

**AUTHORIZED FEDERAL ACQUISITION SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-51 - INFORMATION TECHNOLOGY SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.



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Phone: (630) 769.4300
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**Contract Number: GS-35F-0379U Current
through Mod PA-0003, 9 December 2008
Period Covered by Contract: May 6, 2013 through May 5, 2018**

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>





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INFORMATION FOR ORDERING ACTIVITIES

1. Geographic Scope of Contract:

Domestic delivery only

2. Contractor's Ordering Address and Payment Information:

**Sentinel Technologies, Inc.
6092 Paysphere Circle
Chicago, IL 60674**

Credit cards **will** be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Sentinel Technologies, Inc. InfoSENter (800) 769-4343

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

Data Universal Numbering System (DUNS) Number: **14-490-9553**
Contractor's Taxpayer Identification Number (TIN): **36-3199182**

Contractor **has** registered with the Central Contractor Registration Database.

CAGE Code: **1MCC1**

5. FOB Destination

6. DELIVERY SCHEDULE

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

Negotiated with Agency per Task-Order

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.



7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **Net 30 Days**
- b. Quantity **N/A**
- c. Dollar Volume **Task Orders with dollar volumes of \$175K through \$350K receive an additional 1.5% discount, and task orders with dollar volumes of \$351K through \$500K receive an additional 3% discount.**

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing: N/A

10. Small Requirements: The minimum dollar value of orders to be issued is \$100.00

**11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)
\$500,000**

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.



13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products** under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The



Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

(k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.



(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.



23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.Sentinel.com

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

Not applicable

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)



**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued



under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

1. Cancel the stop-work order; or
2. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

1. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
2. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

- a. Definitions.



“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.



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14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.



DESCRIPTION OF IT SERVICES

FPDS Code D301 IT Facility Operation and Maintenance

Sentinel Technologies can provide Architectural design documentation for both facility and technology infrastructure. In addition, Sentinel has a 24/7 call center and service support operation with more than 100 trained technicians with Certifications from major manufacturers such as IBM, HP, Lexmark, Cisco, etc. and a parts inventory of over \$1 million. We can provide system monitoring/alerting solutions to address potential problems before they impact client's operations. Sentinel's primary concentration includes:

- Facility and IT infrastructure documentation and drawings
- Fixed Fee or T & M Service Contracts
- Call Center Outsourcing
- Remote Monitoring/Alerting of Network
- Help Desk Staffing
- Network Administration
- On-Site maintenance/repair services

FPDS Code D302 IT Systems Development Services

Sentinel Technologies provides complete system integration services including requirements generation, system design, project management, implementation, installation, and documentation. Sentinel is a **Cisco Gold DVAR** offering cutting edge solutions that span the breadth of Cisco's product lines with Specialist Designation from Cisco in IP Telephony Revised, VPN Security Revised, Routing & Switching, Wireless LAN, Wireless Outdoor Mesh, and Video Surveillance, and Meeting Place. Sentinel is also a **Microsoft Gold, EMC (ASN Partner), VMware (CACS Partner) HP, and APC** partner.

Wireless Solutions: Point-to-point wireless technologies have advanced to become one of the hottest technologies today. With products from industry leader Cisco Systems as well as high quality alternatives from specialized manufacturers such as Redline and Dragonwave, Sentinel is ready to supply you with all the advantages that a well designed wireless network can offer. Sentinel is a Cisco Advanced Technology Partner for both the Mobile Access Router (MAR) and the Cisco 1500 wireless mesh router.

Network Solutions: Sentinel helps companies build a technology foundation to meet their needs for today, as well as system demands for tomorrow. Sentinel's network architects and experienced and trained technicians provide complete design, configuration and implementation of Local Area and Wide Area Network infrastructure solutions. Our goal is to assist clients increase efficiencies in managing the network, improve network security, enhance utilization of network resources, expand access to network stored information, or increase productivity and business flexibility while reducing operational costs.

Telecommunication (VOIP) Solutions: Sentinel assists clients leverage a single network infrastructure for the transmission of data, voice, and video traffic to deliver high-quality IP voice and fully integrated communications. Sentinel solutions enable enterprises to realize the business benefits of these converged networks through increased productivity, business flexibility, and reduced operational costs. IP Telephony solutions that provide a seamless migration to full IP Communications by interoperating with existing systems and protecting your technology investments provide true business value.



