundation for all Sprint Internet Protocol network solutions. Sprint provides efficient routes to all Internet destinations, offers the option of creating an Intranet on our IP network facilities dedicated exclusively to business traffic.

Sprint's Internet service uses the Transmission Control Protocol/Internet Protocol (TCP/IP) suite of software, a group of non-proprietary protocols that work with almost every computer worldwide. You will find Sprint's Internet services valuable for the most common communication applications. TCP/IP supports HyperText Transport Protocol (HTTP) for World Wide Web (WWW) use, File Transfer

Protocol (FTP), Telnet, Serial Line Internet Protocol/Point-to-Point Protocol (SLIP/PPP), Simple Mail Transfer Protocol (SMTP) for electronic mail use, and many other protocols, including access to the global Internet. Orders for MMb, FDS3, and DS3 Sprint IP Dedicated ports will be accepted subject to availability and require a minimum Initial Order Term of 1 year.

Sprint IP Services are designed to make Internet, Intranet and extranet applications fast, reliable, secure.

2. Service Highlights

- Tier 1 Internet provider for high quality, end-to-end connectivity to most of the Internet
- Both Internet and Intranet services available
- Dedicated access connections nationwide
- Local Dial-Up and Toll-Free connections in hundreds of domestic and international cities.
- Browser-based Administrator Utility for dial accounts
- Equipment lease and purchase options available
- Single point Customer Service interface
- Duplicate circuitry for Sprint backbone router redundancy
- One of the most advanced SONET networks in the world
- Two-tiered topology offers redundancy, reliability, and scalability for optimum performance
- Physical-path diversity built into the topology design
- Customer access via dial-up, private line or Frame Relay or ATM gateway services
- Fractional DS3 and NxT1 available for port speeds above T1 and below DS3
- Among the industry's best service level performance guarantees
- Domain Name and Network News Feed services available

3. Internet Access Services

3.1 IP Dedicated Services. Sprint IP Dedicated service components include access services, customer premise equipment, and network ports described below.

A. Dedicated Access Services. Sprint offers dedicated access to the Internet via private lines at a wide range of speeds including a variety of fractional DS3 speed and full DS3. This range of access speeds provides a smooth migration path to higher bandwidth requirements.

(1) Dedicated Access Facility. With Sprint Dedicated Internet access, a private line continuously connects your business to Sprint's Internet Network.

(2) Access Connections. The Ordering activity can choose to connect a single circuit to Sprint's Dedicated Internet Access Service alone, or can have multiple connections to Sprint or other Internet service providers.

(a) Single-Homed. Customers with only one connection to the Internet are considered "single-homed." Single-homed customers utilize "static" routing tables that take precedence over routes chosen by dynamic routing protocols.

(b) Multi-Homed. Customers with multiple connections to the Internet are considered "multi-homed." Guidelines for multi-home configurations are available from your Sprint representative.

B. Customer Premise Equipment ("CPE").

(1) Routers. Ordering activities may purchase routers (under SIN 132-8) or lease routers (under SIN 132-3) from Sprint or provide their own. The ordering activity may use any Sprint Certified router it chooses for connecting to the Sprint Internet. But the ordering activity is responsible for configuring, maintaining and managing any ordering activity-provided router. Ordering activity-provided routers also require the

ordering activity to furnish the necessary ancillary equipment (cables, routing software etc.) to ensure inter-operability with Sprint's Dedicated Internet service network router. Sprint maintains a list of Sprint-certified CPE routers for use with our Dedicated Internet Access Service.

- (2) CSU/DSUs. Sprint IP Dedicated Services utilize Channel Service Units/Data Service Units (CSUs/DSUs). Sprint will assist the ordering activity in selecting the appropriate CSU/DSU to terminate the private line at its site. Typically, access services below 1.544 Mbps require a CSU/DSU; access services between 6 and 12 Mbps require Multi-Megabit Service (described in Section C(3) below).
- (3) Ordering activity-Provided CSU/DSU. The ordering activity may obtain a CSU/DSU on its own. But if the ordering activity chooses to lease a router from Sprint, the appropriate CSU/DSU must also be leased from Sprint. Using a Sprint-provided CSU/DSU helps speed resolution of any network problems and facilitates Sprint's ability to address problems remotely.
- (4) In-Band Monitoring. Sprint will provide continuous in-band monitoring of the ordering activity's access link 24 hours a day, 7 days a week. The demarcation point to which Sprint monitors will vary according to who is providing the various CPE components.
- (5) Responsibility of Ordering Activity. Ordering activities will be responsible for arranging and paying for installation, maintenance, and repair (unless otherwise covered under a maintenance agreement) of CPE.

