



AUTHORIZED FEDERAL ACQUISITION SERVICE  
 INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
 GENERAL PURPOSE COMMERCIAL INFORMATION  
 TECHNOLOGY  
 EQUIPMENT, SOFTWARE AND SERVICES

Communications equipment and accessories designed for institutional facility applications.

**SIN 33411 PURCHASE OF EQUIPMENT**

FSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT

Telephone Equipment  
 Audio and Video Teleconferencing Equipment

FSC CLASS 5810 - COMMUNICATIONS SECURITY EQUIPMENT AND COMPONENTS

Communications Security Equipment

FSC CLASS 5830 - INTERCOMMUNICATION AND PUBLIC ADDRESS SYSTEMS, EXCEPT AIRBORNE

Pagers and Public Address Systems (wired and wireless transmissions, including background music systems)

FSC CLASS 5895 - MISCELLANEOUS COMMUNICATION EQUIPMENT

Miscellaneous Communications Equipment

**SIN 511210 PERPETUAL SOFTWARE LICENSE**

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

Microcomputers

- Applications Software
- Communications Software

Rauland-Borg Corporation  
 1802 W Central Road  
 Mount Prospect, IL 60056  
 847-590-7100

[www.Rauland.com](http://www.Rauland.com)

**Contract Number: GS-35F-0438L**

**Period Covered by Contract: June 7, 2006 through June 6, 2021**

General Services Administration  
 Federal Acquisition Service

Pricelist current through modification #[PO-0027](#)

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.  
 The Geographic Scope of Contract will be overseas delivery only.  
 The Geographic Scope of Contract will be domestic delivery only.

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

Rauland-Borg Corporation  
 1802 W Central Road  
 Mount Prospect, IL 60056

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will/will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

847-590-7100

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal Schedule  
 Block 16: Data Universal Numbering System (DUNS) Number: 00-510-5515  
 Block 30: Type of Contractor - B. Other Small Business  
 Block 31: Woman-Owned Small Business - No  
 Block 36: Contractor's Taxpayer Identification Number (TIN): 36-2124601

- 4a. CAGE Code: None  
 4b. Contractor has not registered with the Central Contractor Registration Database.

**5. FOB ORIGIN**

**6. DELIVERY SCHEDULE**

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>All Items</u>	<u>30- 90 Days</u>

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 1% - 20 days from receipt of invoice or date of acceptance, whichever is later.  
 b. Quantity None  
 c. Dollar Volume None  
 d. Government Educational Institutions Same discounts as all other Government Customers  
 e. Other None

**8. TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

**10. Small Requirements:** The minimum dollar value of orders to be issued is \$ 50.00.

**11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 33411 - Purchase of Equipment  
 Special Item Number 33411 –Repair Parts/Spare Parts  
 Special Item Number 511210 - Perpetual Software Licenses

**12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.  
 b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**GSA Ordering process options for Contract # GS-35F-0438L**

The manufacturer holds the GSA contract for Rauland-Borg Products. Based on the contract and items submitted to GSA, authorized distributors are able to invoice directly with the customer. Based on the customers relationship and management of the GSA program there are two payment options available to Rauland-Borg GSA customers.

In either option the customer should work with an authorized Rauland-Borg Distributor to discuss system questions including; type appropriate for them, configuration, technical, features, installation, maintenance, and price.

**Option 1:** Processed directly with the distributor. A clear division on the PO (Purchase Order) must be made between:

- Rauland-Borg items
- Items not on the Rauland GSA contract. Examples: wire and labor.

Or have separate PO for each of the above mentioned items

**Customers,** when reporting sales against GSA contract number GS-35F-0438L please only report Rauland-Borg items to GSA.

*When processing directly it is the Distributors responsibility to highlight the contract number GS-35F-0438L to Rauland-Borg on each GSA PO. So the sale can be reported & industrial funding fee paid correctly to GSA.*

To authenticate that the company you are working with is an authorized GSA distributor of Rauland-Borg you can contact Cindy Dauber either by:

- Email [Cindy.Dauber@ametek.com](mailto:Cindy.Dauber@ametek.com)
- or by
- Phone 847-858-1049

Account Name	Billing Street	Billing City	Billing State	Billing Zip/Postal Code	HC Region	Phone	Account Status	Regional Manager (HC)
All Systems Designed Solutions, Inc.	3241 N. 7th St., Trafficway STE 100	Kansas City	KS	66115	Midwest	(913) 281-5100	Active	Jerry Meier
Allied Communications, Inc.	708 Werne Drive	Lexington	KY	40504	South Central	(859) 255-3058	Active	Mitch Williams
ASCC, Inc.	15 Ogle View Rd	Cranberry Township	PA	16066	No HC RM	(724) 772-2722	Active	Gary Snook
Audio Acoustics Inc. West	13509 Railway Dr. Suite C	Oklahoma City	OK	73114	Midwest	(417) 869-0770	Active	Jerry Meier
Audio Acoustics, Inc. East	800 N. Cedarbrook Ave.	Springfield	MO	65802	Midwest	(417) 869-0770	Active	Jerry Meier
Audio Video Corp.- Amarillo	1500 W. 8th Ave.	Amarillo	TX	79101	Midwest	(806) 379-7700	Active	Jerry Meier
Balco Systems	P.O. Box 54028	Lubbock	TX	794534028	Midwest	(806) 748-0121	Active	Jerry Meier
Beacon Communications LLC- MN	2900 Lone Oak Parkway Suite 135	Eagan	MN	55121	North Central	(303) 750-6500	Active	Jeff McLaren
Beacon Communications, LLC	3211 S Zuni St.	Englewood	CO	80110	North Central	(303) 750-6500	Active	Jeff McLaren
Central California Electronics	4254 N. Selland Avenue Suite 101	Fresno	CA	93722	Western	(559) 485-1254	Active	Ryan Hendriksen
Communication Company Of South Bend	5320 South Main Street	South Bend	IN	46614	North Central	(574) 299-0020	Active	Jeff McLaren
Communication Engineering Co. - Madison	107 East National Ave	Milwaukee	WI	53204	North Central	(608) 824-9300	Active	Jeff McLaren
Communication Engineering Co. - Milwaukee	107 East National Ave	Milwaukee	WI	53204	North Central	(414) 645-1600	Active	Jeff McLaren
Communication Engineering Co. (CEC)	405 Boyson Rd	Hiawatha	IA	52233	North Central	(319) 294-9000	Active	Jeff McLaren
Communication Engineering Co. Green Bay	2200 American Blvd	De Pere	WI	54115	North Central	(920) 434-9082	Active	Jeff McLaren
Communications Mid-America Inc - MN	30 West Water Street	St Paul	MN	55107	North Central	(651) 292-0102	Active	Jeff McLaren
Comtel Systems Technology, Inc.	1292 Hammerwood Avenue	Sunnyvale	CA	94089	Western	(408) 543-5600	Active	Ryan Hendriksen
Consolidated Electronic Systems Co.	PO BOX 14620	Knoxville	TN	37914	South East	(865) 523-3070	Active	Kevin O'Hara
Corbett Technology Solutions Inc (Mechanicsville)	P.O. Box 599	Mechanics ville	VA	23111	No HC RM	(804) 559-4274	Active	Gary Snook

