

**INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**



Solutions and Services

- Team Technology Inc. offers full *turnkey solutions* with a laser-focus; providing innovative value-added solutions to our customers.
- TTI focuses on core areas of expertise which cover an IT approach of management, technical, design, development, and implementation.

<p>Enterprise Application Integration</p> <ul style="list-style-type: none"> - Enterprise Software Solutions - Enterprise Search Function - Business Intelligence/Data Warehouse - Enterprise Resource Planning - Business Process Management - Software Development Life Cycle - Database Administration - Web-based Applications/Development - Requirements Analysis 	<p>Systems Integration</p> <ul style="list-style-type: none"> - Enterprise Portal Solutions - Systems Engineering & Technical Support - Data Quality Initiative - Configuration Management - End-to-End testing / I V & V
<p>Critical IT Infrastructure Support</p> <ul style="list-style-type: none"> - Network Architecture & Administration - Enterprise Architecture - Capacity Planning, Testing and Evaluation - Wireless interface to Portal - Messaging - Cisco Products & Support Services 	<p>IT Security</p> <ul style="list-style-type: none"> - Security Policies & Procedures - Certification & Accreditation - HSPD-12 - Risk Assessments - Intrusion Prevention and Detection - COOP/Disaster Recovery Planning
<p>Management Fulfillment & Help Desk</p> <ul style="list-style-type: none"> - Organizational Workforce Development - Hardware/Software Acquisition & Deployment - Help Desk /Call Center Management Support - IT Training - End-user PC desktop hardware, software & peripherals 	<p>Integrated Multimedia Services</p> <ul style="list-style-type: none"> - Install and maintain integrated audio, video, and collaborative communication systems

GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SERVICES

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

TEAM TECHNOLOGY, INC.
819 7th St. N.W. Suite 300
Washington DC 20001
Phone: (202) 842 3340
www.teamtechnologyinc.com

Contract Number: **GS35F0438W**

Period Covered by Contract: May 12, 2010 through May 11, 2020

General Services Administration
Federal Acquisition Service

Pricelist current through Modification # PO- 0011

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

INFORMATION FOR ORDERING ACTIVITIES

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage![™] on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage![™] and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

TEAM TECHNOLOGY INC, 819 7th St., Suite 300, Washington D.C. 20001

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Phone: (202) 842 3340

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 014555515

Block 30: Type of Contractor: A (Small Disadvantaged Business)

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - No

Block 36: Contractor's Taxpayer Identification Number (TIN): 54-2016018

4a. CAGE Code: 3DKK4

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-51</u>	<u>60-90 Days</u>

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 1% 20 days - Net 30 days

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: None

10. Small Requirements: The minimum dollar value of orders to be issued is \$100.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
Special Item Number 132-51 - Information Technology (IT) Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS

(FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a

Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of

BPA's to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

N/A.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–

Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- ### **b.**
- To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

LABOR DESCRIPTIONS	MANAGEMENT		
CLIN	Item Description		
01-1100	MANAGEMENT		
01-1101	Program Manager		
	<p>Education: Bachelor's degree in any discipline; PMP certification desired</p> <p>Years Experience: Eight (8) years of IT experience including three to five years of experience in a management or supervisory capacity or in the functional area of the project to be managed.</p> <p>Functional Responsibilities: Directs the performance of a variety of related projects, which may be organized by technology, program or client. Oversees the technology development and/or application, marketing, and resource allocation within program client base. Program areas typically represent more than three functional areas that may include engineering, systems analysis, quality control, administration, etc. Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items. Operates within client guidance, contractual limitations, and Company business and policy directives. Serves as focal point of contact with client regarding program activities. Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation. Manages program consisting of multiple projects including project identification, design, development and delivery. Maintains the development and execution of business opportunities based on broad, general guidance. Confers with project manager to provide technical advice and to assist with problem resolution. Responsible for marketing new technology and follow-on business acquisitions. Performs other duties as assigned</p>		

MANAGEMENT

01-1102	Project Manager			
	<p>Education: BS in Engineering, Computer Science / Management; PMP certification desired</p> <p>Years Experience: Minimum 6 Years of IT experience including three to five years of experience in a management or supervisory capacity</p> <p>Functional Responsibilities: Provides project oversight and reports to the Program Manager or COTR. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Interfaces with the Government Technical Management personnel including, but not limited to, the Contracting Officer and the COTR. Defines and directs technical specification and tasks to be performed by team members, and defines target dates of tasks and subtasks. . Provides competent leadership and responsible program direction through successful performance of a variety of details, diverse elements of project transitioning. Directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed.</p>			

MANAGEMENT

01-1103	Task Lead			
	<p>Education: A Bachelor’s Degree in a discipline related to the nature of the contract work or in a business related field.</p> <p>Years Experience: Minimum of five (5) years of related experience, at least three years of which must be supervisory.</p> <p>Functional Responsibilities: Serves as the Contract manager and shall be the Contractor’s authorized interface with the Government Contracting Officer (CO), the Contracting Officer’s Technical Representative (COTR), government management personnel, and customer agency representatives. Responsible for formulating and enforcing work standards; assigning Contractor schedules; reviewing work discrepancies; supervising Contractor personnel; preparing, reviewing and submitting required reports; and communicating the policies, purpose, and goals of the organization to subordinates. Responsible for overall contract performance and quality assurance.</p>			
01-1108	Subject Matter Expert			
	<p>Education: A Bachelor’s Degree in a discipline related to the nature of the contract work or in a business related field.</p> <p>Years Experience: Minimum of ten (10) years of experience, of which at least five years of which must be in the field of expertise</p> <p>Functional Responsibilities: Provides technical expertise and guidance in the determination of technical and data architectures, definition of user requirements and prototyping, of systems. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Provides project management, technical planning and high level technical direction in support of functions at both, strategic and tactical levels.</p>			

