



**AUTHORIZED
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

SPECIAL ITEM NUMBER 132-8 PURCHASE OF EQUIPMENT

FSC/PSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT

Telephone Equipment

FSC/PSC CLASS 7042 – MINI AND MICRO COMPUTER CONTROL DEVICES

Telephone Answering and Voice Messaging Sysytes

FSC/PSC N070 – INSTALLATION OF EQUIPMENT – ADP EQUIPMENT/SOFTWARE/SUPPLIES/SUPPORT EQUIPMENT

Installation for equipment offered under SIN 132-8

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SPECIAL ITEM NUMBER 132-12 - MAINTENANCE OF EQUIPMENT (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)

- Maintenance
- Repair Service
- Repair Parts/Spare Parts
- Third Party Maintenance

SPECIAL ITEM NUMBER 132-33 - PERPETUAL SOFTWARE LICENSES

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics. Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

FSC/PSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

- Application Software
- Utility Software
- Communications Software

SPECIAL ITEM NUMBER 132-34 – MAINTENANCE OF SOFTWARE

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

SPECIAL ITEM NUMBER 132-50 - TRAINING (FPDS Code U012)

SPECIAL ITEM NUMBER 132-52 – Electronic Commerce and Subscription Services

MEDTEL SERVICES, LLC
2511 Corporate Way
Palmetto, FL 34221
Phone (941) 753-5000; Fax (941) 751-7786
www.medtelservices.com

Contract Number: **GS-35F-0399Y**

Period Covered by Contract: May 9, 2012 through May 8, 2022

General Services Administration

Federal Acquisition Service

Pricelist current through Modification #18, dated May 9, 2017.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBER**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION

Ordering Address:

MedTel Services, LLC
2511 Corporate Way
Palmetto, FL 34221

Payment Address:

MedTel Services, LLC
2511 Corporate Way
Palmetto, FL 34221

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency will agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance:
(941) 753-5000

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 06-754-2824
Block 30: Type of Contractor – B. Other Small Business
Block 31: Woman-Owned Small Business - No
Block 36: Contractor's Taxpayer Identification Number (TIN): 59-3447793

- 4a. CAGE Code: 6NN34
- 4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-8	14-30 days ARO
132-12 *	
132-33	14-30 days ARO
132-50 *	
132-52	14-30 days ARO

* As negotiated between Contractor and Ordering Activity

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 1% - 15 days, Net 30 from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: See price list
- c. Dollar Volume: See price list
- d. Government Educational Institutions: offered the same discounts as all other Government customers.
- e. Other

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: Not applicable

10. SMALL REQUIREMENTS: The minimum dollar value of orders to be issued is \$100.00

11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 - Special Item Number 132-8 - Purchase of Equipment
 - Special Item Number 132-12 – Equipment Maintenance
 - Special Item Number 132-33 - Perpetual Software Licenses
 - Special Item Number 132-52 – Electronic Commerce
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:
 - Special Item Number 132-50 - Training Courses

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning

their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the

GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.medtelservices.com

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

“This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.”

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY NEW EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

See pricelist for installation and configuration pricing

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or SIN 132-9.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

MedTel Services Limited Warranty

With respect to the MedTel Services Products, MedTel Services makes the following warranties:

1. MedTel Services warrants that the hardware items of the MedTel Services Products will be free from defects in material and will comply with MedTel Services' normal standard of workmanship.

2. MedTel Services shall incur no obligation under this MedTel Services Product warranty unless:

A. MedTel Services is promptly notified by Distributor in writing upon its discovery of any defect in any hardware item of the MedTel Services Products and in any event not later than fifteen (15) months from the date of the initial shipment by MedTel Services of such equipment item to any destination within the fifty States of the United States, the District of Columbia or Puerto Rico (or not later than eighteen (18) months from the date of the initial shipment by MedTel Services of such equipment item to any destination outside the fifty States of the United States, the District of Columbia or Puerto Rico).

B. Any such item alleged to be defective is immediately returned, transportation charges prepaid by Distributor, and;

C. MedTel Services' test discloses that the item does not meet MedTel Services specifications due to defects in material and/or normal workmanship and for no other reason.

3. Hardware items of MedTel Services Products requiring repair or replacement under this limited warranty, shall be forwarded, shipping prepaid, by Distributor to MedTel Services at the address specified by MedTel Services unless MedTel Services proposes and Distributor concurs that repair or replacement be performed by MedTel Services on site. Such items forwarded for warranty repair shall be repaired or replaced with new or functionally operable items at no charge.

MedTel Services will use its reasonable efforts to repair or replace such items within sixty (60) working days of receipt or as soon thereafter as MedTel Services is able to do so. MedTel Services shall return all items repaired or replaced under this warranty by surface freight prepaid, at no charge to Distributor. Any other type of delivery shall be at Distributor expense. If MedTel Services determines that hardware items sent to MedTel Services by Distributor are out of warranty, repairs may be made at the option of MedTel Services and charged to Distributor (after written notice to Distributor of warranty status of items to be repaired). Such repairs shall be performed in accordance with the procedures and at the prices set forth in MedTel Services' then current Return Material and Repair Policy. Hardware items of MedTel Services Products serviced by MedTel Services pursuant to this limited warranty shall be covered against defects in material and workmanship for the remainder of the original warranty period, or for a period of ninety (90) days from the date of service, whichever period is longer.

4. MedTel Services Products requiring repair or replacement and which are out of warranty may be forwarded prepaid by Distributor to MedTel Services for repair. Repairs for MedTel Services Products that are out of warranty which MedTel Services agrees to perform shall be made at the prices set forth in MedTel Services' then current Return Material and Repair Policy.

5. Upon removal or breakage of any tamper-proof seal on any MedTel Services Product at any time, other than by or for the end user to permit authorized use, the warranty hereunder as to that Product shall cease immediately and shall be of no further force or effect.

6. MedTel Services does not warrant any Software item of MedTel Services Products will be error free. MedTel Services warrants that the Software of MedTel Services Products will substantially conform to MedTel Services' functional specifications. If any Software item of MedTel Services' Products does not substantially conform to such specifications, MedTel Services will use reasonable efforts to correct such nonconformance provided MedTel Services is promptly notified by Distributor in writing upon its discovery of such nonconformance and in any event no later than ninety (90) days from the date of initial shipment by MedTel Services of such Software.

7. ANY AND ALL THIRD-PARTY PRODUCTS SUPPLIED TO DISTRIBUTOR BY MedTel Services ARE EXPRESSLY PROVIDED "AS IS." MedTel Services makes no representation or warranty whatsoever with respect to Third Party Products. MedTel Services' sole obligation with respect to such Third Party Product(s) shall be to use commercially reasonable efforts, but shall be under no obligation, to pass through to Distributor the warranties, if any, that may be provided by the thirdparty vendors or suppliers of the Third Party Product(s) subject to their authorization for such pass through and any and all of their disclaimers.

8. In no event shall MedTel Services be responsible for defects due to physical damage suffered to the Products as a result of improper handling during or after shipment, misuse, neglect, improper installation or operation, repair, alternations, accident, or for any other cause not attributable to defects of material or workmanship on the part of MedTel Services.

9. This limited warranty is expressly limited to repair or replacement of defective hardware and Software items of MedTel Services Products and the express terms of any pass through warranty applicable to Third Party Products.

10. NOTWITHSTANDING ANY OTHER PROVISION IN THIS LIMITED WARRANTY OR THE AGREEMENT TO THE CONTRARY, DISTRIBUTOR AGREES THAT THIS LIMITED WARRANTY IS VOID IF ANY MedTel Services PRODUCT(S) OR ANY THIRD PARTY PRODUCT(S) SUPPLIED BY MedTel Services IS MODIFIED, ALTERED OR CHANGED IN ANY WAY BY ANYONE OTHER THAN MedTel Services OR CONNECTED TO OR INTERFACED WITH ANY PRODUCTS OR SYSTEMS NOT APPROVED BY MedTel Services. THE ABOVE EXPRESS WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, MedTel Services DOES NOT WARRANT THAT ANY MedTel PRODUCT(S) OF ANY KIND WILL BE WITHOUT FAILURE, DELAY, ERROR, BREAKDOWN, OUTAGE, INTERRUPTION, DEGRADATION OF VOICE QUALITY OR LOSS OF CONTENT, DATA OR INFORMATION. THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE DISTRIBUTOR'S SOLE AND EXCLUSIVE REMEDIES. IN THE EVENT THAT OTHER REMEDIES PROVIDED BY THIS AGREEMENT FAIL OF THEIR ESSENTIAL PURPOSE, DISTRIBUTOR'S SOLE AND EXCLUSIVE REMEDY SHALL BE LIMITED TO THE REFUND OF WHATEVER PORTION OF THE PRICE OR LICENSE FEE THAT DISTRIBUTOR PAID TO MedTel Services FOR THE DEFECTIVE ITEM OR SERVICE COVERED BY THIS LIMITED WARRANTY. IN NO EVENT SHALL MEDTEL SERVICES OR ANY OF ITS VENDORS OR SUPPLIERS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, AND CONSEQUENTIAL OR PUNITIVE DAMAGES OF ANY KIND EVEN IF THEY ARE FORESEEN OR FORESEEABLE.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: 2511 Corporate Way, Palmetto, FL 34221

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, RADIO/TELEPHONE EQUIPMENT (AFTER EXPIRATION OF
GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT
COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED
EQUIPMENT(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a ten mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

MedTel Services, LLC
2511 Corporate Way
Palmetto, FL 34221

****MUST CALL 941-753-5000 TO RECEIVE RMA PRIOR TO SHIPPING****

2. MAINTENANCE ORDER

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.
- c. If the Ordering Activity desires a factory authorized/certified service personnel then this should be clearly stated in the task or delivery order.

7. RESPONSIBILITIES OF THE CONTRACTOR

- a. For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
- b. If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Agency and the Contractor.

8. MAINTENANCE RATE PROVISIONS

- a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the Government require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

\$.51 per mile, plus travel expenses chargeable in accordance with the Joint Travel Regulations.

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

None

9. REPAIR SERVICE RATE PROVISIONS

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

- (1) **AT THE CONTRACTOR'S SHOP**

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) If repairs are to be made at the ordering activity location, and the location is outside the service area as shown in paragraph 1.a, the repair service and mileage rates negotiated per subparagraphs 1.a and 8.d will apply.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOUR**	SUNDAYS AND HOLIDAYS PER HOUR
CONTRACTOR'S SHOP	\$113.94	\$113.94	\$200.00	\$200.00

*MINIMUM CHARGES INCLUDE 1 (ONE) FULL HOURS ON THE JOB.
 **FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

Help Desk Phone Support -- \$1.89/minute – minimum 15 minutes

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's current commercial pricelist dated March 2012 at a discount of 0% from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 180 days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of 180 days.

12. INVOICES AND PAYMENTS

a. Maintenance Service

- 1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.
- (2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. END USER LICENSE AGREEMENTS (EULA) / TERMS OF SERVICE (TOS) AGREEMENT REQUIREMENTS

The Contractor shall provide all Enterprise User License Agreements in an editable format.

3. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 800.444.7434 or 678.581.8060 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8:00 a.m. to 8:00 p.m. eastern standard time.

5. SOFTWARE MAINTENANCE

- a. Software maintenance as it is defined: (select software maintenance type) :

- 1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

X 2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSE (SIN 132-32) MAINTENANCE (132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

b. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION

- a. After a software product has been on a continuous term license for a period of _____ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
- b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are

the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system , or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE
(SPECIAL ITEM NUMBER 132-50)**

1. SCOPE

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. ****If applicable**** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

- (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
- (2) The length of the course;
- (3) Mandatory and desirable prerequisites for student enrollment;
- (4) The minimum and maximum number of students per class;
- (5) The locations where the course is offered;
- (6) Class schedules; and
- (7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

9. “NO CHARGE” TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

None

TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC COMMERCE (EC) (SPECIAL IDENTIFICATION NUMBER 132-52)

1. SCOPE

The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE

a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)

b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, “*Standards for Security Categorization of Federal Information and Information Systems*”) (FIPS 200, “*Minimum Security Requirements for Federal Information and Information Systems*”) prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE.

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

5. INTEROPERABILITY.

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

In lieu of a published End User Warranty Statement, MedTel Services, LLC, agrees to and will abide by the Terms and Conditions for Special Item Number 132-52 as presently stated in the Schedule 70 Solicitation.

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

None

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

15. ELECTRONIC COMMERCE SERVICE PLAN

- (a) Describe the electronic service plan and eligibility requirements.

HealthCareIQ's Total Clinically Integrated Solution provides end-to-end visibility into the clinical supply chain by linking data from existing disparate information systems of a healthcare-related entity. By getting visibility into the entire supply chain, the HClQ team of analysts and clinicians, together with senior management of the healthcare-related entity, can collaboratively review, process, prioritize, implement, and track savings and other initiatives. This is done through a myriad of reports delivered in a choice of formats (spreadsheets/graphs/pivot tables), as well as through the use of ColoursIQ, HClQ's advanced visual data mapping application.

The minimum requirements to use this cloud-based solution include access to high-speed internet, as well as Windows-based PCs (XP and above).

- (b) Describe charges, if any, for additional usage guidelines.

None

- (c) Describe corporate volume discounts and eligibility requirements, if any.

Negotiated discount is 2% for one (1) to 49 sites of a given federal entity. Discount increases to 3% for 50 to 99 sites, and increases to 4% for 100 sites or more.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

MedTel Services, LLC provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Lisa Kaelberer
941-753-5000, ext. 7735
lkaelberer@medtelservices.com
941-751-7786

***CONTRACTOR'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING***

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
CERATO VCSE2000							
- DC Powered Non-Redundant							
901105	132-8	512 Port VCSe2000 MDC, DC Non-redundant, 12 slots common control shelf	\$ 9,025	\$ 8,330	\$ 7,636	15 months	U.S.
911105	132-8	256 Port VCSe2000 LDC, DC Non-redundant, 15 slots common control shelf	\$ 8,160	\$ 7,532	\$ 6,905	15 months	U.S.
911109	132-8	256 Port VCSe2000 LDC, DC Non-redundant, 16 slots common control shelf	\$ 3,668	\$ 3,385	\$ 3,103	15 months	U.S.
901103	132-8	512 Port VCSe2000 MDX, DC Non-redundant telephony expansion shelf	\$ 6,307	\$ 5,822	\$ 5,337	15 months	U.S.
901104	132-8	256 Port VCSe2000 LDX, DC Non-redundant telephony expansion shelf "A"	\$ 5,082	\$ 4,691	\$ 4,300	15 months	U.S.
901106	132-8	256 Port VCSe2000 LDX, DC Non-redundant telephony expansion shelf "B"	\$ 3,142	\$ 2,900	\$ 2,659	15 months	U.S.
901107	132-8	256 Port VCSe2000 LDX, DC Non-redundant telephony expansion shelf "C"	\$ 5,092	\$ 4,700	\$ 4,309	15 months	U.S.
- DC Powered Non-Redundant to Redundant System Kits							
901205	132-8	512 Port VCSe2000 MDC, DC redundant	\$ 12,810	\$ 11,825	\$ 10,839	15 months	U.S.
911205	132-8	512 Port VCSe2000 LDC, DC redundant	\$ 14,958	\$ 13,808	\$ 12,657	15 months	U.S.
901203	132-8	512 Port VCSe2000 MDX, DC redundant telephony expansion shelf	\$ 7,466	\$ 6,892	\$ 6,317	15 months	U.S.
901204	132-8	256 Port VCSe2000 LDX, DC redundant telephony expansion shelf "A"	\$ 6,189	\$ 5,713	\$ 5,237	15 months	U.S.
901206	132-8	256 Port VCSe2000 LDX, DC redundant telephony expansion shelf "B"	\$ 3,394	\$ 3,133	\$ 2,872	15 months	U.S.
901207	132-8	256 Port VCSe2000 LDX, DC redundant telephony expansion shelf "C"	\$ 6,209	\$ 5,731	\$ 5,253	15 months	U.S.
CERATO VCSE2000							
- DC Powered Non-Redundant to Redundant Upgrade							
912317	132-8	256 to 512 LDC, DC Redundant, upgrade (LDC/LDC). Includes 2nd LDC shelf	\$ 6,036	\$ 5,571	\$ 5,107	15 months	U.S.
CERATO VCSE9000							
- CCC and 1024pt Stacks							
903201	132-8	Cerato VCSe 9000 VME. DC Redundant	\$ 47,848	\$ 44,167	\$ 40,487	15 months	U.S.
903207	132-8	LDX-LDX-LDX-LDX Stack Expansion, redundant	\$ 27,408	\$ 25,300	\$ 23,191	15 months	U.S.
903206	132-8	MDX-LDX-LDX Stack Expansion, redundant	\$ 24,003	\$ 22,156	\$ 20,310	15 months	U.S.
903205	132-8	MDX-MDX Stack Expansion, redundant	\$ 20,604	\$ 19,019	\$ 17,434	15 months	U.S.
- VCSe9000 Shelf Expansion							
901203	132-8	MDX Expansion, redundant	\$ 6,922	\$ 6,390	\$ 5,857	15 months	U.S.
901204	132-8	LDX Expansion Shelf, First Shelf Pair (Shelves 1 & 3)	\$ 6,189	\$ 5,713	\$ 5,237	15 months	U.S.
901206	132-8	LDX Expansion Shelf, Second Shelf Pair (Shelves 2 & 4)	\$ 3,085	\$ 2,848	\$ 2,611	15 months	U.S.
903208	132-8	Cerato VCSe9000 Stack Interface Kit	\$ 6,693	\$ 6,178	\$ 5,663	15 months	U.S.
IXP CCS Prepackages							
- CCS DC Powered Non-Redundant							
911301	132-8	256 Ports, 16 Slots, 1 Equipment Shelf	\$ 10,872	\$ 10,035	\$ 9,199	15 months	U.S.
911302	132-8	512 Ports, 32 Slots, 2 Equipment Shelves	\$ 15,980	\$ 14,751	\$ 13,521	15 months	U.S.
911303	132-8	768 Ports, 48 Slots, 3 Equipment Shelves	\$ 22,463	\$ 20,736	\$ 19,008	15 months	U.S.
911304	132-8	1024 Ports, 64 Slots, 4 Equipment Shelves	\$ 27,572	\$ 25,451	\$ 23,330	15 months	U.S.
911305	132-8	1280 Ports, 80 Slots, 5 Equipment Shelves	\$ 34,186	\$ 31,557	\$ 28,927	15 months	U.S.
911306	132-8	1536 Ports, 96 Slots, 6 Equipment Shelves	\$ 39,360	\$ 36,332	\$ 33,305	15 months	U.S.
911307	132-8	1792 Ports, 112 Slots, 7 Equipment Shelves	\$ 45,909	\$ 42,378	\$ 38,846	15 months	U.S.
911308	132-8	2048 Ports, 128 Slots, 8 Equipment Shelves	\$ 51,083	\$ 47,154	\$ 43,224	15 months	U.S.
- CCS DC Powered Redundant							
912302	132-8	512 Ports, 32 Slots, 2 Equipment Shelves	\$ 19,516	\$ 18,015	\$ 16,514	15 months	U.S.
912303	132-8	768 Ports, 48 Slots, 3 Equipment Shelves	\$ 27,179	\$ 25,088	\$ 22,997	15 months	U.S.
912304	132-8	1024 Ports, 64 Slots, 4 Equipment Shelves	\$ 32,484	\$ 29,985	\$ 27,486	15 months	U.S.
912305	132-8	1280 Ports, 80 Slots, 5 Equipment Shelves	\$ 40,474	\$ 37,360	\$ 34,247	15 months	U.S.
912306	132-8	1536 Ports, 96 Slots, 6 Equipment Shelves	\$ 45,647	\$ 42,136	\$ 38,625	15 months	U.S.
912307	132-8	1792 Ports, 112 Slots, 7 Equipment Shelves	\$ 53,703	\$ 49,572	\$ 45,441	15 months	U.S.
912308	132-8	2048 Ports, 128 Slots, 8 Equipment Shelves	\$ 58,942	\$ 54,408	\$ 49,874	15 months	U.S.
- LCC DC Powered Redundant							
913304	132-8	1024 Ports, 64 Slots, 4 Equipment Shelves	\$ 78,589	\$ 72,544	\$ 66,499	15 months	U.S.
913308	132-8	2048 Ports, 128 Slots, 8 Equipment Shelves	\$ 112,645	\$ 103,980	\$ 95,315	15 months	U.S.
913312	132-8	3072 Ports, 192 Slots, 12 Equipment Shelves	\$ 146,700	\$ 135,416	\$ 124,131	15 months	U.S.
913316	132-8	4096 Ports, 256 Slots, 16 Equipment Shelves	\$ 180,756	\$ 166,851	\$ 152,947	15 months	U.S.
913320	132-8	5120 Ports, 320 Slots, 20 Equipment Shelves	\$ 214,811	\$ 198,287	\$ 181,763	15 months	U.S.
913324	132-8	6144 Ports, 384 Slots, 24 Equipment Shelves	\$ 248,866	\$ 229,723	\$ 210,579	15 months	U.S.
913328	132-8	7168 Ports, 448 Slots, 28 Equipment Shelves	\$ 282,922	\$ 261,159	\$ 239,395	15 months	U.S.
913332	132-8	8192 Ports, 512 Slots, 32 Equipment Shelves	\$ 316,977	\$ 292,594	\$ 268,212	15 months	U.S.
913336	132-8	9216 Ports, 576 Slots, 36 Equipment Shelves	\$ 351,033	\$ 324,030	\$ 297,028	15 months	U.S.
Common Equipment Options							

