Amendments/Modifications to this Federal Supply Schedule Price List: PO-0021 dated 13 May 2020.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The Internet address GSA Advantage!® is: GSAAdvantage.gov

AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

Contract Number: GS-35F-0440W
Contract Period: 13 May 2020 to 12 May 2025
Contractor's Point of Contact (POC) Information:

Blue Glacier Management Group Inc.
4203 S. Bellaire Circle
Englewood, CO 80113
Telephone: 703.791.9417
Facsimile 888.958.1795
www.BlueGlacier.com
CAGE Code: 4XGW2

Business Size: Small Business (SB)

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contractor has registered with the Central Contractor Registration Database.
FEDERAL ACQUISITION SERVICE
APPROVED INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE, AND SERVICES

General Description:
Blue Glacier Management Group Inc. (Blue Glacier) is a highly experienced cybersecurity, systems engineering, and information technology firm that is focused on providing subject matter expertise to better enable and support all of our client missions. Blue Glacier assists United States Federal Agencies, the Department of Defense, and the Intelligence Community in developing and implementing innovative solutions to improve their infrastructure security and management of those programs that support mission requirements. We fully incorporate people, processes, and technologies to fully align with each client’s strategic plans in the cybersecurity and technology arenas. Blue Glacier’s subject matter expertise include supporting both Chief Information Officers (CIOs) and Chief Information Security Officers (CISOs) in developing and implementing policies, program management of CIO/CISO programs, and directly supporting operational programs such as 24x7x365 Security Operations Centers (SOCs) and Network Operations Centers (NOCs), Enterprise Architecture; information technology architecture design, implementation, and integration; and business process reengineering.

Applicable Special Item Numbers:
- 54151S - Information Technology Professional Services
- 54151HACS - Highly Adaptive Cybersecurity Services (HACS)
- 511210 - Software Licenses
- 54151 - Software Maintenance Services
- Order-Level Materials (OLM)
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INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS (SIN)

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs / pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

I-FSS-600 CUSTOMER INFORMATION

1a: Table of awarded special item number(s) with appropriate cross-reference to Item Descriptions

<table>
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<td>D316 IT Network Management Services</td>
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<td>D399 Other Information Technology Services, Not Elsewhere Classified</td>
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<td>Terms &amp; Conditions: Applicable to SINs 511210 and 54151</td>
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<td>Table: Blue Glacier Management Group Inc. Price List</td>
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<tr>
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</table>
Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 - Information Technology (IT) Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

1b. Statistical Data for Government Ordering Office Completion of Standard Form 279:

- Block 9: G. Order/Modification Under Federal Schedule
- Block 16: Data Universal Numbering System (DUNS) Number: 808062108
- Block 30: Type of Contractor: B. Other Small Business
- Block 31: Woman-Owned Small Business: No
- Block 36: Contractor's Taxpayer Identification Number (TIN): 65-1207527
- Block 40: Veteran Owned Small Business (VOSB): Yes
  A. Service-Disabled Veteran Owned Small Business (SDVOSB)

1c. Notification regarding registration in System for Award Management (SAM) database
Blue Glacier Management Group Inc. is registered in SAM

2. Maximum Order:
The Maximum Order value for the following Special Item Numbers (SINs) is $500,000.00:
- Special Item Number (SIN) 54151S - Information Technology (IT) Professional Services
- Special Item Number (SIN) 54151HACS - Highly Adaptive Cybersecurity Services (HACS)
- Special Item Number (SIN) 511210 - Software Licenses
- Special Item Number (SIN) 54151 - Software Maintenance Services

3. Minimum Order:
The Minimum Order value to be issued is $100.00.

4. Geographic Coverage/Delivery Area:
**Domestic delivery** is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

**Overseas delivery** is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

The terms and conditions of this contract shall apply to all orders for installation, maintenance, and repair of equipment in areas listed in the pricelist outside the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories. Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