C. IP Dedicated Network Ports.

- (1) Network Port. Dedicated access traffic enters Sprint's Internet network via a port on one of Sprint's customer access routers.
- (2) Access Methods. The following access methods are available for Sprint IP Dedicated ports: (a) Fractional DS1 (FDS1) for port bandwidths between 56 Kbps and 768 Kbps; (b) DS1 for a port bandwidth of 1536 Kbps; (c) NxT1 Multi-Megabit (MMb) for port bandwidths between 3 Mbps and 9 Mbps; (d) Fractional DS3 (FDS3) for port bandwidths between 6 Mbps and 34 Mbps; (e) DS3 for a port bandwidth of 45 Mbps;
- (3) NxT1 and Multi-Megabit T-1 Service (Cisco routers only). Multi-Megabit T-1 service works with NxT1 ports to give the ordering activity the ability to purchase multiple lines without requiring the ordering activity to purchase multiple routers. Multi-Megabit T1 service can work of up to 6 T1s (an aggregate of 9 Mbps).
 - (a) Some Definitions. The following definitions are used in the description of Sprint's Multi-Megabit T1 Service.
 - Load Sharing – general term used to describe the ability to send traffic over multiple paths to a single end point.
 - NxT1 Service – NxT1 gives the ordering activity the ability to purchase multiple T1 lines, at speeds between T1 (1.54Mbps) and DS3 (45 Mbps), without requiring the Ordering activity to purchase multiple routers. NxT1 is the perfect fit for 2 types of customers: (1) a customer with a Cisco router who is interested in more bandwidth than a T1 can provide and; (2) a current T1 customer with a Cisco router who is interested in upgrading their access speed, but doesn't require the bandwidth associated with a DS3 line.

- Cisco Express Forwarding (“CEF”) – Cisco specific switching technology that supports per-destination and per packet load sharing.

(b) Customers who have a firewall or who are interested in the per packet load sharing option need CEF. CEF has the ability to look at source destination pairs allowing information to travel over multiple T1 links rather than just recognizing the firewall as the destination IP address of the customer.

(4) Fractional DS3 (“FDS3”). As an alternative to NxT1, customers with any Sprint certified router that are interested in bandwidth above T1 and up to DS3, may purchase FDS3. A FDS3 customer has the flexibility to upgrade its service to 45 Mbps. A NxT1 customer with Multi-Megabit Service can only upgrade to 9 Mbps.

D. Transitioning Internet Service Providers (“ISP”). Moving your domain name from one ISP to another must be handled carefully. It’s far more crucial that things proceed smoothly and promptly to reduce downtime. Sprint has a well-defined set of procedures to assist you in switching from another ISP to Sprint. These procedures serve two important purposes.

- First, they help ensure that the downtime of your domain is kept to an absolute minimum.
- Second, these procedures minimize the inconvenience to you in changing your ISP. A Sprint IP implementation engineer will call to schedule cutover and discuss any final issues/concerns.

3.2 IP Dial Services. Sprint dial access lets remote PC users access any Internet host worldwide. By connecting a corporate LAN or host to the Internet, branch offices, telecommuters and employees on the road can connect anytime, just as if they were connected locally. And, when dialing into the Intranet, the user will have access to the dedicated facility of their host site or sites. All dial access is analog dial supporting speeds of 300-56000 bps and ISDN digital speed of 64K (single channel). Future access will include ISDN digital dial at speeds up to 128 Kbps.

A. Internet/Intranet. Sprint’s Internet dial and Intranet dial services utilize the same rotaries but connect to different networks. Unlike Internet dial services, Intranet dial services do not connect the ordering activity to the World Wide Web but instead, connects them to a physically separate network, owned and operated by Sprint, exclusively for corporate/ordering activity use. Access to either network depends on the ID and password provided during the call setup. Internet and Intranet access require different IDs/passwords. Internet IDs cannot access the Intranet and vice versa.

B. Client Software. Sprint’s Web Enabling Software package includes a browser (Netscape Communicator or Microsoft Internet Explorer) and a number finder/dialer program (Sprint IP Client Software or dialer). This software enables Sprint’s medium-large ordering activity IP-Dial customers to access and browse Internet as well as providing support for Electronic Mail, Newsgroups, basic Web Authoring, and Collaboration.

Sprint provides this Client software package (Dialer along with a technical Help Desk) free of charge as a value-added service to make Sprint IP Dial access service easy, quick, efficient, and pleasant to use. Sprint’s existing IP Dial customers can download the dialer software from an Internet web site, or they can have the software delivered to them via standard mail delivery.

(1) Dialer Software. The Sprint Dialer software is a simple java based client software application that helps the end-user locate access numbers. Clicking on a number chosen from the search criteria automatically dials the number. With a click of the *UPDATE* button, an end user can

download the latest list of phone numbers and any software updates from Sprint's Internet Web site. Features of the Dialer/Number Finder Software are listed below:

- Works with Windows95, Windows98 or WindowsNT version 4
- Search capability to find a local number - easy when on the road.
- Update capability to keep the phone numbers current.
- Retains most recently dialed numbers – helpful if you frequently call the same phone numbers.
- Browser option for ordering activity customers who need to become web enabled (Microsoft Internet Explorer, Version 4.0 or Netscape Communicator Version 4.0.).

- (2) Help Desk. A first level help desk is set up to handle questions on the use or installation of the Sprint-provided software. The help desk provides support for problems with configuration and use of the dialer software.

C. Dial-Up Access Types

- (1) Definitions. The below definitions are used in describing IP Dial Services.

- (a) Point-to-Point Protocol ("PPP"). PPP, a serial protocol that connects a computer to a network over a serial line, includes error detection, data compression, and multi-protocol support (IP, IPX, Appletalk, etc.). When a system is connected to Sprint's IP network, a computer can send and receive IP packets just as if it were directly connected to the network. This means that any software on the computer that uses the TCP/IP protocol (such as FTP, World Wide Web, etc.) will work properly.
- (b) Dynamic Address. Dynamic addressing means you get a different IP address each time you dial in. All Sprint rotaries support dynamic addressing.
- (c) Fixed Address. Fixed addressing means you have the same IP address every time you dial in, which offers certain security advantages. Fixed addresses are supported on a unique toll-free rotary.