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
763667	132-8	Non-redundant Fiber Upgrade Option	\$ 1,637	\$ 1,511	\$ 1,385	15 months	U.S.
763668	132-8	Redundant Fiber Upgrade Option	\$ 3,275	\$ 3,023	\$ 2,771	15 months	U.S.
762650	132-8	DC Power Supply	\$ 2,053	\$ 1,895	\$ 1,737	15 months	U.S.
762653-01	132-8	DC Power Supply	\$ 2,053	\$ 1,895	\$ 1,737	15 months	U.S.
762651	132-8	Auxilliary Supply - Message Waiting	\$ 652	\$ 602	\$ 552	15 months	U.S.
Power Options							
- DC Power System Packages							
150-4200-0070	132-8	Cordex 650W 110 VAC N + 1 AC Power Supply System, supports up to 4 shelves	\$ 2,063	\$ 1,904	\$ 1,746	15 months	U.S.
150-4200-0080	132-8	Cordex 1.8kW 220 VAC N + 1 AC Power Supply System, supports up to 8 shelves	\$ 3,144	\$ 2,902	\$ 2,660	15 months	U.S.
150-4200-0090	132-8	Cordex 650W 110 VAC N + 1 AC Power Supply System equipped with GMT Fuse Panel & Fuses, supports up to 4 shelves	\$ 2,796	\$ 2,581	\$ 2,366	15 months	U.S.
- DC Power System Expansion Modules							
540-3000-0283	132-8	650W Power Cabinet (maximum of four modules per cabinet)	\$ 1,048	\$ 967	\$ 887	15 months	U.S.
540-3000-0284	132-8	650W Power Module (110VAC to 48VDC)	\$ 524	\$ 484	\$ 443	15 months	U.S.
540-3000-0396	132-8	Cordex 19" Shelf, 4xCXRF 48-1.8kW + 1xCXCI position	\$ 1,605	\$ 1,481	\$ 1,358	15 months	U.S.
540-3000-0285	132-8	1.8kW Power Cabinet (maximum of four modules per cabinet)	\$ 1,696	\$ 1,566	\$ 1,435	15 months	U.S.
540-3000-0286	132-8	1.8W Power Module (220VAC to 48VDC)	\$ 622	\$ 574	\$ 526	15 months	U.S.
- N + 1 AC Power Supply Battery Backup System							
900659	132-8	45 Amp Hour Backup Battery System (4 Hours)	\$ 1,408	\$ 1,300	\$ 1,191	15 months	U.S.
900649	132-8	100 Amp Hour Backup Battery System (8 Hours)	\$ 2,607	\$ 2,406	\$ 2,206	15 months	U.S.
- Plastic Skins & Universal Equipment Rack							
791153	132-8	Plastic Door Assembly (order one per shelf)	\$ 478	\$ 441	\$ 405	15 months	U.S.
791159	132-8	Plastic Door DC Enclosure (order one per shelf)	\$ 43	\$ 39	\$ 36	15 months	U.S.
791157	132-8	Rack Mount Top Package (order one per rack)	\$ 124	\$ 115	\$ 105	15 months	U.S.
431051	132-8	7 ft. Aluminum Relay Rack	\$ 314	\$ 290	\$ 266	15 months	U.S.
Software							
- Software Packages							
955335	132-33	OCR Utility Kit (Must be ordered when purchasing software)	\$ -	\$ -	\$ -	90 Days	U.S.
900379	132-33	CCS Business Software Package	\$ -	\$ -	\$ -	90 Days	U.S.
900380	132-33	LCC Business Software Package	\$ -	\$ -	\$ -	90 Days	U.S.
900370	132-33	VCSe 2000 Business Software Package	\$ -	\$ -	\$ -	90 Days	U.S.
900369	132-33	VCSe 9000 Business Software Package	\$ -	\$ -	\$ -	90 Days	U.S.
900999	132-33	Network Software kit	\$ 13,098	\$ 12,091	\$ 11,083	90 Days	U.S.
829900	132-33	Accommodator Application Software	\$ 2,620	\$ 2,418	\$ 2,217	90 Days	U.S.
829986	132-33	Property Management Systems (PMS) Interface	\$ 655	\$ 605	\$ 554	90 Days	U.S.
900998	132-33	Special Security Advantage (SSA) Software	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
SSAPREM	132-33	Special Security Advantage (SSA) Software	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
900996	132-33	Basic Host Interface Link (HIL) application software kit	\$ 6,549	\$ 6,045	\$ 5,542	90 Days	U.S.
900997	132-33	Premium Host Interace Link (HIL) application software kit	\$ 13,098	\$ 12,091	\$ 11,083	90 Days	U.S.
829234	132-33	ISDN PRI (Primary Rate Interface)	\$ 2,947	\$ 2,720	\$ 2,494	90 Days	U.S.
929921	132-33	Euro-ISDN (ESTI Standard)	\$ 2,947	\$ 2,720	\$ 2,494	90 Days	U.S.
929922	132-33	Euro-ISDN Network Side - requires p/n 929 921	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929931	132-33	Euro-ISDN AoC-E (Netherlands)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
929932	132-33	Euro-ISDN AoC-E (Portugal)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829233	132-33	ISDN NTT (Japanese Standard)	\$ 2,947	\$ 2,720	\$ 2,494	90 Days	U.S.
929700A	132-33	SS7 Premium Package - 1024 Ports, ANSI	\$ 26,196	\$ 24,181	\$ 22,166	90 Days	U.S.
929700C	132-33	SS7 Premium Package - 1024 Ports, CCITT	\$ 26,196	\$ 24,181	\$ 22,166	90 Days	U.S.
929702A	132-33	SS7 Premium Package - 2048 Ports, ANSI	\$ 42,569	\$ 39,295	\$ 36,020	90 Days	U.S.
929702C	132-33	SS7 Premium Package - 2048 Ports, CCITT	\$ 42,569	\$ 39,295	\$ 36,020	90 Days	U.S.
929703A	132-33	SS7 Premium Package - 4096 Ports, ANSI	\$ 55,668	\$ 51,385	\$ 47,103	90 Days	U.S.
929703C	132-33	SS7 Premium Package - 4096 Ports, CCITT	\$ 55,668	\$ 51,385	\$ 47,103	90 Days	U.S.
929704A	132-33	SS7 Premium Package - 9216 Ports, ANSI	\$ 72,040	\$ 66,499	\$ 60,957	90 Days	U.S.
929704C	132-33	SS7 Premium Package - 9216 Ports, CCITT	\$ 72,040	\$ 66,499	\$ 60,957	90 Days	U.S.
929707	132-33	Expand SS7 Software from 1024 to 2048 Ports	\$ 16,373	\$ 15,113	\$ 13,854	90 Days	U.S.
929705	132-33	Expand SS7 Software from 2048 to 4096 Ports	\$ 16,373	\$ 15,113	\$ 13,854	90 Days	U.S.
929706	132-33	Expand SS7 Software from 4096 to 9216 Ports	\$ 16,373	\$ 15,113	\$ 13,854	90 Days	U.S.
829980	132-33	Premium ACD Software Kit - 50 Agents	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
829981	132-33	Premium ACD Software Kit - 128 Agents	\$ 7,204	\$ 6,650	\$ 6,096	90 Days	U.S.
829947	132-33	Premium ACD Software Kit - 256 Agents	\$ 8,514	\$ 7,859	\$ 7,204	90 Days	U.S.

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
829948	132-33	Premium ACD Software Kit - 384 Agents	\$ 9,824	\$ 9,068	\$ 8,312	90 Days	U.S.
- Software Options (included in some of the packages above; can be purchased separately)							
829404A	132-33	256 Meet-me Conferences (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829177	132-33	Additional CDR Immediate Output Ports (ACIO) 2	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929501	132-33	Additional HIL Links (2)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829378	132-33	Admin Terminal - Feature Display Device, increments of 4 (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829250	132-33	Answer Suppression	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829259A	132-33	Attendant Workstation (increments of 4)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829871	132-33	Batch Announcement Interface	\$ 5,239	\$ 4,836	\$ 4,433	90 Days	U.S.
829271	132-33	Bulk Billing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829281	132-33	Call by Call Service Selection	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829921	132-33	CDR Polling	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829251	132-33	Call Return (included with Network Software kit)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
948900	132-33	Call Waiting	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
829298	132-33	Caller Automatic Number Identification (included with Network Software kit)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829302	132-33	Caller Controlled Disconnect (included with Network Software kit)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829540	132-33	CDR-Buffering of up to 150K call detail records	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829938	132-33	Call Detail Recording (CDR) for LCC - 500K	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829998	132-33	CDR Answer Update	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829997	132-33	CDR on Answer (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829968	132-33	Conference Disconnect	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829316	132-33	Conference Status Monitor	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829340	132-33	Conference Trunk Calling	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829870	132-33	Continuous Audiotext Interface	\$ 5,239	\$ 4,836	\$ 4,433	90 Days	U.S.
829853	132-33	Department Security (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829354	132-33	Direct In Line Trunk Circuits	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829876	132-33	E1/T1 Enabled DSP Digit Collection up to 2048 ports	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829877	132-33	E1/T1 Enabled DSP Digit Collection for 2049-9216 ports	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829206	132-33	Equal Access - Feature Group D & B - 10K codes	\$ 6,549	\$ 6,045	\$ 5,542	90 Days	U.S.
829361	132-33	Equal Access ANI Codes (150,000 codes)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
829358	132-33	Ethernet Control Unit (ECU)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829869	132-33	Extension Security (included in SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829967	132-33	Held Party Bridge	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829382	132-33	HIL Agent Support (included in Basic HIL and Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929101	132-33	HIL Application Program Interface -API (included in Premium HIL)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
929530	132-33	HIL Call Connection (included in Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929514	132-33	HIL Call Tracking (included in Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929531	132-33	HIL Device Control (included in Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929533	132-33	HIL Port Connect (included in Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929505	132-33	HIL Route Request Feature Announcement (included in Basic HIL and Premium HIL)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
929506	132-33	HIL Route Request Feature Tones (included in Basic HIL and Premium HIL)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
929513	132-33	HIL Signaled Audio Text Interface (included in Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929510	132-33	HIL Signaled E & M Trunk Circuits (included in Basic HIL and Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929511	132-33	HIL Signaled Inter-machine Trunks (IMT) (included in Basic HIL and Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929520	132-33	HIL Signaled Line Circuits (included in Basic HIL and Premium HIL)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929500	132-33	Host Interface Link, HIL, includes 2 links (included in Basic HIL and Premium HIL)	\$ 5,894	\$ 5,441	\$ 4,987	90 Days	U.S.
829396	132-33	Large Conferencing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829208	132-33	Look Ahead Routing on E&M Trunks	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829416	132-33	NCATSC (Non-Call Associated Temporary Signaling Connection-Call) Nodes, 25	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829411	132-33	Network Conferencing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829211	132-33	Network Control Facilities Monitor (included in Network Software kit)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
829412	132-33	Network Descriptor Table (NDT)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829966	132-33	Port Barge	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829878	132-33	Port Connect	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.

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Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
829957	132-33	Post-Termination Re-Routing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829956	132-33	Pre-Answer Re-Routing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829851	132-33	Preset Conferences - 9 groups (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829417	132-33	PRI Boards (Increments of 32)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829417A	132-33	PRI Boards (Increments of 200, LCC/LX only)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
829883	132-33	Priority (Privileged) Calling (included with SSA)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829431	132-33	Pulse Metering	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829231	132-33	QSIG	\$ 2,947	\$ 2,720	\$ 2,494	90 Days	U.S.
829960	132-33	Reference Timing Software	\$ 2,947	\$ 2,720	\$ 2,494	90 Days	U.S.
829440	132-33	Release Link Trunk Outpulsing (included with Network Software kit)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829879	132-33	Remote Authorization / Remote Account (included with Network Software kit)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829969	132-33	Remote Hookflash (included with Network Software kit)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829955	132-33	Remote Routing (included with Network Software kit)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829965	132-33	SAUTH Outpulse Command (included with Network Software kit)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829451	132-33	Send Network COS, SNCOS, Information Element	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829454	132-33	Service Observing	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829894	132-33	Silent Monitoring	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829541	132-88	Silent Port Barge	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829455	132-33	SMDI - MWI	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829456	132-33	Soft Meters	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829917	132-33	Speed Call - Department	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829919	132-33	Speed Call - Station	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829916	132-33	Speed Call - System	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829962	132-33	Synchronous Data	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829929	132-33	System Traffic Statistics - Non-Redundant	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829210	132-33	System Traffic Statistics - Redundant	\$ 2,620	\$ 2,418	\$ 2,217	90 Days	U.S.
829461	132-33	Team Activity Display (included with ACD)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829996	132-33	Team Report (included with ACD)	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
829923	132-33	Trunk Groups (groups of 15)	\$ 655	\$ 605	\$ 554	90 Days	U.S.
829910	132-33	Uniform Call Distribution (UCD) 16 groups	\$ 1,310	\$ 1,209	\$ 1,108	90 Days	U.S.
929534	132-33	Verified Port Barge	\$ 655	\$ 605	\$ 554	90 Days	U.S.
Telephony Cards							
- Analog Line Units							
764372	132-8	Universal Global Line Unit GLU, 16 ports, Mu-Law/A-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
763394	132-8	Analog Signal Generator ASG, 8 ports, Mu-Law/A-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
- Digital Line Units							
764308	132-8	Digital Line Unit HDLU, 16 ports	\$ 1,179	\$ 1,088	\$ 997	15 months	U.S.
764333	132-8	Digital Line Unit HDLU2, 16 ports	\$ 950	\$ 877	\$ 804	15 months	U.S.
- Internet Protocol Subscriber Units							
761497	132-8	IP32: 32-port single module card in all existing 20-20 cabinet HEX slots	\$ 2,548	\$ 2,352	\$ 2,156	15 months	U.S.
761498	132-8	IP64: contains two IP32 modules. Only works in Cerato ME/LE HDC, HDX, MDX, LDX shelf	\$ 3,880	\$ 3,582	\$ 3,283	15 months	U.S.
761499	132-8	IP128: quad card that contains four IP32 modules. Only works in Cerato HDC, HDX, MDX, LDX shelf.	\$ 6,549	\$ 6,045	\$ 5,542	15 months	U.S.
- Central Office Line Units							
764356	132-8	Central Office Line Unit, 16 ports, China	\$ 1,179	\$ 1,088	\$ 997	15 months	U.S.
764358	132-8	Central Office Line Unit, 16 ports	\$ 1,179	\$ 1,088	\$ 997	15 months	U.S.
- Analog Trunk Units							
761330	132-8	GS/LS Trunk Unit, 8 ports, 900 Ohms, Mu-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
761331	132-8	GS/LS Trunk Unit, 8 ports, 600 Ohms, A-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
761302	132-8	2-Wire E&M Trunk Unit, 8 ports, Mu-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
761303	132-8	2-Wire E&M Trunk Unit, 8 ports, A-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
761304	132-8	4-Wire E&M Trunk Unit, 8 ports, Mu-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
761305	132-8	4-Wire E&M Trunk Unit, 8 ports, A-Law	\$ 917	\$ 846	\$ 776	15 months	U.S.
- Digital Trunk Units							
761373	132-8	T1-24 Digital Trunk Unit	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
761374	132-8	T1-48 Dual Digital Trunk Unit; will work only in MDC or MDX shelves	\$ 2,096	\$ 1,935	\$ 1,773	15 months	U.S.
761318	132-8	E1 Digital Trunk Unit - CEPT	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.