Offerors are requested to check one of the following boxes:
- [X ] The Geographic Scope of Contract will be domestic and overseas delivery.
For Special Item Number (SIN) 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area: N/A

5. Point(s) of Production:  
Washington DC, National Capital Region (NCR). Trade Agreements Act of 1979, as amended: All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

6. Discount from list prices or statement of net price:  
Discounts: Prices shown are NET Prices; Basic Discounts have been deducted. 
   a. Dollar Volume: None 
   b. Government Educational Institutions are offered the same discounts as all other Government customers

7. Quantity Discounts:  
Discounts: None. Prices shown are Net Prices; Basic Discounts have been deducted.

8. Prompt Payment Terms:  
None.

9. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.  
Contractors are required to accept the credit card for payments equal to or less that the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:  
TEL: 703-791-9417 
FAX: 888-958-1795

10. Foreign Items: (list items by country of origin).  
N/A.

11a. Time of delivery. (Contractor insert number of days.)  
The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER (SIN)</th>
<th>DELIVERY TIME (Days ARO)</th>
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</thead>
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<td>To be negotiated on the Task Order (TO) Level</td>
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<tr>
<td>54151HACS</td>
<td>To be negotiated on the Task Order (TO) Level</td>
</tr>
<tr>
<td>511210</td>
<td>To be negotiated on the Task Order (TO) Level</td>
</tr>
<tr>
<td>54151</td>
<td>To be negotiated on the Task Order (TO) Level</td>
</tr>
</tbody>
</table>

11b. Overnight and 2-day Delivery:  
N/A.
11c. **Urgent Requirements:**
When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. **F.O.B. point(s).**
FOB Destination

13a. **Ordering address(es).**
Blue Glacier Management Group Inc.
4203 S. Bellaire Circle
Englewood, CO 80113
Telephone: 703.791.9417, Facsimile: 888.958.1795
Company Website: [www.BlueGlacier.com](http://www.BlueGlacier.com)

**Contractor’s Service Area:** All Ordering activity locations within the scope of the contract.

13b. **Ordering Procedures:**
**CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a Statement of Work (SOW)
b) FAR 8.405-2 Ordering procedures for services requiring a SOW
c) FAR 8.405-3 Ordering procedures for supplies and services on a Blanket Purchase Agreements (BPA’s)

**PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**
Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order:

a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

b) The following statement:
   This order is placed under written authorization from_________ dated______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**PURCHASE OF OPEN MARKET ITEMS**
NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).
For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-

1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable.
3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**BLANKET PURCHASE AGREEMENTS (BPAs)**
The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**CONTRACTOR TEAM ARRANGEMENTS**
Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

14. **Payment address(es).**
Blue Glacier Management Group Inc.
4203 S. Bellaire Circle
Englewood, CO 80113
Telephone: 703.791.9417, Facsimile: 888.958.1795
Company Website: [www.BlueGlacier.com](http://www.BlueGlacier.com)

**ADVANCE PAYMENTS:** A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: **TEL: 703-791-9417, FAX: 888-958-1795**

15. **Warranty provision.**
**CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**
a) For the purpose of this contract, commitments, warranties, and representations include, in addition to those agreed to for the entire schedule contract:

1) Time of delivery/installation quotations for individual orders.
2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
b) The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c) The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

**LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)**

a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

1) For such period as the laws of the State in which this contract is to be performed prescribe; or
2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance and shall make copies available to the Contracting Officer upon request.

16. Export packing charges, if applicable.

N/A

17. Terms and conditions of rental, maintenance, and repair (if applicable).

N/A.

18. Terms and conditions of installation (if applicable).

**Installation, Deinstallation, Reinstallation:** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration, or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

19. Terms and conditions of repair parts indicating date of parts price lists and any discounts
from list prices (if applicable).
N/A.

20. Terms and conditions for any other services (if applicable).
N/A.

21. List of service and distribution points (if applicable).
N/A.

22. List of participating dealers (if applicable).
N/A.

23. Preventive maintenance (if applicable).
N/A.

24. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).
N/A.