- (2) Toll Free and Local Access. Sprint provides local dial access in more than 300 major cities across the United States. Toll-free access is provided from anywhere in the U.S., including Alaska and Hawaii, and is also available from Canada. And the number of cities continues to expand.

- (a) Toll-Free Access. All toll-free rotaries have similar topologies. The toll-free number's network access servers are located in two cities in the United States for redundancy and fault tolerance. And the associated modems, terminal servers, and hub routers are monitored 24 hours-a-day, 7 days-a-week by the IP Dial Service Center. The T1 connections from the hub routers are provisioned on Sprint's fiber-optic Clearline network which is designed with a loop topology allowing Sprint to reroute services around any breaks or failures within the network.
- (b) Local Native IP Dial Access. Rotaries are located at Sprint sites in several hundred cities across the United States.

- (3) Access Types. Sprint offers the following 4 types of Local and Toll-Free dial-up access:

- (a) Local Dial, Analog w/PPP and Dynamic IP Address Assignment. Sprint offers analog dial access up to 56 Kbps and ISDN 64K using PPP. Local dial phone numbers are available

in several hundred cities throughout the United States. IP addresses are assigned dynamically.

- (b) Local Dial Access into X.25 Network, Analog and Dynamic IP Address Assignment. Analog dial access via the SprintNet X.25 rotaries located in over 500 cities domestically and over 400 cities internationally. The SprintNet X.25 network uses routers as gateways to connect the SprintNet network to the Sprint IP network.
 - (c) Toll-free Dial, Analog w/PPP and Dynamic IP Address Assignment. Analog dial access up to 56 Kbps using PPP. For users where a local phone number is not available, access is available using a toll-free number. IP addresses are assigned dynamically.
 - (d) Toll-free Dial, Analog w/PPP and Fixed Addressing. Using a separate, unique toll-free number, Sprint offers analog PPP dial access up to 56 Kbps. IP addresses are fixed.
- (4) Authentication. Sprint supports both PAP (Password Authentication Protocol) and CHAP (Challenge-Handshake Authentication Protocol) authentication.
- (5) Administrators. The ordering activity will have the capability to perform the administrative functions for its end-user base, free of Sprint involvement. The ordering activity may designate one or more persons to add, delete, and/or modify end-user IDs; reset end-user ID passwords; and perform any other required user administration functions.
- (a) Ordering activity Administrator. The ordering activity Administrator can access the administration tool (Internet Administration Framework) through a dial-up connection. The administration tool is accessed using a web browser and appears as a web page on Sprint's Intranet network. The security within the administration tool requires a separate Administrative User ID and password from the network dial-up user ID to access the server. Administrators are provided the separate ID and password during the fulfillment process. Sprint's fulfillment process provides the Administrator with the appropriate user IDs and passwords, a list of valid browsers, and an Administrator manual to assist in various administrator functions. Administrator Software requirements are described in the *Internet Use Guide*.
 - (b) Administrator Help Desk Support. Sprint provides the Sprint Administrator Help Desk as a resource for the ordering activity Administrator. The Help Desk will assist Administrators in the installation and configuration of their browser software, walk them through their first access to the administration tool, and answer any other questions about server access or functionality. The Administrator Help Desk can also reset Administrative User ID passwords if they are lost or security is compromised at your location. The Sprint Administrator Help Desk works only with ordering activity Administrators designated on the Administrative User ID order.
 - (c) Authentication Servers. The ordering activity will use Sprint Authentication servers to perform administrative functions for their base of end-users. Sprint's Dial IP service has two Master Authentication servers, both residing in secure Sprint facilities. The data center provides redundant power supply and network connectivity to ensure high availability. A secondary fail-over authentication server also resides in the secure data center for complete and instantaneous data availability to the secondary server in the event of primary failure. A tertiary authentication server is maintained at a separate location and provides disaster recovery capability

3.3 Value-Added IP Services

A. Domain Name and IP Address Registration Service. The ordering activity will require a unique domain name, and IP addresses for all computer hosts in order to use the Internet. Without a unique identifier, the Internet's routers do not know how to get messages to the appropriate machines. The InterNIC and ARIN are the organizations that register and monitor Domain Names and IP addresses for Internet users.

(1) Domain Name. The ordering activity may register for a Domain Name directly with InterNIC.

(2) IP Address. For a device to communicate through a TCP/IP network, locally or remotely, it must have a unique identifier, or IP address. The ordering activity will obtain its Class C IP addresses from Sprint's Classless Inter-Domain Routing (CIDR) block of IP addresses assigned to Sprint by ARIN. Sprint manages its CIDR block in accordance with Internet Activities Board (IAB) policy, allocating IP addresses to meet customer needs. CIDR standards allow routers to group routes and speed the communication process. In accordance with ARIN policy, Sprint requires that 80% of each customer's address space be utilized immediately. This policy improves efficient use of IP addresses. Sprint IP addresses are not portable, meaning Sprint retains all IP addresses issued to its customers. If a customer chooses to terminate service with Sprint, its Sprint-assigned address will be returned to Sprint's CIDR block. But Sprint allows customers who are able to retain IP addresses assigned by other providers to use those addresses with Sprint's dedicated IP service.

(3) Domain Name System (DNS) Service. Domain Name System (DNS) looks up customers' mnemonic names (i.e., www.sprint.com) and finds the associated numerical IP addresses – a mandatory step within the Internet's addressing system. Sprint provides redundant DNS services, called "Primary DNS" and "Secondary DNS." Redundant services avoid a single point-of-failure. Sprint operates multiple, geographically dispersed name servers to ensure uninterrupted Domain Name service. Sprint provides Primary DNS at no charge for up to 5 second-level domains. Primary DNS can be provided for additional second-level domains for a fee. Primary DNS is available to non-ISP customers only. Sprint provides Secondary DNS for up to 50 zones.

