



**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

Special Item Numbers (SIN)                      Products/Services

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**132-51/132-51 STLOC    Information Technology Professional Services**

- FPDS Code D301 ..... IT Facility Operation and Maintenance
- FPDS Code D302 ..... IT Systems Development Services
- FPDS Code D306 ..... IT Systems Analysis Services
- FPDS Code D307 ..... Automated Information Systems Design and Integration Services
- FPDS Code D308 ..... Programming Services
- FPDS Code D310 ..... IT Backup and Security Services
- FPDS Code D311 ..... IT Data Conversion Services
- FPDS Code D313 ..... Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 ..... IT Network Management Services
- FPDS Code D317 ..... Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 ..... Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services that properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This Schedule is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performed by the publisher or manufacturer or one of their authorized agents.

**CONTRACT NUMBER: GS-35F-0441U**

**CONTRACT PERIOD: June 12, 2008 – June 11, 2018**

**Pricelist Current through Modification #PS-0017, effective December 22, 2015**

**KIK TECHNOLOGIES, LLC**  
**5131 S. Ridgewood Ave., Suite A**  
**Port Orange, FL 32127**  
**Phone: 386-256-4875 Fax: 386-236-9943**  
**Internet Address: <http://www.kiktechnologies.com>**  
**Business Size: Service Disabled, Veteran Owned, Small Disadvantaged Business**  
**Primary Contact: Jamie Kirkpatrick**  
**Email: [jamie@kiktechnologies.com](mailto:jamie@kiktechnologies.com)**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: [GSAAAdvantage.gov](http://GSAAAdvantage.gov). For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [gsa.gov/fas](http://gsa.gov/fas).



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**KIK TECHNOLOGIES, LLC INFORMATION TECHNOLOGY PROFESSIONAL SERVICES PRICELIST (SIN 132-51) .....20**



**INFORMATION FOR ORDERING ACTIVITIES**

**1a. AUTHORIZED SPECIAL ITEM NUMBERS (SINs):**

<u>SIN</u>	<u>DESCRIPTION</u>
132-51	Information Technology Professional Services
132-51STLOC	Information Technology Professional Services

**1b. Lowest Priced Model Number and Price for each SIN:** See Price List

**1c. SERVICES OFFERED:** See Price List

**2. MAXIMUM ORDER PER SIN:**

<u>SIN</u>	<u>MAXIMUM ORDER</u>
132-51	\$500,000 per SIN/Order

**3. MINIMUM ORDER LIMITATION:** \$100

**4. GEOGRAPHIC COVERAGE (DELIVERY AREA):** Domestic Delivery

**5. POINT OF PRODUCTION:** United States

**6. BASIC DISCOUNT:** Prices listed are net, discounts have been deducted.

**7. QUANTITY DISCOUNT:** 10% Discount from Corporate rate for 12 months or value of \$100,000 to \$500,000, 15% Discount from Corporate rate for award greater than 12 months or value exceeding \$500,000

**8. PROMPT PAYMENT TERMS:** 1%; Net 15

**9a. GOVERNMENT PURCHASE CARDS ARE ACCEPTED UP TO THE MICRO-PURCHASE THRESHOLD.**

**9b. GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.**

**10. FOREIGN ITEMS:** None

**11a. TIME OF DELIVERY:** As specified in Task Orders

**11b. EXPEDITED DELIVERY:** Contact Contractor

**11c. OVERNIGHT AND 2-DAY DELIVERY:** Contact Contractor

**11d. URGENT REQUIREMENTS:** Contact Contractor

**12. F.O.B. POINT:** Destination



- 13a. **ORDERING ADDRESS:** KIK TECHNOLOGIES, LLC  
5131 S. Rdigewood Ave., Suite A  
Port Orange, FL 32127
  
- 13b. **ORDERING PROCEDURES:** *For supplies and service the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample BPA may be found at the GSA/FSS Schedule homepage ([gss.gsa.gov/schedule](http://gss.gsa.gov/schedule)).*
  
- 14. **PAYMENT ADDRESS:** Same as Ordering Address
  
- 15. **WARRANTY PROVISION:** Standard Commercial Warranty
  
- 16. **EXPORT PACKING CHARGES:** Not Applicable
  
- 17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:**  
Will be accepted above the micro-purchase threshold
  