25. Section 508 Compliance Information:
I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:
Yes: X
No:

The Offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): http://www.blueglacier.com

The EIT standard can be found at: www.Section508.gov/.

26a. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:
Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDs), which are cited by ordering activities, shall be responded to promptly by the Contractor.

26b. FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):
Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable “FIPS Publication.” Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS.
Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

26c. FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

27. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

1) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

2) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

3) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

4) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

5) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

6) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

7) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

8) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

9) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials, or resources, as necessary.

10) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
11) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210)

1. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)
The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY
a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

LIMITED WARRANTY. DRADIS warrants that for a period of ninety (90) days from the date of shipment from DRADIS: (i) the media on which the Software is furnished will be free of defects in materials and workmanship under normal use; and (ii) the Software substantially conforms to its published specifications. Except for the foregoing, the Software is provided AS IS. This limited warranty extends only to Customer as the original licensee. Customer's exclusive remedy and the entire liability of DRADIS and its suppliers under this limited warranty will be, at DRADIS or its service center's option, repair, replacement, or refund of the Software if reported (or, upon request, returned) to the party supplying the Software to Customer. In no event does DRADIS warrant that the Software is error free or that Customer will be able to operate the Software without problems or interruptions.

This warranty does not apply if the software (a) has been altered, except by DRADIS, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by DRADIS, (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident, or (d) is used in ultra-hazardous activities.

DISCLAIMER. EXCEPT AS SPECIFIED IN THIS WARRANTY, ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW.

IN NO EVENT WILL DRADIS OR ITS SUPPLIERS BE LIABLE FOR ANY LOST REVENUE, PROFIT, OR DATA, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE EVEN IF DRADIS OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH
DAMAGES. In no event shall DRADIS' OR ITS SUPPLIERS' LIABILITY TO CUSTOMER, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, EXCEED THE PRICE PAID BY CUSTOMER. THE FOREGOING LIMITATIONS SHALL APPLY EVEN IF THE ABOVE-STATED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES DO NOT ALLOW LIMITATION OR EXCLUSION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

The above warranty DOES NOT apply to any beta software, any software made available for testing or demonstration purposes, any temporary software modules, or any software for which DRADIS does not receive a license fee. All such software products are provided AS IS without any warranty whatsoever.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (703-791-9417) for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8:30AM to 5:00 PM EST/EDT Monday through Friday.

5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type):

   __X__ 1. Software Maintenance as a Product (SIN 511210)

   Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnosics.

   Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

   Software Maintenance as a product is billed at the time of purchase.

   __   2. Software Maintenance as a Service (SIN 54151)

   Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears
b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES (SIN 511210)

a. The Contractor shall honor orders for periods for the duration of the contract period. Minimum contract period is twelve months (one year).

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12-month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

Blue Glacier Management Group Inc. does not offer Software Conversion.

8. TERM LICENSE CESSATION

Blue Glacier Management Group Inc. does not offer Term License Cessation.

9. UTILIZATION LIMITATIONS - (SIN 511210, AND SIN 54151)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

2) Software licenses are by site and by ordering activity.
3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred (preserving the number of registered versions), or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel (preserving the number of registered versions); to use the computer software and documentation with a backup computer when the primary computer is inoperative (preserving the number of registered versions); to copy computer programs for safekeeping (archives) or backup purposes; or to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software.

5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 511210)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING

Blue Glacier Management Group Inc. does not offer Right-to-Copy Pricing.
VOYANT PRODUCT DESCRIPTIONS

VYTREG | Regional (FEMA) | $64,486.85
VYTST  | State          | $40,304.28
VYTCTY | City           | $12,091.28

**NATIONAL**
National level user accounts provide disaster impact analysis across all 50 states as well as U.S. territories including Puerto Rico, Guam, and the Virgin Islands.