B. Network News Feed. Network News (a/k/a Usenet News), the Internet's version of a public bulletin board, is organized into a hierarchy of over 15,000 news groups that discuss all facets of science, technology, politics, religion, life and other areas. Bulletin boards' names begin with abbreviations, such as "alt" for alternative, "comp" for computer science, and "rec" for recreation. Sprint provides full or partial news feeds to Sprint Dedicated Internet customers. Full news feeds currently exceed 10 gigabytes per day. To successfully receive a full news feed, Sprint recommends that customers purchase 1.544 Mbps service or higher and install terminal equipment with sufficiently advanced processor, memory and disk resources.

C. **CHARGES FOR SERVICES**

1. **Pricing Components for Domestic Sprint IP Services**. The following is a description of some of pricing components for Sprint's IP Services that may apply based on the ordering activity's Order.

1.1 Dial Access Charges. Sprint will charge the ordering activity a fixed charge per remote user per hour for either local or toll free dial access. The hourly rates cover access at any time from any available city. Dial access charges do not include local telephone message and toll charges.

1.2 Sprint IP Dedicated Port Charges. Sprint will charge the ordering activity a one-time installation charge and monthly recurring charges per Sprint IP Dedicated port.

1.3 User ID Charges. Sprint will charge the ordering activity a monthly charge per user ID for assignment and administration of the ordering activity-managed user IDs with fixed addressing or Sprint-managed user IDs. Sprint may charge the ordering activity a monthly charge per user ID for ordering activity-managed user IDs with dynamic addressing subject to the ordering activity's specific pricing structure.

1.4 Excluded Charges. Unless specifically stated, the charges described herein exclude taxes, interest, surcharges, access line charges, access facilities charges, other charges associated with access, fixed recurring charges, feature charges, operator services charges, directory assistance charges, installation charges, account charges, set up fees, report charges, and other non-recurring charges.

2. Domestic IP Dedicated Port Pricing.

2.1 Domestic Port Charges. Sprint will charge the ordering activity the applicable fixed monthly recurring charge ("MRC") and one-time installation charge from the table below for each Domestic Sprint IP Dedicated port installed during the Order Term. Ports of 45 Mbps and above require a minimum Order term of at least 1-year. The MRC does not include charges for Local Access Facilities, CPE, and other charges described in the Standard Provisions of this Agreement. Local Access Facilities may be either Ordering activity provided or Sprint provided. Charges for Local Access Facilities are as set forth in Sprint FCC Tariff No. 8. Domestic is defined as the 48 contiguous United States and the District of Columbia.

Port Speed	MRC	Installation
64 Kbs	\$227	\$1,000
128 Kbs	\$340	\$1,000
256 Kbs	\$472	\$1,000
384 Kbs	\$567	\$1,000
512 Kbs	\$642	\$1,000
768 Kbs	\$718	\$1,000
1024 Kbs	\$737	\$1,000
1.536 Mbs (DS1)	\$756	\$1,000
2048 Kbs (E1)	\$907	\$1,000
2 DS1 Ports - 3M	\$982	\$2,000
3 DS1 Ports - 4.5M	\$1,209	\$2,000
4 DS1 Ports - 6M	\$2,191	\$2,000
5 DS1 Ports - 7.5M	\$2,267	\$2,000
6 DS1 Ports - 9M	\$2,418	\$2,000
7 DS1 Ports - 10.5M	\$2,569	\$2,000
8 DS1 Ports - 12M	\$2,720	\$2,000
6 Mbs Frac DS3	\$2,191	\$6,000
9 Mbs Frac DS3	\$2,418	\$6,000
12 Mbs Frac DS3	\$2,720	\$6,000
15 Mbs Frac DS3	\$2,947	\$6,000
18 Mbs Frac DS3	\$3,325	\$6,000
22 Mbs Frac DS3	\$3,552	\$6,000
25 Mbs Frac DS3	\$3,854	\$6,000
28 Mbs Frac DS3	\$4,081	\$6,000
31 Mbs Frac DS3	\$4,156	\$6,000
34 Mbs Frac DS3	\$4,383	\$6,000
45 Mbs DS3	\$5,290	\$6,000
50 Mbs Frac OC3	\$7,557	\$6,000
60 Mbs Frac OC3	\$8,312	\$6,000
80 Mbs Frac OC3	\$9,824	\$6,000
100 Mbs Frac OC3	\$11,335	\$6,000
155 Mbs OC3	\$15,113	\$6,000
OC12 IP	\$52,897	\$12,000
OC48 IP	\$120,907	\$18,000

2.2 Installation Credit. The ordering activity may request in writing, a credit equal to 50% of the applicable one-time installation charge for all Ports that have been installed under this Agreement for at least 12 continuous billing months. If a Port has been installed for 24 continuous billing months, the Ordering activity may request, in writing, an additional credit equal to the remaining 50% of the installation charge for that Port.

3. Domestic IP Dial Pricing.

3.1 IP Dial Access Charges. Sprint will charge the ordering activity the applicable fixed hourly charge, from the table below, per remote user per hour for either local or toll free dial access.

