



DEFINITIVE INFOTECH
SERVICES & SOLUTIONS

GENERAL SERVICES ADMINISTRATION

FEDERAL SUPPLY SERVICE

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

**GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES – SCHEDULE 70**

PRICELIST EFFECTIVE DATE FEBRUARY 8, 2018

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address for GSA Advantage!® is: GSAAdvantage.gov.

Prices Shown Herein are Net (discount deducted).

SIN 132-8 – PURCHASE OF NEW EQUIPMENT

SIN 132-12 – MAINTENANCE, REPAIR SERVICES, REPAIR PARTS/SPARE PARTS

FPDS Code J070 Maintenance & Repair Services
FPDS Code J070 Repair Services
FPDS Code J070 Third Party Maintenance
FSC Codes 70 Repair Parts/Spare Parts

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D311 IT Data Conversion Services
FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316 IT Network Management Services
FPDS Code D317 Automated News Services, Data Services, or Other Information Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

SIN 132-100 – ANCILLARY SUPPLIES AND/OR SERVICES

CONTRACT GS-35F-0357M Tax ID: 13-4079495

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

Period Covered: March 25, 2002 to March 24, 2022

Definitive Infotech Services & Solutions, LLC

(formerly Diebold Information & Security Systems, LLC) – Small Business

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1a. Awarded Special Item Numbers

SIN 132-8 – PURCHASE OF NEW EQUIPMENT

SIN 132-12 – MAINTENANCE, REPAIR SERVICES, REPAIR PARTS/SPARE PARTS

FPDS Code J070	Maintenance & Repair Services
FPDS Code J070	Repair Services
FPDS Code J070	Third Party Maintenance
FSC Codes 70	Repair Parts/Spare Parts

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Automated News Services, Data Services, or Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

SIN 132-100 – ANCILLARY SUPPLIES AND/OR SERVICES

1c. Hourly Rates

SIN 132-12

The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the Government.

REGULAR HOURS – The basic monthly rate for each make and model of equipment shall entitle the Government to maintenance service during a Principal Period of Maintenance (PPM) of 8:00 a.m. to 5:00 p.m. Monday through Friday, exclusive of holidays observed at the Government location. The Contractor will provide a service response time of 4 PPM hours, to a request for on-call maintenance service. Should the Government require that maintenance be performed outside of Regular Hours, The Contractor will provide extended PPM hours for the following additional charge:

16X5, M-F, excluding holidays - Monthly rate plus 10% 2

4X5, M-F, excluding holidays - Monthly rate plus 17%

24X7, including holidays - Monthly rate plus 25%

ON-CALL MAINTENANCE SERVICES – Our On-Call Maintenance Service provides responsive on-site support to restore equipment to good condition, which has failed through

normal use. In providing this support, the Contractor shall bear all costs of maintenance including labor, parts, travel, and such other expenses as are necessary to return the equipment to good operating condition. The monthly on-call maintenance rates listed herein are applicable to all Government locations within a 100-mile radius of the Contractor service locations listed. A zone charge will apply for all locations beyond 100 miles.

INSTALLATION SERVICES – The Contractor offers to provide Field Service support to meet Government de-installation/re-installation requirements for equipment covered by this contract. Installation charges apply to sites within a 100-mile radius of a current Contractor Service Location. Customer sites located beyond 100 miles are subject to an additional \$105 trip charge. The Government shall be responsible for obtaining all required permits, licenses, and other authorizations that may be required. Site preparation including ductwork is the responsibility of the Government. Prices are for labor and travel only and are chargeable portal to portal as indicated below. The minimum charge under this provision is two hours at the applicable rate.

(a) PC/Desktop	(d) VTC/Audio, Video
\$80.00/hour PPM	\$90.00/hour PPM
\$120.00/hour OPPM	\$120.00/hour OPPM
(b) Server/Desktop	(e) Communications – Other
\$100/hour PPM	\$80/hour PPM
\$150/hour OPPM	\$100/hour OPPM
(c) Programming	(f) Network/Cloud
\$140/hour PPM	\$150/hour PPM
\$170/hour OPPM	\$180/hour OPPM

AFTER HOURS – The Contractor will provide maintenance service outside the normal PPM (OPPM) for \$100 per hour, with a two-hour minimum for equipment under on-call maintenance service. Any parts replaced will be at no additional charge, unless otherwise stated in this schedule.

