

	AUTHORIZED FEDERAL ACQUISITION SERVICE INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES
-----------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Communications equipment and accessories designed for institutional facility applications.

SIN 132-8 PURCHASE OF EQUIPMENT

FSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT

Telephone Equipment
Audio and Video Teleconferencing Equipment

FSC CLASS 5810 - COMMUNICATIONS SECURITY EQUIPMENT AND COMPONENTS

Communications Security Equipment

FSC CLASS 5830 - INTERCOMMUNICATION AND PUBLIC ADDRESS SYSTEMS, EXCEPT AIRBORNE

Pagers and Public Address Systems (wired and wireless transmissions, including background music systems)

FSC CLASS 5895 - MISCELLANEOUS COMMUNICATION EQUIPMENT

Miscellaneous Communications Equipment

Rauland-Borg Corporation
3450 West Oakton Street
Skokie, IL 60076
847-679-0900
www.Rauland.com

Contract Number: GS-35F-0438L

Period Covered by Contract: June 7, 2006 through June 6, 2011

Prices Include IFF

General Services Administration
Federal Acquisition Service

Pricelist current through modification # PO-0009 dated 7/16/08

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
 The Geographic Scope of Contract will be overseas delivery only.
 The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Rauland-Borg Corporation
 3450 West Oakton Street
 Skokie, IL 60076

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will/will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

847-679-0900

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
 Block 16: Data Universal Numbering System (DUNS) Number: 00-510-5515
 Block 30: Type of Contractor - B. Other Small Business
 Block 31: Woman-Owned Small Business - No
 Block 36: Contractor's Taxpayer Identification Number (TIN): 36-2124601

- 4a. CAGE Code: None
- 4b. Contractor has not registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>All Items</u>	<u>30- 90 Days</u>

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 1% - 20 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity None
- c. Dollar Volume None
- d. Government Educational Institutions Same discounts as all other Government Customers
- e. Other None

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

- 10. Small Requirements:** The minimum dollar value of orders to be issued is \$ 50.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-8 - Purchase of Equipment
 Special Item Number 132-12 -Repair Parts/Spare Parts
 Special Item Number 132-33 - Perpetual Software Licenses

12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

GSA Ordering process options for Contract # GS-35-0438L

The manufacturer holds the GSA contract for Rauland-Borg Products. Based on the contract and items submitted to GSA, authorized distributors are able to invoice directly with the customer. Based on the customers relationship and management of the GSA program there are two payment options available to Rauland-Borg GSA customers.

In either option the customer should work with an authorized Rauland-Borg Distributor to discuss system questions including; type appropriate for them, configuration, technical, features, installation, maintenance, and price.

Option 1: Processed directly with the distributor. A clear division on the PO (Purchase Order) must be made between:

- Rauland-Borg items
- Items not on the Rauland GSA contract. Examples: wire and labor.

Or have separate PO for each of the above mentioned items

Customers, when reporting sales against GSA contract number GS-35-0438L please only report Rauland-Borg items to GSA.

When processing directly it is the Distributors responsibility to highlight the contract number GS-35-0438L to Rauland-Borg on each GSA PO. So the sale can be reported & industrial funding fee paid correctly to GSA.

To authenticate that the company you are working with is an authorized GSA distributor of Rauland-Borg you can contact Colleen McMahon either by:

- Email Colleen.McMahon@Rauland.com or by
- Phone 847-679-0930 Ext. 775

Option 2: Processed with Rauland-Borg directly. Orders placed directly with Rauland-Borg need to be care of the distributor you are working with. You will then receive billing and make payment to Rauland-Borg. The PO should only include the parts on the contract and should not include installation labor based on our processes. The labor should be a separate PO directly with the distributor

PO that are processed directly by Rauland-Borg should be faxed:

- Attn: Eala Walker
- With the GSA contract number **GS-35-0438L**
- To Rauland-Borg Care of (*your distributor name*)
- To fax number 800-217-0977

Eala Walker can be contacted either by:

- Email Eala.Walker@Rauland.com or by
- Phone 847-679-0930 Ext. 766

For larger projects it is recommended for both our customer & distributor benefits that the contract & PO be broken out into sub project when acceptable to both parties. This gives milestone control of the project and helps customers and our distributors better manage the financial flow of the project.

Within the GSA program as a customer you can pay invoices:

- At delivery for parts and or systems
- Acceptance upon completion of the installation of the system

With any Rauland-Borg GSA questions you can contact Mark Whidden either by:

- Email mark.whidden@rauland.com or by
- Phone 847-324-8319

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual

orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a

reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from NA dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) **The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.**

(b) **Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—**

- (1) **For such period as the laws of the State in which this contract is to be performed prescribe; or**
- (2) **Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.**

(c) **The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.**

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a

Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (SPECIAL ITEM NUMBER 132-8)

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

Contact Rauland-Borg at 847-679-0900 to obtain ordering assistance and the nearest Rauland-Borg Dealer that can supply you with technical information and systems quotes. It is not necessary to obtain installation from a Rauland-Borg dealer, however the warranty will be void if the equipment is not installed by a Technician Certified on Rauland-Borg products. Rauland Certified Technical Training is available at Rauland-Borg's facilities in Skokie, Illinois.

INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

- c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.



RAULAND-BORG CORPORATION HEALTH CARE LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF RESPONDER® IV AND RESPONDER® 4000 PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: Responder® 3000, Telenurse® 8000 and Responder® III+ equipment; accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; pillow speakers, call cords, telephones, personal computers or any other products not specifically provided in this limited warranty. For the balance of the Responder® health care communications products, the warranty period is eighteen (18) months from the date of shipment thereof by Rauland-Borg. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.



