

AUTHORIZED
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D311 IT Data Conversion Services
FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316 IT Network Management Services
FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or
Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

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Contract Number: GS-35F-0373U

Period Covered by Contract: 05/06/2013 to 05/05/2018

General Services Administration
Federal Acquisition Service

Pricelist current through Modification #6, dated 6/27/13.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

1401 S Clark St., Suite 600
Arlington, VA 22202

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

866-455-2424

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule Contract

Block 16: Data Universal Numbering System (DUNS) Number: 189410215

Block 30: Type of Contractor: A. Small Disadvantaged Business

Block 31: Woman-Owned Small Business - Yes

Block 37: Contractor's Taxpayer Identification Number (TIN): 20-0469467

Block 40: Veteran Owned Small Business (VOSB): No

4a. CAGE Code: 37WS0

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

DELIVERY TIME (Days ARO)

132-51

As negotiated with ordering activity

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: $\frac{1}{2}\%$ - 20 days from receipt of invoice or date of acceptance, whichever is later.

b. Quantity: None

c. Dollar Volume: None

d. Other Special Discounts (i.e. Government Education Discounts, etc.): None

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. Small Requirements: The minimum dollar of orders to be issued is \$5,000.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-51 - Information Technology Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code

classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes _____

No _____

NA X Providing services only

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): _____

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY
ACCESS MANAGEMENT PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-60F)**

******NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established

Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS -COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;

- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

GSA Proposed Price List

Rates 2013 - 2018 with Escalation - SIN 132-51

5/6/12-5/5/13

5/6/13-5/5/14

5/6/14-5/5/15

5/6/15-5/5/16

5/6/16-5/5/17

5/6/17-5/5/18

	2013 GSA Rates with IFF		2014 GSA Rates with IFF		2015 GSA Rates with IFF		2016 GSA Rates with IFF		2017 GSA Rates with IFF		2018 GSA Rates with IFF	
	Non-Company Site	Company Site										
Admin Assistant II *	\$47.42	\$52.17	\$48.23	\$53.06	\$49.05	\$53.96	\$49.88	\$54.88	\$50.73	\$55.81	\$51.59	\$56.76
Administrative Assistant III *	\$56.91	\$62.61	\$57.88	\$63.67	\$58.86	\$64.75	\$59.86	\$65.85	\$60.88	\$66.97	\$61.91	\$68.11
Business Analyst II	\$50.55	\$55.60	\$51.41	\$56.55	\$52.28	\$57.51	\$53.17	\$58.49	\$54.07	\$59.48	\$54.99	\$60.49
Business Analyst Junior II	\$29.27	\$32.19	\$29.77	\$32.74	\$30.28	\$33.30	\$30.79	\$33.87	\$31.31	\$34.45	\$31.84	\$35.04
Business Solutions Specialist I	\$135.17	\$148.67	\$137.47	\$151.20	\$139.81	\$153.77	\$142.19	\$156.38	\$144.61	\$159.04	\$147.07	\$161.74
Business Solutions Specialist II	\$153.19	\$168.50	\$155.79	\$171.36	\$158.44	\$174.27	\$161.13	\$177.23	\$163.87	\$180.24	\$166.66	\$183.30
Business Transformation Specialist I	\$90.11	\$99.13	\$91.64	\$100.82	\$93.20	\$102.53	\$94.78	\$104.27	\$96.39	\$106.04	\$98.03	\$107.84
Business Transformation Specialist II	\$109.08	\$119.98	\$110.93	\$122.02	\$112.82	\$124.09	\$114.74	\$126.20	\$116.69	\$128.35	\$118.67	\$130.53
Business Transformation Specialist III	\$123.31	\$135.64	\$125.41	\$137.95	\$127.54	\$140.30	\$129.71	\$142.69	\$131.92	\$145.12	\$134.16	\$147.59
Business Transformation Specialist IV	\$132.79	\$146.07	\$135.05	\$148.55	\$137.35	\$151.08	\$139.68	\$153.65	\$142.05	\$156.26	\$144.46	\$158.92
Chief Enterprise Solutions Architect	\$237.13	\$247.80	\$241.16	\$252.01	\$245.26	\$256.29	\$249.43	\$260.65	\$253.67	\$265.08	\$257.98	\$269.59
CMM/ITIL Specialist II	\$85.37	\$93.90	\$86.82	\$95.50	\$88.30	\$97.12	\$89.80	\$98.77	\$91.33	\$100.45	\$92.88	\$102.16
CMM/ITIL Specialist III	\$109.08	\$119.98	\$110.93	\$122.02	\$112.82	\$124.09	\$114.74	\$126.20	\$116.69	\$128.35	\$118.67	\$130.53
Emerging Technology Specialist IV	\$218.15	\$227.98	\$221.86	\$231.86	\$225.63	\$235.80	\$229.47	\$239.81	\$233.37	\$243.89	\$237.34	\$248.04
Enterprise Solutions Architect I	\$142.28	\$156.49	\$144.70	\$159.15	\$147.16	\$161.86	\$149.66	\$164.61	\$152.20	\$167.41	\$154.79	\$170.26
Enterprise Solutions Architect II	\$156.68	\$172.34	\$159.34	\$175.27	\$162.05	\$178.25	\$164.80	\$181.28	\$167.60	\$184.36	\$170.45	\$187.49
Information Technology Specialist III	\$165.99	\$182.59	\$168.81	\$185.69	\$171.68	\$188.85	\$174.60	\$192.06	\$177.57	\$195.33	\$180.59	\$198.65
Integration Engineer II	\$109.08	\$119.98	\$110.93	\$122.02	\$112.82	\$124.09	\$114.74	\$126.20	\$116.69	\$128.35	\$118.67	\$130.53
Integration Engineer IV	\$130.89	\$143.98	\$133.12	\$146.43	\$135.38	\$148.92	\$137.68	\$151.45	\$140.02	\$154.02	\$142.40	\$156.64
Program Manager I	\$156.51	\$172.16	\$159.17	\$175.09	\$161.88	\$178.07	\$164.63	\$181.10	\$167.43	\$184.18	\$170.28	\$187.31
Program Manager II	\$180.21	\$198.24	\$183.27	\$201.61	\$186.39	\$205.04	\$189.56	\$208.53	\$192.78	\$212.08	\$196.06	\$215.69
Program Manager III	\$199.19	\$208.16	\$202.58	\$211.70	\$206.02	\$215.30	\$209.52	\$218.96	\$213.08	\$222.68	\$216.70	\$226.47
Program Manager IV	\$237.13	\$247.80	\$241.16	\$252.01	\$245.26	\$256.29	\$249.43	\$260.65	\$253.67	\$265.08	\$257.98	\$269.59
Program Specialist I	\$81.88	\$90.06	\$83.27	\$91.59	\$84.69	\$93.15	\$86.13	\$94.73	\$87.59	\$96.34	\$89.08	\$97.98
Program Specialist II	\$92.84	\$102.13	\$94.42	\$103.87	\$96.03	\$105.64	\$97.66	\$107.44	\$99.32	\$109.27	\$101.01	\$111.13
Program Specialist III	\$101.95	\$112.14	\$103.68	\$114.05	\$105.44	\$115.99	\$107.23	\$117.96	\$109.05	\$119.97	\$110.90	\$122.01
Program Specialist IV	\$113.23	\$124.56	\$115.15	\$126.68	\$117.11	\$128.83	\$119.10	\$131.02	\$121.12	\$133.25	\$123.18	\$135.52
Program Specialist V	\$123.53	\$135.88	\$125.63	\$138.19	\$127.77	\$140.54	\$129.94	\$142.93	\$132.15	\$145.36	\$134.40	\$147.83
Project Manager I	\$130.42	\$143.46	\$132.64	\$145.90	\$134.89	\$148.38	\$137.18	\$150.90	\$139.51	\$153.47	\$141.88	\$156.08
Project Manager II	\$140.86	\$154.93	\$143.25	\$157.56	\$145.69	\$160.24	\$148.17	\$162.96	\$150.69	\$165.73	\$153.25	\$168.55
Project Manager III	\$156.51	\$172.16	\$159.17	\$175.09	\$161.88	\$178.07	\$164.63	\$181.10	\$167.43	\$184.18	\$170.28	\$187.31
Project Manager IV	\$172.15	\$189.37	\$175.08	\$192.59	\$178.06	\$195.86	\$181.09	\$199.19	\$184.17	\$202.58	\$187.30	\$206.02
Senior Business Analyst I	\$55.15	\$60.67	\$56.09	\$61.70	\$57.04	\$62.75	\$58.01	\$63.82	\$59.00	\$64.90	\$60.00	\$66.00
Senior Business Analyst II	\$64.34	\$70.77	\$65.43	\$71.97	\$66.54	\$73.19	\$67.67	\$74.43	\$68.82	\$75.70	\$69.99	\$76.99