**STATE**
State level user account provides disaster impact analysis data broken out by specific state borders.

**FEMA REGION**
FEMA Regional user accounts provide disaster impact analysis data within the 10 FEMA regional.

**CITY/COUNTY**
City/County level users accounts provide disaster impact analysis data for specific counties or cities.
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S) AND HIGHLY ADAPTIVE CYBERSECURITY SERVICES (HACS) SPECIAL ITEM NUMBER (SIN) (54151HACS)

1. SCOPE

a. The prices, terms and conditions stated under INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S) AND HIGHLY ADAPTIVE CYBERSECURITY SERVICES (HACS) SPECIAL ITEM NUMBER (SIN) (54151HACS) apply exclusively to IT Cybersecurity Services within the scope of this Information Technology 70 Schedule.

b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made, and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation - May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal
Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

   a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

      1) Cancel the stop-work order; or
      2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

   b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

      1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
      2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

   c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

   d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE CONTRACTOR**

   The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT and Cybersecurity Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.
"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refer to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT and Cybersecurity services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:
a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general, and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

1) The offeror;
2) Subcontractors; and/or
3) Divisions, subsidiaries, or affiliates of the Offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT AND CYBERSECURITY SERVICES AND PRICING

Blue Glacier Management Group Inc. (Blue Glacier) focuses on bringing innovative cyber security solutions to customers in the Federal government and private sector. Our subject matter experts take pride in delivering successful results to our customers and living up to our promises. Our unique experience contributes to an understanding of lessons learned in building operations centers and network security architectures that promote a "One Size does not Fit All" solution.

We understand that developing cyber security operation teams is not a "one size fits all solution" and must be scaled to meet an organization's evolving mission requirements. Our staff maintains the expertise to support key aspects of the cyber security mission, including the following areas Blue Glacier delivers cyber expertise in: Cyber & Intelligence Operations, Infrastructure Operations, and Systems Assurance.
BLUE GLACIER MANAGEMENT GROUP INC. LABOR RATES FOR
SIN 54151S LABOR CATEGORIES

<table>
<thead>
<tr>
<th>#</th>
<th>Position Title</th>
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<th>Year 13</th>
<th>Year 14</th>
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Notes:
- Escalation is 3% for years 11-15 of the 5-year term
- Dollar Volume discount: None
Commercial Job Title: Cyber Security Expert 3 (CSE3)

Minimum/General Experience: Ten (10) years directly related experience. Advanced education in related field may be substituted for directly related experience

Functional Responsibility: Senior Technical Staff level personnel with extensive experience and credentials in cyber security typically requiring a long-term strategic perspective. Exhibits an exceptional degree of knowledge specific to Cyber Security State of the Art. Advises and/or applies highly advanced technologies, scientific principles, theories, and concepts. Viewed as expert within the field. Develops information which extends knowledge in cyber security field. Information may form the basis of new concepts, strategies, theories, and products. Acts independently to uncover and resolve issues associated with the development and implementation of operational cyber security programs. Designs and oversees key analytic tasks and tests results involving complex data sets. Virtually self-supervisory. Security Clearance Required: Ability to obtain a security clearance.

Minimum Education: Master's degree in related discipline

Commercial Job Title: Information Technology Senior Consultant (ITSR)

Minimum/General Experience: Bachelor's degree with twelve (12)/Master's with eight (8)/Doctorate degree (PhD) with six (6) years respectively in IT program design, development, implementation, and evaluation.

Functional Responsibility: Performs overall program development and management activities. Performs system analysis, design, development, test, and evaluation activities, ensures the integration of software, hardware, reliability, maintainability, safety, survivability, human and other requirements in the total engineering effort. Formulates operational concept, performs mission and functional analyses, conducts requirements and information analysis, cost-benefit analysis, system trade studies, and risk analysis. Selects system architecture, allocates requirements, and prepares specifications.

Minimum Education: Bachelor's degree in related discipline

Commercial Job Title: Knowledge Management Specialist 4 (KSM4)

Minimum/General Experience: Fifteen (15) years directly related experience. Advanced education in related field may be substituted for directly related experience.