TRAVEL AND TRANSPORTATION – The monthly on-call maintenance rates listed herein are applicable to all Government locations within a 100-mile radius of the Contractor service locations listed.

An additional charge will apply for all locations beyond 100 miles.

Miles	Uplift	Minimum Monthly Uplift
101-200 Miles	10%	\$35.00
Over 200 Miles	15%	\$70.00

The additional charges above are applied to the total monthly charge to include any extended hour coverage uplifts.

Installation charges apply to sites within 100 miles of a current Contractor Service Location. Customer sites located beyond 100 miles are subject to an additional \$105.00 trip charge. The trip charge is limited to one trip per service call.

Hourly Rates for 132-51 Professional Services

Schedule # 70– Information Technology, Software Services

SIN(s) PROPOSED	SERVICE PROPOSED (e.g. Job Title/Task)	MINIMUM EDUCATION/ CERTIFICATION LEVEL	MINIMUM YEARS OF EXPERIENCE	PRICE OFFERED TO GSA (including IFF)
132 51	Administrative Support	<i>Diploma</i>	<i>2 years</i>	\$35.73
132 51	Communications Technician II	<i>Associate's preferred; DoD 8570 as specified by contract</i>	<i>3 years</i>	\$44.03
132 51	Computer Modeling and Simulation Specialist	<i>BA/BS</i>	<i>5 years</i>	\$74.57
132 51	Computer Operator	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract</i>	<i>3 years</i>	\$43.38
132 51	Database Administrator	<i>BA/BS</i>	<i>3 years</i>	\$63.79
132 51	Documentation Specialist – Senior	<i>BS or equivalent years of experience</i>	<i>10 years</i>	\$109.50
132 51	Field Service Technician - Senior	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract</i>	<i>10 years</i>	\$85.95
132 51	Field Service Technician – Intermediate	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract</i>	<i>5 years</i>	\$69.88
132 51	Help Desk Analyst I	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract - CompTIA and MS certifications</i>	<i>2 years</i>	\$52.37
132 51	Information System Security Engineer	<i>BA/BS with DoD 8570 certification</i>	<i>7 years</i>	\$93.81
132 51	LAN Designer	<i>BA/BS</i>	<i>5 years</i>	\$78.93
132 51	Network Installer	<i>Diploma</i>	<i>3 years</i>	\$57.13
132 51	Operations Manager	<i>BA/BS preferred</i>	<i>5 years</i>	\$63.32
132 51	PC Support Specialist	<i>BA/BS preferred; DoD 8570 as required by contract</i>	<i>3 years</i>	\$46.80
132 51	Program Manager	<i>BA/BS with PMP</i>	<i>10 years</i>	\$137.96
132 51	Project Manager II	<i>BA/BS preferred; PMP</i>	<i>7 years</i>	\$104.74
132 51	Project Manager / Architect - Senior	<i>BA/BS with PMP</i>	<i>10 years</i>	\$161.86
132 51	System / Network Administrator	<i>Associate's preferred; CCNA or higher or alternate OEM as specified by end user</i>	<i>5 years</i>	\$66.65
132 51	Systems Engineer IV	<i>BA/BS</i>	<i>10 years</i>	\$112.63
132 51	Systems Engineer III	<i>BA/BS; CCNP or higher or alternate OEM as specified by end user</i>	<i>7 years</i>	\$77.12
132 51	Technician II	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract</i>	<i>10 years</i>	\$59.71
132 51	Technician I	<i>Diploma required; Associate's preferred; DoD 8570 as specified by contract</i>	<i>5 years</i>	\$44.98
132 51	Web Systems Architect	<i>BA/BS preferred, Associate's required</i>	<i>7 years</i>	\$85.69
132 51	Applications Programmer	<i>Associate's preferred</i>	<i>2 years</i>	\$58.84
132 51	Applications Systems Analyst/Programmer - Intermediate	<i>BA/BS preferred, Associate's required or equivalent experience</i>	<i>4 years</i>	\$74.35