Access Type	Rate per hour
Local Internet Access	\$0.66
Local Intranet Access	\$0.82
Internet/Intranet Toll Free Access	\$5.04

3.2 IP Dial ID Charge. Sprint will charge the ordering activity the applicable fixed MRC from the table below for each Domestic Sprint IP Dial ID ordered by the Ordering activity during the Order term.

Sprint IP Dial ID	Addressing	MRC Per ID
Ordering activity-managed	Dynamic	\$ 0
Ordering activity-managed	Fixed	\$10

3.3 Customer-Managed IDs.

- (a) The Ordering activity will assign 1 Domestic ordering activity-managed Sprint IP Dial ID with dynamic addressing to each individual using Sprint IP Dial Service. Sprint will periodically review the ordering activity's Sprint IP Dial account to validate the number of Domestic ordering activity-managed Sprint IP Dial IDs with dynamic addressing assigned to the ordering activity. Sprint may disconnect simultaneous users with the same Domestic ordering activity-managed Sprint IP Dial ID with dynamic addressing.
- (b) Sprint may enable a 15 minute inactivity disconnect timer to disconnect Sprint IP Dial sessions that are idle for 15 minutes or longer.

3.4 Value Added Services

- (a) Domain Name and IP Registration Services. Any ordering activity customer purchasing a Sprint IP Dedicated Port (any speed, flat rate) may receive free primary domain name service for up to 5 second-level domain names.
- (b) Network News Feed. Any ordering activity customer purchasing a Sprint IP Dedicated Port may request 1 Internet News Feed Free of charge. This service is restricted to certain bandwidth and server requirements.

**TERMS AND CONDITIONS APPLICABLE TO WIRELESS SERVICES
(SPECIAL ITEM NUMBER 132-53)**

1. ORDERS

Orders will be accepted for Sprint PCS services ("Services") and equipment via an ordering activity Purchase Order or credit card.

2. ACCEPTANCE

Once the wireless service has been activated for 48 hours, service and equipment will be considered to be accepted.

3. EQUIPMENT

The Contractor shall make available cellular voice and data devices. The cellular devices offered shall be compatible with the cellular access standards employed within the geographical scope of contract.

The Contractor shall provide programming of any cellular telephone device that conforms to the cellular services furnished by the Contractor.

4. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided device. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the items listed below:

The warranty shall commence upon the later of the following:

- a) Activation of the user's service
- b) Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within ten (10) working days of notification of the defect. Warranty services shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible, but not later than ten (10) working days after notification.

5. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

6. TRAINING

The Contractor shall provide normal commercial operation training on the system.

7. MONTHLY REPORTS

In accordance with commercial practices, the Contractor will furnish the ordering activity /user with a monthly invoice.

8. TAXES AND REGULATORY RELATED CHARGES

The ordering activity must pay the Contractor for all applicable taxes and other charges levied on Services or Products by federal, state or local authorities or foreign governments or pursuant to those authorities' and the ordering activity's orders ("regulatory related charges") if Contractor pays these

taxes and regulatory related charges directly. Examples of regulatory related charges include, but are not limited to, charges for E911 and the Universal Service Fund.

9. ADDITIONAL CHARGES

Additional charges may apply for roaming, directory assistance (411), international toll calls and call forwarding. In addition, the ordering activity will be charged the applicable per minute rate when minutes used within a given month exceed those provided as part of the ordering activity's selected Service Plan.

10. USE OF SERVICES AND EQUIPMENT AND AVAILABILITY

Services and equipment will not be used for any unlawful, fraudulent or abusive purpose. By requesting Services, the ordering activity agrees that it will not use Services and equipment in any unlawful, fraudulent or abusive manner. The ordering activity will not resell or lease Services or equipment to anyone. Services are available within the operating range of the Sprint Nationwide PCS Network. Coverage and quality of Services may be affected by conditions within or beyond Contractor control, including atmospheric, geographic, or topographic conditions. Contractor does not guarantee that there will be no interruptions or delays in Services. The ordering activity's PCS equipment will not function with the services of any wireless provider other than Sprint.

11. NUMBER

Contractor assigns a phone number ("Number") to the phone or other equipment used by the ordering activity on the Sprint Nationwide PCS Network. The ordering activity does not own the Number and may not modify the Number Contractor has programmed into any phone or other equipment, transfer or duplicate the Number to any phone or other equipment other than that authorized by Contractor, or transfer the Number to any other individual or entity. Contractor may change the Number without liability with prior notice.

12. PAY-PER-CALL SERVICE

Contractor will not complete any calls from the ordering activity's handset Number to 900, 976 and similar numbers for pay-per-call services.

13. VOICE COMMAND

PCS Voice Command is an optional service that allows the ordering activity to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. Airtime and applicable long distance charges for a call completed from the ordering activity's Number using the Voice Command feature begin when the ordering activity presses or activates the TALK or similar key(s) and ends when the ordering activity's call is terminated by hitting the END key or by returning to the Voice Command platform. If the ordering activity initiates and completes another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into the ordering activity's Voice Command address book will incur additional charges. Details on charges for the Voice Command feature can be found in the marketing materials for this feature, by visiting www.sprintpcs.com or by calling PCS Customer Service Solutions.