Functional Responsibility: Plans, organizes, writes, edits and formats incident and reports and other related publications concerned with the description, assessment and impact of threats and intrusions. Experience with IT and cyber security policy including executive level directives and policy and law. Organizes basic source material including raw data, analyst commentary and other sources of intelligence. Prepares charts, graphs, two- and three-dimensional drawings from rough sketches, written or verbal directions. Familiar with illustration and desktop publishing software tools. May provide leadership, mentoring, and oversight to teams of less experienced staff. Security Clearance Required: Ability to obtain a security clearance.

Minimum Education: Master's degree in related discipline
**Commercial Job Title:** Senior Information Engineer (IEP)

Minimum/General Experience: Bachelor's degree with ten (10)/Master's degree with six (6)/Doctorate degree (PhD) with four (4) years respectively in IT program design, development, implementation, and evaluation

Functional Responsibility: Plans, organizes, writes, edits and formats incident and reports and other related publications concerned with the description, assessment and impact of threats and intrusions. Experience with IT and cyber security policy including executive level directives and policy and law. Organizes basic source material including raw data, analyst commentary and other sources of intelligence. Prepares charts, graphs, two- and three-dimensional drawings from rough sketches, written or verbal directions. Familiar with illustration and desktop publishing software tools. May provide leadership, mentoring, and oversight to teams of less experienced staff. Security Clearance Required: Ability to obtain a security clearance.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** Knowledge Management Specialist 3 (KSM3)

Minimum/General Experience: Ten (10) years directly related experience. Advanced education in related field may be substituted for directly related experience.

Functional Responsibility: Plans, organizes, writes, edits and formats incident and threat reports and other related publications concerned with the description, assessment and impact of threats and intrusions. Experience with IT and/or cyber security policy including executive level directives and policy. Organizes basic source material including raw data, analyst commentary and other sources of intelligence. Prepares charts, graphs, two- and three-dimensional drawings from rough sketches, written or verbal directions. Familiar with illustration and desktop publishing software tools. May provide leadership, mentoring, and oversight to teams of less experienced staff. Security Clearance Required: Ability to obtain a security clearance.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** Senior IT Security Specialist (ITSS1)

Minimum/General Experience: Eight (8) years directly related experience. Advanced education in related field may be substituted for directly related experience. Demonstrated proficiency in Information Technology, System and Network Administration.

Functional Responsibility: Investigates, identifies, evaluates, and documents systems and applications. Performs all-source scientific and technical intelligence analysis to determine characteristics of various systems and functions of instrumentation. Reports changes, trends and implications regarding design and integration of evolving systems and instrumentation. Prepares briefings and reports of analysis methodology and results. Leads certification and accreditation activities for organizational system certification.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** IT Security Specialist (ITSS)

Minimum/General Experience: Six (6) years directly related experience. Advanced
education in related field may be substituted for directly related experience. Demonstrated proficiency in Information Technology, System and Network Administration.

Functional Responsibility: Provides information system solutions and technical support in one or more areas including system implementation strategies, personal computer/client server support, systems programming, applications design and development, database design and administration, telecommunications and network support and administration. Supports information assurance activities across all areas of operations. Also supports certification and accreditation activities and system security review process.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** Senior Functional Analyst (FAS(Sr))

Minimum/General Experience: Six (6) years directly related experience. Advanced education in related field may be substituted for directly related experience. Demonstrated proficiency in Information Technology.

Functional Responsibility: Performs technical activities, which impact the proposal, system level design, detail design and manufacture of advanced electronics systems. Technical support may involve one or more of the following disciplines: component engineering, configuration management, failure analysis, human factors engineering, logistics, continuity of operations, outreach and awareness for information assurance programs, certification and accreditation activities, and/or test engineering.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** Knowledge Management Specialist 1 (KSM1)

Minimum/General Experience: Up to five (5) years directly related experience. Advanced education in related field may be substituted for directly related experience.