Annual Escalation is 1.7% *All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Labor Category	YRS Exp	Description	Edu/Exp
Admin Assistant II	3	Duties include general administrative and clerical duties such as typing, filing, taking meeting minutes, composing routine correspondence and arranging conferences; assisting in the production of final form documentation to meet requirements of governing contract performing data entry on a variety of systems; and maintaining a document / deliverable / reference library. The specialized experience and education required are: Shall have at least three years experience as an administrative specialist. Shall have a high school diploma or equivalent.	
Administrative Assistant III	5	Administrative Assistant III Duties include information systems / technologies (IS/IT)-related administrative duties such as document control / management, meeting minutes or system requirements recording and documentation, composing correspondence to include technical documentation, and arranging conferences; assisting in the production of draft and final Capability Maturity Model / Information Technology Infrastructure Library (CMM/ITIL) documentation to meet requirements of governing contract, assisting help-desk personnel by performing data entry on a variety of systems; and maintaining a technical library. Shall have at least 5 years experience as an assistant on a technical project / setting. Shall have a high school diploma or equivalent.	
Business Analyst II	2-4	Performs the analysis of business processes to determine, formulate, and design transformation strategies and actions. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 2 years or more of professional experience.	Functional
Business Analyst Junior II	2	Performs the analysis of business processes to determine, formulate, and design transformation strategies and actions. High School diploma or GED, with 2 years or more of professional experience.	
Business Solutions Specialist I	3	Business Solution Specialist I Manages and performs the analysis of information systems / technologies (IS/IT) and technical processes to formulate and configure new and modified management information processing systems, such as production and inventory control systems, financial tracking systems, marketing and human resources systems. Defines requirements and business cases for the technology developments. Directs the coordination with business and technology teams, ascertaining system requirements, such as program functions, output requirements, input data acquisition, and system techniques and controls. Requires knowledge of packaged applications, computer system capabilities, business processes, use case development, and workflow. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years or more of professional experience; or 1 year of professional experience with a related Masters degree.	Functional

Labor Category	YRS Exp	Description	Edu/Exp
Business Solutions Specialist II	6	<p>Business Solution Specialist II</p> <p>Manages and performs the analysis of information systems / technologies (IS/IT) and technical processes to formulate and configure new and modified management information processing systems, such as production and inventory control systems, financial tracking systems, marketing and human resources systems. Defines requirements and business cases for the technology developments. Directs the coordination with business and technology teams, ascertaining system requirements, such as program functions, output requirements, input data acquisition, and system techniques and controls. Requires knowledge of packaged applications, computer system capabilities, business processes, use case development, and workflow.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 6 years or more of professional experience; or 3 year of professional experience with a related Masters degree. Considered knowledgeable in solutions.</p>	Functional
Business Transformation Specialist I	3	<p>Business Transformation Specialist I Performs the analysis of information systems / technologies (IS/IT) and technical processes to design and configure new and modified management information systems (MIS). Coordinates with business and technology teams, documents system requirements, such as functions, outputs, input data acquisition, and system techniques and controls. Requires knowledge of application development, computer system capabilities, business processes, use case scenarios, and workflow. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years or more of professional experience; or 1 year of professional experience with a related Masters degree.</p>	Functional
Business Transformation Specialist II	6	<p>Business Transformation Specialist II</p> <p>Performs the analysis of information systems / technologies (IS/IT) and technical processes to design and configure new and modified management information systems (MIS). Coordinates with business and technology teams, documents system requirements, such as functions, outputs, input data acquisition, and system techniques and controls. Requires knowledge of application development, computer system capabilities, business processes, use case scenarios, and workflow.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 6 years or more of professional experience; or 3 year of professional experience with a related Masters degree.</p>	Functional