14. ROAMING

Calls made outside of the ordering activity's Home Service Area and off the Sprint Nationwide PCS Network are "roaming" calls. The PCS Phone is specifically designed and engineered to work only on the Sprint Nationwide PCS Network. It works on another CDMA PCS provider's system only when a roaming agreement is in place between Contractor and the other providers. If the ordering activity's PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint Nationwide PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Contractor and the other providers. If Contractor does not have a roaming agreement in place, the ordering activity may be able to place roaming calls

"manually" by using a valid credit card. If there is a gap or other interruption of coverage within a PCS coverage area that prevents connection with the Sprint Nationwide PCS Network and the ordering activity's dual-band phone is set to roam automatically when outside PCS coverage, roaming fees may be incurred within a PCS coverage area. Certain features are not available when roaming. Roaming rates may be different from and higher than the rates the ordering activity pays for calls within its Sprint PCS Local Service Area and on the Sprint Nationwide PCS Network. When roaming, the ordering activity is subject to the limitation of liability provisions and other applicable rules imposed by the roaming service provider.

15. CALLER ID

To prevent people receiving a call from seeing the Number assigned to the ordering activity's phone, the ordering activity must call PCS Customer Service Solutions for information about automatic Caller ID blocking. The Number assigned to each phone can be blocked on a per-call basis by dialing *67 + Destination Number + TALK (or similar key), but Caller ID delivery resumes on the next call the ordering activity makes. Caller ID display on incoming calls to the ordering activity's Number depends on receiving the information from the calling party.

16. TTY ACCESS

A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. Due to the limitations of equipment and/or software of an answering ordering activity, a PCS TTY-capable phone, may not function effectively, or at all, when attempting 911 calls. Therefore, a TTY device should not be relied on for 911 calls.

17. LOST OR STOLEN EQUIPMENT

If a phone or other equipment is lost or stolen, the ordering activity must notify Contractor by calling PCS Customer Service Solutions at 877-788-4727. The ordering activity is responsible for all charges for Services provided to the Number for the lost or stolen equipment before Contractor is notified of the loss or theft. Contractor will deactivate Services to the Number upon notification of any loss or theft. The ordering activity may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, Contractor may require that the ordering activity exchange it for another phone or other equipment before Contractor reactivates Services (if Services are reactivated), as well as require the ordering activity to pay a reactivation fee. Contractor will deactivate Services to any Number without prior notice to the ordering activity if Contractor suspects any unlawful or fraudulent use of the Number. The ordering activity agrees to cooperate reasonably with Contractor in investigating suspected unlawful or fraudulent use.

18. WIRELESS WEB AND VOICE SERVICES

Wireless Web Services are part of the Services available through Contractor. Wireless Web Services may not be immediately available in some PCS affiliate markets. Use of Wireless Web Services requires a wireless Internet-ready PCS Phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. The Caller ID blocking feature is not available when using Wireless Web Services. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, the ordering activity will be charged for the time during which the network attempts to connect the call. The ordering activity user is charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint Nationwide PCS Network. Not all Internet sites can be accessed and the ordering activity user may receive an error message if a site cannot be accessed through Wireless Web Services. The ordering activity will also be charged for Wireless Web connections to review its PCS account information. Wireless Web Services and Voice Portal data calls may not be available when a ordering activity user is roaming off the Sprint Nationwide PCS Network. Contact your Sprint PCS account manager or visit www.sprintpcs.com for availability and equipment compatibility information. For specific additional information about Wireless Web Services and Voice Services, including pricing, included minutes and combining with other Service Plans, contact your Sprint PCS account

manager or Sprint's GSA Schedule Office at 800-535-4250. Contractor is not a publisher of third party content that can be accessed through Wireless Web Services or Voice Portal Services. Contractor is not responsible for any opinions, advice, statements, services or other information provided by third parties and accessible through Wireless Web Services or Voice Portal Services. Neither Contractor nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. The ordering activity is responsible for evaluating such content.

19. TERMS AND CONDITIONS APPLICABLE TO SPRINT VISION (THIRD GENERATION) WIRELESS SERVICES

19.1 PCS Vision Wireless Charges

Charges for PCS Vision wireless services are on a per kilobyte basis, for data used, whether sent or received by an end user's PCS Phone or other wireless device, rather than for airtime used, even for certain third generation voice services. As long as the ordering activity's PCS Phone or other wireless device is connected to the enhanced (Third Generation) Sprint Nationwide PCS Network, it will be incurring data usage charges. Incoming calls cannot be received while using third generation services. Data packet usage will be measured in kilobytes and will be rounded up to the next whole kilobyte. Kilobyte usage will be rounded up to the next full cent. Rounding up will occur at the end of each separate session or each clock hour (at the top of each hour), if the session spans more than 1 clock hour. When traveling on the Vision network, a session may be ended and a new session initiated, although no interruption to the actual data session will occur. The number of data packets used and charged to the ordering activity will vary widely, depending upon the specific PCS Vision wireless application or other service the ordering activity uses and the amount of data used in the specific application or service. The ordering activity will be charged for data exchanges initiated by other Internet users as well as those it initiates. Estimates of data usage, for example, the size of downloadable files, will vary from what is actually used. The ordering activity will be charged for additional data used in transporting and routing on the network. If the ordering activity uses a Premium Service (including services provided by third parties but for which you are billed on your PCS Invoice), it will be charged for data used in transport and routing in addition to the charge for the Premium Service. The ordering activity will be charged for partial and interrupted data downloads or other use, including re-sent data, and for unsuccessful attempts to reach Web sites and use other applications and services, including those resulting from dropped network connections. The ordering activity's invoice will not separately identify the number of kilobytes attributable to its use of specific sites, sessions or services used. For specific additional information about Wireless Web Services and Voice Services, including pricing, included minutes and combining with other Service Plans, contact your Sprint PCS account manager or Sprint's GSA Schedule Office at 800-535-4250.