MANAGEMENT

01-1110	IT Consultant			
	<p>Education: A Bachelor's Degree in a discipline related to the nature of the contract work or in a business related field</p> <p>Years Experience: Minimum of ten (10) years of experience, of which at least five years of which must be in the field of expertise</p> <p>Functional Responsibilities: Leads major portions of large or medium projects and leads small projects autonomously; Provides highly technical and specialized solutions to complex IT problems. Performs analyses and studies and prepares reports; Gathers facts through research, interviewing, surveys, etc. analyzes the client's business, draws conclusions, prepares final reports and gives presentations. Uses in-depth consultative skills and business knowledge to practice business objectives and processes.</p>			

SYSTEMS ENGINEERING

CLIN	Item Description			
01-1200	SYSTEMS ENGINEERING			
01-1201	Systems Architect			
	<p>Education: Bachelor's degree in a related scientific or technical discipline.</p> <p>Years Experience: Ten (10) years related work experience.</p> <p>Functional Responsibilities: Plans and performs systems and networking engineering research, design, development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers assigned to specific system and network engineering projects.</p>			
01-1202	Application/Integration Specialist			
	<p>Education: A Bachelor's Degree in Computer Science or related discipline</p> <p>Years Experience: Minimum of eight (8) years of Application development or similar experience</p> <p>Functional Responsibilities: Leads and directs the program's mission thread leads, including modeling, analysis and simulation of system performance; Technical leadership for the program, customer satisfaction, managing cost & schedule; Working closely with the client Project Leads, Integration Engineers, Application Development and Infrastructure teams as required to collaborating on strategies to successfully insert new technologies into the program baseline. Designs, develops, and seeks agreement on the scope of the Integration processes, process standards, process plans and procedures; Seeks support and agreement for the new processes, process standards, process plans through a well designed communication and awareness program.</p>			

SYSTEMS ENGINEERING

01-1203	Systems Analyst			
	<p>Education: Bachelor's degree in a related scientific or technical discipline.</p> <p>Years Experience: Eight (8) years related work experience. With a Master's degree, six (6) years of experience is acceptable.</p> <p>Functional Responsibilities: Performs systems engineering planning; performance management; capacity planning, testing and validation; benchmarking; information engineering. Develops and staffs a systems engineering management plan. Supports a Sr. Systems Engineer, as required. Analyzes and develops technical documentation detailing the integration and system performance. Coordinates the activities of Systems Engineers and Jr. Systems Engineers assigned to specific systems engineering projects.</p>			
01-1204	Systems Engineer			
	<p>Education: Bachelor's degree in a related scientific or technical discipline.</p> <p>Years Experience: Minimum six (6) years related work experience. With a Master's degree, three (3) years of experience is acceptable.</p> <p>Functional Responsibilities: Performs systems engineering planning; performance management; capacity planning, testing and validation; benchmarking; information engineering. Develops and staffs a systems engineering management plan. Supports a Sr. Systems Engineer, as required. Analyzes and develops technical documentation detailing the integration and system performance. Coordinates the activities of Systems Engineers and Jr. Systems Engineers assigned to specific systems engineering projects.</p>			

SYSTEMS ENGINEERING

01-1205	UNIX Administrator			
	<p>Education: Bachelor's degree in a related scientific or technical discipline.</p> <p>Years Experience: Five (5) years experience</p> <p>Functional Responsibilities: Providing support for systems operating under UNIX, including monitoring performance, performing system rebuilds/disk allocation, identifying system failures, and executing diagnostic routines. Understanding of UNIX file systems, UNIX communication software and protocols including TCP/IP and X.25. Experience with system accounting and system security. Detailed knowledge required maintaining the System 5 Version 4 operating system and succeeding versions. Working knowledge of current versions of software packages. Ability to provide assistance with questions on the use of special features, report formatting, graphics capability, and communication network.</p>			
01-1206	Web Designer/Developer			
	<p>Education: Associate Degree, Certification Training in relevant discipline, or equivalent experience</p> <p>Years Experience: Three (3) years of experience of which minimum of two years of web development experience.</p> <p>Functional Responsibilities: Responsible for enhancing the image and communicating the mission, goals, and achievements of the Government organizations using the World-Wide-Web with graphics and creative communication. The ability to design and develop a comprehensive site plan and style guidelines. Working knowledge of: computers for drawing, word processing (MS Word), graphing, photo manipulation, painting (PhotoShop), and Web page layout software; graphics file formats and color palettes for web applications (e.g. GIF, JPG); World Wide Web (WWW) applications (Netscape, MS Explorer) and languages (e.g. HTML, JavaScript, and/or Java); a variety of computing platforms; and knowledge of web-database interaction.</p>			

SYSTEMS ENGINEERING

01-1207	Application Developer Programmer			
	<p>Education: A Bachelor’s degree in a related scientific or technical discipline.</p> <p>Years Experience: Minimum three to five years of relevant experience</p> <p>Functional Responsibilities: Analyzes functional business applications and design specifications for functional activities. Develops codes, tests, and debugs new software or enhancements to existing software. Performs maintenance on existing software products and contributes knowledge of business applications. Writes programs according to specifications needed. Works with the technical staff to understand problems had with software and then resolve them. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Develops block diagrams and logic flow charts. Prepares required documentation. Provides technical direction to programmers to ensure program deadlines are met.</p>			

SYSTEMS ENGINEERING

01-1208	Senior Applications Engineer			
	<p>Education: A Bachelor's degree in a related scientific or technical discipline</p> <p>Years Experience: Minimum five to seven years of experience</p> <p>Functional Responsibilities: Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer-Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time and improving current techniques. Formulates and defines specifications for software applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products.</p>			
01-1209	Intermediate Applications Engineer			
	<p>Education: A Bachelor's degree in a related scientific or technical discipline</p> <p>Years Experience: Minimum three to five years of experience in a related function.</p> <p>Functional Responsibilities: Works from specifications to develop or modify software applications. Assists with design, coding, benchmark testing, debugging and documentation of programs. Applications generally dealing with utility programs, job control language, macros, subroutines and other control modules. Works on most phases of software systems programming applications, and may require instruction and guidance in other phases.</p>			

