

**AUTHORIZED FEDERAL SUPPLY SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST**

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**General Purpose Commercial Information Technology Equipment,  
Software and Services**

**Special item No. 132-51 Information Technology Professional Services**

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified



**Triune Software, Inc. DBA Triune Group  
4027 Colonel Glenn Hwy Suite 330  
Beavercreek, OH 45431  
Tel. (937) 427-9900  
Fax (937) 427-9964**

Internet: [www.triunegroup.com](http://www.triunegroup.com)

Business Size Classification: Small

Contract Number: **GS-35F-0346K**, Period Covered by Contract: **04/12/2015** thru **04/11/2020**

Pricelist current through Modification **PO-0033**, dated **04/12/2015**

*General Services Administration – Federal Supply Service*

*For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).*

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSAAAdvantage!®, a menu-driven database system. The Internet Address to GSAAAdvantage!® is: [GSAAAdvantage.gov](http://GSAAAdvantage.gov)*



## Company Information

- 1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).**

SIN	DESCRIPTION	LOCATION IN PRICELIST
132-51	Information Technology Professional Services	Attachment I

- 1b. Lowest Priced Model for Each SIN:**

Not applicable

- 1c. Labor Category Descriptions and Hourly Rates**

Please see **Attachment I: Labor Category Descriptions and Pricing**

- 2. Maximum Order**

132-51                      \$500,000

- 3. Minimum Order**

132-51                      \$100.00

- 4. Geographic Coverage**

Domestic delivery to the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington D.C., and U.S. Territories. Domestic delivery also includes a port of consolidation point, within the aforementioned areas, for orders received from overseas activities.

- 5. Point(s) of Production (city, county, and State or foreign country)**

USA

- 6. Discount from list prices or statement of net price**

Prices shown in this pricelist are NET prices; basic discounts have been deducted. Please see Attachment I for pricing.

- 7. Quantity Discounts**

An additional 1% on Task Orders greater than \$750,000 in value.

- 8. Prompt Payment Terms**

0% NET 30

- 9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.**

Government purchase cards are accepted at or below the micro-purchase threshold.

- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.**

Government purchase cards are accepted above the micro-purchase threshold.



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- 10. Foreign Items**  
None
- 11a. Time of Delivery After Receipt of Order (ARO)**  
To be negotiated between Contractor and Ordering Agency
- 11b. Expedited Delivery**  
Contact Contractor
- 11c. Overnight and 2-day delivery**  
Contact Contractor
- 11d. Urgent Requirements**  
Contact Contractor
- 12. F.O.B. Point(s)**  
Destination
- 13a. Ordering Address**  
Triune Software, Inc. DBA Triune Group  
4027 Colonel Glenn Hwy  
Beavercreek, OH 45431
- 13b. Ordering Procedures**  
For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 14. Payment Address**  
Triune Software, Inc. DBA Triune Group  
4027 Colonel Glenn Hwy  
Beavercreek, OH 45431
- 15. Warranty provisions**  
Standard Commercial Warranty
- 16. Export packet charges**  
Not applicable.
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level)**  
Government purchase cards are accepted above the micro-purchase level.
- 18. Terms and conditions of rental, maintenance, and repair**  
Not applicable.
- 19. Terms and conditions of installation**  
Not applicable.
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices**  
Not applicable.



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**20a. Terms and conditions for any other services**

Not applicable.

**21. List of service and distribution points**

Not applicable.

**22. List of participating dealers**

Not applicable.

**23. Preventive Maintenance**

Not applicable.

**24a. Special attributes such as environmental attributes**

Not applicable.

**24b. Section 508 compliance information is available on Electronic and Information Technology (IT) supplies and services at [www.triunegroup.com](http://www.triunegroup.com). The EIT standard can be found at: [www.section508.gov](http://www.section508.gov).**

**25. Data Universal Number System (DUNS) number**

619670243

**26. Notification regarding registration in the System for Award Management (SAM) Database**

Triune Software, Inc. is registered with the SAM database.



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# Attachment I: Labor Category Descriptions and Pricing

## Principal Consultant

**Minimum General: Experience/Functional Responsibility:** Ten years of intensive and progressive experience in the individual's field of study and specialization. Specialized experience includes: strong facilitation, management consulting, training, and process reengineering or business improvement skills and the ability to effectively use applicable tools and techniques.