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761319	132-8	T1 32/DSP Single Digital Trunk Unit	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
761366	132-8	E1 Digital Trunk Unit - DSP	\$ 1,310	\$ 1,209	\$ 1,108	15 months	U.S.
765659	132-8	IXP T1/E1 Access Assembly, RJ48C	\$ 98	\$ 91	\$ 83	15 months	U.S.
765656	132-8	IXP T1/E1 Access Assembly, BNC	\$ 98	\$ 91	\$ 83	15 months	U.S.
765751	132-8	Cerato T1/E1 Access Assembly - RJ48C	\$ 98	\$ 91	\$ 83	15 months	U.S.
765756	132-8	T1/E1 Access Assembly - RJ48C (used with MDC and MDX shelves only)	\$ 98	\$ 91	\$ 83	15 months	U.S.
155284-25	132-8	E1/T1 Cable RJ48C Cable 25ft/7m (IXP & MDC access assemblies)	\$ 46	\$ 42	\$ 39	15 months	U.S.
- Receivers / Logic Circuits							
763363	132-8	DTMF Receiver Card, 8 DTMF or DTD circuits, Mu-Law	\$ 1,048	\$ 967	\$ 887	15 months	U.S.
763365	132-8	DTMF Receiver Card, 8 DTMF or DTD circuits, A-Law	\$ 1,048	\$ 967	\$ 887	15 months	U.S.
763701	132-8	DTMF Receiver Card, A-Law	\$ 982	\$ 907	\$ 831	15 months	U.S.
763398	132-8	MF Receiver Unit; 8 MF Receivers	\$ 1,637	\$ 1,511	\$ 1,385	15 months	U.S.
763359	132-8	8MFR2 Receiver; 4F - 4B; Octal, A-Law	\$ 1,637	\$ 1,511	\$ 1,385	15 months	U.S.
763340	132-8	Reference Timing Unit, Mu-Law/A-Law	\$ 1,834	\$ 1,693	\$ 1,552	15 months	U.S.
Desktop & Accessories							
SATPHONE2	132-8	Trunk Bypass Satellite Phone	\$ 5,485	\$ 5,485	\$ 5,485	15 months	U.S.
929181	132-33	Cerato IP Phone User License: required per unique phone device registration	\$ 104	\$ 104	\$ 104	90 Days	U.S.
929077	132-8	Aastra 9110 Single Line Speakerphone	\$ 54	\$ 54	\$ 54	15 months	U.S.
929079	132-8	Aastra 9116LP Single Line Speakerphone with Display	\$ 86	\$ 86	\$ 86	15 months	U.S.
540-3000-0132	132-8	Cortelco Black Single Line Analog Wall Phone	\$ 47	\$ 44	\$ 40	15 months	U.S.
540-3000-0133	132-8	Cortelco Black Single Line Analog Desk Phone	\$ 47	\$ 44	\$ 40	15 months	U.S.
540-3000-0214	132-8	Cortelco Ash Single Line Analog Wall Phone	\$ 50	\$ 46	\$ 42	15 months	U.S.
540-3000-0213	132-8	Cortelco Ash Single Line Analog Desk Phone	\$ 50	\$ 46	\$ 42	15 months	U.S.
540-3000-0076	132-8	Red Single Line Analog 2500 Phone	\$ 50	\$ 46	\$ 42	15 months	U.S.
WIP330	132-8	Wireless IP Phone	\$ 394	\$ 394	\$ 394	15 months	U.S.
WAP54GP	132-8	Internal Wireless Access Point	\$ 275	\$ 254	\$ 233	15 months	U.S.
929082	132-8	DECT Indoor Access Point	\$ 864	\$ 798	\$ 731	15 months	U.S.
929083	132-8	DECT Outdoor Access Point	\$ 1,028	\$ 949	\$ 870	15 months	U.S.
929084	132-8	DECT 142 Handset	\$ 499	\$ 499	\$ 499	15 months	U.S.
929085	132-33	Open Mobility Manager	\$ 27	\$ 27	\$ 27	15 months	U.S.
- Enhanced Attendant Workstation							
775812	132-8	IPEC EAWS System Kit	\$ 2,194	\$ 2,025	\$ 1,856	15 months	U.S.
775821	132-33	IPEC EAWS Software Only	\$ 819	\$ 756	\$ 693	90 Days	U.S.
775813	132-8	IPEC EAWS Software Only Kit w/ DSP 500 headset	\$ 982	\$ 907	\$ 831	15 months	U.S.
775832	132-8	EAWS Handset Kit	\$ 131	\$ 121	\$ 111	15 months	U.S.
775815	132-8	EAWS DSP 500 Binaural USB Headset	\$ 49	\$ 45	\$ 42	15 months	U.S.
775827	132-8	EAWS Behind the Neck Binaural USB Headset	\$ 82	\$ 76	\$ 69	15 months	U.S.
775819	132-8	Digital Line Interface Card (DLIC) Enhanced Attendant Workstation (EAWS) System Kit Mu-Law	\$ 2,554	\$ 2,358	\$ 2,161	15 months	U.S.
775823	132-8	Digital Line Interface Card (DLIC) Enhanced Attendant Workstation (EAWS) System Kit A-Law	\$ 2,554	\$ 2,358	\$ 2,161	15 months	U.S.
775824	132-8	Digital Line Interface Card (DLIC) Enhanced Attendant Workstation (EAWS) System Kit Electrets	\$ 2,554	\$ 2,358	\$ 2,161	15 months	U.S.
775822	132-33	DLIC EAWS Software Only Kit - Mu-Law	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
775825	132-33	DLIC EAWS software Only Kit - A-Law	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
775826	132-33	DLIC EAWS software Only Kit - Electrets	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
775820	132-8	DLIC AWS to EAWS Upgrade Kit – Used to upgrade an existing AWS, does not include DLIC, Keyboard, handset or cables.	\$ 917	\$ 846	\$ 776	15 months	U.S.
775828	132-8	DLIC EAWS Headset – Plantronics S11 Headset	\$ 102	\$ 94	\$ 86	15 months	U.S.
775776	132-8	AWS/EAWS Keyboard	\$ 115	\$ 106	\$ 97	15 months	U.S.
775776-03	132-8	AWS/EAWS Keyboard	\$ 115	\$ 106	\$ 97	15 months	U.S.
- Attendant Workstation Accessories							
500249	132-8	Inverter - Supports 1 AWS; -48V DC to 115/230V AC	\$ 2,554	\$ 2,358	\$ 2,161	15 months	U.S.
540-3000-0400	132-8	Inverter 2000 (Standalone with ATS) 48VDC to 110/115/120Vac or 208/220/230/240 Vac 50/60Hz 2KVA/2KW, 1U rack mounted unit	\$ 2,227	\$ 2,055	\$ 1,884	15 months	U.S.
- Data Equipment & Cables							
780805	132-8	DCA - Desktop	\$ 458	\$ 423	\$ 388	15 months	U.S.
678734	132-8	DCA - V.35 Adaptor Cable	\$ 210	\$ 193	\$ 177	15 months	U.S.
780875	132-8	SDCA - Desktop (Line Powered)	\$ 589	\$ 544	\$ 499	15 months	U.S.
678733	132-8	SDCA V.35 Adaptor Cable	\$ 210	\$ 193	\$ 177	15 months	U.S.

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678380	132-8	RS 232C Data Cable 61" (straight)	\$ 141	\$ 131	\$ 120	15 months	U.S.
678379	132-8	RS 232C Data Cable 61" (crossover)	\$ 141	\$ 131	\$ 120	15 months	U.S.
800-3000-0097	132-8	External Modem, 56K - Domestic only	\$ 196	\$ 181	\$ 166	15 months	U.S.
HA2400	132-8	External Modem 2400 Line Powered	\$ 596	\$ 550	\$ 504	15 months	U.S.
540-3000-0403	132-8	External 56k modem, V.92, 110/220Vac	\$ 557	\$ 514	\$ 471	15 months	U.S.
551-4060-0000	132-8	Universal modem cable: 6 ft	\$ 7	\$ 6	\$ 6	15 months	U.S.
829160	132-8	DCA Serial Port Package	\$ 1,310	\$ 1,209	\$ 1,108	15 months	U.S.
- VoIP Accessories							
540-3000-0191	132-8	4 Port Ethernet to Serial Adapter	\$ 1,015	\$ 937	\$ 859	15 months	U.S.
420-1000-0143	132-8	25 Pin Male to 9 Pin Female Adapter	\$ 7	\$ 6	\$ 6	15 months	U.S.
540-3000-0186	132-8	12 Port Managed Ethernet Switch	\$ 864	\$ 798	\$ 731	15 months	U.S.
540-3000-0187	132-8	24 Port Managed Ethernet Switch	\$ 897	\$ 828	\$ 759	15 months	U.S.
540-3000-0188	132-8	48 Port Managed Ethernet Switch	\$ 1,893	\$ 1,747	\$ 1,602	15 months	U.S.
540-2000-0052	132-8	6 Port Power over Ethernet Hub Device	\$ 812	\$ 750	\$ 687	15 months	U.S.
540-2000-0053	132-8	12 Port Power over Ethernet Hub Device	\$ 1,126	\$ 1,040	\$ 953	15 months	U.S.
540-2000-0054	132-8	24 Port Power over Ethernet Hub Device	\$ 1,611	\$ 1,487	\$ 1,363	15 months	U.S.
540-3000-0194	132-8	4 Port Power over Ethernet Managed Switch	\$ 244	\$ 225	\$ 206	15 months	U.S.
540-3000-1022	132-8	8 Port Power over Ethernet Managed Switch	\$ 720	\$ 665	\$ 610	15 months	U.S.
540-3000-0315	132-8	24 Port Power over Ethernet Managed Switch	\$ 1,087	\$ 1,004	\$ 920	15 months	U.S.
800-2000-0030	132-8	Cable, RJ45 CAT5e, Black, 10 ft.	\$ 15	\$ 14	\$ 13	15 months	U.S.
System Administration							
- System Administration Terminals							
780986	132-8	Cerato GUI Admin Server	\$ 1,467	\$ 1,354	\$ 1,241	15 months	U.S.
780989	132-8	Cerato GUI Server LAN Gateway Kit - non-redundant	\$ 164	\$ 151	\$ 139	15 months	U.S.
780990	132-8	Cerato GUI Server LAN Gateway Kit - redundant	\$ 183	\$ 169	\$ 155	15 months	U.S.
835998	132-8	20-20 Admin 1U Rack Mount PC	\$ 1,866	\$ 1,723	\$ 1,579	15 months	U.S.
CEN620	132-8	20-20 Admin Laptop PC	\$ 1,185	\$ 1,094	\$ 1,003	15 months	U.S.
780985	132-8	System Printer to DCA - 115 V AC	\$ 537	\$ 496	\$ 454	15 months	U.S.
785986	132-8	System Printer to DCA - 230V AC	\$ 537	\$ 496	\$ 454	15 months	U.S.
- Announcement Recording Equipment							
900206	132-8	Four Port Digital Voice Announcer Package Mu-Law	\$ 4,224	\$ 3,899	\$ 3,574	15 months	U.S.
900216	132-8	Four Port Digital Voice Announcer Package A-Law	\$ 4,224	\$ 3,899	\$ 3,574	15 months	U.S.
900207	132-8	Eight Port Digital Voice Announcer Package Mu-Law	\$ 13,753	\$ 12,695	\$ 11,637	15 months	U.S.
900217	132-8	Eight Port Digital Voice Announcer Package A-Law	\$ 13,753	\$ 12,695	\$ 11,637	15 months	U.S.
900208	132-8	8-pt Digital Voice Announcer Pkg	\$ 5,934	\$ 5,477	\$ 5,021	15 months	U.S.
830183	132-8	8-pt Digital Voice Announcer Base Unit	\$ 4,791	\$ 4,422	\$ 4,054	15 months	U.S.
830184	132-8	Four Port Digital Voice Announcer Unit	\$ 2,921	\$ 2,696	\$ 2,472	15 months	U.S.
830185	132-8	Eight Port Digital Voice Announcer Base Unit	\$ 8,142	\$ 7,516	\$ 6,889	15 months	U.S.
830186	132-8	Eight Minute Memory Module	\$ 734	\$ 677	\$ 621	15 months	U.S.
830187	132-8	Eight Port Line Card	\$ 2,898	\$ 2,675	\$ 2,452	15 months	U.S.
- SSA Hardware							
SSAPCSW	132-8	Special Security Advantage (SSA) Desktop Application and PC Platform	\$ 4,552	\$ 4,202	\$ 3,851	15 months	U.S.
SSADSP	132-8	Special Security Advantage (SSA) 19" SVGA Color Monitor	\$ 262	\$ 242	\$ 222	15 months	U.S.
SSAMON	132-8	SSA 10" Color Monitor	\$ 1,310	\$ 1,209	\$ 1,108	15 months	U.S.
SSAPANEL	132-8	Custom Control Phone Panel	\$ 2,390	\$ 2,207	\$ 2,023	15 months	U.S.
831138	132-8	SSA System Printer	\$ 917	\$ 846	\$ 776	15 months	U.S.
540-3000-0131	132-8	Red desktop phone, no dial	\$ 151	\$ 139	\$ 127	16 months	U.S.
- LAN Gateway Systems							
955232	132-33	LAN Gateway Software	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
775916	132-8	Non-Redundant LAN Gateway	\$ 2,947	\$ 2,720	\$ 2,494	15 months	U.S.
775900	132-8	Redundant LAN Gateway	\$ 5,894	\$ 5,441	\$ 4,987	15 months	U.S.
Unified Messaging / Mass Notification							
- Voice Mail Systems							
835600	132-8	VME 4 port base w/250 mailboxes	\$ 3,099	\$ 3,099	\$ 3,099	15 months	U.S.
835605	132-8	Small Business Edition 4 port	\$ 3,470	\$ 3,470	\$ 3,470	15 months	U.S.
835606	132-8	Small Business Edition 4 port w/- TTS	\$ 4,169	\$ 4,169	\$ 4,169	15 months	U.S.
835607	132-8	Small Business Edition 8 port w/ - TTS & ASR	\$ 4,894	\$ 4,894	\$ 4,894	15 months	U.S.

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835608	132-8	Small Business Edition 12 port w/- TTS & ASR	\$ 6,708	\$ 6,708	\$ 6,708	15 months	U.S.
835610	132-8	Enterprise Edition 4 port w/- 2 TTS & 2 ASR	\$ 7,003	\$ 7,003	\$ 7,003	15 months	U.S.
835611	132-8	Enterprise Edition 8 port w/- TTS & ASR	\$ 10,560	\$ 10,560	\$ 10,560	15 months	U.S.
835612	132-8	Enterprise Edition 12 port w/- TTS & ASR	\$ 12,923	\$ 12,923	\$ 12,923	15 months	U.S.
835613	132-8	Enterprise Edition 16 port w/- TTS & ASR	\$ 17,072	\$ 17,072	\$ 17,072	15 months	U.S.
835614	132-8	Enterprise Edition 24 port w/- TTS & ASR	\$ 22,786	\$ 22,786	\$ 22,786	15 months	U.S.
835615	132-8	Enterprise Edition 32 port w/- TTS & ASR	\$ 25,908	\$ 25,908	\$ 25,908	15 months	U.S.
835616	132-8	Enterprise Edition 48 port w/- TTS & ASR	\$ 36,297	\$ 36,297	\$ 36,297	15 months	U.S.
835617	132-8	Enterprise Edition 64 port w/- TTS & ASR	\$ 46,685	\$ 46,685	\$ 46,685	15 months	U.S.
- Voice Mail Hardware Options							
835753	132-8	17" LCD Display w/ built in Speakers	\$ 262	\$ 242	\$ 222	15 months	U.S.
835630	132-8	1U SIP Server #1 (already included with SIP VM systems)	\$ 1,360	\$ 1,360	\$ 1,360	15 months	U.S.
835631	132-8	1U SIP Server #2 (already included with SIP VM systems)	\$ 2,495	\$ 2,303	\$ 2,111	15 months	U.S.
835799	132-8	Seagate 80GB SATA Hard Drive	\$ 151	\$ 139	\$ 127	15 months	U.S.
- Voice Mail Software Options							
835715	132-33	RealSpeak TTS Ports	\$ 596	\$ 550	\$ 504	90 Days	U.S.
835716	132-33	Mail Server Networking	\$ 1,991	\$ 1,838	\$ 1,685	90 Days	U.S.
835719	132-33	Soft Fax Ports	\$ 596	\$ 550	\$ 504	90 Days	U.S.
835727	132-33	COMLINX Services	\$ 1,192	\$ 1,100	\$ 1,009	90 Days	U.S.
835729	132-33	Unlimited Company license	\$ 1,991	\$ 1,838	\$ 1,685	90 Days	U.S.
835730	132-33	Additional Companies	\$ 242	\$ 224	\$ 205	90 Days	U.S.
CONF-SERV-08SW	132-33	WeLink Conference Server 8 port Base Audio SIP	\$ 819	\$ 756	\$ 693	90 Days	U.S.
CONF-SERV-08SUP	132-33	Additional 8 ports for WeLink Conference Server	\$ 819	\$ 756	\$ 693	90 Days	U.S.
CONF-SERV-04UP	123-33	Additional 4 ports for WeLink Conference Server	\$ 458	\$ 423	\$ 388	90 Days	U.S.
CONF-SERV-01UP	132-33	Additional 1 port for WeLink Conference Server	\$ 122	\$ 113	\$ 104	90 Days	U.S.
SUPP-CONF-0148	132-12	Annual Software License, 1-48 ports, price per port, includes free software upgrades/updates and unlimited access to technical support for 1 year.	\$ 122	\$ 113	\$ 104	-	U.S.
- Voice Mail Software Platforms - Add On Modules							
SBE-ENTP-01SW	132-33	Upgrade to the Enterprise Platform	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
AMIS-VPIM-01SW	132-33	AMIS & VPIM Integration Software	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
PMS1-1000-01SW	132-33	Property Management Systems (PMS) Interface	\$ 1,637	\$ 1,511	\$ 1,385	90 Days	U.S.
ADDI-COMP-01SW	132-33	Price per additional Tenant License for VM system	\$ 246	\$ 227	\$ 208	90 Days	U.S.
TENT-9999-01SW	132-33	Price per unlimited Tenant License for VM system (Standard and Enterprise only)	\$ 2,456	\$ 2,267	\$ 2,078	90 Days	U.S.
PBX1-1000-01SW	132-33	Price per additional PBX Node for VM system	\$ 327	\$ 302	\$ 277	90 Days	U.S.
PBX1-9999-01SW	132-33	Price per unlimited PBX Node for VM system (Standard and Enterprise only)	\$ 3,275	\$ 3,023	\$ 2,771	90 Days	U.S.
SMS1-1000-01SW	132-33	SMS Gateway - enables integration with SMS aggregators	\$ 819	\$ 756	\$ 693	90 Days	U.S.
IMAP-CONN-01SW	132-33	Price per additional TSE Connection	\$ 819	\$ 756	\$ 693	90 Days	U.S.
VIVM-1000-01SW	132-33	Visual Voice Mail (speech to text)	\$ 819	\$ 756	\$ 693	90 Days	U.S.
- Voice Mail Software Platforms - Scripts and Utilities							
SMS2-1000-01SW	132-33	SMS Utility manager for list management	\$ 1,228	\$ 1,134	\$ 1,039	90 Days	U.S.
MASS-RECL-01SV	132-33	Mass Recall Utility	\$ 819	\$ 756	\$ 693	90 Days	U.S.
ABST-1000-01SW	132-33	Absenteeism script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
ACTX-1000-01SW	132-33	Active X script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
CRM1-1000-01SW	132-33	Microsoft CRM integration script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
SFIS-1000-01SW	132-33	Salesforce.com integration script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
PCRC-1000-01SW	132-33	PC ReCruiter integration script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
GOOG-1000-01SW	132-33	Google Desktop/MS Live Desktop script	\$ 819	\$ 756	\$ 693	90 Days	U.S.
- Speech Recognition Auto-Attendant (ASR)							
835706	132-8	ASR 1 Port UG Licenses 500 Names - AST-2	\$ 766	\$ 707	\$ 648	15 months	U.S.
835711	132-33	Nuance Two Languages - AST-2	\$ 151	\$ 139	\$ 127	90 Days	U.S.
835712	132-33	Nuance More Than Two Languages - AST-2	\$ 262	\$ 242	\$ 222	90 Days	U.S.
835708	132-33	ASR 1 Port UG Licenses 500+ Names - AST-3	\$ 1,591	\$ 1,469	\$ 1,347	90 Days	U.S.
835713	132-33	Nuance Two Languages - AST-3	\$ 262	\$ 242	\$ 222	90 Days	U.S.
LANG-ADDI-01SW	132-33	Price per additional language license	\$ 164	\$ 151	\$ 139	90 Days	U.S.
NUAN-LAN2-02SW	132-33	Price per port Nuance	\$ 246	\$ 227	\$ 208	90 Days	U.S.
NUAN-UNLT-02SW	132-33	Price per port Nuance, more than two languages	\$ 360	\$ 332	\$ 305	90 Days	U.S.
835714	132-33	Nuance More Than Two Languages - AST-3	\$ 524	\$ 484	\$ 443	90 Days	U.S.

