On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is GSAAdvantage.gov.

MULTIPLE AWARD SCHEDULE

Category Attachment Code: F
Title: Information Technology
F03. IT Services Subcategory
FSC/PSC Code: D399

Category Attachment Code: G
Title: Miscellaneous
G06. Complimentary SINs Subcategory
FSC/PSC Code: 0000

Contract Number: GS-35F-0426S

Period Covered by Contract: May 23, 2006 through May 22, 2026
Pricelist current through Modification PO-0036 dated April 29, 2021

Miracle Systems LLC
1621 N Kent Street Suite 1000, Arlington, VA 22209-2132
Office: 1-800-685-2313 ● Cell: (571) 331-1355 ● Fax: (202) 315-3261
www.miraclesystems.net

Contract Administration Source: Sandesh Sharda
Phone: 571-331-1355
Email: ssharda@miraclesystems.net

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Business Size: Large Business
CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

54151S; 54151S STLOC; 54151S RC – Information Technology Professional Services
OLM; OLM STLOC; OLM RC – Order-Level Materials (OLMs)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer should show the range of the lowest price and cite the areas to which the prices apply.

Not Applicable

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

See Labor Category pricing on p. 6

2. Maximum order.

SINs 54151S; 54151S STLOC; 54151S RC: $500,000.00
SINs OLM; OLM STLOC; OLM RC: $250,000

3. Minimum order.

$100

4. Geographic coverage (delivery area).

Domestic delivery only

5. Point(s) of production (city, county, and State or foreign country).

Miracle Systems, LLC
1621 N Kent Street Suite 1000,
Arlington, VA 22209-2132

6. Discount from list prices or statement of net price.

See GSA Awarded pricing on p. 6. All prices are NET. Basic discounts have been deducted.

7. Quantity discounts.
None

8. Prompt payment terms.

Net 30; 1% 15 Days

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin).

None

10a. Time of delivery (Contractor insert number of days.)

As negotiated

10b. Expedited Delivery.

As negotiated

10c. Overnight and 2-day delivery.

Not applicable

10d. Urgent Requirements.

Not applicable

11. F.O.B. point(s).

Destination

12a. Ordering address(es):

Miracle Systems, LLC
1621 N Kent Street Suite 1000,
Arlington, VA 22209-2132

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es).

Miracle Systems, LLC
1621 N Kent Street Suite 1000
Arlington, VA 22209-2132
14. Warranty provision.

*Not applicable*

15. Export packing charges, if applicable.

*Not applicable*

16. Terms and conditions of rental, maintenance, and repair

*Not applicable*

17. Terms and conditions of installation (if applicable).

*Not applicable*

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts form list prices (if applicable).

*Not applicable*

18b. Terms and conditions for any other services (if applicable).

*Not applicable*

19. List of service and distribution points (if applicable).

*Not applicable*

20. List of participating dealers (if applicable).

*Not applicable*

21. Preventive maintenance (if applicable).

*Not applicable*

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).

*Not applicable*

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/)
Not applicable

23. Data Universal Number System (DUNS) number.

133239397

24. Notification regarding registration in Central Contractor Registration (CCR) database.

Registered, expiration date: 9/1/2021. CAGE Code 8ASY4

GSA SERVICES AND PRICING

i. MIRACLE SYSTEMS’ IT SERVICES

Miracle Systems is a leading Information Technology firm providing enterprise-consulting services to the federal government. Miracle Systems technology services are designed to meet the demands of our client’s most challenging IT projects while remaining in full compliance with Federal IT regulations. Some of our Project areas include:

Database Services
Our consultants are industry-certified professionals experienced in providing high end database services that includes:

1. Database Architecture and Planned Design
2. High Availability and Scalability
3. Performance and Application Tuning
4. Database & Application Migrations and Support

Testing Support and Services
Miracle Systems provide software testing support and services to our clients. Our services include application testing, database testing, performance testing, manual testing and automated testing. We have seasoned testers in our company that are experienced in using various testing tools and proven methodologies. Whatever your software testing needs, Our team can:

5. Augment your existing QA staff
6. Provide a complete outsourced testing solution
7. Design and implement a complete test automation framework
8. Run functional, load, performance and stress tests for your software and applications
9. Extend your quality assurance capabilities

Business Intelligence
Miracle Systems offers a variety of high quality end-to-end IT consulting and Business Intelligence (BI) decision-support services through strategic delivery models. These delivery models ensure complete optimization of time and cost-to-market, while keeping global quality standards and security in clear focus. Miracle Systems possesses skill set with specialized concentration to BI tools like Business Objects, Cognos, Oracle Discoverer.