Labor Category	YRS Exp	Description	Edu/Exp
Business Transformation Specialist III	9	<p>Business Transformation Specialist III</p> <p>Performs the analysis of information systems / technologies (IS/IT) and technical processes to design and configure new and modified management information systems (MIS). Coordinates with business and technology teams, documents system requirements, such as functions, outputs, input data acquisition, and system techniques and controls. Requires knowledge of application development, computer system capabilities, business processes, use case scenarios, and workflow.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 9 years or more of professional experience; or 6 years of professional experience with a related Masters degree.</p>	Functional
Business Transformation Specialist IV	12	<p>Business Transformation Specialist IV</p> <p>Performs the analysis of information systems / technologies (IS/IT) and technical processes to design and configure new and modified management information systems (MIS). Coordinates with business and technology teams, documents system requirements, such as functions, outputs, input data acquisition, and system techniques and controls. Requires knowledge of application development, computer system capabilities, business processes, use case scenarios, and workflow. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 12 years or more of professional experience; or 9 year of professional experience with a related Masters degree.</p>	Functional
Chief Enterprise Solutions Architect	15	<p>Chief Enterprise Solutions Architect</p> <p>Performs complex system design and modeling activities integrating multiple technologies. Provides architectural guidelines for all software design and implementation activities to current and future technological environments. Maintains state-of-the-art knowledge of technologies, planning, design, and analysis methodologies. Responsible for the design and architectural guidelines required for current and future implementation activities. Architecture disciplines may include Software, Network, Data, Business Intelligence, Packages Applications, and Security/Identity Management.</p> <p>Bachelors degree in an engineering/technical discipline from an accredited college in a related discipline, or equivalent experience/combined education, with 15 years or more of professional experience; or 10 years with a related Masters, or 5 years with a related PhD degree. Viewed as the most senior authority in discipline.</p>	EA (Data or Apps)

Labor Category	YRS Exp	Description	Edu/Exp
CMM/ITIL Specialist II	6	<p>CMM/ITIL Specialist II Provides technical and process expertise in the core functions of Capability Maturity Model / Information Technology Infrastructure Library (CMM/ITIL) these include Software Project Tracking & Oversight, Quality Assurance, Requirements Management, Configuration Management, Testing, Training, and technical writing. Other skills include Change Management, help-desk, release management, deployment management, software library management. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 6 years or more of professional experience; or 3 year of professional experience with a Masters degree.</p>	
CMM/ITIL Specialist III	9	<p>CMM/ITIL Specialist III</p> <p>Provides technical and process expertise in the core functions of Capability Maturity Model / Information Technology Infrastructure Library (CMM/ITIL) these include Software Project Tracking & Oversight, Quality Assurance, Requirements Management, Configuration Management, Testing, Training, and technical writing. Other skills include Change Management, help-desk, release management, deployment management, software library management.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 9 years or more of professional experience; or 6 years of professional experience with a Masters degree.</p>	
Emerging Technology Specialist IV	12	<p>Emerging Technology Specialist IV</p> <p>Performs complex system design and modeling activities integrating multiple technologies. Provides architectural guidelines for all software design and implementation activities to current and future technological environments</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 12 years or more of professional experience; or 9 year of professional experience with a related Masters degree.</p>	Functional