Schedule # 70– Information Technology, Software Services

132 51	Applications Systems Analyst/Programmer - Senior	BA/BS required or Associate's with equivalent experience	7 years	\$94.93
132 51	Business Process Consultant	BA/BS required or Associate's with equivalent experience	7 years	\$94.27
132 51	Business Subject Matter Specialist	BA/BS required or Associate's with equivalent experience	5-7 years	\$125.15
132 51	Business Systems Analyst - Intermediate	BA/BS required or Associate's with equivalent experience	7 years	\$74.11
132 51	Business Systems Analyst - Senior	BA/BS required or Associate's with equivalent experience	10 years	\$90.37
132 51	Business Systems Specialist	BA/BS required or Associate's with equivalent experience	5-7 years	\$97.06
132 51	Chief Information Security Officer	BA/BS required or Associate's with equivalent experience	8-10 years	\$141.07
132 51	Client/Server Database Manager	BA/BS required or Associate's with equivalent experience	5-7 years	\$96.03
132 51	Client/Server Network Architect	BA/BS required or Associate's with equivalent experience	5 years	\$105.31
132 51	Client/Server Support Analyst	BA/BS required or Associate's with equivalent experience	5 years	\$65.95
132 51	Communications Analyst - Intermediate	BA/BS required or Associate's with equivalent experience	5- years	\$64.34
132 51	Communications Analyst - - Senior	BA/BS required or Associate's with equivalent experience	7 years	\$78.71
132 51	Communications Facility Engineer	BA/BS required or Associate's with equivalent experience	5 years	\$85.87
132 51	Communications Installer	BA/BS required or Associate's with equivalent experience	3-5 years	\$57.48
132 51	Communications Transmission Engineer	BA/BS required or Associate's with equivalent experience	5-7 years	\$85.87
132 51	Computer Operations Manager	BA/BS required or Associate's with equivalent experience	5 years	\$71.89
132 51	Consultant	BA/BS required or Associate's with equivalent experience	5-7 years	\$104.41
132 51	Data Architect	BA/BS required or Associate's with equivalent experience	5-7 years	\$105.33
132 51	Data Communications Manager - Planning & Implementation	BA/BS required or Associate's with equivalent experience	5 years	\$83.97
132 51	Data Entry Supervisor	Associates Degree with equivalent work experience	8-10 years	\$47.22
132 51	Data Security Administration Manager	BA/BS required, with equivalent work experience.	5-7 years	\$85.81
132 51	Data Security Analyst - Intermediate	BA/BS required, with equivalent work experience.	7 years	\$66.69

Schedule # 70– Information Technology, Software Services

132 51	Data Security Analyst - Senior	BA/BS required, with equivalent work experience.	8 years	\$87.48
132 51	Data Warehousing Administrator	BA/BS required, with equivalent work experience.	5 years	\$72.49
132 51	Data Warehousing Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$72.22
132 51	Data Warehousing Programmer	BA/BS required, with equivalent work experience.	3-5 years	\$72.11
132 51	Data Warehousing Project Manager	BA/BS required, with equivalent work experience.	5-7 years	\$89.72
132 51	Data/Configuration Management Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$73.60
132 51	Database Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$66.47
132 51	Database Analyst/Programmer - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$73.52
132 51	Database Analyst/Programmer - Senior	BA/BS required, with equivalent work experience.	5 years	\$91.02
132 51	Database Manager	BA/BS required, with equivalent work experience.	5 years	\$104.67
132 51	Disaster Recovery Administrator	BA/BS required, with equivalent work experience.	5 years	\$84.38
132 51	Disaster Recovery Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$88.00
132 51	Documentation Specialist - Intermediate	BA/BS required, with equivalent work experience.	5-7 years	\$56.72
132 51	Documentation Specialist - Senior	BA/BS required, with equivalent work experience.	8-10 years	\$63.47
132 51	E-Business Manager	BA/BS required, with equivalent work experience.	5 years	\$96.06
132 51	Electronic Data Interchange (EDI) Manager	BA/BS required, with equivalent work experience.	5 years	\$92.25
132 51	Electronic Data Interchange (EDI) Specialist	BA/BS required, with equivalent work experience.	5 years	\$79.81
132 51	Electronic Mail Coordinator	BA/BS required, with equivalent work experience.	3-5 years	\$56.02
132 51	Engineering Subject Matter Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$102.58
132 51	ERP Business/Architectural Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$91.78
132 51	ERP Business Analyst - Intermediate	BA/BS required, with equivalent work experience.	5-7 years	\$81.06
132 51	ERP Business Analyst - Senior	BA/BS required, with equivalent work experience.	8-10 years	\$102.63