19.2 Other Terms Applicable to PCS Vision Wireless Usage

- (a) Use of PCS Vision wireless Services requires the purchase of a separate third generation wireless compatible phone or other device and is subject to any software, memory, storage or other limitation in the phone or other equipment. Not all applications and services work, or work the same, on all third generation wireless phones and devices. Check the materials accompanying a phone or device to determine which applications and services it will support. PCS Vision wireless Services are not available when roaming off the Sprint Nationwide PCS Network. PCS Vision wireless Services may not be currently available in some affiliate areas.
- (b) Sprint is not responsible for any opinions, advice, statements, services applications or other information provided by third parties and accessible through PCS Vision wireless services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the PCS Vision wireless services. The ordering activity is responsible for evaluating such content. Use of certain PCS Vision wireless services (ex: internet use), including some messaging

services, may result in the disclosure to others of a users email address and other information about that user in connection with its internet usage. Accessing of, or use of, third party sites or services accessible through PCS Vision wireless services may require the disclosure of information about the user, subject to the policies of those sites and services.

- (c) Through its use of the internet, the ordering activity may be consenting to receive advertising, warnings, alerts and other messages, including broadcast messages.
- (d) Access to PCS Vision wireless services is controlled by a password.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Sprint Communications Company, L.P. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in Federal Government contracts. To accelerate potential opportunities please contact:

Marianne Adams
Project/Program Manager II
Sprint GSA Schedule Office
2001 Edmund Halley Drive
Reston, VA 20191
703-433-8217 (voice)
703-433-8798 (fax)
Marianne.adams@sprint.com

SUGGESTED Blanket Purchase Agreement (BPA) format in the proposed FSS IT Schedule Pricelist.

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE
(Insert Customer Name)**

In the spirit of the Federal Acquisition Streamlining Act
 (Ordering Activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the **ordering activity that works better and costs less.**

Signatures

ORDERING ACTIVITY

DATE

CONTRACTOR

DATE

BPA NUMBER _____

**(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULE/DATES
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.
- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
- (a) Name of Contractor;
 - (b) Contract Number;
 - (c) BPA Number;
 - (d) Model Number or National Stock Number (NSN);
 - (e) Purchase Order Number;
 - (f) Date of Purchase;

- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
 - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**SPRINT COMMUNICATIONS COMPANY, L.P.
GSA FSS AUTHORIZED IT SCHEDULE PRICELIST**

SPRINT NEXTEL WIRELESS SERVICE PLANS

SIN	Product Description	Monthly GSA Price
Sprint Business Essentials Plans - Nights and Weekends Starting at 7PM		
132-53	400 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$30.22
132-53	1000 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$45.33
132-53	1400 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$60.45
132-53	2000 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$75.56
132-53	3000 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$113.34
132-53	4000 Anytime Minutes w/ unlimited nights and weekends starting @ 7PM, unlimited Mobile to Mobile, Pooling and domestic roaming, long distance, voicemail and caller ID included	\$151.13
132-53	Add a Phone - Add an additional line to an existing Sprint Business Essentials Plan: Customers must maintain a 1:5 ratio of the number of core plans to add-on plans. Add-a-Phone requires Sprint core Business Essentials Plan subscription on the first phone activated on the service plan ("Primary Line"). Available for Secondary Lines only.	\$18.89
Sprint Free Incoming Plans		
132-53	300 Anytime Minutes including unlimited incoming call minutes, unlimited Ready Link, Sprint PCS network roaming, Unlimited Nights and Weekends starting at 9PM, domestic long distance, voice mail, caller ID	\$37.78
132-53	500 Anytime Minutes including unlimited incoming call minutes and unlimited Ready Link	\$45.33
132-53	800 Anytime Minutes including unlimited incoming call minutes and unlimited Ready Link	\$60.45
132-53	1000 Anytime Minutes including unlimited incoming call minutes and unlimited Ready Link	\$75.56
	Shared minutes are not available with these plans	
	**Overage is \$.45 cents per minute	

SIN	Product Description	Monthly GSA Price
Phone As Modem Plans		
132-53	Flexible Phone-as-Modem Plan includes 40 Megabytes (A charge of \$.001/kb will apply for each kilobyte over the initial 40 Megabytes. Plan has a maximum monthly usage charge of \$69.99)	\$30.22
132-53	Unlimited Megabytes Phone-as-Modem Plan	\$37.78
Sprint Wireless Connection Card Only Plans		
132-53	Flexible Wireless Connection Card Plan includes 40 Megabytes. (A charge of \$.001/kb will apply for each kilobyte over the initial 40 Megabytes. Plan has a maximum monthly usage charge of \$99.99)	\$30.22
132-53	Unlimited Megabytes Wireless Connection Card Plan	\$60.45
132-53	North American Connection Card Plan Unlimited Data US MEX CAN	\$98.23
132-53	Calls made on a PCS Connection card with voice capabilities will incur a charge of \$.20 per calling minute unless the customer purchases a PCS Connection Calling Minute Plan.	