- 18. **TERMS AND CONDITIONS OF RENTAL:** Not Applicable
  
- 19. **TERMS AND CONDITIONS OF INSTALLATION:** Not Applicable
  
- 20. **TERMS AND CONDITIONS OF REPAIR PARTS:** Not Applicable
  
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** Not Applicable
  
- 21. **LIST OF SERVICE AND DISTRIBUTION POINTS:** Not Applicable
  
- 22. **LIST OF PARTICIPATING DEALERS:** Not Applicable
  
- 23. **PREVENTIVE MAINTENANCE:** Not Applicable
  
- 24a. **SPECIAL ATTRIBUTES:** Not Applicable
  
- 24b. **SECTION 508 COMPLIANCE INFORMATION:** Not Applicable
  
- 25. **DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER:** 079180615
  
- 26. **CONTRACTOR HAS REGISTERED IN THE SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE.**



**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**6. INSPECTION OF SERVICES**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation - May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time and Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time and materials and labor hour orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.



**9. INDEPENDENT CONTRACTOR**

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. DEFINITIONS.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – FEB 2002) (Deviation – May 2003) applies to time and materials orders placed under this contract. For labor hour orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002)(Deviation – May 2003)) applies to labor hour orders placed under this contract. 52.216-31 (Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements-Commercial Item Acquisition As prescribed in 16.601 (e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by-



- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Résumés shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

Please refer to the labor category descriptions and pricing incorporated into this GSA Pricelist.



## IT SERVICE DESCRIPTIONS

### History

Since our inception, KIK TECHNOLOGIES, LLC has specialized in designing, supporting, and integrating networks and security solutions into government agency infrastructures. KIK TECHNOLOGIES, LLC' design credentials and technology insertions have grown along with the technology marketplace—from X.25, SNA, Frame Relay, ISDN, TCP/IP, FDDI, and ATM—in routing and switching environments. Over the years, KIK TECHNOLOGIES, LLC has constantly stayed knowledgeable on the newest technology developments through our close business affiliations with top network OEMs like Cisco, Bay Networks, Ascend, ECI/TelematKIK Technologies, LLC, Apertus, Cabletron, 3COM, Fore, Marconi, Hewlett Packard, and Sun. Additionally, KIK TECHNOLOGIES, LLC developed relationships with leading security and management software companies such as, Computer Associates, SecureInfo, Symantec, Tivoli, Remedy, Entrasys, LanDesk, Hewlett Packard and others.

We support worldwide Federal, intelligence, and commercial communities on worldwide IT initiatives. We provide our clients with time-tested methodologies and processes, allowing them to tap into previously unused sources of information that drive their organizations to greater levels of efficiency.

### Capability

KIK TECHNOLOGIES, LLC delivers life cycle service solutions across network engineering, information assurance, business continuity, and operations to optimize the accessibility, productivity, security, and efficiency of enterprise information technology environments.

### Core Competencies

As a leading small business in the marketplace, KIK TECHNOLOGIES, LLC works together with our clients to provide cost effective technology solutions—whether through technology enhancements, project controls, or streamlined processes—allowing them to achieve their business objectives. As our core business areas, KIK TECHNOLOGIES, LLC provides:

#### Information Security Services

- ✚ Security Consulting, Planning & Assessment
- ✚ Security Engineering & Integration
- ✚ Computer Security Incident Response

#### Enterprise Management Services

- ✚ Network & Security Services
- ✚ Data Center Operations

#### Network & System Services

- ✚ Network Consulting, Planning & Assessment
- ✚ Network Engineering & Integration
- ✚ Network engineering & Development

The business areas shown on the following page, are all backed by our corporate resources and our headquarters-based 24x7x365 Network and Security Operations Center (NSOC) and Computer Incident Response Center (CIRC). In this 5,300 square foot, biometrically secure NSOC, KIK TECHNOLOGIES, LLC offers you a method to achieve a more secure, productive environment. We work with and test the latest industry products to ensure that we understand hardware configurations, systems, usage and integration requirements, and sophisticated tool sets deployed at our clients sites. As we find new industry toolsets, we adapt our environment to the latest technologies to ensure we stay ahead of the market trends and create an efficient, secure infrastructure to support our clients.