Schedule # 70– Information Technology, Software Services

132 51	ERP Programmer	BA/BS required, with equivalent work experience.	5 years	\$86.86
132 51	Graphics Specialist	BA/BS required, with equivalent work experience.	5 years	\$52.54
132 51	Groupware Specialist	BA/BS required, with equivalent work experience.	5 years	\$72.35
132 51	Help Desk Coordinator - Intermediate	BA/BS required, with equivalent work experience.	3 years	\$51.71
132 51	Help Desk Coordinator - Senior	BA/BS required, with equivalent work experience.	5 years	\$68.60
132 51	Help Desk Manager	BA/BS required, with equivalent work experience.	5 years	\$78.63
132 51	Help Desk Specialist	Associates required, with equivalent work experience.	3-5 years	\$42.01
132 51	Help Desk Support Services Specialist - Intermediate	Associates required, with equivalent work experience.	3-5 years	\$51.71
132 51	Help Desk Support Services Specialist - Senior	Associates required, with equivalent work experience.	3-5 years	\$68.60
132 51	Information Assurance Development Engineer	BA/BS required, with equivalent work experience.	5 years	\$88.80
132 51	Information Assurance Engineer	BA/BS required, with equivalent work experience.	3 years	\$70.48
132 51	Information Assurance Network Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$78.92
132 51	Information Assurance Systems/Network Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$78.92
132 51	Information Center Consultant	BA/BS required, with equivalent work experience.	5 years	\$76.00
132 51	Information Center Specialist	BA/BS required, with equivalent work experience.	5 years	\$83.23
132 51	Information Security Business Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$86.86
132 51	Information Services Consultant	BA/BS required, with equivalent work experience.	3-5 years	\$99.09
132 51	Information Systems Auditor - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$73.66
132 51	Information Systems Auditor - Senior	BA/BS required, with equivalent work experience.	7 years	\$97.98
132 51	Information Systems Training Specialist - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$64.63
132 51	Information Systems Training Specialist - Senior	BA/BS required, with equivalent work experience.	7 years	\$83.41
132 51	Internal Communications Systems Consultant	BA/BS required, with equivalent work experience.	3-5 years	\$80.43

Schedule # 70– Information Technology, Software Services

132 51	IT Subject Matter Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$135.13
132 51	LAN Administrator - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$62.30
132 51	LAN Administrator - Senior	BA/BS required, with equivalent work experience.	7 years	\$78.67
132 51	LAN Support Technician - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$50.96
132 51	LAN Support Technician - Senior	BA/BS required, with equivalent work experience.	7 years	\$63.25
132 51	LAN/WAN Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$79.81
132 51	LAN/WAN Integrator	BA/BS required, with equivalent work experience.	3-5 years	\$110.02
132 51	LAN/WAN/MAN Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$79.81
132 51	Network Control Technician	BA/BS required, with equivalent work experience.	3 years	\$47.09
132 51	Network Engineer - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$69.21
132 51	Network Engineer - Senior	BA/BS required, with equivalent work experience.	7 years	\$87.96
132 51	Network Operations Supervisor	BA/BS required, with equivalent work experience.	5 years	\$84.07
132 51	Network Planning Analyst - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$55.42
132 51	Network Planning Analyst - Senior	BA/BS required, with equivalent work experience.	7 years	\$88.34
132 51	Network Planning Manager	BA/BS required, with equivalent work experience.	5-7 years	\$92.08
132 51	Network Systems Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$65.03
132 51	Network Systems Manager	BA/BS required, with equivalent work experience.	5-7 years	\$83.28
132 51	Network/Hardware Support Technician	BA/BS required, with equivalent work experience.	3 years	\$60.86
132 51	Operations Manager - Data Communications	BA/BS required, with equivalent work experience.	8 years	\$86.21
132 51	Operations Manager - Voice Communications	BA/BS required, with equivalent work experience.	5-7 years	\$86.21
132 51	Operations Systems Manager	BA/BS required, with equivalent work experience.	8 years	\$86.21
132 51	Operations/Network LAN Administrator	BA/BS required, with equivalent work experience.	5-7 years	\$79.81