Provide consulting to agency heads, directors, and senior managers on quality improvement, business process reengineering and strategic implementation of information technology techniques. Designs, organizes, leads, and conducts executive level workshops, benchmarking, and surveys. Manages a team of senior consultants and analysts.

**Minimum Education:** Bachelor's degree in Business, Computer Science, Information Systems Engineering, or other related fields. With a Masters degree: 8 years of general experience, with 6 years specialized. With a PhD: 6 years of general experience, with 4 years specialized. With 20 years general experience, of which 12 years must be specialized, a degree is not required.

## Subject Matter Expert I

**Minimum General Experience/Functional Responsibility:** Position requires 10 years of experience, with 8 years specialized. Specialized experience in research, analyses, or development on complex and highly specialized information engineering, knowledge management, logistics, database, computer, and network systems. Requires expertise in evolving and emerging technology related to these types of systems. General experience includes increasing responsibilities in researching; developing and implementing complex/highly specialized information systems. Maintain liaison with project personnel to ensure proper integration of system solutions.

**Minimum Education:** A Bachelor's degree in Business, Computer Science, Information Systems Engineering or other related fields. With a Masters degree: 8 years of general experience, with 6 years specialized. With a PhD: 6 years of general experience, with 4 years specialized. With 20 years of general experience, of which 12 years must be specialized, a degree is not required.

## Program Director

**Minimum General Experience/Functional Responsibility:** Position requires 17 years experience, with 9 years specialized. Specialized experience includes working with logistical, financial and related automation systems, serving as the authorized technical interface with the customer, and having managerial oversight. Generalized experience includes planning, analysis, development, and management of complete program development from inception to deployment, with expertise in the management and control of funds and resources, demonstrated capability in managing complex, multi-task projects and contracts. Performs enterprise-wide strategic planning and policy development.

**Minimum Education:** Bachelor's degree in Business, Management, Computer Science, or related fields. With a Masters degree 15 years of general experience, with 10 years specialized. With a PhD: 10 years of general experience, 6 years must be specialized. With 20 years of general experience, of which 15 must be specialized experience, a degree is not required.

## Principal Systems Engineer

**Minimum General Experience/Functional Responsibility:** Position requires 15 years experience, with 8 years specialized. Specialized experience includes management/direction of enterprise-wide organizations and strategic planning for large, complex multi-layered organizations. Duties include application of enterprise-wide disciplines for the planning, analysis, development and evaluation of methods, procedures and techniques for systems, employing state-of-the-art decision support systems, leading-edge knowledge management and data communications concepts. Must exercise strong initiative and ability to work independently under only broad conceptual guidelines.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, or other related field. With a Masters degree: 12 years of general experience, with 6 years specialized. With a PhD: 10 years of general



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experience, with 5 years specialized. With 18 years of general experience, 12 years must be specialized, a degree is not required.

### **Program Manager I**

**Minimum General Experience/Functional Responsibility:** Position requires 15 years experience, with 7 years specialized. Specialized experience includes strategic planning; complete engineering project development from inception to deployment; proven expertise in management and control of funds and resources; and demonstrated capability in managing multi-tasks. General experience includes increasing responsibilities in information systems design and management. Directs the performance of a variety of related projects organized by technology, program or client. Oversees the technology development, application, marketing, and resource allocation within program.

**Minimum Education:** Bachelor's degree in Business, Management, Computer Science, Information Systems or related fields. With a Masters degree: 12 years of general experience, with 9 years specialized. With a PhD: 9 years of general experience, with 6 years specialized. With 17 years of general experience, with 13 years specialized, a degree is not required.

### **Principal Information Systems Engineer/Analyst**

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience, with 8 years specialized. General experience includes expertise in information systems development, process and data requirement analysis, systems analysis and design, programming, program design and documentation preparation. Specialized experience is required in managing the implementation of information engineering projects and experience in systems analysis, design and programming. Develops analytical and computational techniques and methodology for problem solutions. Applies reverse engineering and reengineering disciplines to develop migration strategic and planning documents.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business or other related field. With a Masters degree, 9 years of general experience, with 6 years specialized. With a PhD: 7 years of general experience is required, of which 5 years must be specialized.

### **Principal Business Process Reengineering Specialist**

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience, with 7 years specialized. Specialized experience includes facilitation, training, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, and information system development. Applies process improvement and reengineering methodologies and principles to conduct process modernization projects. Provides group facilitation, interviewing, training, and additional forms of knowledge transfer.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, or other related field. With a Masters degree: 9 years of general experience, with 6 years specialized. With a PhD: 7 years general experience, with 5 years specialized. With 14 years general experience, of which 11 years is specialized, a degree is not required.