RAULAND-BORG CORPORATION EDUCATION LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF TELECENTER® VI, TELECENTER® V, TELECENTER® 21, TELECENTER® CPS, TELECENTER® IP, TELECENTER® ICS, DIRECTOR® III, AND RAULAND MASTER CLOCK AND ANALOG CLOCK PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; analog telephones, personal computers or any other products not specifically provided in this limited warranty. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

3450 West Oakton Street
Skokie, IL 60076

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
1282	DYN CARDIOID MIC W/25' CABLE	12	\$113.44
1295	DESK MIC W/SWITCH W/7' CABLE	12	\$118.43
1340	PRIORITY MODULE	60	\$65.34
2515	24VAC 3.5A X 2 UL LIST CLK PWR SPLY	60	\$238.93
2524	MASTER CLOCK/COMM CTRL PANEL	60	\$2,009.21
2525	INSTRUCTION PANEL FOR 2524	60	\$98.01
6400	POWER SUPPLY - 24 VDC @ 0.4A	12	\$27.23
9601	REPLACEMENT VOA FOR NCS2000	18	\$1,600.67
9602	REPLACEMENT IOT FOR NCS2000	18	\$321.26
9603	RPLMNT PWR SUPPLY FOR NCS2000	18	\$642.51
9606	REPLACEMENT CPU FOR NCS2000	18	\$1,123.49
9607	EXPANDED CPU REPL PCB NCS2001	18	\$1,069.04
9610	DUAL VOA DIG REPL PCB 2001	12	\$856.68
9626	REPLACEMENT CPU FOR NCS6002	18	\$2,087.25
9658	X-BUS Battery Replacement Kit	60	\$11.32
97151	REFURB TC4181 LINE AMP	12	\$275.63
1118C	MICROPHONE DESK STAND	12	\$18.71
1122E	BLACK MICROPHONE FLOOR STAND	12	\$43.87
1256A	HAND HELD NOISE CANCELLING MIC WITH 6' CABLE	12	\$87.45
2305CS	STAINLESS STL CALL-IN SWITCH	12	\$10.89
2308PC	CALL-IN SWITCH W/PRIVACY	12	\$15.43
2423G	GRAY ELAPSED TIMER SWITCH	60	\$71.83
ACC1000	ROUND FLUSH CEILING BAFFLE	12	\$9.44
ACC1001	RND FLUSH CEILING BAF W/STUDS	12	\$10.08
ACC1003	1-PIECE SQUARE WHITE STEEL BAF	12	\$11.74
ACC1004	2-PIECE SQUARE WHITE STEEL BAF	12	\$24.87
ACC1005	DIGITAL CLOCK / SPEAKER BAFFLE	12	\$37.21
ACC1008	VANDAL-PROOF FLUSH SQ BAFFLE	12	\$48.10
ACC1009	ACC1001 W/TORSION SPRING MTG	12	\$15.37
ACC1011	ROUND VANDAL-PROOF BAFFLE	12	\$33.95
ACC1012	SQUARE SECURITY BAFFLE	12	\$33.95
ACC1100	8.75" SQUARE BACKBOX	12	\$16.06
ACC1101	ROUND STACKABLE BACKBOX	12	\$11.21
ACC1102	12.5" SQUARE WHITE SURF BBOX	12	\$38.57
ACC1103	ROUND BACKBOX W/STRAIGHT SIDES	12	\$17.79
ACC1104	T-BAR SUPPORT FOR 8" SPKR	12	\$6.17
ACC1105	10.75" SQUARE 3.75" DEEP BBOX	12	\$17.97
ACC1108	BACKBOX FOR ACC1008	12	\$18.15
ACC1109	CHANNEL MOUNTING BARS	12	\$2.27
ACC1110	ROUND BACK BOX W/PLASTER FLANG	12	\$15.55
ACC1112	11.5" SQ WHITE SURFACE BACKBOX	12	\$41.29
ACC1113	VANDAL PROOF SURF BBOX ACC1012	12	\$39.42

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
ACC1114	VANDAL PROOF SLOPED SURFC BBOX	12	\$53.03
ACC1117	10.75" SQ BACKBOX ACC1014/3607	12	\$21.69
ACC1118	V-PROOF SURF BBOX ACC1014/3607	12	\$64.44
ACC1119	V-PROOF SURF BBOX HSS1, 2, 14	12	\$37.21
ACC1120	SURF MT BBOX CLK/SPK ACCSAC12	12	\$40.63
ACC1121	FLSH MT BBOX CLK/SPK ACCSAC12	12	\$26.80
ACC1207	ASSMBLY USO188,ACC1003,ACC1113	12	\$70.79
ACC1208	ASSMBLY USO188,ACC1003,ACC1114	12	\$76.18
ACC1209	ASSMBLY USO188,ACC1012,ACC1113	12	\$83.49
ACC1300	10 WATT AREA SPKR VOL CONTROL	12	\$21.78
ACC1301	45 WATT AREA SPKR VOL CONTROL	12	\$30.69
ACC1400	8" 5oz SPKR ASSY - RND WHT BAF	12	\$22.69
ACC1401	8" 10oz SPKR ASSY WHT BAFFLE	12	\$27.23
ACC1402	8" COAX SPKR ASSY WHITE BAFFLE	12	\$52.27
ACC1403	8" 5oz SPKR ASSY WHT BAFF W/VC	12	\$30.91
ACC1404	USO222 SPEAKR ON ACC1013 BAFF	12	\$34.85
ACC1411	PAGING HORN W BAFFLE	12	\$85.75
ACC1412	PAGING HORN W BAFFLE & BACKBOX	12	\$124.02
ACC1700	HSET W/ARMOR CABLE HOOKSWITCH	12	\$152.46
ACCSAC12	12" ANALOG CLK/SPKR BAFFLE	12	\$65.57
ACCWB10	MTL WALL BAFFLE W/US0215 SPKR	12	\$36.76
ACCWB5	MTL WALL BAFFLE W/US0188 SPKR	12	\$36.30
ACCWB5VC	MTL WALL BAFFLE W/US0188 SP&VC	12	\$47.19
ADS5510	TC5500 ADMIN PHONE W/HANDSET	60	\$1,800.09
BAFKIT1X2S	25V 1' BY 2' LAY-IN SPEAKER ASSEMBLY	12	\$41.62
BAFKIT1X2S70V	70V 1' BY 2' LAY-IN SPEAKER ASSEMBLY	12	\$43.57
BAFKIT1X2SVC	1' BY 2' LAY-IN SPEAKER ASSEMBLY W VOL CTRL	12	\$53.06
BAFKIT2X2L	25V 2' BY 2' LAY-IN SPEAKER ASSEMBLY	12	\$57.31
BAFKIT2X2L70V	70V 2' BY 2' LAY-IN SPEAKER ASSEMBLY	12	\$59.23
BAFKIT2X2LVC	2' BY 2' LAY-IN SPEAKER ASSEMBLY W VOL CTRL	12	\$60.87
BK2000	RES3000/NCS2040 BATT BACKUP	60	\$228.00
BP05	7/8"GRAY BLANK PANEL	60	\$40.91
BP1	1 3/4 GRAY BLANK PANEL -1RU	60	\$42.63
BP2	3 1/2" GRAY BLANK PANEL - 2RU	60	\$42.63
BP3	5 1/4" GRAY BLANK PANEL - 3RU	60	\$47.19
BP4	7" GRAY BLANK PANEL -4RU	60	\$52.64
BP5	8 3/4 GRAY BLANK PANEL -5RU	60	\$56.27
BP6	10 1/2 GRAY BLANK PANEL -6RU	60	\$62.47
BPV2	3" VERT GRAY BLANK PANEL	60	\$49.19
BPVENT1	1 3/4" VENTED GRAY BLANK PNL	60	\$44.01
CAF25	DUAL 25 PAIR CABLE ASSY-FEMALE	60	\$143.39
CAM25	DUAL 25 PAIR CABLE ASSY-MALE	60	\$143.39
CB300	R3000 Code Call St	18	\$68.97
CC200	Call Cord w/ Clip - 10FT	12	\$25.86
CC4400	12 FF CORD - ES300 SERIES	12	\$24.96
CCDIN	Call Cord - DIN Connector	2	\$25.38