SYSTEMS ENGINEERING

01-1210	Functional Analyst			
	<p>Education: A Bachelor's degree in a related scientific or technical discipline.</p> <p>Years Experience: Over five (5) years experience as a consultant or manager in a specific functional area (such as strategic business and action planning, systems alignments, organization assessments, etc.).</p> <p>Functional Responsibilities: Analyzes user needs to determine functional requirements, tasks and their interrelationships. Identifies resources required for each task, Identifies technical problems, and risk areas. Develops solutions and risk mitigation strategy. Prepares reports and presents interim and final task order results to all concerned. Document procedures and processes for improvement. Provides daily supervision and direction to staff.</p>			
01-1212	Senior IT Security Engineer			
	<p>Education. Bachelor s degree in Computer Science or a related field</p> <p>Years Experience: Min of Six (6) years of experience in developing, maintaining, and enforcing a cyber-security program covering information resources and activities.</p> <p>Functional Responsibilities: Experience should include independent assessment overview of the implementation of the policy and procedures associated with the enterprise system software, security on Windows and UNIX/Linux servers, and the analysis of security vulnerabilities identifying recommendations for the remedy of the particular environment. Experience in developing and implementing policies, standards and guidelines covering data security, disaster recovery, continuity of operations, and contingency planning.</p>			

SYSTEMS ENGINEERING

01-1213	Junior IT Security Engineer			
	<p>Education Bachelor s degree in Computer Science or a related field or High School Diploma/GED and technical training in information systems security.</p> <p>Years Experience: Minimum two years experience in a cyber-security program covering information resources and activities.</p> <p>Functional Responsibilities General experience with network operations and security. Able to read and interpret logs from anti virus software, intrusion detection software, and server operating system.</p>			
01-1214	Senior Database Administrator			
	<p>Education Bachelor s degree in Computer Science or a related field.</p> <p>Years Experience: Minimum Five (5) years of experience in developing and administering database management systems and/or enterprise data warehouses.</p> <p>Functional Responsibilities: Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include participation in all phases of the database development life cycle, including the data model design, physical schema implementation, application development, integration, testing, production operation, performance tuning, quality assurance, technical review, and assisting in the resolution of end-user problems.</p>			

SYSTEMS ENGINEERING

01-1215	Database Administrator			
	<p>Education. Bachelor s degree in Computer Science or a related field.</p> <p>Years Experience: Three years of technical experience in developing and administering database management systems and/or enterprise data warehouses.</p> <p>Functional Responsibilities: Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include: creating databases and table spaces; creating and maintaining instances and schemas; evaluating logical data models and creating physical models; developing and conducting procedures for database backups and restores; developing and documenting standard operating procedures for all DBA activities; writing, testing, implementing, and documenting stored procedures and triggers; designing, implementing and maintaining database security procedures.</p>			
01-1216	Database Manager			
	<p>Education: Bachelor's degree in Computer Science or a related field.</p> <p>Years Experience: Min of five (5) years of experience in the related area</p> <p>Functional Responsibilities: Manages the development of database projects. Plans and budgets staff and database resources to maximize benefits; prepares and delivers presentations on database management concepts; provides daily supervision and direction to support staff;</p>			

SYSTEMS ENGINEERING

01-1217	Business Analyst – Sr.			
	<p>Education: Bachelors degree in any field</p> <p>Years Experience: Minimum 5 years of experience in the field or in a related area</p> <p>Functional Responsibilities: Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require a bachelor's degree in a related area and. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Familiar with data models and use of appropriate tools; Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions require exercising independent judgment. Typically reports to a manager.</p>			
01-1218	Business Analyst – Jr.			
	<p>Education: Bachelors degree in any field</p> <p>Years Experience: Minimum 2 years of experience in the field or in a related area</p> <p>Functional Responsibilities: Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require a bachelor's degree in a related area and. Has knowledge of commonly-used concepts, practices, and procedures within a particular field; Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions require exercising independent judgment. Typically reports to a Manager.</p>			

SYSTEMS ENGINEERING

01-1219	Senior Tester			
	<p>Education: Bachelors degree any field Years Experience: Minimum Five (5) years of specialized experience in the development of IT systems. Experience in system test plans and procedures. Ability to effectively communicate with management, users, and the development team both in oral and written form. Ability to analyze and understand design requirements and design methodologies Functional Responsibilities: Leads development of test data and complex test scenarios. Leads execution of test and documents any results failing the test. Manages a portfolio of problem reports until they have been successfully tested. May also direct efforts of other system testers.</p>			
01-1220	Intermediate Tester			
	<p>Education: Bachelors degree any field Years Experience: Minimum three (3) years of experience in the development and testing of IT systems. Experience in developing system test plans and procedures. Ability to effectively communicate with management, users, and the development team both in oral and written form. Ability to analyze and understand design requirements and design methodologies. Functional Responsibilities: Develops test data and moderately complex test scenarios. Executes test against expected results and documents any results failing the test. Drafts comprehensive test reports.</p>			
01-1221	Jr. Network Engineer			
	<p>Education: Bachelors degree in Computer Science or a related field. Years Experience: Minimum three (3) years of experience, performing the functions, OR a high school diploma and six years of experience performing the foregoing functions. Functional Responsibilities: Provides general network design and support services: Designs, evaluates, formulates the acquisition of, installs, and provides overall support for LANs and WANs. Performs project planning, cost analysis, and all aspects of projects. Designs, tests and implements interface programs, develops security procedures, and regulates usage. Performs planning, cost analysis, and all aspects of projects. Coordinates network policy, procedures, and standards. Assists training of users.</p>			