### **Principal Research Analyst**

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience, with 8 years specialized. Specialized experience includes operational management and strategic planning for multi-layered organizations, studies and analysis, business management techniques, business process modeling, information systems and data base development. Duties include coordinating and synchronizing the planning, analysis, development and evaluation of methods, procedures and techniques for large scale automated logistics systems, employing decision support systems, information management and data communications concepts.

**Minimum Education:** Bachelor's degree in Business, Finance, Computer Science, Information Systems, Engineering, Management Sciences or other related field. With a Masters degree: 9 years of experience, with 6 years specialized. With a PhD: 7 years of general experience, with 5 years specialized. With 14 years general experience, of which 10 years is specialized, a degree is not required.



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## Lead Information Systems Engineer/Analyst

**Minimum General Experience/Functional Responsibility:** Position requires 9 years experience, with 7 years specialized. Specialized experience includes serving as the lead technical person in information system projects involving: system design and development, system hardware and software integration, system installation, programming, program design and project documentation. General experience in planning/execution activities of a project including planning, performance management, validation, benchmarking, and information engineering. Provides technical oversight, coordination, and integration of all technical tasks within the project.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, or other related field. With a Masters degree: 8 years general experience with 5 years specialized. With a PhD: 6 years of general experience, with 5 years specialized. With 13 years general experience, of which 10 years is specialized, a degree is not required.

## Project Manager

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience, with 6 years specialized. Specialized experience includes complete project development from inception to deployment, demonstrated ability to provide guidance and direction, proven expertise in the management and control of funds and resources, and demonstrated capability in managing multi-task contracts. Responsible for the overall management of specific delivery order(s) and insuring that the technical solutions and schedules in the delivery order are implemented in a timely manner. General experience includes increasing responsibilities in systems design and management.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field. With a Masters Degree: 8 years general experience, with 6 years specialized. With a PhD: 7 years general experience, with 5 years specialized. With 14 years general experience, of which 12 years is specialized, a degree is not required.

## Principal Functional Analyst

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience, with 8 years specialized. Specialized experience includes systems analysis and design, testing, integration and configuration control procedures for business application systems. Identification of improvements for designated systems, development of appropriated policies and procedures. Performs analysis, establishes programs to monitor performance, develops reports and detailed description of reviews, and analyzes user needs to determine functional and cross-functional requirements.

**Minimum Education:** Bachelor's degree in Business, Management, Computer Science, Information Systems or other related fields. With a Masters: 9 years general experience, with 6 years specialized. With a PhD: 7 years general experience, with 5 years specialized. With 14 years of general experience, of which 12 must be specialized, a degree is not required.

## Senior Systems Engineer

**Minimum General Experience/Functional Responsibility:** Position requires 7 years experience, with 5 years specialized. Specialized experience includes analyzing, designing, developing and implementing applications/environments for knowledge management, data mining, data warehousing, and database management systems. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and tools. General experience includes analytically solving engineering, organizational, and planning problems.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field. With a Masters degree: 6 years general experience, with 3 years. With a PhD: 4 years general experience, with 2 years. With 11 years of general experience, of which 8 years are specialized, a degree is not required.



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## Senior Information Systems Engineer/Analyst

**Minimum General Experience/Functional Responsibility:** Position requires 7 years experience, with 5 years specialized. Specialized experience, in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. Applies activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field. With a Masters degree: 6 years general experience, with 4 years specialized. With a PhD: 5 years general experience, with 3 years specialized. With 11 years of general experience, of which 7 years is specialized, a degree is not required.

## Senior Business Process Reengineering Specialist

**Minimum General Experience/Functional Responsibility:** Position requires 7 years experience, with 5 years specialized. Specialized experience includes facilitation, training, methodology development, process reengineering across all phases, identifying best business practices, change management, business management techniques, organizational development, process and data modeling, or information system development methods and practices. Duties include activity and data modeling, developing business methods, identifying best practices, and creating and assessing performance measurements.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, or other related field. With a Masters degree: 6 years general experience, with 3 years specialized. With a PhD: 4 years general experience, with 2 years specialized. With 11 years general experience, of which 7 years is specialized, a degree is not required.