KIK Technology Services





## LABOR CATEGORY DESCRIPTIONS

KIK TECHNOLOGIES, LLC IT services are available through the GSA Schedule SIN 132-51 – Information Technology Professional Services to deliver expertise in areas including the following descriptions of IT Professional Services are provided as follows (**all titles listed are Commercial Job Titles**):

### **CCIE Engineer**

Functional Responsibility: Responsible for the design and implementation of LAN/WANs using Cisco Systems router technology. Performs Cisco hardware/software analyses to provide comparative data of performance characteristics. KIK Technologies, LLC and suitability within the existing systems environment. Prepares trade-off studies and evaluations for Cisco equipment. Generates network monitoring/performance reports for LAN/WAN utilization studies. Recommends network design changes/enhancements for improved system availability and performance.

Minimum Education/General Experience/Qualifications: CCIE Certification plus 5 years experience.

### **Chief Network Engineer**

Functional Responsibility: Provide WAN/LAN network engineering, capacity planning, architectural design and review, and network management architectural design and review. Analyze and recommend network architecture of choice based on requirements. Develop/obtain network simulation tools for engineering/capacity planning purposes. Perform network management architectural design, audits and operations.

Minimum Education/General Experience/Qualifications: BS or 8+ years experience.

### **Computer Resources Administrator**

Functional Responsibility: Performs a wide variety of computer resource management functions in support of computer operations including monitoring and maintaining the configurations of PCs. Manages system accounts, diagnoses system problems, analyzes system performance, and performs system tuning. Coordinates with the Help Desk to resolve user problems. Performs account maintenance functions including the establishment of new user accounts. Helps minimize the impact of service interruptions by initiating recovery processes. Monitors and records hardware, software, and communications performance utilization statistics. KIK Technologies, LLC. Projects plans for increases/decreases in resources requirements and prepares a variety of computer resource reports.

Minimum Education/General Experience/Qualifications: AA/3 years experience.

### **Inventory Control Specialist**

Functional Responsibility: Records and maintains control of all inventory items purchased and produced. Ensures compliance with established internal control procedures. May require a high school diploma or its equivalent and 0-2 years of experience in the field or in a related area. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor/manager.

Minimum Education/General Experience/Qualifications: 0-2 years experience in the field or in a related area. Requires a High School Diploma or equivalent.

### **Database Administrator**

Functional Responsibility: Evaluate/design existing or proposed systems to structure and access databases. Analyze database requirements of the user department, applications programming, and operations. Submit recommendations for solutions that require definition of the physical structure and functional capabilities of databases and requires data



security and data backup/recovery specifications. Proposes detailed specifications and flowcharts and coordinates installation of revised or new systems. Perform data administration to include data archive, data recovery, anomaly detection, and data entry.

Minimum Education/General Experience/Qualifications: BS degree. Certification plus 2 years experience may be substituted.

#### **Document Control Specialist**

Functional Responsibility: Apply knowledge of word processing to perform page layouts, graphKIK Technologies, LLC layouts, and proper selection and use of English language and grammar to develop, draft, edit, and revise User Manuals, Operating Guides, Reports, and presentation materials for corporate and/or stand alone computing applications. Develop, draft, revise, and edit reports, articles, manuals, specifications, presentation materials, and other technical documents. Interpret information obtained through research and provided by technical specialists. Apply knowledge of documentation content and format standards to prepare, edit, and publish technical materials.

Minimum Education/General Experience/Qualifications: College degree or 2 years experience in technical writing.

#### **Information Systems Security Specialist**

Functional Responsibility: These experts have experience with a broad range of security problems. They work as experts in specific areas on an as-needed basis. Their backgrounds include the design, operation, deployment, and day-to-day operation of existing and emerging security solutions in a wide variety of infrastructures.

Minimum Education/General Experience/Qualifications: Professional certification plus 5 years experience.

#### **IT Infrastructure Implementation Analyst**

Functional Responsibility: Develops specialized IT systems and advanced copper and optical fiber structured cabling systems. Maintains current educational accreditation from BICSI, specifically in the area of 568.C-1 standards and demonstrate a fluent, communicable knowledge of Telecommunications Industry Association (TIA)/ Electronic Industries Alliance (EIA) standards. An IT Infrastructure Implementation Analyst shall be responsible for lawful compliance in operations, insuring that the installation team abides by all codes set forth in the National Electric Code (NEC) and local ordinances relevant to each project site. Must also have the demonstrable design experience necessary to evaluate the telecommunications needs for the existing and foreseeable business model and implement the network infrastructure Provides project management: including proper rough order of magnitude, personnel allocation /scheduling, scope of work documentation and maintenance of human resource records