Corbett Technology Solutions Inc (VA)	4151 Lafayette Center Drive Suite 700	Chantilly	VA	20151	No HC RM	(703) 631-3377	Active	Gary Snook
Datataalk Telecom Inc.	3930 Indianola Avenue	Columbus	OH	43214	South Central	(614) 784-7100	Active	Mitch Williams
ECD Systems LLC	420 S. Smith Rd.	Tempe	AZ	85281	Western	(480) 609-6300	Active	Ryan Hendriksen
Electrocom	Electro Communication s Co 6815 216th Street SW	Lynnwood	WA	98036	Western	(425) 774-6600	Active	Ryan Hendriksen
Electronic Sound	14627 Industrial Road	Omaha	NE	68144	Midwest	(402) 334-8550	Active	Jerry Meier
Electronic Specialty Company	1325 Dunbar Avenue P.O. Box 400	Dunbar	WV	25064	South Central	(304) 766-6277	Active	Mitch Williams
Endex of Oklahoma, Inc.	812 S.E. 83rd Street	Oklahoma City	OK	73149	Midwest	(405) 602-0001	Active	Jerry Meier
Endex, Inc. of Tulsa	P.O. Box 471039	Tulsa	OK	74147	Midwest	(918) 838-3991	Active	Jerry Meier
Evco Sound & Electronics	3511 East Trent	Spokane	WA	99202	Western	(509) 535-8718	Active	Ryan Hendriksen
Executone Systems	P.O. Drawer 68	Metairie	LA	70004	South Central	(504) 838-9600	Active	Mitch Williams
Ideacom of the Gulf Coast Inc.	26376 Pollard Road	Daphne	AL	36526	South Central	(251) 626-1313	Active	Mitch Williams
Innovative Communications Systems, LLC	700 Spice Islands Dr	Sparks	NV	89431	Western	(775) 825-2011	Active	Ryan Hendriksen
Integrated Security Technologies	94-1388 Moaniani St Suite 204	Waipahu	HI	96797	Western	(808) 836-4094	Active	Ryan Hendriksen
Integrated Systems Group	3200 NW Yeon Avenue	Portland	OR	97210	Western	(503) 234-9900	Active	Ryan Hendriksen
Interstate Electronics Company	600 Joliet Road	Willowbrook	IL	60527	North Central	(630) 789-8700	Active	Jeff McLaren
Johnson Controls Fire Protection	5430 Fairbanks St. Suite 7	Anchorage	AK	99518	Western	(907) 561-1911	Active	Ryan Hendriksen
Lone Star Communications - Arkansas	5200 NorthShore Lane	North Little Rock	AR	72118	Midwest	(501) 225-4910	Active	Jerry Meier
Lone Star Communications - Georgetown	120 Market Street	Georgetown	TX	78626	South Central	(512) 869-4600	Active	Mitch Williams
Lone Star Communications - Grand Prairie	1414 Post & Paddock Rd., Suite 200	Grand Prairie	TX	75050	Midwest	(972) 336-0000	Active	Jerry Meier
Lone Star Communications - Houston	4210 South Drive	Houston	TX	77053	Midwest	(713) 667-9424	Active	Jerry Meier
Marshall Industries	3800 West 2100 South	Salt Lake City	UT	84120	Western	(801) 266-2428	Active	Ryan Hendriksen
Metropower Inc.	PO Box 5228	Albany	GA	31706	South East	(229) 436-7166	Active	Kevin O'Hara