Labor Category	YRS Exp	Description	Edu/Exp
Enterprise Solutions Architect I	3	<p>Enterprise Solutions Architect I Performs complex system design and modeling activities integrating multiple technologies. Provides architectural guidelines for all software design and implementation activities to current and future technological environments. Maintains state-of-the-art knowledge of technologies, planning, design, and analysis methodologies. Responsible for the design and architectural guidelines required for current and future implementation activities. Architecture disciplines may include Software, Network, Data, Business Intelligence, Packages Applications, and Security/Identity Management. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years or more of professional experience; or 1 year of professional experience with a related Masters degree</p>	EA (Data or Apps)
Enterprise Solutions Architect II	6	<p>Enterprise Solutions Engineer II</p> <p>Experience in selecting and implementing Commercial-Off-the-Shelf (COTS) enterprise solution applications. Participated the implementation of at least one major Enterprise Resource Planning (ERP), Supply Chain, Customer Relationship Management (CRM), Product Life-cycle Management, Business Intelligence or Knowledge Management (KM) software application. Experience includes: COTS package selection and business case development; COTS software installation and configuration for multiple functional modules of enterprise software; Software and system developmental and acceptance testing; and Legacy system interface design, development, and implementation. This individual is also experienced and knowledgeable in the latest industry trends and developments in related enterprise IT solutions.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 6 years or more of professional experience; or 3 year of professional experience with a related Masters degree. Considered an knowledgeable in solutions</p>	Packaged Apps
Information Technology Specialist III	8	<p>Information Technology Specialist III Provides systems analysis, including information assurance assessments, monitoring computer security, and system integration of business process redesigns. Positions range from entry to director and cross several functional areas including Applications Programming/Analysis, Systems Engineering, Network Analysis/Engineering, IT Analyst, Equipment and Applications Specialty, Database and Security Bachelors degree from an accredited college in a IT related discipline, or equivalent experience/combined education, with 8 years or more of professional experience; or 7 years of professional experience with a related Masters degree.</p>	Funcational

Labor Category	YRS Exp	Description	Edu/Exp
Integration Engineer II	6	<p>Integration Engineer II</p> <p>Experience in selecting, implementing, and developing with Commercial-Off-the-Shelf (COTS) applications. Participated the implementation of at least one major Data Integration, Document Management, Identify Management, Reporting, Metadata, Business Process Management, or workflow software solution.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 6 years or more of professional experience; or 3 year of professional experience with a related Masters degree. Considered an knowledgeable in solutions</p>	COTS & Custom
Integration Engineer IV	12	<p>Integration Engineer IV Experience in selecting, implementing, and developing with Commercial-Off-the-Shelf (COTS) applications. Participated the implementation of at least one major Data Integration, Document Management, Identify Management, Reporting, Metadata, Business Process Management, or workflow software solution. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 12 years or more of professional experience; or 9 year of professional experience with a related Masters degree. Considered an expert / authority in solution</p>	COTS & Custom
Program Manager I	5	<p>Program Manager I Program Manager is responsible for the coordinated management of multiple related information systems / technology (IS/IT) projects and ongoing operations directed toward a common technology-based objective. Defines and initiates projects and assigns project managers to manage the cost, schedule and performance of component projects. Directs project managers to monitor cost, schedule and technical performance of component projects and operations, while working to ensure the ultimate success of the program. Has specific experience in complex IS/IT implementation, change management efforts and/or business process redesign. Must also possess extensive experience planning and managing large-scale or complex IS/IT projects and have demonstrated the ability to manage projects to achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in all aspects of the program; implementing a quality assurance program to insure services and products conform to applicable technical standards; formulating statements of management and technical problems; evaluating proposed computer systems to determine technical feasibility, implementation costs, operational costs, and functional adequacy, to address organizational needs. The specialized experience and education required may include two of the following: 1. Experience in large Management Information Systems (MIS) development to include Application, Portal, or Data Warehouse efforts 2. Experience in Large Package Application Implementation (i.e., ERP, APS, PLM, Document Management, etc.) 3. Experience in managing a team composed of solution engineers, systems engineers, systems programmers, software engineers, and other MIS personnel when designing and implementing a large-scale and complex MIS. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 5 years of professional experience; or 3 years of professional experience with a related Masters degree.</p>	Programs