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Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
RESI-STND-01SW	132-33	Resilient standby voice channel - price per port	\$ 106	\$ 98	\$ 90	90 Days	U.S.
REDN-1000-01SW	132-33	Redundancy option for VM system	\$ 8,186	\$ 7,557	\$ 6,927	90 Days	U.S.
- VM Software Upgrades and Expansions							
835687	132-33	TOL SBE Four Port Upgrade (maximum of 16 ports)	\$ 1,192	\$ 1,100	\$ 1,009	90 Days	U.S.
TOL5-0512-01SW	132-33	VME 4 port upgrade	\$ 982	\$ 907	\$ 831	90 Days	U.S.
MBX3-0250-01SW	132-33	VME 250 mailboxes upgrade	\$ 491	\$ 453	\$ 416	90 Days	U.S.
TOL8-0288-01SW	132-33	SBE Software Upgrade, price per additional voice/SIP port	\$ 573	\$ 529	\$ 485	90 Days	U.S.
FAX1-PDTF-01SW	132-33	SBE Software Upgrade, price per additional fax resource	\$ 450	\$ 415	\$ 381	90 Days	U.S.
NUAN-UPGD-02SW	132-33	SBE Software Upgrade, price per additional ASR port, max 32 ports up to 500 names	\$ 819	\$ 756	\$ 693	90 Days	U.S.
NUAN-UPGD-03SW	132-33	SBE Software Upgrade, price per additional aSR port, max 32 ports unlimited names	\$ 982	\$ 907	\$ 831	90 Days	U.S.
AST2-AST3-UPGD	132-33	Price per ASR port upgrade, max 32 ports, from 500 names to unlimited names	\$ 491	\$ 453	\$ 416	90 Days	U.S.
REAL-01SP-01SW	132-33	Price per additional TTS port, max 16 ports	\$ 573	\$ 529	\$ 485	90 Days	U.S.
MBX1-00UM-USER	132-33	Price per mailbox to UM User license upgrade, 10 mailboxes minimum	\$ 16	\$ 15	\$ 14	90 Days	U.S.
LAN1-1000-01SW	132-33	Price per additional user or mailbox, max 5000 (minimum purchase of 1000 users at a time.	\$ 7	\$ 6	\$ 6	90 Days	U.S.
LAN1-PMOB-01SW	132-33	Price per Presence/Mobility user	\$ 49	\$ 45	\$ 42	90 Days	U.S.
- VM Annual Support							
SUPP-RSTD-0124	132-12	VM (VME & SBE) Software Assurance and Technical Support, 1-16 Ports, Annual (price per port up to 16 ports)	\$ 106	\$ 98	\$ 90	-	U.S.
SUPP-RENE-0124	132-12	VM (Enterprise Edition) Software Assurance and Technical Support, 1 - 24 Ports, Annual (price per port up to 24 ports)	\$ 141	\$ 131	\$ 120	-	U.S.
SUPP-RENE-2596	132-12	VM (Enterprise Edition) Software Assurance and Technical Support, 25 - 96 Ports, Annual (price per port up to 96 ports)	\$ 156	\$ 144	\$ 132	-	U.S.
SUPP-RENE-97UP	132-12	VM (Enterprise Edition) Software Assurance and Technical Support, 97 - 800 Ports, Annual	\$ 195	\$ 180	\$ 165	-	U.S.
SUPP-HARE-0124	132-12	VM (Enterprise Edition) Software Assurance and Technical Support with High Availability, 1 - 24 Ports, Annual (price per port up to 24 ports)	\$ 212	\$ 196	\$ 180	-	U.S.
SUPP-HARE-2596	132-12	VM (Enterprise Edition) Software Assurance and Technical Support with High Availability, 25 - 96 Ports, Annual (price per port up to 96 ports)	\$ 229	\$ 212	\$ 194	-	U.S.
SUPP-HARE-97UP	132-12	VM (Enterprise Edition) Software Assurance and Technical Support with High Availability, 97 - 800 Ports, Annual	\$ 369	\$ 341	\$ 313	-	U.S.
SUPP-REAL-0124	132-12	RealSpeak (TTS) Software Assurance and Technical Support, 1 - 16 ports, Annual	\$ 154	\$ 142	\$ 130	-	U.S.
SUPP-NUAN-0124	132-12	Nuance (ASR) Software Assurance and Technical Support, 1 - 16 ports, Annual	\$ 462	\$ 426	\$ 391	-	U.S.
Spares, Cables, & Special Application Hardware							
- CCS Spares Kits							
829700	132-8	Spares Package - up to 512 ports	\$ 9,824	\$ 9,068	\$ 8,312	15 months	U.S.
829701	132-8	Spares Package - from 768 to 2048 ports	\$ 11,134	\$ 10,277	\$ 9,421	15 months	U.S.
- CCS Common Equipment Spares							
763690	132-8	TCPU	\$ 3,275	\$ 3,023	\$ 2,771	15 months	U.S.
300-0034-0001	132-8	ICPU HDD Replacement Kit	\$ 239	\$ 221	\$ 202	15 months	U.S.
300-0046-0000	132-8	XCPU HDD Replacement Kit	\$ 360	\$ 332	\$ 305	15 months	U.S.
763650	132-8	Time Switch Array	\$ 3,471	\$ 3,204	\$ 2,937	15 months	U.S.
765654	132-8	Alarm Board & Ringing Generator	\$ 966	\$ 892	\$ 817	15 months	U.S.
765655	132-8	Alarm Sub-Plane	\$ 963	\$ 889	\$ 815	15 months	U.S.
765650	132-8	Backplane	\$ 2,292	\$ 2,116	\$ 1,940	15 months	U.S.
791651	132-8	Shelf Pair Cable Kit	\$ 65	\$ 60	\$ 55	15 months	U.S.
681655	132-8	Redundant Shelf Link Cable	\$ 141	\$ 130	\$ 119	15 months	U.S.
762650	132-8	DC Power Supply	\$ 2,053	\$ 1,895	\$ 1,737	15 months	U.S.
763653	132-8	Copper Port Access Module - PAM	\$ 1,244	\$ 1,149	\$ 1,053	15 months	U.S.
763657	132-8	Fiber port access module	\$ 1,637	\$ 1,511	\$ 1,385	15 months	U.S.
763651	132-8	Copper Shelf Drive Unit - SDU	\$ 1,686	\$ 1,557	\$ 1,427	15 months	U.S.
763658	132-8	Fiber shelf driver unit	\$ 2,122	\$ 1,959	\$ 1,795	15 months	U.S.
762651	132-8	Auxiliary Supply - Message Waiting	\$ 652	\$ 602	\$ 552	15 months	U.S.
791652	132-8	Spare Fuse Kit	\$ 20	\$ 18	\$ 17	15 months	U.S.
791680	132-8	HSS Cable Clamp Kit	\$ 20	\$ 18	\$ 17	15 months	U.S.
791681	132-8	HSS Cable Kit - 2M	\$ 59	\$ 54	\$ 50	15 months	U.S.
791682	132-8	HSS Cable Kit - 5M	\$ 69	\$ 64	\$ 59	15 months	U.S.
681661	132-8	DC Power Harness	\$ 216	\$ 199	\$ 183	15 months	U.S.
- AC Power System Spares							
800-3000-0139	132-8	NewMar Single Shelf AC Power Supply	\$ 1,637	\$ 1,511	\$ 1,385	15 months	U.S.
540-3000-0159	132-8	Termination Panel (400 Amp)	\$ 252	\$ 233	\$ 213	15 months	U.S.
- Battery Backup Spares							
832320-01	132-8	Battery Tray, 19"	\$ 203	\$ 187	\$ 172	15 months	U.S.

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540-3000-0399	132-8	Battery Cable Kit (Cordex or Legacy)	\$ 177	\$ 163	\$ 150	15 months	U.S.
540-3000-0398	132-8	Battery, 12 Volt, 50 amp hour	\$ 229	\$ 212	\$ 194	15 months	U.S.
832322-01	132-8	Battery, 12 Volt, 105 amp hour	\$ 458	\$ 423	\$ 388	15 months	U.S.
- LCC Spares Kits							
945839	132-8	Common Control Spares Package	\$ 13,923	\$ 12,852	\$ 11,781	15 months	U.S.
945838	132-8	Telephony Spares Package	\$ 11,965	\$ 11,045	\$ 10,124	15 months	U.S.
945837	132-8	System Spares Package	\$ 4,833	\$ 4,461	\$ 4,090	15 months	U.S.
- LCC Common Equipment Spares							
763618	132-8	CPU - Pentium 1.2 GHz	\$ 13,923	\$ 12,852	\$ 11,781	15 months	U.S.
763619	132-8	CPU - Pentium 1.2 GHz	\$ 13,923	\$ 12,852	\$ 11,781	15 months	U.S.
763630	132-8	MXU - Matrix Unit	\$ 4,584	\$ 4,232	\$ 3,879	15 months	U.S.
763601	132-8	TCU - Tones and Conference Unit	\$ 3,199	\$ 2,953	\$ 2,707	15 months	U.S.
763602	132-8	VSU - VME Bus Service Unit	\$ 1,225	\$ 1,130	\$ 1,036	15 months	U.S.
763603	132-8	Base Timing Unit	\$ 3,877	\$ 3,579	\$ 3,281	15 months	U.S.
765603	132-8	T-Link Unit	\$ 426	\$ 393	\$ 360	15 months	U.S.
765606	132-8	V-Link Unit	\$ 196	\$ 181	\$ 166	15 months	U.S.
661619	132-8	Common Control and Telephony Control Shelf Power Supply	\$ 3,144	\$ 2,902	\$ 2,660	15 months	U.S.
767653	132-8	Peripheral Transport Unit	\$ 2,210	\$ 2,040	\$ 1,870	15 months	U.S.
791683	132-8	HSS Cable Kit 7m	\$ 196	\$ 181	\$ 166	15 months	U.S.
791684	132-8	HSS Cable Kit 9m	\$ 210	\$ 193	\$ 177	15 months	U.S.
791685	132-8	HSS Cable Kit 11m	\$ 223	\$ 206	\$ 188	15 months	U.S.
791686	132-8	HSS Cable Kit 13m (2 ea. per kit)	\$ 236	\$ 218	\$ 199	15 months	U.S.
791687	132-8	HSS Cable Kit 15m (2 ea. per kit)	\$ 249	\$ 230	\$ 211	15 months	U.S.
- MAP Common Equipment Spares							
763305	132-8	Time Switch Unit, TSU, Mu-Law	\$ 1,572	\$ 1,451	\$ 1,330	15 months	U.S.
763325	132-8	Time Switch Unit, TSU, A-Law	\$ 1,572	\$ 1,451	\$ 1,330	15 months	U.S.
763306	132-8	Scan and Signal Unit, SSU	\$ 1,572	\$ 1,451	\$ 1,330	15 months	U.S.
763307	132-8	Conference & Tone Unit, CTU, Mu-Law	\$ 1,474	\$ 1,360	\$ 1,247	15 months	U.S.
763327	132-8	Conference & Tone Unit, CTU, A-Law	\$ 1,474	\$ 1,360	\$ 1,247	15 months	U.S.
763375	132-8	RMU - Reserve Memory Unit	\$ 1,834	\$ 1,693	\$ 1,552	15 months	U.S.
763379	132-8	HCSU - High Speed C-Bus Service Unit	\$ 1,179	\$ 1,088	\$ 997	15 months	U.S.
763311	132-8	TTU - Telephony Timing Unit	\$ 1,048	\$ 967	\$ 887	15 months	U.S.
631525	132-8	System AC Power Supply	\$ 2,096	\$ 1,935	\$ 1,773	15 months	U.S.
765346	132-8	Hex PGB Assembly	\$ 72	\$ 66	\$ 61	15 months	U.S.
790347	132-8	MAP Spare Fuse Kit	\$ 16	\$ 15	\$ 14	15 months	U.S.
- MAP Cable Kits							
790384	132-8	Cable Kit 128 Non-Redundant MAP	\$ 65	\$ 60	\$ 55	15 months	U.S.
790385	132-8	Cable Kit 128-384 Non-Redundant MAP	\$ 115	\$ 106	\$ 97	15 months	U.S.
790386	132-8	Cable Kit 384-640 Non-Redundant MAP	\$ 223	\$ 206	\$ 188	15 months	U.S.
790387	132-8	Cable Kit 640-896 Non-Redundant MAP	\$ 213	\$ 196	\$ 180	15 months	U.S.
790374	132-8	Cable Kit 256 Redundant MAP	\$ 295	\$ 272	\$ 249	15 months	U.S.
790375	132-8	Cable Kit 256-512 Redundant MAP	\$ 147	\$ 136	\$ 125	15 months	U.S.
790376	132-8	Cable Kit 512-768 Redundant MAP	\$ 262	\$ 242	\$ 222	15 months	U.S.
790377	132-8	Cable Kit 768-896 Redundant MAP	\$ 180	\$ 166	\$ 152	15 months	U.S.
- LAN Assemblies							
763380	132-8	PCU - Packet Control Unit	\$ 6,549	\$ 6,045	\$ 5,542	15 months	U.S.
- LAN Cable Kits							
900904	132-8	CCS Cable Kit for 1st PCU, ECU, or LAN Gateway	\$ 327	\$ 302	\$ 277	15 months	U.S.
900905	132-8	LCC Cable Kit for 1st PCU, ECU, or LAN Gateway	\$ 327	\$ 302	\$ 277	15 months	U.S.
900906	132-8	Cable Kit for each additional PCU or ECU	\$ 262	\$ 242	\$ 222	15 months	U.S.
- T1/E1 Cables							
678124-01	132-8	E1 Cable Assembly, 7 position	\$ 82	\$ 76	\$ 69	15 months	U.S.
678124-02	132-8	E1 Cable Assembly, 7 position, 2.5 meters	\$ 82	\$ 76	\$ 69	15 months	U.S.
678124-03	132-8	E1 Cable Assembly, 7 position, 3 meters	\$ 85	\$ 79	\$ 72	15 months	U.S.
678124-10	132-8	E1 Cable Assembly, 7 position, 10 meters	\$ 92	\$ 85	\$ 78	15 months	U.S.
- SS7 Hardware & Equipment Packages							
900900	132-8	Equipment Package for CCS	\$ 13,098	\$ 12,091	\$ 11,083	15 months	U.S.

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900901	132-8	Equipment Package for LCC	\$ 13,098	\$ 12,091	\$ 11,083	15 months	U.S.
763386	132-8	SS7 Tone Detector Unit (Mu-Law)	\$ 1,965	\$ 1,814	\$ 1,662	15 months	U.S.
Upgrades							
- Non-Redundant CCS to Redundant CCS Hardware Upgrade							
912309	132-8	256 Port, redundant upgrade 8 Additional Slots	\$ 13,098	\$ 12,091	\$ 11,083	15 months	U.S.
912310	132-8	512 Port, redundant upgrade 16 Additional Slots	\$ 4,584	\$ 4,232	\$ 3,879	15 months	U.S.
912311	132-8	768 Port, redundant upgrade 16 Additional Slots,	\$ 5,894	\$ 5,441	\$ 4,987	15 months	U.S.
912312	132-8	1024 Port, redundant upgrade 16 Additional Slots	\$ 6,549	\$ 6,045	\$ 5,542	15 months	U.S.
912313	132-8	1280 Port, redundant upgrade 16 Additional Slots	\$ 7,204	\$ 6,650	\$ 6,096	15 months	U.S.
912314	132-8	1536 Port, redundant upgrade 16 Additional Slots	\$ 7,859	\$ 7,254	\$ 6,650	15 months	U.S.
912315	132-8	1792 Port, redundant upgrade 16 Additional Slots	\$ 8,514	\$ 7,859	\$ 7,204	15 months	U.S.
912316	132-8	2048 Port, redundant upgrade 16 Additional Slots	\$ 9,169	\$ 8,463	\$ 7,758	15 months	U.S.
- LCC & LX Processor Upgrade Kit							
931164	132-8	CPU Processor Upgrade Kit - Mu-Law/A-Law	\$ 13,923	\$ 12,852	\$ 11,781	15 months	U.S.
- Software Only Upgrades							
900860	132-33	>20 to 4.x Software Upgrade, VCSe2000 / CCS	\$ 596	\$ 550	\$ 504	90 Days	U.S.
900861	132-33	>20 to 4.x Software Upgrade, M, MAP, LH & L	\$ 720	\$ 436	\$ 610	90 Days	U.S.
900862	132-33	>20 to 4.x Software Upgrade, LCC & LX	\$ 894	\$ 540	\$ 756	90 Days	U.S.
- Software / Hardware Upgrades							
900863	132-8	>20 to 4.x Software Upgrade & TCPU non-redundant VCSe2000 / CCS	\$ 3,052	\$ 1,845	\$ 2,582	15 month	U.S.
900864	132-8	>20 to 4.x Software Upgrade & TCPU redundant VCSe2000 / CCS	\$ 5,508	\$ 3,330	\$ 4,660	15 months	U.S.
900865	132-8	>20 to 4.x Software Upgrade & TCPU non-redundant M, MAP, LH & L	\$ 3,602	\$ 3,325	\$ 3,048	15 months	U.S.
900866	132-8	>20 to 4.x Software Upgrade & TCPU redundant M, MAP, LH & L	\$ 6,857	\$ 6,329	\$ 5,802	15 months	U.S.
900867	132-8	>20 to 4.x Software Upgrade S/W & Pentium redundant CPU kit VCSe9000, IXP LCC & LX	\$ 26,851	\$ 24,786	\$ 22,720	15 months	U.S.
900868	132-8	>20 to 4.x Upgrade Software, TCPU & CPU Shelf Cards non-redundant M/MAP/L/LH	\$ 4,586	\$ 4,234	\$ 3,881	15 months	U.S.
900869	132-8	>20 to 4.x Upgrade Software, TCPU & CPU Shelf Cards redundant M/MAP/L/LH	\$ 10,329	\$ 9,535	\$ 8,740	15 months	U.S.
- VoIP Upgrade Package							
900700	132-8	VoIP Starter Package (Limited to one per switch upgrade, S/N and OCR required.)	\$ 4,191	\$ 3,869	\$ 3,547	15 months	U.S.
- Non-Redundant Cabinet Upgrades							
900485	132-8	MAP 1 or 2 shelf or M 2 shelf to 256 port CCS	\$ 8,383	\$ 7,738	\$ 7,093	15 months	U.S.
900486	132-8	MAP 2 or 3 shelf or M 2 or 3 shelf to 512 port CCS	\$ 13,491	\$ 12,453	\$ 11,416	15 months	U.S.
900487	132-8	MAP 3 or 4 shelf or M 3 or 4 shelf to 768 port CCS	\$ 19,975	\$ 18,438	\$ 16,902	15 months	U.S.
900488	132-8	MAP 4 shelf or M 4 shelf to 1024 port CCS	\$ 25,083	\$ 23,154	\$ 21,224	15 months	U.S.
900489	132-8	Any M, MAP, LH & L to 1280 port CCS	\$ 31,698	\$ 29,259	\$ 26,821	15 months	U.S.
900490	132-8	Any M, MAP, LH & L to 1536 port CCS	\$ 36,872	\$ 34,035	\$ 31,199	15 months	U.S.
900491	132-8	Any M, MAP, LH & L to 1792 port CCS	\$ 43,421	\$ 40,081	\$ 36,741	15 months	U.S.
900492	132-8	Any M, MAP, LH & L to 2048 port CCS	\$ 48,594	\$ 44,856	\$ 41,118	15 months	U.S.
- Redundant Cabinet Upgrades							
900840	132-8	MAP 2 shelf or LH 2 shelf to 512 port CCS	\$ 17,028	\$ 15,718	\$ 14,408	15 months	U.S.
900841	132-8	MAP 3 or 4 shelf or LH 2 or 3 shelf to 768 port CCS	\$ 24,690	\$ 22,791	\$ 20,892	15 months	U.S.
900842	132-8	MAP 4 or 5 shelf or LH 2 or 3 shelf to 1024 port CCS	\$ 29,995	\$ 27,688	\$ 25,380	15 months	U.S.
900843	132-8	LH 3 or 4 shelf to 1280 port CCS	\$ 37,985	\$ 35,063	\$ 32,141	15 months	U.S.
900844	132-8	LH 4 shelf to 1536 port CCS	\$ 43,159	\$ 39,839	\$ 36,519	15 months	U.S.
900845	132-8	LH 4 or 6 shelf to 1792 port CCS	\$ 51,214	\$ 47,275	\$ 43,335	15 months	U.S.
900846	132-8	LH 6 shelf to 2048 port CCS	\$ 56,453	\$ 52,111	\$ 47,768	15 months	U.S.
Hardware Expansion Packages							
- CCS Expansions - DC Powered Non-Redundant							
911364	132-8	2nd shelf (to 512 ports) Metal	\$ 5,698	\$ 5,259	\$ 4,821	15 months	U.S.
911365	132-8	3rd shelf (to 768 ports) Metal	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
911366	132-8	4th shelf (to 1024 ports) Metal	\$ 5,698	\$ 5,259	\$ 4,821	15 months	U.S.
911367	132-8	5th shelf (to 1280 ports) Metal	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
911368	132-8	6th shelf (to 1536 ports) Metal	\$ 5,698	\$ 5,259	\$ 4,821	15 months	U.S.
911369	132-8	7th shelf (to 1792 ports) Metal	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
911370	132-8	8th shelf (to 2048 ports) Metal	\$ 5,698	\$ 5,259	\$ 4,821	15 months	U.S.
- CCS Expansions - DC Powered Redundant							
912372	132-8	3rd shelf (to 768 ports) Metal	\$ 8,448	\$ 7,798	\$ 7,149	15 months	U.S.
912373	132-8	4th shelf (to 1024 ports) Metal	\$ 6,484	\$ 5,985	\$ 5,486	15 months	U.S.
912374	132-8	5th shelf (to 1280 ports) Metal	\$ 8,448	\$ 7,798	\$ 7,149	15 months	U.S.