NCC Systems, Inc.	P.O. Box 670	Potsdam	NY	13676	North East	(315) 265-4777	Active	Mark Howgate
Northern Musicast, Inc	2911 Spencer Street	Appleton	WI	54914	North Central	(920) 739-8282	Active	Jeff McLaren
Pacificom	330 N. Wood Road, Suite L	Camarillo	CA	93010	Western	(805) 987-1351	Active	Ryan Hendriksen
Primary Systems - Central Illinois	4000 Green Park Rd	St. Louis	MO	63125	Midwest	3044153 738	Active	Jerry Meier
Primary Systems, Inc	4000 Green Park Road	St. Louis	MO	63125	Midwest	(314) 880-9977	Active	Jerry Meier
Quality Sound	Div of Bi-Jamar, Inc. P.O. Box 5501	Stockton	CA	95205	Western	(209) 948-2104	Active	Ryan Hendriksen
Rauland Borg Corporation of Florida Sunrise	5247 NW 108th Aven	Sunrise	FL	33351	South East	(954) 747-4456	Active	Kevin O'Hara
Rauland California	16810 Valley View Ave	La Mirada	CA	90638	Western	(714) 367-1124	Active	Ryan Hendriksen
Rauland Corporation	1802 WEST CENTRAL ROAD	MOUNT PROSPECT	IL	60056	North Central	847-590- 7100	Active	Jeff McLaren
Rauland-Borg Corporation of Florida Altamonte	620 Douglas Avenue Suite 1316	Altamonte Springs	FL	32714	South East	(407) 830-6175	Active	Kevin O'Hara
Rauland-Borg Corporation of Florida Fort Myers	3550 Work Drive - Unit B7	Fort Myers	FL	33916	South East	(239) 693-5885	Active	Kevin O'Hara
Rauland-Borg Corporation of Florida Jacksonville	6950 Philips Hwy # 32	Jacksonville	FL	32216	South East	(904) 739-7345	Active	Kevin O'Hara
Rauland-Borg Corporation of Florida Tampa	3902 Corporex Park Drive, Suite 200	Tampa	FL	33619	South East	(813) 740-2500	Active	Kevin O'Hara
Ronco Specialized Systems, Inc. Albany	84 Grand Island Boulevard	Tonawanda	NY	14150	North East	(518) 724-2500	Active	Mark Howgate
Ronco Specialized Systems, Inc. Buffalo	595 Sheridan Drive	Tonawanda	NY	14150	North East	(716) 879-8136	Active	Mark Howgate
Ronco Specialized Systems, Inc. Charlotte	84 Grand Island Boulevard	Tonawanda	NY	14150	South East	(704) 944-5600	Active	Kevin O'Hara
Ronco Specialized Systems, Inc. NYC	84 Grand Island Boulevard	Tonawanda	NY	14150	North East	(716) 879-8136	Active	Mark Howgate
Ronco Specialized Systems, Inc. Rochester	84 Grand Island Boulevard	Tonawanda	NY	14150	North East	(585) 424-3890	Active	Mark Howgate
Ronco Specialized Systems, Inc. Summerville	84 Grand Island Boulevard	Tonawanda	NY	14150	South East	(843) 695-2970	Active	Kevin O'Hara
Ronco Specialized Systems, Inc. Syracuse	84 Grand Island Boulevard	Tonawanda	NY	14150	North East	(315) 223-3300	Active	Mark Howgate
Ronco Specialized Systems, Inc. West Columbia	84 Grand Island Blvd	Tonawanda	NY	14150	South East	(803) 739-8959	Active	Kevin O'Hara
Sage Technology Solutions, Inc.	1040 West Main Street	Mount Joy	PA	17552	No HC RM	(717) 653-6641	Active	Gary Snook

Securitas Electronics System	1100 First State Blvd.	Newport	DE	19804	North East	(302) 992-7950	Active	Mark Howgate
Signet Electronic Systems	90 Longwater Drive	Norwell	MA	02061	North East	(781) 871-5888	Active	Mark Howgate
Smeed Sound Service	790 West 8th Avenue	Eugene	OR	97402	Western	(541) 686-1654	Active	Ryan Hendriksen
Sound & Communication Systems, Inc.	PO Box 62246	Lafayette	LA	705962246	South Central	(337) 237-5868	Active	Mitch Williams
Sound & Signal of New Mexico, Inc.	7131 Washington Street, NE	Albuquerque	NM	87109	North Central	(505) 884-1217	Active	Jeff McLaren
Sound & Signal Systems, Inc. El Paso	9200 Mayflower Ave	El Paso	TX	79925	Midwest	(915) 772-9893	Active	Jerry Meier
Sound Com Systems	227 Depot Street	Berea	OH	44017	No HC RM	(440) 234-2604	Active	Gary Snook
Sound Com Systems Michigan	24600 N. Industrial Drive	Farmington Hills	MI	48335	No HC RM	(248) 960-3700	Active	Gary Snook
Sound, Inc.	1550 Shore Road	Naperville	IL	60563	North Central	(630) 369-2900	Active	Jeff McLaren
SoundCom LLC dba Sound & Communications	104 Cypress Cove	Flowood	MS	39232	South Central	(601) 957-5830	Active	Mitch Williams
South Western Communications, Inc. Atlanta	P.O. Box 5288	Evansville	IN	47716	South East	(678) 376-8884	Active	Kevin O'Hara
South Western Communications, Inc. Evansville	P.O. Box 5288	Evansville	IN	47716	Midwest	(812) 477-6495	Active	Jerry Meier
South Western Communications, Inc. Indianapolis	P.O. Box 5288	Evansville	IN	47716	Midwest	(317) 733-0385	Active	Jerry Meier
South Western Communications, Inc. Nashville	P.O. Box 5288	Evansville	IN	47716	South East	(615) 832-0101	Active	Kevin O'Hara
State Systems Inc.	1861 Vanderhorn Drive	Memphis	TN	38134	South Central	(901) 386-7340	Active	Mitch Williams
Stöpler Instrumenten en Apparaten B.V.	Middenwetering 1 3543 AR Utrecht	Utrecht			North East	+31 30 2644941	Active	Mark Howgate
Systems Electronics Inc. Virginia	4432 K Held Road	Knightdale	NC	27545	South Central	(919) 266-9908	Active	Mitch Williams
Systems Electronics, Inc.	4432 K-Held Road	Knightdale	NC	27545	South Central	(919) 266-9908	Active	Mitch Williams
Technology Contracting Service	333-A Ley Rd.	Fort Wayne	IN	46825	North Central	(260) 484-8282	Active	Jeff McLaren
Teledata Technologies	7060 W. Warm Springs RD., Suite 190	Las Vegas	NV	89113	Western	(702) 933-7600	Active	Ryan Hendriksen
Thompson Engineering Company	2205 Fleetwood Drive	Riverside	CA	92509	Western	(951) 784-7270	Active	Ryan Hendriksen

