



Federal Supply Service Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*®, a menu-driven database system. The INTERNET address *GSA Advantage!*® is: GSAAdvantage.gov.

General Purpose Commercial Information Technology Equipment, Software and Services

SIN	DESCRIPTION	FSC CLASS/FPDS CODE
132-51	IT Professional Services	D302, D306, D308 & D311, D399

Centric Consulting, LLC

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Contract Number: GS-35F-0443X

Period Covered by Contract: June 17, 2016 to June 16, 2021

Pricelist current through Mod #10 dated March 9, 2016

Business Classification: Large

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

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CUSTOMER INFORMATION:

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SIN	Description	Reference
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1b.

Lowest Priced Labor Category	Price
Developer	\$91.73

1c. Description of IT Services

Developer: Minimum/General Experience – 0-3 years of industry experience. Possesses the ability to provide support and contribution of analysis, design, development, testing, implementation and documentation of systems and/or software. Functional Responsibility - Assists with project modules and specific work activities as appropriate and can formulate solutions to defined/specific business or technical issues. Ability to develop programming code in appropriate languages. Functional service delivery roles include Programmer, Technologist, and Consultant. Education - BS/BA. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Senior Developer: Minimum/General Experience – 4 years of industry experience. Analyzes, designs, develops, implements, and/or maintains complex technology based solutions in accordance with technical requirements and systems compatibility. Functional Responsibility – Assists with project modules and specific work activities as appropriate and can formulate solutions to defined/specific business or technical issues. Ability to develop programming code in appropriate languages. Understands advanced concepts, practices, standards, methodologies, and software development techniques. Ability to provide direction to developers as required. Can identify and estimate technical tasks, consider alternatives in problem solving situations, and appropriately escalate issues. Functional service delivery roles include Senior Programmer, Senior Technologist, and Senior Consultant. Education - BS/BA. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Business Analyst: Minimum/General Experience – 0 to 4 years' relevant experience. Analyzes, designs, and appropriately documents information in support of technology and/or operational solutions. Functional Responsibility – Ability to gather requirements, perform analysis, assist in functional designs and feasibility studies. Ability to create use case designs. May assist in projecting software and hardware requirements. Consults with personnel in other information systems areas to coordinate activities. Prepares activity and progress reports. Functional service delivery roles include Consultant. Education - BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Senior Business Analyst: Minimum/General Experience – 5 or more years' relevant experience. Analyzes, designs, and appropriately documents information in support of technology and/or operational solutions. Functional Responsibility – Ability to gather requirements, perform analysis, create functional designs and feasibility studies. Ability to create use case designs. Distills large

quantities of information and organizes it in multiple formats to arrive at decisions. Consults with personnel in other information systems areas to coordinate activities. Prepares activity and progress reports. Leads business analysts by assigning tasks and mentoring. May possess specific knowledge within a particular discipline such as supply chain, finance, human resources, or other relevant areas. Functional service delivery roles include Senior Consultant. Education - BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education

Test Manager: Minimum/General Experience – 5 or more year’s relevant experience testing computer systems and/or managing testing teams. Functional Responsibility – Provides leadership within the areas of quality assurance and testing. Possesses knowledge and/or experience with multiple computing platforms, multiple quality/testing tools, standard quality testing methods and procedures, and can establish standards and best practices for testing tool selection and usage. Assigns tasks to and manages testing resources. Determines testing needs for unit, integration, and user acceptance testing. Develops and manages project test plans for full system development life cycle. Determines optimal staffing and forecasts for testing activities. Develops and reports defect metrics, conducts defects and issues meetings for system releases, manages use and deployment of testing tools, develops test strategies, creates system test cases and scripts, develops test environment requirements, and documents and re-test defects. Functional service delivery roles include manager and project manager. Education: BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Technical Architect: Minimum/General Experience – 10 or more years’ relevant industry experience. 2 or more years with specific system’s architecture experience. Functional Responsibility – Designs n-Tier architectures for individual applications and/or groups of applications within distributed and non-distributed environments. Leverages advanced experience in object oriented analysis and design to develop stable, efficient, and scalable system architectures. May mentor and educate less experienced software developers. May be responsible for designing and maintaining object model(s). May design and develop architectural proofs-of-concept and prototypes. Understands requirements to leverage knowledge and best use of both legacy and cutting-edge technologies and concepts to determine optimal use of available computing assets. Formulates standards-based architecture for reusability. Develops technical documentation artifacts. Functional service delivery roles include systems architect, enterprise architect, software architect, lead architect, and architect. Education - BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Project Manager: Minimum/General Experience - 8-10 years’ experience in the computer systems, communications or network systems related fields with a minimum of three (3) years Project Management experience. Functional Responsibility - Functions as the leader, manager, and coordinator of all contributing disciplines and resources in the completion of projects or management of the program. Engages in such activities as: assigning tasks; establishing and maintaining task schedules; maintaining liaison between appropriate personnel and the customer to ensure effective coordination of all projects or programs efforts; prepares and adheres to project cost and staffing plans; prepares plans, proposals, and briefings. Also provides management of contract negotiations and company representation with customers and subcontractors as required. Functional service delivery roles include system manager, application manager, and manager. Education - BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Program Manager: **Minimum/General Experience:** 10 years of IT project management and/or related experience. **Functional Responsibility:** Plans, organizes, and directs the activities for large, complex projects by using working knowledge of several subject matters. Manages and coordinates the activities of project managers, consultants and/or subcontractors. Translates general goals and objectives received from client into work assignments; and provides guidance, direction, and control in various subject matters. Establishes status reporting procedures for subordinates. Effectively summarizes subordinate project plans into master plan on regular basis. Manages overall program comprised of sub projects by understanding how sub projects contribute to program. Functional service delivery roles include senior project manager and lead project manager. **Education:** BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Database Administrator: **Minimum/General Experience -** Minimum 5 years' experience in relational database environment, with 3 years administering database installations. **Functional Responsibility:** Performs in all facets of the software development lifecycle in a relational database environment, such as Oracle, Sybase, Informix, SQL Server, Teradata, etc. Administers database installations with knowledge of the following areas: database sizing, performance measurement and tuning, database optimization, n-tier deployments, and backup and recovery. Plans and administers databases, including database definition, structure documentation, long-range requirements, and operational guidelines. Ensures quality control and auditing of data related to database administration. Establishes security controls. Assists in making architectural decisions by understanding how databases integrate with other computing assets. Functional service delivery roles include database lead, database manager, and database architect. **Education -** BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