Minimum Education/General Experience/Qualifications: 3 years/ BICSI Certified

#### **IT Infrastructure Implementation Specialist**

Functional Responsibility: Coordinates the implementation of specialized systems and advanced copper and optical fiber structured cabling systems. Maintains current educational accreditation from BICSI, specifically in the area of 568.C-1 standards and demonstrate a fluent, communicable knowledge of Telecommunications Industry Association (TIA)/ Electronic Industries Alliance (EIA) standards. An IT Infrastructure Implementation Analyst shall be responsible for lawful compliance in operations, insuring that the installation team abides by all codes set forth in the National Electric Code (NEC) and local ordinances relevant to each project site. Must also have the demonstrable design experience necessary to evaluate the telecommunications needs for the existing and foreseeable business model and implement the network infrastructure Provides project management: including proper rough order of magnitude, personnel allocation /scheduling, scope of work documentation and maintenance of human resource records

Minimum Education/General Experience/Qualifications: 1 year/ BICSI Certified



### **Junior Information Security Analyst**

Functional Responsibility: Provide security architecture and policy/design support for business systems and networks. Provide Information Security Certification and Accreditation Support for applications, systems and networks in accordance with appropriate customer policies and processes.

Minimum Education/General Experience/Qualifications: AA degree. 3 years experience may be substituted for degree.

### **MIS Supervisor**

Functional Responsibility: Provide systems and network support for internal or on-site client networks and systems which includes system and network administration, supporting corporate end-users, and workstation setup and configuration. Usually supervises a staff of technical support personnel.

Minimum Education/General Experience/Qualifications: BS degree/ 5-7 years experience in related field.

### **Network Administrator**

Functional Responsibility: Analyze information to determine, recommend, and plan a layout for upgrades and modifications to existing network infrastructure which will provide capability for a proposed project or workload capability. Engineer hardware, software, and network systems to provide secure high performance connectivity for both internal and Internet services.

Minimum Education/General Experience/Qualifications: Network certification plus knowledge of required platform.

### **Network Engineer I**

Functional Responsibility: Perform similar duties as directed or instructed by the senior network engineer. Conduct studies pertaining to network configuration and monitor traffic patterns, protocols, peak usage, etc. Stays current with technological changes.

Minimum Education/General Experience/Qualifications: BS /3 years experience

### **Network Engineer II**

Functional Responsibility: Responsible for the design and implementation of large data communications or telecommunications networks. Plans and monitors the installation of communications circuits. Manage and monitor local area networks and associated equipment (e.g., bridges, routers, modem pools, gateways, etc.) Conducts short and long term planning to meet communications requirements. Responsible for the design and implementation of LAN/WANs using hub switching and router technology. Performs hardware/software analyses to provide comparative data of performance characteristic KIK Technologies, LLC and suitability within the existing systems environment. Prepares trade off studies and evaluations for vendor equipment. Generates network monitoring/performance reports for LAN/WAN utilization studies. Recommends network design changes/enhancements for improved system availability and performance.

Minimum Education/General Experience/Qualifications: BS /5 years experience

### **Network Engineer III**

Functional Responsibility: Responsible for the design and implementation of large data communications or telecommunications networks. Plans and monitors the installation of communications circuits. Manage and monitor local area networks and associated equipment (e.g., bridges, routers, modem pools, gateways, etc.) Conducts short and long term planning to meet communications requirements. Responsible for the design and implementation of LAN/WANs using hub switching and router technology. Performs hardware/software analyses to provide comparative data of performance characteristic KIK Technologies, LLC and suitability within the existing systems environment. Prepares trade off studies and evaluations for vendor equipment. Generates network



monitoring/performance reports for LAN/WAN utilization studies. Recommends network design changes/enhancements for improved system availability and performance.

Minimum Education/General Experience/Qualifications: BS /7 years experience

### **Network Manager**

Functional Responsibility: Performs a variety of network management functions in support of MIS services related to the operation, performance or availability of data communications networks. Modifies command language programs, network start up files, assigns/re-assigns network device logicals, analyzes network performance and recommends adjustments to wide variety of complex network management functions with responsibility for overall performance and availability of networks. LAN/WAN consultant skilled in network analysis, integration and tuning. Experience with cable/LAN meters, protocol analyzers, Simple Network Management Protocol (SNMP) and Remote Monitoring (RMON) based software products. Knowledge of Ethernet, FDDI and high speed WANs , routers, bridges, and switches. Analyze client LANs/WANs, isolate source of problems, recommend reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Conducts load balancing efforts to achieve optimum device utilization and network performance. Manages network E-mail functions. Establishes mail boxes and monitors mail performance on the network.

