On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is http://www.gsaadvantage.gov

SCHEDULE TITLE: (MAS) Multiple Award Schedule
FSC CODES: D399

CONTRACT NUMBER: GS-35F-0387P

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

CONTRACT PERIOD: 03/26/2004 – 03/25/2024

CONTRACTOR: Gold Systems, Inc.
2121 S. McClelland St.
Suite 204
Salt Lake City, UT 84106
Phone number: (801) 485-7445
Fax number: (801) 485-7323

WEBSITE: http://www.goldsystems.com

CONTRACTOR’S ADMINISTRATION SOURCE:
Dave Wilcox, CEO
2121 S. McClelland St.
Suite 204
Salt Lake City, UT 84106
Phone number: (801) 456-6104
Fax number: (801) 485-7323
E-Mail: davew@goldsystems.com

BUSINESS SIZE: Small
PRICELIST CURRENT THROUGH MODIFICATION # A812 Effective 03.26.2020
CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):
    54151S: IT Professional Services, ANCILLARY: Ancillary Supplies and/or Services, OLM Order Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
    (Government net price based on a unit of one) N/A

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable” for this item. Please see “Hourly Rate Table” and “Labor Category Descriptions” below

2. MAXIMUM ORDER*: 54151S: $500,000, ANCILLARY: $250,000

3. MINIMUM ORDER: $100


5. POINT(S) OF PRODUCTION: Same as company address.

6. GSA Net Prices are shown on the attached GSA Pricelist.

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS: 0% net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. FOREIGN ITEMS: N/A

10a. TIME OF DELIVERY: As negotiated between Gold Systems and ordering agency

10b. EXPEDITED DELIVERY: Items available for expedited delivery are noted in this pricelist. As negotiated between Gold Systems and ordering agency

10c. OVERNIGHT AND 2-DAY DELIVERY: As negotiated between Gold Systems and ordering agency

10d. URGENT REQUIREMENTS: Contact the Contractor for rates.

11. FOB POINT: Destination
12a. ORDERING ADDRESS: Same as contractor

12b. ORDERING PROCEDURES: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. PAYMENT ADDRESS: Same as contractor

14. WARRANTY PROVISION: N/A

15. EXPORT PACKING CHARGES: N/A

16. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): N/A

17. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A

18a. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A

18b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A

19. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A

20. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A

21. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A

22a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

23. UNIQUE ENTITY IDENTIFIER (UEI) NUMBER: JRVTRUGHMFY8

24. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database.
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**Labor Category Descriptions**

**Analyst I**

**Minimum General Experience:** Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and preestablished guidelines to perform the functions of the job. Works under immediate supervision. Must have 0-2 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.

**Minimum Education:** Requires an Associate’s degree in a related area.

**Analyst II**

**Minimum General Experience:** Familiar with relational database concepts, and client-server concepts. Relies on limited experience and judgment to plan and accomplish goals. Must have 2-4 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

**Minimum Education:** Requires an Associate’s degree in a related area.

**Analyst III**

**Minimum General Experience:** Familiar with relational database concepts, and client-server concepts. Relies on experience and judgment to plan and accomplish goals. Must have 4-6 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports directly to a project lead or manager. A wide degree of creativity and latitude is expected.

**Minimum Education:** Required a Bachelor’s degree in a related area.

**Analyst IV**

**Minimum General Experience:** Familiar with a variety of the field’s concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Must have 6-8 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.

**Minimum Education:** Requires a Bachelor’s degree in area of specialty.
Software Developer I

**Minimum General Experience:** Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Must have 0-3 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

**Minimum Education:** Requires an Associate's degree in a related area.

Software Developer II

**Minimum General Experience:** Familiar with standard concepts, practices, and procedures within a particular field. Must have 2-5 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

**Minimum Education:** Require an Associate's degree in a related area.

Software Developer III

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 4-6 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report directly to a project lead or manager. A wide degree of creativity and latitude is expected.

**Minimum Education:** Requires a Bachelor's degree in a related field.

Software Developer IV

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 5-8 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. May require a bachelor's degree. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report directly to a project lead or manager. A wide degree of creativity and latitude is expected.