SYSTEMS ENGINEERING

01-1222	Senior Network Engineer			
	<p>Education Bachelors degree in Computer Science or a related field. Years Experience: Minimum 5 years of experience performing the functions below of which at least 2 years in a supervisory capacity Functional Responsibilities: Provides general network design and support services: Designs, evaluates, formulates the acquisition of, installs, and provides overall support for Local Area Networks (LANs) and Wide Area Networks (WANs). Performs project planning, cost analysis, and all aspects of large-scale projects. Designs, tests, and implements large-scale LAN and WAN networks.</p>			
01-1223	Network Manager			
	<p>Education Bachelors degree in Computer Science or a related field. Years Experience: Minimum 6-8 years of experience performing the functions below of which at least 4 years in a supervisory capacity. Functional Responsibilities: Evaluates communication hardware and software, troubleshoots LAN/MAN/WAN and other network related problems, provides technical expertise for performance and configuration of networks. Performs general LAN/MAN/WAN administration, provides technical leadership in the integration and test of complex large-scale computer integrated networks. Schedules conversions and cut-over. Oversees network control center. Supervises maintenance of systems. Coordinates with all responsible users and sites. Supervises staff and provides leadership to team.</p>			
01-1224	Sr. Telecom Engineer			
	<p>Education : Bachelors degree in Computer Science or a related field or an Associate degree with 4 years additional experience in lieu of degree Years Experience: Minimum eight (8) years experience in related work performance Functional Responsibilities: Implementation, monitoring, troubleshooting and ongoing support of voice network. such as Avaya's Look Ahead Interflow, Avaya's Virtual Call Center, VoIP using Avaya IP phones and softphones, IVR infrastructure and applications such as Intervoice, ScanSoft or VxML; AVAYA PBX switch administration</p>			

SYSTEMS ENGINEERING

01-1225	Sr. Telecom Administrator			
	<p>Education : Bachelors degree in Computer Science or a related field or an Associate degree with 8 years additional experience in lieu of degree</p> <p>Years Experience: Minimum ten (10) years experience in the telecom industry out of which at least 2 years as Administrator</p> <p>Functional Responsibilities: Administering Implementation, monitoring, troubleshooting and ongoing support of voice network. such as Avaya's Look Ahead Interflow, Avaya's Virtual Call Center, VoIP using Avaya IP phones and; AVAYA Integrated Management Suite Administration</p>			

SOFTWARE SUPPORT SPECIALIST

CLIN	Item Description			
01-1300	SOFTWARE SUPPORT SPECIALIST			
01-1301	Intermediate Information Engineer			
	<p>Education: A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.</p> <p>Years Experience: Five (5) years experience which is specialized experience, in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. The following experience is also required demonstrated experience in the implementation of information engineering projects; systems analysis, design and programming using CASE and IE tools and methods, systems planning, business information planning, and business analysis.</p> <p>Functional Responsibilities: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assist in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs logical business improvement opportunities consistent with corporate information management guiding principles, cost savings, and open system architecture objectives.</p>			

SOFTWARE SUPPORT SPECIALIST

01-1302	Senior Computer Specialist			
	<p>Education: Associate s degree in Computer Science or a related field or technical training in office automation hardware and software.</p> <p>Years Experience: Three years of technical experience with microcomputers, DOS and Windows operating systems, office application suites (including word processors, spreadsheets, presentation applications and databases) and client-server applications</p> <p>Functional Responsibilities: Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access. Senior level specialists may be used to direct the activities of other specialists and handle escalated trouble tickets.</p>			
01-1303	Computer Specialist			
	<p>Education: High School Diploma/GED or technical training in office automation hardware and software</p> <p>Years Experience: One year of technical experience with microcomputers, DOS and Windows operating systems, office application suites (including word processors, spreadsheets, presentation applications and databases) and client-server applications.</p> <p>Functional Responsibilities: Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access.</p>			

SOFTWARE SUPPORT SPECIALIST

01-1304	Junior Computer Specialist			
	<p>Education: High School Diploma/GED or technical training in office automation hardware and software.</p> <p>Years Experience Entry level:</p> <p>Functional Responsibilities: Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access.</p>			
01-1305	Configuration Manager			
	<p>Education: AA degree, with basic technical certifications</p> <p>Years Experience: Three (3) years of experience with problem-solving skills, technical troubleshooting, attention to detail, debugging code, and decision making skills; excellent written and verbal communication skills, as well as detail-oriented organizational skills are also required.</p> <p>Functional Responsibilities Will participate in Design and Code Reviews, Specifies, Designs, and Debugs. This position is a Build Master role within the Configuration Management group supporting Network Operations, Development, and Test. Analyzes changes of product design to determine the effect on the end product design and function and determines and prepares documentation necessary for change. Supervises the coordination and administration of configuration management activities. Formulates procedures for and executes the introduction of changes to engineering documents. Oversees the review of released engineering change data and change documentation activities to ensure adherence to configuration management procedures and policies. Has to coordinate with customers and manufacturers to determine a process for change in reporting. Reviews released engineering change data and changes documenting activities to ensure adherence to configuration management procedures and policies. Needs to be familiar with standard concepts, practices, and procedures within a particular field. Relies on experience and judgment to plan and accomplish goals.</p>			