Oracle Federal Financials
Miracle Systems combines strong Federal Financial expertise with our certified Oracle experts.
Our consultants are industry-certified professionals experienced in providing technical leadership. Our team understands the complexities of setting up Oracle Financial system. Our methodologies not only help adhere to the range of reporting requirements mandated by Treasury and OMB but also enhance the agencies performance in day-to-day operations. Our support extends to all phases of Oracle services including bug fixes, system setup changes, building new agency specific interfaces, enhancements, customizations and user friendly reports.

**Data Mining & Data Warehousing**

Miracle Systems is one of the leading companies in providing data mining solutions to its federal clients. The solution may combine database management; data warehouses, text mining tools to structure the data, data visualization technology, and advanced data analysis. We at the Miracle Systems recognize that the best data mining solutions are defined by each client's unique business, organizational, and technology environment. We have experience with all of the leading Commercial Off-The-Shelf (COTS) data mining tools.

### ii. SIN 54151S GSA PRICING

<table>
<thead>
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<td>Senior Oracle Software Expert</td>
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<td>$151.22</td>
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<td>Mid-Level Oracle Software Expert</td>
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<td>$133.09</td>
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<td>$184.28</td>
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### iii. SIN 54151S LABOR CATEGORY DESCRIPTIONS

**Commercial Job Title: OS-01 Senior Oracle Software Expert**

**Minimum/General Experience:** Over five years’ experience in a functional business area such as Financial Management, Manufacturing Management, Logistics Management, Information Systems Management or Accounting System Management. Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and
management practices.

**Functional Responsibility:** Individual possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. Individual possesses data mining, data research, data reconciliation skills. Capable of developing and building data ware house system and developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS, PeopleSoft or any other data mining tools. **Minimum Education:** Possesses a MA/MS/MBA degree or higher in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-02 Mid-Level Oracle Software Expert  
**Experience Minimum/General:** Over two years’ experience in a functional business area such as Financial Management, Manufacturing Management, Logistics Management, Information Systems Management or Accounting System Management. Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft. Individual possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. **Functional Responsibility:** Capable of developing and building developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS or any other data mining tools. Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, Accounting or related field. **Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-03 Senior Application Manager  
**Minimum/General Experience:** Over eight years’ experience in a functional business area such as Financial Management, Manufacturing Management, Logistics Management, Information Systems Management or Accounting System Management. Project management Experience including Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft or any other System Application tool. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices. **Functional Responsibility:** Individual Possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. Individual Possesses Data mining, data Research, data reconciliation skills. Capable of developing and building Data ware house system and developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS or any other data mining tools. Must have the ability to lead a Project and Manage a project. Must have the ability to manage over 5-50 consultants in an enterprise environment. **Minimum Education:** Possesses a MA/MS/MBA degree or higher in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-04 Principal Functional Advisor  
**Minimum/General Experience:** Over four years’ experience in a functional business area such as Financial Management, Manufacturing Management, Logistics Management, Information Systems Management or Accounting System Management. Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft or any other System Application tool. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices. **Functional Responsibility:** Individual Possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. Individual Possesses Data mining, data Research, data reconciliation skills. Capable of developing and building Data ware house system and developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS or any other data mining tools. Must have the ability to lead a Project and Manage a project. Must have the ability to manage over 5-50 consultants in an enterprise environment. **Minimum Education:** Possesses a MA/MS/MBA degree or higher in Information Systems, Computer Science, Engineering, Business, Accounting or related field.
Systems Management or Accounting System Management. Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP. Individual Possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices.

**Functional Responsibility:** Capable of developing and building developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS or any other data mining tools. Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, Accounting or related field. Must have through understanding of Business Process and ability to transfer the knowledge into work environment.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-05 Project Director

**Minimum/General Experience:** The Project Director will have an undergraduate degree and or an advanced degree and at least ten years' experience in leading and providing technical direction to projects; a demonstrated ability to provide guidance and direction for multiple projects; designing, implementing, and managing Federal government financial and business management engagements; and the capability to manage multi-task projects of high complexity. The Project Director has professional certifications in fields of his or her expertise. Possesses a mix of experience in financial management, accounting, budgeting, cost estimating, procurement, business process re-engineering, strategic planning and execution, business management, and other related areas.

**Functional Responsibility:** The Project Director provides the primary interface with client management personnel regarding strategic issues. He or she directs the completion of projects within estimated timeframes and budget constraints, coordinates efforts on tasks, and reviews work products for completeness and adherence to applicable regulations and customer requirements. The Project Director also delivers, presents, and leads strategic level client meetings. Performs management of overall contract support operations involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills, and has authority and responsibility to identify and commit resources required to support customers.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-06 Senior Accountant / Budget Analyst / Management Analyst

**Minimum/General Experience:** The Senior Accountant / Budget Analyst / Management Analyst has specialized knowledge and expertise and/or an advanced degree, seven or more years of progressively responsible experience in leading engagements, demonstrated ability to manage a project and to provide guidance and direction for specific projects or sub-tasks, and increasing responsibility in design, implementation, and management of projects of extensive responsible experience in analysis of systems, processes, workflow, or business management areas that can be affected by implementation of technology systems.