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
CCO-10	Call Cord - Oxy/Ger Type	12	\$98.01
CLA214D	R4K 4 Bulb Audio Duty CL	60	\$195.20
CLA222	R4K 2 Bulb/6 Point Audio CL	60	\$143.67
CLA244	R4K 4 Bulb/6 Point Audio CL	60	\$176.46
CLAR4	R4K 4 Pt Audio Relay Kit	60	\$53.88
CLK2420	1.8" DIGITAL CLOCK/8" SPEAKER ASSEMBLY	12	\$220.08
CLK2520	2.5" DIGITAL CLOCK/8" SPEAKER ASSEMBLY	12	\$275.83
CLS101	1 LAMP HIGH SECURITY DOME LITE	12	\$76.23
CLS102	2 LAMP HIGH SECURITY DOME LITE	12	\$79.86
CLS103	3 LAMP HIGH SECURITY DOME LITE	12	\$81.68
CLSLED2	SECURITY CORRIDOR LAMP 2 LEDS	12	\$94.79
CLV122	R4K 2 Bulb/6 Point Visual CL	60	\$94.48
CLV144	R4K 4 Bulb/6 Point Visual CL	60	\$117.90
CLW71	CLEAR CORRIDOR LAMP 6 BULB KIT	12	\$10.54
CP7385	NURSE PUSHBUTTON 1/4" JACK	18	\$28.59
CTA25	CRIMP TERMINAL CONNECTOR KIT	12	\$47.63
CY210	CALL CORD DUAL W/CLIPS -10 FT	18	\$56.27
D-0158	CLASS CHANGE RELAY FOR DIR350	12	\$49.82
DCA200	R4K Audio 6 Pt Domeless Cntl	60	\$145.23
DCA214D	R4K Audio 6 Pt Domeless Duty Controller	60	\$162.41
DCA216	R4K 16 Pt Audio Domeless Controller	60	\$185.83
DCV100	R4K 6 Point Visual Domeless Cntl	60	\$112.44
DCV116	R4K 16 Pt Visual Domeless Cntl	60	\$167.09
DLC15	CPU FOR SECUREPLEX	60	\$848.90
DLS15A	DOOR/LIGHT CONTROL ASSEMBLY	16	\$972.84
DP300	Dummy Plug for DIN Jacks	18	\$3.63
DP7380	Dummy Plug for 1/4	18	\$3.12
DTP4401	DIN-TO-PLUG ADAPTER	18	\$22.69
FAD3020	REMOTE EECRS DISPLAY	12	\$630.74
G4401	RIV Termination Tool Kit	12	\$965.58
GPDAX120	GRAY FACE PANEL FOR DAX120	12	\$62.15
GPDAX60	GRAY FACE PANEL FOR DAX60	12	\$62.15
GS7388	PRESSURE PAD CORD SET	18	\$81.68
HR300	R3000 Hill-Rom Bed Interface	12	\$135.86
HSS1	SEC STA 3-GANGE SS CALL-IN SPK	12	\$83.94
HSS13	HIGH SECURITY CALL SWITCH	12	\$42.66
HSS14	WHT SEC STA 3-GG CS CALLIN SPK	12	\$75.33
HSS15	WHT SEC STA 2-GG CS CALLIN SPK	12	\$75.33
HSS2	SEC STA 3-GANG SS SPKR	12	\$94.38
HSS300	VANDAL-PROF SINGLE BED STATION	12	\$332.63
HSS301	VANDAL-PROOF STAFF STATION	12	\$340.43
HSS333	HIGH SECURITY PUSH BUTTON STAT	12	\$334.19
HSS400	R4K High Security Audio Bed St	60	\$327.94
HSS401	R4K High Security Staff St	60	\$331.06
HSS433	R4K High Security Push Btn St	60	\$343.56
HSS6	SEC STA 2-GANG SS CALL-IN SPKR	12	\$81.24