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
912375	132-8	6th shelf (to 1536 ports) Metal	\$ 6,484	\$ 5,985	\$ 5,486	15 months	U.S.
912376	132-8	7th shelf (to 1792 ports) Metal	\$ 8,448	\$ 7,798	\$ 7,149	15 months	U.S.
912377	132-8	8th shelf (to 2048 ports) Metal	\$ 6,484	\$ 5,985	\$ 5,486	24 months	U.S.
- LCC Expansions - DC Powered Redundant							
913150	132-8	5th shelf (to 1280 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913151	132-8	6th shelf (to 1536 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913152	132-8	7th shelf (to 1792 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913153	132-8	8th shelf (to 2048 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913154	132-8	9th shelf (to 2304 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913155	132-8	10th shelf (to 2560 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913156	132-8	11th shelf (to 2816 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913157	132-8	12th shelf (to 3072 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913158	132-8	13th shelf (to 3328 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913159	132-8	14th shelf (to 3584 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913160	132-8	15th shelf (to 3840 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913161	132-8	16th shelf (to 4096 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913162	132-8	17th shelf (to 4352 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913163	132-8	18th shelf (to 4608 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913164	132-8	19th shelf (to 4864 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913165	132-8	20th shelf (to 5120 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913166	132-8	21st shelf (to 5376 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913167	132-8	22nd shelf (to 5632 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913168	132-8	23rd shelf (to 5888 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913169	132-8	24th shelf (to 6144 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913170	132-8	25th shelf (to 6400 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913171	132-8	26th shelf (to 6656 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913172	132-8	27th shelf (to 6912 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913173	132-8	28th shelf (to 7168 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913174	132-8	29th shelf (to 7424 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913175	132-8	30th shelf (to 7680 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913176	132-8	31st shelf (to 7936 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913177	132-8	32nd shelf (to 8192 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913178	132-8	33rd shelf (to 8448 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913179	132-8	34th shelf (to 8704 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913180	132-8	35th shelf (to 8960 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913181	132-8	36th shelf (to 9216 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
- MAP Expansions - DC Powered Non-Redundant							
829611	132-8	128 - 384 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,090	\$ 5,622	\$ 5,154	15 months	U.S.
829618	132-8	384 - 640 Ports, 16 Additional Slots, Mu-Law	\$ 7,531	\$ 6,952	\$ 6,373	15 months	U.S.
829612	132-8	384 - 640 Ports, 16 Additional Slots, A-Law	\$ 7,531	\$ 6,952	\$ 6,373	15 months	U.S.
829613	132-8	640 - 896 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,090	\$ 5,622	\$ 5,154	15 months	U.S.
- MAP Expansions - AC Powered Non-Redundant							
829601	132-8	128 - 384 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,745	\$ 6,227	\$ 5,708	15 months	U.S.
829608	132-8	384 - 640 Ports, 16 Additional Slots, Mu-Law	\$ 8,186	\$ 7,557	\$ 6,927	15 months	U.S.
829602	132-8	384 - 640 Ports, 16 Additional Slots, A-Law	\$ 8,186	\$ 7,557	\$ 6,927	15 months	U.S.
829603	132-8	640 - 896 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,745	\$ 6,227	\$ 5,708	15 months	U.S.
- MAP Expansions - DC Powered Redundant							
829640	132-8	256 - 512 Ports, 8 Additional Slots, Mu-Law	\$ 10,741	\$ 9,914	\$ 9,088	15 months	U.S.
829631	132-8	256 - 512 Ports, 8 Additional Slots, A-Law	\$ 10,741	\$ 9,914	\$ 9,088	15 months	U.S.
829632	132-8	512 - 768 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,222	\$ 5,743	\$ 5,264	15 months	U.S.
829633	132-8	768 - 896 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,222	\$ 5,743	\$ 5,264	15 months	U.S.
- MAP Expansions - AC Powered Redundant							
829629	132-8	256 - 512 Ports, 8 Additional Slots, Mu-Law	\$ 11,395	\$ 10,519	\$ 9,642	15 months	U.S.
829621	132-8	256 - 512 Ports, 8 Additional Slots, A-Law	\$ 11,395	\$ 10,519	\$ 9,642	15 months	U.S.
829622	132-8	512 - 768 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,877	\$ 6,348	\$ 5,819	15 months	U.S.
829623	132-8	768 - 896 Ports, 16 Additional Slots, Mu-Law/A-Law	\$ 6,877	\$ 6,348	\$ 5,819	15 months	U.S.

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
- LX - Hybrid Expansions - Metal							
913405	132-8	5th shelf (to 1280 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913406	132-8	6th shelf (to 1536 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913407	132-8	7th shelf (to 1792 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913408	132-8	8th shelf (to 2048 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913409	132-8	9th shelf (to 2304 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913410	132-8	10th shelf (to 2560 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913411	132-8	11th shelf (to 2816 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913412	132-8	12th shelf (to 3072 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913413	132-8	13th shelf (to 3328 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913414	132-8	14th shelf (to 3584 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913415	132-8	15th shelf (to 3840 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913416	132-8	16th shelf (to 4096 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913417	132-8	17th shelf (to 4352 ports)	\$ 14,866	\$ 13,723	\$ 12,579	15 months	U.S.
913418	132-8	18th shelf (to 4608 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913419	132-8	19th shelf (to 4864 ports)	\$ 7,073	\$ 6,529	\$ 5,985	15 months	U.S.
913420	132-8	20th shelf (to 5120 ports)	\$ 6,831	\$ 6,305	\$ 5,780	15 months	U.S.
913421	132-8	21st shelf (to 5376 ports)	\$ 14,801	\$ 13,662	\$ 12,524	15 months	U.S.
913422	132-8	22nd shelf (to 5632 ports)	\$ 6,857	\$ 6,329	\$ 5,802	15 months	U.S.
913423	132-8	23rd shelf (to 5888 ports)	\$ 6,706	\$ 6,190	\$ 5,675	15 months	U.S.
913424	132-8	24th shelf (to 6144 ports)	\$ 6,857	\$ 6,329	\$ 5,802	15 months	U.S.
913425	132-8	25th shelf (to 6400 ports)	\$ 14,801	\$ 13,662	\$ 12,524	15 months	U.S.
913426	132-8	26th shelf (to 6656 ports)	\$ 6,857	\$ 6,329	\$ 5,802	15 months	U.S.
913427	132-8	27th shelf (to 6912 ports)	\$ 6,706	\$ 6,190	\$ 5,675	15 months	U.S.
913428	132-8	28th shelf (to 7168 ports)	\$ 6,857	\$ 6,329	\$ 5,802	15 months	U.S.
913429	132-8	29th shelf (to 7424 ports)	\$ 14,827	\$ 13,687	\$ 12,546	15 months	U.S.
913430	132-8	30th shelf (to 7680 ports)	\$ 6,883	\$ 6,354	\$ 5,824	15 months	U.S.
913431	132-8	31st shelf (to 7936 ports)	\$ 6,732	\$ 6,215	\$ 5,697	15 months	U.S.
913432	132-8	32nd shelf (to 8192 ports)	\$ 6,883	\$ 6,354	\$ 5,824	15 months	U.S.
913433	132-8	33rd shelf (to 8448 ports)	\$ 14,827	\$ 13,687	\$ 12,546	15 months	U.S.
913434	132-8	34th shelf (to 8704 ports)	\$ 6,883	\$ 6,354	\$ 5,824	15 months	U.S.
913435	132-8	35th shelf (to 8960 ports)	\$ 6,732	\$ 6,215	\$ 5,697	15 months	U.S.
913436	132-8	36th shelf (to 9216 ports)	\$ 6,883	\$ 6,354	\$ 5,824	15 months	U.S.
Re-Licensing							
- OCR Replacement							
OCRCOPY	132-33	Replace Existing OCR Disk	\$ 118	\$ 109	\$ 100	90 Days	U.S.
- Port Licensing							
SWLIC128	132-33	128 added ports	\$ 1,741	\$ 1,741	\$ 1,741	90 days	U.S.
SWLIC192	132-33	192 added ports	\$ 2,612	\$ 2,612	\$ 2,612	90 Days	U.S.
SWLIC256	132-33	256 added ports	\$ 3,482	\$ 3,482	\$ 3,482	90 Days	U.S.
SWLIC384	132-33	384 added ports	\$ 5,223	\$ 5,223	\$ 5,223	90 Days	U.S.
SWLIC512	132-33	512 added ports	\$ 6,964	\$ 6,964	\$ 6,964	90 Days	U.S.
SWLIC640	132-33	640 added ports	\$ 8,705	\$ 8,705	\$ 8,705	90 Days	U.S.
SWLIC768	132-33	768 added ports	\$ 10,446	\$ 10,446	\$ 10,446	90 Days	U.S.
SWLIC896	132-33	896 added ports	\$ 12,187	\$ 12,187	\$ 12,187	90 Days	U.S.
SWLIC1024	132-33	1024 added ports	\$ 13,928	\$ 13,928	\$ 13,928	90 Days	U.S.
SWLIC1280	132-33	1280 added ports	\$ 17,411	\$ 17,411	\$ 17,411	90 Days	U.S.
SWLIC1536	132-33	1536 added ports	\$ 20,893	\$ 20,893	\$ 20,893	90 Days	U.S.
SWLIC1792	132-33	1792 added ports	\$ 24,375	\$ 24,375	\$ 24,375	90 Days	U.S.
SWLIC2048	132-33	2048 added ports	\$ 27,857	\$ 27,857	\$ 27,857	90 Days	U.S.
SWLIC2304	132-33	2304 added ports	\$ 31,339	\$ 31,339	\$ 31,339	90 Days	U.S.
SWLIC2560	132-33	2560 added ports	\$ 34,821	\$ 34,821	\$ 34,821	90 Days	U.S.
SWLIC2816	132-33	2816 added ports	\$ 38,303	\$ 38,303	\$ 38,303	90 Days	U.S.
SWLIC3072	132-33	3072 added ports	\$ 41,785	\$ 41,785	\$ 41,785	90 Days	U.S.
SWLIC3264	132-33	3264 added ports	\$ 44,397	\$ 44,397	\$ 44,397	90 Days	U.S.
SWLIC3328	132-33	3328 added ports	\$ 45,268	\$ 45,268	\$ 45,268	90 Days	U.S.

MedTel Services Cerato Price List

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SWLIC3584	132-33	3584 added ports	\$ 48,750	\$ 48,750	\$ 48,750	90 Days	U.S.
SWLIC3840	132-33	3840 added ports	\$ 52,232	\$ 52,232	\$ 52,232	90 Days	U.S.
SWLIC4096	132-33	4096 added ports	\$ 55,714	\$ 55,714	\$ 55,714	90 Days	U.S.
SWLIC4352	132-33	4352 added ports	\$ 59,196	\$ 59,196	\$ 59,196	90 Days	U.S.
SWLIC4608	132-33	4608 added ports	\$ 62,678	\$ 62,678	\$ 62,678	90 Days	U.S.
SWLIC4864	132-33	4864 added ports	\$ 66,160	\$ 66,160	\$ 66,160	90 Days	U.S.
SWLIC5120	132-33	5120 added ports	\$ 69,642	\$ 69,642	\$ 69,642	90 Days	U.S.
SWLIC5376	132-33	5376 added ports	\$ 73,124	\$ 73,124	\$ 73,124	90 Days	U.S.
SWLIC5632	132-33	5632 added ports	\$ 76,607	\$ 76,607	\$ 76,607	90 Days	U.S.
SWLIC5888	132-33	5888 added ports	\$ 80,089	\$ 80,089	\$ 80,089	90 Days	U.S.
SWLIC6144	132-33	6144 added ports	\$ 83,571	\$ 83,571	\$ 83,571	90 Days	U.S.
SWLIC6400	132-33	6400 added ports	\$ 87,053	\$ 87,053	\$ 87,053	90 Days	U.S.
SWLIC6656	132-33	6656 added ports	\$ 90,535	\$ 90,535	\$ 90,535	90 Days	U.S.
SWLIC6912	132-33	6912 added ports	\$ 94,017	\$ 94,017	\$ 94,017	90 Days	U.S.
SWLIC7168	132-33	7168 added ports	\$ 97,499	\$ 97,499	\$ 97,499	90 Days	U.S.
SWLIC7424	132-33	7424 added ports	\$ 100,981	\$ 100,981	\$ 100,981	90 Days	U.S.
SWLIC7680	132-33	7680 added ports	\$ 104,463	\$ 104,463	\$ 104,463	90 Days	U.S.
SWLIC7936	132-33	7936 added ports	\$ 107,946	\$ 107,946	\$ 107,946	90 Days	U.S.
SWLIC8192	132-33	8192 added ports	\$ 111,428	\$ 111,428	\$ 111,428	90 Days	U.S.
SWLIC8448	132-33	8448 added ports	\$ 114,910	\$ 114,910	\$ 114,910	90 Days	U.S.
SWLIC8704	132-33	8704 added ports	\$ 118,392	\$ 118,392	\$ 118,392	90 Days	U.S.
SWLIC8960	132-33	8960 added ports	\$ 121,874	\$ 121,874	\$ 121,874	90 Days	U.S.
SWLIC9216	132-33	9216 added ports	\$ 125,356	\$ 125,356	\$ 125,356	90 Days	U.S.
Documentation							
- 2020 Documentation							
955231	132-33	CD-ROM Technical and Product Manuals Package of 10	\$ 65	\$ 60	\$ 55	90 Days	U.S.
Customer Support & Maintenance Agreements							
- System Installations							
929771	132-8	Voicemail installation	\$ 6,876	\$ 6,876	\$ 6,876	-	U.S.
929772	132-8	IXP Redundant Upgrade and Voicemail Installation	\$ 12,626	\$ 12,626	\$ 12,626	-	U.S.
929775	132-8	MAP/LH to IXP Upgrade Installation	\$ 27,551	\$ 27,551	\$ 27,551	-	U.S.
929776	132-8	MAP/LH to IXP Upgrade and Voicemail Installation	\$ 30,552	\$ 30,552	\$ 30,552	-	U.S.
- SILVER Maintenance Plan							
MASILV256D	132-12	Silver Maintenance, 256 Ports, Domestic	\$ 1,371	\$ 1,371	\$ 1,371	-	U.S.
MASILV256I	132-12	Silver Maintenance, 256 Ports, International	\$ 1,406	\$ 1,406	\$ 1,406	-	U.S.
MASILV512D	132-12	Silver Maintenance, 512 Ports, Domestic	\$ 1,951	\$ 1,951	\$ 1,951	-	U.S.
MASILV512I	132-12	Silver Maintenance, 512 Ports, International	\$ 2,029	\$ 2,029	\$ 2,029	-	U.S.
MASILV768D	132-12	Silver Maintenance, 768 Ports, Domestic	\$ 2,300	\$ 2,300	\$ 2,300	-	U.S.
MASILV768I	132-12	Silver Maintenance, 768 Ports, International	\$ 2,404	\$ 2,404	\$ 2,404	-	U.S.
MASILV1024D	132-12	Silver Maintenance, 1024 Ports, Domestic	\$ 2,764	\$ 2,764	\$ 2,764	-	U.S.
MASILV1024I	132-12	Silver Maintenance, 1024 Ports, International	\$ 2,904	\$ 2,904	\$ 2,904	-	U.S.
MASILV1536D	132-12	Silver Maintenance, 1536 Ports, Domestic	\$ 3,692	\$ 3,692	\$ 3,692	-	U.S.
MASILV1536I	132-12	Silver Maintenance, 1536 Ports, International	\$ 3,901	\$ 3,901	\$ 3,901	-	U.S.
MASILV2048D	132-12	Silver Maintenance, 2048 Ports, Domestic	\$ 4,621	\$ 4,621	\$ 4,621	-	U.S.
MASILV2048I	132-12	Silver Maintenance, 2048 Ports, International	\$ 4,899	\$ 4,899	\$ 4,899	-	U.S.
MASILV3072D	132-12	Silver Maintenance, 3072 Ports, Domestic	\$ 6,478	\$ 6,478	\$ 6,478	-	U.S.
MASILV3072I	132-12	Silver Maintenance, 3072 Ports, International	\$ 6,896	\$ 6,896	\$ 6,896	-	U.S.
MASILV4096D	132-12	Silver Maintenance, 4096 Ports, Domestic	\$ 8,335	\$ 8,335	\$ 8,335	-	U.S.
MASILV4096I	132-12	Silver Maintenance, 4096 Ports, International	\$ 8,892	\$ 8,892	\$ 8,892	-	U.S.
MASILV5120D	132-12	Silver Maintenance, 5120 Ports, Domestic	\$ 10,192	\$ 10,192	\$ 10,192	-	U.S.
MASILV5120I	132-12	Silver Maintenance, 5120 Ports, International	\$ 10,889	\$ 10,889	\$ 10,889	-	U.S.
MASILV6144D	132-12	Silver Maintenance, 6144 Ports, Domestic	\$ 12,050	\$ 12,050	\$ 12,050	-	U.S.
MASILV6144I	132-12	Silver Maintenance, 6144 Ports, International	\$ 12,886	\$ 12,886	\$ 12,886	-	U.S.
MASILV7168D	132-12	Silver Maintenance, 7168 Ports, Domestic	\$ 13,907	\$ 13,907	\$ 13,907	-	U.S.
MASILV7168I	132-12	Silver Maintenance, 7168 Ports, International	\$ 14,882	\$ 14,882	\$ 14,882	-	U.S.
MASILV8192D	132-12	Silver Maintenance, 8192 Ports, Domestic	\$ 15,764	\$ 15,764	\$ 15,764	-	U.S.