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Other areas of specialization:

- IP Conferencing (Audio & Visual)
- Contact Center Solutions
- IP Phone Systems
- Video Surveillance
- IP Storage
- Video Collaboration
- Virtual Private Networks
- Vmware Server Consolidation
- Network Messaging
- Access Control
- Mobility
- Digital Signage

FPDS Code D307 Automated Information Systems Design and Integration Services

Sentinel Technologies provides complete system integration services including requirements generation, system design, project management, implementation, installation, and documentation. Sentinel is a **Cisco Gold DVAR** offering cutting edge solutions that span the breadth of Cisco's product lines with Specialist Designation from Cisco in IP Telephony Revised, VPN Security Revised, Routing & Switching, Wireless LAN, Wireless Outdoor Mesh, and Video Surveillance, and Meeting Place. Sentinel is also a **Microsoft Gold, EMC** (ASN Partner), **Vmware** (CACS Partner) **HP**, and **APC** partner.

Wireless Solutions: Point-to-point wireless technologies have advanced to become one of the hottest technologies today. With products from industry leader Cisco Systems as well as high quality alternatives from specialized manufacturers such as Redline and Dragonwave, Sentinel is ready to supply you with all the advantages that a well designed wireless network can offer. Sentinel is a Cisco Advanced Technology Partner for both the Mobile Access Router (MAR) and the Cisco 1500 wireless mesh router.

Network Solutions: Sentinel helps companies build a technology foundation to meet their needs for today, as well as system demands for tomorrow. Sentinel's network architects and experienced and trained technicians provide complete design, configuration and implementation of Local Area and Wide Area Network infrastructure solutions. Our goal is to assist clients increase efficiencies in managing the network, improve network security, enhance utilization of network resources, expand access to network stored information, or increase productivity and business flexibility while reducing operational costs.

Telecommunication (VOIP) Solutions: Sentinel assists clients leverage a single network infrastructure for the transmission of data, voice, and video traffic to deliver high-quality IP voice and fully integrated communications. Sentinel solutions enable enterprises to realize the business benefits of these converged networks through increased productivity, business flexibility, and reduced operational costs. IP Telephony solutions that provide a seamless migration to full IP Communications by interoperating with existing systems and protecting your technology investments provide true business value.

Other areas of specialization:

- IP Conferencing (Audio & Visual)



- Contact Center Solutions
- IP Phone Systems
- Video Surveillance
- IP Storage
- Video Collaboration
- Virtual Private Networks
- VMWare Server Consolidation
- Network Messaging
- Access Control
- Mobility
- Digital Signage

FPDS Code D308 Programming Services

Application Development Solutions: Sentinel offers a variety of experience and capabilities in the area of custom application development. We are certified on several **Microsoft** platforms. Included in our capabilities are the following:

- MS Customer Relationship Mgmt.
- MS Enterprise Project Mgmt.
- Application Integration
- Web Content Administration
- Web-Site Design (Custom)
- MS Instant Messaging
- Web Enabling
- Web Development
- Contact Center
- Staffing Services

FPDS Code D310 IT Backup and Security Services

Storage Solutions: Storage systems have become an increasingly important part of any IT environment. With the escalation of storage requirements due to legislation, legal requirements and business continuity needs, Sentinel has taken a proactive approach by partnering with the world leader in storage solutions, EMC. Sentinel also offers Cisco MDS 9000 switching solutions that can help lower the total cost of ownership of the most demanding storage environments.

Security Solutions: Sentinel provides a unique solution for security by combining your company's network and physical security needs. Sentinel provides a comprehensive approach to security that includes hosts, network, and physical security. Leveraging network and host security leaders Cisco Systems, Trend Micro, and Ironport, Sentinel provides the latest in anti-virus, intrusion detection/prevention, spam prevention, and admission control. For physical security, Sentinel provides the design and products to address the safety concerns in today's world. Combining superior surveillance equipment from leaders such as Cisco and Axis with the latest in video archival and storage from Cisco and EMC, Sentinel's unique perspective meets your demanding security needs.

FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing



(CAD/CAM) Services

Sentinel Technologies' Technology Area Design group provides planning and design consulting services for technology infrastructure components including:

- Data Center/Computer Room layout
- Data/Voice/Video Cable Plant
- Physical Access Control
- Video Surveillance
- Video Distribution
- Digital Signage

All planning and design materials are prepared by Sentinel's RCDD, CTS, and CISSP certified designers utilizing AutoCAD formatted drawings, and CSI Masterformat specification documents.