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
HSS8	HIGH SECURITY INTERCOM STATION	60	\$58.08
ICS2BASE	TCICS SER 2 BASE DESKTOP SYS	60	\$3,293.31
ICS2BASERM	TCICS SER 2 BASE RACK MT SYS	60	\$3,722.13
ICS2CCU	TCICS SER 2 CENT CONTROL UNIT	60	\$1,999.04
ICS2SLMG2	TCICS SER 2 GBL 2CH SLM	60	\$382.29
ICS2TIM	TCICS SER 2 TELE INT MOD	60	\$703.98
ICS2XPR	TCICS SER 2 EXPANDER BOARD	60	\$274.07
ICS2XPRRM	TCICS SER 2 RACK MNT XPR CHAS	60	\$749.89
ICSACM	TCICS AUDIO & CONTROL MODULE	60	\$560.84
ICSBK1	TCICS SINGLE BLANK PANEL	60	\$24.96
ICSCBACM	TCICS ACM CABLE - 10'	12	\$28.14
ICSCBF5	TCICS SLM CABLE 10' FIVE PACK	12	\$130.68
ICSCBS1	TCICS SLM CABLE 10' ONE PACK	12	\$28.14
ICSCCU	TCICS - CENTRAL CONTROL UNIT	60	\$2,056.40
ICSDTD	TCICS DESK TOP DISPLAY	60	\$587.80
ICSETA	TCICS EXTERNAL TERM ADAPTER	60	\$112.53
ICSIAM	TCICS INTERCOM AMPLIFIER MOD	60	\$565.46
ICSMODEM	TCICS SER 2 MODEM MODULE	60	\$251.73
ICSPMI	TCICS PROGRAM/MIC INTERFACE	60	\$186.95
ICSRES	TCICS CALL SW RES CONV 5 PACK	60	\$3.63
ICSSLMG2	TCICS GLOBAL 2CHAN STATION MOD	60	\$392.04
ICSSLMTC	TCICS STATION LN MOD 2 COND	60	\$448.31
ICSSPA	TCICS SWITCH PANEL ADAPTER	60	\$225.06
ICSSPKR	TCICS SPEAKER MODULE - 3 GANG	12	\$34.49
ICSTIM	TCICS TELEPHONE INTFACE MOD	60	\$726.00
ICSX2PRRM	TCICS EXPANDER RACK MOUNT	60	\$809.55
ICSXPR	TCICS EXPANDER BOARD	60	\$281.33
LO-0284	CHOKE FOR TW-25 2 WIRE ADAPTER	12	\$44.97
MCC300	C CHANNEL INTERCOM PANEL	60	\$842.16
MCX325	AM/FM TUNER/CD PLAYER	12	\$744.15
MCZ300	A & C INTERCOM & PROGRAM PANEL	60	\$1,020.03
MTG100	MULTI-TONE GENERATOR MODULE	60	\$363.00
NC2828	Head-End Equipment Cabinet	60	\$715.11
NC2JACK	2 Auxiliary Alarm Station	60	\$165.53
NCBACB	RIV Code Blue St - Supervised	60	\$110.09
NCBBK	RIV Battery Back-Up Unit	60	\$277.70
NCBDPG	Dummy Plug -37 Pin Connector	18	\$17.25
NCBED	Feature Bed Recep - 37 Pin	18	\$83.49
NCBRDY	RIV Cleaning Required/ Bed Ready St	60	\$86.28
NCBSD2	RIV Dual Ent/HR Bed St	60	\$330.33
NCBSPLIT2	1 To 2 Control St Splitter	60	\$37.87
NCBSS1	RIV Single Ent/HR Bed St	60	\$297.66
NCC37	Feat. Bed Cable -8ft	18	\$79.86
NCC37RA	Feat. Bed Cable -Right Angle	18	\$79.86
NCCLT2	CORRIDOR LIGHT 2 BULB	60	\$43.73
NCCNCLST	RIV Remote Cancel Station	60	\$118.68

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
NCCOMT2	S-Bus/J-Drop/CL-Drop Splitter	60	\$62.47
NCDADL2PH	Direct Access DPS TV & 2 LT Phillips	24	\$162.41
NCDADL2RC	Direct Access DPS TV & 2LT RCA	24	\$162.41
NCDADL2ZN	Direct Access DPS TV 7 2 LT Zenith	24	\$162.41
NCDASL1PH	Direct Access DPS TV & LT Phillips	24	\$160.85
NCDASL1RC	Direct Access DPS TV & LT RCA	24	\$160.85
NCDASL1ZN	Direct Access DPS TV & LT Zenith	24	\$160.85
NCDATA	RIV Data Interface Module	60	\$2,200.33
NCDATVPH	Direct Access DPS TV Phillips	24	\$157.72
NCDATVRC	Direct Access DPS TV RCA	24	\$157.72
NCDATVZN	direct Access DPS TV Zenith	24	\$157.72
NCDPB2	Dual Push Button St	60	\$83.49
NCDSL2PH	Philips DPS - TV, LT 1&2, Chnl	24	\$115.26
NCDSL2RC	RCA DPS - TV, LT 1&2, Mute	24	\$115.26
NCDSL2ZN	Zenith DPS - TV, LT 1&2, Radio	24	\$115.26
NCSSL1PH	Philips DPS - TV, LT, Chnl	24	\$112.53
NCSSL1RC	RCA DPS - TV, LT, Mute	24	\$112.53
NCSSL1ZN	ZENITH DPS - TV, LT, RADIO	24	\$112.53
NCDSTVPH	PHILIPS DPS - TV, CHNL	24	\$108.90
NCDSTVRC	RCA DPS - TV, MUTE	24	\$108.90
NCDSTVZN	ZENITH DPS - TV, RADIO	24	\$108.90
NCDUTY	RIV Duty St	60	\$339.41
NCESDL2	ENT SPKR - TV, LT 1 & 2	24	\$93.48
NCESH	Wire Ent Spkr Hanger NCES/NCDS	18	\$6.25
NCESHLR	Bracket Spkr Hanger NCES/NCDS	18	\$8.59
NCESPL4	ENT SPKR - TV,LT 1 & 2 ON/OFF	24	\$90.57
NCSSL1	ENT SPKR - TV, LT	24	\$90.75
NCESTV	ENT SPKR - TV	24	\$88.03
NCESVA	ENT SPKR - TV, RADIO	24	\$84.33
NCEXT	RIV CONSOLE EXT. CABLE 18- FT	12	\$181.50
NCFAM	RIV Fire/Auxiliary Alarm Mod	60	\$67.16
NCGCM	RIV Group Control Module	60	\$2,640.83
NCJBUSTESTER	RIV J-bus Signal Tester	60	\$145.23
NCJDROP	RIV J-BUS Interface w/ S-bus	60	\$46.74
NCJSOLO	RIV J-BUS INTERFACE no S-bus	60	\$29.95
NCLCD	RIV LCD Master	60	\$2,591.82
NCLED2	RIV 2 LED Corridor Light	60	\$78.08
NCLED2CB	RIV 2 LED Corridor Light for Code Blue	60	\$80.42
NCLED6	RIV 6 LED Corridor Light	60	\$88.23
NCLV120	LOW VOLT LT CONTROL - 120V	18	\$136.13
NCLV240	LOW VOLT LT CONTROL - 240V	18	\$136.13
NCNSCB	RIV Code Blue St	60	\$112.05
NCONBLUE	RIV Connector Kit	60	\$331.06
NCPBPH	RIV Single Push for Help St	60	\$78.47
NCPCS1	RIV Pull Cord St	60	\$79.86
NCPROG	RIV Programming Interface Mod	60	\$1,108.75