Functional Responsibility: Plans, organizes, writes, edits and formats incident and threat reports and other related publications concerned with the description, assessment and impact of threats and intrusions. Familiarity with IT and cyber security policy. Organizes basic source material including raw data, analyst commentary and other sources of intelligence. Plans, lays out, draws, and produces a variety of technical illustrations. Prepares charts, graphs, two- and three-dimensional drawings from rough sketches, written or verbal directions. Familiar with illustration and desktop publishing software tools. Security Clearance Required: Ability to obtain a security clearance.

Minimum Education: Bachelor's degree in related discipline

**Commercial Job Title:** Functional Analyst (FA30)

Minimum/General Experience: Two (2) years directly related experience. Advanced education in related field may be substituted for directly related experience.

Functional Responsibility: Performs technical activities, which impact the proposal, system level design, detail design and manufacture of advanced electronics systems. Technical support may involve one or more of the following disciplines: component engineering, configuration management, failure analysis, human factors engineering, logistics, continuity of operations, outreach and awareness for information assurance programs, and/or certification, and accreditation activities.
Minimum Education: Bachelor’s degree in related discipline

**Commercial Job Title:** Procurement Analyst (PA)

Minimum/General Experience: Up to five (5) years directly related experience. Advanced education in related field may be substituted for directly related experience.

Functional Responsibility: Initiate, coordinate, develop and prepare policies, procedures, directives and plans to support acquisition functions. Assist with writing and revising documents as required.

Minimum Education: Bachelor’s degree in related discipline
### BLUE GLACIER MANAGEMENT GROUP INC. LABOR RATES FOR
SIN 54151HACS LABOR CATEGORIES

<table>
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<th>#</th>
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<tr>
<td>1</td>
<td>Cybersecurity Analyst I</td>
<td>$ 89.99</td>
<td>$ 92.69</td>
<td>$ 95.47</td>
<td>$ 98.34</td>
<td>$ 101.29</td>
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<tr>
<td>2</td>
<td>Cybersecurity Analyst II</td>
<td>$127.92</td>
<td>$131.75</td>
<td>$135.71</td>
<td>$139.78</td>
<td>$143.97</td>
</tr>
<tr>
<td>3</td>
<td>Cybersecurity Analyst SME</td>
<td>$197.75</td>
<td>$203.68</td>
<td>$209.79</td>
<td>$216.09</td>
<td>$222.57</td>
</tr>
<tr>
<td>4</td>
<td>Cybersecurity Threat Intelligence Analyst I</td>
<td>$90.65</td>
<td>$93.37</td>
<td>$96.17</td>
<td>$99.06</td>
<td>$102.03</td>
</tr>
<tr>
<td>5</td>
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<td>$129.92</td>
<td>$133.82</td>
<td>$137.83</td>
<td>$141.96</td>
</tr>
<tr>
<td>6</td>
<td>Cybersecurity Threat Intelligence Analyst III</td>
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<td>$136.00</td>
<td>$140.08</td>
<td>$144.28</td>
<td>$148.61</td>
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<tr>
<td>7</td>
<td>Cybersecurity Risk and Vulnerability Analyst II</td>
<td>$129.91</td>
<td>$133.81</td>
<td>$137.83</td>
<td>$141.96</td>
<td>$146.22</td>
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<td>8</td>
<td>Cybersecurity Risk and Vulnerability Analyst III</td>
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<td>$165.13</td>
<td>$170.08</td>
<td>$175.19</td>
<td>$180.44</td>
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<tr>
<td>9</td>
<td>Cybersecurity Risk and Vulnerability Analyst IV</td>
<td>$197.75</td>
<td>$203.68</td>
<td>$209.79</td>
<td>$216.09</td>
<td>$222.57</td>
</tr>
</tbody>
</table>

**Notes:**
- Escalation is 3% for years 11-15 of the 5-year term
- Dollar Volume discount: None
**BLUE GLACIER MANAGEMENT GROUP INC. SIN 54151HACS LABOR CATEGORY DESCRIPTIONS**

<table>
<thead>
<tr>
<th>GSA HACS SIN: 54151HACS - Incident Response (IR)</th>
<th>Role/Labor Category (LCAT): Cybersecurity Analyst I/II/SME</th>
</tr>
</thead>
</table>

**Job Description:**
Provide cybersecurity-focused program support for Incident Response Management services for Federal and DoD customer networks.