**Functional Responsibility:** The Senior Accountant / Budget Analyst / Management Analyst interfaces with the client on a day-to-day basis, directs the completion of project specific tasks within estimated timeframes and budget constraints, manages the day-to-day activities of the project team, and reviews work products for quality, completeness, and adherence to applicable
regulations and customer requirements. This position applies business process improvement practices to reengineering methodologies/principles and business process modernization projects through use of technological systems; applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques; assists in establishing standards for information systems procedures, and develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. This labor category ensures the project team’s conformance with work standards, and coordinates work effort with involved parties to ensure problem resolution and client satisfaction; provides oversight, reviews and assures quality of deliverables and project tasks that include systems, processes, and/or workflow analyses that are ultimately automated or enhanced through technological applications and systems. Tasks and activities include but not limited to, systems design; business process reengineering; business process improvement; requirements analyses; feasibility studies, and business process analysis. This labor category possess in-depth knowledge of Federal information systems policies, standards, and systems requirements.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, or related field.

**Commercial Job Title: OS-07 Staff Accountant / Contract Analyst/ Project Specialist**

**Minimum/General Experience:** An Staff Accountant / Contract Analyst/ Project Specialist has an undergraduate degree, five or more years of progressively responsible experience in performing and participating in engagements, specific experience in one or more key project areas, demonstrated ability to provide guidance and direction for specific projects or sub-tasks, and increasing responsibility in design, implementation, and management of projects. Prepares milestone status reports and presentations for colleagues, subordinates, and end user representatives. Is familiar with office applications to support project management tasks, such as, word processing, spreadsheets, presentations, and project management software. Has an understanding and practical experience in information systems policies, standards, and systems requirements.

**Functional Responsibility:** An Staff Accountant / Contract Analyst/ Project Specialist provides technical knowledge in their area of expertise, which includes, but not limited to, user requirements for information systems through data reviews, collection and gathering, interviews, process and workflow analyses; execution of test and acceptance plans for IT systems and processes; user and system documentation development, including user guides and system administration reference documentation, requirements analyses and feasibility studies. This labor category works individually and on teams to support the completion of project specific tasks within estimated time frames and budget constraints and interfaces with the client on a day-to-day basis. In addition, this labor category applies specific expertise to the practical issues they identify or those presented by the client. They also develop and execute deliverables and project tasks that include systems, processes, and/or workflow analyses that are ultimately automated or enhanced through technological applications and systems. This labor category works under the supervision of a senior level analyst or project director and has an understanding of Federal information systems policies, standards, and systems requirements.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, or related field.

**Commercial Job Title: OS-08 Systems Analyst/Software Engineer**

**Minimum/General Experience:** Over three-five years’ experience in a functional business area
such as Financial Management, Manufacturing Management, Logistics Management, Information Systems Management or Accounting System Management. Project management Experience including Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft or any other System Application tool.

**Functional Responsibility:** Individual must be capable of performing Systems programming using various tools including Oracle, Microsoft, IBM and any other major vendors Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structures and management practices. Individual Possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. Individual Possesses Data mining, data Research, data reconciliation skills. Capable of developing and building Data warehouse system and developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS, Business Objects, Micro Strategy or any other data mining or programming tools.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, Accounting or related field.

**Commercial Job Title:** OS-09 Senior Database Administrator/Database Tuner/Expert

**Minimum/General Experience:** Over ten (10) years of experience in a Database Administration, System Performance work. Must have extensive experience with latest technology using Oracle database, MS SQL server databases, Unix Systems Administration. Must be highly familiar with database architectures and database tools, tool configurations, utilization of Oracle databases Knowledge of SQL statements and database schemas. Project management Experience including Functional experience to requirements definition for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software such as Oracle, SAP, PeopleSoft or any other System Application tool.

**Functional Responsibility:** Individual must be capable of performing Systems Tuning, programming and DBA functions using various tools including Oracle, Microsoft, IBM and tools from any other major vendors. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structures and management practices. Individual Possesses experience in analyzing and designing improvements to business processes, including the implementation of best practices. Capable of developing and building Data warehouse system and developing reports using databases and tools like Oracle, Business Objects, Oracle Discover, COGNOS, Business Objects, Micro Strategy or any other data mining or programming tools.

**Minimum Education:** Possesses a BA/BS degree in Information Systems, Computer Science, Engineering, Business, Accounting or related field.