Minimum Education/General Experience/Qualifications: BS Preferred Minimum 8 years Network experience

### **Network Security Support Specialist**

Functional Responsibility: Implement and maintain LANs/WANs to connect application servers, Internet connections, security, and monitoring capabilities. Monitor network performance utilizing existing or new tools to maintain a 99.99% uptime SLA. Analyze information to determine, recommend, and plan upgrades and modifications to existing network infrastructure. Engineer hardware, software, and network systems to provide secure high performance connectivity for both internal and Internet services. Document specifications of network changes to include necessary hardware purchases. Maintain a competency matrix of Network Operations Center skill sets and requirements. Storage planning, server installation and configuration. Basic system administrator duties such as creating and resetting user accounts. Possess the highest level of sensitivity to the needs of customers in a dynamic and heterogeneous computing environment.

Minimum Education/General Experience/Qualifications: Network certification plus knowledge of required platform.

### **Network Technician**

Functional Responsibility: Perform similar duties as directed or instructed by the senior network technician. Adds or exchanges externally connected PC accessories and data communications equipment including cables, boards, batteries, disks drives, and other PC components. Attaches, detaches, or exchanges LAN cabling to workstations, servers, network devices, telecommunications and data communications equipment.

Minimum Education/General Experience/Qualifications: AA degree. Technical school certificate of completion plus 5 years experience may be substituted.

### **Network Technician I**

Functional Responsibility: Designs, installs, maintains, and coordinates the use of moderately complex networks and makes improvements to the network as necessary.

Minimum Education/General Experience/Qualifications: 2-4 years of experience in the computer field. Associates Degree or equivalent training or experience MCSE or comparable certifications At least 2 years experience in data network operations, data communications networking, systems programming, or other data processing experience which demonstrates a broad understanding of information systems functions or equivalent in training.



### **Network Technician II**

Functional Responsibility: Designs, installs, maintains, and coordinates the use of moderately complex networks and makes improvements to the network as necessary.

Minimum Education/General Experience/Qualifications: 2-5 years of experience in the computer field. Associates Degree or equivalent training or experience.

### **Network Technician III**

Functional Responsibility: Adds or exchanges externally connected PC accessories and data communications equipment. Trouble-shoots LANs/WANs and provides problem resolution for PC and data communications hardware. Adds or replaces boards, batteries, disks drives, and other PC components. Installs cabling for LANs, WANs, etc. Attaches, detaches, or exchanges LAN cabling to workstations, servers, network devices, telecommunications and data communications equipment. Works independently, may provide supervision and guidance to two or more network technicians.

Minimum Education/General Experience/Qualifications: 5-8 years of experience in the computer field. Associates Degree or equivalent training or experience. MCSE or comparable certifications

### **Program Manager III**

Functional Responsibility: Provide program management functionality for assigned contracts. Responsible for planning and directing technological improvements and project management implementation. Responsible for developing additional revenues from existing base contracts as well as expanding the contract for new business. Manage a diverse group of functional activities, subordinate groups of technical and administrative personnel.

Minimum Education/General Experience/Qualifications: Minimum of 14 years technical/management experience and 10 years program/account management experience. Masters Degree in technical or management field and industry experience in program/account management. Must have obtained a PMP or equivalent certification. Secret Clearance but TS preferred.

### **Project Manager**

Functional Responsibility: Provide project or task order management functionality for assigned contracts. Accountable for all activities associated with a contract including administration, sales, management of project resources, and support.

Minimum Education/General Experience/Qualifications: Minimum of three years technical/management experience and two years project/account management. College degree and equivalent industry experience in technical/account management.

### **Quality Assurance Analyst**

Functional Responsibility: Applies knowledge of subject matter concepts and techniques to develop and implement quality assurance techniques to engineering, scientific, or business data acquisition and management problems. Interfaces with and uses computer systems in addressing project objectives. Responsible for quality control guidance. Knowledgeable in performing requirements analysis for a wide range of users with a focus on quality control. Ability to present quality assurance techniques and processes for user approval at formal reviews. Review, analyze, integrate and conduct tests and evaluation activity. Responsible for developing project plans, guidelines, and controls.