**Incident Response** services help organizations impacted by a Cybersecurity compromise to determine the extent of the incident, remove the adversary from their systems, and restore their networks to a more secure state.

**Functional Responsibilities:**

- Provides technical expertise for the identification, development and prioritization of cyberspace operations requirements, processes, procedures, and governing directives
- Assists in conducting cyberspace operations and defense of the client networks
- Provides situational awareness (SA) of cyber incidents, health, performance, availability, and reliability of the network
- Identifies issues and priorities affecting operations
- Supports the creation, dissemination, and compliance of applicable orders and directives to the client community and stakeholders
- Addresses areas of concern for the development of cyberspace capabilities for cyberspace operations
- Prepares and modifies requirements to develop cyberspace capabilities based on the changing cyberspace environment for appropriate Government review, validation, and prioritization
- Analyzes capability development requirements, concept of operation documents, and system architectures

**Education and Experience Requirements for listed GSA HACS SIN LCAT/s:** (Must meet the minimum qualifications determined by LCAT description)

**Cybersecurity Analyst I:**
- Minimum of two (2) years of direct, related experience, with Minimum of High School Diploma

**Cybersecurity Analyst II:**
- Minimum of two (2) years of direct, related experience, with Minimum of High School Diploma

**Cybersecurity Analyst SME:**
- Minimum of eight (8) years of direct, related experience, with Minimum of Bachelor’s Degree
- Minimum of 12 years of direct, related experience, with No Bachelor’s Degree
GSA HACS SIN: 54151HACS - Incident Response (IR), Cyber Hunt
Role/Labor Category (LCAT): Cybersecurity Threat Intelligence Analyst I/II/III

Job Description:
Provide cybersecurity-focused program support for Incident Response Management or Cybersecurity Hunting services for Federal and DoD customer networks. Incident Response services help organizations impacted by a Cybersecurity compromise to determine the extent of the incident, remove the adversary from their systems, and restore their networks to a more secure state. Cyber Hunt activities are responses to crisis or urgent situations within the pertinent domain to mitigate immediate and potential threats. Cyber Hunt activities start with the premise that threat actors known to target some organizations in a specific industry, or specific systems, are likely to also target other organizations in the same industry or with the same systems. Use information and threat intelligence specifically focused on the proximate incident to identify undiscovered attacks. Investigates and analyzes all relevant response activities.

Functional Responsibilities:
- Comprehend all aspects of Cybersecurity and apply expertise in technical Cyber threat intelligence to identify gaps in organizational communications, processes, and training quickly.
- Monitor open-source information feeds and threat actor activity to identify activity levels and indicators for Cyber threats and Cyber attacks.
- Mine open data sources to identify potential Cyber threats, targets of interest, and timeframes for attacks. Analyze and research known indicators, correlate events, identify malicious activity, and discover new sources to provide early warnings for a variety of Cyber threats.
- Work closely with threat analysts, incident responders, and others to publish tactical, operational, and strategic client products and public blog posts.
- Research reports and work as part of a team to research Cyber attack and intrusion vectors, malware, and advanced adversaries.