SOFTWARE SUPPORT SPECIALIST

01-1306	Helpdesk Manager			
	<p>Education: Bachelors degree in Computer Science or a related field.</p> <p>Years Experience 8 years experience needs the ability to work effectively with people on the phone and in person. Must have the ability to function well in a fast-paced work environment and the ability to work on multiple, time-sensitive issues concurrently are necessary.</p> <p>Functional Responsibilities: Supervises the day-to-day operations of the help desk. Identifies, researches, and resolves complex technical problems. Creates and manages escalation procedures and ensures service levels are maintained. Documents, tracks, and monitors problems to ensure resolution in a timely manner. A level I supervisor is considered a working supervisor with little authority for personnel actions. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.</p>			
01-1307	Help Desk Analyst			
	<p>Education: Bachelors' degree in Computer Science or a related field.</p> <p>Years Experience: 5 years experience with software applications including all technical business areas such as workflow, finance & accounting, business applications, Microsoft Office suite, and Lotus Notes.</p> <p>Functional Responsibilities Provides both internal staff training and user support for problem resolution. Interacts with clients via telephone and e-mail in the pursuit of problem resolution. Provides trouble ticket processing and status, trouble ticket escalation, fault isolation, functional guidance, technical support as necessary. Performs day-to-day operations within the helpdesk guidelines and procedures in a shift work environment. Provides input for the development of performance measurement and quality assurance reports. Oversees the preparation of reports as required. Maintains trouble ticket and call resolution statistics and tracks customer satisfaction.</p>			

SOFTWARE SUPPORT SPECIALIST

01-1308	Help Desk Support			
	<p>Education: Bachelors’ degree in Computer Science or a related field.</p> <p>Years Experience: 2 years experience, Needs experience with the major desktop software applications including all technical business areas such as workflow, finance & accounting, business applications, Microsoft Office suite, and Lotus Notes.</p> <p>Functional Responsibilities Interacts with clients via telephone and e-mail in the pursuit of problem resolution. Provides trouble ticket processing and status, trouble ticket escalation, fault isolation, functional guidance, technical support as necessary. Performs day-to-day operations within the helpdesk guidelines and procedures in a shift work environment. Provides input for the development of performance measurement and quality assurance reports. Maintains trouble ticket and call resolution statistics.</p>			
01-1309	Quality Assurance Specialist			
	<p>Education: Bachelors degree in Computer Science or a related field.</p> <p>Years Experience: Bachelor's degree or higher in Computer Science, Information Systems, or a related discipline plus 3 years of professional experience</p> <p>Functional Responsibilities. Technical responsibility for project development with responsibilities. Meet with system users to understand usage profiles and user needs. Write test plans for small systems, including plans for integration testing, system testing, stress testing, acceptance testing, and regression testing. Design strategies and write scripts for automated testing of small programs. Write, execute, and analyze the results of test procedures. Write test reports or problem reports indicating whether or not a test passed and, if necessary, give an analysis. Participate in reviews at any point in the software life cycle. For projects involving small systems, design and implement the software configuration management process and problem reporting system. Help implement a metrics system, i.e., a system that gathers various metrics on software and performance; help write a report on the metrics for the project.</p>			

COMMUNICATIONS

01-1400	COMMUNICATIONS			
01-1401	Intermediate Communications Engineer			
	<p>Education: Bachelor's degree in a related field</p> <p>Years Experience: Five (5) years experience. With a Master's degree, three (3) years of experience is acceptable.</p> <p>Functional Responsibilities: Performs systems engineering planning; performance management; capacity planning, testing and validation; benchmarking; information engineering. Develops and staffs a systems engineering management plan. Supports a Sr. Systems Engineer, as required. Analyzes and develops technical documentation detailing the integration and system performance. Coordinates the activities of Systems Engineers and Jr. Systems Engineers assigned to specific systems engineering projects.</p>			
01-1402	Administrative Assistant			
	<p>Education High School diploma.</p> <p>Years Experience Three (3) years of experience in general office practices. Proficiency with word processing, spreadsheets, database, and other office software</p> <p>Functional Responsibilities: Conducts a variety of clerical and other administrative tasks; types correspondence and other documents and forms as directed. Maintains project files both manually and electronically. Maintains the calendar for the office staff. Plans and coordinates project meetings as directed. Makes travel arrangements for staff. Attends project meetings, recording meeting minutes and action items. Assists in the development of project reports and briefing, including writing initial drafts for review from notes and verbal direction and providing graphical representation of project status. Prepares budget, cost, and other spreadsheets. Provides word processing support as needed for data conversion, records or data management, and non-technical documentation.</p>			

COMMUNICATIONS

01-1502	Technical Writer			
	<p>Education: Bachelor's Degree in a related field or Associate degree</p> <p>Years Experience: Bachelor's - minimum four (4) years of experience, including three (3) years of specialized experience with information systems organizations; (Associate: 2 additional years experience in lieu of qualification)</p> <p>Functional Responsibilities: Plans, manages and coordinates documentation of all aspects of the system engineering life cycle for projects. Writes edits and rewrites material of a technical nature. Prepares manuals, user guides, and other technical documentation for presentations. Possesses excellent writing skills.</p>			
01-1503	Sr. Technical Writer			
	<p>Education: Bachelor's degree in a related field</p> <p>Years Experience: minimum six (6) years of experience, including four (4) years of specialized experience with information systems organizations</p> <p>Functional Responsibilities: Plans, manages and coordinates documentation of all aspects of the system engineering life cycle for projects. Writes edits and rewrites material of a technical nature. Prepares manuals, user guides, and other technical documentation for presentations. Possesses excellent writing skills.</p>			