Minimum Education/General Experience/Qualifications: BS degree plus 7 years general experience with some quality control experience.

### **Security Specialist I**

Functional Responsibility: Provide support, assistance, risk assessments, vulnerability assessments, reports, and develop documentation as required per customer. Develop DITSCAP or a NIST based comprehensive Accreditation



and Certification Process for automated information systems, Networks, and sites of KIK TECHNOLOGIES, LLC customers.

Minimum Education/General Experience/Qualifications: Two to five years experience in the security arena having knowledge of security policies, instructions and procedures. College degree or equivalent related field experience accepted. Highly effective verbal and written communications skills. SANS, SSCP, and CISSP.

### **Security Specialist II**

Functional Responsibility: Provide support, assistance, risk assessments, vulnerability assessments, reports, and develop documentation as required per customer. Develop DITSCAP or a NIST based comprehensive Accreditation and Certification Process for automated information systems, Networks, and sites of KIK TECHNOLOGIES, LLC customers.

Minimum Education/General Experience/Qualifications: Five to seven years experience in the security arena having knowledge of security policies, instructions and procedures. College degree or equivalent related field experience accepted. Highly effective verbal and written communications skills. SANS, SSCP, and CISSP.

### **Senior Systems Architect**

Functional Responsibility: To develop the overall security architecture to protect the client's information assets. Assist the client in developing the roadmap to a more secure, better integrated infrastructure. Advises, participates, and supports projects/teams in the technical analysis of large complex systems in defining systems and software architecture. Uses experience and knowledge in engineering tools and techniques to guide information projects in testing and evaluation, certification and accreditation, and other information software engineering subjects. Establishes system information requirements using analysis of the information engineers in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Evaluates analytically and systematically problems of work flows, organization, and planning, and develops appropriate corrective action.

Minimum Education/General Experience/Qualifications: BS plus 10 years experience.

### **Subject Matter Expert**

Functional Responsibility: Provides high-level expertise for work described in a program or task by offering advanced technical knowledge for the work at hand. Supplies analysis of highly specialized applications and operational environments as well as high-level functional systems analysis, design and integration.

Minimum Education/General Experience/Qualifications: 5 plus years of technical experience. Bachelors Degree in Technical, Management or related field.

### **Subject Matter Expert II**

Functional Responsibility: Provides high-level expertise for work described in a program or task by offering advanced technical knowledge for the work at hand. Supplies analysis of highly specialized applications and operational environments as well as high-level functional systems analysis, design and integration.

Minimum Education/General Experience/Qualifications: 10 plus years of technical experience. Masters Degree in Technical, Management or related field.

### **Systems Administrator**

Functional Responsibility: Monitor and coordinate all data system operations, including security procedures, and liaison with end users. Ensure that necessary system backups are performed and storage and rotation of backups is accomplished. Monitor and maintain records of system performance and capacity to arrange vendor services or other



actions for reconfiguration and anticipate requirements for system expansion. Assist managers to monitor and comply with data requirements. Perform software development, user training, network management and minor installation and repair of equipment.

Minimum Education/General Experience/Qualifications: BS /1 year experience

### **Systems Analyst I**

Functional Responsibility: Performs systems analysis, design, programming, documentation, performance evaluation, or implementation of complex system applications and related Management Information Systems/ Automated Data Processing (MIS/ADP) systems. Analyzes user requirements, procedures, and problems to automate manual processing or to improve existing computer systems. Acts as a key resource in the design, development, and implementation and maintenance of large, complex management information and business systems. Coordinates with programmers and systems analysts assigned to project group. Prepares feasibility studies of potential systems. May prepare complex specifications. Prepares time and cost estimates for completing project. Participates in post-implementation analysis. Requires detailed and comprehensive knowledge of employer's operations and computer environment.

Minimum Education/General Experience/Qualifications: BS /2year experience

### **Systems Analyst III**

Functional Responsibility: Performs systems analysis, design, programming, documentation, performance evaluation, or implementation of complex system applications and related Management Information Systems/ Automated Data Processing (MIS/ADP) systems. Analyzes user requirements, procedures, and problems to automate manual processing or to improve existing computer systems. Acts as a key resource in the design, development, and implementation and maintenance of large, complex management information and business systems. Coordinates with programmers and systems analysts assigned to project group. Prepares feasibility studies of potential systems. May prepare complex specifications. Prepares time and cost estimates for completing project. Participates in post-implementation analysis. Requires detailed and comprehensive knowledge of employer's operations and computer environment.