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
NCPWR	RIV Floor Power Supply	60	\$776.82
NCPWR/240	RIV Flr Power Supply -240 VAC	60	\$829.46
NCR4WARE	RIV System Sftw Upgrade CD-ROM	60	\$609.03
NCRECP	RIV Console Receptacle	60	\$101.64
NCRMD2	RIV DUAL RELAY ISOLATION MOD	60	\$198.33
NCRMS1	RIV SGL RELAY ISOLATION MOD	60	\$134.30
NCS2011	CONSOLE WALL RECEPTACLE	18	\$114.35
NCS2040	AUXILIARY POWER SUPPLY	18	\$1,079.93
NCS3005	R3000 Expander Module	18	\$983.73
NCS3010	R3000 Nurse Console	18	\$931.10
NCS3011	MASS TERMINATION BOARD	18	\$74.42
NCS4010	RIII+ TOUCHSCREEN Console	18	\$8,076.75
NCS6002	RIII/3000 Network Controller	18	\$5,643.71
NCS8000	VISUAL NURSE-CALL SYSTEM		\$1,029.11
NCS8036	R8000 Annunciator - 36 pt.	18	\$827.64
NCSAV	DIN Cord Saver	18	\$21.78
NCSPB1	RIV Single Staff Assist St	60	\$79.86
NCSRS3	RIV Staff Register Station	60	\$128.87
NCSSPLIT4	1 TO 4 SUB-STATION SPLITTER	60	\$36.75
NCSTAFF	RIV Staff Station	60	\$290.40
NCTLI	RIV Telephone Line Interface	60	\$2,684.39
NCTRCR	Tracer IV Interface Mod	60	\$5,929.49
NCTSM	RIV Touchscreen Master	60	\$7,252.74
NCTSPLIT3	CONTROL / SUB STATION SPLITTER	60	\$62.47
NCTVD2	DUAL BED DIG TV ISOLATION MOD	60	\$60.90
NCTVS1	SNGL BED DIG TV ISOLATION MOD	60	\$38.65
NCUINT	RIV Universal Interface Mod	60	\$308.55
NCUS1	NON-AUDIO UNIVERSAL ST MOD	60	\$136.13
NCWALL	RIV Wall Mount Kit for NCLCD	60	\$220.19
NCWPK	Wtrproofing Kit for RIV Sub St	18	\$7.71
NCXBUSTESTER	RIV X-bus Signal Tester	60	\$137.42
PS12	POWER SUPPLY - 12 VDC @ 1.0A	12	\$107.09
PS1225	12VDC 2.5A POWER SUPPLY	12	\$62.31
PS91	POWER SUPPLY - 12VDC @ 0.35A	12	\$58.08
PSL25	PS ANNC LIGHTS - 6 VDC @ 0.2A	12	\$81.68
PSX300	POWER SUPPLY 28V DC 2A	60	\$226.88
R1006	600 OHM BALANCING TRANSFORMER		\$68.97
R1008	20K OHM BALANCING TRANSFORMER	60	\$81.68
R4K11V	R4K Visual Single Call St	60	\$37.87
R4K12A	R4K Audio Single Call St	60	\$39.43
R4K12AHZ	R4K Horizontal Audio Single Call St	60	\$37.87
R4K13VA	R4K Enhanced Audio Single Call St	60	\$85.11
R4K13VAHZ	R4K Horizontal Enhanced Audio Single Call St	60	\$85.11
R4K14SA	R4K Single Call St - w/Emer	60	\$49.19
R4K16LV	R4K Sgl Visual Light Control Call St	60	\$68.71
R4K21V	R4K Dual Visual Call St	60	\$46.85

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
R4K22A	R4K Dual Audio Call St	60	\$47.63
R4K23VA	R4K Enhanced Dual Audio Call St	60	\$105.41
R4K25LV	R4K Dual Visual Light Control Call Station	60	\$81.99
R4K4020	R4K LCD Console	60	\$765.20
R4KANN	R4K Annunciator Panel	60	\$505.97
R4KBK400	R4K Battery Back-up Kit	60	\$254.54
R4KCAL	R4K Call Assurance Light	60	\$39.04
R4KCB12	R4K Code Button Station	60	\$36.70
R4KCNCL	R4K Cancel Station	60	\$33.57
R4KCONN6	R4K 6-pin Connectors - 100	60	\$171.78
R4KCONN8	R4K 8-pin Connectors - 100	60	\$179.59
R4KCRIMP	R4K Crimping Tool	60	\$42.16
R4KCS	R4K Clear Station Cover	60	\$31.23
R4KDLC2	R4K Dual Light Control Mod	60	\$80.03
R4KDM22	R4K Desk Mount Kit	60	\$55.83
R4KDSB	R4K DIN Station Bracket	60	\$17.57
R4KDY	R4K Duty Station	60	\$56.22
R4KESR	R4K Emer/ Staff Register St	60	\$36.70
R4KFAM	R4K Fire/Auxiliary Module	60	\$60.51
R4KFB1	R4K Feature Bed Interface	60	\$76.91
R4KGRD	R4K Station Guard & Strain Relief	60	\$76.52
R4KKBS	R4K K-bus Splitter	60	\$22.25
R4KKBSP	R4K K-bus Splitter - with Pwr	60	\$23.81
R4KMQC	R4K Marquee Controller	60	\$295.15
R4KMST	R4K Marquee Speaker St w/Mute	60	\$64.03
R4KNIM	R4K Network Interface Module	60	\$1,241.49
R4KOUT4R	R4K Visual Relay Output Control	60	\$44.51
R4KOUT4S	R4K Audio Solid State Relay Output Control	60	\$52.31
R4KPA25	R4K Paging Amplifier - 25 Watt	60	\$296.71
R4KPB11	R4K Push for Help Button St	60	\$33.57
R4KPB22	R4K Dual Push Button St	60	\$42.16
R4KPB44	R4K Four Button Status Station	60	\$42.16
R4KPC10	R4K Pull Cord St	60	\$32.79
R4KPC10S	R4k Pull Cord St Spanish	60	\$32.79
R4KPIP	R4K Peripheral Interface Port	60	\$1,257.11
R4KPLI	R4K Phone Line Interface	60	\$1,467.93
R4KPR400	R4K Power Supply	60	\$359.17
R4KRA1	R4K Resident Assistance St	60	\$32.79
R4KRECP	R4K Console Receptacle	60	\$81.20
R4KSLC1	R4K Single Light Control Mod	60	\$44.90
R4KSPA	R4K Serial Peripheral Adapter	60	\$224.87
R4KSR1	R4K Staff Register St	60	\$28.81
R4KSS	R4K Staff Station	60	\$39.04
R4KSTAC	R4K Test Adapter Cables	60	\$49.97
R4KSTR	R4K Strain Relief Kit	60	\$23.42
R4KTMB	R4K K-Bus Termination Board	60	\$65.59