**Minimum Education:** Requires an Associate’s degree in the related field.

DBA I

**Minimum General Experience:** Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Must have 0-2 years of experience in the field or in a related field.

**Functional Responsibilities:** Reviews, evaluates, designs, implements and maintains company database[s]. Identifies data sources, constructs data decomposition diagrams, provides data flow diagrams and documents the process. Writes codes for database access, modifications, and constructions including stored procedures. Relies on instructions and preestablished guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

**Minimum Education:** Requires a bachelor's degree in a related field.

DBA II

**Minimum General Experience:** Familiar with standard concepts, practices, and procedures within a particular field. Must have 2-4 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, evaluates, designs, implements and maintains company database[s]. Identifies data sources, constructs data decomposition diagrams, provides data flow diagrams and documents the process. Writes codes for database access, modifications, and constructions including stored procedures. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and
latitude is required.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**DBA III**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 4-6 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, evaluates, designs, implements and maintains company database[s]. Identifies data sources, constructs data decomposition diagrams, provides data flow diagrams and documents the process. Writes codes for database access, modifications, and constructions including stored procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**DBA IV**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 6-8 years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, evaluates, designs, implements and maintains company database[s]. Identifies data sources, constructs data decomposition diagrams, provides data flow diagrams and documents the process. Writes codes for database access, modifications, and constructions including stored procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**DBA V**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 8 or more years of experience in the field or in a related area.

**Functional Responsibilities:** Reviews, evaluates, designs, implements and maintains company database[s]. Identifies data sources, constructs data decomposition diagrams, provides data flow diagrams and documents the process. Writes codes for database access, modifications, and constructions including stored procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**Project Manager II**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 10 years of experience in the field or in related area.

**Functional Responsibilities:** Manages applications engineering team who research, collect and report information on the ability and capacity of company products and competing equipment. Oversees and contributes to the design and development of equipment and systems or redesign to existing equipment to fulfill the needs of customers. Ensures projects are completed on time and within budget. Acts as advisor to applications engineering team regarding projects, tasks, and operations. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of complex tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to head of a unit/department.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**Project Manager III**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 7-10 years of experience in the field or in a related area.

**Functional Responsibilities:** Manages applications engineering team who research, collect and report information on the ability and capacity of company products and competing equipment. Oversees and contributes to the design and development of equipment and systems or redesign to existing equipment to fulfill the needs of customers. Ensures projects are completed on time and within budget. Acts as advisor to
tasks and operations. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of complex tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to head of a unit/department.

**Minimum Education:** Requires a Bachelor's degree in a related field

**Project Manager IV**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have at least 8 years of related experience.

**Functional Responsibilities:** Plans and designs engineering programs and assembles project staffs. Responsible for organizing highly complex activities for the development, implementation, and maintenance of engineering projects. Reports to top management.

**Minimum Education:** Requires an advanced degree in a related field.

**Technical Writer I**

**Minimum General Experience:** Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Must have 0-2 years of experience in the field or in a related area.

**Functional Responsibilities:** Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. Relies on instructions and preestablished guidelines to perform the functions of the job. Primary job functions do not typically require exercising independent judgment. Works under immediate supervision; typically reports to a supervisor or manager.

**Minimum Education:** Requires a Bachelor's degree in a related area.

**Technical Writer II**

**Minimum General Experience:** Familiar with standard concepts, practices, and procedures within a particular field. Must have 2-4 years of experience in the field or in a related area.

**Functional Responsibilities:** Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**Technical Writer III**

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 4-6 years of experience in the field or in a related area.

**Functional Responsibilities:** Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. Typically reports to a manager or head of a unit/department. A wide degree of creativity and latitude is expected.

**Minimum Education:** Requires a Bachelor's degree in a related field.

**Software Tester/QA II**

**Minimum General Experience:** Familiar with standard concepts, practices, and procedures within a particular field. Must have 2-4 years of experience in the field or in a related field.

**Functional Responsibilities:** Evaluates, recommends, and implements automated test tools and strategies. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. A certain degree of creativity and latitude is required. Typically reports to a supervisor or manager.