CLIN	Item Description
MANAGEMENT	
01-1111	Program Manager - I
<p>Education: Bachelor's or Master's degree in any discipline; PMP certification required</p> <p>Years Experience: Ten years of IT experience including five to eight years of experience in a management or supervisory capacity or in the functional area of the project to be managed.</p> <p>Functional Responsibilities: Directs the performance of a variety of related projects, which may be organized by technology, program or client. Oversees the technology development and/or application, marketing, and resource allocation within program client base. Program areas typically represent more than three functional areas that may include engineering, systems analysis, quality control, administration, etc. Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items. Operates within client guidance, contractual limitations, and Company business and policy directives. Serves as focal point of contact with client regarding program activities. Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation. Manages program consisting of multiple projects including project identification, design, development and delivery. Maintains the development and execution of business opportunities based on broad, general guidance. Confers with project manager to provide technical advice and to assist with problem resolution. Responsible for marketing new technology and follow-on business acquisitions. Performs other duties as assigned.</p>	
01-1113	Program Manager - II
<p>Education: Bachelor's or Master's degree in any discipline; PMP certification required</p> <p>Years Experience: Eleven to sixteen years of IT experience including more than eight years of experience in a management or supervisory capacity or in the functional area of the project to be managed.</p> <p>Functional Responsibilities: Directs the performance of a variety of related projects, which may be organized by technology, program or client. Oversees the technology development and/or application, marketing, and resource allocation within program client base. Program areas typically represent more than three functional areas that may include engineering, systems analysis, quality control, administration, etc. Responsible for the effective management of funds and personnel, and is accountable for the quality and timely delivery of all contractual items. Operates within client guidance, contractual limitations, and Company business and policy directives. Serves as focal point of contact with client regarding program activities. Ensures that all required resources including manpower, production standards, computer time, and facilities are available for program implementation. Manages program consisting of multiple projects including project identification, design, development and delivery. Maintains the development and execution of business opportunities based on broad, general guidance. Confers with project manager to provide technical advice and to assist with problem resolution. Responsible for marketing new technology and follow-on business acquisitions. Performs other duties as assigned.</p>	

01-1112	Project Manager - I
<p>Education: BS in Engineering, Computer Science / Management; PMP certification required.</p> <p>Years Experience: Minimum eight years of IT experience including five to six years of experience in a management or supervisory capacity.</p> <p>Functional Responsibilities: Provides project oversight and reports to the Program Manager or COTR. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Interfaces with the Government Technical Management personnel including, but not limited to, the Contracting Officer and the COTR. Defines and directs technical specification and tasks to be performed by team members, and defines target dates of tasks and subtasks. Provides competent leadership and responsible program direction through successful performance of a variety of details, diverse elements of project transitioning. Directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed.</p>	
01-1114	Project Manager - II
<p>Education: BS in Engineering, Computer Science / Management; PMP certification required.</p> <p>Years Experience: Fourteen plus years of IT experience including five to eight years of experience in a management or supervisory capacity.</p> <p>Functional Responsibilities: Provides project oversight and reports to the Program Manager or COTR. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Interfaces with the Government Technical Management personnel including, but not limited to, the Contracting Officer and the COTR. Defines and directs technical specification and tasks to be performed by team members, and defines target dates of tasks and subtasks. . Provides competent leadership and responsible program direction through successful performance of a variety of details, diverse elements of project transitioning. Directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed.</p>	

01-1115 **Task Lead - Sr.**

Education: A Bachelor's or Master's Degree in a discipline related to the nature of the contract work or in a business related field.

Years Experience: Minimum of seven years of related experience, at least five years of which must be supervisory.

Functional Responsibilities: Serves as the Contract manager and shall be the Contractor's authorized interface with the Government Contracting Officer (CO), the Contracting Officer's Technical Representative (COTR), government management personnel, and customer agency representatives. Responsible for formulating and enforcing work standards; assigning Contractor schedules; reviewing work discrepancies; supervising Contractor personnel; preparing, reviewing and submitting required reports; and communicating the policies, purpose, and goals of the organization to subordinates. Responsible for overall contract performance and quality assurance.

01-1116 **Subject Matter Expert - Sr.**

Education: A Master's Degree in a discipline related to the nature of the contract work or in a business related field.

Years Experience: Minimum of twelve years of experience, of which at least eight years of which must be in the field of expertise.

Functional Responsibilities: Provides technical expertise and guidance in the determination of technical and data architectures, definition of user requirements and prototyping, of systems. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Provides project management, technical planning and high level technical direction in support of functions at both, strategic and tactical levels.

01-1123 **Consultant - I**

Education: Bachelor's in any discipline

Years Experience: Four to six years of experience in a management or directing role.

Functional Responsibilities: Responsibilities may include, but are not limited to, one, some or all of the following: leads the performance of complex projects, manages client relationships and contracts. Possesses technical or functional expertise with the ability to lead and manage. Represent wide range of functional areas with roles including program management, IT engineering, systems or business analysis, quality control, administration, Team Leader etc. Responsible for the effective management of projects/contracts and will be accountable for the quality and timely delivery of all contractual items. Maintains the development and execution of business opportunities based on broad, general guidance. Performs other duties as assigned.

01-1124 **Consultant - II**

Education: Bachelor's in any discipline

Years Experience: Eight to ten years of experience in a management or directing role.

Functional Responsibilities: Responsibilities may include, but are not limited to, one, some or all of the following: leads the performance of complex projects, manages client relationships and contracts. Possesses technical or functional expertise with the ability to lead and manage. Represent wide range of functional areas with roles including program management, IT engineering, systems or business analysis, quality control, administration, Team Leader etc. Responsible for the effective management of contracts and will directly interface with clients. Identifies other client areas that may benefit from the solutions provided. Maintains the development and execution of business opportunities based on broad, general guidance. Performs other duties as assigned.

01-1125 **Consultant - III**

Education: Bachelor's or Masters in any discipline

Years Experience: A minimum of ten to fourteen years of experience in a management or directing role.

Functional Responsibilities: Responsibilities may include, but are not limited to, one, some or all of the following: leads the performance of complex projects, manages client relationships and contracts. Possesses technical or functional expertise with the ability to lead and manage. Represent wide range of functional areas with roles including program management, IT engineering, systems or business analysis, quality control, administration, Team Leader etc. Responsible for the effective management of projects/contracts and will be accountable for the quality and timely delivery of all contractual items. Maintains the development and execution of business opportunities based on broad, general guidance. Performs other duties as assigned.

01-1126 **Training Specialist - I**

Education: Bachelor's Degree in a discipline related to the nature of the training.

Years Experience: Four to five years of experience in education field, developing training materials and conducting training.