Rauland-Borg Corporation		GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L	
MFR Part Number	Product Description	Warranty	GSA Price
R4KTVA	R4K TV Adaptor Kit Qty 10	60	\$32.01
R4KTVR1	R4K Digital TV Isolation Module	60	\$32.01
R4KWM11	R4K Console Wall Mount Kit	60	\$143.67
R4KWM22	R4KANN Wall Mount Kit	60	\$143.67
R4KXBA	R4K X-bus Adapter	60	\$3,982.14
RAC900	AC RECEPTACLE STRIP 8 CKTS	12	\$98.69
RAC920	20 AMP AC OUTLET STRIP - 8 CKT	12	\$207.07
RAIL42	EQUIP MNT RAIL W/CRATING 42	NA	\$221.43
RIM100	RELAY ISOLATION MODULE	18	\$51.14
RP1100B	EQUIPMENT RACK 77 "	12	\$944.78
RP1100BCRATE	ASSEMBLY & CRATING - RP1100B	NA	\$257.67
RP1101B	EQUIPMENT RACK 36"	12	\$579.05
RP1101BCRATE	ASSEMBLY & CRATING - RP1101B	NA	\$234.24
RP1102B	EQUIPMENT RACK 42"	12	\$596.54
RP1102BCRATE	ASSEMBLY & CRATING - RP1102B	NA	\$242.05
RP1103B	EQUIPMENT RACK 61"	12	\$785.19
RP1103BCRATE	ASSEMBLY & CRATING - RP1103B	NA	\$249.86
RS1010	SOLID STATE RADIO STEPPER	18	\$136.13
RS501	CALL-IN MODULE (REQ SWITCH)	18	\$24.05
RS502	DUAL CALL-IN SWITCH TC5500	18	\$51.53
RS506	PULL CORD SWITCH	18	\$25.14
RTCH424	TRACER COLLECTOR -HIGH FREQ	18	\$1,452.31
RTCH525	Tracer Collector	18	\$1,366.42
RTEC400	TracerIV Ethernet Concentrator	18	\$5,481.30
RTEC500	Tracer IV Ethernet Concentrator	18	\$2,818.73
RX1027	ALARM SIGNAL CONTROL PANEL	18	\$259.55
S662CF	PUNCH BLOCK SPLIT,2 FEMALE CON	60	\$160.85
SDA1	SOUND DISTURBANCE ALARM	12	\$156.01
SEC1016	POWER SUPPLY ACC1700 PHONES	12	\$209.10
SK2533	100 PIECE TELECENTER CONN KIT	12	\$73.24
SRS110	RIII Staff Register St	18	\$85.11
SW25	3 POSITION SWITCH BANK	60	\$395.67
SW25/TC4110	SW25 WITH TC4110 ATTACHED	60	\$1,270.50
SWC1117CRATE	ASSEMBLY & CRATING - SWC1117	NA	\$234.24
SWC1128	SECTIONAL WALL CABINET 28"	12	\$566.28
SWC1128CRATE	ASSEMBLY & CRATING SWC1128	NA	\$242.05
SWC1142	SECTIONAL WALL CABINET 42"	12	\$808.92
SWC1142CRATE	ASSEMBLY & CRATING - SWC1142	NA	\$249.86
SWC1161	SECTIONAL WALL CABINET 61"	12	\$938.36
SWC1161CRATE	ASSEMBLY & CRATING - SWC1161	NA	\$249.86
SWL25	3 POS SWITCH BANK W/ANNC	60	\$666.11
SWL425	4 POS SWITCH BANK W/ANNC	60	\$847.61
SWT425/TC4110	SWT425 WITH TC4110 ATTACHED	60	\$1,540.94
T2600	DUAL SECTION TURRET	60	\$751.41
TC2100	TELECENTER SYSTEM21 CENTRAL SW	60	\$4,688.94
TC2105	EXPANDER CHASSIS TC21	60	\$395.67

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
TC2106	EXPNDR PWR SUPPLY TC21 12V@6A	60	\$606.21
TC2113	3-COND STATION LINE CARD TC21	60	\$896.69
TC2114	4-COND STATION LINE CARD TC21	60	\$817.98
TC2120	RELAY LINE CARD TC21	60	\$626.18
TC2150	MASTER STATION MODULE TC SYS 21	60	\$404.77
TC2190	SYSTEM CONTROL CARD SCC TC21	60	\$1,385.01
TC2195	SYSTEM ANALOG CARD TC21	60	\$1,289.90
TC21RINGXT	90V RING ADAPTER TC21	60	\$336.22
TC21TRANS	TRANSFORMER FOR TC21RINGXT	12	\$70.27
TC25VTL	25VOLT TO LINE LEVEL ADAPTER	12	\$52.64
TC4002	TELECENTER5 CENTRAL SWITCH	60	\$7,258.19
TC41058	12 VOLT LINE ADAPTOR - TC5	60	\$61.71
TC4110	SC25 SPKR CONTROL ASSY	60	\$876.65
TC4120	SCC25 SPKR CONTROL ASSY RK MT	60	\$981.92
TC4130	SPEAKER CONTROL MODULE	60	\$1,085.37
TC4140	EXPANDER CHASSIS FOR 5 LLM16	60	\$615.29
TC4145	LLM32 EXPANSION CHASSIS TC5	60	\$568.10
TC4155	LLM 32 FOR TCV - 12 V	60	\$1,482.86
TC4156	48 VOLT LINE ADAPTER TC5	60	\$108.90
TC4159	LLM 32 FOR TC5 - 48 V	60	\$1,666.17
TC4160	INTERCOM MODULE - TCV TC21	60	\$626.18
TC4165	MULTIPLE VCM CHASSIS	60	\$798.60
TC4180	INTERCONNECT CHASSIS	60	\$564.47
TC4182	CENTRAL OFFICE TRUNK MODULE	60	\$404.93
TC4183	E&M TIE-TRUNK MODULE	60	\$436.47
TC4190	DTMF MODULE - TC5 TC21	60	\$458.34
TC4195	CIO MODULE TC5	60	\$1,769.63
TC4196	RELAY MODULE TC5	60	\$510.02
TC4221TG	SIDECAR TELECENTER DISPLAY	12	\$246.89
TC4344	REPL HANDSET FOR TC6402, TC4333	12	\$31.23
TC6000	TC6 VOIP TELEPHONY GATEWAY	60	\$4,141.43
TC6012	TC6 12-PORT REMOTE CLASSROOM GATEWAY	60	\$5,934.18
TC6024	TC6 24-PORT REMOTE CLASSROOM GATEWAY	60	\$8,432.78
TC6036	TC6 36-PORT REMOTE CLASSROOM GATEWAY	60	\$10,931.38
TC6123	TC6 REPL MISC IO MODULE	60	\$57.47
TC6144	TC6 T1/PRI TRUNCK PCI CARD	60	\$2,867.14
TC6158	TC6 VOICE MAIL STORAGE HD	12	\$390.41
TC6159	TC6 VOICE MAIL STORAGE HD-REMOTE GATEWAY	12	\$390.41
TC6200	TC6 DIG VOICE PRCSS DVP CARD	60	\$1,019.43
TC6211	TC6 QUAD STATION LINE CARD	60	\$382.29
TC6212	TCVI 12-PORT UDVP STATION CARD	60	\$1,433.57
TC6233	TC6 QUAD ANALOG C.O. LINE CARD	60	\$477.86
TC6255	TC6 ICOM/PAGING CHASSIS RM WM	60	\$735.99
TC62CF5	TC6 DVP /USLM CABLE 10'- FIVE PACK	12	\$135.39
TC62CS1	TC6 DVP/USLM CABLE 10' - ONE PACK	12	\$28.73
TC6312	TC6 USLM 12-PORT STATION MODULE	60	\$1,405.46