FPDS Code D316 IT Network Management Services

Sentinel Technologies provides facility operations and maintenance services designed to let customers concentrate on running their business, not their IT infrastructure. Sentinel provides proactive monitoring solution that work in conjunction with a client's on-site support SLA levels from Sentinel or other service partners. Using a single on-site probe Sentinel monitors system availability, predictive failures and automates the response to failed critical components. Combining the Sentinel IP Watch solution with on-site service SLAs offers enterprise level coverage and proactive action based on system failures. Sentinel's IP Watch service reduces outages and provides for proactive response to disruptions in service. Sentinel's IP Watch provides a proactive response by automatically opening a service call for service action. Additional network management services include:

End User Technical Support

Includes onsite support, remote emergency support, issue resolution with connectivity and software applications

Desktop Management

Includes the installation, maintenance and repair of computers, laptops, printers, other office equipment and related software

Network End User Management

Includes management of user accounts, security access rights, additions/deletions, Problem resolution, trend tracking and analysis, and release level upgrades/updates

Network Management

Includes installation and maintenance of network equipment, system security, data backups, business continuity and disaster recovery

Project Management

Includes the coordination of projects from planning to completion

System Documentation

Includes documentation of policies, procedures, applications, and network



s e n t i n e l®

Asset Management

Includes tracking of equipment and software licenses



GSA PRICING

6 May 2008

SIN #132-51

Labor Category Description	GSA Price
Network Analyst	\$68.01
Advanced Network Analyst	\$89.17
Senior Network Analyst	\$129.72
Business Communication Analyst	\$68.01
Advanced Business Communication Analyst	\$89.17
Senior Business Communication Analyst	\$129.72
Project Manager	\$106.81



LABOR CATEGORY DESCRIPTIONS

Position Title	Preferred Education	Experience Required
Network Analyst	Bachelor degree in related field or equivalent experience. At least two or more of the following: MCP or MSCE, Network +, Security+, CCNA Certification	4+ years experience in a server configuration, LAN/WAN configuration, implementation and troubleshooting knowledge of any of the following: Wireless networking, Security applications, Messaging, Remote connectivity, Disaster Recovery.
Functional Responsibility: Specific Duties may include but not limited to: Configuration, installation, and support of desktop computers, file servers, switches, routers and other peripherals. Perform administration and support of both Microsoft and Cisco Networks. Perform on-site wireless and network site survey audits, compile documentation and procedures for SMB level clients. Assist advanced and senior level resources on enterprise scale projects.		

Position Title	Preferred Education	Experience Required
Advanced Network Analyst	Bachelor degree in related field or equivalent experience. MCP or MCSE, and CCNA Certification and any of the following: Network +, Security+, EMC Certification, VMWare Certification, Wireless Certification, Security Certification	6+ years experience implementation and troubleshooting LAN/WAN/MAN, Routing and Switching, Wireless networking, Security applications, Messaging, Remote connectivity, Disaster Recovery. Expert level knowledge of enterprise level Networks.
Functional Responsibility: Specific Duties may include but not limited to: Configuration, installation, and support of desktop computers, file servers, switches, routers and other peripherals. Perform onsite administration and support of both Microsoft and Cisco Networks. Compile network documentation and procedures for SMB to Commercial level clients. Perform high level migrations related to Cisco and Microsoft technologies. Design, deploy and support Advanced technologies within Cisco Security and wireless technologies, Emc and VMWare Server Virtualizations. Perform high level Security, Network and Storage Analyses. Assist in the creation of implementation best practices and procedures. Provide coaching and on-site guidance to associate and network analyst level engineers.		

Position Title	Preferred Education	Experience Required
Senior Network Analyst	Bachelor degree in related field or equivalent experience. MCP or MCSE, and CCNA Certification and any of the following: Network +, Security+, EMC Certification, VMWare Certification, Wireless Certification, Security Certification CCDA or CCDP, CCIE Routing Switching or Security.	8+ years experience implementing and troubleshooting enterprise level multi-location WAN/MAN networks, Routing and switching, Wireless networks, Storage (SAN) Solutions, Security applications, Messaging, Remote connectivity, Disaster Recovery. Expert level knowledge of enterprise level Networks.
Functional Responsibility: Specific Duties may include but not limited to: Configuration, installation, and support of desktop computers, file servers, switches, routers and other peripherals. Perform onsite administration and support of both Microsoft and Cisco Networks. Compile and comprehensive definition of network documentation, architectural design and procedures for SMB through Enterprise level clients. Perform Enterprise level migrations related to Cisco and Microsoft technologies. Design, deploy and support Advanced technologies within Cisco Security and wireless technologies, Emc and VMWare Server Virtualizations. Design, implement and support Enterprise level DR solutions. Perform high level Security, Network and Storage Analyses. Responsible for the creation of implementation best practices and procedures. Provides technical support for all Engineers within the Networking Practices. Evaluate new product offerings in a lab environment for consideration of positioning within our solution portfolio. Provide coaching and on-site guidance to associate and network analyst level		



engineers.