SIN	Product Description	Monthly GSA Price
	Wireless Connection Card Calling Minute Plans	
132-53	100 anytime minutes	\$9.07
132-53	150 anytime minutes	\$12.09
132-53	250 anytime minutes	\$18.89
132-53	500 anytime minutes	\$30.23
	Connection Card calling minute plans are stackable	
	Additional Enhanced Voice Plan Features	
	The following enhanced service features are only available with the purchase of a Sprint Voice Plan	
132-53	Unlimited Mobile to Mobile Calling (available with Free Incoming plans, includes calls between Sprint PCS phones and most Nextel phones)	\$3.78
132-53	Upgrade to Unlimited Nights & Weekends to start at 7:00 PM to be used with Business Essential 9:00PM Plans	\$3.78
132-53	Upgrade to Unlimited Nights & Weekends to start at 6:00 PM	\$7.56
132-53	Unlimited Ready Link	\$3.78
132-53	Voice Command	\$3.78
	Sprint Wireless Data Services	
132-53	PowerSource Data Pack 1xRTT Unlimited Web Browsing and Data Access, 1000 text messages	\$7.56
132-53	Sprint Vision Pack 1xRTT Unlimited Web and Data Access, Unlimited Sprint Picture Mail, NFL Mobile	\$11.34
	Voice plan required	
132-53	Sprint Power Vision Business Pack EVDO Unlimited Web and EVDO Data Access, The Weather Channel, Live News and Radio Channels, Voice plan required	\$18.89
132-53	Sprint Power Vision Access Pack EVDO Unlimited Web and EVDO Data Access, Sprint TV access and Sprint Music access, Voice plan required	\$11.34
132-53	Sprint Power Vision Plus Pack EVDO Unlimited Web and EVDO Data Access, Unlimited Sprint Picture Mail, Sprint TV Plus and Sprint Music Plus, Voice plan required	\$15.11
132-53	Sprint Power Vision Ultimate Pack EVDO Unlimited Web and EVDO Data Access, Unlimited Sprint Picture Mail, Sprint TV, Ultimate and Sprint Music Ultimate, Voice plan required	\$18.89

SIN	Product Description	Monthly GSA Price
	Short Messaging Service (SMS) Text Messaging (With a Voice Plan, Vision Plan not needed)	
132-53	300 short text messages per month	\$3.78
132-53	1000 short text messages per month	\$7.56
132-53	Unlimited SMS Text Messaging - Stand-alone plan, if no data plan purchased	\$11.34
	Data Add-on Additional Features	
	The following Data Add-On Features are only available with the purchase of a Sprint Data Plan	
132-53	Unlimited SMS Text Messaging - Upgrade to unlimited Short Messaging Service text messages with the purchase of any data plan	\$7.56
132-53	Unlimited Picture Mail and Video Mail	\$3.78
	BlackBerry Service Plans (Blackberry)	
132-53	5MB usage, includes unlimited internet or BlackBerry browsing (Overage charge is \$.001 per KB) (If no voice plan is selected, then calls are \$0.20/min + \$0.20/min long distance, domestic off-network roaming calls are \$0.50/min with an extra \$0.25/min long distance charge where applicable)	\$30.22
132-53	Unlimited MB usage, includes unlimited internet or BlackBerry browsing (If no voice plan is selected, then calls are \$0.20/min + \$0.20/min long distance, domestic off-network roaming calls are \$0.50/min with an extra \$0.25/min long distance charge where applicable)	\$37.78
	GoodLink Service Plans	
132-53	5MB usage wireless email solution, includes Vision and Phone-as-Modem (Overage charge is \$.001 per KB, maximum monthly usage charge is \$69.99) (If no voice plan is selected, then calls are \$0.20/min + \$0.20/min long distance, domestic off-network roaming calls are \$0.50/min with an extra \$0.25/min long distance charge where applicable)	\$30.22
132-53	Unlimited MB usage wireless email solution, includes Vision and Phone-as-Modem (If no voice plan is selected, then calls are \$0.20/min + \$0.20/min long distance, domestic off-network roaming calls are \$0.50/min with an extra \$0.25/min long distance charge where applicable)	\$37.78

SIN	Product Description Equipment	Monthly GSA Price
132-53	AC580EVDO-Sierra Aircard 580	\$0.00
132-53	LG225KITR-LG 225 Red	\$0.00
132-53	LG225KITS-LG 225 Silver	\$0.00
132-53	LG550KIT-Sprint LG Fusic (LX-550)	\$100.75
132-53	NOK3155SPR-Nokia 3155	\$40.29
132-53	NVS720DORA-Novatel S720 EVDO Card	\$100.75
132-53	SCP2400KTB-Sanyo 2400 Black	\$20.14
132-53	SCP2400KTN-Sanyo 2400 Brown	\$20.14
132-53	SCP2400KTP-Sanyo 2400 Pink	\$20.14
132-53	SCP2400KTS-Sanyo 2400 Silver	\$20.14
132-53	SCP2400KTU-Sanyo 2400 Blue	\$20.14
132-53	SCP3100KTN-Sanyo 3100 Brown	\$30.22
132-53	SCP3100KTP-Sanyo 3100 Pink	\$30.22
132-53	SCP3100KTS-Sanyo 3100 Silver	\$30.22
132-53	SCP3100KTU-Sanyo 3100 Blue	\$30.22
132-53	SCP6600KTB-Sanyo Katana 6600 Black	\$50.37
132-53	SCP6600KTP-Sanyo Katana 6600 Pink	\$50.37
132-53	SCP6600KTU-Sanyo Katana 6600 Blue	\$50.37
132-53	SP7130RIM-Rim 7130 EVDO	\$100.75
132-53	SPHA420TAS-Samsung A420	\$0.00
132-53	SPHA640ZKS-Samsung A640	\$0.00
132-53	SPHA900MKS-Samsung A900M EVDO Themes	\$30.22