Labor Category	YRS Exp	Description	Edu/Exp
Program Manager II	8	<p>Program Manager is responsible for the coordinated management of multiple related information systems / technology (IS/IT) projects and ongoing operations directed toward a common technology-based objective. Defines and initiates projects and assigns project managers to manage the cost, schedule and performance of component projects. Directs project managers to monitor cost, schedule and technical performance of component projects and operations, while working to ensure the ultimate success of the program. Has specific experience in complex IS/IT implementation, change management efforts and/or business process redesign. Must also possess extensive experience planning and managing large-scale or complex IS/IT projects and have demonstrated the ability to manage projects to achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in all aspects of the program; implementing a quality assurance program to insure services and products conform to applicable technical standards; formulating statements of management and technical problems; evaluating proposed computer systems to determine technical feasibility, implementation costs, operational costs, and functional adequacy, to address organizational needs. The specialized experience and education required may include two of the following: 1. Experience in large Management Information Systems (MIS) development to include Application, Portal, or Data Warehouse efforts 2. Experience in Large Package Application Implementation (i.e., ERP, APS, PLM, Document Management, etc.) 3. Experience in managing a team composed of solution engineers, systems engineers, systems programmers, software engineers, and other MIS personnel when designing and implementing a large-scale and complex MIS. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 8 years of professional experience; or 6 years of professional experience with a related Masters degree.</p>	Programs

Labor Category	YRS Exp	Description	Edu/Exp
Program Manager III	12	<p>Program Manager is responsible for the coordinated management of multiple related information systems / technology (IS/IT) projects and ongoing operations directed toward a common technology-based objective. Defines and initiates projects and assigns project managers to manage the cost, schedule and performance of component projects. Directs project managers to monitor cost, schedule and technical performance of component projects and operations, while working to ensure the ultimate success of the program. Has specific experience in complex IS/IT implementation, change management efforts and/or business process redesign. Must also possess extensive experience planning and managing large-scale or complex IS/IT projects and have demonstrated the ability to manage projects to achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in all aspects of the program; implementing a quality assurance program to insure services and products conform to applicable technical standards; formulating statements of management and technical problems; evaluating proposed computer systems to determine technical feasibility, implementation costs, operational costs, and functional adequacy, to address organizational needs. The specialized experience and education required may include two of the following:</p> <ol style="list-style-type: none"> 1. Experience in large Management Information Systems (MIS) development to include Application, Portal, or Data Warehouse efforts 2. Experience in Large Package Application Implementation (i.e., ERP, APS, PLM, Document Management, etc.) 3. Experience in managing a team composed of solution engineers, systems engineers, systems programmers, software engineers, and other MIS personnel when designing and implementing a large-scale and complex MIS. <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 12 years or more of professional experience; or 10 years of professional experience with a related Masters degree.</p>	Programs

Labor Category	YRS Exp	Description	Edu/Exp
Program Manger IV	14	<p>Program Manager IV / Executive Program Manager is responsible for the coordinated management of multiple related information systems / technology (IS/IT) projects and ongoing operations directed toward a common technology-based objective. Defines and initiates projects and assigns project managers to manage the cost, schedule and performance of component projects. Directs project managers to monitor cost, schedule and technical performance of component projects and operations, while working to ensure the ultimate success of the program. Has specific experience in complex IS/IT implementation, change management efforts and/or business process redesign. Must also possess extensive experience planning and managing large-scale or complex IS/IT projects and have demonstrated the ability to manage projects to achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in all aspects of the program; implementing a quality assurance program to insure services and products conform to applicable technical standards; formulating statements of management and technical problems; evaluating proposed computer systems to determine technical feasibility, implementation costs, operational costs, and functional adequacy, to address organizational needs. The specialized experience and education required may include two of the following: 1. Experience in large Management Information Systems (MIS) development to include Application, Portal, or Data Warehouse efforts 2. Experience in Large Package Application Implementation (i.e., ERP, APS, PLM, Document Management, etc.) 3. Experience in managing a team composed of solution engineers, systems engineers, systems programmers, software engineers, and other MIS personnel when designing and implementing a large-scale and complex MIS. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 14 years or more of professional experience; or 12 years of professional experience with a related Masters degree.</p>	Programs
Program Specialist I	0-2	<p>Analyzes problems, gathers pertinent data, and produces program management, policies, plans, and project solutions. Define, document, and supports business needs and requirements, and produces and supports solutions. Understand and apply project management methodology. Supports project control, monitoring, planning, scheduling, and cost activities. Perform tasks in support of project team's objectives. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with up to 2 years or more of professional experience</p>	Programs
Program Specialist II	2-4	<p>Analyzes problems, gathers pertinent data, and produces program management, policies, plans, and project solutions. Define, document, and supports business needs and requirements, and produces and supports solutions. Understand and apply project management methodology. Supports project control, monitoring, planning, scheduling, and cost activities. Perform tasks in support of project team's objectives. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 2 years or more of professional experience.</p>	Programs