Principal: **Minimum/General Experience -** Minimum 12 years relevant industry experience with 3 years providing expert guidance and advisement in a specialist area (market sector and/or skill area). **Functional Responsibility -** Applies broad industry or functional knowledge, and is able to formulate strategic solutions to address broad, complex issues and challenges. Provides advice based on experience and industry trends. Analyzes and interprets information, communicates possible solutions, advantages and disadvantages of solutions, and makes recommendations based on relevant information. Ability to present information in a clear and concise fashion to all audience levels. Functional service delivery roles include Senior Program Manager, Senior Solution Architect, Senior Technology Strategist, Senior Content Expert or Senior Domain Expert. **Education -** BS/BA. Equivalent training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

2. Maximum order: **\$500,000**
3. Minimum order: **\$750.00**
4. Geographic coverage: **Domestic and Overseas Delivery Only**
5. Point(s) of production: **Lewis Center, Delaware County, Ohio**
6. Discount from list prices or statement of net price: **Prices shown are net, discounts have been applied.**

7. Quantity Discounts. **None**
8. Prompt payment terms. **None**
- b. 9a & Notification that Government purchase cards are accepted at or below the micro-purchase threshold. **Centric Consulting accepts credit card payment below and above the micro purchase threshold.**
10. Foreign items (list items by country of origin). **N/A**
- 11a. Time of delivery. **Centric shall deliver to destination within the number of calendar days specified on the order and as negotiated between the ordering activity and Centric.**
- 11b. Expedited Delivery. **If Centric resources are available, Centric Industries shall deliver services as soon as possible.**
- 11c. Overnight and 2-day delivery. **If Centric resources are available, the customer may contact Centric for rates for overnight and 2-day delivery.**
- 11d. **Urgent Requirements. Agencies may contact Centric for any urgent requirement.**
12. **F.O.B. point(s). Destination**
- 13a. **Ordering address: Centric Consulting 1215 Lyons Rd, Bldg. F, Dayton, OH 45458-1828**
- 13b. **Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.**
14. **Payment address: Centric Consulting, 1874 Farmhouse Way, Florence KY 41042**
15. **Warranty provision. N/A**
16. **Export packing charges, if applicable. N/A**
17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). N/A**
18. **Terms and conditions of rental, maintenance, and repair (if applicable). N/A**
19. **Terms and conditions of installation (if applicable). N/A**
20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A**
- 20a. **Terms and conditions for any other services (if applicable). N/A**
21. **List of service and distribution points (if applicable). N/A**

22. List of participating dealers (if applicable). **N/A**

23. Preventive maintenance (if applicable). **N/A**

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **N/A**

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS) number: **014469295**

26. Notification regarding registration in Central Contractor Registration (CCR) database. **Centric Consulting is registered in the System for Award Management (SAM).**

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SIN 132-51)

NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE

a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-

materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING

Centric is a management and technology consulting company. Our business model is based on hiring senior resources from Tier 1 consulting companies. Our consultants have the breadth and depth of experience necessary to deliver high-profile projects for our clients. The collective experience of our consultants enables us to improve a company's business performance with deep capability in three practices:

Strategy

From business strategy formulation to turnaround management to venture development & innovation, our business advisory and strategic planning services put the consulting focus on making measurable, meaningful improvements.

Process

We have a long track record of business process design and re-engineering assignments with deep skills in operations, supply chain management, customer relationship management, enterprise planning, and finance & performance management.

Technology

We don't just tell you how, we build and deliver. Our technology capabilities span the gamut from creating custom software solutions required by unique business practices to more every day systems integration and package software implementations.

Labor Category Pricing

Labor Category	Rate
Developer	\$91.73
Senior Developer	\$115.99
Business Analyst	\$111.70
Sr Business Analyst	\$134.90
Test Manager	\$127.40
Technical Architect	\$141.20
Project Manager	\$152.87
Program Manager	\$186.59
Database Administrator	\$152.87
Principal	\$203.83