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MASILV8192I	132-12	Silver Maintenance, 8192 Ports, International	\$ 16,878	\$ 16,878	\$ 16,878	-	U.S.
MASILV9216D	132-12	Silver Maintenance, 9216 Ports, Domestic	\$ 17,621	\$ 17,621	\$ 17,621	-	U.S.
MASILV9216I	132-12	Silver Maintenance, 9216 Ports, International	\$ 18,874	\$ 18,874	\$ 18,874	-	U.S.
- GOLD Maintenance Plan							
MAGOLD256D	132-12	Gold Maintenance, 256 Ports, Domestic	\$ 1,835	\$ 1,835	\$ 1,835	-	U.S.
MAGOLD256I	132-12	Gold Maintenance, 256 Ports, International	\$ 1,951	\$ 1,951	\$ 1,951	-	U.S.
MAGOLD512D	132-12	Gold Maintenance, 512 Ports, Domestic	\$ 2,996	\$ 2,996	\$ 2,996	-	U.S.
MAGOLD512I	132-12	Gold Maintenance, 512 Ports, International	\$ 3,257	\$ 3,257	\$ 3,257	-	U.S.
MAGOLD768D	132-12	Gold Maintenance, 768 Ports, Domestic	\$ 3,692	\$ 3,692	\$ 3,692	-	U.S.
MAGOLD768I	132-12	Gold Maintenance, 768 Ports, International	\$ 4,041	\$ 4,041	\$ 4,041	-	U.S.
MAGOLD1024D	132-12	Gold Maintenance, 1024 Ports, Domestic	\$ 4,621	\$ 4,621	\$ 4,621	-	U.S.
MAGOLD1024I	132-12	Gold Maintenance, 1024 Ports, International	\$ 5,085	\$ 5,085	\$ 5,085	-	U.S.
MAGOLD1536D	132-12	Gold Maintenance, 1536 Ports, Domestic	\$ 6,478	\$ 6,478	\$ 6,478	-	U.S.
MAGOLD1536I	132-12	Gold Maintenance, 1536 Ports, International	\$ 7,175	\$ 7,175	\$ 7,175	-	U.S.
MAGOLD2048D	132-12	Gold Maintenance, 2048 Ports, Domestic	\$ 8,335	\$ 8,335	\$ 8,335	-	U.S.
MAGOLD2048I	132-12	Gold Maintenance, 2048 Ports, International	\$ 9,264	\$ 9,264	\$ 9,264	-	U.S.
MAGOLD3072D	132-12	Gold Maintenance, 3072 Ports, Domestic	\$ 12,050	\$ 12,050	\$ 12,050	-	U.S.
MAGOLD3072I	132-12	Gold Maintenance, 3072 Ports, International	\$ 13,442	\$ 13,442	\$ 13,442	-	U.S.
MAGOLD4096D	132-12	Gold Maintenance, 4096 Ports, Domestic	\$ 15,764	\$ 15,764	\$ 15,764	-	U.S.
MAGOLD4096I	132-12	Gold Maintenance, 4096 Ports, International	\$ 17,621	\$ 17,621	\$ 17,621	-	U.S.
MAGOLD5120D	132-12	Gold Maintenance, 5120 Ports, Domestic	\$ 19,478	\$ 19,478	\$ 19,478	-	U.S.
MAGOLD5120I	132-12	Gold Maintenance, 5120 Ports, International	\$ 21,799	\$ 21,799	\$ 21,799	-	U.S.
MAGOLD6144D	132-12	Gold Maintenance, 6144 Ports, Domestic	\$ 23,192	\$ 23,192	\$ 23,192	-	U.S.
MAGOLD6144I	132-12	Gold Maintenance, 6144 Ports, International	\$ 25,978	\$ 25,978	\$ 25,978	-	U.S.
MAGOLD7168D	132-12	Gold Maintenance, 7168 Ports, Domestic	\$ 26,907	\$ 26,907	\$ 26,907	-	U.S.
MAGOLD7168I	132-12	Gold Maintenance, 7168 Ports, International	\$ 30,157	\$ 30,157	\$ 30,157	-	U.S.
MAGOLD8192D	132-12	Gold Maintenance, 8192 Ports, Domestic	\$ 30,621	\$ 30,621	\$ 30,621	-	U.S.
MAGOLD8192I	132-12	Gold Maintenance, 8192 Ports, International	\$ 34,335	\$ 34,335	\$ 34,335	-	U.S.
MAGOLD9216D	132-12	Gold Maintenance, 9216 Ports, Domestic	\$ 34,335	\$ 34,335	\$ 34,335	-	U.S.
MAGOLD9216I	132-12	Gold Maintenance, 9216 Ports, International	\$ 38,514	\$ 38,514	\$ 38,514	-	U.S.
- PLATINUM Maintenance Plan							
MAPLAT256D	132-12	Platinum Maintenance, 256 Ports, First Year, Domestic	\$ 11,753	\$ 11,753	\$ 11,753	-	U.S.
MAPLAT256I	132-12	Platinum Maintenance, 256 Ports, First Year, International	\$ 15,913	\$ 15,913	\$ 15,913	-	U.S.
MAPLAT512D	132-12	Platinum Maintenance, 512 Ports, First Year, Domestic	\$ 12,914	\$ 12,914	\$ 12,914	-	U.S.
MAPLAT512I	132-12	Platinum Maintenance, 512 Ports, First Year, International	\$ 17,219	\$ 17,219	\$ 17,219	-	U.S.
MAPLAT768D	132-12	Platinum Maintenance, 768 Ports, First Year, Domestic	\$ 13,610	\$ 13,610	\$ 13,610	-	U.S.
MAPLAT768I	132-12	Platinum Maintenance, 768 Ports, First Year, International	\$ 18,003	\$ 18,003	\$ 18,003	-	U.S.
MAPLAT1024D	132-12	Platinum Maintenance, 1024 Ports, First Year, Domestic	\$ 14,539	\$ 14,539	\$ 14,539	-	U.S.
MAPLAT1024I	132-12	1024 Ports, First Year, International	\$ 19,047	\$ 19,047	\$ 19,047	-	U.S.
MAPLAT1536D	132-12	1536 Ports, First Year, Domestic	\$ 16,396	\$ 16,396	\$ 16,396	-	U.S.
MAPLAT1536I	132-12	1536 Ports, First Year, International	\$ 21,137	\$ 21,137	\$ 21,137	-	U.S.
MAPLAT2048D	132-12	2048 Ports, First Year, Domestic	\$ 18,253	\$ 18,253	\$ 18,253	-	U.S.
MAPLAT2048I	132-12	2048 Ports, First Year, International	\$ 23,226	\$ 23,226	\$ 23,226	-	U.S.
MAPLAT3072D	132-12	3072 Ports, First Year, Domestic	\$ 21,967	\$ 21,967	\$ 21,967	-	U.S.
MAPLAT3072I	132-12	3072 Ports, First Year, International	\$ 27,404	\$ 27,404	\$ 27,404	-	U.S.
MAPLAT4096D	132-12	4096 Ports, First Year, Domestic	\$ 25,682	\$ 25,682	\$ 25,682	-	U.S.
MAPLAT4096I	132-12	4096 Ports, First Year, International	\$ 31,583	\$ 31,583	\$ 31,583	-	U.S.
MAPLAT5120D	132-12	5120 Ports, First Year, Domestic	\$ 29,396	\$ 29,396	\$ 29,396	-	U.S.
MAPLAT5120I	132-12	5120 Ports, First Year, International	\$ 35,762	\$ 35,762	\$ 35,762	-	U.S.
MAPLAT6144D	132-12	6144 Ports, First Year, Domestic	\$ 33,110	\$ 33,110	\$ 33,110	-	U.S.
MAPLAT6144I	132-12	6144 Ports, First Year, International	\$ 39,940	\$ 39,940	\$ 39,940	-	U.S.
MAPLAT7168D	132-12	7168 Ports, First Year, Domestic	\$ 36,824	\$ 36,824	\$ 36,824	-	U.S.
MAPLAT7168I	132-12	7168 Ports, First Year, International	\$ 44,119	\$ 44,119	\$ 44,119	-	U.S.
MAPLAT8192D	132-12	8192 Ports, First Year, Domestic	\$ 40,539	\$ 40,539	\$ 40,539	-	U.S.
MAPLAT8192I	132-12	8192 Ports, First Year, International	\$ 48,297	\$ 48,297	\$ 48,297	-	U.S.

MedTel Services Cerato Price List

Part Number	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
MAPLAT9216D	132-12	9216 Ports, First Year, Domestic	\$ 44,253	\$ 44,253	\$ 44,253	-	U.S.
MAPLAT9216I	132-12	9216 Ports, First Year, International	\$ 52,476	\$ 52,476	\$ 52,476	-	U.S.

MedTel Services OMNIWorks Price List

Part #	SIN	Product Description	GSA Price for Single POs (\$1-\$500K)	GSA Price for Single POs (\$501K-\$1M)	GSA Price for Single POs (>\$1M)	Warranty	COO
- OMNIWorks Server Software Packages							
OW6-NRSRV25-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 25 agents, non-redundant	\$ 4,912	\$ 4,534	\$ 4,156	90 Days	US
OW6-RSRV25-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 25 agents, redundant	\$ 6,549	\$ 6,045	\$ 5,542	90 Days	US
OW6-NRSRV50-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 50 agents, non-redundant	\$ 6,549	\$ 6,045	\$ 5,542	90 Days	US
OW6-RSRV50-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 50 agents, redundant	\$ 8,186	\$ 7,557	\$ 6,927	90 Days	US
OW6-NRSRV200-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 200 agents, non-redundant	\$ 9,824	\$ 9,068	\$ 8,312	90 Days	US
OW6-RSRV200-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 200 agents, redundant	\$ 12,280	\$ 11,335	\$ 10,390	90 Days	US
OW6-NRSV500-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 500 agents, non-redundant	\$ 13,098	\$ 12,091	\$ 11,083	90 Days	US
OW6-RSRV500-KIT	132-33	OMNIWorks Customer Interface Manager (CIM) Server application kit: 500 agents, redundant	\$ 16,373	\$ 15,113	\$ 13,854	90 Days	US
- OMNIWorks Customer Interface Manager (CIM) Client Software							
OW6-SPVR-LIC	132-33	OMNIWorks CIM Supervisor License	\$ 655	\$ 605	\$ 554	90 Days	US
OW6-AGENT-LIC	132-33	OMNIWorks CIM Agent Console License	\$ 393	\$ 363	\$ 332	90 Days	US
OW6-EMAIL-LIC	132-33	OMNIWorks CIM E-mail Provider	\$ 6,549	\$ 6,045	\$ 5,542	90 Days	US
- OMNIWorks Software Expansions							
OW6-NRSRV50-EXP	132-33	OMNIWorks software expansion from 25 to 50 agents, non-redundant	\$ 1,965	\$ 1,814	\$ 1,662	90 Days	US
OW6-NRSRV200-EXP	132-33	OMNIWorks software expansion up to 200 agents, non-redundant	\$ 4,257	\$ 3,929	\$ 3,602	90 Days	US
OW6-NRSRV500-EXP	132-33	OMNIWorks software expansion up to 500 agents, non-redundant	\$ 7,204	\$ 6,650	\$ 6,096	90 Days	US
OW6-RSRV50-EXP	132-33	OMNIWorks software expansion from 25 to 50 agents, redundant	\$ 1,965	\$ 1,814	\$ 1,662	90 Days	US
OW6-RSRV200-EXP	132-33	OMNIWorks software expansion up to 200 agents, redundant	\$ 5,403	\$ 4,987	\$ 4,572	90 Days	US
OW6-RSRV500-EXP	132-33	OMNIWorks software expansion up to 500 agents, redundant	\$ 8,841	\$ 8,161	\$ 7,481	90 Days	US
- OMNIWorks Software Upgrades							
OW6-NRSRV-SWUP	132-33	OMNIWorks Customer Interface Manager (CIM) Server software upgrade kit, non-redundant	\$ 1,424	\$ 1,315	\$ 1,205	90 Days	US
OW6-RSRV-SWUP	132-33	OMNIWorks Customer Interface Manager (CIM) Server software upgrade kit, redundant	\$ 1,801	\$ 1,662	\$ 1,524	90 Days	US
OW6-SPVRUP-LIC	132-33	OMNIWorks CIM Supervisor Upgrade License	\$ 43	\$ 39	\$ 36	90 Days	US
OW6-ACUP-LIC	132-33	OMNIWorks CIM Agent Console Upgrade License	\$ 23	\$ 21	\$ 19	90 days	US
- OMNIWorks SIP (Session Initiation Protocol) Small/Medium Business (SMB) Call Center Packages							
900250	132-33	OMNIWorks SIP Package "A", consisting of 1 Supervisor License, 10 Agent Licenses, and 1 Basic Report Package	\$ 3,029	\$ 2,796	\$ 2,563	90 Days	US
900251	132-33	OMNIWorks SIP Package "B", consisting of 2 Supervisor Licenses, 20 Agent Licenses, and 1 Basic Report Package	\$ 4,059	\$ 3,747	\$ 3,435	90 Days	US
900252	132-33	OMNIWorks SIP Package "C", consisting of 3 Supervisor Licenses, 30 Agent Licenses, and 1 Basic Report Package	\$ 5,452	\$ 5,033	\$ 4,613	90 Days	US
- OMNIWorks SIP (Session Initiation Protocol) Small/Medium Business (SMB) Call Center Licenses							
835350	132-33	OMNIWorks SIP SMB additional agent license	\$ 394	\$ 363	\$ 333	90 Days	US
835351	132-33	OmniWorks SIP SMB additional supervisor license	\$ 654	\$ 604	\$ 554	90 Days	US
835352	132-33	OMNIWorks SIP SMB POP3 E-mail License	\$ 788	\$ 727	\$ 667	90 days	US
835353	132-33	OMNIWorks Agent recurring annual license fee	\$ 242	\$ 224	\$ 205	90 Days	US
835354	132-33	OMNIWorks Supervisor recurring annual license fee	\$ 363	\$ 336	\$ 308	90 Days	US
835355	132-33	OMNIWorks POP3 E-mail recurring annual license fee	\$ 606	\$ 559	\$ 513	90 Days	US
- OMNIWorks SIP (Session Initiation Protocol) Small/Medium Business (SMB) Report Packages							
835356	132-33	OMNIWorks SIP SMB Standard Report Package	\$ 1,817	\$ 1,678	\$ 1,538	90 Days	US
835357	132-33	OMNIWorks SIP SMB Premium Report Package	\$ 3,514	\$ 3,243	\$ 2,973	90 Days	US
835358	132-33	OMNIWorks SIP SMB Standard Report Package annual recurring fee	\$ 594	\$ 548	\$ 503	90 Days	US
835359	132-33	OMNIWorks SIP SMB Premium Report Package annual recurring fee	\$ 836	\$ 772	\$ 708	90 Days	US

MedTel Services IRISnGEN Price List

Part #	SIN	Product Description	GSA Price	Warranty	COO
IRISNGENBASIC	132-33	Basic IRISnGEN software pkg for new systems	\$ -	90 Days	US
IRISNGENBASICBU	132-33	Basic IRISnGEN software pkg for backup systems	\$ -	90 Days	US
IRISNGENBASICUG	132-33	Basic software pkg for IRISnGEN upgrades	\$ -	90 Days	US
IRISSSL2	132-33	IRISnGEN System 2 sites	\$ 3,627	90 Days	US
IRISSSL1-10	132-33	IRISnGEN System 1-10 sites	\$ 8,524	90 Days	US
IRISSSL11-50	132-33	IRISnGEN System 11-50 sites	\$ 17,229	90 Days	US
IRISSSL51-250	132-33	IRISnGEN System 51-250 sites	\$ 22,670	90 Days	US
IRISSSL251-500	132-33	IRISnGEN System 251-500 sites	\$ 28,111	90 Days	US
IRISSSL2000	132-33	IRISnGEN System 501-2000 sites	\$ 35,365	90 Days	US
IRISSSL5000	132-33	IRISnGEN System 2001-5000 sites	\$ 43,526	90 Days	US
IRISSSL10000	132-33	IRISnGEN System 5001-10000 sites	\$ 49,874	90 Days	US
IRISSSLBU2	132-33	IRISnGEN Backup System 2 sites	\$ 1,814	90 Days	US
IRISSSLBU1-10	132-33	IRISnGEN Backup System 1-10 sites	\$ 4,262	90 Days	US
IRISSSLBU11-50	132-33	IRISnGEN Backup System 11-50 sites	\$ 8,615	90 Days	US
IRISSSLBU51-250	132-33	IRISnGEN Backup System 51-250 sites	\$ 11,335	90 Days	US
IRISSSLBU251-500	132-33	IRISnGEN Backup System 251-500 sites	\$ 14,055	90 Days	US
IRISSSLBU2000	132-33	IRISnGEN Backup System 501-2000 sites	\$ 17,683	90 Days	US
IRISSSLBU5000	132-33	IRISnGEN Backup System 2001-5000 sites	\$ 21,763	90 Days	US
IRISSSLBU10000	132-33	IRISnGEN Backup System 5001-10000 sites	\$ 24,937	90 Days	US
IRISNGENFP01	132-33	Alarm Forwarding	\$ 4,534	90 days	US
IRISNGENFP02	132-33	Alarm Escalation	\$ 5,441	90 days	US
IRISNGENFP03	132-33	Extended Hierarchy	\$ 5,441	90 days	US
IRISNGENFP04	132-33	Alarms Correlation	\$ 9,068	90 days	US
IRISNGENFP06	132-33	Geographical Map Viewer	\$ 9,068	90 days	US
IRISNGENFP07	132-33	Enhanced Authentication	\$ 4,534	90 Days	US
IRISNGENFP08	132-33	Norstar Alarm Processing	\$ 9,068	90 Days	US
IRISNGENFP08LIC	132-33	Norstar per-site license	\$ 363	90 Days	US
IRISNGENFP11	132-33	Terminal Emulation	\$ 2,720	90 days	US
IRISNGENFP12	132-33	Generic Data Output	\$ 4,534	90 Days	US
IRISNGENFP13	132-33	SNMP Viewer Monitor	\$ 2,720	90 Days	US
IRISNGENFP14	132-33	BCM SNMP Alarm Processing	\$ 11,335	90 Days	US
IRISNGENFP14LIC	132-33	BCM per-site license	\$ 453	90 Days	US
IRISNGENFP20	132-33	Equipment Explorer	\$ 9,068	90 Days	US
IRISFPEMAIL	132-33	Email Gateway, includes 5 email host licenses	\$ 9,068	90 Days	US
IRISFPEHOST10	132-33	Email Host License - Block of 10 (\$200 each)	\$ 1,814	90 Days	US
IRISFPEHOST50	132-33	Email Host License - Block of 50 (\$100 each)	\$ 4,534	90 Days	US
IRISFPEHOST2500	132-33	Email Host License - Block of 250 (\$50 each)	\$ 11,335	90 Days	US
IRISNGENLMF	132-33	Language Module, French	\$ 4,534	90 Days	US

MedTel Services IRISnGEN Price List

Part #	SIN	Product Description	GSA Price	Warranty	COO
IRISNGENTA01	132-33	Meridian-1 Traffic Analysis, 1-50 sites	\$ 9,068	90 days	US
IRISNGENTA02	132-33	Meridian-1 Traffic Analysis, 51-500 sites	\$ 13,602	90 days	US
IRISNGENTA03	132-33	Meridian-1 Traffic Analysis, 501 to 10000 sites	\$ 18,136	90 days	US
IRISTST	132-33	SNMP Toolkit solution pack	\$ 907	90 Days	US
CCMSOLNPKG	132-33	Complete monitoring solution for Cisco Call Manager	\$ 9,068	90 Days	US
IRISREPLSVC	132-33	IRISnGEN replication service software	\$ 3,627	90 Days	US
IRISUPG50A	132-33	License upg Alarms from 10 to 50 sites	\$ 8,705	90 Days	US
IRISUPG250A	132-33	License upg Alarms from 10 to 250 sites	\$ 14,146	90 Days	US
IRISUPG500A	132-33	License upg Alarms from 10 to 500 sites	\$ 19,587	90 Days	US
IRISUPG250B	132-33	License upg Alarms from 50 to 250 sites	\$ 5,441	90 Days	US
IRISUPG500B	132-33	License upg Alarms from 50 to 500 sites	\$ 10,882	90 Days	US
IRISUPG2000B	132-33	License upg Alarms from 50 to 2000 sites	\$ 18,136	90 Days	US
IRISUPG500C	132-33	License upg Alarms from 250 to 500 sites	\$ 5,441	90 Days	US
IRISUPG2000C	132-33	License upg Alarms from 250 to 2000 sites	\$ 12,695	90 Days	US
IRISUPG2000D	132-33	License upg Alarms from 500 to 2000 sites	\$ 7,254	90 Days	US
IRISUPG5000D	132-33	License upg Alarms from 500 to 5000 sites	\$ 15,416	90 Days	US
IRISUPG5000E	132-33	License upg Alarms from 2000 to 5000 sites	\$ 8,161	90 Days	US
IRISUPG10KE	132-33	License upg Alarms from 2000 to 10000 sites	\$ 14,509	90 Days	US
IRISUPG10KF	132-33	License upg Alarms from 5000 to 10000 sites	\$ 6,348	90 Days	US
IRISUPGTRF500B	132-33	License upg Traffic from 50 to 500 sites	\$ 4,534	90 Days	US
IRISUPGTRF10KB	132-33	License upg Traffic from 50 to 10000 sites	\$ 9,068	90 Days	US
IRISUPGTRF10KD	132-33	License upg Traffic from 500 to 10000 sites	\$ 4,534	90 Days	US
IRISEQADAPTER8P	132-8	Adaptor for new SCSI cable to older PCI card connector	\$ 41	15 months	US
IRISEQPORTPOWER	132-8	External power supply for daisy-chained port modules	\$ 90	15 months	US
IRISNGENEQ-02	132-8	SST-8P, 8 Port PCI w/DB25 Fan cable	\$ 540	15 months	US
IRISNGENEQ-04	132-8	SST-64P, 64 Port PCI Host	\$ 721	15 months	US
IRISNGENEQ-08	132-8	16-port RJ45 connector panel for SST-64 host PCI	\$ 721	15 months	US
IRISEQCABLE1	132-8	1-ft port card expansion cable, RJ45 Panel-RJ45 Panel	\$ 25	15 months	US
IRISEQCABLE10	132-8	10-ft port card expansion cable, RJ45 Panel-RJ45 Panel	\$ 32	15 months	US
IRISPERLE8PCI	132-8	8 port PCI PERLE card with DB25 pin male fanout cable	\$ 608	15 months	US
IRISPERLE8PCIE	132-8	9 port PCI Express PERLE card with DB25 pin male fanout cable	\$ 404	15 months	US
IRISNGENMDM-01	132-8	US Robotics 5686E external 56K Modem (IRIS modem pool)	\$ 113	15 months	US
IRISNGENMDM-04	132-8	Digi Acceleport RAS4 4-pt PCI modem card (IRIS modem pool)	\$ 1,174	15 months	US
IRISNGENMDM-08	132-8	Digi Acceleport RAS8 8-pt PCI modem card (IRIS modem pool)	\$ 1,836	15 months	US
MDIAGMDM-01	132-8	Maintenance modem, US Robotics 2976 internal 56K	\$ 109	15 months	US
IRISMLMDMPWR	132-8	Power supply, 90-245VAC, 50-60 Hz for CC1600 modem rack	\$ 217	15 months	US
IRISMDMCBL	132-8	RJ45-DB25 male cable	\$ 32	15 months	US
IRISMDMRACKMT	132-8	MT5600BR modem that rack mounts in the CC1600 chassis	\$ 271	15 months	US