Functional Responsibilities: plan, develop, and provide training using effective methods such as classroom training, demonstrations, on-the-job training, meetings, conferences, and workshops. Evaluate effectiveness and develop training programs, providing recommendations for improvement in the specified field. Develop testing and evaluation procedures.

01-1127 **Training Specialist - II**

Education: Bachelor's Degree in a discipline related to the nature of the training.

Years Experience: Five to seven years of experience in education field, developing training materials and conducting training.

Functional Responsibilities: Plan, develop, and provide training using effective methods such as classroom training, demonstrations, on-the-job training, meetings, conferences, and workshops. Evaluate effectiveness and develop training programs, providing recommendations for improvement in the specified field. Develop testing and evaluation procedures.

SYSTEMS ENGINEERING And SOFTWARE SUPPORT

01-1240 **Systems Architect - I**

Education: Bachelor's degree in a related technical discipline.

Years Experience: Seven years of related work experience.

Functional Responsibilities: Plans and performs systems and networking engineering research, design, development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers assigned to specific system and network engineering projects.

01-1239 **Systems Architect - II**

Education: Bachelor's degree in a related technical discipline.

Years Experience: Nine years of related work experience.

Functional Responsibilities: Plans and performs systems and networking engineering research, design, development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers assigned to specific system and network engineering projects.

01-1226 **Systems Architect - III**

Education: Bachelor's degree in a related technical discipline.

Years Experience: Twelve years of related work experience.

Functional Responsibilities: Plans and performs systems and networking engineering research, design, development, and other assignments in conformance with system and network design, engineering, and customer specifications. Supervises team of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers. Responsible for highly complex technical/engineering projects. Coordinates the activities of Sr. Systems Engineers, Systems Engineers, Sr. Network Engineers, and Network Engineers assigned to specific system and network engineering projects.

01-1241 **Applications Engineer - I**

Education: A Bachelor's degree in a related technical discipline

Years Experience: A minimum of Five years of experience.

Functional Responsibilities: Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer-Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time and improving current techniques. Formulates and defines specifications for software applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products.

01-1229 **Applications Engineer - II**

Education: A Bachelor's degree in a related technical discipline

Years Experience: Eight or more years of experience.

Functional Responsibilities: Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer-Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time and improving current techniques. Formulates and defines specifications for software applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products.

<p>01-1242 Database Administrator -I</p> <p>Education Bachelor’s degree in Computer Science or a related field.</p> <p>Years Experience: Five to seven years of experience in developing and administering database management systems and/or enterprise data warehouses.</p> <p>Functional Responsibilities: Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include participation in all phases of the database development life cycle, including the data model design, physical schema implementation, application development, integration, testing, production operation, performance tuning, quality assurance, technical review, and assisting in the resolution of end-user problems.</p>
<p>01-1235 Database Administrator -II</p> <p>Education Bachelor’s degree in Computer Science or a related field.</p> <p>Years Experience: A minimum of seven years of experience in developing and administering database management systems and/or enterprise data warehouses.</p> <p>Functional Responsibilities: Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include participation in all phases of the database development life cycle, including the data model design, physical schema implementation, application development, integration, testing, production operation, performance tuning, quality assurance, technical review, and assisting in the resolution of end-user problems.</p>
<p>01-1237 Business Analyst – I</p> <p>Education: Bachelor’s degree in any field</p> <p>Years Experience: A minimum of four years of experience in the field or in a related area</p> <p>Functional Responsibilities: Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require a bachelor's degree in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field; Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions require exercising independent judgment. Typically reports to a Manager.</p>
<p>01-1243 Business Analyst – II</p> <p>Education: Bachelor’s degree in any field</p> <p>Years Experience: Five to seven years of experience in the field or in a related area</p> <p>Functional Responsibilities: Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require a bachelor's degree in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Familiar with data models and use of appropriate tools; Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions require exercising independent judgment. Typically reports to a manager.</p>

01-1236 **Business Analyst – III**

Education: Bachelor’s degree in any field

Years Experience: A minimum of seven years of experience in the field or in a related area

Functional Responsibilities: Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. May require a bachelor's degree in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Familiar with data models and use of appropriate tools; Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions require exercising independent judgment. Typically reports to a manager.

01-1233 **Quality Assurance Expert**

Education: Bachelor’s degree any field

Years Experience: Eight to ten years of specialized experience in the development of IT systems. Experience in system test plans and procedures. Ability to effectively communicate with management, users, and the development team both in oral and written form. Ability to analyze and understand design requirements and design methodologies.

Functional Responsibilities: Leads development of test data and complex test scenarios. Leads execution of test and documents any results failing the test. Manages a portfolio of problem reports until they have been successfully tested. May also direct efforts of other system testers.

01-1230 **Engineer - I**

Education: A Bachelor’s degree in a related technical discipline

Years Experience: A minimum of five years of experience

Functional Responsibilities: Functional responsibilities could include, but are not limited to:

- analyze and develop systems engineering and assist in establishing standards for information systems procedures;
- provides technical expertise in network related work including implementation of system, testing, and validation;
- administer and provide support related to hardware or software applications as well as general network requirements. Performs assigned projects as required.

01-1231 **Engineer - II**

Education: A Bachelor's degree in a related technical discipline

Years Experience: Up to eight years of experience

Functional Responsibilities: Functional responsibilities could include, but are not limited to:

- analyze and develop systems engineering and assist in establishing standards for information systems procedures;
- provides technical expertise in network related work including implementation of system, testing, and validation;
- administer and provide support related to hardware or software applications as well as general network requirements. Performs assigned projects as required.

01-1232 **Engineer - III**

Education: A Bachelor's or Master's degree in a related technical discipline

Years Experience: Nine to ten years of experience or a Master's degree with a three years of experience is acceptable

Functional Responsibilities: Functional responsibilities could include, but are not limited to:

- analyze and develop systems engineering and assist in establishing standards for information systems procedures;
- provides technical expertise in network related work including implementation of system, testing, and validation;
- administer and provide support related to hardware or software applications as well as general network requirements. Performs assigned projects as required.