Labor Category	YRS Exp	Description	Edu/Exp
Program Specialist III	3-5	<p>Analyzes problems, gathers pertinent data, and produces program management, policies, plans, and project solutions. Define, document, and supports business needs and requirements, and produces and supports solutions. Understand and apply project management methodology. Supports project control, monitoring, planning, scheduling, and cost activities. Perform tasks in support of project team's objectives.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years or more of professional experience; or 1 year of professional experience with a related Masters degree.</p>	Programs
Program Specialist IV	5-8	<p>Analyzes problems, gathers pertinent data, and produces program management, policies, plans, and project solutions. Define, document, and supports business needs and requirements, and produces and supports solutions. Understand and apply project management methodology. Supports project control, monitoring, planning, scheduling, and cost activities. Perform tasks in support of project team's objectives.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 5 years or more of professional experience; or 2 years of professional experience with a related Masters degree.</p>	Programs
Program Specialist V	8-10	<p>Analyzes problems, gathers pertinent data, and produces program management, policies, plans, and project solutions. Define, document, and supports business needs and requirements, and produces and supports solutions. Understand and apply project management methodology. Supports project control, monitoring, planning, scheduling, and cost activities. Perform tasks in support of project team's objectives.</p> <p>Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 8 years or more of professional experience; or 3 years of professional experience with a related Masters degree.</p>	Programs

Labor Category	YRS Exp	Description	Edu/Exp
Project Manager I	3	<p>Project Manager is responsible — under general supervision — for all aspects of the project for the life of the project. Leads and directs cross-functional teams to deliver projects within the constraints of schedule, budget and resources. Demonstrates knowledge and experience to appropriately apply a methodology to projects that have reasonably well-defined project requirements and deliverables.</p> <p>Has specific experience in project implementation, change management efforts and/or business process redesign. Must also possess experience planning and managing projects or components of larger programs and have demonstrated the ability achieve the desired results on schedule and within budget.</p> <p>Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in the effort assessing developing, maintaining and improving processes; utilizing process control techniques, organizational change management, and integration of tasks/components. Other responsibilities include evaluating alternatives for project implementation, establishing and analyzing client business requirements; project management; process modeling; and gap analysis. The specialized experience and education required may include:</p> <ol style="list-style-type: none"> 1. Training in Earned Value Management, Project Management Software / Tools, and/or Project Management Phases 2. Training in managing localized or geographically dispersed teams, dedicated or matrixed teams, and/or other team configurations 3. Certification in Project Management (PMP) or Certified Associate in Project Management (CAPM) from the Project Management Institute (PMI) <p>Level I. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years of professional experience; or 0 years of professional experience with a related Masters degree.</p>	Teams