Minimum Education/General Experience/Qualifications: BS /6 year experience

### **Systems Engineer I**

Functional Responsibility: Provide project management, engineering services, technical services and support activities related to large programs such as: Managing network allocations and administer requirements process. Develop procedures for systems tests and installations. Develop technical specifications for ground and/or space segments. Coordinate circuit activities between vendors, installation teams, and government and commercial teleport personnel. Provide installation support at domestic and/or overseas locations. Procure equipment and materials to support networks. Track terminal and ancillary equipment hardware inventories and shipments.

Minimum Education/General Experience/Qualifications: BS /3 years experience

### **Systems Engineer III**

Functional Responsibility: Provide project management, engineering services, technical services and support activities related to large programs such as: Managing network allocations and administer requirements process. Develop procedures for systems tests and installations. Develop technical specifications for ground and/or space segments. Coordinate circuit activities between vendors, installation teams, and government and commercial teleport personnel. Provide installation support at domestic and/or overseas locations. Procure equipment and materials to support networks. Track terminal and ancillary equipment hardware inventories and shipments.

Minimum Education/General Experience/Qualifications: BS /7 years experience



### **Systems Programmer**

Functional Responsibility: Responsible for systems programming functions dealing with the overall operating system or complex subsystems of the operating system. Develops specifications for system programming activities. Develops and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modifies existing software, as well as, creates special-purpose software to ensure efficiency and integrity between systems and applications. Assists in the design, coding, testing, and implementation of systems related routine modifications. Installs and maintains software products on the computer system. Analyzes and fixes problems associated with the software packages and forwards them to the appropriate vendor for problem resolution. Monitors system and corrects any errors or inconsistencies. Prepares recommendations for system improvement for management and user consideration. Acts as a consultant to the technical staff and user community. Demonstrates the ability to work independently or under only general direction.

Minimum Education/General Experience/Qualifications: BS /5 years experience

### **Technical Support Analyst I**

Functional Responsibility: Provide support to end-users on a variety of issues. Identify, research, and resolve technical problems. Respond to telephone calls, emails, and personnel requests for technical support. Document, track, and monitor problems to ensure timely resolution.

Minimum Education/General Experience/Qualifications: AA / 1 year experience

### **Technical Support Analyst II**

Functional Responsibility: Provide support to end-users on a variety of issues. Identify, research, and resolve technical problems. Respond to telephone calls, emails, and personnel requests for technical support. Document, track, and monitor problems to ensure timely resolution.

Minimum Education/General Experience/Qualifications: AA / 2 year experience

### **Technical Support Analyst III**

Functional Responsibility: Provide support to end-users on a variety of issues. Identify, research, and resolve technical problems. Respond to telephone calls, emails, and personnel requests for technical support. Document, track, and monitor problems to ensure timely resolution.

Minimum Education/General Experience/Qualifications: AA / 5 year experience

### **Technical Writer II**

Functional Responsibility: Provide technical writing skills for programs, projects, and/or task orders. Accountable for formatting, grammar checking, and readability of all associated deliverables. This includes, but is not limited to, design documentation, requirements documentation, status reporting, and any other writing material submitted to the customer.

Minimum Education/General Experience/Qualifications: BA /3 years experience

### **Technical Writer III**

Functional Responsibility: Develop, draft, and revise reports, articles, manuals, specifications, presentation materials, and other technical documents. Interpret information obtained through research and provided by technical specialists. Apply knowledge of documentation content and format standards to prepare, edit, and publish technical materials.

Minimum Education/General Experience/Qualifications: BA /5 years experience



### **Training Specialist**

Functional Responsibility: Develop training solutions in response to business needs, performance, and work environment issues using standardized tools and processes. Facilitate workshops and seminars to deliver solutions. Develop programs using in-house or commercial-off-the-shelf (COTS) products, and assess conditions/circumstances which impact the effectiveness of training programs.