Torrence Sound Equipment	29050 Glenwood Road	Perrysburg	OH	43551	South Central	(419) 666-0676	Active	Mitch Williams
Townsend Systems, LLC	148 North Conalco Drive	Jackson	TN	38301	South Central	(731) 935-8757	Active	Mitch Williams
TPC Associates, Inc.	261 Pepe's Farm Road	Milford	CT	06460	North East	(203) 878-1321	Active	Mark Howgate

**Option 2:** Processed with Rauland-Borg directly. Orders placed directly with Rauland-Borg need to be care of the distributor you are working with. You will then receive billing and make payment to Rauland-Borg. The PO should only include the parts on the contract and should not include installation labor based on our processes. The labor should be a separate PO directly with the distributor

**PO that are processed directly by Rauland-Borg should be faxed:**

- Attn: Eala Scott
- With the GSA contract number **GS-35F-0438L**
- To Rauland-Borg Care of (*your distributor name*)
- To fax number 800-632-8520

Eala Scott can be contacted either by:

- Email <mailto:Eala.Scott@Ametek.com> or by
- Phone 847-590-7364

**For larger projects** it is recommended for both our customer & distributor benefits that the contract & PO be broken out into sub project when acceptable to both parties. This gives milestone control of the project and helps customers and our distributors better manage the financial flow of the project.

Within the GSA program as a customer you can pay invoices:

- At delivery for parts and or systems
- Acceptance upon completion of the installation of the system

With any Rauland-Borg GSA questions you can contact Sheila D Kelly either by:

- Email [Sheila.kelly@ametek.com](mailto:Sheila.kelly@ametek.com) or by
- Phone 847-903-4409

### 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

**REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the

GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### **14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

---

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

**20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

**22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:  
This order is placed under written authorization from NA dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) **The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.**

(b) **Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—**

- (1) **For such period as the laws of the State in which this contract is to be performed prescribe; or**
- (2) **Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.**

(c) **The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.**

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT  
(SPECIAL ITEM NUMBER 33411)**

**1. MATERIAL AND WORKMANSHIP**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

**3. TRANSPORTATION OF EQUIPMENT**

FOB ORIGIN. Customer responsible for the equipment delivery to destination, for any location within the geographic scope of this contract.

**4. INSTALLATION AND TECHNICAL SERVICES**

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

Contact Rauland-Borg at 847-590-7100 to obtain ordering assistance and the nearest Rauland-Borg Dealer that can supply you with technical information and systems quotes. It is not necessary to obtain installation from a Rauland-Borg dealer, however the warranty will be void if the equipment is not installed by a Technician Certified on Rauland-Borg products. Rauland Certified Technical Training is available at Rauland-Borg's facilities in Skokie, Illinois.

**INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

- c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

**5. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

**6. WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.



## RAULAND-BORG CORPORATION HEALTH CARE LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF RESPONDER® IV AND RESPONDER® 4000 PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

**This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor.**

This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: Responder® 3000, Telenurse® 8000 and Responder® III+ equipment; accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; pillow speakers, call cords, telephones, personal computers or any other products not specifically provided in this limited warranty. For the balance of the Responder® health care communications products, the warranty period is eighteen (18) months from the date of shipment thereof by Rauland-Borg. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

***The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.***

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.



## RAULAND-BORG CORPORATION EDUCATION LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF TELECENTER® VI, TELECENTER® V, TELECENTER® 21, TELECENTER® CPS, TELECENTER® IP, TELECENTER® ICS, DIRECTOR® III, AND RAULAND MASTER CLOCK AND ANALOG CLOCK PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

**This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor.** This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; analog telephones, personal computers or any other products not specifically provided in this limited warranty. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

***The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.***

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

1802 W Central Road

Mount Prospect, IL 60056

## **7. PURCHASE PRICE FOR ORDERED EQUIPMENT**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

## **8. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

## **9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT**

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

SIN Number	Model Number	Description	Manufacturer	Warranty	2016 GSA Price
33411	1118C	MICROPHONE DESK STAND	Rauland	12	\$22.96
33411	2423G	GRAY ELAPSED TIMER SWITCH	Rauland	60	\$90.86
33411	2515	24VAC 3.5A X 2 UL LIST CLK PWR SPLY	Rauland	60	\$287.34
33411	ACC1000	ROUND FLUSH CEILING BAFFLE	Rauland	12	\$10.31
33411	ACC1001	RND FLUSH CEILING BAF W/ STUDS	Rauland	12	\$12.75
33411	ACC1003	1-PIECE SQUARE WHITE STEEL BAF	Rauland	12	\$14.85
33411	ACC1005	DIGITAL CLOCK / SPEAKER BAFFLE	Rauland	12	\$47.07
33411	ACC1012	SQUARE SECURITY BAFFLE	Rauland	12	\$42.95
33411	ACC1100	8.75" SQUARE BACKBOX	Rauland	12	\$20.32
33411	ACC1101	ROUND STACKABLE BACKBOX	Rauland	12	\$12.18
33411	ACC1102	12.5" SQUARE WHITE SURFACE BBOX	Rauland	12	\$48.79
33411	ACC1103	ROUND BACKBOX W/STRAIGHT SIDES	Rauland	12	\$22.50
33411	ACC1104	T-BAR SUPPORT FOR 8" SPKR	Rauland	12	\$7.03
33411	ACC1105	10.75" SQUARE 3.75" DEEP BBOX	Rauland	12	\$22.73
33411	ACC1112	12.5" SQ WHITE SURFACE BACKBOX	Rauland	12	\$49.04
33411	ACC1113	VANDAL PROOF SURF BBOX ACC1012	Rauland	12	\$45.29
33411	ACC1119	V-PROOF SURF BBOX HSS1, 2, 14	Rauland	12	\$47.07
33411	ACC1120	SURF MT BBOX CLK/SPK ACCSAC12	Rauland	12	\$46.85
33411	ACC1207	ASSMBLY US0188,ACC1003,ACC1113	Rauland	12	\$79.64
33411	ACC1208	ASSMBLY US0188, ACC1003,ACC1114	Rauland	12	\$84.64
33411	ACC1400	8" 5oz SPKR ASSY - RND WHT BAF	Rauland	12	\$26.55
33411	ACC1401	8" 10oz SPKR ASSY WHT BAF	Rauland	12	\$29.67
33411	ACC1402	8" COAX SPKR ASSY WHITE BAFFLE	Rauland	12	\$53.10
33411	ACC1403	8" 5oz SPKR ASSY WHT BAFF W/VC	Rauland	12	\$39.10
33411	BAFKIT1X2S	25 VOLT 1' BY 2' LAY-IN-SPEAKER ASSEMBLY	Rauland	12	\$52.65
33411	BAFKIT1X2SRJ	Ceiling Spkr Asy-1x2-25v-rj45	Rauland	12	\$76.52
33411	BAFKIT1X2S70V	70V 1' BY 2' LAY-IN SPEAKER ASSEMBLY	Rauland	12	\$55.12
33411	BAFKIT1X2SVC	1' BY 2' LAY-IN SPEAKER ASSEMBLY W VOL CTRL	Rauland	12	\$67.12
33411	BAFKIT2X2L	25V 2' BY 2' LAY-IN SPEAKER ASSEMBLY	Rauland	12	\$72.50
33411	BAFKIT2X2CS	8 Ohm, 2'x2' Speaker Assy	Rauland	12	76.52
33411	BAFKIT2X2L70V	70V 2' BY 2' LAY-IN SPEAKER ASSEMBLY	Rauland	12	\$74.93
33411	BAFKIT2X2LRJ	Ceiling Spkr 2x2-25v-rj45	Rauland	12	95.26
33411	BAFKIT2X2LVC	2' BY 2' LAY-IN SPEAKER ASSEMBLY W VOL CTRL	Rauland	12	\$77.00
33411	CC200	Call Cord w/ Clip - 10FT	Rauland	12	\$26.55
33411	CCDIN	Call Cord - 8-pin DIN Connector	Rauland	12	\$32.11
33411	CP7385	Pushbutton for 1/4" Jack	Rauland	18	\$30.06
33411	DTP4401	DIN-TO-PLUG ADAPTER	Rauland	18	\$23.03
33411	HSS400	R4K High Security Audio Bed St	Rauland	60	\$414.84