**Minimum Education:** Require a Bachelor's degree in area of specialty.

**Software Tester/QA III**
Minimum General Experience: Familiar with a variety of the field's concepts, practices, and procedures. Must have 4-6 years of experience in the field or in a related area.

Functional Responsibilities: Evaluates, recommends, and implements automated test tools and strategies. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a supervisor or manager.

Minimum Education: Require a Bachelor's degree in a related field.

Software Tester/QA IV

Minimum General Experience: Familiar with a variety of the field's concepts, practices, and procedures. Must have 5-8 years of experience in the field or in a related area.

Functional Responsibilities: Evaluates, recommends, and implements automated test tools and strategies. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a supervisor or manager.

Minimum Education: Require a Bachelor's degree in a related field.

Clerical/Admin I

Minimum General Experience: Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Must have 0-3 years of experience in the field or in a related field.

Functional Responsibilities: Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor or manager.

Minimum Education: Requires a High School diploma.

Clerical/Admin II

Minimum General Experience: Familiar with standard concepts, practices, and procedures within a particular field. Must have 2-5 years of experience in the field or in a related field.

Functional Responsibilities: Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A certain degree of creativity and latitude is required.

Minimum Education: Requires a High School diploma.

Clerical/Admin III

Minimum General Experience: Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Must have at least 5 years of experience in the field or in a related field.

Functional Responsibilities: Schedules appointments, gives information to callers, takes dictation, and otherwise relieves officials of clerical work and minor administrative and business detail. Performs a variety of complicated tasks. May direct and lead the work of others. Typically reports to a manager or head of a unit/department. A wide degree of creativity and latitude is expected.

Minimum Education: Requires a High School diploma.

Support Technician I

Minimum General Experience: Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and preestablished guidelines to perform the functions of the job. Must have 0-3 years of experience in the field or in a related area.

Functional Responsibilities: Maintains, analyzes, troubleshoots, and repairs computer systems, hardware and computer peripherals. Documents, maintains, upgrades or replaces hardware and software systems. Supports and maintains user account information including rights, security and systems groups. Primary job functions do
not typically require exercising independent judgment. Typically reports to a project leader or manager. Works under immediate supervision.

**Minimum Education:** Requires an Associate’s degree in a related field.

Support Technician II

**Minimum General Experience:** Familiar with standard concepts, practices, and procedures within a particular field. Must 2-5 years of experience in the field or in a related field.

**Functional Responsibilities:** Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required. Maintains, analyzes, troubleshoots, and repairs computer systems, hardware and computer peripherals. Documents, maintains, upgrades or replaces hardware and software systems. Supports and maintains user account information including rights, security and systems groups.

**Minimum Education:** Require an Associate's degree or its equivalent in a related field.

Support Technician III

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have at least 4 years of experience in the field or in a related area.

**Functional Responsibilities:** Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected. Maintains, analyzes, troubleshoots, and repairs computer systems, hardware and computer peripherals. Documents, maintains, upgrades or replaces hardware and software systems. Supports and maintains user account information including rights, security and systems groups.

**Minimum Education:** Requires an Associate's degree or its equivalent in a related field.

Software Engineer III

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 4-6 years of experience in the field or in a related area.

**Functional Responsibilities:** Designs, modifies, develops, writes and implements software programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report directly to a project lead or manager. A wide degree of creativity and latitude is expected.

**Minimum Education:** Requires a Bachelor's degree in a related area.

Software Engineer IV

**Minimum General Experience:** Familiar with a variety of the field's concepts, practices, and procedures. Must have 6-8 years of experience in the field.

**Functional Responsibilities:** Designs, modifies, develops, writes and implements software programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software. Designs, plans, and coordinates work teams. Provides technical support to project team members. Generally manages a group of software developers/engineers. Relies on experience and judgment to plan and accomplish goals. Typically reports to a senior manager.

**Minimum Education:** Requires a Bachelor's degree in a related area.

Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency’s determination, if the substitution is considered acceptable prior to an award.

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<th>Education Requirements</th>
<th>Equivalent Experience</th>
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<td>Bachelor of Science (BS)</td>
<td>AS + 2 years of relevant work experience or 4 years of relevant work experience</td>
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