Rauland-Borg Corporation			
GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L			
MFR Part Number	Product Description	Warranty	GSA Price
TC6419	TC6 MLINE VOIP PHONE - 19 BTN	60	\$426.32
TC6434	TC6 MLINE VOIP PHONE - 34 BTN	60	\$458.49
TC6464	TC6 VOIP DSS/BLF UNIT - 64 BTN	60	\$643.39
TC6477	TC6 DIGITAL DISPLAY UNIT	60	\$56.37
TC6911	TC6000 PCI BACKPLANE REPLACEMENT	12	\$318.57
TC6922	TC6000 CPU BLADE REPLACEMENT	12	\$876.07
TC6933	TC6000 NIC 10/100 REPLACEMENT	12	\$63.71
TC6944	TC6000 48V RING PWR SUPPLY REPLACEMENT	12	\$430.07
TC6955	TC6000 CHASSIS FAN REPLACEMENT	12	\$39.82
TC6988	TCVI WALL TRANSFORMER FOR VOIP DEVICES	12	\$14.37
TC6MWLPS	TC6 MSG WAIT LAMP PWR SPLY	12	\$210.35
TC6PACK	OVERPACK FOR REMOTE GATEWAYS	60	\$54.66
TC6RKT	TC6 RACK KIT	60	\$175.21
TC6RPP	TC6 RACK KIT W/O MODEM	12	\$47.79
TC7024	TC6 24-PORT REMOTE INTERCOM GATEWAY	60	\$7,027.31
TC7036	TC6 36-PORT REMOTE INTERCOM GATEWAY	60	\$8,120.45
TC7048	TC6 48-PORT REMOTE INTERCOM GATEWAY	60	\$9,213.59
TC7060	TC6 60-PORT REMOTE INTERCOM GATEWAY	60	\$10,306.73
TCACM	TC6/ICS2 AUDIO & CONTROL MOD	60	\$544.85
TCAMCS	ATOMIC TO MASTER CLOCK SYNCH	60	\$858.89
TCAMCSRMK	TCAMCS RACK MOUNT KIT	60	\$103.54
TCCBACM	TCICS ACM CABLE, 15', ONE PACK	12	\$66.99
TCCBF5	TCICS SLM CBL - 15' - 5 PACK	12	\$326.54
TCCBS1	TCICS SLM CBL - 15' - 1 PACK	12	\$65.28
TCCKAN16DMKIT	TCCKAN16 DUAL MOUNT KIT	60	\$154.60
TCCKANDMKIT	DUAL MOUNT KIT TCCKAN12	60	\$112.44
TCCKANEN	ANALOG CLOCK ENHANCEMENT MOD 4PK	60	\$70.27
TCCKANTEST	ANALOG CLOCK TESTER	60	\$131.18
TCCKCB21	TC21 1-CH OFF BUS CABLE ASSY	60	\$15.62
TCCKCIND	CLOCK CORRECTION INDUCTOR	60	\$46.85
TCCKIND25	CLOCK INDUCTOR FOR 25V SYSTEMS 4PK	12	\$20.30
TCCKINFM	CLOCK INTERFACE MODULE	60	\$390.41
TCCPSDS10T	CLASSROOM CONTRLR W/DISPLAY	60	\$679.78
TCCPENCOMP4	CPS LIVE Encoder MPG4	12	\$3,904.06
TCCPSND10T	CLASSROOM CONTRLR W/O DISPLAY	60	\$529.55
TCCPSRMDVS8	CPS DIGITAL VIDEO SERV 8 OUT	12	\$16,654.73
TCCPSRMSRV	CPS SERVER V4.0 WITH STREAMING VIDEO	12	\$16,022.27
TCCPSRMSVS	CPS STREAMING VIDEO SERVER W/O STORAGE	12	\$25,635.64
TCDISPBUF	TC DISPLAY BUFFER MODULE	60	\$119.46
TCM4157	E AND M LINE ADAPTER FOR TC5	60	\$58.08
TCIAM	TC6 INTERCOM AMPLIFIER MODULE	60	\$565.46
TCIP5PWR	REPL 5V PWR SPLY TCIP10TST	12	\$54.45
TCIPENC	TCIPDVS ENCODING WORKSTATION	12	\$7,083.53
TCIPILPS	IN-LINE POWER SENSOR	60	\$185.52
TCIPIR23210T	TCIP HEADEND CNTRL - 10 RESRCE	60	\$2,056.40
TCIPIRCOV	REPLACEMENT FOAM IR COVER	12	\$5.45