33411	HSS401	R4K High Security Staff St	Rauland	60	\$418.79
33411	HSS433	R4K High Security Push Btn St	Rauland	60	\$426.32
33411	NC2828	Head-End Equipment Cabinet	Rauland	60	\$904.61
33411	NCBED	Feature Bed Receptacle - 37 Pin	Rauland	18	\$79.64
33411	NCC37	Feature Bed Cable - 8ft	Rauland	18	\$98.38
33411	NCC37RA	Feature Bed Cable - Right Angle	Rauland	18	\$98.38
33411	NCSAV	DIN Cord Saver	Rauland	18	\$24.99
33411	PS1225	POWER SUPPLY- 12VDC @ 2.5A	Rauland	12	\$78.92
3411	R4KANNV2	R4K Annunciator Panel V2	Rauland	60	\$495.36
33411	R4KCAL	R4K Call Assurance Light	Rauland	60	\$48.41
33411	R4KCONN6	R4K 6-pin Connectors - 100	Rauland	12	\$217.30
33411	R4KCRIMP	R4K Crimping Tool	Rauland	12	\$51.53
33411	R4KDLC2	R4K Dual Light Control Mod	Rauland	60	\$98.38
33411	R4KFAM	R4K Fire/Auxiliary Module	Rauland	60	\$74.96
33411	R4KFB1	R4K Feature Bed Interface	Rauland	60	\$97.29
33411	R4KKBS	R4K K-bus Splitter	Rauland	60	\$28.11
33411	R4KKBSP	R4K K-bus Splitter - with Pwr	Rauland	60	\$30.12
33411	R4KMST	R4K Marquee Speaker St w/Mute	Rauland	60	\$81.00
33411	R4KPA25	R4K Paging Amplifier - 25 Watt	Rauland	60	\$375.34
33411	R4KRECP	R4K Console Receptacle	Rauland	60	\$102.72
33411	R4KSLC1	R4K Single Light Control Mod	Rauland	60	\$53.10
33411	R4KSTAC	R4K Test Adapter Cables	Rauland	60	\$63.21
33411	R4KTVA	R4K TV Adaptor Kit Qty 10	Rauland	60	\$39.04
33411	R4KTVR1	R4K Digital TV Isolation Module	Rauland	60	\$40.49
33411	R4KWM22	R4KAnn Wall Mount Kit	Rauland	60	\$144.00
33411	RAC900	AC RECEPTACLE STRIP FOR 8 CKTS	Rauland	12	\$124.84
33411	S662CF	SPLIT 66 CONNECTOR BLOCK	Rauland	12	\$165.53
33411	TC6158	TC6 VOICE MAIL STORAGE HD	Rauland	12	\$493.87
33411	TC6159	TC6 VOICE MAIL STORAGE HD-REMOTE GATEWAY	Rauland	12	\$493.87
33411	TC6200	TC6 DIG VOICE PRCSS DVP CARD	Rauland	60	\$1,289.58
33411	TC6211	TC6 QUAD STATION LINE CARD	Rauland	60	\$483.60
33411	TC6212	TCVI 12-PORT UDVP STATION CARD	Rauland	60	\$1,813.47
33411	TC6233	TC6 QUAD ANALOG C.O. LINE CARD	Rauland	60	\$604.49
33411	TC6255	TC6 ICOM/PAGING CHASSIS RM WM	Rauland	60	\$931.03
33411	TC6434	TC6 MLINE VOIP PHONE - 34 BTN	Rauland	60	\$579.99
33411	TC6911	TC6000 PCI BACKPLANE REPLACEMENT	Rauland	12	\$402.99
33411	TC6922	TC6000 CPU BLADE REPLACEMENT	Rauland	12	\$1,108.23
33411	TC6944	TC6000 48V RING PWR SUPPLY REPLACEMENT	Rauland	12	\$544.04
33411	TC6955	TC6000 CHASSIS FAN REPLACEMENT	Rauland	12	\$50.37
33411	TCACM	TC6/ICS2 AUDIO & CONTROL MOD	Rauland	60	\$689.24
33411	TCC2024	TELECENTER U 24 PORT GATEWAY	Rauland	60	\$5,959.16
33411	TCIAM	TC6 INTERCOM AMPLIFIER MODULE	Rauland	60	\$715.31
33411	TCSLM	TC6/ICS2 STATION LINE MODULE	Rauland	60	\$481.61