Schedule # 70– Information Technology, Software Services

132 51	Operations/Technical Support Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$63.24
132 51	Operations/Technical Support Manager	BA/BS required, with equivalent work experience.	5-7 years	\$82.42
132 51	PC Products Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$60.93
132 51	PC Systems Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$64.92
132 51	PC/LAN Management Analyst - Intermediate	BA/BS required, with equivalent work experience.	5 years	\$55.42
132 51	PC/LAN Management Analyst - Senior	BA/BS required, with equivalent work experience.	7 years	\$88.34
132 51	Project Engineer	BA/BS required, with equivalent work experience.	3-5 years	\$91.93
132 51	Project Manager - Senior	BA/BS required, with equivalent work experience.	5-7 years	\$109.28
132 51	Quality Assurance Analyst - Intermediate	BA/BS required, with equivalent work experience.	5-7 years	\$63.99
132 51	Quality Assurance Analyst - Senior	BA/BS required, with equivalent work experience.	7-10 years	\$80.18
132 51	Quality Assurance Specialist	BA/BS required, with equivalent work experience.	3-5 years	\$50.57
132 51	Security Coordinator	BA/BS required, with equivalent work experience.	3-5 years	\$67.54
132 51	Site Manager	BA/BS required, with equivalent work experience.	5 years	\$88.18
132 51	Software Architect	BA/BS required, with equivalent work experience.	3-5 years	\$102.99
132 51	Software Developer - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$74.35
132 51	Software Developer - Senior	BA/BS required, with equivalent work experience.	5-7 years	\$94.93
132 51	Software Systems Engineer - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$74.35
132 51	Software Systems Engineer - Senior	BA/BS required, with equivalent work experience.	5-7 years	\$94.93
132 51	Strategic Planner	BA/BS required, with equivalent work experience.	3-5 years	\$95.24
132 51	Systems Administrator - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$56.96
132 51	Systems Administrator - Senior	BA/BS required, with equivalent work experience.	5-7 years	\$73.03

Schedule # 70– Information Technology, Software Services

132 51	Systems Analysis and Programming Director	BA/BS required, with equivalent work experience.	5-7 years	\$94.93
132 51	Systems Engineer	BA/BS required, with equivalent work experience.	5-7 years	\$73.04
132 51	Systems Management Technologist	BA/BS required, with equivalent work experience.	5 years	\$72.36
132 51	Technical Editor	BA/BS required, with equivalent work experience.	3-5 years	\$51.89
132 51	Technical Writer	BA/BS required, with equivalent work experience.	3-5 years	\$64.14
132 51	Telecommunications Analyst/Technician	BA/BS required, with equivalent work experience.	3 years	\$54.59
132 51	Telecommunications Engineer/Analyst - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$68.68
132 51	Telecommunications Engineer/Analyst - Senior	BA/BS required, with equivalent work experience.	5-7 years	\$87.31
132 51	Telecommunications Manager - Multiple Incumbents	BA/BS required, with equivalent work experience.	5 years	\$92.30
132 51	Telecommunications Manager - Single Incumbent	BA/BS required, with equivalent work experience.	5 years	\$92.30
132 51	Telecommunications Network Help Desk	BA/BS required, with equivalent work experience.	3-5 years	\$43.09
132 51	Telecommunications Programmer/Systems Analyst - Intermediate	BA/BS required, with equivalent work experience.	3-5 years	\$68.68
132 51	Telecommunications Programmer/Systems Analyst - Senior	BA/BS required, with equivalent work experience.	3-5 years	\$91.20
132 51	Telecommunications Technician	BA/BS required, with equivalent work experience.	3-5 years	\$54.59
132 51	Telecommunications/Communications Integration Engineer	BA/BS required, with equivalent work experience.	3-5 years	\$68.68
132 51	Test Engineer	BA/BS required, with equivalent work experience.	3-5 years	\$72.52
132 51	UNIX Systems Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$65.23
132 51	Voice Communications Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$53.38
132 51	Voice Communications Manager - Planning & Implementation	BA/BS required, with equivalent work experience.	3-5 years	\$89.01
132 51	Voice Communications Technician	BA/BS required, with equivalent work experience.	3-5 years	\$53.38
132 51	Web Content Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$61.59
132 51	Web Content Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$64.28

Schedule # 70– Information Technology, Software Services

132 51	Web Designer	BA/BS required, with equivalent work experience.	3-5 years	\$70.22
132 51	Web Marketing Manager	BA/BS required, with equivalent work experience.	3-5 years	\$76.07
132 51	Web Operations Manager	BA/BS required, with equivalent work experience.	3-5 years	\$78.60
132 51	Web Project Manager	BA/BS required, with equivalent work experience.	3-5 years	\$104.22
132 51	Web Security Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$88.80
132 51	Web Security Analyst	BA/BS required, with equivalent work experience.	3-5 years	\$92.41
132 51	Web Software Developer	BA/BS required, with equivalent work experience.	3-5 years	\$90.89
132 51	Web Technical Administrator	BA/BS required, with equivalent work experience.	3-5 years	\$81.80

GSA's Discount or Discount Range W/O IFF: 6.5%.