## Configuration Manager I

**Minimum General Experience/Functional Responsibility:** Position requires 10 years experience in configuration management, identification, control, and status accounting. Specialized experience in software development techniques, change control processes, and configuration audits. Assists in the functional and physical configuration audits and formal qualification reviews. Analyzes requirements for configuration control and implements directives corresponding with planned program development objectives. Coordinates production and delivery of data items.

**Minimum Education:** Bachelor's degree in Business, Computer Science, or other related discipline. With a Masters degree: 7 years of general experience, with 3 years specialized. High School diploma and 12 years of general experience may be substituted for the degree requirement.

## Senior Functional Analyst

**Minimum General Experience/Functional Responsibility:** Position requires 7 years experience, with 5 years specialized. Specialized experience includes the analysis of user needs to determine functional requirements for complex integrated Information Technology systems and to identify resources required for each task. Performs functional allocation to identify required tasks and their interrelationships. General experience includes the daily supervision and direction of support staff. Must demonstrate the ability to work independently or under only general direction.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field. With a Masters degree: 6 years general experience, with 3 years specialized. With a PhD: 4 years general experience, with 2 years specialized. With 11 years of general experience, of which 7 are specialized, a degree is not required.

## Quality Assurance Manager

**Minimum General Experience/Functional Responsibility:** Position requires 8 years experience, with 5 years specialized. Specialized experience includes Configuration Management, verification and validation, software testing and integration, software metrics and their application to software quality assessment. General experience includes establishing and maintaining a process for evaluating software and associated documentation, and determining the



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resources required for quality control. Maintains the level of quality throughout the software life cycle. Conducts formal and informal reviews at predetermined points throughout the development life cycle.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field. With a Masters degree: 6 years general experience, with 4 years specialized. With a PhD: 5 years general experience, with 3 years specialized. With 12 years general experience, of which 7 years are specialized, a degree is not required.

### **Quality Assurance Analyst**

**Minimum General Experience/Functional Responsibility:** Position requires 6 years experience, with 3 years specialized. Specialized experience includes analysis and design of business applications, data base management, familiarity with programming languages, knowledge of current storage and retrieval methods and demonstrated ability to formulate specifications for computer programmers to use in coding, testing, and debugging of computer programs. Provide technical and administrative support, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, or related field. With a Masters degree: 4 years general experience, with 2 years specialized. With 10 years of general experience, of which at least 6 years are specialized, a degree is not required.

### **Computer Systems Analyst**

**Minimum General Experience/Functional Responsibility:** Position requires 6 years experience, with 4 years specialized. Specialized experience includes analysis and design of business applications, including 3 years experience in data base management concepts, use of programming languages/environments such as Visual Basic, Visual Basic Script, JavaScript, ActiveServer Pages, and SQL/SQL Server. Knowledge of current storage and retrieval methods, designing technical applications on computer systems and demonstrated ability to formulate specifications for computer programmers to use in coding, testing, and debugging of computer programs. Develops plans for automated information systems from project inception to conclusion.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related technical discipline. With a Masters degree 4 years general experience, 3 years specialized. With 10 years of general experience, 6 years specialized, a degree is not required.

### **Functional Area Analyst II**

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 5 years of experience, with at least 2 specialized. Specialized experience may include systems analysis and design; testing; integration; and configuration control procedures for business application systems. Generalized experience may include increasing technical and managerial responsibilities in complex information projects. Responsible for conducting the following types of efforts: systems analysis; maintenance of automated programs to monitor performance; development of reports; and analysis of user needs to determine functional requirements.

**Minimum Education:** A Bachelor's degree in Business, Management, Computer Science, Information Systems or other related field. With an Associate degree (in the fields described above): 3 years of general experience is required, with 1 year specialized. With 7 years of general experience, 3 years specialized, a degree is not required.

### **Business Process Reengineering (BPR) Specialist**

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 5 years experience, with 2 years specialized. Specialized experience includes modeling/simulation and related work flow tools, methodology development and evaluation, development of cost effective change management processes, change management, identification of best business practices. General experience includes system dynamics and implementation of large-scale business processes/systems. Recommends and designs cost effective strategies to increase the effectiveness and efficiency of the project area s business process through changes in policies, procedures, organization structure and the application of enabling technology.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, Education, Management Sciences, or other related scientific or technical discipline. With 10 years of general experience, 4 years must be specialized, a degree is not required.