Labor Category	YRS Exp	Description	Edu/Exp
Project Manager II	5	<p>Project Manager is responsible — under general supervision — for all aspects of the project for the life of the project. Leads and directs cross-functional teams to deliver projects within the constraints of schedule, budget and resources. Demonstrates knowledge and experience to appropriately apply a methodology to projects that have reasonably well-defined project requirements and deliverables. Has specific experience in project implementation, change management efforts and/or business process redesign. Must also possess experience planning and managing projects or components of larger programs and have demonstrated the ability achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in the effort assessing developing, maintaining and improving processes; utilizing process control techniques, organizational change management, and integration of tasks/components. Other responsibilities include evaluating alternatives for project implementation, establishing and analyzing client business requirements; project management; process modeling; and gap analysis. The specialized experience and education required may include: 1. Training in Earned Value Management, Project Management Software / Tools, and/or Project Management Phases 2. Training in managing localized or geographically dispersed teams, dedicated or matrixed teams, and/or other team configurations 3. Certification in Project Management (PMP) or Certified Associate in Project Management (CAPM) from the Project Management Institute (PMI) Level II. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 5 years of professional experience; or 3 years of professional experience with a related Masters degree.</p>	Teams
Project Manager III	8	<p>Project Manager is responsible — under general supervision — for all aspects of the project for the life of the project. Leads and directs cross-functional teams to deliver projects within the constraints of schedule, budget and resources. Demonstrates knowledge and experience to appropriately apply a methodology to projects that have reasonably well-defined project requirements and deliverables. Has specific experience in project implementation, change management efforts and/or business process redesign. Must also possess experience planning and managing projects or components of larger programs and have demonstrated the ability achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in the effort assessing developing, maintaining and improving processes; utilizing process control techniques, organizational change management, and integration of tasks/components. Other responsibilities include evaluating alternatives for project implementation, establishing and analyzing client business requirements; project management; process modeling; and gap analysis. The specialized experience and education required may include: 1. Training in Earned Value Management, Project Management Software / Tools, and/or Project Management Phases 2. Training in managing localized or geographically dispersed teams, dedicated or matrixed teams, and/or other team configurations 3. Certification in Project Management (PMP) or Certified Associate in Project Management (CAPM) from the Project Management Institute (PMI) Level III. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 8 years of professional experience; or 6 years of professional experience with a related Masters degree.</p>	Teams

Labor Category	YRS Exp	Description	Edu/Exp
Project Manager IV	12	<p>Project Manager is responsible — under general supervision — for all aspects of the project for the life of the project. Leads and directs cross-functional teams to deliver projects within the constraints of schedule, budget and resources. Demonstrates knowledge and experience to appropriately apply a methodology to projects that have reasonably well-defined project requirements and deliverables. Has specific experience in project implementation, change management efforts and/or business process redesign. Must also possess experience planning and managing projects or components of larger programs and have demonstrated the ability achieve the desired results on schedule and within budget. Duties include planning, directing, controlling, organizing, and coordinating the work activity of personnel involved in the effort assessing developing, maintaining and improving processes; utilizing process control techniques, organizational change management, and integration of tasks/components. Other responsibilities include evaluating alternatives for project implementation, establishing and analyzing client business requirements; project management; process modeling; and gap analysis. The specialized experience and education required may include:</p> <ol style="list-style-type: none"> 1. Training in Earned Value Management, Project Management Software / Tools, and/or Project Management Phases 2. Training in managing localized or geographically dispersed teams, dedicated or matrixed teams, and/or other team configurations 3. Certification in Project Management (PMP) or Certified Associate in Project Management (CAPM) from the Project Management Institute (PMI) Level IV. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 12 years of professional experience; or 10 years of professional experience with a related Masters degree. 	Teams
Senior Business Analyst I	3-5	<p>Performs the analysis of business processes to determine, formulate, and design transformation strategies and actions. Level I. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 3 years or more of professional experience; or 1 year of professional experience with a related Masters degree.</p>	Functional
Senior Business Analyst II	5-8	<p>Performs the analysis of business processes to determine, formulate, and design transformation strategies and actions. Level II. Bachelors degree from an accredited college in a related discipline, or equivalent experience/combined education, with 5 years or more of professional experience; or 2 years of professional experience with a related Masters degree.</p>	Functional

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Michael Morgan, Phone: 866-455-2424, Fax: 866-460-2944, E-mail: Michael.morgan@mbc360.com.

BPA NUMBER _____

**(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.