2. MAXIMUM ORDER: (All dollar amounts are exclusive of any discount for prompt payment.)

The Maximum Order value for the following Special Item Numbers is \$10,000: Special Item Number 132-12 – Repair Parts/Spare Parts ONLY

Maximum Orders do not apply to Special Item Numbers 132-12 Maintenance and Repair Service (except for Repair Parts/Spare Parts)

The Maximum Order value for the following Special Item Numbers is \$500,000:

Special Item Number 132-51 - Information Technology (IT) Professional Services

3. MINIMUM ORDER: The minimum dollar value of orders to be issued is \$1,000.00.

4. GEOGRAPHIC SCOPE OF CONTRACT:

The geographic scope of contract is the 48 contiguous states and the District of Columbia. Orders will be accepted for Alaska, Hawaii, and/or the Commonwealth of Puerto Rico. Orders for any overseas locations will not be accepted.

5. POINTS OF PRODUCTION:

LIST OF SERVICE AND DISTRIBUTION POINTS, AS APPLICABLE

Contractor has other authorized distribution points and any agents accepting and fulfilling orders under this Schedule for SINs 132 - 8, 132-12 and 132-51, including any combination thereof. The authorized distribution points are listed on the following page.

<i>Geographic Area</i>	<i>Address of Supply and Service Point</i>
Louisville, Kentucky	Definitive ISS 310 Evergreen Road, Suite 102 Louisville, KY 40243
Vandenberg AFB, California	Definitive ISS Vandenberg AFB BLDG 8401 Rooms 154 and 152 Vandenberg AFB, CA 93434
Colorado Springs, Colorado	Definitive ISS Colorado Springs, CO 80917
Tobyhanna Army Depot	Definitive ISS 11 HAP Arnold Boulevard Tobyhanna, PA 18466

6. DISCOUNTS:

Prices shown are NET Prices; Basic Discounts have been deducted.

7. QUANTITY DISCOUNTS: None offered.

8. PROMPT PAYMENT:

Net 30 days from receipt of invoice or date of acceptance, whichever is later.

9a. ORDERS PLACED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

Ordering offices can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.

9b. ORDERS EXCEEDING THE MICRO-PURCHASE THRESHOLD BUT NOT EXCEEDING THE MAXIMUM ORDER THRESHOLD.

Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering offices should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the agency's needs. In selecting the supply or service representing the best value, the ordering office may consider--

a. Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;

10. Foreign Items: Not Applicable

11a. Time of Delivery:

The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<u>SPECIAL ITEM NUMBER</u>	<u>DELIVERY (ARO)</u>
132-8	As negotiated with ordering agency.
132-12	As negotiated with ordering agency.
132-51	As negotiated with ordering agency.
132-100	As negotiated with ordering agency.

11b. Expedited Delivery. Items in this pricelist may be available for expedited delivery. Expedited Delivery is offered for all Special Item Numbers as negotiated between Contractor and Ordering Agency.

11c. Overnight and 2-day delivery *offered for all Special Item Numbers as negotiated between Contractor and Ordering Agency.*

11d. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. FOB POINT(S) – Origin – Buyer pays shipping costs.

13a. Ordering Address

Definitive Infotech Services & Solutions, LLC

310 Evergreen Road, Suite 102, Louisville, KY, 40243

13b. Ordering Procedures

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in [Federal Acquisition Regulation \(FAR\) 8.405-3](#).

14. Payment address.

Definitive Infotech Services and Solutions, LLC

Attention: GSA Schedule Orders

310 Evergreen Road, Suite 102

Louisville, KY 40243

Voice: (502) 272-2333 Fax: (502) 272-2330

Payment by check:

Definitive Infotech Services and Solutions, LLC

Attention: Accounts Receivable

310 Evergreen Road, Suite 102

Louisville, KY 40243

Voice: (502) 272-2333 Fax: (502) 272-2330

15. Warranty

The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the Pricelist (as specified by the OEM). The minimum order for monthly maintenance is \$250.00. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

16. Export packing – Not Applicable**17. Terms and conditions of Government purchase card acceptance**

Government purchase cards will be acceptable for payment above the micro-purchase threshold.