MedTel Services IRISnGEN Price List

Part #	SIN	Product Description	GSA Price	Warranty	COO
IRISCC1PS8MDM	132-8	Kit of 1 CC1600 chassis, 8 MT5600BR modems, single power supply	\$ 2,838	15 months	US
IRISCC1PS16MDM	132-8	Kit of 1 CC1600 chassis, 16 MT5600BR modems, single power supply	\$ 5,007	15 months	US
IRISCC2PS8MDM	132-8	Kit of 1 CC1600 chassis, 8 MT5600BR modems, 2 power supplies	\$ 3,055	15 months	US
IRISCC2PS16MDM	132-8	Kit of 1 CC1600 chassis, 16 MT5600BR modems, 2 power supplies	\$ 5,224	15 months	US
IRISAPITOKEN2	132-33	Two IRISnGEN API two-factor authentication tokens	\$ 154	15 months	US
IRISCRXIPRO	132-33	Crystal Reports XI Pro application with single user license	\$ 666	90 Days	US
IRISCR5USER	132-33	Crystal Reports XI Pro 5-user license upgrade	\$ 3,437	90 Days	US
IRISMAPPOINTEU	132-33	IRISnGEN MapPoint software for Europe	\$ 358	90 Days	US
IRISMAPPOINTUS	132-33	IRISnGEN MapPoint software for U.S.	\$ 358	90 Days	US
IRISNGENPCA	132-33	PC Anywhere host software	\$ 136	90 Days	US
IRISNGENUG	132-8	IRISnGEN printed User Guide in 3-ring binder	\$ 91	-	US
ISMMANUALSCD	132-8	All IRISnGEN and Remote Agent manuals on CD	\$ 23	-	US
IRISNGSTG	132-8	Staging only, server with the base system and two client PCs	\$ 1,360	-	US
IRISNGSTGCUS	132-8	Staging customer equipment	\$ 1,814	-	US

MedTel Services SEB-Netpath Price List

Part #	SIN	Product Description	GSA Price for PO(s) 1-100 Units	GSA Price for PO(s) 101-250 Units	GSA Price for PO(s) 251-500 Units	GSA Price for PO(s) >500 Units	Warranty	COO
SEBNP4	132-8	SEB NET-PATH, 4 port, 8 sensor	\$ 2,227	\$ 1,965	\$ 1,703	\$ 1,441	15 months	U.S.
SEBNP4DC	132-8	SEB NET-PATH, 4 port, 8 sensor , DC Power	\$ 2,526	\$ 2,229	\$ 1,932	\$ 1,635	15 months	U.S.
SEBNP4SM10	132-8	SEB NET-PATH, 4 port, 8 sensor, Segment Manager 10	\$ 2,569	\$ 2,267	\$ 1,965	\$ 1,662	15 months	U.S.
SEBNP4SM10DC	132-8	SEB NET-PATH, 4 port, 8 sensor, Segment Manager 10 , DC power	\$ 2,869	\$ 2,531	\$ 2,194	\$ 1,856	15 months	U.S.
SEBNP4SM20	132-8	SEB NET-PATH, 4 port, 8 sensor, Segment Manager 20	\$ 3,083	\$ 2,720	\$ 2,358	\$ 1,995	15 months	U.S.
SEBNP4SM20DC	132-8	SEB NET-PATH, 4 port, 8 sensor, Segment Manager 20, DC Power	\$ 3,383	\$ 2,985	\$ 2,587	\$ 2,189	15 months	U.S.
SEBNP8SM10	132-8	SEB NET-PATH, 8 port, 16 sensor, Segment Manager 10	\$ 3,597	\$ 3,174	\$ 2,751	\$ 2,327	15 months	U.S.
SEBNP8SM10DC	132-8	SEB NET-PATH, 8 port, 16 sensor, Segment Manager 10, DC Power	\$ 3,897	\$ 3,438	\$ 2,980	\$ 2,521	15 months	U.S.
SEBNP8SM20	132-8	SEB NET-PATH, 8 port, 16 sensor, Segment Manager 20	\$ 3,940	\$ 3,476	\$ 3,013	\$ 2,549	15 months	U.S.
SEBNP8SM20DC	132-8	SEB NET-PATH, 8 port, 16 sensor, Segment Manager 20, DC power	\$ 4,239	\$ 3,741	\$ 3,242	\$ 2,743	15 months	U.S.
SEBNPm2	132-8	SEB NET-PATHm 2 port, 4 sensor	\$ 1,713	\$ 1,511	\$ 1,310	\$ 1,108	15 months	U.S.
SEBNPmSM05	132-8	SEB NET-PATHm 2 port, Segment Manager 5	\$ 2,227	\$ 1,965	\$ 1,703	\$ 1,441	15 months	U.S.
SEBNPP4	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, AC	\$ 2,912	\$ 2,569	\$ 2,227	\$ 1,884	15 months	U.S.
SEBNPP4DC	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, DC	\$ 3,212	\$ 2,834	\$ 2,456	\$ 2,078	15 months	U.S.
SEBNPP4SM10	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, Segment Manager 10, AC	\$ 3,254	\$ 2,872	\$ 2,489	\$ 2,106	15 months	U.S.
SEBNPP4SM10DC	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, Segment Manager 10, DC	\$ 3,554	\$ 3,136	\$ 2,718	\$ 2,300	15 months	U.S.
SEBNPP4SM20	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, Segment Manager 20, AC	\$ 3,768	\$ 3,325	\$ 2,882	\$ 2,438	15 months	U.S.
SEBNPP4SM20DC	132-8	SEB NET-PATH Plus, 4 port, 8 sensor, Segment Manager 20, DC	\$ 4,068	\$ 3,589	\$ 3,111	\$ 2,632	15 months	U.S.
BN2SM5	132-33	Software Upgrade - Basic Networking to Segment Manager (5) elements ("M" models only)	\$ 685	\$ 605	\$ 524	\$ 443	90 Days	U.S.
BN2SM10	132-33	Software Upgrade - Basic Networking to Segment Manager (10) elements (standard and Plus models only)	\$ 514	\$ 453	\$ 393	\$ 332	90 Days	U.S.
BN2SM20	132-33	Software Upgrade - Basic Networking to Segment Manager (20) elements (standard and Plus models only)	\$ 1,028	\$ 907	\$ 786	\$ 665	90 Days	U.S.
SM10-20upg	132-33	Software Upgrade - Segment Manager - upgrade from 10 to 20 elements (standard and Plus models only)	\$ 685	\$ 605	\$ 524	\$ 443	90 Days	U.S.
CABNP/2020	132-8	Teltronics 2020 PBX Cable (ICPU)	\$ 41	\$ 41	\$ 41	\$ 41	15 months	U.S.
CABNP/2020DCA	132-8	Teltronics 2020 PBX Cable (DCA)	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/ALCATEL	132-8	Alcatel Alarm Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/BAY25	132-8	BAYSTACK LAN SW TO NP, 25 FT	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/BLOCK	132-8	Telco Block Cable	\$ 159	\$ 159	\$ 159	\$ 159	15 months	U.S.
CABNP/CISCO25	132-8	CISCO ROUTER TO NP,25FT	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNPCS1000	132-8	CS1000 PBX, RJ45 to 9M 0 25 ft	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/G3	132-8	Avaya G3 Alarms Cable	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/MEDIA25	132-8	MEDIA GATEWAY TO NP,25FT	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.

MedTel Services SEB-Netpath Price List

Part #	SIN	Product Description	GSA Price for PO(s) 1-100 Units	GSA Price for PO(s) 101-250 Units	GSA Price for PO(s) 251-500 Units	GSA Price for PO(s) >500 Units	Warranty	COO
CABNPMODEM	132-8	Cable, NET-PATH to external modem	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/NX2400	132-8	NEAX 2400 Alarms Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/OCT250	132-8	Octel 250 Alarm Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/OCT350	132-8	Octel 350 Alarm Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/OCTASPN	132-8	Octel Aspen Alarm Cable	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/ONEAC	132-8	Oneac UPS Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
CABNP/PC	132-8	CABLE NET-PATH TO 9-PIN PC	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/PC25	132-8	SIGNALING SERVER TO NP, 25FT	\$ 41	\$ 41	\$ 41	\$ 41	15 months	U.S.
CABNP/SL1	132-8	Meridian-1 Alarms and SMDR Cable, SDI Port	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
CABNP/VISION	132-8	Teltronics Vision PBX Cable	\$ 25	\$ 25	\$ 25	\$ 25	15 months	U.S.
SEBNPCABADP	132-8	Cable adapter for SEBea/SEBII to Net-path - 4 ft	\$ 16	\$ 16	\$ 16	\$ 16	15 months	U.S.
SEBNPCABADP25	132-8	Cable adapter for SEBea/SEBII to Net-path - 25 ft	\$ 41	\$ 41	\$ 41	\$ 41	15 months	U.S.
CABNPCS1KCPMG4	132-8	4-cable Pack, RJ45 to 9F, Net-path to CS1000 CP MG Adapter - 25ft. Includes one network cable	\$ 131	\$ 131	\$ 131	\$ 131	15 months	U.S.
CABNP/NORTCABLE4	132-8	4-Cable Pack, RJ45 to 9F, Net-path to SL1, SL1E, or CS1000 - 25 ft. Includes one network cable	\$ 286	\$ 286	\$ 286	\$ 286	15 months	U.S.
CABNP/OCTELKIT	132-8	OCTEL Universal Cable Kit supports all OCTEL voice mail systems (custom detail part)	\$ 136	\$ 136	\$ 136	\$ 136	15 months	U.S.
DIGIPASS30010	132-8	Ten (10) Digipass300 hardware token generators for two-factor authentication	\$ 898	\$ 898	\$ 898	\$ 898	15 months	U.S.
DIGIPASS30050	132-8	Fifty (50) Digipass300 hardware token generators for two-factor authentication	\$ 4,489	\$ 4,489	\$ 4,489	\$ 4,489	15 months	U.S.
DIGIPASS300100	132-8	100 Digipass300 hardware token generators for two-factor authentication	\$ 8,977	\$ 8,977	\$ 8,977	\$ 8,977	15 months	U.S.
DIGIWIN10	132-33	Ten (10) Digipass for Windows soft tokens for two-factor authentication	\$ 898	\$ 898	\$ 898	\$ 898	90 Days	U.S.
DIGIWIN50	132-33	Fifty (50) Digipass for Windows soft tokens for two-factor authentication	\$ 4,489	\$ 4,489	\$ 4,489	\$ 4,489	90 Days	U.S.
DIGIWIN100	132-33	100 Digipass for Windows soft tokens for two-factor authentication	\$ 8,977	\$ 8,977	\$ 8,977	\$ 8,977	90 Days	U.S.
DTEMPSW	132-8	On/Off Contacts Temperature Sensor	\$ 172	\$ 172	\$ 172	\$ 172	15 months	U.S.
SEBNETPATHEXTS	132-8	External Temperature Sensor (NET-PATH & SEBea)	\$ 91	\$ 91	\$ 91	\$ 91	15 months	U.S.
SEBNETPATHB02	132-8	SEB NET-PATH Enhanced Authentication	\$ 86	\$ 76	\$ 65	\$ 55	15 months	U.S.
SEBNPBATUPG	132-8	Battery replacement kit	\$ 86	\$ 86	\$ 86	\$ 86	15 months	U.S.
SEBNPBATUPG10	132-8	Battery replacement pack (10 kits)	\$ 476	\$ 476	\$ 476	\$ 476	15 months	U.S.
SEBNPDCPS	132-8	Spare 48 VDC power supply for SEB NET-PATHn	\$ 254	\$ 254	\$ 254	\$ 254	15 months	U.S.
SEBNPDCSNS	132-8	DC Sensor Cable (NET-PATH & SEBea)	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
SEBNPENHAUTH	132-33	Net-Path or SEBea Enhanced Authentication license upgrade	\$ 128	\$ 113	\$ 98	\$ 83	90 Days	U.S.
SEBNPLITHBATT10	132-8	10-pack of lithium (coin cell) batteries	\$ 23	\$ 23	\$ 23	\$ 23	15 months	U.S.
SEBNPMUNIVPS	132-8	Spare AC power supply for SEB NET-PATHn	\$ 34	\$ 34	\$ 34	\$ 34	15 months	U.S.
SEBEANPSFTWSPT1	132-34	8x5 Software Support, per unit, for between 1 and 100 remote agents (SEBea units and/or SEB Net-Path units)	\$ 32.64	\$ 32.64	\$ 32.64	\$ 32.64	n/a	U.S.
SEBEANPSFTWSPT1-X	132-34	7x24 Software Support, per unit, for between 1 and 100 remote agents (SEBea units and/or SEB Net-Path units)	\$ 43.53	\$ 43.53	\$ 43.53	\$ 43.53	n/a	U.S.

MedTel Services SEB-Netpath Price List

Part #	SIN	Product Description	GSA Price for PO(s) 1-100 Units	GSA Price for PO(s) 101-250 Units	GSA Price for PO(s) 251-500 Units	GSA Price for PO(s) >500 Units	Warranty	COO
SEBEANPSFTWSPT2	132-34	8x5 Software Support, per unit, for between 101 and 250 remote agents (SEBea units and/or SEB Net-Path units)	\$ 28.56	\$ 28.56	\$ 28.56	\$ 28.56	n/a	U.S.
SEBEANPSFTWSPT2-X	132-34	7x24 Software Support, per unit, for between 101 and 250 remote agents (SEBea units and/or SEB Net-Path units)	\$ 38.09	\$ 38.09	\$ 38.09	\$ 38.09	n/a	U.S.
SEBEANPSFTWSPT3	132-34	8x5 Software Support, per unit, for between 251 and 500 remote agents (SEBea units and/or SEB Net-Path units)	\$ 23.80	\$ 23.80	\$ 23.80	\$ 23.80	n/a	U.S.
SEBEANPSFTWSPT3-X	132-34	7x24 Software Support, per unit, for between 251 and 500 remote agents (SEBea units and/or SEB Net-Path units)	\$ 31.74	\$ 31.74	\$ 31.74	\$ 31.74	n/a	U.S.
SEBEANPSFTWSPT4	132-34	8x5 Software Support, per unit, for between 501 and 1,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 18.36	\$ 18.36	\$ 18.36	\$ 18.36	n/a	U.S.
SEBEANPSFTWSPT4-X	132-34	7x24 Software Support, per unit, for between 501 and 1,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 24.48	\$ 24.48	\$ 24.48	\$ 24.48	n/a	U.S.
SEBEANPSFTWSPT5	132-34	8x5 Software Support, per unit, for between 1,001 and 5,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 10.43	\$ 10.43	\$ 10.43	\$ 10.43	n/a	U.S.
SEBEANPSFTWSPT5-X	132-34	7x24 Software Support, per unit, for between 1,001 and 5,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 13.60	\$ 13.60	\$ 13.60	\$ 13.60	n/a	U.S.
SEBEANPSFTWSPT6	132-34	8x5 Software Support, per unit, for between 5,001 and 10,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 5.89	\$ 5.89	\$ 5.89	\$ 5.89	n/a	U.S.
SEBEANPSFTWSPT6-X	132-34	7x24 Software Support, per unit, for between 5,001 and 10,000 remote agents (SEBea units and/or SEB Net-Path units)	\$ 7.71	\$ 7.71	\$ 7.71	\$ 7.71	n/a	U.S.
SEBEANPSFTWSPT7	132-34	8x5 Software Support, per unit, for 10,001 to unlimited number of remote agents (SEBea units and/or SEB Net-Path units)	\$ 3.17	\$ 3.17	\$ 3.17	\$ 3.17	n/a	U.S.
SEBEANPSFTWSPT7-X	132-34	7x24 Software Support, per unit, for 10,001 to unlimited number of remote agents (SEBea units and/or SEB Net-Path units)	\$ 4.31	\$ 4.31	\$ 4.31	\$ 4.31	n/a	U.S.

MedTel Services Training Price List

Part #	SIN	Product Description	GSA Price (1-40 seats w/in 12 month period)	GSA Price (41-50 seats w/in 12 month period)	GSA Price (more than 51 seats w/in 12 month period)
20-20 Technical Education					
2020TECHTRG	132-50	<p>Course Title: Teltronics 20-20 Switching Systems Technician Training (formerly 501 training)</p> <p>Description: Installation, wiring, power-up procedures, and daily maintenance; hands-on troubleshooting, software diagnostics programs; in-depth call processing flow and database confirmation for Network and PBX applications.</p> <p>Description: Installation, wiring, power-up procedures, and daily maintenance; hands-on troubleshooting, software diagnostics programs; in-depth call processing flow and database confirmation for Network and PBX applications.</p> <p>Class Size: Maximum class size is twelve (12) students. Minimum class size is 3 students. MedTel Services reserves the right to cancel classes with insufficient enrollment.</p> <p>Course Length: A two-week class. Starting Monday and ending Friday of the following week.</p> <p>Audience: Switch technicians or engineers who are responsible for database management and the hardware and software maintenance on 20-20 systems. Class attendees should be experienced telecommunicaions personnel with backgrounds in installation, programming, operation, and maintenance of software driven PBX and hybrid switching systems.</p> <p>Prerequisites: A working knowledge of the principles associated with software-driven PBX and hybrid switching systems. Students should have experience with station features, applications (such as incoming and outgoing routing features), central office functions, and fundamental telephony electronics. A basic understanding of personal computers and operating systems is mandatory.</p> <p>Schedule: Current class schedules are available on the MedTel Services website, http://www.medtelservices.com. All classes meet from 8:30 a.m. to 5:00 p.m. daily, including the last day.</p> <p>Course Material: Students receive workbooks and electronic copies of the 20-20 installation and maintenance manuals, and user guides.</p> <p>Location: Classes scheduled in Palmetto, FL are held at MedTel Services company headquarters located at 2511 Corporate Way, Palmetto, FL 34221. Local telephone number is 941 753-5000.</p> <p>Attire: Dress is casual.</p> <p>Other: Transportation, meals, and lodging are the responsibility of the student.</p> <p>Enrollment: Enroll on-line using MedTel Services Pre-Registration form at http://www.medtelservices.com or call 941-753-5000, Monday through Friday, 8:00 through 5:00 p.m. eastern time, and ask for Training.</p>	\$ 4,081	\$ 3,990	\$ 3,854
2020DBATRG	132-50	<p>Course Title: Teltronics 20-20 Database Administration Training</p> <p>Description: The course combines a thorough review of system hardware and software with an in-depth examination of system configuration, call flow design, standard and optional features, administrative tools, and valuable software troubleshooting techniques.</p> <p>Class Size: Maximum class size is twelve (12) students. Minimum class size is 3 students. MedTel Services reserves the right to cancel classes with insufficient enrollment.</p> <p>Course Length: A one-week class. Starting Monday and ending Friday of the same week.</p> <p>Audience: This course is designed for system administrators, telecommunications managers, CSRs training others on telephone operations, switch technicians, or any individual who performs moves, adds, and changes or requires an in-depth understanding of 20-20 switching system features, call flow design considerations, and administrative tools.</p> <p>Prerequisites: Students should have basic telephony experience and an understanding of personal computer operations.</p> <p>Schedule: Current class schedules are available on the MedTel Services website, http://www.medtelservices.com. All classes meet from 8:30 a.m. to 5:00 p.m. daily, including the last day.</p> <p>Course Material: Students receive comprehensive workbook, a full suite of 20-20 database configuration forms, and electronic copies of 20-20 technical documentation.</p> <p>Location: Classes scheduled in Palmetto, FL are held at MedTel Services company headquarters located at 2511 Corporate Way, Palmetto FL 34221. Local telephone number is 941 753-5000.</p> <p>Attire: Students should wear appropriate casual or business casual attire.</p> <p>Other: Transportation, meals, and lodging are the responsibility of the student.</p> <p>Enrollment: Enroll on-line using MedTel Services Pre-Registration form at http://www.medtelservices.com or call</p>	\$ 2,040	\$ 1,995	\$ 1,927
Cypreon Technical Education					
IRISnGEN/Remote Agent Training					