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## Information Systems Engineer/Analyst II

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 5 years of experience, with at least 2 years specialized. Specialized experience includes the design of software tools and subsystems to support software reuse and domain analyses. General experience includes the analysis and assessment of complex information system requirements. Demonstrated experience in providing input to estimate software development costs and schedules. Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related disciplines. With 7 years of general experience, 3 years must be specialized, a degree is not required.

## Project Management Assistant

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 8 years experience, with at least 5 years specialized. Specialized experience includes participation in engineering project development from inception to deployment; proven expertise in the tracking of funds and resources; and demonstrated ability to function in a multi-task environment. General experience includes increasing responsibilities in information systems design and management. Provides technical review of deliverables and reports generated under the project. Assesses technical progress against established/scheduled milestones for the project and provides recommendations to ensure achievement of project goals.

**Minimum Education:** A Bachelor's degree in Business, Management, Computer Science, Information Systems or other related fields. With 10 years of general experience, 4 years must be specialized, a degree is not required.

## Technical Writer/Editor

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 3 years experience, with at least one year specialized. Specialized experience includes demonstrated experience in editing documents, including technical documents, user's manuals, training materials, installation guides, proposals, and reports. Demonstrated ability to work independently or under only general direction. General experience includes increasing responsibility in the writing, editing and production of technical documentation.

**Minimum Education:** A Bachelor's degree in English, Literature, or other related discipline. With a Masters degree (in the fields described above): 2 years of general experience is required, with one year specialized. With 5 years of general experience, 2 years is specialized, a degree is not required.

## Information Systems Engineer/Analyst I

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 4 years of experience, with at least one year specialized. Specialized experience includes the analysis of application software and design specification for information process activities. Tests, debugs, and refines the application software to produce the required product. General experience includes the preparation of program-level and user-level documentation. Demonstrated experience in the development of application specific documentation.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related disciplines. With 6 years of general experience, 2 years must be specialized, a degree is not required.

## Junior Computer Systems Analyst

**Minimum General Experience/Functional Responsibility:** Position is primarily for recent college graduates and requires no experience. Analyzes information requirements. Evaluates analytically and systematically problems of workflow, organization, and planning and assists Senior Computer Systems Analyst and Computer Systems Analyst develop appropriate corrective action. Helps develop plans for automated information systems from project inception to conclusion. Defines and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or related scientific or technical discipline. With 5 years of general experience, 3 years are specialized, a degree is not required.



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## Functional Area Analyst I

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 3 years experience, of which at least one year must be specialized. Specialized experience includes developing functional requirements for complex integrated Information Technology systems. Must demonstrate the ability to work independently or under only general direction. Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task.

**Minimum Education:** A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. With an Associate degree: 3 years of general experience is required, with 1 year specialized. With 5 years of general experience, 2 years specialized, a degree is not required.

## Help Desk Manager

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 7 years experience, 5 years must be specialized. Specialized experience includes: management of help desk in a multi-server environment, comprehensive knowledge of PC operating systems, e-mail, directories, standard Windows desktop applications developed or deployed as well as networking and mail standards and supervision of help desk employees. General experience includes information systems development, network and other work in the client/server field, or related fields. Demonstrated ability to communicate orally and in writing and positive customer service attitude.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or related scientific or technical discipline. With a Masters degree: 5 years general experience is required, with 3 years must be specialized. With 11 years of general experience, with 7 years is specialized, a degree is not required.

## Program Administration Specialist

**Minimum General Experience/Functional Responsibility:** Position requires one year of general experience and one year of specialized experience. General experience includes any type of program administration effort. Works with limited supervision and direction. Required to use judgment and initiative in problem solving. Specialized experience includes general contract administration. Assists in the preparation of management plans and reports. Coordinates schedules to facilitate completion of proposals, contract deliverables, delivery order review, briefings/presentations, and IPR preparation. Performs analysis, development, and review of program administrative operating procedures.

**Minimum Education:** With a Bachelor's degree in any field: one year of general experience and one year of specialized experience. With an Associate degree in Computer Science, Business: 2 years of general experience is required, with one year must be specialized. With 8 years of general experience, a degree is not required.

## Help Desk Specialist

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 4 years experience, of which at least 2 years must be specialized. Specialized experience includes: knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and work on a help desk. General experience includes information systems development and other work in the client/server field, or related fields. Demonstrated ability to communicate orally and in writing and a positive customer service attitude.