Position Title	Preferred Education	Experience Required
Business Communication Analyst	Bachelor degree in related field or equivalent experience. MCP or MSCE, and CCNA Certification	2+ years experience WAN configuration, and implementation and troubleshooting knowledge of any of the following: Call Manager, Call Manager Express, Cisco Unity, Cisco Unity Express, AVVID/CUC line of products, Voice Gateways, Cisco IPCC, Routing and Switching
Functional Responsibility: Specific Duties may include but not be limited to: Assisting in overall technical phases of a project. Responsible for specific tasks in the project phases which include solution design, equipment staging, installation and cutover post support and problem resolution. Assist all other network support staff.		

Position Title	Preferred Education	Experience Required
Advanced Business Communication Analyst	Bachelor degree in related field or equivalent experience. MCP or MCSE, CCNA and/or CCVP	4+ years experience WAN configuration, and Enterprise level implementation and troubleshooting knowledge of Call Manager, Call Manager Express, Cisco Unity, Cisco Unity Express, and AVVID/CUC line of products, Voice Gateways, Cisco IPCC, Routing and Switching. Experience isolating and troubleshooting issues with Frame Relay, ATM, T1, ISDN PRI, etc.
Functional Responsibility: Specific Duties may include but not be limited to: A lead engineer in the overall technical phases of a project. Responsible for all project phases which include solution design, equipment staging, installation and cutover post support and problem resolution. Assist all other network support staff. Oversee all technical phases of systems. Give support to other network support staff. Provide coaching and on-site guidance to associate and business communication analyst level engineers.		

Position Title	Preferred Education	Experience Required
Senior Business Communication Analyst	Bachelor degree in related field or equivalent experience. MCP or MCSE, and CCNA and any of the following: CCIE route switch, CCIE Voice, CCVP.	6+ years experience WAN configuration, and Enterprise level implementation and expert level troubleshooting knowledge of Call Manager, Call Manager Express, and Cisco Unity, Cisco Unity Express, and AVVID/CUC line of products, Voice Gateways, Cisco IPCC, Routing and Switching. Experience isolating and troubleshooting issues with Frame Relay, ATM, T1, ISDN PRI, etc.
Functional Responsibility: Specific Duties may include but not be limited to: A lead and supporting engineer in the overall technical phases of a project. Responsible for all project phases which include solution design, equipment staging, installation and cutover post support and problem resolution. Technically support all other network support staff. Oversee all technical phases of systems. Formulate logical designs of system problems and devise procedures for solutions. Assist the Project Manager in the determination of labor hours and categories needed to perform project phases and PCR work. Oversee all technical documentation activities and determine documentation specification methods and technical support manuals. Provide coaching and on-site guidance to associate and business communication analyst level engineers.		



Position Title	Preferred Education	Experience Required
Project Manager	Bachelor degree in related field or equivalent experience. PMP or PMI Certification or PMP/PMI Certification Training completed	2-5+ years experience project managing Network integration, Voice, Wireless, or SAN implementation projects. Ability to manage resources, time and budget constraints. Ability to effectively communicate with external clients, internal employees, and all levels of management.
Functional Responsibility: Project Manager is responsible for the daily operational activities involved with the contract and will be responsible for the task planning, task leadership, and coordination of resources. Meets with customer and contractor personnel to formulate and review task plans and deliverables. Ensures conformance with task schedule. Ensures customer is aware of progress and issues. Escalates any issues to contractor management if necessary.		



**USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Sentinel Technologies, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Mike Truesdale, Distribution Director

Phone: 630-769-4300 x4283

Fax: 630-769-1399

mtruesda@sentinel.com



*SUGGESTED BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE*

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and **Sentinel Technologies, Inc.** enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) **GS-35F-0379U**.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

_____ Ordering Activity Date

_____ Contractor

_____ Date



BPA NUMBER _____

Sentinel Technologies, Inc.

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) **GS-35F-0379U**, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;



(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.



*GUIDELINES FOR USING
CONTRACTOR TEAM ARRANGEMENTS*

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.