MedTel Services Training Price List

Part #	SIN	Product Description	GSA Price (1-40 seats w/in 12 month period)	GSA Price (41-50 seats w/in 12 month period)	GSA Price (more than 51 seats w/in 12 month period)
IRISADMTRG	132-50	<p>Course Title: Teltronics IRISnGEN Administration and SEBii Database Programming</p> <p>Description: Thorough review of system hardware and software, database configuration, standard and optional features, administrative tools, client interfaces, reports, and valuable software troubleshooting techniques.</p> <p>Class Size: Maximum class size is eight (8) students. Minimum class size is 3 students. MedTel Services reserves the right to cancel classes with insufficient enrollment.</p> <p>Course Length: A one-week class. Starting Monday and ending Friday of the same week.</p> <p>Audience: This course is designed for IRISnGEN administrators, service technicians, CSRs, support personnel responsible for installing and maintaining IRISnGEN and SEBii intelligent alarms collection devices, and individuals responsible for training others on system operations.</p> <p>Prerequisites: Students should have basic Windows PC experience, an understanding of personal computer operations, and familiarity with alarms management. LAN and SQL administration experience is recommended but not required.</p> <p>Schedule: Current class schedules are available on the MedTel Services website, http://www.medtelservices.com. All classes meet from 8:30 a.m. to 5:00 p.m. daily, including the last day.</p> <p>Course Material: Students receive comprehensive workbooks and electronic copies of IRISnGEN and SEB technical documentation.</p> <p>Location: Classes scheduled in Palmetto, FL are held at MedTel Services company headquarters located at 2511 Corporate Way, Palmetto, FL 34221. Local telephone number is 941 753-5000.</p> <p>Attire: Dress is casual.</p> <p>Other: Transportation, meals, and lodging are the responsibility of the student.</p> <p>Enrollment: Enroll on-line using Medtel Services Pre-Registration form at http://www.medtelservices.com or call 941-753-5000, Monday through Friday, 8:00 through 5:00 p.m. eastern time, and ask for Training.</p>	\$ 1,587	\$ 1,552	\$ 1,499
IRISSEBNPTRG	132-50	<p>Course Title: Teltronics IRISnGEN & Remote Agent Administration</p> <p>Description: Thorough review of system hardware and software, database configuration, standard and optional features, administrative tools, client interfaces, reports, and valuable software troubleshooting techniques.</p> <p>Class Size: Maximum class size is eight (8) students. Minimum class size is 3 students. MedTel Services reserves the right to cancel classes with insufficient enrollment.</p> <p>Course Length: A ten-day class. Starting Monday and ending Friday of the following week.</p> <p>Audience: This course is designed for IRISnGEN administrators, service technicians, CSRs, support personnel responsible for installing and maintaining IRISnGEN, SEBii, SEBea and/or NET-PATH intelligent alarms collection devices, and individuals responsible for training others on system operations.</p> <p>Prerequisites: Students should have basic Windows PC experience, an understanding of personal computer operations, and familiarity with alarms management. LAN and SQL administration experience is recommended but not required. Anyone interested in SNMP trap detection and processing should have working knowledge of SNMP.</p> <p>Schedule: Current class schedules are available on the MedTel Services website, http://www.medtelservices.com. All classes meet from 8:30 a.m. to 5:00 p.m. daily, including the last day.</p> <p>Course Material: Students receive comprehensive workbooks, plus product documentation.</p> <p>Location: Classes scheduled in Palmetto, FL are held at MedTel Services company headquarters located at 2511 Corporate Way, Sarasota, FL 34221. Local telephone number is 941 753-5000.</p> <p>Attire: Dress is casual.</p> <p>Other: Transportation, meals, and lodging are the responsibility of the student.</p> <p>Enrollment: Enroll on-line using MedTel Services Pre-Registration form at http://www.medtelservices.com or call 941-753-5000, Monday through Friday, 8:00 through 5:00 p.m. eastern time, and ask for Training.</p>	\$ 3,174	\$ 3,103	\$ 2,997

MedTel Services Training Price List

Part #	SIN	Product Description	GSA Price (1-40 seats w/in 12 month period)	GSA Price (41-50 seats w/in 12 month period)	GSA Price (more than 51 seats w/in 12 month period)
SEBNPTRG	132-50	<p>Course Title: Teltronics SEBea/NET-PATH Database Programming</p> <p>Description: Thorough review of SEBea and NET-PATH hardware and software, database configuration, standard and optional features, and valuable testing and troubleshooting techniques.</p> <p>Class Size: Maximum class size is eight (8) students. Minimum class size is 3 students. MedTel Services reserves the right to cancel classes with insufficient enrollment.</p> <p>Course Length: A one-week class. Starting Monday and ending Friday of the same week.</p> <p>Audience: This course is designed for IRISnGEN administrators, service technicians, CSRs, support personnel who have already completed IRISnGEN training and are responsible for installing and maintaining SEBea and/or NET-PATH alarms collection devices</p> <p>Prerequisites: Successful completion of an IRISnGEN Administration course for IRISnGEN version 2.X or higher. Students should have basic Windows PC experience, an understanding of personal computer operations, and familiarity with alarms management. LAN and SQL database administration experience is recommended but not required. Anyone interested in SNMP trap detection and processing should have working knowledge of SNMP.</p> <p>Schedule: Current class schedules are available on the MedTel Services website, http://www.medtelservices.com. All classes meet from 8:30 a.m. to 5:00 p.m. daily, including the last day.</p> <p>Course Material: Students receive comprehensive workbooks and product documentation.</p> <p>Location: Classes scheduled in Palmetto, FL are held at Medtel Services company headquarters located at 2511 Corporate Way, Palmetto, FL 34221. Local telephone number is 941 753-5000.</p> <p>Attire: Dress is casual.</p> <p>Other: Transportation, meals, and lodging are the responsibility of the student.</p> <p>Enrollment: Enroll on-line using MedTel Services Pre-Registration form at http://www.medtelservices.com or call 941-753-5000, Monday through Friday, 8:00 through 5:00 p.m. eastern time, and ask for Training.</p>	\$ 1,587	\$ 1,552	\$ 1,499

MedTel Services HealthcareIQ Price List

Part #	SIN	Product Description	Mfg List Price	GSA Price for 1-49 sites	GSA Price for 50-99 sites	GSA Price for more than 99 sites	Warranty	COO
- Informatics IQ - Level 1 (Initial normalization 90% of spending; ongoing 90%; Report Pkg 1; computer-based training; customer to provide electronic contracts & price files)								
-----Level 1 One-Time Implementation Fee								
HCIQ100	132-52	One-time Level 1 Implementation Fee for sites with less than \$50 million in spending.	\$ 20,000	\$ 19,748	\$ 19,547	\$ 19,345		US
HCIQ101	132-52	One-time Level 1 Implementation Fee for sites with spending between \$50 million to \$99,999,999	\$ 25,000	\$ 24,685	\$ 24,433	\$ 24,181		US
HCIQ102	132-52	One-time Level 1 Implementation Fee for sites with spending between \$100 million to \$199,999,999.	\$ 30,000	\$ 29,622	\$ 29,320	\$ 29,018		US
HCIQ103	132-52	One-time Level 1 Implementation Fee for sites with spending between \$200 million to \$299,999,999.	\$ 35,000	\$ 34,559	\$ 34,207	\$ 33,854		US
HCIQ104	132-52	One-time Level 1 Implementation Fee for sites with spending between \$300 million to \$399,999,999.	\$ 40,000	\$ 39,496	\$ 39,093	\$ 38,690		US
HCIQ105	132-52	One-time Level 1 Implementation Fee for sites with spending between \$400 million to \$499,999,999.	\$ 45,000	\$ 44,433	\$ 43,980	\$ 43,526		US
HCIQ106	132-52	One-time Level 1 Implementation Fee for sites with spending between \$500 million to \$599,999,999.	\$ 50,000	\$ 49,370	\$ 48,866	\$ 48,363		US
HCIQ120	132-52	One-time Level 1 Fee each additional set of files	\$ 2,500	\$ 2,469	\$ 2,443	\$ 2,418		US
-----Level 1 Monthly Subscription Fee								
HCIQ110	132-52	Monthly Level 1 Subscription Fee for sites with less than \$50 million in spending.	\$ 10,000	\$ 9,874	\$ 9,773	\$ 9,673		US
HCIQ111	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$50 million to \$99,999,999	\$ 15,000	\$ 14,811	\$ 14,660	\$ 14,509		US
HCIQ112	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$100 million to \$199,999,999.	\$ 20,000	\$ 19,748	\$ 19,547	\$ 19,345		US
HCIQ113	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$200 million to \$299,999,999.	\$ 25,000	\$ 24,685	\$ 24,433	\$ 24,181		US
HCIQ114	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$300 million to \$399,999,999.	\$ 30,000	\$ 29,622	\$ 29,320	\$ 29,018		US
HCIQ115	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$400 million to \$499,999,999.	\$ 35,000	\$ 34,559	\$ 34,207	\$ 33,854		US
HCIQ116	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$500 million to \$599,999,999.	\$ 40,000	\$ 39,496	\$ 39,093	\$ 38,690		US
- Informatics IQ - Level 2 (Initial normalization 95% of spending; ongoing 92%; Advanced Analytics; Report Pkgs 1 & 2; onsite training; HCIQ to provide digitization of paper contracts/price files)								
-----Level 2 One-Time Implementation Fee								
HCIQ200	132-52	One-time Implementation Fee for sites with less than \$50 million in spending.	\$ 25,000	\$ 24,685	\$ 24,433	\$ 24,181		US
HCIQ201	132-52	One-time Implementation Fee for sites with spending between \$50 million to \$99,999,999	\$ 30,000	\$ 29,622	\$ 29,320	\$ 29,018		US
HCIQ202	132-52	One-time Implementation Fee for sites with spending between \$100 million to \$199,999,999.	\$ 35,000	\$ 34,559	\$ 34,207	\$ 33,854		US
HCIQ203	132-52	One-time Implementation Fee for sites with spending between \$200 million to \$299,999,999.	\$ 40,000	\$ 39,496	\$ 39,093	\$ 38,690		US
HCIQ204	132-52	One-time Implementation Fee for sites with spending between \$300 million to \$399,999,999.	\$ 45,000	\$ 44,433	\$ 43,980	\$ 43,526		US
HCIQ205	132-52	One-time Implementation Fee for sites with spending between \$400 million to \$499,999,999.	\$ 50,000	\$ 49,370	\$ 48,866	\$ 48,363		US
HCIQ206	132-52	One-time Implementation Fee for sites with spending between \$500 million to \$599,999,999.	\$ 55,000	\$ 54,307	\$ 53,753	\$ 53,199		US
HCIQ220	132-52	One-time Level 2 Fee each additional set of files	\$ 3,500	\$ 3,456	\$ 3,421	\$ 3,385		US
-----Level 2 Monthly Subscription Fee								
HCIQ210	132-52	Monthly Level 1 Subscription Fee for sites with less than \$50 million in spending.	\$ 15,000	\$ 14,811	\$ 14,660	\$ 14,509		US
HCIQ211	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$50 million to \$99,999,999	\$ 20,000	\$ 19,748	\$ 19,547	\$ 19,345		US
HCIQ212	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$100 million to \$199,999,999.	\$ 25,000	\$ 24,685	\$ 24,433	\$ 24,181		US
HCIQ213	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$200 million to \$299,999,999.	\$ 30,000	\$ 29,622	\$ 29,320	\$ 29,018		US
HCIQ214	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$300 million to \$399,999,999.	\$ 35,000	\$ 34,559	\$ 34,207	\$ 33,854		US
HCIQ215	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$400 million to \$499,999,999.	\$ 40,000	\$ 39,496	\$ 39,093	\$ 38,690		US
HCIQ216	132-52	Monthly Level 1 Subscription Fee for sites with spending between \$500 million to \$599,999,999.	\$ 45,000	\$ 44,433	\$ 43,980	\$ 43,526		US
- IQ Center - a la carte services								
---- Total Clinically Integrated Solution								
HCIQ300	132-52	One time fee to Normalize clinical system data & synchronize to MIS (Mgmt Information System) for 1-5 clinical feeds	\$ 10,000	\$ 9,874	\$ 9,773	\$ 9,673		US
HCIQ301	132-52	One time fee to Normalize clinical system data & synchronize to MIS (Mgmt Information System) for each addl group of 5 clinical feeds	\$ 2,500	\$ 2,469	\$ 2,443	\$ 2,418		US
HCIQ302	132-52	Monthly fee for ongoing maintenance to normalize clinical system data if spend is less than \$50,000,000	\$ 5,000	\$ 4,937	\$ 4,887	\$ 4,836		US
HCIQ303	132-52	Monthly fee for ongoing maintenance to normalize clinical system data if spend is between \$50,000,000 and \$99,999,999	\$ 7,500	\$ 7,406	\$ 7,330	\$ 7,254		US
HCIQ304	132-52	Monthly fee for ongoing maintenance to normalize clinical system data if spend is between \$100,000,000 and \$199,999,000	\$ 10,000	\$ 9,874	\$ 9,773	\$ 9,673		US
HCIQ305	132-52	Monthly fee for ongoing maintenance to normalize clinical system data if spend is \$200,000,000 and higher	\$ 15,000	\$ 14,811	\$ 14,660	\$ 14,509		US
---- Clinical System Enrichment - Customer Descriptions								
HCIQ310	132-52	One time Base Fee for up to 8,000 lines	\$ 20,000	\$ 19,748	\$ 19,547	\$ 19,345		US

MedTel Services HealthcareIQ Price List

HCIQ311	132-52	One time additional per-line fee, for 8,001 and above lines	\$	3.00	\$	2.96	\$	2.93	\$	2.90	US
HCIQ312	132-52	Monthly fee for ongoing maintenance for clinical system enrichment - custom descriptions for less than 15,000 items	\$	500	\$	494	\$	489	\$	484	US
HCIQ313	132-52	Monthly fee for ongoing maintenance for clinical system enrichment - custom descriptions for between 15,000 and 49,999 items	\$	1,500	\$	1,481	\$	1,466	\$	1,451	US
HCIQ314	132-52	Monthly fee for ongoing maintenance for clinical system enrichment - custom descriptions for between 50,000 and 99,999 items	\$	2,500	\$	2,469	\$	2,443	\$	2,418	US
HCIQ315	132-52	Monthly fee for ongoing maintenance for clinical system enrichment - custom descriptions for between 100,000 and 174,999 items	\$	3,500	\$	3,456	\$	3,421	\$	3,385	US
---- EMR/Patient Demographics and Billing Detail Data											
HCIQ320	132-52	One time Fee for 1-5 feeds	\$	10,000	\$	9,874	\$	9,773	\$	9,673	US
HCIQ321	132-52	One time fee for each additional group of 5 feeds	\$	2,500	\$	2,469	\$	2,443	\$	2,418	US
HCIQ322	132-52	Monthly fee for ongoing maintenance for EMR/Patient Demographics and Billing Detail Data	\$	2,500	\$	2,469	\$	2,443	\$	2,418	US
- IQ Center: Data Management											
---- MMIS Item Master Cleanse: identify duplicate items/vendors; cleanse data fields; standardize descriptors; add classifications; normalize units of measure											
HCIQ400	132-52	One time Base Fee for up to 8,000 lines	\$	20,000	\$	19,748	\$	19,547	\$	19,345	US
HCIQ401	132-52	One time additional per-line fee, for 8,001 and above lines	\$	3.00	\$	2.96	\$	2.93	\$	2.90	US
HCIQ402	132-52	Monthly fee for ongoing maintenance for MMIS Item Master Cleanse for less than 15,000 items	\$	500	\$	494	\$	489	\$	484	US
HCIQ403	132-52	Monthly fee for ongoing maintenance for MMIS Item Master Cleanse for between 15,000 and 49,999 items	\$	1,500	\$	1,481	\$	1,466	\$	1,451	US
HCIQ404	132-52	Monthly fee for ongoing maintenance for MMIS Item Master Cleanse for between 50,000 and 99,999 items	\$	2,500	\$	2,469	\$	2,443	\$	2,418	US
HCIQ405	132-52	Monthly fee for ongoing maintenance for MMIS Item Master Cleanse for between 100,000 and 174,999 items	\$	3,500	\$	3,456	\$	3,421	\$	3,385	US
---- Updating Contract Pricing in MMIS											
HCIQ410	132-52	One time Base Fee for up to 8,000 lines	\$	6,400	\$	6,319	\$	6,255	\$	6,190	US
HCIQ411	132-52	One time additional per-line fee, for 8,001 and above lines	\$	1.00	\$	0.99	\$	0.98	\$	0.97	US
HCIQ412	132-52	Monthly fee for ongoing maintenance for Updating Contract Pricing in MMIS for less than 15,000 items	\$	300	\$	296	\$	293	\$	290	US
HCIQ413	132-52	Monthly fee for ongoing maintenance for Updating Contract Pricing in MMIS for between 15,000 and 49,999 items	\$	750	\$	741	\$	733	\$	725	US
HCIQ414	132-52	Monthly fee for ongoing maintenance for Updating Contract Pricing in MMIS for between 50,000 and 99,999 items	\$	1,250	\$	1,234	\$	1,222	\$	1,209	US
HCIQ415	132-52	Monthly fee for ongoing maintenance for Updating Contract Pricing in MMIS for between 100,000 and 174,999 items	\$	1,725	\$	1,703	\$	1,686	\$	1,669	US
---- Custom Descriptions: for example, Attribute re-ordering; addition of brand names; descriptions for clinical systems											
HCIQ420	132-52	One time Base Fee for up to 5,000 lines	\$	2,500	\$	2,469	\$	2,443	\$	2,418	US
HCIQ421	132-52	One time additional per-line fee, for 5,001 and above lines	\$	0.50	\$	0.49	\$	0.49	\$	0.48	US
---- Non-Med/Surg Custom Mapping											
HCIQ430	132-52	One time Base Fee for up to 5,000 lines	\$	2,000	\$	1,975	\$	1,955	\$	1,935	US
HCIQ431	132-52	One time additional per-line fee, for 5,001 and above lines	\$	4.00	\$	3.95	\$	3.91	\$	3.87	US
- IQ Center Reports, created in Excel, standard for Level 2 Customers; available for purchase for Level 1 Customers											
---- Price Benchmarking											
HCIQ900	132-52	PB Report #2: BenchMark Price Analysis for Purchased Items Against Regional Benchmarks: compares Facility's cost to each of the HCIP-calculated regional benchmarks.	\$	500	\$	494	\$	489	\$	484	US
HCIQ901	132-52	PB Report #3: BenchMark Price Analysis for Non-Purchased Items: shows the HCIP-calculated benchmarks for a listing of items not purchased by the Facility.	\$	500	\$	494	\$	489	\$	484	US
---- Clinical Analysis											
HCIQ902	132-52	CA Report #2: Spend and Price Benchmarking Report for New Service Line Category: shows spend and HCIP-calculated benchmarks for an item category that HCIP has built specifically for the Facility.	\$	500	\$	494	\$	489	\$	484	US
---- Spend & Savings Tracking											
HCIQ903	132-52	SST Report #2: Ongoing Realized Savings Tracking for Defined Set of Items: compares items purchased within the report date range to the same items purchased within the defined baseline time period.	\$	500	\$	494	\$	489	\$	484	US