Rauland-Borg Corporation		GSA 132-8 PRICE LIST FOR CONTRACT GS-35F-0438L	
MFR Part Number	Product Description	Warranty	GSA Price
TCIPIREM	IR XMTR 6' REPLACEMENT CABLE	12	\$32.95
TCIPPSNS	REPLACEMENT TV POWER SENSOR	12	\$18.15
TCIPRMSRV	CPS SERVER V4.0 W/O STREAMING VIDEO	12	\$10,350.45
TCIPTVPSB	TV POWER SENSING TESTER DEVICE	60	\$159.44
TCMD12	MOTION DETECTOR	12	\$141.80
TCMODEM56K	EXTERNAL 56K MODEM	12	\$238.93
TCMQC	TELECENTER MARQUEE CONTROLLER	60	\$452.87
TCMQCRM	MARQUEE CONTROLLER RACMOUNT	60	\$546.57
TCPMI	TC6 PROGRAM MIC INTERFACE	60	\$191.14
TCRELAY	TELECENTER RELAY ASSEMBLY	60	\$87.61
TCRP2197	TC21 REPLACEMENT POWER SUPPLY	60	\$767.75
TCRP4097	TCV REPLACEMENT POWER SUPPLY	60	\$582.62
TCSLM	TC6/ICS2 STATION LINE MODULE	60	\$380.72
TCSLMTC	TC6/ICS2 STN LINE MOD - 2 COND	60	\$434.91
TCSPPR	SPEAKER PRIORITY MODULE	60	\$74.96
TCVDVCBL	WIRING KIT FOR VODAVI SYS	60	\$560.84
TZC-25	RELAY CHASSIS RACK MT TYPE	60	\$742.34
TZRM25	SEC SYS TIME ZONE PANEL W/CHAS	60	\$635.25
US0188	8" SPKR 25/70V MTAP XFMR 5OZ	12	\$18.15
US0215	8" SPKR 25/70V MTAP XFMR 10OZ	12	\$19.24
US0216	8" COAX SPKR 25/70 V MTAP XFMR	12	\$41.68
WP4300	TELEPHONE WALL PLATE	12	\$9.99
ZC230	RIII Zone Light Controller	18	\$206.13

TERMS AND CONDITIONS APPLICABLE TO REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT (SPECIAL ITEM NUMBER 132-12)

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a NA mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Rauland-Borg Corporation
3450 West Oakton Street
Skokie, IL 60076-2958

2. MAINTENANCE ORDER

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.

b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. **REGULAR HOURS**

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. **AFTER HOURS**

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

None

e. **QUANTITY DISCOUNTS**

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

Quantity Range	Discounts
<u>None</u> Units	<u>NA</u> %
<u> </u> Units	<u> </u> %
<u> </u> Units	<u> </u> %

9. REPAIR SERVICE RATE PROVISIONS

a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of NA per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

AND LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOUR**	SUNDAYS HOLIDAYS PER HOUR
CONTRACTOR'S SHOP	<u> \$145.20 </u>	<u> \$145.20 </u>	<u> NA </u>	<u> NA </u>
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	<u> </u>	<u> </u>	<u> </u>	<u> </u>
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	<u> </u>	<u> </u>	<u> </u>	<u> </u>

*MINIMUM CHARGES INCLUDE 1 FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated 2007 , at a discount of 38 % from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 90 days or remainder of factory warranty on specific Part whichever is longer

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period 90 days or remainder of factory warranty on specific Part whichever is longer

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall

be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

	Rauland-Borg Corporation		
	GSA 132-12 PRICE LIST FOR CONTRACT GS-35F-0438L		
MFR Part Number	Product Description	Warranty	GSA Price
REP& SERV	Repairs, replacement service (Per Hour)	NA	\$145.20

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.



**RAULAND-BORG CORPORATION
HEALTH CARE LIMITED WARRANTY**

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF RESPONDER® IV AND RESPONDER® 4000 PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: Responder® 3000, Telenurse® 8000 and Responder® III+ equipment; accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; pillow speakers, call cords, telephones, personal computers or any other products not specifically provided in this limited warranty. For the balance of the Responder® health care communications products, the warranty period is eighteen (18) months from the date of shipment thereof by Rauland-Borg. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.



RAULAND-BORG CORPORATION EDUCATION LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF TELECENTER® VI, TELECENTER® V, TELECENTER® 21, TELECENTER® CPS, TELECENTER® IP, TELECENTER® ICS, DIRECTOR® III, AND RAULAND MASTER CLOCK AND ANALOG CLOCK PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; analog telephones, personal computers or any other products not specifically provided in this limited warranty. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number Local VAR support end customers to get their number contact Rauland 847-679-0900 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9am to 5pm CST.

4. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type) :

X 1. Software Maintenance as a Product

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

_____ 2. Software Maintenance as a Service

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications

regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF TERM LICENSES (132-32) AND MAINTENANCE (132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to NA% of all term license payments during the period that the software was under a term license within the ordering activity.

7. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of PERPETUAL * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

8. UTILIZATION LIMITATIONS - (132-32, 132-33, AND 132-34)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

9. SOFTWARE CONVERSIONS - (132-32 AND 132-33)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

Rauland-Borg Corporation		GSA 132-33 PRICE LIST FOR CONTRACT GS-35F-0438L	
MFR Part Number	Product Description	Warranty	GSA Price
9605	FIRMWARE UPGRADE FOR NCS2000	12	\$963.77
9633	FIRMWARE UPGRADE FOR NCS3000/144	12	\$279.51
NCRS3SM	Responder NET RIII/3000 Support Sftw Module	12	\$4,021.18
NCRSHL7	Responder NET HL7 Interface Module	12	\$12,005.77
NCRSM36	Responder NET Database Expan Module	12	\$4,002.44
NCRSMRM	Responder NET Management Reporting Module	12	\$5,204.90
NCRSNET	Responder NET Main Services Sftw	12	\$9,924.13
NCSMSWHL7	Management Software W/HL-7 HIS Interface	12	\$24,814.22
NCSMSWNET	MANAGEMENT SOFTWARE (NETWORK)	12	\$14,302.20
NCTRCWARE	Tracer IV Interface Software	12	\$2,803.12
R4KRSPIP	R4K Reporting Software Interface w/ Software	60	\$3,640.15
R4KWARE	R4K System Software CD-ROM	60	\$587.17
SDDE1	DDE Server Software	12	\$406.02
SFR1	Reporting Software	12	\$1,624.09
SOPC1	OPC SERVER SOFTWARE	12	\$468.49
TSC1	Touch Screen Software	12	\$1,499.16
TSC2	OPC CLIENT SOFTWARE	12	\$1,171.22

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

Rauland-Borg provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Mark Whidden Phone number: 847-324-8319 mark.whidden@rauland.com fax number 847-679-4106

BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

BPA NUMBER _____

(CUSTOMER NAME)
 BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.