18. Terms and conditions of rental, maintenance and repair

a. Placement of Orders. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines, which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the Contractor does not confirm the order prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. Ordering Period and Minimums. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the Pricelist. The minimum order for monthly maintenance is \$250.00. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance Discontinuance. Maintenance may be discontinued by the Government on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the Government may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering office's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering office may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Notification of Expiration. Ordering offices should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

REPAIR SERVICE AND REPAIR PARTS / SPARE PARTS ORDERS

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering office agrees, in advance, that additional repair personnel are required to effect repairs.

LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the Government installation, until the equipment is returned to such installation.

SCOPE

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the Government agency during the contract term. Such maintenance will cover damage and repairs from normal use only. Damage from fire, liquids, droppage, or other external causes are not covered by the scope of this contract. Such repairs may be obtained outside the scope of this contract. Equipment must be completely operational and without defect prior to being placed under contract. Thirty (30) days advance written notice is required to delete equipment from contract. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the Government.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the Government, in accordance with the provisions of Special Item Number 132-12 and 132-51 (or outside the scope of this contract).

c) The Contractor is offering on-call maintenance services and installation services after warranty, and per-call maintenance and installation services after warranty.

d) There shall be no additional charges for replacement parts except when defective parts cannot be removed from the installation and returned to the Contractor for reasons of security.

RESPONSIBILITIES OF THE GOVERNMENT

a. Environment. The Government shall provide adequate working space, including telephone, heat, light, ventilation, electric current and outlets for use by the Contractor maintenance personnel. These facilities shall be within a reasonable distance of the equipment to be serviced and shall be provided at no charge to the Contractor.

b. Access. Subject to security regulations, the Government shall provide the Contractor access to perform maintenance service. If access cannot be provided due to security requirements, Government personnel shall escort Contractor personnel, or the Contractor shall have a reasonable period of time to provide personnel who can be granted access.

c. Operation Procedures. The Government will follow routine operator procedures as specified in OEM Operating Manuals applicable to each product.

d. Personnel Monitoring. At the request of the Contractor, the Government will provide a representative at the site during service by the Contractor personnel.

e. Government personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to in writing by the Contractor.

19. Terms and conditions of installation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis- Bacon Act apply.

The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-

Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: The EIT standard can be found at: www.Section508.gov/.

PRIME CONTRACTOR USE OF SCHEDULE CONTRACT.

Definitive Infotech Services & Solutions, LLC may accept orders from Government Prime Contractors who may use this Schedule after being authorized in writing by a Federal Agency in accordance with FAR 51.103. Orders placed by prime contractors under this provision shall include the following statement:

“This order is placed under the terms of Definitive ISS’s GSA Schedule GS-35F-0357M pursuant to written authorization dated (insert date), a copy of which is attached hereto. Regardless of the terms and conditions contained on this order, the terms and conditions of contract GS-35F- 0357M shall be the only terms and conditions applicable to this transaction.”

SUBCONTRACTORS.

The Government acknowledges that the Contractor reserves the right to subcontract to third parties some of the services set forth in this contract.

20a. Terms and conditions for any other services.

As negotiated with ordering activity.

21. List of Service Points

<i>Geographic Area</i>	<i>Address of Supply and Service Point</i>
Louisville, Kentucky	Definitive ISS 310 Evergreen Road, Suite 102 Louisville, KY 40243
Vandenberg AFB, California	Definitive ISS Vandenberg AFB BLDG 8401 Rooms 154 and 152 Vandenberg AFB, CA 93434
Colorado Springs, Colorado	Definitive ISS Colorado Springs, CO 80917

Tobyhanna Army Depot	Definitive ISS 11 HAP Arnold Boulevard Tobyhanna, PA 18466
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22. List of participating dealers

Cables to Go, Tripp Lite, APC Sales & Service (132-8 and 132-12)

Letters of supply have previously been incorporated into the contract.

23. Preventive Maintenance.

As negotiated with ordering agency.

24. Special Attributes – N/A**25. DUNS: 09-315-1145****26. CCR Registration**

Contractor is registered in the Central Contractor Registration ([CCR](#)) database.