Education and Experience Requirements for listed GSA HACS SIN LCAT/s: (Must meet the minimum qualifications determined by LCAT description)

**Cybersecurity Threat Intelligence Analyst I:**
- Minimum of two (2) years of direct, related experience, with Minimum of High School Diploma

**Cybersecurity Threat Intelligence Analyst II:**
- Minimum of two (2) years of direct, related experience, with Minimum of High School Diploma

**Cybersecurity Threat Intelligence Analyst III:**
- Minimum of four (4) years of direct, related experience, with Minimum of Associate Degree
- Minimum of six (6) years of direct, related experience, with No Associate Degree
GSA HACS SIN: 54151HACS - Risk and Vulnerability Assessments (RVA)  
Role/Labor Category (LCAT):  Cybersecurity RVA Analyst II/III/IV

**Job Description:**
Provide cybersecurity-focused program support for Risk and Vulnerability Assessments (RVA) Management for Federal and DoD customer networks.

**Risk and Vulnerability Assessments (RVA)** conduct assessments of threats and vulnerabilities, determines deviations from acceptable configurations, enterprise, or local policy, assesses the level of risk, and develops and/or recommends appropriate mitigation countermeasures in operational and non-operational situations. RVA services include: Network Mapping, Vulnerability Scanning, Phishing Assessment, Wireless Assessment, Web Application Assessment, Operating System Security Assessment (OSSA), and Database Assessment.

**Functional Responsibilities:**
- Ensures the rigorous application of cybersecurity policies, principles, and practices in the delivery of all Information Technology (IT) and cybersecurity services
- Develops and designs security solutions to maintain confidentiality, integrity, and availability of information throughout the enterprise
- Identifies, plans, and documents improvements to security controls currently in place
- Develops and documents recommendations and courses of action (COAs) to solve complex cybersecurity problems
- Develops and interprets cybersecurity requirements as part of the IT acquisition development process and assists in the formulation of cybersecurity/IT budgets
- Plans and schedules the installation of new or modified security hardware, operating systems, and software applications
- Ensures the assessment and implementation of identified computer and network environment fixes such as system patches and fixes associated with specific technical vulnerabilities as part of the Cybersecurity Vulnerability Management program
- Guides the implementation of appropriate operational structures and processes to ensure an effective cybersecurity program, including boundary defense, incident detection, and response

**Education and Experience Requirements for listed GSA HACS SIN LCAT/s:** (Must meet the minimum qualifications determined by LCAT description)

**Cybersecurity Risk and Vulnerability Analyst II:**
- Minimum of two (2) years of direct, related experience, with Minimum of High School Diploma

**Cybersecurity Risk and Vulnerability Analyst III:**
- Minimum of four (4) years of direct, related experience, with Minimum of Associate Degree
- Minimum of six (6) years of direct, related experience, with No Associate Degree

**Cybersecurity Risk and Vulnerability Analyst IV:**
- Minimum of six (6) years of direct, related experience, with Minimum of Bachelor’s Degree
• Minimum of 10 years of direct, related experience, with No Bachelor’s Degree

For All GSA IT 70 SINs 54151S and 54151HACS Labor Category education and experience requirements, the following guidance applies for substituting relevant experience for education.

*Experience in Lieu of Degree: 1 Year technical experience may be substituted for 1 Yr. of College e.g., 4 additional years of experience in lieu of a bachelor’s degree.
  • No MS, additional years’ experience required - 6 Years
  • No BS, additional years’ experience required - 4 Years
  • No AS, additional years’ experience required - 2 Years
USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS

PREAMBLE

Blue Glacier Management Group Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protege programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor, and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To ensure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts.

To accelerate potential opportunities please contact:

Derek Padden  
President  
Blue Glacier Management Group Inc.  
4203 S. Bellaire Circle  
Englewood, CO 80113  
Telephone: 703-791-9417  
FAX: 888-958-1795
BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations, and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

________________________________________
Ordering Activity                       Date

________________________________________
Contractor                               Date
Pursuant to GSA Federal Supply Schedule Contract Number(s)_______, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be_______.

(4) This BPA does not obligate any funds.

(5) This BPA expires on ____________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is thereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;
(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.
Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to an ordering activity requirement.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer’s needs, or -
  - Federal Supply Schedule Contractors may individually submit a Schedules ”Team Solution” to meet the customer's requirement.
- Customers make a best value selection.