**LABOR RATES
ON-SITE /GOVERNMENT-SITE**

Item Nr.	Labor Category	GSA - Labor Category	ON SITE Rates w/IFF
1	01-1101	Program Manager	\$ 132.12
2	01-1102	Project Manager	\$ 122.35
3	01-1103	Task Lead	\$ 139.43
4	01-1108	Subject Matter Expert (SME)	\$ 157.28
5	01-1110	Information Technology Consultant	\$ 111.29
6	01-1201	Systems Architect	\$ 122.16
7	01-1202	Application / Integration Specialist	\$ 105.02
8	01-1203	Systems Analyst	\$ 74.45
9	01-1204	Systems Engineer	\$ 88.88
10	01-1205	Unix Administrator	\$ 94.91
11	01-1206	Web Designer/Developer	\$ 73.79
12	01-1207	Application developer Programmer	\$ 96.81
13	01-1208	Senior Applications Engineer	\$ 121.16
14	01-1209	Intermediate Applications Engineer	\$ 87.51
15	01-1210	Functional Analyst	\$ 79.35
16	01-1212	Senior IT Security Engineer	\$ 97.48
17	01-1213	Junior IT Security Engineer	\$ 72.27
18	01-1214	Senior Database Administrator	\$ 97.99
19	01-1215	Database Administrator	\$ 86.02
20	01-1216	Database Manager	\$ 101.20
21	01-1217	Business Analyst – Sr.	\$ 116.23
22	01-1218	Business Analyst – Jr.	\$ 75.30
23	01-1219	Senior Tester	\$ 75.30
24	01-1220	Intermediate Tester	\$ 64.21
25	01-1221	Junior Network Engineer	\$ 77.15
26	01-1222	Senior Network Engineer	\$ 107.29

Item Nr.	Labor Category	GSA - Labor Category	ON SITE Rates w/IFF
27	01-1223	Network Manager	\$ 127.50
28	01-1224	Senior Telecom Engineer	\$ 117.55
29	01-1225	Senior Telecom Administrator	\$ 125.67
30	01-1301	Intermediate Information Engineer	\$ 78.52
31	01-1302	Senior Computer Specialist	\$ 75.30
32	01-1303	Computer Specialist	\$ 48.55
33	01-1304	Junior Computer Specialist	\$ 42.85
34	01-1305	Configuration Manger	\$ 79.91
35	01-1306	Helpdesk Manger	\$ 81.85
36	01-1307	Helpdesk Analyst	\$ 76.55
37	01-1308	Help Desk Support	\$ 49.07
38	01-1309	Quality Assurance Specialist	\$ 71.51
39	01-1401	Intermediate Communications Engineer	\$ 70.57
40	01-1402	Administrative Assistant	\$ 54.07
41	01-1502	Technical Writer	\$ 64.21
42	01-1503	Sr. Technical Writer	\$ 76.66
43	01-1111	Program Manager - I	\$ 166.67
44	01-1112	Project Manager - I	\$ 145.09
45	01-1115	Task Lead - Sr.	\$ 143.37
46	01-1123	Consultant - I	\$ 148.81
47	01-1124	Consultant - II	\$ 163.45
48	01-1125	Consultant - III	\$ 243.50
49	01-1126	Training Specialist - I	\$ 84.09
50	01-1240	Systems Architect - I	\$ 159.55
51	01-1241	Applications Engineer - I	\$ 110.72

Item Nr.	Labor Category	GSA - Labor Category	ON SITE Rates w/IFF
52	01-1229	Applications Engineer - II	\$ 124.63
53	01-1235	Database Administrator - I	\$ 102.65
54	01-1235	Database Administrator - II	\$ 131.70
55	01-1237	Business Analyst - I	\$ 80.03
56	01-1243	Business Analyst - II	\$ 113.07
57	01-1236	Business Analyst - III	\$ 122.99
58	01-1233	Quality Assurance Expert	\$ 131.89
59	01-1230	Engineer - I	\$ 109.22
60	01-1231	Engineer - II	\$ 121.66
61	01-1232	Engineer - III	\$ 135.20

**LABOR RATES
OFF-SITE /CONTRACTOR-SITE**

Item Nr.	Labor Category	GSA - Labor Category	OFF- SITE Rates w/IFF
1	01-1111	Program Manager - I	\$ 185.19
2	01-1113	Program Manager - II	\$ 194.66
3	01-1112	Project Manager - I	\$ 161.21
4	01-1114	Project Manager - II	\$ 185.99
5	01-1115	Task Lead - Sr.	\$ 159.29
6	01-1116	Subject Matter Expert (SME) - Sr.	\$ 178.44
7	01-1123	Consultant - I	\$ 165.34
8	01-1124	Consultant - II	\$ 181.61
9	01-1125	Consultant - III	\$ 270.56
10	01-1126	Training Specialist - I	\$ 93.43
11	01-1127	Training Specialist - II	\$ 114.25
12	01-1240	Systems Architect - I	\$ 177.28
13	01-1239	Systems Architect - II	\$ 187.51
14	01-1126	Systems Architect - III	\$ 193.45
15	01-1241	Applications Engineer - I	\$ 123.02
16	01-1229	Applications Engineer - II	\$ 138.48
17	01-1235	Database Administrator - I	\$ 114.06
18	01-1235	Database Administrator - II	\$ 146.34
19	01-1237	Business Analyst - I	\$ 88.93
20	01-1243	Business Analyst - II	\$ 125.63
21	01-1236	Business Analyst - III	\$ 136.65
22	01-1233	Quality Assurance Expert	\$ 146.54
23	01-1230	Engineer - I	\$121.36
24	01-1231	Engineer - II	\$ 135.17
25	01-1232	Engineer - III	\$ 150.23