**Minimum Education:** Bachelor's degree in Computer Science, Information Systems, Engineering, Business or other related discipline. With an Associate degree: 5 years of general experience is required, of which 3 years is specialized. With 8 years of general experience, of which 6 years is specialized, a degree is not required.

## Documentation Specialist

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 2 years experience, of which one year must be specialized. Specialized experience includes: preparing technical documentation, which is to include researching for applicable standards. General experience includes technical writing and documentation experience pertaining to all aspects of Information Technology. Demonstrated ability to work independently or under only general direction.

**Minimum Education:** A Bachelor's degree in English, Journalism, Business, Computer Science, or other related fields. With an Associate degree: 3 years of general experience, of which 2 years is specialized. With 8 years of general experience, of which 5 years is specialized, a degree is not required.



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## Computer Security Systems Specialist

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 2 years experience, to include specialized experience. Specialized experience includes: Information Assurance Management (IAM) Level II certification. DoD 8570.01-M, Appendix 3 lists approved DoD certifications for IAM Level II. Analyzes and defines security requirements for security issues. Designs, develops, engineers, and implements solutions to AF security requirements on NIPRNet and SIPRNet. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs. Performs risk analyses, which include risk assessment, and executes annual security reviews. Prepares, maintains, and renews Certification and Accreditation (C&A), Authority to Operate (ATO) and Authority to Connect (ATC) under the Department of Defense Information Assurance Certification and Accreditation Process (DIACAP).

**Minimum Education:** Bachelor's degree in related field.

## Solution Center Manager

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 4 years experience in a related field. Provides daily supervision and direction to staff responsible for telephone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, other network services and DoD functional areas. Manages personnel who serve as the first point of contact for troubleshooting application software. Communicates orally and in writing in a positive customer service environment.

**Minimum Education:** Bachelor's degree in a related field.

## Solution Center Specialist

**Minimum General Experience/Functional Responsibility:** Position requires a minimum of 2 years experience in a related field. Provides telephone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, applications developed under this contract or predecessors, and DoD functional areas. Serves as the initial point of contact for troubleshooting software application and implementation. Communicates orally and in writing in a positive customer service environment.

**Minimum Education:** Associate's Degree in a related field



<b>Triune Software, Inc. DBA Triune Group GS-35F-0346K</b>		<b>GSA NET Pricing – includes the Industrial Funding Fee</b>	
<b>SIN</b>	<b>Labor Categories</b>	<b>Price (per hour) Gov Site</b>	<b>Price (per hour) TSI Site</b>
132-51	Principal Consultant	201.06	225.18
132-51	Subject Matter Expert	138.88	155.55
132-51	Program Director	131.42	147.18
132-51	Principal Systems Engineer	145.36	161.89
132-51	Program Manager	120.96	135.47
132-51	Principal Information Systems Engineer/Analyst	119.47	133.80
132-51	Principal BPR Specialist	116.48	130.46
132-51	Principal Research Analyst	116.48	130.46
132-51	Lead Information Systems Engineer/Analyst	109.02	122.10
132-51	Project Manager	106.03	118.74
132-51	Principal Functional Analyst	108.13	121.11
132-51	Senior Systems Engineer	106.35	119.12
132-51	Senior Information Systems Engineer/Analyst	82.13	91.99
132-51	Senior BPR Specialist	82.13	91.99
132-51	Configuration Manager	82.13	91.99
132-51	Senior Functional Analyst	79.15	88.65
132-51	Quality Assurance Manager	76.16	85.30
132-51	Quality Assurance Analyst	67.20	75.26
132-51	Computer Systems Analyst	65.71	73.59
132-51	Functional Area Analyst, Level II	61.23	68.58
132-51	Business Process Reengineering (BPR) Specialist	61.23	68.58
132-51	Information Systems Engineer/Analyst, Level II	61.23	68.58
132-51	Project Management Assistant	52.27	58.54
132-51	Technical Writer/Editor	50.77	56.86
132-51	Information Systems Engineer/Analyst, Level I	49.28	55.20
132-51	Junior Computer Systems Analyst	49.28	55.20
132-51	Functional Area Analyst, Level 1	49.28	55.20
132-51	Help Desk Manager	46.30	51.85
132-51	Program Administration Specialist	40.31	45.16
132-51	Help Desk Specialist	37.33	41.81
132-51	Documentation Specialist	28.37	31.77
132-51	Computer Security Systems Specialist	96.86	
132-51	Solution Center Manager	104.54	
132-51	Solution Center Specialist	71.06	