33411	US0188	8" SPKR 25/70V MTAP XFMR 5OZ	Rauland	12	\$20.14
33411	US0215	8" SPKR 25/70V MTAP XFMR 1OZ	Rauland	12	\$21.71
33411	US0216	8" COAX SPKR 25/70 V MTAP XFMR	Rauland	12	\$49.35
33411	USO880	8 Ohm,8w, 8", Spkr W/rj45 Jack	Rauland	12	\$26.39
33411	301103	Universal Wireless Wall Unit	Rauland	60	\$215.50
33411	301200	Wireless Bed Unit-Socket (HR)	Rauland	60	\$226.44
33411	301210	Wireless Bed Unit -Plug (Stryker)	Rauland	60	\$226.44
33411	350002	L-Net T-Tap Module (25)	Rauland	12	\$382.60
33411	350003	L-Net Termination Resistor (10)	Rauland	12	\$327.94
33411	350005	M-Net Divider Module	Rauland	60	\$41.81
33411	350006	Crimping Tool Adapter	Rauland	12	\$49.97
33411	350007	Station Removal Tool	Rauland	12	\$26.85
33411	350008	Clear Cover - 1&2 Button Stations	Rauland	18	\$39.04
33411	350009	Battery Replacement Kit - Pwr Supply	Rauland	12	\$68.71
33411	350011	Bio-seals - Cancel Button(10)	Rauland	0	\$15.62
33411	350012	Bio-seals - Small Push Buttons(10)	Rauland	0	\$17.18
33411	350013	Bio-seals - Large Push Button(10)	Rauland	0	\$23.42
33411	350014	Bio-seals-Left side Duty/Staff Stn(10)	Rauland	0	\$23.42
33411	350015	Bio-seals-Right side Enh.Pt Stn(10)	Rauland	0	\$23.42
33411	350017	L-Net T-Tap Insulator (25)	Rauland	60	\$29.50
33411	350018	8-pin in line connector CAT5/CAT6 (100)	Rauland	12	\$207.70
33411	350019	L-Net Tester	Rauland	18	\$46.00
33411	350023	Clear Button Cover - 4 Button Stn	Rauland	18	\$37.48
33411	350024	Pillow Spkr Cord Grips (20)	Rauland	12	\$46.85
33411	350025	3-gang Adapter Plates (10)	Rauland	12	\$43.73
33411	350026	1-gang Adapter Plates (10)	Rauland	12	\$32.79
33411	350100	Call-Cord w/Tilt-Release DIN	Rauland	12	\$46.85
33411	350200	Enhanced Pillow Spkr -TV - Digital Vol	Rauland	24	\$192.08
33411	350201	Enhanced Pillow Spkr -1 light - Digital Vol	Rauland	24	\$192.08
33411	350202	Enhanced Pillow Spkr -2 lights - Digital Vol	Rauland	24	\$192.08
33411	350205	Enhanced Pillow Speaker - TV - Analog Vol	Rauland	24	\$192.08
33411	350207	Enhanced Pillow Speaker - 2 lights - Analog Vol	Rauland	24	\$192.08
33411	350220	Standard Pillow Speaker-TV - Digital Vol	Rauland	24	\$187.40
33411	350301	Remote Std 8-pin DIN Station	Rauland	60	\$140.41
33411	350302	Feature Bed Control Module	Rauland	60	\$112.44
33411	351001	Branch Regional Controller V2	Rauland	0	\$1,093.14
33411	351003	Power Supply w/ Batt. Backup	Rauland	60	\$787.06
33411	351004	8 port Ethernet Switch wPOE	Rauland	60	\$741.77
33411	351006	Fiber Optic Adapter Module	Rauland	60	\$342.03
33411	351010	Responder Network Concentrator	Rauland	60	\$7,378.68
33411	351101	Rack Mount Kit for Switches	Rauland	60	\$65.59
33411	351102	Wall Mounting Cabinet-Head-end	Rauland	60	\$696.48
33411	351201	Console Receptacle	Rauland	60	\$57.22
33411	351203	Console Desk Stand (R4K, R5)	Rauland	60	\$104.63