Minimum Education/General Experience/Qualifications: BA /10 years experience



**KIK TECHNOLOGIES, LLC INFORMATION TECHNOLOGY PROFESSIONAL SERVICES PRICELIST (SIN 132-51)**

<u>Labor Category</u>	<u>Experience/Qualifications</u>	<u>GSA Price</u>
CCIE Engineer	CCIE Certification plus 5 years experience.	\$147.02
Chief Network Engineer	BS or 8+ years experience.	\$162.07
Computer Resources Administrator	AA/3 years experience.	\$49.09
Inventory Control Specialist	0-2 years experience in the field or in a related area. Requires a High School Diploma or equivalent.	\$66.96
Database Administrator	BS degree. Certification plus 2 years experience may be substituted.	\$109.86
Document Control Specialist	College degree or 2 years experience in technical writing.	\$67.59
Information Systems Security Specialist	Professional certification plus 5 years experience.	\$119.00
IT Infrastructure Implementation Specialist	1 year/ BICSI Certified	\$50.63
IT Infrastructure Implementation Analyst	3 years/ BICSI Certified	\$82.47
Junior Information Security Analyst	AA degree. 3 years experience may be substituted for degree.	\$63.70
MIS Supervisor	BS degree/ 5-7 years experience in related field.	\$77.47
Network Administrator	Network certification plus knowledge of required platform.	\$73.40
Network Engineer I	BS /3 years experience	\$100.60
Network Engineer II	BS /5 years experience	\$117.86
Network Engineer III	BS /7years experience	\$138.14
Network Manager	BS Preferred Minimum 8 years Network experience	\$89.96
Network Security Support Specialist	Network certification plus knowledge of required platform.	\$98.70
Network Technician	AA. Technical school certificate of completion plus 5 years experience may be substituted.	\$49.12
Network Technician I	2-4 years of experience in the computer field. Associates Degree or equivalent training or experience. MCSE or comparable certifications At least 2 years experience in data network operations, data communications networking, systems programming, or other data processing experience which demonstrates a broad understanding of information systems functions or equivalent in training.	\$73.64



<u>Labor Category</u>	<u>Experience/Qualifications</u>	<u>GSA Price</u>
Network Technician II	2-5 years of experience in the computer field. Associates Degree or equivalent training or experience.	\$91.94
Network Technician III	5-8 years of experience in the computer field. Associates Degree or equivalent training or experience. MCSE or comparable certifications	\$105.24
Program Manager III	Minimum of 14 years technical/management experience and 10 years program/account management experience. .Masters Degree in technical or management field and industry experience in program/account management. Must have obtained a PMP or equivalent certification. Secret Clearance but TS preferred.	\$179.64
Project Manager	Minimum of three years technical/management experience and two years project/account management. .College degree and equivalent industry experience in technical/account management.	\$133.36
Quality Assurance Analyst	BS plus 7 years general experience with some quality control experience.	\$87.48
Security Specialist I	Two to five years experience in the security arena having knowledge of security policies, instructions and procedures. College degree or equivalent related field experience accepted. .Highly effective verbal and written communications skills, .SANS, SSCP, and CISSP.	\$96.83
Security Specialist II	Five to seven years experience in the security arena having knowledge of security policies, instructions and procedures. .College degree or equivalent related field experience accepted. .Highly effective verbal and written communications skills, .SANS, SSCP, and CISSP.	\$109.75
Senior Systems Architect	BS plus 10 years experience.	\$123.09
Subject Matter Expert	Five plus years of technical experience. .Bachelors Degree in Technical, Management or related field.	\$100.14
Subject Matter Expert II	Ten plus years of technical experience. .Masters Degree in Technical, Management or related field.	\$162.31
Systems Administrator	BS /1 year experience	\$65.92
Systems Analyst I	BS /2 years experience	\$91.27
Systems Analyst III	BS /6 years experience	\$134.22
Systems Engineer I	BS /3 years experience	\$123.80
Systems Engineer III	BS /7 years experience	\$165.14
Systems Programmer	BS /5 years experience	\$138.42
Technical Support Analyst I	AA / 1 year experience	\$50.43
Technical Support Analyst II	AA / 2 years experience	\$69.80
Technical Support Analyst III	AA / 5 years experience	\$79.93



<u>Labor Category</u>	<u>Experience/Qualifications</u>	<u>GSA Price</u>
Technical Writer II	BA /3 years experience	\$70.69
Technical Writer III	BA /5 years experience	\$85.09
Training Specialist	BA /10 years experience	\$93.22