33411	351205	VoIP Nurse Console V2	Rauland	60	\$1,326.80
33411	351310	VoIP Staff Terminal V2	Rauland	60	\$1,027.96
33411	352004	Mini Corridor Light	Rauland	60	\$103.07
33411	352010	Corridor Light - 4 pos. V2	Rauland	60	\$386.26
33411	352021	Domeless Corridor Controller V2	Rauland	60	\$381.30
33411	353000	Single Patient Station	Rauland	60	\$327.94
33411	353001	Enhanced Single Patient Stn	Rauland	60	\$373.23
33411	353010	Dual Patient Station	Rauland	60	\$398.21
33411	353100	Duty Station	Rauland	60	\$323.26
33411	353101	Staff Station	Rauland	60	\$332.63
33411	353200	Remote Audio Output Station	Rauland	60	\$246.74
33411	353201	Remote Audio Output Module	Rauland	60	\$212.61
33411	354000	Pull-cord Station with Audio	Rauland	60	\$220.19
33411	354010	Cancel Station	Rauland	60	\$103.07
33411	354011	Code Station	Rauland	60	\$103.07
33411	354012	Staff Assist Station	Rauland	60	\$103.07
33411	354015	Staff Assist / Code Station	Rauland	60	\$107.75
33411	354016	Bed Status Station	Rauland	60	\$137.42
33411	354017	Staff Registration Station	Rauland	60	\$137.42
33411	354018	2 jack Station	Rauland	60	\$134.14
33411	354100	Input Module - 2 point	Rauland	60	\$112.69
33411	354101	Output Module-High Current	Rauland	60	\$157.14
33411	354102	Output Module - Dry Contact	Rauland	60	\$123.70
33411	354103	Output Module - Low Current	Rauland	60	\$125.28
33411	ACC1480	8 Ohm, 5 oz, Round White Speaker Assembly W/ RJ45	Rauland	12	\$37.48
33411	ACCSACX	ANALOG CLK/SPKR BAFFLE(CLOCK NOT INCLUDED)	Rauland	12	\$81.20
33411	BAFKIT1X2S8RJ	8 OHM 1' BY 2' LAY-IN SPEAKER ASSY. W/RJ45	Rauland	12	\$72.49
33411	BAFKIT2X2L8RJ	8 OHM 2' BY 2' LAY-IN SPEAKER ASSY. W/ RJ45	Rauland	12	\$92.07
33411	NC4JACK	Auxiliary 4 Alarm Input St	Rauland	60	\$121.81
33411	NCBED5	R5 Feature Bed Receptacle - 37 pin	Rauland	18	\$96.82
33411	NCPSDSL2	Digital Pillow Speaker, 2 Lts	Rauland	24	\$143.67
33411	NCPSDSTV	Digital Pillow Speaker, TV	Rauland	24	\$140.55
33411	NCPSKPL2	Direct Access Digital PS, 2 Lt	Rauland	24	\$171.78
33411	NCPSKPTV	Direct Access Digital PS, TV	Rauland	24	\$171.78
33411	R4K15V	R4K SLIM 1/4" Jack / Button St	Rauland	60	\$72.96
33411	R4K17V	R4K SLIM Enh Single Call St	Rauland	60	\$119.04
33411	R4K2JACK	R4K SLIM Dual 1/4" Jack St	Rauland	60	\$86.40
33411	R4KCB13	R4K SLIM Code Button St	Rauland	60	\$65.28
33411	R4KDM22	R4K Desk Mount Kit	Rauland	60	\$99.84
33411	R4KHVK	250V Kit for NC2828	Rauland	60	\$128.64
33411	R4KPB12	R4K SLIM Single Button St	Rauland	60	\$61.44
33411	R4KPB23	R4K SLIM Dual Button w/ Code St	Rauland	60	\$72.96

33411	R4KSAR	R4K SLIM Dual Button St	Rauland	60	\$69.12
33411	R4KSPK	R4K SLIM Speaker Module	Rauland	60	\$23.04
33411	R5KCL506	R5K Visual 6 Station CL	Rauland	60	\$117.12
33411	R5KCL516	R5K 1 Audio CL	Rauland	60	\$142.08
33411	R5KCL546	R5K 4 AUDIO 6 STATION CL	Rauland	60	\$172.80
33411	R5KCONS	VOIP NURSE CONSOLE	Rauland	60	\$1,061.76
33411	R5KDC016	R5K DOMELESS 16 STATION	Rauland	60	\$232.32
33411	R5KDC06	R5K DOMELESS 6 STATION	Rauland	60	\$155.52
33411	R5KDC16D	R5K DOMELESS DUTY 1 AUDIO 6 ST	Rauland	60	\$192.00
33411	R5KDC46	R5K DOMELESS 4 AUDIO 6 STATION	Rauland	60	\$184.32
33411	R5KDCRC4	R5K RELAY OUTPUT CONTROLER	Rauland	60	\$69.12
33411	R5KDCRCS4	R5K SS RELAY OUTPUT CONTROLER	Rauland	60	\$84.48
33411	R5KDTY	RESPONDER 5K DUTY STATION	Rauland	60	\$76.80
33411	R5KL2KA	L-NET TO K-BUS ADAPTER	Rauland	60	\$312.96
33411	R5KM8PRT	8-PORT SWITCH	Rauland	60	\$639.36
33411	R5KMPR15	15VOLT POWER SUPPLY	Rauland	60	\$526.08
33411	R5KMPR36	36VOLT POWER SUPPLY	Rauland	60	\$506.88
33411	R5KMPRT	R5K APPLICATION MODULE	Rauland	60	\$5,760.00
33411	R5KMSC	MAIN SYSTEM CONTROLLER	Rauland	60	\$1,029.12
33411	R5KMSIP	R5K RTELEPHONY INTERFACE	Rauland	60	\$3,312.00
33411	R5KMTRM	TERMINATION BOARD	Rauland	60	\$105.60
33411	R5KPADP	R5K ADAPTER PLATES (10)	Rauland	60	\$61.44
33411	R5KPB4	RESPONDER 5K FOUR BUTTON ST	Rauland	60	\$72.96
33411	R5KPD2A	RESPONDER 5K DUAL PATIENT ST	Rauland	60	\$113.28
33411	R5KPD2EA	RESPONDER 5K ENH DUAL PATIENT	Rauland	60	\$136.32
33411	R5KPS1A	RESPONDER 5K SINGLE PATIENT ST	Rauland	60	\$74.88
33411	R5KPS1EA	RESPONDER 5K ENH SINGLE ST	Rauland	60	\$97.92
33411	R5KPS1LCA	RESPONDER 5K SINGLE PAT BTN ST	Rauland	60	\$115.20
33411	R5KPS1V	RESPONDER 5K SINGLE PAT VISUAL	Rauland	60	\$65.28
33411	R5KSSTF	RESPONDER 5K STAFF STATION	Rauland	60	\$65.28
33411	TCC2000	CAMPUS CONTROLLER	Rauland	0	\$3,778.54
33411	TCC2022	ZONE PAGE MODULE	Rauland	0	\$496.60
33411	TCC2033	AUXILIARY I/O MODULE	Rauland	0	\$496.60
33411	TCC2055	PROGRAM LINE INPUT MODULE	Rauland	0	\$496.60
33411	TCC2099	UNIVERSAL RACK MOUNT 8ohm 1x2 lay in Speaker Assembly with RJ45	Rauland	0	\$57.78

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210) AND MAINTENANCE (SPECIAL ITEM NUMBER 511210) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.



**RAULAND-BORG CORPORATION  
HEALTH CARE LIMITED WARRANTY**

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF RESPONDER® IV AND RESPONDER® 4000 PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

**This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor.** This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: Responder® 3000, Telenurse® 8000 and Responder® III+ equipment; accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; pillow speakers, call cords, telephones, personal computers or any other products not specifically provided in this limited warranty. For the balance of the Responder® health care communications products, the warranty period is eighteen (18)

months from the date of shipment thereof by Rauland-Borg. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

***The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.***

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.



## RAULAND-BORG CORPORATION EDUCATION LIMITED WARRANTY

RAULAND-BORG CORPORATION IS PLEASED TO EXTEND THE FOLLOWING 5-YEAR LIMITED WARRANTY TO THE ORIGINAL PURCHASER OF TELECENTER® VI, TELECENTER® V, TELECENTER® 21, TELECENTER® CPS, TELECENTER® IP, TELECENTER® ICS, DIRECTOR® III, AND RAULAND MASTER CLOCK AND ANALOG CLOCK PRODUCTS.

This express limited warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of five years from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this limited warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and/or the defective part is returned to us, transportation prepaid, within five years after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

***This limited warranty is extended only to the original purchaser from Rauland-Borg, it is not transferable, and covers only equipment either installed by or under the direct supervision of a factory-trained and authorized Rauland distributor.*** This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. This warranty will be VOIDED and Rauland-Borg will have no obligations hereunder if the manufacturer's date code has been removed from the product or defaced; or if the product has been subject to attempted repair by any person not authorized by Rauland-Borg Corporation to make repairs.

The 5-year limited warranty does not cover: accessories not of Rauland-Borg's manufacture used with Rauland-Borg equipment; analog telephones, personal computers or any other products not specifically provided in this limited warranty. Rauland-Borg Corporation warrants all other accessories supplied, but not manufactured by Rauland-Borg, to be free from defects in material and workmanship arising from normal usage for a period of one (1) year from the date of shipment thereof by Rauland-Borg.

***The limited warranty made herein shall extend only for a period of five (5) years from date of shipment of the applicable equipment by Rauland-Borg.***

All material returned to Rauland–Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

Purchaser's sole and exclusive remedy for damages or any other form of relief arising out of this and any other transaction with Rauland-Borg shall be the limited warranty set forth herein regardless of the nature of the claim. In no event shall Rauland-Borg be liable to Purchaser for any consequential, incidental, direct, indirect, liquidated, exemplary, punitive, compensable, or monetary damages of any nature or kind, or any other form of legal or equitable relief.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

### 3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number Local VAR support end customers to get their number contact Rauland 847-590-7100 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9am to 5pm CST.

### 4. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type) :

1. Software Maintenance as a Product

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

2. Software Maintenance as a Service

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## 5. PERIODS OF TERM LICENSES (511210) AND MAINTENANCE (511210)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

## 6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to NA % of all term license payments during the period that the software was under a term license within the ordering activity.

## 7. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of PERPETUAL \* months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 511210, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

## **8. UTILIZATION LIMITATIONS - (511210)**

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
- (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
- (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **9. SOFTWARE CONVERSIONS - (511210)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (511210), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (511210), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## **10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

**11. RIGHT-TO-COPY PRICING**

The Contractor shall insert the discounted pricing for right-to-copy licenses.

Rauland-Borg Corporation  
 GSA 511210 PRICE LIST FOR CONTRACT  
 GS-35F-0438L

SIN Number	Model Number	Description	Manufacturer	Warranty	2016 GSA Price
511210	355000	R5Ware Firmware Diagnostics	Rauland	12	\$0.00
511210	355002	Interface - Telephone - 25 Beds	Rauland	12	\$1,413.27
511210	366102	PC Console (Responder 5 Apps) - 25 Beds	Rauland	12	\$1,413.27
511210	366104	Staff Assignment Client - 25 Beds	Rauland	12	\$1,413.27
511210	366200	Reports Manager - 25 Beds	Rauland	12	\$1,413.27
511210	366401	Interface - Location (RTLS) - 25 Beds	Rauland	12	\$1,413.27
511210	366402	Interface - HL7 (ADT) - 25 Beds	Rauland	12	\$1,413.27
511210	366403	Interface - Resp SYNC - 25 Beds	Rauland	12	\$1,413.27
511210	366404	Interface -All Touch EMR-25 Beds	Rauland	12	\$1,413.27
511210	366406	All Touch Bed Mgmt-25 Beds	Rauland	12	\$1,426.00
511210	366407	All Touch lptv-25 Beds	Rauland	12	\$722.30
511210	366409	All Touch Bed Info-25 Beds	Rauland	12	\$722.30
511210	366405-1	All Touch Wire.wkflw #1-25 Bed	Rauland	12	\$722.30
511210	366405-2	All Touch Wire.wkflw #2-25 Bed	Rauland	12	\$722.30
511210	366408-1	All Touch Med Devices-25 Beds	Rauland	12	\$722.30
511210	366408-2	All touch Med Devices-25 Beds	Rauland	12	\$722.30
511210	RLND_SU PP	Software Support and Maintenance Agreement	Rauland	0	15%

**12. Support and Maintenance**

Model Number	Description	Manufacturer	Warranty	GSA Price
RLND_SUPP	Software Support and Maintenance Agreement	Rauland	0	15%

## **USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS**

### **PREAMBLE**

Rauland-Borg provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Sheila D Kelly

Phone number: 847-903-4409

Sheila.kelly@ametek.com

Fax number:



BPA NUMBER \_\_\_\_\_

(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

\*\*\*\*\*

BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.